



NAPIER
CITY COUNCIL
Te Kaunihera o Ahuriri

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www.napier.govt.nz

PROSPEROUS NAPIER COMMITTEE

Open Agenda

Meeting Date: Thursday 23 March 2023

Time: 9.30am

Venue: The Ballroom
War Memorial Centre
Marine Parade
Napier

Livestreamed via Council's Facebook site

Committee Members **Chair:** Councillor Crown
Members: Mayor Wise, Deputy Mayor Brosnan, Councillors Boag, Browne, Chrystal, Grieg, Mawson, McGrath, Price, Simpson, Tareha and Taylor (Deputy Chair)

Officer Responsible Deputy Chief Executive / Executive Director Corporate Services (Jessica Ellerm)

Administration Governance Team

Next Prosperous Napier Committee Meeting
Thursday 4 May 2023

2022-2025 - TERMS OF REFERENCE - PROSPEROUS NAPIER COMMITTEE

<i>Chairperson</i>	<i>Councillor Crown</i>
<i>Deputy Chairperson</i>	<i>Councillor Taylor</i>
<i>Membership</i>	<i>Mayor and Councillors (13)</i> <i>Ngā Mānukanuka o te Iwi representatives (2)</i>
<i>Quorum</i>	<i>8</i>
<i>Meeting frequency</i>	<i>At least 6 weekly (or as required)</i>
<i>Officer Responsible</i>	<i>Deputy Chief Executive / Executive Director Corporate Services</i>

Purpose

To provide governance oversight to the corporate business of the Council, monitor the Council's financial position and financial performance against the Long Term Plan and Annual Plan, and to guide and monitor Council's interests in any Council Controlled Organisations (CCOs), Council Organisations (COs) and subsidiaries.

Delegated Powers to Act

To exercise and perform Council's functions, powers and duties within its area of responsibility, excluding those matters reserved to Council by law or by resolution of Council, specifically including the following:

1. To monitor the overall financial position of Council and its monthly performance against the Annual Plan and Long Term Plan.
2. To adopt or amend policies or strategies related to the Committee's area of responsibility, provided the new or amended policy does not conflict with an existing policy or strategy.
3. To consider all matters relating to CCOs and COs, not reserved to Council, including to monitoring the overall performance of CCO's.
4. Provide governance to Council's property operations and consider related policy.
5. Consider applications for the sale of properties within the Leasehold Land Portfolio.
6. To resolve any other matters which fall outside the area of responsibility of all Standing Committees, but where the Mayor in consultation with the Chief Executive considers it desirable that the matter is considered by a Standing Committee in the first instance.

Power to Recommend

The Committee may recommend to Council and/or any standing committee as it deems appropriate.

The Committee may recommend to Council and/or the Chief Executive any changes to the funding or rating system for the City, any variation to budgets that are outside the delegated powers of officers and the approval of Statements of Intent for CCOs and COs each year.

To bring to the attention of Council and/or the Chief Executive any matters that the Committee believes are of relevance to the consideration of the financial performance or the delivery of strategic outcomes of Council.

The Committee must make a recommendation to Council or the Chief Executive if the decision considered appropriate is not consistent with, or is contrary to any policy (including the Annual Plan or Long Term Plan) established by the Council.

ORDER OF BUSINESS

Karakia

Apologies

Nil

Conflicts of interest

Public forum

Mr Gerald Grocott - Napier's Airport Current and Future Operations

Announcements by the Mayor

Announcements by the Chairperson including notification of minor matters not on the agenda

Note: re minor matters only - refer LGOIMA s46A(7A) and Standing Orders s9.13

A meeting may discuss an item that is not on the agenda only if it is a minor matter relating to the general business of the meeting and the Chairperson explains at the beginning of the public part of the meeting that the item will be discussed. However, the meeting may not make a resolution, decision or recommendation about the item, except to refer it to a subsequent meeting for further discussion.

Announcements by the management

Confirmation of minutes

There are no minutes to confirm.

Agenda items

1 Quarterly Report for the 6 Months ended 31 December 2022.....4

Minor matters not on the agenda – discussion (if any)

Public Excluded

Nil

AGENDA ITEMS

1. QUARTERLY REPORT FOR THE 6 MONTHS ENDED 31 DECEMBER 2022

Type of Report:	Legal and Operational
Legal Reference:	N/A
Document ID:	1637612
Reporting Officer/s & Unit:	Caroline Thomson, Chief Financial Officer

1.1 Purpose of Report

To consider the Quarterly Report for the six months ended 31 December 2022.

Officer's Recommendation

The Prosperous Napier Committee:

- a. **Receive** the Quarterly Report for the six months ended 31 December 2022.

1.2 Background Summary

The Quarterly Report summarises the Council's progress in the second quarter of 2022/23 towards fulfilling the intentions outlined in the Annual Plan. Quarterly performance is assessed against income, total operating expenditure, and capital expenditure.

1.3 Issues

Staff are currently analysing the impact of Cyclone Gabrielle on Council's year end financial position. This information will be included in the report to Council for the third quarter ended 31 March 2023.

1.4 Significance and Engagement

N/A

1.5 Implications

Financial

The year to date net operating surplus of \$4m is \$7.6m favourable to the budgeted deficit of \$3.6m. This favourable variance is attributable to a combination of factors as outlined below:

Revenue

- Financial Contributions are \$5.6m above budget due to higher than expected development across the city, including developments in Te Awa.
- Subsidies and Grants are \$1.5m above budget due to shovel ready grants, mainly for transportation projects.
- Offsetting these favourable variances is other revenue, which is \$1.7m below budget due to lower than budgeted sales in Parklands Residential Development.

Expenditure

- Depreciation expense is below budget by \$1.6m due to the reduced level of asset capitalisation from the previous year. It should also be noted that, due to the delay in the 2021/22 Annual Report, depreciation costs for the current year are estimates based on the prior year.
- Employee benefit expense is below budget by \$897k due to vacancies across Council.

Social & Policy

N/A

Risk

The information in this report was prepared before Cyclone Gabrielle caused devastation across our region. This report does not take into account any impact that Cyclone Gabrielle will have on the Council, and this should be noted particularly when reviewing the year end financial positions.

1.6 Development of Preferred Option

Receive the quarterly report for the six months ended 31 December 2022.

1.7 Attachments

- 1 2022-12-31 Q2 Quarterly Report (Doc Id 1643242) [↓](#)





NAPIER
CITY COUNCIL
Te Kaunihera o Ahuriri

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This report summarises the Council’s progress in the second quarter of 2022/23 towards fulfilling the intentions in the Annual Plan. Quarterly performance is assessed against Income, Total Operating Expenditure, Capital Expenditure and Key Performance Measures.

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FINANCIAL PERFORMANCE SNAPSHOT

The year to date net operating surplus of \$4m is \$7.6m favourable to the budgeted deficit of \$3.6m. This favourable variance is attributable to a combination of factors as outlined below:

Revenue

- Financial Contributions are \$5.6m above budget due to higher than expected development across the city, including developments in Te Awa.
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- Employee benefit expense is below budget by \$897k due to vacancies across Council.

Please note, the information in this report, and the year end financial position shown below, was prepared before Cyclone Gabrielle caused devastation across the region. This report does not take into account any impact that Cyclone Gabrielle will have on the Council.

Performance Budget (\$'000)



Figures are shown in thousands (\$,000)

All Council	Year to Date Dec 2022				Year End		
	Actual	Revised Budget	Variance *	% Variance	Revised Budget	Annual Plan	Variance *
Revenue							
Rates Revenue	38,109	38,294	(186)	(0)%	76,271	76,271	-
Finance Revenue	672	-	672		-	-	-
Financial and Development Contributions	9,700	4,086	5,614	>100%	7,296	7,296	-
Subsidies and Grants	4,458	2,936	1,521	52%	7,648	7,204	444
Other Revenue	21,784	23,506	(1,722)	(7)%	55,591	55,591	0
Other gains/losses	-	-	-		2,668	2,668	-
	74,722	68,822	5,900		149,474	149,029	444
Expenditure							
Employee Benefit Expense	24,000	24,897	897	4%	50,419	50,007	(413)
Depreciation and Amortisation	16,303	17,898	1,595	9%	35,796	35,796	(0)
Finance Costs	-	386	386	100%	772	772	-
Other Operating Expenses	30,461	30,019	(442)	(1)%	66,076	63,228	(2,848)
Share of associate surplus/deficit	-	(60)	(60)	(100)%	(121)	(121)	-
Offsetting Expenditure	(10)	(695)	(685)	(99)%	(3)	(406)	(403)
	70,753	72,444	1,691		152,939	149,276	(3,664)
Net Operating (Surplus) / Shortfall	(3,969)	3,622	7,591	>100%	3,466	246	(3,219)

* Variance Key

Favourable / Underspent
Unfavourable / Overspent

SERVICE PERFORMANCE SNAPSHOT

October 2022

New council sworn in

November 2022

It was publicly announced that Ocean Spa will become a fully-fledged Council facility from 1 February 2023. A large cross-council team worked on the transition management to make this happen. Recruitment of the operating team got underway.

December 2022

The A2 and A3 drinking water bores were officially opened. These have been a big focus for NCC's Three Waters team and the contractors who have helped us get them up and running.

The first meeting took place of the Mana Ahuriri committee that was formed to look after our estuary, as a consequence of the deed of settlement with the crown. The group, known as Te Komiti Muriwai o Te Whanga, includes NCC, mana whenua, the Regional Council, Hastings District Council and the Department of Conservation. The group has three years to roll out a management plan for our estuary and surrounds that will guide how we look after this taonga for ourselves and future generations. It will have important plans that will link in with the Ahuriri Regional Park Project.

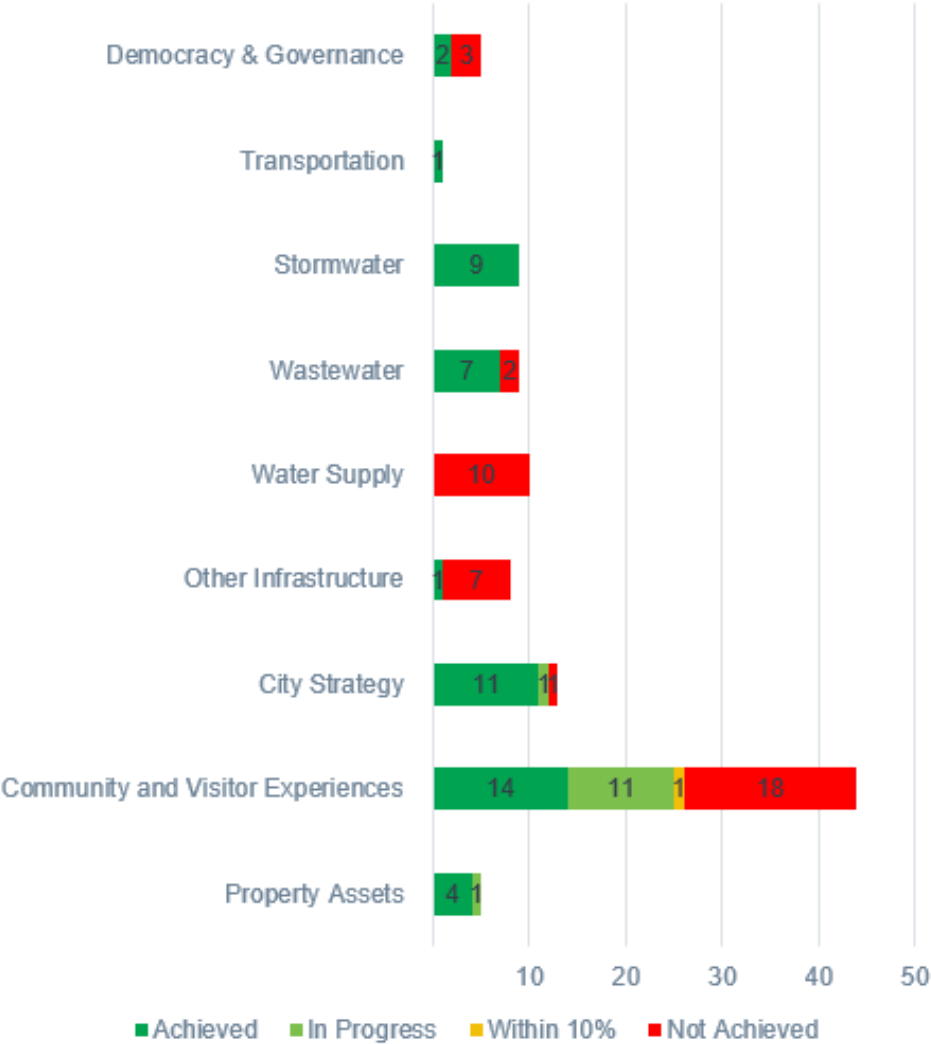
Napier was awarded \$6.4 million from the Three Waters Reform programme's Better Off Funding, for projects previously agreed on that had their funding shifted to essential water upgrade projects. These include the Ahuriri Waka Hub, the future Library's streetscape, and revitalising the west end of the CBD.



SERVICE PERFORMANCE SNAPSHOT

KEY PERFORMANCE MEASURES

This quarter 60% of key performance indicators (62 of 104) measured on a monthly or quarterly basis were achieved or are in process and on target to be achieved by year end. Any measure which were not achieved are explained in the activity section of this report, along with a full list of performance measures and results.



Due to staff unavailability because of Cyclone Gabrielle not all measures have been able to be reported in full. Measures which have not been reported are marked as not achieved, which has lead to a significantly higher proportion of not achieved measures than usual. Full performance measure information for quarters two and three will be recorded in the quarter three report.

TREASURY MANAGEMENT SUMMARY

INVESTMENTS REPORT

INVESTMENT TYPES HELD AT QUARTER-END: 31 DEC 2022

			Amount
Call Deposits			0
Term Deposits	S&P Credit Rating	Average 12 Month Int. Rate	
Westpac	AA-	3.05%	0
ANZ	AA-	4.74%	18,000,000
ASB	AA-	2.61%	0
BNZ	AA-	3.22%	0
Kiwibank	A	4.04%	6,000,000
			24,000,000
Total Investments as at 31 December 2022			\$24,000,000

MATURITY PROFILE OF INVESTMENTS

Term	Percentage	Lower Limit	Upper Limit	Within Limits	
0 - 6 months	100.0%	30%	80%	No	●
6 - 12 months	0.0%	20%	70%	No	●
1 - 3 years	0.0%	0%	50%	Yes	●
3 - 5 years	0.0%	0%	20%	Yes	●

*The current yield curve inversion, starting at around the six months term, disincentivises longer term investments.

RANGE OF INTEREST RATES NEGOTIATED DURING THE QUARTER

	Rate	Date
Call Deposits (lowest)	N/A	All
Call Deposits (highest)	N/A	All
Term Deposits (lowest)	3.50%	19/08/2022
Term Deposits (highest)	4.87%	18/11/2022

There has been a material increase in payments to creditors over the last 6 months. With reduced funds available and a priority to meet funding requirements, Council has been unable to invest beyond the 6 month mark for this quarter. Investment will remain outside of Investment Policy guidelines for the foreseeable future

WEIGHTED AVERAGE INTEREST RATE FOR ALL CURRENTLY HELD INVESTMENTS

	Amount	Average Rate
Call Deposits	0	0.00%
Term Deposits	24,000,000	3.53%
	\$24,000,000	
Weighted Average Interest Rate as at 31 December 2022		3.53%
Benchmark Average Interest Rate as at 31 December 2022		4.30%

(Benchmark = average 6-month 'BKBM' mid-rate of today and 6 months ago)

EXTERNAL LOANS REPORT

LOANS RAISED DURING QUARTER

	Amount	Interest Rate
Local Authority Stock - Floating	Nil	N/A
Local Authority Stock - Fixed	Nil	N/A
	\$0	N/A
Average interest rate of loans raised year-to-date		N/A
Total external loans raised year-to-date		Nil
Balance of external loans likely to be raised in the current year		Nil

CUMULATIVE QUARTERLY GRAPHS

Figures shown in thousands (\$,000)

Actual Budget Prior Year

Total Revenue



Total Expenditure



CUMULATIVE QUARTERLY GRAPHS

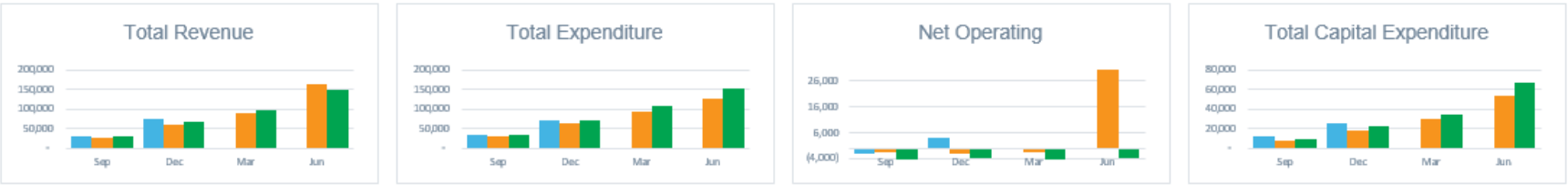
Figures shown in thousands (\$,000)

Actual Budget Prior Year

Capital Expenditure



Total Expenditure

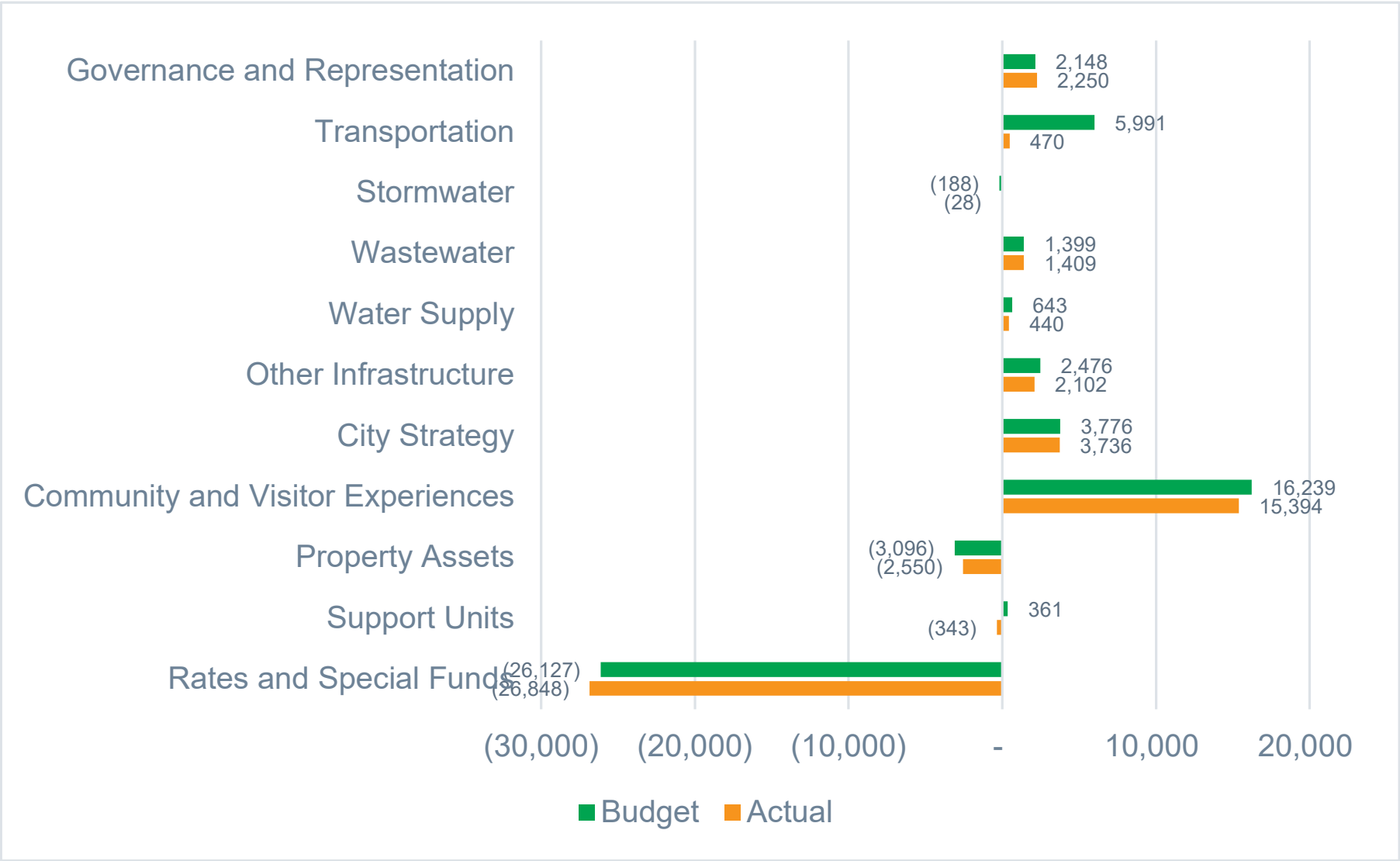


ACTIVITY GROUP FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End		* Variance Key
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	
Net Operating Expenditure							Favourable / Underspent Unfavourable / Overspent
Governance and Representation	2,250	2,148	(102)	(5)%	4,496	4,196	
Transportation	470	5,991	5,520	92%	8,921	8,921	
Stormwater	(28)	(188)	216	(85)%	282	282	
Wastewater	1,409	1,399	(10)	(1)%	1,315	1,315	
Water Supply	440	643	204	32%	584	584	
Other Infrastructure	2,102	2,476	374	15%	2,055	2,055	
City Strategy	3,736	3,776	40	1%	9,388	7,678	
Community and Visitor Experiences	15,394	16,239	846	5%	33,970	33,165	
Property Assets	(2,550)	(3,096)	(545)	(18)%	(6,276)	(6,276)	
Rates and Special Funds	(26,848)	(26,127)	720	3%	(51,680)	(51,680)	
Support Units	(343)	361	704	>100%	411	6	
Archived Cost Centres	-	-	-		-	-	
Net Operating Expenditure	(3,969)	3,622	7,591	>100%	3,466	246	
	Year to Date Dec 2022				Year End		
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	
Net Capital Expenditure							
Transportation	5,688	4,011	(1,677)	(42)%	12,946	12,121	
Stormwater	1,325	1,713	389	23%	5,478	8,147	
Wastewater	3,546	3,449	(96)	(3)%	8,157	13,892	
Water Supply	2,237	2,049	(188)	(9)%	9,299	16,283	
Other Infrastructure	678	703	25	3%	3,381	3,277	
City Strategy	302	867	566	65%	1,271	785	
Community and Visitor Experiences	5,878	5,789	(88)	(2)%	18,492	33,687	
Property Assets	3,254	1,442	(1,813)	<(100)%	3,064	5,747	
Support Units	2,554	2,670	116	4%	4,498	5,423	
Archived Cost Centres	-	-	-		-	-	
Total Capital Expenditure	25,462	22,694	(2,768)	(12)%	66,587	99,362	
Asset Sales	(169)	-	169		-	-	

SUMMARY NET OPERATING EXPENDITURE OF ACTIVITY



ACTIVITY GROUP DETAIL

This section provides further detail on the key performance measures and the financial performance of each of the activities within Council. The Council activities contribute to the Community Outcomes, as stated in the 2021-31 Long Term Plan. Council considers that meeting its service level targets constitutes a major role as a contributor to the progress of the Community Outcomes.

Our mission

To provide the facilities and services, the environment and leadership, plus encouragement for economic opportunities to make Napier the best city in New Zealand in which to work, raise a family and enjoy a safe and satisfying life.

Our vision

**A VIBRANT
AND SUSTAINABLE
CITY FOR ALL**

Community Outcomes

Our water
is clean and
safe

Our
services and
infrastructure
meet our
community's
needs

Our
community
is connected,
safe, healthy
and resilient

We are a city
that thrives
with its
community

We treasure
our culture,
our heritage,
our
environment

Our
community
and council
are one



Governance and Representation

Democracy and Governance

Council's Democracy and Governance Activity provides a democratic and consultative system for governance and decision making. The activity encompasses the management of:

- the Council meeting and decision making process;
- local elections; and
- responses to official information requests.

Napier City Council elections are held every three years and currently comprises the election of:

- Mayor by the City as a whole;
- two councillors by the Ahuriri Ward;
- two councillors by the Onekawa-Tamatea Ward;
- four councillors by the Nelson Park Ward; and
- four councillors by the Taradale Ward.

The First Past the Post system was retained for the 2019 election, but Council have no Māori Wards or Community Boards for this election period.

Council's governance function is delivered through a structure of standing committees, joint committees, specialist and sub-committees and council controlled organisations. The Local Governance Statement (available on the website) provides information on this structure, the processes through which Napier City Council engages with the residents of Napier, how the Council makes decisions, and how citizens can participate. As the Local Governance Statement is a living document, it is updated periodically over the three-year term.

The overall aims are to:

- ensure the city develops in a sustainable manner;
- promote economic growth;
- promote tourism;

- foster a safe environment;
- be a guardian of the city's assets and infrastructure; and
- engender pride in Napier.

Fundamental roles of Council are to represent the community, to receive and understand their views, make good decisions for the benefit of the community, and if appropriate, explain Council reasoning behind a particular decision or policy, to those who might be interested. Ngā Mānukanuka o te Iwi (Māori Committee) provides Māori perspectives across all Council business, as well as raising matters of importance to Māori in Napier through to Council.

Democracy and Governance stakeholders are all residents of Napier City and the wider region. Consultation with stakeholders is carried out in accordance with the Significance and Engagement Policy.

Te Waka Rangapū

Council has an obligation to ensure mana whenua and tangata whenua can meaningfully engage with and inform Council decisions. We strive to ensure that mātauranga Māori (Māori knowledge) is embedded in the day-to-day and strategic decisions made by Council in relation to the future of Ahuriri (Napier).

Council is in constant dialogue with Te Taiwhenua o Te Whanganui a Orotū as the representative body for Ngāti Kahungunu and Post-Settlement Governance Entities Maungaharuru-Tangitū Trust and Mana Ahuriri Trust.

We seek to continually improve our approach to partnership with Māori in order to amplify Māori voices in discussions about the wellbeing of our people and environment. Council established a stand-alone unit, Te Waka Rangapū, for the first time for Long Term Plan 2021-31, with the intention that we elevate work around relationship building and increasing cultural competency to the same level as any other work we do around the organisation.

GOVERNANCE & REPRESENTATION

PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Council holds regular Council and Council Committee meetings that are accessible and notified to the local community	Percentage of Council meetings for which meeting agenda is made publicly available two working days before the meeting date	100%	100%	100%	●	
Council will comply with legislative requirements	Annual Reports and Long Term Plans receive 'unmodified' audit opinion	N/A	Not Achieved	Achieved	●	Council received a qualified audit opinion on its 2021/22 Annual Report in December 2022. The qualification related to the inability to accurately report on fault response times for each of the three water services. Work to comprehensively implement improved processes and training across the organisation is underway and will be completed by June 2023. The audit report also included a statement about uncertainty over the valuations for our three waters below and above ground assets.
	Number of LGOIMA requests responded to within statutory time frames	100%	100%	100%	●	
Te Waka Rangapū						
We are strengthening our partnerships and recognise the special place of mana whenua and tangata whenua in Council decision making	Legislative compliance with ss 14(1)(d), 60A, 77(1)(c), 81 and 82(2) of the Local Government Act 2002	Compliant		Compliant	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Development of a Māori Engagement framework	Achieved - framework in progress		Narrative Measure	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

GOVERNANCE & REPRESENTATION

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Net Operating Expenditure								
Revenue	-	-	-		-	-		
Expenditure	2,250	2,148	(102)	(5)%	4,496	4,196		
Depreciation	-	-	-		-	-		
Net Operating Expenditure	2,250	2,148	(102)	(5)%	4,496	4,196		

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Net Operating Expenditure								
Democracy and Governance								
Revenue	-	-	-		-	-		
Expenditure	1,935	1,935	(0)	(0)%	3,870	3,870		
Democracy and Governance Total	1,935	1,935	(0)	(0)%	3,870	3,870		
Te Waka Rangapu								
Revenue	-	-	-		-	-		
Expenditure	315	213	(102)	(48)%	626	326	-1-	Timing variance with anticipated small favourable variance by year end.
Te Waka Rangapu Total	315	213	(102)	(48)%	626	326		



City Strategy

City Development

City Development is the means by which we plan and deliver urban and economic growth strategically and sustainably. We assess and decide how our built and natural environment will be developed, and how that process will be managed. We take into consideration Napier's historic heritage and incorporate urban design, functionality, city vibrancy and aesthetics into all our city developments and projects. We guide our investment in infrastructure and urban renewal, so it is efficiently located and caters for the planned growth of the city.

The Policy team delivers planning and policy functions by meeting the statutory requirements under the Resource Management Act 1991 (RMA) and other relevant legislation. We provide professional, strategic, clear and frank advice to our elected members so that they can make informed decisions that will benefit our city and community now and in the future.

The City Design & Urban Renewal team aims to create a great urban environment, promoting heritage protection, ecological excellence, sustainable transport, and good urban design throughout the city, which will result in a well-connected, vibrant and liveable city.

Building Consents

The core functions of our Building Consents team comprise of processing building consent applications, inspecting building work on site, and issuing code compliance certificates at the completion of building work.

Additionally to the core functions, we also inspect swimming pool barriers, audit Building Warrants of Fitness, investigate complaints, carry out enforcement action when required, and provide advice and information to the public on building-related issues.

Resource Consents

The Resource Consents team is responsible for the assessment and determination of proposed developments or activities, and monitoring compliance with relevant legislated requirements and/or Notices of Decision.

The work undertaken by resource consenting is legislated under the RMA and at times under the Local Government Act 2002 and the Hazardous Substances and New Organisms Act 1996.

Resource consenting provides pre-application advice to the public, undertakes the assessment of applications lodged under the RMA or the LGA, determines notification requirements (where applicable), and makes decisions on applications.

Additional tasks related to the consenting process include compliance monitoring, which takes place when a complaint is received for possible offences under the RMA.

Regulatory Solutions

Regulatory Solutions are responsible for licensing, monitoring and inspecting a range of services that are provided largely by local businesses and which have the potential to cause harm to the public. Our work is determined by legislation such as the LGA, Sale and Supply of Alcohol Act 2012, Health Act 1956, and the Food Act 2014, as well as related regulations and Council-set by-laws.

The sectors we regulate include food premises, camping grounds, hairdressers, funeral directors, offensive trades, and liquor licensing services.

In addition, Council is responsible for investigating notifiable diseases, investigating and monitoring nuisance to the community, providing a noise control service, and monitoring and enforcing freedom camping. Regulatory Solutions undertakes the regulatory functions of the Dog Control Act 1996 on behalf of Animal Control.

Regulatory Solutions provides advice, education, and assistance to individuals and businesses to help them comply. We also take enforcement action where required to ensure the safety and well-being of the public.

Animal Control

Animal Control is responsible for the implementation and enforcement of the Dog Control Act 1996 and Council by-laws relating to this Act. A large proportion of the work of the Animal Control team is responding to public safety issues and taking necessary action to keep people and dogs safe following an incident. To prevent these incidents from occurring, the Animal Control team proactively patrol reserves and beaches, parks, and playgrounds to ensure compliance with the Act and Napier City's Dog Control Policy.

Educating people is a big part of what the team do to promote a culture of responsible dog ownership in Napier. A dog pound is operated by Council and acts as a safe holding place for dogs.

Those dogs that are suitable to be rehomed are held at the pound until their new home can be found. Animal Control operates the animal shelter caring for any impounded dogs, and cares for an average of 500 dogs per year.

The team also maintain the Park Island and Taradale dog agility parks and the dog shower at Park Island, and keep the poo-bag dispensers around our city topped up.

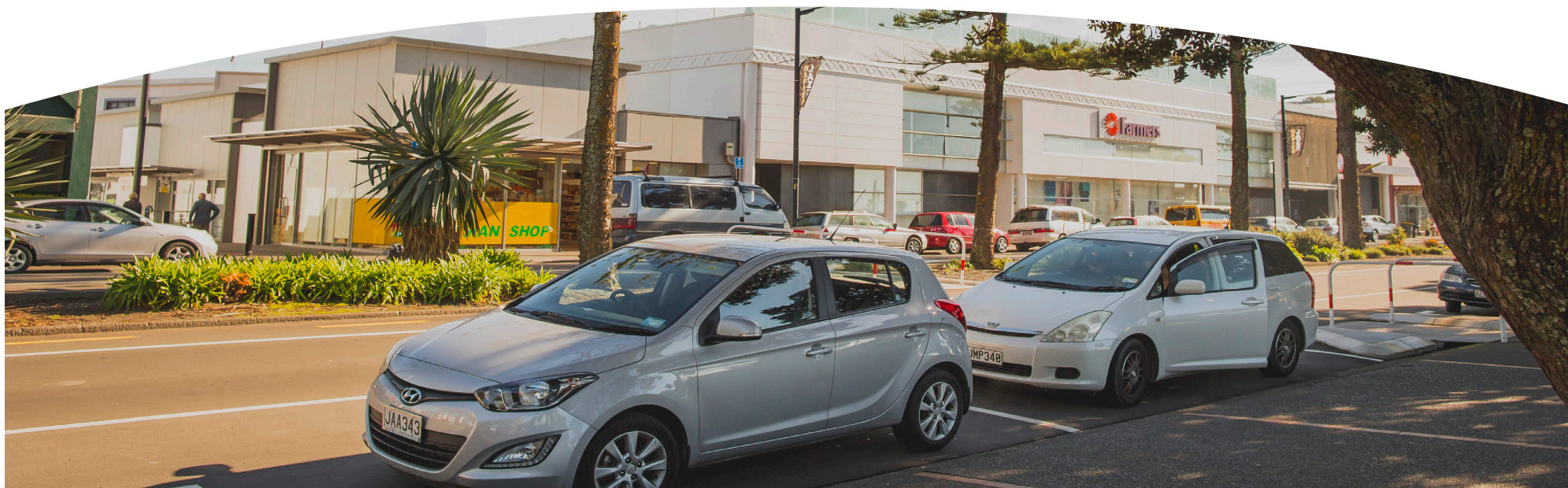
Parking

Parking has a major influence on the function, look, and feel of an inner city. We provide parking so that goods can be delivered and workers, customers, clients, and inner-city residents can readily access the CBD. There is always a balance between meeting the demand for parking convenience (the desire for lots of parks right next to the shops, businesses, and places of work that people want to get to) and the need to create a compact, intimate CBD that cultivates business, social, and cultural interaction.

Council achieves this balance by providing a range of parking options to suit the various ways people wish to engage with the CBD:

- On-street parking
- Off-street parking
- Leased parking
- Mobility parking, and
- Alternative transport parking, eg, motorcycle, bikes, and electric vehicles.

All Council-controlled parking areas are patrolled regularly to ensure people are complying with the parking rules set by the Napier City Council Parking Control Bylaw.



CITY STRATEGY

PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
City Development						
Provide the policy planning and strategic functions for Napier City	District Plan reviewed to align with Napier Spatial Plan document and the Infrastructure Strategy	End of Year Measure	End of Year Measure	70%	N/A	
	Review HPUDS strategy	End of Year Measure	End of Year Measure	100%	N/A	
Provide the strategic economic development function for Napier City	Publication of data to measure success of council objectives and inform future decision making	End of Year Measure	End of Year Measure	90%	N/A	
Building Consents						
Council monitors and enforces legislative compliance to protect its citizens and their safety	Process building consent applications within the statutory time frame of 20 working days	97.5% (313 out of 321)	95.22% (518 out of 544)	100%	<div></div>	A high level of staff absenteeism resulted in 18 building consent applications going over the statutory time frame.
	Process code compliance certificates within the statutory time frame of 20 working days	100% (259 out of 259)	100% (472 out of 472)	100%	<div></div>	
	Audit buildings requiring building warrants of fitness annually	3.78% (34 out of 900)	10.83% (98 out of 905)	20%	<div></div>	
	Percentage of residential swimming pools inspected annually to ensure that all pool barriers are inspected at least once every 3 years	42% (227 out of 545)	49.36% (271 out of 549)	33%	<div></div>	
	Maintain Building Consent Authority (BCA) accreditation	Maintained	Maintained	Maintain	<div></div>	
Resource Consents						
Council monitors and enforces legislative compliance to protect its citizens and their safety	Process non-notified resource consents (excluding Controlled Activities) and all subdivision consents to approval stage within the statutory time frame of 20 working days	100% (72 out of 72)	100% (140 out of 140)	100%	<div></div>	
	Process Controlled Activity Resource Consents (excluding subdivision) within 10 working days	100% (5 out of 5)	100% (8 out of 8)	100%	<div></div>	
	Process notified Resource Consents within the statutory time frame of 130working days	Nil	Nil	100%	<div></div>	
	Process limited notified Resource Consents within 100working days	100% (1 out of 1)	100% (1 out of 1)	100%	<div></div>	
	Land Information Memorandums to be processed within the statutory limit of 10 working days	100% (84 out of 84)	100% (182 out of 182)	100%	<div></div>	
	All formal complaints are investigated and responded to within 3 days of receipt by Council	100%	100%	100%	<div></div>	

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Regulatory Solutions						
Council monitors and enforces legislative compliance to protect its citizens and their safety	Percentage of residents satisfied with Council management and enforcement of Noise Control in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	80%	N/A	
	Percentage of Noise Control complaints referred to the contractor which have an Officer onsite and action commenced to resolve the complaint within 30 minutes of the call being received	91%	92%	80%	●	
	Percentage of residents satisfied with Council management and enforcement of freedom camping in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	50%	N/A	
	Percentage of Food Act Verification audits completed in accordance with the scheduled times in the Food Act 2014	End of Year Measure	End of Year Measure	100%	N/A	
	Percentage of liquor licensed premises inspected annually for compliance with their licence conditions	End of Year Measure	End of Year Measure	50%	N/A	
	Percentage of very high and high risk liquor licensed premises inspected at least annually	End of Year Measure	End of Year Measure	100%	N/A	
Animal Control						
Implement and enforce the requirements of the Dog Control Act 1996	Percentage of residents satisfied with Council management and enforcement activity of Animal Control in the Residents' satisfaction Survey	End of Year Measure	End of Year Measure	75%	N/A	
	All requests for services are investigated and responded to within 21 days	100%	100%	100%	●	
Parking						
Provide and manage parking facilities for the city	Percentage of residents satisfied with Parking in the Inner City in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	60%	N/A	
	Percentage of residents satisfied with Parking in the Suburbs in the Resident's Satisfaction Survey	End of Year Measure	End of Year Measure	65%	N/A	
	Percentage of CBD parking occupancy rate	End of Year Measure	End of Year Measure	50 - 85%	N/A	
	Percentage of Taradale parking occupancy rate	End of Year Measure	End of Year Measure	50 - 85%	N/A	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

CITY STRATEGY

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022							
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
Revenue	(3,955)	(3,977)	(21)	(1)%	(7,354)	(7,354)		
Expenditure	7,495	7,597	102	1%	16,430	14,720		
Depreciation	196	156	(40)	(26)%	312	312		
Net Operating Expenditure	3,736	3,776	40	1%	9,388	7,678		

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End			
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
City Ambassadors and CCTV								
Revenue	-	-	-		-	-		
Expenditure	489	417	(72)	(17)%	1,104	-		
City Ambassadors and CCTV Total	489	417	(72)	(17)%	1,104	-		
City Strategy Admin								
Revenue	-	-	-		-	-		
Expenditure	235	227	(9)	(4)%	453	453		
City Strategy Admin Total	235	227	(9)	(4)%	453	453		
Regulatory Consents								
Revenue	(464)	(398)	67	17%	(809)	(809)	-1-	Higher than expected subdivision consents.
Expenditure	750	803	53	7%	1,606	1,697		
Regulatory Consents Total	285	405	120	30%	797	888		
Planning Policy								
Revenue	-	-	-		-	-		
Expenditure	1,070	1,181	111	9%	3,531	2,834		
Planning Policy Total	1,070	1,181	111	9%	3,531	2,834		
Environmental Health								
Revenue	(234)	(284)	(49)	(17)%	(593)	(593)	-2-	Reduction in Liquor licences and fines.
Expenditure	673	802	129	16%	1,636	1,636	-3-	Staff vacancies and lower operational cost year to date.
Environmental Health Total	439	519	80	15%	1,043	1,043		

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End			
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
Net Operating Expenditure								
Building Consents								
Revenue	(1,160)	(1,222)	(63)	(5)%	(2,499)	(2,499)		
Expenditure	1,794	1,702	(92)	(5)%	3,404	3,404		
Building Consents Total	634	479	(155)	(32)%	905	905		
Animal Control								
Revenue	(768)	(732)	36	5%	(832)	(832)		
Expenditure	609	691	81	12%	1,381	1,381	-4-	Staff vacancies and lower operational cost year to date.
Animal Control Total	(159)	(41)	117	>100%	549	549		
Parking								
Revenue	(1,220)	(1,234)	(13)	(1)%	(2,404)	(2,404)		
Expenditure	1,208	1,272	65	5%	2,544	2,544		
Parking Total	(13)	39	51	>100%	140	140		
City & Business Promotion								
Revenue	(109)	(107)	1	1%	(217)	(217)		
Expenditure	863	658	(205)	(31)%	1,081	1,081	-5-	Revised budget will be updated for Q3
City & Business Promotion Total	754	551	(203)	(37)%	864	864		
City Promotion Grants								
Revenue	-	-	-		-	-		
Expenditure	-	-	-		-	-		
City Promotion Grants Total	-	-	-		-	-		

CITY STRATEGY

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Capital								
City Ambassadors and CCTV								
Street Management (CCTVs)	148	799	651	81%	799	-	-1-	Project behind schedule due to supply chain delays.
Total City Ambassadors and CCTV	148	799	651	81%	799	-		
Animal Control								
Agility Tracks	106	-	(106)	(100)%	104	-	-2-	Projects are ahead of schedule.
Complex Shelter & Office	26	-	(26)	(100)%	-	21		
Stock Control Equipment	-	1	1	97%	2	2		
New Impounding Facility	-	51	51	99%	103	103	-3-	Delayed start of project.
Total Animal Control	133	53	(80)	(100)%	209	126		
Parking								
Additional CBD Parking	-	-	-		-	618		
Alternate Transport Parking	11	-	(11)	(100)%	-	10		
Parking Security Upgrade	(2)	-	2	100%	-	-		
Minor Capital Items	5	3	(3)	(100)%	5	5		
Minor Capital Items S810	5	-	(5)	(100)%	-	-		
Parking Equipment Replacement	1	13	12	93%	258	26		
Total Parking	21	15	(5)	(32)%	263	659		
Total Capital Expenditure	302	867	566	65%	1,271	785		
Asset Sales	-	-	-		-	-		



Water Supply

Water Supply

Council provides a water supply system for the supply of safe, potable water as well as for firefighting purposes. A safe and cost-effective drinking water supply is a key factor in sustaining the physical health of a community.

Our system draws water directly from the Heretaunga Plains aquifer through seven Council-managed bores. The network utilises nine booster pump stations, and approximately 482 km of water mains to supply fresh water to over 93% of Napier's population. We utilise 11 large storage reservoirs at high points across the city to provide both backup water supply and adequate pressure to users.

The assets that form the water supply activity include:

- Water sources and bores
- Booster pump stations
- Treatment plants, and
- Reticulation mains and pressure valves.

The overarching vision is to maintain and improve public health for our community and visitors. We will do this with modern water infrastructure that can reliably supply safe water to customers, now and in the future. We plan, operate, and maintain the network to ensure public health and safety, provide reliable pressure and flow, minimise our impact on the environment, and respond quickly should things go wrong.



WATER SUPPLY PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Safeguard Public Health	Compliance with Part 4 criteria of the Drinking Water Standards (bacteria compliance criteria) (Mandatory measure 1)	Achieved		Achieved	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Compliance with Part 5 criteria of the Drinking Water Standards (protozoa compliance criteria) (Mandatory measure 1)	Achieved		Achieved	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Management of Environmental Impacts	The percentage of real water losses from Council's networked reticulation system as determined through an annual water balance (Mandatory measure 2)	End of Year Measure	End of Year Measure	Decrease on previous year	N/A	
	Average annual consumption of drinking water per day per resident (Mandatory measure 5)	End of Year Measure	End of Year Measure	<470L	N/A	
	Median response times from time notification received: attendance time for urgent call-outs (Mandatory)	27 minutes		≤ 90 minutes	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Median response times from time notification received: resolution time for urgent call-outs (Mandatory)	1.17 hours		≤ 6 hours	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Median response times from time notification received: attendance for non-urgent call-outs (Mandatory)	16.78 hours		≤ 8 hours	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Median response times from time notification received: resolution time for non-urgent call-outs (Mandatory)	19.98 hours		≤ 72 hours	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Customer Satisfaction	Total number of complaints per 1,000 connections relating to drinking water clarity	3.85 complaints per 1000 connections		Downwards trend	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Total number of complaints per 1,000 connections relating to drinking water taste, drinking water clarity, drinking water odour, drinking water pressure or flow, and continuity of supply (Mandatory measure 4)	4.3 complaints per 1000 connections		≤ 2	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Percentage of residents satisfied with Water Supply in the Residents' Satisfaction Survey	0.34		89%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Investigation of options for chlorine free network	Complete the 'Chlorine Free Review' report by 2021 and consult with the community on the implementation of the findings	Achieved		Achieved	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved - greater than 10%

WATER SUPPLY

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Net Operating Expenditure								
Revenue	(4,223)	(4,210)	13	0%	(9,035)	(9,035)		
Expenditure	2,978	3,040	62	2%	5,992	5,992		
Depreciation	1,685	1,813	129	7%	3,627	3,627		
Net Operating Expenditure	440	643	204	32%	584	584		

Figures are shown in thousands (\$,000)

	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Capital								
Water Supply								
IAR Pipes	311	289	(23)	(8)%	494	597		
IAR Pump Stations	197	268	71	26%	718	608	-1-	Work delayed due to supply issues.
Water Bore Renewals	49	51	3	6%	51	206		
Water Reservoir Renewals	59	32	(27)	(85)%	227	566		
Water Treatment Renewals	5	31	26	84%	77	77		
IAR Water Meters	1	2	1	49%	5	5		
New Taradale Bore Field	42	42	(1)	(2)%	361	618		
Replacement of Enfield reservoir	270	227	(42)	(18)%	412	618	-2-	Timing of works are ahead of schedule.
Thompson Reservoir Upgrade	12	-	(12)	(100)%	-	-		
Gifted/Vested Assets	-	-	-		228	228		
Upgrade Water Supply Ctrl Syst	110	-	(110)	(100)%	-	-	-3-	Project overspend will be funded from other project budget underspends within the Water Supply Activity.
New Reservoir Taradale	-	-	-		-	-		
Te Awa Structure Plan	60	63	3	5%	823	134		
Dedicated water takes from hydrants	-	-	-		-	-		
District Modelling Projects	-	21	21	100%	51	52		
District Monitoring Project	6	25	19	76%	75	-		
New bores in Awatoto	0	22	22	100%	259	1,287		

Figures are shown in thousands (\$,000)

Capital	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
New Reservoir Westen Hills	11	61	50	81%	184	587	-4-	Timing of works are ahead of schedule.
New Water Treatment Plant	66	67	1	1%	257	1,545		
Reservoir inlets and outlets improvements	6	2	(4)	(100)%	230	618		
Urban Growth Projects - Water Supply	32	-	(32)	(100)%	-	257	-5-	Budget revised in error and will be corrected. Expenditure is in line with Annual Plan.
Water Meter Installation	0	-	-		-	-		
Awatoto Trunk main extention	43	40	(3)	(8)%	721	721		
Borefield No.1 Rising Main	7	7	-		456	1,030		
Taradale Falling Trunk Main	8	8	(1)	(13)%	23	149		
Hospital Hill Falling Trunk Main	128	28	(100)	(100)%	28	219	-6-	Project overspend will be funded from other project budget underspends within the Water Supply Activity.
FW2 Fireflow Network Upgrades	61	-	(61)	(100)%	-	-	-7-	Project overspend will be funded from other project budget underspends within the Water Supply Activity.
Awatoto Industrial & Phillips Road Bore	280	280	-		2,468	2,668		
Water Network Improvements	200	197	(3)	(2)%	558	1,226		
Water Reservoir Improvements	12	15	3	20%	169	330		
Water Treatment Improvements	256	258	2	1%	383	1,936		
Water Growth Projects	2	13	12	90%	40	-		
Berry Farms Thurley Place S821	2	-	(2)	(100)%	-	-		
Total Water Supply	2,237	2,049	(187)	(9)%	9,299	16,283		
Total Capital Expenditure	2,237	2,049	(187)	(9)%	9,299	16,283		
Asset Sales	-	-	-		-	-		



Wastewater

Council provides and maintains a safe, effective, and efficient domestic sewage collection, treatment, and disposal system to help maintain community health. In addition, we provide for a separate industrial sewage collection and disposal system for selected trade waste customers. Our wastewater network serves 24,800 properties: roughly 97% of the city.

The network consists of:

- 390 km of wastewater mains
- 49 wastewater pumping stations
- a treatment facility located at Awatoto (with a Biological Trickling Filter plant and a Milliscreen plant), and
- a 1.5 km long marine outfall.



WASTEWATER PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Public Health and Sanitation: We operate, maintain, and size the network to minimise the occurrence of raw wastewater overflows into habitable areas	Number of wastewater overflows	0.19 service requests 0.00 Verified	0.306	<0.12 per 1000 connections	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Minimise Environmental Impacts: By treating wastewater to the legally required standard before discharging into the environment	Compliance with resource consents for discharge from the wastewater system as measured by the number of abatement notices received in relation to wastewater resource consents (Mandatory)	0%	1	0%	●	Abated for overflow between War memorial and Ocean Spa, tree roots in the pipeline
	Compliance with resource consents for discharge from the wastewater system as measured by the number of infringement notices received in relation to wastewater resource consents (Mandatory)	0%	0%	0%	●	
	Compliance with resource consents for discharge from the wastewater system as measured by the number of enforcement orders received in relation to wastewater resource consents (Mandatory)	0%	0%	0%	●	
	Compliance with resource consents for discharge from the wastewater system as measured by the number of convictions received in relation to wastewater resource consents (Mandatory)	0%	0%	0%	●	
Customer Responsiveness and Satisfaction:	Median response times to sewerage overflows: attendance time from notification to staff on site (Mandatory)	N/A	0.44	≤ 2 hours	●	
We respond to and restore loss of service and address complaints AND will deliver a consistently high level of customer satisfaction	Median response times to sewerage overflows: resolution time from notification to resolution of the issue (Mandatory)	N/A	1.38	≤8 hours	●	
	Customer satisfaction with wastewater in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	70%	N/A	
	Total number of complaints per 1,000 connections relating to sewage odour, sewerage system faults, sewerage system blockages, and response to issues with Napier's sewerage system (Mandatory)	2.900	2.792	≤36	●	
	Blockages resulting in overflows into the Ahuriri Estuary	0	0%	0%	●	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%



WASTEWATER FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Net Operating Expenditure								
Revenue	(4,994)	(4,997)	(3)	(0)%	(11,096)	(11,096)		
Expenditure	3,351	3,201	(150)	(5)%	6,022	6,022		
Depreciation	3,052	3,195	143	4%	6,389	6,389		
Net Operating Expenditure	1,409	1,399	(10)	(1)%	1,315	1,315		

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date to December 2022				Year End		Notes	Comments
Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Wastewater								
Sewer Pipe Renewal	239	371	132	36%	1,070	618	-1-	Delays to work programme due to resource constraints.
Milliscreen Renewal	16	-	(16)	(100)%	-	-		
Sewer Pump Station Renewal	695	434	(261)	(60)%	867	706	-2-	Timing of some renewal works are ahead of schedule.
Treatment Plant Renewal	207	214	7	3%	412	412		
Wastewater Treatment Plant Upgrade	289	405	117	29%	1,292	3,509	-3-	Delays to work programme - going out to tender February.
Wastewater Outfall IAR	0	-	-		27	515		
Flow meter replacements	3	5	2	39%	5	5		
SCADA Upgrade	-	-	-		-	-		
Wastewater Treatment Renewals	169	189	19	10%	443	1,123		
Gifted/Vested Assets	0	-	-		413	413		
Wastewater Network Improvements	23	27	3	11%	51	52		
Wastewater Pump Station Improvements	255	341	86	25%	971	989	-4-	Delays to work programme - two projects are currently out to tender.
Wastewater Treatment Improvements	-	-	-		-	155		
Tradewaste New Projects	9	18	10	55%	52	350		
Wastewater Growth Projects	35	46	11	24%	200	618		
Flow metering	39	60	21	35%	604	257		
Guppy Rd pumping main installation	-	-	-		10	268		
Harold Holt wastewater upgrades	0	-	-		-	-		
Installation of Generator Connections	-	-	-		32	194		
Odour control at Petane pump station	22	-	(22)	(100)%	-	-		
Pandora Industrial Main	1,415	1,195	(220)	(18)%	1,195	1,662	-5-	Budget revised in error and will be corrected. Expenditure is in line with Annual Plan.
Taradale Wastewater Diversion	25	-	(25)	(100)%	78	346		
Te Awa Structure Plan - Wastewater	86	145	59	41%	435	1,701	-6-	Timing of works are ahead of schedule.
Capital plan unassociated exp	19	-	(19)	(100)%	-	-		
Total Wastewater	3,546	3,449	(96)	(3)%	8,157	13,892		
Total Capital Expenditure	3,546	3,449	(96)	(3)%	8,157	13,892		
Asset Sales	-	-	-		-	-		

Stormwater

The Stormwater activity is responsible for safely collecting, treating, and disposing of the city's stormwater. One of the core goals of the city's stormwater system is to minimise the effects of flooding, a service which has been at the forefront of our community's minds since the November 2020 flood event. Our stormwater system consists of open drains, large underground pipes, and pump stations which carry rainwater out into the ocean. About three quarters of the city is now reliant on pumped systems for stormwater drainage.

The stormwater network asset comprises 241 kms of pipe network, 10 pump stations, and two detention dams. Together, stormwater assets have a replacement value of \$341 million as at 30 June 2020.

We have a statutory responsibility to ensure stormwater is managed through ownership and management of our own drainage network. Our network minimises the health risk to the community through safe collection, treatment, and disposal of stormwater. Through controlled disposal and by enhancing the quality with various programmes and monitoring interventions we also minimise the pollution which drains into receiving environments.



STORMWATER PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
The stormwater network adequately protects the health and safety of Napier residents and protects property by providing protection against flooding	Number of flooding events that occur per year (Mandatory)	0	0	≤1	●	
	For each flooding event, the number of habitable floors affected per 1,000 properties (Mandatory)	0	0	≤1	●	
	Median response time to attending a flood event (notification to personnel being on site) (Mandatory)	n/a	n/a	≤2 hours	●	
Stormwater is collected and disposed of in a manner that protects public and environmental health	Compliance with resource consents for discharge from the stormwater system as measured by the number of abatement notices (Mandatory)	0%	0%	0%	●	
	Compliance with resource consents for discharge from the stormwater system as measured by the number of infringement notices (Mandatory)	0%	0%	0%	●	
	Compliance with resource consents for discharge from the stormwater system as measured by the number of enforcement orders (Mandatory)	0%	0%	0%	●	
	Compliance with resource consents for discharge from the stormwater system as measured by the number of convictions received in relation to stormwater resource consents (Mandatory)	0%	0%	0%	●	
Residents are satisfied with Council's stormwater service	Number of complaints received about performance of stormwater system (per 1,000 properties connected) (Mandatory)	2.06	2.194	≤5	●	
	Percentage of residents satisfied with stormwater in Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	89%	N/A	
Stormwater is collected and disposed of in a manner that protects public and environmental health	Number of education programmes delivered to improve stormwater quality	1	0	>1	●	On-going "Stream to Coast" orginaed through the Thames Tyne Catchment, Also eduation programme being developed for the Westshore tidal gates.

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

STORMWATER FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(4,174)	(4,126)	48	1%	(7,397)	(7,397)		
Expenditure	2,051	1,789	(262)	(15)%	3,383	3,383	-1-	On-going, unbudgeted costs incurred due to the November 2020 flood event.
Depreciation	2,095	2,148	54	2%	4,297	4,297		
Net Operating Expenditure	(28)	(188)	(160)	(85)%	282	282		



Figures are shown in thousands (\$,000)

Capital	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Stormwater								
Upgrading Stormwater Catchments	0	-	-		-	-		
Stormwater IAR	113	37	(76)	(100)%	88	88	-1-	Timing of works are ahead of schedule.
SW Pump Station Renewal	30	79	49	62%	494	917	-2-	Timing of some renewal works are behind schedule.
SCADA minor replacements	-	-	-		-	26		
Stormwater pump replacements	0	43	43	100%	129	-	-3-	Work delayed due to supply issues of pumps.
Stormwater reticulation replacements	0	20	20	100%	618	618		
Thames/Tynes pipe and drain upgrades	12	7	(5)	(70)%	21	-		
Gifted Vested Assets	-	-	-		461	461		
Extend Outfalls Marine Parade	3	25	22	90%	74	-		
Drain Improvements	1	10	10	97%	31	31		
Ahuriri Master Plan stormwater study	36	-	(36)	(100)%	-	-	-4-	Budget revised in error and will be corrected. Expenditure is in line with Annual Plan.
Ahuriri Master Plan Project 11 - Pandora catchment improvemen	29	-	(29)	(100)%	-	159		
Ahuriri Master Plan Project 3 - improve direct outfalls	17	26	9	35%	73	63		
Construction of a hydraulic model and upgrades	34	35	1	3%	130	-		
SCADA upgrade project	41	-	(41)	(100)%	-	-	-5-	Project overspend will be funded from other project budget underspends within the Stormwater Activity.
Te Awa Structure Plan	3	22	19	86%	66	-		
Tennyson St outfall improvements	23	16	(7)	(44)%	224	309		
Upgrade existing Onehunga pump station	44	-	(44)	(100)%	-	-	-6-	Project overspend will be funded from other project budget underspends within the Stormwater Activity.
Upgrading Dalton St pump station	0	11	11	100%	118	221		
Ahuriri Estuary Projects	57	56	(1)	(2)%	196	252		
Flood Alleviation Projects	402	138	(264)	(100)%	660	2,431	-7-	IAF Funding to come through in January.
Open Waterway Improvements	41	37	(4)	(11)%	352	618		
Stormwater Pump Station Improvements	0	1,045	1,044	100%	1,275	906	-8-	Work delayed due to supply issues.
Stormwater Growth Projects	410	107	(303)	(100)%	467	1,046	-9-	Timing of works are ahead of schedule.
Capital plan unassociated exp	29	-	(29)	(100)%	-	-		
Total Stormwater	1,325	1,713	389	23%	5,478	8,147		
Total Capital Expenditure	1,325	1,713	389	23%	5,478	8,147		
Asset Sales	-	-	-		-	-		



Transportation

Napier City's Transportation team are responsible for managing all land-based transportation activities funded in part or in full by NCC to meet community outcomes. Further to these community outcomes, there are four key strategic priorities being targeted nationally for the transportation network across the country through the Government Policy Statement. These are:

- Safety
- Better travel options
- Improving freight connections, and
- Climate change.

Napier City Council provides for freight and passenger transport with 366 kilometres of sealed roads, along with all associated structures, drainage, road furniture, street lighting, and traffic safety services. The majority of the network is urban with rural roads serving the foothills to the west and the primary production areas to the south. In both instances the rural network connects to the Hastings District Council network.

Council also provides for cycling and walking modes of transport through a well-integrated network of cycleways and footpaths.

Transportation is a significant and essential activity for Napier City contributing to the economic, social, cultural, and environmental well-being of the community. Transportation corridors are a key element of the local environment supporting the community and economy. It is essential that transportation continues to be delivered to an appropriate standard to achieve national, regional, and NCC's strategic objectives and desired outcomes.



TRANSPORTATION

PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Design and construct safety improvements to minimise the number of injury crashes	The change from the previous calendar year in the number of fatalities and serious injury crashes on the local road network, expressed as a number (DIA Performance Measure 1)	End of Year Measure	End of Year Measure	-100%	N/A	
Provide well maintained roads	The average quality of ride on a sealed local road network, measured by smooth travel exposure (DIA Performance Measure 2)	End of Year Measure	End of Year Measure	85%	N/A	
	Average roughness	End of Year Measure	End of Year Measure	<100 surface irregularities above a defined magnitude (15.2 mm) per kilometre of road, measured by high speed surveying	N/A	
	Peak Roughness	End of Year Measure	End of Year Measure	<145 surface irregularities above a defined magnitude (15.2 mm) per kilometre of road, on the roads in the 95 percentile (i.e. the roughest roads)	N/A	
	Number of instances where road access is lost	End of Year Measure	End of Year Measure	<2 (arterial), <8(total)	N/A	
Provide well- maintained footpaths and cycleways (DIA Performance Measure 4)	Percentage of footpaths and cycleways rated 4 or 5 (rating 1 best to 5 worst) based on independent survey	End of Year Measure	End of Year Measure	1%	N/A	
	Percentage of residents being satisfied (very satisfied or fairly satisfied) with 'footpaths' in the Napier City Council Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	85%	N/A	
	Percentage of residents satisfied (very satisfied and fairly satisfied with 'roads' in the Napier City Council Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	85%	N/A	
Maintain a high level of customer service	Percentage of customer service requests responded to within 5 working days (DIA Mandatory Measure 5)	100%	100%	90%	●	
Provide adequate renewal of road surfacing	Percentage of the sealed local road network that is resurfaced (DIA Mandatory Measure 3)	End of Year Measure	End of Year Measure	5%	N/A	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved greater than 10%

TRANSPORTATION

PERFORMANCE SUMMARY CONTINUED

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(8,923)	(3,056)	5,867	>100%	(8,077)	(8,077)	-1-	Unbudgeted MBIE Shovel Ready grants. Some NZTA subsidised works are ahead of schedule. Additional Financial Contributions received from Developments.
Expenditure	5,717	4,879	(838)	(17)%	8,664	8,664	-2-	Maintenance operational works are ahead of the programmed works.
Depreciation	3,676	4,167	491	12%	8,335	8,335	-3-	Due to the delay in the 21/22 Annual Report being signed off by Audit NZ, depreciation costs for 22/23 are unable to be calculated. The YTD actuals are from the 21/22 financial year and therefore do not represent a true YTD financial variance.
Net Operating Expenditure	470	5,991	5,520	92%	8,921	8,921		

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Road Carriageways								
Revenue	(649)	(537)	112	21%	(695)	(695)	-4-	Revenue exceeding forecast due to expenditure levels being ahead of forecast and unbudgeted 2020 flood recovery expenditure.
Expenditure	1,193	907	(285)	(31)%	1,363	1,363	-5-	Expenditure ahead of forecast due to weather event preparation and recovery work.
Road Carriageways Total	544	370	(173)	(47)%	668	668		
Road Paths								
Revenue	(141)	(119)	22	19%	(202)	(202)		
Expenditure	374	302	(72)	(24)%	510	510	-6-	Footpath maintenance expenditure ahead of programme.
Road Paths Total	234	183	(50)	(27)%	308	308		
Road Drainage								
Revenue	(37)	(25)	12	48%	(47)	(47)		
Expenditure	85	46	(39)	(86)%	91	91	-7-	Kerb & Channel repair work ahead of forecast.
Road Drainage Total	48	20	(27)	<(100)%	45	45		
Road Bridges + Structures								
Revenue	(10)	(3)	7	>100%	(38)	(38)		
Expenditure	56	110	54	49%	220	220	-8-	Bridge Maintenance (minor) expenditure behind forecast due to positive condition assessments.
Road Bridges + Structures Total	46	107	61	57%	182	182		

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Net Operating Expenditure								
Road Lighting								
Revenue	(283)	(220)	63	29%	(423)	(423)	-9-	Revenue ahead of forecast due to timing of energy billing across financial years and associated Waka Kotahi claims.
Expenditure	539	499	(40)	(8)%	999	999		
Road Lighting Total	257	280	23	8%	576	576		
Road Traffic Services + Safety								
Revenue	(156)	(111)	45	41%	(354)	(354)	-10-	Revenue ahead of forecast associated with Waka Kotahi funding against traffic signal maintenance expenditure.
Expenditure	555	493	(62)	(13)%	982	982	-11-	Traffic Signal maintenance expenditure ahead of forecast.
Road Traffic Services + Safety Total	399	382	(17)	(5)%	628	628		
Road Sweeping + Cleaning								
Revenue	(45)	(39)	6	16%	(81)	(81)		
Expenditure	872	820	(53)	(6)%	1,640	1,640		
Road Sweeping + Cleaning Total	828	781	(47)	(6)%	1,559	1,559		
Road Amenity + Safety Mntce								
Revenue	(158)	(106)	53	50%	(197)	(197)	-12-	Revenue ahead of forecast associated with Waka Kotahi funding against vegetation maintenance expenditure.
Expenditure	837	698	(139)	(20)%	1,461	1,461	-13-	Vegetation maintenance (tree trimming) expenditure ahead of forecast.
Road Amenity + Safety Mntce Total	678	592	(86)	(15)%	1,264	1,264		
Road Capital								
Revenue	(7,114)	(1,460)	5,653	>100%	(5,122)	(5,122)	-14-	Unbudgeted MBIE Shovel Ready grants. Some NZTA subsidised works are ahead of schedule. Additional Financial Contributions received from Developments.
Expenditure	(383)	(383)	0	0%	(1,378)	(1,378)		
Road Capital Total	(7,497)	(1,843)	5,653	>(100)%	(6,500)	(6,500)		
Road Asset Management								
Revenue	(331)	(436)	(105)	(24)%	(918)	(918)	-15-	Revenue behind forecast due to revised allocation of professional services costs delivered through the Ahuriri Alliance. Cost allocation now resolved and will balance in Q3.
Expenditure	5,266	5,555	289	5%	11,110	11,110		
Road Asset Management Total	4,935	5,119	184	4%	10,192	10,192		



TRANSPORTATION FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Capital	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Road Capital								
Roading Renewals	1,436	1,409	(26)	(2)%	3,767	3,767		
N/S Roading Renewals	613	437	(176)	(40)%	699	546	-1-	Expenditure exceeding forecast for Street Tree Replacements and Structures.
Gifted/Vested Assets	-	-	-		1,210	1,210		
West Quay One Way	304	301	(2)	(1)%	462	412		
CBD Development	21	60	40	66%	181	-	-2-	Delays to projects due to re-prioritisation following Better Off funding.
Urban Growth Northwest Dvlpmnt	-	-	-		124	124		
Te Awa Structure Plan	1,048	997	(50)	(5)%	1,648	1,648		
Ahuriri Masterplan - Pandora Road Upgrade	0	5	5	100%	691	670		
Ahuriri Masterplan - Associated improvements	8	28	19	69%	103	103		
Ground stabilisation and retaining wall	114	112	(1)	(1)%	749	82		
Major Intersection Improvement Projects	2	-	(2)	(100)%	-	-		
Intersection Improvement Projects	108	102	(6)	(6)%	271	124		
Intersection Safety Improvement Projects	25	23	(2)	(9)%	927	1,802		
KiwiRail - Level Crossing	-	-	-		81	-		
Local Area Traffic Management Projects	307	264	(43)	(16)%	927	927	-3-	Planned works ahead of schedule with some costs associated with projects delivered during the current and previous financial years.
Marine Parade Safety Improvements	1	-	(1)	(100)%	103	103		
New Cycle and Walking Tracks	1,338	-	(1,338)	(100)%	190	103	-4-	Unbudgeted Shovel Ready Projects which are funded by MBIE.
Puketitiri Road Upgrade	137	66	(71)	(100)%	66	-	-5-	Project budget of \$1.35M for this work is budgeted under Intersection Safety Improvement Projects above.
School Zone Safety work	-	-	-		-	-		
Urban Corridor Improvement Projects	190	189	(1)	(1)%	696	500		
Ahuriri Masterplan - Thames Severn Stormwater Management	-	17	17	100%	50	-		
Streets for People	38	-	(38)	(100)%	-	-	-6-	Napier City Council portion of these projects will be funded through Cycling and Walking budgets.
Total Road Capital	5,688	4,011	(1,676)	(42)%	12,946	12,121		
Total Capital Expenditure	5,688	4,011	(1,676)	(42)%	12,946	12,121		
Asset Sales	(52)	-	-		-	-		



Other Infrastructure

Waste Minimisation

Council provides a domestic refuse collection service for both residential and commercial properties within Napier. We effectively and efficiently remove waste from households in Napier and convey it for authorised and appropriate disposal.

We dispose of waste in a few different ways: either we pick it up from a kerbside wheelie bin or litter bin and take it straight to landfill or we take bulk waste dropped off at the Redclyffe Transfer Station to landfill.

Council also provides a domestic recycling collection service for residential properties within Napier. We effectively and efficiently remove recyclable products from households in Napier and convey them to reuse markets. We collect recyclables in a few different ways: either we pick it up from a kerbside receptacle where it is sorted into different product streams at the kerb before being conveyed in bulk to reuse markets or we take bulk recycling dropped off at the Redclyffe Transfer Station and sort it to be repurposed.

The Local Government Act 2002 requires Council to provide "effective and efficient" waste management services. The Waste Minimisation Act 2008 requires us to reduce the environmental impact of waste in New Zealand by encouraging waste reduction. The continued provision of this service is essential to the health of Napier's community and maintaining high environmental standards. Council delivers this "public good" service.

We also focus on advocating for, and educating about, ways to reduce the amount of waste our city produces. Reducing waste is close to the hearts and minds of the people in our community and solutions have to be relatively easy and widely acceptable. A reduction of waste being sent to landfill is not only good for the environment but would mean that Council doesn't have to invest as

much in expanding and maintaining landfills in the future. Central government is making several significant changes to the way we manage waste across the country. Currently, a levy of \$10 is paid for every tonne of rubbish which goes to municipal landfills. The government is increasing this levy to \$60 per tonne and applying it to all types of landfills except for cleanfills and farm dumps. This is a great way to get our community thinking about other ways to reduce and reuse their rubbish, but it will mean that the cost of waste disposal will increase quite significantly. The government is also looking into options for standardising kerbside recycling across the country to avoid confusion and decrease contamination in recycling.

The most significant assets held by this activity are the Redclyffe Transfer Station (which is aging) and several closed landfills which remain in place within the city while slowly degrading.

Cemeteries

Cemeteries are important and special places in a community, they provide a functional purpose for burials and ash interments, and a place to remember loved ones who have passed, as well as provide historical and cultural connections to the communities they serve. They also contribute to the amenity and open space function of Council's wider parks and reserves network.

Napier City Council operates and maintains six cemeteries within the city, the oldest being 'Old Napier Cemetery' with its first burial in 1851 and the newest being Western Hills which opened in 1985. In total, the cemeteries comprise an area of approximately 35 hectares.

There are no crematorium facilities in Napier and there is no legislative requirement for a local authority to provide such facilities. However, Napier City Council is a governance partner in the Hawke's Bay Crematorium which is provided and administered by Hastings District

Council pursuant to the Hawke's Bay Crematorium Act 1944. This Act sets out its governance structure including the responsibilities of the contributing local authorities.

Public Toilets

Napier City Council provides, maintains, and develops public toilet facilities to meet the needs and demands of the community and visitors to our city. Currently, the city has 48 operational public toilets.

Public toilets are provided in key areas generally related to tourism, recreation, and shopping activities. Facilities are cleaned and inspected at least daily with the emphasis on hygiene, safety, and discouragement and removal of graffiti.

OTHER INFRASTRUCTURE PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Waste Minimisation						
A weekly kerbside refuse collection service is provided to city residents	Weeks per year that the refuse service is available to the residents of Napier	13 weeks		52 weeks	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Percentage of residents satisfied with the refuse collection in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	90%	N/A	
	Weeks per year that the recycling service is available to the residents of Napier	13 weeks		52 weeks	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Provision of recycling drop-off facility	Days per year where drop-off services are available to the public	91 days		362	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Availability of the user-pays refuse transfer station and associated services	Days per year where transfer station services are available to the public	91 days		362	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Compliance with resource consents related to the transfer station and closed landfills	100%		100%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Availability of and attendance at waste minimisation education	Students/customers attending education sessions for the Waste Aware Programme or other education in person	206		>750 attendees	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Litter control, graffiti, and vandalism	Percentage of residents satisfied with control of litter and graffiti in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	90%	N/A	
Council promotes waste minimisation activities	Waste to landfill per capita	58.98kg for period		≤290 kg per capita per annum	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Cemeteries						
Cemeteries' records are well maintained and accessible	An online cemeteries records system is available 90% of the time	90%	90%	90%	●	
Cemeteries are well maintained and provide a quiet and aesthetically pleasing environment for users	Satisfaction with cemeteries as measured by the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	90%	N/A	
Public Toilets						
Public conveniences are clean hygienic, and safe	Percentage of customers who are satisfied with public toilets in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	88%	N/A	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

OTHER INFRASTRUCTURE FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(4,648)	(4,600)	48	1%	(15,083)	(15,083)		
Expenditure	6,143	6,484	341	5%	15,955	15,955		
Depreciation	607	591	(15)	(3)%	1,183	1,183		
Net Operating Expenditure	2,102	2,476	374	15%	2,055	2,055		
Refuse								
Revenue	(3,252)	(3,099)	154	5%	(12,098)	(12,098)		
Expenditure	3,993	4,384	391	9%	11,536	11,536		
Refuse Total	741	1,285	544	42%	(562)	(562)		
Public Toilets								
Revenue	(5)	(6)	(1)	(17)%	(15)	(15)		
Expenditure	849	657	(192)	(29)%	1,315	1,315	-1-	Higher than budgeted cleaning costs which will continue throughout the year. These costs will be managed from other budget efficiencies across Council at year-end.
Public Toilets Total	845	652	(193)	(30)%	1,300	1,300		
Transfer Station								
Revenue	(1,245)	(1,329)	(84)	(6)%	(2,639)	(2,639)		
Expenditure	1,356	1,531	175	11%	3,061	3,061	-2-	New contractor on site with higher operating costs than budgeted, however this is offset by savings generated by the same contractor providing a wood chipping service. This has resulted in savings due to reduced tonnages going to the landfill.
Transfer Station Total	111	201	90	45%	422	422		
Cemeteries								
Revenue	(146)	(166)	(21)	(12)%	(332)	(332)		
Expenditure	552	504	(47)	(9)%	1,227	1,227		
Cemeteries Total	406	338	(68)	(20)%	895	895		

Figures are shown in thousands (\$,000)

Capital	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Omarunui Dev Valley D	-	-	-		657	657		
Omarunui Development Plant	-	-	-		27	27		
Omarunui Dev Forestry	-	-	-		0	0		
Omarunui Dev Valleys B&C	-	-	-		1,626	1,626		
Recycling Crate Purchases	9	-	(9)	(100)%	-	-		
Total Refuse	9	-	(9)	(100)%	2,311	2,311		
Infrastructure Asset Renewal	143	144	1	1%	229	268		
New Toilet Programme	86	86	-	(100)%	86	-		
Total Public Toilets	229	230	1	0%	315	268		
Solid Waste Renewals	64	81	17	21%	138	96		
New Weighbridge	1	-	(1)	(100)%	-	-		
Total Transfer Station	65	81	16	20%	138	96		
Infrastructure Asset Renewal	31	44	13	29%	133	113		
Western Hills Extension	-	-	-		-	-		
Cemetery Planting	-	-	-		26	26		
Napier Cemetery Development	-	17	17	100%	36	36		
Wharerangi Building Refurbishment	-	-	-		10	10		
Cemetery Concept Plan Impelementation	-	-	-		82	82		
Western Hill Extension - Stage 2	346	330	(15)	(5)%	330	335		
Total Cemeteries	376	391	15	4%	618	603		
Total Capital Expenditure	678	703	23	3%	3,381	3,277		
Asset Sales	-	-	-		-	-		



Community and Visitor Experiences

Activities in the Community and Visitor Experiences Group include:

- Kennedy Park Resort
- Napier Conferences & Events
- Napier i-SITE Visitor Centre
- Par2 Mini Golf
- National Aquarium of New Zealand
- Napier Libraries
- Napier Municipal Theatre
- MTG Hawke's Bay
- The Faraday Museum of Technology
- McLean Park
- Reserves
- Sportsgrounds
- Napier Aquatic Centre
- Marine Parade Pools
- Bay Skate
- Retirement and Rental Housing
- Community Facilities (Halls)
- Community Strategies
- Engagement, and
- Events and Marketing.

Kennedy Park Resort

Kennedy Park is one of the busiest and most revisited holiday parks in New Zealand, providing over 28,000 room nights to visitors each year. In total, it is possible for 1,400 people to be accommodated on site including those in tents and caravans. Kennedy Park facilities are located in Storkey Street in Marewa. Kennedy Park offers a wide range of affordable accommodation types and associated facilities catering to various markets. Services provided include booking and enquiry services, guest information and assistance, maintenance of grounds and buildings,

Napier Conferences & Events

Napier Conferences & Events provides high-quality, full-service conferences and events to domestic and international clients from a number of venues throughout Napier City. The activity operates out of the Napier War Memorial Centre, which is located on the northern end of Napier's Marine Parade, with views from Mahia Peninsular to Cape Kidnappers. It is the only purpose-built conference facility in Hawke's Bay. Conference facilities are offered as part of Council's strategy to encourage visitors to the city and generate economic activity which is put towards investing in more efficient and effective infrastructure and public services.

Napier i-SITE Visitor Centre

Napier i-SITE Visitor Centre is an information hub that connects locals and visitors to Napier to places to stay and eat, attractions, and things to do while in the city.

The i-SITE facility is located on Marine Parade, a short walking distance from the CBD and iconic Napier sites. It houses a space to meet and chat to specialist consultants, an area dedicated to information and brochures about local businesses and tourism operators, and a gift shop.

To provide efficiencies associated with scale, Napier City needs to provide visitors with reasons to stay longer, do more, spend more, tell their friends and family, and come again. These visits generate economic activity which can be invested in the city's infrastructure and public services.

Par2 MiniGolf

Par2 MiniGolf facilities are located centrally on Napier's Marine Parade in the heart of the tourist zone beside the Napier i-SITE. Mini golf activity has been occurring on site for more than 50 years and today Par2 MiniGolf boasts two 18-hole courses and a clubhouse.

Council provides tourism facilities as part of its strategy for the economic development of Napier. Par2 MiniGolf plays an important part in the overall marketing of the city and is a family-friendly activity which is an anchor attraction to the now redeveloped Marine Parade.

National Aquarium of New Zealand

National Aquarium of New Zealand aims to provide fun, engaging experiences with close proximity to wildlife, inspiring awe and wonder about the natural world in our visitors.

Situated on Marine Parade, the aquarium is home to a range of native and exotic wildlife and includes a range of exhibits, the largest being a 1.5 million-litre oceanarium.

The aquarium provides an all-weather, exciting, interesting tourism facility for a wide range of audiences including families, domestic, and international tourists alike. We link with local community members and a range of stakeholders to help them tell their stories through our exhibits and welcome feedback to ensure we continually strive for improvement.

Mātauranga Māori and Te Ao Māori are integral to the story of the taonga in our care and are essential to include in the information and experiences we share with our visitors both digitally as well as in our physical facility.

We engage in activities such as the Zoo Aquarium Association's captive breeding programme for North Island brown kiwi and rehabilitation work for little penguins. We also aim to inform and motivate visitors and our community to take action, acting as kaitiaki, for positive outcomes for nature.

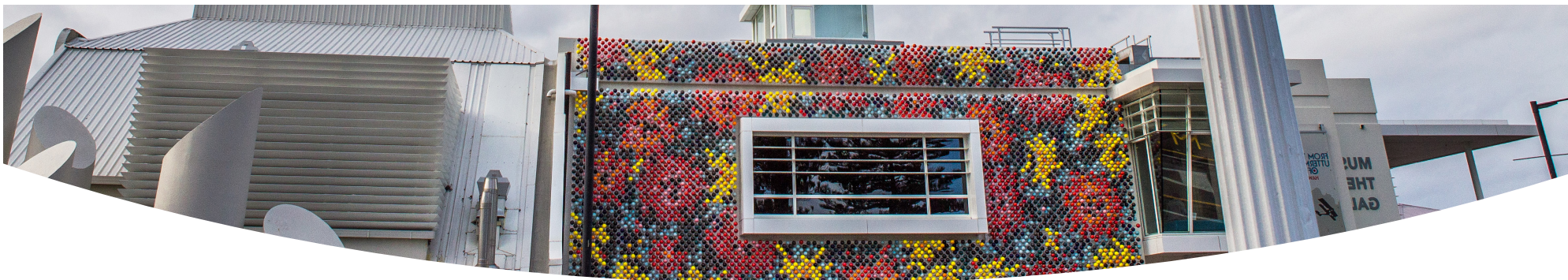
By encouraging tourism to Napier and Hawke's Bay, the aquarium helps to generate additional spend in our community

Napier Libraries

We provide easy access to informational, recreational, and educational materials, and a stimulating and pleasant library environment free of charge to the entire community.

Library services are provided to the community from two locations, Napier City and Taradale, with a variety of collections in multi-media formats and online services. The libraries support a total membership of approximately 23,000, of which some 4,500 members are resident in Hastings District (June 2019). Collection items held, as of 30 June 2019, total approximately 166,000.

Our libraries are all about empowering people to explore new ideas and build social connections within their communities. They are a place to learn and relax, and a place to feel safe and spend time



Napier Municipal Theatre

The Napier Municipal Theatre is a leading theatre in Hawke's Bay for performances, shows, concerts, functions, and events.

Seating up to 988 patrons, the theatre has been operational on its current site in Tennyson Street since 1912. The building was destroyed in the 1931 earthquake and was rebuilt by 1938. The New Zealand Heritage List/Rārangī Kōrero declares the Municipal Theatre as a historic place. The Napier Art Deco Trust has also declared the building as a place of Art Deco significance.

The Municipal Theatre recognises and promotes an iconic building that celebrates Art Deco architecture while offering stage facilities for local, national, and international hire. This allows/provides our residents and visitors the opportunity to experience a range of theatrical, cultural, and artistic events.

MTG Hawke's Bay

MTG Hawke's Bay is the regional and premier arts and culture facility for the Hawke's Bay region. The MTG houses and cares for the region's collection under a management agreement with the Hawke's Bay Museums Trust. The museum presents and shares these collections through a series of exhibitions throughout the year including long-term galleries (1931 Earthquake display and Taonga Māori exhibition) alongside temporary exhibitions. The quality of MTG Hawke's Bay displays and activities are recognised through industry awards.

With three distinct eras of building, 1930s, 1977, and 2013, MTG Hawke's Bay is a complex building with multiple uses and activities. The Century Theatre provides the only medium-sized (330 seat) theatre in Napier, while a small retail shop and two foyer spaces generate additional revenue for the facility.

Museums and galleries help ground people in their history and provide places to learn and be inspired - showcasing culture to the community and visitors to the area. We also provide a place for people to interact and engage in a culturally safe environment as well as a tourism attraction for visitors to the city.

We care for one of the largest collections of Māori taonga in a regional facility and actively contribute to cultural understanding and connectedness through telling our stories in exhibitions developed in collaboration with Ngāti Kahungunu and the community.

The Faraday Museum of Technology

The Faraday Museum of Technology (formerly known as "The Faraday Centre") in Napier is Hawke's Bay's Museum of Technology. It cares for and displays a collection of historical technology enabling locals and visitors to discover the scientific, social, and cultural heritage that makes Napier and Hawke's Bay unique.

The Museum is housed in the historic Napier Powerhouse, built in 1911. A small team of staff and volunteers are responsible for the care of this historic building and over 20,000 objects in the collection owned by the Hawke's Bay Museums Trust.

The Museum attracts a diverse audience to share our technological heritage and ingenuity with, while providing a safe space for the community to meet and connect. As kaitiaki, Council are responsible for caring for the collection we have in our possession and sharing knowledge and the past with those who visit our museum.

McLean Park

Hosting international and national sports events, this facility provides outdoor sportsgrounds and stands, and an indoor court facility as well as administration and hospitality areas. The park also plays host to trade shows, expos, community events, and private functions.

Having a sporting venue with a capacity close to 20,000 means that Napier can compete with the likes of Auckland, Wellington, and Christchurch as a host for major sporting events. Attracting this kind of event to the city brings in revenue for local retailers, businesses, and tourism operators, which helps our city thrive.

Reserves

The Reserves Activity controls, manages, and maintains a range of parks, reserves, and public gardens of various sizes, designations, and purposes to cater to a wide range of community uses. We deliver well-maintained grounds and gardens ranging in location from coastal foreshore to formal botanical gardens. We also manage the day-to-day maintenance and operation of play equipment located throughout the city. The total land area of our reserves covers 405 hectares.

Our portfolio of reserves exists to enhance the quality of life of Napier's citizens by providing high quality passive and active recreational facilities throughout the city. As well as providing recreational areas for our community to meet and play, we support a large number of tourism events and local events which boost our local economy.



Sportsgrounds

The Sportsgrounds Activity is responsible for 213.4 hectares of sportsgrounds including a premier sportsground, Bluewater Stadium, and 14 general sportsgrounds. The even distribution of sportsgrounds around the city means that local communities have the opportunity to support and engage with local sport on their doorstep, with benefits including community spirit and pride. We provide this activity to meet the recreational and sporting needs of our community. These services enhance the general health and wellbeing of the community where private enterprise may not be viable. In turn, we aim to provide safe and accessible recreational facilities to enhance the social and cultural wellbeing of our community

Napier Aquatic Centre

The Napier Aquatic Centre provides the following opportunities for Napier's community:

Health and fitness – lane swimming, water-walking, aqua fitness, small group training, relaxation;

Sport development – club swimming, aquatic sports training and competition;

Leisure and play – family water play, hydroslide, outdoor splash pad, and

Physical literacy – swimming lessons, holiday programmes.

Recognising the role that water can play to improve the health and wellbeing of our community, the purpose of the Napier Aquatic Centre is to develop skills, improve wellbeing, build confidence, and grow connections.

Marine Parade Pools

Council provides an outdoor complex with four heated outdoor pools and five spa pools. The facility also features a gym, small group fitness room, and café. An external contractor manages the day-to-day running of the facility. The Napier City Council considers it important that it provides this service to bring about positive outcomes for the health and wellbeing of the community.

Bay Skate

Bay Skate is a multi-use, world-class roller sports park on Napier's Marine Parade. It caters for skateboarding, roller derby, BMX, scootering, inline hockey, roller skating, artistic skating and rollerblading.

Bay Skate is located on Marine Parade with the grandstand building comprising an entrance foyer, retail area, office, storage, and a leased area occupied by "Lick This" ice cream parlour. The outside rollersport facility comprises three zones: a rink, a wooden ramp area, and the all-new concrete bowl area, a world-class professionally designed and built series of concrete plaza-streetstyle configurations.

Retirement and Rental Housing

NCC has 377 units in 12 villages. The majority of our housing is for low-income older persons (60 years and over). There are 72 units available for low-income renters. We deliver asset and tenancy management services with in-house resources. Low-income tenants receive basic tenancy management services. The retirement villages have tenancy co-ordinators who carry out regular welfare checks on tenants as well as providing tenancy management services.

Community Facilities (Halls)

Council provides a range of community facilities that meet the recreational and social needs of the community. They are spaces where people connect, learn, socialise, and participate. There are four community halls, four community centres, and one sports centre. The halls are available for hire with discounted rates for community groups. Use of the community centres varies, but generally community groups lease the facilities and halls are either managed directly by Council or through a third party group or trust

Community Strategies

The Community Strategies activity encompasses the following main activities:

- Community planning
 - Community advice
 - Community grants
 - Community engagement
 - Safer community (including Civil Defence).
- Council works alongside our communities to support them to identify and implement solutions to the complex social issues present in our society. The team work both strategically and practically to ensure issues are identified, prioritised and addressed through a collaborative approach.

Engagement

NCC is responsible for making decisions about our city. Outcomes from these decisions affect our residents in different ways. It is important for people who are likely to be affected to know what could happen and to have an opportunity to tell us what they think. The Engagement Activity is the key link between Council and our community and responsible for initiating those conversations in lots of different ways, depending on the context.

Some examples of ways in which we engage the community include:

- Social media
- Newsletters, newspapers, posters, radio
- Forums, public meetings, roadshows, and
- Surveys, consultation documents, formal hearings.

Events and Marketing

Napier City Council's Events Manager works across new and existing events to assist them to grow, develop, and become sustainable. The Marketing Team provides the promotional support for a variety of events, supports all communications and consultations with the local community, and provides wider tourism support for our visitor experience facilities.

NCC plays an important role in encouraging social inclusiveness and accessibility for our diverse community. Supporting events in the local area allows us to display our unique heritage, entice visitors to stay in the area, and contribute to the local economy.

By maintaining a number of communications channels and ensuring that information about what NCC is doing (and why) is easily accessible to local people, we keep ourselves accountable and empower our community to input into our decision making.

COMMUNITY AND VISITOR EXPERIENCES

PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Kennedy Park						
To provide a range of high quality accommodation and related visitor experiences	Maintain Qualmark 5 star Gold Holiday Park rating	Maintain	Maintain	Maintain	●	
	Maintain Qualmark 4+ star Gold Motel rating	Maintain	Maintain	Maintain	●	
Services provided are value for money in the accommodation sector	Maintain high level of occupancy (visitor nights)	11,489	13,160	70,000 visitor nights booked per annum	●	Several cancellations due to poor weather and events not going ahead in November/December.
	Maintain high level of occupancy (room nights)	4,366	4,018	28,200 room nights booked per annum	●	Several cancellations due to poor weather and events not going ahead in November/December.
To provide a sustainable business	Average length of stay for visitors	3	2.25	2.0 nights in built accommodation	●	
Napier Conferences & Events						
Council provides a quality conference and events facility which enables events and services to be hosted, contributing to the economic wellbeing of the city	Maintain Qualmark (4+ star Silver rating)	Maintain	Maintain	Maintain	●	
	Number of local, national, and international hires	106	81	320	●	
		14061				
Council provides an i-SITE facility for visitors and locals to Napier and Hawke's Bay to deliver tourism information and tour and accommodation services	Maintain Qualmark Silver rating	Maintain	Maintain	Maintain	●	
	Visitor numbers per annum	11,584	37,521	≥150,000	●	
Par2 MiniGolf						
Council provides a Mini Golf facility as a visitor attraction and for local community use, which provides high customer satisfaction and a sustainable business	Maintain Qualmark Silver rating **	Maintain	Maintain	Maintain	●	
	Visitor numbers per annum	10,982	14,346	≥45,000	●	
	Return on assets	End of Year Measure	End of Year Measure	16%	N/A	
National Aquarium of New Zealand						
Provide an aquarium for visitors and local citizens for recreation and education	Number of admissions	24,883	37,301	≥145,000	●	
	Maintain Qualmark Gold endorsed rating	Maintain	Maintain	-100%	●	
	ZAA (Zoo Aquarium Association) Accreditation	Maintain accreditation	Maintain accreditation	-100%	●	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Libraries						
Council provides library services, literacy support and other programmes for all ages to meet the communities' recreational, social, and educational needs	Percentage of library members who are active borrowers (in 24-month period - card use only)	39%	43%	35%	●	
	Percentage of residents satisfied with library service in the Residents' Satisfaction Survey (excluding don't knows)	End of Year Measure	End of Year Measure	88%	N/A	
	Percentage of collection that is actively used	30%	53%	75%	●	
	Number of internet sessions	7,661	63,672	190,000	●	
	Number of programme sessions delivered for all ages per year	90	132	450 sessions	●	
Napier Municipal Theatre						
Council provides a quality performing arts venue experience for visitor and local use	Maintain Qualmark Silver rating	Maintain	Maintain	Maintain	●	
	No. of shows/ performances	17	25	65	●	
MTG Hawke's Bay						
Napier City Council provides a quality museum, theatre, and art gallery experience for local and visitor use	Visitor numbers per year	43,120	57,494	230,000 per annum	●	
	Percentage of residents satisfied with MTG Hawke's Bay in the Residents' Satisfaction Survey	End of year measure	End of Year Measure	63%	N/A	
Faraday Centre						
Council provides a quality technology museum that is accessible to the community	Visitor numbers per annum	8,262	5,455	18,700	●	
McLean Park						
Provides a sport and recreation facility catering for a range of activities	Number of major events hosted	7	4	11	●	
Reserves						
Parks are maintained efficiently and sustainably to a standard that is appropriate to their primary use	Percentage of park users satisfied with parks and reserves in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	96%	N/A	
Playgrounds are safe, challenging, and enjoyable for both users and caregivers	All playgrounds are inspected fortnightly	100%	100%	100%	●	
Parks are maintained efficiently and sustainably to a standard that is appropriate to their primary use	Reduction in the number of service requests for remedial action in parks and reserves	101	119	Downwards trend	●	Unseasonal wet summer followed by hot weather which has made growing conditions hard to manage. This is further impacted by on-going staffing issues due to Covid-19.

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

COMMUNITY AND VISITOR EXPERIENCES

PERFORMANCE SUMMARY CONTINUED

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Sportsgrounds						
Council provides a sufficient number and range of sports and recreation facilities to satisfy the needs of the community	Sport and recreation parks per 1,000 residents district wide (NZ Recreation Association guidelines require 3ha per 1,000 people)	End of Year Measure	End of Year Measure	>3ha per 1,000 people	N/A	
Sporting surfaces and facilities are well maintained and suitable for use	Percentage of those surveyed who are satisfied with sportsgrounds in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	89%	N/A	
Sports facilities support the event industry within the city	Events held on the sportsgrounds per annum	74	63	>50	●	
Napier Aquatic Centre						
Provide aquatic facilities that focus on accessibility and safety	Number of users using the centre each year	25,678		175,000	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Water testing results are always within the safe parameters according to the New Zealand Standard for Pool Water Quality NZS 5826:2010	97%		100%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Maintain Poolsafe accreditation standard	Maintain Accreditation		Maintain Accreditation	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Maintain nationally accredited QSS (Quality Swim School) standard	Maintain Accreditation		Maintain Accreditation	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Marine Parade Pools						
The Marine Parade Pools complex is a safe recreational facility for the community	Water testing results are always within the safe parameters according to the New Zealand Standard for Pool Water Quality NZS 5826:2010	100%		100%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Bay Skate						
Provide a facility to cater for a range of roller sports activities	Visitor numbers per year (entry passes sold)	5,524	5,165	27,000	●	
	Deliver between 8-12 events per year	4	3	Between 8 and 12	●	
Housing						
Provide affordable and safe housing that meets the needs of tenants	Percentage of tenants satisfied with service	0.85		85%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Number of unit inspections(each unit inspected once per year)	304 retirement		304 retirement	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Housing						
Maximise the occupancy and use of housing and village halls	Occupancy rate - retirement	90%		90%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Occupancy rate - rental	90%		90%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Community Facilities (Halls)						
Provide affordable indoor facilities that meet the social, leisure, and cultural needs of the community	Percentage of community hireage for halls directly managed by Council	87%		85%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Percentage of customers satisfied with halls directly managed by Council	95%		95%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Community Strategies						
Develop effective strategies, policies, and initiatives that support community wellbeing	Number of local community events per year	18		50	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Provide quality advice, information, and support to community groups and agencies, and help build a strong community and voluntary sector	Number of community training and network meetings facilitated each year	4		20	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
	Percentage of attendees satisfied with community training and network meetings	95%		96%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Promote safety in response to issues and priorities in the community	Percentage of residents who perceive they are safe or very safe in Napier (source: Biannual Social Monitor Survey)	56%		75%	●	Due to staff unavailability because of cyclone Gabrielle the Q2 result is incomplete. This will be recorded in the Q3 report.
Events & Marketing						
Council works with strategically targeted new and existing events to assist them to grow, develop, and become sustainable	Economic impact of events funded under the Council events strategy	\$2.2 M	\$4.2M	\$12 million	●	
We keep people informed, make it easy for people to interact, engage, and transact with Council. We listen and act on the needs of the people	Satisfaction with Council communication in the Annual Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	Above the 2022 set level in the NZ benchmarking survey	N/A	
Engagement						
Provide high quality information to the public to empower communities to participate in the decision-making process	The percentage of residents satisfied with the amount of public consultation undertaken in the Residents' Satisfaction Survey	End of Year Measure	End of Year Measure	75%	N/A	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%

COMMUNITY AND VISITOR EXPERIENCES

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(9,957)	(8,396)	1,561	19%	(17,969)	(17,969)	-1-	Additional Financial Contributions received from Developments across the city.
Expenditure	21,435	19,978	(1,457)	(7)%	42,623	41,818		
Depreciation	3,916	4,657	741	16%	9,315	9,315	-2-	Due to the delay in the 21/22 Annual Report being signed off by Audit NZ, depreciation costs for 22/23 are unable to be calculated. The YTD actuals are from the 21/22 financial year and therefore do not represent a true YTD financial variance.
Net Operating Expenditure	15,394	16,239	846	5%	33,970	33,165		

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Sportsgrounds								
Revenue	(1,060)	(474)	586	>100%	(590)	(590)	-3-	Additional Financial Contributions received from Developments across the city.
Expenditure	2,642	2,541	(101)	(4)%	6,108	5,108		
Sportsgrounds Total	1,582	2,067	485	23%	5,518	4,518		
McLean Park								
Revenue	(563)	(380)	183	48%	(678)	(678)	-4-	Increase in Event revenue \$324k offset by a decrease in Rugby and Cricket event revenue \$98k.
Expenditure	682	309	(372)	<(100)%	722	776	-5-	Increase Event cost \$295k and unfavourable Rugby and Cricket event cost \$70k.
McLean Park Total	119	(71)	(189)	<(100)%	44	98		
Reserves								
Revenue	(651)	(306)	346	>100%	(654)	(654)	-6-	Additional Financial Contributions received from Developments across the city.
Expenditure	3,410	3,011	(399)	(13)%	7,022	6,416	-7-	Higher than budgeted maintenance costs which will continue throughout the year. These costs will be managed from other budget efficiencies across Council at year-end. Charging of time to capital projects not yet completed due to staff availability. Once processed this will have a positive impact on the expenditure in the business unit.
Reserves Total	2,759	2,706	(53)	(2)%	6,369	5,762		

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Bay Skate								
Revenue	(142)	(106)	36	34%	(224)	(224)	-8-	Increased retail sales.
Expenditure	452	401	(51)	(13)%	802	802	-9-	Increased Labour cost and cost of goods sold.
Bay Skate Total	310	296	(15)	(5)%	578	578		
Grants								
Revenue	(40)	(44)	(4)	(10)%	(65)	(65)		
Expenditure	643	662	19	3%	1,329	1,337		
Grants Total	603	618	15	2%	1,264	1,272		
Community Facilities								
Revenue	(38)	(55)	(17)	(31)%	(476)	(476)	-10-	Bledisloe Hall was sold reducing revenue \$10k.
Expenditure	252	256	3	1%	611	611		
Community Facilities Total	214	201	(14)	(7)%	135	135		
Community Advice								
Revenue	(78)	-	78		-	-		
Expenditure	685	809	123	15%	1,592	2,430	-11-	Delayed expenditure for Social Indicator monitoring and Safer Napier costs.
Community Advice Total	607	809	201	25%	1,592	2,430		
Emergency Management								
Revenue	-	-	-		-	-		
Expenditure	119	109	(10)	(10)%	214	214		
Emergency Management Total	119	109	(10)	(10)%	214	214		
Libraries								
Revenue	(254)	(93)	161	>100%	(183)	(183)	-12-	Additional Financial Contributions received from Developments across the city.
Expenditure	1,642	1,762	120	7%	3,514	3,514		
Libraries Total	1,388	1,669	281	17%	3,331	3,331		
Napier Aquatic Centre								
Revenue	(427)	(383)	44	11%	(868)	(868)	-13-	Higher than budgeted visitors and holiday program revenue.
Expenditure	1,721	1,654	(67)	(4)%	3,039	3,039		
Napier Aquatic Centre Total	1,295	1,271	(23)	(2)%	2,171	2,171		
Marine Parade Pools								
Revenue	(27)	(27)	(0)	(0)%	(828)	(828)		
Expenditure	142	166	24	14%	1,062	1,062	-14-	Cost committed phasing difference.
Marine Parade Pools Total	116	140	24	17%	234	234		

COMMUNITY AND VISITOR EXPERIENCES

FINANCIAL SUMMARY CONTINUED

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
National Aquarium of NZ								
Revenue	(1,230)	(1,171)	59	5%	(2,420)	(2,420)		
Expenditure	2,183	2,214	31	1%	4,428	4,428		
National Aquarium of NZ Total	953	1,043	90	9%	2,009	2,009		
Par 2 MiniGolf								
Revenue	(227)	(207)	20	10%	(468)	(468)		
Expenditure	248	173	(75)	(43)%	347	347	-15-	Remedial weather tightness project.
Par 2 MiniGolf Total	22	(33)	(55)	<(100)%	(121)	(121)		
Napier Conferences & Events								
Revenue	(1,176)	(883)	293	33%	(1,526)	(1,526)	-16-	Higher than expected facility bookings.
Expenditure	1,426	1,345	(81)	(6)%	2,690	2,690		
Napier Conferences & Events Total	250	462	212	46%	1,164	1,164		
Napier Municipal Theatre								
Revenue	(270)	(243)	27	11%	(439)	(439)	-17-	Increase in both commercial and community hires.
Expenditure	799	849	51	6%	1,766	1,766		
Napier Municipal Theatre Total	529	606	77	13%	1,326	1,326		
Napier i-SITE Visitor Centre								
Revenue	(212)	(119)	93	78%	(258)	(258)	-18-	Increased numbers of domestic/international visitors and cruise ships.
Expenditure	578	594	16	3%	1,189	1,189		
Napier i-SITE Visitor Centre Total	366	475	109	23%	931	931		
Kennedy Park								
Revenue	(1,417)	(1,778)	(362)	(20)%	(4,056)	(4,056)	-19-	Decrease in revenue driven by weather events as well as shortage of cleaning staff resulting in cabin availability issues.
Expenditure	1,895	1,980	84	4%	3,959	3,959		
Kennedy Park Total	478	201	(277)	<(100)%	(97)	(97)		
Communications & Marketing								
Revenue	-	-	-		-	-		
Expenditure	(35)	5	40	>100%	(0)	(0)	-20-	Variance caused by internal recharges and will normalize at year end.
Communications & Marketing Total	(35)	5	40	>100%	(0)	(0)		

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Events								
Revenue	(10)	-	10		-	-		
Expenditure	494	499	4	1%	903	803		
Events Total	484	499	14	3%	903	803		
Marketing								
Revenue	-	-	-		-	-		
Expenditure	143	142	(2)	(1)%	351	351		
Marketing Total	143	142	(2)	(1)%	351	351		
MTG Faraday Centre								
Revenue	(68)	(79)	(11)	(14)%	(177)	(177)	-21-	Lower revenue than expected with upswing in Q3.
Expenditure	234	279	45	16%	557	557	-22-	Depreciation lower than budgeted due to the delay in the approval of the 2021/22 Annual Report. 2021/22 depreciation are being used in the interim.
MTG Faraday Centre Total	165	199	34	17%	380	380		
MTG Hawke's Bay								
Revenue	(780)	(823)	(42)	(5)%	(1,636)	(1,636)		
Expenditure	2,634	2,713	79	3%	5,410	5,410		
MTG Hawke's Bay Total	1,853	1,890	37	2%	3,774	3,774		
Housing - Retirement								
Revenue	(1,023)	(966)	57	6%	(1,906)	(1,906)		
Expenditure	1,871	1,682	(188)	(11)%	3,364	3,364	-23-	Increase in HBRC rates, additional costs to backfill vacancies and consultancy costs for the housing review.
Housing - Retirement Total	848	716	(131)	(18)%	1,459	1,459		
Housing - Rental								
Revenue	(265)	(260)	5	2%	(519)	(519)		
Expenditure	489	479	(9)	(2)%	959	959		
Housing - Rental Total	224	219	(5)	(2)%	440	440		

COMMUNITY AND VISITOR EXPERIENCES

FINANCIAL SUMMARY CONTINUED

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date to December 2022				Year End			
Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
Sportsgrounds								
Sportsgrounds - Infra Renewal	296	263	(33)	(13)%	488	350	-1-	Timing of some renewal works are ahead of schedule.
McLean Park Facility Renewals	115	68	(48)	(71)%	515	896	-2-	Timing of some renewal works are ahead of schedule.
McLean Park light tower upgrades	-	-	-		26	103		
Centennial Hall Flood Restoration	89	-	(89)	(100)%	-	-	-3-	Unbudgeted costs to be funded from insurance pay-out.
McLean Park Digital Screen	172	152	(20)	(13)%	152	152		
Neighbourhood Parks Upgrades	-	2	2	83%	31	257		
New Shade Areas	22	45	23	52%	51	41		
Park Island Northern Revelopment	-	-	-	(100)%	-	-		
Playground Development	4	29	24	84%	355	309		
Riparian Planting	-	-	-	(100)%	10	10		
Total Sportsgrounds	699	559	(141)	(25)%	1,629	2,120		
McLean Park								
Minor Capital Items	17	-	(17)	(100)%	-	-		
McLean Park - Changing Rooms Upgrade (FIFA Woman's World Cup)	33	20	(13)	(65)%	309	309		
McLean Park - Centennial Hall Gutter	7	-	(7)	(100)%	258	309		
McLean Park - Chapman Stand Seats renewal	-	-	-		-	93		
McLean Park - Broadcast Media Centre	-	-	-		-	309		
McLean Park - Air Conditioning Units (Harris Stand) McLean P	-	36	36	100%	36	36	-4-	Delivery timing differences.
Total McLean Park	57	56	(1)	(2)%	603	1,056		
Reserves								
Infrastructure Asset Renewal	429	322	(107)	(33)%	825	1,329	-5-	Timing of some renewal works are ahead of schedule.
Coastal Erosion	3	-	(3)	(100)%	-	-		
Foreshore Planting	16	18	2	11%	21	21		
Marine Parade renewals	149	154	5	3%	671	984		
Planting	60	47	(13)	(28)%	72	72		
Riparian Planting	0	-	-		31	21		
Playground Renewals	265	175	(90)	(52)%	606	606	-6-	Timing of some renewal works are ahead of schedule.

Figures are shown in thousands (\$,000)

Capital	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Reserves								
Reserves Vested Assets	-	-	-		309	309		
Spriggs Park Rotary BBQ Area	8	-	(8)	(100)%	-	-		
Whakarire Ave Rock Revetment	62	117	55	47%	2,159	2,176	-7-	Tender has been let with construction to start in March 2023.
Sea Wall Viewing Window	-	-	-		-	-		
Maraenui Splash Pad and Park Developmment - Shopping Reserve	46	28	(18)	(64)%	13	36		
Urban Growth	33	33	-		368	649		
Western Hill Pathway development	139	9	(130)	(100)%	9	41	-8-	Project funded by the Rotary Pathways Trust.
Ahuriri Estuary Projects	1	1	-		656	204		
Destination Playground Stage 2	14	40	26	65%	645	927		
Allen Berry Future Development	-	-	-		-	91		
Total Reserves	1,223	943	(281)	(30)%	6,383	7,464		
Bay Skate								
Bay Skate Renewals	11	12	1	9%	23	23		
Park equipment	-	-	-		-	64		
Skate ramps	83	33	(50)	(100)%	98	-	-9-	Full year budget of \$98k sufficient to cover cost to date, with limited work planned until the end of the financial year.
Sound System	-	4	4	100%	7	7		
Bay Skate Ramps	2	-	(2)	(100)%	-	98		
Increasing Shaded Areas	1	19	18	94%	38	38		
Total Bay Skate	96	67	(29)	(43)%	167	230		
Community Facilities								
Halls Renewals	6	28	22	78%	56	56		
Taradale Town Hall internal refurbishment	6	-	(6)	(100)%	-	206		
Memorial Square Building Development	14	446	433	97%	567	1,545	-10-	Project delayed.
Maraenui Community Space	87	339	252	74%	339	1,272	-11-	Project delayed.
Minor Capital Items	-	31	31	100%	62	62		
Total Community Facilities	113	845	732	87%	1,024	3,141		

COMMUNITY AND VISITOR EXPERIENCES

FINANCIAL SUMMARY CONTINUED

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date to December 2022				Year End		Notes	Comments
Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Libraries								
Library Renewals	-	5	5	97%	10	10		
Library Building Renewals	-	3	3	100%	5	5		
General Renewals	50	28	(21)	(74)%	85	-		
Library Stock	105	155	50	32%	237	453	-12-	Publishing delays with stock arriving.
Robson Collection Donations	-	1	1	100%	1	1		
Napier Library Rebuild	29	239	211	88%	479	479	-13-	Project progressing with timing of costs differences.
Taradale Library Minor Work	406	234	(172)	(73)%	367	357	-14-	Taradale Air conditioning project awaiting budget transfer from other areas of Council.
Minor Capital Items	4	5	1	19%	10	10		
Technology Services Upgrade	-	-	-		-	49		
Total Libraries	594	670	78	12%	1,195	1,366		
Napier Aquatic Centre								
Napier Aquatic Centre I.A.R.	168	171	3	2%	399	4,700		
Napier Aquatic Centre expansion	1	-	(1)	(100)%	-	-		
Reception and Office Redevelopment	-	-	-		-	21		
Total Napier Aquatic Centre	170	171	2	1%	399	4,720		
Marine Parade Pools								
Marine Pde Pools Renewals	26	26	-		26	127		
Ocean Spa Upgrade	368	370	2	1%	700	621		
Replacement Boiler	-	-	-		-	62		
Total Marine Parade Pools	394	396	2	1%	725	810		
National Aquarium of NZ								
Aquarium Renewals	208	228	20	9%	366	1,179		
Building Renewals	92	102	9	9%	155	299		
Minor Capital Items	16	8	(8)	(100)%	10	27		
Total National Aquarium of NZ	316	338	21	6%	531	1,506		

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date to December 2022				Year End		Notes	Comments
Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Par 2 MiniGolf								
Par 2 MiniGolf Renewals	45	18	(27)	(100)%	52	3		
Par2 Building Renewals	-	13	13	100%	30	17		
Par2 Building Upgrade	-	2	2	100%	3	3		
Minor Capital Items	-	9	9	98%	22	11		
Total Par 2 MiniGolf	45	41	(3)	(7)%	107	35		
Napier Conferences & Events								
CC Renewals	56	-	(56)	(100)%	155	536	-15-	Projects are aheads of schedule.
CC Building Renewals	9	18	9	50%	50	7		
AV Equipment Upgrades	3	8	5	61%	58	157		
War Memorial	547	301	(246)	(82)%	1,749	1,710	-16-	The project is tracking towards an Anzac Day opening date.
Minor Capital Items	19	31	12	39%	62	62		
Total Napier Conferences & Events	633	358	(276)	(77)%	2,073	2,471		
Napier Municipal Theatre								
NMT Renewals	34	46	12	26%	579	494		
NMT Building Renewals	-	-	-		-	2		
Minor Capital Items	11	12	-		57	57		
Total Napier Municipal Theatre	45	58	12	21%	635	553		
Napier i-SITE Visitor Centre								
i-SITE Renewals	-	26	26	99%	69	38		
i-Site Alterations	-	-	-		258	257		
Minor Capital Items	-	32	32	100%	91	10	-17-	Remedial weather tightness project.
Total Napier i-SITE Visitor Centre	-	58	58	100%	417	306		
Kennedy Park								
Kennedy Park Renewals	113	37	(75)	(100)%	14	49	-18-	Correction required in Q3.
KP Building Renewals	26	-	(26)	(100)%	-	95		
Upgrade TV Infrastructure	38	-	(38)	(100)%	93	180	-19-	Planned works are ahead of schedule.
Main Ablution Block	0	100	100	100%	100	-	-20-	Project to commence in January 2023.
Minor Capital Items	40	45	5	11%	515	1,227		
Plant & Equipment	1	-	(1)	(100)%	-	-		
Furniture & Fittings	4	-	(4)	(100)%	-	-		
Total Kennedy Park	222	183	(39)	(21)%	722	1,552		

COMMUNITY AND VISITOR EXPERIENCES

FINANCIAL SUMMARY CONTINUED

Figures are shown in thousands (\$,000)

Year to Date to December 2022

Year End

Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
MTG Faraday Centre								
Faraday Centre Building Upgrade	-	5	5	97%	5	536		
Seismic Strengthening	10	9	(1)	(11)%	9	282		
Minor Capital Items	10	9	(1)	(11)%	21	10		
Security Cameras	-	1	1	100%	2	-		
Total MTG Faraday Centre	20	23	4	17%	37	828		
MTG Hawke's Bay								
MTG Renewals	42	39	(3)	(8)%	87	62		
CC Building Renewals	60	30	(29)	(96)%	60	60		
Earthquake Gallery	-	21	21	100%	21	82		
Storage for MTG - property purchase	-	-	-		-	1,854		
MTG Century Theatre Tech Investigation and Upgrade	-	-	-		21	309		
Collection Storage Van	-	-	-		-	62		
Century Theatre Balustrade	-	-	-		-	10		
Minor Capital	19	34	15	44%	76	52		
Total MTG Hawke's Bay	121	124	4	3%	264	2,491		
Housing - Retirement								
Retirement Housing Renewals	133	131	(2)	(2)%	309	1,329		
Henry Charles Hall Internal Refurbishment	-	-	-		-	309		
Minor Capital Projects	278	250	(28)	(11)%	370	92		
HH Heat pumps	448	424	(24)	(6)%	632	1,277		
Total Housing - Retirement	859	804	(54)	(7)%	1,312	3,007		
Housing - Rental								
Rental Housing Renewals	192	72	(121)	(100)%	210	10	-21-	Additional renewals completed in the first two quarters of the financial year.
Minor Capital Projects	58	13	(45)	(100)%	38	-	-22-	Costs exceed full year budget and will be managed with budget efficiencies across Council at year-end.
HH Heat pumps	6	11	5	46%	22	22		
Minor Capital Items	14	-	(14)	(100)%	-	-		
Total Housing - Rental	270	95	(175)	(100)%	270	32		
Total Capital Expenditure	5,878	5,789	(86)	(1)%	18,492	33,687		
Asset Sales	-	-	-		-	-		





Property Assets

Parklands Residential Development

Parklands Residential Development is a multi-stage residential development delivered by Napier City Council.

The subdivision has been spilt into four areas and encompasses 120 hectares of former Lagoon Farm land. Area 3 (235 lots) is expected to be completed at the end of 2023, and Area 4 (the final area comprising approximately 203 sections) is expected to be completed in 2027.

Residential development in Napier has historically been delivered via private developers, but after a series of planned developments had not proceeded, the city faced a critical shortage of available building lots. NCC saw the opportunity to become actively involved in making land available via the Lagoon Farm land. The development of Parklands also creates an income stream for NCC to assist with projects that will benefit the community as a whole and reduces the reliance on ratepayer funding.

Lagoon Farm

The Lagoon Farm Activity is a low-impact commercial farm operated on the former Ahuriri lagoon bed landholding south of the current estuary channel. The farm currently operates as a sheep farm with some paddocks leased out for hay cropping on a seasonal basis. The land is to be retained by NCC for potential future residential, commercial, or recreational development. The farm comprises 289 hectares total area with 40 hectares used for roads, fencing, and storage areas.

This activity covers the costs of land retention and, wherever possible, provides a supplementary revenue stream for NCC to fund coastal amenities and maintenance. It also provides a number of other ancillary amenities to the general public and community of Hawke's Bay, for example recreational cycleway access into the estuary zone and a site for blokarting activities. Approximately one-quarter of the area of the farm adjacent to the lower Purimu Stream is low lying and provides ponding capacity for the Napier stormwater system during extreme weather events.

Inner Harbour

The Inner Harbour provides NCC-owned berthage facilities and the Nelson Quay Boat Ramp for both commercial fishing vessels and recreational vessels and craft including the Sailing Waka. The Inner Harbour also provides the location for the Napier Sailing Club and the Hawke's Bay Sports Fishing Club, both of which occupy Council-owned land on a lease basis.

The Inner Harbour provides a channel to the open sea, which the Council is required to dredge to ensure it remains navigable. The waters within the Inner Harbour are also used by a variety of other water-based users from the wider community, while some of the Council wharves and jetties are used by the public for recreational fishing.

Responsibility for managing the Inner Harbour transferred to the Napier City Council as an integral part of local government reorganisation in 1989.

Property and Investment Assets

This activity is responsible for the management of leases and licences that have been established for parks, reserves, sportsgrounds, roads, commercial, industrial, and residential properties. The majority of leases within the Leasehold Land Portfolio are perpetually renewable.

Buildings Asset Management

Napier City Council owns approximately 350 buildings used to provide services to residents, visitors, and staff. These buildings have a total replacement value of over \$230M. The Building Asset Management Activity provides:

- Buildings with Building Warrants of Fitness;
- Basic building maintenance programmes;
- Contract management of specialist providers to undertake Warrant of Fitness inspections and maintenance;
- Coordination of reactive maintenance;
- Building condition assessments to develop high level building renewal plans, and
- Professional building-related advice.

Council is required by several key pieces of legislation to ensure the buildings in its portfolio are safe and healthy. Not only that, buildings are important assets NCC can harness to support the health and wellbeing of the community. When looked after well, our buildings can minimise our impact on our environment and provide spaces for a wide range of community activities.

PROPERTY ASSETS

PERFORMANCE SUMMARY

Level of service	Performance measures	First Quarter	Second Quarter	Target 2022/23	Indicator	Comment
Parklands Residential Development						
Residential lots are created to provide an expanding residential development to meet the demand for the sections	Number of sections sold and developed	0	Stage 8: Developed: 29 Sold: 10 remaining 19 with offers pending	Developed: 61	●	
Lagoon Farm						
Lagoon Farm ensures stewardship of Council's 289 hectare land holding on the Ahuriri Lagoon Bed	Farm revenue will cover the cost of retaining the land as measured by the operating budget and Napier City Council annual internal financial statements for year ended 30 June each year	Surplus \$27,629	Surplus \$23,951	Revenue exceeds expenditure (prior to internal chargebacks)	●	
Inner Harbour						
To provide and maintain Inner Harbour facilities to enable the safe berthing of commercial and recreational vessels	Dredging is carried out as required so the channel is maintained to a minimum depth of 2.4 m at lowest tide (source: depth sound checks)	Achieved	Achieved	Achieved	●	
	No. of Permanent Berths	98	98	98	●	
Buildings Asset Management						
Council maintains and renews all Council buildings to ensure buildings remain safe, in good condition, and fit for purpose	Buildings with compliance schedules under the Building Act 2004 which have current Building Warrants of Fitness	100%	100%	100%	●	

Performance Indicators: ● Achieved ● In progress and on target ● Within 10% ● Not achieved, greater than 10%



PROPERTY ASSETS

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year to Date		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(6,582)	(9,202)	(2,620)	(28)%	(20,732)	(20,732)	-1-	Parklands lower than budgeted sales.
Expenditure	3,712	5,762	2,051	36%	13,768	13,768	-2-	Parklands lower than budgeted expenditure.
Depreciation	320	344	24	7%	689	689		
Net Operating Expenditure	(2,550)	(3,096)	(545)	(18)%	(6,276)	(6,276)		

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date Dec 2022				Year to Date			
Net Operating Expenditure	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
Lagoon Farm								
Revenue	(312)	(361)	(49)	(14)%	(629)	(629)	-3-	Lower than budgeted lamb revenue.
Expenditure	288	362	74	20%	723	723	-4-	Corresponding lamb cost of sales.
Lagoon Farm Total	(24)	0	24	>100%	94	94		
Parklands Residential Dvlpmnt								
Revenue	-	-	-		-	-		
Expenditure	-	-	-		-	-		
Parklands Residential Dvlpmnt Total	-	-	-		-	-		
Parklands Area 3								
Revenue	(4,145)	(7,104)	(2,959)	(42)%	(14,184)	(14,184)	-5-	Budgeted for sale of Parklands Stage 8. 29 sections have been Developed with 10 of these have sold as at quarter end and remaining 19 with offers pending.
Expenditure	1,985	4,461	2,477	56%	10,084	10,084	-6-	As above.
Parklands Area 3 Total	(2,160)	(2,642)	(482)	(18)%	(4,100)	(4,100)		
Parklands Area 4								
Revenue	-	-	-		-	-		
Expenditure	-	-	-		-	-		
Parklands Area 4 Total	-	-	-		-	-		

Figures are shown in thousands (\$,000)

	Year to Date Dec 2022				Year to Date		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Net Operating Expenditure								
Property Support								
Revenue	(317)	(1)	316	>100%	(1)	(1)	-7-	2022 flood related insurance claims proceeds.
Expenditure	294	118	(176)	<(100)%	235	235	-8-	Increased insurance costs.
Property Support Total	(23)	117	140	>100%	234	234		
Property Holdings								
Revenue	(1,632)	(1,557)	75	5%	(5,548)	(5,548)		
Expenditure	732	567	(165)	(29)%	1,134	1,134	-9-	Unexpected legal fees and increased on-charges from depot.
Property Holdings Total	(900)	(990)	(90)	(9)%	(4,414)	(4,414)		
Civic Building								
Revenue	-	-	-		-	-		
Expenditure	-	-	-		-	-		
Civic Building Total	-	-	-		-	-		
Library Building								
Revenue	-	-	-		-	-		
Expenditure	-	-	-		-	-		
Library Building Total	-	-	-		-	-		
Building Asset Management								
Revenue	-	-	-		-	-		
Expenditure	91	87	(4)	(4)%	432	432		
Building Asset Management Total	91	87	(4)	(4)%	432	432		
Inner Harbour								
Revenue	(176)	(179)	(3)	(2)%	(370)	(370)		
Expenditure	642	512	(130)	(25)%	1,847	1,847	-10-	Loss assesement of Inner Harbour assets and removal of a sunken vessel. These are both unbudgeted costs and will be funded from other budget efficiencies within Council at year-end.
Inner Harbour Total	466	333	(133)	(40)%	1,477	1,477		
Rates								
Revenue	(24,966)	(25,150)	(184)	(1)%	(49,725)	(49,725)		
Expenditure	-	-	-		-	-		
Rates Total	(24,966)	(25,150)	(184)	(1)%	(49,725)	(49,725)		

PROPERTY ASSETS

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date to December 2022				Year End		Notes	Comments
Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Lagoon Farm								
Asset Purchases	26	15	(10)	(65)%	31	31		
Total Lagoon Farm	26	15	(10)	(65)%	31	31		
Property Holdings								
Seismic Stregthening Council Buildings	-	41	41	100%	122	-	-8-	Project to commence in Q3 and Q4.
Civic Buildings Upgrade	1,154	1,085	(70)	(6)%	2,611	3,090		
Assessment & Compliance Projects	0	-	-		-	206		
Pandora Pond Buildings	128	249	122	49%	249	309	-10-	Project in progress with timing difference to budget.
Building Purchase	-	-	-		-	1,854		
703 & 705 Meeanee Quay Purchase	1,316	-	(1,316)	(100)%	-	-	-11-	Property purchase to secure future water treatment requirements, funded from Property Holdings reserves.
Minor Capital Items	1	-	(1)	(100)%	-	-		
Total Property Holdings	2,599	1,375	(1,224)	(89)%	2,982	5,459		
Civic Building								
Civic Building Renewals	-	-	-		-	-		
Total Civic Building	-	-	-		-	-		
Building Asset Management								
Assessment and compliance projects	-	-	-		-	206		
Total Building Asset Management	-	-	-		-	206		
Inner Harbour								
IH Facilities Renewals	627	-	(627)	(100)%	-	-	-12-	Budget revised in error and will be corrected. Expenditure is in line with Annual Plan.
Ahuriri Masterplan - Iron Pot Public Access	3	-	(3)	(100)%	-	-		
Inner Harbour Project - Iron Pot Upgrade	-	52	52	100%	52	52	-13-	Project delay with additional Better Off Funding to be allocated.
Total Inner Harbour	630	52	(578)	(100)%	52	52		
Total Capital Expenditure	3,254	1,442	(1,812)	(100)%	3,064	5,747		
Asset Sales	-	-	-		-	-		



Support Units

Council has a number of cost centres of a corporate or support nature. These cost centres provide the technical and support services necessary for the function of Council's activities. Costs of the support services are reallocated to activities either as overheads based on the support each activity receives, or recharged direct on a usage basis.

Support Services include the Services Depot, which provides support for the Utilities and Reserves divisions including a store and mechanical workshop. Design Services provides scientific and technical services to other Council departments ensuring the community receives engineering services of maximum quality and safety.



SUPPORT UNITS

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year to Date		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(1,628)	(1,109)	519	47%	(3,006)	(2,562)	-1-	Increased Depot costs on-charged to operational activities.
Expenditure	529	645	116	18%	1,767	918	-2-	Various with CIT's favourable variance being the main contributing factor.
Depreciation	755	825	70	8%	1,650	1,650		
Net Operating Expenditure	(343)	361	704	>100%	411	6		



SUPPORT UNITS

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Figures are shown in thousands (\$,000)	Year to Date to December 2022				Year End			
Capital	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan	Notes	Comments
Three Waters Reform Programme								
Water Quality Improvement Project	537	537	-		537	-		
Water Safety Plan Delivery of Improvement Items	313	313	-		313	-		
Fire Flow Network Upgrades to meet Levels of Service	-	-	-		-	-		
Review of Private Water Supplies	129	129	-		129	-		
Peer Review 3 Waters Models & Masterplans	43	43	-		43	-		
Asset Management Systems & Data Collection	108	110	2	2%	170	-		
Total Three Waters Reform Programme	1,129	1,131	2	0%	1,191	-		
Environmental Solutions								
Minor Capital Items	1	-	(1)	(100)%	-	-		
Total Environmental Solutions	1	-	(1)	(100)%	-	-		
Services Administration								
Depot General Renewals	-	15	15	97%	31	31		
Depot Building Renewals	-	28	28	100%	55	55		
Asset Register Items	-	6	6	93%	13	13		
Total Services Administration	-	50	49	99%	99	99		
Plant and Vehicles								
P & V Renewal Purchases	733	372	(362)	(97)%	701	927	-1-	Plant purchased early to avoid potential supply chain delays.
Total Plant and Vehicles	733	372	(362)	(97)%	701	927		
Community Development Admin								
Minor Capital Items	1	-	(1)	(100)%	-	-		
Total Community Development Admin	1	-	(1)	(100)%	-	-		
Chief Executive								
Minor Capital Items	23	36	13	36%	37	72		
Minor Capital S801	2	-	(2)	(100)%	-	-		
Total Chief Executive	25	36	11	31%	37	72		

RATES AND SPECIAL FUNDS

FINANCIAL SUMMARY

Figures are shown in thousands (\$,000)

Net Operating Expenditure	Year to Date Dec 2022				Year to Date		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
Revenue	(25,638)	(25,150)	488	2%	(49,725)	(49,725)		
Expenditure	(1,210)	(978)	232	24%	(1,955)	(1,955)	-1-	Interest costs due to lower borrowings driven by lower capital expenditure.
Depreciation	-	-	-	(100)%	-	-		
Net Operating Expenditure	(26,848)	(26,127)	720	3%	(51,680)	(51,680)		

Figures are shown in thousands (\$,000)

Capital	Year to Date to December 2022				Year End		Notes	Comments
	Actual	Revised Budget	Variance	% Variance	Revised Budget	Annual Plan		
C.I.T.								
Street Management (CCTVs)	-	-	-		-	129		
Software Replacements and Upgrades - S800	-	5	5	100%	133	98		
New business Improvement Modules - S800	8	10	2	20%	126	126		
Innovation Tools - S800	62	2	(60)	(100)%	2	336	-2-	Budget revised in error and will be corrected. Expenditure is in line with Annual Plan.
Minor Capital Items	2	-	(2)	(100)%	-	-		
Software Replacement & Upgrade	4	8	4	50%	50	581		
Corporate IT Network	-	7	7	100%	13	13		
Total C.I.T.	76	32	(44)	(100)%	325	1,282		
Finance Leases								
Technology Equipment Minor Capital	589	1,050	460	44%	2,095	3,043	-3-	Several projects are in progress with a number with timing differences to budget.
Total Finance Leases	589	1,050	460	44%	2,095	3,043		
Total Capital Expenditure	2,554	2,670	114	4%	4,448	5,423		
Asset Sales	(117)	-	-		-	-		

PEOPLE AND CAPABILITY REPORT

HEALTH, SAFETY & WELLBEING

Health, Safety & Wellbeing Initiatives

Over October, November, and December, three well-being initiatives took place

- Gumboot Friday
- National Stress Day
- White Ribbon Day

The Gumboot Friday initiative was a highlight, capturing the interest of NCC, with \$368 raised for the IAMHOPE foundation.

Health & Safety Training

The health and safety team coordinates the training and competency schedule to ensure workers have the necessary skills and knowledge to carry out their roles and responsibilities safely.

Between October and December 2022, 348 training sessions were attended, with a breakdown of attendance provided in the table below.

	Oct	Nov	Dec	Total
City Services	49	40	7	96
City Strategy	4	9	9	22
Community Services	36	79	5	120
Corporate Services	17	20	6	43
Infrastructure	28	20	6	54
NCC	4	5	4	13
Total	138	173	37	348

Reported Incidents

Recording and reporting health and safety information is imperative to improving health and safety performance at NCC. In the second quarter of 2022/23, the following reporting was captured in the MySafety management system;

127 events were reported, covering 28 accidents, 42 minor accidents, 38 near misses and 19 reports of pain & discomfort.

PEOPLE

Employee Assistance Program

Month	Number of employees accessing the service (first time and returning clients)	Number of sessions accessed by all staff	% change in employees accessing service compared to previous month
Oct	24	38	↑4%
Nov	15	21	↓38%
Dec	17	27	↑13%

Vacancies

Directorate	Total Recruitment Underway	Fixed Term	Permanent	On Hold
Chief Executive	0	0	0	0
City Services	6	0	6	1
City Strategy	6	1	5	0
Community Services	23	3	20	4
Corporate Services	10	1	9	4
Infrastructure	21	1	20	3
Total	66	6	60	12

Values Awards

Each quarter, staff nominate work colleagues who they believe demonstrate Napier City Councils core values of Integrity, Community & Customer and Excellence.

14 individual staff and 4 teams were nominated to receive a values award during quarter 2.

Service Milestones

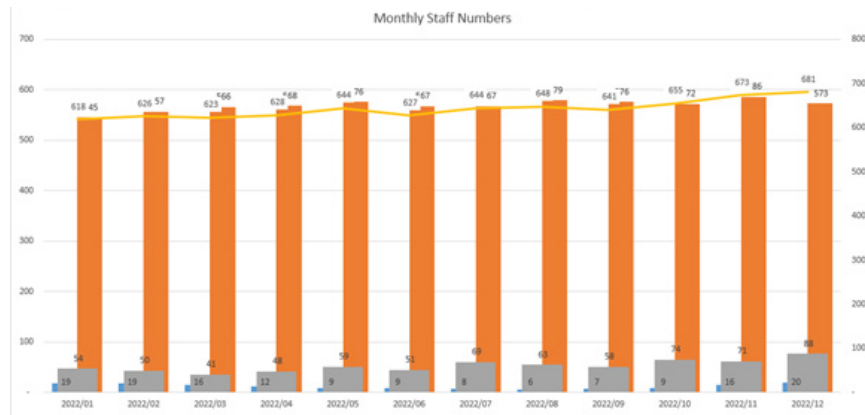
During quarter 2, the following number of staff service milestones:

Years' Service	Total Number of Staff
5	11
10	0
15	0
20	2
25	0
30	0
35	0
40	0
45	0

Employee Numbers

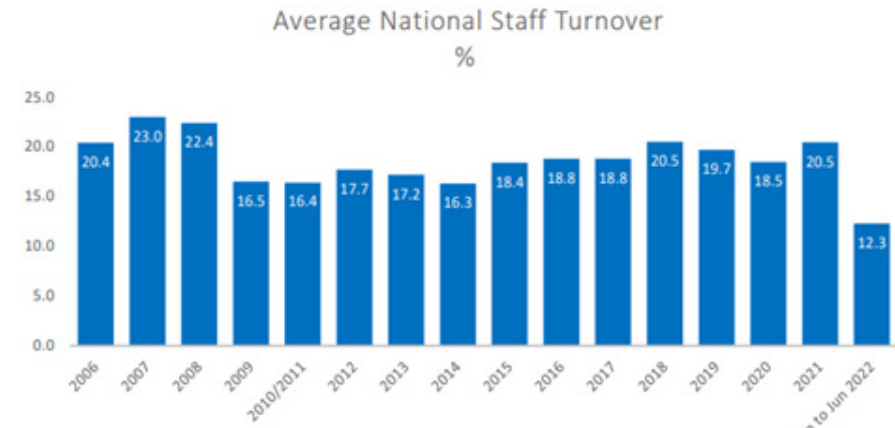
Staffing Levels as at December 2022	Headcount	Full Time Equivalent (FTE)
Permanent Employees (full time and part time)	573	551
Fixed Term Employees	20	15
Casual Employees	88	NA
Total	681	566

The chart below includes permanent (full time and part time), fixed term and casual staff.

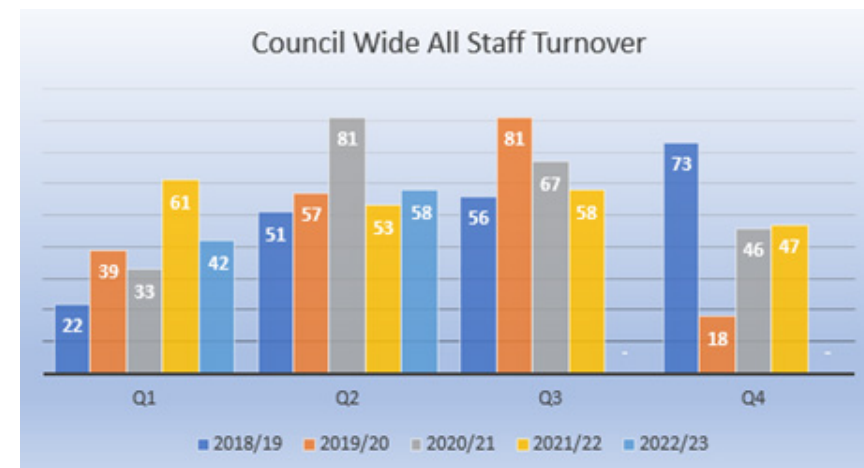


National Average Turnover

New Zealand Staff Turnover Survey Report 2022 produced by Lawson Williams (a NZ Consulting Group).



Staff Turnover - Permanent Staff



PEOPLE AND CAPABILITY REPORT CONTINUED

Q2 (October to December 2022)	
Voluntary Leavers	42

During the quarter October to December 2022

- 28 people joined Napier City Council in permanent roles and 16 in fixed term positions.
- 42 permanent staff left Council

Turnover by Directorate (permanent staff only)	Leavers
Chief Executive	0
City Services	5
City Strategy	2
Community Services	23
Corporate Services	6
Infrastructure	6



CITY STRATEGY REGULATORY ACTIVITY REPORT

Building Consents

223 building consents were issued this quarter with an estimated value of \$42,797,119.00. There were 46 total new dwellings. This compares to 321 building consents and 44 total new dwellings in the previous financial year.

Building processing timeframes

205 out of 223 consents were issued within the correct timeframe for the quarter.

Resource Consents

This quarter saw 69 Resource Consents processed (27 subdivision and 42 land use) in comparison to 83 total Resource Consents (29 subdivision and 54 land use) in the 2021-22 Financial Year.

Resource Consent processing timeframes

100% of all applications were processed within the correct timeframe for this quarter.

Parking

Infringements Issued

4327 infringement notices were issued this quarter. Of these 1198 (27%) have been paid and 302 (7%) have been cancelled. The majority of infringements cancelled in Quarter 2 were due to driver error in entering the wrong licence plate number at the new parking machines.

Parkmate

The total transactions for this quarter was 67,464 which is up from the 2021-22 Financial Year that saw a total of 54,472 transactions in the same quarter.

Environmental Health

Noise Complaints

There were 644 noise complaints received this quarter compared to 482 complaints in the same period in the 2021-22 Financial Year. 12 infringement notices were issued compared to 7 in the previous year.

Liquor Licencing

There were 644 noise complaints received this quarter compared to 482 complaints in the same period in the 2021-22 Financial Year. 12 infringement notices were issued compared to 7 in the previous year.

Freedom Camping

This quarter there have been 2,299 recorded freedom camping vehicles which is an increase compared to 1,748 in the previous year. 78 infringement notices have been issued this quarter, in comparison to 65 in the previous financial year.

Animal Control

Infringement Notices Issued

96 infringements were issued this quarter compared to 64 in the 2021-22 financial year. This quarter there are a total of 7,855 dogs registered with council compared to 7,819 dogs registered at the same time last quarter. The number of known unregistered dogs was 911 compared to 829 for the previous financial year.

Impounding Activity

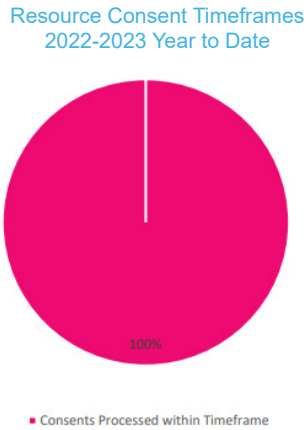
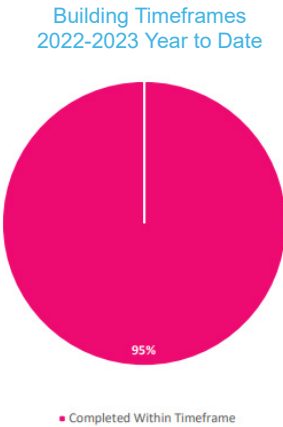
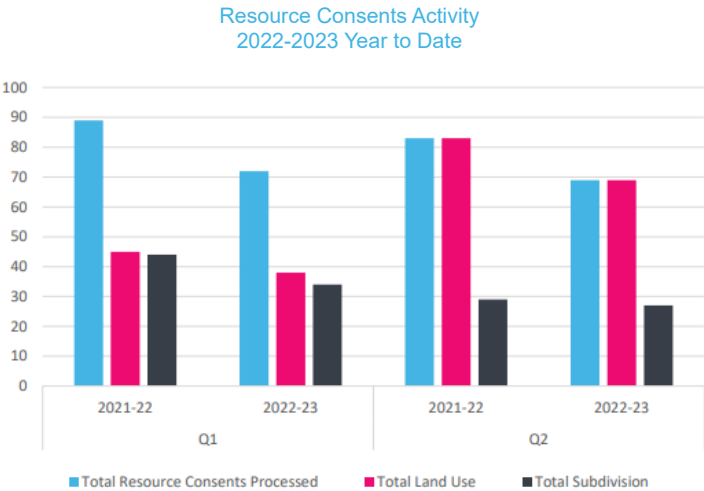
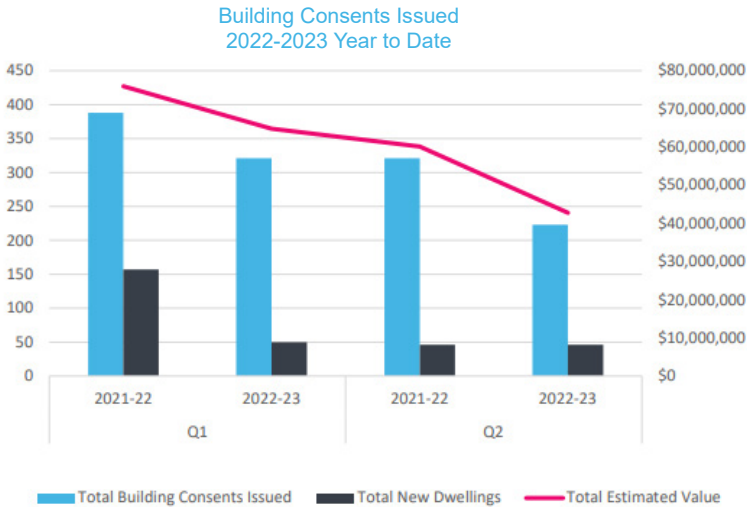
In Quarter two 127 dogs were impounded. Since the beginning of the financial year, 151 dogs have been returned to their owner, 23 rehomed and 90 euthanised.

Dog Attack

Of the reports of dog attacks on humans, 3 were serious and 14 were minor. Each of these were investigated and appropriate action was taken.

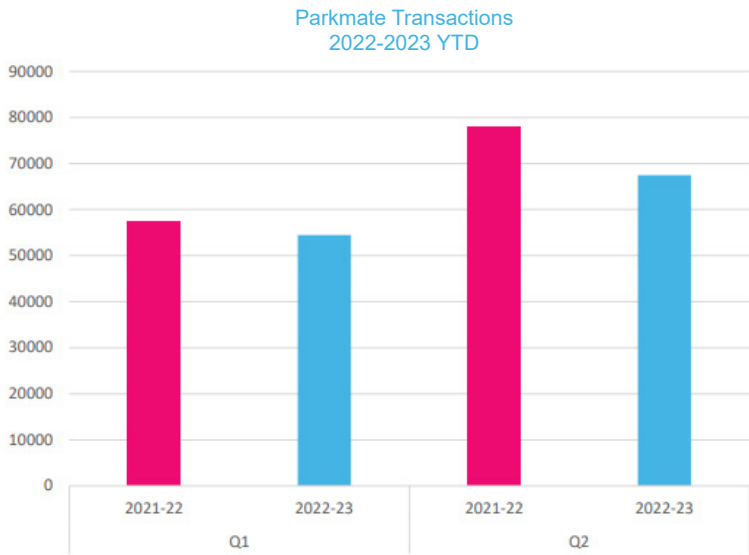
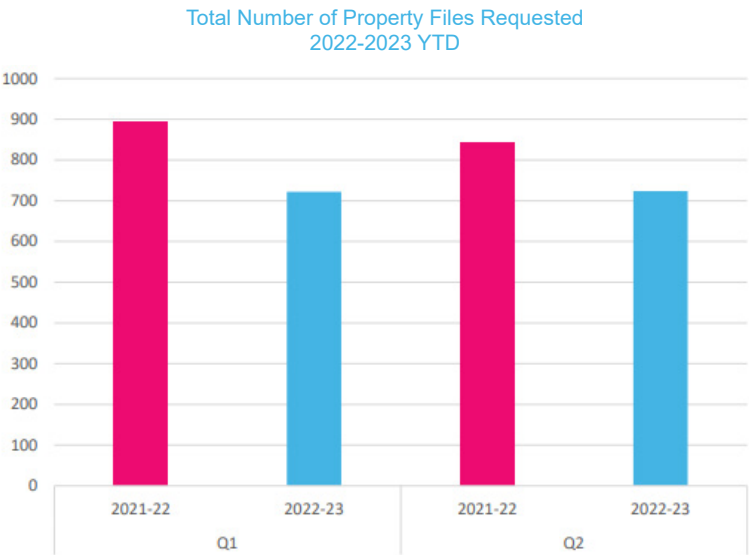
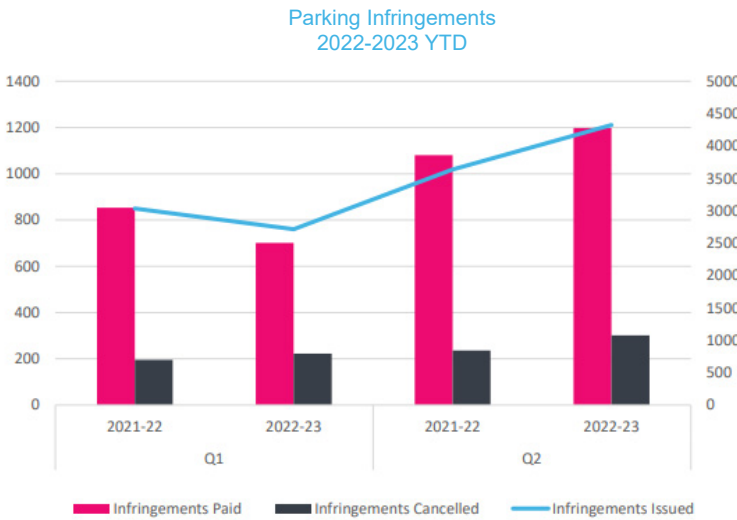
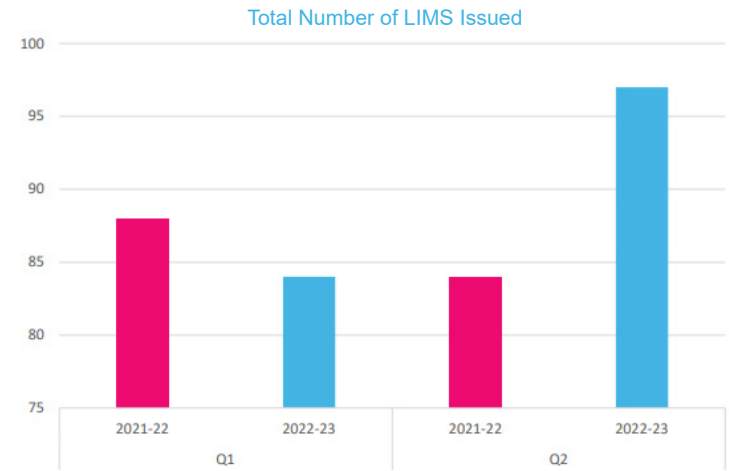
CITY STRATEGY REGULATORY ACTIVITY REPORT

BUILDING AND RESOURCE CONSENTS



CITY STRATEGY REGULATORY ACTIVITY REPORT

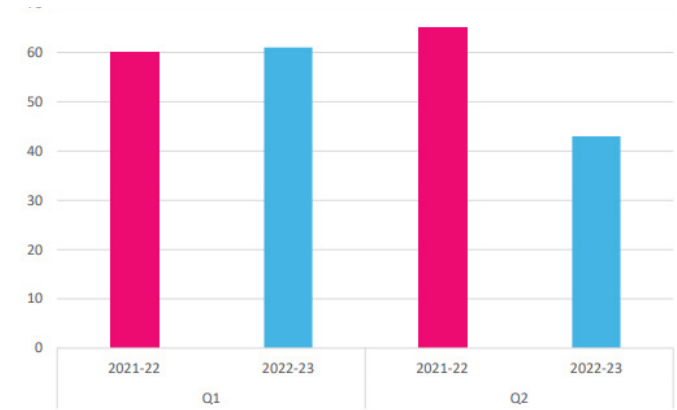
LIMS, PROPERTY FILES AND PARKING



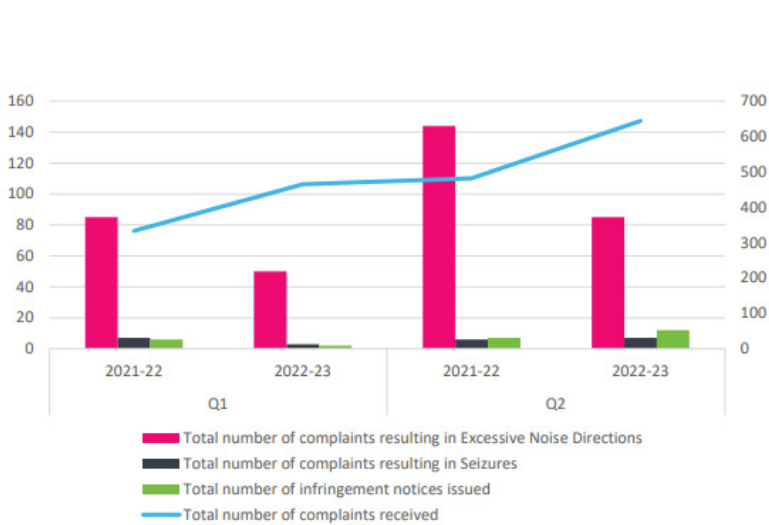
CITY STRATEGY REGULATORY ACTIVITY REPORT

ENVIRONMENTAL HEALTH

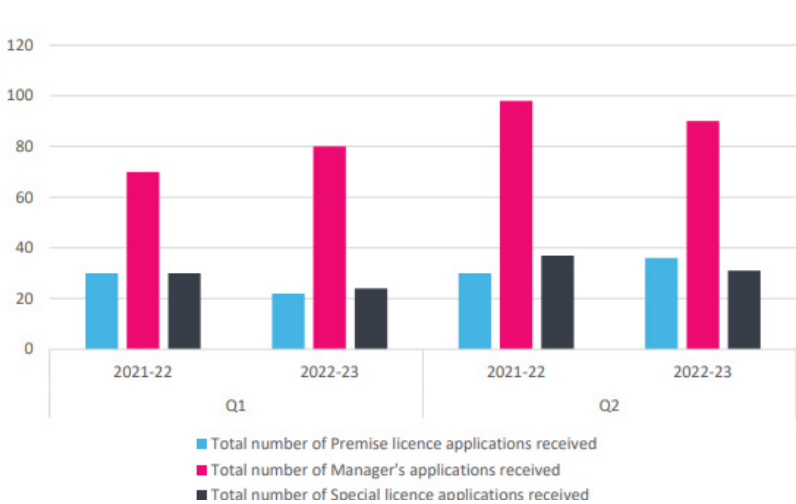
Food Act 2014 Audits Completed
2022-2023 YTD



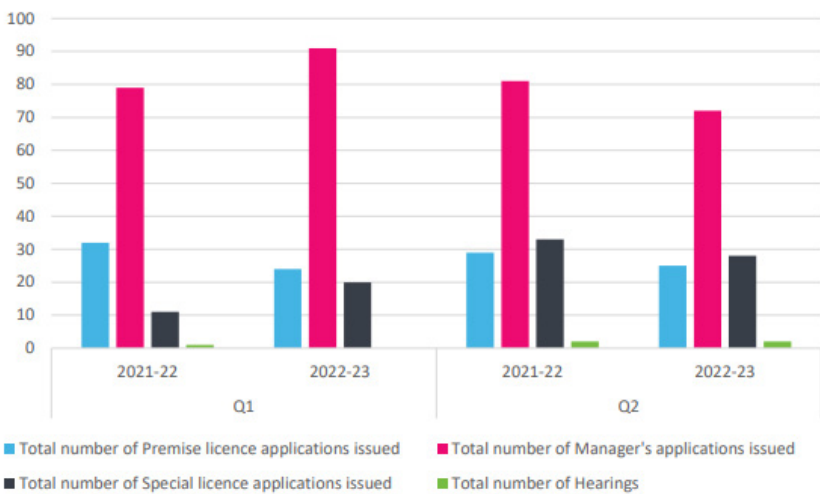
Noise Complaints and Outcomes
2022-2023 YTD



Liquor Licensing Applications Received
2022-2023 YTD

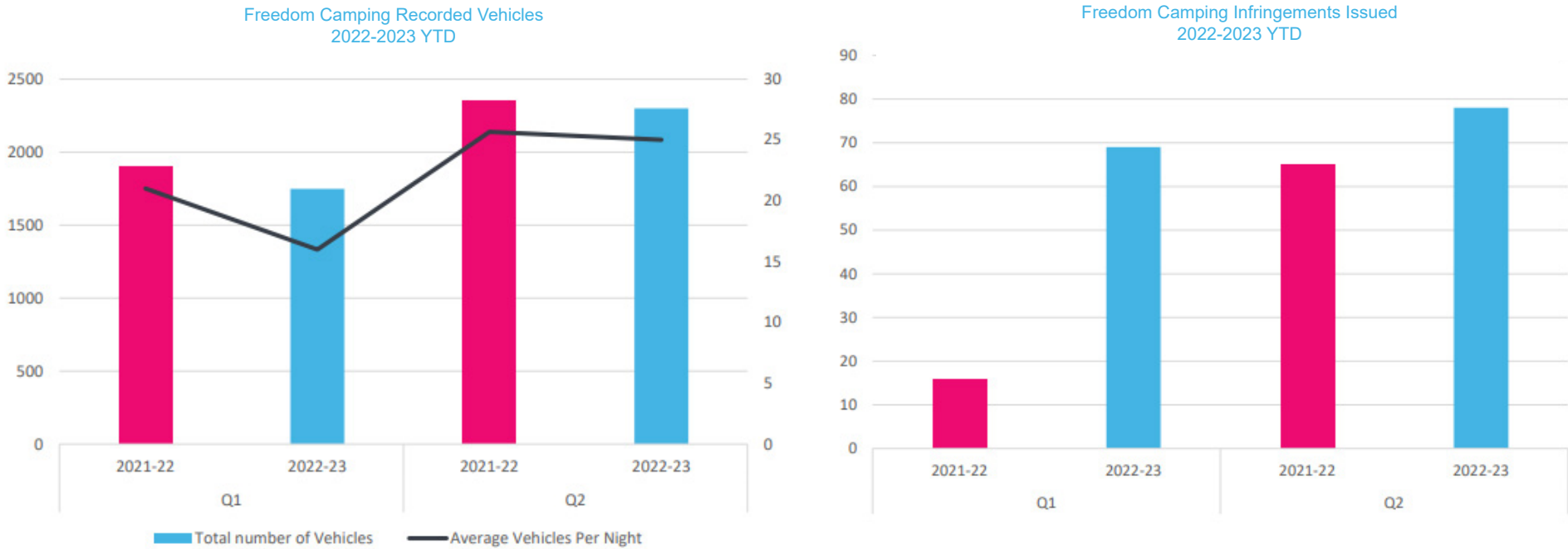


Liquor Licensing Applications Issued
2022-2023 YTD



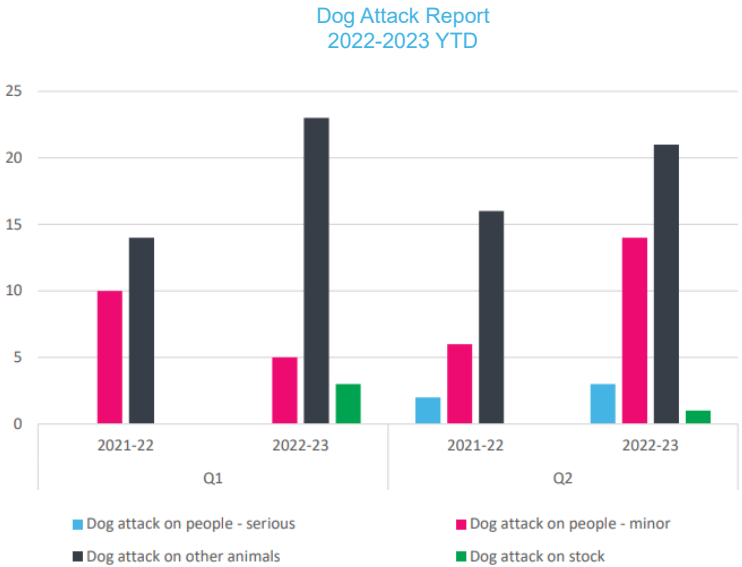
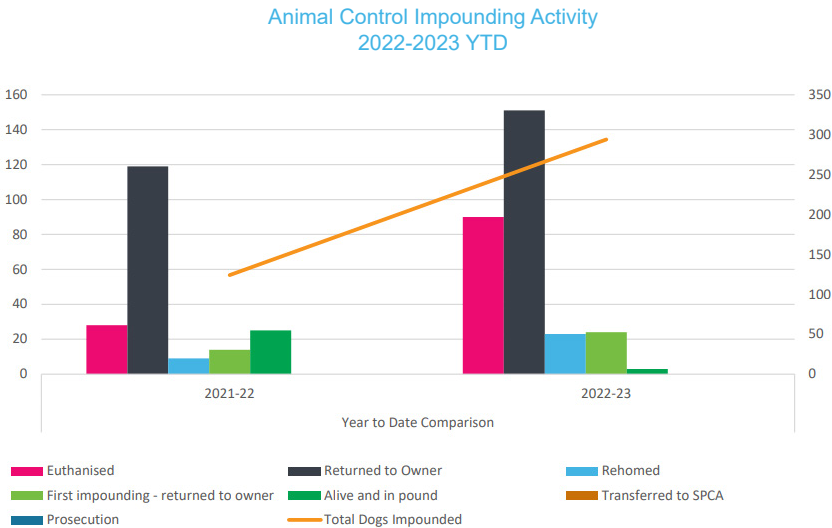
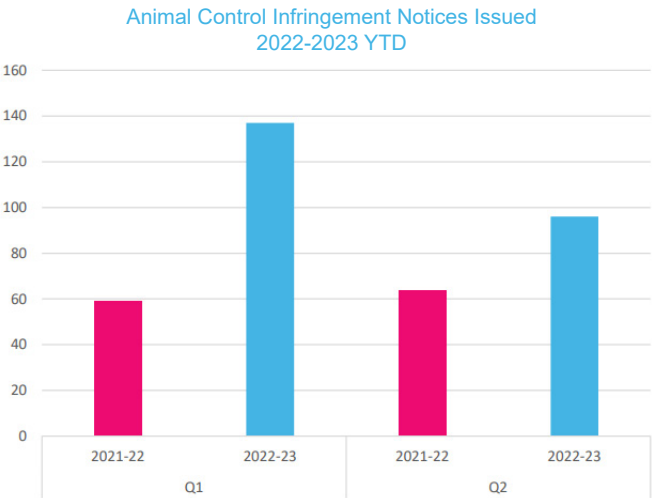
CITY STRATEGY REGULATORY ACTIVITY REPORT

ENVIRONMENTAL HEALTH CONTINUED



CITY STRATEGY REGULATORY ACTIVITY REPORT

ANIMAL CONTROL



QUARTERLY SERVICE REQUEST REPORT

The following provides a high level overview of what our customers contact us about. Not all customer contacts are requests for service, but if a customer requires information or a service that cannot be immediately provided by Council staff, it is entered into the Service Request system and passed through to the person who is able to action that request. Service Requests cover a wide range of customer requests, including complaints and compliments about our services, request for advice or information, and maintenance enquiries.

Questions about the data are best answered by the responsible Directorate.

Here is a description of the Service Request categories:

- **Animal Control** – requests relating to animal and dog control
- **Building** – related to building consents
- **Cemeteries** – request related to cemetery operations
- **City Services** – Depot, requests regarding maintenance of our assets and infrastructure
- **Customer Services** – request for the Customer Service team
- **Environmental Health** – requests related to food and alcohol licences, bylaws, and general compliance
- **External Organisations** – request for service from contractors used by Council for services i.e. Waste Management
- **Housing** – requests related to Council's housing tenancies
- **Infrastructure Other** – requests related to environmental matters, 3 waters, parks and reserves
- **Infrastructure Services** – requests related to roading
- **Parking** – requests related to parking
- **Planning** – requests related to resource management planning
- **Plant** – requests about Council equipment
- **Property** – requests related to Council-owned properties
- **Rates** – requests related to rating

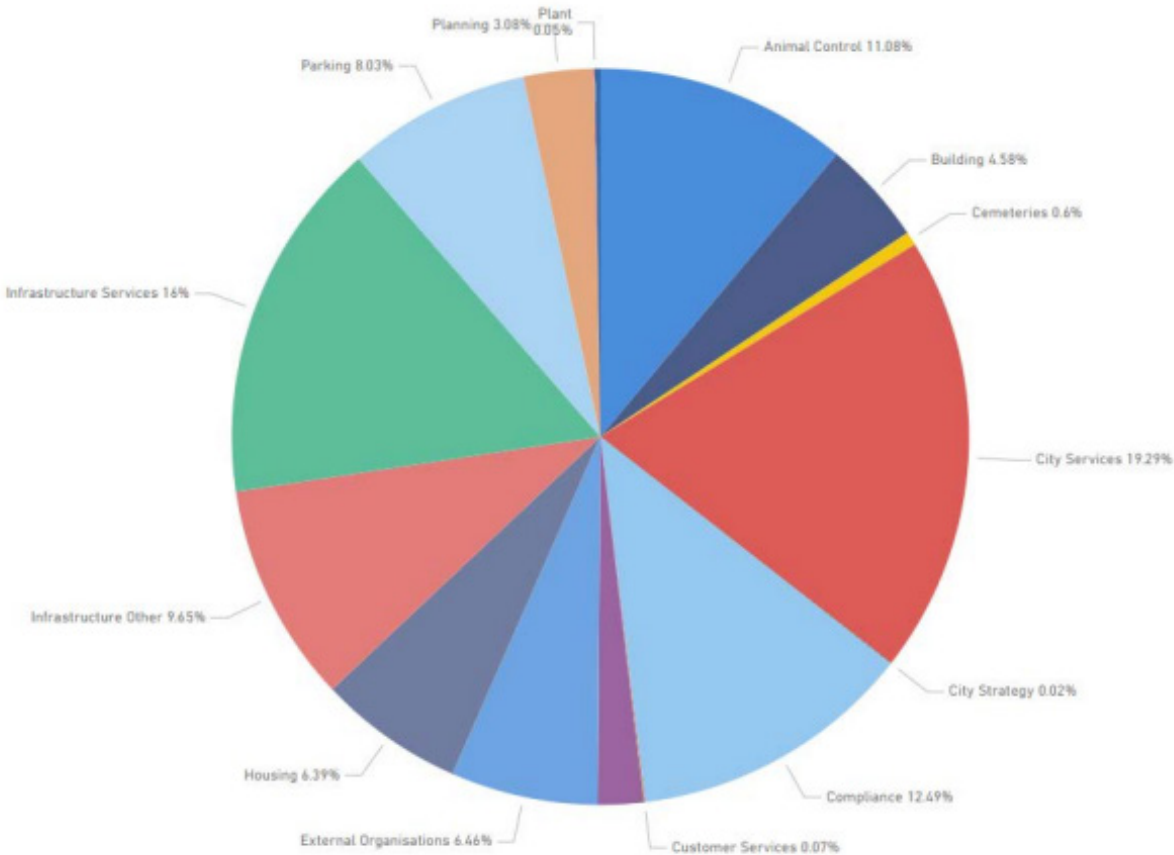
QUARTERLY SERVICE REQUEST REPORT

TOTAL NUMBER OF SERVICE REQUESTS

Total Number of Service Requests
1 October 2022 - 31 December 2022

5,868

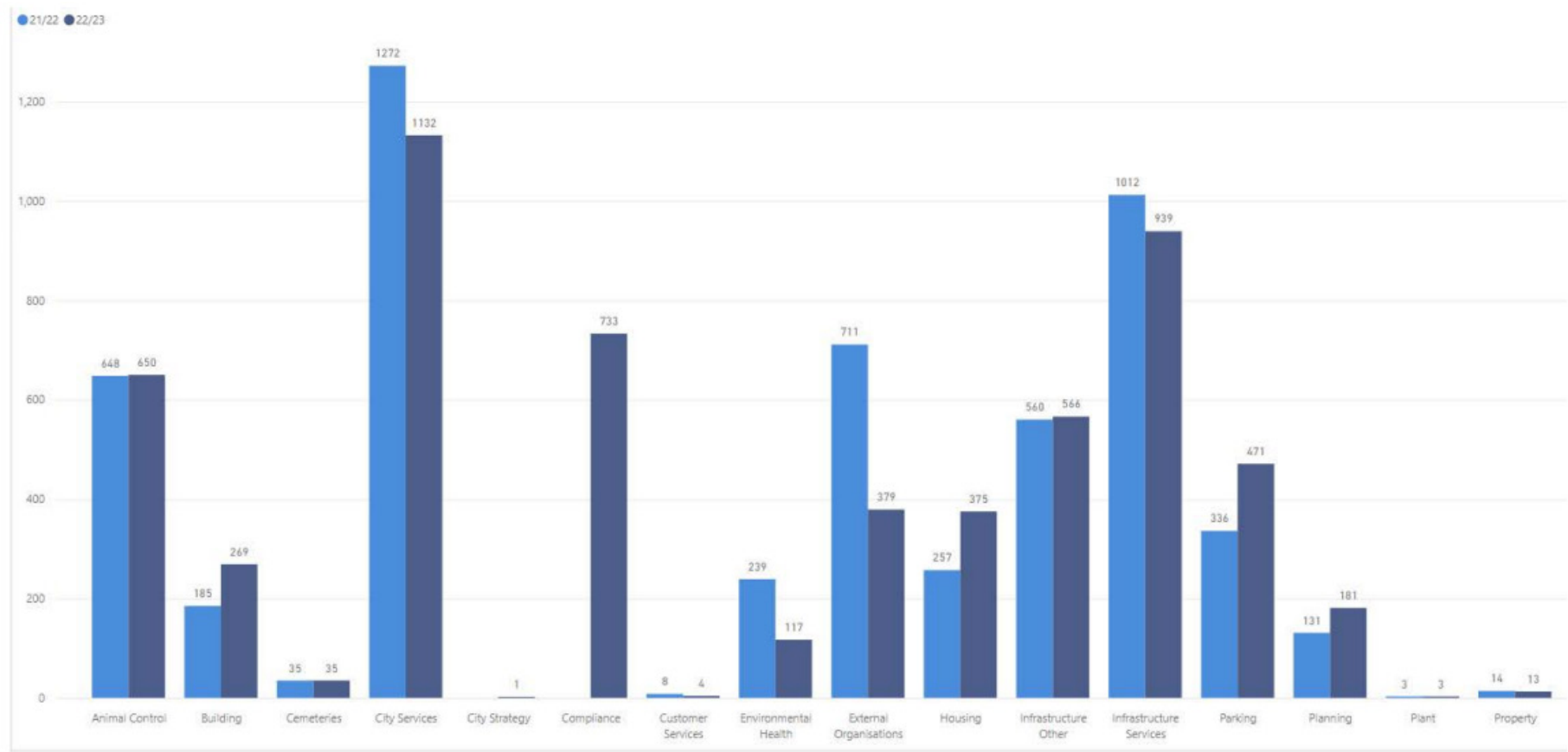
Percentage Split Across Departments



QUARTERLY SERVICE REQUEST REPORT

BUSINESS UNIT COMPARISON

Business Unit Comparison
1 October 2022 - 31 December 2022



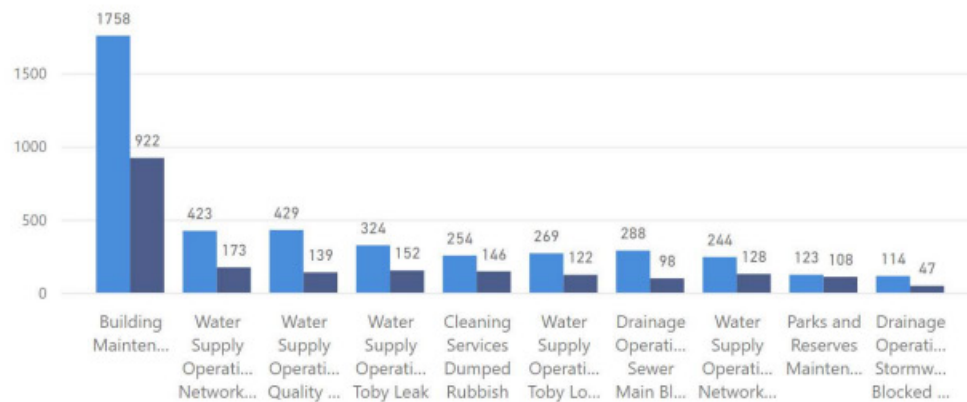
QUARTERLY SERVICE REQUEST REPORT

TOP 10 DEPARTMENTS BY TYPE OF REQUEST

1 October 2022 - 31 December 2022

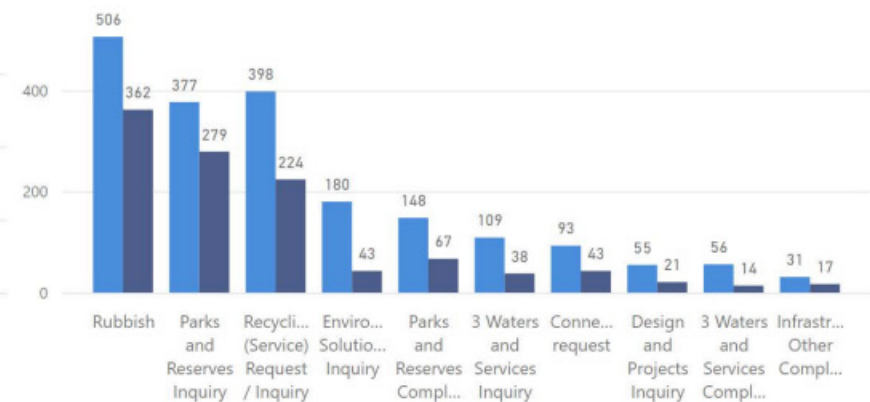
City Services

● 21/22 ● 22/23



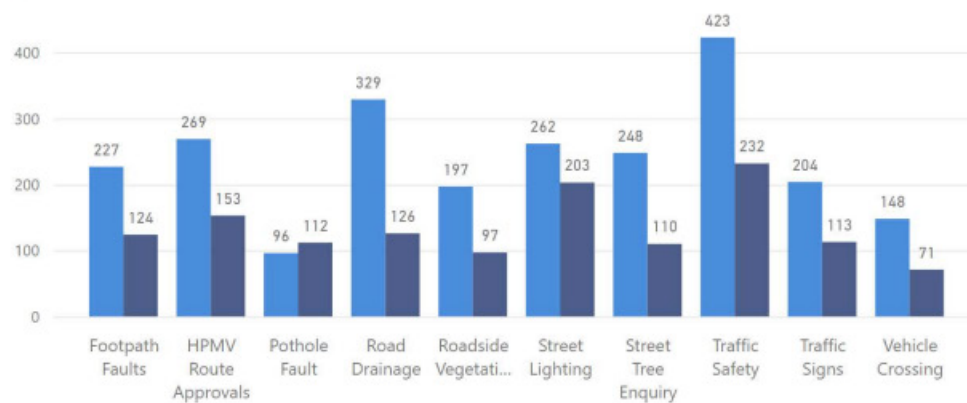
Infrastructure Other

● 21/22 ● 22/23



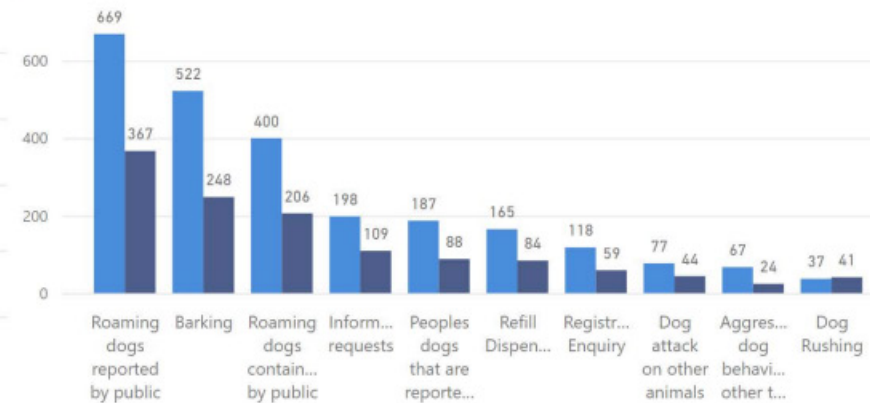
Infrastructure Services

● 21/22 ● 22/23



Animal Control

● 21/22 ● 22/23



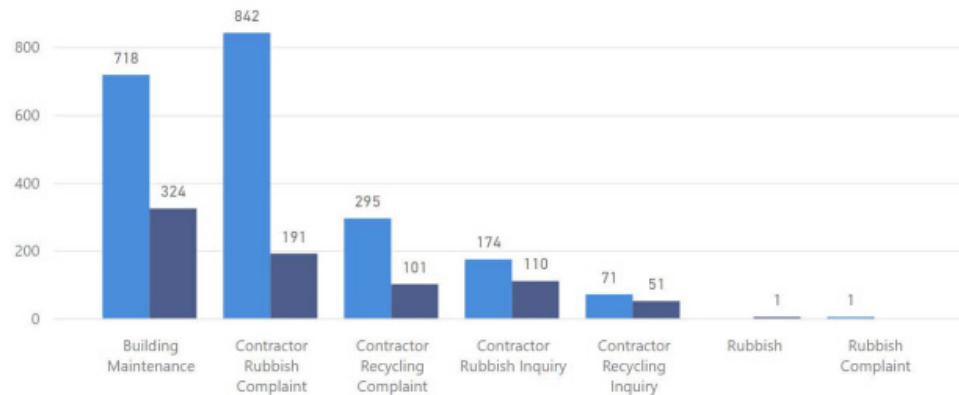
QUARTERLY SERVICE REQUEST REPORT

TOP 10 DEPARTMENTS BY TYPE OF REQUEST CONTINUED

1 October 2022 - 31 December 2022

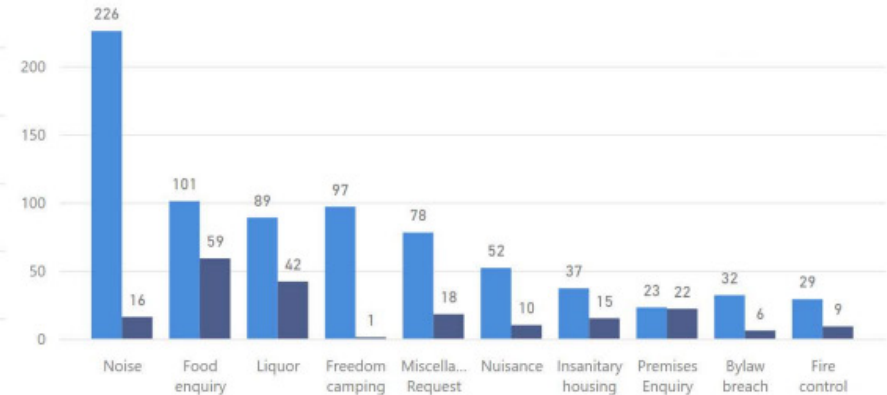
External Organisations

● 21/22 ● 22/23



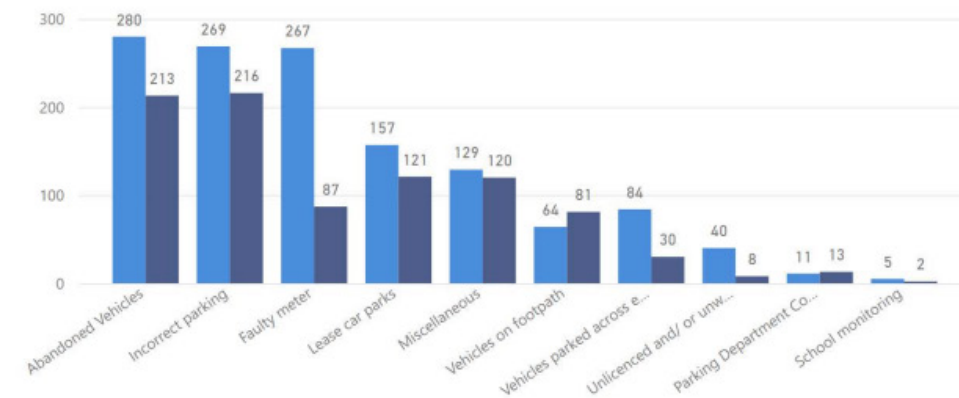
Environmental Health

● 21/22 ● 22/23



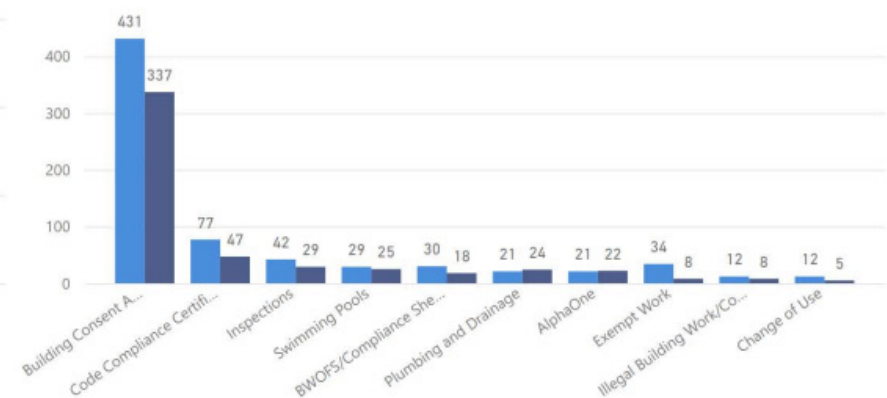
Parking

● 21/22 ● 22/23



Building

● 21/22 ● 22/23

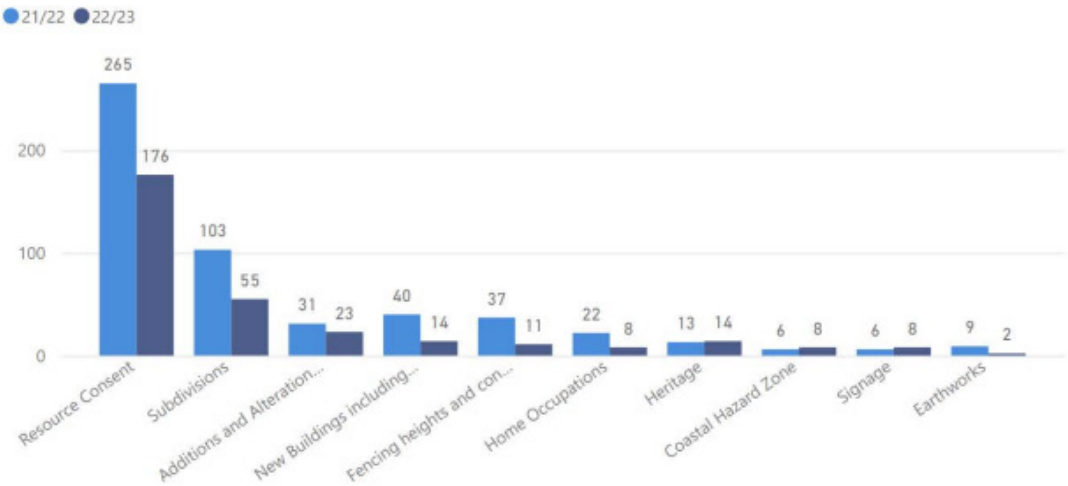


QUARTERLY SERVICE REQUEST REPORT

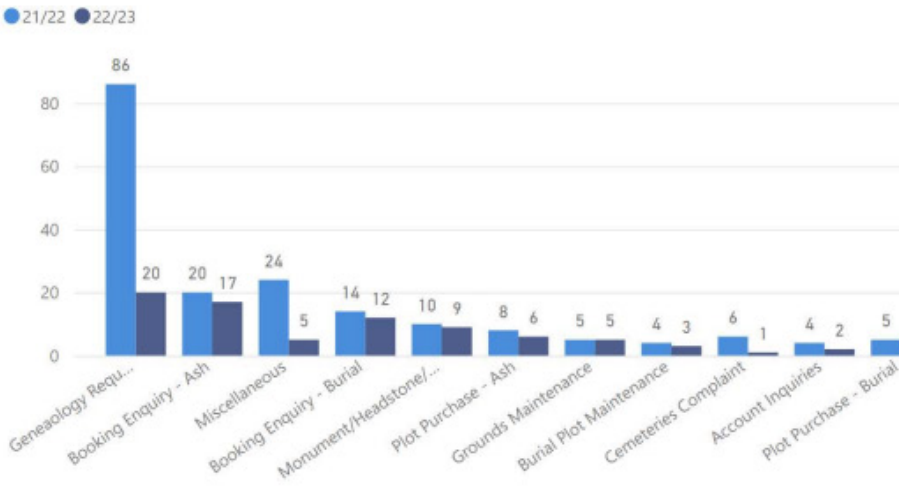
TOP 10 DEPARTMENTS BY TYPE OF REQUEST CONTINUED

1 October 2022 - 31 December 2022

Planning



Cemeteries





NAPIER
CITY COUNCIL
Te Kaunihera o Ahuriri