



**NAPIER**  
CITY COUNCIL  
*Te Kaunihera o Ahuriri*

Napier Civic Building  
231 Hastings Street  
**t +64 6 835 7579**  
**e** [info@napier.govt.nz](mailto:info@napier.govt.nz)  
[www.napier.govt.nz](http://www.napier.govt.nz)

# ORDINARY MEETING OF COUNCIL

## Open Agenda - Long Term Plan Hearing of Submissions

---

Meeting Date: Tuesday 8 June 2021

---

Time: 11.00am

---

Venue: Simkin Room, Level 1  
Pettigrew Green Arena  
480 Gloucester Street  
Taradale

---

*Livestreamed via Council's Facebook site*

---

Council Members Mayor Wise, Deputy Mayor Brosnan, Councillors Boag, Browne,  
Chrystal, Crown, Mawson, McGrath, Price, Simpson, Tapine,  
Taylor and Wright

---

Officer Responsible Chief Executive

---

Administrator Governance Team

# ORDER OF BUSINESS

**Karakia**

**Apologies**

**Conflicts of interest**

**Public forum**

**Announcements by the Mayor including notification of minor matters not on the agenda**

*Note: re minor matters only - refer LGOIMA s46A(7A) and Standing Orders s9.13*

A meeting may discuss an item that is not on the agenda only if it is a minor matter relating to the general business of the meeting and the Chairperson explains at the beginning of the public part of the meeting that the item will be discussed. However, the meeting may not make a resolution, decision or recommendation about the item, except to refer it to a subsequent meeting for further discussion.

**Announcements by the management**

**Confirmation of minutes**

Nil

**Agenda items**

1 Submissions on the Long Term Plan 2021-31 Consultation Document.....3

# AGENDA ITEMS

## 1. SUBMISSIONS ON THE LONG TERM PLAN 2021-31 CONSULTATION DOCUMENT

<i>Type of Report:</i>	Legal and Operational
<i>Legal Reference:</i>	Local Government Act 2002
<i>Document ID:</i>	1305360
<i>Reporting Officer/s &amp; Unit:</i>	Lauren Sye, Corporate Planning Analyst Adele Henderson, Director Corporate Services

### 1.1. Purpose of Report

This report summarises submissions received on the Long Term Plan 2021-31 Consultation Document, and seeks final decisions to incorporate into Napier City Council's Long Term Plan, due to be adopted at the Council meeting on 30 June 2021.

All submissions are provided in full as an attachment to this report, along with comments from officers where relevant for consideration by Elected Members.

### Officer's Recommendation

That Council:

- a. Receive and consider all submissions made on the Long Term Plan 2021-31 Consultation Document.
- b. Adopt the following recommendations, which have been subject to public feedback through the Long Term Plan consultation process:
  - **Water Supply:** begin key water supply projects now, including new borefields, new treatment plants, reservoir replacements and establishing mini networks,
  - **Chlorine-free:** move towards a safe network with chlorine with a view to adding additional steps in the future to move towards a chlorine free scenario,
  - **Ahuriri Regional Park:** invest \$12.5 million into the development of Ahuriri Regional Park, noting that the development will be pursued in partnership with Hawke's Bay Regional Council and mana whenua, that master planning will be undertaken, and that the proposal will be subject to further consultation with the community,
  - **Te Pihinga:** develop a detailed design, explore options for the operating model, confirm partnerships and other funding sources, and develop a social procurement plan in time to begin construction of Te Pihinga in 2023, noting the cost of \$11.5 million,
  - **Housing:** use a loan to fund the \$1.8m deficit for the housing portfolio for the 2021/22 financial year, noting this is a 'stop-gap' solution only and recommendations arising out of a review of the housing portfolio are due to Council as soon as possible,

- **Faraday Centre:** keep the Faraday Centre open and provide additional funding to better support its operations, until the recommendations of the detailed business case can be considered by the Council in the future,
  - **Street Management:** direct officers to look into an ambassadorial approach to street management further, with a view to having a new model in place and funded from 1 July 2022,
  - **Traffic Safety Plans:** increase the number of Local Area Traffic Safety Plans completed per year from 1 to 3, noting that Council receives a 51% contribution from Waka Kotahi towards these plans.
- c. Review management comments (included as an attachment) on topics raised by submitters that were not formal consultation items, and either:
    - Accept all management comments, or
    - Note where Council wishes to depart from any management comments, provide amended wording, and accept the remaining comments.
  - d. Consider and accept recommendations for officer-lead amendments to the proposed Fees and Charges for 2021/22.
  - e. Discuss and adopt any additional Council-initiated changes arising from the Long Term Plan Hearing and consideration of all submissions on the Long Term Plan 202131 Consultation Document.
  - f. Direct officers to prepare the final Long Term Plan 2021-31 in anticipation of adoption at a Council meeting on 30 June 2021.
  - g. Note that the final content of the Long Term Plan 2021-31 is subject to minor corrections and any changes arising from the audit process.

## 1.2. Background Summary

Napier City Council is required to prepare a Long Term Plan (LTP) under section 93 of the Local Government Act 2002 (the LGA). The LTP sets out Council's vision, direction, work plan and budgets for the next 10 years.

The LGA requires Council to use a special consultative procedure to test its intentions with the community before adopting the final plan. This process involves Council adopting a Consultation Document which summarises proposed projects and services over the next 10 years and Council's Infrastructure and Financial Strategies. The Consultation Document was supported by a series of engagement activities such as Facebook Live chats, community meetings, 'Book-a-Chat' sessions with Elected Members, and pop-up promotional event. More detail about the engagement approach for this LTP can be found as an attachment to this report.

Consultation for LTP 2021-31 opened on 12 April, and closed on 12 May 2021. There were eight substantive consultation items:

- The timing of water supply projects
- Council's proposed approach to chlorine-free water supply
- Investment in a Regional Park in Ahuriri
- Development of Te Pihinga, a community centre in Maraenui
- Council's approach to funding a shortfall for the provision of affordable housing
- Interim operation of the Faraday Centre pending decisions about its long-term future

- A proposed ambassadorial approach to street management, and
- A proposal to increase the number of Local Area Traffic Safety Plans completed each year.

Any member of the public could submit, either online or via a hard-copy form. Council received a total of 708 submissions. An additional two submissions, from Kāinga Ora and the Department of Conservation were accepted as late submissions after 12 May, taking the total number of submissions to 710. These submissions were not received in time to be included with thematic analysis, but have been provided to Elected Members for consideration.

Napier City Council received support from an independent research company, SIL Research, for analysis of submissions. A summary report of SIL Research's findings is included as an attachment to this report.

### 1.3. Issues

This report summarises the feedback received for each consultation item, along with other, more general feedback received through the submissions process. All submissions are included in an attachment to this report, under separate cover.

#### 1.3.1. Water Supply

##### *Consultation topic*

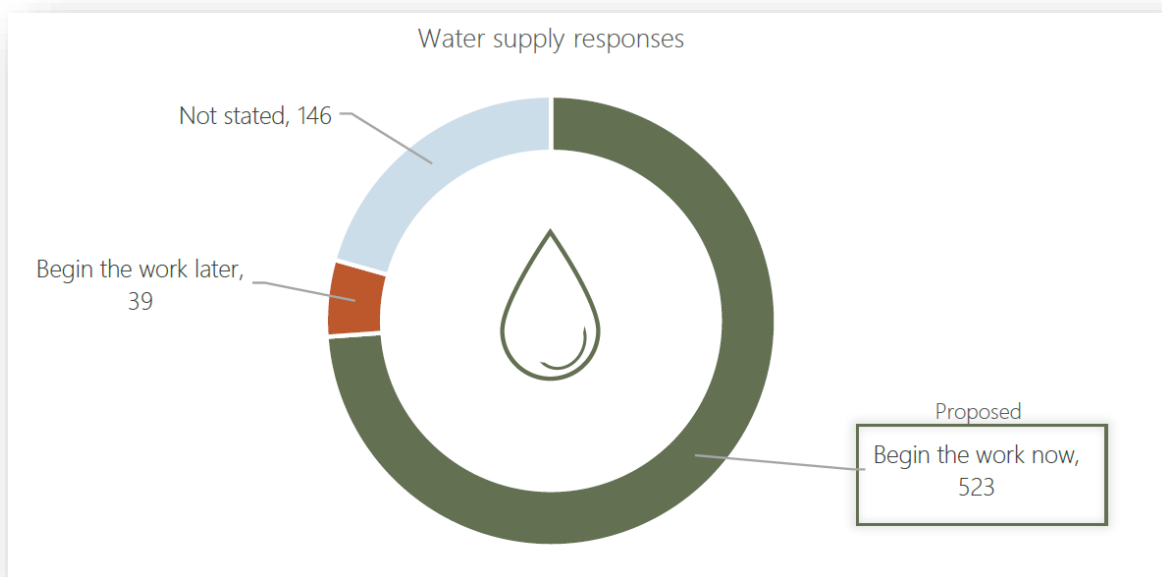
The mandatory introduction of chlorine into Napier's water supply following the contamination of drinking water in Havelock North has meant that a number of Napier residents have been experiencing dirty water in their homes. In addition, our aging water infrastructure needs to be replaced and modernised to ensure safe and secure supply. A number of projects are budgeted for in the draft LTP, including new bores, new reservoirs and the creation of 'mini-networks' to isolate issues more easily.

The consultation document asked submitters if this work should be started now (which would see results faster but result in slightly higher operating costs over the next 10 years) or started later (which reduces the rates increases over the next three years).

##### *Response Snapshot*

562 submitters responded to this question.

Option	Number of submitters	Percentage of submitters
Begin the work now (proposed)	523	93.1%
Begin the work later	39	6.9%
Not answered	146	N/A



### *Responses from organisations*

The following organisations provided a response in relation to water supply:

- Backdoor Surf
- Birds NZ
- Blind and Low Vision
- Boesch Family Trust
- Cotton On
- E Bike Social Riders Hawke's Bay
- Enviroschools Hawke's Bay
- Faradale
- Flight Centre Napier
- Guardians of the Aquifer
- Hawke's Bay Airport
- Hawke's Bay District Health Board
- Hawke's Bay Regional Council
- Maraenui Donations Inc
- Maraenui Pod
- Maraenui Pod Domynis
- Napier and Districts Grey Power Association
- Napier Branch Labour Party
- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust

- OOMA
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School
- Taradale Senior Citizens' Association
- Te Taiwhenua o Whanganui a Orotū
- The Ahuriri Estuary Protection Society
- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy Hawke's Bay

### *Key themes in feedback*

Submitters had the option of including a comment about water supply in their submission. One quarter of respondents included a comment, raising the following recurring themes.

#### *Should be an urgent priority*

40.2% of provided comments stated the urgency of the work that needs to be done. Themes included frustration with dirty water issues, concerns about historic under investment in Council's water infrastructure, and, more generally, the need for everyone in Napier to have access to fresh, safe water. Most submitters saw no reason to delay this work.

A further 38.0% of comments generally supported the required upgrades

#### *Chlorine and associated concerns*

While submitters were asked a separate question about the future prospect of chlorine-free water, many submitters chose to mention chlorine in their comments on this question.

12.3% of respondents noted they have had dirty water issues in their area, 4.5% mentioned health issues/concerns about health associated with chlorine, and 17.3% of respondents suggested specific solutions like UV treatment.

3.9% of respondents said they had no issues with the current water supply.

#### *More information needed*

7.3% of respondents noted they wanted more information about the reason for chlorination, the reason for dirty water issues, specifics around how Council plans on improving the system, and the safety of Napier's water generally.

#### *Personal costs of filters*

5.6% of respondents voiced their disappointment at having to pay for water filters in their homes due to concerns about Napier's water supply. A number of submitters queried why Council isn't supplying filters in people's homes to solve dirty water issues immediately, or providing a subsidy scheme.

#### *Demand and supply*

5.0% of respondents who gave a comment on water supply noted their concern about local water sources and aquifer levels. Themes included concerns about declining rainfall levels while demand for water take continues to increase, questions around how Council is

planning on future-proofing supply, and opposition to water bottling plants operating in Hawke's Bay.

#### *Officers' comment*

The community response to the proposed programme reflects Council's desire to invest in projects that improve and protect the community's water supply. The improvements will ensure Napier City complies with the new drinking water standards and recent legislation changes.

#### *Officers' recommendation*

Proceed with the proposed programme of work on Napier's water supply system immediately.

### **1.3.2. Chlorine-free**

#### *Consultation topic*

In 2019, Napier City Council commissioned an independent report to consider the options for the future of Napier's water supply, comparing the option of an enhanced system with chlorine disinfection against a safe chlorine free alternative.

The report found that chlorine-free water is a possibility in the future, but will require significant investment and ongoing political commitment. The work Council is proposing to carry out on our water supply will go some way to preparing for a chlorine-free supply in the future, but additional aspects would need to be funded through later plans.

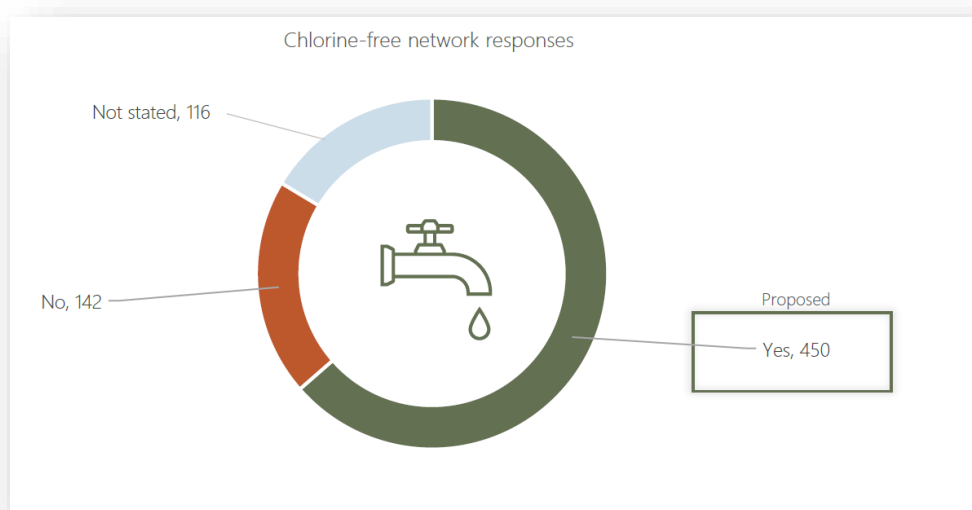
The consultation document asked submitters if they agreed with Council's approach to working towards a network that could be chlorine-free in the long term.

#### *Response Snapshot*

592 submitters responded to this question.

Option	Number of submitters	Percentage of submitters
Agree with the approach	450	76%
Disagree with the approach	142	24%
Not answered	116	N/A





### *Responses from organisations*

The following organisations provided a response in relation to Council's approach to chlorine-free:

- Ahuriri Estuary Protection Society
- Backdoor Surf
- Blind and Low Vision
- Boesch Family Trust
- Cotton On
- E Bike Social Riders Hawke's Bay
- Faradale
- Flight Centre Napier
- Guardians of the Aquifer
- Manaaki Energy
- Maraenui Donations
- Maraenui Pod
- Maraenui Pod Domynis
- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- OOMA
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School

- Te Taiwhenua o Whanganui a Orotū
- Unichem UFS Pharmacy Hawke's Bay

### *Key themes in feedback*

Submitters had the option of including a comment about Council's approach to chlorine-free water supply in their submission. 254 submitters (36%) included a comment; the largest number of comments given on any of the consultation topics.

Residents from Taradale ward (especially Taradale (60%), Te Awa (50%) and Jervois town (50%) areas) were less likely to agree with this approach. Whereas residents from Maraenui (93.5%), Marewa (96.9%) and Pirimai (92.9%) agreed with Council's approach to work towards a network that could be chlorine-free in the long term.

Key themes raised by those **who agreed with the approach to chlorine-free** include:

#### *General dislike for chlorine*

Two-thirds of respondents (65.3%) who supported Council's approach towards chlorine-free network (and provided a comment) stated they didn't like chlorine/ want to be chlorine free; with 18.7% identifying this as an urgent issue.

Reasons given for opposition included that Napier's water is fresh and clean and doesn't need treatment, people didn't like the thought of additives, and/or are experiencing dirty water/taste and smell issues.

#### *Health concerns*

21.3% of respondents who supported the chlorine-free approach commented that they were concerned about their health or were experiencing adverse health effects. These included skin irritation, stomach upset and chlorine being generally detrimental to health.

#### *In support of Guardians of the Aquifer*

21.35% of respondents who commented in support of chlorine-free noted their support for the submission from Guardians of the Aquifer, a local lobby group advocating for chlorine-free water in Napier.

#### *Filters*

14.7% of respondents who commented in support of chlorine-free commented were frustrated about having to install, pay for and maintain water filters in their homes due to chlorine taste/smell/discolouration.

#### *Prefer alternative approaches*

14.0% of respondents who supported the chlorine-free approach commented in favour of alternative approaches to water treatment, such as UV, ozone and the Dutch anaerobic method.

Key themes raised by those **who did not agree with the approach to chlorine-free** include:

#### *Cost*

39.6% of respondents who commented opposing chlorine-free cited the cost of bringing Napier's water supply network up to a standard where chlorine was required couldn't be justified. This was particularly in light of other demands on Council resources at this time (ie COVID-19, water infrastructure).

#### *Safety*

33.3% of commenters who opposed the chlorine-free approach stated that their priority was safe water, and chlorine ensured that safety. A number of submitters cited the Havelock North campylobacter outbreak and wanted to avoid similar illness in the future.

#### *Not 'essential'*

A further 32.3% of commenters classified chlorine-free as a "nice to have", but not essential, particularly given the increasingly stringent national standards for drinking water.

#### *Officers' comment*

From the responses received from submitters it would appear that there is support for the approach taken to going chlorine free, ie moving towards a safe network with chlorine and then adding additional steps to move towards a chlorine free scenario.

It is interesting that only a small proportion of submitters noted the cost of bringing the network up to the required standard and there are concerns that those who support Council's approach may actually be showing support for Chlorine free generally rather than for support for the approach that Council is presenting to the community.

#### *Officers' recommendation*

Council has a responsibility to provide safe, compliant water to the residents of Napier. The comments received in the LTP consultation noted that residents were struggling with the smell, taste and clarity of the water supply. As a number of key projects are underway to address dirty water issues (the Controlled Water Area and Low Manganese Water projects) as well as the overall master plan projects that will help to manage any variances in chlorine taste and odour, retaining a residual in the network and maintaining a compliant network, it is recommended that Council do the following:

1. Continue to work with Taumata Arowai to understand the benchmark for exemption from a chlorine residual
2. Initiate the development of a water quality monitoring plan that exceeds that required in the NZDWS and helps to inform Council's understanding around water quality within the network.
3. Continue to complete projects that reduce dirty water incidents e.g. low manganese bores, more operational control of the network and continued pigging programmes.
4. Continue with the development of the masterplan
5. Continue towards compliance with the new drinking water standards
6. Prioritise the management of network leakage and asset renewals
7. Set up the network in Controlled Water Areas
8. Assess other precursor options that have been identified in the Chlorine Free Review to better understand costs around network upgrades

### **1.3.3. Ahuriri Regional Park**

#### *Consultation topic*

Napier City Council is proposing to partner with Hawke's Bay Regional Council and mana whenua to develop a regional park around Te Whanganui-a-Orotū (the Ahuriri Estuary). Utilising Council-owned Lagoon Farm land, the park would focus on improving stormwater

quality, provide for increased biodiversity, and offer more recreational options for the Napier community.

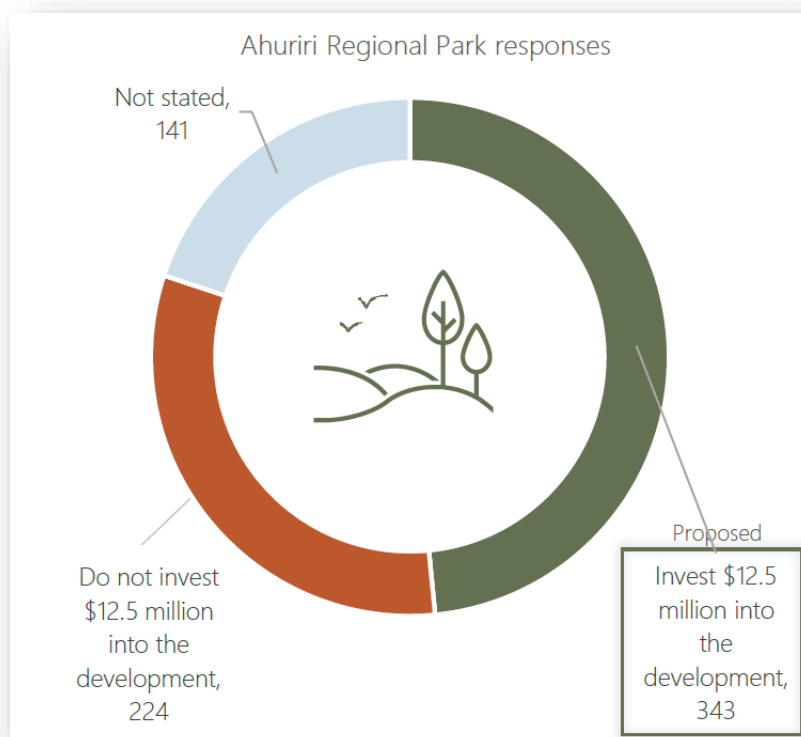
The Ahuriri Estuary) receives 75% of the city's stormwater, which flows through Lagoon Farm and our open drains into the estuary environment. Council plans to investigate the best option for improving stormwater quality including wetland development, new filters and/or a specialised treatment plant.

The consultation document asked submitters whether Council should invest in the development of Ahuriri Regional Park (at a cost of \$12.5 million over 10 years) or not invest. Hawke's Bay Regional Council is proposing to contribute the same level of funding.

### *Response Snapshot*

567 submitters responded to this question. Respondents appeared to be more divided in their opinions in relation to the Ahuriri Regional Park than they were for other consultation topics.

Option	Number of submitters	Percentage of submitters
Invest \$12.5 million (proposed)	343	60.5%
Do not invest	224	39.5%
Not answered	141	N/A



### *Responses from organisations*

The following organisations provided a response in relation to Council's proposal to develop the Ahuriri Regional Park:

- Backdoor Surf

- Biodiversity Hawke's Bay
- Birds NZ
- Blind and Low Vision
- Blokart Hawke's Bay
- Boesch Family Trust
- CCS Disability Action
- Cotton On
- Department of Conservation
- E Bike Social Riders Hawke's Bay
- Flight Centre Napier
- Forest and Bird Napier
- Hawke's Bay Airport
- Hawke's Bay Regional Council
- Mana Ahuriri
- Maraenui Donations Inc
- Maraenui Pod
- Maraenui Pod Domyinis
- Napier and Districts Grey Power Association
- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- OOMA
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School
- Taradale Senior Citizens' Association
- Te Taiwhenua o Whanganui a Orotū
- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy
- Westshore Sea Scouts

#### *Key themes in feedback*

Submitters had the option of including a comment about the proposed Regional Park in their submission.

Key themes raised by those ***who supported development of the Regional Park*** included:

*Biodiversity and conservation*

35% of respondents who supported Council's investment into the Regional Park submitted comments about the positive effects the park would have on wildlife populations, biodiversity and conservation activity.

*Stormwater*

29.1% of respondents who commented on the park (who were in support of the proposal) stressed the need for the development to prioritise and improve treatment of stormwater being discharged into the area.

*Education opportunities*

21.4% of respondents who supported Council's investment into the Regional Park noted that it was a valuable opportunity for increasing public education about biodiversity and conservation, and would enable increased observation of, and interaction with wildlife (particularly birds) and native plants.

*Public access*

While still submitting in support of the park, some submitters cautioned that Council needs to be mindful of granting public access to areas within Lagoon Farm. Several submitters expressed concern about area around the confluence between the Estuary and the Taipo Stream, which is a habitat and breeding ground for the nationally endangered matuku (Australasian bittern). They warned that humans, dogs and bicycles in that area might scare the endangered birds away.

*More information needed*

8.5% of respondents who supported Council's investment into the Regional Park stated the public needed more information about the proposal. More information was requested about:

- The specific features of the development project (what the public would see as a result of the investment)
- Costings, including the ongoing cost of remediating bio-filter areas
- How Napier City Council plans to work in partnership with Hawke's Bay Regional Council, mana whenua, and organisations like the Department of Conservation, Forest and Bird, Birds New Zealand, the Ahuriri Estuary Protection Society, and the Hawkes Bay Airport.

*Ideas for features*

8.5% of respondents who commented on the park (who were in support of the proposal) gave suggestions for features of the park. These included:

- bike paths (including mountain bike tracks)
- blokarting tracks
- horse riding tracks, and
- kayak access

Key themes raised by those **who did not support development of the Regional Park** included:

*Not a priority/too expensive*

The majority of comments opposing this project referred to it not being priority for Council, or being too expensive.

Of the 39.5% of opposing submitters who made a comment, 80.4% said it was too high a cost in the current context, was not an essential spend, could be better spent on other projects in the current climate (predominantly water supply), or was a 'vanity project'.

*Stormwater/pollution should take precedence*

30.9% of respondents who commented on the park (who didn't support the proposal) thought that stormwater and wastewater drainage and treatment should be prioritised ahead of any 'recreational' park development, particularly following the November 2020 flooding event and news stories about overflows/industrial contamination. Some commenters suggested reducing the overall cost to just focus on reducing water pollution and sacrifice the public-access elements.

*More information needed*

8.2% of commenters who opposed the development of the park didn't feel enough information had been provided about the project to support it. Specifically, submitters sought clarity around what the project was seeking to achieve, stormwater treatment feasibility, partnership approaches, what "cultural benefits" were intended, how Council was going to ensure protection of rare birdlife, and changes to stop-banks.

Several submitters requested further public consultation on any proposed changes/developments, and targeted engagement with key stakeholders, particularly mana whenua and the Department of Conservation.

*Public access*

7.2% of commenters who submitted in opposition of the park noted their concerns about the impact of increased recreation on endangered wildlife.

*Other*

Other comments regarding the Regional Park included comments on the name, comments that this was a project better left to Hawke's Bay Regional Council, and concerns about invasive tube worm.

*Officers' comment*

The Regional Park is still at a conceptual stage while earmarking significant financial resources in the Long Term Plan. The marginal overall support is perhaps attributable to the lack of a definitive master plan for the Regional Park, and clarity around what the financial resources would be spent on in future years as the Regional Park develops. It is notable, for example, that 30.9% of non-supporters felt that stormwater and wastewater should be prioritised. The foundation of the proposed Regional Park will indeed be stormwater treatment wetlands on Lagoon Farm, and this accounts for a significant upfront investment, as well as providing the platform for full development of the Regional Park concept in future years.

On top of that 8.2% felt they didn't have enough information.

On balance, given the conceptual stage of the project and the considerable financial investment from the community, the somewhat marginal mandate from the community (through submissions) for the project to continue is expected. This signals the need for further extensive consultation when the masterplan is available for the scope of the Regional Park. This will allow the community to fully understand all aspects of the Regional Park going forward.

### *Officers' recommendation*

Officers recommend that the \$12.5 million is set aside through LTP 2021-31 for development of the Ahuriri Regional Park, with funding set aside for 2028-2031 (years 8-10 of this LTP). Masterplanning will be undertaken in partnership with Hawke's Bay Regional Council and mana whenua, and that masterplan will be the subject of further engagement with the community in the coming years. Napier City Council already has \$200,000 set aside for this purpose. Napier City Council will work closely with interested stakeholders such as the Department of Conservation, Forest and Bird, Mana Ahuriri Trust, Te Taiwhenua Te Whanganui ā Orotū, the Ahuriri Estuary Protection Society, and Hawkes Bay Airport Limited in developing detailed plans for the area. It should be noted that this recommendation is made without visibility as to whether Hawke's Bay Regional Council will advance the Regional Park concept after its consultation on its own Long Term Plan.

### **1.3.4. Te Pihinga**

#### *Consultation topic*

Council is proposing to build a new community facility in Maraenui named Te Pihinga. Te Pihinga would provide a space for training and education, and focus on improving the social and economic wellbeing across the city.

A key focus for the *construction* of the facility will be to create jobs and training opportunities for locals.

Te Pihinga was included in Council's previous Long Term Plan (2018), but given the focus on water and infrastructure renewals, Council is proposing to push the project out so construction would start in 2023.

Submitters were asked if they preferred this project was:

- Started now (2021)
- Started a bit later (2023), or
- Not pursued

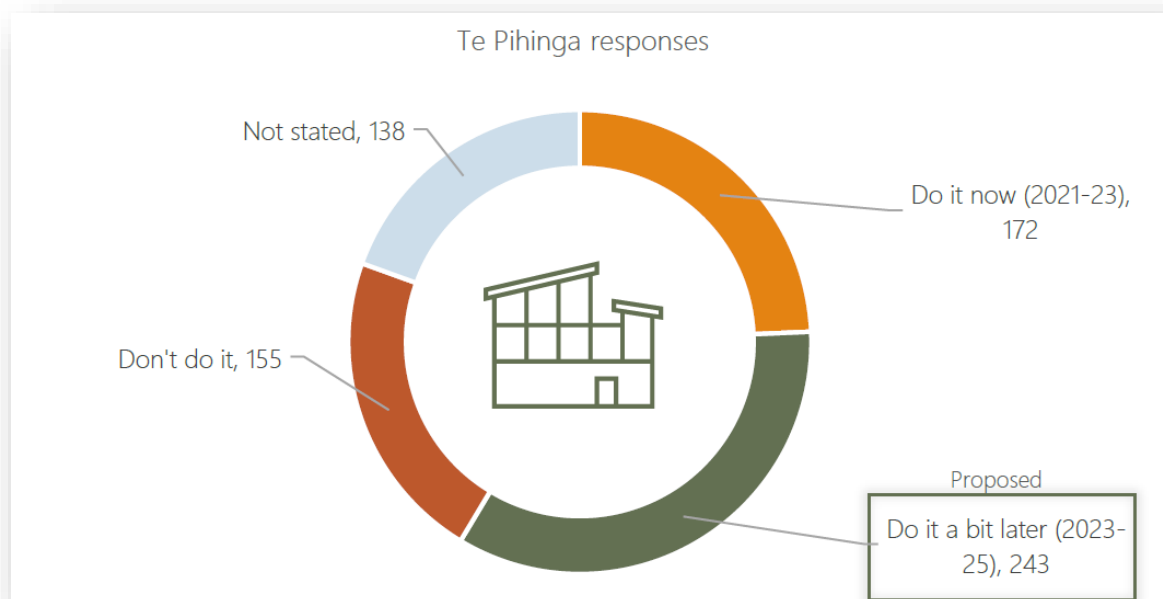
#### *Response Snapshot*

570 submitters responded to this question.

Option	Number of submitters	Percentage of submitters	
Start now	172	30.2%	72.8% supportive overall
Start a bit later (proposed)	243	42.6%	
Don't continue development	115	20.2%	
Not answered	138	N/A	



Respondents' opinions varied by area. Maraenui residents were overall more likely to support this project (42.9% selected 'Do it now' and 54.3% selected 'Do it a bit later' options).



#### *Responses from organisations*

The following organisations provided a response in relation to Council's proposal to develop Te Pihinga:

- Backdoor Surf
- Birds NZ
- Blind and Low Vision
- Blokart HB Inc
- Boesch Family Trust
- CCS Disability Action
- Cotton On
- E Bike Social Riders Hawke's Bay
- Faradale
- Flight Centre Napier
- Forest and Bird Napier
- Kāinga Ora
- Maraenui Donations Inc
- Maraenui Pod
- Maraenui Pod Domynis
- Maraenui Rugby & Sports Association Incorporated
- Napier and Districts Grey Power Association
- Napier Branch Labour Party

- Napier City Pilot Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- OOMA
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School
- Taradale Senior Citizens' Association
- Te Taiwhenua o Whanganui a Orotū
- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy

#### *Key themes in feedback*

Submitters had the option of including a comment about the Te Pihinga in their submission. 206 submitters included a comment.

Key themes raised by those **who supported development of Te Pihinga** included:

##### *Necessary/positive asset*

Half of respondents who supported Council's investment into Te Pihinga (and provided a comment) suggested it was necessary, or generally a positive for the city and Mareanui in particular. Themes included that it was a good investment in community wellbeing and sense of place, and would provide focussed support for rangatahi.

##### *Not a priority*

While still supporting the proposal, 20.2% of commenters noted that Te Pihinga was not an urgent priority. These submitters tended to select the "start a bit later" option.

4.75% of respondents who supported the proposal commented that Council should prioritise housing in the area, particularly considering the land earmarked for Te Pihinga originally hosted residential homes.

##### *More engagement needed*

16.3% of submitters who agreed with the proposal (and gave a comment) suggested that more engagement with mana whenua and tangata whenua was required before the development took place. These submitters felt that more engagement would ensure that the facility was fit-for-purpose, reflected the aspirations and needs of the community, would be actively used, and wouldn't duplicate existing facilities.

##### *Doubt about the efficacy*

While still supporting the proposal, 11.6% of commenters expressed concern that Te Pihinga wouldn't bring about the desired positive outcomes.

##### *Other funding sources*

9.3% of commenters who supported the development suggested that Council find other funding streams, such as central government (including the Ministry of Social

Development, the Ministry of Education, and Whanau Ora), iwi agencies or commercial developers.

*Focus on one suburb*

While still supporting the proposal, 3.1% of commenters expressed a preference for a facility that was more centrally located and not focussed on meeting the needs of one suburb.

Key themes raised by those **who did not support the development of Te Pihinga** included:

*Not a priority*

The majority of comments opposing this project believed this should not be a priority for Napier City Council. 53.4% of commenters gave feedback to that effect. These submitters felt that water, infrastructure, housing and provision of basic needs were bigger priorities, with some noting the November 2020 flood disproportionately impacted the Mareanui area.

Some commenters noted their preference that the money set aside for this project be given to existing organisations focussed on improving outcomes for Maraenui.

*Doubts about efficacy*

31.5% of respondents who did not support the proposal expressed doubts that it would have meaningful impacts for the community.

*Other funding providers*

28.8% of commenters who did not support developing Te Pihinga didn't see it as being part of Council's role, or thought it would be better progressed/funded by another provider.

11.0% called for more funding from iwi organisations or groups who have received Tiriti o Waitangi settlement funding.

*Focus on one suburb*

27.4% of commenters opposing this project thought that it represented unjustified focus on one community. Themes included that the wider community would not benefit (due to the need to travel, or concerns about safety), and that every suburb should have a community facility. Several submitters noted they would prefer to see a facility like Te Pihinga closer to the CBD.

*Prioritise housing*

9.6% of submitters who opposed the development (and also gave a comment) noted their preference that Council use the funding to alleviate pressure on housing in the area.

*Officers' comment*

The concept design for Te Pihinga brings together community feedback and includes programme spaces (including a music studio), a half-court basketball court (doubles as an event space), kitchen and dining/meeting space and a digital hub. The proposal in the LTP is to construct the main building with further stages to be added as further funding is secured.

The next phases provide further opportunities for community and key stakeholders to participate before the facility is constructed. It is important that the facility complements rather than competes with existing facilities in the area. The current facilities generally

have a specific purpose (e.g. sports clubs / schools) or provide a specific facility (e.g. marae / church). This community facility is currently intended to provide a space that is open on a regular basis, accessible to the whole community and offers a range of activities and facilities. It may include an option for 'hire' but feedback suggests that this should not be its sole purpose. The operating model requires further development and it is intended this be done with the help of a steering group comprised of community and stakeholder members – this work will also inform the detailed design.

This facility is intended to support the housing development occurring in Maraenui through Kāinga Ora, Ngati Kahungunu (K3) and other developers.

The construction and operation of the facility provides the opportunity to increase employment and training outcomes for locals. The project would be the first larger scale project where a social procurement approach is implemented, resulting in contribution to community wellbeing.

This place-based approach for a community centre will be a first for Napier City Council and may be able to be replicated in other areas in Napier. Such facilities could reflect the unique needs of neighbourhoods across the city.

#### *Officers' recommendation*

Officers recommending with option two – “Do it later”. This enables sufficient time for participation from mana whenua, key stakeholders and community in the development of the facility, including confirming an operating model, detailed design, construction and social procurement processes. It also allows time for the development of partnerships with providers and funders.

### **1.3.5. Housing**

#### *Consultation topic*

Council owns and operated 377 community housing units across the city, 304 of which are retirement flats. This housing supports people on a low income who have few assets and a special housing need; community housing residents paying a subsidised rent.

The cost of maintain these homes is increasing as the assets age. In addition, the Healthy Homes standards mean that additional work needs to be completed by 2024 to ensure these homes are warm and dry. The income Council receives from rents no longer covers the cost of maintaining the portfolio – we're facing a \$1.8 million deficit over the 2021/22 financial year.

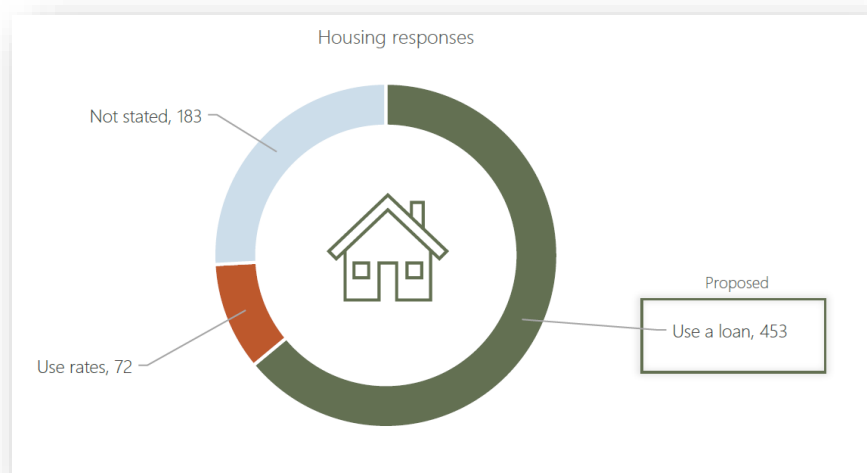
Council is currently reviewing the approach to how we operate and fund our housing portfolio, but progress was interrupted by COVID-19 and the November 2020 flooding event. Until that review is completed and Council makes a decision about the long-term management of the housing portfolio, Council needs to fund the budget shortfall. Raising rents to cover the increasing costs would mean that the homes are no longer affordable for those who rely on them.

Submitters were asked about their preference for funding the shortfall pending the outcome of Council's review of housing. The options were to fund it through loans (which would be repaid over a 25 year period) or rates (an average rates increase 2.87% per property for 2021/22).

### Response Snapshot

525 submitters responded to this question.

Option	Number of submitters	Percentage of submitters
Fund the deficit through a loan	453	86.3%
Fund the deficit through rates	72	13.7%
Not answered	183	N/A



### Responses from organisations

The following organisations provided a response in relation to Council's proposal to loan fund its housing portfolio:

- Backdoor Surf
- Blind and Low Vision
- Blokart Hawke's Bay
- Boesch Family Trust
- Cotton On
- E Bike Social Riders Hawke's Bay
- Environment Justice and Peace Network
- Faradale
- Flight Centre Napier
- Kāinga Ora
- Maraenui Donations Inc
- Maraenui Pod Domynis
- Napier and Districts Grey Power Association
- Napier Branch Labour Party

- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- OOMA
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School
- Taradale Senior Citizens' Association
- Te Taiwhenua o Whanganui a Orotū
- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy

#### *Key themes in feedback*

Submitters had the option of including a comment about Council's approach to housing in their submission. 30% of submissions included further open-ended comments about funding Council's housing portfolio.

The following recurring themes were raised:

#### *Increase rents*

35.2% of submitters who provided a comment suggested that Council should increase the rent charged for these homes, that the portfolio should be self-funding, or that other funding sources should be explored like grants from central government/charity organisations.

In a similar vein, 24.9% of submitters who gave comments considered that ratepayers should not be subsidising this rental housing.

#### *Housing shortage*

While not strictly covered by the question about housing in Council's consultation document, 20.7% of commenters requested that Council find solutions to the housing shortage. This included calls for Council to build more homes, provide more rentals or generally improve the housing available in Napier.

#### *Not Council's role*

20.7% of comments made about Council's housing proposal stated that provision of affordable housing should not be Council's role, should not be a priority, or should be managed by central government (Kainga Ora/Work and Income NZ).

#### *Valuable asset*

20.2% of commenters noted that Council's housing portfolio is a valuable asset, with some requesting that it not be transferred or sold to another entity.

#### *General support*

13.1% of comments noted general support for using loans to fund the deficit for the housing activity, noting that it was the cheaper option and that now is a good time to borrow given low interest rates.

*Sell the portfolio*

11.3% of submitters who gave a comment about housing thought that Council should look into selling the houses to tenants, first home buyers or others like social housing providers or central government agencies.

*Didn't like either option*

9.9% of commenters noted that they didn't agree with either option (rates or loan funding the deficit). Several of these submitters noted preference for the portfolio to be self-funding.

*Calls for better maintenance/management*

5.6% of comments given wanted to see Council take a better approach to maintenance of the houses, with some questioning why Council has a deficit in the first place. Some submitters thought Council had adequate advance warning of the Healthy Homes Standards to plan ahead.

*Use funds from other services/projects*

3.8% of submitters who commented thought that the deficits should be funded from the money set aside for other 'nice-to-have' projects such as the Ahuriri Regional Park or Te Pihinga.

*Officers' comment*

The current rent formula is based on tenants paying no more than 30% of their income on rent – a generally accepted standard for affordability. Council has the option of increasing rents and applying a reduced level of subsidy. Subsidy rates across councils do differ, with some charging full market rent. Raising rents would increase the income from the portfolio, however if a subsidy still applied, a deficit would remain (to varying degrees depending on the level of subsidy).

The longer term options being investigated include an option to transfer the portfolio to another entity, along with an option to retain some of the portfolio. Consultation with the community is planned before any decision about the long term provision of housing is made. In the meantime, any opportunities for other funding sources will be assessed and explored.

*Officers' recommendation*

Officers recommend using a loan to fund the \$1.8m deficit for the housing portfolio for the 2021/22 financial year.

This is intended to be a 'stop-gap' solution only, with recommendations arising out of a review of the housing portfolio due to Council as soon as possible for decision around a sustainable future of housing provision, following consultation with the community.

**1.3.6. The Faraday Centre***Consultation topic*

The Faraday Centre is Napier's specialised interactive technology museum. Historically, the Centre has been operated by a dedicated team of volunteers. Napier City Council added a small team of paid staff to help run the Centre in 2019. The Faraday Centre is now open for more hours during the week, and has seen an increase in visitor numbers.

The building that houses the Faraday Centre is leased by the Hawke's Bay Museums Trust for a low cost. The building has been assessed as 'earthquake-prone' and needs to be strengthened to ensure the ongoing safety of the facility. The museum could also benefit

from interior upgrades to provide a modern, accessible, and safe experience for volunteers, visitors, and staff.

Council has very recently received a business case which investigated potential operating, governance and location options for the Faraday Centre. Part of the recommendation in that business case is for Council to buy and refurbish the building. Choosing that option would require significant investment of ratepayer money in the building, and may represent a new level of service for the Napier community. Council will need to engage further with the community to understand the level of support for significant upgrades before committing to any marked capital investment.

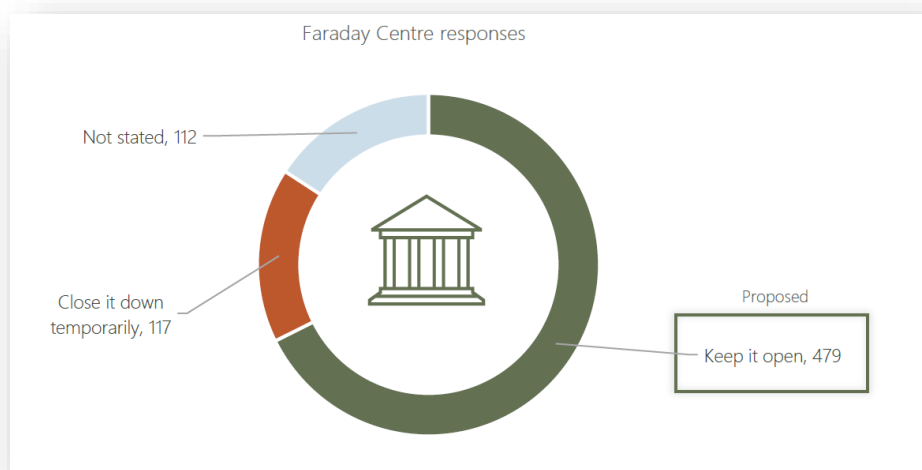
Council needs to decide what to do about the Faraday Centre in the interim, before further consultation takes place and a decision is made about the Centre's long-term future. Submitters were asked whether they preferred to:

- Keep the Faraday Centre open in the interim, with additional annual budget of \$291,000 coming from rates
- Close the Centre temporarily, while a decision is made regarding the recommendations in the business case.

#### *Response Snapshot*

596 submitters responded to this question, including a handful of submissions from people outside of Napier and Hawke's Bay.

Option	Number of submitters	Percentage of submitters
Keep the Faraday Centre open (proposed)	479	80.4%
Close the Faraday Centre temporarily (until a decision is made about the business case)	117	19.6%
Not answered	110	N/A





### *Responses from organisations*

The following organisations provided a response in relation to Council's proposal around the Faraday Centre:

- Backdoor Surf
- Blokart Hawke's Bay
- Boesch Family Trust
- Cotton On
- E Bike Social Riders Hawke's Bay
- Faradale
- Flight Centre Napier
- Maraenui Pod
- Maraenui Pod Domynis
- Napier and Districts Grey Power Association
- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School
- Taradale Senior Citizens' Association
- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy

### *Key themes in feedback*

Submitters had the option of including a comment about the Faraday Centre in their submission. 240 submitters included a comment.

Key themes raised by those **who wanted the Faraday Centre to remain open** included:

#### *Valued asset*

74.2% of commenters who wanted the centre to stay open noted that the Faraday Centre is generally a valuable asset to Napier and Hawke's Bay, and attracts locals and visitors alike.

On a related note, 20.0% of commenters identified the Faraday Centre as having unique historical heritage, or of being particular importance to Napier's past.

#### *Needs more promotion*

32.6% of submitters who agreed with the proposal (and gave a comment) thought that the Faraday Centre is currently under-promoted, undervalued and/or under-resourced. Many of these submitters described the facility as a "gem" or a "treasure"

that was worth of increased investment and awareness. Some submitters noted they had only recently become aware of the museum.

#### *Educational value*

28.4% of commenters who wanted the centre to remain open noted the educative value of the centre, particularly for younger generations. Many submitters called for increased use for school visits.

#### *Great for all ages*

18.4% of submitters who wanted to see the Faraday Centre remain open commented about its value as an all-ages attraction, and a change for inter-generational connections. A number of submitters commented that they take their grandchildren, or that their grandchildren love the facility.

#### *Expansion/redevelopment*

13.2% of proponents for the Faraday Centre wanted to see it expanded/re-developed or relocated. Themes included making more room and developing more exhibits, providing for more interactivity, enhancing its street presence, finding parking solutions, improving disability accessibility and/or adding a café.

Council should note that the recently received business case concerning the Faraday Centre contains recommendations about redevelopment.

#### *Tourist attraction*

11.6% of commenters (who supported keeping the centre open) recognised the Faraday Centre's value and untapped potential as a tourist attraction, particularly for visitors with children during school holidays or on rainy days. A number of submitters mentioned they had taken visitors to the centre.

#### *Consider alternative funding/pricing*

8.4% of submitters who wanted to see the Faraday Centre remain open commented that Council could look into increasing entry fees, or finding other ways to generate revenue such as hosting business events. Conversely, other submitters urged that entry fees remain affordable so the museum is accessible to as many people as possible.

#### *Praise for staff/volunteers*

8.4% of commenters provided positive feedback about the volunteers and staff who invest time and resource into the Faraday Centre. Comments included:

- “full credit to all the volunteers who keep the items running for everyone to have such a hands on experience”
- “1000's of hours by volunteers have developed a superb historical machinery & technology facility”
- “The staff and volunteers are wonderful and very passionate about the centre and what it holds”

#### *Concern about “temporary” closure*

6.3% of submitters in favour of keeping the centre open commented that they were concerned that the museum would never be reopened if it closed temporarily.

Key themes raised by those **who preferred the Faraday Centre be closed temporarily** included:

*Not a priority*

Of those commenters who thought the centre should be temporarily closed, 63.2% thought that funding the centre shouldn't be a priority at this time, or shouldn't be part of Council's business. Some submitters thought the Faraday Centre was a "nice to have" in the current economic climate.

*Alternative funding*

28.9% of submitters who thought the centre should be temporarily closed suggested Council look into other funding mechanisms, like relying on donations or running the facility solely in reliance on volunteers.

*Should be relocated*

10.5% of submitters in favour of temporary closure suggested that the centre be moved, or perhaps rehoused with the MTG.

*Officers' comment*

A significant majority (80.4%) of submitters stated a preference for the Faraday Centre to continue to operate with an appropriate budget for operations to be rate funded until the Business Case is fully considered by Council. A number of key themes/suggestions were noted including the need for greater promotion, schools access, expansion, and how it is funded.

The proposed budget for the preferred option includes an increased amount for marketing and promotion to allow the facility to better market itself locally and to visitors to the region. Since Council has taken over management of the facility, increased promotion and online presence has resulted in increased visitor numbers to the Centre. This is expected to grow with greater investment in marketing.

An increase in school visits was sought by submitters which will be more achievable when the facility has been earthquake strengthened. Currently Ministry of Education policy prohibits school children entering earthquake prone buildings.

It was also noted that the facility would benefit from expansion to allow for increased exhibitions, an enhanced street presence, increased parking provision and accessibility improvements. These factors relating to an increased footprint in the future are considered in the detailed business case and will be subject to future decisions of Council.

The 19.6% of submitters who considered the facility should be closed provided a variety of reasons primarily due to Council's funding priorities and that the Faraday should not be a priority at this time.

*Officers' recommendation*

It is recommended that the preferred option, to keep the Faraday Centre open and provide additional funding to better support its operations, is approved in the Long Term Plan, until the recommendations of the detailed business case can be considered by the Council in the future. This will allow the Council to carefully plan for a staged approach to any upgrades, expansion and redevelopment and consideration of the governance and management options going forward.

**1.3.7. Street Management***Consultation topic*

There has been an increase in anti-social behaviour since 2015, and more visibility of rough sleeping in parts of the CBD and Marewa in particular. Council responded by

introducing street patrols as a temporary measure. However, the ambassador approach that is operating in other cities may be a better way to address the issues.

Ambassadors are able to work with individuals to link them with services that may be able to help. At the same time, they maintain clear behavioural expectations and are equipped to deal with negative activity by liaising closely with Police and others.

Council is proposing to start work on how this could look for Napier, acknowledging that ambassador programme will cost a lot more than current street patrols do.

In 2020, Council set aside \$500,000 to replace and modernise the city's CCTV network. Improved CCTV and an ambassador approach would work in collaboration to effectively respond to issues of community safety in Napier's public places.

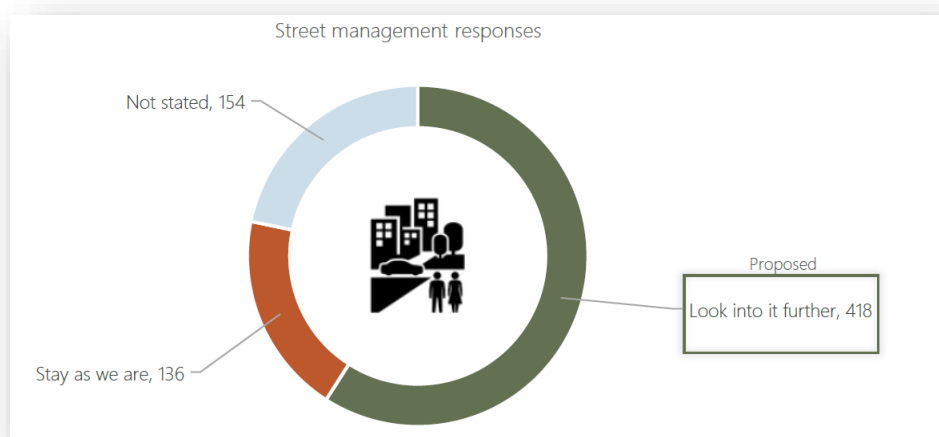
Submitters were asked whether they supported Council looking into the ambassador model, with a view to it starting in 2022, or whether they preferred the status quo.

### *Response Snapshot*

554 submitters responded to this question.

Option	Number of submitters	Percentage of submitters
Look into the ambassador model further (proposed)	418	75.5%
Stay as we are	136	24.5%
Not answered	154	N/A

Support for looking further into an ambassador model was higher amongst residents from Marewa (86.1%), Hospital Hill (85.2%), Ahuriri (84.6%), Napier South (83.9%), Onekawa (81.8%) and Bay View (81.0%).



### *Responses from organisations*

The following organisations provided a response in relation to Council's proposal for street management:

- Backdoor Surf
- Blind and Low Vision
- Blokart Hawke's Bay
- Boesch Family Trust
- Cotton On
- E Bike Social Riders Hawke's Bay
- Faradale
- Flight Centre Napier
- Maraenui Pod Domynis
- Napier and Districts Grey Power Association
- Napier City Business Inc
- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- OOMA
- Pakistan and Friends Hawke's Bay Association Incorporated
- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale High School
- Taradale Senior Citizens' Association
- Te Taiwhenua o Whanganui a Orotū
- The Taradale Business Association

- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy

### *Key themes in feedback*

Submitters had the option of including a comment about street management in their submission.

Key themes raised by those **who supported further investigation into an ambassador model** included:

#### *General support for more community patrols*

Residents who selected the proposed option generally supported Council's initiatives in relation to safety in Napier and the desirability of ambassador patrols. 39.7% of comments were to this effect.

#### *Safety as a priority*

Of commenters who supported further investigation, 30.2% noted that keeping Napier residents safe should be a priority for Council. Some noted that they have been feeling increasingly unsafe.

#### *Concerns about homelessness/begging/antisocial behaviour*

20.7% of submitters who agreed with the proposal (and gave a comment) urged Council to find solutions to homelessness, begging, gang activity and antisocial behaviour in Napier's streets. People commented that this made them feel unsafe, and/or led to harassment and intimidation.

#### *Calls for increased CCTV*

19.8% of submitters who supported further investigation commented that an enhanced/expanded CCTV network was required. Submitters thought this would be a valuable addition to Council's 'toolkit', deterring to antisocial behaviour, reducing shoplifting and graffiti, increasing the likelihood of convictions, and helping to identify hotspots which should be the focus for foot patrols.

#### *Calls for other safety measures*

While supporting an ambassadorial model, 14.7% of commenters suggested Council introduce other safety measures like better street lighting and increased noise control.

#### *Doubts about efficacy*

While still supporting an ambassadorial model, 9.5% of commenters expressed their doubt that a new approach would have any additional impact above and beyond the existing community patrols.

#### *The role of Police*

8.6% of submitters who agreed with the proposal (and gave a comment) called for more Police presence in Napier (including foot patrols), or wanted to see greater partnership between Council and Police.

#### *Other*

12.9% of commenters who supported the proposal raised other issues, including:

- Asking for coverage of specific areas, including Maraenui, Taradale and Marewa
- Outlining concerns about intimidation and shoplifting as shopkeepers
- Suggesting links with Māori wardens

- Suggesting seeking central government funding.

Key themes raised by those ***who did not support further investigation into an ambassador model*** included:

*Unnecessary/not a priority*

Of those commenters who thought Council shouldn't look into this further, 45.9% said it shouldn't be a priority for Council or was an unnecessary expense.

*Doubts about efficacy*

21.6% of submitters who opposed the proposal (and gave a comment) were dubious that an ambassador model would have any real impact on safety concerns. Submitters queried what ambassadors would be able to achieve without the powers vested in the Police.

*Police presence/ Police role*

Of those commenters who thought Council shouldn't look into this further, 13.5% thought there needed to be more Police officers on duty in Napier, or thought that this was a role better left to Police rather than Council staff. Some commenters didn't think they should be funding this sort of activity through their rates and their taxes.

*Concerns about homelessness/begging/antisocial behaviour*

10.8% of submitters who opposed the proposal (and gave a comment) made general comments about the need for greater interventions to address begging, homelessness, gang activity and antisocial behaviour.

*Other*

18.9% of commenters raised other issues, including:

- Querying the high cost given Council was just "looking into" a different model
- Asking for more detail about how the model would work in practice
- Preferring more CCTV due to cost/efficacy
- Seeking an expansion of the current patrol model.

*Officers' comment*

A key success factor in the ambassador approaches operating is a strong link with Police and other services. An ambassador is able to provide a valuable link for people with services that may be able to assist them and at the same time provide a presence that supports community safety. Discussions with Māori Wardens so far identify there is support to work alongside an ambassador team rather than provide the service themselves. Further discussions are planned with key stakeholders as the service is developed for Napier.

*Officers' recommendation*

Officers recommend option 1 – "Look into it further". This would see an ambassador approach in place and funded from 1 July 2022.

### **1.3.8. Traffic Management Plans**

*Consultation topic*

Council currently develops one Local Area Traffic Management plan every year. These plans aim to increase safety and enjoyment on local streets for all users by managing

traffic through physical interventions (like speed bumps and cycle lands) and management measures (like speed limits and intersection changes).

These plans take an area-wide view rather than a focus on a problematic street or intersection and are developed by traffic safety engineers who look at the accident data, usage data (taking into account speed and volume) and community and stakeholder feedback. Plans are then peer reviewed and sometimes temporary measures will be put in place to test the effects before a more permanent solution is installed.

Council is proposing is to increase the number of plans undertaken from one per year to three per year from 2022/23. The plans cost around \$300,000 each. Council receives a 51% contribution from Waka Kotahi NZ Transport Agency. Over the next three years, plans will be completed in Marewa, Maraenui and Onekawa but with additional funding, some of these could be started earlier and more areas added, such as Pirimai, Bay View and parts of Taradale.

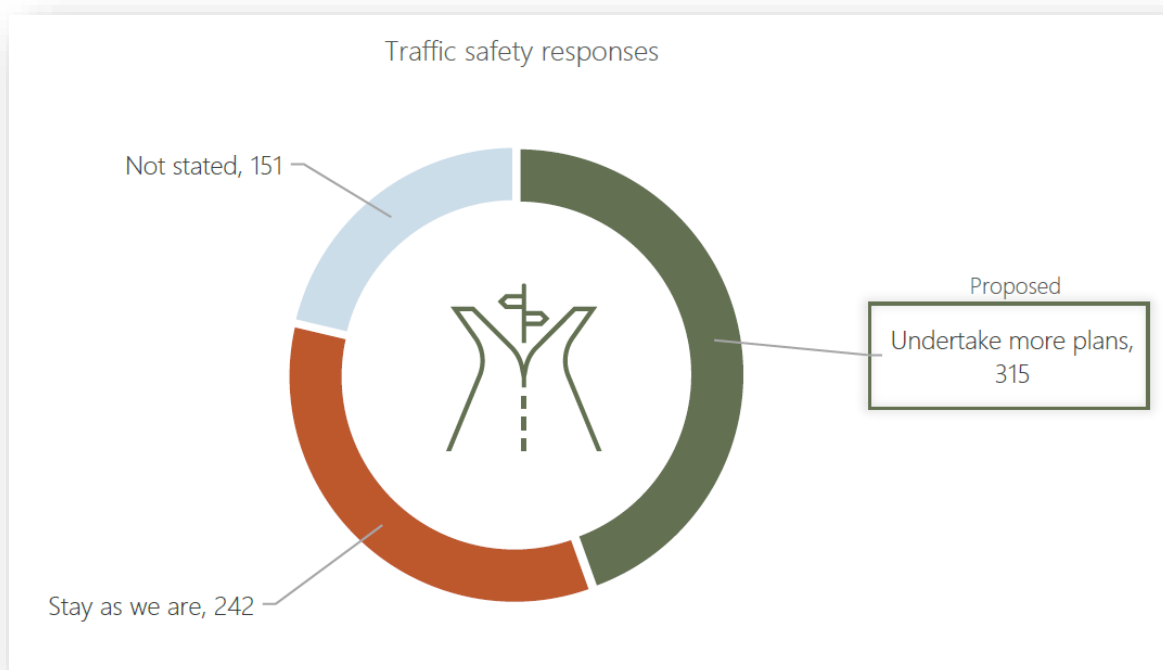
Submitters were asked if Council should undertake more plans each year (for a total of three plans, increasing rates by an average of 0.03%) or stay as we are with one plan a year.

#### *Response Snapshot*

557 submitters responded to this question.

Option	Number of submitters	Percentage of submitters
Complete more plans (proposed)	315	56.6%
Stay as we are (one plan per year)	242	43.4%
Not answered	151	N/A





### *Responses from organisations*

The following organisations provided a response in relation to Council's proposal to increase the number of traffic safety plans completed:

- Backdoor Surf
- Bike Hawke's Bay
- Blind and Low Vision
- Boesch Family Trust
- CCS Disability Trust
- Cotton On
- E Bike Social Riders Hawke's Bay
- Faradale
- Flight Centre Napier
- Maraenui Donations Inc
- Maraenui Pod Domynis
- Napier and Districts Grey Power Association
- Napier City Business Inc
- Napier Pilot City Trust
- Napier Youth Council
- Nga Whanau o Mangaru Education and Research Trust
- OOMA
- Pakistan and Friends Hawkes Bay Association Incorporated

- Pukemokimoki Marae
- Silver Lake Trust
- Spex Eyewear
- Taradale Business Association
- Taradale High School
- Taradale Senior Citizens Assn
- Te Taiwhenua o Whanganui a Orotū
- Tu Tangata Maraenui Trust
- Unichem UFS Pharmacy

#### *Key themes in feedback*

Submitters had the option of including a comment about Traffic Management Plans in their submission. One-quarter (25%) of all respondents provided further comments in relation to traffic safety.

The following recurring themes were raised in comments:

#### *Specific location requests*

27.5% of submitters who commented about traffic management plans mentioned a specific street or area location, which in their opinion requires attention or improvement, including:

- Alexander Avenue
- Avenue Road
- Awatoto Road
- Brookfields Road
- Dalton Street
- Downing Avenue
- Emerson Street
- Georges Drive
- Guppy Road
- Kennedy Road
- Latham Street
- Logan Avenue/Douglas McLean Avenue
- Maadi Road
- Macdonald Street
- Marine Parade
- Meeanee Quay
- Meeanee Road
- Nuffield Avenue
- O'Dowd Road
- Poraiti Road

- Prebensen Drive
- Puketitiri Road
- Sandy Road
- Shakespeare Road
- Shamrock Street
- Spencer Road
- Vigor Brown Street
- Waterhouse Street
- Wellesley Road
- Williams Street

*More improvements/safety measures needed generally*

26.4% of commenters thought that more improvements and safety interventions were needed in general. Many cited accidents or near misses, boy-racing, dangerous intersections, and excessive speeds.

14.0% mentioned traffic calming.

*Better planning*

19.7% of submitters who gave a comment about traffic safety plans thought there was a need for better planning in general. Some were concerned that changes were happening on a street-by-street basis and causing flow on effects for surrounding roads. Others wanted to see more consultation and/or advance notice of closures and layout changes.

*Happy with the status quo*

14.6% of submitters who commented on the traffic management plans thought that the current rate of improvement (one plan per year) was fine.

*Improvements to footpaths*

14.6% of commenters called for improvements to footpaths/walkways to make Napier safer for pedestrians. Concerns included unevenness (particularly for older people), lack of pedestrian crossings, disability accessibility, accidents or near misses between pedestrians and cyclists, and roads without footpaths (Puketitiri Road/Fryer Roads as an example).

*Unhappy with previous changes*

14.6% of commenters were dissatisfied with previous safety-related changes to roads in Napier. Most commonly mentioned were West Quay in Ahuriri, Marine Parade, and Tom Parker Avenue in Marewa.

*Improvements for cyclists*

13.5% of submitters who commented on traffic safety plans wanted to see improvements for cyclists. Suggestions included creating cycle lane (particularly around Taradale High School), better separation between cycle lanes and roads, better separation between cyclists and pedestrians on walkways/cycleways, and better connections between cycleways in suburbs (Pirimai – Tamatea, for instance)

*Not a priority*

10.7% of commenters didn't think increased traffic safety plans were a priority for Council at this time. All of these comments came from submitters who chose the *stay as we are* option.

#### *Driver competence*

7.9% of comments thought that roads aren't the problem, but drivers are. Submitters suggested more stringent driving tests, defensive driving courses, more attentiveness when driving, and harsher penalties for driving offences.

#### *Trucks and port traffic*

5.1% of commenters saw the need for better solutions to heavy goods vehicles around Napier, particularly en route to the Port. Submitters were concerned about the presence of trucks on Marine Parade after traffic calming alterations. Some submitters were concerned about noise on Marine Parade and near the Napier Expressway.

#### *Other interventions*

4.5% of commenters thought lower speed limits were required, although 4.5% of other submitters urged the Council *not* to lower speeds.

4.5% of comments included calls for improved street signage, street lighting changes and/or more speed cameras.

#### *Officers' comment*

Submitters returned positive support for increasing the number of LATM plans, identifying a number of potential sites for interventions across the city. Requests for control of boy racers, upgraded footpaths, barrier removal, speed reduction and cycle infrastructure would all be addressed through the LATM framework.

#### *Officers' recommendation*

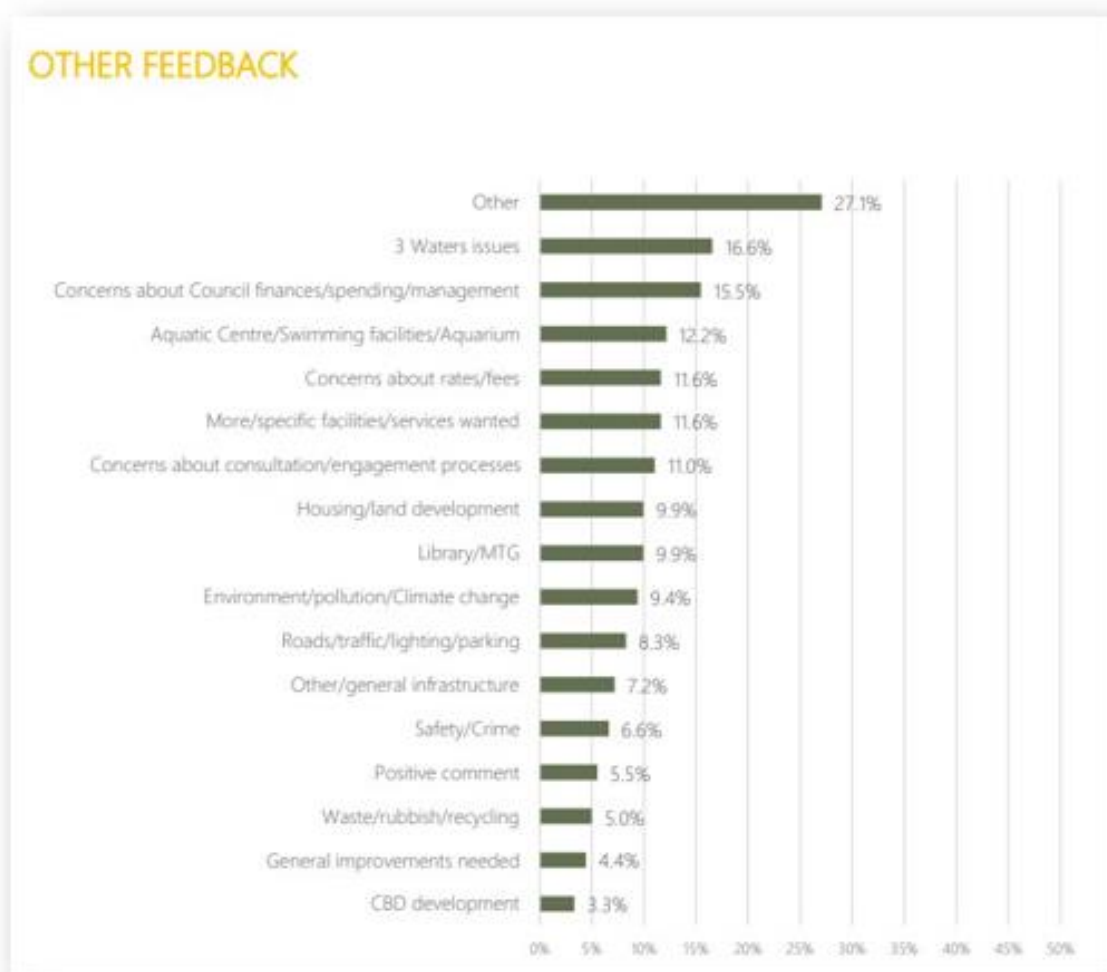
Officers recommend that the proposed increase in funding for LATM plans is retained.

### **1.4. Other issues raised by submitters**

Submitters had the opportunity to raise "any other feedback" in their responses. Overall, one-quarter of respondents provided further comments as part of their submissions.

Where submitters raised an issue or concern outside of the eight substantive consultation items, comments were provided to the relevant officer across Council. All of these comments, including any relevant responses from Council officers, are included in an attachment to this report.

Key themes raised as "other issues" are summarised in the following graph, and in the following commentary:



### *Three Waters*

16.6% of submitters who gave an “other” comment mentioned Council’s Three Waters infrastructure. Concerns ranged from dirty water and chlorine in drinking water, to stormwater and wastewater discharges into the ocean and the Ahuriri Estuary, to concerns about flooding, particularly following the flood event in November 2020. Many submitters urged that Three Waters improvements be prioritised above all other Council work.

### *Napier Aquatic Centre/the National Aquarium of New Zealand*

Council’s 2018-28 Long Term Plan included plans for expansion of the National Aquarium of New Zealand, and redevelopment of the Napier Aquatic Centre. Both projects were subject to public consultation, and drew significant levels of interest.

Project Shapeshifter (the aquarium redevelopment project) was highly dependent on receiving substantial external funding which has not eventuated. Project Shapeshifter has become less of a priority for Council, particularly without any central Government support, and Council has since removed the funding contribution tagged for the project (but has set aside renewal funding to maintain the facility).

Council had planned to develop a new aquatic facility at Prebensen Drive because of issues with the Onekawa site, including its previous use as a refuse facility. Council then put the pool redevelopment on hold in 2020, in order to further investigate the Onekawa site and to confirm whether a redevelopment of the current facility is possible. The

contamination investigation is complete and the report is expected to be available to Council shortly.

Both of these projects drew interest from submitters in comments, with 12.2% of comments on “other” issues asking about the future of the pool and aquarium. Some concerns were raised about the current Aquatic Centre regarding inadequate maintenance and feeling unsafe.

#### *Rates rises*

11.6% of “other” comments contained concerns about rates rises and affordability, particularly given other spending pressures on households (including the cost of housing, COVID-19, and flood repairs). Some submitters called for reductions in Council spending, or ceasing “vanity projects”.

#### *Requests for specific facilities*

11.6% of “other” comments contained requests for specific facilities, including more indoor activities for children, playgrounds, a “burn pad” for car drivers, mountain biking tracks, pathways for horse riding, and a hospital for Napier.

#### *Concerns about the engagement process*

11.0% of “other” comments were focussed on the engagement process. Concerns included that consultation was a “tick box” exercise and that the presentation of options was biased. On the other hand, there were several compliments about the consultation document and Council’s approach to engagement.

#### *Housing/land development*

9.9% of “other” comments raised concerns about the housing shortage in Hawke’s Bay, with many calling on Council to make more land available for building, reduce “red tape” for building houses, or generally providing more homes for Napier families.

#### *Library/MTG*

9.9% of “other” comments related to the Napier Library/MTG.

The former Napier Library building on Station Street was assessed for seismic strength in 2017, and found to 15% of New Building Standards (the widely accepted standard for NBS is a minimum of 67%). The Library is now housed in a temporary site in the MTG building, although in 2020, Council confirmed that the library would return to its original site, (although not necessarily to its original building). Council is currently developing a spatial plan for the Napier Library/ Napier City Council civic buildings, and will consult with the community in the coming months.

Most comments relating to the library called for it to be reinstated in a purpose-built facility in order to give both the library and MTG sufficient space.

The MTG is currently closed due to the need for urgent remedial work on the building’s sprinkler system. Several submitters commented about this closure generally.

#### *Climate change*

9.4% of “other” comments raised concerns about environmental harm including climate change and pollution. Some submitters queried why Council was not explicitly consulting on adaptation/mitigation initiatives. Specific climate change concerns included sea level rise and coastal erosion, Council’s approach to managed retreat, and tsunami risk.

*Roads, traffic and parking*

8.3% of “other” comments related to roads, traffic, lighting and parking. Concerns about roads and traffic included safety concerns (either about the roads themselves (road markings, safety installations, speed limits) or about unsafe driving), cycle paths, and road maintenance and berm mowing. Some submitters voiced their disapproval of traffic calming initiatives on West Quay, Marine Parade and Tom Parker Avenue. Concerns about lighting included a lack of street lighting in Maraenui, and light pollution impacting on local astronomers. Parking concerns included a lack of parking in the CBD, and a shortage of disability-accessible parks.

*Safety/crime*

6.6% of “other” comments related to general concerns around safety in Napier. Several submitters called for greater Police presence, and/or initiatives to address the prevalence of people rough sleeping, begging for money or shoplifting. Some submitters specifically suggested banning gang patches.

*Compliments*

5.5% of “other” comments included compliments about Elected Members, Council officers and/or specific Council projects.

*Waste management*

5.0% of “other” comments related to Council’s approach to waste management, including calls for waste-free Council events, penalties for residents not recycling, free disposal for green-waste and comments about public bins.

*CBD development*

3.3% of “other” comments called for development/vibrancy initiatives in the CBD, particularly including Emerson and Dalton Streets.

*Other comments*

38.7% of “other” comments related to a vast array of issues, comments and concerns. While not able to be easily grouped by theme, these comments included:

- Māori wards
- General improvements needed to planning and budgeting
- Comments about the appropriate role of Council
- The need to focus on infrastructure and asset management
- Reserves and sports fields
- Concerns about dogs
- The Women’s Rest Memorial Rooms in Clive Square, and
- Funding requests.

**1.5. Funding requests**

Council received 11 requests for funding through Long Term Plan submissions. These requests are set out in the table below. This table is replicated in the attachments to this report for ease of reference.

Contact name	Organisation	Request	Amount Requested	Officers' comment
Sally Chandler	Enviroschools	Continuation of the current contribution of \$15,000 per annum.	\$45,000  \$15,000p/a (3 years)	Should Council wish to receive an application for this request, it is suggested the submitter makes an application to the Council Projects Fund for \$45,000 to cover the three years of funding sought, alternatively, funding could be sought annually via the Community Development Projects Fund.
Don McKinnon	New Zealand Memorial Museum Trust- Le Quesnoy	Request that Napier City Council supports the project to buy a historic building and convert it into a Museum and Visitor Centre in Le Quesnoy (France) with a donation equivalent to \$1 per resident of Napier, to remember those who gave their lives in the World Wars to give us freedom.	\$63,000  \$21,000pa (3 years)	Based on the request, \$63,000 over 3 years is sought. The total cost of the project is \$15m of which \$8m has been raised from donations from individuals and businesses. This request may be better directed to central government who may be better placed to contribute to national and international memorials.



Contact name	Organisation	Request	Amount Requested	Officers' comment
Graeme Avery	Hawke's Bay Community Fitness Centre Trust	<p>Requesting grant funding of <i>"the \$2m previously allocated to the Trust for completion of the current EIT Institute of Sport &amp; Health building; as an unbudgeted item during the prior 2018-2028 LTP process for availability in July 2022 – subject to consultation in the new 2021-2031 LTP"</i>.</p> <p>Request that this \$2m provision be re-considered as an item of additional or substituted borrowing; with earliest timing in fiscal 21/22 (July) or if needed, in 22/23 to be advised.</p>	\$2,000,000	This funding was not included as a separate consultation topic in the LTP Consultation document. Council could consider the funding through a loan (as suggested by submitter) as part of the deliberation and decision-making process.

<p>Craig Waterhouse</p>	<p>Regional Indoor Sports and Events Centre Trust</p>	<p>Request for funding of the Pettigrew Green Arena expansion project (six new basketball courts added to the existing three). The Regional Indoor Sports and Events Centre Trust has raised \$11.25m of the \$17.5m required, and applications for the shortfall have been submitted with a range of other funders. The Trust aims to secure funding within the next 12 months, and the new facility will be operational by mid-late 2022.</p> <p>The Trust also requests that:</p> <ul style="list-style-type: none"> <li>- consideration be made within the LTP for additional operational funding, increasing from the current investment of \$55,000 per annum for three courts to \$165,000 per annum for the nine courts.</li> <li>- that the annual asset renewal fund contribution of \$30,000 per annum to \$90,000 per annum from year three of the LTP (2023/2024).</li> </ul>	<p><u>Operating funding investment</u></p> <p>Pettigrew Green Arena was originally conceived and constructed as a partnership between NCC, HDC and HBRC, with capital costs and operational contributions reflecting this partnership. A project is underway to expand PGA and construct an additional 6 courts and met what is a significant and defined need for indoor court space across Hawkes Bay. NCC has contributed \$4.1 million to the capital costs for this project.</p> <p>PGA has made similar submissions to HDC and NCC for contributions to the capital and operational costs for the expanded facility. It is intended that both councils align investment approaches and continue to work in partnership with PGA over the course of the project and into the operations of the new facility.</p> <p>NCC and HDC both currently provide \$55,000 each to the operating costs of the PGA. This level of funding has not changed for a number of years and the PGA has operated well with this level of funding support to the extent of being able to make a \$750,000 contribution to the Capital build from their own reserves.</p> <p>The submitter has requested an additional \$110,000 in annual operating investment, commencing from the first year of operations for the expanded facility. Given current project timelines this is scheduled to be during the 2022/23 year. The request amount figure is</p>
-------------------------	---	--	---

		<ul style="list-style-type: none"> <li>- for these figures above, the Trust request that there is an automatic annual inflation adjustment.</li> <li>- that NCC, along with HDC, contributes to a review to be undertaken in year two of the LTP (2022/2023) into the cost-effectiveness of the current operating model.</li> <li>- PGArena Expansion costings relied upon putting a car park over the stop bank on Regional Council River Burn, this approach was approved by both the HB Regional and Napier City Councilors. This was not able to proceed due to issues raised by HBRC staff. Moving the car park to this side of the stop bank and the RS requirement to build a temporary permanent parking spaces has increased significantly the civil costs of the project, way beyond the original budget. NCC need to consider allowing</li> </ul>	<p>based on the number of courts, in that NCC currently provide \$55,000 for 3 courts, so that funding for 9 courts in total is three times this amount. Given the stage in development the financial projections for the expanded facility are high-level, and these figures will firm up as the facility gets closer to the opening date. Officers will work with PGA and HDC to develop and review these figures and submit a precise figure into the 2022/23 annual plan.</p> <p>Council may want to consider putting an allocation for increased funding into year 2 of the LTP and suggest an appropriate amount could be \$100,000 (an increase of \$45,000) with a caveat that Officers will work with the PGA to better understand the new operating environment.</p> <p><u>Increase in Renewal Funding</u></p> <p>NCC and HDC have both been making a \$30,000 contribution to the PGA to support renewals for a number of years. The Council's hold those funds in reserves until called upon by the PGA. The PGA has been successful in recent years in attracting external funding for renewals which has allowed the reserve balance to grow. If there are no further calls from the PGA for renewal funding this financial year, the NCC reserve will hold \$130,000 for this purpose.</p> <p>The existing PGA is now 18 years old and its renewal requirements will continue to increase as the facility ages.</p>
--	--	--	--

Contact name	Organisation	Request	Amount Requested	Officers' comment
		an additional \$500K for car parking.		<p>Coupled that with additional court space, it is reasonable to assume that the PGA will be requiring additional funding support to meet these needs.</p> <p>The renewal funding increase has been requested from year 3 of the LTP. It is the officers view that more work needs to be done in conjunction with NCC to fully understand the asset management plans and the corresponding renewal strategies and that this can be done between now and when any additional funding may be increased through either the year 3 Annual Plan or the next LTP to verify what is being requested.</p> <p>Again, council may want to consider putting an allocation for increased funding into year 2 of the LTP and suggest an appropriate amount could be \$50,000 with a caveat that Officers will work with the PGA to better understand the asset management and renewal requirements of the entire facility.</p> <p><u>Operational Effectiveness Review</u></p> <p>Officers support the PGA undertaking a review of operational effectiveness in year 2 or 3 of the LTP and some funding could be set aside for that, should HDC decide to do the same. The funding required for this is currently unknown and can be accommodated in future Annual Plans.</p>

Contact name	Organisation	Request	Amount Requested	Officers' comment
Barbara Abbott	Tu Tangata Maraenui Trust	Would like the opportunity and funding to repeat the 'Community Clean Up Day'. Eight skip bins were placed on an empty section in Maraenui and Police, Councillors and the community helped to collect and dispose of household waste. Would like to run this once a year.	\$5,000 (based on previous grant)	The clean up day was funded through one of the COVID-19 recovery funds (Te Puawaitanga) which was a one-off allocation. None of the community funding streams for projects is multi-year, however, annual applications could be made to the Community Development Project Fund – this project aligns with its current criteria.
Cherie Kurarangi	Nga Whanau o Mangaru Education and Research Trust	Seeking a 'venue sponsor' for free health check events.		This submitter has been referred to the Community Strategies Team, we have sought clarification of organisational status to assess suitability to receive a grant. A large venue is required to meet the numbers (500) – none of the community halls are big enough. A community rate may apply for other council owned venues and funding may be available once organisation status is confirmed and further details are provided.

Contact name	Organisation	Request	Amount Requested	Officers' comment
Graham Duncan	Ahuriri Rock Pools Development Trust	<p>Request for \$5million to fund: :</p> <ul style="list-style-type: none"> <li>- A six-lane 50m pool in front of Spriggs Park (Ahuriri) and associated concrete steps and seating</li> <li>- A 25m senior citizen's pool, shallow children's pool and associated seating</li> <li>- An art deco fountain</li> <li>- Children's "cockle" pools</li> <li>- Associated changing rooms, café, restaurant and,</li> <li>- Golden sand renourishment of Ahuriri Beach</li> </ul>	\$5,000,000	The only funding scheme available for this project is the Council Projects Fund (\$100k allocation pa). A project of this scale would need to be considered as a stand alone LTP project and funded outside of the grants mechanisms for capital and operating. It would require a full business case.

Contact name	Organisation	Request	Amount Requested	Officers' comment
Khurram Iqbal	Pakistan and Friends Hawke's Bay Association Incorporated	Pakistan and Friends Hawkes Bay Association would like to seek NCC support for the Napier Islamic Centre (\$500,000 for land acquisition, \$500,000 for construction).	\$1,000,000	The only funding scheme available for this project is the Council Projects Fund (\$100k allocation pa). A project of this scale would need to be considered as a stand-alone LTP project and funded outside of the grants mechanisms for capital and operating. It would require a full business case. The costs identified in the submission do not appear to cover the cost of a building and may be a contribution to the full cost, but this is unclear. The Community Strategies team plan to develop a multicultural strategy – discussions could occur within this process.
Chris Tremain	Cranford Hospice	To match Hastings District Council's contribution by providing \$500,000 per year over four years to assist with the construction of the new Cranford Hospice at Chesterhope Station (Pakowhai Road)	\$2,000,000	Cranford Hospice has submitted to previous Annual Plan processes. Council has not supported a contribution in the past. The only funding scheme available for this project is the Council Projects Fund (\$100k allocation pa). A project of this scale would need to be considered as a stand-alone LTP project and funded outside of the grants mechanisms for capital and operating.
David Jackson	Velocity Kickboxing	Premises or a building to be able to increase its services and classes  Seeking use of a Council owned building, suggesting 'profit' could be returned to Council'.	Not specified	Currently operating out of 13 Carlyle St (Gym by Dominos). Refer to Community Strategies Team to seek further information and determine if any funding streams apply. Groups using Council owned facilities are charged for the use.

Contact name	Organisation	Request	Amount Requested	Officers' comment
Liz Barrett	CAB Napier	Requests community funding be increased overall for service agreements including the CAB agreement.	Not specified in LTP submission but SA request for CAB for 2021-24 is \$87,094 pa	<p>We are undertaking a Community Grants Review in 2021/22. This review will look at the current model and other options in terms of impact, cost effectiveness, alignment with council outcomes and priorities and potential service improvements.</p> <p>Funding for Service Agreements are proposed to increase by \$170,000 across 12 organisations in 21/22 and with LGCI thereafter. There is no 'funding freeze' as such. Assessments on each service agreement proposal are taking place currently and will determine how the additional funding will be distributed based on:</p> <ul style="list-style-type: none"> <li>Community need</li> <li>Community benefit</li> <li>Capacity to deliver</li> <li>Alignment with Council outcomes / wellbeings</li> </ul> <p>These assessments occur every three years to line up with the LTP.</p> <p>Given the need to 'top up' the CAB rent in the last few years, it is anticipated that the new service agreement grant will partially account for this.</p>

## 1.6. Other recommended changes from officers

The following issues have been identified by officers since the adoption of the Consultation Document, and are now presented to Council for inclusion in the LTP:

### 1.6.1. Changes to Fees and Charges

#### *Napier Aquatic Centre*

Under pool hire changed the fee, we propose to change from "Single Lane (plus \$1.00 including GST entry fee per pupil)" to "Single Lane (plus Club Member entry fee per pupil)", which aligns to our historical change for this service.



### Wastewater

NCC proposed a 14% plus increase to our trade waste charge during the consultation period. After deliberation NCC officers agreed that due to the Trade waste bylaw review currently underway it will be deemed reasonable to only apply the current years increase in cost of around 7%. The impact of this amendment is not financially significant.

#### Proposed rates during consultation

Trade Waste Charges		
City Charge	Proposed	Increase
Existing Trade Waste Customers - Charge Per m	\$0.89	14.1%
Industry to be phased into Trade waste charging system - Charge Per m	\$0.89	14.1%
Awatoto and Pandora Charge		
Awatoto Charge Per m	\$0.31	14.8%
Pandora Charge Per m	\$0.60	15.4%

#### New Proposed rates

Trade Waste Charges		
City Charge	Proposed	Increase
Existing Trade Waste Customers - Charge Per m	\$0.84	7.7%
Industry to be phased into Trade waste charging system - Charge Per m	\$0.84	7.7%
Awatoto and Pandora Charge		
Awatoto Charge Per m	\$0.29	7.4%
Pandora Charge Per m	\$0.56	7.7%

### Environmental Solutions

Officers also noted that Council requires the following additional fee to ensure that the rate payer does not incur cost that directly relates to a third party.

Pollution response	
Laboratory charges	at cost + 10%
Contractor charges (New)	at cost + 10%
Plus hourly labour charges rates (as above)	Standard Labour Charges

### National Aquarium of New Zealand

NCC officers reviewed the proposed fees and charges for the NANZ and requested a price amendment to conform to Consumer price sensitivity and price thresholds. This amendment will not impact on the forecasted revenue forecasted in the LTP. NCC officers removed fees for services that are no longer supplied by NANZ.

	Proposed 21/22 Fee	Amended 21/22 Fee
<b>Admissions</b>		
<b>General Admissions</b>		
Adults	\$23.80	\$24.00
Child (from 3 up to 14 years)	\$11.90	\$12.00
Children (under 3 years)	No Charge	No Charge
Student	\$21.80	\$22.00
Family (2 adults & up to 2 children)	\$64.20	\$65.00
Senior Citizens (65 +) and Community Services Card holders	\$17.10	\$17.50
Extra Child	\$7.30	\$7.50
<b>Close Encounters</b>		
Penguins/Alligators (per person) (maximum of 4)	\$137.00	\$138.00
<b>Friends of the Aquarium Membership</b>		
Adult	\$68.40	\$69.00
One Adult/One Child	\$100.50	\$100.00
Family (2 adults and up to 2 children)	\$159.00	\$160.00
Extra Child	\$25.90	\$26.00
<b>School Parties</b>		
Pre-school and Special Schools	\$4.10	\$4.10
Primary	\$5.20	\$5.20
Secondary	\$7.30	\$7.30
Tertiary	\$11.90	\$11.90
Extra Adult	\$12.40	\$12.40
<b>Group Discount (10 or more people)</b>		
Adult	\$22.30	\$21.60
Child (from 3 up to 14 years)	\$11.40	\$10.80
<b>Birthday Parties</b>		
Conditions apply, and are available on request	Price on Application	Price on Application
<b>Accessibility</b>		
Accompanying Caregivers	No Charge	No Charge
Accessibility	\$12.40	\$12.50
<b>Holiday Programme</b>		
Per Person - Short Program	\$41.40	\$41.40
Per Person - Full Program		\$50.00
Extended pickup time fee		\$10.00
<b>Technical Staff</b>		
Per Hour	Price on Application	Price on Application

	Proposed 21/22 Fee	Amended 21/22 Fee
<b>Functions</b>		
<b>Aquarium Exhibition Hall</b>		
<i>Catering, entertainment and other equipment or services are additional charges - prices on application</i>		
Charge Per Hour (Daytime)	\$206.00	\$210.00
Evening (Including Diver charges)		
Corporate Rate	\$984.00	\$990.00
Charity Rate	\$751.00	\$750.00
<b>East Coast LAB</b>		
Charge Per Hour (Daytime)	\$124.00	\$125.00
1/2 Day		
Corporate Rate	\$414.00	\$450.00
Charity Rate	\$311.00	\$300.00
Full Day		
Corporate Rate	\$829.00	\$830.00
Charity Rate	\$622.00	\$620.00
Evening		
Corporate Rate	\$622.00	\$650.00
Charity Rate	\$466.00	\$460.00
<b>Education Room (Half day and Full day only on weekend days)</b>		
Charge Per Hour (Daytime)	\$77.70	\$80.00
1/2 Day		
Corporate Rate	\$259.00	\$265.00
Charity Rate	\$181.00	\$180.00
Full Day		
Corporate Rate	\$518.00	\$520.00
Charity Rate	\$363.00	\$360.00
Evening		
Corporate Rate	\$363.00	\$365.00
Charity Rate	\$285.00	\$285.00
<b>Availability</b>		
Half day period - 8:00am to 12:30pm and 12:30pm to 5:00pm		
Full day period - 7:30am to 5:00pm		
Evening period - 5:00pm to 9:00pm		

#### *Liquor Licence Application Fees and Amusement Devices Fees*

NCC officers are requesting that there is no change to the proposed fees and charges for liquor licence applications and amusement devices for 2021/22 as these fees are set under legislation. The liquor licence application fees are set by regulation under the Sale and Supply of Alcohol Act 2012 and the amusement device fees are set by the Amusement

Device Regulations 1978. These amendments will have minimal impact on the revenue forecasted in the LTP.

	Proposed 21/22 Fee	Amended 21/22 Fee
<b>Liquor Licence Application Fees</b>		
<i>Fees set by regulation under Sale and Supply of Alcohol Act 2012</i>		
<b>Application Fees</b>		
Very low risk application	\$381.00	\$368.00
Low risk application	\$631.00	\$609.50
Medium risk application	\$846.00	\$816.50
High risk application	\$1,060.00	\$1,023.50
Very high risk application	\$1,251.00	\$1,207.50
<b>Annual Fees</b>		
Very low risk premises	\$167.00	\$161.00
Low risk premises	\$405.00	\$391.00
Medium risk premises	\$655.00	\$632.50
High risk premises	\$1,072.00	\$1,035.00
Very high risk premises	\$1,489.00	\$1,437.50
<b>Special Licence Applications</b>		
1 to 2 small size events	\$65.50	\$63.25
3 to 12 small, 1 to 3 medium size events	\$214.00	\$207.00
All other special licenses / large events	\$596.00	\$575.00
<b>Other Applications</b>		
Managers Certificate Applications	\$328.00	\$316.25
Temporary Authority	\$307.00	\$296.70
Temporary Licence	\$307.00	\$296.70
Appeal to ARLA	\$536.00	\$517.50
Permanent Club Charter annual fee	\$655.00	\$632.50
Extract of Register	\$59.60	\$57.50
<b>Amusement Devices</b>		
<i>Fees are set by the Amusement Device Regulations 1978</i>		
One device, first 7 days (or part thereof)	\$11.90	\$11.50
Each additional device, first 7 days (or part thereof)	\$2.40	\$2.30
Each device each further 7 days (or part thereof)	\$1.30	\$1.30

### 1.7. Significance and Engagement

The Local Government Act 2002 requires Council to use a special consultative procedure in adopting its LTP. Accordingly, a consultation document was adopted by Council on 9 April 2020, and formal consultation was open for four weeks between 12 April and 12 May.

Concurrent consultation was conducted on Council's Revenue and Finance Policy, Rates Remission Policy and Financial Contributions Policy. Recommendations arising from the review of those policies were considered during a separate Council hearing on 1 June 2021.

### 1.8. Implications

#### Financial

The LTP has been prepared on the basis of a proposed average rates increase of 8% in the 2021/22 Financial Year. This 8% rise is, on average, \$3.78 per week or \$196.37 per year per rateable property. The proposed rates cap for the following nine years is 6.5% plus LGCI (Local Government Consumer Index – an inflation tool) per year.

This proposed increase in rates is being driven by a number of factors:

- Catch-up costs, such as the cost of our new kerbside rubbish and recycling services. This cost was deferred in 2020 to reduce the impact on ratepayers after COVID-19
- Externally imposed charges, such as budgeting for the increase to the waste levy administered by the Ministry for the Environment
- The increasing cost of insurance
- The increasing cost of key services such as construction, and
- Certain proposals in the LTP, such as additional funding to keep the Faraday Centre open and the cost of providing a 'City-Assist' programme.

Council is also proposing increase its debt to income ratio to 230%. This increase to Council's debt limit will enable the borrowing of \$337 million over the course of the next 10 years to address shortfalls in funding of depreciation and renewals.

#### Balanced budget

Councils are required by section 100 of the LGA 2002 to submit a balanced budget in their LTPs, unless they believe it is financially prudent not to. Council has already resolved to run an unbalanced budget for years 1-9 of the LTP. This means Council would collecting approximately \$71 million less from ratepayers than it would have to run a balanced budget over 10 years of the plan. By using loans to achieve a balanced budget by year 10, Council is intending to cushion the impact of the cost of its capital renewals on the ratepayer

#### Capital deliverability

Council is proposing a \$825 million capital programme over the next 10 years, which is a 52% increase compared to the last 10 year plan. While Council has taken steps to support the delivery of the capital programme, there is an inherent level of uncertainty and risk that the Council may not be able to deliver on its capital programme. If the Council is not able to deliver all of its capital programme, the Council will reorganise the capital programme to ensure that basic needs are met and will not progress with some projects to increase levels of service.

## Social & Policy

Consultation on proposals for this LTP were conducted in accordance with the requirements of the Local Government Act 2002 and Council's Significance and Engagement Policy.

## Risks

### Timeframes and audit

Once Council has resolved how to progress on consultation items such as the Ahuriri Regional Park and the Faraday Centre, officers have one day to prepare the final LTP for Audit New Zealand.

Substantive changes to recommendations in this paper, such as direction to increase budgets, an award of a substantial grant or a direction to amend a level of service that has not been subject to public consultation would require significant rework. Such rework would likely mean Council is unable to adopt its final LTP by 30 June 2021 as required by legislation.

The final LTP is still subject to a report from Audit New Zealand. While the independent auditor's report on Council's consultation document received emphases of matter, there is still a risk of receiving a modified opinion.

### Future amendments

Council's preparation for LTP 2021-31 has been in the context of significant uncertainty, both with the ongoing COVID-19 pandemic, and changes to the local government landscape such as the Three Waters Reforms.

In addition, Council has several large milestones on the horizon such as the development of the Civic Precinct, and decisions around the future of the Faraday Centre and Council's housing portfolio.

While the LTP has been prepared on the basis of the best information available to officers at this time, there is a risk that assumptions underpinning the plan are quickly outdated and an LTP amendment is required. An amendment would be relatively resource intensive and the use of the special consultative procedure as established in the LGA 2002.

## 1.1 Options

The options available to Council are as follows:

- a. Consider submissions and **adopt** officer's recommendations and management comments to enable the development of the final Long Term Plan to be brought to Council for adoption on 30 June 2021, or
- b. Consider submissions and **amend and adopt** officer's recommendations and management comments to enable the development of the final Long Term Plan to be brought to Council for adoption on 30 June 2021, or

## 1.2 Development of Preferred Option

There is no preferred option in relation to this report.

## 1.3 Attachments

- A LTP Consultation Process (Summary).docx (*Under Separate Cover*) ➡
- B SIL Research - LTP submissions analysis report.pdf (*Under Separate Cover*) ➡
- C LTP Funding requests.docx (*Under Separate Cover*) ➡
- D Alan White - Bike Hawek's Bay (*Under Separate Cover*) ➡

- E Alan White - Personal (*Under Separate Cover*) ➡
- F Amelia Otto (*Under Separate Cover*) ➡
- G Angela Denby (*Under Separate Cover*) ➡
- H Barbara Abbott (*Under Separate Cover*) ➡
- I Bernie Kelly (*Under Separate Cover*) ➡
- J Bruce Carnegie (*Under Separate Cover*) ➡
- K Cathy Macdonald (*Under Separate Cover*) ➡
- L Cherie Kara (*Under Separate Cover*) ➡
- M Chris Tremain - Cranford Hospice (*Under Separate Cover*) ➡
- N Craig Waterhouse - Regional Indoor Sports and Events Centre Trust (RISEC) (*Under Separate Cover*) ➡
- O David Pollett (*Under Separate Cover*) ➡
- P David Jackson (*Under Separate Cover*) ➡
- Q Debbie Monahan (*Under Separate Cover*) ➡
- R Don McKinnon (*Under Separate Cover*) ➡
- S Duncan Watson (*Under Separate Cover*) ➡
- T Emily Otto (*Under Separate Cover*) ➡
- U Esperanza Alvarez (*Under Separate Cover*) ➡
- V Glenn Morton (*Under Separate Cover*) ➡
- W Graham Duncan (*Under Separate Cover*) ➡
- X Ian Cook (*Under Separate Cover*) ➡
- Y Jenny Nelson-Smith (*Under Separate Cover*) ➡
- Z Joan Plowman (*Under Separate Cover*) ➡
- AA Johan Ehlers (*Under Separate Cover*) ➡
- AB John Harvey (*Under Separate Cover*) ➡
- AC John McGifford - Central Football (*Under Separate Cover*) ➡
- AD John McGifford - Werstshore Residents and Development Association (*Under Separate Cover*) ➡
- AE John Sutton (*Under Separate Cover*) ➡
- AF Joinelle-Mahihi Carroll (*Under Separate Cover*) ➡
- AG Judith Guy (*Under Separate Cover*) ➡
- AH Karen Pankhurst (*Under Separate Cover*) ➡
- AI Kathy Shanahan (*Under Separate Cover*) ➡
- AJ Katrina Brunton (*Under Separate Cover*) ➡
- AK Khurram Iqbal (*Under Separate Cover*) ➡
- AL Larry Dallimore (*Under Separate Cover*) ➡
- AM Libby Harding (*Under Separate Cover*) ➡
- AN Liz Barrett - Citizens Advice Bureau (*Under Separate Cover*) ➡
- AO Mark Stripp (*Under Separate Cover*) ➡
- AP Maureen Mua (*Under Separate Cover*) ➡
- AQ Michelle Lucas - CCS Disability Action (*Under Separate Cover*) ➡
- AR Nick Penny (*Under Separate Cover*) ➡
- AS Paul Trass (*Under Separate Cover*) ➡
- AT Pauline Doyle plus attachments (*Under Separate Cover*) ➡
- AU Pip Thompson - Napier City Business Inc (*Under Separate Cover*) ➡
- AV Richard Catley - Pirimai Residents Association (*Under Separate Cover*) ➡
- AW Richard Gaddum (*Under Separate Cover*) ➡
- AX Robyn Gwynn (*Under Separate Cover*) ➡
- AY Ryan Hambleton (*Under Separate Cover*) ➡
- AZ Sir Graeme Avery - HB Community Fitness Centre Trust (*Under Separate Cover*) ➡
- BA Stephanie Murphy - Hawke's Bay Airport Limited (*Under Separate Cover*) ➡

- BB Stuart Nash (*Under Separate Cover*) ➡
- BC Susan Chappell (*Under Separate Cover*) ➡
- BD Susan Wylie (*Under Separate Cover*) ➡
- BE Syed Iqbal - Pakistan and Friends HB Assn (*Under Separate Cover*) ➡
- BF Tania Eden (*Under Separate Cover*) ➡
- BG Tiwana Aranuii (*Under Separate Cover*) ➡
- BH Tom Little (*Under Separate Cover*) ➡
- BI Vanessa Moon (*Under Separate Cover*) ➡
- BJ Wayne Clark (*Under Separate Cover*)