



NAPIER
CITY COUNCIL
Te Kaunihera o Ahuriri

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ORDINARY MEETING OF COUNCIL

Open Attachments (Under separate cover 2)

Meeting Date: Monday 27 May 2024

Time: 10.00am (LTP - Day 1)

Venue: Small Exhibition Hall
War Memorial Centre
Marine Parade
Napier

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731	Marisa Mous		1292
732	John Frehner		1294
733	John Porter		1295
734	Karl Goodchild		1297
735	Leslie(Les) Ennor		1300
736	Kevin Squires		1301

737	Piripi Smith	Ātea a Rangi Educational Trust	1303
738	Luke Hansen		1309
739	Ani Tylee		1311
740	Averil Ford		1313
741	James Mcpetrie		1314
742	Christopherr Pocock		1315
743	Cheryl Mennie		1316
744	Errol Brock-Smith		1318
745	Megan Squire		1320
746	Nicholas Aiken		1322
747	Christie Wright		1327
748	Pat Fraser		1329
749	B. Dale Curham		1331
750	Helen Hastings		1333
751	Morgan Jeffares		1339
752	Debbie Gant		1341
753	Jonathan Wallace	Wallace Development Company Limited	1343
754	Alex Webb	Marine Stewardship Council	1347
755	Peter Jones		1348
756	Don Hastings		1350
758	Richard Yovich		1355
759	Chris Tremain		1356
760	Caitlin Yovich		1359
761	Karen Mcgrail	Kaiangaroa Residents Association	1360
762	Pene Johnstone		1361
763	Diane Evans		1363
764	Debbie Monahan	Biodiversity Hawke's Bay	1365
765	Sarah Austin-Smith		1367
766	Leonie Caskey-Hatton		1368
767	Emma Horgan-Heke	Sustainable HB- Centre for Climate and Resilience	1369
768	John Patten		1371

769	Janet Beverly Campbell	1373
770	Richard & Kim Nichol	1375
771	Wendy Van Zoomeren	1378
772	Andrew Watts Kaimata Rd	1380
773	Judith Domney	1384
774	Maria Blance	1386
775	Carley ENGLERT	1388
776	Rowan Manhire-Heath Heath New Zealand - Te Whatu Ora	1390
777	Pip Thompson Napier City Business Inc	1396
778	Lawrence John Turnbull	1399
779	David Cooper	1400
780	Craig Stranaghan	1401
781	Georgie Robertson	1404
782	Tina Haslett Hawke's Bay Netball	1407
783	Simone Stranaghan	1420
784	Paul Anthony Mcauley	1423
785	Andrew Brown	1425
786	Mary Anne Eyles	1426
787	Gail Wilson	1428
788	Anna Sanders	1431
789	Cathy Herries	1433
790	Julie King	1434
791	Steve Liddle	1436
792	Martin Price	1438
793	Olivia Thomas	1440
794	Fiona Nelson	1442
795	Chris Hay	1444
796	Vanessa Moon	1445
797	John McGifford Westshore Residents and Development Association Incorporated	1451
798	John Collyns Retirement Villages Association New Zealand	1459
799	David Tennent	1461

800	Barry Sinclair Parsonson	1462
801	Adrian Walker	1465
802	Angela Taylor	1467
803	Lindsay Taylor	1469
804	Emily Otto Taradale Residents' Association	1471
805	Aaron Killick	1482
806	Rob Morton	1484
807	Rose Cooper	1487
808	Gill Bass	1489
809	Maria Cooper	1490
810	Jason Ranston	1493
811	Sally Spurrier	1496
812	Emily Otto	1497
813	Richard Kelly-Lowe	1499
814	Selwyn Hawthorne	1501
815	Carol And Michael Abraham	1503
816	Chris Francis	1505
817	Isabel Ann Wood Taradale Senior Citizens Assn. Inc.	1507
818	Forbes James Neil	1509
819	Libby	1511
820	Bruce Carnegie Grey Power Napier	1513
821	Kerry J Lindsay	1516
822	Christina Joy Schrider	1517
823	Mark Brown-Thomas	1518
824	Paul Jarvis	1528
825	Julie Ellen Chambers	1530
826	Chambers Craie Francis	1532
827	Michael Travis Wilkin	1534
828	Helen Thompson	1536
829	Leslie David Allan	1538

830	Patrick Neil Warren	1539
831	Catherine Warren	1540
832	Patrick And Beverley Lynch	1541
833	Mark Newland Goodman	1542
834	Alan John Dick	1543
835	Gaile Thompson	1545
836	Pauline Veronica Harrison	1550
837	Suzette Lorraine Reubick	1551
838	Garry Patrick Foley	1552
839	Nigel Mooney	1553
840	Shiralene Gullery	1554
841	Susan Jacobs Ngā Ringatoi Auaha o Ahuriri / Creative Arts Napier	1555

Submission: 1	Hearing: No	Attachment: No
Full Name: Craig Moore	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Need to look after our older generation.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
This has been known as a probable occurrence for many years why has it taken a cyclone to realise you need to invest in it now when this could have been done many years ago overtime and not panic to look at it now after what happened.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Utilise the empty council owned pieces of land. Some have had millions spent on and then just left to over grow and become dumping grounds.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
People's wages are not going up as per cpi so why punish them more.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
How is the council letting venues run at a loss for so long. No company would allow this it would of been sorted long ago.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).

Why take so long to realise its a lot of dead money in wasted rent something should of been done long ago.	
Officer comments:	
Additional comments	
For living in Jervoistown what do we get for this large increase there is numerous areas of underspend here from drainage to roads.	
Additional officer comments	

Submission: 2	Hearing: No	Attachment: No
Full Name: Will Innes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 3	Hearing: No	Attachment: No
Full Name: Darroch Dobson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 4	Hearing: No	Attachment: No
Full Name: Steven Dick	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell the social housing. Why should rate payers keep paying for people that refuse to work /contribute to society		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Stop creating more organisations and wasting further rate payer money.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Stop wasting our money on vanity projects. Pay for stuff out of the 58 7.5 million yiu want to spend on a library		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
If they can't keep afloat, let them close. Why should we pay for poor business management		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Don't build a library. Waste of all our money		
Officer comments:		
Additional comments		
Cut council costs. Why does ceo need 350k per annum. If someone travels from outside of Napier we should NOT be paying their accommodation. Stop all. These vanity projects and wasting our money. Right now a cost saving no frills approach would actually serve the community better		
Additional officer comments		

Submission: 5	Hearing: No	Attachment: No
Full Name: Leilana Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Read the room, people can't afford a 24% increase in rates. Absolutely ridiculous.		
Additional officer comments		

Submission: 6	Hearing: No	Attachment: No
Full Name: Svetozar Majstorovic	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 7		Hearing: No	Attachment: No
Full Name: William Inglis		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Good move			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
But not a large amount			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 8	Hearing: No	Attachment: No
Full Name: Sam Mukhtar	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
This would also mean ongoing savings by eliminating council's bureaucracy running social housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Probably through a mixed council/ private sector funding to ensure affordable retirement housing for citizens with limited means. There is also merit in constructing prefabricated dwellings on say Council land through council/ private funding. Private funding can come through public shares offering to raise capital.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
This is the logical approach. The other is burrying one's head in the sand.		
Officer comments:		
A new approach to managing Council's investments		
I think with private partnership is the way to go. The private sector through its implied financial interest would keep the projects viable commercially.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comment here		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
I think these are core Council facilities for the public and should be preserved, maintained and improved.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Similar to architectural competitions, the Council can organise a competition amongst structural engineering firms for the best strengthening design approach possibly with an element of facade makeover.		
Officer comments:		
Additional comments		

Yes. There are several roads very well used that are simply ugly. The one that stands out is treeless Prebensen Dr . Oraganising the public and or school aged children to plant trees along would be seen as a worthy project to enhance public committment to civic duties. besides the cost would be negligible if plants are donated by the likes of Mitre 10 who stands to benifit directly.

Additional officer comments

Prebensen Drive is owned by Waka Kotahi New Zealand Transport Agency (NZTA). However, Napier City Council tends to carry out maintenance in the area to ensure the level of service the community expects is achieved (excluding the road itself which is fully maintained by NZTA). Planting and beautification would be a capital investment and would therefore sit with NZTA.

Submission: 9	Hearing: No	Attachment: No
Full Name: Caron Taana	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
In a cost of living crisis social housing is important. Do not sell. Should have been maintained but again nit done so by numerous NCC		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
The money better be spent on need.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
These should have been managed better. If you had provided details of what setting up a CCTO was going to cost and could actually provide some figures showing how this would improve assests and income, I may have supported it. Saying that Auckland does it is not evidence.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Everyone is facing financial pressure.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Keep assests in council mangement is that not part of your core job?		
Officer comments:		
Napier City Council office accommodation		
How much is this going to cost?		
Officer comments:		
Additional comments		
Can you guarantee that under the do water well, that Napiers assess will not be privatised due to the loans needed to fix years of neglect? Will you guarantee not charging for water?		
Frustrated that the NCC negativitiy towards Three Waters has contributed to the need to increase rates significantly		
Additional officer comments		
With the implementation of the coalition government's Local Water Done Well policy, we understand that Napier City Council will need to deliver a 'Water Services Delivery Plan' to the Minister of Local Government by mid-2025. We have the option to collaborate with other councils, or to prepare this plan on our own, provided we meet the government's bottom lines about financial sustainability, water quality and infrastructure investment. The announcements to date about Local Water Done Well confirm that a Water Services		

Delivery Plan cannot propose a future model for service delivery that involves privatisation of assets. Regarding charging for water, Napier City Council already rates urban properties for water supply, stormwater and sewerage services. While there is no plan to implement water metering/charging by square meter on residential properties within the three years covered by this plan, metering may form a key part of our water demand management in the future (depending on Council's ongoing responsibility for water service delivery). Any changes and charges would be notified through future Council plans and communicated to residents.

Submission: 10	Hearing: No	Attachment: No
Full Name: Ann-louise Webster	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Some people are not in a position to be able to rent privately and there is not enough rental stock anyway so there should be council housing available.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I think that we do need to build up a fund for future disasters		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
There are enough people working for the council now without having to establish a new division to manage investments. This should already be being done.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Services which are a choice should be user pays and charges brought up to cover these costs. I don't want to be paying for someone else to use services that I don't use. I don't use the pools, I don't use the library. Charge the people that do use these. The current charges are far too cheap. I think a good way to do this is to allocate everyway ratepayer/resident a certain number of tokens which can be used for services. For example using the library might be 1 token for borrowing 10 books. A trip to the tip with a trailer might be 5 tokens. Then people can decide what they use their tokens for.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
A good idea that these should be self sustainable.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Best to keep owning the building and redevelop it. A waste on money paying rent to someone else.		
Officer comments:		
Additional comments		
The proposed rate increase is HUGE and even though we all know that the cost of living is increasing, there are going to be many who can't afford such a hefty increase. Ways need to be looked at that can assist ratepayers with managing this. I know from making submissions in the past that the council seem uninterested in written submissions and seem to have		

more interest in listening to verbal submissions. I am not happy with that. I and many others cannot take time off work to come in personally to verbalise all of this. Take note of what people are writing.

Additional officer comments

While there is the option to speak to your submission, it is not mandatory and Elected Members have access to every written submission. This means all feedback is taken into account before final decisions are made, even if the submitter was unable or did not choose to speak to their submission.

Submission: 11	Hearing: No	Attachment: No
Full Name: Melanie SANNUM	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
There are plenty of Retirement facilities who can cater to the needs of the elderly, while the poor have very few options. If the council does what it says, we will see more people living out of cars and begging on the streets. Is this the Napier we want?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
I think we can cope with an increase in rates, but with a proviso: that it is a temporary measure. Not added to our rates every year ad nauseum. While I was living in Auckland they rated twice in one year - one was the usual rates bill, but the second was a one-of payment to get the council out of a financial crisis. There must be a way of doing this in Napier.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 12	Hearing: No	Attachment: No
Full Name: Kayla-Anne Barnden	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 13	Hearing: No	Attachment: No
Full Name: Barrie Browne	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Council should move right out of this costly area as I understand, it is costing rate payers every year that council own them.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No move out altogether leave retirement housing to those who have the expertise, there are enough of them around at present.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
You have to have back up for this purpose.		
Officer comments:		
A new approach to managing Council's investments		
Council should stick to its place and deliver to the city's needs. This investment question must be handed over to professional companies who's job it is to care for your investment.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Just do it		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Why would you borrow to cover losses, these facilities are a major part of our visitor visits.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Agree but where is council at with accommodation for council chambers and everything associated with that.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 14	Hearing: No	Attachment: No
Full Name: Jennifer Rouse	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 15	Hearing: No	Attachment: No
Full Name: Jeremy Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I fully support Council's plans to develop 'Te Aka: Napier's new library' and the revitalisation of Emerson Street. I look forward to continuing consulting with Council members and staff regarding these important Napier City projects.		
Additional officer comments		

Submission: 16	Hearing: No	Attachment: No
Full Name: Lynda Otter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 17	Hearing: No	Attachment: No
Full Name: Dave McLay	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 18	Hearing: No	Attachment: No
Full Name: Wade Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell all council-owned housing and let private provider step in		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 19	Hearing: No	Attachment: No
Full Name: Russell Eliason	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 20		Hearing: No	Attachment: No
Full Name: Jacqui St Clair		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Since we are going to need an increased number of houses for retirement purposes in the near future, it may be a bit shortsighted to sell the social housing now. Perhaps it is better to shift the purpose of the use from social to retirement by keeping the same number of houses?			
Officer comments:	The current way we provide housing is financially unsustainable so turning all villages into retirement villages and operating them in the same way would still be unsustainable. Our preferred option is to sell the three social housing villages and the money from these sales will be set aside to fund the remaining villages. We are also looking at how we deliver this in an effective way and our preferred approach is a mixed delivery approach (option 2b).		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Included in this investment portfolio I would think sits the upgraded Port and Airport which should provide some welcome income?			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Currently everyone is increasing costs and not many people are getting increases. This could be looked again in 3 years time.			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These very reasonable facilities will likely become unaffordable for the average person which I believe will be to the detriment of Napier as a tourist destination.			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Great idea.			
Officer comments:			

Additional comments
No comments added
Additional officer comments

Submission: 21	Hearing: No	Attachment: No
Full Name: Leonard Lambert	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Status quo.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
Status quo. Businesses to be incentivised to break even.		
Officer comments:		
Reviewing our fees and charges		
status quo		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Option A (Preferred)		
Officer comments:		
Additional comments		
Emerson Street perfectly fine as is. Strongly oppose further expenditure.		
Additional officer comments		

Submission: 22	Hearing: No	Attachment: No
Full Name: Clinton Green	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
having been actively involved in tourism in the BAY there is no reason why Kennedy Park should be running at a loss unless it is "bad" management.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
the councilors appears to be spending money where there is/was no need.		
Additional officer comments		

Submission: 23	Hearing: No	Attachment: No
Full Name: Rodrigo Peixoto Dias	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The central government should make social housing investments.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
This rate should be invested in medium/long-term NZ investment funds (like KiwiSaver)		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
maximum 10% increase as the default rate grows and a balanced model should be considered.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Those facilities should be closed and sold including the land. The capital could be used to pay the council's deficits.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 24	Hearing: No	Attachment: No
Full Name: Ross Clark	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
It shouldn't be the job of the council to provide housing at the expense of ratepayers.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
The storm was the first major one in how many years? Don't panic and say we have to save for the next one. If councils (City and Regional) had spent the ratepayers wisely in the past we would not be in the same level of predicament that we are now in.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
We don't need another organisation (and more staff!) within the council. Be more efficient in running the organisation -question whether you need all the vehicles and other 'assets' which could actually be a liability.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Parking fees, burial plot fees etc are exorbitant now.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
How much did the independent review cost? - too much is spent on consultancy 'work.'		
Officer comments:	The independent Business Review final cost was \$102,545.10.	
Napier City Council office accommodation		
Suggestion: look at reducing staff numbers as many organisations throughout NZ are doing in these difficult financial times. How come it has taken 6/7 years to come up with a solution?		
Officer comments:		
Additional comments		
No, but I am am shocked and appalled at the proposed rate increase this year.23.7% -I wonder if you are trying to add some properties to your portfolio of assets - there could be many homeowners who have reached the limit and their backs have been broken, so much so that you will have to take over ownership of their homes or force them to sell at rock-		

bottom prices. Then also to read that on top of this there will be a 'resilience rate, permanently included in our highly excessive rates (we pay two lots of rates, don't forget!). Forget about updating the town centre - its ok as it is. Again, I say reduce staff numbers and you might be surprised that you can save some good money.

Additional officer comments

Submission: 25	Hearing: No	Attachment: No
Full Name: Alice McKinley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
with a focus on roads, power, water attainability and safety.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Consider selling buildings or land that private owners could do more with. i.e selling to those who might invest in that land or property better than council would.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Don't want to make parking unaffordable. We need to take care of our businesses in the city centre such as hospitality.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
relies on good management.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 26	Hearing: No	Attachment: No
Full Name: John Conneely	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
This is a loaded question - as if the preferred option will NOT lead to rates rises !		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
It's ridiculous that you will be forcing yet another annual extortionate Rates increase of 24% : Individuals cannot afford these scandalous annual Rates rises. You need to limit rates rises at or below the rate of inflation.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
It's just a money grab		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
These three entities ought to be run by private companies - Council as no business running these entities and should focus its efforts on water and roads		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
You need to reign in proposed unnecessary spending and reduce the proposed rise rates from 24% to below 6%		
Additional officer comments		

Submission: 27	Hearing: No	Attachment: No
Full Name: Diane Reeves	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
With an aging population who didn't take care of their retirement planning, many many older single women will be forced into inappropriate and mostly unaffordable housing situations and this will need to addressed so our hospitals don't become dumping grounds		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Housing needs for those of retirement age need to take into consideration all aspects of their lives - gender, age, martial status, family/whanau needs and expectations, community connections. Whatever focus is considered the most appropriate to cover all these areas of the person.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
I'm confused about NCC's unexpected costs given the majority of the damage was done by the Gabrielle were in HBRC areas?		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Creating a CCTO just means more staff and there are way too many people employed already.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No, definitely not. Take a serious look, or better still perhaps invite rate payers to tell you where you can cut costs and use that money to cover any increases that are absolutely necessary.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
If these businesses can't operate with a credit balance then sell them, they're draining NCC resources and ultimately the rate payers foot that bill as well.		
Officer comments:		
Napier City Council office accommodation		
Whatever one is not about spending or losing money		
Officer comments:		
Additional comments		

It's time to sharp up Napier City Council and cut costs just like every one of your ratepayer is having to do. Stop increasing staff and stop increasing costs. In fact start looking at reducing staff numbers, just like Government departments have been told to do. Is it really necessary to have so many councillors? Staff working in the back office? Carrying businesses that are losing money? Time and money being wasted on long winded meetings, conferences, get togethers that achieve nothing. Action, not words! Start putting the people of Napier ahead of profits. Recognise that the people of this city are struggling, really struggling. Families like my own are having to come together to live in order to have somewhere safe and secure, so that we can have some sort of "good life" instead of being constantly worries and stressed about housing, food and education costs, crime and deteriorating communities. Please - make Napier good again!

Additional officer comments

Submission: 28	Hearing: No	Attachment: No
Full Name: Tessa Tylee	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
The council must support those who are not fortunate enough to be able to support themselves. That is what community is about.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
absolutely but the asset block is unable to be sold.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Parking charges Put centre of town parking rates up to 2.50 (or \$3.00) p/h from 10am to 2pm. Centre of town parking rates from 9-10am and 2-5pm are \$1.50 p/h. That allows for people who need to be in town a cheaper rate but those who want have a coffee, lunch, clothes shopping etc then they can afford to pay the extra. Also encourages people to consider if they use their car. I do not think these increases will stop people coming into town.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Having said that I think Ocean spa is a great place for families and could have a family discount to make it attractive. The War memorial Centre and the Kennedy Park REsort can both be commercially run.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

Council needs to be financially responsible. However it has a social responsibility to its community which means it needs to offer services to those less fortunate. But bring in more money through the tourist facilities, assets etc.

Additional officer comments

Submission: 29	Hearing: No	Attachment: No
Full Name: Nicky Lloyd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
Don't put our rates up- the people of Napier are already struggling		
Additional officer comments		

Submission: 30	Hearing: No	Attachment: No
Full Name: Mike Williamson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
A 23.7% rates increase will put significant financial pressure on superannuitants like my wife and I, particularly if that's on top of the switch to capital value which will increase our rates anyway. Quite frankly, you need to defer some projects/find alternative funding as ratepayers CAN'T AFFORD IT!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Whatever. We are retired and own our own house.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Find alternative funding. Try our rich National MPs, they must have rich friends that are laughing all the way to the bank.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Only if it doesn't increase rates.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
User pays is better than ratepayer pays.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Better than ratepayers pay...		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		

A 23.7% rates increase will force many people on to community support (e.g. foodbanks etc). This increase is absolutely ludicrous given that beneficiaries and superannuitants will only get inflation-linked increases. Rates subsidies need to be increased and made available to higher incomes if the increase is of that magnitude.

Additional officer comments

Submission: 31	Hearing: No	Attachment: No
Full Name: Miss Sandy Hunter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Option 1a is my preferred option . I'm happy to have increased rates retain the status quo		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
The above option is not preferred by me but if I had to choose its status quo		
Officer comments:		
Building up our community resilience		
Continue with the concils preferred approach		
Officer comments:		
A new approach to managing Council's investments		
Councils preferred option		
Officer comments:		
Reviewing our fees and charges		
Councils preferred option		
Officer comments:		
A change to how we fund some tourist facilities		
Councils preferred option		
Officer comments:		
Napier City Council office accommodation		
Councils preferred option		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 32	Hearing: No	Attachment: No
Full Name: Alyce Kelly	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>This is an absolute joke and I bet no body will actually read this nor will the fact that most of your city will vote against anything close to the projected 23% rate rise you intend to do. Yet in the same breath you want to spend me \$58 million on a new council meeting space. Here's a novel idea how about you do your job and put a hold on any vanity projects or any projects that are not absolutely necessary until the cost of living comes down. How can you claim to work for the people all you all want is to line your own pockets it's ridiculous and you are killing the community</p>		
Additional officer comments		

Submission: 33	Hearing: No	Attachment: No
Full Name: Lois Young	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 34	Hearing: No	Attachment: No
Full Name: Michaela Leitch	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 35	Hearing: No	Attachment: No
Full Name: Amie Abbott	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Council spend needs to be seriously looked at because you can't expect rate payers to keep funding everything		
Additional officer comments		

Submission: 36	Hearing: No	Attachment: No
Full Name: Natalie Baker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
My brother is a resident of Henry Charles Cres Village. Prior to getting his unit he was paying market rent for various inadequate units and studios. Due to the high rent, he was constantly short of money with my sister & I, both pensioners, bailing him out with groceries or loaning him money for basics like power bills or internet/phone data. When he got his unit about 3 years ago it was not only a huge relief for him but also for my sister & I. He is now able to live completely independently & his health & quality of life have improved. We haven't had to loan him any money or bail him out financially and none of us ever worry about him being given notice on his accommodation. We love the Henry Charles complex and have nothing but praise for the way the Council supports him with things like care packages after the cyclone & during the pandemic and with making it easy to get flu & Covid vaccines. The council has replaced his stove & provided a range hood and heat pump, it organises extras like the monthly dinners (YUM!), various group activities in the community hall, visits by the mobile library etc. I can't tell you how grateful we are that he "scored" his unit. Thank you!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).

No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 37	Hearing: No	Attachment: No
Full Name: Elizabeth Wallis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Focus on retirement housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
Keep as is but better maintenance		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
We need to upgrade so we are better able to cope in the future		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Need to change so we have more funding for the things above and infrastructure		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Status quo I would need more detail of the things increasing. I do believe in user pays so everything must be sustainable		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Make them pay their own way or close them		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Do the cheapest option or stay as it is until better times		
Officer comments:		
Additional comments		
Care for the community keep us safe and housed. That is all we want		
Additional officer comments		

Submission: 38	Hearing: No	Attachment: No
Full Name: Christine Lloyd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I do not believe that we can and should sustain social housing that is funded by local council.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
I think the council should step out of this altogether and should sell this on to private companies and social housing should be managed by WINZ and Kainga Ora - not local councils		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I don't think we should be funding this at all, if it can't make money or be self sufficient then I don't think my rates should subsidise this at all - get rid. Of course there was not an option for this as you only gave two which I don't think is right so picking option 1 as the most preferred of two options that neither I agree with.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 39	Hearing: No	Attachment: No
Full Name: Machaela Morgan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
F****g sleeze bags, kicking low income people out of affordable housing. 3 million to service them is nothing!!!! That's cheap yall wanted to spend 58 million on a new office. Get f****d!!!! How can you not make housing that is paid for already break even or become profitable, your a bunch of incompetent numb skulls, seriously. Step the f**k down.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Why do you only care about old people.... napier is a retirement village already!!! You realize there are also young people working, spending, using the community...		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No the council has been proven to not use funds efficiently or effectively		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Definitely outsource to professional with PROVEN SUCCESS. not your best mate you foundle in the weekends		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
It's called budgeting guys... we all have to, so can you		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
They 100% should be profitable, commercial buisness		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 40	Hearing: No	Attachment: No
Full Name: Stacey Fisher	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Depends who you are selling the land to! And that should be by consultation with residents		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
We don't need a library And there should be less council staff requiring less buildings		
Officer comments:		
Additional comments		

You all need to wake up and ask the people what they want Don't forget who voted you in and who pays the rates you manage A rates increase in this climate is ridiculous and you should be ashamed of yourselves putting money into libraries and council buildings when we have no permanent bridges and housing shortages. Wake up and ask the people what they want!!!!

Additional officer comments

Submission: 41	Hearing: No	Attachment: No
Full Name: Steve Butler	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Short and sweet, Where the heck are supernatants going to get the extra required for these rate rises,		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
We planned for our retirement, not for the people that did not.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Can't afford it as a supernatants I understand the dollars are required but we are not earning for goodness sake.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
But no increases for supernatants.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No more costs for supernanautants.		
Officer comments:		
A change to how we fund some tourist facilities		
Contract out them out.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Makes more sense.		
Officer comments:		
Additional comments		
No I think I have made my point.		
Additional officer comments		

Submission: 42	Hearing: No	Attachment: No
Full Name: Andrew Wallace	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Best use of resources and remove costs of social housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Manage the rates correctly but ensure all money is spent on resilience and not with consultants.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Head count should not increase as some departments are struggling for basic resources. Creating another department on high salaries would significantly offset any gains		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
We need to keep ahead of inflation and over to ensure we keep user paid funding ahead of cpi		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Ensuring the weights of the loans are a factor in good facility management Status quo will result in just that		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Keep ownership as this upgrade will not outstrip the capital that can be raised against the asset Selling and leasing back will prolonged the situation that council is currently in with at the Mercy of land lords		
Officer comments:		
Additional comments		
Stick to the plan Be fiscally prudent No more vanity projects need to focus on core council functions Work through the back log of 3 waters issues as this WILL come back to haunt the council if it's left		
Additional officer comments		

Submission: 43	Hearing: No	Attachment: No
Full Name: Thanh Nguyen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
<p>I would like to make comments on proposed projects such as a new library and it's outside court, and new meeting room/office for council . As a rate payer, like many others who are expected a rate increase of 23% for the upcoming year during a recession, increasing costs of living etc... - the majority of people are feeling the bite. The struggle is widespread. To see council proposing these kinds of projects is not just irresponsible but incompetent. The residents of Napier have long lost trust and respect in the council's management. The central government have recently required their government departments to cut costs. To see local councils keep on using public money, or increasing rates on already struggling residents on these projects is ridiculous. It's time council need to tighten the belt.</p>		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 44	Hearing: Yes	Attachment: No
Full Name: Rachael Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Neither sell it! If you can't manage your portfolio effectively with the income you are obtaining it's not an economic option. Private sector would be sold by now! Stop passing these costs on to other ratepayers because your inefficient and running to budget, or letting OUR portfolio devalue		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Let other provider provide it if the model doesn't work why the heck are we doing this you are robbing Peter to pay Paul and still living off a queen budget, trim staff stop capital investments stop the library stop all these nice to have a focus on necessities. The community has worked off the existing library for the last three plus years stop wasting money on something that isn't going to provide a return - it's clear NCC can't manage budgets.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
It's a recession I wish I could built in fat into an already fat budget. Lay off some staff! Stop wasting money on meeting meeting meetings. Stop all nice to do. Kirsten you got elected on the basis of fixing the water quality- nothings happened - I had to self invest in a filter and the scarifice of painting my house or fixing repairs post the maraenui flood event. When money is tight you don't ask everyone else to pay and continue to drive a Lamborghini. Curve NCC spending!!!		
Officer comments:		
A new approach to managing Council's investments		
Sell the commercial property if they are assets that mean the taxpayers don't end up homeless. stop cause i am struggling to pay my rates now and another 700 a year means my kids won't eat, I won't have insurance, we won't be able to drive to town! But I don't have 160m asset I could be using to leverage my spending!! Stop balance your accounts! Stop being an ungrateful house wife and just spending spending spending without considering sell some assets!! I am so sick of Napier city council - useless- Kirsten I thought you came from an accounting background! WTF		
Officer comments:		
Reviewing our fees and charges		
No increase! Reduce staff and services where they aren't necessary - stop with unnecessary overheads go back to basics!!		
Officer comments:		
A change to how we fund some tourist facilities		
No sell them if you can't run them at a profit it's not an economic business model - again your accounting must be massively flawed. Any business should run at a neutral or profit basis, not constantly at a loss! Sell Kennedy and let housing be developed in there		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Lease somewhere else move into another building, if NCC own all these building sell to raise the equity, the minor inefficiencies are nothing! Maybe reduce staff then less building needed! Stop money on all these development		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 45	Hearing: No	Attachment: No
Full Name: Paul Scott	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Cyclone Gabrielle was more than likely a once in hundred year event. The Tonga Volcano eruption the previous year , contributed to the change in weather patterns. Study history and in particular what happens to the climate after large volcanic eruptions. Stop preaching climate change.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Work harder sharpen your pencils and look at better ways of working.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
It is not the Councils business to run conference centres. The War memorial Hall should have need been expanded. Close it and turn into office space and base the Council Administration there.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
It is not the Councils business to run conference centres. The War memorial Hall should have need been expanded. Close it and turn into office space and base the Council Administration there.		
Officer comments:		
Additional comments		

The Councils Management need to be fired. People can not afford a rate increase of 23%. Where are we to find this money? Are you trying to run us out of our houses, by bankrupting us? Sharpen your pencils , do some work and find savings. Stop wasting rates on speed humps ever where. Cut the Councils staff.

Additional officer comments

Submission: 46	Hearing: No	Attachment: No
Full Name: Daryl kendrick	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Rates increase is too much of a jump,You cant expect us to pay this really high increase. Council needs to be smarter with our money and not so wasteful.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Keep a watch on how much money is being wasted. (Smarter spending)		
Additional officer comments		

Submission: 47	Hearing: No	Attachment: No
Full Name: Chrissi Faber	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
This needs to be structured and managed by a specialized team to ensure investments are suitable and sustainable and money is not wasted		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
With the cost of living and day to day expenses continuing to raise a 23.7% increase is not achievable and will leave households struggling even further and unable to pay rates / mortgages which is not sustainable for the long term		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Neither option is great but whatever is chosen needs to be closely managed and done as cheap as possible		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 48	Hearing: No	Attachment: No
Full Name: Karen Taotahi		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Council housing should be paying for itself.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
We should be looking after our elderly people		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Council will use this money for other projects. It shouldn't have a big recovery debt as they haven't even started clearing silt and debris in Eskdale yet. Government has given millions for this so ratepayers shouldn't have to pay any extra.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Why the fuck are ratepayers funding tourism		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
You need to make cutbacks of your staff. The Onekawa pools need to be painted. They are disgusting. Keep up with the maintenance on your facilities.		
Additional officer comments		

Submission: 49	Hearing: No	Attachment: No
Full Name: Francine Skelton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 50	Hearing: No	Attachment: No
Full Name: Antonia O'Connor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
you will push people away during This time by putting charges up by more than cpi. We all have cost pressures, not just councils. We dont want any more people to leave the region.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
23% increase in rates is unsustainable. Like households, the council will need to make some tough decisions on priorities. You dont want to push anymore people away from the region. Central government should play a bigger role in climate change resilience. 23% is more than 3 x the highest inflation peak NZ had, you can't justify that.		

Additional officer comments

Submission: 51	Hearing: No	Attachment: No
Full Name: Connor Horn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Use some of the money from the rate towards an employee being a contingency planner, someone who's paid to think of the worst possible scenario and prepare for it. Cyclone, tsunami, earthquake, fires etc.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Please focus on the fundamentals, key infrastructure being the main priority. The fancy lights and speed bumps can wait until after the current recession.		
Additional officer comments		

Submission: 52	Hearing: Yes	Attachment: No
Full Name: Patrick Everard	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I would like NCC to seriously consider the replacement of the current recycling bins with a wheely-bin version (much like Auckland has). The benefits would likely be less street litter and waterway contamination, including being user friendly for our less mobile citizens. Once again, please consider. Thank you Additionally, I spoke with Katie Nimon in 2022 regarding a review for camera installation in busses. This came about due to an incident whereby my 11 yr old son was assaulted while traveling to school on a bus by an aggressive		

adult male who got on at some point along the bus route. The bus was full of fearful children who were too afraid to speak up. A camera would have identified the culprit and made it more likely that the police could follow it up. Unfortunately it came to nothing due to insufficient evidence. I believe that NCC can and should provide more surveillance on public transport and in public places to assist police and security services to make Napier a safer city to live in.

Additional officer comments

The three crate system was selected as a result of reducing the amount of contamination that goes to the recycling facility which is usually associated with the wheelie bins. This means more recycling is actually recycled and less is taken to landfill. Overall, this has resulted in the Hawkes Bay region (Napier/Hastings) having one of the lowest contamination rates in the country.

Submission: 53	Hearing: No	Attachment: No
Full Name: Adam Toms	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The rate payer should not be paying for subsidised housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Sell unnecessary assets. Eg ocean spa, aquarium etc		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Cost of living crisis for rate payers and for the council, you've got to understand the ratepayer isn't an endless bank, trim the fat some more and no pay rises this year sorry guys. Stop the wasteful spending eg the recessed footpath lights down Kennedy road		
Officer comments:		
A change to how we fund some tourist facilities		
Sell the facilities		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Whatever costs less		
Officer comments:		
Additional comments		
Me and my partner are middle class people. We are on mid to high salaries and we definitely cannot afford a massive rates increase. The NCC needs to stop the wasteful spending, sell assets and facilities that year after year underperform. The region has suffered a massive loss after Gabrielle and you are only adding salt to the wounds. Cut the wasteful spending, we all know making the city look nice isn't necessary. Pay rises should also be frozen for the councillors, especially the mayor.		

Additional officer comments

Submission: 54	Hearing: No	Attachment: No
Full Name: Tracey Tidswell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
The past 4 years has taught us we don't need high value city centre office blocks. In hard times such as this it's ludicrous to spend that much on new offices. If staff have been working that way for 7 years surely it's a viable option to continue this plus remote working, or repurpose a cheaper building in the suburbs where there's more parking.		
Officer comments:		
Additional comments		
Citizens are doing it tough & simply cannot afford huge increases such as this without creating hardship. NCC needs to seriously cut it's budget, get rid of the frills & focus on essential infrastructure only until the economy stabilizes.		

Additional officer comments

Submission: 55	Hearing: No	Attachment: No
Full Name: Sean Holder	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
I think the 23.7% rate increase is far too high. As a family with 3 kids and I am self employed, my partner working fulltime we are only just living week to week. This increase is too much, where will the money come from? My insurances have already increased by 38%, mortgage repayments about to increase 18%, now rates by 23%. Our income has not increased by this amount. I feel lots of Napier citizens are in the same boat. We can't just keep increasing wages because everything increases more so and find that in the end people are worse off than the lower paying job.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 56	Hearing: No	Attachment: No
Full Name: Jarrod Macdonald	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Reduce the size of the rate		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 57	Hearing: No	Attachment: No
Full Name: Fiona Bryant	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience		
This should have been already accounted for as a region, this looks like an excuse to charge more with what results??		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
A 27.3% increase?? We need to see the financials of this, we pay you reveal		
Officer comments:		
A change to how we fund some tourist facilities		
You need to show the City of Napier the returns & expenses. If we want anything financial we have to show our spending???		
Officer comments:		
Napier City Council office accommodation		
At what cost?? Really		
Officer comments:		
Additional comments		
I think as 23.7% rate increase is beyond belief, rates are always going up & I realise the weather event has cost but still to have that big a jump is just OTT. Yes be an open book & reveal the books to the people so we can see what happens		
Additional officer comments		

Submission: 58	Hearing: No	Attachment: No
Full Name: Te Aroha Papanui	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Te Pihinga to remain on the three year plan and be followed through with community development. Sadly the community of Maraenui continues to be overlooked regardless of the community standing up and running initiatives that help our own by our own. Having Te Pihinga provides a space for our futur generation to feel safe and secure, why not include in the development a small library space, recreation gym, basketball court just like Flaxmere Community centre has in the heart of their community. We have several homes being built		

in our community and we need amenities that can support these new whanau go our community. A vibing and flourishing hun accessible for all. More diverse access paths, playgrounds that will be accessible for our disabled community, safe for our kaumātua and also sun safe with shade protection.
Additional officer comments

Submission: 59	Hearing: No	Attachment: No
Full Name: Marlou Zanders	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
If you sell the building you're not responsible for maintenance and therefor save money in the longterm		
Officer comments:		
Additional comments		
Please stop spending money on unnessasary things like speed bumps and plants. I understand you want it to look al pretty for the tourists but I don't know where you think people get all the money from. My mortgage rates are about to double next month, insurances will also go up, where do we get all this extra money from to pay for this rate increase? I'm		

100 % sure I won't be the only 1 worried about this. I think over the next 3 years the plan should be to save as much money the council can instead of taking out loans to spend more. We as ratepayers need to do this too, it's tough at the moment.
Additional officer comments

Submission: 60	Hearing: No	Attachment: No
Full Name: Aaron Halas	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
Building up our community resilience		
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Officer comments:		
Additional comments		
Ignore all comments/options. PLEASE DO NOT INCREASE MY RATES BY 24%, LIFE IS HARD ENOUGH!!!!!!		
Additional officer comments		

Submission: 61	Hearing: No	Attachment: No
Full Name: Karen Seamer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Fix the infrasture before any new development		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No one can afford rate increases in the current economic climate.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
You should apply for government funding and community grants to fund these		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 62	Hearing: No	Attachment: No
Full Name: Todd Glore	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 63	Hearing: No	Attachment: No
Full Name: Dannielle Bowie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
The \$52 million proposal for the library is ridiculous.		
Additional officer comments		

Submission: 64	Hearing: No	Attachment: No
Full Name: Dave Seymour	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
At this stage we need to have cost increases in line with affordability of all ratepayers. Increasing rates by the proposed 23.7% would not be affordable for many Napier rate payers and be putting additional financial pressure and stress on people who do not need this in the current economic environment. While I believe it is important to build resilience this needs to be done as and when it is affordable. By doing this now will tip some people / families over the edge and there may be nothing to be resilient for.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
Not sure it is the time to be changing things hear unless there is a financial benefit. If change can be achieved and create a saving then I am all for it.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
We need to try and keep any increases at present to a minimum to help with struggling family budgets.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Agree with the intention to get these facilities to self sustainable operations.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
I don't have a strong view on the best option here but whatever council elects to do it is vital that it is cashflow positive for the council and the savings gained from the current state of play are used wisely.		
Officer comments:		
Additional comments		

Again, now is not a time to propose cost increases unless essential as a large portion of ratepayers struggle with their personal financial position. By simply passing on additional costs to ratepayers is unacceptable and the council needs to be reviewing its business model and expenses further to avoid increasing pressure on its community. Increasing rates by the proposed 23.7% would not be affordable for many Napier rate payers and be putting additional financial pressure and stress on people who do not need this in the current economic environment. The council is a representation of all the Napier community and it needs to lead by example to show its people how it can flex its business model to handle the current economic conditions. Simply continuing on and just passing on increases in expenses to the Napier whanau is not a viable option as too many will be put under pressure from this. NCC needs to take the lead here and show how it is done.

Additional officer comments

Submission: 65	Hearing: No	Attachment: No
Full Name: David Trubridge		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I am concerned at the possibility of the National Aquarium being closed. This is a national asset which vitally asserts our connection to and dependence on the natural world. If the don't get taught about that then we will be at risk of taking nature for granted and abusing it. Ultimately that comes back to harm us or future generations. It is a false economy as the long term coast would be far greater. Napier is a seaside city and needs to tell the story of that connection, which it is currently doing so well at the Aquarium.		
Additional officer comments		

Submission: 66	Hearing: No	Attachment: No
Full Name: James Park	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
While supportive of the preferred option I worry about the lack of clear plan to ensure current social housing residents do not face an impact as a result of this. Been able to provide stable housing and community has shown to be a benefit to lifting the economic status of people. Without a clear plan on how to address this I would not be in favour of moving ahead		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Similar to a CCTO, an arms length organisation that can better ensure needs of users are met along with ensuring returns the council requires would make more sense		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Supportive, we need to plan for the future		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Supportive, we should have a CCTO that has professionals involved to ensure returns are reached that the council requires		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Reluctantly supporting this. As a 'user pays' concept we should not be subsidising business if unprofitable (related to the change proposal on tourism facilities as well), so if the activity requires a higher level of charges then it should go up. However one could argue that we should not be in this situation to begin with and so stick with CPI, as it does seem excessive to raise beyond CPI to account for past poor management		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I would actually prefer a 3rd option that the loans used should not be the council funding, but these businesses should be operated at arms length and all proper and expected reporting is done to council. If these cannot be operated without council assistance we should not be subsidising them		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Is the Library tower the only option here? Are the council currently leasing the different premises staff are working from? Is there a cheaper alternative to locate a building that does not require as much reconditioning / investment?		
Officer comments:	Council are currently leasing the office space they work from. The library tower was preferable to some other options we considered.	

Additional comments
No comments added
Additional officer comments

Submission: 67	Hearing: No	Attachment: No
Full Name: Gayle Bullock	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Consider pensioners who are struggling to keep their own homes so they are not a burden		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
As a retired couple who have supported the city we need to have some decuction or we will have to sell our home or keep working to sustain living in Napier		
Additional officer comments		

Submission: 68	Hearing: No	Attachment: No
Full Name: Emma Hargreaves	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 69	Hearing: No	Attachment: No
Full Name: Michael Macdonald	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
As long as the retirement community are looked after.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
A staggered approach would be preferred to stop unaffordable rates hikes, maybe a 10 year plan? The time between cyclone bola and Gabrielle was over 30 years. I know we need to be prepared but shouldnt this have been a focus since cyclone bola?		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People are being squeezed too hard, things are not affordable anymore.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Its a bad time to be raising rates in a depression.		
Officer comments:		
Additional comments		
Stagger the plan out to 10 years or more, make it affordable for the average rate payer. Look after the people that pay the rates, house prices and rent are already unaffordable.		
Additional officer comments		

Submission: 70	Hearing: No	Attachment: No
Full Name: Stacy Lloyd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 71	Hearing: No	Attachment: No
Full Name: Rebecca Llewellyn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
There needs to be a balance to look after the vulnerable.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
Take care of those who can't care for themselves		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Increased costs unnecessary		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Use best cost effective way to minimize rate increases		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Lower fees no increase in rates people are struggling.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Get tourists to pay more and balance that with a discount for residents.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Work on best outcome for all.		
Officer comments:		
Additional comments		
Rate increases should be lower than 10% each year. People are struggling how are they going to pay the increase? Those on fixed or limited income? I am considering selling my car to make ends meet. The other side of that is limited transport to enjoy activities in the city with my children. If rates are going to increase like this then more people should be able to access rate rebate, fight for that. Families are really struggling. I am a single mum keeping my home to house my children but I cannot afford maintenance to the house due to costs of mortgage, rates, insurance, then groceries, power, school costs etc. Please consider Families when you are making this decision.		
Additional officer comments		

Submission: 72	Hearing: Yes	Attachment: No
Full Name: John Cockrem	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>The National aquarium is an important asset for the community, the wider region, and indeed the country. The facility will indeed benefit from improvements, and these are very worthwhile. The penguin exhibit is popular with the public and makes important contributions, through increased knowledge of penguins, to kororā (little penguin) conservation in New Zealand. I work with the penguin keepers, and have a postgraduate student working with data from the penguins, and am happy to say more about the value of this facility and the importance of keeping it.</p>		
Additional officer comments		

Submission: 73	Hearing: No	Attachment: No
Full Name: Bronwyn Tamis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Council should sell some of its current housing. However, the remaining housing should not be restricted to retirement usage. It should be allocated on a need basis, not restricted by age.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
As above council should allocate housing on a need basis without an age restriction. I support a mixed delivery model.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
These events will continue to occur. Council needs to be proactively preparing for them, including making financial preparations.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Council needs to be more deliberate around playing to its strengths and utilising other structures to fill in other expertise. eg a mixed delivery model for the housing and a CCTO for the investment portfolio.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
a flat rate adjustment is unsuitable, adjustments should be made with the nuance of the particular fee/charge in mind.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Council should be taking a future focused and sustainable approach to its operations. Using rates to fund deficits on these businesses doesn't meet this threshold.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Redeveloping the existing site is a huge financial commitment for the council. We are in a world where the ways in which organisations operate is rapidly evolving. Leasing a building gives council much more flexibility to evolve its operations over time. Many organisations operate from more than one site. If the current arrangements are creating inefficiencies then this indicates the council should be reviewing its operating practises to improve work flows. Assuming that all staff need to be on one site in order for council to operate effectively is outdated. Large organisations generally lease the buildings they work from. If council were to deviate from this norm there should be strong reason for doing so. I		

haven't seen any such reason given. Leasing may increase operating costs but it hugely reduces capital expenditure and increases organisational flexibility. It also reduces the risk of council to climate events (I wouldn't personally be buying any property near the Napier waterfront as the climate risk is simply too high). Council already has very large exposure to this risk and should be doing what it can to minimise this,

Officer comments:

Additional comments

Make sure that you are thinking forward with flexibility and adaptability in mind. In some regards, for example the preference to have all council staff on one site, the council seems to not be operating in a forward thinking way. This is 2024 not 1980, there are a myriad of ways for teams to work effectively without being in the same building.

Additional officer comments

Submission: 74	Hearing: No	Attachment: No
Full Name: Simon Bailey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
NCC should not be in housing. You should be focussing on providing services to the entire region and leave retirement villages to organisations that have proven results. You are again not asking the correct questions.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Council should have been prepared but lack of focus results in this new rate.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
You need to stick to your knitting. NCC are not developers and currently do a poor job. Ensure that you do not control this entity like you run your departments. This company should be outside of the NCC procurement policy.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Don't increase. You need to reduce costs. Where are your austerity measures.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		

DO NOT increase rates. Your citizens are struggling. Why are you not cutting costs? Your labour costs are increasing hand over fist. You have an IT department that is the largest in the region. NCC are to deliver services to citizens and you are not an IT business. Stop increasing headcount. I am sure these increases are across all back office departments. Reduce your costs which is the correct things to do.

Additional officer comments

Submission: 75	Hearing: No	Attachment: No
Full Name: Debbie Barton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Too much frivolous spending happening with contractors on council housing repairs, maintenance etc, tighten up on what contractors are charging and the quality of work that is happening. Make tenants accountable for how they respect and look after their houses. When this happens I will vote for council housing. I know what some contractors quote and get away with, I wouldn't pay some of these quotes for my own reno's they are taking you for a ride.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
As rate payers we seem to be paying continuous for cyclone Gabriel recovery and future cyclones. There is money still available at red cross which tons of us have donated to and hasn't been used for the purpose intended. Lower the river levels by removing the shingle is one easy approach to take straight away. A lot of money was wasted in the initial cleanup as no consultation happened with businesses that were affected, council just went in and did what they thought was right and a lot of rework had to happen due to this lack of consultation.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Creating more roles at the council is wasting more money paying wages and setting up a new dept.		
Officer comments:		
Reviewing our fees and charges		
If you don't waste money putting in stupid little roundabouts and speed bumps which do nothing you might have some extra cash. We don't need 3 minute cities, just makes people angry wasting money. I don't want my money going towards these.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I have lost count at how many times the war memorial has been repaired, what's up with that		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		

Don't increase our rates by that much, we are already being crippled financially with insurance increases due to cyclone, regional rates in which we have had an increase to cover cyclone recovery, how much more do we need to contribute. Stop using the cyclone to increase things.

Additional officer comments

Submission: 76	Hearing: No	Attachment: No
Full Name: Helen Clare	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
As a single person with mobility challenges nearly no suitable 2 or 2 bedroom housing affordable on a part time wage in Napier. The benefit doesn't reflect the actual needs of those on it . It needs to get regular adjustment to what rents really are. A village like at Papamoa of units by beach or parks and shops be great. You still want a room for grandma to have children and grandchildren stay. My university children need a room over Christmas break.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
Mixed approach where can people put tiny homes motor homes for 6months to a few years.		
Officer comments:		
Building up our community resilience		
Build resilience but have common sense in where building roads businesses and houses. The land needs to be protected better. If keep building higher stock banks more water comes through when breach. Having flood plain areas and overflow plans be better. Wetlands and better native trees and local knowledge of natural water ways.		
Officer comments:		
A new approach to managing Council's investments		
Better communication with locals youth plan and eit better used to encourage young ones to come and stay in Napier none of my five adult children want to return to Napier after graduation.		
Officer comments:		
Reviewing our fees and charges		
If more retirement housing and social housing more first home buyers will attract new life to city. Napier has too many vacant homes and air b and b . Many 3 and 4 bedrooms houses have only 1 or 2 at home could charge on rooms or occupancy costs more.		
Officer comments:		
A change to how we fund some tourist facilities		
They need to be improved facilities and better run under used and promoted. Should be supported until running better.		
Officer comments:		
Napier City Council office accommodation		
Need to be redevelop and keep as many assets as possible so have strong vision for Napier.		
Officer comments:		
Additional comments		
Keep Napier accessible good parking and bathrooms a tourist friendly city. With youth and elderly as well as families and businesses needs considered.		
Additional officer comments		

Submission: 77	Hearing: No	Attachment: No
Full Name: Anneke Wakefield	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Emerson street should be pedestrian only - no cars. The intersection of Tennyson and Hastings streets is not working. Right turning cars off the hill have to give way to left turning cars who have to give way to pedestrians crossing and it causes a terrible backlog up the hill. Also most pedestrians seem to cross one way and wait to cross the other. The best and simplest solution is to make the lights have pedestrians cross in both directions at the same time with no cars - then they can cross on a diagonal. Also when the cars go the left turning cars will be quicker- no pedestrians and so the right turning cars will get around too. Finally, Perfume point used to be called Karaka point because of the Karaka trees growing there. Replanting these trees there where they grew naturally would be good for protecting our environment and renaming it would be both culturally significant and a better name in general!</p>		
Additional officer comments		
<p>The design process for Emerson Street is in its concept stage. The operational principle supporting the design is that Council will have flexibility in the amount, type and timing of vehicle access (likely to be controlled through powered barriers, allowing flexibility in managing the space in future). The intersection of Hastings and Tennyson Street is currently</p>		

under review and options assessment. No additional funding over the draft TYP would be required to implement changes identified. Past analysis of the intersection shows that a phase allowing all pedestrians to cross at the same time introduces inefficiencies which would create additional delays. Perfume Point has been formally renamed Te Karaka following the Waitangi Tribunal Settlement.

Submission: 78	Hearing: No	Attachment: No
Full Name: Emma Sey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
You don't need to create another organisation with more staff and by spending more money.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
I understand as a business, you're facing rising costs but so are members of the public. There is no more money - don't increase fees and charges more than you absolutely have to. Keep in line with the CPI.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
You would generate more hire income from the Conference Centre if there wasn't a set caterer that people have to use; be more flexible with use of the spaces and think outside of the box. All three spaces could be utilised so much more with better flexibility.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 79	Hearing: No	Attachment: No
Full Name: Nicki Lampon	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Why do you want to sell houses when there's a housing crisis?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
If you invest the money you have surely it should be enough.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Establishing another organisation sounds like over management and over spending on yet more staff. Cut the staff, cut the costs.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
To increase rates by 23% indicates mismanagement and overspending. Any business that had to put up costs by this much would soon go out of business. You need to reign in your spending wherever possible. It's disgusting in this cost of living crisis. The mayor is an accountant - surely she knows that a 23% increase in costs implies the business/council is being poorly run.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
You can't expect rate payers to fund facilities they probably don't use.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
It's ridiculous that it's been empty for so long. Wht wasn't this done straight away? And please reconsider amalgamation with Hastings. This would save a huge amount of money.		
Officer comments:		
Additional comments		

An increase of 23% to the rates will kill the town. Do you not realise that people are already cutting back on everything? If rates go up by this much no one will buy coffees, go to restaurants, go to events, have manicures or massages, etc. Cafes and shops and small businesses will suffer and close and the town will be even quieter than it is already. If you want a dead town with people moving away, this is the way to do it.

Additional officer comments

Submission: 80	Hearing: No	Attachment: No
Full Name: Brendon Rope	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Social housing is a growing concern and there is no guarantee that the new owners will continue to provide for those in need.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Not preparing for future has been a neglect of Council across a range of responsibilities. It is disappointing that a crisis has forced this particular initiative to occur.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Awareness is the first step. Now there is a level of direction for what is required resource it internally removing the CCTO set-up costs. If that does not provide the degree of performance improvement, then look to a CCTO.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
There are times that the CPI limitation holds back increases where required and if the CPI increase does not occur EVERY year, then the price will fall behind. In the proposed Fees and Charges document there are items with no increase so next year if the price is to go up by CPI it will already be behind. There has to be built in latitude to defer and compound the CPI increases.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Debt funding will in time circle back to rates funded but with the additional interest. There is little evidence provided in the supporting documentation that the identified facilities will be sustainable so until that is provided and validated stick with the current approach and revisit when more certainty is achieved.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

Regarding the 2023 COMMUNITY SERVICES: FACILITIES BUSINESS REVIEW, it does not provide sufficient information to make the decisions that seem to have evolved from it. It's stated limitations cannot provide a level of confidence that there is sound basis to make significant changes. The report seems light on information and does not detail the primary research activity to provide a context of the breadth of organization interrogation. It is actually a little frightening that "The consultant team did not have faith these data painted an accurate position now, let alone a reliable projection", and "Existing facility assessments, notably the economic multiplier/economic impact assessments, are now outdated and based on old data" etc.

Additional officer comments

Submission: 81	Hearing: No	Attachment: No
Full Name: Catherine Mueller	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>The National Aquarium has been under pressure for some time. Clearly, a huge amount of work has been undertaken in recent years, to improve animal welfare and lift the visitor experience. The shop and cafe offer is enormously improved and the whole place looks 'lifted' and cleaner and tidier, which is nothing short of miraculous, given their current funding stress. The staff have done an amazing job of making the place look less unkempt and depressing than it did a few years ago. However, there is so much more that could be done. I have over the years relied on the aquarium as a source of entertainment and education for my young family, our family pass was very well used. There are so few indoor activity options in Hawke's Bay, the aquarium has been a godsend on many an occasion! I have no doubt that committing to a vision of the aquarium that makes it a world leading attraction would pay off for Napier and like Te Mata Park, the wineries, Art Deco celebrations, the wider region also. The opportunity to create a facility the whole region and country could be proud of, would be a tragedy to miss. It is a difficult time fiscally to commit, however there has never been a more important time to commit to educating the population about preserving, respecting and caring for our environment. The national Aquarium of Aotearoa is the perfect vehicle to do this. I don't believe it should only be Napier's responsibility to</p>		

fund the aquarium, a model where all HB councils support the Aquarium should be considered and of course, if the National Aquarium of Aotearoa, national government should also contribute significantly.

Additional officer comments

Submission: 82	Hearing: No	Attachment: No
Full Name:	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
It's good to have retirement housing. But how much will the rent go up each year and will work be done on the rentals you keep. Are the roofing jobs going to be finished and look at keeping the heat pumps warming all the flat as put in a vent that goes from very warm rooms to cold rooms. Where all the rent money if there is no money for up keep. Why is this. The rent goes up but we don't see much done for the flats.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 83	Hearing: No	Attachment: No
Full Name:	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Have we as tenants got a choice often to buy our houses? off the COuncil?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 84		Hearing: No	Attachment: No
Full Name: Douglas Evans		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
There are alternative options to the 2 above.I made a submission back in March 2022 where I stressed the duty of care the Council has for the folk in the 377 units.I asked why does Council not qualify for access to IRRS for these 377 units from the Govt of the Day.No reply to that so would an independant owner of these 377 units mean the residents would then qualify for IRRS .If so then a written undertaking from this Independant Owner to honour all current existing tenants their continuing tenure without having to reapply to the new entity.These folks care for each other and look after their properties and value the fact that they are not made homeless and thrown out on the street to live rough.			
Officer comments:	Council is not a Community Housing Provider so it does not qualify for the IRRS. Option 2c considers transferring our housing to an independent supplier, however existing tenants transferring to a Community Housing Provider would not be eligible for IRRS. Our Elected Members have made a commitment to ensure all of the current tenants in the 377 units will have a home following this review.		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
The Council have been caught by employing Tradesmen who charge exorbitant rates for everything from mowing the grass (they only need mowing fortnightly and not weekly) to roofing and plumbing and electrical maintenance .Often for substandard work.Who in the Council is responsible for holding them accountble.			
Officer comments:	Council staff and contractors do work in the housing villages and this is managed by Council.		
Building up our community resilience			
Common sense and a memory for what has happened in the past would go a long way to reduce the risk of future disasters starting with the recent report from the stopbank expert from the Netherlands who has confirmed all stopbanks in HB are not fit for purpose.			
Officer comments:			
A new approach to managing Council's investments			
Common sense would tell us that the Council would need specialised knowledge to do this effectively and not add another Dept with the associated costs .Get quotes from these Specialists to ensure it's at an acceptable fee.			
Officer comments:			
Reviewing our fees and charges			
The Council cannot just continue to increase fees and add these to already excessive rates paid by Napier rate payers.Many of these rate payers are superannuitants and their pensions cannot cope with these ever increasing rates .			
Officer comments:			
A change to how we fund some tourist facilities			
Sell them now.			
Officer comments:			
Napier City Council office accommodation			
It comes down to cost and frankly with the disaster of a non event Napier library over the last 10 years then suggest assistance be given to Taradale library .			
Officer comments:			
Additional comments			

The Council needs to get back to basics.It appears over recent years to have become it's own Empire - and with the likes of concentrating on looking at the likes of a new Olympic swimming pool which was at the expense of focussing on water pipes and other infrastructure .

Additional officer comments

Submission: 85	Hearing: No	Attachment: No
Full Name: Kelvin Evans	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Council should be looking to cut internal costs at every level. The growth of the council has ballooned like with previous labour government. These need to be wound back just like how the current government are removing the many unnecessaries that caused the big increases in staffing.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
The rate payer shouldn't carry the cost at all and maybe the council should sell them but leave a clause that means the new owner must keep site for what facility it is at sale time.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 86	Hearing: No	Attachment: No
Full Name: Baillie Tong	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
My rates are set to go up \$500! THIS IS CRAZY! you're driving home owners out of the market. I AM ACTUALLY SO DISGUSTED AT HOW NCC TAKE ADVANTAGE OF THE RATE PAYERS.		
Additional officer comments		

Submission: 87	Hearing: No	Attachment: No
Full Name: Simon Fletcher	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Council shouldnt provide housing this is a central government resposibilty so the these should be sold and council should not hold stock. A		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
This is a loaded question without anyother option we should not hold any housing stock. this should be pickd up by Central Government		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
The previous rate was ineffective so little point passing this on when our ability to delivery in a disaster was ineffective		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
You are actuallly doing this now, creating another breacracy to mange this wil increase costs without any evidential benefit to the commuinty		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Must be profitable or at least cost neutral. If not then needs to be outsourced or sold. Ocean Spa could have been better managed with a more benefical commercial agreement with KPIs to ensure the asset is maintained and promoted		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Times are toough and all businesses are struggling post Covid. Work from home and other options are common and i cant see how the coouncil cant mange this effectively in the medium term unti the economic ituation improves. its a hard swallow to push a 20% rates increase but invest in better working envirnoment.		
Officer comments:		
Additional comments		
Get tough, we can bounce back with a massive up lift in rates. Cut the projects that can be put on hold. Relaease or do whatever you need to free up the \$75m you have put aside for the Aquatic Centre		

Additional officer comments

Submission: 88	Hearing: No	Attachment: No
Full Name: Adnan Hasnain	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No way I am paying extra		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Everything is online these days. Small facility can do		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 89	Hearing: No	Attachment: No
Full Name: Chey Dearing	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
See below.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
See below.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
See below.		
Officer comments:		
A new approach to managing Council's investments		
See below.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
A 23.7% increase at a time when many in our community are struggling and inflation is 4.7% is out of touch. Rate rises should mirror inflation. If you can't maintain existing assets, they should be sold. The consultation options should have contained real options that allow individuals to show a preference for modest (in line with CPI) rate rises. The poor options above lend the impression this isn't really a consultation.		
Additional officer comments		

Submission: 90	Hearing: No	Attachment: No
Full Name: Claire Procter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Must be means tested and not allowed to have money in trusts		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Pay down as much debt as possible. Only charge as is when needed, not as a continuous rate.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Train or select existing staff as part of their job description. Renumbered on base rate with bonus after yearly review of investment and return. Threshold of over inflation rate plus 10% to be met before bonus paid.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Outline all services and cost over last 3 yrs of providing and Consult with community about what should be discontinued or changed. Make it binding and reviewed every 2 years. Use online tools to engage more with community and make more majority rules decisions. Use the knowledge that ratepayers have rather than 'consultants'. Be transparent and work with and for our community.		
Officer comments:		
A change to how we fund some tourist facilities		
Sell anything that has not made a profit in 5 years. Make council in charge if assets annual pay rate reflective of business success/failure. More hands on approach with less red tap. Consult with community.		
Officer comments:		
Napier City Council office accommodation		
What are the costs involved with either as opposed to now? Surely the current system should have been streamlined by now? Definitely not the lease back option, should Not even be considered.!! Get a fixed price quote from local trades.		
Officer comments:		
Additional comments		
More consultation with community, before decisions/ ideas are acted on. Work we use and be representatives we can look up to and rely upon.		

Additional officer comments

Submission: 91	Hearing: No	Attachment: No
Full Name: Liz Hart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Loan funding and large rates increases are so damaging to the population right now. You do know we're in a res session right now? You should be trying to decrease and saving money instead of burdening the ratepayers with more increases and very large ones at that.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Not at this time. Defer for now.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
This is how the ratepayers feel more financial pressure so why huge increases. There's only so much pressure we can take.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
I think we should sell these businesses to the private sector. If they're not making money why keep them and burden the ratepayers again.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Again whatever's less burdensome for the ratepayer!		
Officer comments:		
Additional comments		
You're not thinking of the ratepayers at all when you put forward these submissions. Where's the cost cutting? There's only so much ratepayers can cope with at this time.		
Additional officer comments		

Submission: 92	Hearing: No	Attachment: No
Full Name: Trevor Allan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
It is always better to hold the asset, any developer will make money on their investment, and it is better for the council to retail ownership. But it is the wrong time to be spending money on council buildings while the Napier infrastructure is so fragile. continue to work as we are regards to council buildings and spend money on infrastructure only		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 93	Hearing: No	Attachment: No
Full Name: Stephen Paparoa	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
23.7% rate increase is going to be too high for me, and I'm going to have to sell my house. Rising costs across the board, make it hard to live		
Additional officer comments		

Submission: 94	Hearing: No	Attachment: No
Full Name: Miriam McGrail	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I believe Napier is in a housing crisis. After the cyclone i have noticed an increase in homelessness. If we remove council help with housing for our elderly we are going to see even more homeless. We need all organisations to do their part. I'm happy for a rates increase if it goes to this.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
Keep it as it is. It's time to trim the council fat in other areas. Too many advisors. Start looking at the internal expenditure, cut costs here. If we can't look after our elderly, then we are not really being a community!		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
This was fine for a one of year. But most people are feeling the pinch of rising costs.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Stop adding middle men this ends up cutting into profits. Keep the team small. Use resources well.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
This is fair.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
Honestly you guys need to do the most cost effective solution. And everyone communicates through email and phone. No need to be in same building.		
Officer comments:		
Additional comments		
Please think about the community of people you serve.		
Additional officer comments		

Submission: 95	Hearing: No	Attachment: No
Full Name: Jaimee Maunder-Hurst	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
How is this taxpayers cost to beat when we already pay for everything else that we can't afford in this economy? Eskdale, Pakowhai and Puketapu flood victims are being shoved out of their homes, homes that they pay rates for, and are not being helped by the government's 'disaster relief' rates at all. They're being undercut left, right and centre. Continuing to charge us for something so menial is ridiculous, especially when you're not using it as it is intended.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Here we go again, you're going to charge us more money and for what? To continue on with your silly ideas to 'make things better ' yet none of the ACTUAL issues are being addressed.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 96	Hearing: No	Attachment: No
Full Name: Davinia Chapman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
Go find a new building that's up to speak and cater for all of you. then sell your old building.		
Officer comments:		
Additional comments		
We don't NOT want you do spend \$58m on the new library that is ridiculous. You need to scale it back to \$20m. We have a library already and there's nothing wrong with that library. Keep the library the way it is and do the rest of the plan. Stop wasting taxpayers money we're sick of it!!!		
Additional officer comments		

Submission: 97	Hearing: No	Attachment: No
Full Name: Pamela Rae Lane	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 98	Hearing: No	Attachment: No
Full Name: Clive Tucker		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
We cannot afford high rates increases so minimal focus is needed in this area. Absolute minimum target state.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Again focusing in the minimal outcomes needed to save costs.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
With an economic cost of living crisis and double recession this cannot be afforded and funded by ratepayers currently. It was be financially irresponsible to do so.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		
No only charge actual fee increases linked to actual costs incurred in the previous year and do not link to future inflation.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
This work needs to be undertaken and funded over a long term due to the current state of the local and national economy. Major commercial work can only be performed over a 20 year plan.		
Officer comments:		
Additional comments		
Only that financial prudence is needed. A proposed 24% rates increase is not providing fair or equitable outcomes for Napier ratepayers. The highest increase in NZ is hugely damaging for Napier and will drive away residents and not attract the new families and young talent that Napier desperately needs.		
Additional officer comments		

Submission: 99		Hearing: No	Attachment: No
Full Name: Mark Scofield		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Housing should at least be cost neutral and not subsidised by rate payers Proper routine maintenance should look after the assets like most home owners do. Unruly tenants should be removed.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges			
Return council staff numbers to that of a few years ago. No time for extra people unless a really good business case			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Professional management to develop successful businesses If they were private businesses, if they do not make money they restructure, become more efficient and profitable. Managers need to be accountable			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Why has this building not been repaired right at the beginning. Look at the higher costs and all the rent paid. Not good use of rates. What is actually wrong with the building? Please tell us what the issues are. Over 6 years to make a decision is disgraceful. Get some action going on Napier is losing momentum. If this was a public listed company the management would have been replaced long ago. Not good enough. Inefficient decision making is costing Napier big time			
Officer comments:		The Building currently has a New Building Standard score of 17% out of 100%. The measurement takes its score for the weakest elements of the building. In simple terms, we need to take the weight out of the building and return it to a more regular shape. This means demolishing the east stair case, the north	

	facing annex and the concrete spandrills and curtain wall. All of the current building services are at end of life and need to be replaced, for example the lifts and air conditioning supply. We essentially need to strip the building back to its skeleton. A decision was made in previous years to focus on the public facing buildings and wait for more certainty on local goverment changes. We are entering a slowing construction market and slower cost escalations, making it a positive environment in which to progress with projects such as this.
Additional comments	
Need to see some results Council is looking like the Last Government, lots of talk and no action Sorry but we appear to be going backwards. Oh and what about the pool?	
Additional officer comments	

Submission: 100	Hearing: No	Attachment: No
Full Name: Ken Maclaren	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
I support the council's plan to focus on retirement housing and look to a mixed delivery option. Over the next twenty to thirty years, the number of people needing reasonable costs retirement accommodation is going to go up.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 101	Hearing: No	Attachment: No
Full Name: Sue Ba	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Look to make it an independent approach.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Revisit the tourist facilities to see are if they are worth having in the Council portfolio. If they are worth having as a commercial business look to remove them from Council hands.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Don't believe the propose Library development will sit within the proposed cost. What happens when the budget blows out? Who pays for this? 100M		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 102	Hearing: No	Attachment: No
Full Name: Lynda Cushing	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
I strongly believe that we all have an obligation to provide affordable and safe places for our older residents . I believe this is a high priority for our city council who should retain the current focus.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 103	Hearing: No	Attachment: No
Full Name: David Rountree	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
With the current cost of living crisis it is completely irresponsible to put a 23% increase on rates. Many families in Napier are really struggling with current increases across the board. NCC needs to learn to manage their existing funding better rather than treating rate payers as a limitless cash cow.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 104	Hearing: No	Attachment: No
Full Name: Bronwen Presswell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
NA		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
NA		
Officer comments:		
Building up our community resilience		
NA		
Officer comments:		
A new approach to managing Council's investments		
NA		
Officer comments:		
Reviewing our fees and charges		
NA		
Officer comments:		
A change to how we fund some tourist facilities		
NA		
Officer comments:		
Napier City Council office accommodation		
NA		
Officer comments:		
Additional comments		
I am concerned to see that the National Aquarium is destined for potential closure or "reimagining". This is a NATIONALLY important facility and is known for its educational and conservation activities. It is also an important tourist attraction, and the staff are dedicated to maintaining current and relevant displays and experiences.		
Additional officer comments		

Submission: 105	Hearing: Yes	Attachment: No
Full Name: David Trow	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I own my own home. I have a job. I pay my rates on time. I have lived in Napier all my life. A 24% rate rise is simply because of the incompetence of the current and past Napier City Councils.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 106	Hearing: No	Attachment: No
Full Name: Cara Rountree	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 107	Hearing: No	Attachment: No
Full Name: Patrice O'Connor		Organisation: Te Mata School
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Ocean Spa is an amazing attraction for tourists and residents across the Hawkes Bay. It is a real highlight for people and also brings in people for eating and retail as well.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The National Aquarium is vital for educational purposes and we can not speak highly enough of its services and the need to continue to support it. We use this facility annually to enrich our children's understanding of the science world with their expertise and facilities in the marine environment. Their facilities, hands on and life experience is critical and a real highlight for our children and teachers. Their teaching team is world class and their facilities with equipment is something we would never be able to access and learn from. You can learn about turtles, penguins, fish life....but to really see it and experience it in person can not be underestimated. I am sure this is the same for tourists! Please keep supporting this amazing facility and service.		
Additional officer comments		

Submission: 108	Hearing: No	Attachment: No
Full Name: Raewyn Field	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The National Aquarium is a taonga that we need to treasure and build into our tourism focus. Subsidising it from rates is an option but revenue from other sponsorship might be needed to supplement on going costs. School education sessions have been amazing whenever we have called on them. All information and EOTC delivery has been top class. I would hate to see this go!		
Additional officer comments		

Submission: 109	Hearing: No	Attachment: No
Full Name:	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
Retirement focus stay with NCC, no other party.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 110	Hearing: No	Attachment: No
Full Name:	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Retirement housing should be just for 65+ no special treatment for any others already in retirement villages. That would be an uneven balance and unfairness. Better maintenance and more people contact. Be it in person or answering emails or phone calls. Proper signage at the beginning of villages and logical rubbish bins for those that are older and more frail. The majority love and care for their homes. Also too many dogs, which seems to have been allowed recently. Our tenancy says no animals		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 111	Hearing: No	Attachment: No
Full Name:	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 112	Hearing: No	Attachment: No
Full Name: Colin Oemcke	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 113	Hearing: No	Attachment: No
Full Name: Ellen Tamboar	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 114	Hearing: No	Attachment: No
Full Name:	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 115	Hearing: No	Attachment: No
Full Name: Shirley Anne Cardino	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
<p>What are the alternative options if social housing sold and only retirement units are available? Social housing is still and will be a requirement for people on low incomes. If sold (currently not enough homes for people living in social housing) to be moved to. Not all tenants are over 65. The village I live in consists of tenants aged 40-96, we are all fit and able and look after our homes, which is a plus for Council investment. I realise not all villages are like this but stricter guidelines could improve this. Our homes may be older but are structurally sound and well maintained. Rent is currently fixed at a certain amount but there will be annual rent increases (as has always been) so the projected figure would vary from the amounts listed. If all rent income was used strictly for the villages surely this would change the amount needed (as in loan and rates). What happened to money that was not invested until 2019? some of that could have been used to update some of the older homes. If the social housing villages are sold and the money used to fund the remaining villages, where will the money come from to build more homes? If sold what is to stop tenants remaining in their current homes? There would be a rent increase but would still be cheaper than moving to private rentals which we would not be able to afford. It does not seem feasible that a private buyer would demolish the existing homes or put out existing tenants who look after the properties.</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 116	Hearing: No	Attachment: No
Full Name: Nyman John and Marlene	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 117	Hearing: No	Attachment: No
Full Name: Frances Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
As a pensioner at 90yrs age I am content with the way the system is now. As long as the rent increase will leave me enough to pay my bills and food on the table		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 118	Hearing: No	Attachment: No
Full Name: Fiona Clements	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I realise this housing selling situation is from a corporate world. Accept I find the emotional wellbeing, the mental health wellbeing has been far overlooked. Causing people anxiety panic and fear. People feel vulnerable and especially the elderly or older pensioners are very lost of knowing how to cope for all we have is a promise to be housed on paper		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 119	Hearing: No	Attachment: No
Full Name: Grant James Swien	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 120	Hearing: No	Attachment: No
Full Name: John Cudd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 121	Hearing: No	Attachment: No
Full Name: Sandra Joyce Stuart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 122	Hearing: No	Attachment: No
Full Name: Anastasia Paxie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Thank you		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 123	Hearing: No	Attachment: No
Full Name: Kay Mitchell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 124	Hearing: No	Attachment: No
Full Name: Wing Joe	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 125	Hearing: No	Attachment: No
Full Name: Heather Clinton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Central Govt have support services and agencies for social housing, or it should sit there as part of their overall MSD support services		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Retain a little control/facilitative oversight but move bulk of service delivery to private providers who are skilled in these areas. Local council should be focused on managing core infrastructure (water, waste etc). Never going to have enough housing for demand, nor should a council try to.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No brainer		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Council staff are not investment experts. Use the experts! No brainer to provide for future, and absolutely assets should be making market-level returns in most cases otherwise get rid of them. While council (on our behalf as ratepayers) has some social responsibilities it is not a charity. Get tough.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Those quasi-commercial entities (Napier Conferences, Ocean Spa and Kennedy Park) should absolutely be wiping their own faces. Again, not council core infrastructure responsibilities - a pool is provided for the city at Onekawa, conferences are a commercial activity as is camping and caravanning. If commercial businesses were running insolvent they wouldn't exist, same should apply to these.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Only question is what happens if they can't be made cost neutral over three years and default on their loans? Presumably rate payers have to pick this cost up, and from what funding source? What's the incentive for them to commercialise properly?		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	

Move redevelopment risk elsewhere, those kinds of projects ALWAYS end up with cost overruns and problems. Council is a service provider, not a property developer. Long term council structures, staffing and team working requirements may change with technology and future mergers etc. Leasing is a much more flexible option for future agility

Officer comments:

Additional comments

As households we have limited abilities to absorb significant rates increases as we are already facing, well outstripping income increases. Want rates to be spent on fundamentals (water, electricity, waste, roads, emergency management etc) NOT nice-to-haves. Get tough as we have all had to do out here with our spending and move things to private enterprise where the skills actually lie and commercial bases or cut them adrift.

Additional officer comments

Submission: 126	Hearing: No	Attachment: No
Full Name: Rodney Stone	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 127	Hearing: No	Attachment: No
Full Name: Rodney Lawrence Wylie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 128	Hearing: No	Attachment: No
Full Name: Roy Ray Marsh	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 129	Hearing: No	Attachment: No
Full Name: Ann Lindsey Pirret	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Somethings got to be done and this seems the only option, a lot of ratepayers have mortgages with high interest rates these days, it seems unfair to expect them to pay rising rates for community housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
This seems best, the rate payers keep community housing (and some will want to move into council retirement villages themselves in their later years). This is presuming any providers will be reputable organisations. I'd rather have Council control (I don't adapt to the unknown as I used to) but do believe it will all turn out well.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 130	Hearing: No	Attachment: No
Full Name: Lisa Kirby	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
As long as there is still housing for everyone currently housed and people don't get evicted from their homes.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
But please hire specialists to manage it, don't give the positions to existing council staff. And land like Parklands should have had more duplex options instead of single dwellings. Like Stonefields in Auckland.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Not everyone has had their pay go up, so no to more than that rate. People on benefits will not be getting much of an increase in the future as well, so will be hard for them to pay more.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Absolutely, make money off those businesses or sell them if they don't make a profit. Kennedy Park must surely make a profit, Ocean Spa should be priced at making a profit too, it is a quality facility and people can go the the Aquatic Centre if they can't afford Ocean Spa. Conference Centre should make a profit too or sell it.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Yes, leasing the building back is just throwing money away, better to own it.		
Officer comments:		

Additional comments
Upgrade the Aquarium please and Faraday.
Additional officer comments

Submission: 131	Hearing: No	Attachment: No
Full Name: Mark Hamilton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No point in having ratepayers fund something that central Govt can, it also dilutes the real size of the issue when KO publish their numbers		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
The private sector should be able to provide this better. The Council could own the land for example and lease to a private entity.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
It keeps the rate and its distribution very focused, which is a good thing.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
This is actually quite refreshing to read...		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
User pays and they pay full costs. We could offer premium service fees too for those what things quickly or more regularly		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Not a fan to use loans to fund losses. Pretty sure that if they return to profitability that the cash could be used to enhance something else.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
But think about how the local contractors can add value in the process.		
Officer comments:		
Additional comments		
Now is not the time to be thinking about the backlash of rate rises. You have a real opportunity with what is happening in the rest of country to increase the rates to what they need to be to get the city in top shape. Political will should not over shadow what is right for the city. The citizens will get over it very quickly.		
Additional officer comments		

Submission: 132	Hearing: No	Attachment: No
Full Name: Danielle Munro	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I am not sure on this one.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
I strongly disagree with closing the Aquarium as an option. Aquariums are notoriously expensive to run and maintain but are a massive asset to tourism as well as education. I feel it would be a big mistake to close it. If the will is there there is always a way to make it happen. You have a fantastic team there who I am sure can come up with imaginative ways to secure more funding for maintenance and development.		
Additional officer comments		

Submission: 133	Hearing: No	Attachment: No
Full Name: Lionel Da Silva	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Council is obligated to remain wishing core obligations as public servants it remains vital not to stray into any mandated that the ratepayers have not mandated		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Your payroll and 3 year plan need to be revised . If any positions within council is not of absolute necessity then in terms of what the public is facing as proposed increase is not fair on the rate payer . Council business units that are not profitable needs to be closed if profitability can not be achieved . Repurpose these assets and stop planned new builds		
Additional officer comments		

Submission: 134	Hearing: No	Attachment: No
Full Name: Trevor Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Utilise organisations who do this as a business as they have scale and expertise..		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These businesses need to be self sustainable as with any other business		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
If you increase rates to the percentage you are proposing for the next 3yrs, you will force some people out of their homes as they won't be able to afford them. Increases are to high..		
Additional officer comments		

Submission: 135	Hearing: Yes	Attachment: No
Full Name: Sally Davenport	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
As a community, we have a social obligation to provide for the less able and less fortunate in our community. Government cannot be expected to do it all & this government will do less than ever. Napier has an unwanted and embarrassing reputation for homelessness - do we want this to get worse? I for one do not. As for cost of repairs & upgrades, I've seen first hand how money is wasted. Your two co-ordinators need to act as if they were spending their own money and be significantly more savvy about how they're spending our funds. Competitive quotes, shopping around for deals in paint, etc etc.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We need to face up to the fact we live in a flood plain with lots of rivers & climate change is happening - we cannot stop it. BUT we also need to FIND A WAY to hold the logging companies to account FINANCIALLY for the impact of their practices on our city.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Council has proved over & over and over again that it can't manage assets such as Marineland, The Aquarium, Kiwi House, War Memorial Centre, etc without them losing money and proper scheduled investment in repairs & maintenance being scheduled and carried out. I'd suggest it could be cheaper aka more cost efficient to have professional asset managers.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Cut your cloth accordingly. Some of these fees are mandatory for most residents, whatever their income. Some fees are levied on items which would be considered optional and non regulatory. These could be increased as they are luxuries, not essentials.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I'd question whether they EVER become self supporting, loan or no loan. The mindset has to change where the bank account is not subconsciously seen as a bottomless pit.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).

Again, look at the costings as if it they were being funded by your own bank account and cease using endless consultants. I question whether it really has to cost \$58m to bring everyone back under one roof. Do we REALLY need to titivate the exterior to the tune of \$5m. Does the interior plan have nice to haves, can we afford them? Should we not stick to the "Must Haves" & accept that's all we can afford right now.

Officer comments:

Additional comments

Yes, take on board the Must Have test verses the nice to have test PLUS I would implore all council staff to have the litmus test question in their heads for ALL SPENDING, even the office stationary. "Would I agree to this expenditure if it was coming out of my bank account? Does this represent value for money? Can I get better value using another way, supplier, design, etc?"

Additional officer comments

Submission: 136	Hearing: No	Attachment: No
Full Name: Jess Argent	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
While it's fair to be prepared for something like this the increases you are imposing on your community is disgusting. We are in recession and a cost of living crisis, while minimum wage is increasing most other wages are not and this is not being taken into consideration. \$700 a year when we all already live week to week.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No further costs!!!!		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Honestly disappointed in council thinking people can afford above and beyond		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Stop making us pay for things that will not change Napier		
Officer comments:		
Additional comments		
We moved from Wellington for a better life in Napier. You are about to cost us more than when we lived in a major city. If the rates increase goes ahead we will be selling up and moving. Disgusting way for a council to respond to a recession and cost of living crisis. Napier is an absolute joke and I am highly regretting our decision to relocate and will ensure our families follow suit. Just disgusting and disappointing.		

Additional officer comments

Submission: 137	Hearing: No	Attachment: No
Full Name: Steve Bevan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No more borrowing money or rate increases.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Let the companies that invest and run retirement villages take control.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Call it what you want, but do not increase rates. There is a limit to the rates payment that individual home owners can tolerate, our council rates excluding regional rates will increase to \$3700 this year, we are on a pension. A lot of damage was caused by slash, make the companies responsible contribute to rebuild of bridges etc.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Use the rates money for essential council services only. Do not use rate payers money on new swimming pools and other non essential projects.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
The consumers price index is 5.6 %, yet you are proposing an increase of 23%. This is an unacceptable large increase.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Charge tourists more money to cover the cost of running these facilities, it's not rocket science.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
What ever the cheapest option.		
Officer comments:		
Additional comments		
The council thru the years have built or been involved in projects that ere not core council activities. You cannot keep putting up rates at the current levels, it is becoming a financial burden to home owners who are on fixed incomes. I appreciate that councils have limited financial options but do not keep putting rates up.		

Additional officer comments

Submission: 138	Hearing: No	Attachment: No
Full Name: Jonty Underhill	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 139	Hearing: No	Attachment: No
Full Name: Robin Fabish	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
I understand that selling council housing makes financial sense, however, I am concerned that privatising social housing puts it at risk. If it was sold to agencies like the Salvation Army who would continue to ensure a social housing provision, I would be more comfortable. The more support we have for people facing social challenges the better and I am anxious about leaving those things to a market which is driven by profit rather than caring.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
This would make sense to me. Ensuring that those retirees who need support can still access it. Private provision is fine, but there still needs to be a local government function which ensures that those who are less well off do not fall through the cracks.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We cannot put our head in the sand about this issue and a medium/long term strategy that looks after our children and grandchildren is the responsible thing to do.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Absolutely agree we need to maximise investments and dedicated expertise is needed to ensure this.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
It frustrates me that councillors lack the courage to make rates increases because ratepayers are likely to vote for someone else who is taking a short-term perspective and promising no rates increases. The council needs more money to pay for the services that it provides and do the best for our communities. We need to be prepared to increase our rates to enable council to deliver what is needed to us. The alternative is greater borrowing which I would support for capital investment projects to improve infrastructure like water pipes and stopbanks.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.

If it was a choice between a council owned office building and stopbank improvements, I'd rather the latter. If there is enough money to ensure the lives of our people from flooding by improving the stopbanks, then retaining the office building asset is ok.

Officer comments:

Additional comments

No comments added

Additional officer comments

Submission: 140	Hearing: No	Attachment: No
Full Name: allan baggett	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Only essential items such as drainage and council readiness/alert plans.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Council trade org only if financially viable without adding extra costs to ratepayers.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
council need to within your means - residents have to.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Market forces to dictate sustainability. Quit 'white elephants'		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
what cost to repair? Cost / benefit analysis???		
Officer comments:		
Additional comments		
Stop wasteful projects like road humps (latest in Carlyle St is stupidity - havent seem anyone us it yet!). Stop needless 'beautification'		
Additional officer comments		

Submission: 141	Hearing: No	Attachment: No
Full Name: Aimee Watson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 142	Hearing: No	Attachment: No
Full Name: Graeme Clinton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
A change of the way these things are handled is necessary to lower future rate increases. The proposed rate increase this year is unacceptably high.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Sell the houses so skilled operators take over the process and the Council make the rules. The Council staff should not be doing these sorts of jobs.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
1. We should not be accumulating funds for the future, deal with disasters as they arise; the government will need to also come to the party as happens at present. 2. Resilience Rate is a poor name, keep any accounts names as they are intended; in this case call it the Disaster Recovery Rate.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
This is essential as it needs a body overseeing it all. Council needs to concentrate on whether our services can cope with the increased demand. Some facilities are not up to a decent level at present, mobile phone coverage in the new Parklands stages is very poor and this is one that needs to be addressed.		
Officer comments:	Napier City Council does not manage mobile phone coverage. It would be best to contact your mobile carrier for queries related to poor mobile phone coverage.	
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Internal adjustments have been made to by the Council if fees do not cover expenses. We all have to do this and Council cannot keep expecting ratepayers to pay increases over the CPI.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
If these facilities do not become profitable within 3 years, they should be closed down or put out to a commercial organisation to operate.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Council needs to get away from the risk of excessive costs and cost overruns, lease the building and budget to fixed costs.		
Officer comments:		

Additional comments
Expenditure needs to be pruned back to an acceptable level; 23.7% increase of rates is just too high. I am aware that it has been a year of extraordinary costs but that is life, adjust outgoings accordingly.
Additional officer comments

Submission: 143	Hearing: No	Attachment: No
Full Name: STEVEN DEW	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
As long as it done ethical so individuals or companies don't take advantage of the situation.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
May train the staff for cleaning duties and garden duties it would help keep lifeguards motivated and more aware of the facility that could save money on cleaning contractors etc?		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
As long as it's not unnecessary work done it's needs to be a safe place but not a fashion statement		
Officer comments:		
Additional comments		
I feel we still need more incentive to use transportation other than private cars if that means making Napier cbd a car free zone? Also I dislike recycling days at the current method it is terrible all the recycling turns into rubbish blowing through or city we need to do something at a government level to stop single use plastic it's a scourge. I personally think we need		

to support people in our community that choose to look after themselves with health and fitness not deter them by putting prices up. The cost of a unhealthy community is more than the cost of helping keep the price of a pool open.

Additional officer comments

Submission: 144	Hearing: No	Attachment: No
Full Name: Dean Sneedon	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 145	Hearing: No	Attachment: No
Full Name: Michael Sisam	Organisation: Arthur Miller School	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Any increase in fees to recover 'some operating costs through user pays.' assumes the council actually delivers on all areas. This is not the case. I have contacted two Napier City Councillors, one of them on more than one occasion, and am yet to have any significant response from them in order to make our city safer, yet, the councillors will continue to get paid with a possible pay rise. My experiences with the NCC to date do not show they are working for rate payers.		
Officer comments:	The importance of keeping our city safe is highlighted as part of Council's 'Spaces and places for all' Strategic Priority - 'Napier has spaces and places that everyone has access to and wants to use. We have a focus on accessibility, safety, and city vibrancy.' Our Napier Assist Āwhina Tāngata service has been working to improve the safety in our CBD since 2022 by actively interacting with businesses and public, and providing a social connection for visitors to the city. They also work to de-escalate issues and reduce public exposure to nuisance behaviour from other users. On a wider scale, Napier City Council works closely with a variety of organisations to improve community safety. Napier City is also an accredited international Safe Community that recognises safety as a universal concern and a responsibility for all. First accredited in 2010, Safer Napier aims to make Napier a safe and healthy city through encouraging cooperation and collaboration of key agencies, organisations, community groups, businesses and the wider community who share this common goal. Napier City Council is the agency responsible for coordinating the programme which is governed by the Safer Napier Strategic Group. Mayor Wise is the ambassador of the programme.	
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
These are being called a tourist attraction and Napier, and Hastings, residents are being asked to fund these 'losses' at tourist rates. I suggest a residents fee that is significantly lower than a tourist fee. This is inline with other regional and international cities. As a school principal, you have priced our school out of any future visits to these premises - this is further loss of funds for the council. After attending the Napier Aquatic Centre for the last two years and paying more than twice the price for our visit in 2024 than 2023, future use of these facilities in Term 1 and again in Term 4 will be reviewed as well. Personally, I use Ocean Spa most weeks and I can not believe the where the funds have gone on the upgrades carried		

out in 2023, the pool is still dirty, and the entrance way is untidy. Furthermore, the pool is over staffed - wasting funds. At 7am on a Saturday morning, there were six staff working. Two at the desk - one two many. And four life guards. Three of whom spent their time talking and drinking coffee, not actually actively supervising the pool. As a principal, who has frequented the Napier Conferences and Events Centre regularly with principal seminar days, I will be recommending that we find other venues to host our termly events, again, due to the price increases. If the council wants to save money, it could reduce its expenses in running these places - overstaffed venues with employees not carrying out their roles in a manner that would deem professional.

Officer comments:	
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Napier City Council office accommodation	
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No comments added

Officer comments:	
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Additional comments

No comments added

Additional officer comments

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Submission: 146	Hearing: No	Attachment: Yes
Full Name: Beverley Rye	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
This is the only option; I am happy for rate increase if it shows that it clearly goes to pension housing AND that council show they have committed to other cuts to support maintaining pension housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
they can't as their are not effective.		
Officer comments:		
Building up our community resilience		
I think Napier citizens do not need a over \$60,000,000 new building. Shows your priority council and Kirsten Wise.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
This would be run by corruption and inept members and would further open mismanagement of resources. It should be status quo with those involved having a commitment and ethical obligation to prioritise financial performance - this is their job. You are again trying to avoid work and spend more rate payers money on figure heads.		
Officer comments:		
Reviewing our fees and charges		
Lower cost of council building; and ride the CPI increase.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
You need not to infill housing near the CBD; what is the message you are sending when Wellesley road is fast becoming a infilled promoting breeding of ghetto social problems- how will this attract visitors when it is so close to where they want to be? - Put this housing in councillors backyards...from there you can try and attract to these venues; speakers; trainings; education; worldwide; selling from Napier as a SAFE community; a CARING community; creating space where people want to come. These should be run as commercial businesses.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
We need to retain building however, they do not need to be ivory towers.		
Officer comments:		
Additional comments		

See attached for my submission on selling pensioner housing.
Additional officer comments
The current way we provide housing is financially unsustainable. The Council's preferred option is to sell the three social housing villages and the money from these sales will be set aside to fund the remaining villages. The Elected Members have made the commitment that all current tenants will have a home following the review and they wish to maintain, or potentially increase, our retirement housing.

Attachment:

This is my submission against Napier City Council selling off pension flats and I would like a full and detailed account of where these vulnerable people will go to live for the rest of their lives. I want council to look at the abundant amount of research that does not support this ludicrous decision from around the country, around the world and in history. In August 2023

An 80-year-old woman turned down for rental housing five times is an example of a "looming crisis" facing Tauranga, an elder housing advocate says. Greypower Tauranga and Western Bay of Plenty representative Vanessa Charman-Moore told a Tauranga City Council meeting yesterday she was regularly approached by "distressed superannuants" struggling to find a roof over their heads. This is being repeated across the country including in Napier.

The current (2023) Future Development Strategy (FDS) showed the key findings of the report are: The New Zealand / Hawke’s Bay population is undergoing a fundamental compositional change as a growing percentage of the population passes into retirement age. Within the next 30 years the number of people aged 65+ will increase by 60%; those aged over 75 will double; and the number of people aged 90+ will more than treble. This trend will also continue and intensify beyond the 30-year projection period. Without pensioner council housing where will these people go? Are retirement villages an option or does Kirsten Wise and council simply wish these people are no longer here, a burden to council, a thorn that causes the Napier community to question the council spending on pavement lights, pedestrian crossings and other important factors in ‘their council’ portfolios.

The cost of retirement villages: [July 2023 figures \(known as ‘financial contribution’\)](#) cover the cost to 'the eligible person' of a [standard bed/room](#) and range from \$1355.76 to \$1464.26 per week (depending on where they live in the country). This amount is also known as the [Maximum Contribution](#). A one-bedroom rental in Napier is between \$415 and \$650 simple figures the pension for a person on their own is approximately \$496, I invite the council to make this work. Show ratepayers a document where this works in any shape or form.

Selling off pension units clearly highlights how Kirsten Wise and Napier Council value those who have worked and lived in the Napier Community. Yes, it is emotional, and council make call the selling off of pensioner flats as making a rational decision devour of emotion, using rationality as an assassin can do in making emotionless decisions. Emotions are what make us human, are what makes for community and care for all, not the elite chosen few. Council value of the elder population is apparently not at all; of course they are not punishing the achievers, those who have managed to secure homes or can afford retirement homes. Kirsten Wise and council decision making is punishing our most vulnerable pensioners, making them pay for their lack of diligence in securing their own homes and having somewhere to live in their final years.

Kirsten Wise and council are saying no you do not matter to us and if you make a fuss or your community makes a fuss, we as the young and powerful council will punish you all by increasing rates. We are your elected bullies that do not have an ounce of compassion or offer any empathic response to you losers, minions and subjects of our reign of power, and we will misuse and abuse this power and hold you to ransom.

My understanding of a mayor's and council's roles and responsibilities is to the people that elected them. They are the head of municipal government; who work with city officials, and council to efficiently and effectively safeguard the community and address its citizen's needs. If this is the case a vote of no confidence needs to be placed on this mayor and her council. The council appears to have forgotten they are public servants and their job is to ensure that public services work, not put this back on citizens for council's lack of planning and councils' inefficiency.

In my opinion, Napier City Council are a dictatorship cleverly disguised in red tape and named a democracy offering 'consultation' and 'have your say' in a ploy to appease citizens of Napier who you are elected to serve – what a joke! My problem is the joke is on our most vulnerable, council sit in arrogance and ignorance and make decisions for people there are so far removed from. The mayor and her council are careless and without insight that their decisions have far reaching consequences, impacting on all aspects of others' lives, council take responsibility for your elected role instead of being caught up in your own narcissist promotion of self; think about community, think one day you will be aged, oh but wait you are the elite who ensure they have provided for themselves.

I am happy for my rates to be increased to support pensioner housing, NOT for council buildings, so false heads can discuss further false stupid decision making, sipping on coffee, NOT for 'the only one of its kind pedestrian crossings' (was there consideration of wheelchair/mobility scooter users?). I suspect this counsel is all about high economic, white, able-bodied persons in a plastic facade of what is community...here is a thought what if every councillor takes a cut of \$50.00 maybe one bottle of wine a week, would this help support those living in substandard poverty living?

Is the council expecting MSD to increase pensions to cover the raise in rent costs? If yes, why are they purposing to raise rates to cover the increase? Will MSD actually raise the amount paid for rent in pension or will pensioners be in deficit every week by just paying their rent? What will councillors have to give up, a wine, a meal out, a holiday, a second/third car, the list goes on? What will pensioners have to give up, food, power, safety, the list goes on?

On average in the OECD, 14.1% of individuals aged over 65 live in relative income poverty, defined as having an income below half the national median equivalised household disposable income. Their income gap to the relative poverty line is 23.8% on average. Poverty rates are higher for older people than for the population as a whole, which averages 11.6%. However, this result is driven by a handful of countries. In 16 out of 37 OECD countries, the old-age income poverty rate is lower than for the population as a whole. It tends to rise with age during retirement and is higher for women.

If councillors fit in the national median or above of having higher earning and higher earning power; maybe sharing the wealth is more appropriate. Maybe mayor and council need to look at cutting spending elsewhere instead of attacking the most vulnerable with the least power to fight back; in short, a corrupt incompetent exploitative council who are mismanaging ratepayers' money will continue to make decisions based interpreted by their lived experience and the blinkers they choose to wear. However, in this decision I think citizens of Napier need to stand strong and give a clear message that those in pensioner housing, are important, are valued and are a vital part of 'OUR' community.

Submission: 147	Hearing: No	Attachment: No
Full Name: Chris Hart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I am in favour of the above but a proposed average rate hike of 23.7 % to me as a retired home owner is unacceptable after the huge increase in home insurance premiums in this last year. Cost of living increases have far exceeded my pension benefits after a 53 year working life. You just seem to want to squeeze my dry. I consider a 10 to 15% rates increase more in keeping with reality ?		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
Read my comments above, please?		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Read my comments above please?		

Additional officer comments

Submission: 148	Hearing: No	Attachment: No
Full Name: Victoria Dobson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
If actual housing goes and the elderly are forced into retirement housing, where do the up and coming low socio-economic going to go, esp with "cost of living" going up and up, with no reprieve ?! Yes, there are going to be more elderly, but there are also a lot of younger generation who cannot afford housing, so removing housing isn't a good future option.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Not a good option		
Officer comments:		
Building up our community resilience		
You mentioned in your pamphlet that we all got (at great expense to us, the ratepayer), that as a community, we need to build self reliance. To me, none of the above options covers this. Resilience Rate is a name that doesn't tell us much, other than more expense and a buzz word at best.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
I feel that any money made needs to upgrade parts of Napier that need to be worked on, such as ageing infrastrucutre, and not making the city look "attractive" esp at a time where income has been low due to various disruptions to the city in the past few years (Covid, Cyclone Gabrielle).		
Officer comments:		
Reviewing our fees and charges		
an example, increasing the price of car parking is unlikely to get cars out of the city, but frustrate users (who, once again are trying to support Napier but are being slammed with increasing costs, therefore may look online or not at all). Bus services here are not user friendly and as taxis etc are an expensive way of getting into the CBD, therefore added costs for parking etc isn't a good option.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 149	Hearing: No	Attachment: No
Full Name: Jan Orme	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
None of these options, community housing in any form should not be the council's responsibility or any part of the ratepayers. Councils do not provide social welfare for any other group, eg disabled people living in their own homes, so why elderly people? Sell all the properties to a responsible social housing organisation and use the money in a way that benefits all Napier residents not a select few.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Shift the focus to putting money into the whole community. I'm not against the rates being increased if it helps all Napier residents equally but if we have an asset we can sell that could be run by someone else who are experts at it, we should sell. The Council has debt that could be reduced by selling assets they shouldn't have to be responsible for.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
And look at selling all social housing properties.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Increasing rates and cost of living crisis means any further increase could see services not being used by Napier residents who are already cash strapped.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		
I would need to see the feasibility study and costings to be able to comment on this.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 150	Hearing: No	Attachment: No
Full Name: Jules Cunningham	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Sell some social housing with a focus on selling to a provider who will protect those needing that housing & making it affordable. Within the housing retained, keep some for those with disabilities to help provide security for them in the market.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
<p>reduce the amount of rate to build resilience so as to not make those on limited incomes in trying times suffer to the point that retaining their homes in retirement or with limited income aren't squeezed to the point they can't continue to afford to live & keep their homes. The proposed increase rate & subsequent years of increases is just crippling. I am really scared as I reach retirement age that I won't be able to survive with these increases & other ongoing increases in every cost of living. You have to consider that rating isn't always being paid by a double income , well paid couple who will be annoyed by it, but that there are people trying to sustain paying these amounts with just one income. There are single parents, single people nearing retirement age, those struggling with income due to health or disability & families with huge mortgages just hanging on with the interest rate hikes. We are in the toughest of times, real people out here are going to bed fretting about how they will survive financially for the next week, let alone the next year. There are always ways to budget and reduce costs, to a point. Bigger organizations always have ways to trim costs. Maybe one less pretty garden here, one less beautification project there. A smaller library or one using cheaper non structural materials without the flash & fancy landscaping & an expensive bit of art or sculpture. Less expensive glossy publications posted out when a simple printed letter would do the same. Less money spent on simple office infrastructure. Many out here manage without the best & most expensive office furniture, not so expensive decor , smaller office spaces, shared office spaces. How many offices for the most part sit empty for most of a week or are bigger than the rest of general office space, wasted if you look at their footprint actually used. . Show leadership by working with just a little less. Just like we are having to deal with not upgrading perfectly useful items because we might like it to look a little updated. Turn off more lights, unplug things not in use. Recycle & reuse, especially soft plastics, purchase more sustainable items . In the community, mow a little less frequently, stretch out the timeframes by a few days , reducing the number of mows needed. Stop dumping perfectly good garden plots when they could last a little longer, sell what you remove or give it away to save adding to green landfills. Plant less expensive plantings. Narrow pathways by a couple of centimeters to save on concrete, leaving more greenspace. Have more free dumping days or half price weekends so selfish people don't feel the need to dump in our precious reserves, sides of roads or waterways. Provide places so that people can recycle soft plastics that are put in to landfill every week because people aren't aware they can easily save them from rubbish bins & drop at many locations other than a couple of supermarkets. Buy cheaper pens ! Simple every day things that trim just a little here & there that adds up to a bigger saving. If we are trimming everything we can & being creative with ways to save a few dollars, so can you on a city wide scale & as simply as in your offices.</p>		
Officer comments:		
A new approach to managing Council's investments		
<p>Take some of the owned land spaces, change the laws to allow more permanent tiny home sized type of suburbs. There are tiny cabins appearing all over in peoples yards , because people can't afford to buy a home, or to rent on the open market. Create small sections that can have tiny cabin sized 1 bedroom home & live in smaller communities with perhaps a garden allotment space for the communities. Look at snapper park as an example. Plenty of retired folk living in small modern cabins or flats, with just enough yard around them to provide outdoor space & a parking spot. Though I am no suggesting leased land or rental in this situation, it would be perfect for a mature person living alone or a single person</p>		

wanting a starter home. Tiny homes are a huge market now, but you can't easily get a mortgage on land alone purchase to place one. This would help so much with housing shortage, could be some of the answer to the need to sell council owned social housing. If you look to the states, there are even social housing groups supporting homeless people in to a small space of their own, within a small community get rebuild their lives. While that isn't exactly the target I am suggesting, they work really well & change peoples lives by allowing them to have the dignity of their own small home.

Officer comments:

Reviewing our fees and charges

a marginal increase above. Not a huge fee increase that will mean the have nots can't afford to access such services any longer.

Officer comments:

A change to how we fund some tourist facilities

Loan funded. Rates cannot continue to rise out of control.

Officer comments:

Napier City Council office accommodation

strengthen & redevelop, bit as stated above, on a budget. Cutting all costs that can be, trimming costs in the likes of decor. (please see above in community resilience)

Officer comments:

Additional comments

EVERYONE you speak to, has huge fear around the proposed rates rise. EVERYONE is feeling the pinch. We know we need to help our region rebuild, but the proposed rise is just unfathomable for most of us. I am really scared about these proposed rises, just the first round of rises will see our household paying around \$540 extra per year (\$10 per week, \$40 per month!) out of an already overstretched budget with just one income due to ill health. We have the tiniest postage stamp section, we recycle like demons, put very little in to landfill each week. We weren't flooded .This one increase now finds us considering weather or not to turn on heating in our home this winter , or for as long as we need to remain comfortable. It has us trying to find ways we could cut back on an already cut back grocery bill. This isn't the time to add more pressure. With mortgage interest rates already so much higher making life hard, can't we at least put of some of this increase until the recession settles? Until mortgage rates drop a little, hopefully over the next couple of years ? I feel so very sad about how hard life is right now. Everything you read or hear from others has them feeling the same.

Additional officer comments

Submission: 151	Hearing: No	Attachment: No
Full Name: Paul Siddles	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 152	Hearing: No	Attachment: No
Full Name: Amy Stevens	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 153	Hearing: No	Attachment: No
Full Name: Kim Hall	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
there are many others offering social housing and dealing with the issues associated with this and anti social behaviours, damage etc, council money is better spent else where than subsidising these people		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
set up the retirement housing as a seperate business unit and run it like a business to make it self sustaining and not an ongoing cost burden to hard working ratepayers who have no benifet from these services		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
continue as long as money is not wasted and used for actual resilience as proposed		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
these need to be managed as a business and be self sustainable and return a profit to council and not just use up ratepayers funds otherwise we may as well leave these activities for someone else to do		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
all fees should match the actual costs involved to those who use the services, some should increase a lot more than others otherwise we are always just subsidising a few poeple at the cost of services to others		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
they should be run as businesses, anything like that in public sector would not exist if it did not make money, Kennedy park makes a good return for council and the otehrrs should do the same, otherwise sell them		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
should have done this over 5 years ago rather than rate payers money lining the pockets of wealthy landlords to the cost of several million dollars a year, we would have easliiy saved the rent costs over the last few years if the building was strenghtened as it did not need alot of work, only the stairwells needed fixing to bring the building upto strength		

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 154	Hearing: No	Attachment: No
Full Name: Selwyn Cook	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		

COuncil should be looking at the big picture, business is growth, closing down roads with speed humps, push then police to get involved to deal with speed issues on streets, A New Council building, is needed, staff have worked remotely and have been in leased building's etc for the last 3-4 years so, I cant see how there is justification for a 65mil building and a 7.5mil park/garden. Money could be spent better elsewhere and maybe fix the water issues as also promised. The rate increase is insane. Too high.

Additional officer comments

Submission: 155		Hearing: No	Attachment: No
Full Name: Jenny Sexton		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
With an aging population this is going to be the next need			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
I live in hall street Napier south and the problems associated with social housing are increasing. There needs to be a controlled approach we hear of more plans for more social housing to increase around us boxing us in. We really cannot cope with any more with many in my street talking of selling up as home break ins are increasing despite us having security cameras nothing helps. No more in our area please			
Officer comments:		We're not currently aware of any plans from Kāinga Ora for development in the area. While Kāinga Ora is not obligated to consult with the community or Napier City Council in relation to any new social housing developments or redevelopments, they often do. From a Council perspective and as per our District Plan, social housing is considered a residential activity and is treated the same as all other residential activity.	

Additional comments
No comments added
Additional officer comments

Submission: 156	Hearing: No	Attachment: No
Full Name: Darren Priest	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
It's not the responsibility of the Council to focus nor provide on retirement housing, nor provide for those that do not or have not contributed to the economy		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Need to sell all Council housing		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Rates increases should never exceed CPI		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
All could work from home, reduce operational cost and reduce staff members		
Officer comments:		
Additional comments		
Yes Council is over resourced, head count is too high. Need to reduce operational spend and reduce the head count.		
Additional officer comments		

Submission: 157	Hearing: No	Attachment: No
Full Name: Jolene Fontaine	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
As someone who is on Supported Living and disabled for the rest of my life, my time in private rentals is coming to an end. How will I be able to live if there are none of these options available?? You talk about retirement only , but people like myself cant exactly go out and work for more, so we are as handbraked for life. Im saddened this wasnt in the options		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Stop plans of beautification and art installations. Please put money to where its required..the people.		
Additional officer comments		

Submission: 158	Hearing: No	Attachment: No
Full Name: Harrison Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 159	Hearing: Yes	Attachment: No
Full Name: Matt van der Gulik	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
My preferred option would be for the council to focus on required council activities only. Social housing and retirement housing should be the focus of the central government and managed via government organisations, Any property's should be sold to the crown at market value in 1st option to be continued to be used for social housing then any remaining property stock sold via open market with		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
As per above. Council to focus on core local needs and leave housing to central government		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Agree but in the event of a another natural disaster don't come with hand out wanting more from the tax payer and increasing the amount should be a fixed amount and funds are ring fenced for natural disasters which benefit the wider community and not used for day to day council activities. I also believe funds should be held in trust of Napier city with input from public prior to allocating funds.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Council should stay in their own lane and focus on being a council rather than a developer and property owner		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
All services should be fully user pays, and if not commercial viable then services should cease.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
A cost effective standard building is required to meet the needs, but there is no reason why so much extra be spent on nice to have's when the city can not afford this and the rates payers can't afford the cost increases when so many people are still trying to recover from cyclone damage.		
Officer comments:		

Additional comments
Council should remain focused on the necessities of the city (needs) and any funding allocated for vanity projects, luxuries should cease (wants). Focus on the needs and look at the wants when funding allows without impacting rates increase.
Additional officer comments

Submission: 160	Hearing: No	Attachment: No
Full Name: Ally Jackett	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 161	Hearing: Yes	Attachment: No
Full Name: Adrian Dorman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
keep this rate as it will help.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
get the right qualified people to run this trading organisation.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
I agree we need to increase some fee. But the council has to look at its spending. it seems alot of money is being wasted on stupid ideas like the propsed road detour near the fire station that didnt go ahead, which is a good thing. Also using the rates calculator and our rates are going up a whopping 105%. who can afford an increase like that. I am blown away on this proposed amount		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
we should not be spending the money at this stage to redevelop the library tower		
Officer comments:		
Additional comments		

our rates are going up a huge amount of 105%. I dont mind paying more to reflect the valuation increase but the proposed increase in alot more than the valuation increase. We are really worried on how we will pay this huge increase.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.

Submission: 162	Hearing: No	Attachment: No
Full Name: Teresa Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Look after the elderly		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Deliver to a budget with no overspend.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
These events are unpredictable- it has been 1 year. People should have insurance to rebuild. Give the rate payers a break for a couple of years before slamming them with a rates increase. Insurance and all aspects of living has gone up.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Create a business so they have to act like a business. Not rely on rate payers to foot the bill.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Sell it - most of your staff prefer working from home and saving in travel. This day and age not every one needs to be in the building - move with the times.		
Officer comments:		
Additional comments		
Reduce your catering bill this would help somewhat also!		
Additional officer comments		

Submission: 163	Hearing: No	Attachment: No
Full Name: Lynair Bergman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
It is not fair to continue to increase peoples rates. It is a recession and council should act as such		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
People are struggling. It is not a time to increase rates.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People are struggling. The council should be taking this into account and not continue to make it difficult for low and medium income families to survive.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Choose the option that has the least financial impact on rates increases. People are not interested in funding anything further for the council. Tighten your belts like everyone else is having to do.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 164	Hearing: No	Attachment: No
Full Name: Alana Tapp	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
The people inside their own homes are struggling and increasing rates will only make those people struggle further. Landlords will increase rent prices and there may even be more families seeking out social housing because of the councils decision to increase rates when the city's citizen's are already struggling.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
The council did a terrible job in the first place and so all confidence has gone in their ability to actually perform if a disaster strikes again. So no, I don't think we should have to pay more for something they should already be on top of. However this is one of the only points I'm flexible in my way of thinking.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
The cost of living IS increasing yet wages are not; things are becoming more expensive but the amount of money someone has left over at the end of each week is decreasing. Things are becoming harder. Why increase costs beyond what is necessary? All to fund a new space for the council & an overrated library that 80% of the population will *not* use?		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		
Hybrid working is becoming more and more popular. The funds proposed for the Library tower development are extreme and unnecessary - could be done for cheaper for sure! I don't think citizens should have to fund the councils office location through their rates.		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 165	Hearing: No	Attachment: No
Full Name: Hannah Dudson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Retirement housing only helps our Pakeke/ elderly , and will potentially make more homelessness for the rest. I don't think getting rid of homes in a housing crisis and cost of living crisis will do any other than add to our homelessness epidemic and child poverty statistics.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Although this is important, I don't think this is the priority right now while we are in a cost of living crisis.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
I believe it is really inappropriate to have such a significant rate increase while people are struggling as it is to keep food on the tables for their whanau. I think a priority system should be looked at ensuring that a rate increases stays below 5% while we are in a cost of living crisis. With very little support out there for the medium income earners, a rate increase of up to 20% over the next 3 years just doesn't feel morally justified.		
Additional officer comments		

Submission: 166	Hearing: No	Attachment: No
Full Name: Morgan Lowe	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 167	Hearing: No	Attachment: No
Full Name: Maria Terezaki	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
you should come up with another plan to get funding than increase our rates. We are struggling as it is. If this 3 year plan goes ahead our rates locked in for 23.7% for 3 years or will they go up again next year.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Why not housing for all		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Where does this money come from, rate payers again !!		
Officer comments:		
A new approach to managing Council's investments		
Reduce rates with the money you are getting from Parklands. Food, insurance, petrol has gone up, how do you expect people to survive and you just add to the damage with putting rates up. No wonder our crime rate is sky rocketing.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Can you guarantee these will make money once assisted if they are not making money in the passed.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
DO not put our rates up. Who has this extra money to pay for this. You are kicking people whilst they are already down.		
Additional officer comments		

Submission: 168		Hearing: Yes	Attachment: No
Full Name: Dan Scott		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
The council must continue to invest in council housing for those on low incomes and with special housing needs. These people are in council housing because Napier's stock of affordable housing is not currently sufficient, and they can't afford any housing options without the council-subsidised rent. Selling these houses will rob them of this option. The cost of maintaining these houses may seem high, but we need to invest in getting these houses up-to-scratch and, on top of that, building even more council housing supply. The cost of this will be significantly less than that of dealing with dozens of families suddenly unable to find feasible housing. This is not to mention the detrimental impacts that selling off the housing will have on market rents across the city.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus using the current approach to delivery.
No comments added			
Officer comments:			
Building up our community resilience			Continue with a rate to build resilience (Preferred).
While climate resilience measures are crucial and it is great that the Council is looking into funding for this, it is also essential that significant resources are piled into climate change mitigation. Merely funding adaptation is an "ambulance at the bottom of the cliff" approach to climate change and one that makes no sense. By no means reduce the amount going towards this rate, but add also one for measures to reduce our emissions (for example: substantially improving our infrastructure for buses and other public/active transport modes. 57% of Napier's GHG emissions are from transport and our city is structured in a terribly car-centric way, leaving no clear pathway for cutting down these emissions. Urban forest initiatives and other similar ideas would also be fantastic). Investing in mitigation measures now means the cost of adaptation measures will decrease significantly over the long run.			
Officer comments:		Officers are currently undertaking work to understand our current emissions position. This work will help us to identify and prioritise emission reduction opportunities so Council can develop and implement an emissions reduction plan. In developing an emissions reduction plan, Council will consider which options they will adopt and implement to help NCC work towards Aotearoa New Zealand's legislated 2050 emissions reduction targets. We are working on a comprehensive organisational greenhouse gas inventory to understand the impacts that result from Council operations and services. This first step will help us to set a baseline we can report and measure against. It will also help identify and prioritise emission reduction opportunities so we can develop and implement our reduction plan. Council is also looking to engage in regional emissions reduction policy development, and adopt recommended national, regional, and local guidelines to develop standards, regulations and activity plans.	
A new approach to managing Council's investments			Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
If this is the best option for the council's financial sustainability then it is the one that should be taken. However, I STRONGLY disagree with the Council's social obligations not being passed on to the CCTO. The investment of the Council's assets must always follow these social obligations, as it is with understanding of these obligations that people pay their rates. To have no guarantee that the communal property of the people of Napier won't be invested in a way detrimental to their wellbeing is ludicrous. The CCTO option should be chosen, but ONLY if there is a guarantee that the investment will be ethical and meeting social obligations (e.g. not investing in initiatives that would increase emissions, fund conflict, etc.).			
Officer comments:			

Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Increasing the fees and charges beyond CPI makes sense for many things. However, it must be ensured that this is done in a way that is equitable. For example, if parking fees are increased, this must only be done in places that are well-served by public and active transport. To do otherwise is blocking lower income people from participating in Napier life, due to our city's car-centric structure. We cannot disincentivise driving if we aren't providing alternatives!	
Officer comments:	
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added	
Officer comments:	
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 169	Hearing: No	Attachment: No
Full Name: David Hall	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 170		Hearing: No	Attachment: No
Full Name: Robyn McLeod		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
Will the rates rebate be increased each year in line with the yearly rates increase? This will be necessary or the people who are in the low income bracket will have to take the increase in rates from our already low grocery budget or our power budget.			
Officer comments:		The rates rebate is part of a Government scheme that NZ councils manage on behalf of the Government. Councils have no say in the threshold for eligibility or the annual amount that is offered. Please refer to https://www.govt.nz/browse/housing-and-property/getting-help-with-housing/getting-a-rates-rebate/ for further information on this scheme.	
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation			
Which ever is going to be more economical. Maybe option B is more affordable since a lot of money is going towards other projects.			
Officer comments:			
Additional comments			

No comments added
Additional officer comments

Submission: 171	Hearing: No	Attachment: No
Full Name: Vanessa Shipp	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 172	Hearing: No	Attachment: No
Full Name: Bob Bell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 173	Hearing: No	Attachment: No
Full Name: Joana Devine	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
In my personal opinion, housing workers that are on the council payroll is unnecessary		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I would like to know what you have in mind to build resilience before agreeing to a targeted rates increase		
Officer comments:		
A new approach to managing Council's investments		
You haven't explained enough about who will be responsible or how many you plan to employ in the trading organisation and also how much this will cost. You would need to quantify in order for me personally to be happy giving you my opinion		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Cost. Of. Living		
Officer comments:		
A change to how we fund some tourist facilities		
What was the outcome of the review? I will ask at the public meeting		
Officer comments:		
Napier City Council office accommodation		
Neither option. You should have to understand that times are tougher than working from three locations. Money is better spent on building our resilience to our changing climate. I believe your rate payers will be very disappointed if you push forward with this council building. In my personal opinion Hawke's Bay councils should amalgamate and start sitting around one table. Cull the unnecessary double up of staff and start using a wider rate payer base to fund infrastructure projects across the whole HB.		
Officer comments:		
Additional comments		
Very few people go to libraries. Nice idea but our future professionals need technology hubs not so much a library. Think about the kids who can't afford home access to the latest tech. They get it in school but to be able to get public access would be vital for their education. E books made available will cover the library portion of your plan. Imagine our students being able to book time on CAD programs and IT professionals to assist. This excites me		

Additional officer comments

Submission: 174	Hearing: No	Attachment: No
Full Name: Jane Beaven	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 175	Hearing: No	Attachment: No
Full Name: Andrew Mills		Organisation: Tūhura Otago Museum
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comment		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comment		
Officer comments:		
Building up our community resilience		
No comment		
Officer comments:		
A new approach to managing Council's investments		
No comment		
Officer comments:		
Reviewing our fees and charges		
No comment		
Officer comments:		
A change to how we fund some tourist facilities		
No comment		
Officer comments:		
Napier City Council office accommodation		
No comment		
Officer comments:		
Additional comments		
On behalf of Tūhura Otago Museum's Science Outreach team which recently installed a science showcase (Tūhura Tuarangi - Aotearoa in Space) at the National Aquarium, I would like to emphasise how fantastic of a tourism and educational venue the National Aquarium is to the region and the nation. The National Aquarium has incredible value in terms of engaging both international and local visitors and if there was the opportunity to increase funding for this facility I think the Napier City Council should 100% consider this.		
Additional officer comments		

Submission: 176	Hearing: No	Attachment: No
Full Name: Toiata Faatuuala	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 177	Hearing: No	Attachment: No
Full Name: Betty Kane	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 178	Hearing: No	Attachment: No
Full Name: Joey Murfin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 179	Hearing: No	Attachment: No
Full Name: Beverley Mirthe Dowll	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 180	Hearing: No	Attachment: No
Full Name: Thomas Douglas Murfin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 181	Hearing: No	Attachment: No
Full Name: Robin Patrick Lawton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 182	Hearing: No	Attachment: No
Full Name: Haiyan Hu	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
I support the council moving to a retirement housing only model. Social housing outside this should be the responsibility of the central government. If the Council continues its current approach, it is duplicating services provided by central government and therefore is less efficient and more expensive for rate payers.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
A mixed delivery approach would bring in other options and ideas.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No Comment. Support		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Makes business sense.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
This would be a popular option for Napier that residents would support in the majority.		
Officer comments:		
Additional comments		
Keep up the good work.		

Additional officer comments

Submission: 183	Hearing: Yes	Attachment: No
Full Name: Jawad Abou-Aresh	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 184	Hearing: No	Attachment: No
Full Name: Valerie McCoimick	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I need a stable home		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 185	Hearing: No	Attachment: No
Full Name: Teresa Clements	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 186	Hearing: No	Attachment: No
Full Name: Tracey Heke	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
If you go with your preferred option, where will all those people live that you're going to have to evict? There's enough beggars and homeless people around, why create even more? I'd also like to see the numbers broken down fully, not just lumped together total of \$3.5M. Has Council done everything it can to ensure it's not being overcharged for things like maintenance, renovations, insurance, i.e. do you get multiple independent quotes and fully review them to get the best deal?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Don't. I don't want to see this happening. You refer to working with other housing providers. Who is that? If you're referring to Kainga Ora - forget it. They can't manage their own properties or tenants. Are you referring to independent real estate agents or private retirement village companies? What are the numbers involved? There should be no change even considered until the public have more information with the true numbers involved fully broken down.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
What successful business do you know doesn't have a reserve for emergencies? Now is the time to continue forward planning. Once you take it away, you can't come back in say 3 years (unless there's another significant event) and say, oh we want to bill you for this? Come on, do better.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No management of the financial performance and growth is mismanagement! I would think that with the right staff and the right KPI's, you can manage it within council, but which option is more cost effective (break down please). Can't make an informed decision if you don't provide us with the information.		
Officer comments:		
Reviewing our fees and charges		
This survey is tiresome. Exactly what services are you talking about charging extra for and what figure are you proposing as a preferred amount?		
Officer comments:		
A change to how we fund some tourist facilities		
I think the Head of Finance at Council should be sacked. Ocean Spa was closed for 8 weeks for maintenance last year - in the height of summer!!! Why aren't these facilities making money? Change the person in charge of the numbers for starters, they're clearly not capable. How is borrowing money to cover the losses going to make these successful? All you've done is incur interest.		
Officer comments:		
Napier City Council office accommodation		
Numbers.		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 187	Hearing: No	Attachment: No
Full Name: Baird Fleming		Organisation: Hamilton Zoo
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The National Aquarium in Napier is an excellent example of a modern day aquatic educational and tourist destination. There are very few of these in the country. Financial support is vital for it to maintain modern aquarium standards and continue to support the image of a "Nature Friendly" Aotearoa/New Zealand.		
Additional officer comments		

Submission: 188	Hearing: No	Attachment: No
Full Name: Brent Horton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Rents need to increase to ensure break even on costs. Ratepayers should not have to subsidise rents.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Providing it is self funded. No additional burden to the ratepayer.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Perhaps defer this aspect given the horrendous proposed increase in rates.		
Officer comments:		
Additional comments		
Defer as many works as possible to alleviate the proposed rate increase.		
Additional officer comments		

Submission: 189	Hearing: No	Attachment: No
Full Name: Louise Hibberd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Napier residents cannot afford more than CPI. most people are struggling with no pay increases. Council needs to work within the limited budget.		
Officer comments:		
A change to how we fund some tourist facilities		
How can these businesses be losing money? POorly managed if not profitable.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Proposal of 23% rates increase is not feasible. Rebudget, remove excess staff, improve efficiency asper any other business has to do to be successful.		
Additional officer comments		

Submission: 190	Hearing: No	Attachment: No
Full Name: Stephan Hokke	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Loans are to be avoided. It is true that if you can borrow to complete a project that will give cashflow, then you can do so. But loans are a confession to having mis-managed your finances in the past. A percentage of all rates should be going into a rainy day fund that can be tapped into to fund cashflow projects that will replenish the rainy day fund. For big projects like sewer plants there should be an amortization fund which fund can be drawn on for completing replacements for infrastructure that itself paid into the amortization fund. It requires discipline and honesty. You never sell an asset that is creating a cashflow enough to cover its expenses. If you sell an asset, the proceeds must replace the sold asset for one that creates a bigger positive cashflow. And no discounted selling either! Full market place value!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Your focus should be on positive cashflow. You should have the "profit" numbers for a project before committing to it. The more the "profit" the faster the new projects come. Yes, there might be a housing problem, and those unhoused have a low fixed income. Get your thinking caps on as to how you can house these people in decent houses, fit for purpose. Can the unhoused muck in to do gardening, needlework, carving, etc etc to bring down their costs, can people commit to pay a weekly amount to sponsor these people? Can a firm sponsor a "village" and get a helping hand from them to do their sales, field work or something to offset the sponsorship? A charity with volunteers to man it could be organized to manage the sponsorships. Retirement homes is not the focus, its housing projects with a positive cashflow.		
Officer comments:		
Building up our community resilience		
Go with the rate to build Disaster Recovery. Not a resilience fund. NO! Disaster Recovery YES! Resilience is wishy washy non-descriptive and begs for misuse for non-disaster. Also, be clever in not sinking money into dead assets. Somehow make it useable. For example, Marae buildings are perfect. They are used for community in normal times and in a disaster are a rally point for the community to house the victims. Generators, sleeping bags, sleeping mats or cots, tents can be stored and even put to use and cleaned and put back in storage. Churches can also serve the purpose.		
Officer comments:		
A new approach to managing Council's investments		
Create a CCTO but the management only get paid when there is an increase in the asset value over 5 times more than their salary/pay. It should be a part time job and the Council allows them to manage only if they bring increased asset value and increased cashflow. Any decent manager should be able to create a 10% increase in assets plus positive cashflow increase in a year so that might be a baseline to which they have to reach. Any activity will only increase the parameters which they are measured. So you have to have Asset Value and Weekly positive cashflow and number of people housed or people employed by the businesses using the assets as markers of performance. But, part of the CCTO operating culture would be open books for the public to check their progress and side-check their activity.		
Officer comments:		
Reviewing our fees and charges		
You perforce have to increase fees above the CPI as you are falling behind. But having said that, you need a team to dig into the books to find out where the increase is coming from. I suspect a bloated admin staff, fees to useless "feel good" organizations, fixing things that do not need fixing or can be done by cheaper means. You need more gardeners, road workers, plant operators, repair crews and fewer "compliance" managers or PR people. Let the people doing the work take video and photo of what they have done to put on social media. That would be 75% of what you need.		

Officer comments:	
A change to how we fund some tourist facilities	
Loans are a solution that will bite you in the bum sometime down the track. You do not use loans to finance a deficit from financial mis-management. You use loans to put in place an asset that will create the wherewithal that will cover all the costs which include ammortization of assets that will need replacement in the future. Napier Conferences and events, the Ocean Spa, Kennedy Park Resort should already be able to operate at a profit. Surely there are entrepreneurial types with vim and vigour enough to make this happen before the year ends?	
Officer comments:	
Napier City Council office accommodation	
Strengthen and redevelop. But, do it as a separate body (not a developer) that will lease the building back to the Council. Perhaps the CCTO can do it?	
Officer comments:	
Additional comments	
You have to make council staff responsible for creating valuable assets and valuable cashcows. Train leaders to be mindful of financial management, to build it right with minimal waste. But you have to look at utilizing the flood land too. A possible plan is to build (houses, sheds, roads and rail) on stilts (surely it can be done) and put crops underneath and be prepared to mitigate these 100 year floods with clean channels (more robust stop banks?) for the water to flow away on. Do you have plans for more hotels, motels, caravan and camping parks? Can you release more land for industry? Boat cruises? canoes on the estuary? Perhaps these are already happening under the radar as I have not heard about these. Find more leaders who will build new business with pride and innovation to add value to the Napier/Hastings area and by their success, bring more visitors to the area.	
Additional officer comments	

Submission: 191	Hearing: No	Attachment: No
Full Name: Lucrecia Perumal	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Stop bleeding us dry when we're all just barely surviving.		
Additional officer comments		

Submission: 192	Hearing: No	Attachment: No
Full Name: Kaye Newland	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 193	Hearing: No	Attachment: No
Full Name: Amy Dove	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I strongly oppose the plan to increase rates by 24% this year. To do so when do many are already facing a cost of living crisis is unconscionable. It is neither a fair or affordable increase. And it is especially galling when you're talking about spending over 65 million on a library and green space. Please let people recover from the 100% increase in mortgage interest, 50% increase in insurance costs and 20% increase in last years rates before hitting them with another increase.		
Additional officer comments		

Submission: 194	Hearing: No	Attachment: No
Full Name: Damien Harris	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
My rates are going up by 60% this not acceptable, along with others. The 26% increase in misleading. You should come out and tell the people of napier what the total over 5 years would be. Probably closer to 100%. You lot should be ashamed of yourselves. Amalgamation of the council would sort you lot out!!		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 195	Hearing: No	Attachment: No
Full Name: Becky Shanahan		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>The National Aquarium is a wonderful facility that absolutely needs to remain in Napier. I've purchased an annual membership for my family since I've moved here and don't regret it. I appreciate that the building itself needs redoing and understanding the needs of the wider community's desires for the aquarium need to be considered for the long term future of how the aquarium functions and where it lives, but it absolutely should remain in Napier.</p>		
Additional officer comments		

Submission: 196	Hearing: No	Attachment: No
Full Name: Paul Devonshire	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 197	Hearing: No	Attachment: No
Full Name: Hine Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 198	Hearing: No	Attachment: No
Full Name: Craig Royden Compton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 199	Hearing: No	Attachment: No
Full Name: Iris Margaret de Winter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
<p>The question needs to be asked. What was done in 40+ years, with all the rents from the new villages, needing no maintenance, for a lot of years. By the time maintenance was needed, there should have been ample funds in the Council coffles. Yet those funds were not ringfenced for maintenance until after the 2022 review. Council were left with old villages needing much maintenance and not funds in the coffers! Council were in debt long before covid and cyclone. Can't blame it all on subsidised rent for elderly. But moving along: when exactly will council make finite decision. When exactly are tenants to be made aware of what that decision means to each option. ie When do tenants learn whether their tenancy is safe or when they need to move. One other point which is really none of my business, just common sense. More care needs to be taken when making background checks on proposed new tenants. I only have to walk around my village and look at windows to see which tenants need extra costly maintenance due to tenant neglect.</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 200	Hearing: No	Attachment: No
Full Name: Amelia McQueen		Organisation: Eastern Institute of Technology (EIT, Hawke's Bay)
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>My comments are specifically about the importance of the National Aquarium as an education facility and the need to maintain and upgrade the Aquarium over-time. I appreciate that a facility such as the aquarium is costly to maintain, however the educational benefit to pre-school, primary, secondary and tertiary education sectors in Hawke's Bay should not be under-estimated. I utilize both the aquarium and the lab facilities for a class within the EIT Environmental Management / Applied Science diploma / degree courses. The aquarium offers live examples of many different animals (not just fish) and displays for animal physiology observation experiments and fish anatomy, which would be difficult or impossible to set up within EIT. As recently pointed out by an external moderator of the Biology course we offer at EIT "How lucky you are to have the ocean environment handy [and Aquarium available for lab use], as opposed to hauling out fish preserved in a barrel of formalin week after week for progressive dissections". The feedback from the students that have taken the biology course, have all remarked how much fun and how much they have learnt from the session held at the National Aquarium. I believe the Aquarium is an important asset for the education sector in Napier and the wider region and that an educational focus for any future upgrades of the aquarium is essential.</p>		
Additional officer comments		

Submission: 201	Hearing: No	Attachment: No
Full Name: Greg Donnison	Organisation: Forest & Bird Hastings Havelock North Branch	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Whilst our branch does not fall within the NCC catchment, we would like to specifically comment on the National Aquarium as its influence extends beyond those boundaries. We are a strong supporter of the National Aquarium as a centre of excellence for maritime research, as an outstanding resource for educating children (and adults) about the marine environment, and as an iconic tourism asset for the region. For these reasons alone, it would be a serious loss if the "last resort" option of closure was arrived at. We urge the NCC and other key stakeholders to do all they can to ensure this is not the case, and we look forward to receiving details on a "re-imagined" vision for this facility.</p>		
Additional officer comments		

Submission: 202	Hearing: No	Attachment: No
Full Name: Helen Courtnell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I would like to comment on NCC's proposals for the National Aquarium, Napier. Whilst I understand the NCC preference for a "re-imagining" of this facility, I believe it would be extremely short sighted if the NCC chose the "last resort" of closing this resource. It is vital that the NCC recognise the importance of this centre as an national and local asset in marine education and research, foremost in the rehabilitation of endangered species like the Little Blue Penguin and leading the preservation of native biodiversity like the Northern Spotted Skink. It also generates significant tourist interest and income for Napier from around the country and visiting cruise ships. I strongly urge the NCC to consider other options in their efforts to cut council spending before compromising the operation of the National Aquarium. I believe this is a decision they would quickly come to regret.</p>		
Additional officer comments		

Submission: 203	Hearing: No	Attachment: No
Full Name: Helena Robinson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Either of these options don't affect me or my family now. Happy for council to go ahead with their proposed option		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
I'm not against these increases but it's that you want to increase them this year and the following years just as much, it is going to cost families too much. I think do a more gradual increase.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
Don't know what this is.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
A rates increase of \$700 a year and further increases is too much!		
Additional officer comments		

Submission: 204	Hearing: No	Attachment: No
Full Name: Kirsty Willis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I don't think it is a good idea to close the aquarium. This conservation and advocacy work is vitally important to the community. There must be a way of making it financially sustainable, by using operating capital to make updates. It is not feasible to put millions in, but there must be a way to put together a LTP that can upgrade the product over time. As an owner of a privately owned tourism business, with animals, this is possible.</p>		
Additional officer comments		

Submission: 205	Hearing: No	Attachment: No
Full Name: John Aloï	Organisation: Tamatea High School	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 206	Hearing: No	Attachment: No
Full Name: Jane Davidson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
We need to look out for our elderly many are very vulnerable physically and financially. No conflict if solely managed by council- user pays will make this option too expensive- many elderly are living in cars and caravans.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
We need to look out for our elderly many are very vulnerable physically and financially. No conflict if solely managed by council- user pays will make this option too expensive- many elderly are living in cars and caravans.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
Council seems to be restricting growth by bumping up section prices and restrictions on land release.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Or make prices low for residents eg like for Auckland residents		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 207	Hearing: No	Attachment: No
Full Name: Sally Gardiner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		
I think it would be a mistake to raise parking meter charges at this time - it will put casual shoppers off Napier CBD.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 208	Hearing: No	Attachment: No
Full Name: Kishan Premadasa	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 209	Hearing: No	Attachment: No
Full Name: Jessica Saw	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
it is always known that hawkes bay (or nz as a whole) is prone to natural disasters like earthquake and other weather events, shouldn't there be an allocated funds already for disaster recovery?		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 210	Hearing: No	Attachment: No
Full Name: Aaron Dibben	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The housing should be self-sustainable. NO rates money should be used to support these. Should I go and ask the retirement housing folk to subsidise my rates? They are already entitled to an accommodation supplement on top of their pension. DOUBLE DIPPING in another form.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Council needs to keep to the basics. Housing is the Govt priority.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Unsustainable as nature will always win. What standard do we build too? Build to survive a 1 in 500 storm only for a 1 in 1000 storm to come along so we up the standard we build to. We need to be sensible in our approach. No knee jerk reactions.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Cull the dead wood. If it's not self- sustainable then let it go. A few will be disappointed, but time heals all wounds. Why have all the bells and whistles if people can't afford to travel to see or use them?		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
All services should be user pays.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
All services should be user pays. There is no reason why Kennedy Park resort and Ocean Spa should be rates subsidised. Thats very poor management!		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 211	Hearing: Yes	Attachment: No
Full Name: Liz Church	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
I think that it is better to pro-actively do one thing well rather than have the current housing become unaffordable and unfit for purpose. It means better outcomes for the city's older citizens, which should remain the priority.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
I think the council should maintain control of the housing stock for the sake of their citizens - for quality and price control. I also think there need to be rebuilds so that housing for the older population is fit for purpose. It is expensive to retrofit, so new housing stock needs to be built to universal design standards. I am a wheelchair user, soon to be 65yo. People may think I need something 'extra' in a house - however I just need the same things that the older population in general need...single storey housing, flat or ramped entry to minimise trips and falls, wider halls and doorways to allow for things like walkers, wheelchairs and ambulance equipment, wet floor showers to minimise falls and allow for shower chairs and higher toilets to make it easy to get on/off the loo. Its cost effective to plan and build to UD standards. It's also better to keep homes safe - otherwise you'll have hospitalised tenants with empty houses that no one can use during their recovery. Please make the housing stock fit for purpose.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		
I can see how you might need to increase costs. I pay rent, not rates, so I'm not too sure how this would affect me or ratepayers.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I am all for building these facilities/businesses. They are high quality sites and should be thriving.		
Officer comments:		
Napier City Council office accommodation		
Whatever works best for staff		
Officer comments:		

Additional comments

I want to reiterate my thoughts on universal design planning and building for the older population. Housing needs to meet the needs of the people living there - these are people's homes. How much better to nurture wellness in old age than have people 'make do' and struggle to be safe and comfortable in their final years.

Additional officer comments

Submission: 212	Hearing: No	Attachment: No
Full Name: Scott Fryer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
There is still alot of discretionary spend that should be put on hold. Time are tough and spending beyond our means with nice to haves should not be the priority. News libraries or buildings for staff should be looked at in future years, the time isn't now even if its not efficient.		
Additional officer comments		

Submission: 213	Hearing: No	Attachment: No
Full Name: Pamela Redshaw	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Increasing my rates by over 20 percent is ridiculous. How can us home owners afford to live. Keep our rates at the cost they are now.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
You are wasting millions of dollars with all these waste of time roadworks on state highway 2 and other roads. Too many people walking around doing nothing so we all know where us tax payers money is being totally wasted.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
Your just trying to create more jobs by making a management control. Don't waste any more of our money, we are all utterly fed up.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
At what cost though		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 214	Hearing: Yes	Attachment: No
Full Name: John Sutherland	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>I have been a member of Ocean Spa for several years and are very concerned with the recent increase of 50% in fees for me. I am a member so use the gym and pool facilities. Most importantly there is still no fee reduction for seniors as there is in many other facilities. A comparable gym, pool complex called Bay Wave at Mount Manganui offers a fee for seniors is \$40 per month or \$240 for 6 months as compared to Ocean Spa,s fee of \$810 for 6 months !!!!!!! They do have some attendance time restrictions for seniors however, this is inclined to increase attendance during the quiet time of the day and in their case senior patronage increased offsetting the cost to the reduced senior fees. Oddly Ocean Spa do offer a senior discount for casual attendance to the pool complex of approximately 25%. I cannot understand this when they do not offer discount for members. I believe a 25% reduction for seniors for full use and a 50% reduction for seniors with reduced hours use say 10 am to 3pm would be reasonable. This would still be considerably more expensive than many other complexes. Please do not allow the perceived need to make profit override the health of Napier's senior community. John Sutherland</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 215	Hearing: No	Attachment: No
Full Name: Debbie Gregory	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 216	Hearing: Yes	Attachment: No
Full Name: David Dyde	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>My wife and I are pensioners. We have no other income. On retirement, I slaved and toiled to construct a well insulated, strong, and comfortable home for our retirement. Literally blood sweat and tears on a construction that would ensure a low energy input, warm and comfortable place for the remainder of our lives. Council is now going to ensure we are forced to sell our retirement home and move down into the flood zone, by imposing an utterly unaffordable rate demand. If council doesn't introduce a rates cap, limiting the maximum demand for a single residential dwelling, then I, and likely many others, will seek the help from the ombudsman to stop this inequitable policy. Council should know pensioners simply cannot afford to live in Napier if they happen to live on a hill. We are facing expense of reparations, following the cyclone, of thousands of dollars. We have four other houses around us, of these five four are occupied by pensioner couples. The idea that someone living on a hill has limitless funds is clearly ludicrous. The policy of capital value for rates is going to encourage land banking rather than land use.</p>		
Additional officer comments		

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.

Submission: 217	Hearing: No	Attachment: No
Full Name: Josephine Cavanagh	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Prefer second option		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Prefer second option		
Officer comments:		
Building up our community resilience		
Agree we need to build resilience but disagree that the council impose a rate to fund this. Central Government should be approached to help fund this.		
Officer comments:		
A new approach to managing Council's investments		
Agree with first option.		
Officer comments:		
Reviewing our fees and charges		
Status quo should remain		
Officer comments:		
A change to how we fund some tourist facilities		
Lease all three facilities to businesses that can run them in a profitable way. Ocean Spa is an example of a great facility that has never been run and managed efficiently. When it was first developed local businesses contributed a lot of money to help the Council get it up and running and it was amazing. Over the years maintenance has been non existent and we now have a run down facility that is losing money.		
Officer comments:		
Napier City Council office accommodation		
Option two preferred.		
Officer comments:		
Additional comments		
Council is proposing a 23.7% rates increase which is a large increase for people who have to live on superannuation like myself who simply cannot afford it. Very strongly oppose this amount of increase. What will you do to help people on low/fixed incomes who are struggling now - let alone have to pay this huge rise rates. I do not see how you can justify such a big increase in labour costs - how about a reduction instead. Combine with HBRC staff to do some of the disaster recovery work. And what are other costs of 5.2% ? What is Te Pihinga ?		
Additional officer comments		

Submission: 218	Hearing: No	Attachment: No
Full Name: James Donnelly	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I'm concerned whee the Council owned housing people will go.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 219	Hearing: No	Attachment: No
Full Name: Christine Briasco	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
My preference is to shift the Council's focus to retirement housing only. However, it is well documented that the number of over 65's is increasing rapidly and an increasing proportion of those retirees will be on fixed incomes and not be home owners or able to afford to move to commercial retirement villages. Therefore, I would like to see Napier City Council focus on delivering retirement housing and retain the 3 'social housing' villages but instead also make these villages retirement housing only villages. Even with 377 dwellings this will not adequately provide for the increasing number of Napier's most needy retirees. It seems to me that \$16.1m over 10 years is a very small amount of the total NCC budget. I wonder if savings could be made on sports grounds (for example) to address the serious local social need of safe housing for older people.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
It is not completely clear to me what the "mixed delivery" model would look like. I would NOT favour this if it meant selling NCC housing stock to independent/NGO providers. As I see it the risk would be that, if NCC is unable to provide this housing at break even then other providers will not be able to either, and then may decide to sell the stock off to commercial interests or run the stock down below health housing standards - or both		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
I agree with the notion of a Resilience Rate and that it be shown as a separate item in rates demands. However, I strongly disagree with it being a flat rate. This is not fair or equitable. It should be based on rateable property value		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Retaining the Council ownership of the building is important from my perspective. I also strongly support strengthening and redevelopment over demolition and rebuild from a sustainability point of view		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 220	Hearing: No	Attachment: No
Full Name: Alice Naylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I don't believe there are enough other housing options in market for low income earners at this time. Simply focussing on retirees instead of families with kids will create a greater divide among our community. We need options for all.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Support to continue the resilience rate if it truly ringfenced for resilience projects		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Fees and charges should be increased for sure - however loyalty / access to residents at a slight discount to tourism rate would be a great option.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Short term pain, long term gain. Council employees should all be working from the same premise to build a collaborative culture. And having ownership of the building makes sense for future generations.		
Officer comments:		
Additional comments		
Whoever pulled this all together did a great job because there is lots of great information and context to be able to give an opinion. All the best for your process.		

Additional officer comments

Submission: 221	Hearing: No	Attachment: No
Full Name: Cyrus Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Unless it has a positive economic ROI the council has little business in providing housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Whatever approach the market has determined to be optimal should be targeted.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Please don't waste too much time and energy renaming taxes/services. Less money to PR/Marketing/Managers, more money to Water/Power engineers & waste collection. Having insurance for our critical infrastructure and to maintain our ability to deliver power, water and dispose of waste should be one of the highest priorities.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Would be great to see public assets achieving the greatest return for rate payers.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
"with the objective of being financially self-sustainable" Public money used to purchase failing business? or Public money wisely invested? What will the council do in three years if the business's fail to make a profit?		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
If its cost effective to repair the building and that the building post repair will be fit for purpose then do it. Just don't use any restoration as some sort of a vanity project that wastes public money.		
Officer comments:		

Additional comments

At a time of national financial stringency, after global pandemic, inflation and a cyclone your plan is to increase rates by 23.7% feels a little much. 11.57% Labour cost? Who's labour? 5.20% Other costs? I too work in mysterious way. 3.90% Inflation? 1.56% Borrowing costs & 1.47% Insurance are the only things I could take at face value, seems too low. I doubt most rate payers will see such modest increases on their borrowing and insurance costs. No doubt the council financial department could elaborate on these costs with ease, I feel like the burden is on the council to sell these increases to the rate payer and so far it is my opinion you have done a poor job. It is few and far between who would vote to increase their tax burden. I would expect the average rate payer would sooner vote to lower their tax burden, you can certainly rely on people to act in their own interest. I wonder what public services the average rate payer would be happy to sacrifice in the interest of lowering their tax burden? Would our economy be better with tax payers having more of their own money to spend or giving it to the "Library Tower" to spend? The irony of asking a public servant to get rid of their own jobs is not lost on me. I spent over a decade managing logistics for an airline, I am well aware of how easy it is to spend other peoples money. If your going to spend a lot of other peoples money you better have a good plan and the figures to back it up.

Additional officer comments

Submission: 222	Hearing: No	Attachment: No
Full Name: Bev Robinson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Make all rentals occupied have responsibility for looking after their home. 3 strikes and out if behind in rent damaged their rental home or unsightly care of property. The message would soon get out to occupiers to respect their home. There are plenty of families on the waiting list. We are too soft and regular inspections should be required. Those who create no problems maybe after a couple of years are offered a rent to buy scheme which was available approximately 45 years ago.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No idea what you are talking about here.		
Officer comments:		
Building up our community resilience		
Currently those affected are still grieving. I did live in Eskdale. Consider other options rather than hiking up rates. I'm now a pensioner and won't be able to afford living in my own home.		
Officer comments:		
A new approach to managing Council's investments		
Sounds like a waste of money to me.		
Officer comments:		
Reviewing our fees and charges		
Where is my increase to match the CPI?		
Officer comments:		
A change to how we fund some tourist facilities		
Rethink what is working and sell off others to private investors at a fair price and not a give away amount		
Officer comments:		
Napier City Council office accommodation		
Use other empty buildings that are in a reasonable proximity. A team leader for each section could meet monthly with updates back to their teams etc.		
Officer comments:		
Additional comments		
I'm very disgruntled by both NCC and HBRC. I think it's time to amalgamate. Too much wasting of money and salaries for all councils.		
Additional officer comments		

Submission: 223	Hearing: Yes	Attachment: No
Full Name: John Leckner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Give the government all the housing council to admiderster only for the government. Rate payers can not afford this cost of ownership is very high its only going to get worse. Look after the people who pay you .		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Make positive decisions a private company would sell them .once again rate payers are over it sell them .		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Look at it this way socialism is wonderful until the money runs out .		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
In business large clients don't complain they move on and never come back .if rate payers could do that they would have left years ago you treat them like a cash cow .get rid of all housing the cost is to high give to government .make good decisions for the future		

Additional officer comments

Submission: 224	Hearing: No	Attachment: No
Full Name: Ross Dyer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
The funds used with the cyclone recovery have not been managed at all well. The few business's/people that benefitted hugely were the fly by nighters who jumped in to collect when everyone was desperate. There has been no real management team to run any part of the operation efficiently with common sense practical and logical sense. No surprise when Hastings DC has run out of money when handling silt removal a minimum of 3 times. Contractors milked this. Very poorly managed all round.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
I beleive a separate board needs to be set up to manage the assets, people who have an unbiased business common sense approach to investments and returns. Beleive too many within the council look at the opportunities for their own personal benefit		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Many of us in the Bay View area have had excessive repair bills in the past 12 months and yet the council wishes to hit those in many cases already financially damaged with increases. We have struggled to get any action from NCC on servicing the flow of water through our property with choke points and now silt walls being build to further restrict water flow or spillage. We cleaned our drains out ourselves at our own cost only to be choked from the southern neighbour. We have appraoched NCC endless times without anyone wishing to address the issue. Further to that the ongoing fight between NZTA and NCC who should maintain ditches. The only service provided in the 23 years we have been here is a rubbish and now recycling pick up. We have our own septic tank, own water supply, so what have we received that warrants a rate rise?		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Ocean Spa is tired and has limited entertainment for families. If the casual rates go up, you will have to factor is far less people utilising the facility. The complete overkill of excess staff sitting around in their blue jackets doing absolutely nothing apart from collecting their pay or getting access to their discounted coffee's. You push these casusla rates up, you will lose a serious number of athlete's using the facility. This perhaps needs to go back to being leased out to someone who may entice more activity and a better atmosphere. In simple terms, "You push the price up, you push people away"		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.

Sell it, work out the cost to lease versus what a developer would increase in value, appearance and turn it into a hive of activity.	
Officer comments:	
Additional comments	
Think more carefully about the rates rise. Have a peir review done by an independant party outside of the Hawkes Bay. You need to look at a better system or user pays process through Ocean Spa, separate carding system for access to certain parts. Pay only for what you use. Reduce staff, no need for 2 on the front desk or for 9 so called surf patrol people who line up like a picket fence showing how little they have to do.	
Additional officer comments	

Submission: 225	Hearing: No	Attachment: No
Full Name: Karen Sullivan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
We need social housing. I feel though that central government should provide for those under 65 on low incomes. We need many more council run retirement villiages. If you sell the other flats and just leave the retirement villiages I hope the focus will be on providing more for the elderly.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
I am very worried that with a mixed delivery approach that greed will set in with external providers and retirement villages/accomodation will be out of reach of those that really need it. We have Sommerset and the like for those that have \$\$		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
With being practical and proactive with resilience is good. This will and should come at a cost of superficial wish list projects. Enought with the silly speed humps. Path lights etc.. We as rate payers cannot afford both. It is one or the other. Don't raise rate to accommodate anything superficial. I for one cannot afford the increases that are being proposed.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Could not go for the preferred option. Those already in fianacial positions in council should be able to get a handle on this. We don't need more and bigger salaries paid.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No we are all tapped out. No more we are getting it from everywhere!		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Why are they not self-sustainable? I would like to know the reasons and have the reasons addressed. Could be a number things that could possibly be done. Perhaps it is bad management? I don't know I need more detail.		
Officer comments:	These business activities have been part-funded by rate payers in the past to reflect the purpose of the facility and the community need for them through the fees associated with them. Operationally our facilities have been well managed, but now due to the economic climate and through the recent facilities review we have identified these business activities can be self sustainable and ultimately become 100% commercial over a period of time.	
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Yes but don't go for high end superficial expensive. Be modest and responsible. Let the rate payers have a say in how we go ahead to save money.		
Officer comments:		

Additional comments
Affordable housing for our elderly is my main worry and is what I would love to see a focus on.
Additional officer comments

Submission: 226	Hearing: No	Attachment: No
Full Name: Mark Howson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
What is the rent cost for the buildings currently being used? How does this stack up against redeveloping the library tower? What effect has the "inefficient" working in several buildings had on council services? Unless we know answers to the questions we can't make a decision.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 227	Hearing: No	Attachment: No
Full Name: Kay Morris Matthews	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 228	Hearing: No	Attachment: No
Full Name: Richard O'Mahony	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Focus on retirement housing only		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Use independent approach		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
We can't afford it with current economic climate.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
We can't afford higher rate fees at this moment.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Cheaper.		
Officer comments:		
Additional comments		
The proposed rate change is ridiculous and not aligned to the current economic climate.		
Additional officer comments		

Submission: 229	Hearing: No	Attachment: No
Full Name: Bev Okeefe	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 230		Hearing: No	Attachment: No
Full Name: Glen McLeod		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
With rising costs and unaffordable housing, we need to help our seniors. Mostly they don't have the option to return to work.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Using care to select the correct people who have solid business success and understanding.			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Consideration should be given to what is more cost efficient and sustainable prior to making a decision.			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 231	Hearing: No	Attachment: No
Full Name: Andy Anderson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Surely this will help to pay down debt or free up money for other services.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
As a community this is an obvious path that is required, one important factor is the cost involved to the ratepayers. Is it the right time to have this cost put on the community? Significant price increases for all day to day items are being felt, can this resilience rate be delayed for a financial year. Those who are living in the high risk areas should be paying there fair share towards this, not all property's are equal in risk.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
As long as costs are kept to acceptable market levels		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
As long as it is user pays, we as a community should not have to be paying for services as a collective that we don't necessarily use.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Council needs to keep costs down as there main goal, trim the fat like every other business has to. Commercially it makes no sense to redevelop the building at a huge up front cost to the rate payers of Napier. The digital world we are in is going to lessen the need for physical working environments in the near future.		
Officer comments:		

Additional comments

Council needs to understand the financial struggle that many are dealing with in our community, they can say all they want that they understand this and feel bad about having to impose these on the ratepayers this year. However the reality is that they are proposing to lift them and we all have to find this additional money to cover this increase. I agree with a lot of what is required in regards to the 3 year plan, I just question its timing as in my mind it couldn't be worse. Council needs to make decisions based on what's affordable and what is going to grow community engagement.

Additional officer comments

Submission: 232	Hearing: No	Attachment: No
Full Name: Tim Murphy	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
This is something I strongly support. Having a dedicated and qualified team and organisation to manage, develop and enhance this asset base is essential to building a strong portfolio. This simply needs to happen.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
It will be critical to have a professional management team drive this from the beginning and to avoid construction delays, cost blow outs and one-going impacts (adverse) to the rate payer.		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 233	Hearing: No	Attachment: No
Full Name: Jo Field	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
We live in a state funded society... It is the job of central government to provide social housing. With local government taking on this responsibility, rate payers are effectively paying twice.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
It's clear that investment in infrastructure has been sub-par to date. There are a lot of new sub-divisions. However, the flow on effect of these these sub-divisions has not been taken into account. The impact of these sub-divisions has been felt... and they need to account for this. For example, residential building and increased permeable surfaces on Taradale Hills, is clearly going to have an effect on properties downstream. Council needs to take this into account, and if it means an increased charge on new developments to account for this, then so be it.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Sure. Your approach of incorporating aspects of social housing is naive... Don't punish those who have worked hard and are trying to do their best (and get a leg up). But don't get hung up on red tape or aspects where you have no business like social housing.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Hey, it's a fact of life. It's the one thing that Kirsten can add value on... As an accountant, she understands numbers...		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).

It's a changing world... I joked with someone recently that being late for a meeting has shifted from 'being stuck in traffic' to 'having to restart my laptop'... Council staff will appreciate this...they may not need to all work in one location...	
Officer comments:	
Additional comments	
It's clear that historical investment in infrastructure has been underwhelming... but we're faced with scenarios where we need to think a little bit differently.... just because we've always done something a certain way, doesn't mean we should keep on doing it...	
Additional officer comments	

Submission: 234	Hearing: Yes	Attachment: No
Full Name: Sunny Paul	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Ocean Spa is not a tourist facility, it is a place for Napier locals. Stop hiding 40% increases by naming it a tourist facility instead of a council funded user pays service which should have had a CPI increase only		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 235	Hearing: No	Attachment: No
Full Name: Leigh Jones	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 236	Hearing: No	Attachment: No
Full Name: Sharon Margareta Nicklin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 237	Hearing: No	Attachment: No
Full Name: Peter John Clark	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 238	Hearing: No	Attachment: No
Full Name: Pikimarama Raki	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 239	Hearing: No	Attachment: No
Full Name: Renata Bush	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 240	Hearing: No	Attachment: No
Full Name: David Gearey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 241	Hearing: No	Attachment: No
Full Name: Owen Cleverton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
I do not believe that Ocean Spa is a "Tourist Facility ". It is, and should remain, a community facility with only a low to modern increase in entry fees. Seperate membership/entry to the pool or the gym should be available. In my opinion, seniors should be discounted to a realistic level.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 242	Hearing: No	Attachment: No
Full Name: Gary John R. Harrison	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Resident in council housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 243	Hearing: No	Attachment: No
Full Name: N. Clorayne Martin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 244	Hearing: No	Attachment: No
Full Name: Paul John Kelly	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
More attention should be given to screening potential tenants. More attention to tradies.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 245	Hearing: No	Attachment: No
Full Name: Karen Stuart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Certainly hope my rent does not go up again after a \$100pw increase just months ago. 2/3rds of my income is way too much to pay out already		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 246	Hearing: No	Attachment: No
Full Name: McNicholas Paxie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I'm very thankful to have a home and hope that I am able to remain housed by the council		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 247	Hearing: Yes	Attachment: No
Full Name: Andrew Bruce Morgan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I don't know what I'm meant to be saying, but my health isn't the best and hopefully we can stay here. We really can't afford to live anywhere else as the rents are out of control like as you know everything else is expensive. I'm only a seasonal worker and only a few months work a year at T&G. I do have hope in 3 year time the council will decide to carry on social housing. If I'm not here, at least my wife and daughter have a home to live in. If you have to increase the rent we will have to pay it. It's close to everywhere. Saves using the car all the time. Maybe the government will help in time.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 248	Hearing: No	Attachment: No
Full Name: John Paxie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 249	Hearing: No	Attachment: No
Full Name: Robyn Elizabeth McCracken	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Once again the tenants are going through this very stressful period, not knowing whether we will have a home or not. I live in social housing and am more at a risk of losing my home. In our village we have an elderly couple, aged 95 and 88. At their age they need a two bedroom flat as they sleep in separate rooms. There is no way they are capable to clean out their flat or move into a pensioner's flat. We also have an older lady in a wheelchair 24/7 whose flat has been adapted to her needs. I don however realise that the ratepayers can't afford to keep paying higher and higher rates. Perhaps If the rent money had been kept separate from the general fund the Council wouldn't be in this position.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 250		Hearing: No	Attachment: No
Full Name: Anna Norman		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added			
Officer comments:			
Additional comments			
I would like to register my support for the Westshore Residents Association 2024-27 submission to the NCC LTP. Our neighbourhood could definitely do with some love. The streetscape needs some attention ... when we lived in the Gold Coast, the Council had an emphasis on planting street trees, to lower temperatures in the summer - that is needed on			

<p>my street (Charles St). The pavement also needs re-sealing. The access to the beach around the surf club is terrible. Westshore could be such a jewel in Napier’s crown ... a stunning spot just 10 mins from town. People that I meet from other cities say ‘Shame that Napier doesn’t have nice beaches’. Well, it could. The playground is a great addition though, so are the bollards to stop cars driving onto the beach reserve.</p>
<p>Additional officer comments</p> <p>The draft TYP includes programmes to supplement footpath renewals to enable grass berms and street trees to be installed. The wide footpaths have long presented a challenge to Council as re-sealing such widths represents poor value for the investment made and changing to standard width footpaths with berms and street trees requires capital investment. That is now provided for in the draft programme. Consultation will be undertaken with residents on a street-by street basis to ensure that any provision is consistent with residents’ desires for their immediate public environs.</p>

Submission: 251	Hearing: No	Attachment: No
Full Name: Sean McGonigle	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
This is about the only proposal that makes sense. There is no reason for ratepayers to fund social housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
There are several listed retirement providers in New Zealand and there is therefore no reason for the Council to attempt, at ratepayers expense, to duplicate the provisions of services.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Preparing for events on the scale of the recent cyclone is the responsibility of central government. Ratepayers simply do not have the bandwidth to fund this type of open-ended spending. There is simply no figure that could be sufficient, so there is no reason to burden ratepayers with what is essentially a blank cheque.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The preferred option is the least worst option. In fact, financial management of council assets should be handled by a competent third-party financial services provider. There are many options in the marketplace for this. Council would simply be attempting to poorly replicate what is already out in the market.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
The status quo is the least worst option. In fact, council should be reducing expenditure to maintain a zero-increase budget, given that many ratepayers are also facing zero increase in their budgets.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
This is the least worst option. If private enterprise cannot run these facilities at a profit there is in fact no reason for council or ratepayers to fund under-performing facilities at this time.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
There are plenty of companies operating successfully and profitably in a remote or hybrid working environment. There is absolutely no justification for council to be spending money on facilities for staff simply so that they can enjoy one another's company at the coffee machine. Sell the building and if necessary rent the minimum amount of hot-desking space required.		

Officer comments:	
Additional comments	
The Council must be totally tone deaf to the state of the economy in New Zealand if it seriously thinks that ratepayers have the bandwidth to accept a rate increase of the magnitude being proposed. This is a time for austerity and serious thought needs to be given to what is actually necessary, as opposed to desirable, in today's financial circumstances.	
Additional officer comments	

Submission: 252	Hearing: No	Attachment: No
Full Name: Ingrid Perols	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 253	Hearing: No	Attachment: No
Full Name: Gillian Y	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
Why don't you invest the \$54 million on a Westfield shopping centre with ice ring and stuff for kids to do when they are bored. Waste of money spend on a library nobody goes to. A nice shopping centre would be better spent. We have no shops (decent) shops in this town.		
Additional officer comments		

Submission: 254	Hearing: Yes	Attachment: No
Full Name: stephen ryan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
<p>currently, I am paying \$107.70 in rent the changes to my rent mean I will spend an increase of 110% per week or \$16.18 per day on my accommodation costs. please carefully consider the impact this will have on me a pensioner with a fixed income. under the proposal of keeping ALL flats social and retirement, there will be an increase to ratepayers of \$12.31 per year or \$0.0338 per day. please consider ratepayers who own their property / properties are getting a capital gain in most of the years they are paying rates. CONSIDER The council has only in the last 3 years after 50 plus years of charging rents for the social and retirement homes decided to ring-fence the income namely the rents and earmarked this money for maintenance upkeep and further development of the social and retirement homes. I BEG the QUESTION is this FAIR JUSTIFIABLE and EQUITABLE or is it simply the ROGERNOMIC theory of trickle-down in reverse in other words TRICKLE UP?????????</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 255	Hearing: No	Attachment: No
Full Name: Margaret McClellan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 256	Hearing: No	Attachment: No
Full Name: Derek Oakes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 257	Hearing: No	Attachment: No
Full Name: Sally Chandler		Organisation: Environmental Education HBRC
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I would like to see support for the National Aquarium of New Zealand to continue as a valuable asset for our region. Not only as a key tourist destination but also as a centre for excellence in education for the environment. Your knowledgeable staff are an asset to Napier City Council and offer a unique set of services and resources to our schools both within Hawke's Bay and to visiting kura who have the National Aquarium as a key stop on school camps to our region.		
Additional officer comments		

Submission: 258	Hearing: No	Attachment: No
Full Name: Philip Lascelles	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
I disagree that parking fees in the should double. The increase will further discourage People from the CBD and will act contrary to the desire to revitalise Emerson Street		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
City should withdraw from commercial activities. Commercial is not core businesses and civil servants know nothing about running commercial businesses		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 259	Hearing: No	Attachment: No
Full Name: Paige Gear	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
There is no incentive for Councils to provide retirement housing nor social housing apart from a community good component and it generally being the 'right thing to do'. NZ Taxpayers already provide social housing via central government, there is no need for Council to continue funding social housing where no government IRRS is available.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Resilience building should have been planned for many years ago, accounting for the gradual rates increases over the past years. Napier District has not suffered due to Cyclone Gabrielle nearly as much as neighbouring Districts, it comes down to poor planning from NCC. Do not continue with a rate to build resilience that is significantly high when the country is entering a recession - continue with smaller gradual increases and ensure adequate planning in future to be better prepared for possible future events.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
This is where good planning can be seen, increasing fees/charges above CPI for some activities to ensure they are feasible options to continue delivering for the community. Not relying on rates to cover poor asset management.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Don't rely on rates where there is clear poor asset management. That is a Council failure, not something ratepayers should be burdened with		
Officer comments:		
Napier City Council office accommodation		
No preference - choose the option that is most financially feasible long term		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 260	Hearing: No	Attachment: No
Full Name: HOWARD FOREMAN	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell some Council owned properties. As a rate payer, funding used helping those who have no ambition to move ahead. If we can make effort and purchase housing ourselves why not tenants??		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Retirement focus with an independent delivery approach.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Don't continue with rates to build resilience. This should be government funded as and when disaster strikes!!		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Create a Council controlled Trading Organization with emphasis on Head of Department elected with Financial and Investment skills.		
Officer comments:		
Reviewing our fees and charges		
Status quo with fees and charges up to 5.6%.		
Officer comments:		
A change to how we fund some tourist facilities		
Status quo, funding with rates, making sure and encouraging use of all facilities.		
Officer comments:		
Napier City Council office accommodation		
And what would a new building cost?? Look at existing staff and cut numbers accordingly and you might find these can be accommodated on one floor or work from home which is the trend today!!		
Officer comments:		
Additional comments		
As for spending money on another Emerson Street revamp, looks like Council can never be satisfied. Block off both ends of street and make it pedestrian only. In my opinion no need to alter anything as thousands of dollars have already been spent!		
Additional officer comments		

Submission: 261	Hearing: No	Attachment: No
Full Name: Terry Chittenden	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
I can't see how the NCC is responsible to provide housing for residents of the city....but I suppose it is what it is. Some residents are in this position because of poor choices, poor education, poor financial decisions and or just out right idiots, just like their parents. While some have just unfortunately had bad luck. I assume you need to subsidize the rent to some extent and also pay for extreme damages to property on a regular basis, been there done that! I suppose being a rate payer we have some responsibility, so if need be go for the 2nd option.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
You need to dispose of the Wellesley road ghetto if not already done so, its a hive of miscreants. This is really a hard one and the NCC will continually be on the back foot. Providing cost effective accommodation will always be subsidized by ratepayers as the return on investment will be very low. Maybe it should be privatised but with financial assistance from the NCC with a mixed delivery approach		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
You are only rewording the Cyclone Recovery Rate to continue with the charge but for how long? You need to learn to live off what you get. As our Mayor said on TV, Cyclone Gabrielle was a one in 250 year storm.....!		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
So what you are saying has the NCC been fiscally irresponsible previously prior to looking into this preferred option?, is there some financial illiteracy currently behind the scenes that should be addressed by using and engaging with the preferred option?		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
You can not continually milk the rate payers to what would be a fair and reasonable increase, the more you get the more you waste. I look at the NCC as a top heavy inefficient business....sorry to say. Hopefully I am wrong. Mayor Brown in Auckland once mooted most City Councils are inefficient, dis functional and irresponsible with rate payers money. Stick with the CPI please.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
If you need to borrow money to fund these businesses maybe you need to move them on and sell them to a person or lease them at a reasonable cost without driving that person broke at the same time. If any business continually needed propping up it would go broke so maybe you need to cut them loose.		
Officer comments:		

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The most foolish thing you did was to demolish the old NCC building. I believe the link between the old NCC building and the library was the issue. If you fixed that up you would not be in this predicament. If the old Ncc building really needed strengthening that would have been a better option. I saw a lot of concrete and steel in it during the de construction, being a layman I couldn't see that building falling down during an earthquake. So....strengthen the library tower if need be.		
Officer comments:		
Additional comments		
Your proposed rate increases are ridiculous to say the least, particularly for people on a fixed income like myself and my wife (pensioners) as well as low income earners. We are to receive a combined \$52 increase per fortnight in the pension and you (NCC) is projected to take \$26 of that per fortnight increase in rates, is that fair and reasonable with a current economic crisis at our feet. If rates continue to increase so will rent increase driving more inflation. You need to think long and hard at these proposals and for the citizens of Napier who look at you as being greedy , instead of being a pillar of society and looking after the citizens of Napier who pay your wages.		
Additional officer comments		

Submission: 262	Hearing: No	Attachment: No
Full Name: Alison Donovan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Just makes economic sense		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I don't like the big jump in rates but at the same time the spending seems justified and is commercially smart.		
Additional officer comments		

Submission: 263	Hearing: No	Attachment: No
Full Name: Jim Thorburn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Like it or not i feel it is appropriate to make low cost housing available to those retirees with little assets and those that unable to afford conventional rentals, it really is a social duty.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
a more detailed document with the actual resources used would enable a more informed answer.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Little choice here but it really is on the council to be held to account on how and what the do with the fund and what are the costs involved.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Loosing value would be unacceptable so a 3 monthly report for ratepayers would be appropriate.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Lets not spend money on council castles - 50 million is not acceptable in the current times for a library.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
is kennedy park still a tourist destination, seems to be more emergency housing ?		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
in todays covid age i would have thought the council would be entirely sorted for remote work, What are the expected costs for the redevelopment, and the detail should not be a secret		
Officer comments:		
Additional comments		
How about a three year plan that just maintains the status quo and allows for economic recovery if that is at all possible.		
Additional officer comments		

Submission: 264	Hearing: No	Attachment: No
Full Name: Brad Mason	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 265	Hearing: No	Attachment: No
Full Name: Stacey Sullivan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 266		Hearing: No	Attachment: No
Full Name: Arnie Haydon		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
If we do not have another cyclone for some years then some of the surplus funds accumulated from rates increase should be paid back to rate payers as a rebate.			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
many retired people and very low income would struggle with a further increase, so supporting them somehow should be looked at.			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 267	Hearing: No	Attachment: No
Full Name: George Spiers	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
In the current economic climate you can't do everything, funding should go to those who for whatever the reason (age or sickness) can not work.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Stay with what works		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We need a reserve fund for such events. This fund needs to be ring fenced against the definition of an emergency otherwise you risk it becoming a slush fund.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Not keen on yet another entity, costly. If controlled within Council I question if there is the expertise within house. Personally I believe some of these assets should be sold to form the foundation of an emergency fund. If handled carefully this would reduce the increased rate burden which is crippling so many people in the city.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Some fees and charges are already more than commercial rates, why not farm them out to private enterprise and screw the costs right down.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Long term assets should be funded with loans, it spreads the load across future generations.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
This way you will raise much needed capital, be able to reduce the rate burden and at the same time even out the cash flow through lease payments		
Officer comments:		
Additional comments		
Yes I do. Firstly, the Covid crisis has changed the way we all do business, probably for ever. The old model is broken and I don't believe Council has moved it's business model into the future. We and Council must develop a new model for the way it does business, one which meets the changes most of your ratepayers are facing. The way Council is going with its astronomical rate increases is forcing many ratepayers into poverty (in my case I was happily retired and managing on a pension until your rate increase hit me). We have lost control over our expenditure because Council hasn't considered a 5 year austerity program. There are hundreds if not thousands like me being forced into financial hardship because Council		

won't control its expenditure, especially its capital expenditure. As ratepayers we are told we have to suck it up. From what I'm hearing Council is going to lose the good will of its citizens.

Additional officer comments

Submission: 268	Hearing: No	Attachment: No
Full Name: Olivia Maclaren	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
I am unsure on this one as loans will be due at some stage so would funding with loans actually increase the impact on ratepayers in the long term?		
Officer comments:	The loans are intended to be repaid by future surpluses that the facilities make. Repaying the loans will be part of the facilities being deemed as financially self-sufficient.	
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

I have concerns about the large increase in rates proposed for 2024/205. I understand the increased rate requirements for resilience building and cyclone recovery, however, the proposed 11.57% increase for labor seems excessive. Greater breakdown on why the proposed increase in labour costs are so high would increase transparency. This especially important when the majority of Napier ratepayers are not receiving wage increases in the current economic environment.

Additional officer comments

Council intends to be as financially sustainable as possible. Part of this is being a good employer so that we can attract and retain quality employees which will have long term cost efficiencies for Council.

Submission: 269	Hearing: No	Attachment: No
Full Name: Robyn Broughton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
You have the staff in house now to do this, use them.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Just have to pull in your belt like the rest of us have to.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I am really concerned that these 3 businesses are losing \$\$\$\$, perhaps contract them out with no rent or rates for the 1st year and then increase these over the next 5 years.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
I dislike your statement above regarding the fact that your staff are in different buildings and communication has been difficult! Hell, whole companies have all their staff work from home and there is no problem here! You were given some great advice from a past NCC engineer regarding the building that you chose to ignore and knocked down, hence the expense now and the ludicrous cost to ratepayers in the cost of the new building. You need to LISTEN to your ratepayers and use our rates efficiently.		
Additional officer comments		

Submission: 270	Hearing: No	Attachment: No
Full Name: Caty Krug	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
There are quite a few villages that need to be sold. Please focus on retirement villages only and not on social housing at all. It is a burden on the Ratepayer as well as the renters. We pay the Property owners rates and mortgages at the end of the day. I do not see a point to invest any more money into social housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No more social housing. Help the oldies in Napier to have a good life.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
This should come from central government funded by taxes.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Don't waste any more money on hiring externals to do NCCs job		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Everything else already is so expensive. There is no point in raising prices over the CPI.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
My question here is, why did NCC take over Ocean Spa knowing well that it is a financial burden? This needs to be ensured that the losses do not last over a long period of time.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
It is a good thing. However why spend such a high amount on refurbishing and fixing up the surroundings. The tower looks great, however it can be achieved spending alot less money. Why spend 7 Mio \$\$ on outside areas. What will be put there? A fountain out of marble and gold? How about reusing existing resources and not spend money on new things. Just make the building safe from earthquakes and do not try to invent the wheel all over again.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 271	Hearing: No	Attachment: No
Full Name: Brent Naylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
increasing older aged population that havent got own homes need these		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
not sure what this means but more needs to be put in place		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
essential		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
appears sound to me		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
economic sense		
Officer comments:		
A change to how we fund some tourist facilities		
not commercial-since going back to council run ocean spa standard has gone back for the better of what it used to be		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
definitely		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 272	Hearing: No	Attachment: No
Full Name: Andrew Boyd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
It's an aging population, we need to care for our citizens. And Kainga Ora will probably purchase the housing so it will pretty much be status quo.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
We do not know what the current approach is so cannot comment.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Unless the resilience rate is for infrastructure, how does increasing our rates benefit those unaffected by disaster.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Otherwise it will be another cost to have an organisation established to manage it.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Keep the same - the cost of living is not getting any less.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 273	Hearing: No	Attachment: No
Full Name: Shona Brewer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 274	Hearing: No	Attachment: No
Full Name: Vanessa Fraser	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
The housing situation is getting worse not better. There needs to be more social housing not less. The rates increase is small and most won't even notice it.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 275	Hearing: No	Attachment: No
Full Name: Carol Evans	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
A bit unsure what the mixed delivery approach would mean for elderly		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Should be users pay		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 276	Hearing: No	Attachment: No
Full Name: Angela Lalonde	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 277	Hearing: No	Attachment: No
Full Name: Sarah Leppard	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
We are all struggling! These increases are huge and we see very little return.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
If you're going to loan and fund then put on some cool events and things at these centres to market them effectively		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No one uses a library. There's no reason communication can't be used from anywhere in the world. Use better two way communication systems and stop making excuses		
Officer comments:		
Additional comments		
20% of people use the library or less. Why the F would you spend \$15m to fund an employees claim to fame. Think of the costs everyone is incurring and put the \$15m towards something useful for the other 80% of the population.		
Additional officer comments		

Submission: 278	Hearing: No	Attachment: No
Full Name: Chelsea Hartshorn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Most people don't respect these council homes. They should strictly be for elderly people, not elderly people and their entire family who use and abuse them. How many times has our council given these homes to gangs and gang affiliated people who have absolutely destroyed the home and have brought chaos to the neighbourhood and the houses in close proximity to them. People's houses have decreased in value and they are in a situation where they can never leave and get their money back. People of Napier have had enough of this nonsense.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
We have already paid a huge price for that cyclone, its unfair to keep raising these rates as quickly as this. We paid our rates and still our city and regional council still let us down during the cyclone. People should never have been able to build in those areas, people should never have died, civil defence checked out and let everyone down. Furthermore, why are people who are not anywhere near those disaster areas or flooding risk areas having to deal with a huge increase in rates? If rates increases it should also be on a case by case basis.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Still 5.6% is too high, people needed more notice of this increase than this. Our country can't keep using the covid excuse		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No option is good, get rid of Kennedy park, what a waste of money, also ocean spa has been a waste, the updates aren't even good and the prices are still way too high for entry, with prices high then of course you won't get many people in		
Officer comments:		

Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.
That building is an eyesore of napier, get rid of it and start fresh.	
Officer comments:	
Additional comments	
Gangs are taking over our beautiful city, police need help managing this issue. Fake homeless people are ruining this city too	
Additional officer comments	
<p>The importance of keeping our city safe is highlighted as part of Council's 'Spaces and places for all' Strategic Priority: 'Napier has spaces and places that everyone has access to and wants to use. We have a focus on accessibility, safety, and city vibrancy.' Our Napier Assist Āwhina Tāngata service has been working to improve the safety in our CBD since 2022 by actively interacting with businesses and public, and providing a social connection for visitors to the city. They also work to de-escalate issues and reduce public exposure to nuisance behaviour from other users. On a wider scale, Napier City Council works closely with a variety of organisations to improve community safety. Napier City is also an accredited international Safe Community that recognises safety as a universal concern and a responsibility for all. First accredited in 2010, Safer Napier aims to make Napier a safe and healthy city through encouraging cooperation and collaboration of key agencies, organisations, community groups, businesses and the wider community who share this common goal. Napier City Council is the agency responsible for coordinating the programme which is governed by the Safer Napier Strategic Group. Mayor Wise is the ambassador of the programme.</p>	

Submission: 279	Hearing: No	Attachment: No
Full Name: Alysha Boyce	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
You should keep the housing and charge the tenants market rate. Income earners don't get discounted mortgages or rent even if they are struggling. Teach them that in order to succeed they need to find ways to better themselves. Or better yet, sell the lot. The council isn't there to house people.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Nothing in life is free. These people should not be getting a guarantee of the housing being transferred at a same or better cost. Rate and tax payers should not be footing the bill. The people should be.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Stop "beautifying" Napier and wasting money on failing projects. Keep the temporary library where it is. We still have the taradale library. Use the money from the library build to build resilience.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
The only reasonable option you've given across the whole survey		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
All rate payers should not pay to discount things for the ones that use them. User pays.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
With the loan, bring in external people to market these facilities and increase their use.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

The options are incredibly narrow.
Additional officer comments

Submission: 280	Hearing: No	Attachment: No
Full Name: Bharath Gadiparthi	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Sorry, but everytime something happens the council cannot use it as an excuse to increase rates. The rates we pay to local council and the taxes we pay should already account for all these natural disasters. Find other ways to fund this resilience as it should have been a norm (not something we do after the fact)		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 281	Hearing: No	Attachment: No
Full Name: John Reid	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Leave this to the private market specialists and get Council focused on core business.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
We are a relatively poor region and simply building up reserves, builds complacency. The Government has always been a funding partner in times of disaster eg Gabrielle \$500m funding to Hawkes Bay including full payment for flood protection of north Wairoa.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The past has not delivered the best financial outcome eg selling multiple stages in Parklands at fixed prices when demand was so huge each section could have been sold many times over. When titles came through buyers pocketed this gain at the expense of ratepayers. But beware a Council controlled trading organisation wont automatically deliver a better outcome if Council control the independent directors with social based rather than financial outcomes. And the pool of potential Directors is limited to what you will pay them to be involved in public assets where the general public might disagree with their focus on best financial outcome for the City. Its a disaster the way these things have been managed, but a CCTO needs the right framework and people to deliver and good people demand commercial remuneration.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Unfortunately the ratepayer (your client) cant keep taking above CPI increases due to your cost structure. A radical rethink in may areas is overdue. Finally the cost or fee must represent fair value. The Library must be one of the most expensive services provided with almost no cost recovery. Parks and reserves staff work at best 5 days, whereas the contractor model, large or small, has staff working all hours to match resources with what they are being paid. The opposite seems to be happening here with staff just going on with their daily roles regardless of cost or efficiency.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
All of these facilities ae nice to have and fortunately have already been established by the Napier ratepayer. Going forward an operator lease must surely be an option to transfer the risk from ratepayers. Many Councils let the private sector lease their accommodation facilities eg Hastings Holiday Park, which has flourished under a private lease and delivers annual rental income to Council. Lots more thought is required again.		

Officer comments:	
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.
In my opinion it is a myth to think that all staff of large organisations need to be under the same roof for efficiency. Covid busted that myth and worldwide many people now work a split model, spending some time onsite with the organisation and other days working remotely. The private sector operates from locations that are efficient and perhaps customer focused. When required modern communications eg teams are used to bring everyone together for key messaging. The Council must move with the times, downsize office accommodation and hot desk, share meeting rooms with other Councils etc	
Officer comments:	
Additional comments	
I have to say its an absolute disaster to be proposing a 23.7% increase and further rises in each year of your three year plan. The axe needs to fall fast on the nice things and get through these tough times. Glamour projects like the new library project, revitalising Emerson Street, upgrading Faraday Centre, building a 50m swimming pool complex, the Ahuriri Regional Park and so many more, simply need to be removed.	
Additional officer comments	

Submission: 282	Hearing: No	Attachment: No
Full Name: Denise Mac Askill	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
This is a very difficult situation, but I don't see why the rate payer has to keep paying for the underdog. Our family values have got to go back to the old ways, you go your family for help. Council is here to run our town and country areas.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
If you want the mixed delivery approach and I am sure many of you have lost sleep over this, then do that. Don't build any more. It is not councils job to provide housing. It has always been home repairs that have caught the big land lord out. Way back in England's history. The Mason jar inventor comes to mind.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Well, this just proves the point,does it not, that if the underdog put in more effort to there life and put money aside every thing would be easier to manage.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Keep it in house and run by specialist staff. But make sure the money gets an audit,		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Council should not need to go beyond the CPI.This is the goverment and banking measurement?		
Officer comments:		
A change to how we fund some tourist facilities		
They have to stand on there own feet.		
Officer comments:		
Napier City Council office accommodation		
Sorry, think you need to reorganize the space you have. Don't see why a bit of inconveance is a problem. Have been here before with combing offices and spending money on buildings, didn't seem to work. and it give staff a bit of space if they don't like someone.		
Officer comments:		
Additional comments		
I can hear that you are being very careful with our rates money. Keep focused.		
Additional officer comments		

Submission: 283	Hearing: No	Attachment: No
Full Name: Michael Lacey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Due to unsustainable rates increase its now more important than ever to have responsible spending. Everyone I have spoken to refers to this council as irresponsible & wasteful.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
We will need a guarantee that this council will invest this fund wisely and ensure its not used for any other purpose.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Need to keep within budgets. It's not a bottomless Pit. I manage my budget my expectations that the council do the same		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
What I do not see in this plan is any cut back in staff numbers to reduce the cost burden on rate payers. I would like to see & prove to me that we are getting value for money. You produced a booklet sent out to everyone & quite honestly this was useless.		

Additional officer comments

Submission: 284	Hearing: No	Attachment: Yes
Full Name: Gordon Hart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Unaffordable to most at present - should defer resilience imperatives until the economy has healed somewhat. I would regard resilience as a nice to have at a time when large hunks of our community are struggling to exist while barely affording the basics of life.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Cannot really justify an increase beyond CPI while many are barely surviving and maintaining a reasonable standard of living when basic overheads are indexed to cpi.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Clearly we cannot afford lavish accommodation and a local city accommodation icon at a time when you are struggling to provide basic services and considering dispensing with some of the "gems" that keep the city vibrant, provide interest for visitors, tourists and the community and make Napier an interesting place to live in and visit. A lavish administration icon will not be of much value or interest to residents and visitors and really this would make no difference to lifestyle in Napier. We have not missed the council chambers since it was abandoned post the Christchurch earthquakes and it has not really made any difference to any of the residents that I know having the staff at various locations around town. For example, having the city administration located in a building on the Niven Street depot would be surely adequate with a small contact centre in town like the one in Hastings Street		

and a MUCH smaller visitor centre perhaps located where the waste-of-space souvenir shop is in the TMG for visitor data would be fine (unless the cruise line operators would like to pay for something bigger). My real preference is to review the dual city arrangement. Is it not time to establish a joint Napier/Hastings local authority administrative facility. Or perhaps real "out of the box" stuff - include the administrative overheads associated with Regional Council functions. At at time when we are clearly up against the wall financially, can we really afford to have separate administrative overheads for two cities and a regional council all within a land area smaller than greater Wellington (or perhaps Manawatu)? Seems a bit financially irresponsible to sustain this given our current NZ wide financial position.

Officer comments:

Additional comments

Yes I am one of the volunteers that helps keep the Faraday Centre (the unique TECHNOLOGY museum) viable. Specifically, one of the smaller team that keeps the mechanical collection running. Recently when one of the City's GM's talked to us about possible changes to the centre, a commitment was given no less than four times during the presentation that there would be consultation with the volunteers before a plan was finalised. We subsequently learned that the decision not to proceed with purchasing the building and carrying out strengthening work had already been made. It would have been nice to have been told this when consultation promises were made - the discussion may have been quite different. So, the trust and confidence in the City is broken. How on earth are we supposed to believe that you are going to take on board any feedback from a submission processes such as this - or any consultation that follows a less formal submission process such as this, when you cannot even honor commitments made at meetings such as the talkfest held at the Faraday Centre. Consultation is all about listening not gathering well intended audiences together to tell them what you have already decided. And in this case you clearly have already decided. The introduction to this submission process makes that very clear. I understand that the "decision process" without any consultation now extends to a preference that the Faraday Collection will be housed at the National Aquarium. Without talking, there are many reasons why the volunteers would see this as impractical - but there is little point in asking for our input if you have already decided preferences. That aside, there are some key points that I would like to make about the Faraday Museum OF TECHNOLOGY that I would like to make in this submission: 1. The Centre is a hidden gem within the city. Very unique (internationally) and containing some technology items that are of historic significance to the region. 2. Many of these "items" have been bequeathed to the City to become part of a Technology museum. Some of permanent loan. 3. So, we are now talking about a similar situation that was faced when our Hospital was demolished and the land that was gifted for the purpose of establishing a hospital now being sold for elaborate housing that brings no benefit to the Napier public. There is still a lot of ill feeling about that - did we learn nothing through that travesty? You may think we have forgotten - not so. 4. Many of the items in the collection cannot simply be uplifted and shifted somewhere else. So, if the Centre was "re-imagined" somewhere else they would be lost forever. Some of us would regard that as a travesty. 5. And even if they could be, the cost would probably exceed the purchase and upgrade costs. And they would not survive in the marine environment on the foreshore 5. Once done, it would not be possible to be undone. Any decision made to re-imagine the Faraday Centre could not be undone. Even if the decision makers simply don't care about the collection, this factor surely justifies careful CONSULTATION (as opposed to selling decision outcomes) before committing "decisions" 6. As one of the many volunteers giving freely of my time to keep the Centre alive, when I am feeling frustrated about how difficult it is to make progress with the work we do, I only have to stand back and observe the immense pleasure that the Centre is bringing to the significant numbers of fascinated visitors to remind me why I am there. Have we really understood the audience that the Centre services and genuinely factored these into our thinking about a re-imagined beachfront facility housing only a small portion of the current collection. Without proper consultation we will never know. 7. The Faraday Centre represents a showcase example of the City and the Community working together. Much of the work involved in keeping it vibrant is done by volunteers. The City is providing the infrastructure and a relatively small team of core staff (who look after the volunteers very well unlike (it seems) the rest of Council). The community provides the balance. A prefect Council-Community collaboration. Do you really want to break that. Without consultation it would be naive to assume that volunteers would move with a re-imagined facility. My small team wouldn't because the machinery with which we are busy could not be part of it. 8. This community collaboration extends beyond the time inputs of volunteers. An number of businesses around Napier see the value in the current facility and have been very generous with donations of equipment, labour, materials and services enabling us to achieve projects that could not have been realised if dependent only on Council funding. So, local businesses can see the value in the existing facility highlighting the "hidden gem" factor. Without proper consultation we will never understand whether that value would be a feature of a re-imagined mini facility. 9. The purchase of the building and its ungrading (required regardless of its use unless the City envisages demolition of the iconic structure) should be regarded as an investment. If the City subsequently decides to divest itself of the community facility, or finds a way of finding an alternative sponsor, the refurbished facility can be

then sold to recover the investment. If we make a decision today to re-imaging it into a format that loses its inherent attractiveness, then that decision cannot be undone. 10. The city should be focused on supporting community facilities that can never be operated in a commercial manner but which are required to ensure the attractiveness and vibrancy of the City. Facilities such as museums, parks, reserves etc. Before dispensing with those gems, the City should be dispensing of facilities that can be operated commercially. Should we be selling off Kennedy Park and community housing and leaving the private sector provide those services which can be operated in a commercial manner before we start putting the family jewels at risk. 11. We should certainly not be putting the family jewels at risk and changing the face and value of community facilities ahead of building iconic "City Halls" which will bring little value to the community. Replacing the City Hall can surely wait until it's affordable. 12. The City does not have a good track record of consulting and listening when it comes to the operation and sustainability of services where the community is assisting in the provision of community services. I would like to believe that the City welcomes community participation. But that was not my experience when the City decided to take over the operation of the Community camera's. After providing about 10 hours per week monitoring the community camera's the team that I was then working with and had been part of for 12 years, we simply got a "don't come Friday" call and that was then end. I believe that the service is now being run by Council paid staff when for 12 years a large team of volunteers provided an excellent service that changed the night-time face of Napier. Not only was there no consultation, but neither was there any thanks from the City for what we had achieved over the previous 12 years. Lets see if we can do better this time. You have a very motivated team giving freely of their Time at the Faraday Centre expecting nothing in return. But we do expect to be properly consulted before you decide our fate and we are forced to look elsewhere to vent our concerns about how the city respects and deals with residents and ratepayers who are trying to do our bit to make the City what it is.

Thanks

Additional officer comments

Attachment:

I was inspired to make some submissions to the three-year plan because I was concerned that at the public meeting it was indicated that we could not take into account the feedback in the question section could not be heard unless supported by a submission. Although I had not thought enough about some of the points made, after listening, some of what was said resounded with me and I felt empathy towards some of the people that spoke openly about their concerns.

Consultation and the submission process:

Genuine consultation should be about seeking input from stakeholders about their preferences and factors that will or should influence decision making before formulating solutions. For example

We have a constrained budget and would prefer to minimise the rate increase,

As a result of natural disasters etc alongside increasing costs, and aging infrastructure, that collectively means that we cannot fund all of the things we have been aspiring to achieve.

So, we have to make hard calls on what will proceed and what won't AT THIS TIME.

What would you prefer we cut?

Consultation at an early stage should be about what is our preference for where budget cutting priorities should sit. As opposed to, we have decided to proceed with plans to build a more comfortable office accommodation ahead of funding other things (which actually do contribute to our 5 strategic priorities), which of these options (that do not include the status quo) do you prefer.

That is presenting us with fait accompli, not genuine consultation.

The submission process is based on voting on a couple of options, not capturing feedback on whether this is an investment that ratepayers think we should be pursuing at all.

Have we really understood ratepayer preferences? What would they be prepared to fund if we increase rates?

This submission cannot affect the three-year-plan overall because we do need to make decisions now, but it should be considered in reviewing the Significance and Engagement Policy which will influence future longer-term plans.

In relation to the Significance and Engagement policy, I would like to submit that:

In future engagement should be at the input stage seeking ratepayer input into the factors that should be taken into account in creating the plan, and preferences for where money should be spend or cuts made.

A high significance should be assigned to any activities, functions or decisions associated with preserving our culture and heritage.

Council should be using the Treasury Better Business Case approach to inform decisions. The Investment Logic Mapping component of this is a robust approach to seek public engagement and aligns well with a significance policy.

The three-year plan should not constrain future options

I understand completely why it is difficult in the current environment to update the Council ten-year plan, and for infrastructure assets, to align the plan with a thirty-year infrastructure plan. Napier is not the only City that is basing investment in the current round on a three-year plan.

But it is important that while we make investments based on a short-term plan, we avoid at all costs committing actions that will constrain the options available when we are again able to look at the longer-term view. Especially where there is no business case or economic analysis of options that would be generally identified in developing a business case.

For example, decisions relating to the future of the National Aquarium that are driven by short-term cost cutting expedencies without understanding the consequences if a longer-term view would support the status quo, implementing an irreversible short-term measure could significantly affect the ability to consider a full range of longer-term options. At an extreme, demolition of part of the facility (suggested as an option in the plan) is the outcome, once demolished it is gone forever.

Similarly, if Council moves part of the Faraday Centre to another location leaving part of the collection behind, and tenancy of the building is relinquished, there is no turning back. The building may be demolished, and the artifacts left behind either destroyed or sold.

I implore Council to commit to ensuring that Council commits to ensuring that the three-year plan will not result in taking actions that would affect options available in a longer-term business plan. Particularly when these actions would affect any aspects of the preservation of our culture and heritage.

We have a great example of the public and local bodies in Hawkes Bay lobbying for the retention of long-term capability of services. Kiwi Rail has stopped services on the Napier to Gisborne railway. This was seen as deplorable by local bodies, and after much pain and grief it was agreed that the railway assets would be moth balled and asset maintenance input limited to that which is necessary to preserve the asset. A short-term expediency has been implemented in a way that will not adversely affect the outcomes of a longer-term ability to reopen the line without requiring a crippling reopening overhead.

I was inspired to make some submissions to the three-year plan because I was concerned that at the public meeting it was indicated that we could not take into account the feedback in the question section could not be heard unless supported by a submission. Although I had not thought enough about some of the points made, after listening, some of what was said resounded with me and I felt empathy towards some of the people that spoke openly about their concerns.

Not looking to relitigate decisions of the past

The Mayor has defended the challenge of deferring for now some of the new capital spend by telling us that we are not looking to relitigate decisions of the past. That is an excellent starting point – we don't want to be reintroducing more labour and consultancy costs reinventing. I would rather see my rate contribution be used for betterment. The reality is that this contribution over the next 10 years would not pay for the consultancy costs associated with re-visiting even one of the historic decisions.

But sometimes this is unavoidable especially when we are facing extraordinary external factors such as technical recessions, natural events, pandemics etc:

Key issues that you have brought to us is the need to renew or maintain existing infrastructure and building resilience in the light of expected ongoing natural events. Perhaps we do need to revisit some of the capital aspirations that do not contribute to this since pressures such as these did not exist when past decisions were made, and

That position is not consistent across the plan in its entirety. I will submit separately on one function on which I have a passionate interest – the decision to relitigate decisions that have previously made about the future of one of our facilities, the Faraday Centre of Technology, and redo the existing business presumably because it doesn't support what we want to hear.

Perhaps we need to think again whether it is necessary and appropriate to relitigate other historic decisions in the light of our current situation and recent events including:

The staging of development of Emmerson Street

Proceeding with the construction of the library building. On the books in terms of the financial plan but not committed yet in terms of contract award.

Nobody is suggesting that these are not required or not justified – it is more a question of timing and nothing is lost in perpetuity if they are deferred.

I was inspired to make some submissions to the three-year plan because I was concerned that at the public meeting it was indicated that we could not take into account the feedback in the question section could not be heard unless supported by a submission. Although I had not thought enough about some of the points made, after listening, some of what was said resounded with me and I felt empathy towards some of the people that spoke openly about their concerns.

New Capital

At the public meeting on 17th April, concern was expressed by a number of speakers about prioritisation of spend on new capital in the short-term plan. All the capital budget items that are presented relate to new assets. The status quo for the library and Council offices is working albeit perhaps sub-optimally. But you have told us that a significant challenge is renewal of existing assets and this is not addressed in the plan. I am really concerned that having committed this new capital; we may face an even bigger rate hike next round when we start addressing renewal needs.

It is very convenient to compare ourselves with Hastings, but I believe that their backlog relating to aging assets and renewals is much healthier than ours. In making comparisons are we sure that our liability is not buried underground? We can see the backlog of building and roading renewals and that is of concern. But we cannot see the backlog of underground services renewal need.

A lot of the spend and reasons for the rate increase relate to the wellbeing (pay and working environment) of Council employees. A big hunk of this is the capital associated with the new office accommodation.

Arguably with both the labour cost increase (operational) and the new office accommodation (capital), a high priority has been assigned to staff wellbeing with less priority assigned to the wellbeing of ratepayers.

Perhaps we cannot afford all of this right now? Looking after staff is important, but perhaps we cannot afford the new accommodation right now.

Have we got the spend balance right – ratepayer wellbeing versus staff wellbeing?

The reasons given for the rate increase – particularly relating to the labour component.

At the public meeting on 17th April, concern was expressed by a number of speakers about the proportion of the reason for a rate increase that relates to increased labour costs. Gauging by the reaction of the ratepayers present at the meeting as each of those who were passionate enough and brave enough to speak publicly about their concerns, it seemed pretty clear that there was widespread support for what they were saying. This submission is made to ensure that Councillors take into account that concern before adopting the three-year-plan and locking in the proposed rate increase.

In finalising the three-year-plan (what the rates will be spent on) and locking in the increase I believe that Councillors should consider:

We heard from a number of residents genuine concern about their personal position relating to the wage increases that they were receiving and their ability to afford a much greater percentage increase in rates than is reflected in percentage increase in income that is available to them. This is suggesting that the component of the percentage of rate increase relating to labour cost increases currently sitting at 11.57% should be indexed back to the percentage increase in income available to ratepayers to fund their ability to pay for that increase in costs. An increase of 4% may be more rational when indexed against income (labour) increases available to ratepayers.

I hear the concern relating to the wellbeing of Council employees and the attractiveness of working for Council, but perhaps in the current economic environment when we consider the wellbeing of residents, we cannot afford to fully satisfy what might be seen as highly desirable.

Government is facing a similar quandary relating to figuring out how they will afford to keep the country running and we are all seeing the results of this. In spite of some services and extremely desirable investments being deferred, the Government is finding it necessary to seek greater efficiency from its public servants and is cutting staff numbers. While Government is trimming and tightening its belt in relation to labour costs, curtailing wage increases and making a large percentage of its workforce redundant, how credible is it that at the same time local government is loosening its belt in relation to labour costs?

There is no explanation given in the plan for the 11.57% increase, so it is difficult to understand WHY. It is not sold very well at all.

The Mayor started her explanation foreshadowing the plan and its implicit rate hike by pointing out the impact that natural events, pandemics, aging infrastructure etc.

The pandemic may have resulted in a reduction in Council spend because there is a lot that has not been done and therefore less money spent than expected. And central Government has funded much of the cyclone impacts.

But the issue is that the explanation of the reasons for the biggest portion of the rate increase relates to labour costs, not replacing aging infrastructure and dealing with the other things that are important to the city in terms of the 5 strategic objectives.

Perhaps this is an unfortunate way of presenting the reasons for a rate increase, but it has none the less disclosed that there is no intent to curb Council overheads (desirable salaries, plusher accommodation etc) in a plan that is proposing rather than tightening our overheads bill we will selectively prune current assets, services, and functions irreversibly that impact directly on most of the 5 strategic priorities.

And that the burden of this will be carried by ratepayers many of whom will have not seen a pay increase big enough to pay the component of the rate rise attributed to labour costs.

Personally, I am comfortable supporting an increase in rates, and something around 20% seems reasonable. But only if this increase is directed towards the 5 strategic objectives which I fully support, and see as critical to the future of our City, and making inroads to dealing with aging infrastructure, NOT to fund belt loosening on overheads such as labour and accommodation at a time when people are struggling to make ends meet.

Submission: 285	Hearing: Yes	Attachment: Yes
Full Name: Janene Dixon-Smith	Organisation: Regional Indoor Sports and Events Centre t/a Rodney Green Arenas	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The Regional Indoor Sports and Events Centre should be considered as a council asset, run as a commercial business by the Regional Indoor Sports and Events Trust, and as such should qualify for the additional support requested. This is exactly the model NCC is proposing for the other facilities.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
It is difficult to make a choice of the two provided without financial information.		
Officer comments:		
Additional comments		

I realise this isn't the ideal platform to upload a submission to the LTP from the RISEC Trust, however it seems to be the only available platform. Ideally we would like our submission to be considered as part of this three year plan and adopted as the new agreement for the future, as inflationary increases will mitigate the need for us to keep submitting requests. Thank you for your consideration.

Additional officer comments

We value what the Regional Indoor Sports & Events Centre delivers for our community. We acknowledge the important role it plays in sport and recreation delivery, as well as the positive economic contribution the events based activities make to our region. As a Council we operate a large range of assets and completely sympathise with your operational challenges, specifically the financial pressure on operating and maintaining these assets. Officers would like to note that there is no room available at this time to increase NCC's OPEX contribution from \$100,000 to \$300,000. If an increase is something Council would like to move forward with, they would need to direct officers to cut another budget or fund this amount through rates (which would result in an increase in rates).

Attachment:

Date: 11 April 2024

Submission to the Napier Council Long Term Plan.

Subject: Operational and Renewal support for The Regional Indoor Sports and Events Centre Trust from Hastings District Council.

The submission to the Hastings District Council's long-term plan highlights the need for increased operational and renewal support for the Rodney Green Arenas, a premier sports facility. The council has supported the arena for over a decade with \$55,000 p/a plus GST for operational expenses (OPEX) and \$35,000 p/a plus GST for capital expenses (CAPEX) renewals each year. However, these figures have not been adjusted for inflation, leading to a loss in buying power.

Despite an increase in OPEX to \$85,000 after the completion of the new Rodney Green Arena, the funds are insufficient to cover rising costs due to inflation. The primary objectives of the arena include providing public sports and recreational facilities for physical development, fun, and well-being in the region and offering educational resources for EIT students in various disciplines. Encouragement of sport plays a significant role in the wellbeing of our community, helping our youth to reach their full potential through positive pathways and enabling our elderly to live independently and healthy for longer. The council aims to provide spaces and places, and the arenas enhance vibrancy.

The Trust's objectives focus on optimizing facility utilization, aligning revenue activity with expenses, accommodating significant events for the region, attracting visitors to the region to support economic wellbeing, aligning strategies with HDC, and meeting the growing demand for high-quality indoor recreational facilities. The Trust is committed to innovation, efficiency, cost reduction, superior customer service, and health and safety standards.

In recent years, the Regional Indoor Sports and Events Centre Trust has experienced significant growth, thanks to investments from HDC's \$4.1M donation and central government and charitable organizations like Lottery Grants. We completed a \$19.5 million expansion, adding 6 new indoor courts to meet increasing demand and

host national and international sports events, demonstrating our dedication to serving the community. The submission calls for increased financial support to ensure the facility's continued success and service to the community.

Considering the critical role that the Regional Indoor Sports and Events Centre plays in fostering the well-being and development of our community, we respectfully request the following decisions from the Napier City Council:

1. Operational Support: We kindly ask the Napier City Council to increase the operational support provided to \$300,000 OPEX per annum, plus GST, to help cover Rodney Green Arena's growing operational expenses. Expenses have increased significantly, and we highlighted the financial hurdles our organization faces in a recent meeting with the Napier City Council Executive team. One primary concern is the massive spike in our insurance premiums. From a manageable \$70,000 in 2020, it's shot up to \$390,000 by 2024. This sharp increase is putting immense strain on our financial sustainability and the future of Rodney Green Arenas hangs in the balance.

2. Renewal Support: Additionally, we seek an increase in the renewal support from the HD council to \$150,000 CAPEX per annum, plus GST, to ensure that essential capital improvements and maintenance are adequately funded.

3. Annual Inflation Adjustment: Most importantly, we request that these new proposed operational and renewal support figures be inflation-adjusted annually. This measure is crucial to future-proof this invaluable community asset, guaranteeing that the quality of the experience our community members have when they participate in the arena remains exceptional.

By making these adjustments, the Napier City Council will continue to play a pivotal role in supporting our people's physical and educational development while contributing to the overall well-being of our community. We appreciate your consideration of this proposal and look forward to your support in ensuring the ongoing success and excellence of the Regional Indoor Sports and Events Centre Trust.

Yours sincerely,

Janene Dixon-Smith
General Manager

Submission: 286	Hearing: No	Attachment: No
Full Name: Karryn Baudet	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 287	Hearing: No	Attachment: No
Full Name: Lee Tempest	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Council need to look after vulnerable people and provide quality housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
What is the point in asking the first question as it seems you have already decided what to do.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People cannot afford these rate hikes.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
Do not agree with either option at this time. Keep the current model of where staff are currently working.		
Officer comments:		
Additional comments		
The rate increases are criminal		
Additional officer comments		

Submission: 288	Hearing: No	Attachment: No
Full Name: Andrea Wright	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 289	Hearing: No	Attachment: No
Full Name: Alex Gibson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Though only in a world of zero accountability can this result in the proposed cost increase for ratepayers.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
If this plan is the best you can conceive within an environment of cost inflation and family pressures, then you really need to put everything down and walk away slowly. Someone else is better placed to do this.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
This plan shows ineptitude - so how could anyone have faith that you will be suitable asset managers focused on financial performance and growth? There are quite literally experts who spend their careers doing precisely this - why would you feel it is a choice between these three unappealing options? Do what every asset wealthy individual does and engage a professional who is remunerated as a proportion of the asset value growth.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
A nonsense question designed to gain the 'mandate' you are looking for without providing the requisite details to allow informed choice.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Again, a nonsense question which fails to show the basic respect to your audience. To the tune of what value? For how long? With or without a plan to make them more efficient / commercially viable? Have you even considered how many tourists use these facilities in comparison to locals?		
Officer comments:	The commercial facilities develop and implement business plans annually where a lot of this detailed is captured, analysed and put into action. There are certainly robust business plans for all our community facilities, this is where the action plan is built to deliver our business objectives and outcomes. As part of this work there is considerable detail put into who our customers are and how we deliver the best customer experience for that business activity.	
Napier City Council office accommodation		
Neither of these options is sensible - another forced choice between two silly options. In the current climate, you should stop spending money. Please remember where your money comes from! There are multiple organisations in Napier who are spread across sites, they make it work. So can you.		
Officer comments:		

Additional comments

You have hidden an 11.5% increase in labour costs among the other topics. You know you are being deceptive when choosing not to engage on this aspect of your plan, despite it accounting for the largest single portion of the proposed rate rise. How can you justify this level of increase in a climate where everyone else is having to tighten their belt and cope with a negligible (if any) increase in labour costs. Council staff should not be immune to the realities of the current squeeze - but it seems you guys think yourselves more important than those who pay the rates.

Additional officer comments

Submission: 290	Hearing: No	Attachment: No
Full Name: Valerie Chittenden		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Continue to provide the housing you already do		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Pay for housing by status quo		
Officer comments:		
Building up our community resilience		
I dont think locking away savings is helpful at this time		
Officer comments:		
A new approach to managing Council's investments		
Yes , create a council controlled body to trade		
Officer comments:		
Reviewing our fees and charges		
We are in the position of having a fixed low income and I am concerned that we will not be able to afford increases above the ones already implemented		
Officer comments:		
A change to how we fund some tourist facilities		
Keep ocean spa sell Kennedy park and conference centre.		
Officer comments:		
Napier City Council office accommodation		
Council staff should be in one place, so I agree strengthen the library building		
Officer comments:		
Additional comments		
I would like to see the arches replaced so iconic to Napier. Also less homeless.its a dire situation to be in and I dont envy your decisions but hope they will work for the best for the people .		
Additional officer comments		

Submission: 291	Hearing: No	Attachment: No
Full Name: Patricia Dyde	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
The upgrading of council's housing stock as retirement housing needs to include more sustainable options for its tenants - such as solar hot water panels, good heating and insulation. The cost of installing solar is becoming cheaper each year and tenants would be able to offset a higher rent with lower power costs. We all know that the biggest power cost is the hot water cylinder and Hawke's Bay has (generally) an abundance of sunshine.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
This rate needs to be capped and everyone make the same contribution regardless of property value.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
I agree that special expertise is needed when managing investments, but Council must keep control.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Increasing fees for Council owned facilities such as Community Hall Hire, the Conference Centre, Ocean Spa and Kennedy Park should help to make them more financially self-sustainable and less dependent on ratepayers.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
I am against any further borrowing. With an increase in user-pays the facilities should become more self-sustainable.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The work needed to bring the building up to standard should have been done years ago, before costs spiralled out of control. A complete rebuild would be out of the question with current building costs and lack of qualified people, from Engineers and Architects to competent Builders. If council decides to strengthen and redevelop the existing building, quotes		

for supply of materials need to be sourced from overseas as well as locally. New Zealand building suppliers are like the supermarkets and petrol stations, they over inflate the prices because they don't have any real competition. There is a world of building material options out there - other countries have earthquakes too.	
Officer comments:	
Additional comments	
NCC's advertised proposed average rates increase is totally incorrect as it appears to be based on the current Capital Value of properties. Having recently received a new valuation from QV we are shocked at our high increase, supposedly due to the fact that we live on a hill. Our property was built for a comfortable retirement after a lifetime of hard work and saving. Council rates on Capital Value is an unjust system - it assumes because we have a higher value property we are more financially able to pay a higher rates bill. Rates payments should be apportioned equally and capped. They should also be free from GST. A Rates Demand is a triple tax - income tax, Rates, plus GST. Some households use far more of Council Services than us as a two person household. So as a retired couple on a fixed income we are expected to find an extra \$24 per week (\$1200 per year) on the new Capital Value, compared to Council's advertised average rate increase of \$13.66 (\$710.28 per year). We do not know at this time what the HBRC rate increase will be as they change to CV from LV, but add this to Napier rate increases and it is a mighty hit for us seniors.	
Additional officer comments	

Submission: 292	Hearing: No	Attachment: No
Full Name: Alison McKimm	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
High rates and increased insurance costs make a further increase in NCC fees another burden for rate payers and work against economic development/ growth for Napier		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These facilities should be sold and not compete with rate payers in private enterprise. Council are not the right fit to run a business		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
These two options need to be considered on a cost analysis basis not just as 2 theoretical options		
Officer comments:		
Additional comments		
The wharves at Nelson Quay and Customs Quay need to be made structurally safe EQ strengthened and aesthetically improved to make The Iron Pot a water feature able to be enjoyed and accessed by the public		

Additional officer comments

There is a significant programme of work over the medium to long term to undertake renewals and upgrades of many of the Inner Harbour assets, including Nelson Quay and Customs Quay (Discharge Wharf). The TYP includes the renewal of the Meeanee Quay jetties and Discharge Wharf as these are the two highest priority renewals.

Submission: 293	Hearing: No	Attachment: No
Full Name: Kathie Ritchie		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		
Leave the library in its current position we don't need a new or renovated library. We are recovering from cyclone so can't spend it on building renovations or building new offices.		
Officer comments:		
Additional comments		
We do not have the money as ratepayers to pay for a 58 million new building for council. Council need to prioritize essentials. Sewer, stormwater, flood protection, potholes. Not MTG library or new office buildings.		
Additional officer comments		

Submission: 294	Hearing: No	Attachment: No
Full Name: Trish Mcloughlin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
<p>Napier City Council took over Ocean Spa last year, closed the facility for a makeover, which was very underwhelming. Ocean Spa had to closed very shortly after re opening for further repairs. I am now a senior citizen of Napier and was looking forward to using this facility at the reduced cost. I didn't even mind too much when the senior fee had increased following the return of the facility to Napier City Council. Citizens and Tourists of Napier need an affordable facility for the well-being of all rate payers. Napier Aquatic centre is at best an ageing facility, but the fees reflect the state of the facility. Residents are already paying additional increases in rates and insurance following Cyclone Gabrielle. Hawkes Bay has suffered a lot and residents need support from their councils, not kicking them whilst they are down. Taupo AC baths is a much better facility than any of the pools in Napier and Clive, but pricing is more affordable. Ocean Spa gym and fitness centre should be separate from the pools as again the fitness centre and gym are not exceptional facilities to warrant the proposed fees. If Napier City Council want to run a facility like Ocean Spa for tourists, then you should seek external funding and build it. Residents should always have discounted costs at leisure facilities, the local health service will be thankful.</p>		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 295		Hearing: Yes	Attachment: No
Full Name: Alisha Atkenson		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I am currently living in emergency housing. I've filled out a napier council flat application for MSD. Fingers crossed I get approved...			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 296		Hearing: No	Attachment: No
Full Name: Ben Deller		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
I don't think council should be in the business of providing housing, that's KO's job and that's what this community is already funding through taxes. I'd prefer council got out of providing housing all together. I prefer Option 5 in the Martin Jenkins report, not sure why you haven't presented that as an option in this survey form?			
Officer comments:	We decided not to pursue option 5 as we want to maintain or increase our retirement housing, so this was not included in the consultation.		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
See previous comment			
Officer comments:			
Building up our community resilience			
This feels deliberately vague, I'd like to see council ring fence this funding so it doesn't eventually get used for a community swimming pool (for example) if the community is going to provide this contingency fund it should be protected for appropriate use. Would also like to see some more detail on councils plans to "build back better" as was mentioned in the weeks following Gabrielle. Have not seen evidence of this to date?			
Officer comments:			
A new approach to managing Council's investments		Manage the investment portfolio within Council.	
This should be a core council activity, a CCTO would only add costs, create a potential for finger pointing and remove accountability from elected members.			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Fair fee rises, targeted where appropriate is the better approach.			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
There's a big assumption baked in that these will become net positive revenue generating entities in time. If so why haven't they to date? Why does it take three years?			
Officer comments:	Kennedy Park Resort has historically generated a net profit but has been challenged through COVID and Cyclone Gabrielle. Ocean Spa has only been under Napier City Council (NCC) management for just over a year and since taking ownership there are significant expenses on the business that we are working through. Through the Facility Business Review it was identified that these facilities were commercially viable and had the potential to operate commercially. Achieving breakeven and generating net profit does take some time to achieve, over coming expenses and revenue growth opportunities. When these facilities achieve breakeven point and deliver a net profit this will mean there will be no burden on the rate payer and they will provide a positive economic impact for our community.		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
This is probably the best option			
Officer comments:			

Additional comments

I'd like to be able to provide feedback on the library development, and its 65.5M expense. I think the council should take a step back and "read the room" in the current economic climate and demonstrate some restraint and austerity. Can this project be delayed or delivered more efficiently. I don't think foreign ahead because it is already in the pipeline is a good enough reason.

Additional officer comments

Submission: 297	Hearing: No	Attachment: No
Full Name: Ruth Glen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
We must keep housing for our older people, they are vulnerable and many cannot afford to pay market rents, nor do they have family to call on.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Ratepayers are paying for the whole communities costs. People who pay rent or who do not have insurance, still benefit from the resilience rate, plus they have been receiving so much extra help and support from every organisation, from the Government and local councils down to small community groups, many of whom were affected themselves in the cyclone.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
There should be enough people employed by the council already to manage the Council's investments. The 160 million dollars worth of assets was acquired without any commercially focused investment group taking over and perhaps not taking good care of the cities assets. Other City Councils and ours, have lost money through well meaning but wrong decisions.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Ratepayers also have increases in almost all our fees and charges, do we really have to go above the CPI increase?		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
DO NOT SELL THESE, THEY SHOULD BE PAYING THEIR OWN WAY, try to look at other ways of saving costs, The people who were displaced because of our wet weather events and went immediately to Kennedy Park , where else would they be able to go. Please think a bit more about that. Immediate commercial gain is not always the way for the future.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		

Officer comments:	
Additional comments	
I do not know how many people work at the Council, but perhaps the council should look at what the Government is doing at the moment and get rid of dead wood. Do we really need an events manager, how many events per year does he manage. What does he do when there are no events. The booking officer who books the halls needs training, The staff who clean the halls need training. Surely it is not that difficult to find people who know how to do a job properly with all the people there are out of work. Perhaps the people who hire the staff should look at people over 50 who are looking for work and are repeatedly told they are not suitable.	
Additional officer comments	

Submission: 298	Hearing: No	Attachment: No
Full Name: Antony Steiner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
It is not responsible of the Council to consider a change without having a viable plan for a) selling any of the 377 units: to whom, with what caveats, what assurances for current tenants? b) re-housing any tenants who are made homeless under a) c) managing all current council-owned homes in the future; would it not be better to work in partnership with a community housing organisation with experience in this field?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Despite the fact that you have already levied an emergency rate on us for clearing up after the cyclone (lightly hit though we were compared to Hastings for example), this looks like an opportunity to build up another financial reserve to "be ready for future events that come at a cost....to pay for future emergency events". It is disingenuous to suggest that this will build resilience. It will do absolutely nothing to make our infrastructure less vulnerable, or our response more co-ordinated, in the future. That is, do absolutely nothing to "build community resilience".		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Council holds these assets like property, land, cash (which all belong to us the ratepayers) and justify doing so on the grounds that you manage them better than we could and earn a return that helps us keep rates lower than they would otherwise be. Your preferred approach now is to spend more money managing these assets. Were this idea to make sense even in theory, surely NCC would not be asking us to pay higher rates to cover the cost; the scheme would not only pay for itself, but it would actually save money (a novel concept for the Council, I grant you), enabling rates to be lowered.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
The fees and charges (such as those for using Council venues) are already unaffordable for most community groups. I would only be in favour of this were the community group rates to be reduced further		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I believe that loans should be used more by NCC for investment whose benefit is long term - say longer than three years. The NCC balance sheet is strong enough to support substantial borrowing. Paying interest focusses Council's mind on spending wisely		
Officer comments:		

Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
The Library Tower is an eyesore and will jar with the elegant development we expect will be built in front of it. Sharing with commercial tenants makes evident sense.		
Officer comments:		
Additional comments		
You are full of talk about being commercially-minded. Were a commercial business to be faced with your financial position, they would be looking to reduce costs, not increase them. Long term assets such as roading and water would be funded by long term borrowing. You are an unregulated monopoly and should not abuse your position by annually increasing rates		
Additional officer comments		

Submission: 299	Hearing: No	Attachment: No
Full Name: Chris Comber	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Moving completely out of housing would allow Council to focus on core activities.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Set up so Council is getting a set return on investment without needing to staff for non essential Council activities.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Could use new improved investment returns to build a resilience reserve rather than using rates.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Please ensure that the facilities are tasked with repaying the loans rather than ratepayers in the future.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Cheaper to own your own building.		
Officer comments:		
Additional comments		
Focus needs to be on the things Council has to do to ensure rates increases are kept to the essential.		
Additional officer comments		

Submission: 300	Hearing: No	Attachment: No
Full Name: Shona Bayliss	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell social housing, this is funded by the government		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Residents can apply for government help with paying for rent, should not be at rate payers cost		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Hass the government not paid millions for the recovery		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Yes manage assets but as a business would, there appear to be far too many staff employed, timelines to long....Needs to have business/developers managing projects		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
User needs to pay. Why are rate payers paying so much for sports parks? Users need to pay. Parking meters should increase, all day parking in Taradale at 60 cents an hour and \$1 in town, far too cheap, need more public transport so workers have more options. Increase parking meters		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Why are rate payers paying for losses? These businesses should be self-funding, need to look at why they are operating at a loss and made change. There is a real need for business focused people to be running these facilities, AND THESE FACILITITES SHOULD BE MAKING MONEY!!!!		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Waste of rate payers money building a new tower that the council and our rate payers cannot afford, leasing a far better business decision, why do we need to own a building that does not give any financial gain		
Officer comments:		
Additional comments		

Council need to be looking at a total restructure, where money is spent, do we need to be employing as many people as we do, do we need to be spending so much on sports grounds and libraries. Council need to be more accountable and thinking more in a business way, if a business had been trading the way the council has been and with their thinking for the next three years they would go belly up. Need to start thinking with a business mind. Our rate payers cannot afford these increases, they will be giving up alot to pay these inceases, the council need to show they are going to cut back on fancy offices and libraries. Businesses will suffer. Cruise ships need to be paying way more to the council for being here, as a rate payer I do not see any benefit of them being here, personally I will not go anywhere near town when there is a ship in.

Additional officer comments

Submission: 301	Hearing: No	Attachment: No
Full Name: Sandra Harrison	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Charge realistic rents on Council residences.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Charge realistic rents on Council residences.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No point returning to places that will always be in the line of future severe weather events.		
Officer comments:		
A new approach to managing Council's investments		
I don't really understand this, so I'm not selecting any option.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Reduced annual membership fees for Community card holders or ratepayers at Ocean Spa Pools and Gym. Reduced annual membership fees for Community card holders or ratepayers at the Aquarium. Several years ago, there was a half price fee, and we joined. We didn't go many times, but when we were looking after grandkids, it made it affordable to take them, and only pay for those who weren't members. Reduced fees for multi ticket at Par 2. We are retired, and there is a small discount for seniors, but it's still expensive. Too many subsidised art galleries – put some MUSEUM exhibits in the MTG. If that can't be done, perhaps it would make a good Council building and avoid the huge cost of building a new one. Use the theatre for movies like the Globe shows. There's a wine bar across the road, which might be able to provide simple food like pizzas. It's a treat to go there. If CAN needs subsidising, then find another function for it, perhaps the info centre. I don't expect people to pay for my hobbies. Forget about expensive Council buildings! We can't afford them. Rebates on rates should be means tested. Extend charged parking where it is currently free close to the city.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Napier Conferences and Events - does that include the War Memorial? I believe Ocean Spa might net more income if it had options that I've referred to above, perhaps for non peak times, and excluding school holidays, which pretty much cover the main tourist season. We walk past regularly and count the people in the pools. There are plenty of lifeguards, not many swimmers. I have thought of joining.....until I saw the fees for two of us. As an older couple, we wouldn't be heavy users, and that's a large slice out of the pension.		
Officer comments: Napier Conferences & Events is an activity, based in the Napier War Memorial Centre building.		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).

There was information that the Council intended spending many millions of dollars on the vacant land where their building was demolished. We cannot afford that. Our rates are already skyrocketing, and many people are grumbling about it.

Officer comments:

Additional comments

Rebates on rates should be means tested. Extend charged parking where it is currently free close to the city. Can something be done about the increasing number of intimidating people around the streets, but particularly in Clive Square? How can our wonderful gardeners do their job in such an unpleasant environment? One lady became quite threatening to me near Chantal one day, even though she doesn't know me at all. Why has the floral clock been sloped to the SOUTH, and there are no viewing steps like there used to be? There's no way to look down onto it anymore and a lot of flowering plants struggle in a south facing aspect.

Additional officer comments

Our Napier Assist Āwhina Tāngata service has been working to improve the safety in our CBD since 2022 by actively interacting with businesses and public, and providing a social connection for visitors to the city. They also work to de-escalate issues and reduce public exposure to nuisance behaviour from other users.

Submission: 302	Hearing: Yes	Attachment: No
Full Name: Peter Twigg	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Not A core council activity		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
I have made many submissions related to the continued holding of leasehold portfolio it's appalling return identified in multiple reports and the lack of diversification would be telling in an earthquake /tsunami as rentals from impacted properties dried up and land potentially worthless . An investment portfolio outside of Napier as held by the Chichester city at the time of their earthquake is essential.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
I am a strong advocate for this. Just one example council pay rent to private landlords and does not have a recognizable council camber. A TO could build something to suit the needs of the community. Council would then be paying itself via rental it currently pays. Diversification of the investment portfolio is crucial. The failure of previous councils to follow the recommendations of CBRE report and the subsequent BofA mascas(sic) reports is a sad indictment on the councilors and management at the time in their failure to understand both the financial impact on the city, the impact on the land development, and the impact on the leaseholders(rate payers) A TO will be able to invest in areas that a council may not.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Fees should reflect the cost to the council.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Less use of consultants would be a good start. A definite time line established to break even promulgated, and hard decisions made if they don't.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
As Above -Combination of both council Trading organization should acquire and redevelop no doubt using local developers expertise developing something that is worthy of the city and a pleasant environment to work in.		

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 303	Hearing: Yes	Attachment: Yes
Full Name: Fred Koenders	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>We appreciate the detail and time you have put into your submission. We also acknowledge your queries to date through the LGOIMA process and the Mayors response, and your points will be considered in our future business planning for Ocean Spa. We acknowledge the passion you have towards Ocean Spa and its community, and we take your points seriously. Moving Ocean Spa into a commercial operation is assisting our community in the way of it being a sustainable operation and one that does not need any rates support over time.</p>		

Attachment:

To: Napier City Councillors

From: Fred Koenders

Date: 14 April 2024

Subject: Long Term Plan submission - Ocean Spa

1. Introduction and summary

I am submitting about 'how Council funds some tourist facilities' in your long-term plan proposal. I have voted for option 2 'continue to fund deficits with rates' and below I elaborate on why.

However, I also submit on how to minimise the inevitable deficits, as I agree with you that Ocean Spa (like some other Council facilities) should as best impose a minimal burden on the ratepayer. However, I offer you an alternative strategy.

2. Alternative strategy on how to minimise the deficit

I have studied Ocean Spa to the best of my ability with the financial and performance information that was able to be provided through requests, LGOIMAs and observation. (By way of background I also have had vast years of experience as a senior manager operating in a mixed revenue environment of partial public funding support that needed to be supplemented by user contributions and I have been chair of several sports organisations including chair of Sport Hawke's Bay for nine years). I acknowledge a limitation about my suggestions below is the constrained financial and performance data that was made accessible. However, I urge you to consider the strategy I now outline.

In my view your current strategy has several limitations that will not get you as close to financial breakeven over the next three years as you think.

One is that as you raise prices as you have and propose to continue to do, customer demand for Ocean Spa services will ease, dramatically. It is a natural economic phenomenon especially when there is competition in the market and when pricing changes are dramatic rather than gradual.

Secondly, you are setting your price point erroneously. Benchmarking with the wrong organisations. The organisations you are benchmarking with are not similar to Ocean Spa in service or design and are in the wrong part of the country.

Thirdly and this relates to the point above, I don't believe you know your target market sufficiently. This consultation is under the banner of 'tourist facilities'. From the enquiries I've made and from direct observation you don't seem to even know what proportion of your customers are tourists. I would hesitate to suggest that it is a minor proportion. I have seen nothing in your strategy about how you are going to shift that proportion. The recent proposal by Hawke's Bay Regional Council to reduce Hawke's Bay Tourism funding will make your

task even more difficult. Cruise ship passengers by way of example have better pool and spa facilities on their ships. Domestic and international tourists that visit the facility can't access your 'full-service offerings' as they can't access a class or do a weights workout. Your main target market, I suggest are locals and regulars (i.e members). How can you build that market up? I have some suggestions below. That is not to say you should attempt to maximise visitor visits. I also have some suggestions below.

Lastly the facility, while nice, doesn't have the 'wow factor' where punters may say, "yes I'm prepared to pay \$1,400 a year to be a member or \$20.00 a visit to swim and soak". It would take some considerable capital investment and clever redesign to achieve a 'wow factor' and I suggest it is not worth it.

In my view the alternative strategy is to **maximise volume**. The Officers paper presented to Council on 14 December 2023 said that advice was that 1,200 members was about right. I don't see that. As a regular user, occupancy levels can still grow a long way before customers got irritated.

How can you do this? What follows are some ideas. The alternative strategy for you to consider is to maximise capacity, with the right price points with an associated highly 'customer-focussed' approach.

There is spare real estate upstairs in the gym. The classes could be maximised with additional new and 'customer friendly' offerings. That floor space should be as fully occupied as possible from 5.30am to 9.30pm.

Partnerships. With tourism organisations, hotels, corporates, educational providers, etc. Domestic tourists who purposely visit Hawke's Bay to experience the cycle tracks for instance. Partner with bike providers that if they hire a bike, they can get a discounted entry to have a soak and sauna after their ride (and before their dinner). Other mutually beneficial partnerships could be established with other in common organisations like accommodation and perhaps conference providers.

Market segmentation. For example, children's parties, kohanga reo, pensioners, schools, etc. Special deals can be trialled and if successful, established for all of them and more. Some of the visits can be scheduled at the slow times of the day.

The lap pool is grossly underutilised but so is the class space. Offer swim only , class only and gym only prices or combinations thereof. I will mention below how you can overcome the perceived barrier of access to changing facilities.

Entrepreneurial leadership. To have a customer focused strategy with strong commercial performance indicators it needs to be lead with people who have experience in this space and has been proven to be successful operating in that commercial environment. The employment package needs to be appropriate with perhaps a significant portion of remuneration at risk and options for bonuses for successful performance. The leadership needs to have 'skin in the game'. (Note – I have no knowledge whether the current leadership does nor does not have that experience and incentive framework. I make no judgement on that).

Regular customer focus groups and feedback loops. I don't believe any of this is occurring presently. Certainly I have not experienced it. An organisation can't be entrepreneurial and innovative if it is not listening to its customers and their ever-changing needs. Structured and regular focus groups, easy to use feedback mechanisms, manager walk abouts and welcomes, etc are all tools to get into the heads of customers and their satisfaction or otherwise and continually tailor the product and services.

The green shoots of a customer focused strategy are there already, but it requires a significant shift. If Ocean Spa gets to the point where occupancy is so full that customers get irritated, that is a good problem to have. Imagine having to create a wait list to become a member of the gym!

The second part of the strategy to succeed is **cost reduction**.

From the data supplied, while not in-depth data has been supplied, on the surface there seems to be considerable scope for cost reduction against your current budget.

Energy costs are always going to be a killer and is possibly why the facility will always require some ratepayer support. I understand only local authority pool complexes that have the benefit of geothermal energy can break even or enjoy a contribution to central funds.

There seems an opportunity for significant savings in staffing. The lifeguard level is operating way, way over the Sport New Zealand and Pool Safe guidelines of fifty patrons to one lifeguard. I haven't access to reported health and safety incidents so can't comment on the need to have more lifeguards than the guidelines suggest. But everyone has walkie talkies for quick emergency responses from all staff in the facility should additional human power be needed urgently. And if line of sight is important, consider constructing a central lifeguard tower.

As submitted previously and elaborated below, the leadership structure, seems grossly generous.

Double staffing on reception and in the gym would not happen, I suggest if this were a commercial private sector facility.

Charging a quarter of a million dollars of central overheads places an unfair burden on the facility's financial performance. Have IT, HR and Finance costs gone up that much since the Council took over the operation of the facility? I'm believe corporate service costs could be purchased for less than \$100,000.00.

The facility does need to be maintained but charging one and half FTE and probably half of a vehicle seems excessive. Again, maintenance could be purchased for less than that staffing cost if this were a private sector business.

I have not seen the security guard on duty for some time? Perhaps the security budget has already been cut?

The recent Qualmark accreditation was probably not worth the cost (and if there is ongoing cost) as I suspect that the facility is not and never will be a predominant tourist facility.

In summary, the facility could be run a lot leaner and if being close to customers (mentioned above) staffing needs to increase in the future because of increased volume, then judgement calls can be made at that time.

The above is a suggested alternative strategy to the one Council is proposing in the long-term plan. Below are my objections to your current proposal.

3. Key objection issues

By way of strategic background, I note in the Council's Aquatic Strategy Framework begins with vision of a vibrant sustainable city for all that contains the following:

Strategic Goals that:

"Our services and facilities provide for the social cultural and recreational needs of our community".

"Our community's wellbeing and city vibrancy will be enhanced through our encouragement of sport..."

"We will be customer service focussed".

"We will actively listen, engage and communicate with our community."

A purpose of:

"Improving wellbeing"

Critical success factors of:

"Social cohesion – Improve social cohesion and inclusivity to ensue everyone benefits from our aquatic facilities"

"Aquatic facilities are shaped by our community."

3.1 Positioning and strategy and strategy alignment

Currently Ocean Spa is directly contributing to Council's vision as quoted above, but the repositioning and the way Officers have engaged with the community (see below) has Council's moving away from its own vision and strategy. An aquatic strategy that every Council is obligated to provide in my view.

Councillors should know that Ocean Spa is by no means a premium product. It is 21 years old; has not been regularly maintained. Members have several complaints about the facility.

The gym has no air conditioning; has aging and rusty equipment; only one of each piece of equipment, and attendees at classes suffer sunstroke. The gym is an inferior facility compared to many in the private sector. But it is sufficient at the right price.

The pool is slimy on the sides and has no area to place gear during rainy weather. The pool cannot compete with the newer pool at the Regional Sports Park. Council's own commissioned Deloitte Daylight report says that *'The Hawke's Bay Aquatic Centre at Mitre 10 Park is now the preeminent structured aquatic sports facility in the region.'* But it is nice to swim outside in all weather conditions.

A premium aquatic facility would have something unique and unusual like a wave pool and/or a fancy designed hydro slide to make it stand out and possibly justify premium prices. In my view and those of members, this is a nice outdoor pool complex, but nothing special. Just because the facility's name has 'spa' in it don't be fooled that prices can be sustained as if attendees were at some high-end relaxation resort and spa.

The facility is located at a nice location and has a nice outlook.

While Council approved the January price increases as part of its regular (annual?) review of prices and charges, it seems that Council made that decision ahead of gaining approval for the new positioning of Ocean Spa which it seeks to do in this Long-Term Plan (LTP) consultation. It has been clearly communicated that the proposed repositioning of the complex as premium outdoor facility with a fully user pays focus is the reasoning for the dramatic shift in prices, and yet Council is now consulting about this proposed repositioning in the this LTP consultation process and as yet has not formally adopted this positioning as part of the LTP.

Napier City has a relatively high deprivation index. Median personal income is \$54,300 (2019). Napier is not a strong domestic and international tourism destination as are other parts of the country, so the viability of Ocean Spa will be dependent on regular and repeat customers. There is little evidence to demonstrate that domestic and international visitors are

significant revenue contributors to the facility, though I am open to contradictory data on this point. (information shared with me indicates you don't gather data on this point). My assumption is that is the regulars, the members, that contribute the larger share of revenue, (but am happy to be proved wrong) but without requested financial data I cannot be sure of this assumption. However, if the assumption holds, prudent governance and operational management would point towards looking after and retaining your regular customers. It is much easier to retain a customer than generate a new one.

Most Council run swimming pools in New Zealand are subsidised by the rate payer and it is unavoidable that Ocean Spa will need to continue to do so. While attempting to position the complex as fully self-sustainable this is just not possible. The gym component may be able to compete but with the high energy cost and the current staffing costs of the pools, it will always require ratepayer support, as it has the last 21 years.

While the Council is somehow attempting to shift the facility to a high-end purely commercial facility the facility is being used by Council as a community facility still as exemplified recently when it was shut for a community purpose (i.e. Art Deco Weekend) and was not available to members. A purely commercial facility would put members first.

I have no information that Council has consulted with the many original donors who contributed financially to the construction of the facility and what they would think of the attempt to shift the purpose and function away from being a community facility. This is potentially a governance risk if those stakeholders' views are not taken into account as happened with ignoring stakeholders views with the War Memorial Centre. It is possibly safe to assume that donors donated to replicate and re-instate a community pool on Marine Parade as has been the case for decades.

My view is that Deloitte describing the facility is unique and can be reimaged is flawed and contains no strategies to achieve that goal. That it will have wide appeal to Hawke's Bay residents and domestic and international tourists is way off the mark. That it will be popular appeal year-round is wrong – the pools are weather dependent. Additionally, there seems to be no strategic, operational or business plans about how to implement this strategic shift that would give confidence to governance that a reimage is even possible (given the rationale provided above) is even possible.

Council has an obligation to provide sport and recreation facilities to its ratepayers at a reasonable price. It is bemusing why Council is premium pricing this recreation facility when it is not doing the same with sportsgrounds, for instance.

The irony has not been lost that Council seemingly is encouraging triathlon in Napier by contributing to securing the Triathlon World Cup event to Napier for three years and is simultaneously making it impossible for triathletes to swim train in the open water year around.

3.2 Ocean Springs Management Limited Contracts (OSML)

These are referred to as legacy members in the management paper of 14 December 2023. (The contracts are with Ocean Springs Management Ltd, but Councillors may know the operator to be H2O Management Ltd).

In the management paper to Council on 4 May 2023 titled 'Fees and Charges – Ocean Spa' no mention was made to Council of these OSML contracts. However, I assume management recognised the legitimacy of the OSML contracts because prices were not raised for those contract holders, as a result of Council approval, on 4 May 2023, but whereas they were for NCC contract holders.

Again, in management's 14 December 2023 paper to you there was no reference to OSML contract holders, and the impact the proposed price increases would have on those customers.

After receiving our complaint management sought legal advice and Thunes Cloetes advised us by email on 3 February that NCC:

"..it is not bound by the legacy contract" and

"..it is reasonable for Ocean Spa to make reasonable changes"

Informal legal opinion I have obtained is that Council may be legally bound for a period but our key message to you is that instead of becoming litigious I ask Council to follow its own legal advice and make 'reasonable' changes to prices only and back date those prices. I understand that prices for OSML contract holders, and possibly NCC contract holders, need to move and are prepared to accept 'reasonable' changes to prices. I realise that prices need to move despite previous Council communications to members (see below) on the matter. I have asked Officers what they consider a 'reasonable price increase may be, in line with their own legal advice, but as yet they have not answered that question. I have also asked Officers why they did not engage in 'good faith bargaining' with legacy contract holders and have yet to hear a response.

To move forward positively and constructively, I propose reasonable price changes below. See section 4, Counter Proposals.

3.3 Poor customer management and communications mismanagement

There have been several communications mishaps by officers that have concerned members.

There was no consultation with members about the January price increase being so significant. An argument being that managements paper to Council was presented in an open meeting that members could attend. That argument is feeble as there would have been no prior consultation and members had no idea that officers were going to discuss Ocean Spa with Council. This action does not align with Council's own Aquatic Strategy Framework (above – that Council will actively engage and communicate with its community). With excellent customer management and NCC being a public sector organisation one would have expected consultation to occur prior. It is possible that you have policies and procedures that guide you when you should consult prior to making a decision. Naturally, I am not privy to your own policies and procedures.

There was a mass communication to all members less than eleven months (2 February 2023) prior to the 19 January 2024 price increase announcement that *".. all terms and conditions of the previous contracts would be honoured. And membership charges would remain the same as now."* Imagine members surprise about the 19 January 2024 price change announcement. Customer expectation management by Officers, in my view, has been less than desirable. The Mayor has since said that Council is not obligated to keep historical fees and charges in perpetuity, it would seem reasonable to increase them to market rates over three years rather than in one jump. The Mayor also said that if OSML raised prices by CPI that the current weekly fee would be \$22.00. The counter argument to that is that it is an inherited problem for Council that should have been identified through due diligence and again a graduated increase over three years would be reasonable. Also \$22.00/week is close to the market price point not \$29.00/week.

The price increase email announcement of 19 January 2024 said there would be a *" modest increase in fees."* An average increase of 46.5% with some members fees increasing 93% is not 'modest'. Council staff has since admitted that this was an unfortunate choice of words.

Council's own website quoted that prices would hold until 30 June 2024 with no indication that that could change if elected members chose to increase prices earlier. The Mayor has since said that Council can change prices at any time and then update its website.

Since NCC took over operation of the facility there has been no engagement with OSML contract holders, in fact no engagement with members at all which in my view is a strategy weakness.

Officers' 14 December 2023 paper to Council said 10% of current members were paying the equivalent weekly fee of single visit price. The current single visit price is \$11.50 and we are aware of weekly fees as low as \$15.00. That is a \$3.50 difference or 30.4% difference. I acknowledge that I am not aware of contract holders whose weekly fee may be lower than \$15.00. The statement to Councillors, in my view, is misleading.

All this against a background often spoken by the Mayor that she wishes Napier City Council to be open and transparent.

Given this mis-management, in my view, it provides further legitimacy to Council reviewing and revoking its decision on 14 December 2023 and engaging in an appropriate process.

3.4 Cost of living crisis

Increasing fees by a rough average of 46% during a cost-of-living crisis seems risky governance behaviour and not at all justifiable when according to Statistics New Zealand the consumer price index increased by 4.7% in the 12 months to December 2023 and 5.6% in the 12 months to September 2023.

And now Council proposes further fee increases in 2024/25. Ocean Spa is not bigger and better than anything else. Tourists are not flocking to the facility and there seems no strategy to engage with them. Ratepayers are likely the predominant customers and are likely to remain that way and they should be fostered.

Most members accept that a price increase in 2023-24 is justifiable but not at the level that Council approved in this cost of living crisis we are all suffering. Further price increases are not justifiable and probably will be a strategy mistake.

3.5 Operating Cost increase

Officer's paper to Council on 14 December 2023 noted a \$1.0m increase in staffing costs as part of the rationale for the price increase. This seems extraordinary. It equates to approximately 17 FTEs. I observed from the live stream on 14 December 2023 that no Councillor queried this significant cost increase although you may have been previously briefed. When this was queried by the Mayor in Grant Hogan and my complaint of 30 January, the response was just the provision of the FTE increase. Not comment on whether it was justifiable. I have been advised that Council is attempting to raise its salary and wages for recruitment and retention purposes, and I support this. But that is only be a minor contributor to the significant increase is salary costs.

The central overhead cost of \$250,000 now being charged against Ocean Spa is excessive. What it is doing is passing on to Ocean Spa customers a cost that was never there when the facility was leased and most probably not fair.

I note an operating lease is being used for the recent equipment replacement instead of the use of capital. Regardless this should not put pressure on expenditure as operating leases generally have a similar impact on the Statement of Financial Performance as depreciation and shouldn't be used as a justification because it is not true.

What members do see is that operating costs have ballooned out to \$3.5m (information provided by Officers) since Council took over the operation and the impact is unfairly impacting on those members.

The Service Delivery Review – Marine Parade Pools (January 2018) notes that even when the complex operation was contracted out that the Council used ratepayer funding to contribute to repairs and maintenance. Our understanding that few if any Council owned pools around the country are sustainable solely from user revenue and rate payers have to bridge the difference.

When I asked for a detailed breakdown of the \$1.0m staffing cost increase and that information has not been forthcoming. However, I am aware that Ocean Spa possibly has a:

- Manager
- Team Leader for reception
- Team Leader for fitness (shared with Napier Aquatic Centre)
- Team Leader for Aquatics
- Café Team Leader
- Maintenance Team Leader (shared with Napier Aquatic Centre)
- Full time maintenance person
- Security contract cost circa \$160k pa

In my view, the staffing structures that Officers have put in place is excessive and a commercial business would not do that. The leadership structure seems top heavy with some leaders have a very narrow span of control. Officers' paper to Council of 14 December 2023 says that the gang problem that was present when Council took over has since been resolved. I agree. The security contract can be vastly reduced if not cancelled (It may have been already cancelled). One and half FTE undertaking maintenance, seems extreme. Double staffing on reception and in the gym also seems excessive. Eight lifeguards on duty on a peak summers day when only 10 swimmers were across the four pools implies poor HR management, though I recognise managing ebbs and flows of customers can be a tricky exercise.

With respect, I suggest Council take a leaf out of Central Government and request the CEO to find a quantified amount of savings. On the surface significant savings are available which could lower the gap between revenue and costs and allow for prices to be pulled back to a reasonable level.

I observe that Council does not pay income tax or have ground/building lease costs as private sector operators do, which leads into my next argument.

3.5 Competitor pricing

I note no competitor prices were presented to Council on 14 December 2023 (nor on 4 May 2023). A reference was made to benchmarking and that benchmarking data has now been provided. The so-called benchmarks are all out of town. They are not competitors. Ocean Spa does not match the facilities and services of many of the benchmarks, so it is foolish to use them to set price points. A sample of local competitor's prices are provided in Appendix One. Councillors will note that the approved Ocean Spa prices far exceeds competitors' prices. Councillors are also reminded that locals are the ones likely to predominantly use the facility and are reminded again about Napier's deprivation index and medium income levels.

Ocean Spa is far from being a premium product and competitor pricing in Hawke's Bay is relevant. Demand for Ocean Spa services is elastic and will respond to changes in price. Anecdotally, I have been told that the February price increases have had no dampening effect on revenue or memberships.

It is very pertinent to have a breakdown of those new members by:

- The \$999 annual prepaid price that expired on 5 February 2024
- The 6 monthly pay weekly fee
- The 12 monthly pay weekly fee

The 3 months pre-paid fee (\$420)

The 6 months pre-paid fee (\$810)

The 12-month pre-paid fee (\$1,400)

How many of these new members are transfers from legacy contracts or transfers from concession card holders?

How many \$999 deals were sold after the 19 January announcement?

Since the 19 January announcement what is the number of members who have ceased membership.

This data must be available even though it is not being provided. This information should be offset against the information that members and revenue has not dropped yet.

I have asked for data on members use of all four key fitness facilities (i.e. gym, classes, pool, and sauna) and unfortunately that information has not been made available presently but is directly relevant as my hunch that the number of members that use all four fitness facilities are in the minority. Officers have said that the gym not having a separate cloak room (as members would have to pass through to the pool side to change and shower) is a barrier to discrete pricing. Officers have said building separate cloak rooms would (naturally) come at a capital cost. Officers say that this barrier precludes separate service pricing options.

I don't believe this is a barrier to discrete pricing at all it is only a perceived barrier and requires some innovative thinking. Reception staff now know who the regular gym and class members are. I observe very few regular gym and class members use the changing facilities but understand Council may be obligated to provide changing facilities. But also, maybe not. However, a brainstorming session with staff will produce solutions that don't require capital spending, I am certain. I already have practical suggestions to overcome this perceived barrier to discrete pricing. It is possible some leakage of gym and class only users occasionally using the pool facility but would be minimal (as there possibly is now between The Bach Café and pool) but could easily be monitored and controlled by staff.

In my view Council should implement discrete pricing for the facility and that be part of the growth strategy. Increasing volume is a method to increase revenue and discrete pricing is another method to do this. Certainly, the lap pool is never at capacity and wait times for equipment use in gym is rare, but either facility could be capped if they got too busy.

I don't support the proposal for 'off-peak' membership alone. I suspect that few members will join or shift to this offering because of its terms and conditions.

4. Counter proposal

As mentioned above I request that Council revoke the price increases it approved on 14 December 2023 and not increase prices as proposed in the long-term plan

Instead, I propose:

1. That in this cost-of-living crisis, that Council then approve a reasonable base price increase, (as per Council's own legal advice), as a reasonable price increase is justifiable in my view. My suggestions are that those price increases could go as high as average of 20% matching the proposed increase in rates. (Although I separately note Council's proposed price increase press release solely puts the proposed rates increase down to infrastructure demands, a matter not directly related to Ocean Spa).
2. That Council recognise the validity of members who are OSML contract holders and introduce a graduated price increase over a three-year period. According to some Councillors I have spoken to there is precedent for graduated price increases due to historical or inherited inconsistencies.

3. As few members use all four fitness options, that Council introduces component service pricing for each of the gym, classes and pool and combinations thereof. See Appendix Two. The proposed pricing strategy weights pool and pool combination prices higher because of the higher operating costs of running a pool. Gym and gym combination prices are slightly lower to competitors because it is smaller and inferior facility.
4. Like other Council run recreation facilities in Hawke's Bay that Council introduces a concession price for seniors, students and those under 25 years at a 40% discount to standard entry, without entry restrictions. I note that seniors have a concession price for single entry, but a membership concession is not available. This also seems inconsistent. See Appendix Two for a table of prices (some rounding still needs to occur).
5. That Council shift from a pricing strategy to cost reduction accompanied by a customer focus strategy to come close to breakeven. This is essentially a growth strategy. There is plenty of space for growth. Because of the expensive capital investment and expensive operating costs, occupancy needs to be maximised throughout the day and year. It may take some doing, but it is achievable.

Appendix One: Competitor pricing

Ocean Spa Competitor Price comparisons														
	Ocean Spa			Regional Aquatic Centre						N'finite	PGA (gym and classes)		City Fitness	
	Prior to 19 Jan 24	Post 19 Jan 24	% increase	Gym and Pool	Gym and Pool Concession *	Gym Only	Gym Only Concession *	Pool Only	Pool Only Concession *	Gym and classes		Students and seniors	Basic (Gym only 24/7)	Gym/classes/natio nwide access
Plan/Term														
Corporate Pay Weekly	\$ 15.00	\$ 29.00	93%											
Corporate Pay Weekly	\$ 17.50	\$ 29.00	66%	\$1,006.20										
Corporate Annual Prepaid	\$ 910.00	\$1,508.00	66%	\$ 906.00										
6 months pay weekly	\$ 25.00	\$ 32.00	28%											
12 months pay weekly	\$ 22.50	\$ 29.00	29%	\$ 27.00	\$ 19.35	\$ 19.00	\$ 14.00	\$ 18.00	\$ 12.00	\$ 18.00	\$ 16.00	\$ 13.00	\$ 6.99	\$ 13.99
Annual cost		\$1,508.00		\$1,404.00	\$ 1,006.20	\$988.00	\$ 728.00	\$936.00	\$ 624.00	\$936.00	\$ 832.00	\$676.00	\$363.48	\$727.48
3 months prepaid	\$ 350.00	\$ 420.00	20%											
6 months prepaid	\$ 550.00	\$ 810.00	47%											
12 months prepaid	\$ 999.00	\$1,400.00	40%	\$1,264.00	\$ 906.00	\$ 889.00	\$ 655.00	\$ 842.00	\$ 561.00					
				* Seniors, students and under 25 years										

Appendix Two Proposed pricing

Ocean Spa Proposed Pricing										
Ocean Spa										
	Prior to 19 Jan 24	Post 19 Jan 24	% increase	Concession *	Post Jan 25	% increase	Concession *	Post Jan 26	% increase	Concession *
Plan/Term										
All services										
Corporate Pay Weekly	\$ 15.00	\$ 19.00	27%	\$ 12.00	\$ 23.00	21%	\$ 14.00	\$ 27.00	17%	\$ 20.00
Corporate Pay Weekly	\$ 17.50	\$ 20.00	14%	\$ 12.00	\$ 24.00	20%	\$ 14.00	\$ 27.00	13%	\$ 20.00
Corporate Annual Prepaid	\$ 910.00									
6 months pay weekly	\$ 25.00	\$ 30.00	20%	\$ 22.00						
12 months pay weekly	\$ 22.50	\$ 27.00	20%	\$ 21.00						
Annual cost		\$1,404.00								
3 months prepaid	\$ 350.00	\$ 420.00	20%	\$ 250.00						
6 months prepaid	\$ 550.00	\$ 650.00	18%	\$ 450.00						
12 months prepaid	\$ 999.00	\$1,200.00	20%	\$ 800.00						
Pool only		(Per week)	Pre-paid	(Per week)	Pre-paid					
6 months pay weekly	\$ 11.00		\$ 8.00							
12 months pay weekly	\$ 19.00		\$ 13.00							
3 months prepaid		\$ 286.00		\$ 156.00						
6 months prepaid		\$ 468.00		\$ 260.00						
12 months prepaid		\$ 832.00		\$ 520.00						
Gym only		(Per week)	Pre-paid	(Per week)	Pre-paid					
6 months pay weekly	\$ 10.00		\$ 7.00							
12 months pay weekly	\$ 18.00		\$ 14.00							
3 months prepaid		\$ 156.00		\$ 130.00						
6 months prepaid		\$ 416.00		\$ 234.00						
12 months prepaid		\$ 780.00		\$ 468.00						
Classes Only		(Per week)	Pre-paid	(Per week)	Pre-paid					
6 months pay weekly	\$ 7.00		\$ 4.50							
12 months pay weekly	\$ 12.00		\$ 8.00							
3 months prepaid		\$ 208.00		\$ 114.40						
6 months prepaid		\$ 312.00		\$ 171.60						
12 months prepaid		\$ 572.00		\$ 312.00						
Pool and Gym		(Per week)	Pre-paid	(Per week)	Pre-paid					
6 months pay weekly	\$ 11.50		\$ 6.50							
12 months pay weekly	\$ 22.00		\$ 13.00							
3 months prepaid		\$ 312.00		\$ 234.00						
6 months prepaid		\$ 572.00		\$ 312.00						
12 months prepaid		\$1,092.00		\$ 676.00						
Pool and Classes		(Per week)	Pre-paid	(Per week)	Pre-paid					
6 months pay weekly	\$ 10.50		\$ 7.00							
12 months pay weekly	\$ 21.00		\$ 13.00							
3 months prepaid		\$ 260.00		\$ 182.00						
6 months prepaid		\$ 546.00		\$ 338.00						
12 months prepaid		\$1,040.00		\$ 624.00						
Gym and Classes		(Per week)	Pre-paid	(Per week)	Pre-paid					
6 months pay weekly	\$ 9.50		\$ 6.50							
12 months pay weekly	\$ 19.00		\$ 12.50							
3 months prepaid		\$ 312.00		\$ 156.00						
6 months prepaid		\$ 520.00		\$ 312.00						
12 months prepaid		\$ 936.00		\$ 572.00						
				* Seniors, students and under 25 years						

Submission: 304	Hearing: No	Attachment: No
Full Name: simmone mckay	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Housing is important so needs funding (due to housing crisis)		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Yes important to put money away for this.		
Officer comments:		
A new approach to managing Council's investments		
I dont know enough about this to make a comment.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
There is a cost of living Crisis - It is unaffordable for people to pay the proposed rate of 23.7%. Things that aren't necessary to be cut out of the budget. People are cutting their household budgets so the council needs to too. An example of something is not necessary is 'improving Emerson Street'. People need to be able to afford to live and pay their bills on time.		
Officer comments:		
A change to how we fund some tourist facilities		
Is the Faraday Centre a tourist attraction? It is a facility, but do tourists come to Napier just to visit this? Yes its a great thing to have but is it attracting money into the district? I am unsure. We are in a cost of living crisis. Can this be afforded? Things needs to be cut so rates dont go up over 20%. So perhaps tourist facilities is an area that needs to be looked at.		
Officer comments:		
Napier City Council office accommodation		
We are in a cost of living crisis. Is this the right time to be doing this? Whatever cheaper is the best option. People at the moment cant afford to do renovations to their houses or improve their houses so why is the council doing this?		
Officer comments:		
Additional comments		
New Zealand is in a cost of living crisis and households have cut back their costs dramatically. I myself am trying to cut back dramatically on my basic spending. The council needs to do the same. Any thing that is not necessary needs to be stopped or postponed so rates do not go up. People can just not afford this rate increase in a cost of living crisis.		
Additional officer comments		

Submission: 305	Hearing: No	Attachment: No
Full Name: Julia Murphy	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

Times are tough and we are all having to tighten our belts at the moment which is what the council should be doing as well. While we all like things to look good, at the moment the focus should be on doing what is necessary and leaving the pretty things for when times are better. We are tightening our belts and the council should too! I don't see any need for Emerson Street to be ripped up and redone!! I'm sure the business owners down that street won't want the loss to their businesses this will create as well!

Additional officer comments

Submission: 306	Hearing: No	Attachment: No
Full Name: Ruth Koenders	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Ocean Spa was a community facility built for the community with help from donations from the community. The prices to use the facilities should reflect this so all groups can access the pool and gym.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Tourists are not the main group who use the pool. If price structure is only aimed at an elite clientele there will be very few people using any of these facilities and financially it will end up being in a worse position.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 307	Hearing: No	Attachment: No
Full Name: Rachael Simmons	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Stop with the sparkly feel good building of 50 million library and 70 million council buildings. NAPIER residents are stretched to the limit now and you're pushing these ridiculous rates increases on an already out of reach expectation. Sadly no one there seems to listen to us the rate payers. You'll force more people into financial difficulties. About time you went back to basics. Use what we have for your buildings and upgrade them responsibly. you're screwing the city population in the pockets. LISTEN TO YOUR PUBLIC. STOP THIS OVERSPENDING</p>		
Additional officer comments		

Submission: 308	Hearing: No	Attachment: No
Full Name: Karl Rowley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No one can afford rates increase, maybe pay 10 people off their, no new library, no offices, no more of these consultants at \$300 and hour to make decisions of already qualified people, no more payrises		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No rate build, ask luxton for money, we send billions over seas for there crisis and nothing here, it costs us dearly, people are broke, interest rates high everything is so expensive, money wasted all over Napier with silly roundabouts blocking roads, design and layout, look at the millions wasted on dead projects that weren't broken, city council over staffed, breatherans not paying tax, here is where you get your money, not the locals who spend all there money in Napier as it is, cyclone wasn't our problem, this has to stop asap, nz is in resession and will be for years because of Jacinta, rates need to go down, I don't use near any ammenities that my rates support, maybe go to user pays		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
My section in parklands was 152k, next was 176k now I hear they are 400k, who's getting rich? Change contractors to owners operators. So that fat cat in the leather chair ain't getting rich for some others hard work		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No increase, it ain't broken so don't fix it, why does it all have to go up, get rid of it if that being the case		
Officer comments:		
A change to how we fund some tourist facilities		
User of that pays, can't charge locals, we already paid for this stuff, charge the boats 100k for come to Napier, making us pay for all this flash stuff to benefit tourists, I don't get nothing from a tourist coming to Napier, so why should I pay for them to benefit???		
Officer comments:		
Napier City Council office accommodation		
No, stay where you are we can't afford it sorry		
Officer comments:		
Additional comments		

Look at getting rid of top people there, sounds way to top heavy, all these extra consultancy fees and that, getting way out of hand and costing millions, this spending has to stop, no one is worth \$250/400 and hour, everyone should be on 35/40 and hour

Additional officer comments

Submission: 309	Hearing: No	Attachment: No
Full Name: Mel Madden	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		

You need to reassess how you are spending ratepayers money. I have used the rates calculator and on my property I will have an 33% increase, this along with regional rates increase and insurances etc is unattainable and unfair due to where I live. Stop with building a 58 million dollar library and space for councillors and maybe look in your own backyard staffing wise and make cutbacks there instead of increasing rates AT SUCH A MASSIVE INCREASE. LISTEN TO WHAT RATEPAYERS ARE SAYING TO YOU.

Additional officer comments

Submission: 310		Hearing: No	Attachment: No
Full Name: Alan Wakefield		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
There is already a government funded housing scheme paid for by taxpayers. While it is no where near sufficient, do we need to be taxed again (rates) to pay for something we already pay for?			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus with mixed delivery approach. (This is our preferred option).
Councils are inefficient at providing this type of service. A mixture of private/council will go a small way to increase efficiency.			
Officer comments:			
Building up our community resilience			Continue with a rate to build resilience (Preferred).
There is no indication as to the current amount of money already collected for this fund. A reduced contribution is preferred.			
Officer comments:			
A new approach to managing Council's investments			
Why try and re-invent the wheel? there are already organisations that have a good track recording in doing this for individuals and organisations. Council creating its own trading organisation will increase costs and decrease accountability. This should be outsourced to an entity with knowledge about investment management, for a fee dependent on the funds performance.			
Officer comments:			
Reviewing our fees and charges			Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Cut your cloth to suit your income. We are all facing a similar problem and cannot increase our income at the drop of a hat.			
Officer comments:			
A change to how we fund some tourist facilities			Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
How does taking a loan not impact rates? The loan needs to be paid back, unless the loan is transferred to facility.			
Officer comments:			
Napier City Council office accommodation			Sell the Library Tower to a developer and lease back the building for Council staff.
Council should not be in the property development business. Leave it to the experts. What is the cost of strengthening the building vs how much will council realise if were to sell and lease back?			
Officer comments:		Council's view on the project is that we are looking to refurbish a building we own and plan to use as our main home for the foreseeable future. For option B, the PWC business case indicated we could recoup around \$4 million from the sale of the building. This amount could go towards off setting the cost of the	

	office fit-out which totals around \$7 million. We would then pay a market rent, probably around \$1.7m per anum to the developer. This would be subject CPI and we could incur other increased costs on point of lease renewal.
Additional comments	
There is no clear indication of what the total proposed rates increase would be over the three year period and what effect different increases would have. How are people on a fixed income meant to cope with these increases? This increase, together with the increasing cost of insurance (if insurance companies will even give you insurance) is making Napier less and less attractive a place to live. Perhaps its time to move to another area that is more affordable!	
Additional officer comments	

Submission: 311	Hearing: No	Attachment: No
Full Name: Peter McAlley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
NCC needs to cut its costs (which are paid for by the ratepayers). This is one area where considerable cost savings can be made.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Sure emergencies arise from time to time. But the reality is another event such as Gabrielle will be in the distant future. Provided there are sound management plans for possible disasters I do not believe we need to have a resilience fund. And, after all, governing bodies have shown a tendency in the past to dig into such funds for other short funded projects with the funds never being reimbursed. It is a human nature characteristic.		
Officer comments:		
A new approach to managing Council's investments		
I don't know about this one. But it seems to me that the preferred option is the start of a self evolving entity that will grow in a public service type of way and will cost us (ratepayers) more to prop it up over time. Do I trust the establishment of such an entity? No.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
We (ratepayers) are struggling in many cases to afford rates, insurances, etc as it is. The golden goose (ratepayers) can only tolerate so much.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Agree entirely with this. But it needs to be locked in and if there is any indication of problems within these facilities the council must never bail them out. They will be commercial businesses after all.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
It is too easy for council to decide there is a problem and take the 'move out for safety' attitude. Lease back would appear to be preferable in my opinion.		
Officer comments:		
Additional comments		

Why does it have to be a three year plan? Surely moving the plan out to a , say, 10 year plan would not put pressure on the council to extract so much money from the ratepayers in the short term. Looking back over the last few years and all NCC's have 'gloated' about keeping the rates down and there is no reason to raise them too much. Suddenly everything is wrong with the infrastructure. This didn't suddenly happen. It's been happening for years. But consecutive councils have chosen to ignore it. And basically the same staff there over the years to advise. "Something rotten in the state of Denmark?"

Additional officer comments

Due to the disruption caused by Cyclone Gabrielle, the government changed the legal requirement for NCC to produce a 10-year Long Term Plan. We are instead producing an unaudited, three-year plan for 2024-2027, with a focus on recovery. This change acknowledges the effects Cyclone Gabrielle has had on our ability to deliver previously planned projects. Our Three-Year Plan will still provide information on budgets and plans beyond 30 June 2027 to give our community visibility of projects planned over the longer term.

Submission: 312	Hearing: No	Attachment: No
Full Name: Wayne Walford	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Sell the Commercial Leasehold properties to enable the businesses to grow!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Should Councils be in this space or is this an opportunity for commercial investment by business people with a need to give back.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
I think more research and understanding of the land and water. As a resident of Bay View, I witnessed the river mouth being blocked by high seas - appreciate this is a regional council issue but two previous floods would not have had such a negative impact if the river mouth was maintained. I was often calling the council to open the river mouth. One example of more research may have minimised the problem.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Why are these not sustainable - do they need to take a more commercial approach. We have to fund the services that we use why are there members and projects not funding their sustainability.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Was enough research done on these buildings or was the desire for new premises the whim of a previous CEO? Only lease back appropriately sized spaces for performing staff.		
Officer comments:		
Additional comments		
If our (Esk Hills) rates are increasing by 100 percent for no increase in services just because our land values have increased i.e. we buy our own water and pay for our berms to be mowed, manage our own pest control and still have an open road speed limit in our development. Whose rates have decreased to achieve an average of 24%?		

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. It is important to note that Heipipi Drive is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. Wider community benefits include public street lighting, roading, a storm water network, libraries, public toilets, and a number of other services.

Submission: 313	Hearing: No	Attachment: No
Full Name: Michelle Jamieson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
As long as this money is not used for anything other than what it is intended for		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
If these business aren't supporting themselves and everything has been looked at in terms of running costs versus income then changes need to be made. If a business is not profitable we can't keep topping it up indefinitely. They need to go		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
We do not need a 58 million dollar library We do need good drinking water		

Additional officer comments

Submission: 314	Hearing: No	Attachment: No
Full Name: Glenys Offerrgeld	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Investment funds are now being offered to be put into affordable housing construction and management (e.g. Simplicity)		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Co-operation with private investors would save costs in the building of dwellings and could put the management in trained specialist organisations.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Climate change takes away any choice in this matter		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Not popular for sure but necessary		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
I am presuming the costs of both options have been considered and the most financially viable one selected		
Officer comments:		
Additional comments		
1. Thank you for the safer crossing installed on Carlyle St near the Georges Drive - Thackeray St lights. Now a safer crossing is needed across Thackeray St in the same area so pedestrians can cross over to Georges Drive from Carlyle St with the security of the lights. There is no pedestrian crossing at the traffic lights from Hyderabad Rd/Carlyle St/Thackeray		

St 2. Please make the speed limit in the CBD 30kph instead of 50kph. Cars can seldom travel at 50kph due to parking and leaving vehicles, having to watch for drivers doors opening, wayward pedestrians crossing outside of pedestrian crossings BUT THE PERCEPTION IS THEY ARE ENTITLED TO Let me say here - I very much appreciate all the car drivers (of whom I am one) who are considerate but 50kph is the legal speed and the drivers who insist on this right rule the road for all. Cyclists also feel unsafe for this reason. 3. Please consider making the pathway from Carlyle St to the pedestrian crossings and traffic lights at the Thackeray St - Station - Tenneyson St crossing, a shared path. Further down to the new MSD building could also be considered. Since plans were announced to make a cycle path along this route I am using this path to cycle to and from the Hill down Craven Rd to Pak'n'Save , and other businesses in this area, very successfully . There is hardly any pedestrian traffic here. I also cycle along the Station St footpath instead of the road here - I feel safer. 4. Making Emerson St a biking/pedestrian street only would give cyclists a safe way to get across the CBD. Maybe restrict cars to hours outside the business hours. Alternately allow using and parking in Emerson St for business owners/handicapped - maybe at certain hours and/or for a fee. 5. Make a cycling track from Prebensen Drive to Raffles (or even Latham St) alongside the railway line. This would allow cyclists /commuters to travel safely to many different parts of the CBD with minimal time spent on the roads.

Additional officer comments

1. The upgrades on Carlyle Street are part of trials funded under the NZTA Streets For People initiative. This initiative has not been continued under the current government and therefore no further work beyond that already committed is programmed. Additional crossing facilities may be included in Local Area Traffic Management programmes included in the Draft TYP. These are not guaranteed to receive funding assistance from central government, so Council may decide to fund the programme without subsidy either at proposed or reduced levels. Central government funding will not be confirmed until after the adoption of the TYP. 2. Reducing the speed limit in the CBD was proposed in the 2020 Speed Limits Bylaw review, but was not supported by Council. Average speeds within the CBD are generally at or below 35km/h and speeds are managed by a physical low-speed environment rather than speed limits. 3. Cycle/shared path improvements were proposed under the Transport Choices initiative funded as part of the previous Government's CERF programme. This was not supported by the current Government and the programme has been deferred as a result (it was to receive 100% funding). There is currently no programme in the draft TYP to replace it. However, careful, informal use of the wide footpaths in this area by cycles is generally accepted. 4. The design process for Emerson Street is in its concept stage. The operational principle supporting the design is that Council will have flexibility in the amount, type and timing of vehicle access (likely to be controlled through powered barriers, allowing flexibility in managing the space in future). Cycle access is likely to be unrestricted in either direction and the design process is assuming that this will occur. 5. Use of the rail corridor has been investigated and negotiated with KiwiRail for this purpose. However, annual KiwiRail fees and enabling work costs determined that this was not a viable option.

Submission: 315	Hearing: No	Attachment: No
Full Name: Sheryl Brown	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
It is imperative the council housing remains in place for those who need it. To do away with it would be senseless and heartless, this should not even be an issue for the small difference it makes to the rates increase. Napier councillors and Mayor should be keeping this housing at all costs.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Put this on hold at the moment due to the economy.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Don't spend more money trying to be a commercial business, you aren't voted in on that expectation. There must be councillors who can contribute to making sound decisions, with financial and business experience without paying for consultants. Ratepayers really just want you to provide essential services, and maintain the city to an acceptable level.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Keep it affordable in-line with the CPI, that is only fair.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Perhaps look at how you can better manage and promote these venues to make them profitable, and an attractive option, or lease them to someone who can progress them.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Sell the current site, and you could look for a less expensive location to build on rather than the CBD, being a bit out of town is acceptable, along with making an effort to save ratepayers money on a flashy new building.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 316	Hearing: No	Attachment: No
Full Name: Lee Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
The faraday centre should stay as it is. It is an asset to the community and should be oressurved		
Additional officer comments		

Submission: 317	Hearing: No	Attachment: No
Full Name: Craig Paterson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Ditch the new library and it's associated costs - library stays where it is or move to an existing cheaper building		
Officer comments:		
Additional comments		
Balance to books - cut discretionary spending- run council Like a business		
Additional officer comments		

Submission: 318	Hearing: No	Attachment: No
Full Name: Kerry Marshall	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
We need to support the elderly by providing appropriate housing for those that need it.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
The mixed delivery approach has too many risks when the business organisations are involved (profit motive, potential for poor governance and management)		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Although I worry about the "management" overhead (look how ineffective the current disaster management has been)		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
But the overhead for governance and management needs to be tightly controlled ("cars for the boys" needs to be avoided as this is a public benefit not a profit making personal gain activity)		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
It is better for council to own the asset rather than sell and lease back (look at the shambles with the health centre in Munroe St		
Officer comments:		
Additional comments		
Thanks for the chance to comment		
Additional officer comments		

Submission: 319	Hearing: No	Attachment: No
Full Name: Amanda Price	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Limit spending on unnecessary projects, limit rates increases, tighten your purse strings and work within your means.. so rate payers can live within our means.		
Additional officer comments		

Submission: 320	Hearing: No	Attachment: No
Full Name: Robyn O'Connor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Do both, start spending the budget to house all socio-economic groups. Where's your social conscious		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Don't just focus on older people, you have a duty to take care of all age groups.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Council is now reaping years of not investing on infrastructure, & now you expect people who are struggling to pay for councils poor fiscal abilities.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Creating another entity means more money spent on consultants & staff instead of people who pay rates		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Again council is trying to get more money from already struggling people. There is no transparency & no responsibility taken for wasting money we the rate payers are supplying		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
The facilities are hardly tourist hot spots. Council wasted a huge amount of money on the events centre, such disrespect, Napier can't attract events as there is no longer a point of difference, & sadly the building is located opposite the eyesore that is the Pania hotel, what happened to Art Deco? Ocean spa is a gem but is being priced out of residents means.		
Officer comments:		
Napier City Council office accommodation		
Clearly the building is not going to fall down as it's survived several earthquakes. Fiscally council should be responsible & go with the most economical option, if that means leasing, do it. Stop with the vanity projects & try looking after Napier residents instead. We want to be able to put food on the table not pay exorbitant rates to cover councils past ineptitude		
Officer comments:		
Additional comments		
Napier council needs to think about the core business of councils. You are elected to look after the people not the rate & pillage their bank accounts. Do your jobs, cut out the vanity projects & help the people who put you where you are		
Additional officer comments		

Submission: 321	Hearing: No	Attachment: No
Full Name: ron lane	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 322	Hearing: Yes	Attachment: No
Full Name: Jo Huata	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Leave rates alone in this current climate we don't need another library the one we have is fine we do t need to redo Emerson st...Napier city council don't need a new building move in with HBRC stop wasting money on things we don't need...ocean spa is too expensive why should only the tourists be able to benefit from it		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		
Stop wasting money stop overcharging your citizens		
Officer comments:		
Reviewing our fees and charges		
Use the \$160 million dollars and don't increase anything		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Either way we the increase is still going to impact us the ratepayers horrible idea why don't you try lowering the cost of these places and see how many people flock there		
Officer comments:		
Napier City Council office accommodation		
Move them in to HBRC building that's most effective...they're not royalty and if they lack communication skills then give them some training it's not hard		
Officer comments:		
Additional comments		
It's a waste of money Napier Cory is already pretty if tourists want to come they'll come stop trying to beautify it when it's history is enough		
Additional officer comments		

Submission: 323	Hearing: No	Attachment: No
Full Name: Grant Radovanovich	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
How do we answer this without knowing what the delivery approaches are???		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Discuss more solid funding options with Govt		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Option one just means more jobs which is more money being spent on consulting		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People's wages are not increasing by cpi so we need to reduce the stress on families		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 324	Hearing: No	Attachment: No
Full Name: Donald Colgate		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I believe that N.C.C. needs to do MORE in the following areas : 1. More Mitigation needs to be done to ensure that Napier has: (a) bridges that are NOT going to be swept away AGAIN ,by increasingly common Cyclones. (b) our POWER supply, needs to be GUARANTEED , by moving Redcliffe power station, AWAY from its current site. (c) To hold the FOREST industry , more RESPONSIBLE, for the consequences of its actions---particularly with regards to its 'SLASH.' I believe that "very little" was done to the Forest Industry, after Cyclone Gabriella. yours sincerely. D.G. Colgate (Taradale Home Owner.) [P.S. "I am happy to have my submission OPEN, for others to read.]		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 325	Hearing: No	Attachment: No
Full Name: Nicholas Artless	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Sell them off		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Absolutely flabbergasted with Napier council's proposal for a rates increase of 23%. \$58 million on a library, when we already have 2 functioning ones here)? Council must be tone death as to a cost of living crisis- we're all tightening our belts - apart from the council! Infrastructure spending, flood strengthening etc all OK, but the library is a luxury item to be built in better economic times. I am strongly opposed to spending \$58 million dollars on a new library just to reiterate. This is a snapshot of what's going wrong in New Zealand - excessive, ridiculous overspending of OUR money. Sincerely John Artless 161 Milton Road Napier		
Officer comments:		

Additional comments

Absolutely flabbergasted with Napier council's proposal for a rates increase of 23%. \$58 million on a library, when we already have 2 functioning ones here)? Council must be tone death as to a cost of living crisis- we're all tightening our belts - apart from the council! Infrastructure spending, flood strengthening etc all OK, but the library is a luxury item to be built in better economic times. I am strongly opposed to spending \$58 million dollars on a new library just to reiterate. This is a snapshot of what's going wrong in New Zealand - excessive, ridiculous overspending of OUR money. Sincerely John Artless 161 Milton Road Napier

Additional officer comments

Submission: 326	Hearing: No	Attachment: No
Full Name: Robert Harris	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
There will always be a need for social housing. Perhaps this need can be met by other organizations but until that point I think the Council should provide that.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No opinion		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Not owning your own building leaves council at mercy of other landowner.		
Officer comments:		
Additional comments		
I cant see need for redevelopment of Emerson St. Money spent here is unnecessary and wasteful. Good to see the Swimming pool complex is not to be closed. There is a need for expanding this or an additional pool for recreation and swimming instruction for safety.		
Additional officer comments		

Submission: 327	Hearing: Yes	Attachment: No
Full Name: Mervyn Kite	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>The NCC has developed a Rural Residential Zone which includes primarily Poraiti, Tironui Drive area, Kaimata Heights and Esk Hills area and northern Hill Road. In the Kaimata Heights and Esk Hills a stormwater rate has been applied. However this has not been applied to Poraiti, northern Hill Road, Eskdale Lane and Esk View Road, despite many of these properties being smaller than your "threshold". Could please advise why this occurs. At the time of the development of Esk Hills, NCC required that five detention dams be constructed to control stormwater runoff. These dams each have piped outlets of 300mm in diameter which restrict downstream flows and they all have substantial storage capacity. The HBRC consents that were issued, require that these be checked and maintained at the Esk Hills Residents cost and are subject to inspection by HBRC. In the next two weeks we will be undertaking maintenance work on one dam at a cost of approximately \$5,000. The detention dams work well in controlling flows of high volumes of water. Over Gabrielle there was no high flow volumes downstream of the dams, nor was there any erosion or significant flooding well downstream until those streams eventually merge with larger areas of flooding. The discharge from three of the dams, flowed independently down to SH2, and water volumes were such that the three SH2 culverts were able to handle the flows without flooding onto the road. It is difficult to comprehend, that whilst we are forced to maintain and control water flows from the wide area at our cost, we are also going to be charged a</p>		

stormwater rate that is not being applied elsewhere. As we at Esk Hills, maintain our own stormwater flows we should be exempt from the Stormwater Rate and if this is not acceptable NCC should take over the maintenance of these five detention dams. Your comments would be appreciated.
Additional officer comments Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 328	Hearing: No	Attachment: No
Full Name: Megan Landon	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 329	Hearing: No	Attachment: No
Full Name: Philip Eilenberg	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Instead on selling the freehold land look at a 99-year or 125-year pre-paid lease. This gives the council options at the end of the lease term.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Rate increases for this option would not occur in the 26 and 27 financial years.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
This the best option as with the preferred option it is unfair to all ratepayers to have one rate applied, so it is better to go with a general rates budget increase.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
These are the days of user pays and fees and charges have been low for the city.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I agree that most facilities should be commercially viable and financially self-sufficient.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
The impact on rates compared to option is substantially lower and gives the council more options in the future for the back-office staff.		
Officer comments:		
Additional comments		
I would like to see the Council back-office savings over the next three-years, the same as the Government has asked it departments to save 6.5-7.5%? I would like to see a tourist levy on cruise ships visitors, there was around 138,000 over 2023/24 with 90 ships. When is the Council going to introduce water meters? Droughts are going to be more widespread and there is nothing in the 3-year plan on water resilience. I am concerned that decisions have already been made and publicised re community facilities without proper external		

consultation with stakeholders e.g. Faraday Museum of Technology - "After a thorough evaluation, we decided not to pursue this option (to purchase the building), as it needs a significant upgrade." I cannot see this Museum in your facilities review web pages.
Additional officer comments
We have budget set aside between 2029/30 and 2033/34 for water meter installation if that is council's desired approach to managing demand, enhancing our system monitoring and supporting leak detection. No decisions have been made about the approach yet, the budget is included to cover all eventualities.

Submission: 330	Hearing: No	Attachment: Yes
Full Name: Matt Lock	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

It is important to point out that Napier has two aquatic facilities and that we have Napier Aquatic Centre (Onekawa) specifically delivering our aquatics strategy to our community. Through the recent Facilities Business Review, Ocean Spa has been identified as a viable commercial business activity. Enabling Ocean Spa to operate commercially, breaking even, and then delivering net profit back to our community will mean there will be no rate payer burden. Rates can then be allocated to other community initiatives or services. We can assure you that to achieve commerciality we are scrutinising Ocean Spa expenses and revenue growth opportunities.

Attachment:

Opposition to Price Increases and Reimagining of Ocean Spa Facility

To the Napier City Council,

I am writing to express my concerns regarding the proposed price increases and reimagining of Ocean Spa Facility. While acknowledging the need for adjustments to address operational costs, I urge the Council to reconsider the extent and pace of these changes to ensure continued accessibility and affordability for Napier residents. I also offer some alternative approaches for ensuring the success and sustainability of the facility.

Well Being

Ocean Spa plays a crucial role in promoting physical and mental well-being among Napier residents. Swimming is not only an excellent form of exercise but also a therapeutic activity with numerous health benefits. By making it more expensive to access the facility, the Council would be placing unnecessary barriers to the health and happiness of our community members. This could lead to a decline in overall fitness levels and an increase in health problems associated with sedentary lifestyles, ultimately placing greater strain on our healthcare system.

Community Engagement

Ocean Spa serves as a hub for community engagement and social cohesion. It brings people of all ages and backgrounds together, fostering a sense of belonging and connectedness within our city. By targeting an 'elite' facility, the Council risks isolating certain segments of the population and diminishing the social fabric that binds us together.

Deviation from Council's Aquatic Strategy Framework

The Council's Aquatic Strategy Framework emphasises providing for the social, cultural, and recreational needs of the community. It aims to enhance the city's vibrancy and promote social cohesion through accessible aquatic facilities. However, the proposed price increases and reimagining of Ocean Spa seem to contradict these goals by potentially excluding segments of the community due to financial barriers.

Comparison with Neighboring Cities

Napier's neighbouring cities provide both indoor and outdoor community aquatic facilities, ensuring year-round access for their residents. To remain competitive and

aligned with regional standards, Napier should prioritise maintaining accessible and affordable aquatic amenities for its residents.

Reimagining Ocean Spa as a High-End Commercial Facility

The current state of Ocean Spa does not justify positioning it as a high-end commercial facility. The ageing infrastructure, lack of maintenance, and inferior equipment do not match the standards expected of a premium facility. Instead of focusing on rebranding, the Council should prioritise necessary upgrades and improvements to ensure a quality experience for all users and work to secure increased income via volume and demand.

As a regular user of Ocean Spa, I see little evidence of the facility attracting tourists. While school holiday demand may be the exception, this is of relatively low impact in the context of an entire year (12-14 weeks of 52). Cruise ships as an obvious high end market do not seem to visit Ocean Spa. Indeed, they have a luxury alternative far superior to Ocean Spa aboard their cruise liners.

Cost of Living Crisis

The proposed price increases far exceed the rate of inflation and would exacerbate the cost of living crisis faced by many Napier residents. With a relatively high deprivation index and

low-medium income levels, such steep price hikes would make Ocean Spa unaffordable for a significant portion of the community, undermining its role as a public service.

Operating Cost Increases

While operating costs have increased, the Council should conduct a thorough review to identify inefficiencies and cost-saving opportunities. Simply passing on the burden to users through price hikes is not a sustainable solution and may further deter attendance.

A place to focus initial reviews is Staffing. Staffing expenses have risen by \$1.0 million. The council ought to conduct a thorough examination of this expenditure. There are instances where the number of lifeguards exceeds the number of swimmers, indicating excess. The necessity for two staff members to be consistently present at reception appears unjustified. The management team appears to be excessively large with 5 full-time equivalents, including 1.5 FTE allocated to maintenance. Additionally, the security contract is deemed unnecessary at this point.

Discrete Pricing Options

To better accommodate the diverse needs of users, the Council should offer discrete pricing options such as gym-only, class-only, and lap pool-only memberships. Additionally, unrestricted discount pricing should be available for seniors in alignment with the Council's "Age Friendly City" strategy.

Separate Fee Structure for Lap Pool Swims

One viable solution to manage costs while maintaining accessibility is to implement a separate fee structure for lap pool swims. By utilising wristbands or other easily manageable systems, the Council can differentiate pricing for recreational swimmers and lap pool users. This approach ensures fairness and allows those who primarily use the lap pool to contribute proportionally to its upkeep, without disproportionately burdening other facility users.

Comparative pricing with facilities like the Franklin Leisure Centre and Dunedin Moana Pool are misleading. Both centres offer lap pool swimming entry for adults at significantly lower prices(\$5.30 and \$7.60 respectively). Failing to account for these differences could lead to unfair pricing structures that deter current regular users from utilising Ocean Spa in favour of more affordable options elsewhere.

Targeted Marketing and Partnerships

To increase revenue and utilisation of Ocean Spa, targeted marketing efforts and partnerships with various community stakeholders could be further explored and leveraged. This could include collaborating with local sports clubs to offer discounted memberships or exclusive access to training and recovery facilities. Partnering with hotels and tourist facilities/operators can attract visitors to Ocean Spa, promoting it as a unique leisure destination in Napier. Additionally, establishing partnerships with schools for educational programs and swim lessons can not only generate revenue but also foster a sense of community engagement and support for the facility.

Summary

Acknowledging the necessity of adjusting prices to accommodate escalating operational expenses, I suggest a more gradual approach to increases, perhaps at a rate of around 10% per year. This strategy could be complemented by a rigorous examination of operational costs to identify and implement efficiencies. Furthermore, by introducing discrete pricing options, establishing a separate fee structure for lap pool usage, and launching targeted marketing campaigns aimed at diverse user groups, the Council can stimulate greater usage of the facility. This combined approach would enable the Council to generate essential revenue while lessening the immediate burden on residents, particularly those facing financial constraints.

In conclusion, I urge the Napier City Council to reconsider the proposed price increases and reimagining of Ocean Spa Aquatic Facility. Instead, let us focus on maintaining Ocean Spa as an accessible, inclusive, and community-oriented facility that serves the diverse needs of Napier residents.

Thank you for considering my concerns. Sincerely,

Matt Lock

Submission: 331	Hearing: No	Attachment: No
Full Name: Jennifer Cameron Frost	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Cut salaries and staff numbers like other public service companies are doing		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
If these facilities are bringing in losses then close them		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Why is so much money being spent on reckless vanity projects ? And yet our water drinking water still hasn't been fixed.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 332	Hearing: No	Attachment: No
Full Name: Jo Wild	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
Concentrate on essentials like water and sewerage, not the nice to do's like paths and lights, do nothing to the museum in fact sell it off for some revenue		
Additional officer comments		

Submission: 333	Hearing: No	Attachment: No
Full Name: Michael Sprott	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Council should be using ratepayers money to subsidize housing. Over time council should extricate itself from providing any housing.		
Officer comments:		
Building up our community resilience		
The scale of the saving for this needs to be balanced against the needs of here and now. The council does need to build a fund however.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
The last thing we need is another group set up to manage investments. This will not result in better results after the costs.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Should be an option of no fee increase. Reduce staff and costs. I'm happy for you to get rid of the entire roading department as it seems there only function is to make Napier a less liveable city.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Guess what - the world changed during the pandemic. Working remotely is the norm for many businesses. Many business have staff spread out around the country and the world. You don't need a flash building!		
Officer comments:		
Additional comments		
You need to ask yourselves what is the role of councils over the next decade or so. The answer is provided basic city infrastructure with the emphasis on basic. As a country and city we are broke. The council isn't acting like that. Your idea of what is essential doesn't tally with that of your ratepayers. Pipes, waters, sport grounds, road repairs (not judderbars). That's it. Cancel everything else.		

Additional officer comments

Submission: 334	Hearing: No	Attachment: No
Full Name: Grant Richards	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Stop the bloody speed humps everywhere...roads are for vehicles not pedestrians...NO MORE BLOODY SPEED HUMPS...		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Just do what we need to do to maintain our current infrastructure...deal with needs as and when we can afford them		
Officer comments:		
Building up our community resilience		
No new council buildings no new libraries ...just do the basics to get us through this crisis		
Officer comments:		
A new approach to managing Council's investments		
Listen to the rate payers....we don't want what you are offering...no big rates rises...		
Officer comments:		
Reviewing our fees and charges		
Listen to the ratepayers...we don't want what you are offering...go back to the drawing board and start again...try harder...alot harder!!!		
Officer comments:		
A change to how we fund some tourist facilities		
I think that it is ridiculous to think that all councilors agree with the latest proposals from this Mayor....I suggest that all councilors take a good hard look at themselves and ask...are they the right people for this job.....I suggest they are not!!		
Officer comments:		
Napier City Council office accommodation		
Ohhh you poor things...fancy having to work out of offices spread over the city...it must be soo hard to deliver the smoko shouts to sooo many different offices...		
Officer comments:		
Additional comments		
Listen to the ratepayers....WE DONT WANT A NEW LIBRARY....WE DONT WANT NEW COUNCIL OFFICES....ARE YOU LISTENING?? We want you to maintain the basics of life. We want you to spend on needed infrastructure and that's all. We can't afford anything else...so why can you??		
Additional officer comments		

Submission: 335	Hearing: No	Attachment: No
Full Name: Monica Millard	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Sell all council owned buildings that need to meet building requirements and regulations and build a huge apartment block that has 4-5 bedrooms per unit and 2 underground carparking per unit along with a playground in the centre or out front.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
People still like to be independent especially the oldies, make sure they have flexibility and a doctor and nurse on site 24/7 for emergencies or the general enquiry, Also an advocate for the elderly		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Keep it as a disaster recovery rate, simple people will know what it means rather than changing the name		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
You need to look at the cost of everything at all your facilities, along with the quality of it, and the staff. If staff are not happy, the whole facility won't be happy, and consumers won't want to spend their coin there		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Need more car parking and secure car parking for people that work in the CBD, including yourselves.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
How are you paying the loan back		
Officer comments:	The loans are intended to be repaid by future surpluses that the facilities make. Repaying the loans will be part of the facilities being deemed as financially self-sufficient.	
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Haven't been to the library in years, used to be fun in the old building with the waterfall, had a great setting of white noise to it		
Officer comments:		
Additional comments		

Just saw a Facebook post on a picture with the new rates and land value and capital value. Are you double dipping as on the statements I get from ncc rates bill and regional council rate bill shows what is included, regional council shows land value and ncc council shows capital value

Additional officer comments

At present Hawke's Bay Regional Council (HBRC) charges general rates based on Land Value, but may be moving to Capital Value post-consultation. Napier City Council (NCC) also charges general rates based on Land Value. Both councils use a combination of Land Value, Capital Value, and fixed charges to determine different rating components (e.g. for NCC the General Rate is based on Land Value, Fire Protection is based on Capital Value and the Water Rate is a fixed amount). There is no legal mechanism that would allow any council to "double dip". Each year NCC (like all other NZ councils) must clearly explain what costs will be required to run the city. That budget amount is allocated across all properties according to rating policy agreed for the city. Rates are audited annually to confirm that the amount collected tallies with the amount budgeted for collection at the start of the year. Any variances must be detailed. If NCC were to somehow collect excessive rates, this would be reported by the auditor. Collection of rates without clear justification is prohibited by law.

Submission: 336		Hearing: No	Attachment: Yes
Full Name: Nikki Lawson		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
No comments added			
Officer comments:			
Building up our community resilience			
No comments added			
Officer comments:			
A new approach to managing Council's investments			
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Oppose admission and concession price increases at Ocean Spa.			
Officer comments:		Through the Facilities Business Review Ocean Spa was identified as a business activity that had commercial opportunities. The Ocean Spa business has significant expenses and there needs to be cost recovery applied to achieve breakeven. When Ocean Spa does achieve breakeven and generate net profits this will have positive impacts on the Community and allow rates to be spent elsewhere. Our Community Aquatic Strategy is largely being delivered and achieved through the Napier Aquatics Centre (Onekawa).	
Napier City Council office accommodation			
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Attachment:

To: Napier City Council

Dated: 16 April 2024

RE: Submission to Napier City Council re proposed price increases for Ocean Spa (the facility).

My name is Nikki Lawson, I am a Napier rate payer and currently a member of Ocean Spa. I use the lap pool to swim train and occasionally bring my family to swim and enjoy the hot pools. Recently we have seen a significant increase to membership prices for Ocean Spa and now NCC is proposing further price increases, this time to admission and concession prices. I oppose these price increases.

NCC has labelled Ocean Spa as a tourist facility. To date the facility has been partly funded by rate payers, and may continue to be in the future. Rate payers should not also have to be lumped with admission price increases to utilise the facility, which frankly makes it unaffordable for families.

I have been a member and frequent user of Ocean Spa for many years, but the recent increase in membership prices and now coupled with proposed price increases for casual & concession card admissions means that it is highly unlikely I will be able to exercise there regularly. Furthermore, while I currently have a membership, my family members (2x children and husband) do not have memberships and the proposed price increases would make it unaffordable to enjoy a trip to Ocean Spa together. We also homeschool our children so have the flexibility to go during off-peak times, however the cash admission prices are too expensive for a family.

There are many council run facilities around the country that offer more favourable rates and also offer discounts to local rate payers (see Appendix 2).

The price increases seem to be a deviation from NCC's Aquatic Strategy Framework which includes strategic goals that state:

"Our services and facilities provide for the social cultural and recreational needs of our community".

The price increases proposed are significant for single entry and concession entry, especially in a cost of living crisis. Napier City has a relatively high deprivation index and low medium income. It will not be affordable for the average citizen of Napier, let alone families to visit Ocean Spa.

Many schools (including homeschool groups), community groups and sports teams often frequented Ocean Spa for excursions. Again this is another financial burden on groups that are already struggling for funds in the economic climate. These groups are usually visiting Ocean Spa during off peak periods.

Ocean Spa is by no means a premium product. It is 21 years old and has not been regularly maintained. The gym is small, has no air conditioning, there is only 1 class on offer at a time, and attendees at classes suffer sunstroke. The gym is an inferior facility compared to many in the private sector.

The lap pool is not clean enough, the walls are often slimy and green, the lane ropes are never tight enough and there is no area to place gear during rainy weather. The pool cannot compete in quality with the newer pool at the Regional Sports Park.

A premium aquatic facility would have something unique and unusual like a wave pool and/or a fancy designed hydro slide to make it stand out and possibly justify premium prices. Benchmarking of this facility with facilities out of town ignores the realities of local competitors which is where members will go.

Neighbouring city councils all provide both year-round indoor and outdoor community aquatic facilities. (E.g. Taupo, Gisborne, Palmerston North) and Napier should too. Not classify a ratepayer funded facility as a tourist destination and then price it so that it is unaffordable for rate payers to utilise. Ratepayers don't want a place for rest and relaxation, they want a community outdoor pool facility as Ocean Spa was originally designed.

I am part of a swimming group that enjoys swimming together at Ocean Spa in the mornings and weekends. However, the proposed price increases have meant that this is unlikely to continue. We will all move the more affordable and superior pool at the regional sports park in Hastings. We are also frequent patrons of the Batch café post swim which will no longer be the local if we swim elsewhere.

There have been no significant facility changes since NCC took over the operation to justify such significant price increases. It is essentially the same facility it ever was, with a new paint job and bathroom layout.

Few domestic and international tourists seem to visit the complex. Tourists are not your target market. Napier (and Hastings) ratepayers are. Most Council run swimming pools in New Zealand are subsidised by the rate payer.

NCC needs to review and be held accountable to all price increases. Staffing costs are forecast to increase by \$1.0m. NCC should have a in depth review of its operating costs. Lifeguard numbers are excessive to the number of swimmers at times. Two staff needing to be on reception most of the time seems unwarranted. Management numbers seem top heavy 5 FTEs (including 1.5FTE maintenance). A security guard seems unnecessary.

As prices go up it is very likely volume will go down as punters seek out alternatives. NCC's strategy of only raising prices to achieve or come close to breakeven seems foolish and out of touch with rate payers.

Other options to look at is offering ratepayers and Hawkes Bay Locals discounts to the "tourist" prices just like Hastings does for Splash Planet. Another option is to have lap pool only, and/or sauna add on options that could be achieved by wrist bands like they use at other NCC run facilities.

I have spoke to many Ocean Spa users regarding the price increase and have found no-one in favour of them, I just hope they all make a submission.

Kind Regards, Nikki Lawson

Submission: 337	Hearing: No	Attachment: No
Full Name: Sam Moroney	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
As long as the funding is used for recover work that matters and make a difference to the community then great. Scrap the nice to have stuff.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
If the assess that are performing and making profit keep them. Land proposed should be sold to developers and used rather than land banked for possible future development. New build assets like library and council buildings should be put on hold.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Cost of living increases are already affecting communities further increases will make things unsustainable for people and households for little community return or use.		
Officer comments:		
A change to how we fund some tourist facilities		
How are the loans going to be paid how is the interest going to be cover how is the loan not going to impact rate payers.		
Officer comments:	The loans are intended to be repaid by future surpluses that the facilities make. Repaying the loans will be part of the facilities being deemed as financially self-sufficient.	
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Why pay for development and construction cost for a building that could blow out in cost which would be passed onto the rate payers. Sell the building to a developer to can front the cost of development/construction in a difficult construction market. Rent back the office space like nearly every other business.		
Officer comments:		
Additional comments		

Scrap the nice to have or I'll thought out safety improvements. Decrease the amount of dead wood staff within the council and get new councillors and come up with plans that are actually community focused and wanted by the people that live in the city.

Additional officer comments

Submission: 338	Hearing: No	Attachment: No
Full Name: Kane Wigglesworth	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Stop funding stupid pet projects with our rates		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Stop fleecing low and middle income earners of hard earned money with ridiculous un justified rates increases to fund your stupid pet projects. Survival mode protect the assets we own now no more vanity building rubbish		
Officer comments:		
Reviewing our fees and charges		
Stop wasteful spending		
Officer comments:		
A change to how we fund some tourist facilities		
Employ people who know how to do a job properly and stop wasting money		
Officer comments:		
Napier City Council office accommodation		
Get rid of it get funds back in		
Officer comments:		
Additional comments		
The council as it stands is very dissapointing. I understand the need to raise rates but to the amount proposed is abhorrent and I hope everyone revolts and you pull your heads in. People are seriously struggling below breadding and YOU are looking at the BIG STUPID picture vanity projects funding a seawall at westshore for all the snobby well to dos and wasteful spends when we should only be focusing on needs. Your team is EMBARRISING		
Additional officer comments		

Submission: 339	Hearing: No	Attachment: No
Full Name: Lisa Hooper	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Increasing rates by over 20% when there is a cost of living crisis and people are truly struggling is out of touch. This is not the time to increase rates by such a dramatic amount.		
Additional officer comments		

Submission: 340	Hearing: No	Attachment: No
Full Name: Richard Hall	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 341	Hearing: No	Attachment: No
Full Name: N. Boyce	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I have lived at 20 Oriel Place for over 24 years and have been more than happy and I would really like if it remains the same, therefore I would prefer option 1B.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 342	Hearing: No	Attachment: No
Full Name: graeme chapman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
now is not the time for a slush fund		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
you have proven time and again you cannot operate as a business. Art deco busses? Stick to basic services		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
times are really tough. if you want more fly tipping put up the price and then pay to clean it up??		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
dont like either option. If they cant/wont run at least neutral get rid of them. As a rate payer I do not want to fund tourist operations		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
if you continue with the planned rate rise of above 20% except a new look council after the next election. tighten your belt and stop wasteful spending. Lights in the footpath, sponsoring of sports/speedway etc, speed humps everywhere.		
Additional officer comments		

Submission: 343	Hearing: No	Attachment: No
Full Name: Sharon Mary Simpson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
I was very disappointed to read the Council only ring fenced the income, from the housing income in 2015. This explains the cost of now getting these units up to scratch, with little or no work done over earlier years, hence the huge cost now. Hopefully with mixed delivery approach, some one will be accountable for a better service to these aging units.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 344	Hearing: No	Attachment: No
Full Name: Noelene Clare Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
As many people have found the need (for many personal reasons) to need Council retirement housing - naturally my option is to see people still have this option. Many have a personal 'story' and having somewhere to call home in these later years is paramount.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 345		Hearing: No	Attachment: No
Full Name: Rhys Hellyer		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments			
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
<p>I have a proposed rates increase of 90%, In really don't understand how myself and my family put anymore pressure on the city of Napier than a family living in any other suburb of Napier that's receiving an average increase of 25%. Infact my increase will be substantially larger as I will also have a water rates increase from HDC to come. So no sewage, no water and a 90% increase based on a increased valuation that means absolutely nothing to me. An increased property valuation doesn't increase my annual income one bit.</p>			
Officer comments:		<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.</p>	
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation			
need a lot more information to answer this.			
Officer comments:			

Additional comments
No comments added
Additional officer comments

Submission: 346	Hearing: Yes	Attachment: No
Full Name: Maria Perreau	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Where will these families go? The private rental market is not going to serve them - we will end up with far greater health and education issues if secure housing is removed from those who need it. Collective responsibility is needed if we are to ensure a thriving community for all who live here - not just the wealthy.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
I think the pre-emptive way that you're asking for responses to your preferred option doesn't give people enough of a say about the option of current council housing. There is distinct bias in the design of this feedback form. Not ideal democratic practice, I'm disappointed.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
While also having this rate, Council should be asking Central Govt for agreements to fund local govt through the use of taxpayers dollars - pushing for a redesign of the tax system in Aotearoa New Zealand - such as a capital gains tax that could be tagged back to local govt would be a solution to many funding issues Councils face.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I'd support this only if the costs of setting up CCTO will not be passed on to the rate payers.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People can't afford for everything to keep going up AND then also engage in the economy in ways that are needed to support the economy and local businesses.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Only if the loan can be interest free - if we want these operations to continue to function in three years time, having as little debt to pay off as possible is what I support. Clearly the businesses bring tourists and people into the Napier central area - they are great facilities and we must have them succeeding sustainably for the long term future.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
There is high value in having teams work together and communicate well. I can't see the advantage, long term, in selling the building and leasing it back.		
Officer comments:		

Additional comments

If Council really stands for a thriving Napier, selling off Council Housing for a short term cash injection is not the right thing to do. We have a responsibility to ensure all members of our community have access to safe housing, that children can stay enrolled in the same school for a consistent and stable education. Removing the option of council housing will be detrimental to the Napier community as a whole. It will impact our hospital, our schools, our courts. I want to live somewhere that we value ensuring the rights of everyone in our community can be met. Safe, affordable housing is a right.

Additional officer comments

Submission: 347	Hearing: No	Attachment: No
Full Name: kevin oliver	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
NZ govt should be providers of housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Who will be the overseers.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
you can be controlled by citizens votes.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
User pays.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Stand or fall on their profitability.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
NCC does not need to be a property owner.		
Officer comments:		
Additional comments		
The proposed rates increase is ridiculous		
Additional officer comments		

Submission: 348	Hearing: No	Attachment: No
Full Name: Nicole McLachlan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
The new library project is a huge waste of money!		
Officer comments:		
Additional comments		
Given the current financial climate, I think you are asking too much from the ratepayers. In the last 24 months insurance costs and mortgage interest rates have increased significantly, not to mention the rising cost of food and petrol. Keep the rates increase to a minimum, there will be no disposal income left to put back into the local economy. Spend the rates income wisely!		

Additional officer comments

Submission: 349	Hearing: No	Attachment: No
Full Name: Tina Godbert	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Lack of access to affordable housing is a major problem in NZ and has ongoing impact on health education and employment, I think the council should continue to provide social housing for families not only for retired people		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
common sense with global warming kicking in		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 350	Hearing: No	Attachment: No
Full Name: Philip Harty	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>I am a current Ocean Spa member and have been for a number of years. I mainly swim in the lap pool with a group of other keen swimmers (predominately Triathletes) but do use the gym. I paid \$999 prior to the 19 January 2024 price increase to secure 12 months membership at a reasonable price but am obviously unsure if I will re-sign in 12 months at the current proposed membership fees. I do not see how increasing Ocean Spa entrance fees will make Ocean Spa commercially viable. The recent price increases put in place on 19th January 2024 have already seen long standing Ocean Spa members leave. The proposed 2024/2025 price increases will see more current Ocean Spa users seek alternative places to swim / gym. Swimmers (lap swimmers) simply will not pay \$20 for a casual swim or subscribe to the \$1400 annual membership fee especially if they only want to swim. You don't have discrete pricing which seems very short sighted especially if Council are trying to attract new members. The proposed Off Peak membership seems complicated and pointless to me. There seems to have been no consultation with current Ocean Spa users - especially the dedicated lap swimmers - to get an understanding of what we would be prepared to pay. In my opinion the lap pool is poorly maintained as the pool walls are slimy in comparison to the Hasting Aquatic Centre pool which has a lower admission charge. There is no where to store gear while lap swimming if it is raining. If I didn't already have membership in place I would not be swimming at Ocean Spa for \$11.50 and definitely will not pay the proposed \$20 (or even \$18 with a 10 swim concession card). Council naively think they can increase prices to make Ocean Spa commercially viable but are oblivious to the fact that users will seek more affordable options (which is happening already). The council's Aquatic Strategy Framework states "our services and facilities provide for the social cultural and recreational needs of our community". The regular lap swimming group of 40 or so members I have mentioned will disband if Council's proposed price increases are adopted. How does that fit with the Aquatic Strategy Framework? There are already members who are noticeably absent. I would not pay anymore to use the gym as it is cramped and the equipment limited, old and rusty. In my years of using Ocean Spa I do not consider it a tourist attraction. I appreciate there are Health and Safety requirements but there seems an excess of life guards. In summary I am opposed to Council adopting the proposed price increases as in my view it will be the demise of the Ocean Spa Facility.</p>		

Officer comments:	
Napier City Council office accommodation	
No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 351	Hearing: No	Attachment: No
Full Name: Robin McKnight	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
seek independent advice and guidance from a non government run supplier or business. A city needs to be run like a business in the respect that money is needed to maintain, operate and keep afloat a city. Less government officials more independent advice		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
During the cyclone, it was neighbours, business, and folks outside of Napier that came to the party to offer assistance, supplies, physical and emotional help during the crisis. I understand that residents in Esk Valley are still waiting to be reimbursed for their land. Now while this may not be a NCC issue, there are still people waiting for reimbursement		
Officer comments:		
A new approach to managing Council's investments		
seek independent advice and guidance from a non government run supplier or business. A city needs to be run like a business in the respect that money is needed to maintain, operate and keep afloat a city. Less government officials more independent advice		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>I can speak personally here. I am a 69 year old, Napier city homeowner, and rate payer. I am employed in a 30 hour per week job. my husband and I are members of Ocean Spa. Originally I attended as a casual gym only member, then concession cards were no longer allowed, so I joined and paid weekly, asking staff if a senior gold card price was available. I was told no by reception, I sent at least 2 emails to council email addresses and was told in no certain terms that Ocean spa was not charging enough for members and was considering increasing rates, and no, there are no gold card discounts. Before the price increases in early 2024, my husband and I joined the gym at \$999 each. We again asked if there was a gold card concession and told by reception 'no'. A consideration on memberships could be broken down in different ways. 1) as a fee for pool use only, 2) a fee for gym use only, 3) a fee for a full membership of the whole facility. I believe it is important for all people to maintain fitness. As we grow older and our bodies begin to slow down and stiffen up, it is important to keep fit and remain socially active (like what a gym atmosphere provides). I would hope a city run gym funded by our rates would encourage senior citizens to maintain personal fitness by offering the gold card discount they deserve. A gym needs to be that fence at the top of the cliff, slowing down or lessening the need for that ambulance at the bottom. There is a clause in our membership that says we can put our membership on hold up to 3 months per year. That means I can put my membership on hold any number of times up to 3 months. If I am away for 6 weeks one time then 4 weeks another time, and 2 weeks another time, I should be allowed to do that. I was told by a staff member that it is too much paperwork to put on hold more than 1 period (be it 3 weeks or 3 months) for a client. I know first hand it is just a click of a button, as I asked</p>		

reception to put my membership on hold from "today", then walked into The Bach café to get a coffee before going on holiday and my membership was already on hold. That didn't seem to take too much paperwork.... I was attending Ocean Spa before NCC took over the facility "for the revamp". The facility was closed for longer period of time that was first told to us. Other than a thorough cleaning, not much had changed. The classroom is still small, no bigger than before, equipment is very dated and old. There was gym equipment that had signs on them "out of order", air conditioning was not installed, I don't think there are any heaters in the gym. The pools were emptied, cleaned, painted, refilled, then there are times when they are not available due to maintenance or cleanliness issues. Which is understandable, but it happens a lot. I was in the warm soak pool right after it had reopened one time and there was dirt and little stones along the bottom against the wall of the pool. While the outlook from Ocean Spa is amazing, with the sea, Napier hill, the pools, the trees. It is in a placement 2nd to none. It should draw tourists, international visitors, but the pools never seem that busy except during school holidays, which I can assume are Napier and or Hastings residents. I enjoy my times at Ocean Spa, we have a little community of members that enjoy each others company by sharing coffee and a laugh or two after a class or swim. I hope this can continue with the NCC looking at what it is offering. Maybe cutting some of the overhead. There seems to be a lot of lifeguards on duty for so few people in the pools, does reception really need 2 people, is there need for a security guard? The Café has a lot of staff (just some suggestions)

Officer comments:	
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 352	Hearing: No	Attachment: No
Full Name: Joseph Roque	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
A lot of households are in desperate cash shortage with the high cost of living. We just had a rates increase of 11% last year. We cannot afford another one in the next few years.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
This can be done with PPP options.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
What else is council invested in?		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Stick to the basic services but involve private enterprise.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 353	Hearing: No	Attachment: No
Full Name: Catherine Cooper	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 354		Hearing: No	Attachment: No
Full Name: Toru Yamamoto		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
I couldn't answer this, so keep it blank. to be honest, I am not sure who has those social welfare responsibility in NZ. Work&income is running by government to support people living in social housing? same goes with elderly with super? I need to learn how system works, and why NCC choose retirement housing over social housing, to say something about this.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
No comments added			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
good idea for the future, on the other hand, not sure how much will be kept as saving and how much is used in each FY. I mean, it says 1.5mil is set aside from FY2023/24, but not clear about how the fund is used in future rates or like how much would be enough as saving target. so couldn't really say either yes/no.			
Officer comments:		A total of \$2.16 million in year one, or 2.45% of rates will be rated for the Resilience Rate. It will be ring fenced in a reserve, with the opening balance, income, expenditure, and closing balance reported in our Annual Report every year.	
A new approach to managing Council's investments		Manage the investment portfolio within Council.	
for the 3 years, it doesn't have difference, couldn't find any specific reason why CCCT need to be established now? how about when asset is sold and got cash to manage in hand, which seems outside of this 3 years consultation (FY2029?) also from support document, it talking about Queenstown's CCCT. so unless to manage the investment, council need to employ someone just for that, I couldn't find the specific reason to justify the rates rise in this point, at least for now.			
Officer comments:			
Reviewing our fees and charges			
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.	
I couldn't imagine ocean spa become financially self-sufficient. pat golf can be good though, not sure will it produce enough to cover the interest to repay with this high interest rate situation. saying that, I wasn't sure about what would it happen after 3 years, if the business isn't making enough cash flow to repay the loan? I guess repay from rates? If NCC is sure enough to make those be profitable in 3 years, and after that it will pay back us, I'd rather supporting that. Question is how to achieve? most of the business is struggling with recession, high cost, and not enough tourist. I'd love to learn the business strategy, and financial project, results in detail. Besides that, personally, I'm a member of ocean spa now, but will be stop once my half year membership is finish, the fee will get too expensive for me to justify. as rates payer = stake holder, I'd love to have some type of discount. though that will mean less revenue, so not sure what is good middle ground. but i feel it is a bit sad to become a tourist place and the locals can't afford..			
Officer comments:		There is considerable resource committed to enabling the identified business activities achieve the goal of being commercial businesses. Our Facility Manager's are working extensively with our finance team and developing robust and detailed commercial models and our teams are building detailed 3 year business plans using all the resources appropriately across our internal support services to ensure we are giving these businesses every chance to achieve our goal. Along our journey over the next 3 years we will be consistently assessing and analysing performance and making improvements as we go.	

Napier City Council office accommodation	
<p>this is quite hard question, I've read the support document and understood the difficulty of sell the library tower and lease back. On the other hand, wasn't sure actually what we could achieve by those "back office" staff is working in one place as a community. I can imagine inefficiency/difficulty, but there is good point with staff are spreading over, like staffs can see deifferent part of town and know what's happning more, more chance to talk with locals, or local cafes having staffs as customers, not just staffs having tea from subsidised cafe in the building. it's supporting community more. saying that, I'd rather choose close to option4. stay where now, and make the library tower as big tower parking. this will be slightly off topic so I'd write down one box below.</p>	
Officer comments:	
Additional comments	
<p>with reading those plans, one thing I couldn't see the answer for a question I always have about Napier CBD. how we can get more people in town?more accessible, and spend more time in town. me perasonally run a small business in CBD, I'd love to see more people coming in town, not just tourist. to stabilise the business, I think the locals are a lot more important. my point of view for the answer is we need more car park, with huge number. with the lots of development happening, which is great, even people want to come in town, not so much parking space for visitors and workers. if the population of napier getting bigger, so does CBD, then we would need to look how we keep those people coming in town,I think. with new library, that's great, though how people supposed to come by? who is the target user? imagin a mom with 2 little kids supposed to walk long way to join the reading club? i dont think it's handy for the mom. I don't think enough bus running for her either. high school student may be walk far to be the library to self study, for the elderly probably prefer not to walk too much? me personally, I'd want to park right by the place I go anyway. why don't council take that as advantage of making extra cash flow? I'm sure making library tower as parking will be much cheaper than making it office too. with 3000m2, it can be accomodate 150 cars or more? and that will bring prople from out side of walking area. we can make some part for monthly to provide workers in CBD too. say like 50 car with monthly for \$200-250/m? will make 10k-12.5k/m and say 25% capacity for 100 parking space, which will be 100space * 8hr *\$2/hr *25% =\$400/day so roughly another 10k/m if the commercial property return set as 8%, then it'll be worth \$105mil building with 35year term. or \$30mil with 10years term. I guess it can be too late for this on the library tower, but I'd love to have intensification of building in CBD, I mean higher building/multi level under ground of building, and having those tower parking in town instead of just a ground level parking to make people accese easier, and spend more time in town.</p>	
Additional officer comments	

Submission: 355	Hearing: No	Attachment: No
Full Name: Michelle Mannington	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I'd prefer you sell it all		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
As long as costs are monitored		
Officer comments:		
Reviewing our fees and charges		
Any additional fees that impact the consumer should not occur		
Officer comments:		
A change to how we fund some tourist facilities		
If they don't make money sell them		
Officer comments:		
Napier City Council office accommodation		
Whatever the cheapest approach is		
Officer comments:		
Additional comments		
These proposed Rate rises at this time is poor. All People are struggling and I totally disagree with this. The council should be reviewing its own structures, looking at what they can stop in terms of adding costs, eg building new community buildings. Repurpose what we have. You should be doing what we are households are doing. Tightening our belts and not spending unnecessary money. It's not good enough to look at rate payers as an easy alternative to rising costs.		
Additional officer comments		

Submission: 356	Hearing: No	Attachment: No
Full Name: Amy Lee	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
I do not support additional expenditure to create a new organisation to do what should currently be included as a core function of council.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
It depends what "some" means. Who makes this decision?		
Officer comments:		
A change to how we fund some tourist facilities		
I don't support either of these. If these are not profitable, sell them. Or put up "some" fees (see section above). Where is the profitability plan?		
Officer comments:		
Napier City Council office accommodation		
Sell the library tower. Lease out a cheaper premise outside or on CBD fringe. Doing both puts ratepayers first and reduces risk to further rate increases in the future.		
Officer comments:		
Additional comments		
Please start thinking about how you can put ratepayers and the rates they are required to pay at the centre of your decision making. Now is not the time to be thinking about borrowing money, especially if this money is funding/subsidising non- profitable ventures.		
Additional officer comments		

Submission: 357	Hearing: No	Attachment: No
Full Name: Brian Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Ive never been in favour of local council being in the housing rental scene. There are other services offering this which is far more cost effective to the rate payer.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
We're all struggling with increased costs to provide our own type of service to our customers but sometimes we just have to look at more efficient ways to cover our costs instead of continually increasing costs to the end user. Its way past time that council looked within its own staffing ranks and started to shed a large proportion of under performing over paid deadwood. We've all been forced to do it lately as hard as it may be but reducing cost on a large scale means it is totally necessary and council is no exception.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Get real. Most businesses in the Bay dont own the buildings they operate from. Why burden the rate payer further with extravagant costs associated with plush offices.		
Officer comments:		
Additional comments		

We’re all under intense financial strain and the costs keep rising. We have no option but to look within to reduce financial waste and curb unnecessary spending by reducing staff and stop spending money on personal luxury projects. Its time council took a positive forward approach to critical spending only and not follow the wasteful path of previous councils that wasted rate payer money on pet projects that had little to no financial benefit to the local region or its permanent inhabitants.

Additional officer comments

Submission: 358	Hearing: Yes	Attachment: Yes
Full Name: Ryan Hambleton	Organisation: Sport Hawke's Bay	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
Napier City Council thanks you for your submission and truly values our relationship where we work in partnership towards a healthy & active community. Park Island Masterplan Steering group: The Masterplan document itself has been developed (and reviewed in 2016) with stakeholder consultation, alongside funding availability via Long Term Plans and Annual Plans. This provides the steering for development of the park. Officers are unsure what function this steering group would provide and what cost/time outlay would be required. Officers consider this operational and outside of the scope of this Three-year Plan. Regional Spaces & Places Plan: NCC is supportive of being part of the Regional Spaces		

& Places plan in principal, though would need to see more detailed scoping of this document to ensure that it aligns with Councils desired outcomes and strategic priorities. Council values being a supportive and collaborative partner regionally working closely with Sport HB, Sport NZ and other regional Councils achieving a healthy and active regional community through provision of spaces and places and the appropriate recreational infrastructure to achieve these community outcomes. Specific to NCC, Council is already in the end stages of finalising our own Open Spaces Strategy (final amendments to align with Councils Spaces and Places Strategic Priorities). Only if satisfied with scoping and alignment with NCC outcomes the Parks, Reserves & Sportsfields team could commit \$17,500 towards the Regional Spaces & Places Plan. Regional Aquatics Plan: Council Officers have discussed our position with Sport HB and since Napier Aquatic Centre (NAC) is currently undergoing \$4.4m of remediation work, officers believe it is appropriate to pause the Regional Aquatics Plan until Year 2 of the TYP where \$17,500 could be committed. 2023 Regional Sport Field Review: Support within the scope of Council owned facilities and renewal programmes/budget constraints. Relationship management of sports codes: Operationally Council has a positive relationship with all our sports codes that engage with our sports fields and recreation facilities. Council is committed to continuing to have strong relationships and an understanding of sports codes needs that will ensure that our sports fields and recreation facilities are fully utilised and valued by our sport community. Sport NZ Sporting facilities framework: NCC is committed to operating our Sport & Recreation facilities as efficiently as possible and catering to the needs of our community. Onekawa Park: Proposed TYP budget for Onekawa Park includes some capital improvements specifically for netball (Year 4 of TYP) but acknowledges that a decision on the future of the Aquatic Centre has impact on capital spend for the reserve. Anderson Park & Taradale Park: Skatepark upgrades are already identified in Anderson Park Stage 2 plans (Stage 2 project currently underway) and draft concept plans for Taradale Park (plans for renewal project 24/25 – 26/27 FY's). Taradale Park trail: Aerial maps indicate path around existing perimeter (if footpath on Puketapu Road boundary included). NCC Play Policy: Play Strategy already in development, near complete (draft document just to be finalised to align 10 year implementation plan with TYP proposed budget, underway. It is officers understanding that Sport HB are aware of this.

Attachment:



18 April 2024

SPORT HAWKE'S BAY – NAPIER CITY COUNCIL LONG TERM PLAN SUBMISSION 2024-2027

Sport Hawke's Bay is a charitable trust that exists to enhance the health and wellbeing of Hawke's Bay by influencing, enabling, and supporting our communities to be more physically active.

Sport Hawke's Bay is committed to supporting young people; tamariki and rangatahi (aged 5-18) and less active communities; geographic or social communities where there are barriers to engaging in physical activity across the Hawke's Bay region.

We see Councils across our region playing a key role in enhancing the health and wellbeing of all residents. We also acknowledge the difficult position

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Councils are currently in as they face fiscal challenges due to Cyclone Gabrielle and the recovery the region will work through over the coming 4-year period.

Sport Hawke's Bay will continue to focus on lifting physical activity levels, specifically in relation to the two key areas mentioned while also ensuring there is no reduction of the activity levels of those living in Hawke's Bay. In doing this, we believe we will have the greatest possible impact on wellbeing. We achieve our outcomes by aligning our investment through partnerships and programmes to our strategic priorities set out in our four-year strategic plan.

We believe working together towards a collective goal will allow us the greatest possible impact on wellbeing for all Hawke's Bay residents.

Future of Play, Active Recreation, Sport, and Hauora

Sport Hawke's Bay acknowledges Council for their ongoing commitment to the sector. The active involvement of Council Officers in the Hawke's Bay Regional Sports Fields Review shows the value in regional strategic planning and collaboration. Sport Hawke's Bay will continue to have a strong focus on this over the coming period and we encourage Napier City Council to continue to work in collaboration with regional stakeholders on key projects and initiatives.

Working strategically is vital given the fiscal challenges we all face. We would like to see the Park Island Masterplan brought to life with the appointment of a steering group to oversee the implementation of the Plan. While the Ahuriri Regional Park project has changed since approved in the 2021-31 Longg Term Plan, we believe this space will continue to be one of the most significant assets in the district for active recreation as well as performing an important wetland role for flood mitigation and as such we encourage the proposed new works to take place and prioritised. Onekawa Park has traditionally been a vibrant sports hub, and due to the implications with the aquatic centre, decisions with the surrounding facilities cannot progress. Planning for these assets needs to be prioritised as they play a vital role within a hierarchy of facilities which will ensure the regional facility network is resilient and responsive to climate change. We would like to highlight the importance of prioritising a focus on innovative design approaches that work in keeping with environmental sustainability principles.

We acknowledge the internal challenges you face, including an ageing infrastructure and financial sustainability. Again, we would like to work alongside Council to ensure the play, active recreation, sport and hauora sector is heard and in support of decisions made for residents of Napier.

The Hawke's Bay Regional Sports Fields Review recommends that all parties support the planning principles and recommendations as laid out in this document – with specific focus on inclusive and accessible facilities that are maintained, adapted, and developed in such a way as to encourage

participation for all people regardless of income, age, ethnicity, gender, and physical ability. We hope to work with Council Officers as you look to invest into new spaces for the community including the proposed 350-400 Council housing units. It is important for Sport Hawke's Bay to be involved in promoting accessible spaces and places and green spaces and to encourage use of local play opportunities.

Investment in community by Napier City Council

Sport Hawke's Bay acknowledges the long-standing partnership it has held with the Napier City Council. As a result of working alongside Councillors and Council Officers, we have been able to continue to support the play, active recreation, sport and hauora sector across all Napier communities.

Sport Hawke's Bay acknowledges the commitment made by Council to improving our community parks and reserves as well as improving access options for people who face barriers to participation, especially those living with a disability – notably the increased investment made into playgrounds such as Anderson Park, Gleeson Park, and the Westshore Beach Reserve.

Sport Hawke's Bay is committed to supporting the Council to find the best outcome for the community and look forward to working alongside Council to support less active communities, either geographic or social communities, where there are barriers to engaging in physical activity.

Sport Hawke's Bay also supports and encourages Council to work towards the outcome adopted in 2023 to ensure "he wāhi taurikura – spaces and places for all". We agree that having spaces and places that everyone has access to and wants to use will result in increased safety and city vibrancy.

Play is a vital part of children's physical and cognitive development, and we encourage Council to embed Play Principles into outcomes as detailed in the consultation document. Sport Hawke's Bay aligns its work with a set of Play Principles developed by Sport New Zealand in association with Central Government that supports Article 31 of the United Nations Convention on the 'Rights of the Child to Play'. This piece of legislation calls for local government to get rid of the things that get in the way of Play. Children are agents of change, and we encourage the integration of child-friendly thinking into all aspects of planning within Council. Children can be effective agents in the design and implementation of better environments and taking a child friendly approach can help to address issues in a more holistic and integrated manner, leading to benefits for everyone. Focusing on children's needs will help to solve other challenges leading to urban settings that are better for everyone.

Of the Play Principles, we'd like to draw attention to one in particular:

- Play is the shared responsibility of everyone. This means:
 - Clear and strong leadership from those who can enable Play. This includes adults understanding what their role is as enablers of Play.

- Young people must have access to enriched and varied playful experiences within their local environments. This means:
- A variety of play types
- As an individual and with others
- Sensory rich
- Space and place – man-made and natural
- Physical movement
- A sense of escape from realism
- A greater emphasis on playful assets and playful spaces and to broaden the thinking beyond the playground – (Play is not about more playgrounds)

Sport Hawke's Bay supports the following reviews and projects as detailed in this year's consultation document:

- A review into facilities including, Ocean Spa, Par 2 Mini Golf, McLean Park, Napier Aquatic Centre, and Bay Skate. As detailed above, by following a strategic planning process we would like to focus on an Aquatic and/or Indoor Facility Review – aligning to recently released national strategies.
- We understand the requirement to move funding tagged to the development of the Ahuriri Regional Park development and encourage Council to continue to improve planned stormwater quality improvements, which will result in better water quality for Ahuriri Estuary. This space is a key active recreation space and an area we would like to see improved for wider community use.
- Support older adults to find reliable and affordable housing solutions. Sport Hawke's Bay supports older adults through the Active 4 Life and KiwiSeniors programme and we believe providing safe, affordable housing is vital. We support option 2B as detailed in the consultation document.

Sport Hawke's Bay makes the following recommendations to Council:

- Support for two priority regional planning projects which have been raised through the Council approved Hawke's Bay Spaces and Places Regional Planning Approach. Sport New Zealand have noted they will provide up to 50% of the cost of these two regional planning projects on the understanding that the balance is met on a proportional basis between Hawke's Bay Councils. We expect this to be approximately \$35,000 for Napier City Council for both plans to be completed in the next financial year. These plans will inform Council decisions going forward. These proposed plans as mentioned in the regionally approved Hawke's Bay Spaces and Places Regional Planning Approach are:
 1. Regional Spaces and Places Plan
 2. Regional Aquatics Plan.
- Support the planning principles and recommendations of 2023 Regional Sport Field Review – with specific focus on inclusive and accessible

facilities that are maintained, adapted, and developed in such a way as to encourage participation for all people regardless of income, age, ethnicity, gender, and physical ability.

- Work towards strengthening relationships with sports codes to improve consistency of participation and booking data so that an evidence-based approach can be used to inform facility planning.
- Encourage more use of the Sport New Zealand Sporting facilities framework to ensure money is spent wisely on sports and recreation facilities.
- Onekawa Park is the site for multiple sports including swimming, gymnastics, tennis, and netball. While a decision on the future of the aquatics centre is yet to be determined, Sport Hawke's Bay recommends Council prioritises the park remaining functional to serve the local community and the codes that rely on the park to deliver quality sport experiences.
- Focus on Anderson Park and Taradale park as spaces and places for Rangatahi to be active – upgrade of skateparks in both facilities.
- Prioritise Taradale Park as a local space for active recreation for families and older adults including the development of a perimeter trail and improving accessibility to park furniture.
- We recommend Council develop a new Play Policy to complete Councils commitment to community well-being. Improving levels of play will contribute to a more active community.

Sport Hawke's Bay in the Napier community

Sport Hawke's Bay is committed to continuing to partner with Napier City Council to deliver on agreed outcomes over the long-term plan period. We have continued to invest in additional resource to further support this work while we face our own financial challenges. As example of this being the Board of Sport Hawke's Bay continuing to invest into roles such as a full time Disability and Inclusion Advisor – a role no longer centrally funded by Sport New Zealand. Other roles that will continue to support Council and Council Officers include the Spaces and Places Lead, Play Lead and Insights and Evaluation Lead along with the wider support provided by the Community Sport and Management team at Sport Hawke's Bay.

With support from our stakeholders such as Sport New Zealand, Te Whatu Ora and the Ministry of Education, Sport Hawke's Bay looks forward to working alongside Council to develop a 'Play, Active Recreation and Sport Plan' for the region. This plan will help ensure that limited financial resources are applied to have the greatest possible impact on activity levels and will position the region well for national funders.

Sport Hawke's Bay would like to thank the Council officers and Councillors for prioritising the wellbeing of the community by ensuring play, active recreation, sport and hauora sectors are well represented and are a clear focus in this long-term plan. We know that there are many demands on Council resources at present.

Regards,

Ryan Hambleton **Chief Executive Sport Hawke's Bay**

Submission: 359	Hearing: No	Attachment: No
Full Name: Renee Moffitt	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Close the Aquarium it is a shameful and overpriced facility.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 360	Hearing: Yes	Attachment: No
Full Name: David Chambers	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
If you Raise rates it will cost lives through suicide		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
If rates rise people will suffer. Rates need to go down or else.		
Officer comments:		
A new approach to managing Council's investments		
Sell assets. Your options are untenable. We need more choice.		
Officer comments:		
Reviewing our fees and charges		
Cut costs across all fields. Lay off excess staff. I shouldn't have to pay to own a dog.		
Officer comments:		
A change to how we fund some tourist facilities		
I have zero faith in the council running business. The council should sell all businesses.		
Officer comments:		
Napier City Council office accommodation		
You should have minimal office space and staff should work from home whenever possible.		
Officer comments:		
Additional comments		
The whole thing should be scrapped. If that's the best you can come up with you are thoroughly off the mark with what the people want. Completely out of touch. Large amounts off residents have signed on to boycott rates untill incompetent councilors step down. You collect my rates with threat of violence. YOU NEED TO DO BETTER. ESPECIALLY GREG. If you keep pushing people we will no choice but to react. Ignore at your own peril.		
Additional officer comments		

Submission: 361	Hearing: No	Attachment: No
Full Name: heather elliott	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 362	Hearing: No	Attachment: No
Full Name: Ian Jones	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Bottom line - the ratepayers should not be subsidising and housing, that is a central government role. The rents charged should be sufficient to cover ALL costs including depreciation.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Every organisation needs a "rainy day" fund		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
We do not need more managers. If the existing finance team can get maximum performance from assets, get more appropriate staff.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Fees should reflect actual costs of providing the service.		
Officer comments:		
A change to how we fund some tourist facilities		
Neither option: If these are genuine assets, they should be self funding. Kennedy Park should be making significant profit and return on investment		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
This should be a far better result cost wise.		
Officer comments:		
Additional comments		
The council needs to focus on its "core" roles, and not subsidise any Napier business's		
Additional officer comments		

Submission: 363	Hearing: No	Attachment: No
Full Name: Roger White	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Homeless people shouldn't be council goal. We have to take care of people		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Don't pass the buck		
Officer comments:		
Reviewing our fees and charges		
Cut staff. Become a local council that gets rid of all the hoopla. No more sister cities, eco dribble, evs for staff.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Increase the prices to cover the asset		
Officer comments:		
Napier City Council office accommodation		
Live within our means.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 364	Hearing: No	Attachment: No
Full Name: Maree Diamond	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
I like the idea of staff being back under one roof again.		
Officer comments:		
Additional comments		
I do wonder about the amount of money budgeted for the New library project (\$58 million). Do we need such a big space considering less people are reading 'real books' and instead reading online? And an additional \$7.5 million to develop the outdoor area seems rather excessive.		

Additional officer comments

Submission: 365	Hearing: No	Attachment: No
Full Name: Beth Postlewaight	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Accommodation supplements for low income households are managed by central government so it makes sense for housing solutions to sit there too.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
The mixed / independent delivery models would not easily deliver a consistent outcome for quality of accommodation, access to amenities scheduled and urgent maintenance responses etc. It would be very difficult to retain control of these matters using 3rd parties.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Of the Territorial Authorities in the HB region, NCC was least affected by Cyclone Gabrielle, and in such difficult financial times I think that building reserves is a 'nice to have' that people cannot currently afford.		
Officer comments:		
A new approach to managing Council's investments		
Not qualified to comment on this.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I think these facilities are important for Napier and support our tourist industry. However, unlike community facilities like libraries and parks, Kennedy Park and Napier Conference Centre are generally not directly used by the local community, and therefore they shouldn't directly fund them.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
I don't understand why this didn't happen immediately after these buildings were deemed to be unsafe. I understand that the Library Tower had minimal safety issues compared to the Civic Building so remediation and an affordable facelift at that time would have been more cost effective than 7 years of rental across 3 CBD office locations.		
Officer comments:		
Additional comments		

Consider deferring (or revisiting) the TeAki library project. Locate the Customer Services team and Library on the ground floor of the Library Tower, and the balance of office staff on the upper floors. With home offices, hot desking, digitisation of paper records and other technology developments in recent years, surely the requirement for CBD office space has reduced.

Additional officer comments

Submission: 366	Hearing: Yes	Attachment: No
Full Name: Martin Doole	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I support the preferred option. Council needs to provide housing for our pensioners where appropriate but certainly not for the "homeless". That is the role of central government. It may be that Council could partner with another organisation to provide such accommodation.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
I support the preferred option.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
I don't believe a CCTO will be effective. I believe a mix of the other 2 options would be appropriate whereby the assets are managed by Council but financial performance and asset growth are not the main priority. The assets should be retained but where able the associated business should be sold to a third party (goodwill, plant and equipment and stock) with the land/building leased to said third party. These assets ultimately incur employment issues and compliance costs and become a liability. Some assets such as mini golf which requires little capital and few employees should be retained by Council.		
Officer comments:		
Reviewing our fees and charges		
Maintain the status quo.		
Officer comments:		
A change to how we fund some tourist facilities		
I believe that the business of both Ocean Spa and Kennedy Park camping ground should be sold, the asset retained and leased to the operator. The leases can contain special terms such as Ocean Spa being reserved for an Art Deco day if that is seen as being crucial for Napier.		
Officer comments:		
Napier City Council office accommodation		
I support the preferred option.		
Officer comments:		
Additional comments		
I am a member of Ocean Spa. I resent the fees increase of nearly 50%. This is a community facility and should be ratepayer supported. To suggest it to be an elite tourist attraction is nonsense. The facility is old. The gym is small and the downstairs area only has one machine of each type not several as in a properly outfitted gym. The pool area lacks proper facilities. The whole facility is vastly over staffed e.g. some 6-7 lifeguards (overstaffed), a security guard (not needed) and two people on reception, sometimes three (overstaffed).		

With respect Council has no ability to operate a business. The asset should be sold and leased to the operator. This will eliminate employment issues and disputes, health and safety issues and compliance costs.

Additional officer comments

Submission: 367	Hearing: No	Attachment: No
Full Name: derek Holmes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I am concerned about the proposed changes to the Faraday Museum. The idea of shifting to another sight would mean that we would lose the present atmosphere that exists in the present space. The present building has historic heritage value to the city which fits in with the technology side of the museum. We would lose the Fullager engine which has a special place in Napier's history and visitors from all around the world come to see it. Other exhibits would not be able to be used in other sites. Changing the nature of the museum would result in a loss of patronage because the museum would become a lesser place and it will end up with a lesser number of displays and result in either sale of artifacts or greater storage costs negating any advantage in reimagining the museum. The present site seems to me to be the best option available and any upgrading/deferred maintenance could be spread over a time period. The number of visitors to the museum has increased significantly on recent times and it would seem to me that this trend will continue. The history associated with the building is of interest to many visitors and only adds to the experience. There appears to me that there is no urgency to change the museum and many people who have put significant time skills and effort into what the museum has become would feel really let down. As a council I see your job as protecting our heritage so that future generations will have an understanding of our past and who we are as a people living in Napier.</p>		

Additional officer comments

Submission: 368	Hearing: No	Attachment: No
Full Name: Robert Haas	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
Our city shouldn't be liveable just for the well-to-do, it needs to be inclusive of all segments of the population and social housing is vital for that and divestment should be avoided. Considering divesting social housing would require clarity on how the sold-off housing will be looked after and operated - if it becomes unaffordable for the current tenants it will create negative flow-on effects (what will those tenants do, presumably they won't just "disappear" from Napier).		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Keep the resilience rate going, tied to the inflation rate of the construction sector perhaps.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Selling off assets would jeopardise future ratepayers negatively if those released asset values are used to minimise current rates increases rather than being reinvested for ongoing return of investment. I would be strongly against asset sales to finance current rates. However, Council-Controlled Trading Organisations (CCTOs) seem to offer a chance to improve the financial performance of council assets and enable the engagement of people with more commercial experience - so long as no assets are sold (unless the money gets reinvested in full into profit-generating new or expanded assets).		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
It seems a reasonable approach to increase some fees more than the CPI increase, especially if they have not been raised for some time or are below "market-value". However, I am somewhat concerned that larger increases will lead to less patronage and thereby actually be detrimental, and I wonder if locals may get priced out of using these facilities more regularly. However, my concern would not apply to parking fees. In fact, I believe increasing them substantially will have positive side effects over time (e.g., a more liveable city space, more pedestrian and cyclist movements, etc.).		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Using loans to pay on-going losses of assets that are deemed "commercial" has no net benefit in the medium and long term, and does not bode well for them to become "commercial" (e.g. banks would not fall over themselves to help a typical business in Hawke's Bay if they came up with such a proposal, especially if it were a long established operation with long-standing losses).		

Officer comments:	
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).
In times of tight budgets and important infrastructure improvement needs, spending \$58 million plus \$7.5 million seems like a lot for the library building and outdoor space. Perhaps there are areas where money could be saved or project parts spaced out over a longer timeframe.	
Officer comments:	
Additional comments	
Like many Napier residents, I was quite shocked at first to hear of a more than 20% rates increase this year and big increases in following years. However, after some consideration, I think it is the right approach because for many years ratepayers have enjoyed lowish rates and rates increases and benefited from them significantly. And it is exactly these ratepayers who should now pay more, rather than delaying spending further or ramping debt levels up beyond reason (which again would burden future ratepayers more than current ones). The consultation document states in one section that: "Napier’s historically low rates restricted our ability to deliver everything our community needed. This historical approach has come at a cost to the condition and performance of our physical assets. We are therefore proposing to shift away from consistently low rates increases." I think it would have been appropriate for this consultation process to present this point more prominently and highlight the past “positive” outcome of the low rates as having benefited current ratepayers (if you will, past savings are now needing to be repaid). This historical approach is to some extent a failure of the council leadership and councillors at the time and as a way to make amends and prevent this from happening again council must implement processes and safeguards that will prevent a recurrence. Undoubtedly, there will be ratepayers in Napier who will not be able to pay these increased rates that are proposed. I think it would be appropriate for this council (to continue) to strongly lobby central government to contribute, not the least because some of the cost burden increase is due to their legislating the costs but not providing the finance for it.	
Additional officer comments	

Submission: 369	Hearing: No	Attachment: No
Full Name: Debra Cook	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
I totally disagree with the proposed new library development and the excessively high cost indicated for this. The library as is, where is, is more than sufficient for purpose and the proposed costs should be directed to offset the excessive rates hike that is being tabled.		
Additional officer comments		

Submission: 370	Hearing: Yes	Attachment: No
Full Name: Lee Pritchard	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 371	Hearing: No	Attachment: No
Full Name: Ann Robottom	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I pay money in my rates for upgrading on facilities so find it hard to see where this money is going to when are facilities are at crisis point e.g. sewer & water etc		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Why should rate payers have to fork out more funds to go towards employing more people to look after something that automatically should be the Council's responsibility		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People are financially struggling as it is, and the Council isn't the only increase people have to dip into their pockets for, so have to be realistic		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
These facilities were built and designed for the local people, therefore rate payers should contribute but also they should also benefit from these facilities e.g. if you are a tourist then one charge, if you are a local and can prove that with a rates bill or utility bill then you get a discounted price		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
My preferred option is to status quo unless the status quo is more expensive than strengthening the Library Tower building as the additional expenses will hit the rate payers pockets and there is only so much the rate payers can sustain at present		
Officer comments:		
Additional comments		
Ocean Spa - I am a current member and have to voice my dissatisfaction of how the recent price increases in February went about, and also how you are planning to increase them again in July. These facilities were built for the community and tourists. If you raise them to your proposed \$20/week, then alot of the locals will not be able to afford in the current		

economic environment. Why can't you maybe raise the price for visitors out of town but locals pay a cheaper price. As for members, the facilities offered are not up to the standard you are trying to portray Ocean Spa to be. The gym is too small with the weight equipment very old and limited. The pools especially the lap pool is often slimy and not cleaned regularly and can be not appealing at times. Would like to see a bit more lighting around the lap pool for the 5.30am starters as it is quite dark down that end. I feel there are too many staff on, which is such a huge cost expense, and a lot of them just stand around in groups chatting and not doing anything e.g. they could be picking up the litter that we often see around the complex. There is not need for two on reception, especially first thing in the morning, as there are not enough patrons coming through the door. If you want to charge more money then you have to actually offer a better maintained and inviting complex for all. I am sure everyone understands that price increases are always a way of life but increase in small increments not like in the recent case where a lot of people's increase was over 50%. This along with NCC & HBRC rates increasing 20% - 23% this year - where are people expected to continually find the extra cash when everyones wages do not increase by such a high margin. I love coming to Ocean Spa and swimming in the outdoor pool - it is an asset to Napier, along with the other hot pools, spa, sauna and steam room but keep the prices realistic to all and keep the maintenance up to standard.

Additional officer comments

Submission: 372	Hearing: No	Attachment: No
Full Name: Rachel Van der Werf	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Disasters don't come along too often but we should have a rainy day account for these events. We could manage these disasters better by preparing for them before they happen, for example having had better stock banks in place would have prevented a lot of damage maybe a smaller fund than the current one that is proposed would be better than not having one at all.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
As long as the cost of running this would be kept in check. Often we see rate money being paid out to consultants at very high costs		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
You haven't actually What The fees in charges are for. is this for contractors? Maybe the council needs to start shopping around a bit and getting better bang for our buck. I've heard so many stories of contractors taking the piss out of the council with the charges. It always seems to be a cushy number doing work for the council.		
Officer comments:		
A change to how we fund some tourist facilities		
Neither option. You need to Dalvin into these businesses and see why they are making a loss, they shouldn't be, unless it's due to pre-existing large loans. Maybe you need some good managers to sort out these businesses. And these managers need to be held accountable if these businesses are running at losses.		
Officer comments:		
Napier City Council office accommodation		
Whatever is the most cost-effective option would be good. Staff don't all have to be together to operate efficiently as communication has never been better in this day and age. There is email text Messenger WhatsApp zoom. Staff can even work from home if need be and often more productive due to less interruptions.		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 373	Hearing: No	Attachment: No
Full Name: Sharon Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
You need to realize most of us are just getting by this is making it difficult to live here.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Same as above but your not prepared to listen to the ratepayers. Just stop trying to pretty up certain areas of Napier you can't make a silk purse from a sows ear.		
Officer comments:		
Building up our community resilience		
Not 23%		
Officer comments:		
A new approach to managing Council's investments		
Don't hire more staff		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
Status quo		
Officer comments:		
Additional comments		
Glad I have made the decision to leave if I can afford to in a couple of years Napier so disappointed been here for 4 years .		
Additional officer comments		

Submission: 374	Hearing: No	Attachment: No
Full Name: Lisa Robson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
The council has there preferred options! So why are you wasting money to prepare this survey?		
Additional officer comments		

Submission: 375	Hearing: No	Attachment: No
Full Name: Carol Carter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
As long as the funds are put to increase retirement units.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Have no detail to answer further.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Building up a fund on the surface seems a reasonable idea. But at a slower pace maybe. And what would be the limits of its uses? So not squandered by the whims or future councils. And does management by council mean additional hopefully qualified staff or investing with reputable financial bodies that have the skills needed for large portfolios.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Of course if it cannot support its self and cannot be bought into line and presumably not essential for rate payers, close it. Spending rate payers money for tourists benefit has its limits. Especially as prices mean locals barely use what they are paying for.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
You get our rates and constantly want more!		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Only if there is a high chance they will become profitable. Look into pricing policy of Ocean Spa for locals and not just visitors. We are more likely to be repeat customers.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
What a question should we rent now or rent later! All these questions are like little bombs I expect will blow up in our faces. How to answer a question with no idea of costs/alternatives/long term effects or benefits. Simply do what will last the longest at the most reasonable price. With no stupid frills.		
Officer comments:		
Additional comments		

As above to make generalized questions for us to answer without cost and outcome detail is a bit of a waste of time. The simplification no doubt designed to lead browns cows down your desired route, all at their own expense. My wish is that you do your core functions well - water, sewage, waste removal, roads. Before you improve things for tourists and commercial improvements etc, let alone vanity projects that most residents don't or cannot afford to use but are obligated to pay for.

Additional officer comments

Submission: 376	Hearing: No	Attachment: No
Full Name: Alison Ritchie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
<p>The rate increases for our Rural Residential are grossly out of proportion with other rate increases. Some are facing increases of over 140%. Hastings Council is reported today as having the highest increase of 25% compared with other councils, but that is minimal compared with our increases. I suggest that Napier take a long, hard look at how they could better raise revenue from rates, by apportioning them in a more equitable manner. We receive very few direct services for our rates. Charging us over \$7,000.00 next year is totally out of line.</p>		
Additional officer comments		
<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property</p>		

revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. It is important to note that Heipipi Drive is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. As part of the community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates.

Submission: 377	Hearing: No	Attachment: No
Full Name: Jim & Kay Kyle	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
As a retired couple on the pension we feel very strongly about the massive increase you propose to put on our rates. We love living in esk hills and feel very safe on higher ground and not affected by floods. However we do not have footpaths, street lighting, street sweeper, we collect our rain water with 3 tanks. Please consider us all as this is affecting our mental health and wellbeing.		
Officer comments:	The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/ . A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. It is important to note that Esk Hills is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. As part of the community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property.	
A change to how we fund some tourist facilities		
No comments added		

Officer comments:	
Napier City Council office accommodation	
No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 378	Hearing: No	Attachment: No
Full Name: Danielle Rogers	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
The council needs to review all expenditure in light of the proposed rates increase in order to reduce costs and reduce the increase significantly. When individual homes have limited income, they review and prioritise spending to within their budget. The council needs to adopt the same approach. Just increasing rates (albeit "reduced" increased from the ridiculous 40something increase) is not a sustainable nor appropriate answer. Councils should be limited on the amount they can increase so they learn to live within their means.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
This seems to be the only way for the Council to manage commercially.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Once again this is just another way of justifying the insane increase. Manage the priorities within a sensible or no increase in rates over a 10-year period. Actually stop some of the spending which isn't vital.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The fact it is has taken this long for the Council to review its investment portfolio should be a sackable offence. The millions that could have been saved if this had been done 3 or 5 years ago. The Council has been running the city asleep at the wheel.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Why are you limiting the increase on these fees to 5.6% while all rate payers at dealing with a 20% increase.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Neither of these options are the right option. The fact once again debt is being used for operational losses. Debt should never be used for operational funding. Look at the priorities of the Council and actually live within the means of your budget. All other households and business have to take this approach so the council should be no different.		
Officer comments:		
Napier City Council office accommodation		
Once again neither of these options are the right option. Businesses work all over the world in separate locations and have learnt how to do this efficiently. I feel all options have not been looked at, and a nice new pretty office is the key focus for the council.		
Officer comments:		

Additional comments

I just want to re-iterate the council needs to review all expenditure in light of the proposed rates increase in order to reduce costs and reduce the increase significantly. When individual homes have limited income, they review and prioritise spending to within their budget. The council needs to adopt the same approach. Just increasing rates (albeit "reduced" increased from the ridiculous 40something increase) is not a sustainable nor appropriate answer. Councils should be limited on the amount they can increase so they learn to live within their means. All other households and business have to take this approach so the council should be no different. I actually can't believe the Council is trying to sell this as a good news, we have done our bit and reduced the increase from 40% to 20%. I think you will find many residents of Napier are struggling to deal with this increase, and you will be putting pressure on a lot of people to which will be breaking point. I am not saying you should fund the difference by debt, I am saying like any business you need to have a hard look at your organisation, prioritise the absolute critical, and delay/cancel the nice to haves. Look at your employee number, not matter what organisation there is always fat in the system. I really hope you actually listen to the many voices out there and rethink your plan.

Additional officer comments

Submission: 379	Hearing: No	Attachment: No
Full Name: Shane Cameron	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
the council shouldn't be in the business of delivering housing. It's a needless doubling of resources for something that central government should be doing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
the council shouldn't be in the business of delivering housing. It's a needless doubling of resources for something that central government should be doing. They way you're putting up rates I won't be able to afford to retire		
Officer comments:		
Building up our community resilience		
Exactly what terrible costs did napier city council incur, this is just a money grab. You should be f*****g ashamed of yourselves		
Officer comments:		
A new approach to managing Council's investments		
Whatever is cheapest!		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
What the actual f**k, more than cpi? Again? how many times? Are we rate payers just dumb animals to you that you can exploit?		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 380	Hearing: No	Attachment: No
Full Name: Fraser Brown	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 381	Hearing: No	Attachment: No
Full Name: Jan Pavlicek	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
We have to look after our elderly! Not everything can be profitable.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
There's plenty money in the budget to build up resilience. As an example you can decrease the amount of staff sitting idly in the council buildings!		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Stop wasting money - you already have staff to manage the portfolio.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Can you specify which fees and charges are you actually talking about?		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Why are we funding (doesn't matter if by loan or rates) commercial businesses? It's either viable or not. Why should rate payers be funding an accommodation business etc. Shocking!		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
If we don't have enough money to build then don't! We don't need any of that. There are 2 libraries in Napier - sufficient. I use library, it's never busy, there's no queues. You don't need to be in the same building, that's just ridiculous luxury that we can't afford.		
Officer comments:		
Additional comments		
Instead of going for this enormous increase in rates look for savings within. Government is downsizing, so can the Napier council. Too many staff coming up with ridiculous projects such as the library. I thought the mayor is an account, well obviously a very bad one.		
Additional officer comments		

Submission: 382	Hearing: No	Attachment: No
Full Name: john wylie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
the government provides housing for people aged below 65 so thye Council should not duplicate this service. Existing units make very bad use of the land they occupy so some blocks should be redeveloped for greater density, which would then creat surplus land for sale on the open market, or even a preferential sale to the reytirement village operators if the land is of suitable size. The proceeds should be earmarked for the councils investment portfolio to develop sections for normal housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
The Council and council staff, over many years have never proven to be wise custodians of ratepayer money or to have the ability to keep politics out of decision making. The more outside expertise that is obtained, the better the outcome.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Once the Disaster has been recovered from I agree that the fund should continue to build resilience. But it is essential that some legal provision is made so that at some future date some future council does not hijack the funds for use in some pet project. Also greater attention needs to be given to clearing our existing drains and rivers of obstructions (including excess shingle).		
Officer comments:		
A new approach to managing Council's investments		
None of the above. Council, or council staff do not have the ability, training or wisdom to manage investment assets. Hire professionals to manage investment assets. And Parklands is not a true "investment" asset. The proceeds / profits from this development should be ringfenced to be used to buy / develop the next "subdivision" so that Napier has a continuous and increasing stream of building or industrial sections coming on the market.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Council needs to review what it does, why it does it and how it does it. It also needs to have a serious look at its productivity and staff numbers, just as the present government is doing. There is far too many staff taking too long to do things. Also, when tenders are let out to the private sector there should be a "deadline" for when the work should be completed, and penalties charged for any delays.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Granting loans to businesses that you know are going to run at a loss is futile - in the end you will write of the loans. You are setting the businesses up to fail. As Council has run these facilities over many years you should be able to identify why losses are happening - what makes you think that changing them to "commercial businesses" will suddenly mean they become profitable?? This is just "rearranging the seats on the Titanic". Get an outside, independent expert to review the three operations and follow their recommendations - Council staff were not capable of doing an "independent" review in 2023.		

Officer comments:	
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.
There will be cost over-runs from anything Council does which makes option 1 uneconomic and unwise. Let the private sector take the risks. Council does not have to be located in the central city, it can work from anywhere. Get politics and ego out of the decision and start the whole exercise again.	
Officer comments:	
Additional comments	
no	
Additional officer comments	

Submission: 383	Hearing: No	Attachment: No
Full Name: John Hanlon	Organisation: Hawkes Bay Scenic Tours	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I was hoping to comment on the Aquarium. I have failed to find it above. I am all for the Aquarium being upgraded as it is a hugely popular tourist attraction.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 384	Hearing: No	Attachment: No
Full Name: Megan Couper	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
What a loaded question!! Neither of these provide relief or an answer to the issue. Stop "fixing" plants and buildings. Use those funds to house our homeless!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
What a loaded question!! Neither of these provide relief or an answer to the issue. Stop "fixing" plants and buildings. Use those funds to house our homeless		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
Stop "fixing" plants and buildings. Use those funds to house our homeless and lessen the rates increases. Cost of living is insane and this is only going to make our problem worse. Look after the people! Not the Things!		
Additional officer comments		

Submission: 385	Hearing: No	Attachment: No
Full Name: Sharon Wellington	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Not spend money on unnecessary things. No bells and whistles.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 386	Hearing: No	Attachment: No
Full Name: Mya Chan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I feel there is alot of social housing being build across Hawke's Bay already		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 387	Hearing: No	Attachment: No
Full Name: Rob Vork	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 388	Hearing: Yes	Attachment: No
Full Name: Belinda Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Yes! Calling out the gross inequities (massive rate increases) that are proposed for Rural Residential Property holders (which we are). Our house is at 7 Heipipi Drive Esk Hills, Eskdale, and like our neighbours we are astounded and dismayed at our rate increase, which has gone up a whopping \$3,843 to \$6,685 , which is a 135% increase! That is completely punitive		

and also has lost sight of why the rates were lower originally then in town - we are a rural property and have to pay for significant extra costs compared to town where more services are council provided, eg septic tanks (upkeep as well as purchase) , building and maintaining our own storm water drains (we as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for storm water, but have for 24/25), and no post (and high fuel bills!)! The GVs have gone up to the high water mark property prices that occurred to lifestyle properties in the pandemic (due to remote workers fleeing to the country) (a) that has reversed! and (b) it's not our fault our properties have increased in value, it doesn't change the amount of money we have to spend - we bought this land when NOBODY wanted it. It is a hard increase to bear on our cash flow , and I also feel bad for all our neighbours particularly our retired neighbours. We would like to moot that NCC caps rate increases to 50% max per property. Thank you kindly, please take heed, it really is terrible.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. It is important to note that Heipipi Drive is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. As part of the community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property.

Submission: 389	Hearing: Yes	Attachment: No
Full Name: Andrea Manley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I do not support the Council funding any social housing. This is not the role of local government.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I would have expected the Council to have skills to manage an investment portfolio in house, however support a Council Controlled Trading Organisation if the competency is not within the Council. I do not support a separate cost for a separate governance structure.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Increasing parking fees negatively impacts rural Napier City Council residents who need to drive and park in Napier in order to contribute to the local economy. Is there an option where residents have a separate parking code and pay a lower rate.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		

I oppose the 127% rates increase for my property when the average is 23.7%. It appears that there are gross inequalities proposed for rural residents as compared with their consumption of city services. As a rural resident in Heipipi Drive my rates increase is not proportionate to my consumption of services from NCC as we receive only limited services. I do not expect to pay rates for aspects such as storm water, street lighting, etc when I do not consume any storm water services. The proposed rates calculation based on land and property value is not fairly aligned with consumption of Council services.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. It is important to note that Heipipi Drive is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. As part of the community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property.

Submission: 390	Hearing: No	Attachment: No
Full Name: Jasmine Brightwell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
I hope that any sale of housing will be undertaken in a responsible and respectful way to ensure the continuity of support for those disadvantaged.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
This funding will become absorbed into BAU unless ring fenced which I didn't see noted? A pessimistic view, however, I don't see this highlighted until the next weather or similar related event hits.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Not great options to choose from, if the assets were historically managed appropriately then we may not be the position to require a 20% rate increase?! I do not have a high level of confidence in any of the suggestions		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Find efficiencies within council, some of the suggestions are not imminently required so should be deferred		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
I do not agree with either option, current work arrangements and environments are very different today, it is not necessary for all staff to be in one building and I suspect many work from home at various times throughout a working week so think this is a misuse of ratepayer dollars. Sell the library and rent space in one or multiple places		
Officer comments:		
Additional comments		

Please consider the feedback and not just a face value exercise.

Additional officer comments

Submission: 391	Hearing: No	Attachment: No
Full Name: Eve Cozzi	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I am submitting feedback regarding the National Aquarium. I am an experienced zoo professional and have worked with The National Aquarium for a number of years. I have seen their commitment to species conservation and education that benefits our wider NZ community, in addition to the wellbeing benefits and volunteer opportunities that are also positive for the community. As a zoo and aquarium community, we need The National Aquarium to remain part of our network and to continue with all the great work they do. Please consider this while working on options and budgets for the reimagined facility. Many thanks.</p>		
Additional officer comments		

Submission: 392	Hearing: No	Attachment: No
Full Name: Elaine Meyer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
A lot of Napier Residents just can't afford additional rates		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Creating a trading organisation, will create more additional costs.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Either way rate payers are going to have to foot the bill, whether it be paying back loans or funding the deficits.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
It's in good interest to retain the building. As long as it's done at a reasonable cost, and not overspending on unnecessary extras.		
Officer comments:		
Additional comments		
The next three yrs need to be focused on doing what is actually necessary, and putting all extra spending on the nice to haves/wants/ beautifying projects etc on hold. Napier Residents are already struggling, and rate increases to fund frivolous projects is absolutely not acceptable. I just hope this council can put themselves in the shoes of the hard working, struggling citizens of Napier, and actually make some common sense decisions. We don't need an overhaul of Emerson St, we need to be able to feed our families, put a warm roof over our heads.		
Additional officer comments		

Submission: 393	Hearing: No	Attachment: No
Full Name: Nicola Truuts	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Social housing costs us as rate payers a lot of money due to the disrespectful people that rent them. Stick to retirement housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Manage where people can build. The rest of the community should not have to foot the bill for other people's choices. We all have the choice to get insurance. As a rate payer I don't want to cover payouts for other people's choices		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
A loan still needs to be paid back and this will in turn come from the rate payers. Rate payers lose out either way		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
You do need to get rid of some of the staff. I'm pretty sure some are inefficient and costing rate payers extra money. So many staff members are not required		
Officer comments:		
Additional comments		
53 million on a library? Roll on elections so we can vote in a more effective council		

Additional officer comments

Submission: 394	Hearing: No	Attachment: No
Full Name: Michelle Harkness	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 395	Hearing: No	Attachment: No
Full Name: Anna Lowes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 396	Hearing: No	Attachment: No
Full Name: Sandy Dooney	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Retired people need to be looked after as they are on low fixed incomes. I would also like to see Council Housing available to disabled and people on sickness benefits		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
But only if it is not manned by overpaid managers. It needs to be lean and efficient		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People are struggling. Dont put the nail in the coffin		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The library redevelopment needs to be put on hold so infrastructure can be improved. I have had several people who are visitors that think the temporary premises at MTG are absolutely fantastic so let's keep it and use the old library for the needed offices		
Additional officer comments		

Submission: 397	Hearing: No	Attachment: No
Full Name: Glenn Bowman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Rates increases are unaffordable for a lot of people on benefits and superannuation why spend 58 million dollars on a library when the roads are disgraceful and a library we don't need get into the real world		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I remember ncc spending 1.5 million odd on the art deco buses that was an utter failure then sold them for 25 thousand dollars odd what a waste of money who was in charge of that		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Don't want a new library people are struggling to much rates are to much now give us a break 😞		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 398		Hearing: No	Attachment: No
Full Name: Jo Burborough		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 399	Hearing: No	Attachment: No
Full Name: Jess Richards	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Even better, why can't many of council staff work from home?		
Officer comments:		
Additional comments		
Stop wasting money on ridiculous "traffic management" ideas like multiple speed bumps, micro roundabouts and raised pedestrian crossings		
Additional officer comments		

Submission: 400	Hearing: No	Attachment: No
Full Name: Livia Hurst	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 401	Hearing: No	Attachment: No
Full Name: Kieran Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I think it is good to have suitably qualified people managing assets. However, I don't agree with prioritising financial gains at all costs. The council control would need to provide oversight to ensure development is likely to enhance Napier over the longer term.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Loan fund Kennedy Park and Funtion Centre. Status Quo for ocean spa. I think safe access to water fun/swimming is essential for local families. I do not put ocean spa in the tourist facility category and feel strongly that the price point be kept accessible for our local families. I have filled in this whole form primarily to comment on ocean spa.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Only if the costings are viable.		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 402	Hearing: Yes	Attachment: Yes
Full Name: Maurice Field	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Not very good options Lose Lose I feel threats of borrowing and rates increases to influence councils preferred option But retirement housing could involve rates increases and borrowing Can we get a commitment of no rates increses and or borrowing if that is the decision		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
What is "Mixed delivery" NOT CLEAR		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Rate increses being proposed a far too high for some, ours going up 140% possibly Napier average 25%		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
The CPI at 5.6% is high Council needs to find efficiencies like everyone else. We can increase our revenue in line with the CPI we have to SUCK IT UP!!!		
Officer comments:		
A change to how we fund some tourist facilities		
We are told council has \$160,000,000 use some of that. Aniother lose lose question		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
We do not have the money NOT NOW would be my answer		
Officer comments:		
Additional comments		
Rates increases proposed are ridiculous and off the planet for us in our area. I attach a submission to this topic		
Additional officer comments		
The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/ . A note about property valuations: Property		

revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.

Attachment:

We live in the Esk Hills subdivision with 54 other home-owners, I'm 76 in July and we built our home almost 16 years ago. We hoped to enjoy our retirement here but that now is threatened with abandonment.

We live in a semi-rural area in a 100km/hr zoned suburb with no street marking, no street lighting, no footpaths, no sewerage system, no water supply (which is supplied by HDC and metered), no mail delivery, no courier delivery, no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links. We have as a residents society spent tens of thousands of dollars planting native trees on reserves our residents society created that are open to anyone to walk. We continue each year to be individually levied to continue developing and planting these reserves. NCC now is trying to wrest control of these in order to make up for their lack of such natural areas.

So insult on top of insult when we are told, despite the average rate rise in Napier of 25%, ours could increase by up to 140%. Also HBRC are planning increases over 100%. We just got our contents insurance renewal has doubled to over \$6,000. We can only dread what our house Insurance will be, but given we have the word ESK in our address I hold little hope of anything affordable being decided by the Insurance companies.

It's clear that the cyclone devastated Hawkes Bay, but are we being asked to replace a disproportionate amount of the damaged infrastructure can the local councils spread the costs over future years? Are central government going to do what they did after the Christchurch earthquake and front up with significant infrastructure investment and replacement?

Council I believe has been made to buy out Esk Valley property but do the rest of Esk Valley have to foot that bill.

Is it also fair that property in Napier have rates increases of 24% and we are being asked for 140% along with massive insurance increases for home and home and contents and I'm guessing car premiums given the number pf cars destroyed or damaged in the cyclone.

Are NCC prepared to consider claiming some contribution from the logging industry given forestry slash is the main reason for the majority of the devastation. It seems they have got off Scot free, If I damage my neighbours property I am liable for the damage.

We cannot rule out a legal challenge and this council would need to consider the ballot box too.

Rebecca and Maurice Field

Submission: 404	Hearing: No	Attachment: Yes
Full Name: Ian Cook	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
It is too much to ask to pay to build resilience at the same time as paying for recovery. It is a shame that our reserves were blown on beautifying Marine Parade.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Napier City Council uses national accessibility design standards in new works. There is a significant proportion of the existing network with 'legacy' provision and to develop these facilities to meet contemporary standards takes significant time and investment. Part 1: Marewa Shopping Centre Safety Improvements at Marewa Shopping Centre are included as a project in the draft TYP Programme (\$1m, Yr2). The design will be developed when both NCC and NZTA funding have been confirmed, but will incorporate the most effective and appropriate elements required to address the safety problems identified. The letter sent to the submitter does not promise a pedestrian crossing, but does commit to investigating all suitable options. Part 2: Mobility Parking NCC Acknowledges that not all Mobility Parks are built to current standards. However, Council is committed to making improvements where practical. This process will take time and will be an ongoing programme of work, based on criticality and prioritisation. As this programme is ongoing, it is considered preferable to have the current level of parking opportunities across the city, not all of which will meet all standards, than limiting users to a small number of fully compliant spaces which may not meet the locational needs of users. Retrofitting facilities in existing streetscapes can be challenging and installing fully compliant spaces can introduce problems for other users, such as high crossfalls on footpaths. Part 3: General, Including Accessibility Standards The draft TYP includes 2 programmes intended to improve the pedestrian networks and accessibility; one to implement the NCC Disability Strategy and the other to upgrade footpaths in high-use areas such as neighbourhood centres, near medical facilities, schools, retirement villages etc. The Government's Draft Government Policy Statement on Land Transport 2024 does not provide much funding for active transport mode improvements, which these programmes would generally be funded under, so these proposed programmes are unlikely to receive NLTF funding support. Council may choose to fund these programmes without subsidy at proposed or reduced levels. Many works to retrofit facilities into existing situations, where the base assets may not be to standard, do unfortunately require a level of compromise where existing assets or available space may not allow for fully compliant installations. That said, the construction of facilities is not always to the standard expected by Council, and where this occurs, contractors are required to reconstruct the facility at their cost. This happened with the unsatisfactory dropped kerb on Carlyle Street which the submission includes a photograph of in Part 3. This was identified and instructed the day after initial installation. The submitter may have experienced or witnessed near misses on Courtesy Crossings in the CBD. However, data from the Police derived NZTA crash database shows no pedestrian, mobility or wheeled recreational device user on any of the courtesy crossings in the CBD in the 2014 to 2024 reporting period. By contrast, there were 48 crashes involving the same group of users on formal pedestrian crossings citywide during the same period. The statistics are derived directly from the Police/NZTA national database and there is no opportunity for them to be distorted as claimed by the submitter. Officers are unaware of any promise made by any elected member to provide a pedestrian crossing at Atawhai Village, Gloucester Street. A median island and adjustment to bus stop and site entrance were constructed a number of years ago by Council. The materials selected for paths is subject to constant review and the large aggregate concrete used on some CBD footpaths is no longer used due to the discomfort it can cause some users. As sections are renewed, smaller aggregates are used so that the footpaths look similar, but cause fewer issues for users. The traffic calming devices used by Council conform to national standards.

Attachment:

Submission to LTP 2024-27 Consultation Document. Ian J Cook.

Part 1.

Proposed Annual Rate Increases.

My main submissions will be in regard to **safe accessibility** for people with disabilities, however, I wish to first make my own personal comment on the proposed rate increases. I note that the people who make these decisions appear to be privileged by comparison to many super-annuitants, beneficiaries and lower paid workers. I can only hope that they have some perception of the pain and distress that it will and is causing.

It is apparent to me that the continued annual rate increases way above consumer price indices or other measures, year on year and compounding is unsustainable. In a similar fashion, my home insurance premium increased by 30% last year and the latest demand displays another 32% increase.

I am aware of people being in tears because they don't know how they can pay the increases in rates and insurance, whilst dealing with the current other rapid rises in the cost of living.

Most couples who live on NZ Superannuation do not qualify for the Rates Rebate Scheme.

We are in extremely difficult times so NCC must forget about or postpone all "nice to have" projects and concentrate on only core duties. It is time for austerity measures.

I don't understand why NCC thinks that it is part of the entertainment industry. That should be left to the entrepreneurs and people who financially benefit from it. We should not be paying for ship shuttle buses and entertainers, sports, etc to perform in Napier. Let the market decide who should be here.

Spaces and Places for All, Consultation Document.

"Napier has spaces and places that everyone has access to and wants to use. We have a focus on accessibility, affordability, safety, and city vibrancy."

Unfortunately, Napier is not an easily accessible city for the disabled, with many unattended pre-existing obstructions and even new hazards being constructed. I have been reliably informed that there are people who do not leave home because they feel unsafe.

Pedestrian Crossing at Marewa Shopping Centre.

There is an urgent need for a pedestrian crossing across Kennedy Road at Marewa Shopping Centre for the safety of all pedestrians, in particular, vulnerable disabled, elderly and children.

There is an associated Bus Stop on the opposite side of Kennedy Road.

This is a serious issue that appears to be of little concern to NCC traffic/roading engineers, despite being considered by Council to be an urgent serious project in 2018. Police, shop keepers and local residents advise of frequent accidents. I am aware of a concerning number of collisions of car v pedestrians. Some of the local residents have advised me of their being hit by vehicles. I personally suffered an attempted run down there.

I was notified by a student that he has to cross there everyday and is fearful for his life as the traffic is fast and aggressive.

After receiving a negative response from NCC I organised a protest/demonstration at the site, but called it off halfway through due to dangerous situation that we found ourselves in, ironically confirming the need.

Join our Protest Demonstration

8.30am Monday 13 November
Meet outside Big Barrel

The Marewa Pedestrian Crossing Action Group is holding a Protest Demonstration due to Napier City Council inaction on a safe pedestrian crossing over Kennedy Road.

For more information or to express support, go to Facebook: Accessible Napier



I was disgusted that not one Councillor made contact with me or on our group, Accessible Napier, despite emailing invitations to all, including staff. Later I received the below unsigned Letter from the Transportation Department of NCC, which I took as a promise that a pedestrian crossing would be in the LTP. From what I can see from the current draft, it is not.

24 Nov 2023

Dear Ian Cook,

Thank you for your concerns regarding considerations of a potential pedestrian crossing near George's Drive. We value the community's input and are committed to ensuring the safety of all residents.

We understand the importance of this issue and have used the Austroads *Australasian Pedestrian Crossing Facility Selection Tool* to provide high level assessment of the suitability of available options. This assessment revealed that a priority pedestrian crossing at this location may not be the safest solution, primarily due to the width of crossings, number of traffic movements and potential for misunderstandings of road rules by some users. This could inadvertently increase risks at unsuitable sites, contrary to our goal of enhancing pedestrian safety in the Marewa shops area. However, there is no current concept design or proposed project for the area and no intervention is being discounted or promoted.

A 'Marewa Shops Safety' project is currently included in the draft Long-Term Plan (LTP) under the 'Low Cost, Low Risk' funding category. While the LTP and the Regional Land Transport Plan (RLTP) are still in draft form, we will look to commence developing safety measures that align with the community's needs and holistically ensure a safer environment in the New Year.

We remain dedicated to working towards improving safety and will keep the community informed as these plans progress and as new, suitable safety measures are identified.

Thank you for your understanding and continued advocacy for community safety.

Kind regards

TRANSPORTATION

Napier City Council, Private Bag 6010, Napier 4142

t [+64 6 833 9721](tel:+6468339721) m [+64 27 202 1139](tel:+64272021139) www.napier.govt.nz

I visit other cities regularly and most are putting in new pedestrian crossings. On a main road in Tauranga there are six Pedestrian Crossings within 230 metres. The longer that NCC dallies on this project the greater the risk that a fatality, even more serious injury collisions will occur. If it does, blood will be on your hands. I am reminded that it took a fatality at Maadi Road, Onekawa for the crossing to be sufficiently upgraded. Does that have to happen at Marewa? It may not be important that a full reconstruction/upgrade of the Marewa Shopping Centre happens at this time, but it is urgent that a pedestrian crossing is installed now. My personal preference would be for a raised controlled crossing, but it should not be difficult to instal at the very least, a basic Pedestrian Crossing in short time. All it takes is will.



Wellington can do it, why not Napier?

Of course, I do have the option of painting one myself, (note: Humour).

Part 2.

Mobility Parking.

It has been disappointing to see that the Mobility Parking Review has so far been mostly a failure.

Whilst I am aware that CCS research revealed that painting a Mobility Park with blue reduces parking abuse by 13%, simply painting them with blue does not necessarily make them a safe, practical and useable Mobility Park.

Most historic Mobility Parks are outdated in design, even though they may match NZTA recommendations. It is past time that those National Standards were reviewed and brought up to date.

Although there have been some new parks created, a slap of blue paint does not
I am aware of only one kerbside, (parallel), park in Napier that is of safe and useful design, (opposite Dungvegan House on Hastings Street).



Most other kerbside parks are a danger to not only the disabled, but also caregivers. If you park within the lines the disabled passenger, (I use the term disabled with some reluctance, as it should be "a person with disabilities". To some, disabled is a term that is as distasteful as handicapped in New Zealand). If the driver is disabled, they have to disembark into traffic, even more difficult and dangerous if into a wheelchair. If the passenger has to disembark into a wheelchair the caregiver risks injury by lifting the person up over the kerb into the chair. If the person does not need to disembark into a wheelchair, just getting over the kerb can be an effort and possibly dangerous.

I have been informed that during the review all the Mobility Parks were assessed by a person in a wheelchair. I can only assume that they were of exceptional superhuman singular ability.

Many of the caregivers are frail and pushing a wheelchair can require a mighty effort, especially when kerb cuts are of poor design or construction, or misplaced.

My physio has noted that he treats many caregivers for back and hip injuries. In my own case, after caring for my late wife, I required a spinal fusion and have been left with bone-on-bone hip joints. The way that a care giver pushes a wheelchair is in an unnatural stance and can contribute to injury.



An example above of a mobility park without an exit. The vehicle crossing has a gutter lip. The space is a standard size so that a disabled driver would have difficulty disembarking. There is another mobility park to the right of the picture that also appears to rely on a vehicle crossing for access to the footpath. Also, rather strangely, the other park does not have blue markings. This is in Clive Square West. There are also two mobility parks beside the Cathedral in Browning Street without an exit. There are many issues with mobility parks in Napier. I could write a book.

It is past time that NCC engineers recognized and adopted modern designs like kerb-less mobility parks. The supermarkets have.

I understand that 6,000 Mobility Parking Permits have been issued by CCS in Hawke's Bay. That does not include the many issued by Sommerville in Whanganui.

Policing of Mobility Parking Abuse.

The illegal abuse of Mobility Parks is rampant. I can go out on almost any day and find Mobility Parking abuse practically at will.

The consequences of Mobility Parking not being available can be quite significant, causing medical and other appointments to be missed, or also any inclusive pleasurable functions.

<https://www.facebook.com/adam.muir.73/videos/2631832913657525/?id&orvanity=135542271547778>

NCC have a shameful record of policing with only an average of 1.3 Infringement Notices issued per week. That statistic was obtained by TVNZ Fair Go program.

There appears to be a notion amongst some people, that disabled people do not go out at night, or attend gymnasiums, pools or theatres.

When challenged, (a very unsafe practice due to the most likely reaction is hostility and threatened violence), a common reply is "I will only be a minute or suchlike".

There has already been one fatal attack in NZ.

We need much closer scrutiny and policing of Mobility Parking abuse to convey the message that it is not acceptable and that there are consequences.

A porter working nightshift at the Tauranga retirement village apartments where I stay monthly, complained that he received a fine for parking on the grass outside at 3am, yet in Napier it is rare to see a warden policing the Mobility Parks. When I pointed out to a Warden that a car was not displaying a Mobility Parking Permit, the reply was that they may have an invisible disability. With that mentality I can understand why the hit rate is so low. Napier wardens need to be more proactive with the abuse of mobility parking. I suggest that frequent purges be conducted with publicity to educate and deter abusers.

There are regular suggestions among frustrated disabled mobility parking users that Z nails be deployed.

This is what we are up against. Even Council workers abuse mobility parks. What chance have we got.



I understand that Porirua City Council has entered into a contract with Woolworths to police their Mobility Parks. If NCC took the initiative, this could be a lucrative income earner as they would be able to issue Infringement Notices, (fines), for not only parking infringements but also expired Registrations and WOF's.

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Part 3.

Intersections and Kerb Cuts.

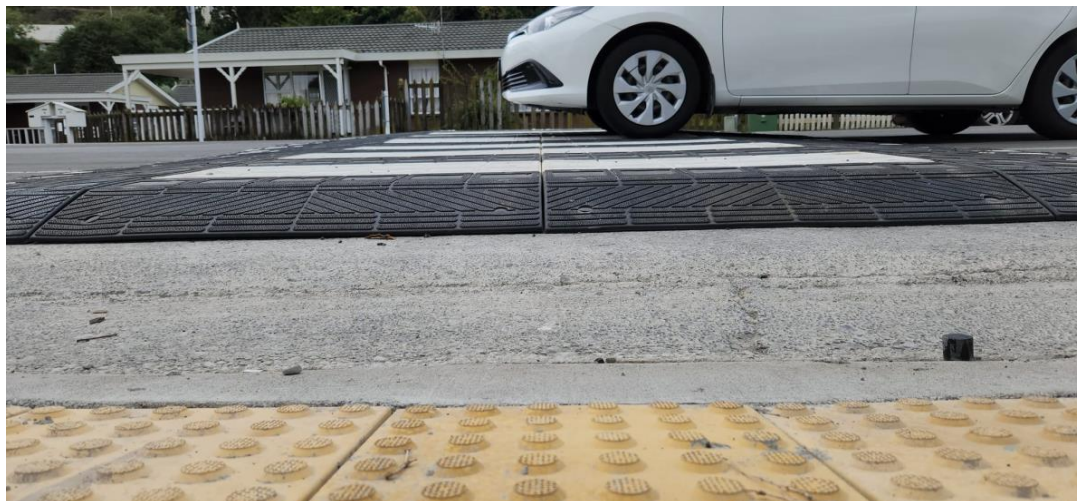
There are many intersections with dangerous kerb cuts. The faults are many but here are just some.

Lipped gutters.

Poorly constructed and not of NZTA recommended universal design.



Recently built cowboy kerb cut on Carlyle St. Rough build with a gutter lip and insufficient width for a wheelchair.



Also, a recently built crossing on Carlyle St. with a deep gutter designed to catapult wheelchair or mobility scooter. My late wife was catapulted over the handle bars of her mobility scooter in such a kerb cut.

There are many intersections where the nature of the kerb cuts forces wheeled mobility devices into the traffic path. My late wife had a near miss at the intersection outside the Municipal Theatre.

I have rescued several wheelchair users who were trapped on Kerb cuts.

Crossings

Unfortunately, many of the drivers on our roads are ignorant of the difference between Pedestrian Crossings, Courtesy Crossings, and Crossing Points.

The Courtesy Crossings in the CBD are dangerous because many vehicles are driven aggressively. Many times, I have been caught in a dangerous situation in the middle of the street, when an aggressive driver approaches at speed after a courteous driver has given way, and demands their right of way. I am not the only person to experience this.

I am aware of the statistics that are distorted and wrongfully used to justify Courtesy Crossings.

The crossings in the CBD should be controlled Pedestrian Crossings.

Pedestrian Crossing at Atawhai Village.

People have been asking for a Pedestrian Crossing at Atawhai Village on Gloucester Street for many years. It is a very dangerous place. I recall that during an election build up, at a Grey Power meeting the presently incumbent Mayor stated that once elected that a Pedestrian Crossing would be installed. It has still not happened and I receive many complaints from those affected

Surfaces.

Many surfaces such as exposed aggregate footpaths aggravate painful joints and muscles. At one time I needed to use a walker but found that after a short distance the vibration from the footpath surface intensified so that I lost all feeling in my hands and suffered pain in my arms. I had to sit down until I could grasp the handles of the walker again and return to my car. I have been informed that wheelchair users can experience similar results.

The boardwalk at Ahuriri can cause the same, and also some pavers.

Wheelchairs do not function well on the bark in many playgrounds.

Gravel pathways



I complained about this deep gravel at the Napier War Memorial Centre. The outcome was that additional deep metal was laid on the two pathways from the War Memorial to the Colonnade such that it is impassable by wheeled mobility devices. The Deputy Mayor has advised that it was repaired and audited/tested by the mobility impaired, but I have checked many times since my original complaint and it is still impassable. The parallel footpath on Marine Parade is not a suitable alternative because of its unevenness due to tree roots and causes aggravation to spine, joints and muscles.

Speed cushions

I have no issue with properly designed speed bars to slow traffic. However, the cushion type ones cause grief to spines because no matter at what speed that you approach them, they throw drivers and passengers violently, and sometimes painfully, sideways and back again. Engineers need to understand that. Despite having had a spinal fusion they still cause me pain and extreme discomfort no matter how I approach them.

I have much so more to say but I have run out of time because I am off on another mercy mission in the morning.

Disability rights are human rights.

Ian J Cook.

Administrator Accessible Napier group

Submission: 405	Hearing: No	Attachment: No
Full Name: Rosie Kirby	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 406	Hearing: No	Attachment: No
Full Name: Virginia Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
This rate hike will not be set aside for disaster recovery it will be used on other frivolous spending without proper consultation with the public.		
Officer comments:		
A new approach to managing Council's investments		
Sell the assets, if you are proposing excessive rates increases you are clearly unable to manage your funds.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
I have been living back in Hawkes Bay for just over 5 years. I am a home owner and pay my rates. I am being penslised with rate increases due to the location of my home. In 5 years I have not directly benefitted from any of my rates payments. Water quality has not improved. I now have 3 stupid plastic bins for recycling to store in my garage that we don't use and didn't want we do our own recycling. And are forced to pay for a stupid wheelie bin when we already pay for these services. I am tired of you the council telling me I need to now again pay more in rates. You need to oprn your books and show some transparency in your spending and demonstrate how you as a council are serving us as a community by cutting unnecessary spending and working to reduce costs. Cut the unnecessary employees, rent an office building, sell stuff me assets, stop trying to spend money on Emmerson street. If it aint broke don't fix it! Stop wasting money!		
Officer comments:		
A change to how we fund some tourist facilities		
If they're not making money get rid of them.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Yet another costly asset that will run over budget and cost rate payers extra. i refuse to fund this.		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 407	Hearing: No	Attachment: No
Full Name: Annastasia Askew	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Really this should fall under our government and not be funded through local council.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No, I will sooner sell my house and move than have my money used as savings. This is so wrong, my family and I can't even save for our own goals and future. Why should our money go into a slush fund for the council? I believe our government have a type of insurance for this purpose.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Utilise the staff you already have, our government has made huge cuts to public services. Napier city council NEEDs to also make cuts and think wisely about how you use our money. Use your existing staff to manage these assets.		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Maybe look closer at the accounting that takes place in these places. An accountant can make it so the business has a loss when actually it made money. I'm all for keeping them looking nice, but maybe the prices for entry need to be adjusted so USER pays...camp grounds/ pools and all are expensive now days!!(the independently ran ones)..you adjust entry to cover the expenses....then no loan is needed		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
The lease will be a better option, this would mean all up keep and maintenance will Be up to the owner...when they next changes to earthquakes or strengthening happens in the future then the developer will Have to build or fix the building. Instead of demolishing buildings and rebuilding when regulations change..costing rate payers millions!		
Officer comments:		
Additional comments		
I will definitely be voting next time and WILL take more interest as I didn't realise local government weren't in line with our country's government and seems to be spending needlessly. Emerson street does NOT need revamping. The library and meeting rooms are NOT needed, work from home like all the rest of us. Pay the lease..don't use \$5million on		

landscaping. Don't use our money for "savings" for the future when the government have insurance for disasters. AND why should we have our money saved for us when we can't even save and can nearly afford our mortgages and cost of living increases.

Additional officer comments

Submission: 409	Hearing: No	Attachment: No
Full Name: Karla Gannaway	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
People who need it can get a job or get Accommodation Supplements to help. Just keep Pensioner Housing. Don't punish our oldies		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Your Job is to maintain and keep things up to date		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No brainer really. No need for new buildings when you have a perfectly fine building already. Fix and use and put the library back where it was too.		
Officer comments:		
Additional comments		
Get the essentials fixed, up to date and sorted before all the nice to haves		
Additional officer comments		

Submission: 410	Hearing: No	Attachment: No
Full Name: Rosemarie Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Those living in the existing council houses, should pay rent & utilities, seeing that the new houses being built are equipped with new appliances/ tv / satellite dish & solar panels. How much is that costing the council?		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Utilise the staff already in the existing Council. Setting up a new branch would cost more.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
If the Library Tower is strengthened, then Napier library should return to its old "home". there is no need for a new library building...costing \$58Million.		
Officer comments:		
Additional comments		
The majority of local people feel the need to retain Napier's identity, without new, improved buildings. Why is there no mention of repairing/ improving the storm drains and water pipes that will have extra pressure put on them, due to new housing? Why are the tourist ships given water...and not charged for it? it's apparent to many of us, that there is always a "water shortage" during the times the ships are in port. Coincidence?		

Additional officer comments

The storm water and water supply repairs/improvements are mentioned under the Finance and Infrastructure Strategy section. Tourist ships fill their water at the port, which is a commercial business, so they are charged. There has been no water shortage. Restrictions are applied to remind people to use water sensibly, so that we don't end up with a shortage.

Submission: 411	Hearing: Yes	Attachment: No
Full Name: Allen Ritchie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Why sell when you can change social housing into retirement housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
If they do not become financially self-sufficient within 3 years, sell them.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
You can claim back you tax as a business expense		
Officer comments:		
Additional comments		
You could save a lot of money by not paying for the city manager to travel to and from Auckland where he lives and accommodation? If you want anybody to manage Napier then they should live here, Listen to all the comments about speed bumps etc, around schools yes. Carlye st new pedestrian crossing is a speed bump, Elderly or disabled people cannot use it safely. Speed bumps are only one of the issues people have there are plenty more issues that need to be addressed. Time to look at your own staff who comes up with stupid ideas and those that except them. Time they are sacked as for wasting good money that people ridicule. You were elected by the people to look after what the people want, not what		

you want. Napier's good name is going down the toilet due to your incompetence. Consultation is a legal requirement which means you should listen to the people, not to have deaf ears at these meeting and do what you have already decided.

Additional officer comments

Submission: 412	Hearing: No	Attachment: No
Full Name: Maureen Llewellyn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
How can we make an INFORMED opinion without knowing the cost of BOTH options This is the same with ALL the ""so called "" options t THERE ISNT ANY just what you want us to vote for. UNFAIR !!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Costings of all please		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		
costing please of ALL OPTIONS so we can make an informed choice		
Officer comments:		
Reviewing our fees and charges		
as above		
Officer comments:		
A change to how we fund some tourist facilities		
as above		
Officer comments:		
Napier City Council office accommodation		
so whats the costing on BOTH ??		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 413	Hearing: No	Attachment: No
Full Name: Leon Penny	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 414	Hearing: No	Attachment: No
Full Name: Bev Doohan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I think it all sounds very sensible. We must fix the underground services, reduce debt and build reserves for the next disaster. There are no 'nice to haves' for this plan to work.		
Additional officer comments		

Submission: 415	Hearing: No	Attachment: No
Full Name: Michael Johansson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
NCC needs to be a better borrower of funds for infrastructure. It is ridiculous to have surplus funds set aside and not use them as it is equally ridiculous not to borrow when necessary.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 416	Hearing: Yes	Attachment: No
Full Name: jan miller	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I am very concerned about the lack of affordable housing for Napier's most vulnerable residents. Not just the elderly but also younger people with disabilities or mental health challenges. I accept the elderly population will increase but I would like to live in a community that looks after its most disadvantaged residents. So I would like the council to continue to fund all council social housing even if this means a rates increase.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
Its a great idea to have a resilience fund set aside as climate change extreme weather events are likely to increase in frequency I also support improving infrastructure eg drainage, water supply,sewage services and limiting new development sites to safe non flood prone sites		
Officer comments:		
A new approach to managing Council's investments		
It seems sensible for the council to grow their assets, however it depends how much it costs them in management fees to do this ie how many are clipping the ticket		
Officer comments:		
Reviewing our fees and charges		
In principle, I agree with user pays. Financial incentives can be used to drive behaviour change (eg rubbish collection discount for alternate week pick ups) I also think the council needs to reflect on the fact that all Napier residents are also facing increasing costs as well as job insecurity. The majority of rate payers will not want increased rates but if Napier is to become more resilient rates will need to increase to invest in infrastructure.		
Officer comments:		
A change to how we fund some tourist facilities		
I think this relates to the council's strategic priority of "spaces and places for everyone" Making these facilities commercially profitable will mean price increases and exclude most Napier residents from using them. I have used Napier War Memorial and Ocean Spa I am aware that Kennedy Park provides affordable accommodation in the center of town that many low-income families rely on. There are plenty of high-end accommodation options in town and I do not think a pimped-up Kennedy Park would compete with them. I have been a member of Ocean Spa for 21 years. I enjoy the location and all the facilities. It is an awesome facility for Napier residents The positive impact of the council running it is that it is much cleaner. I do however think that there are now way too many staff, (especially reception and life guards) compared to when it was run by H2O. The recent fees increase has caused most of the members I know to pay for an annual membership. At least 80% of them tell me they would not renew their membership if the fees increase again -as I believe is planned. I do not know of anyone new to town or looking for a new gym membership joining -up, there are so many more affordable options. (I am a Doctor so my new colleagues have an above-average and secure income) It is already expensive to swim a further increase will impact families and gold card holders I feel increasing fees will exclude most local residents and I do not think tourists will make up the deficit in the number of visitors or dollars spent. If the pool and gym are not busy year-round the Bach Cafe will suffer and jobs lost. I am aware that swimming pools are expensive to staff and run and believe most do not make a profit unless the run "learn to swim classes", which Ocean Spa is not designed for. One way to make it more affordable is to reduce staffing costs to pre-council run levels The war memorial - I have attended educational events and the yoga festival and my		

workplace has rented rooms for off-site meetings. It is in the same awesome location as Ocean Spa and seems underused. Again I wonder if increasing feels will reduce rental bookings and income	
Officer comments:	
Napier City Council office accommodation	
It makes sense to bring the building the council already owns up to safety standards rather than pay ongoing rent to a developer.	
Officer comments:	
Additional comments	
I would like to know more about any plans to improve Napiers aging water and sewage systems Are there any plans to improve the ocean environment? eg stopping runoff into the sea after heavy rain by riparian planting?	
Additional officer comments	
There are plans to improve our ageing infrastructure, mentioned in the Finance and Infrastructure Strategy section. There are plans to improve quality of storm water discharges, most are in very early stages of planning. Lagoon Farm as part of the Ahuriri Regional Park project, is an example.	

Submission: 417	Hearing: No	Attachment: No
Full Name: Kaya Brophy	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 418	Hearing: No	Attachment: No
Full Name: Jane Wright	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
I would support this on the key provisor that the size and quality of Council retirement housing must grow to meet the significant need. Many of our future retirees will not be able to afford to live in private retirement villages, nor do they wish to remain living in large private houses where younger Napier couples and families may wish to rent or buy. Napier City Council needs to build apartments to meet this need and provided subsidised rental to those who meet the criteria. The portfolio needs to grow.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
By mixed delivery I assume you mean rental and purchase of units? Or utilising community organisations to run and manage these? I would support the later with Council owing and maintaining low cost rental and additional facilities (servicing, cleaning services and medical assistance) provided by community trusts.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Absolutely - this risk remains an is very much likely to increase in the future - we need to prepare for these in advance.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
This could be investigated with the strong recommendation that some assets remain in Council management. Not all assets are designed to be profitable - ie pensioner housing, parks etc. and Council needs to take care that it doesn't prioritise profit over the needs of its community - particularly services and facilities for those in the middle and bottom. A section 17a review should be completed to provide evidence that this is the best approach.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Yes - support the rising of fees and charges as required - however - shouldn't just be at CPI - a full review of what is appropriate and what the community including commercial businesses can afford should be conducted. Some will likely increase much more and some should remain static.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Support this on the provisor that the various aquatic needs of the community - for fitness, rehabilitation, learn to swim etc are meet at teh other Council managed facilities - ie improvements at Onekawa or a new facility.		
Officer comments:		

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
I think its important that staff operate primarily from the same facility/building. If the upgrade of the facility is less than the build of a new facility on the same footprint, then this would be the best option. Ensure that the work is completed in a timely manner and the long-term life in of the building when rationalising how much to spend on this building upgrade. To note - its not currently a very handsome building.		
Officer comments:		
Additional comments		
Consider in the upgrade of Emerson Street some additional DP rules to encourage the types of businesses that would benefit a more pedestrianised space - including services - cafes, health care and professional services - with a mix of retail. Restricting occupancies for dollar shops, op shops, vape stores etc. Further allowances for residential occupation above for night time activity/vibrancy and passive surveillance. CPTED review should be conducted at an early stage. Ensure businesses can access the rear of their buildings when needed.		
Additional officer comments		

Submission: 419	Hearing: No	Attachment: No
Full Name: Jennie Avery	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Do you think all rates payers can afford this increase? More rates = more debt = financial strain = more crime, unhealthy living etc. This		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
As long as it's a maximum of 3 years but somehow I doubt it!		
Officer comments:		
Napier City Council office accommodation		
Find a cheaper option		
Officer comments:		
Additional comments		
I feel the rates increase is too extreme and will only put people under MORE financial strain. You say "have your say" I say " vote". Don't agree at all with this decision and I also don't agree that I'm paying a storm water fee when there is no storm water drains etc at my property or street.		
Additional officer comments		

Submission: 420	Hearing: No	Attachment: No
Full Name: Kay Nesdale	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Too much money attached to too few people		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Look into the Abbyfield concept		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
There are other priorities which are more important than an event that might not happen		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Sell development land to developers		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
If the council can not make profit from them they should be sold		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 421	Hearing: No	Attachment: No
Full Name: Bruce Macaulay	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I agree with the council preferred option, but I would expect that as the future numbers of tenants continues to grow, we would need over time, to be moving to the independent delivery approach. The independent approach would be much more able, to provide the wrap around services, required in this sector.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
I just don't think City Councils should be in this complex area of providing services, when there are many more agencies who work in this area full time and could provide a far better service to there tenants.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
The issue with building a resilience, is that it would need to be ring fenced, a need to cap the fund, how much is the risk (EG if we had put the fund in place after 1931 earthquake we could have unused capital of \$150ml) I would assume that under council governance, you would be unlikely to invest in the markets (EG Cullen type fund) therefore the fund could over time loose buying power? Of course something like 1931 and Gabrielle may not happen for another 93 years, and we are coping now and crossing these bridges as they arrive??		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
I actually agree with your preferred option, but I cannot see where the savings in the current model are to have no impact in year one and then a cost of \$1.5ml in the next two years? Your comments ~ " manage the portfolio so we can become a more financially sustainable council" ??		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
not required		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
not required		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
not required		
Officer comments:		

Additional comments
I think you have done a great job in communicating the 3 year plan to the rate payers, and I have taken advantage of the drop in sessions (twice) and have found them very informative. I do appreciate the opportunity to comment on the plan, and I wish you success going forward.
Additional officer comments

Submission: 422	Hearing: No	Attachment: No
Full Name: Sarah Katene	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Households are struggling and I feel that adding a larger increase would be detrimental to our communities by putting more of a financial burden on our hard workers trying to contribute to society.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
During covid many businesses learnt how to be adaptive to working conditions. Therefore asking rate payers to fund this development seems inappropriate due to 'inefficiency'. Many businesses have had more hardship than being in different buildings. In a time where within our community people have lost their homes and businesses I feel as though this is an unnecessary ask for rate payers.		
Officer comments:		
Additional comments		

As a hard working community member the proposed plan with substantial rate increases concern me. While I fully support developing our town towards the future I can't accept the substantial increases in the current climate. I worry for the whānau that are living pay check to pay check to support and survive through this challenging time. I worry that even this little bit extra will be too much for some. In the current climate I feel as though we should be doing what we can to maintain our wonderful city and be vigilant on how we are spending its funds. When the current financial climate settles, that will be a time where we can do all of these 'wish list' things for our city. As a rate payer and community member I encourage and implore the council to look closely as to what it is asking and whether funding these projects are more important than allowing families to survive through the cost of living crisis.

Additional officer comments

Submission: 423	Hearing: No	Attachment: No
Full Name: Trevor Watkins	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
How do you think we are going to be able to pay our proposed rate increase. Simply not payable		
Additional officer comments		

Submission: 424	Hearing: No	Attachment: No
Full Name: John Katene	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Sell assets on, there is no money to be made in social housing only money to be spent, as a rates payer and tax payer money I contribute is being spent both ways to fund social housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comment. Retirement is something that will be a rarity for my generation the rate we have to earn just to live.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Poor financial planning over the years are reflected by the flood, the Infrastructure that suffered most during this flood should be noted and upgraded ie waste plant and power plant. I don't feel the council was on point during this disaster and were more concerned about money then the people at the time. We've had this extreme event, but also had an earthquake in 1931 you'd think your council would've been putting money aside for resilience since then.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No increases form rates payers - how about cutting the fat within council by 5.6% to offset these increases.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No to more debt, We've come out of Covid and the cyclone during the last 3 years, this is not a good reflection of tourism and of course would've been run at a loss, keep at it as is. 2 of the 3 mentioned have had major upgrades lately and spending put in, financially speaking it's not hard to be run at a loss when spending is larger then the income it presents.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Neither option. We have developed a work from home notion, we have conference rooms you can have meetings in, with the cost increase there is no need to spend our money building new buildings or even leasing a building. Again as mentioned earlier your council has know since 1931 to build a resilience fund and since the Christchurch earthquake to create a nest egg for making these buildings safe - again seems like poor planning and wasteful spending which has now become an issue.		

Officer comments:	
Additional comments	
You've had muliple builds and land sold in parklands as well as teawa estates, the more rate payers you have you'd think it offset and bring prices down as you earn more money. I believe there should be No rates increase, cut your own stuff, take pay cuts from the higher ups - take the next three years to focus on tightening your budgets and tidy up the current projects on hand. Either way council has shown their colours and having a say or not will never listen to the people, the people of which pay for you to exist.	
Additional officer comments	

Submission: 425	Hearing: No	Attachment: No
Full Name: Godo Mueller-Teut	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
Selling Council owned housing will make the balance sheet look good in the short term - but what is the cost of renting social housing - if this falls under the central government budget and not the councils budget, then by all means sell the houses asap. But if it social housing benefits are paid by the NCC ratepayers then a short and mid term costing analysis would be required.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Retain ownership of the asset and outsource the management of the facilities to professional operators.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Just like any other special purpose fund, this must be ringfenced and clearly defined -		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The Board should have independent experts sitting on it from professional firms such as Craigs Investment Partners and Milford Investment Funds - as well as top accounting firms such as KMPG or E&Y - to ensure commercial acumen and independence		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Investment gains should offset these		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The 3 entities are totally separate business models. I would recommend to retain the assets and seek operators for Kennedy Park and the Spa (under license to retain the exiting brand) - rental can be a percentage of sales (ref International Hotel brands) or a flat rental fee. It is disgraceful if Kennedy Park operates at a loss - and if this is the case it needs new management (best option is to have an independent operator who has skin in the game) Ocean Spa - can be operated by a 3rd party but would require % of sale rental payments - rather than flat fees due to seasonality and high electricity costs. A suitable operator could surely be found Conference Centre- it is imperative that this retains proper funding - as a badly funded and badly run unit will not attract decent conferences, which would be a disaster for tourism, hospitality and the wine industry - Hence I would strongly recommend to separate it from the other 2 - as it CAN NOT be outsourced - it will always be a cost center - look at it like an IPA that attracts people to the region.		
Officer comments:		

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Would be good to see a costing model - how much is the site worth vs. annual rent - vs redevelopment costs - does NCC have the cash to redevelop or would it need to be borrowed ?		
Officer comments:	The information is available in the Officer Accommodation 2023 Business Case by PWC , which is included in the agenda in the Future Napier Committee on 21 September 2023, with additional information in the Due Diligence report on 8 February 2024 at the Prosperous Napier Committee. In short, yes, council would borrow the capital to complete the refurbishment project.	
Additional comments		
Funding of HB Tourism as key driver to attract foreign and domestic tourism - please keep the funding but make them work for it ! set ambitious goals and KPIs		
Additional officer comments		

Submission: 426		Hearing: No	Attachment: No
Full Name: Michael Smith		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
Hopefully NCC can try and increase the retirement housing stock in the future, if this does not impact rates.			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
Ratepayers have previously been contributing a Disaster Recovery rate. Has this fund been fully spent during Cyclone Gabrielle, and is NCC now starting afresh and naming it by a new name? If the 'old' Disaster Recovery Rate was not fully spent; why not. It would be helpful if NCC provided ratepayers in the "Say It Napier" supporting papers, with a brief financial summary of the Disaster Fund, showing the opening balance, closing balance, and main expenditure items.			
Officer comments:	The Disaster Recovery Rate (DRR) was introduced in the 2023/24 Annual Plan so only lasted one year. It has been fully utilised this year, covering a portion of insurance gaps for asset damage, repair and replacement, the cost of rates remissions or lost rates revenue as a result of the cyclone, funding for a Recovery Manager, and an Emergency Management Officer to ensure we are coordinated in our recovery efforts with the central agency. The DRR reflected our need to immediately access additional funding for the recovery from Cyclone Gabrielle, and was introduced under an emergency provision - S.23(3) of the Local Government (Rating) Act. Now that we are planning ahead and intend to put money aside for future planning and events, we are replacing the DRR with the Resilience Rate. It will be ring fenced in a reserve, with the opening balance, income, expenditure, and closing balance reported in our Annual Report every year.		
A new approach to managing Council's investments		Manage the investment portfolio within Council.	
Ratepayers need to be provided with more financial information, if Council wants ratepayers to understand the various options, and the underlying financial assumptions. On the surface, it appears that \$160M of assets will generate only 3% return in the first year of a CCTO. Even after 10 years, the Council only hopes to receive 3% of income, according to the graphs supplied. The asset value might increase, but the income to NCC remains 3% of asset value. It is difficult to understand on the information provided, how NCC (and therefore ratepayers) will be better off by establishing a CCTO. The impact on rates in 2025/26 is \$700,000 and another \$800,000, if a CCTO were established. Therefore, opting to manage within Council will 'save' \$1.5M over 2 years. Current bank term deposit interest rates are about 5%. Some PIE fund share investments return 8% of NTA. That could be done "in-house". The prospective 3% return of income to Council from a CCTO seems low, considering the "expertise" the CCTO may attract. Has Council also considered the risks if CCTO investments attract losses?			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
It seems unreasonable to impose increases above the CPI, considering that many ratepayers are on fixed incomes (retirees). Council is "facing increasing pressure from things such as rising costs". Council chooses what items/projects to seek feedback on. Staffing costs and internal expenses are therefore excluded from any ratepayer consultation or feedback. I			

suppose the Council are not going to recommend they themselves suffer redundancies, or employee benefits, or restructuring. However, it seems there could be scope to save on staffing costs. Central Government is currently doing that. Council also operates a fleet of vehicles. It is hoped that these internal costs are looked at as carefully as increasing fees and charges to ratepayers.

Officer comments:

A change to how we fund some tourist facilities

Status quo: continue to fund the deficits (losses) of these facilities with rates.

The Council's preferred option of borrowing to pay interest on debt, is the same as an individual borrowing to pay interest on an overdue credit card. There is no guarantee that these 3 businesses will become commercially viable, and generate enough profit to then repay the accrued loans plus interest. This proposal is fraught with financial risk. I strongly recommend staying with the "Status quo" option. That way, losses are paid each year by ratepayers, and not deferred to some future date when the loans could potentially be an even greater burden. Without reading every attachment, and who has time for that, I have not seen any information that shows the financial status of those 3 businesses, and the assumptions on which Council state that they will become commercial (profitable) businesses that could repay accrued loans.

Officer comments:

Napier City Council office accommodation

Sell the Library Tower to a developer and lease back the building for Council staff.

lack of time to research this matter. I am therefore unable to express an opinion.

Officer comments:

Additional comments

No. Previously supplied.

Additional officer comments

Submission: 427	Hearing: No	Attachment: No
Full Name: Anne Yule	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
All processes need to be vigorously challenged to ensure the best value for \$, including personal hired to run these initiatives.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
A lot of the broken infrastructure is due to lack of past investment - don't blame the cyclone for all of that. Stand up & admit responsibility. This should be a part of your every decision & already included in the general rate. What do our rates cover then?? How are the rural communities going to benefit from this? Are your rates increasing by 113% as you want to do with our???		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Depends on the cost of more bureaucrats to run the company? I can't see the difference between a "council controlled organisation" & managing the portfolio within council. A separate trading organisation will just mean more overpaid bureaucrats, another office, more vehicles etc. You need to be managing how many people you envisage to do this & the associated costs too!		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Councils need to live within there means. Do you have capable/efficient staff in your offices? If this was a commercial business, perhaps some tougher decisions would need to be made.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Provided you are sure that these enterprises can become viable within a short term. If not decisions should be made. Should only be covered from borrowed funds - these need to be commercial decisions. Why should our rates go up 113% this year to fund these?!		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
What have you been doing with the building for the last 7 years - if it has been vacated. Another example of inadequate planning. A plan should have been in place 5 years ago - why is it only now being discussed?		
Officer comments:		

715

Additional comments

You are planning an increase of 113% in rates for our property. I wish to object to that outrageous increase which is very biased. Why are the rates some properties increasing by over 100% when others will only have a 20% increase. What extra services are we going to get for this? We already provide & maintain our own personal water supply & septics. There is a gross inequity for rural residential property holders when we have to provide basic infrastructure for ourselves. Regarding the storm water charges which we have not been consulted about or charged for in the past, our community is run by a society & we operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. Is the Council prepared to take over the maintenance of these if we are to pay a storm water charge? We suggest that the council needs to limit any increase in rates to 50% & to be consistent with rate payers. All rate payers should have the same increase. No-ones income has received increases (if any at all) relative to what you want to increase our costs by. This will contribute to our cost of living crisis.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. As part of a wider community, you have the ability to enjoy the benefits provided across the community such as public street lighting, roading, libraries, public toilets, and a number of other services as described by our Three-Year Plan. An amendment to the Stormwater Map has resulted in additional properties being included in the coverage map. Stormwater is not a "front of gate" service.

Submission: 428	Hearing: No	Attachment: No
Full Name: Jacob Sutherland	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell all housing and worry about roading and water my rates shouldnt cover other housing issues. I work hard for my income and would rather my money in my own pocket to try get ahead in life.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Have it managed correctly, dont waste money getting reviews and costing tax payers extra. Spend within your means. Council makes millions.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Spend money wisely dont waste it on things we dont need. 58million for a liabary is not realistic, upgrade what we have money can be better spent elsewhere where its needed. Cyclone issue could have been better prepared if people were notified earlier when they knew rivers were going to burst. If using contractors to do work it should be monitored and pricing should be looked into. Things take far to long to complete with people mucking around. They are paid to do a job.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Should be controlled with limited people to oversee it not have lots of people involved pushing cost up to pay them all.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Increase fees will put extra pressure on people trying to pay all their bills. We are paying over \$1000 in interest a fortnight. How can we survive if you keep putting fees up and spending money on things that are not urgent or a priority. Look after the people first.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
You dont need something flash that cost millions of dollars. Be somewhere realistic that works for the staff not whats impressing		
Officer comments:		

Additional comments
Watch the spending and rate increase it will cause a lot of stress on people. We pay enough in rates as it is now let alone the increases you are proposing.
Additional officer comments

Submission: 429	Hearing: Yes	Attachment: No
Full Name: Dhamu Nathan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 430	Hearing: No	Attachment: No
Full Name: Stephen McKnight	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>All comments here relate specifically to Ocean Spa as that is the facility that I use so any changes to that facility will have a direct impact on me. Ocean Spa is not a premium facility that attracts significant numbers of tourists to make it financially viable so would continue to rely heavily on local support (rate payers). Even with huge investment to upgrade it to world class standards, Napier is not a major tourist centre, other than cruise ships, so would struggle to get enough through the door to make it pay. Cruise ship passengers don't come anywhere near the facility apart from driving past in buses. If any major upgrade were to happen, who would pay for this - ratepayers who would be priced out of being able to attend? Or entry fees that would scare anybody away apart from the wealthy? By pricing it away from the reach of rate payers you would be taking away a facility that we already own through the rates that have been paid into it since it opened. The last round of entry price increases were exorbitant enough to make me question my continued membership, it was only the health benefits for me that keep me coming, but only just. I have only started using the pool to justify the cost of my membership as I had really only joined to use the gym. Council seemed to turn a blind eye to any deviation from the previous price increases as suggested by current members, such as ratepayer discounts (as we own the facility anyway), senior discounts, gym only or pool only memberships. Any further increases would likely result in massive reductions in memberships.</p>		
Officer comments:		

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 431	Hearing: No	Attachment: No
Full Name: Lyndsey Starkey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Loans will lead to even bigger increases in rates in the future.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Or leave the staff where they are and continue the current leases. There is no reason why companies can't operate at a distance with the technologies we have these days. The library is fine where it is.		
Officer comments:		
Additional comments		
The redevelopment of Emerson Street should only go ahead IF it will only cost the amount provided by the government. There should be no additional cost to council or rate payers. If there is likely to be an overspend...don't do it!		

Additional officer comments

Submission: 432		Hearing: No	Attachment: No
Full Name: Susan Garner		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Not necessary to continue loan funding or increasing rates. Retirement housing is particularly important.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added			
Officer comments:			
Building up our community resilience			Continue with a rate to build resilience (Preferred).
Essential to have a Resilience Rate for the future of Napier, whatever happens.			
Officer comments:			
A new approach to managing Council's investments			Manage the investment portfolio within Council.
A new organisation would incur extra funding to establish.			
Officer comments:			
Reviewing our fees and charges			Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
A need to keep within the rate of inflation and not exceed.			
Officer comments:			
A change to how we fund some tourist facilities			Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The Napier Conference Centre does not seem to be in use very often anyway and is in a prominent position.			
Officer comments:			
Napier City Council office accommodation			Council strengthens and redevelops the Library Tower for its staff (Preferred).
Why has this building been left empty for so long (since 2017) when it could have been refurbished then? The original library itself seems to be okay surely too. There are too many large empty buildings without building new for the Council.			
Officer comments:		The former civic and library buildings were two of the first in the country to have been assessed using a new technique introduced nationwide at the end of 2016. Seismic reports in 2017 are very different to those undertaken in 2010, prior to the Christchurch earthquake. The rules and requirements have changed since then. We undertook the seismic assessment based on the latest standards. When a building is assessed, an assessor assigns a rating to various points of a building. Under the Building Act, assessors are required to take the lowest rating and assign this to the entire building. This means that while the Civic Building was rated at 10%, and the Library Tower at 15%, not every part of either building carries this level of risk. The risk is calculated against the chance of a 1 in 1000-year earthquake happening – this is an extremely powerful earthquake. Multiple factors have been at play to why it is taken so long to develop	

	the ex library tower, including uncertainty around local government reform and three waters, coupled with multiple national and local emergencies. We have undertaken multiple studies and business cases that point to redeveloping the tower being the best option.
Additional comments	
The city of Napier is looking really good, especially with all the new cycle pathways. One thing that has spoilt it is the narrowing of many roads, putting a lot of road bumps in and generally making it a lot more difficult for drivers. Coaches especially for the cruise ship tourists must find it difficult negotiating the narrow roads and roundabouts in the center, in particular on Marine Parade. A lot of wasted money I think.	
Additional officer comments	

Submission: 433	Hearing: No	Attachment: No
Full Name: Annika Johnson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
<p>The proposed significant increases in single entry and concession entry are not affordable for the average citizen of Napier. Ocean Spa should continue to serve as a pool facility for the community, rather than the tourist or high-end customer. To facilitate the health and wellbeing needs of our community, and to encourage healthy lifestyles, Ocean Spa should be affordable to the average member of our Napier community. Increasing admission prices also deviates from the Council's Aquatic Strategy Framework which promotes that 'everyone benefits from our aquatic facilities'. Ocean Spa is the only outdoor swimming facility in Napier and with more than one family member using the facility for swim training, price increases of this size are going to be difficult to maintain. Ocean Spa is more than just a 'rest and relaxation' facility. For years it has been well utilised by Triathlon Hawkes' Bay members as a place to train, recover and socialise in the early hours of the morning.</p>		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 434	Hearing: No	Attachment: No
Full Name: Amy Blakesley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
The rates increase is ridiculous. Ours is set to increase by \$1858. We don't support this. The pool levy has increased which is ridiculous- you're checking my pool fence (which hasn't changed) every few years and charging me a ridiculous amount of money to do so. Our drains are not cleared regularly and the grass on the side of the road is not mowed. The list goes on. We are not happy with this increase and do not support it.		

Additional officer comments

Submission: 435	Hearing: No	Attachment: No
Full Name: Rhonda Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 436	Hearing: No	Attachment: No
Full Name: Matthew Barron	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
This should be part of core funding and its importance come before social policies		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Without knowing forecasts / costs of the organisation it is difficult to give an informed opinion		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
I'm unsure why these fees need to be increased more than cpi ? Is it an acknowledgment the council have been flippant with expenditure ?		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Better manage the facilities ? I'm unsure why these long standing entities have yet to be cost neutral ?		
Officer comments:		
Napier City Council office accommodation		
If we don't have these cost it's impossible to make an informed choice		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 437	Hearing: No	Attachment: Yes
Full Name: Margaret Symons	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Spend the money now on future infrastructure to minimise future risk. Sort out the issues around the Tutaekuri so that Taradale doesn't flood next time. This means that the stormwater from the Mission Subdivision of 800 homes must be fed out into the inner harbour and not into the Tutaekuri. The Tutaekuri did not manage the amount of floodwater in 2023, an extra load will make it worse. Spend the cyclone money on cleaning out the riverbeds and building stronger stopbanks. The area must implement sensible solutions for farming and horticulture. After all this sector is where much of Hawkes Bay's revenue comes from. There's no choice, spend the money now as a precaution for future flooding. Make growers and individuals feel safe. Let them know that their input is valued and that the Council will preempt any future flooding events.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Manage the investment within council but ensure that those who make decisions are forward thinking to minimise risk. The risks are land that may be affected by earthquakes, liquefaction, slips and flooding. The infrastructure must be able to manage this. Planning without acknowledging the risks is foolhardy and irresponsible. Qualified and experienced people need to make these decisions. They need advice from Christchurch because of earthquake expertise and Engineers who prioritise the waterways and will keep them cleaned out and functional.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
People in the new housing divisions like TeAwa, Tamatea, Poraita should be paying more because it's their impact with both storm water and its flooding potential that must be addressed.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Stop spending money revamping the inner city as it's always having revamps. Stop wasting money renaming and developing new logos such as the War Memorial.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	

This should work. However, would another premise work better? Why does it have to be a tower? Couldn't a social club, a motel or hotel complex be adapted? What about the Hakes Bay Club if one of those large buildings around it?

Officer comments:

Additional comments

Stop wasting money on developing areas to beautify them. Napier is already beautiful. But Napier must be a safe place to live. Minimise crime and beggars. Encourage people who aren't working to have focus either volunteering or retraining. Make environmental actions like cleaning up riverways and beaches a job of pride. Get Hawkes Bay back on its feet. Educate us to be proud of being part of Hawkes Bay.

Additional officer comments

Attachment:



Submission: 438	Hearing: No	Attachment: No
Full Name: Daniel Pollett	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 439		Hearing: No	Attachment: No
Full Name: Antony Pyne		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Also sell council social housing in Charles st Westshore. Or put retired (over 65) BACK in housing in Charles St.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
Put retired (over 65) back in council housing in Charles St Westshore			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation			
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 440	Hearing: No	Attachment: No
Full Name: Peter Avery	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 441	Hearing: No	Attachment: No
Full Name: Ngaio Blackwood	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Only if this is the best financial decision long term.		
Officer comments:		
Additional comments		
In the current economic environment, I'd like to see the council being frugal. Looking at ways to cut back spending/costs before raising rates, e.g. change rubbish and recycling pick up to fortnightly with self-service places to drop off rubbish/ recycling if needed - redeploy those staff affected into vacant positions. Combine services with Hastings in all ways, ideally, combine the councils to reduce double-up of jobs and streamline services.		
Additional officer comments		

Submission: 442	Hearing: No	Attachment: No
Full Name: Fiona de Barre	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
For our property we are looking at a 105% increase in rates in the next round of rates increases which is criminal. How can this be justified by the NCC. We are not provided with many other services versus a Napier suburb based rates assessment such as street lights, water, footpaths, sewage however their rates increase is more 20-25% in the next round.		

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. As part of a wider community, you have the ability to enjoy the benefits provided across the community such as public street lighting, roading, libraries, public toilets, and a number of other services as described by our Three-Year Plan.

Submission: 443	Hearing: No	Attachment: No
Full Name: George de Barre	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
For our property we are looking at a 105% increase in rates in the next round of rates increases which is criminal. How can this be justified by the NCC. We are not provided with many other services versus a Napier suburb based rates assessment such as street lights, water, footpaths, sewage however their rates increase is more 20-25% in the next round.		

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. As part of a wider community, you have the ability to enjoy the benefits provided across the community such as public street lighting, roading, libraries, public toilets, and a number of other services as described by our Three-Year Plan.

Submission: 444	Hearing: No	Attachment: No
Full Name: Ian Elmsly	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Council should not be involved in social housing. That should be the responsibility of central government.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Delivery via a private partnership would likely provide the necessary skill to build and operate that councils do not have.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Part of the ongoing resilience must include maintaining river dredging, stop bank maintenance and water level monitoring. The NCC must also work very CLOSELY with the Regional Council, Hasting CC, CHB & Wairoa. Park maintenance must also be improved to remove growth from all waterways to ensure the channels(creeks etc) remain clear to cope with larger volumes of water flow.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Establishing separate entities should ring warning bells (look at Auckland and the Super City!!). Control of investments must remain with council control and those elected to run / manage those investments. You can still employ people with the appropriate skills if they are not available in the current staffing.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Sadly one has to live within ones means. You cannot keep adding costs onto ratepayers who are already struggling with the increased values pushing up rates, insurance costs etc that we have no means of avoiding. Ratepayers are at busting point!		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Neither option has appeal! If these "businesses" are not either profitable or at least breaking even, why are we holding them? Maybe they need to be under a different management model involving private / public management.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The council must retain ownership of key building such as the "head office" rather than become a tenant. Keeping the staff all together is essential for an efficient operation, the exception being a backup site in case of emergencies / disasters that may render head office inoperable.		
Officer comments:		

Additional comments

The Council must be extremely conscious that ratepayers are not an unlimited source of funding and we are already close to breaking point financially. Many of us are now on limited incomes (pensions) with no wriggle room for the huge increased we are facing. (we pay more in rates than our daughter in Sydney!!!)

Additional officer comments

Submission: 445	Hearing: No	Attachment: No
Full Name: John Nichol	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>We write to voice our disapproval at the proposed rates increase for our area. For the services we get from council we feel strongly that the increase is totally unjustified. The storm water rate should not apply as we have our own system installed and maintained by us. The maintenance of esk hills is paid for by our corporate fees. As we are both on pensions and with limited savings your proposed increases may force us to have to sell. We would like to see no more than a 50% increase in your three year plan. John and Daphne Nichol. 43 Esk view road Esk Hills.</p>		
Additional officer comments		
<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount</p>		

of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 446	Hearing: No	Attachment: No
Full Name: Kathleen Lyon	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
A natural disaster may not occur and what would happen with the funds?		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Faraday museum is important to our community and the history of Hawke's Bay and should remain open.		
Additional officer comments		

Submission: 447	Hearing: Yes	Attachment: Yes
Full Name: Peter Grant	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
See attached submission. I put the case for keeping our housing but suggest that we review the way Christchurch has set up the Otautahi Community Housing organisation, which I assume manages the Christchurch City Council's Housing at arms length as a CHP. This then makes their housing eligible for the IRRS which makes the housing affordable.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
As above. Whatever housing we retain should be managed by a CHP as outlined above. Study Otautahi CHP solution and implement in Napier.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
We should have a Resilience Fund, but build it at a lower rate than provided for in year 1 of the current draft of the Three Year Plan. The planned rate has a substantial negative impact on the rates which will contribute to difficulties for many householders. This HAS to be reduced so Council needs to re-prioritize. This is a 'nice to have' at the rate suggested, accepting that we need to start it and maybe increase it when priorities allow.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
This seems like a very good idea. Maybe this is also part of the organisation managing our CHP based on the Otautahi CHP. But maybe the two don't fit together. But worth looking at.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Maybe this can be better managed by resetting priorities for expenditure and works. But given the impact on rates changes above the CPI need to be justified to the community, and where possible we should minimize the impact on rates.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
It may be that for locals particularly we minimize any increases. Perhaps we should also consider and apply reduced costs for some age groups, and for frequent users, who are permanent residents to try and increase usage of these facilities throughout the year.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	

We need the Council staff back in the Council's buildings. The current spread is not good for 'team building' and leasing will undoubtedly eventually cost a lot more than owning the facilities. We need to bite the bullet on this one despite the impact on rates.

Officer comments:

Additional comments

My submission attached contains a number of other points which I strongly believe in. In particular I believe Council has missed out the most important outcome which is undoubtedly 'A GREAT PLACE TO LIVE'. All other outcomes and Council decisions MUST contribute to this outcome, because if Napier is not a good place to live, people will sell up and leave. And I am very aware that the suggested rates increase already has some considering doing so. It makes Aussie look like an even better option.

Additional officer comments

From 2 October to 25 October 2023, pre-consultation engagement was undertaken in the lead up to the development of the proposed Three-Year Plan 2024-27. This process provided Council with the opportunity to involve our community in the development of the Three-Year Plan before any decisions were made, and provided a gage for how the views of our community align with Council's Strategic Priorities. Through the engagement process, NCC wanted to gain an understanding of: • The community's views on Council's new Strategic Priorities and community alignment with them. • The community's views on what Council should focus on in the Three-Year Plan. Officers took a report to Council on 15 December 2023 that can be accessed on our website here (Agenda of Ordinary Meeting of Council - Thursday, 14 December 2023 (infocouncil.biz). The report includes an analysis of the pre-consultation engagement results which is an accumulation of the community feedback on Council's Strategic Priorities that was received through the process. These results were considered by Council in the decision-making process that took place in the development of the draft Three-Year Plan.

Attachment:

SUBMISSION ON NAPIER THREE YEAR PLAN

I am making a personal submission on the Napier Three Year Plan. I would highlight that I have also been party to a submission by the Positive Aging Strategy Action Group (PASAG) of which I am a Co-Chair. However, in addition, I feel the need to make my own personal submission outside of the other input from the members of PASAG.

I wish to focus on a couple of areas being:

Our Community Outcomes. The 3 Year Plan outlines the Council's Community Objectives which are 5 in total. The 5 that are there are all valid and important. But in my very humble opinion the most important Outcome that the Council should be aiming to achieve should be aimed at those paying the rates. That is that Napier is **'A Great Place To Live'**.

While it may be argued that the 5 outcomes listed would each contribute to my suggested additional outcome, they do not cover every aspect of what should be the most important aspiration and responsibility of our Council. For me this is extremely important as in trying to achieve the other 5 outcomes without that key objective we may include objectives in the other 5 outcomes that work against our city being a 'Great Place To Live'.

So, I would consider that any goal set in the other 5 outcomes MUST pass the test of making Napier a Great Place To Live, and not be something that detracts from Council, or those living here, achieving that key outcome. A reality is that if people do perceive that Napier is not a great place to live they will leave, or if they can't they will become reluctant stayers (captive), which would be worse.

So, I suggest that to address this weakness in the Three Year Plan the Council reconsider, and perhaps even seek input from the community on the validity of, and priority of, the Outcomes that we wish the Council to focus on, and that the Community then signs up to achieve.

Presentation and Explanation. The first thing of any note that the reader sees to take any real notice of is on Page 5, and without any prior explanation, discussion or justification they see they are in for a 23% rates rise for 2024/25. Anyone who reads this, and survives the heart attack, immediately adopts a VERY negative mindset that frankly nothing in the document can then change. The natural response is to say 'there is no way I can afford that and then to extension is 'it may be time to move to Australia.'

Then you look to where these increases come from almost half of them are from increases in 'Labour Costs'. And this is a 'bald' statement with no explanation that I have so far found in the Consultation Document. Again this reinforces the negative views some may already have of Council staff being 'fat cats' with a questionable work ethic and most definitely (in their view with no real knowledge) overpaid. (I might add as an ex Council employee I know these stereotypes not to true, but try and tell the 'average' citizen that !!! Good Luck)

The real issue is perception and also the fact that there will be very few, if any, who will be getting this sort of pay increase to help them in paying their rates. And certainly those of us on pensions won't be. So people, and particularly those most at risk (our elderly and social casualties) will see that they will no longer be able to afford the basics while in their view others are 'creaming it' at their cost.

So, this 11.57% increase in wages needs to be explained. Is it more staff being employed? Is it ALL staff getting an 11.57% pay increase? Is it some staff (ie senior managers) getting a substantive increase and others getting less or even nothing? What is going to be the 11.57% increase in Council outputs, outcomes and achievements that will make Napier a great place to live and so justify the ratepayers having to pick up an extra 11.57% cost in their rates ???? It would be seen as ironic if there is room to even suggest that the wage increase for Council staff was aimed at helping them pay for their increase in rates !!!!! Many will see it as this.

The way this info is presented puts the reader in an aggressive and angry frame of mind and if they do continue reading they will be looking for things to criticise, not applaud.

A 23% Rate Rise. Put very simply a 23% rate rise would have a large number of those living in Napier re-evaluating whether or not Napier was 'A Great Place To Live'. None of us have 23% of our income surplus to our needs and if we were to go to our employer, or finance provider, and ask for an increase in our pay, pension or income we would be laughed at, or be made redundant, or be told to go back and re-evaluate the need and priorities and come back with a realistic and manageable request.

The people of Napier will undoubtedly go back to Council and tell you that while all you are trying to do, and all the needs, are understandable the 23% rise in rates is unacceptable and in reality unachievable for many households. So, Council needs to go back and re-evaluate the need and re-prioritize. Like the employee asking for a pay-rise, Council needs to first look at what percentage increase in rates is reasonable and acceptable. That then will give Council the size of the cake they have to cut and deal with the highest priorities first. Some examples:

- **Resilience Planning.** For sure resilience planning and funding is essential as Gabrielle has again highlighted. But not to the point where it makes residents reassess why they live here. So perhaps we start building our resilience more slowly and at a lower level until some of the higher priority needs are dealt with.

So, while Option 1 is preferred, we adopt option 2, or even a new option in some cases, for the short term and then move towards option 1 when higher priorities needing urgent attention are dealt with. That would reduce the rates increase by 2% for 2024/25.

- **Council Housing.** Since the review of Council housing several years ago we have learnt more about how Council owned housing is best managed. I believe that our city, to be a great place to live, does need to have a social conscience and that we must collectively look after those who struggle to look after themselves. And housing is one of life's essentials that not all can afford.

The government has responsibilities as well in this area, but has clearly shown that it will not support Council's provision of housing by distinguishing between 'Social' and 'Community' housing, which we (and they) all know houses the same group of people. However, they will only fund the IRRS for 'Community' housing, and even this is to be reviewed by government in 2025.

Clearly, the government is telling Councils that they need to look for other options. As a result several other Councils around NZ have already reviewed their housing portfolio and have implemented alternative arrangements through which they are able to access the IRRS and provide this housing without impacting the ratepayers.

Clearly Christchurch has achieved this with the Otautahi Community Housing Trust and I strongly suggest that Napier should investigate and replicate the model they have put in place. This would maintain housing for the vulnerable people that Napier City is currently providing and at minimal cost to the ratepayers, thereby again reducing the rates increases.

- **Council Works.** Again, with a view to reducing rates increases, like every householder, Council needs to have a works plan that ensures the **essential** repairs, replacements and developments are prioritized. Many would argue that while all the speed bumps, mini roundabouts, raised crossings, etc being developed are 'nice to have' we have managed our community safety without them for many years and the money (even if not much) would be better spent on other more essential upgrades and replacements.

I would suggest that Council go back and review their works priorities, based on what we as a city can afford on our budget (just as we all have to do as householders), and do only what we can afford, pushing the less urgent work out to the longer term.

The 'Size of the Cake'.

With more time to investigate there are other comments I could make and areas that might be reviewed. However, these essentially all come back to the 'size of the cake' we are prepared, as a community, to fund.

And Council in looking to increase the size of that 'cake' substantially in one year will NOT be acceptable to those 'consuming' it. They will most likely find it completely unpalatable and will either vote with their feet and leave Napier, or 'remove the cook' at the first opportunity. Neither of these options is in the best interests of our wonderful city

Solution.

Council needs to go back and relook at what cake size is palatable to the rate-payers, all of who I am sure will agree that a rates increase of some sort is inevitable. Then Council needs to apply a 'needs assessment' to every item on that list and where the cake runs out the list stops. This may in effect mean that some items seen as essential are in fact left out, or pushed out to future years. This may include things like providing for a Resilience Fund, but at a much lower level of intake than is desirable. And as the more immediate items are dealt with then the 'resilience fund' might get more of that intake.

Conclusion

I fully appreciate that the Council has an 'impossible' problem to deal with in setting the city budget, just as I do in finding the funding I need for making the improvements in my own life that I would like to achieve for my whanau. But my main responsibility to them is to ensure that they are happy first and have the essentials in life needed to survive. The rest HAS to wait.

The Council has a much bigger whanau to support and look after, but the same rules have to be applied in ensuring that the whanau are happy and have the essentials they need to live.

And a 23% increase in rates in 2024/25 will, without any doubt at all, have the exact opposite effect.

I am happy to discuss this submission with Council at any time.

Nga Mihi Nui

Peter Grant

Submission: 448	Hearing: No	Attachment: No
Full Name: Lindsay Eaton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
I don't like the idea of contractors operating the Council's housing. I think it is better to leave the responsibility with specialist Council staff so Council has the responsibility for doing things properly and can monitor what's happening.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Saving money to use for future disaster relief is a good idea		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
I think managing things in house is a better option		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
I believe that blaming rising costs for financial pressures is a common excuse with no foundation. If everyone stopped putting up costs they'd stop rising! It can start here		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
I think Council should be working harder to ensure their council-owned businesses operate at a profit. If they were privately owned they would		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
I'm very concerned about the proposed increases in rates. I'm a pensioner, living alone in my own home. I don't have a lot of savings and I'm getting increasingly anxious about the rising cost of owning my house - both rates and insurance. It seems very shortsighted to me to put people who are already struggling with increasing cost under this sort of pressure. What happens when people simply can't afford to keep their house any more. Council needs to take a very hard look at what it's spending its money on - eg is the redevelopment of Emerson Street really necessary.		

Additional officer comments

Submission: 449	Hearing: No	Attachment: No
Full Name: Andrew Eagle	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 450	Hearing: No	Attachment: No
Full Name: Maree Goldie		Organisation: Kaiangaroa Residents
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
"I support the submission made by Andrew Pearce, 32 Kaiangaroa Place, Bay View, and have asked him, and Joe McAleese, 18 Kaiangaroa Place, Bay View, to speak to the submission on my behalf".		
Additional officer comments		

Submission: 451	Hearing: Yes	Attachment: No
Full Name: John Lyon	Organisation: Faraday Museum	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
My money in this fund may grow long term without being used. Do I get interest? If I move do I get it back?		
Officer comments:	The Resilience Rate will be ring fenced in a reserve, with the opening balance, income, expenditure, and closing balance reported in our Annual Report every year. There are no plans to provide interest to rate payers or refund ratepayers if they were to move.	
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The trading organization should take minimal management fees		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Users should pay their fair share		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The 3 stated businesses should at least break even, or preferably make a profit. It's good to support tourism but these businesses should be profitable. If I'm supporting these businesses to run at a loss through my rates, then I should have a special resident's rate when I go there. MY RATES HAVE INCREASED OVER \$2,000 ANNUALLY OVER THE PAST 2 YEARS!		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		

Faraday Museum must remain open. It is a historic building in a historic location. It contains a site-specific Fullagar engine, the best example of its type in the world. This engine provided the electricity for municipal customers and for Napier’s tram system. There are many interactive exhibits enjoyed by mostly local children, families and school groups. The Faraday Museum is able to provide a tremendous service to the community through its small group of council-paid employees, and a large pool of dedicated and skilled volunteers. I am a retired museum worker, and one of those volunteers. The idea of moving Faraday Museum to the Aquarium site holds no water.

Additional officer comments

Submission: 452	Hearing: No	Attachment: No
Full Name: Brian Hawthorn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Financial Impact: Selling some Council-owned housing could provide a significant influx of funds. These funds could be reinvested into improving and expanding retirement housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
It sounds like you're considering a strategy that emphasizes retirement housing with a mixed delivery approach. This approach typically involves a combination of different methods and providers to deliver services. For example, in the context of council housing, a mixed delivery approach might mean that housing villages could be managed by the council as well as other independent providers ¹ . This can help to diversify the options available to retirees and ensure that their specific needs are met in a sustainable and financially viable way.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Building financial resilience is indeed a multifaceted process that requires a well-thought-out strategy and financial plan. It involves creating a buffer to withstand financial shocks and ensuring long-term financial independence. The rates increases are already significant without this additional cost,		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Creating a Council Controlled Trading Organisation (CCTO) to establish a commercially focused investment portfolio can be a good idea, depending on the specific goals and context of the local authority.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
increasing fees and charges beyond the Consumer Price Index (CPI) increase can have various impacts on rates.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
This strategy is often preferred as it allows the facilities to continue operating and moving towards financial self-sufficiency without imposing immediate financial burdens on the community or stakeholders. It's important to consider the terms of the loans, the projected time frame for the facilities to become self-sufficient, and the long-term financial impact on the organization or community involved. It needs to be a business funded operation		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.

Sell and Lease Back is the best option. Opinion.	
Officer comments:	
Additional comments	
<p>Napier’s Three-Year Plan is a significant shift from the usual ten-year Long Term Plan due to the extraordinary circumstances brought about by Cyclone Gabrielle. The plan focuses on recovery and resilience, addressing the immediate needs and challenges posed by the cyclone’s impact while also considering the long-term sustainability and development of the city. The plan is unaudited and spans from 2024 to 2027, reflecting the need for flexibility and adaptability in the face of unforeseen events. It’s commendable that the Napier City Council has involved the community in the planning process through surveys and consultations, ensuring that the residents’ voices are heard and their priorities are reflected in the recovery efforts. The emphasis on financial sustainability and careful spending is crucial, especially when dealing with the aftermath of a natural disaster and the need to future-proof infrastructure against similar events. It’s also noteworthy that the plan takes into account government reforms and the changing legislative landscape, which will undoubtedly influence the direction and execution of various projects. Overall, the Three-Year Plan appears to be a thoughtful response to a challenging situation, balancing the need for immediate action with the foresight for future challenges. It will be interesting to see how the plan unfolds and adapts over the coming years as Napier navigates its path to recovery and growth.</p>	
Additional officer comments	

Submission: 453	Hearing: No	Attachment: No
Full Name: Sue Fraser	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Status Quo - I believe the council has a duty to attempt to look after all the vulnerable people in Napier City and to try and prevent people from sleeping rough in cars and on the streets. Families need houses - if you sell to a commercial landlord I fear the focus will become profit orientated. A healthy community starts with getting the basics right.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 454	Hearing: Yes	Attachment: No
Full Name: Bruce Peterson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Cell and make the pathway easy for private sector		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Not the council job get out of the way and allow the private sector to get on with it.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
It's not the council job let the people ensure themselves. It's not up to the council to charge those that insure and then double dip on the rates as well. Insurance would see the risk mitigated		
Officer comments:		
A new approach to managing Council's investments		
None of the above the council is no good at running or should not be involved in a portfolio. All you have to do is look at Gisborne to see how that works. Not a good idea. The council should not be involved. You are not there to empire build you are there to provide the basic facilities.		
Officer comments:		
Reviewing our fees and charges		
Sell down anything that is dragging down the council if it's not paying its way get rid of it user pay is fine but don't budget on CPI annually		
Officer comments:		
A change to how we fund some tourist facilities		
Neither option is suitable. They should not be propped up by rate pass. They should be self-sufficient and pay for themselves. If not the council should divorce themselves of it and let the Private to do it.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
As long as it stops paying once the development has been paid for don't set up a smoking mirrors of companies to keep generating funds		
Officer comments:		
Additional comments		
Stop the flash spending get back to basics address infrastructure for the community Cleanwater and Surridge don't empire build if the private sector can't do it the council certainly can't		
Additional officer comments		

Submission: 455		Hearing: No	Attachment: No
Full Name: Rex Bullock		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
<p>We own a house at 30 Kaiangaroa Place .We are shocked that our rates are going to increase over 100% and then again another 30% on top of that the following year when the average rate increase is around 25%. This is an absolutely shocking increase in rates. Why can't we have an increase close to the average, the rate distribution would be a lot fairer this way . On top of this we have to pay into a residents fund for the upkeep of our road which is used by many people other than the residents, pumping of water to our house, we have our own septic system, no footpath or lighting or rubbish collection at our kerbside. We have asked Andy Pearce of 32 Kaiangaroa Place to make a submission on our behalf.</p>			
Officer comments:	<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.</p>		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
We have got a retirement house but its doubtful that we will be able to live there what with these huge rate increases			
Officer comments:			
Building up our community resilience			
No comments added			
Officer comments:			
A new approach to managing Council's investments			
No comments added			
Officer comments:			
Reviewing our fees and charges			
No comments added			

Officer comments:	
A change to how we fund some tourist facilities	
No comments added	
Officer comments:	
Napier City Council office accommodation	
No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 456	Hearing: No	Attachment: No
Full Name: Alison Pike	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 457	Hearing: No	Attachment: No
Full Name: Shane Cockerill	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 458	Hearing: No	Attachment: No
Full Name: Paula Searle	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>How can Council justify an increase of 23.7% for the 2024/25 rating year (and further increases for the following years) when NZ is currently in a recession? All private businesses are having to cut back on costs yet Council don't even see this as an option. Kirsten Wise states that "the most important part of this plan is YOU" (the people of Napier) but that those are just hollow, feel good words! This increase and subsequent increases are not sustainable to the ratepayers but Council don't care because they never lose in these situations. Rate payers who can't pay, have their properties sold with the proceeds of sale reimbursing unpaid rates, Court costs and then any other debts secured by the property are repaid. The only loser here is the ratepayer. You don't care if rates are unsustainable because your income is guaranteed no matter what. It is an appalling abuse of perceived power and I say perceived because that is what it is. Council are in fact supposed to work for the people of Napier, not the other way round.</p>		
Additional officer comments		

Submission: 459	Hearing: Yes	Attachment: No
Full Name: GLenn Marshall	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The preferred NCC option is discriminatory based on age. It makes no sense to treat people over 65 differently to people under 65. Additionally the majority of NCC housing stock is for over 65 currently so this option will not save much money. Social Housing is something that should be delivered by central government, which is better resourced to deliver this.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
A special rate is a 'red herring'. Ultimately you are still taking ratepayer money so it is a farcical to try and dress this up as a separate rate levy.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Close down the aquarium. We have a MASSVIE debt tsunami coming and it is time for NCC to prioritise needs over wants. The aquarium is a loss making luxury item that we simply can't afford.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Leasing the building will cost ratepayers more money in the long run. You've already wasted millions of taxpayer dollars on lining landlord pockets.		
Officer comments:		
Additional comments		
Stop wasting our money on frivolous items like the aquarium. Also time to cut back on the number of council staff to reduce costs.		

Additional officer comments

Submission: 460	Hearing: Yes	Attachment: No
Full Name: Ron and Ngaire Swenson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
To the Mayor and Councillors. We are a retired couple with limited income. We cannot believe that you, the council, are proposing that our rates are to rise 140 per cent for this next year of 24/25. Not only that but further rises of 10 per cent in the following years. This equates to a huge amount of money going out in rates. How on earth are we to come up with the money for such massive increases. No where else in New Zealand have there been such rises. Are we been punished for having the foresight to buy on a hill in Bay View and in		

doing so escaped much of the damage caused by Cyclone Gabrielle. We have a 1.7 hectare lifestyle block that could be subdivided if only the council would allow. That way another property could be paying rates thus helping the council out. There is no other way of making a decent income off it. Last year our rates were \$3742.97 and you, the council, are proposing for 24/25 that our rates will be \$8979.84. This is a huge increase of \$5236.87. On top of that the Regional Council is proposing large increases also. This is beyond a joke. In fact it is devastating! What do we get for such massive increases. Nothing apart from refuse collection and kerb side recycling. Also there is now a charge for storm water. Why? We have a private road maintained by the residents. We have our own water supply and a septic tank. We would like to appear in person to present this submission. Yours Faithfully, Ngaire and Ron Swenson

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 461	Hearing: No	Attachment: No
Full Name: Karen Prebensen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
I'm just concerned about the lack of options available for social housing and those on a low income if this goes ahead. It's so hard for people on low incomes as it is to find housing, let alone selling more social housing complexes.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Sounds like a sensible plan		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Its so hard for the community to survive in this current economic climate, without raising rates of things higher than necessary. In these times I believe that money in the pockets of families is worth a lot, its not the time to be increasing things.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Loan funding sounds like a good option as it takes the pressure off the ratepayers with ever increasing rates. It is important to keep these tourist ventures afloat.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
It is important for the staff to have a good location to work from to help with morale and team building, and it makes sense to do the upgrades if its already owned by the council.		
Officer comments:		
Additional comments		
No		
Additional officer comments		

Submission: 462	Hearing: No	Attachment: No
Full Name: Alan Husheer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Agree with delivering retirement housing the preferred option.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Need to have this as a contingency fund.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Need to cover costs for user paid services.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Important to have council staff working and communicating together. Reduce rental costs on current accommodation.we need		
Officer comments:		
Additional comments		
No one likes increased rates but it is necessary for a positive future for Napier. Council is to be congratulated for this 3 year plan, but be prepared for negative criticism.		
Additional officer comments		

Submission: 463	Hearing: No	Attachment: No
Full Name: Jaleel Mareikura	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 464	Hearing: No	Attachment: No
Full Name: Asta Knowles	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
We can't afford to put money aside at the moment for events that may never happen		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
The council currently has staff that could manage this without the added cost of establishing a new organisation		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
If they cannot operate without generating a loss they should be sold or closed		
Officer comments:		
Napier City Council office accommodation		
I would rather the library and council staff continue as it currently is.		
Officer comments:		
Additional comments		
Many people can't afford such big rates increases to fund major projects at this time. Would be a good idea to join together all Hawkes Bay councils including the regional one.		
Additional officer comments		

Submission: 465	Hearing: No	Attachment: No
Full Name: joseph rudzevecuis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
possibly gradually sell off and move units to be used by others elsewhere - bank land and use for retirement housing??		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
as above		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
leave it to hb regional council and others; or just do the minimum		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
This sounds good in theory, as long as it doesnt affect rates too much by having consultants etc, running it		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Have council considered some job losses where possible?. Have seen some over the top gardening along prebensen drive...stop overreaching in a lot of areas!!		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Are we missing the point? tourist ship visitors bring in much financially to Napier and spend on this and art deco should be looked at. Are we catering and supporting these areas too much at the expense of ratepayers?? With over 90 ships arriving, what about a slight \$ tax on these visitors		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
we are shocked by the estimated cost of \$58m for the project and over \$7m for associated work. do scale back where possible and save our ratepayers from ruin!!		
Officer comments:		
Additional comments		

Mayor Wise has said napier is near 3-rd lowest in rates paid, this is great and should not be used to raise rates big amounts. "Have put in previous submission- can I add this: the rebate for rates is far too low and the amount earned ceiling should be lifted to a more reasonable amount. govt should be lobbied to change gst to smaller amount for rates. finally napier city council must stop building up rates by QVs on properties" Pensioner ratepayers will be greatly affected, some to the point of selling up. What happens even when others cant by - council loses too.

Additional officer comments

Submission: 466	Hearing: No	Attachment: No
Full Name: Anna Katrina Grau	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
The city has to be prepared for any natural disaster-- floods, earthquake, tsunami or cyclone.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Fact of the matter is, lots of things are getting more expensive (i.e. interest rates, cost of childcare, petrol, utilities, groceries)-- these things should be considered by the Council as well... That we have other expenses to cover not just paying for Council rates. Increasing beyond the CPI is just not sustainable for ordinary people.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Can the back office staff work in any of those Council owned facilities mentioned (Napier Conference Centre, Kennedy Park Resort or Ocean Spa)? Can any of those facilities be converted into office spaces? Surely it would cost but it won't cost as much as redeveloping the Library Tower.		
Officer comments:		
Additional comments		
The increase in rates is unrealistic. A lot of people are still homeless as an effect of the Cyclone. This increase is adding insult to injury. While I agree with parts of the proposal, I don't agree with the percentage of the increase. It's inhuman. It goes beyond the cost of living expenses.		

Additional officer comments

Submission: 467	Hearing: No	Attachment: Yes
Full Name: Stephen Domino	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Social housing villages should be progressively sold off. Too many residents currently dependent on social welfare handouts without any encouragement to join the work force and contribute to society.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Excellent idea to add a Disaster Recovery Rate as future weather events will become more frequent and portions of Napier are quite susceptible.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The city of Napier should be selling off some property assets to generate cash to support ongoing projects and have cash at hand for upscaling city infrastructure and protection against future unexpected weather events.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The three facilities should have management appointed experienced in business development that can provide stand alone sustainability.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
A council strengthening and redevelopment would be cost prohibitive so selling the Library Tower would be the best option.		
Officer comments:		
Additional comments		

I am particularly incensed by the exorbitant rates increase for Rural Resident Property owners in comparison the average Napier rates increase of 25%. My main concerns are outlined in the attachment which can be accessed below.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Attachment:

To whom it may concern,

My wife and I we are submitting an objection with regards to the calculated \$3,401 increase in our Napier Rates for 2024/25 as outlined by the proposed NCC 3 year plan.This amounts to an increase of 90% over our previous annual rates of \$3,787 and a gross inequity on Rural Residential Property owners. Considering the rest of Napier averages an increase of only 25%, this 90% increase is way beyond excessive!

The main justification for these proposed rates increase is our property value increase ascertained in the latest QV ratings evaluation done in Oct.,2023.

Our land value was assessed at \$1,300,000, which amounts to a 60% increase over the previous valuation done in October,2020. With a smaller property size of 4046m2, this equates to a land value price of \$321/m2.

This latest assessment of our land value seems out of touch with both the current land valuations of the only two recent property sales (land only) from the past 3 years and with the current averages (i.e. cost/m2) from comparable neighbouring properties within the Esk Hills development.

The only two sales (property alone) in Esk Hills were at 17 Esk Hills Road (09 May 2023) and 39 Esk View Rd (15 July 2021). Those current property values are

\$210/m² and \$236/m² respectively. Therefore, our property value has been substantially rated over and above recent land values in the area which is the primary reason for our unheralded proposed rates increase.

With the limited services provided to rural residential properties, particularly in our Esk Hills development, this increase is particularly unjust as the majority of our residents are pensioners on a limited income.

As our Esk Hills development does not have sidewalks or streetlights, the limited services provided by the city does not justify this unreasonably high rates increase and we feel this is particularly unfair to rural residents.

The addition of a storm water rate of \$656.33 without any consultation is also of concern as our Esk Hills Residents Society (EHRS) already operates 5 water retention dams, at our own cost, which significantly reduce water flows.

The reasoning for this rates increase by NCC is justified, but we think a rates increase of approximately 50% in the Napier Three Year Plan would be more equitable for the rural residents in our area. In conclusion, as mentioned above, please consider the Napier rates increase is an average of 25%.

Kind Regards,

Stephen Domino & Jane Moir

Submission: 468	Hearing: No	Attachment: No
Full Name: Aidan Collin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
This should be happening already. Why are at paying more for this.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Again. There is staff and resources dedicated to this already. If the team is underperforming then address that without costing ratepayers more money.		
Officer comments:		
Reviewing our fees and charges		
Neither. Absorb some costs.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Public spaces shouldn't be profit making enterprises. They are for community spaces and ratepayers use.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
The consultation document has a breakdown of the increased costs with labour 11.57% the highest. The second highest is "other". What is other? Inflation is only 4%. The proposed rate increase is 24%. It is unjustified and a knee jerk reaction to being poorly prepared to the February 23 weather events.		
Additional officer comments		
"Other" includes a lot of small increases - two of the biggest examples are 0.55% for increases in energy costs and 0.7% increase in Information Services costs including software and servers, moving towards digital transformation and improving our Cyber Security posture.		

Submission: 469	Hearing: No	Attachment: No
Full Name: Simon Richardson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
These bring unseen extra revenue to the local area from visitor spend to surrounding businesses		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Also consider relocating to a more centralized location such as marewa or tamatea		
Officer comments:		
Additional comments		
Where are the details for disaster resilience, backup pumps, extra drains, civil emergency supplies, etc? Public transport? Water supply?		
Additional officer comments		

Submission: 470	Hearing: No	Attachment: No
Full Name: Leanne Cotter-Arlidge	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Retain retirement housing only - important to look after our elderly.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
This should be do-able if NCC sell social housing and eartag proceeds for investment into Retirement housing. Have slightly lower than market rents for the retirement villages but increase rents by \$20 annually.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
NCC was hopelessly slow in the flooding response. Communities band together regardless.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
New entities tend to over-inflated costs with extravagant requirements and ending up costing ratepayers more and more. I don't think we would benefit from this option over time. Get the right people and manage these investments more effectively using skilled staff who have targets to meet with their performance.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
CPI is now 4% so I would not expect you to increase fees higher than 5% due to lack of affordability of your constituents. SO answer is keep fees as low as possible thank you.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I know for a fact that Ocean Spa has increased its fees by approx 47%, eg a membership fee for 6 months upfront was \$550. It increased a month ago to \$810 which is outside my budget and much much higher than Citifitness Black Membership. Black gives you access to every Citifitness in the country. The War Memorial is very busy and should be able to fund itself. Kennedy Park likewise		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Do not rebuild on the demolition site. It is not appropriate to do so in such difficult times and with such huge increases in rates. We can not afford to do a new build so it is unacceptable to consider doing so.		
Officer comments:		

Additional comments

I have not seen any indication that the NCC is trying to tighten its belt or trim the fat. We the ratepayer want to see that you are creating efficiencies and that means in staffing and HR. If a job becomes vacant, please analyse whether it is necessary to hire. Eg, It is disappointing that you are taking on greater numbers of staff at Ocean Spa than the H20 contractor did.

Additional officer comments

Submission: 471	Hearing: No	Attachment: No
Full Name: Neil Eagles	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Concentrate on retirement housing. Government has responsibility for rest		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Mixed delivery		
Officer comments:		
Building up our community resilience		
Work with Regional Council to protect from flooding. Upgrade storm water systems to remove water safely and quickly. There should be a move to polish the stormwater before it goes into Ahuriri Estuary. There should be more protection for sewage plant at Awatoto so it cannot be flooded as before.		
Officer comments:		
A new approach to managing Council's investments		
Manage within Council using a credible advisor business to review.		
Officer comments:		
Reviewing our fees and charges		
Increase fees and charges. Ensure fees for building consents are not too high		
Officer comments:		
A change to how we fund some tourist facilities		
First option.		
Officer comments:		
Napier City Council office accommodation		
Strengthen existing tower. Do a good job this time.		
Officer comments:		
Additional comments		
Ensure there is adequate funding and training for Civil Defence Force. Next time could be more drastic. Ensure phone communication is not lost as last time. Take it seriously as last time it was an extra that was largely unsupported. Much of City is at sea level and tidal surges could devastate.		
Additional officer comments		

Submission: 472	Hearing: Yes	Attachment: No
Full Name: Wayne Wootton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
See Additional Comments		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
See Additional Comments		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
See Additional Comments		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
See Additional Comments		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
See Additional Comments		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
See Additional Comments		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
See Additional Comments		
Officer comments:		
Additional comments		
I would like to strongly object to the proposed rate increase for my property on the following grounds: 1. Why is it proposed to increase my property rates by 110% in year 1 when the average rise for Napier is 25%? 2. It appears that the recent QV valuation has been manipulated for my property to substantially inflate the land value to enable Council to justify the		

110% increase in rates. This is borne out by the fact that to achieve the desired land value, the improvements value has actually decreased by 18% - this is despite the Consumer Price Index increase for housing increasing by 10.3% since the last QV round. 3. There appears to be gross inequities that are proposed for Rural Residential Property holders. 4. There are limited services provided for Rural Residential Properties. 5. Why has the inclusion of a stormwater rate been added to my property? All stormwater at my property is collected and reused for washing and flushing toilets. Any excess goes to ground and does not go into the stormwater reticulation system. Further the development was built with several stormwater retention dams which greatly reduces peak water flows into the stormwater reticulation system. The residents maintain these retention dams our own cost. 6. The projected significant increases in years two and three are unsustainable on top of the proposed huge 110% increase for 2024-25. 7. It appears to me that Council has decided that those who live in and around the Hill Road / Esk Ridge area must be very wealthy and able to subsidise the rest of Napier.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 473		Hearing: No	Attachment: No
Full Name: Patricia Bullock		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
<p>The proposed rate increase of over 100% for our property plus further increases in the next two years amounts to extortion. We are of retirement age and have bought this property to retire to but will probably never be able to afford to live there. We also have to pay into a fund for the upkeep of the road, pumping of water and maintenance of the verges. We have our own septic system, no footpaths or lighting or kerbside collection. How can the council justify such an unfair increase to a selected neighbourhood? Not only are we personally trying to recover from the cyclone we can no longer look forward to retiring to our Bayview retirement property. I am giving A Pearce of 32 Kaiangaroa Place permission to make a submission on my behalf.</p>			
Officer comments:	<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.</p>		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
Would like to retire to the above property with extended family but it will become unaffordable.			
Officer comments:			
Building up our community resilience			
No comments added			
Officer comments:			
A new approach to managing Council's investments			
No comments added			
Officer comments:			
Reviewing our fees and charges			
No comments added			
Officer comments:			
A change to how we fund some tourist facilities			
No comments added			
Officer comments:			
Napier City Council office accommodation			
No comments added			
Officer comments:			
Additional comments			

No comments added
Additional officer comments

Submission: 474	Hearing: No	Attachment: No
Full Name: ROSS DOBBIE	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
YOU NEED TO FOCUS ON PLANS THAT PROVIDE ASSISTANCE AND A POSITIVE RESULT TO YOUR RATE PAYERS		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
YOU NEED TO ENSURE THAT THE RETIREE GROWTH FORECASTS ARE ACTURATE AND FIT FOR PURPOSE. ENSURE THAT ONLY THE PEOPLE WHO REALLY NEED THIS ARE CATERED FOR		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
COUNCIL SHOULD MANAGE THIS AND BE ALWAYS DIRECTLY ACCOUNTABLE FOR THE RESULTS. THIS WON'T HAPPEN IF YOU USE A PROXY		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
THIS IS YOUR PLAN AND YOU NEED TO MAKE IT WORK, IF NOT THEN MAKE THE RESPONSIBLE NCC PEOPLE ACCOUNTABLE. YOUR RATE PAYERS ARE NOT A BANK GIVING AWAY FREE CASH.		
Additional officer comments		

Submission: 475	Hearing: No	Attachment: No
Full Name: Julieanne Manoa		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Yes		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Yes agree		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Yes		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Yes		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Yes		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Yes		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Yea		
Officer comments:		
Additional comments		
No, I trust the council to make these decisions		
Additional officer comments		

Submission: 476	Hearing: Yes	Attachment: Yes
Full Name: catherine hawkins	Organisation: Taradale Residents' Association	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
We support council maintaining clean healthy housing for elderly and disabled people in our community. Social housing and its management should be left to KO. Once refurbished properly all property needs to be well maintained.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
With a better focus on bottom line commitment to returning revenue off assets		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
The money needs to be clearly ring fenced and invested on behalf of ratepayers. Online and public library transparency on the balance of this fund.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
This should have been in place already and needs to be effectively managed as a priority with community accountability		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
If these services become unaffordable then a new strategy should be put in place for the managing them.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
In the expectation that with interest payments there may be more urgency around delivering on this proposition		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
If the current set up is inefficient then working from home is not a model that should continue. If there is an option for a revenue stream from leasing part of the building this will help to off the capital investment.		
Officer comments:		
Additional comments		

Ratepayers are under huge stress and want to see some big changes in the way council spends. We support retention/reimagining the aquarium and faraday centre in a cost effective manner (could these be merged?). Adding fencing to the dog park at Park Island would also be of value to the community. See attached. As this is a 3 year plan we would hope to see quick and effective outcomes in the difficult decisions facing both council and community.

Additional officer comments

Attachment:

Reactions/Feedback/Comments to a post on our post on our TRA Facebook page:

TRA Post 20/4/2024

We invite your feedback/comments on one day having (funds permitting) a fenced dog exercise area at Park Island similar to the one with agility obstacles at Riverside Park in Taradale, behind the PGA (photo attached).

One of our committee members has been out and about over the past year asking dog owners what they think. Feedback to date supports the idea with people commenting on the lack of suitably fenced, safe areas where dogs can have a good run around without ending up on the road, carpark, sports fields, or being surprised by bikes, joggers and scooters - not all dogs have great recall.

Also, many dog owners aren't aware of which areas in Napier are 'on leash only', 'off leash okay' or 'dogs not allowed at all'. Check out the maps on the NCC's website.

Please comment below on the idea of including a fenced dog exercise area at Park Island. Many thanks 😊

Submission: 477	Hearing: No	Attachment: No
Full Name: Jacqueline Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Gross inequities that are proposed for Rural Residential Property holders (which we are). • Encouragement for NCC to place a max increase of 50% on our rates. • The limited services provided to Rural Residential Properties., • Query the inclusion of a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. • The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Gross inequities that are proposed for Rural Residential Property holders (which we are). • Encouragement for NCC to place a max increase of 50% on our rates. • The limited services provided to Rural Residential Properties., • Query the inclusion of a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. • The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
NA		
Officer comments:		
Reviewing our fees and charges		
Gross inequities that are proposed for Rural Residential Property holders (which we are). • Encouragement for NCC to place a max increase of 50% on our rates. • The limited services provided to Rural Residential Properties., • Query the inclusion of a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. • The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.		
Officer comments:		
A change to how we fund some tourist facilities		
NA		
Officer comments:		
Napier City Council office accommodation		
NA		
Officer comments:		

Additional comments

Gross inequities that are proposed for Rural Residential Property holders (which we are). • Encouragement for NCC to place a max increase of 50% on our rates. • The limited services provided to Rural Residential Properties., • Query the inclusion of a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. • The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 478	Hearing: No	Attachment: No
Full Name: Colin Leach	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Make tenants responsible for care of properties. Evict tenants who damage property willingly.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Needs to be properly governed, in to many instances we see these funds misused		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
This is the Council's responsibility		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Fees need to be controlled, need to work smarter to control cost of services		
Officer comments:		
A change to how we fund some tourist facilities		
Dont agree with any of these options, if council can't run these facilities efficiently put out to private operators.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Costs need to be contained, residents can't afford the proposed rates rises. All people are feeling the pinch at the moment so Council needs to control it's spending		
Additional officer comments		

Submission: 479	Hearing: Yes	Attachment: No
Full Name: Martin Bremner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Dependant on what those fees are going to be - more information required.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
We don't really have any issues with what you are trying to achieve but it has to be funded in an equitable way. The increase in Rural Residential Rates are outrageous - to advertise that the average increase in rates will be around 20% when its closer to 100% is out of order. Considering our limited services do you think this is fair? Is the additional inclusion of a		

storm water rate supposed to justify a 100% increase? This significant increase in rates will have a major impact on working families/retirees. Whilst the increased cost of everything has been highlighted as a reason for the rise, surely you must be aware that this massive increase in rates will have serious consequences on working families/retirees who are already contending with big increases in fuel, food, utilities, Regional Council Rates, water etc. In these times we have to cutback accordingly so should NCC. This constant squeeze means we wont be spending money in the local economy either which is going to have an adverse effect on lots of local businesses. I understand how the rate has been calculated and QV suddenly deciding that all of our land has doubled in price is a question that will need to be dealt with separately - either way can you put your hand on your heart and say that paying close to \$7000.00 a year for rates is fair? And yes I would like an answer.

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 480	Hearing: Yes	Attachment: No
Full Name: Dean Aldridge	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 481	Hearing: No	Attachment: No
Full Name: Pam Robinson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
When I first moved to Napier in Nov 2021, a 10 visit concession to Ocean Spa for a gold card holder was \$40. After refurbishment it rose to \$72 and there does not appear to be a fee for this in the new table of charges. I would not expect after the large rise previously that it would be any more than \$80, otherwise you are pricing this age group out of being able to use this facility.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
see above		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 483	Hearing: No	Attachment: No
Full Name: Jean Mary Reid	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Retirement housing only as there are other organizations able to deal other housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
need to be adaptable to changing situations mixed delivery approach		
Officer comments:		
Building up our community resilience		
continue with rate to build resilience as with the changes to our weather we have more disasters to deal with		
Officer comments:		
A new approach to managing Council's investments		
council controlled trading organization with a commercially focused investment portfolio making wise use of money and being better able get consistency of income better deal for ratepayers		
Officer comments:		
Reviewing our fees and charges		
Increase some fees beyond cpi being aware that it could make facilities unaffordable		
Officer comments:		
A change to how we fund some tourist facilities		
Loan fund the deficits so that there is no impact on rates		
Officer comments:		
Napier City Council office accommodation		
strengthen tower and get teams back working together, even though will cost more in the next lots of rates we will not be paying for leases of buildings and staff being spread all over the place.		
Officer comments:		
Additional comments		
The 23.7% rate rise was a huge shock and will be difficult for some rate payers to deal with. but having read the consultation I now have a better understanding of what is going one		
Additional officer comments		

Submission: 484	Hearing: No	Attachment: No
Full Name: David Mcloughlin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Why does the council think they can take my money and put it in their bank account receiving lots in interest		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
As a rate payer why do I need a public campsite? Why do I need a campsite that runs at a loss and needs to be subsidised? If the answer is tourists, who benefits from them. Well let them pay otherwise sell it off as either a going concern or to a developer. The aquarium, another business making a loss, close it down, use the building as the new library, I am sure it would not cost over \$50 million to convert. As for ocean spa putting the price up exponentially is not in the best interests of local rate payers. To put the price up would deter more rate payers from using it. Why do you think people would want to pay for the other amenities there? People either go for a swim or for the gym. A small minority would be there for both, if they can afford it after the rates increase. To justify any increase in price again ocean spa would need to be spectacular. The last increase gave it a lick and a polish, a bit of a paint job, a few tiles replaced and changing rooms tidy up. Since the increase in price at oceans I go considerably less. Another increase and I will be putting my money into Hastings coffers and using the mitre 10 pool.		
Officer comments:		
Napier City Council office accommodation		
Following vivid lots of workers had to work from home and have teams spread all over Hawkes bay, which has led to inavative ways of working and streamlining processes, why do council staff at this time need to be in a building all together, are your staff unable to work autonomously?		
Officer comments:		
Additional comments		

Staff pay increases, you say people will leave for better pay, I'm sure you must be talking about management, but by the way they are obviously running these entities it may be the best solution for these staff to leave. This is a council who wants to live a Champaign life style on rate payers wages. Don't expect our votes next election.

Additional officer comments

Submission: 485	Hearing: No	Attachment: No
Full Name: Laleshni Kumar	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Use the current building you have		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 486	Hearing: No	Attachment: No
Full Name: peter shakes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
sell the council housing and move into retirement housing making it affordable by leasing the land for the life of the occupants		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
sell the council housing and move into retirement housing making it affordable by leasing the land for the life of the occupants		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
can't guess whats coming so no point spending huge money		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
you get what you pay for in investment expertise, so go for the best		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
people are really struggling with high rates and insurances. Council needs to trim costs to keep costs down		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
unless you can get a fixed price, don't go near strengthening		
Officer comments:		
Additional comments		
going to make people struggle		
Additional officer comments		

Submission: 487	Hearing: No	Attachment: No
Full Name: Alice Sims	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The housing should be for retirement AND those with disabilities.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I support this as long as the money goes where it is genuinely needed and NOT on vanity projects. The balance of the resilience rate should be readily available for the public to view.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Outsourcing = less financial gain		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
I don't care if the councillors are working from old buildings. Boo hoo. The money could be better spent else where.		
Officer comments:		
Additional comments		
<p>Stop with the vanity projects, it's a ridiculous waste of money while ratepayers are struggling to get by - without the proposed rates increase. We don't need millions spent on a new library, Emerson Street is fine the way it is and what's up with the nice new street lights near Tom Parker Avenue - that area seems to get a lot of special attention 🙄 My partner and I have a combined income which is above average and we are just getting by. It must be a lot harder for those on average to below average incomes. This consult is embarrassing as I do not believe you care about or would even consider what the public have to say but I'm sure you'll all be patting yourselves on the back 😊</p>		

Additional officer comments

Submission: 488	Hearing: No	Attachment: No
Full Name: Miguel Da Silva	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 489	Hearing: No	Attachment: No
Full Name: Justine Proudfoot	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Another council within council seems to be just creating more red tape to go through		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Rate payers are already paying for services, these should not be above CPI		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
They should be commercially viable businesses. Kennedy Park could definitely be revenue creating if managed well, the same with ocean spa and conf and events.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
If there is a developer willing to take on the responsibility to upgrade the building, this should be the preferred option.		
Officer comments:		
Additional comments		
An increase of over 20% in the current economic climate is irresponsible of council. Work needs to be prioritised in order of what the community who lives here needs. For example: an upgrade to Emmerson street should not be prioritised at all, it is perfectly functional as it is. Infrastructure projects should be prioritised. Hastings council area were most affected by the cyclone, yet their proposed increase is much lower than Napier. Current council wastes money on unnecessary or excessive salaries, which could save rate payers from having to pay so much.		
Additional officer comments		

Submission: 490	Hearing: Yes	Attachment: No
Full Name: John Ellingham	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Object to excessive rates rise for our property. Paying for stormwater when we have our own system with 5 retention dams to restrict flow. Not getting any other benefits like city folks other than road maintenance and rubbish collection. 120 per cent increase is a huge addition to household expenses. All ready have 2 jobs! Surely staggering the increase over maybe 3 years would soften the blow or lower general unit rate for our area to some relief. This increase is outrageous!</p>		
Additional officer comments		
<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase</p>		

in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 491	Hearing: No	Attachment: No
Full Name: Sandra Rolls	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 492	Hearing: No	Attachment: No
Full Name: Jennifer Porter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I don't mind pensioner housing, but social housing should be up to the government. Still keep in mind we don't want our pensioners to feel lonely and isolated, so I am in favour of keeping pensioner village housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Keep our pensioners safe and warm. We need management to oversee their well being and safety.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
As long as you ring fence the money.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
yes, happy with increase. I thought Ocean Spa increases was too steep when you increased the fees in February - very disappointing. Once my gym membership finishes, I will not be renewing.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Don't make these commercial and charge high \$\$\$. Have rate payers discount so the locals aren't paying a high price. This is our community facility. If you are too expensive the locals won't go. Sure the tourists may come (not if really expensive, and then the rate payer will pay in the end as you haven't got enough people coming through the door.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Yes, happy to have staff all together.		
Officer comments:		
Additional comments		
Please be mindful of the budget. If you haven't got the \$\$\$, do without.		
Additional officer comments		

Submission: 493	Hearing: No	Attachment: No
Full Name: Philip Barber	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 494	Hearing: Yes	Attachment: No
Full Name: Paul Eady	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
<p>I disagree with both options. The ratepayers should not be in the business of providing housing, however the city does need affordable housing for those people and families who are on low incomes trying to make ends meet. It also needs new affordable housing stock to help address the ridiculous appreciation in house prices that is driven by insufficient housing and results in increasing rents. Discrimination in favour of retirees will do nothing to help the young children who's low-income families struggle to find stable long term accommodation meaning the kids cannot put down roots and become connected with a school or things like sports clubs. Divesting all housing into housing trust like the Manawatu Housing Trust provides a viable model where the above can be achieved. The council can still maintain a governance input through trustee appointments, but under an ownership structure where tenants can access accommodation supplement and thus close to market rents can be charged. This model means the housing trust can cover upkeep and in time it can further grow the housing portfolio to help keep rents and house prices more stable and in proportion to the rest of the city's economy.</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Do not focus purely on retirees.		
Officer comments:		
Building up our community resilience		
<p>I am sceptical of the use of this rate. It sounds like a slush fund to throw around after the horse has bolted rather than pro-actively investing in preparing our community for the next event which is the more cost effective option. The best spending should be done through good district planning, community strategies and engagement, and development of vertical infrastructure and networks. Joint workshops have been done in partnership with disaster management and resilience experts from National Science Challenges and the likes of GNS and NIWA identifying Napier-specific steps that can be taken to improve our city's resilience. These reports have been released to the public on the East Coast LAB website and via LGOIMA, yet is not clear that any of the more substantial measures are being perused.</p>		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
<p>This should include all council owned buildings and facilities to ensure the ratepayer is receiving maximum return on investment from ratepayer owned assets, and to ensure the ratepayer is not sacrificing potential revenue to indirectly subsidise poorly performing tourism or recreational businesses. This will also help ensure that core services are also delivered from the most cost effective premises.</p>		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Fees and charges should be based on a user-pays basis with minimum possible top up from general rates.		
Officer comments:		
A change to how we fund some tourist facilities		

These businesses are run from facilities but should be separate entities. The facilities should be seen as ratepayer assets under the investment portfolio as above. The businesses should be paying their way commercially, including leases and fees to operate from the facilities to cover renewals and upgrades. The businesses should be paying for their own fit outs and O&M costs as would be normal for any commercial tenant. In regards to funding the shortfalls for the first three years, the businesses should be taking on the debt, not the ratepayers. This means the businesses should be made CCTOs and access finance independent of council. Obviously the businesses will have to put together a viable business plan and make loan applications to an appropriate commercial lender, with the rigour that goes with all that helping to ensure the business plan is viable. The onus would then be on the business (rather than the Council) to perform and cover the loan repayments.

Officer comments:

Napier City Council office accommodation

If the Library Tower is to become the home of the council offices, it should be co-located with the library in accordance with the original business case put forward and adopted in 2018/2019, however this is not a good outcome. Now is not the time to be borrowing for investment of significant amounts of capital in redeveloping an old building which then should be depreciated in order to put aside sufficient funds for future capital maintenance, as well as the ongoing operational maintenance and asset management costs. Selling and leasing back is essentially paying for the same things, but with the developer making a profit on top. This makes no sense when the council should be able to do this at cost. The council should be looking at the 'minimum viable product' that will enable staff to interact effectively and minimise costs to the ratepayer, with maximum ability to accommodate future expansions or contractions in staff numbers noting potential for city growth and the potential for 3-Waters to become part of a future regional authority. Owning a building or having a 20-year lease does not provide that kind of flexibility. Council should also aim for co-location of maximum number of services from the same site whilst concurrently enabling the use of other council sites, mobile outreach (like the library van) and regular pop-ups to increase accessibility of the community to council services in places like Taradale, Tamatea, Pirimai, Marewa, Ahuriri, and Maraenui. I think a lot more thinking needs to go on here before debt is racked up for the ratepayer to cover.

Officer comments:

Additional comments

A key issue for me is the capital expenditure that is NOT consulted on above, such as the proposal for a flash new library. I am completely opposed to the idea of taking on debt at this time for anything that is not absolutely necessary. Now is not the time to be spending money we do not have on things like a flash library, a street façade upgrade, or a new set of council offices. Capital spent must be as much as possible on things that will generate a positive net return to council coffers, reducing the burden on ratepayers, and increasing the council's ability to continue to do its job more effectively and efficiently. Trimming out wasteful and inefficient processes, and developing of highly effective and efficient business tools must be higher on that list than adding new facilities. The forecast of close to half a billion dollars in debt by year 10 is an astounding abuse of future ratepayers pockets. Back-of-a-biscuit packet calculations suggest that about 15-25% of rates at that time will be going on debt servicing (taking into account forecast rate revenue and long term average costs of capital). This will reduce the headroom the City will have at that time to fund its operations and depreciating fund capital maintenance, or to put money aside for future investments. I do not agree in the line of "intergenerational fairness" that is often put forward to support loans funding. Napier ratepayers have not paid their fair share for the last three or four decades and future ratepayers should not be required to 'pay it backwards' so that today's ratepayers can have nice things and those future ratepayers have to again make do with ageing assets and less ability to address them than we have now. This plan must be pared back to bare bones and no frills. It should be focussed on getting the council organisation lean and effective through improving productivity by removing inefficiency and waste, and establishing a culture that seeks to make every dollar count towards a material benefit to the ratepayer. In the current economic environment, all capital expenditure should be limited to getting core infrastructure and services to minimum agreed level of service and generating good data from which to develop LTP 2027 to be one that uses cold hard reality as the basis for its aspirations.

Additional officer comments

Submission: 495	Hearing: No	Attachment: No
Full Name: Gini Lawson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Do not increase rates and charges - the rate payers do not want this and can not afford this. Do you want Napier to known as the mortgagee capital of NZ because we are heading that way with council's unnecessary spending		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 496	Hearing: No	Attachment: No
Full Name: Jane Robson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
Spending needs to be kept to a minimum as people are struggling due to covid and cyclone		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
We need a bigger library for the community to use for activities like bridge/scrabble clubs etc etc . But we don't need to spend \$58 million on a new building.		
Officer comments:		
Additional comments		
Leave Emerson st alone . If you go ahead with the plans to upgrade the current councillors won't get re-elected as public are against the proposed plan		
Additional officer comments		

Submission: 497	Hearing: No	Attachment: No
Full Name: Rewa Mason	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Why should rate payers be charged for council housing? We dnt benefit from that. I as a maori want to build on our own whenua for whanau to look after us so the 2nd options we wont be using either so now what? Your still gana charge us non users more rates to make the mayor look good whilst sitting in her chair? Come on. Ur ment todo good for the people not for urself. Get invloved with mana ahuriri and work with them for the better of our people instead of stripping everyone who does good for themselves like buying a house.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Same thing why should rate payers pay this? We (this generation) got kiwi saver to save our bums and fork out for and we are goin to be NOW forking out AGAIN because council duno how to put stuff in place? We get tourists rape them of what they got not the people of this land.		
Officer comments:		
Building up our community resilience		
Council get all this money and u wana do dumb stuff with it like put water on a hill for napier to have 1 days water, like come on million dollar project for f### all. Hows this ment to help our people?		
Officer comments:		
A new approach to managing Council's investments		
Investment portfolio. Again doin things to make this mayor look good whilst being mayor. People are too poor to pay extra, people are too poor todo anything g these days and all the council wana do is make us broker. YOUR BEST INTEREST IS NOT THE PEOPLE ITS THE PLACE AND MONEY.		
Officer comments:		
Reviewing our fees and charges		
Duno what a CPI is but rates are high enough as it is. Why do people who do good get punished? Beneficiaries can sit on their bums get paid more than me and im a fulltime worker who misses out on her family because both parents gota work to pay a mortgage power food and thats all we get, no service from msd because we both work. Wer just helping the poorer get poor.		
Officer comments:		
A change to how we fund some tourist facilities		
Yea take it up for tourists only, locals should still get charged normal. If youz keep putting prices up noones gana go then what? They will close down, council will put prices up everywhere else then same thing until we have no business's. Whats the goal for thus council? All i see is wasted money on waste of time things.		
Officer comments:		
Napier City Council office accommodation		
Why so big and flash? Uv just stated above all the assests land and buildings you own and u want to waste money even more. Wake up Napier city council.		
Officer comments:		
Additional comments		

The library is the most waste of time and money you could ever think of doin. Do uz do a survey on how many people would use the library? We have 1 in taradale whats wrong with that 1? did uz get the numbers on who utilizes that place? I bet u hlf the people in this country read off their phones. Why the hell on earth would u make a big flash building which not even hlf of napier would use for 59million dollars? That could pay for ur housing crisis and probably a few retirement villages. Why does napier need to look more pretty? Id rather keep my pretty money in my own pocket to spend on my own babies and not for someone from over seas to come look at and pay nothing for. Utilize the schools to beautify napier, give them designated areas to put up art pieces not waste rate payers money for that crap. Materialistic stuff like that does nothing for any rate payer. Does napier cc have a committee that invloves manawhenua? You should have manawhenua on there, theyr all about the people not the money. What uz r offering back to the people is not a people choice its a council choice to better council members not Npaier as a whole.

Additional officer comments

Submission: 498	Hearing: No	Attachment: No
Full Name: Paula Burden	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
That way rates are increasing and general cost of living . People are going to be able to afford to live in their own homes so council needs to keep these flats and social homes . Your rising costs are going to displace people		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
You aren't hearing the people of this city we are crying we can't afford a huge rates rise .		
Officer comments:		
A change to how we fund some tourist facilities		
These should have been better managed in the first place . Charge tourists more		
Officer comments:		
Napier City Council office accommodation		
Work from home and hore and office for the occasional morning tea free meeting and while your at it reduce the number the of councilors by combining wards		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 499	Hearing: No	Attachment: No
Full Name: Rina Cavell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
To proceed with this would be a major misstep from Council. Publicity on your Facebook page makes mention of "focusing on the basics." I, and others, do not consider this to be a "basic". While the rationale of having all teams sitting under one roof is sound (improved intra team communication etc.), this is not the right time to be undertaking such an initiative.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 500	Hearing: No	Attachment: Yes
Full Name: Robert Jennings		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
We and other residents of Kaiangaroa Place, Bay View broadly accept that significant rates increases are needed to generate sufficient revenue for NCC to deal with the issues raised in the draft plan. Our concern is about the extreme, highly differential rates increases proposed for our properties compared to increases proposed elsewhere in Napier City		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>A lot of work has been put into the submission, and the level of consideration to finding an alternative solution is appreciated.</p> <p>In setting rates, Council determines how much it will cost to run the city (operating costs) and complete projects (capital costs) each year. Once those budgets have been set, rating policy is applied to determine how the cost will be spread across the city. Roughly defined, it is a tax on property to benefit the community of Napier.</p> <p>In determining this property tax, two factors always need to be kept in mind.</p>		

- 1) When creating/changing rating policy, it must always comply with the Local Government Act and Local Government (Rating) Act.
- 2) Any changes to rating policy (e.g. new rates or changes to how a rate is defined) need to be publicly consulted on before any final decision is made.

With regards to the proposed rates for 2024/25, a Resilience Rate is being proposed and consulted on as part of the Three-Year Plan. All other rates remain unchanged.

Future Rates Increases

The submission regularly references a 4.6 times ratio (mean value increase in rates for Kaiangaroa Place versus the mean for the city). Based on the information in the submission, this is a 4.4 times ratio (105.2/23.7). The submission assumes that increases in rates occur on a straight-line basis for the rates each year (i.e. 4.4 x 10%, then 4.4 x 8%). This is incorrect. Depending on the budget for each component of rates (e.g. water, waste, general), this will differently impact how rates are applied for each property. A proposed 10% increase in total rates doesn't automatically mean a 10% increase for each property. It also doesn't mean an increase of 10% for each rates component. Inflation, planned capital projects, and other factors will determine if, and how much, each component will increase on an annual basis. It is the sum of all activities across Council that is expected to increase by 10%.

Increasing the UAGC

The submitter correctly referenced Council having a 30% maximum limit (as per s.21 of the Local Government (Rating) Act). However, s.21 refers to all targeted rates set on a uniform basis (excluding water and sewerage). Were Council to increase the Uniform Annual General Charge (UAGC) to \$1,100 as proposed, NCC would be at approximately 35% as per the s.21 test. This is partly due to the Resilience Rate of \$2.16m already being proposed in 2024/25. Impact of Proposed Change to UAGC on Sample Rates Fixed rate charges benefit higher value properties. Variable charges benefit lower value properties. The General Rate is made up of two components, one being variable and one being fixed (the UAGC).

Current indicative rates

Differential Category	Land Value	Capital Value	Rates 2023-24	Rates 2024-25	Change \$	Weekly Change \$	Change %
Residential							
Average Value & Land Value	380,000	785,000	2,992	3,642	650	12.50	21.7%
Average Value - above average LV movement	450,000	785,000	3,099	4,031	931	17.91	30.0%
Low Value residential	220,000	495,000	2,210	2,819	609	11.71	27.5%
Parklands Residential	460,000	1,040,000	3,158	4,092	934	17.96	29.6%
Te Awa Residential	345,000	860,000	2,995	3,510	515	9.90	17.2%
Bay View Residential	370,000	570,000	2,920	3,523	602	11.59	20.6%
Ex Rural Residential (City fringe)	870,000	1,390,000	4,794	6,065	1,271	24.44	26.5%
Commercial / Industrial							
Other Commercial Average	1,126,000	2,155,000	13,775	17,453	3,678	70.74	26.7%
CBD Average	771,000	1,463,000	11,318	14,383	3,065	58.95	27.1%
Industrial Average	936,000	1,774,000	13,012	14,131	1,119	21.52	8.6%
Bay View Average Commercial	473,500	855,500	6,980	7,556	576	11.09	8.3%
Rural Average Commercial	457,200	1,610,600	7,031	7,446	415	7.98	5.9%
Rural							
Average Rural	1,832,800	2,320,400	7,147	7,991	844	16.24	11.8%
Rural Residential							
Bay View Average	375,400	782,700	2,801	3,008	208	4.00	7.4%
Other Rural Residential in Stormwater area	457,500	875,900	2,815	3,070	255	4.90	9.1%
Other Rural Residential outside Stormwater area	457,500	875,900	2,505	2,811	307	5.90	12.2%

Indicative rates with UAGC of \$1,100

Differential Category	Land Value	Capital Value	Rates 2023-24	Rates 2024-25	Change \$	Weekly Change \$	Change %
Residential							
Average Value & Land Value	380,000	785,000	2,992	3,795	803	15.44	26.8%
Average Value - above average LV movement	450,000	785,000	3,099	4,108	1,009	19.40	32.6%
Low Value residential	220,000	495,000	2,210	3,144	933	17.95	42.2%
Parklands Residential	460,000	1,040,000	3,158	4,159	1,001	19.25	31.7%
Te Awa Residential	345,000	860,000	2,995	3,700	705	13.56	23.5%
Bay View Residential	370,000	570,000	2,920	3,686	766	14.73	26.2%
Ex Rural Residential (City fringe)	870,000	1,390,000	4,794	5,693	898	17.27	18.7%
Commercial / Industrial							
Other Commercial Average	1,126,000	2,155,000	13,775	15,063	1,288	24.78	9.4%
CBD Average	771,000	1,463,000	11,318	12,933	1,615	31.06	14.3%
Industrial Average	936,000	1,774,000	11,074	12,193	1,119	21.52	10.1%
Bay View Average Commercial	473,500	855,500	6,980	6,796	-184	-3.53	-2.6%
Rural Average Commercial	457,200	1,610,600	7,031	6,731	-300	-5.76	-4.3%
Rural							
Average Rural	1,832,800	2,320,400	7,147	6,880	-267	-5.13	-3.7%
Rural Residential							
Bay View Average	375,400	782,700	2,801	3,207	406	7.81	14.5%
Other Rural Residential in Stormwater area	457,500	875,900	2,815	3,188	374	7.19	13.3%
Other Rural Residential outside Stormwater area	457,500	875,900	2,505	2,930	425	8.18	17.0%

If Council were able to increase the UAGC to \$1,100 per property, commercial property and properties in higher socio-economic areas would benefit at the cost of lower socio-economic areas. Some notable changes would include:

- Bay View Residential rates increase from 20.6% to 26.2%
- Low Value Residential rates increase from 27.5% to 42.2%
- Other Rural Residential in Stormwater Area increase from 9.1% to 13.3%
- Ex Rural Residential (City Fringe) rates decrease from 26.5% to 18.7%
- Ex Rural Residential (City Fringe) rates decrease from 26.5% to 18.7%
- CBD Average rates decrease from 27.1% to 14.3%
- Average Rural rates decrease from 11.8% to -3.7%

Capping Rates Increases

The submission proposes a cap of 50% (per property) on rates increases. On paper this is a reasonable suggestion. However, the application is more complex.

Increases in rates over 50% for some properties is due to property revaluations (as the allocation of rates is based on registered property valuations). The increase in property values is a byproduct of the desirability of land by the market. It means that the asset is worth more money.

Council should not provide rates relief due to short-term market movements that benefit the owner through an increase in the value of their property asset. Further, there are unintended consequences with passing the balance of rates on to other properties, as it may affect other properties that were below the 50% threshold. In this proposal, properties that have a lower revaluation change are required to fund owners who have had a higher appreciation in their assets.

The submission also suggests that "...there may need to be a very small increase in the rating factor for General rates to compensate for the proposed cap on rates increases." The General Rate is based on the amount budgeted by Council. Once the UAGC is determined, the balance is calculated across each property by a rating factor so the result should be Budget = General Rate + UAGC. Any change in the General Rate factor may mean that Council over-collects or under-collects on the budgeted amount. The budgeted amount required determines the rating factor, not the other way round.

Please note that where Council amends a policy that will materially impact on rates for certain property classes or groups of properties, phasing is used to smooth the effect. This occurred when a full review of the Revenue & Financing Policy and associated rating system was amended in 2021. In this instance, phasing is not appropriate, as the proposed Resilience Rate applies to all rateable property units as a fixed rate.

Decision Making Section 82A contains the following:

82A Information requirements for consultation required under this Act

- (1) This section applies if this Act requires a local authority to consult in accordance with, or using a process or a manner that gives effect to, the requirements of [section 82](#).
- (2) The local authority must, for the purposes of [section 82\(1\)\(a\) and \(c\)](#), make the following publicly available:
 - (a) the proposal and the reasons for the proposal; and
 - (b) an analysis of the reasonably practicable options, including the proposal, identified under [section 77\(1\)](#); and
 - (c) if a plan or policy or similar document is proposed to be adopted, a draft of the proposed plan, policy, or other document; and
 - (d) if a plan or policy or similar document is proposed to be amended, details of the proposed changes to the plan, policy, or other document.
- (3) In the case of consultation on an annual plan under [section 95\(2\)](#), instead of complying with subsection (2), the local authority must prepare and adopt a consultation document that complies with [section 95A](#).
- (4) Nothing in this section applies where the special consultative procedure under [section 83](#) is required to be used.
- (5) Nothing in this section limits the application of [section 82](#).

Section 82A: inserted, on 8 August 2014, by [section 24](#) of the Local Government Act 2002 Amendment Act 2014 (2014 No 55).

The legislation is referring to the activities and the change in activities that are proposed, not the proposed change to rates charges. Rates for each property are a by-product of the proposed activities, not the other way around.

For the current consultation, the only rating matter that is proposed is the Resilience Rate. Details of the options around this rate have been included in the proposal, which satisfies section 82A.

The Three-Year Plan consultation information meets the section 82A requirements through describing the activities as proposed and the impact that these proposed activities will have on the finances of Napier City Council. A section is included that contains details on the proposed rates for the city and the impact that these rates will have on a selection of properties with average characteristics. In addition to the Three-Year Plan consultation information, a rates calculator has been provided to show the impact that the proposals may have on individual properties. With regards to s.82A(2)(b), options for each of the consultation items have been included in the consultation information, with analysis of the impacts these will have.

Final Comment

In setting rates each year, Council looks at the impact on ratepayers, such as affordability, and tests the limited levers available (within the law and current policies) to see if there is a “best fit” for the wider community. With the cost of running the city increasing significantly, all property owners need to contribute. If one property pays less, then another must pay more (and vice versa). Council cannot be subject to changes in short-term economic factors, that is, land revaluations, when developing long-term policy for the city. Although well-considered, Council would not legally be able to increase the UAGC to the amount recommended in this submission. As identified, there are also several unintended consequences in doing so and then further “smoothing” the rates.

Attachment:

SUBMISSION ON NAPIER CITY COUNCIL PROPOSED RATES CHANGES FOR 2024/25 REGARDING 32 KAIANGAROA PLACE AND ADJACENT PROPERTIES ON KAIANGAROA PLACE.

I, and other residents of Kaiangaroa Place, Bay View, broadly accept that significant rates increases are needed to generate sufficient revenue for Napier City Council to deal with the issues that are raised in the Draft Three-Year plan.

My concern, and that of other residents, is about the extreme, highly differential, rates increases proposed for our properties, which we believe are out of all proportion to the increases proposed elsewhere in Napier City.

I make specific proposals about how our concerns might be remedied within the context of broadly maintaining the revenue for Napier City to achieve its proposed three-year plan.

KEY ISSUES REGARDING THE PROPOSED RATES INCREASES

- 1) The proposed 2024/5 rates increases of 114% for 32 Kaiangaroa Place, and an average increase of 105% for properties 18-36 Kaiangaroa Place, are shown in Table 1 below.

TABLE 1

Kaiangaroa Place, Bay View, Rural Residential Zone – proposed rate changes for 2024/5

		2023/4				2024/5		
	Land val \$k	Cap val \$k	Rates	Land val \$k	Cap val \$k	Rates	\$ change	% change
18	780	1,790	\$4,112	1,400	2,830	\$8,272	+\$4,153	+101%

20	455	1,140	\$2,833	910	1,910	\$5,798	+\$2,965	+105%
22	580	1,400	\$3,304	890	1,950	\$5,726	+\$2,422	+73%
24	455	940	\$2,823	910	1,750	\$5,745	+\$2,922	+104%
26	500	1,140	\$2,998	1,000	1,970	\$6,203	+\$3,205	+107%
28	500	980	\$2,989	950	1,750	\$5,916	+\$2,927	+98%
30	550	1,220	\$3,185	1,100	2,380	\$6,767	+\$3,583	+112%
32	475	1,150	\$2,905	1,000	2,000	\$6,255	+\$3,310	+114%
32A	420	420	\$2,599	950	1,800	\$5,993	+\$3,394	+130%
34	620	1,570	\$3,456	1,200	2,480	\$7,230	+\$3,744	+109%
36	660	1,300	\$3,590	1,250	2,150	\$7,332	+\$3,742	+104%
Local	average	increase						+105%
Napier	average	increase						+23%
Ratio	Local to	NCC	average	increases				X 4.6

The proposed increases in 2024/25 for the Kaiangaroa Place properties, individually and collectively, are unjustifiably large and grossly inequitable in the context of:

- an average 23% rates increase for the whole of Napier;
- average rates increases ranging from 17% to 30% for the seven categories of Residential properties as shown in the table "Examples of proposed rates..." on page 36 of the NCC Consultation Document; and
- average rates increases of 7.4% to 12.2% for the three categories of Rural Residential properties also shown in the table "Examples of proposed rates ..." on page 36.

The proposed 2024/5 rates increase for 32 Kaiangaroa Place is 5 times the 23% average increase for Napier as a whole, and 15.5 times the 7.4% average increase for Bay View Rural Residential.

The average proposed 2024/5 rates increase for 18-36 Kaiangaroa Place is 4.6 times the average increase for Napier as a whole, and 14 times the average increase for Bay View Rural Residential.

2) Forecast rates increases of 10% in 2025/6, and a further increase of 8% in 2026/27 on average for the whole of Napier, would result in further grossly inequitable increases for the properties at Kaiangaroa Place. The 4.6 x ratio between average increases in Napier as a whole and those in Kaiangaroa Place in 2024/5 will also apply to these forecasts for 2025/6 and 2026/7.

As shown in Table 2 below, over the three years, the rates for 32 Kaiangaroa Place will more than double from 2023/4 to 2024/5, then become more than 3 x 2023/24 in 2025/26, and well over 4 x 2023/4 for 2026/7. Similar changes will apply to all of properties 18-36 Kaiangaroa Place.

These successive disproportionate increases in rates literally “double-down”, and “double-down” again on the 2023/24 rates, further worsening the gross inequities of the proposed rates increases for 2024/25.

TABLE 2

32 Kaiangaroa Place, Bay View Rural Residential Zone - Forecast rates changes for 2025/6 and 2026/7

Rates	forecast	2025/6	+10%	X 4.6	= > 46%	local	increase	
		2026/7	+8%	X 4.6	= >37%	local	increase	
# 32	rates	2023/4	2024/5	change	2025/6	change	2026/7	change
		\$2,905	\$6,215	+ 114%	\$9,074	+ 46%	\$12,431	+ 37%
Versus	2023/4		+ 114%		+ 312%		+ 428%	

Among the seven categories of Residential Properties shown in the table headed “Examples of proposed rates....” on page 36 of the Consultation document, the two highest average increases for 2024/25 are 29.6% and 30% - i.e. 1.3 x the Napier-wide average of 23%.

Applying that 1.3 ratio to the proposed 10% and 8% forecast increases for 2025/26 and 2026/27 results in increases of 13% on average in 2025/26 and 10.4% in 2026/7.

For these seven property categories, typical average 2023/24 rates of \$3000 (+/- \$100), are proposed to increase to \$3500-4100 in 2024/25, and would increase to \$3950-4600 in 2025/26, and then to \$4360-5080 in 2026/27.

The upper end of this range of increases, i.e. rates of \$5100 in 2026/27 compared to \$3100 in 2023/24, is an increase of 165% over three years - vastly less than the 400+% increase for properties in Kaiangaroa Place.

3) The properties on Kaiangaroa Place and other Rural Residential properties in Bay View currently receive a differential rating that reduces the General Rates rating factor by 10% . For a typical property on Kaiangaroa Place with total 2023/24 rates of c. \$3000, that differential provides a reduction in rates by less than \$300.

This level of differential rating comes nowhere close to compensating for the rates-funded services that are not provided to Kaiangaroa Place, and probably for other Rural Residential properties in Bay View.

In Kaiangaroa Place, the property owners own and maintain:

- the road surface, stormwater kerb and channel system, a sediment-detention pond for stormwater, and the verges of the private road access;
- the drinking water storage and distribution system, including the cost of pumping water to hill-top storage tanks;
- provide and maintain a stand-alone fire-fighting water supply in storage because we have no pressurised water supply, distribution system or hydrants for fire- fighting.

Properties 18-36 Kaiangaroa Place each pay \$1200/year to a local residents association to fund these services which are provided for from general rates to other ratepayers.

In addition, Kaiangaroa Place has no street lighting, and neither refuse nor kerbside recycling are not collected at the property gate as they are elsewhere.

This lower level of services, which is nowhere near compensated for by the 10% general rate rating differential, makes the huge proposed rates increases even more unreasonable and inequitable. The differential rating reduction should be increased to achieve a rates reduction in the order of \$1200/year to fairly compensate property owners for the cost of self-providing services that other properties receive from rates

REMEDIES PROPOSED

I propose three reasonable and practicable means by which the gross inequities imposed on properties in Kaiangaroa Place (and likely on some other rural Residential Properties in Bay View) could be significantly reduced:

- 1) Increasing the Uniform Annual General Charge (UAGC) significantly and making revenue-neutral reductions in General Rates. This would be significantly more fair and equitable than the current proposals in the Three-Year Plan;
- 2) Significantly increasing the differential in the General Rate rating factor for Bay View Rural Residential properties. This would more fairly compensate for the services that are not received but are paid for directly by residents in addition to rates; and,
- 3) Setting a cap on the maximum rates increase in any year for any property.

I explore each of these, and the combined effect, in more detail below.

Increasing the UAGC and making revenue-neutral reductions in the proposed General rates.

In 2015/16 the UAGC was \$340, and was 34% of the General Rate for 32 Kaiangaroa Place. At that time, and earlier, Napier City had a reasonably equitable rate-setting combination of its UAGC, General Rates, and fixed charges.

For 2024/25, the proposed UAGC is \$538 and is 12.5% of the General Rate of \$4,275 proposed for 32 Kaiangaroa Place. I submit that the UAGC is now far too low as a proportion of both General rates and total rates, and that this unfairly imposes too much of the rate-gathering burden on General rates based on land value.

I propose that the UAGC be approximately doubled to \$1,100 to more evenly spread the burden of rates. I further propose that the rating factor for General rates be adjusted from that proposed such that the combined UAGC and General will be broadly revenue-neutral for the proposed 3-year plan.

Below, I analyse the likely impact of my proposals on the average rates for each of the seven categories of Residential property and the three categories of Rural Residential properties that are used in the table “Examples of proposed rates...” on page 36 of the Consultation document.

Table 3, below, shows: a) the average proposed Total rates increase for each category; b) the plan-proposed increase in fixed charges and UAGC; c) the average proposed increase in General rates (Total increase less plan-proposed increases in fixed charges); and, d) the revenue-neutral average change in General rates required if the UAGC was increased from \$538 to \$1100.

TABLE 3
Effect on required General Rates (on average) if UAGC is increased to \$1100

Residential	Average Total rates change as proposed \$	Change in fixed charges \$	General rate change (\$)	Required General Rate change (\$) if UAGC is increased to \$1100 (+\$562)
Average value and land value change	650	195	455	-107
Average value and above average LV change	931	195	736	174
Low value residential	609	195	414	-148
Parklands residential	934	195	739	177
Te Awa residential	515	195	320	-242
Bay View residential	602	195	405	-155
Ex rural residential	1271	195	1076	514

General Rate on LV of \$1,000,000	\$2,835
UAGC	\$1,100
Other fixed charges	\$1,390
Total	\$5,325
Increase from 2023/24	\$2420 (83%)

A differential rating for Rural Residential of 30% produces a significant reduction in the rates increase for 2024/25 from 114% to 83%. But this is still 2.75 times the highest average increases of c 30% shown in the table on page 36 of the consultation document, and 3.6 times the Napier wide average.

Even with the changes to UAGC and rating differential that I propose, the rates increases proposed for properties in Kaiangaroa Place remain highly disproportionate and inequitable. Applying the 3.6 ratio of Kaiangaroa Place increases to average Napier increases to the forecast rates increases for 2025/26 and 2026/27 brings the forecast rates increases for the second and third years of the plan, respectively, to 36% and then 29%.

Cumulatively, relative to 2023/24, rates increases will be 183% in 2024/25, 249% in 2025/26, and 321% in 2026/27. The upper end of the range of cumulative forecast increases for the various groups of properties in the table on page 36 of the Consultation document, is 165%, as shown on page 3 of this submission - approximately half of the increases for Kaiangaroa Place properties

Additional remedies are thus required to achieve a more equitable outcome. Below, I propose a percentage cap on annual rates increases

Setting a cap on annual rates increases

Increasing the proportion of rates generated from UAGC relative to General rates is undoubtedly a step in the right direction of more equitable rates in general. And, as shown above in Table 3, increasing the differential rating reduction for Rural Residential properties to 30% would be justified if the UAGC is increased to \$1100.

But even after taking these two steps, as Table 4 shows, the rates increases that would be incurred by properties on Kaiangaroa Place (and probably others in Rural Residential zones at Bay View) remain very disproportionate to the increases proposed for almost everywhere else in Napier.

I therefore propose that in addition to the increase in UAGC, and retention of the current rating factor for General rates at the 2023/24 level, and a 30% differential rating reduction for Bay View Rural Residential properties (all of which will provide enduring more equitable rates), there should be a Cap on annual increases in rates for all properties of 50%, at least for the duration of the proposed three-year plan. That is still more than twice the average increase for Napier as a whole in 2024/25, and 66% greater than the highest average increase for Residential properties (30%) for 2024/25 shown in the table on page 36 of the consultation document.

Applying that cap to 32 Kaiangaroa Place, as an example, would give a (capped) rate increase of 50% in 2024/25, a 46% increase as per Table 2 in 2025/26, and a 37% increase in 2026/27, for a cumulative rates increase over the three-year plan of 300%. That is still 80% greater cumulative increase than for the highest average increase group of properties in the page 36 Table of the Consultation document, and double the cumulative forecast increases for Napier on average (146%).

Although a 200% increase in rates over three years is unpalatable, I could accept that as reasonable when compared to a 150% increase on average for the whole of Napier.

I therefore submit that, in addition to the remedies proposed earlier in this submission, a cap of 50% increase in any one year should be set for rates increases. This would provide a reasonable degree of equity during a period of substantial increases, while still allocating a greater proportion of rates to higher-valued properties.

Depending on the number of properties with rates increases for 2024/25 that exceed 50% (this number must be small given the average increases shown in the table of page 36 of the Consultation document), there may need to be a very small increase in the rating factor for General rates to compensate for the proposed cap on rates increases.

Limitations on increasing the UAGC

The Local Government Rating Act 2002, S 21 (1) and (2) (a), sets an upper bound of 30% of total rates to be obtained from a Uniform Annual General Charge.

The "grand average" of the average total rates for the seven Residential groups of properties in the table on page 36 is \$3,929 for 2024/25. A UAGC of \$1,100 is 28% of that grand average total.

The "grand average" of the average total rates for the three Rural Residential groups of properties is \$2,963. A UAGC of \$1,100 is 37% of that grand average.

The "grand, grand average" total rates for all 10 groups of residential properties is \$3,466, and a UAGC of \$1,100 is 31.7% of that figure.

The proportion of rates raised by a UAGC of \$1,100 will be less than 30% of the total when Commercial and Industrial and Rural Rates are included in the total rates collected.

Decision making

S 77 (1) (a) of the Local Government Act 2002 requires that "A local authority must [my emphasis], in the course of the decision-making process, –

(a) seek to identify all reasonably practicable options for the achievement of the objective of a decision".

I submit that the proposals made in this submission of a) increasing the UAGC to \$1,100, b) not increasing (or only minimally increasing for revenue-neutrality) the rating factor for General Rates, and c) increasing the differential rating for Bay View Rural Residential properties to 30% reduction are all reasonably practicable options that,

taken together, will achieve the objective of rate-setting to fund the Napier City Council Plan Budget for 2024/5 and the subsequent two years of the three-year plan. In addition, they will make a significant and permanent step forward in more equitable rate-setting.

I further submit that setting a cap of 50% increase in rates in any one year of the proposed three-year plan is also a reasonably practicable option that, perhaps with a very minor increase in the rating factor for General rates, will achieve the objective of rate-setting to fund the Napier City Council Plan Budget for 2024/5 and the subsequent two years of the three-year plan. In addition, this will make a significant step in more equitable rate-setting for any individual year of the three-year plan and, in particular, for the 2024/25 year.

and

“(b) assess the options in terms of their advantages and disadvantages”.

I submit that the proposals made in this submission provide the advantage of greatly reducing the gross inequities of the proposed rates increases whereby ratepayers such as myself face rates increases five times larger than the Napier-wide rates average increase, and that there are no disadvantages to the these proposals as the changes proposed will be (or can easily be made, with very minor adjustments to the rating factor for General rates to be) revenue-neutral for the proposed three-year plan. The proposals made here do no violence to the budget and revenue objectives of Napier City Council for the next three years.

I think it is plain that the proposed three-year plan and the annual plan for 2024/25 include significant differences from the Long Term Plan’s content for the 2024/25 financial year. Accordingly, under S 95 (2), consultation on the Annual Plan must conform to the requirements of S 82A of the Local Government Act 2002, which in ss (2) (b) requires “an analysis of the reasonably practicable options, including the proposal”

I submit that Napier City Council has not, in the consultation document, provided an analysis of the reasonably practicable options for achieving its rating revenue requirements for 2024/25 and subsequent years. Rather, it has presented a single proposal for very large General Rates increases with minor adjustments to the UAGC and other fixed charges, with no consideration of alternative means for achieving the same revenue requirements. Specifically, Napier City Council has not provided an analysis of the reasonably practicable options of increasing the UAGC and adjusting General rates in a revenue-neutral manner to achieve its financial objectives. Nor has it provided any analysis of adjusting the differential rating for Rural Residential properties to take account of the large and glaring inequities that are apparent in the proposal made in the consultation documents. If such analyses have been undertaken, they do not seem to have been made publicly available as part of the consultation, as required by S 82A. It would be unfortunate and unhelpful if Council fails to: a) consider the reasonably practicable options made in this submission; b) assess their advantages and disadvantages in comparison to what is proposed in the consultation document; and c) make publicly available its consideration and analysis of the respective advantages and disadvantages, as required by the Local Government Act 2002.

Submission: 501	Hearing: No	Attachment: No
Full Name: Liz Grossman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>The National Aquarium is an incredibly important tourism attraction for Hawke's Bay. It's popular with cruise tourists and international visitors who have a passion for wildlife, particularly from a conservation perspective. It also offers a fantastic education offering for children (and also adults). I fear that closing down the Aquarium would reflect badly on Hawke's Bay and show that we are not part of the wildlife conservation narrative that the rest of the world is starting to journey on.</p>		
Additional officer comments		

Submission: 502	Hearing: No	Attachment: No
Full Name: Warren van den Ende	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 503	Hearing: No	Attachment: No
Full Name: Paul McLean	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Need some emergency housing but Central Govt. should pay for this. NCC focus should be on Retired/Disabled persons. Rent capped at 25% of income		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Maybe buy /lease units in established retirement villages as well as upgrading /replacing existing NCC owned villages		
Officer comments:		
Building up our community resilience		
continue with rate but want more emphasis on using natural barriers, plantings etc .A determined council buy- in to lower co2, eco friendly options,		
Officer comments:		
A new approach to managing Council's investments		
Only if it doesn't create another layer of fees, costs . I'm sure there should be enough financial skills already in council execs to manage a fund or two.		
Officer comments:		
Reviewing our fees and charges		
We have to live within our income and debt servicing costs. all increases capped with CPI.		
Officer comments:		
A change to how we fund some tourist facilities		
a beautiful well maintained city with fresh paint ,lovely looking gardens and no clutter will bring as many Tourists (probably many over 65yrs people) as fancy costly attractions that get worn out and tired looking in a short time. Also find the "can't do, won't work " people in the council members and employees and sack them		
Officer comments:		
Napier City Council office accommodation		
what ever is the best financial deal is the way to go.		
Officer comments:		
Additional comments		
More assurance and info on what NCC are doing about climate change. Become the FIRST EV city in NZ and be known for being innovated in promoting climate change solutions. This might be more of interest to Tourists as a costly aquarium converted into a science for the future climate changes solutions for our grandchildren's world. How many EV's , hybrids does the council own? etc....		
Additional officer comments		
Officers are currently undertaking work to understand our current emissions position. This work will help us to identify and prioritise emission reduction opportunities so Council can develop and implement an emissions reduction plan. In developing an emissions reduction plan, Council will consider which options they will adopt and implement to help NCC work towards Aotearoa New Zealand's legislated 2050 emissions reduction targets. We are working on a comprehensive organisational greenhouse gas inventory to understand the impacts that result from Council operations and services. This first step will help us to set a baseline we can report and measure against. It will also help identify and prioritise emission		

reduction opportunities so we can develop and implement our reduction plan. Council is also looking to engage in regional emissions reduction policy development, and adopt recommended national, regional, and local guidelines to develop standards, regulations and activity plans.

Submission: 504	Hearing: No	Attachment: No
Full Name: Robert & Evalyn Gardiner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Valuation No: 0978011100. Legal Description: Lot 1 DP17260 We are objecting to the OVER 83% increase of our 2024/25 Rates. This is beyond a ridiculous increase when you have stated that there would be an approximate 23% increase for this rating period. WHY AND HOW CAN YOU JUSTIFY THIS RIDICULOUS INCREASE ????? You have also added Stormwater charges to our account when it states on the back of your Rates Instalment Notice that "Rural properties are EXEMPTED" from this charge. Robert Bruce and Evalyn Gardiner		
Additional officer comments		
Please refer to the Three Year Plan for details on why rates are increasing across the city. With regards to your property, the recent revaluation saw your Land Value increase from \$350,000 to \$585,000 (a 67% increase). Land Value is used to determine the General Rate (the largest component of your rates bill). This will be the biggest driver behind the increase. Please note that your property is defined as "Rural Residential" (differential 4), not "Rural" (differential 3). Rural properties remain exempted from the storm water rate.		

Submission: 505	Hearing: No	Attachment: No
Full Name: Sheryl McLennan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Just here to say I support the Faraday museum, I had an amazing time there and think it's a wonderful resource		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 506	Hearing: No	Attachment: No
Full Name: james phillips	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
Re proposed 23.7% rate increase. How are people like ourselves, late seventies on National Super cope with massive rate increases. This would make out rate increase over the last five years over 107%. Surely some adjustment should be made for people like ourselves who have lived in the same house for over fifty years, paying tens of thousands of dollars in rates during that time. As we are both on National Super we don't qualify for any rebate.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 507		Hearing: No	Attachment: No
Full Name: Jocelyn MacKinnon		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			
While I can understand your preferred option I am very concerned about the consequences for those people currently in Council houses and also for those in our community who need the support of Council housing. Homelessness is a real issue and I can see this adding to the problem. I have not seen any proposals around how to deal with those who need a council house in the future.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
No comments added			
Officer comments:			
Building up our community resilience			
Yes I agree that the Resilience Rate should continue HOWEVER there should be robust ringfencing of the fund. A strong set of criteria for the use of the fund should be developed and published. Councils appear to be far too ready to use reserve funds for the next beautification project under the guise of "internal funding."			
Officer comments:			
A new approach to managing Council's investments			
No comments added			
Officer comments:			
Reviewing our fees and charges			
Yes fees and charges need to be reviewed and increased if necessary. Please consider the idea of staggered rates, cheaper at some times of the day for parking charges or in the case of Ocean Spa or the Aquarium - a cheaper rate for locals.			
Officer comments:			
A change to how we fund some tourist facilities			
If loan funding is necessary to support these facilities then there has to be an end plan. Become viable within the three years or cease the operation. We cannot support loss making ventures indefinitely. What would be the benefit of continuing loss making activities?			
Officer comments:			
Napier City Council office accommodation			
I have reservations about providing offices when the trend since Covid is more and more that people work from home or only attend the office rarely. I think we should have seen some basic costings around the funding of strengthening and redeveloping the tower compared with the cost of renting. How long would it take to recover the cost of the project by eliminating the rental expense?			
Officer comments:		Absolutely - we need to make sure policies such as working from home lead to a productive and engaged workforce. We are also looking at occupancy trends for Councils across Aotearoa to make sure we are aligning our aspirations within industry levels. This has led to a 70% Occupancy estimate, which would allow us to rent the top floor and recoup some costs. It would be between the 25th and 30th year that we would make back the rental cost equivalent.	
Additional comments			

The idea of a Napier Aquatic Centre should be shelved. Setting aside \$75million at this time when it was clear that it was an extremely contentious issue when it was raised previously is not wise. There is a facility in Onekawa and an excellent facility in Hastings. Much better for the two cities to share facilities and costs. Revitalisation of Emerson Street at a time of inflation and for many real hardship financially is not one of your better ideas. The street works as it is, it is not dangerous and there is no need to add this to the ratepayers burden. As the Council itself has said in the consultation document 'we need to live within our means" and it would be more prudent to decide to do this at a later date. Let us concentrate on the recovery from the cyclone.

Additional officer comments

Submission: 508	Hearing: No	Attachment: No
Full Name: Joseph McAleese		Organisation: Kaiangaroa Residents Association
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I support the submission by Andrew Pearce of 32 Kaiangaroa Place. Further to that there is an inference (HB Today article) that "Hill Dwellers" are the lucky ones given flood waters did not affect them. Cyclone wind, rain and slips do ravage hill properties and I have parted with \$80,000 less \$18000 insurance assistance for remediation work. The proposed increases for Kaiangaroa Place are unfair to the extreme.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I fully support the revised submission from Andrew Pearce of 32 Kaiangaroa Place on behalf of all Kaiangaroa Place residents.		
Additional officer comments		

Submission: 509	Hearing: No	Attachment: Yes
Full Name: Gary Curtis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
See attached submission		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
See attached Submission		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
See attached submission		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
See attached submission		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
See attached submission		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
See attached submission		
Officer comments:		
Additional comments		
See attached submission		
Additional officer comments		

Attachment:

NCC Three Year Plan 2024-27 Consultation submission - Gary Curtis

My comments on the specific proposals follow these 'General Submission Comments'.

Consultation Documentation

I would respectfully suggest/request that in future when printing a consultation document, to avoid the need for residents to

- have to go to the not very user friendly Council website which is laborious and time consuming
- or
- go to a library or the Customer Service Centre to get a copy of the full document to obtain all of the relevant information to enable a considered and informed decision

that **all** of the various options with pro's and con's be printed in the document distributed to NCC householders.

This will result in residents making a more balanced decision on which option to support.

A cheaper 'newspaper' type document would be perfectly acceptable and I do not think any unnecessary coloured photos should be included in the documentation. Their removal could in fact help reduce the printing costs.

Emerson Street Upgrade - CBD – Parking fees

The NCC is going to spend thousands of dollars upgrading Emerson Street - in the hope it will **encourage** foot traffic.

Undeniably most people will travel to the CBD by private vehicle.

The Council is proposing to increase the parking fees in nearby car parks by up to 50% (from \$2 to \$3 per hour) which I believe will have the completely opposite effect of 'encouraging' people to visit and stay in Emerson street longer.

I think Council should decide what their priority is – **Increased Foot Traffic in Emerson Street** (and perhaps all of the CBD) or **increased parking fees revenue**.

If it is **increased foot traffic** *not* increasing the parking fees would be a good start.

Service Expectations

It is apparent that the "Service expectations" of NCC residents is a large component of the Council's expenses.

Residents' opinions were last canvassed in the Council's 10 year plan.

Just as Cyclone Gabrielle has given the Council new issues to deal with I believe the unprecedented cost of living crisis NCC residents are facing should be the catalyst for the Council to take a far more **proactive approach** to reducing the costs associated with residents' service expectations by whatever means necessary - including reducing the 'level' of or if considered appropriate removing some services completely.

Residents on fixed incomes like the pension, sickness, unemployed, invalid benefits and those who pay rent (many of whom are on a benefit as well) are going to struggle to get the extra \$650/\$700 a year to pay their NCC rates (let alone the extra \$155 (Average) HBRC rates) or increased rent bearing in mind those that can ***are already taking advantage of the reduced rates hardship option offered by the Council.***

Any reduction in rates – regardless of how small – will be huge for those people who are really struggling financially.

NCC Three Year Plan 2024-27 Consultation submission (Specific Proposals:) - Gary Curtis

Council Housing

I have chosen Option 2C for the following reasons.

1. Leasing the assets would result in virtually no involvement by NCC staff which **should** result in cost savings.
2. Current tenants will still have somewhere to live and ratepayers will no longer have to subsidise the cost of tenanted housing.
3. There would be a cost saving for ratepayers after year 1.

Community Resilience

I have chosen Option 1.

Whilst I support the concept I believe the fund should be 'strictly ringfenced' so it can only be used for projects (as noted in the consultation documentation) such as improving our stormwater network so businesses can continue to operate and residents are safe from flooding.

The consultation documentation states the money could be used for activities like civil defence planning or working with other organisations to get the community prepared for emergencies. I think using money from the fund for these types of activities has an inherent risk that money will flitted away especially if Council has unexpected financial problems from unrelated activities and finds reasons as to why it could use the fund.

Councils Investments

I have chosen Option 2 for the following reasons.

- Savings in rates for some residents at this time will make huge difference for them
- This Option to set up a Councill Controlled Trading Organisation can be revisited in the future.

Council Accommodation

I have chosen Option 2 for the following reasons.

1. Despite spending a great deal of time looking at a number of 'supporting documents' I could not find out what the expected full and final cost of the 'strengthening and refurbishing the existing building' is going to be.
2. According to the consultation documentation- *it is likely that the building will be ready to reoccupy in 2027.*
What happens if occupation takes another year or longer?
I am reluctant to support an option that will basically give Council carte blanche to continue spending ratepayers money without any accountability.

Fees and Charges

I have chosen Option 1.

In general I support 'user pays'.

Activities Funding

I have chosen Option 1.

However, there needs to be some protection for ratepayers to ensure they are not called upon to 'bale out' these commercial type activities if they fail to remain financially viable.

Submission: 510	Hearing: No	Attachment: No
Full Name: Helen Howard	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 511	Hearing: No	Attachment: No
Full Name: Sally Whyte	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 512		Hearing: No	Attachment: No
Full Name: John Wuts		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Retirement housing only			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
with mixed delivery			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
what is the intended amount to be set aside for this? what part of the rates will this amount to?			
Officer comments:		A total of \$2.16 million in year one, or 2.45% of rates will be rated for the Resilience Rate.	
A new approach to managing Council's investments			
How is this CCTO going to be funded? Not another level of bureaucracy with an ever increasing number of manager, assistant managers ,secretaries and consultants??			
Officer comments:		The CCTO will be funded from general rates. Many of the assets Council holds have been managed as an activity (providing a service) with less emphasis on commercial returns. The intention of the CCTO is to improve overall returns and grow Council investment assets well above where they are now. The net effect is to put Council and the community in a better position. A simple way to look at it is that Council currently earns a dollar. The CCTO may cost 50 cents, but provides Council the opportunity to make 2 dollars. Sure there is a cost, but the net benefit is higher. It isn't an immediate gain though (it will take time) and the project is a big one designed to provide the community with increasing benefit over many years.	
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Please look at cost savings first? How many lifesavers/supervisors do we need at Ocean Spa? We have swum there with more staff than swimmers at times. Do we really need a full time security guard there? Also noticed a NCC ute being parked all day at the back - could council have a look at the number of vehicles employed and their usage?			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation			
Agree with having all council staff under one roof but can't see why council has to own the premises. Have a look at the costs over say, a ten year period, between owning and leasing.			
Officer comments:			
Additional comments			

You mention you have to work to a budget. That doesn't appear so, as most households have a set income so cannot spend more than they receive. It appears councils in New Zealand see ratepayers as cash cows that can be milked ad infinitum, regardless of the fact that a greater portion of the population is moving in a retirement mode, often with a very limited income ! If you are a member of LGNZ, it is high time councils start lobbying the government to review council funding methods.

Additional officer comments

Submission: 513	Hearing: Yes	Attachment: No
Full Name: Ben Kingsford	Organisation: Napier Youth Council	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
There is no easy solution to this problem and it has sparked a contentious debate among youth council members. Napier Youth Council believes in shifting the focus towards retirement housing and selling social housing villages. In an ideal world, the council would have enough money to continue both social housing and retirement housing and would be able to renovate all housing to a higher standard, however, we do not live in this ideal world, therefore shifting the focus towards retirement housing is the best alternative. The youth council believes that the sale of social housing should be done with priority placed on selling the housing to another social housing provider if such an organisation is interested.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Youth Council believes that a mixed delivery approach would ensure that retirement housing is still available for those who need it most, while also ensuring costs are not felt too acutely by ratepayers. We believe that upgrading or replacing the units is vital to improving the standard of living to the level our retirees deserve.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
A rate to build resilience is important in protecting our community against extreme weather events, while also creating jobs and adapting to the effects of the climate crisis. Together we can ensure that Napier is a livable and green city for current and future generations.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Napier Youth Council believes that establishing a Council Controlled Trading Organisation is sound. Given the start-up cost is budgeted for the 25/26 and 26/27 years, we can ensure rates increases in 24/25 are still in a reasonable band while ensuring that future generations can benefit from this long-term investment.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Napier Youth Council believes that increasing some fees beyond the CPI increase of 5.6% - while not ideal for the affordability and accessibility of recreational facilities like Ocean Spa - is prudent to ensure that the burden is not passed on through rates. Napier Youth Council also supports the proposed increase in parking fees. Increases in parking fees will serve as a regressive measure to reduce car use leading to reduced congestion and carbon emissions. Increasing parking fees would increase Napier's transition towards becoming a more walkable city, and future pedestrianisation of streets in the CBD. This will ultimately be of benefit to all citizens of Napier.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).

Napier Youth Council supports funding the shortfalls with loans. Youth Council believes the debt should not be passed onto future generations of rate payers and once the facilities are making money they should repay the debt from their profits.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The council building project will cost ratepayers money any way it is sliced or diced. Youth Council believes the existing building should be refurbished, as the alternative of renting workplaces is not financially prudent. Refurbishment should be done with high importance placed on ensuring it is done in an environmentally sustainable way. Examples of this may include rooftop rainwater collection or rooftop solar, LED light bulbs, prioritising natural air conditioning, and re furnishing the building out of recycled or reused materials, with the consultation of experts. Many of these measures would decrease future costs of these council offices, especially microgeneration of electricity. Doing this would help the transition of Napier to becoming a more environmentally sustainable city that all generations can enjoy.		
Officer comments:		
Additional comments		
Te Aka – The new library. We are extremely supportive of this project and grateful to have been included in the consultations so far. We have advocated for youth spaces within the new building and will continue to do so in the design process. Libraries are a core function of council and a one of the few spaces young people can enjoy without having to pay any money. While we are supportive of the move of ocean spa to a commercial model we do think that the options for recreation for young people in Napier are slowly dwindling in number. We believe that Ocean spa should endeavour to still cater for young people with a discount off peak entry of some kind aimed at young people. Napier Youth Council has a vital role in empowering and encouraging rangatahi to make an impact in their community. One of the main ways we do this is through Youth Grants. We give out \$7000 to young people in our community to help them achieve their passions and goals. Last year we had a record number of applications from a wide range of inspiring youth in our community. We want more opportunities for young people, we request an additional \$7000 to create a youth led events fund along side our Youth Grants. This would be a competitive fund open only to young people in Napier to host events for Napier Youth. Not only would this provide activities for young people it would also give them skill in creating events. We would host a “How to” workshop on running community events open to young before the fund opens to boost the expertise of potential applicants. For a minute proportion of overall council spending, we can ensure that we support our young people and help them thrive in our community.		
Additional officer comments		
The proposed budget for grant funding has been set in the proposed Three-Year Plan. If the Council allocates an extra \$7,000 to the Youth Council then that money would have to come from another grant or from another budget in Council.		

Submission: 514	Hearing: No	Attachment: No
Full Name: Michael McCleary	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No more rates increases is preferred		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
We pay some of the highest rates already, there should be enough in the pot already		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
The proposed rates increase is will put a large strain on average Napier families. The council should look to optimise spending, and increase efficiency. NCC should be investing in profitable business to generate funds to pay for vanity projects		
Additional officer comments		

Submission: 515	Hearing: No	Attachment: No
Full Name: Snedden Dcosta	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 516	Hearing: No	Attachment: No
Full Name: Robyn Graham	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation		
Neither keep it the same we can't afford for you to keep throwing our money down the toilet. It's been 6 years already you could have done this well before now		
Officer comments:		
Additional comments		
Does it really matter if I do because you've probably already made up your minds anyway. You don't listen to the rate payers. The money isn't yours to spend it's ours. You seem to forget that you work for us.		
Additional officer comments		

Submission: 517		Hearing: No	Attachment: No
Full Name: Rebecca Greaney		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
House the pensioners, the young ones can go KO or get a job like the rest of us.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus using the current approach to delivery.
Not sure what mixed, independent mean?			
Officer comments:		The mixed delivery option would look at working with other housing providers to see if they could manage the tenancies or look after maintaining the houses so these services are provided efficiently. This option also looks at developing some of the remaining villages. Independent delivery means that the service would be provided by other providers on the Council's behalf. If this option was taken, the council would explore the potential to lease or transfer our housing assets to other providers so the housing service would be run by an independent provider. The new provider would make decisions about future rent increases and Council would have no control over the services provided.	
Building up our community resilience			Don't continue with a rate to build resilience.
In Australia they do levies for disasters. But they are TEMPORARY. Like you advised in the beginning. But then the greed came out and you want to make it permanent! No!			
Officer comments:			
A new approach to managing Council's investments			Manage the investment portfolio within Council.
No comments added			
Officer comments:			
Reviewing our fees and charges			Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No yo your 23% increase. Go jump in a lake and cancel the library! In this modern era more people use the internet than the library so it doesn't need a \$58 million dollar build! Refurbish Taradale with a couple million and leave it alone for now till times are better.			
Officer comments:			
A change to how we fund some tourist facilities			Status quo: continue to fund the deficits (losses) of these facilities with rates.
Why does Kennedy Park run at a loss? It shouldn't be it's a camp ground where people pay to stay?			
Officer comments:		Kennedy Park Resort (KPR) has historically delivered a net profit but struggled during COVID and certainly with the impacts of Cyclone Gabrielle. This financial year 2023/24 KPR is certainly performing favourably and is delivering financial performances that it was pre-COVID. With a few critiques to the business we are confident this business activity will deliver net profits back to the community.	
Napier City Council office accommodation			Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added			
Officer comments:			

Additional comments
Stop the library build and stop the stupid spending on crossings and vanity projects so we won't be priced out of our homes! And you might not get voted out at the next election !
Additional officer comments

Submission: 518	Hearing: No	Attachment: No
Full Name: Chloe Hartley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 519	Hearing: No	Attachment: No
Full Name: Gavin Ward	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Keep costs down don't try and bleed rate payers dry reduce debt then plan		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
The library is a joke you shouldn't be building this until the books are in good shape excessively over the top will be another disaster like the museum Do not build !!!		
Additional officer comments		

Submission: 520	Hearing: No	Attachment: No
Full Name: Jamie Holmes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 521	Hearing: No	Attachment: No
Full Name: Brooke Johnson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Social housing lowers the value of homes that people have worked hard for. Retirement housing is a great idea		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
That money could be used elsewhere, people are struggling		
Officer comments:		
Additional comments		
No more social housing! Only retirement villages		
Additional officer comments		

Submission: 522	Hearing: No	Attachment: No
Full Name: Marc Van der Linden	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Council housing needs to break even if it doesn't you know what people in business need to do. It is not a charity that everyone supports. Sell them if you were not sure what people in business would do.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Independent means it breaks even. Or sell them!!		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Since government is helping fund this, move ahead with caution and limit spending.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Start making the necessary savings		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
I understand that it needs to happen because of years of neglect from this council and previous councils. Plus unnecessary expenditure like new council buildings. I mean. One one 58 million plus landscaping. That is 2/3 of all year taxes I believe.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Commercial means tougher on employment. You don't need 2 people behind the counter everyday and you don't need so many lifeguards on duty. Some days I see 4. We go to ocean spa every day. Is the cafe a part of your business? If so lease it out as that is overstaffed as well.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
The libraries are a waste of money. How Many people use them??? If we want one make it a small one. Then a builder can lease out part of the building.		
Officer comments:		
Additional comments		

Focus on necessities and stop everything else. If there is no money to be made, sell the assets and give to private developers. Councils should own no assets unless they offer rate reductions. All I read is Kennedy park and putt putt make us money and everything else is getting subsidised by ratepayers. Napier aquatic centre is something that needs to get stopped. If you spend \$75,000,000 approximately then it needs to make over \$5,000,000 in profit, if it doesn't, halt that program. No more BIG plans worth more than 10 million unless approved by ratepayers. Ratepayers are not made of money.

Additional officer comments

Submission: 523	Hearing: No	Attachment: No
Full Name: Karn Heavey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
Retirement housing is an important option for our elderly and I believe that current way of delivering this is working effectively		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Our Napier rates payers cannot afford an increase in rates. Current economic pressures are affecting families and the community and it's just not the right time to increase our rates		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Don't increase fees at the moment due to current economic pressures		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
I truly believe increasing rates significantly I'd going to be damaging to those who cannot afford it, those who are in low paying roles or unable to work. It's worth exploring options to assist families who just can't afford this increase for their family home.		
Additional officer comments		

Submission: 524	Hearing: No	Attachment: No
Full Name: Rebecca White	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
There is a rental crisis. Our government social housing is so stretched we have overflow in motels to add to the problem is madness. Napier needs to look after our vulnerable and have the option for council funding. As a ratepayers I have no issues with my percent going towards this.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No. No. No. How can you justify such a huge increase ? People are struggling to meet every day costs as it is ! To add to the burden in such a huge increase is OUTRAGEOUS. A 56 million dollar library? NO save the money stop hemorrhaging money on projects that nobody wants ! Fix the water for God's sake - now that cost is justified. The council needs to adjust - we don't want beautiful. We understand times are tough but that means knuckle down and do the minimum until the economy has recovered. Ratepayers are tired and stressed please LISTEN.		
Officer comments:		
A change to how we fund some tourist facilities		
No loans, get rid of them. Our aquarium is a joke. It's tired and needs serious money spent. Sell it.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 525	Hearing: No	Attachment: Yes
Full Name: Thea DePetris	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

Submission on Say it Napier: National Aquarium of New Zealand

1. I work in the field of environmental and sustainability education, and am soon to complete a PhD in education with a focus on nature connectedness. I am involved in a number of nature-based education programmes across Aotearoa New Zealand.
2. We are living in an unprecedented time called the Anthropocene – a new geological era fully dominated by humanity. The Anthropocene is characterised by the collective impact of humanity that is undermining the planetary life-support systems upon which we and all of life depends.
3. It is widely agreed that current human behaviour has detrimental impacts on the planet's environment; thus, solutions to our sustainability crisis requires opportunities for understanding and ultimately increasing pro-ecological behaviour. Systemic change to address unsustainable societal norms, structures, beliefs and values is also required as part of the solution. In a democratic society like ours, achieving systemic change is dependant on an educated public who is motivated to take action and provide governmental mandate on these matters.
4. Fostering nature connectedness (e.g. having a positive relationship with the natural world) and developing environmental knowledge are two imperative educational outcomes associated with pro-ecological behaviour. Both of these factors have underpinned the work and outcomes of the National Aquarium of New Zealand to date.
5. Facilities like the National Aquarium of New Zealand are invaluable for the local resident population as well as international and domestic visitors. In addition to its educational benefits, the facility provides a venue that serves as wet weather facility, a family tradition, and an event venue that showcases opportunities for community decision-making and wellness.
6. For these reasons, I **support** a reimagined National Aquarium of New Zealand through the development and assessment of various models. I **do not support** closing this facility and adapting the building for another tourism opportunity.
7. To ensure proposed models of a reimagined National Aquarium will equate to a world class attraction, they should include:
 - a. Ocean Area with a range of species (selected by expert panel) that allow for education and advocacy about humanity's relationship with and dependence on the moana;
 - b. Rocky Shore/Wet Play Area ;
 - d. Sensory Penguin Exhibit;
 - e. Freshwater/Terrestrial Exhibit;
 - f. Rehabilitation and Rescue Facility; and
 - g. Advocacy showcase of the Aquarium's wide range of relationships and partnerships, and an imaginary space for exploring Napier's regenerative future.

8. The above models should focus on native flora and fauna, and integrate Te ao Māori perspectives throughout.
9. To ensure proposed models of a reimagined National Aquarium are financially sustainable, the following funding options should be explored:
 - a. Relationships and opportunities with central government for rebuilding through a provincial growth fund type model;
 - b. Council controlled entity overseen by an independent governing body;
 - c. Examination of 'real cost' / capex expenditure of the current and future facility; and
 - d. Partnerships with energy sector for incorporating sustainable energy technologies
10. Phasing considerations of redevelopment should look to progress master planning and rebuild as soon as possible.

Submission: 526	Hearing: No	Attachment: No
Full Name: Caleb McSweeney	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Neither. Hold off for 3 years and review. Times are tough and I can't afford my rates to be increased for a project like this at this time		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 527	Hearing: No	Attachment: No
Full Name: Steve Haenga	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
There are considerations I'd like council to take into this however: 1. That there is ample accommodation for retirees. Therefore, council should not sell too many council owned property beyond the needs of retirees 2. That the remaining houses are still safe, well maintained and being kept up to living standards and special needs being catered to, all by council. 3. The houses for sale should be offered up to public sales, and not another government entity.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
I do not think this needs to be amended.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
It would indeed be convenient to have a particular amount of savings should a similar event occur, however, one of the many reasons why I, for one, can not afford to save for my own personal resilience is because of the sharp and continual rise of rates. I am taken aback, that council is even considering this as being one of the consultations in a time of obvious hardship. Personally I think this is a grave mistake being undertaken by council should it move to implement this plan of action. As we look to the future in a hope of financial reprieve of many of the councils rate payers, then maybe this proposal can constitute a revisit.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
A trading organisation is not required and again will be an unnecessary cost to rate payers to fund an extra organisation.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Keep it the same		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
We do not need to fund businesses running at a loss		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Would sooner this than the other		
Officer comments:		

Additional comments
No
Additional officer comments

Submission: 528	Hearing: No	Attachment: No
Full Name: Natalie Opai	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
We don't need to spend that huge amount of money on the library when that money could be better off spent/ saved for something else. A lot of people disagree with spending \$58 million plus any extras that it may accumulate		

Additional officer comments

Submission: 529	Hearing: No	Attachment: No
Full Name: Claire Roberts	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
The council is not the only entity facing increasing costs. Don't just pass it onto rate payers, re-evaluate what you are spending and pull back where you can. Just like most of us are having to do at the moment.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Again, cut costs / Staff where they are not needed.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
During covid, most businesses and councils found workers can work from home efficiently and practically. I'm sure having council workers split across different locations is not such a big deal		
Officer comments:		
Additional comments		
The current financial situation is really tough for many families and small businesses in our region. Don't hike rates unnecessarily to cover your spending. Re-evaluate what needs to be done and where money can be re-couped.		
Additional officer comments		

Submission: 530	Hearing: No	Attachment: No
Full Name: Lisa Hardie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Limited housing supply for retirees and disabled only, ensuring that these are available to those with the highest need, that this is reassessed at least bi-annually and not always considered a permanent solution. Rents should be relative to the occupant's ability to pay, including any housing allowances that can be obtained.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Professional, independent and skilled property management team who are empowered to make good decisions not always easy ones.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Managers/leaders for each asset to have clear expectations and goals, accountability with a plan to achieve specific results (preferably break even) over a specific period of time. Creating another entity would add overhead costs, potential communication breakdowns and different priorities and strategies.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Increase charges in line with outcome goals, we need to increase revenues and user pays for some services is fair (e.g. parking)		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
There doesn't need to a separate business to measure results and funding needs, internal accounting can report against KPIs without adding another layer of admin and overhead		
Officer comments:		
Napier City Council office accommodation		
Redevelop this building at a modest level, fit for purpose but not fancy!! Many businesses work from multiple locations, this does have some challenges but creative leadership can resolve this with a monumental building for all		
Officer comments:		
Additional comments		

Totally rethink the library concept. While this is an important council service, it has to be acknowledged that the need for physical library has changed with technology. I challenge you to look for alternative building options and service delivery models including the current library location. Keep it functional, modest and realistic - this definitely does NOT include aiming for Green awards.....we are in tough times and the ratings money needs to be spread thinly and wisely.

Additional officer comments

Submission: 531	Hearing: No	Attachment: No
Full Name: Sara Neville	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
If rates are being increased by the amount proposed don't add this. So much is going up across the board and incomes are not going up as fast.		
Officer comments:		
A new approach to managing Council's investments		
New team means new positions means more money needed to manage.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
This was hard to answer.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These businesses should run that they at least cover their own costs. Poor management and use should reflect on rate payers of today or the future having to fund them.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
With the build going ahead for the library it is easy to see the need but at a cost of \$58million plus it is hard to think of rates going up to fund. Beautification projects should be halted and priority given to future proofing against future possible disasters. Cleaning our water. Where I live a speed bump has been placed I have rung many times and spoken about the constant vibration that comes through the house when buses do not slow to the correct speed to go over them. I get made to feel as though I am making this up. This happens several times a day when the buses go past. Listen to people. Many people myself included will struggle to pay huge increases to our rates.		
Additional officer comments		

Submission: 532	Hearing: No	Attachment: No
Full Name: Aimee Newport	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Everybody is facing increasing financial pressure		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
The rates increase you are proposing is absolutely ridiculous and in no way fair on us. You are basically adding a 5th installment of what we already pay. Many of us are already struggling with interest rate increases and the cost of living and now you are trying to drain all our money too. You shouldn't be spending our money on new office buildings for you, nor should you be trying to 'beautify' our city with our money. Give us a break, spend icky on things that are absolutely essential and work on the other things in a few years		

Additional officer comments

Submission: 533	Hearing: Yes	Attachment: No
Full Name: Adrian Fong	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Leave social housing to Kainga Ora. Sell and free up capital.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Cost effective way to own property but reduce the operating costs.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Leave it to central government. 1 in 500 year weather event doesn't need to be financially covered by ratepayers. Next one is in 500 years. Let that council of the day or government of the day sort it out.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No need to set up new entity with new CEO and operating staff. Waste! I've seen your job vacancies... you're hiring assistants and relationship managers. Essentially customer service people. Upskill and expand your job scope of your current staff.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Increase user pay fees only.		
Officer comments:		
A change to how we fund some tourist facilities		
Sell the business, own the assets. If we can't afford to run it as our status quo, sell. Simple. Plenty of accommodation operators in the city for our visitors. Plenty of places to swim in Hawkes Bay. Conference centre won't close. Sell and reinvest the money into three waters etc.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Most business around the country are divesting assets. Sell and lease back agreements for 50 years. Frees up capital and opportunity to reinvest into three waters and rebuilding bridges and focussing on roads. The core services of councils.		
Officer comments:		
Additional comments		
It's absolutely rubbish. Against the library \$58million. We are a digital world and a place like that doesn't need books. Anyone who wants to get a book can go to Taradale. I'm against Emerson Street beautification. Waste of money. You were given a "sweetener" by labour government for 3 waters but instead of spending it on water related projects, you're spending		

it on consultants for Emerson Street. Mayor Lady, you were one of the loudest Mayors against 3 waters but no problem taking the money for it though and spending it on something else. I can see the jobs advertised currently and they appear to be relationship management roles. This is the labour workforce being created. Managing people's expectations. Just great! I'm glad you have a grants and help budget, because I won't be shy to ask for a grant and some food when I can't afford it. Thank you rates increase and wasteful council spending. We need Nicola Willis as Mayor to sort you lot out with your spending. Hastings DC is doing NO nice to haves in their next budget. Napier City Council, well - WANTS to say YES to all the nice to haves.

Additional officer comments

Submission: 534	Hearing: No	Attachment: No
Full Name: Brett Peters	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		
Sell non performing council own businesses. If an asset does not make at least enough to cover running expenses it should not be propped up by rate payers.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Privatisation of these businesses is a must if they can't be run for profit they should be closed. No business that is run at a loss should be continued using rate payers money. That's not why we pay rates, we pay for core infrastructure and services.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
But not on the purpose budget. The city cannot spend that amount of money, live within your means. We all have too. The current library is fine.		
Officer comments:		
Additional comments		
Stop the needless vanity projects and concentrate on your core responsibility of maintaining infrastructure and services. \$200000 on a park upgrade, speed bumps and useless roundabouts that really don't sort out the problem of a few idiots, that should be the job of the police. Lights in a small section of Kennedy rd that people don't need, how many people ride bikes at night? Redeveloping Emerson st when what we have is fine and what is being proposed we can't afford now. Remember we the rate payers pay your salaries so listen to us or you won't have a job next election		
Additional officer comments		

Submission: 535	Hearing: Yes	Attachment: No
Full Name: Dawn Bedingfield	Organisation: Napier Housing Coalition	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
<p>These homes had they been ring fenced originally would no doubt be making a profit which they would have historically done however up to 2019 ring fencing did not happen and therefore rents /profits apparently have helped to fund other projects rather than strictly maintenance work on the properties. To sell them to fund perhaps the library and other projects is defeating the purpose these homes were intended for and is using funding that was provided originally for the purpose of homes for the elderly and vulnerable to help council out of a stick situation, this is not ethical or morally right. The tenants have been through horrific stress and confusion only two years ago , to place them in this situation again is inhumane. We are deeply concerned that the council have put their tenants through this once again. Rather than sell these homes to pay for projects that can and should be deferred due to the flooding last year council have decided to threaten the most vulnerable once again. We strongly object to the selling off of either pensioner or the social housing and will take action to prevent this should it be considered. A great number of the tenants in the social housing are among the most vulnerable in our society and it seems that council either have forgotten this or have deemed it their duty to not consider them.</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
not sure why this question is loaded as to just the pensioner housing which makes us consider that council have already made their decision to sell off the social housing and are now just going through the motions of asking for submissions. However to comment on this why does council want to even consider extra cost to manage the homes surely if they have employed the right people to do the job within council this would be enough		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 536	Hearing: No	Attachment: No
Full Name: Lysa Sharplin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Manage the portfolio in-house and prioritise financial performance. We cannot afford the management cost of setting up a portfolio management company while rate payers are struggling to live day to day. Do a better job in house		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
We cannot be spending 60 million on a new library at a time where you are asking for almost 50% increase in rates over 3 years. When budgets are as tight as they are in households, you cut back on unnecessary spending and luxuries. A new library is not a necessity when we are bleeding. Rent a bigger building if necessary for now, but we cannot fund 60 m on a building. Find a way to more than half the building cost if you must do it in a cost of living crisis		
Additional officer comments		

Submission: 537	Hearing: No	Attachment: No
Full Name: Narelle Campbell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No to a new library		
Officer comments:		
Additional comments		
No to a new library		
Additional officer comments		

Submission: 538	Hearing: No	Attachment: No
Full Name: Katy Coughlan-Parsons	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I am disgusted by the rates increase proposal.		
Additional officer comments		

Submission: 539	Hearing: No	Attachment: No
Full Name: David Firman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
We don't need a new library, and \$58 million is outrageous amount to spend at the moment. Sort out your water and stop wasting money on F-cken Speed Bumps!!!		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 540	Hearing: No	Attachment: No
Full Name: Anna Henricksen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
I don't think anyone should be building on flooded areas because it will happen again. Or it should be cost to those who chose to build there why should our rates keep going up to let idiots build where it's flooded		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
You really need to look at how much rates will go up. The cost of living is huge and people may have to sell as rates are too much to afford		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
The cheapest option		
Officer comments:		
Additional comments		

I think you need to look at what needs to be done now and what can wait. Library can wait, it's ok where it is at the moment! Looking at all the spending and maybe cut down where you can possible. I do think you shouldn't be letting people rebuild on flood land as if will happen again and then we will have more costs. Look at spending money keeping our pumps working properly around the city and maybe clean up the city abit more. The beggers and the gang present in town is actually scary! Hastings city is looking clean , fresh and amazing and we are looking like an old and a dirty city that we don't care about. You don't have to spend a lot but Napier needs something. You need some young blood in the council with fresh eyes and maybe it's time for a new mayor this one doesn't do anything, but stand there and try look pretty. Bring Barabara Arnot back she has some amazing ideas and would get Napier back again. You need some strong people who are for us and want to make Napier better and fresh again!!!

Additional officer comments

Submission: 541		Hearing: No	Attachment: No
Full Name: Deidre Whaanga		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
People need to be out of motels and housed.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
More Alternative Retirement villages should be available for the less fortunate.			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
This should already exist??			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Kept to a minimum			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.	
Too much cost involved to rebuild			
Officer comments:			
Additional comments			
Keep increase in rates to a minimum			
Additional officer comments			

Submission: 542	Hearing: No	Attachment: No
Full Name: Michele Brady	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
My concern here is once you move to a mixed model it will be the 1st step all the social housing stock being sold off. One step now and next		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
My concern here is those who live in social housing need to understand the true cost of the places they live in.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
It is all dependent on returns from these facilities- also the loss of tourist dollars that benefit the city if these facilities don't operate at the level needed to attract them to our city.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 543	Hearing: Yes	Attachment: Yes
Full Name: Tom Hosford		Organisation: Ahuriri Rock Pools Development Trust
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The Ahuriri Rock Pools Trust does not wish to submit on the above themes (eg elderly housing, fees/charges, the council office accommodation). Our submission (attached letter), relates to the future aquatic centre project set down for four years' time.		
Additional officer comments		

Attachment:

23rd April 2024

The Mayor and Councillors Napier City Council.
Private Bag 6010.
Napier 4142.

Dear Mayor Kirsten

Re: AHURIRI ROCK POOLS DEVELOPMENT TRUST - Three Year Plan Submission.

Kia ora Kirsten and Councillors

The Trustees wish to bring the Council up to date on the progress that has been made on the submission of the 'Feasibility Study ' to the Council, in relation to the 'Three Year Planning Round'.

The Trust has been working closely with the project team that supported the highly successfully He Puna Taimoana hot pools team at New Brighton, Christchurch to understand the key project development costs and suitable operating models that would be applicable to our project at Ahuriri. These details are being embedded into our draft feasibility study which are looking to present to Council within the next four to six weeks.

The Trust supports Council's dedication of \$75 million in four years' time (outside of the current 3-Year Plan) to develop a new aquatic centre. Given the efforts the Trust has made to further refine the Rock Pools proposal at Ahuriri, we would like to be considered as part of the long term 'Aquatic Solution' to Ahuriri, Napier.

Funding Strategy:

The Trust has established an extensive confidential directory of funding prospects. The approval of the 'Feasibility Study' by the Napier City Council will be the 'key' to unlock the wide and varied range of funding resources under consideration. It must also be noted, that many contributions of discounted or gifted construction materials, plus machinery and me will be directed to the construction of the pools. These generous contributions are to be quantified. Funding applications are currently being reviewed with the Perpetual Guardian Group.

Whilst we were not anticipating requesting significant further funding from the Napier City Council this stage, we request that you keep this letter on file as a reminder that the outcomes of the Trust are still live. Please feel free to contact us if you have any further questions regarding this letter.

Please note: - This letter is presented to the Council on behalf of the Trustees and Consultancy Team and Peter Twigg the Trust Legal Adviser.

Nga mihi
Graham Duncan

Paul Bailey
Trust Chairman

Submission: 544	Hearing: No	Attachment: No
Full Name: Laura Jeffares	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
There has to be a place for our disabled people in our local community. People who don't fit in the mould for supported living and Hohepa type arrangements. Kainga Ora do not adequately support this community and as has been made so apparent over the years is not equipped to meet the needs of our community. It is OUR community and our responsibility to care for the vulnerable within it and not leave it to central govt to handle it, because they won't and don't. I would argue that many retirees have had a lifetime to prepare themselves for living in retirement, our disabled community is much more vulnerable and less able to provide for themselves. The "middle range" of people who can live independently but cannot financially support themselves are the ones who need our council housing and will be impacted by these changes. Where do these people go?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Added expense now will hopefully protect our community and save massive expense later. We are all vulnerable to our changing climate and need to make urgent changes which we will all need to pay for now or later. I prefer now.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 545	Hearing: No	Attachment: No
Full Name: Nickie Delmere	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No matter what you choose you won't listen and you'll go ahead with whatever you want at our expense .your approach to the cyclone itself you should be disgusted in yourselves and now we pay coz you were not prepared 🙄🙄🙄 you should have all stood down you failed this town epically		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
We are clearly all facing financial challenges!!!		
Officer comments:		
A change to how we fund some tourist facilities		
Ocean spa is a ripoff drop the price and ppl might actually go..close them all if they run at a loss,what is the point??		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Why does it need to be refurbished?? Can't that wait,it's hardly a urgent matter		
Officer comments:		
Additional comments		
As a ratepayer I am sick to death of rate increases,get sum1 who can actually budget and stop wasting our hard earned money on absolute crap!! Start thinking of the people that pay your wages for once..I'm hoping ya all get voted out anyway but just saying..we need fresh new faces		
Additional officer comments		

Submission: 546	Hearing: No	Attachment: No
Full Name: Derek Newton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Council should not be supplying any housing if it is not able to do this without making a profit. The council should not be using rates to make these break even.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Stop using rates to pay for house social housing		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
All service should be user pay. If a service isn't self-supporting, why is the council offering this service.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Why would Kennedy Park not be able to run at a profit. Every other privately owned camping ground in NZ would run at the profit or it would be shut down.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The council should have never moved out of this building. The rating for the building was only low due to the back stair well. What the council has spent on lease and fit out of the 3 buildings would have paid for the strengthening 3 time over.		
Officer comments:		
Additional comments		
The council should not be spending \$58 million on a new library. Please stop wasting our rates on unnecessary projects.		
Additional officer comments		

Submission: 547	Hearing: Yes	Attachment: Yes
Full Name: Richard Catley		Organisation: Pirimai Residents Association
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>The most recent update on this matter was provided by officers to Council in March 2024 as per the below:</p> <p>We have investigated the proposed bridge across the drain at Harold Holt Ave. We have received some initial feedback from our waters team based on a concept design indicating that the design of the structure will require a higher level of technicality. The implication is that we expect the total cost to be significantly greater than the funding currently available. Please note that at the time officers had we advised of a \$30k contribution from BUPA and the community.</p> <p>Upon review, considering the absence of existing pathways on the other side of the drain, stringent requirements from the water team, and identified project complexities—such as flood level considerations, hydraulic modelling, minimising piers, structural requirements and obtaining resource consent—the project exceeds the current budget and available capabilities.</p>		

Given these factors and our responsibility to allocate resources efficiently, officers do not recommend proceeding with the Harold Holt Bridge project at this time.

Attachment:

Pirimai Residents' Association Submission to Napier City Council

ANNUAL PLAN 26th April 2024

Purpose:

To make a submission for the funding and construction of an access bridge across the Te Awa drain or (Cross country drain) between Ulyatt Road and McNaughton place, to extend the scope of walking and cycling activities for the dozens of daily uses.

What are we asking Council for:

The PRA would like to work with Council to find a solution to construct a bridge crossing to further enhance the public access to the south side of the drain to grow our recreation space and enable further planting (and subsequent maintenance works) to occur in a safe manner. This ultimately provides our community with a reserve that is rich in biodiversity with multiple environmental and social benefits.

Introduction:

My name is Richard Catley and I'm making a submission of behalf of the Pirimai Residents' Association of which I chair.

The Pirimai Residents' Association (PRA) was founded in 2000, to provide a community voice for the Southern Pirimai area. We are a group representing residents, businesses, government and non- government organisations in the area and we meet monthly to look at issues affecting our suburb.

Thank you for the opportunity to speak face to face with you - We know our Ward Councillors and many NCC staff members well, as they regularly attend our meetings to listen to us and give us better understanding of Council services and initiatives and to strengthen a shared teamwork approach to community matters.

Cross Country Drain Current Status

As you will be aware, in 2018, the Pirimai Residents Association presented the proposal to enhance the cross-country drain. This was to introduce a cycle path to link to other existing paths and provide a designated route from our suburb to the sea. We also aimed to introduce native planting to beautify and create a section of avian path from the sea to the Taradale Hills.

We have been successful in both these items with the path being constructed with the use of the COVID shovel ready project funding.

We then followed with an annual community planting day (with 3 community planting days achieved and more being planned for 2024 and beyond). So far, we have planted over 10000 native plants which are now flourishing and already host to many species of birds. This was all done with the assistance from the community and environmental groups with backing from Bupa and has allowed us to progress without the need to constantly request money from the council.

We have been successful in gaining funding to install 3 seats along the path, with the intention to apply to complete more. Council have also kindly provided information signage and supplied endless truckloads of mulch as well as general support ensuring this project is a success. It is also very clear that the area is now well utilised by the public enjoying the access from Taradale to the Sea every day.

The next stage....

The Pirimai Residents Association have been careful to ensure that while we have big ideas, we are breaking the overall vision for this space into small achievable bites. This is to ensure that we don't end up with half-finished projects which will only lose confidence in our support and dissatisfaction within our community. In doing so we are now seeing the various stages successfully completed, well maintained by our team of volunteers and a real community satisfaction with a drive to keep going, and with the new Bupa Retirement Village open for business, the drive to keep going is stronger than ever.

From our experience at a planting day in 2023 we organised for a temporary bridge be constructed for access for the 130 plus volunteers. This proved its worth and from this, the example the pedestrian bridge evolved.

The proposed bridge installation would be approximately 500m east of Ulyatt Road. We consider this is a natural progression to open the space on the south side of the drain to further plant the areas as we head east, as well as provide easy access for Bupa Residents wanting to do a "loop" back to their village.

As a future development a path can be added down the south side. It could also be a good area to allow Dogs to run "off lead" leaving the existing path as a Dog "On lead" area. While this idea seems to be favoured by all parties, funding is the hurdle.

We are mindful that a bridge is a large cost, which is why we are looking at ways of partially funding thru the community. We understand, as part of their resource consent requirements, Bupa is to contribute \$30,000.00 to a community project. Discussions to date are that this is the perfect project to contribute to as it will directly benefit their residents and the immediate Pirimai community.

We will also consider the Council Project Fund as it seems this project fits the criteria well and will enable a good path forward with a workable solution.

Community Interest and Proposed options:

We have begun gauging interest from the business community to see if there would be support for making contributions.

There are 2 options for consideration:

Boardwalk style crossing. This would be a lower cost option (Likely able to be funded with the Bupa contribution). While not our preferred option, it would achieve what we are after for access, but would mean in times of flood, the crossing would be submerged and out of public action. As the drain is neither a creek, stream or flowing river but a holding confinement for storm water, there is minimal flow, even when the Te Awa pumps are working.

From our observations of a low level crossing there is, concrete slab mower crossing further 500m down the drain that creates the same problem with limited impact

Full Span walking bridge: This is communities and users preferred option. Unfortunately, the cost is higher, but would create a visually pleasing and more practical solution. We are proposing a similar bridge to those in the park island area which are asimple concrete abutment with laminated timber spanning beams and timber planking and handrails. Could existing designs be utilised to save cost? We understand that current thoughts from council is that it requires a higher engineered approach.

Conclusion:

We look forward to continuing working constructively and collaboratively with the council to bring this community based project to fruition. It has the potential to leverage investments already made by the people of Napier and council to further enhance the wellbeing of the community socially, environmentally and physically while continuing to enhance a key piece of the city's water infrastructure.

Thank you for considering our submission and look forward to hearing back from you.

Richard Catley

On behalf of the Pirimai Residents' Association



Figure 1 Possible location of the bridge circled in red above



Figure 2 Signage completed by Napier City Council



Figure 3 2021 Planting now flourishing along Harold Holt Avenue



Figure 5 2022 Planting along the south side of the drain



Figure 4 2023 Planting between Ulyatt Road and the expressway.

Submission: 548	Hearing: No	Attachment: No
Full Name: Gary & Delle Brooks	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Napier City will not be a desirable place to live with the continued rate increases		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Leave it to private enterprise		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Council should take insurance to any one off events, and keep the maintenance on the drainage systems up to date.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
This is just another layer of management so more costs and no guarantees		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Council should look at their own inefficiencies and act accordingly. For eg costs associated with new water connection - Le Quesne Road Bay View to service a commercial activity off a residential area . Council engineers should take responsibility for their mistakes as this should have never been allowed.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I neither agree or disagree on the above options. These facilities should be sold to private enterprise		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
This would be the best long term option, however only when affordable and necessary, as there are other things that are more important		
Officer comments:		
Additional comments		

Yes. NCC have not serviced the Bay View area very well. We have had 2 huge rate increases over the past few years and have nothing to show for these increased costs. We have no sewage, no footpaths and no storm water. We believe we shouldn't have to subsidize other households that do. Why should we pay for services we don't have. We have our own ongoing costs - for eg septic tank cleaning

Additional officer comments

Submission: 549	Hearing: No	Attachment: No
Full Name: Belinda Griffin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I do not agree or support funding g of council housing when others non rate paying organizations can do this. I vote to discontinue and sell these.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Please sell off council housing, this should not be rate payer funded		
Officer comments:		
Building up our community resilience		
This is important		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Such be user pays		
Officer comments:		
A change to how we fund some tourist facilities		
Should be user pays		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The new library is an excessive cost that Napier can't afford. Look into other available buildings or leasing a building		
Additional officer comments		

Submission: 550	Hearing: No	Attachment: No
Full Name: Susan Strong	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Re Emerson Street Re-development - do not go ahead with this in the current economic climate. Ratepayer in the majority are against it and cannot afford the rates increase and many businesses in Emerson Street who are already suffering in the cyclone aftermath as well as a severe economic downturn will not survive the business interruption. There are also no guarantees that what you have planned will make the area any more financially viable to run a business in - leave it be.		
Additional officer comments		

Submission: 551	Hearing: Yes	Attachment: Yes
Full Name: Sir Graeme Avery	Organisation: Hawke's Bay Community Fitness Centre Trust	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>Thank you for your submission regarding further funding support from Napier City Council to the Hawke's Bay Community Fitness Centre. We acknowledge the positive benefits the trust is having on Hawke's Bay by enabling our communities to be active and healthy. The economic benefits it is having on the region by attracting a wide range of sport events to the region that would be unlikely to visit if we did not have this state of the art sport infrastructure in the region is another big positive. The \$2m was discussed in the deliberations for the LTP 2018-28 and has now been superseded by the 2021-31 LTP and draft 2024-34 LTP. Napier City Council had carried out exactly what the resolution stated and paid the HB Community Fitness Centre \$1m in 2021/22. There is no mention in the resolution that Council has committed any further funding for 2021-31 or beyond so we are unable to release any further funding.</p>		

Attachment:



SUBMISSION TO NAPIER CITY COUNCIL LONG-TERM PLAN 2024-2034

SECOND \$1M GRANT TRANCHE

We, Sir Graeme Avery and Greg Howie, representing the Hawke's Bay Community Fitness Centre Trust, respectfully submit this proposal for your consideration within the Long-Term Plan 2024- 2034. Our submission is focused on securing the second \$1m tranche of the \$2m originally allocated in the Council 2018-2028 LTP process for availability in July 2020 (tenure of Mayor Dalton). The first payment of a \$1m tranche was made in July 2021 rather than the originally indicated July 2020. We have therefore used debt finance to bridge the \$2m offered by Council for the Trust construction of the original building, now EIT Institute of Sport & Health, at the Mitre 10 Sports Park.

We now seek Council support to release the second \$1m tranche of the allocated funds to enable the Trust to repay our debt financing in full for the original Institute build. It is not required for a new build.

While payment of the second \$1m tranche as single lump sum in FY 2024/25 is preferred (in July 2024 or as soon as possible thereafter), we would accept three equal payments split over the next three fiscal years and paid in July in each of 2024, 2025, 2026.

The Hawke's Bay Community Fitness Centre Trust has evolved into a cornerstone of community health and wellbeing, sports performance development and social cohesion within the region. Our facilities, including the EIT Institute of Sport and Health, Royston Health & Fitness Centre, Te Turanga Athlete Development high-performance gym, Hawke's Bay Regional Aquatic Centre Powered by PAK'nSAVE Hastings, Sir Graeme S. Avery House, and the Mactaggart Hydrotherapy Centre. These worldclass facilities stand as testaments to our commitment to providing state- of-the-art amenities and services to all residents of Napier and the wider Hawke's Bay Region.

Above all else, the community programmes of the Trust, delivered at and from these facilities, will enhance Hawke's Bay economic future through the proven impact of regular physical activity and sport on self-confidence, productivity and motivation to work. In addition, the new facilities will enable Hawke's Bay to bid for major national and international events that it was previously unable to host, so enhancing economic value from tourism.

The programmes of the Trust meet Local Government New Zealand 'Community Wellbeing Act Four Pillars' - especially in terms of social cohesion and economic value.

The Trust facilities meet a major strategic objective of Napier City Council Three-Year Plan 2024/27 'enabling places and spaces where everybody wants to be' - while the Trust

programmes meet another major objective of Council in benefiting the wellbeing of Napier residents. Our objectives and programmes match the strategic objectives of Napier City Council refreshed Long-Term-Plan.

Facility Completion and Impact:

- **EIT Institute of Sport and Health:** This flagship project, which includes the Royston Health & Fitness Centre boasting 870 members, approximately 30% of which hail from Napier, serves as a hub for community fitness, as well as for sports and recreational activities. The PAK'nSAVE Hastings Sports Hall plays host to our Education Outside The Classroom Programmes for primary and intermediate schools and sport development programmes for secondary schools and sports groups. Additionally, the Te Turanga Athlete Development high-performance gym, in collaboration with High Performance Sport New Zealand, further enhances the training and development opportunities for young talented athletes domestically and internationally.
- **Hawke's Bay Regional Aquatic Centre Powered by PAK'nSAVE Hastings:** With its completion in August 2022, it has not only met the aquatic needs of our community, but has also served as the venue for 8 National events, including prestigious championships such as the Swimming New Zealand Open Championships and Olympic Qualifying.

Additionally, it has hosted 10 Regional Events, underscoring its significance as a premier sporting destination. This worldclass facility serves as the training base for the Napier AquaHawks and Greendale Swim Club performance squads, while also being the home base for the Heretaunga Sundevils Swim Club.

Additionally, The Hawke's Bay Community Fitness Centre Trust established the Hawke's Bay Water Polo Club, winner of NZ Water Polo 2023 Club of the Year in its first year of operation. Water Polo New Zealand and the Hawke's Bay Club have hosted a New Zealand vs Australia Junor Men Test series, as well as the New Zealand Water Polo

Master Championships. The Club has also managed several regional competitions, especially for youth grades.

The advent of the Hawke's Bay Aquatic Centre has eliminated the need for construction of a separate 50 metre pool in Napier, saving the Napier City Council up to an estimated \$50m for an upgraded Aquatic Centre if a build start is made in five years' time.

- **Sir Graeme S. Avery House:** Operational for the past 22 months, Avery House has facilitated accommodation for a diverse array of guests, both domestic and international. The hostel has welcomed visitors from various countries, including the United States of America, Australia, Papua New Guinea and beyond. Additionally, it has been a preferred choice for domestic guests from all over New Zealand. With over 14,000 bed nights provided at affordable rates, the hostel caters to the varied needs of its guests, thereby enhancing accessibility to our facilities.

The Hostel served as the residential and operations base for the Hawke's Bay Emergency Management Search and Rescue Group, along with the specialist

Recovery Group from Queensland and New Zealand Defence Force personnel for a period of some four weeks during Cyclone Gabrielle.

- **Mactaggart Hydrotherapy Centre:** This vital facility is extensively used by the Hawke's Bay District Health Board for rehabilitation purposes. Hydrotherapy offers numerous benefits, including pain relief, improved mobility, and enhanced muscle strength, making it an integral component of rehabilitation programmes in our region.

Community Engagement and Economic Impact:

- **User Numbers:** Our facilities attract approximately 500,000 user visits annually, fostering a sense of community and social cohesion among residents, including some 40% from Napier.
- **Hosting Major Events:** We have hosted numerous major aquatic swimming events, including the New Zealand Swimming National Championships and Olympic Qualifying events, as well as Regional, National and International Water Polo events. These long duration events bring in significant revenue streams and benefit local businesses and the wider economy.
- **Community Support Initiatives:** Our annual community support value of \$500,000 to subsidise programme fees includes fully funded learn-to-swim lessons and water safety programmes for school students benefiting over 4,000 students annually, with approximately 40% hailing from Napier and surrounding areas. Additionally, our

Education Outside the Classroom programmes service around 7,000 students since it first began in 2019, *including Napier schools* Maraenui, Meeanee, Taradale Primary, Marewa, Porritt, Te Kura Kaupapa Maori o Te Ara Hou, Eskdale, Napier Intermediate and Port Ahuriri providing valuable educational experiences in health, fitness and recreation, along with promotion of leadership and resilience.

- **Response to the aftermath of Cyclone Gabrielle:** EOTC and Learn to Swim and Water Safety programmes particularly to support Eskdale School. This tailored programme saw students from Eskdale School visiting our facilities three times per week for over 10 weeks. To ensure the success of these programmes, the Trust sourced funding to fully support the Learn to Swim and Water Safety Lessons for the students. Additionally, the school received heavily discounted rates for the EOTC programmes, further enhancing accessibility to valuable educational experiences in health, fitness, and recreation for the students.
- Actively engages in delivering comprehensive Sports and Performance

Development Programmes: Tailored for secondary schools within the region.

Leveraging state-of-the-art facilities such as the Te Turanga Athlete Development high- performance gym and collaboration with esteemed partners like High Performance Sport New Zealand, the Trust offers a diverse range of initiatives aimed at enhancing athletic capabilities and nurturing talent among secondary school students.

- **Home for Local Clubs:** The Aquatic Centre is the home base for Heretaunga Sundevils Swim Club and Hawke's Bay Water Polo Club. Sundevils is the largest swim club in the region with over 250 members, while the Hawke's Bay Water Polo Club with over 700 members is one of the largest clubs in the country after only 12+ months.

In addition, the Aquatic Centre is the training base for performance squads of Napier AquaHawks and Greendale Swim Clubs, along with Trojans of Clive. During repairs and maintenance of the Onekawa Aquatic Centre, members of AquaHawks will be accommodated at the HB Regional Aquatic Centre.

The Sports Hall and Sports Performance Gym at the EIT Institute is the base for the Hawke's Bay Weight Lifting Club.

We will continue to foster a vibrant local sporting community within our facilities.

Operational Details and Partnerships:

- **Staffing and Collaboration:** Despite operating with a lean team of 75 dedicated staff members, we have successfully managed and operated our facilities, consistently upholding the highest standards of service delivery. However, with programme funding grants, we could significantly expand our resources, thereby amplifying the reach and impact of our programmes. Furthermore, our collaborations with schools, National Sporting Organisations such as Swimming New Zealand and Athletics New Zealand, and High-Performance Sport New Zealand, have been instrumental in enhancing the effectiveness and scope of our initiatives.

- **Event Hosting:** The Hawke's Bay Regional Aquatic Centre Powered by PAK'nSAVE

Hastings has not only met the aquatic needs of our community but has also served as the venue for a myriad of prestigious national events. These events include the Swimming New Zealand (SNZ) National Age Group Championships, NZ Masters Swimming Championships, NZ Short Course Championships, SNZ Tri Series Competition, NZ vs Australia Junior Men Test Series in Water Polo, and NZ Water Polo Masters. Moreover, our facilities have also hosted significant events like the North Island Weightlifting Championships and NZ International Taekwondo Federation Championships in our state-of-the-art Sports Hall and Performance Gym.

In addition to these national events, our facilities have been the proud hosts of numerous regional competitions, further underscoring our commitment to fostering a vibrant sporting community. These regional events include the HBPB Long Course Swimming Championships, HBPB Short Course Swimming Championships, Hawke's Bay Secondary Schools Swimming Championships and Hawke's Bay Intermediate Schools Swimming Championships. Furthermore, our facilities have been venues for the Hawke's Bay Women's Tri Series, Primary and Secondary Schools Championships in triathlon.

Our Sports Hall and Performance Gym have accommodated events such as the Hawke's Bay Indoor Rowing Competition, WOD (Workout of the Day) in the Park - HBCFCT Fitness Competition and TUMU Wellness Open Days, showcasing our commitment to providing a diverse range of opportunities for athletic and fitness pursuits within our community. Significant Economic Value from Sports Facility Development:

- **Increased Economic Activity:** The design and construction jobs generated by our facility development projects, along with the flow-on impact to local businesses, contribute significantly to the economic vitality of the region.
- **Increased Productivity:** Physically and mentally active individuals utilising our facilities experience increased productivity, benefiting both themselves and the wider community.
- **Employment:** The staffing of new facilities creates employment opportunities, further enhancing economic prosperity within the region. 75 new jobs have been created at the Trust, along with over 20 new jobs at the Sport & Health Clinic and 13th Stag Café at the EIT Institute.
- **Contribution of Volunteers:** The value of civic volunteering from new sports initiatives, such as Hawke's Bay Water Polo and other clubs, adds to the social and economic fabric of our community.
- **Induced Visitation:** Events hosted at our facilities induce visitation, leading to additional economic benefits in sectors such as accommodation, hospitality and retail across the region.
- **Health Value from Sports Facility Development:**
- **Personal Health Benefits:** Participation in regular physical activity at our facilities reduces health risks and promotes overall wellbeing among users.
- **Health System Benefits:** Improved health and wellbeing resulting from programmes at our facilities contribute to savings within the health system.
- **Reduced Risk of Accidents:** Programmes such as learn-to-swim lessons and water safety and balance exercise initiatives contribute to the reduction of accidents, including falls in the elderly and drowning incidents.

Social Value from Sports Facility Development:

- **Human Capital Uplift:** Sport development initiatives serve as building blocks for life skills, uplifting human capital within our community.
- **Social Inclusion:** Our facilities promote social inclusion, a home base for Clubs, fostering social cohesion within the community.
- **Community Pride:** Successes of local teams and events hosted at our facilities instil a sense of community pride among residents.

PROGRAMMES ANNUAL GRANT

In addition to releasing the second \$1m tranche of capital funds allocated to the Trust, we seek a grant as a contribution to delivery and development of programmes of \$150,000 annually.

Unlike the Pettigrew Green Arena Operating Trust and the Regional Sports Park Trust, the Hawke's Bay Community Fitness Centre Trust receives no grant funding from either Napier City Council (as does PGA Trust) or Hastings District Council (as does RSP Trust). Nor does it receive funding from Sport New Zealand, as does Sport Hawke's Bay.

We have demonstrated that we can deliver significant benefits across the Hawke's Bay region from our wide-ranging programmes in community health and wellbeing, fitness, learn-to-swim and sports performance development, which involve over 500,000 user visits and rising - *some 40% or 200,000 annual user visits are from Napier citizens.*

The **socio-economic and health benefits** of these programmes are significant and have been described above. Based on similar social wellbeing programmes of the Sir Graeme Dingle Foundation as recently assessed by Infometrics, we expect to deliver up to \$4.00 or more in economic benefit for every \$1.00 invested in our **EOTC Programmes**. We plan to have this assessed by Infometrics or another equivalent organisation in the future. For every life saved from drowning, **our learn-to-swim programmes** would provide \$4.6m in life value. APR Consultants assessed that our courses would prevent an average of one drowning death every ten years (APR Report, August 2018).

The Trust has a strategic plan for **tourism development** from multi-day major National and International sports events, including collaboration with Napier City Council Events, the PGA and RSP Trusts. Such events have been assessed by our Consultants Fresh Info to provide an average annual spending increase of \$4.5m, arising from over \$100m in total additional spending in the region over 25 years (Fresh Info Report, November 2018).

*We are requesting an annual grant of \$150,000 for programme delivery and development. This support is essential in allowing us to **initiate new** community programmes that deliver vital services to more of the Napier Community year-round.*

The HBCFC Trust appreciates the real funding challenges all Councils in New Zealand face with infrastructure and other development, especially in Hawke's Bay after the recent flood events and Cyclone Gabrielle. We respectfully believe we are deserving of this programme funding support, in view of the tangible and assessed economic value of the wide-ranging programmes we deliver for Napier citizens. We are confident we can continue to aid the economic development of Napier and the Region from our community programmes and facilities.

In tough economic times, grant funding of community organisations who create added economic activity, cannot be ignored. Our objectives and programmes match the refreshed strategic objectives of Napier City Council.

We look forward to discussing this Submission further with Council at an Oral Hearing to be scheduled in late May.

THANK YOU for your serious consideration of the funding sought in this Submission.

Sir Graeme Avery, Trustee
Greg Howie, Commercial and Partnerships
Hawke's Bay Community Fitness Centre Trust

26 April 2024

APPENDIX – SOME TESTIMONIALS

SCHOOLS

Hannah Jones, Teacher at Porritt Primary School “Our tamariki are fully engaged and enjoying the structure of the EOTC programme. Resilience building was a bit of an eye opener for me, the programme has been thoroughly enjoyed by Porritt and the skills learnt have been beneficial. ”

Eskdale School Teacher, Bryony Lovatt, speaking about the Trust Learn to Swim Programme post cyclone, “Some students refused to get in the pool when we were back at school, and now they’re putting a lifejacket on and jumping off the side of a boat. “We’ve had parents give us really good feedback about the programme, about how the children look forward to the swim sessions.”

Eight-year-old favourite part was learning some survival skills: “I like to go fishing with my dad, and now I know how to swim if there’s an emergency.”

Teacher, Marewa Primary School “Kids really enjoy the EOTC programme connection - it is a real treat for them to see themselves in a leadership context, outside of school in high performance facilities”

Robin Fabish, Principal Tamatea High School “We applaud the efforts of the Trust in creating a facility (EIT Institute) that will be available to and benefit the health and well-being of our students and the wider Hawke’s Bay community. By working together, we can overcome the barriers that prevent people in our less fortunate communities from taking part in sport, recreational and cultural activities. All these activities contribute to well-being.

The partnership approach being taken by the Trust with schools is positive and the objectives of the Trust to use education to encourage healthy eating and physical activity for all is consistent with our own objectives”.

Jo Vennell, Principal of Wairoa College "The Aspiring Leaders Programme goes beyond academics; it instils confidence, resilience, and a sense of responsibility in our students. We are excited to see the growth and achievements of our students in the upcoming year."

SPORTS

“We have held four national championships at the Hawke’s Bay Regional Aquatic Centre over the past 12 months. We are grateful to have access to these facilities for hosting national events that provides the space for swimmers to perform at their best and cater for the wider swimming community. Alongside our national championships, we have worked hard to provide

opportunities to have the local community involved and grow participation in swimming as a result and continue optimising use of the Hawke's Bay Regional Aquatic Centre. We would like to continue hosting events here moving forward."

Dale Johnson

Head of Participation & Events – Swimming New Zealand "Hawke's Bay Water Polo have been a massive success story this past year, mainly due to having a wonderful new home at Hawke's Bay Regional Aquatic Centre, which is a world class facility for so many users.

Water Polo is a new sport to the region and started in an outdoor school pool with 4 teams. Just over a short time the sport has grown to over 700 players including primary, intermediate and recently High School competitions, social league for the oldies and Club Teams for Under 12, 14 and 16 girls and guys. The spin-off for parents and family using the swimming pool for health and well-being is very hard to quantify but very apparent.

Water Polo was the first team Olympic Sport and our goal is to have players from our Club representing New Zealand in Brisbane 2032. This year we were named NZ Water Polo Club of the Year. We have not finished yet and looking to grow even more giving our players an opportunity to improve aquatic awareness for safety, enjoy a new sport, be healthier and happier and keep our youth off the streets and in team sport making life-long friends, and gaining opportunities to play overseas and enjoy more success.

None of this would be possible without the use of such a wonderful facility and the wonderful staff therein."

Steve Knights

Chairman- Hawkes Bay Water Polo

"I have been coaching pole vault in Hawke's Bay for 35 years and having the exceptional indoor facility at the Hawke's Bay Community Fitness Centre has been a game changer. It is one of only two indoor pole vault facilities in New Zealand and this has made a huge difference to our athletes in Hawke's Bay.

Pole Vault is a high profile event within athletics and is one of the two targeted events by Athletics NZ. This is evidenced by having three women selected for the Paris Olympics this year. If we are to attract and retain young athletes it is essential that we have access to the Trust facility".

Murray Andersen

Pole Vault Coach

Submission: 552	Hearing: Yes	Attachment: No
Full Name: Allannah Assa'd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
A community damaged, lives lost, homes destroyed , suicides,... .. What has the council done to help many effected by the cyclone?? Many are still having to pay rates for unlivable homes.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
DONT increase to rate payers.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
NO, why should the tax payer be paying for things they may or definitely do NOT use! Eg Kennedy Park, there is a number of motels for visitors, why sink \$ in to this.when it clearly isn't paying for itself. We may need a conference center. But again it needs to be managed better, with it being more costly available for use. If it can't be used. Make this into the new library!!		
Officer comments:		
Napier City Council office accommodation		
Strengthen it BUT have the library returned to the lower part. There is NO reason why this couldn't be the library again. There is enough room to have the second floor being offices and combined reception area as Ms wise has said they want ground floor for reception want a gigantic waste of space! NO reception needs an entire huge floor for reception only.		
Officer comments:		
Additional comments		
Atleast LISTEN to the residents of Napier, with OUT threatening ...MS Wise that and I quote "shall we get rid of some services, make rubbish pick ups once a month, rather than weekly" Which frankly is a ridiculous, comment to make, because you are not getting your own way. We do NOT want nor need a \$58million new library. There are options, extend taradale or use an existing building for the much wanted hub/library in Napier. Emerson st is FINE as is, we do not need it widened NOR \$70.000 "peices of "ART" on the street to		

encourage people to buy" as said by a Napier city counselor. (Mc Graw) This again is a gigantic waste of tax payers \$ on unneeded things, along with the huge increase on Rates bills that are being put out, again to many who can not &or struggle hard to afford this.

Additional officer comments

Submission: 553		Hearing: No	Attachment: No
Full Name: Geoffrey Donkin		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Please note that I do not know all the different funding models that the council has considered. Has the council investigated how other councils around the NZ do this?			
Officer comments:	Yes, Council has looked at how other Councils across Aotearoa provide housing. Councils across the country are looking at ways to continue to provide the best outcomes for tenants while also absorbing the increasing delivery costs. A number of councils have been reviewing their council housing portfolios and reconsidering their role as direct housing providers. Some are adjusting policy settings such as rent but some are changing their whole delivery model.		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I would prefer the council's trading entities to break even financially if possible rather than the rate payers having to pay for trading deficits.			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
As above I would prefer them to break even financially.			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			

No comments added
Additional officer comments

Submission: 554	Hearing: Yes	Attachment: No
Full Name: Annette Purser	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Some retirement housing in Napier environ could/should well be denser. And these old units should have well paid for themselves(with ring fenced rental take from old units) there should be an income to add extra buildings on some of these sites say annually.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience		
a resilient community needs TRUST from those that govern us. 'BUILD UP SAVINGS?' is there a fund already if so good, if not why? Disaster in many forms has occurred and has the potential at any given time. This looks just like a time to tax many when they are so vulnerable. When/will bridges be rebuilt and cost of these is ?		
Officer comments:		
A new approach to managing Council's investments		
which ever way you go it has the potential to be mismanaged. Council needs a more transparent way of functioning		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
resilience is needed here. If a council business cannot be self sustaining it needs to GO! Just like in private business.		
Officer comments:		
Napier City Council office accommodation		
neither. BUT If your preferred option is library tower keep ground floor for library/ hub.		
Officer comments:		
Additional comments		
Don't fix Emmerson Street @ this time. I'd think Disaster recovery is the big expense at this time. NCC needs to consolidate in these times of fiscal hardship. Get Ward councillors out in their neighbourhoods to see and hear of hardship for some and see the substandard conditions of paths and roads. Believe there has been some insulting comments from some elected staff eg Mz Wise a threat to take away core services. Mr Mcgrath when told of elderly I know who said " out lived our saving" his comment was they probably live in million dollar houses. Extra question.....is the waste to energy plant in Waiohiki functioning ? Are the stopbanks strong enough to take the run off from new developments on Taradale hills? Can this council be more transparent into the future to limit(maybe) the social media need to draw attention to some ? inappropriate council expenditure		

Additional officer comments

Submission: 555	Hearing: No	Attachment: No
Full Name: Te Kira Lawrence	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Important to keep rates as low as possible at this present time.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Better asset management required in general.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
For council assets however if these are the only two options, the preferred option is that the development is put on hold until future position allows it to be more affordable.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 556	Hearing: No	Attachment: No
Full Name: Anthony McLagan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Until Council comes up with a financial plan that doesn't involve rates for ongoing maintenance cease all building of retirement housing		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
What Council has not taken into account is the negative effects of inflation on any resilience fund.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
The most cost effective against return on investment. Other Council trading organisations have often meant no effective control by ratepayers		
Officer comments:		
Reviewing our fees and charges		
This question required expert independent analysis		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
That these facilities have become a millstone around the necks of ratepayers is a testament to incompetence within council		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The fact that many of Napier's art deco buildings have stood the test of time against earthquakes and yet the council approved plan of its own building didn't is proof that Council doesn't know what it's doing. Hopefully this time they get it right.		
Officer comments:		
Additional comments		
Start informing ratepayers about the full and true financial situation of city instead of this piecemeal approach.		
Additional officer comments		

Submission: 557	Hearing: No	Attachment: No
Full Name: Mandy Yovich	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
N/a		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Everybody is suffering financially at present. It doesn't seem right to increase fees and charges above CPI at the current time.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
As an Ocean Spa member of some years I do not see how this venue can become a tourist attraction when it is the regular members that are your bread and butter. There are only a few weeks of the year when Napier is flooded with tourists and the majority of them do not come here to go to Ocean Spa. Besides which if you are still thinking of making it into a high end facility it would require a helluva lot of work and money with a much better variety of fitness classes and membership options. Don't try to fix what ain't broken!		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Hold off on anything that is not essential! We are in an economic crisis and the struggle is real and frightful for many families. IT		
Additional officer comments		

Submission: 558	Hearing: Yes	Attachment: Yes
Full Name: Phil Ross	Organisation: Whatever It Takes Trust Incorporated	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Allows for private capital to upgrade or replace these properties without impacting directly on the ratepayer.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
There is a lot of work nationwide to do this and Napier should be a leader. We should not forget those disadvantaged and still suffering from the effects of cyclone.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
The impact of having wider skills and experience to governing and managing these entities could be a positive outcome for Napier.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Fees and charges should reflect the costs of those operations unless there is a general agreement to cross-subsidise them.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Council need to review the long-term effect of this and discontinue significant loss-making entities. Look to invest in new facilities that will attract visitors and increased use.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
See attached submission.		
Additional officer comments		

Council is working towards implementing recommendations in the Napier Homelessness Report 2022. There is some money available in the community budget to support this work including the in-depth survey that is requested in the submissions. However there is no budget for additional staff resource at NCC. Council officers are working with other agencies in the region to help provide support to whānau pounamu including Orange Sky Aotearoa who will soon be providing laundry services to our region.

Attachment:

Submission by: Whatever It Takes Trust incorporated

Introduction:

As the Consultation Doc introduction from the Mayor states: **"This is our chance to reconsider and significantly change the way we do things to benefit the wellbeing of everyone in Napier"**. Whatever it Takes Trust (WITT) are taking this opportunity to advocate on the behalf of homeless whanau who are part of Napier's 'everyone' although often voiceless, unwanted or unseen.

Your support in this and subsequent long term plans is key to ensuring that Napier looks after its most vulnerable members.

If we don't have a supply of housing available, what else can Council influence, or do, to bring about positive outcomes for people experiencing homelessness in Napier?

What we mean when talking about homelessness.

There is a much broader spectrum of homelessness that most people are aware of. For some, homelessness means sleeping on our streets, parks, beaches or living in cars. For others, it could involve couch-surfing or house jumping between temporary options.

Homelessness happens to people for any number of reasons; inequalities, systemic failures and the challenges they face in their lives. This can include job loss, housing affordability, housing shortages, inadequate financial support, a stressed health system, incarceration, chronic illness, mental or physical health challenges, institutionalisation, discrimination or family violence.

The Statistics New Zealand definition of homelessness:

"Living situations where people with no other options to acquire safe and secure housing: are without shelter, in temporary accommodation, sharing accommodation with a household or living in uninhabitable housing."

Current situation

Public Policy and investment are often geared toward attracting inward investment, a healthy economy, happy and engaged tourists, quality and reliable infrastructure to homes and businesses. Tourists and businesses are visible contributors to the local economy and community. They bring in revenue, create jobs, pay tax and contribute to economic stability.


By contrast, homeless individuals are seen as a burden rather than contributors although some incredibly continue to hold down a job. Stereotypes and misconceptions about homelessness lead to indifference or even hostility. Addressing homelessness requires long-term solutions that may not yield immediate visible benefits. It is an issue that affects us all, directly or indirectly. As a society, we need to balance economic interests with social justice.

What can we do as a community?

We are not here to advocate for huge social housing schemes (although that would be great): we are here to ask for decisions made by Councillors and staff to include the whole of the community; to make policy decisions which don't victimise or punish those without a safe home but include consideration of how an action can impact the lives of the silent few. We are here to request that Napier City doesn't see homelessness as a 'problem to be tidied away', but as an issue which could affect any one of us at some point in our lives.

We appreciate that housing people is not one of Council's core responsibilities, that HUD, Kainga Ora and MSD are tasked with addressing these challenges. We are not requesting duplication of those responsibilities, simply asking for Council to treat homelessness in the same way it treats other marginalised groups: with inclusion, equity and respect.

NCC Community Outcomes




Te toka
tū moana

A resilient city

To prepare for a changing climate future and enables our community to build self-reliance. Our people, economy and infrastructure are resilient.

- Our homeless community want to be self reliant but there are basic things we need to provide to enable them to maintain their dignity and capacity to face extraordinary challenges and withstand change.



He wāhi taurikura

Spaces and
places for all

Napier has spaces and places that everyone has access to and wants to use. We have a focus on accessibility, affordability, safety and city vibrancy.

- Our homeless community know what it's like to feel invisible, unwanted, excluded, targeted, stereotyped, policed, problematised, feared, ignored, judged, and prohibited by policies and systems.
- Safety by Design is a crucial aspect of urban planning, however when it comes to addressing homelessness it's essential to strike a balance between safety measures and compassion. Incremental changes to the physical layout of our public spaces don't go unnoticed, e.g. anti-sleeping benches, hostile landscaping and spikes and slopes to discourage sitting or sleeping.
- It was only back in February that the Hawkes Bay community, including Napier City Council, said "We are one". Our actions must support that concept.



Te takutai moana
Nurturing authentic
relationships

Council fosters meaningful relationships, demonstrating our commitment to listen to our community's needs, concerns and aspirations. Developing strong partnerships with mana whenua and tangata whenua ensures we uphold our obligations under Te Tiriti o Waitangi

- The way we talk about people matters. Messages that suggest that homeless people are **all** mentally ill or drug affected need to be challenged and unlearned.
- Those without a home are part of our community and should be extended the rights and dignity the same as any other.
- People on the streets have often had one or more traumatic life events that has led them to where they are today. We need to recognise that all of us can be vulnerable. Cyclone Gabrielle highlighted how quickly a life can change from prosperous security to loss and desperation. This is our chance as a city and a community to think about how we can help our most vulnerable to feel that they belong and that we see them.

What can council influence, or do, to bring about positive outcomes for the people experiencing homelessness in the public spaces that you manage?

We appreciate that Council must navigate tensions, balancing the many roles it is required to play in the delivery of community services and programs, planning, economic management and the maintenance of amenity and accessibility in shared public spaces.

Being responsible for managing local areas, like streets and parks, councils can find themselves at the forefront of the homelessness response, having to address significant social dilemmas that are playing out on their doorsteps.

Listening and Involving: It is the role of policy makers and city-shapers to ensure that our cities represent those who live in them. Not engaging people with a lived experience of homelessness in policy making and service delivery is dis-empowering and renders their experiences invisible. They can make

great advocates for change and arguably hold knowledge and ideas about what is needed to improve our cities. Involving them helps to expel myths, challenge stereotypes and ultimately helps us realise that 'we' are not that different from 'them'.

Providing access to the most basic of amenities can help them to retain their dignity:

We ask people to move on because they are homeless and we don't like where they have chosen to sleep. There's a good chance that they chose it to feel safe.

We don't like the fact that they smell and their clothes are dirty. We need to provide them with **basic facilities** such as toilets and showers.

We think they need to do better at engaging with health services, employment opportunities and housing providers. But we don't provide anywhere to charge their phones. While **access to mobile technology** may not solve homelessness, it could assist in enabling access to important services. Moreover, mobile connectivity helps those seeking housing, meals, public transport, and legal information and advice. Importantly it can be instrumental in reducing loneliness through maintaining contact with loved ones, which can lead to improvements in physical and mental health. A phone is a lifeline. Solar-powered charging stations could be placed in parks and other communal areas.

We complain that they dump their belongings around town but we don't provide **lockers** for them to store it in.

2024-27 Three Year Plan Requests for Consideration

1. Funding to undertake an **in-depth study** of the services available within Napier to homeless whānau; to understand the potential benefits of co-locating multi-agency service provision within an accessible, inclusive, integrated single hub. This would enable a holistic view of the issues faced and opportunities to address and reduce, if not fully remove them. Council adopted the Napier Homelessness Report including recommendations to investigate the establishment of an integrated day hub for homeless whānau. However, to date there is no resourcing allocated to enable this.
2. Additional Community Services **staff resource** – the NCC staff that WITT work with across several areas are knowledgeable and dedicated but they are already at full capacity and will not be able to provide dedicated time to these improvements mentioned without compromising the services offered to others.
3. Commitment from Council to remain involved with **regional and national initiatives** to support the homeless and provide pathways out of homelessness.
4. Support and enhance NCC's frontline **staff's understanding** of homelessness, providing advice on engagement with people experiencing homelessness and/or people with multiple and complex needs
5. Provide direct, **positive engagement** with people experiencing homelessness and/or people with multiple and complex needs, linking into support services where possible.
6. The Napier **Homelessness Report** 2022 is the only official homeless report that has been adopted and has agreement for Council officers to progress.

7. Council has **bylaws** and overarching Local Govt legislation that sets out how public spaces can and should be used but this can discriminate against those who need to use these spaces in a way that is different to those who have a home to go to.
8. To recognise the homeless as members of the community, treat them with the same consideration as other marginalised groups to **ensure inclusivity**.
9. Funding for a night shelter with essential amenities for safe living: a warm, dry bed; a safe space, privacy; lockers; hygiene facilities; access to nutritious food; safety measures.

TE AKA

WITT is supportive of the new Te Aka library project but asks that the design and operation of the facility is inclusive for the whole community.

President of Public Libraries Victoria, Chris Buckingham says this may be just the time for libraries to step forward to assume their place as accessible and trusted community centres: “Libraries are the last free revolving doors in many communities. “We should also remember that libraries are a place for the homeless, the lonely, and people needing free and equitable access to public space”.

Submission: 559	Hearing: No	Attachment: No
Full Name: William Thomas	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
I do not support selling Council owned housing. We have an obligation to look after our disadvantaged citizens. Selling frees up funds but creates another problem - where to house the current occupants		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We should continue to build a resilience fund however the quantum of the rate increase should be capped to single figures. Citizens cannot afford a double digit rate increase. You need to look hard at withdrawing funding for other projects such as the proposed new library. This should not proceed at the present time. Q		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Creating a CCTO would seem reasonable. This might give asset management and performance more focus.		
Officer comments:		
Reviewing our fees and charges		
Increase fees in line with CPI. By putting fees up excessively we risk under utilising facilities and would be in a worse financial position.		
Officer comments:		
A change to how we fund some tourist facilities		
Don't think we should fund the short fall with loans. Differential charging for residents vs out of towners and tourists should be examined. As an Ocean Soa member for some years it is unclear to me what the shortfall is and how much extra you are proposing to lift charges. We have already accommodated a recent fee hike- justified. The facilities maintenance needs to be kept up to a high standard which it is not. Check out the recent upgrade to the men's changing facilities. Already this is looking tired and shabby due to poor moisture protection and shoddy paint job.		
Officer comments:		
Napier City Council office accommodation		
Sell library tower block and lease back. This is tax deductible expense and requires no capital		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 560	Hearing: Yes	Attachment: No
Full Name: Phil Ryan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
The reason you are considering dropping social housing is because you have underinvested in these assets over many years. It is immoral to sell part of the portfolio because Council has not planned and remedied deficiencies in its housing stack. Council's were able to borrow from Central Govt at reduced interest rates to build these assets in the first place. Not maintaining them over the past 40 years is poor management. Borrow the money to fix them up and don't levy ratepayers. Use the rental income to repay the debt over 20 years.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Rates are a blunt tool to raise money. A number of ratepayers already face rates increases because of now QV valuations. A significant group of ratepayers are on fixed incomes and renters will be lumbered with increased rents from landlords. Rent increases are inflationary.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Sell the non performing assets and keep the ones that make money. Council does not have to own airport shares, camping grounds, mini golf courses , Ocean Spa, museums or aquariums. If the private sector cant make money out of tourist assets then they shouldn't exist. Free up land on Marine parade for private sector development. We have a foreshore that is ripe for limited development. No city in the world has direct access to the sea without a single bar, restaurant or entertainment area taking advantage of the location. Why is Napier so determined not to allow small spaces on Marine Parade to be used for commercial development?		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Yes agree with the user pays principal		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Sell the assets. Council does not need to own them. Sell Kennedy park and reinvest in the ones that the commercial sector would not own (eg the aquarium).		
Officer comments:		
Napier City Council office accommodation		
Don't do either. There is no justification for redeveloping the Library Tower in today's environment. All staff are housed in leased accommodation now. Renew the leases and negotiate reduced rentals with landlords over a longer time period. Restructure the current accommodation to get better unity among staff if needed. Covid proved we don't need every one in one office and many people work remotely from their head office, particularly overseas based companies. Use technology, rent a large meeting space to bring staff together regularly but DO NOT spend \$58m on a new office.		

Officer comments:	
Additional comments	
<p>As a Council you have \$10m of debt and \$2.3bn of equity. You have the lowest levels of debt of any Council in New Zealand and we have a major issue sorting out our infrastructure. This is partly because we have not maintained or upgraded these assets since they were built so now we are faced with a huge burden to fix the under investment in previous years. We have to use our Balance Sheet to fund Cyclone Gabrielle issues and our deferred infrastructure obligations. Council has sat on its collective hands for too long. While it is admirable you are finally dealing with these issues you CANNOT lumber today's rate payers with the sins of the past. Borrow and spread the repayment obligations over 30 years. There are plenty of ways Napier could raise money for the one off impacts of Gabrielle and increased costs, including selling non core assets, getting a corporate sponsor for McLean Park, selling the commercial leases to landlords, selling non core assets etc. I am very concerned about an 11% suggested increase in labour costs. In the commercial world when faced with difficult trading times we had a NIL employment policy, staff cuts were made, no CPI increases were given to staff. We put our heads down and rode out the storm. To suggest 11% of the 23% proposed rates increase is needed for staff suggests either big pay rises for front line staff, new staff or excessive executive remuneration. None of these can be justified in the current economic climate. Napier only has 60,000 residents and a lower number of households. They are facing huge cost of living increases including many of the basics including rent, mortgage interest rates, insurance, food price inflation, petrol price rises etc etc. To impose a 23% rates increase on your ratepayers is immoral and unjustified when you have many other options to increase revenue, sell non core assets and borrow against an unencumbered Balance Sheet</p>	
Additional officer comments	

Submission: 561	Hearing: Yes	Attachment: Yes
Full Name: Peter Grant (PASAG)	Organisation: Positive Ageing Strategy Advisory Group (PASAG), Napier	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Neither option - please refer full submission attached.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
None of these options - please refer full submission attached.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
With some proviso's - please refer full submission attached.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Please refer full submission attached.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
With some proviso's - please refer full submission attached.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Please refer full submission attached.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Please refer full submission attached.		
Officer comments:		
Additional comments		
Yes - please refer full submission attached.		
Additional officer comments		
Over the last few years costs to provide council housing for our community have increased and the current way we provide housing is not financially sustainable. This is due to increases in maintenance, insurance, rent subsidies, renovating units and debt servicing. The Council wants to be able to provide housing that is affordable for our tenants and our		

ratepayers. The Council is committed to ensuring that all current tenants have a house and they are looking to maintain or increase our retirement housing. Option 2 is the Council's preferred option, with this option funds from selling the three social villages would be put back into the housing portfolio. If the Council did not sell the social villages and transferred the villages to an independent provider, the Council may need to provide a cash injection as the villages need maintenance. This is why the preferred option is to sell the social villages so we can reinvest in the portfolio. The Future Direction for Napier City Council's housing portfolio report which was published during the consultation period for the Three-Year Plan outlines costs associated with 5 options including transferring the houses to an independent provider and continuing to run the houses themselves. All alternative proposals that were submitted as part of the consultation period were fully considered by Council in relation to the future direction of travel for housing. Please note, dog registration fees for the 2024/25 financial year were adopted by Council at the 18 April 2024 meeting. In relation to the comments raised around footpaths and pathways, the draft TYP includes 2 programmes intended to improve the pedestrian networks and accessibility; one to implement the NCC Disability Strategy and the other to upgrade footpaths in high-use areas such as neighbourhood centres, near medical facilities, schools, retirement villages etc.. The Government's Draft Government Policy Statement on Land Transport 2024 does not provide much funding for active transport mode improvements, which these programmes would generally be funded under, so these proposed programmes are unlikely to receive NLTF funding support. Council may choose to fund these programmes without subsidy at proposed or reduced levels.

Attachment:

Submission on NCC's Three-Year Plan 2024-2027

From the Positive Ageing Strategy Advisory Group

24 April 2024

Tēnā koe Napier City Council

Thank you for the opportunity to provide feedback and comment on your Three-Year Plan 2024-2027.

Older people are often characterised as a homogenous group that experiences better living outcomes than the rest of the population. We know from a recent large, in-depth study that this is simply not the case.¹ While just over half of older New Zealanders (54%) are healthy, have liveable housing, are financially secure and have good social connections and access, the remainder experience vulnerability and hardship in one or more aspects of their life.

Attached is our submission. Our points are made in consideration of Napier City Council's commitment to being an Age Friendly City through confirmation of its membership to the World Health Organization's global network of age friendly cities and communities. We would like to see this commitment clearly articulated in Council documents and translated into action in Council's Three-Year Plan for the city to achieve positive outcomes for all older people living in our City.

We look forward to hearing from you about the hearing date and time so that we can talk to our submission.

Yours sincerely

Peter Grant

PASAG Co-Chairperson

Our Submission

Submission topic	Our preferred option (where applicable)	Comments
CONSULTATION TOPICS		
Future of Council housing	Neither option preferred	<p>We support the concept of Council being in the business of providing affordable rental housing for retired low income tenants.</p> <p>We support Council’s proposal to sell three housing villages that are currently used for social housing purposes (Nelson Place, Wellesley Place and Carlyle Street).</p> <p>And we support the proceeds from this sale being set aside to fund the remaining retirement housing villages and seek assurance from Council that this will be the case, rather than proceeds entering the general budget pool. We would also expect to see an increase in housing provision for this group, given the number of older people living in Napier is projected to almost double by 2038.</p> <p>However, we request Council considers an alternative approach to the retirement housing villages which will have no impact on rates and will see an opportunity for redevelopment of the old and tired existing housing. Such an alternative was presented as an option during the 2022 Housing Review and was supported by housing developers who submitted at that time. The submission from Soho Group (https://www.shgl.co.nz/) highlighted an alternative approach to utilising the village sites which involved Council retaining ownership of the land and to the sites being managed by a Community Housing Provider, thereby opening access for new tenants to the Income-Related Rent Subsidy.</p>

		<p>We note that other Councils around NZ have also reviewed their housing portfolio and have implemented alternative arrangements through which they are able to access the IRRS and provide this housing without impacting the ratepayers.</p> <p>Regardless of the model adopted, we ask that any future development or redevelopment ensures units are built using Universal Design principles and consider a range of housing options appropriate for older people (these may include designs different from the existing housing stock).</p> <p>In addition, we expect Council to influence all future housing development in the City so that these include housing options for older people to ensure they are provided a better quality of life, promoting autonomy, dignity and wellbeing for our ageing communities.</p>
Building up community resilience	Option 1 – Continue with a rate to build resilience	<p>We support Council's preferred option to have a flat Resilience Rate.</p> <p>We also encourage Council and partners to work together to encourage increased emergency preparedness in older people and ensure frequent reminder messaging about this. We support the Council's statement that the Resilience Rate provides opportunities to increase community preparedness for emergencies.</p> <p>We are aware that the proposed uniform annual general charge of \$85.90 per taking unit will have considerable impact on older, low and fixed income ratepayers. We also note in the consultation document that this general charge constitutes a reasonably large portion of the average rates increase being proposed for the 2024/25 year, and even more so in the out-years.</p> <p>We therefore ask Council to:</p> <ol style="list-style-type: none"> i. Either, introduce an increased level of rate for those rating units that are likely to be able to more afford this – specifically commercial and industrial properties - and a corresponding reduced rate for residential properties

		<p>ii. Or, reduce the level of this rate in the short-term and focus investment on the office tower accommodation build, and thereafter increase the Resilience Rate near to or following completion of the build.</p> <p>We would like to see Council prioritising areas of expenditure that will save ratepayers in the medium to long term, including the \$1m that is currently spent on three city office tenancies per annum.</p>
A new approach to managing Council's investments	Option 1 – Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio	<p>We support Council's preferred option to create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio.</p> <p>We recognise that CCTOs exist for the purpose of making a profit. However, we encourage Council to require the CCTO (if established) to utilise an ethical investment approach. This should be confirmed in the CCTO's statement of corporate intent, agreed by Council.</p> <p>Responsible investing involves ensuring assets don't thrive at the expense of environmental, social, and corporate governance issues. This may mean supporting sustainability investments, impact investing by targeting a specific social or environmental issue of concern, and/or excluding certain industries from the investment portfolio (eg, tobacco, alcohol, gambling).</p>
Reviewing fees and charges	Option 1 – Increase some fees and charges beyond the CPI increase of 5.6%	<p>In general, we understand the need to increase some fees and charges for Council services and facilities.</p> <p>We are pleased to see the Faraday Centre, Ocean Spa (noted this is for cash admission only), MTG Century Theatre, Napier Aquatic Centre, National Aquarium, and Par2 Minigolf all offer Senior Citizens and Community Service Card holders reduced admission fees. However, we are concerned that these are all proposed to increase and in some cases by quite some amount (eg, Ocean Spa fees for Senior Citizens and Community Service Card holders are proposed to increase by 75%).</p>

		<p>We realise in some instances that Council is setting up a platform for some facilities to operate as financially self-sufficient commercial entities (eg, Ocean Spa), but request that you revisit your financial modelling to look at ways in which those people who are able to, pay slightly more at these facilities, so that the fees for those older Napier residents holding a Community Services Card can be more moderately (rather than excessively) increased. This discounted rate could be made available also to older Hastings residents who hold a Community Services Card, if Hastings District Council were able to offer a reciprocal saving in their facilities.</p> <p>We also ask Council to offer a reduced dog registration fees for older Napier residents who hold a Community Services Card (including reduced responsible dog owner fees). Many studies demonstrate a strong relationship between pet ownership and reduced social isolation and loneliness (eg, https://aging.com/best-online-therapy/the-benefits-of-pets-for-older-adults/) and many depend on them for company and exercise. We suggest that a portion of dog registration fees be ringfenced to support the Dog Share Collective – a programme that enhances lives through sharing the company of dogs.²</p>
Funding of tourist facilities	Option 1 – Loan fund the deficits (losses) of the three facilities that will become financially self-sufficient commercial businesses	<p>We understand the rationale for creating financially self-sufficient commercial operations for Napier Conferences and Events (at the Napier War Memorial Centre), Ocean Spa, and Kennedy Park Resort so that the losses from these operations are not funded through rates.</p> <p>The alternative, relatively large, cost to ratepayers as presented in Option 2 for this consultation topic, is not sustainable going forward.</p> <p>However, as indicated earlier, we have grave concerns about the proposed cash admission fee for Ocean Spa increasing from \$8 for Senior Citizens and Community Service Card holders to \$14 and that there is no discount offered to low income older Napier residents for concession cards, off peak or</p>

² The Dog Share Collective is a social enterprise that provides opportunities for dog sharing relationships. <https://www.thedogsharecollective.com/>

		<p>premium membership. Ocean Spa risks becoming a facility for use by only the wealthy – wealthy tourists and wealthy locals, excluding those from our community who are on low and fixed incomes, including our own older residents.</p> <p>We have heard talk from Council about the need for Ocean Spa to operate commercially. We have no problem with that concept. We believe however that an entity can be BOTH commercially viable AND ALSO look after low income Napier residents (easily identified as those holding a Community Services Card). If the financial modelling is executed correctly, the admission fees can be set as such to ensure the operation is viable.</p> <p>Commercial, privately owned and operated tourist offerings in Rotorua and other tourism towns, offer local rates and manage to do this while still operating as commercial entities (eg, Polynesian Spa https://www.polynesianspa.co.nz/rotorua-locals/, Paradise Valley Lion Park https://www.paradisev.co.nz/rotorua-locals/, Zorb Rotorua https://zorb.com/rotorualocals/).</p> <p>We also note (pg 30 of the Consultation Document) that Par2 Minigolf is earmarked to be a commercially operating facility within two to three years. Again, we would not want to see this facility to be outside of reach by low income locals.</p>
NCC's office accommodation	Option 1 – Council strengthens and redevelops the Library Tower for its staff	<p>We support Council strengthening and redeveloping the Library Tower so that Council staff can be largely based within one building to ensure synergies, efficiencies, and effective communication. We have the Tower asset sitting there and it makes sense to use it and to gain rent through tenancies once redeveloped.</p> <p>We would expect Council to prioritise areas of expenditure that will save ratepayers in the medium to long term, including the \$1m that is currently spent on three city office tenancies per annum.</p>

		<p>We expect the design concepts to reflect Universal Design principles.</p> <p>We also support the need to have a central space for the Napier community – somewhere to gather, to learn, and to be heard. This will also provide an opportunity to revitalise the southern end of the Hastings and Dalton Street precinct.</p>
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OTHER SUBMISSION POINTS	
Proposed rates increases	<p>We have concerns about the extraordinary high proposed increase in rates for the 2024/25 financial year. Many older people rely on the NZ Superannuation as their main source of income (40% rely on it solely, and a further 20% have only a small additional income).³ The other factor to consider is the high percentage of this age group who own their own home (over 70%). This means the proposed rates increases, along with increases in insurance premiums, are going to have an added impact on the older population, especially those with no alternative source of income.</p> <p>We ask the Council to relook at priorities across the three years of the plan and to focus on those items that are going to make more immediate savings in the medium term, such as the savings in rent through developing the old Library Tower for officer accommodation. This may mean, and we would recommend as much, that other components contributing to the rate increase (eg, the Resilience Rate) be moved out to beyond Year Three.</p>
Transport – footpaths, pathways, active transport	<p>We receive a great deal of continued comment and feedback from the community about the variable state of Napier’s footpaths, and about the use of footpaths, shared pathways, and the road, by mobility scooters (growing in number) and e-scooters among other users. We respectfully request that a nominated PASAG member with lived experience of older</p>

³ New Zealand Retirement Commission. <https://retirement.govt.nz/news/latest-news/new-research-highlights-how-reliant-older-new-zealanders-are-on-nz-super/#:~:text=Nowadays%2C%2040%25%20of%20people%20aged,they%20continue%20working%20past%2065.>

people, is given an opportunity to join the Napier Active Transport Group being led by the Transportation Team. This would provide us with an opportunity to directly influence design and developments across the city using an older person lens.

We also propose that all Councillors, frontline and Transportation Team staff undertake ageing and disability education and simulation activities. These simulation experiences are effective for raising awareness of age and disability-related needs, as these sensory activities put people in the shoes of both older and disabled people, to feel interactions with age and disability related difficulties, thereby enhancing empathy.

Age is one of the first things we notice about other people, and the World Health Organization's 2021 Global Report on Ageism (<https://www.who.int/teams/social-determinants-of-health/demographic-change-and-healthy-ageing/combating-ageism/global-report-on-ageism>), identifies globally that 1 in 2 people are ageist towards older people.

We note reference on page 24 of the Three-Year Plan consultation document of the proposed considerable increase in parking fees across the city. We also note the comment that "any surplus [from the proposed increased parking fees] would potentially be used for projects related to redeveloping or improving city streetscapes". We request that any parking surplus is ring-fenced to *only* be used for improving city streetscapes, including improving the state of our footpaths and other pathways. We need routes to safely accommodate all users so they are not putting themselves in unsafe situations (eg, mobility scooter drivers who ride on the road). There is much to be done to upgrade our footpaths and budgets need to be specifically ear-marked for this purpose.

Council's own resident satisfaction surveys show an overall declining level of satisfaction with the state of the city's footpaths – decreasing from an 87% satisfaction rating in 2010 to 60% in 2023.

<https://www.napier.govt.nz/assets/Document-Library/Reports/Annual-Resident-Satisfaction-Survey/2023-Annual-Resident-Satisfaction-Survey.pdf>

Given the higher proportion of older people in our population, there's a huge opportunity here for Council to improve peoples' living circumstances by increasing investment in footpath repairs and maintenance.

	<p>We also request Council considers the provision of more passenger transfer (loading) zones around the city. These would provide short, time-limited accessible parking, located close to key amenities to support those with limited mobility (including people with walkers, walking sticks, wheelchair users) and people with pushchairs, so they have more accessible drop off/pick up areas.</p>
Transport – mobility parking	<p>We recall Council's 2023 review of mobility car parking and the review's recommendation that in order to meet anticipated increased demand for mobility parking permits (linked to our ageing population among other factors), Council should plan to increase on-road mobility car parks by 50% (approx. 32) by 2030. https://www.napier.govt.nz/assets/Uploads/2023-03-Final-Mobility-Parking-Summary.pdf</p> <p>The Emerson Street revitalisation project provides an ideal opportunity to plan for an increased provision of mobility car parks in the city centre. We have previously understood that Council is looking at 'blocks' of multiple mobility parks in central city locations (including for example, 3-4 parks close to the Dalton Street/Emerson Street intersection). Introducing blocks of mobility car parks would help reduce the 'churn' of people driving in loops around the city centre to find an available mobility car park amongst the scattered parks.</p> <p>We also learnt at an earlier PASAG meeting that the mobility parking review identified a series of unsuitable (red rated) and marginal (orange rated) mobility parks. While it appears upgrades to the unsuitable parks have largely been undertaken, we request Council now urgently invests in upgrading the marginal parks so that these too are fit for purpose.</p>
Rates rebate and income abatement threshold	<p>We request NCC strongly advocates to central government for continued annual increases to the maximum rates rebate, and to reassess the income abatement threshold so that it more realistically reflects the situation for many older people on a fixed income who are particularly impacted by the cost of living crisis.</p> <p>We note that in mid-2023 the maximum rebate increased from \$700 to \$750 and the income abatement threshold from \$28,080 to \$30,100 to match the rise of inflation in the 2022 calendar year.</p>

Community Halls	<p>We note on page 33 of the Three-Year Plan consultation document that a wider review of all community halls will commence in 2025/26. A review of community halls presents an opportunity to assess the relative affordability and accessibility of the halls for programmes of benefit to the community, particularly our older residents.</p> <p>Community halls connect and support strong communities. They are a part of our history and contribute to local identity. They are places where people can enjoy activities together in a safe, welcoming, and accessible facility. They play a particularly important role for older people.</p> <p>Social networks are important for psychological wellbeing in later life. The recent vulnerability study found that around one in four older people experience social connection vulnerability and this increases significantly with age.⁴ Providing opportunity for connection through affordable hireage of your halls for community programmes is an important way for Council to contribute to improving community wellbeing.</p> <p>We therefore propose Council introduces a further discounted rate (in addition to the current “community, hobby & sports groups” rate) for hall hireage. We recommend this further discounted rate is applied to hirers who are offering programmes and activities that have a social connection and wellbeing focus for older people. Council support in this would also demonstrate your commitment to being an Age Friendly City through membership to the World Health Organization’s global network of age friendly cities and communities. Our desire is to see the community halls used to full capacity.</p>
Age Friendly City awareness	<p>We request that Council ensures staff across the organisation are made aware of the commitment you have made to becoming an Age Friendly City, through being accepted as a member of the World Health Organization’s global network of age friendly cities and communities.</p> <p>We are aware that not all staff are cognisant of this commitment, and in particular what it means for them in the organisation’s work plans, and in their day-to-day work.</p>

⁴ Social Wellbeing Agency. <https://swa.govt.nz/publications/Older-people-experiencing-vulnerability-and-multiple-disadvantage-in-New-Zealand>

Age Friendly City promotions	<p>Napier City Council has made a commitment to being an Age Friendly City through applying to, and being accepted as a member of, the World Health Organization’s global network of age friendly cities and communities.</p> <p>We request Council, including the iSite, actively works with Tourism Hawke’s Bay and other tourism sector leaders to promote Napier as an Age Friendly City destination, as an opportunity to attract the older tourism market (particularly during the shoulder and off peak, non-cruise ship seasons).</p> <p>‘Senior (or silver) tourism’, older travellers with disposable income, is a market that is only going to grow as the population ages. Older travellers are able to spend more time on travel and leisure, are likely to have identified travel as a lifestyle priority, are more flexible about travel times, and are more likely to be prepared to pay for travel on a regular basis. Research into the New Zealand market of older travellers, found that the majority of trips taken by Kiwi seniors are within New Zealand (https://www.nzherald.co.nz/travel/710-kiwi-seniors-willing-to-spend-kids-inheritance-on-travel-grey-nomads-survey/YC4ZCZ53CNG5BMTQV3AIJOUAWY/ and https://www.nzherald.co.nz/nz/senior-citizens-can-boost-nz-tourism/MMSS623BWC5Q3MHRCBH5U5CAME/).</p> <p>Promoting Napier and the region to older travellers domestically and internationally makes sense, and we have the added advantage of leveraging off our international Age Friendly membership to do this.</p>
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Submission: 562	Hearing: No	Attachment: No
Full Name: Derek Scott	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 563	Hearing: No	Attachment: No
Full Name: Ash Humphrey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Whilst I understand we have a social responsibility to house our elderly, this should primarily be a Central Govt function and be funded through taxes not rates.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
I support the concept of building resilience providing the funds are used correctly, however I think this should be deferred for a couple of years as people are struggling with the impacts of the cyclone, rate increases and cost of living increases. Setting aside funds for a 'rainy day' seems a bit of a luxury at this present time.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
If the operational cost of the activity has increased, so should the cost passed on.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These facilities should be run more like a commercial operation. Ratepayers should not be funding these activities to the extent they are.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Given the proposed increases, a new office seems somewhat luxury at present.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 564	Hearing: No	Attachment: No
Full Name: Jeremy Smith	Organisation: Art Deco Trust Inc.	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Art Deco Trust applauds Council for strengthening and redeveloping the Library Tower for its staff.		
Officer comments:		
Additional comments		
Art Deco Trust fully supports Council's plans to develop 'Te Aka: Napier's new library' and the revitalisation of Emerson Street. The Trust looks forward to continuing consulting with Council members and staff regarding these important Napier City projects.		

Additional officer comments

Submission: 565	Hearing: No	Attachment: Yes
Full Name: Cyndy Pratt	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

Napier City Council rates submissions 2024-2027

For the first time in 25 years living in Napier I feel compelled to send in a submission on the proposed rates and how they will adversely affect our household. If any of our other

981

household bills increased by hundreds of dollars in a year we would also carefully and seriously question them.

While Mayor Kirsten Wise stated it's all about "getting the basics right" and we need to "improve Napier's resilience" – when the rates increase they propose, 23.7% rates increase for the 2024-2025 year, has many of us fellow citizens wondering if they even live in the same city and economic reality as the rest of us? It also, very sadly to me, shows me how much our elected representatives and the local authority managers have completely lost touch with the economic day-to-day reality that the vast majority property owners now face and yet only one councillor, Maxine Boag, saw fit to even ask if we could afford it all.

That is glaringly apparent to me when I looked at the recent Annual Reports, the proposed expenditure for the next three years and on as far as 2034-2038. Napier City Council's elected wing and its management, from the documentation they have put out, seem to have the mistaken belief that they are a large private enterprise corporation. That's how the council continues to operate – largely unchecked (by anyone including Central Government) – despite the harsh, reality check lessons many of the city's residents have had to learn since Cyclone Gabrielle and their current plight. We are all facing the start of a very uncertain cost of living crisis yet our city leaders think it's perfectly okay to charge the ratepayers hundreds of dollars more for council services, which comes on top of a considerable rates increase only last year. And the clear indications are that will only get worse over the next few years. Perhaps Napier City Council would also like to look at our household budgets and enlighten us where we are meant to find those hundreds of additional dollars? Do they propose we don't feed our families for a week or two this year so we can afford to pay our rates hikes as each instalment falls due?

If that is the weekly reality of fixed or limited households in Napier's more affluent households – how much worse it must be in other parts of the city? What about businesses facing tough economic times yet having to face rates increases in the tens of thousands of dollars? This doesn't just impact on ratepayers across the cities but also on everyone who rents their homes and businesses as landlords will have to pass these NCC costs on. Many of these businesses are still trying to climb back up after months of lost revenue following Cyclone Gabrielle. The majority are smaller owner-operator businesses and they could take years to fully recover. They need a breather in order to do that – yet Napier City Council is offering further strangulation. It seems to be so out of touch that is, once again, intent on upping everyone's rates – arguably following a "let's spend up large – so we can all enjoy bright and prosperous future" ethos. But wait a minute. What happens if hundreds, if not thousands, of ratepayers cannot afford to cover the ever rising costs of that glorious future scheme? What happens if they are forced into serious rates arrears?

In "Say it" the council promotes its proposed 3 year annual plan as providing "firm foundations for a sustainable future" yet the council's operating budget and the income needing to be raised to fund it are "unsustainable" for many residents and ratepayers and the ratepayer foundation or base the council relies on to fund it is anything but "firm". The council is budgeting for expenditure that will – within 8-10 years take it from \$10 million in external debt (as at 20 June 2023) to \$500 million 'projected' external debt in June 2034. Alarm bells should be ringing all over the city at the very thought of that and the \$1.1 billion dollars spending in capital infrastructure over 10 years – mentioned else. Will anyone be able to afford to live in Napier in the near future? Yet, in all of the plans the big spending ideas, including the 10 year infrastructure 'Say It' diagram, there is very little information on any studies having been carried out on Napier's ability to pay for these new buildings, big infrastructure schemes and what happens if the ratepayers and residents cannot afford it? Where is that cost benefit analysis? So, no Madam Mayor, you and your council need to seriously go back to the drawing board and sharpen your pencils. Any proposed budget with a 23.7% rates increase is not "getting the basics right" and the proposed 2024-2027 rates will be "unsustainable" this year and even more so in the next two years as they continue to rise way above even this year's hike. The main flaw in the proposed budget is that Napier City Council has grossly over-estimated the means and ability of the people who live in the city to pay for it all and, surely, the buck stops with them. The elected council and its management needs to get their red pens out and slash many non-essential costs – cutting the

budget by 20% or defer them on into the future so Napier can, collectively, find its feet again.

There needs to be at least a 5 year moratorium put on any non-essential capital expenditure by Napier City Council and that includes spending large sums of money, which the city doesn't currently have, on the likes of a refurbished council building, a new library, or expensive upgrades for other tourism related, non-essential, council services.

If the residents and ratepayers of Napier need to tighten their belts and live within their means – then it is only fair that Napier City Council has to as well. It's reality check time, especially if we all want to get the economy of Napier and wider Hawke's Bay to get back on track. Four months into 2024, our reality is that it is NOT yet business as usual - if it ever will be. So, we expect our mayor, our councillors, our city managers to a person to wake up and realise they aren't working for a large private corporation (putting our full colour brochures, marketing plans etc) – they operate a public entity that's core business is service provision to the local population.

In inviting public comments on the proposed Plan, residents and ratepayers were told: *"The most important part of this plan is YOU. Your voice and your views will make this draft a solid road map for the three years ahead of us."* That key statement is correct – the proposed plan is about the people of Napier – not what Napier City Council, as an entity, wants from its perspective, where it needs constant plans underway so it continues to create work for its workforce.

Despite what it says in many of its proposed plan commentaries, the council is carrying out its post-cyclone expenditure pretty much as normal. Yes, there have been a few non-essential projects shelved for now but others – have gone ahead. Why? Who signed off on them? They include the major road realignment and new parking area on Pandora Road (costing \$660,000 or more) and the new playground that is near completion on Gleeson Park, on the top of Faraday Street on Napier Hill. Hundreds of thousands of dollars has been spent by the council on these projects and why did they continue to be a top priority only months after the cyclone?

The playground on Gleeson Park is unbelievable. There was no real need for a playground there as we haven't had one for more than 25 years. Then we have all the speed humps no one seems to have asked for. In turn why was money spent on these projects, when the likes of the Maraenui community centre, Te Pihinga, did not meet the funding threshold?

Another perplexing question for many residents is how the council missed, in its recent upgrade and refurbishment, fixing one of the key flaws that Ocean Spa has had since its inception. That is that two of the largest pools in the heated pool complex are too cold to swim in even in summer – particularly the kidney shaped one with the bridge. Upgrading the pool surfaces and changing rooms etc are fine but if the water temperature is too cold for year-round swimming – it doesn't matter what the complex looks like. It will also force the pool users to thrash the one pool and the two spa pools that are warm. This makes no sense and seriously calls into question the council's ability to manage some of these tourism related facilities.

In the 2022-23 Annual Report, for the year ending 30 June, 2023, the CEO mentions that despite Gabrielle the council still managed to carry out 'key' projects such as the refurbishment of Ocean Spa and the Napier War Memorial and the demolition of the council's Napier Civic Building. Many residents still think the latter wastotally unnecessary and does anyone know how much money has been spent on the Napier War Memorial and Conference Centre since 2010?

Of most concern to me, reading the Annual Report was the comment that 'due to the disruption caused by Cyclone Gabrielle, the Minister of Local Government, suspended the legislative requirement for Napier City Council to produce a Long Term Plan with a 10 year horizon. Instead the council will produce an unaudited 3 Year Plan for 2024-27. The focus of the 3 Year Plan to be on cyclone recovery, and as far as possible, budgets and plans proposed beyond 30 June 2027.' Getting the go ahead to produce a 3 Year Plan that is not

subject to central government auditing is highly unusual and should set alarms ringing throughout Napier. Ratepayers need to urgently petition the current Minister of Local Government to overturn this provision as this independent auditing is vital a protection against the council spending millions of dollars of Napier ratepayers' money unchecked. It also follows the council only getting a 'qualified' audit for its 2021-2022 Annual Report because it was unable to accurately record and report what its fault response times were for each of its three water services.

Coupled with it not having to undergo an external audit, the 3 Year Plan, for 2024-2027, comes at a time when, legislatively, the key law controlling what Local Government should be doing – service provision-wise, is now far from clear. This relates to changes made to the Local Government Act 2002, namely an amendment in 2010, and that being repealed in 2019. In the first we have councils charged with providing local infrastructure, local and public services and performing regulatory enforcement, but in 2019 those provisions were repealed and changed to 'to promote the social, economic, environmental and cultural well-being of communities in the present and in the future. That change recognising that every council is different and there is no one size fits all approach. Every council needs discretion and flexibility to decide in consultation with their community, the nature and level of services they should provide to improve the quality of life.'

This is clearly stated in Napier City Council's 2022-23 Annual Report and is there for anyone to read. So this open door, leaves it to councils to decide what they do and don't want to do, coupled with NCC's 3 Year Plan not needing to get an audit – creates the perfect storm for Napier ratepayers and residents. Provided it says within the very general legislation governing its activities, any council can pretty much do what it likes, unless the ratepayers and residents strongly object – and do that very loudly and vocally. I've spent a considerable part of my professional career, as a specialist local government/civic reporter, and I am very familiar with proposed budgets, submissions and annual reports, and I am seriously concerned about what the next 3-10 years will hold in store for the residents of Napier. This a result of NCC being allowed to decide for itself what it want spend money on, under the open-ended premise of promoting 'the social, economic, environmental and cultural well-being of communities' especially as whatever that is over the next 3 years won't be subject to independent financial auditing. Coupled with this I find lots of the contents of the 2024-2027 proposed plan highly concerning.

As outlined in 'Say It' the council is wanting public input into specific areas of expenditure over the next three years. While six of them are highlighted and given top billing, the council also wants comments on five 'other projects and priorities'. The way these have been presented suggests the second set of projects and priorities are – secondary – and I think NCC has down played their importance on purpose as there are major projects and expenditure involved. Splitting related projects between the two sets of 'say it' topics is also very confusing. In turn trying to find greater detail about these various submission topics online was very difficult as what's available is pretty superficial. Where is the full detail of the proposed plan for people to comment on? I could only find simplified summaries on the website.

Putting **'The Future of Council Housing in Napier' first** up will have many people drawn to that. My only comment is that it would be political suicide in this current economic crisis not to continue to provide housing for some of the city's most vulnerable people. So, it is a non-issue – a submission drawing red herring. In **'Building Up Our Community Resilience'** – we see one of a number of ideas that will, if accepted, increase the rates. Under what is proposed the council proposes, in option, 1 keeping its one Disaster Recovery Rate, post Gabrielle, and turning it into a Rating Resilience Rate of \$85.90 per rateable property – making it a fixed rate uniform charge. I fail to see how what a rate is struck for can legally be changed so this is essentially a new rate and not a continuation of the Disaster Recovery Rate. This would raise \$2.16 million, which is higher than the \$1.5 million raised by the Disaster Recovery Rate. The other option is to not go ahead with this. It very unclear if the rate is approved 'what' it would be spent on, there are no specifics, and it does not cover Civil Defence related expenditure. It will all go on planning and exigencies. So, the council is asking us to approve spending money on an unknown? Conversely, if a sum was raised

to fund local, community level , neighbourhood Civil Defence response systems, so Napier is more independent, few people would question that but again, funding for that should come directly from central government, and not Napier residents.

Under **a new approach to managing the council's investments**, the council floats the idea of creating a Council Controlled Trading Organisation, as one option, to oversee and control \$160 million in 'investment assets'. This will cost \$700,000 annual with that figure rising the following year. I hope a range of Napier ratepayers with expertise in this field fully evaluate the three options and offer their opinions on them. However, again a cost benefit analysis would be useful if it cost \$700,000 plus annually to run such an entity, with board members etc, is it worth it? In turn who are we currently employing to manage these investment assets?

A change to how we fund some tourist activities – is of most concern to me. The council spends 34% of all its rating related income on 'community and visitor experiences' which are all not government council functions. Tourism is a central government function, which taxation pays for – yet in far off Hawke's Bay our councils and ratepayers have been paying for these facilities – and not all of them have been included in the 2023 independent review report – MTG isn't. Clearly this is an area where NCC could do considerable budget cutting – to draw its rates hike back considerably. The council needs to have a hard look at all of these tourism related operations and facilities. If they are not now, or in the near future, able to become stand-alone commercial viable entities, it needs to look at whether it should continue to operate them and plough more money into them to keep their largely aging sea front buildings etc maintained. Many of these tourism entities are iconic Napier landmarks and attractions but others, in today's economic climate, directly compete with privately owned tourism businesses. Kennedy Park is a case in point. It is considered one of the best holiday parks in the country. However, given our experience with Cyclone Gabrielle and other flooding – it is not purely a commercial operation, albeit a council owned one, but it also offers Civil Defence and emergency related accommodation. Given the distance from Wellington and Auckland, there should be a good case for more central government funding of Hawke's Bays museums like the MTG - as Te Papa is central government funded and its Auckland counterpart may also be. However, clearly with several of these tourism related NCC owned entities very close to each other in the CBD, it makes sense for NCC to rationalise them. Surely, for instance, the Napier iSite could be relocated into the front foyer of the MTG?

In many other communities around NZ, several of these entities are run by volunteer community groups which get annual grants from their local councils. That may, or may not, be viable in Napier. They could also be leased out to other entities to operate. However much we may appreciate and value these facilities, they cost a lot of money to operate and NCC may have to make hard decisions in respect of them all one-by-one. Can we afford, collectively, to continue to pay for them continue operating? Can even the Napier Conferences & Events, Ocean Spa and Kennedy Park Resort even become self-supporting – given the current economic climate? I notice that the cost of upgrading Ocean Spar in 2023 was \$1.75 million way above the \$621,000 budgeted for. If that is extrapolated out across the expenditure needed on all these tourism related facilities – again can we afford that? MTG needs more than \$2 million spent on it for seismic strengthening and a property purchase related to its storage, then there is the upgrade of the theatre technology.

Napier City Council office accommodation and Te Aka: Napier's New Library Project – should both be deferred for consideration in future years and no expenditure be spent on either until 2027-2028 at the earliest. These are large capital expenditure projects that Napier cannot afford right now. While the council having to operate out of different buildings is not ideal the costs of major refurbishment and big capital expenditure projects when no one knows what the eventual costs will be, amongst so many variables, would be irresponsible. \$65.8 million for Te Aka is only a guesstimate at best and the actual cost could be double even triple that. And if the council elects to strengthen and refurbish the old tower building to put its council offices in – again we have no guarantee what that will eventually cost, but it could far exceed the guesstimates of around \$3 million contained in the 3 year Plan. I am also, unsure, why they were not considered together as one overall project. Plans for Te Aka seem to be well underway with building starting in late 2025 – but the

council needs to consider as we currently have operating libraries, supplying services, if it really the best time to embark on such a project? For several years now the council has operated out of temporary offices and it should seriously look at whether it needs to be in the business of building its own buildings, when, perhaps, leasing makes more economic sense. Again, independent cost-benefit analysis is needed.

Finance and Infrastructure Strategy. As the council says it is currently in a 'relatively strong financial position' with a low level of debt compared to some councils. Given the current economic climate in New Zealand, it could be argued that it is in the very best interests of Napier's ratepayers and residents for that situation to continue at the very least over the next 3 years as everyone regroups and gets back on track. No one doubts or questions that Napier's aging infrastructure needs large amounts of capital expenditure but that hasn't happened overnight and it isn't new news to any of us. So, let's give ourselves a breather and get the cyclone recovery work completed first. Next, instead of trying to fix everything at once, why doesn't the council concentrate solely on fixing, say, its water supply/treatment infrastructure first – as it had loads of non-complaint service provision red flags - and then move on to other projects after that, unless they are vitally important and they cannot wait? How anyone knows what needs to be done down amongst the wastewater, stormwater and other pipes with the CCTV inspection system reported 'on hold' in 2022-23 (and presumably beyond that) is a mystery to me. Hundreds of kms of pipes must have had to be inspected to clear that considerable backlog.

As it stands the significant infrastructure projects strategy has all manner of projects going ahead at once – water reservoirs, treatment stations, flood protections, waste water plant storage, cemetery works, Te Aka, the office tower, the Waka Hub all going ahead in the 2024-2026 time frame yet a lot of this could be deferred for a few years until 2028 and beyond, going on the page 39 infrastructure diagram. Again, why does everything have to go ahead at once? Why not concentrate on what is most important first and then move on to other projects in years to come?

Other ways that NCC could cut its expenditure. Over a number of years we have seen the council get into a lot of promotions related work working in areas such as 'engagement, events management' and 'marketing'. The costs of engagement and events management has increased considerably. In 2021-22 the budget was \$9.4million, and in 2022-23 the budget was \$12 million but the expenditure was \$18.7 million. So the amount of money being spent has more than doubled. Why? We also have 'engagement' mentioned in the previous annual plan but it has no costings, no budgets, no percentages attributed to it. Why? While it is was mentioned that there was \$12.7 million in benefit to the region from 'events and marketing' in 2022-23, there was no breakdown as to how much of that was to Napier. Why is NCC even in this space? Why does it need an events manager and a marketing team and why do they have such a large budget, given modern online promotions – social media included. It seems huge.

Another area of expenditure in Napier many residents would question is all the speed calming humps (speed cushions) – that are going in all over the city. Obviously there is a considerable amount of money spent on them all. This begs the question of how many do we need and where? From what I can ascertain only half of the \$928,000 in 'local traffic safety improvements' were spent so we have more to come – but then there is the 'streets for people' funding allocation too, perhaps that was Carlyle Street? Does the council even know how much money has been spent on these speed humps? From my observations they have just moved the speedsters into other streets and neighbourhoods.

Throughout the annual reports and other NCC documents one phrase, often repeated, stood out to me and that was **'because there is a lot of uncertainty'** – that 'uncertainty' remains and in light of that Napier does need its council to concentrate on just the basics and to have the interests of its ratepayers foremost in its mind. It is not business as usual in Napier and we all need to recognise that and set our budgets accordingly. The two big questions are **"do we really need to do that now? And, if so, why?"** I sincerely hope that the elected council asks that questions of each and every piece of council expenditure across the board. I look forward with great interest in seeing what the result is.

Thanks for your time and consideration. I appreciate both. Cyndy Pratt,
Residential ratepayer, Napier

Submission: 566	Hearing: Yes	Attachment: No
Full Name: Stuart McMillan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Move more to user pays.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I attended. the same NCC meeting several years ago with my concerns with storm water coming off Simla, Havelock and Delhi Rd on Napier hill. Stormwater is still being discharged in 13 Northe st. Also the walkway pipe and drain, going from Northe st to Simla ,is in a poor state of repair .Its under size are per reports NCC have already hold, and will be made worst in the coming year as the south side of Simla is required to discharge there storm water to the street, and not over bank to 13 Northe st. The base of Northe steet has a undersize pipe going under the highway.This leads to flooding blocking the street.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
When Barbara Anott, was the Major. NCC had approx 230 staff. Now it is sitting at approx 550. The population has not increased to that extent. Is there room to down size staff numbers ??		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Lack of leadership over the last 10 years, has led to a lest a doubling of building costs ,which in turn has wasted rate payers' funds.		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 567	Hearing: No	Attachment: No
Full Name: Belinda Moore		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Leave vulnerable people alone and keep all houses		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
All houses to be kept please		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 568	Hearing: No	Attachment: No
Full Name: S B	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
I have no issues with fees being increased IF the outputs from council staff increase, I'm increasingly frustrated with dealing with council and hearing out peoples frustrations. There is a huge lack of accountability to outputs / decision making and communication within the napier city council and needs a full overhaul. Reduced staff number, will clear practices and goals delivering outputs, not just having meetings for meetings and going around in circles.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Whilst reducing staff number, getting new self driven people into council roles who have a strong work ethic and putting clear and effective processes in place. Then lease out the additional space to increase revenue.		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 569	Hearing: No	Attachment: No
Full Name: MARYANNE ARNOLD	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Never had the need for council housing. Worked hard, paid rates for nearly 50 years. Now being priced out of the house we have chosen as our retirement home.'		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Should be minimal and guaranteed to fund recovery. Cyclone Gabriel has been so hard on those affected.		
Officer comments:		
A new approach to managing Council's investments		
Not sure about this but too much is wasted by employing consultants. What happened to free quotes initially and start paying after you accept their ideas.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Pensioners (that is me) did not even get an increase to match our rates . Make it user pays and remove the ridiculous amount you charge us for stormwater because we have NONE		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I am sure there are entrepreneurs out there that could make these places financially viable. Advertise for a manager with a few ideas. NOT A CONSULTANT		
Officer comments:		
Napier City Council office accommodation		
Be a bit more conservative, your staff do not need the most expensive of everything. Reuse the products you have already purchased.		
Officer comments:		
Additional comments		
Napier has an ageing community, they have worked hard to make Napier what it is today. Progress is good but don't punish those who can no longer contribute as they have. A 23.7 % increase is unsustainable for most. Not forgetting the young citizens that are making Napier their home with the ridiculous price of homes .		
Additional officer comments		

Submission: 570	Hearing: No	Attachment: Yes
Full Name: Brent Sheldrake		Organisation: Sport NZ
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Please see the attachment for our comments		
Additional officer comments		
<p>Napier City Council thanks you for your submission and truly values our relationship where we work in partnership towards a healthy & active community. Regional Spaces & Places Plan: NCC is supportive of being part of the Regional Spaces & Places plan in principal, though would need to see more detailed scoping of this document to ensure that this document aligns with Councils desired outcomes and strategic priorities. Council values being a supportive and collaborative partner regionally working closely with Sport HB, Sport NZ and other regional Councils achieving a healthy and active regional community through provision of spaces and places and the appropriate recreational infrastructure to achieve these community outcomes. Specific to NCC, Council is already in the end stages of finalising our own Open Spaces Strategy (final amendments to align with Councils Spaces and Places Strategic Priorities). Only if satisfied with scoping and alignment with NCC outcomes Parks, Reserves & Sportsfields will commit to \$17,500 towards the Regional Spaces & Places Plan. Regional Aquatics Plan: Council Officers have discussed our position with Sport HB and since Napier Aquatic Centre (NAC) is currently undergoing \$4.4m of remediation</p>		

work, believe it is appropriate to pause the Regional Aquatics Plan until Year 2 of the TYP where we are happy to commit \$17,500. 2023 Regional Sport Field Review: Support within the scope of Council owned facilities and renewal programmes/budget constraints. Relationship management of sports codes: Operationally Council has a positive relationship with all our sports codes that engage with our sports fields and recreation facilities. Council is committed to continuing having strong relationships and understanding of sports codes needs that will ensure that our sports fields and recreation facilities are fully utilised and valued by our sport community. Sport NZ Sporting facilities framework: NCC is committed to operating our Sport & Recreation facilities as efficiently as possible and catering to the needs of our community. Onekawa Park: Proposed TYP budget for Onekawa Park includes some capital improvements specifically for netball (Year 4 of TYP) but acknowledges that a decision on the future of the Aquatic Centre has impact on capital spend for the reserve. Anderson Park & Taradale Park: Skatepark upgrades are already identified in Anderson Park Stage 2 plans (Stage 2 project currently underway) and draft concept plans for Taradale Park (plans for renewal project 24/25 – 26/27 FY's). Taradale Park trail: Aerial maps indicate path around existing perimeter (if footpath on Puketapu Road boundary included). NCC Play Policy: Play Strategy already in development, near complete (draft document just to be finalised to align 10 year implementation plan with TYP proposed budget, underway. It is officers understanding that Sport HB are aware of this.

Attachment:

Napier City Council Long Term Plan Submission

22 April, 2024

Thank you for the opportunity to provide input into the Napier City Council Long Term Plan.

As the major provider of sport and recreation facilities and services in Napier City, we greatly appreciate the positive outcomes Council investment provides for a wide range of sports codes, demographics, cultures, ages and abilities. We also acknowledge the challenge Council faces with balancing the various competing demands such as growth, transport, climate change and water quality in the context of the current economic climate.

Council investment into the play, active recreation and sport sector makes an enormous contribution to the overall health and wellbeing of people in Napier City. Sport NZ and Sport Hawkes Bay have been working with the play, active recreation and sport sector to develop a co-ordinated and collaborative approach for future sport and recreation facility provision. This provides Council with a high-level strategic view of infrastructure needs for the region and the evaluation criteria to prioritise investment and ultimately make better decisions.

Summary

- First, **Thank you:** Sport NZ acknowledges and thanks Council for its significant contribution to play, active recreation and sport. Thanks also for the part that it plays in the strong partnership that has long existed between Sport Hawkes Bay and Napier City Council, as evidenced by the extensive list of projects, programmes and quality opportunities that have been developed over the years.

Sport NZ supports the following themes proposed in the plan/proposal:

- A comprehensive review of facilities such as Ocean Spa, Par 2 Mini Golf, McLean Park, Napier Aquatic Centre, and Bay Skate. Through strategic planning, we propose focusing on an Aquatic and/or Indoor Facility Review, aligning with recently released national strategies.
- We acknowledge the necessity to redirect funding earmarked for the development of Ahuriri Regional Park toward planned stormwater quality enhancements. Enhancements in this area will lead to improved water quality for the Ahuriri Estuary, a crucial active recreation space requiring enhancement for broader community utilization.

Sport NZ puts forth the following recommendations to the Council:

- Endorsement for two priority regional planning projects identified in the Hawke's Bay Spaces and Places Regional Planning Approach, as approved by the Council. Sport NZ is committed to cover up to 50% of the costs for these projects, with the understanding that the remaining balance will be shared proportionally among Hawke's Bay Councils. We anticipate Napier City Council's share to be approximately \$35,000 for both plans to be executed in the upcoming fiscal year. These plans will serve as guiding frameworks for future Council decisions. The proposed plans mentioned in the regionally approved approach are:
 1. Regional Spaces and Places Plan
 2. Regional Aquatics Plan.
- Endorsement of the planning principles and recommendations from the 2023 Regional Sport Field Review, with a specific emphasis on inclusive and accessible facilities that cater to individuals of all backgrounds, income levels, ages, ethnicities, genders, and physical abilities.
- Commitment to enhancing relationships with sports codes to ensure consistency in participation and booking data, enabling evidence-based facility planning.
- Promotion of increased utilization of the Sport NZ Sporting facilities framework to ensure prudent expenditure on sports and recreation facilities.
- Recognition of Onekawa Park's importance as a venue for various sports, including swimming, gymnastics, tennis, and netball. While the fate of the aquatics centre remains undecided, Sport NZ advocates prioritizing the park's functionality to serve the local community and sports codes reliant on it to provide quality sport experiences.
- Emphasis on Anderson Park and Taradale Park as venues for Rangatahi to engage in physical activities, with plans for upgrading skateparks at both locations. Prioritization of Taradale Park as a local space for active recreation for families and older adults, including the development of a perimeter trail and improvements in accessibility to park amenities.
- Recommendation for the Council to formulate a new Play Policy, fulfilling its commitment to community well-being. Enhancing play opportunities will contribute to a more active community overall.

About Sport New Zealand

Sport New Zealand (Sport NZ) is the crown agency responsible for contributing to the wellbeing of everybody in Aotearoa New Zealand by leading an enriching and inspiring play, active recreation and sport system.

Sport NZ's vision is simple - to get **Every Body Active** in Aotearoa New Zealand.

Our role as a kaitiaki of the system focusses on lifting the physical activity levels of all those living within Aotearoa and having the greatest possible impact on wellbeing.

We achieve our outcomes by aligning our investment through partnerships, funds and programmes to our strategic priorities set out in four-year strategic plan.

Local government is uniquely placed to support play, active recreation, and sport

Local government has a unique and critical role in the play, active recreation, and sport ecosystem, providing vital community assets that are part of the fabric of our communities along with grants and opportunities that support local communities to participate in play, active recreation, and sport.

It is clear that prioritising investment in facilities, infrastructure, resources, and opportunities to encourage participation in play, active recreation, and sport can support the wellbeing of communities and the achievement of a broad range of local government priorities and outcomes. There is clear evidence about the value of play, active recreation and sport in supporting the social, economic, environmental and cultural wellbeing of our communities.

Provision of play, active recreation, and sport facilities, infrastructure, resources, and opportunities is important to a large proportion of the population.

In 2022:

- 73% of the adult population and 92% of young people (aged 5-17yrs) participated each week in play, active recreation, and sport
- 79% of adults and 63% of young people would like to be doing more play, active recreation and sport
- High deprivation, Asian and Pasifika population groups are significantly less likely to participate.¹

Research into New Zealanders' beliefs around the value of sport and active recreation in 2017 found a broad base of support for sport and active recreation and a belief in its value to New Zealand and New Zealanders. The value of sport and active recreation is seen to lie in the contributions it makes to individuals, families, communities, and the country as a whole.²

The value of investment in play, active recreation, and sport is a cost-effective investment towards local government wellbeing outcomes

International and domestic evidence clearly demonstrates that play, sport, and active recreation generate significant value for society across multiple wellbeing domains and outcomes, many of which are specifically relevant to the outcomes sought by local government:

- Recently published research from a Social Return on Investment³ study found that for every \$1 spent on play, active recreation, and sport, there is a social return of \$2.12 to New Zealand. This means that for every dollar invested in play, active recreation, and sport, the social return is more than doubled. This is a conservative figure and the actual return, especially for those currently missing out on opportunities to be active, is likely to be higher.⁴
- In 2019 participation in play, active recreation, and sport generated \$3.32 billion return in subjective wellbeing (life satisfaction and happiness) within New Zealand.⁵

Play, active recreation and sport contribute to social, economic, environment and cultural wellbeing in the following ways:

Social wellbeing:

Development of social skills

Strengthened social networks

Bringing communities together and increasing a sense of belonging

Improving pride and reducing antisocial behaviours in communities

Economic wellbeing:

Economic value generated for local communities and businesses

Employment of New Zealanders in the play, active recreation, and sport sector

Productivity gains as a result of physical activity

Savings for communities as a result of the volunteer workforce

Economic impact of major events

Environmental wellbeing:

Creation of pro-environmental attitudes and behaviours

Creation of more environmentally friendly urban environments

Reduced emissions from active transport

Improved mental wellbeing from being active in natural environments

Cultural wellbeing:

Strengthened cultural ties from participation in play, active recreation, and sport

Increased wellbeing from participating in culturally relevant physical activity.

Sport New Zealand has developed a resource for local government that illustrates the significant value that local government investment in the local play, active recreation, and sport system delivers. The resource can be accessed here: <https://sportnz.org.nz/media/u41hdovx/the-value-of-play-active-recreation-and-sport-for-local-government.pdf>.

This document summarises the evidence about how play, active recreation, and sport can support the four types of wellbeing that local government is expected to deliver (social, economic, environmental, and cultural), and includes some relevant case studies from around New Zealand.

Conclusion

Sport NZ looks forward to continuing to work with the Napier City Council and we are happy to provide whatever support we can to ensure NCC provides for the current and future needs of Napier to be active in the way that they choose.

Thank you for the opportunity to make a submission and for your consideration.

Sport NZ Contacts

Should the Council seek information or clarification further to this submission, please contact:

BRENT SHELDRAKE	GLENN McGOVERN
Regional Partnership Manager – Northern	Spaces and Places Manager

Submission: 571		Hearing: No	Attachment: No
Full Name: Monique Van Groenewoud		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
In what ways does Council work with WINZ to recover costs for the housing it provides. I was under the impression that WINZ provides funding for rent costs for low income people. Has Council investigated a shared responsibility with WINZ to provide housing in the way it does currently.			
Officer comments:	Registered Community Housing Providers like Kainga Ora can get an Income-Related Rent Subsidy (IRRS) from the Ministry of Housing and Urban Development. Under legislation Councils are not eligible to receive the IRRS. If Council transferred the villages to a Community Housing Provider the existing tenants would not be eligible for the IRRS, only those who are from the public housing register are eligible for the IRRS.		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus with mixed delivery approach. (This is our preferred option).
I believe the cost of housing, including repairs and maintenance, should be built into rental costs. Focusing the provision of housing on the retirement community should hopefully reduce the cost of maintenance.			
Officer comments:			
Building up our community resilience			Don't continue with a rate to build resilience.
I support the use of council funds to build infrastructure to mitigate the sort of damage experienced through Cyclone Gabrielle. However, putting funds in a safe for a rainy day does not make sense in the current financial situation we all face ourselves in.			
Officer comments:			
A new approach to managing Council's investments			Manage the investment portfolio within Council.
No comments added			
Officer comments:			
Reviewing our fees and charges			Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added			
Officer comments:			
A change to how we fund some tourist facilities			Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added			
Officer comments:			
Napier City Council office accommodation			Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added			
Officer comments:			

Additional comments
thought this was a different submission to the first one I completed. Having only 2 options to choose from is not ideal. It would have been preferable to have an "Other" category to better reflect what I would suggest.
Additional officer comments

Submission: 572	Hearing: No	Attachment: No
Full Name: Andy Kells	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 573	Hearing: No	Attachment: No
Full Name: Peter Robson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Retirement housing only, however residents must be means tested.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
The NCC are not capable of managing council owned retirement housing and it should be done by an independent organisation		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
NCC need to reduce the cost to their ratepayers. They need to get back to doing just the basics and not spend millions on new offices and libraries.		
Officer comments:		
A new approach to managing Council's investments		
The NCC need to sell off some of these assets to reduce the unacceptable rates burden they are putting on ratepayers.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
User pays.		
Officer comments:		
A change to how we fund some tourist facilities		
NCC should not be funding tourism facilities. They should sell off Kenendy Park, which they obviously can't manage -it should be making a profit. Ditto Ocean Spa.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
NCC should keep using the offices they are currently using and not even consider spending millions building themselves new offices.		
Officer comments:		
Additional comments		
LISTEN TO YOUR RATEPAYERS. Stop planning to spend millions on office and library projects. Stop all this wasteful spending on projects that are not needed. At this time you need to stop putting huge rate increases on your ratepayers who are struggling themselves. Do only the basics, not unnecessary projects. REMEMBER WE VOTED YOU -WE CAN VOTE YOU OUT.		
Additional officer comments		

Submission: 574	Hearing: No	Attachment: No
Full Name: Nick Klaus	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 575	Hearing: No	Attachment: No
Full Name: Amy Pryce	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 576	Hearing: No	Attachment: No
Full Name: Anne Reese	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
How would you Evict those who aren't in the retirement age group		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Not an option		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
As long as the cost of consultants isn't taking any profit from the investment		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
We don't need another layer of management		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Kennedy Park should and was self sufficient. Sell it and you will still own the land and reap the rates .		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Renting long term has a negative impact on cost saving		
Officer comments:		
Additional comments		
Prioritize our water roading and safety issues.		
Additional officer comments		

Submission: 577		Hearing: No	Attachment: No
Full Name: Russell Couch		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 578	Hearing: No	Attachment: No
Full Name: Kirsty Bold	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 579	Hearing: No	Attachment: No
Full Name: C Pryce	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Businesses need to be viable.. whether a Museum or swimming pool...Eg Put up the price of entry... Perhaps Extend opening hours etc? The old electricity building which houses the Faraday Museum is iconic in itself. The Fullagar Engine is one of its kind worldwide and of historical significance to Napier... Please please preserve! Yes... maybe the museum could refine its display purpose... keep it going and the museum's 'purpose' will be re-imagined accordingly! It is a vital place of educational fun for our young. What has been in the past paves the way forward for our future young brains! Maintenance upgrades in consultation with the building owner... the DF ... - govt. would be useful... maybe held already??		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
User pays! It has to be viable. Napier does not have 'charity' status.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Have to do the most fiscal viable option long term...		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 580	Hearing: No	Attachment: No
Full Name: Craig Leckner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
We need to stop supporting gangs into council funded housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Increasing rate as we are seeing is going to lead to elder suicides as these people are unable to afford to live		
Officer comments:		
Building up our community resilience		
Stop spending our money on inessential projects like the library and we may have the funds for resilience projects		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
It's seems as though the council has a poor track record of managing resources eg the aquarium, theatre, stadium all of which loose money. Maybe time to reasses these		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Can't believe we are dishing out pay increases in the council while our citizens suffer		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
We all incur a cost in having a high amount of tourists visit but only a few receive any benefit.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
I'm n the sort term selling the library tower is my preference		
Officer comments:		
Additional comments		
It is time to consolidate no spend. I wonder if our councils are out of touch with the community. On a recent fb page hundreds of people expressed the displeasure with the library project. Will they be heard? I doubt it		
Additional officer comments		

Submission: 581	Hearing: No	Attachment: No
Full Name: Toby Goodman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Stop wasting money! Keep rates down		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
Stop wasting money, keep rates down		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Stop wasting money, keep rates down		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Really set up another organisation to chin wag around a table and achieve nothing! Stop wasting money and keep rates down!		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Stop wasting money and keep rates down		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
Stop borrowing money off rate payers for unnecessary projects ie libraries, keep rates lower, then more people families move here, then you get more rate money then you can afford luxuries!		
Additional officer comments		

Submission: 582	Hearing: No	Attachment: No
Full Name: Rebecca Hughes		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
My household cannot afford the proposed increases. This will seriously cause hardship as we already struggle to be able to afford our mortgage and other essential costs like power and food.		
Additional officer comments		

Submission: 583	Hearing: No	Attachment: No
Full Name: John Hart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
My preference is for a trading organisation which does not come under the direct control of the council. It needs to be headed by people experienced in business. Councils do not have commercial ability .. it is not their primary function.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The council should look at private operators for these businesses. Councils are not commercial operations .. they are not there to run businesses and with some exceptions do not usually operate successful businesses.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 584	Hearing: No	Attachment: No
Full Name: Jennifer Martin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 585	Hearing: No	Attachment: No
Full Name: Candice Burger	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Sell and purchase existing space. There are many different options available I see tons of for sale signs		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 586	Hearing: No	Attachment: No
Full Name: Blair Palmer	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No to rate increases. We dont get enough for our rates as it is !! We are getting ripped off. Stop wasting money on crap we dont need !!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
Not fair to charge extra cost to rate payers		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No library is needed. Knowone uses librarys anymore, its a waste of tax payers money !!!		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 587	Hearing: No	Attachment: No
Full Name: Chris Mahoney	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Do not build a library it's a total waste of funds and return on investment		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Do not build the library that is over designed that nobody wants at an over the top price		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 588	Hearing: No	Attachment: No
Full Name: Rebecca Premadasa	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Utilise the expertise that you already have within the council rather than having to pay exorbitant salaries to a new team		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Let's vote on which ones rather than the council deciding		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Absolutely do not support the high cost of a new building at this site. That is not something that should be prioritised right now given the significant financial difficulties rate payers are already facing. Either utilise what buildings you have available or build in a more cost effective area/way. Move towards flexible work options (like more work from home) rather than land it on rate payers pockets, work it into your investment plan for the abovementioned trading company to utilise those funds first.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 589	Hearing: No	Attachment: No
Full Name: Ho Linton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
This should always have been factored into Council budget Like insurance companies who also had to pay out huge sums		
Officer comments:		
A new approach to managing Council's investments		
With climate change how can Council even permit building in Patklands ?		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Sell them		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Cut staff numbers and consultancy fees and offer work from home as ACC has done No renovations until Napier is financially stable again		
Officer comments:		
Additional comments		
Sure do .., it's a bloody joke and sooner we get to elections the better In tough times close up the spending		
Additional officer comments		

Submission: 590	Hearing: No	Attachment: No
Full Name: Hannah Buckley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Why are the businesses currently running at a loss? costs to use the facilities is expensive for locals - should there be a local rate to increase use & a tourist rate? Perhaps ratepayers discount? - Why is Kennedy park running at a loss when there is a clear housing shortage?		
Officer comments:		
Napier City Council office accommodation		
We havent been given enough information to determine this. What would the lease cost be to council for the building? Would all staff be called back to office or would most be working remotely or from home which appears to be the new norm. Is there another suitable building council could lease instead without the huge costs?		
Officer comments:		
Additional comments		
People are struggling with the cost of living. This increase in rates is a big dent in peoples pockets. Yes the plans for the library may have been in place since 2017 but the world has changed alot in this time - covid, living costs, inflation. In addition, everyone's insurance in HB has also gone up given the councils fail in the 2020 floods, and then again following		

cyclone Gabrielle all of which are hitting people hard. Its time to pause the big projects - not cancel them, but to wait until interest rates settle, lending is a expensive at the moment, mortgages are high & council lending will incur high interest too. It makes sense to wait. Focus on the essentials. Listen to the people - we can't afford the rate increase that has been put forward. Read the room.

Additional officer comments

Submission: 591	Hearing: No	Attachment: No
Full Name: Marissa Johnston	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 592	Hearing: No	Attachment: No
Full Name: Jeanne Clayton-Greene	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Housing is the responsibility of the government no local council.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Central Government needs to take on this responsibility		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Central Government needs to take on this cost in consultation with local government.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
The. Current staff will need to absorb this work.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Look at ways to make the staff more efficient that way you can reduce the amount you need and you won't need a big space.		
Officer comments:		
Additional comments		
So many people are suffering due to the cost of living crisis so you need to make sure that what you deliver is necessary. There has been too much emphasis on beautifying and we need to focus on making do with what we have and maintaining.		
Additional officer comments		

Submission: 593	Hearing: No	Attachment: No
Full Name: Fiona Simon	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
The ability to sell the council housing to an outside provider makes sense at this point to allow for more revenue to support the retirement housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
There needs to be more discussion about the obligations of Insurance companies. Major events don't happen every year and you can go for years without a significant event. A more considered approach would be to borrow money to support major events when/if they happen.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Put this Managed approach out for tender and Managment fund companies need to bid for this job with solid investment plans. There should be major set up costs for this.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
There is a potential that CPI may turn lower in lower years. Should review this is on a yearly basis.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
These venues should be profit generated venues. Kennedy Park in particular should be making money. Maybe a review of staffing levels needs to be taken as a first step and right size in comparison to other private venues. Maybe Kennedy Park and Ocean Park could be leased out to a private company if they can't reach profit targets. The funds from leasing would be provide a steady income stream.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
This should be progressed as soon as possible within this 3 year term so that all Council staff and public facilities are consolidated in one venue close to the bus stop and opposite the Regional Council. All current leased space should be on short term lease agreements. The projected Library and council building area should also include a public carpark for		

hourly and daily parking. There is a major lack of this type of parking in Napier and something many visitors to the city complain about. Parking is after all a revenue stream. A multi storey carpark to be added to this area as well perhaps. Perhaps the I-site can be housed in the new library complex and lease out the current I-Site space to create revenue.

Officer comments:

Additional comments

I think the Public would like to see that the Council is also cutting costs and going through items line by line to make savings. They need to convey this to the Public so it is palatable to take on a huge rates increases that there is proven cost cutting being undertaken particularly with salaries and staffing levels.

Additional officer comments

Submission: 594	Hearing: No	Attachment: No
Full Name: Sara Firman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
<p>Napier dies Not need a new library . Strengthen the old building up and there are enough office spaces above it for the council for meetings etc, We do not need a flash building for this . It's ludicrous that you want to spend over 60 million dollars for a brand new building when our roads and water and other infrastructure require a huge upgrade. So come on guys seriously it's a no brainer you say you have been planning this since 2017 but I think this needs a good rethink ... we need to have good roads and also great water . Sort it out.</p>		
Officer comments:		
Additional comments		
Also no more cycle ways or speed bumps Use you money wisely!!!!		
Additional officer comments		

Submission: 595	Hearing: No	Attachment: No
Full Name: Joan Goldfinch	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
What happens to the people already in social housing put them in a motel You need to rethink what happens if rate payers can't afford increasing rates plus our insurances have gone up a 3rd plus increase in mortgage interest		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Leave the library as it is who uses it put your money in social housing not rate increases		
Officer comments:		
Building up our community resilience		
Fix what's happened now and fix what caused the disaster like clearing all the slash because that's what made the floods worse fix that problem		
Officer comments:		
A new approach to managing Council's investments		
You choose we don't have the figures to guide us		
Officer comments:		
Reviewing our fees and charges		
We are paying for things in our rates like useless recycling bins I take my recycling myself and my rubbish		
Officer comments:		
A change to how we fund some tourist facilities		
U decide		
Officer comments:		
Napier City Council office accommodation		
Waste of time you guys just do what you want anywys		
Officer comments:		
Additional comments		
What's the point in having a say no one has faith in the council anymore you just want to look good and boost about you are doing		
Additional officer comments		

Submission: 596	Hearing: No	Attachment: No
Full Name: Lynette Ducker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Sell Council housing and let private Sector do the retirement housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
Continue with the resilience rate but factor the rate value charged according to the environmental risks.		
Officer comments:		
A new approach to managing Council's investments		
Don't spend anymore money on employing people to manage the assets. Keep the assets and select a team of experts already employed by the council		
Officer comments:		
Reviewing our fees and charges		
Adjust fees to represent peak times and geography. Eg less charge for parking away from City Central.		
Officer comments:		
A change to how we fund some tourist facilities		
Sell or close any tourist facility that incurs losses. Close The Aquarium. Employ a team of successful managers to operate the other facilities at a profit with some adjustments to the charges. Don't keep doing the same thing and expect a different result. This should not even be a debate it's appalling.		
Officer comments:		
Napier City Council office accommodation		
No idea re this issue seek expert advice and do the calculations to see what options would be financially favourable.		
Officer comments:		
Additional comments		
Please note the group of disgruntled rate payers in the Bay View Esk Hills area need a fair and equal consideration to their new rate adjustment. Asking us to challenge the new land valuation is not the answer. We would hope that the value of our property would continue to increase otherwise the banks would have grave concerns when lending money to customers knowing full well that these properties would be devalued every three years. This is a challenge for you as councillors to adjust the rates for everyone fairly. I think the science behind the valuation figures should be assessed academically not a woke assessment according to previous sales. And I am surprised that this is acceptable. When there are numerous factors, sea views, flat land, access, road frontage and so on.		
Additional officer comments		

Submission: 597	Hearing: No	Attachment: No
Full Name: Nikita Woodford	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I am just here as I fully support the library.		
Additional officer comments		

Submission: 598		Hearing: No	Attachment: No
Full Name: rebecca field		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
User pays			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.	
No comments added			
Officer comments:			
Building up our community resilience			
No comments added			
Officer comments:			
A new approach to managing Council's investments			
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities			
No comments added			
Officer comments:			
Napier City Council office accommodation			
No comments added			
Officer comments:			
Additional comments			
<p>We live in the Esk Hills subdivision with 54 other home-owners, I'm 67 in November and we built our home almost 16 years ago. We hoped to enjoy our retirement here but that now is threatened with abandonment. We live in a semi-rural area in a 100km/hr zoned suburb with no street marking, no street lighting, no footpaths, no sewerage system, no water supply (which is supplied by HDC and metered), no mail delivery, no courier delivery, no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links. We have, as a residents society spent tens of thousands of dollars planting native trees on reserves our residents society created that are open to anyone to walk. We continue each year to be individually levied to continue developing and planting these reserves. NCC now is trying to wrest control of these in order to make up for their lack of such natural areas. So insult on top of insult when we are told, despite the average rate rise in Napier of 25%, ours could increase by up to 140%. Also HBRC are planning increases over 100%. We just got our contents insurance renewal has doubled to over \$6,000. We can only dread what our house Insurance will be, but given we have the word ESK</p>			

in our address I hold little hope of anything affordable being decided by the Insurance companies. It's clear that the cyclone devastated Hawkes Bay, but are we being asked to replace a disproportionate amount of the damaged infrastructure can the local councils spread the costs over future years? Are central government going to do what they did after the Christchurch earthquake and front up with significant infrastructure investment and replacement? Council I believe has been made to buy out Esk Valley property but do the rest of Esk Valley residents have to foot that bill? Is it also fair that property in Napier have rates increases of 24% and we are being asked for 140% along with massive insurance increases for home and home and contents and I'm guessing car premiums given the number pf cars destroyed or damaged in the cyclone. Are NCC prepared to consider claiming some contribution from the logging industry given forestry slash is the main reason for the majority of the devastation. It seems they have got off Scot free, If I damage my neighbours property I am liable for the damage. We cannot rule out a legal challenge and this council would need to consider the ballot box too.

Additional officer comments

Submission: 599	Hearing: No	Attachment: No
Full Name: Graeme Pinfold	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Agree.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Agree		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Agree		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Trading organisations do not work. Has been tried before. Disagree with preferred option.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Economic times are tough, increase in line with CPI.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
DO NOT BORROW MORE MONEY!!!		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Agree,		
Officer comments:		
Additional comments		
No to more borrowing, delay the Library until economic recession passes seriously, in 5 years time people will look back and say really, you committed that much money to a library! MTG did not turn out well, still can't accomodate the exhibits it was meant to. No to Salary increases , if the "talent" wish to leave, let them just like local businesses and their employees.		
Additional officer comments		

Submission: 600	Hearing: No	Attachment: No
Full Name: Angela Revell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
This is a no-brainer. I would have no objection to this at all.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I agree that the investment portfolio should be self sustaining and funded and you should do what needs to be done to achieve that. Rate payers should not be subsidising this. I have no objection to putting this in the hands of people who are qualified and experienced to make this happen.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
I'm sorry NCC - I don't agree with any of these options. You have failed to provide details on what the cost are of maintaining status quo for the time being. I realise it's not the optimal working environment for your staff but this project is simply unaffordable at a time where people are losing their houses because they can't pay their mortgages or rates. My opinion is that this project needs to be deferred for three years and re-considered at the next 10yr review.		
Officer comments:		
Additional comments		

Yes, why have we not been asked to submit on the re-vitalisation of Emerson Street? Is this a done deal? I don't want the council spending money on projects that are not vitally necessary in this current financial climate. This, to me is the equivalent of booking a European holiday when there isn't enough money to pay for weekly groceries. Please consider deferring this project until vital overdue repairs of our infrastructure have been remedied.

Additional officer comments

Submission: 601	Hearing: Yes	Attachment: No
Full Name: Anna Pierard	Organisation: Prima Volta Charitable Trust & Festival Opera	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Our organisation works to offer participatory music making experiences to some young people who have been supported through the current housing delivery approach. We also support young people whose families are not able to access this level of support, and are forced to ride out the challenge of not having a permanent fixed abode, trying to manage every health, educational, and social consequence without that security. We observe that the council's current housing delivery approach sends a clear signal that those who are struggling and cannot contribute to the economic health of the city, that they are not overlooked, but are central to decision making by their Council representatives.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Support community providers to deliver focused community participation programmes that lift and maintain engagement with these groups in the community itself.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
In full agreement of this decision and it is how most households, if they had the economic wherewithall, would choose to operate in the current environment.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Assuming the CCTO would have oversight solely over those investments which are categorised as commercial, that makes sense.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Again, the community feels the increase in cost in everyday life, this is inevitable, in my personal view.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
I am hugely in favour of a single space for Council teams. As a representative body, physical proximity is important for ensuring strategic priorities are reinforced through decision making on a day to day basis and reflected back to the community through staff interactions and council mechanisms.		
Officer comments:		

Additional comments

On behalf of our organisation, I would like to register our enthusiasm at the decision to categorise the Napier Municipal Theatre as solely community focused. Given we are an arts event and programme producing organisation, with a focus on community engagement, we are motivated to engage with the NMT and council to understand how we can partner annually to ensure that we're in support of both the Venue and overarching Council objectives. I am interested that the ongoing impacts of Covid are not referenced in the LTP (so far as I noted). With the rush to require digital skills during periods of isolation, new habits of engagement were established and in many situations, and to varying degrees, these digital engagement habits continue to replace in-person experiences. This development affects how a community engages with public spaces, exhibition offerings and general community participation. We are currently researching the different ways that international arts organisations and venues have responded to the changes in audience behaviour as a result of this complete halt to in-person engagement. We're interested to understand better how this very tangible shift also carries some interesting possibilities to engage in hybrid ways. As an organisation, we still feel the impact of Covid on our audiences and through programme engagement. I include this example excerpt from a piece of research undertaken by Liverpool City Region post-pandemic: Eight qualitative interviews were conducted to explore the changes in arts and cultural engagement since the restrictions were lifted, focusing particularly on the audience's experiences of returning to in-person arts and cultural events in the Liverpool City Region (LCR). Using framework analysis, three themes were identified from the data: The new normal: reframing pre-pandemic and pandemic experiences of arts and culture, Re-adjusting to in-person provision, and Moving forward: online and blended provision. The findings show that the pandemic altered the ways that people engage in arts and culture. The "new normal," a blend of pandemic and pre-pandemic experiences, illustrates how the pandemic has highlighted and reconfigured the importance of arts and culture, in terms of personal and cultural identity. Resuming in-person engagement after a long break, participants noted that they were able to feel more like themselves again. Arts and culture were perceived to be beneficial in rebuilding personal resilience and confidence. Engaging in arts and culture, following the isolating experience of the pandemic, has also helped participants feel reconnected to others through their shared experiences. Finally, the findings suggest that online provision remains vital for many, ensuring wider inclusivity, particularly for vulnerable audiences. At the same time, it is important to acknowledge the barriers to online inclusion and the possibility of this resulting in a growing digital divide. Anisimovich, A., Chapple, M., Worsley, J., Watkins, M., Billington, J., & Balabanova, E. (2022). Back to live: returning to in-person engagement with arts and culture in the liverpool city region. Frontiers in Psychology, 13. <https://doi.org/10.3389/fpsyg.2022.1011766> Of particular interest is the finding that 'engaging in arts and culture, following the isolating experience of the pandemic, has also helped participants feel reconnect to others through their shared experiences'. We have also seen these outcomes through our programmes. Additionally, it's our view that connecting communities is effective in reducing anti-social behaviour - such as that experienced at Ocean Spa. This is an issue that cannot be easily addressed through conventional investment because it reflects a lack of concern or prioritisation of the experience of others through one's behaviour. The only way to address this issue effectively is to build that sense of connection and care Of course, given we deliver participatory community programmes that enhance participants' feelings of connection to others from diverse backgrounds, we strongly advocate for supporting an approach that we see as being effective. And so here is a pain point with a potential solution, with the connector being a defined, agreed partnership. Just as in a marriage, partnership reflects the agreement of a shared vision, bringing together different perspectives, strengths and approaches to achieving that vision. There can be significant economic benefit in addressing anti-social behaviour through engagement programmes to improve social cohesion. Sometimes the most impactful investment is not a cost line in the CapEx or Opex of the facility itself, but in another sector and organisation altogether. As much as it is important to ensure that a community's infrastructure, assets and environment are managed to reflect strategic objectives, the community values reflected back by programme providers are also a measure of a cohesive community that develops citizens to support and provide for each other. Ideally, as part of the LTP, Council would commit to partnering with community-focused organisations who are aligned to these values and objectives, providing the necessary means to support those shared goals. There is reference throughout the Council Facilities Review Report of the term 'economic multiplier'. Integrating the living standards framework with the concept of 'economic multiplier' could mean more meaningful council investment that aims to improve education, healthcare and engagement outcomes and can have a multiplier effect on the economy, leading to increased employment, income, and overall well-being.

Additional officer comments

Submission: 602	Hearing: No	Attachment: No
Full Name: Tony Edmonds	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 603		Hearing: Yes	Attachment: Yes (Soho Group Proposal)
Full Name: Jonathan Wallace		Organisation: Soho Group Limited	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Please refer to the attached proposal for the Council's housing portfolio.			
Officer comments:	Thank you for your submission. The Council will consider your proposal when they are making their decision on the housing review.		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.	
Please refer to the attached proposal for the Council's housing portfolio.			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added			
Officer comments:			
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added			
Officer comments:			
Additional comments			
Please refer to the attached proposal for the Council's housing portfolio.			
Additional officer comments			

Submission: 604	Hearing: No	Attachment: No
Full Name: Viola Trotman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Not sell all but some and keep rates the same. It's tough for some seeing the rates go up that much!!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Mixed sounds interesting not much info here so can't say much		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
We do need some emergency money for unexpected events. Also the way the bridges are design isn't good there are better ways to make wood branches not get stuck		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
I always wanted to say I am a bit upset that we in Napier have to pay for parking including Taradale. I have been to similar towns and there are no parking meters it makes us feel more special if something is free. I am aware money is tight but parking fees have been around forever. Or perhaps some days a week it could be free? Not just Sunday. Not sure what other fees you mean - please remember people are struggling out there. As you said you have money for investment just plan it right to help the people!		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Could be explained a bit better eg how the loan funds work....		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
How much does that cost? Would it be cheaper to use or buy another building?		
Officer comments:		
Additional comments		

I am sure you are aware of Hastings having a recycle shop next to the tip. I have worked in the Auckland Henderson recycle shop and there is lots of money coming in from unwanted things people throw away!!! All you need it a large shed warehouse kind of building to start with. This would help less going to landfill & will make money long term.

Additional officer comments

Submission: 605	Hearing: No	Attachment: No
Full Name: Vanessa Rau	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I would hope that any income received from council housing is invested back into council housing only.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Only if disaster recovery rate is actually put into an account set up only to provide disaster recovery and not to fund extras or other projects. NCC should not undermined people, and use a natural disaster and prey on peoples good nature to generate extra money from rate payers		
Officer comments:		
A new approach to managing Council's investments		
I would question who would be electing or setting up a council controlled trading? It sounds like a good idea, but rate payers need to have trust in council, and I don't believe they do currently, if they council set up a trading organisation it would have to be outside trusted company.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
If it is running at a operation loss already, how would a loan-fund help? How will they pay that back and become self-sustainable?		
Officer comments:	The loans are intended to be repaid by future surpluses that the facilities make. Repaying the loans will be part of the facilities being deemed as financially self-sufficient.	
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Not much detail in the options. It is like we are steered into one direction.		
Additional officer comments		

Submission: 606	Hearing: No	Attachment: No
Full Name: Sue Holloway	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
I would like the council to think about introducing a diagonal street crossing on the corners of Hastings and Tennyson Sts. This is a hugely busy crossing and I often witness the frustrations of foot traffic having to line up and wait 'twice' I don't know how the lights work but this also may resolve the long wait time for road traffic turning from Hastings into		

Tennyson and vice versa. This has become more problematic since west Browning St is now one way. This in itself was a great idea but it has resulted in more build up on that busy corner. The diagonal crossing system works extremely well in Gisborne crn of Gladstone an either Lowe or Peel.

Additional officer comments

Submission: 607	Hearing: No	Attachment: No
Full Name: Sam H	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
If selling council housing will lead to lower rates increases and less borrowing, then yes, sell some council housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Although having a fund for a disaster is a good idea in theory, the rate increases are impossible for people. From what I can see, there has not been a lot done to reduce the likelihood of a repeat of the effects of Gabrielle.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Establishing a separate organisation to control assets owned by the people of Napier is NOT a good option. We have seen the results of this before at a national level. More money goes out on huge salaries and ownership is jeopardised. The council owns land that is leased - sell some of that		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
How long do you expect it will be before they are financially self-sustainable? Sell them to private enterprises and stop running things at a loss		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Yes! I am concerned that council thinks a rate increase of 23.7% is acceptable, followed by 2 further increases over the next 2 years. I was at the meeting at the War Memorial and there was a lot of anger and concern among ratepayers. Quite frankly we can't afford it! When we can't afford something, we don't do it or buy it, but council is talking about wasting \$75m on a new swimming pool (the 3rd one for our small city), \$58m on a new library, and \$10.2m on re-vamping Emerson Street, and is expecting us to pay for this un-necessary expenditure, even though we don't want or need any of these things. That is wrong and it is irresponsible of the council. Council is also planning to spend millions on staffing - including pay increases. We don't get a pay increase, and I don't see why we should pay for yours. Most people are already finding it difficult with the recent increases in food, fuel,</p>		

power, and insurance costs. Where are we expected to find another 23.7% to pay this year's rate increase? Council needs to reduce the rate increase by keeping costs to an absolute minimum and not spending on anything that is not essential. It is highly irresponsible of council to spend ratepayers' money needlessly. You need to listen to the voices of the people who were in that room and to the many others who have expressed concern about your plans.

Additional officer comments

Submission: 608	Hearing: Yes	Attachment: No
Full Name: Stephen Gerbault	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
As a rates payer I believe society has a responsibility to support those who need assistance with housing etc. The location of the current social housing provided by Council is conveniently located to the CBD which is a benefit to those with mobility issues. Also, I don't see how social housing can be provided that is not subsidised by either Council or the State. While there is a commitment by Council to re-house existing social housing tenants, they say nothing about those who might need subsidised housing in the future.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
Retirement village tenants are generally happy with dealing with Council staff who have responsibility for housing. I don't see how bringing in a commercial partner would help in keeping rents affordable. A commercial operator will want to see a return on investment.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
As a rule both Rates and Taxes have been kept artificially low meaning that infrastructure development and maintainance has been neglected. This included building resilience. As the building of resilience has an intergenerational benefit there also need s to be very long-term loans included in the mix.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
I think this might work, though there is the danger of just adding another level of managers managing managers. Also, the CCTO would need to be closely governed by Council to ensure that it didn't cut across Council's social and environmental responsibilities. The debarcle that was the HBRC's trading arm is still fresh in our minds.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Providing there is still ample free parking available (with some walking involved) for those working in the CBD.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 609	Hearing: No	Attachment: No
Full Name: Maria Roberts	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Council could make a plan now for referring people who need social housing (who aren't retired) to community housing organisations. Before Council gives up general social housing, it would be good to make a plan with WIT (Whatever It Takes) and a variety of housing providers, and to keep these relationships going. It is also very important that Council housing is inclusive of older people with disabilities.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
There would need to be criteria for the housing providers that council works with, to be sure that they fit with the Council Positive Ageing Strategy (affordable and accessible housing) and that they can prove that they are not in it for financial gain.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 610	Hearing: No	Attachment: No
Full Name: Elizabeth Bernales	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Housing is not a core business of council - there are other agencies that do this. The aging assets will require more and more costs to maintain at an acceptable level and it does not make sense for ratepayers to be subsidising housing through their rates and through their taxes		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
A CCTO with specialist skills and separate expert governance makes good sense. Avoiding some of the council requirements for processes, decision making and reporting will free up the CCTO to make good and timely investment related decisions with only compliance reporting to council		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
This is ok to set these up to succeed. The other side of the commercial review was making tough decisions about some of the other facilities that maybe are not delivering sufficient value for the costs of operation. Some courageous decisions are required to make the right decisions irrespective of any political blowback		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 611	Hearing: No	Attachment: No
Full Name: Matt Newton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Keep as is until rates funding can cover it without excessive increases		
Officer comments:		
Additional comments		
Minimising rates increases should always be one of the main goals. Hold back projects (library, new council offices, etc) that can wait until cyclone recovery is nearer completion when more rates funding will be freed up.		

Additional officer comments

Submission: 612	Hearing: No	Attachment: No
Full Name: Ruth Reid	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Let community providers do this rather than council		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Will only work if the focus is entirely on best financial return for all rate payers		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Rates increase is not sustainable.need to focus on core business and putxaside glamor projects like new library.		
Additional officer comments		

Submission: 613	Hearing: No	Attachment: No
Full Name: Graeme Dickey	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
The proposed funding charge should just be part of the rates. Why? Because the use of the funds covers such a broad range of uses, many of which are covered currently by rates, that without cynicism the fee could simply be viewed as just a rates increase. The Gabrielle cyclone cost to the council should have been no more significant than previous storm events the city has endured. I would support a focussed fund - eg a fund to start building sea and river inundation mitigation.		
Officer comments:		
A new approach to managing Council's investments		
It is very easy to negate any advantages of a separate focussed division of council due to extra layers of bureaucracy. I support the new structure providing a budget incorporating all oversight and management costs prove there are benefits in this change.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
We all face cost increases and rates should be in line with the CPI. The exception could be a flat fee to cover very targeted items that the Napier citizens believe need to be addressed outside rates.		
Officer comments:		
A change to how we fund some tourist facilities		
This is simply a business decision. Which option delivers the most cost effective outcome for rate payers?		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Definatly support redeveloping the library building.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 614	Hearing: No	Attachment: No
Full Name: Vicky Barker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>We would like to comment on our huge rates increase. Our rates have more than doubled and have increased by \$3,615 to \$7,004. We provide our own water and sewage and we have no footpaths, or lighting and we maintain part of our own road. We are charged a stormwater fee but the council has not spent any money since the inception of the subdivision. Our land value has increased from \$700,000 to \$1,250,000!!! We cannot subdivide as its steep and hilly and has been damaged by slips since the Cyclone. It has no commercial value and we make no money off it. We have planted 100's of native trees. We need the Council to consider changing the differential rate applied to areas like ours. This massive increase is totally unfair. We get a lot less services from the Council than Napier city residents who will only get a 23-27% rate increase.</p>		
Additional officer comments		
<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-object/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a</p>		

budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Please also note that storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills who may venture beyond their property.

Submission: 615	Hearing: No	Attachment: No
Full Name: Lisa Jardine	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Use the money raised by the red cross		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
These facilities are already out of our budget for us and we don't use them		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
With rising food fuel and insurance costs we are struggling to feed our families we can't afford higher rates on top		
Additional officer comments		

Submission: 616		Hearing: Yes	Attachment: No
Full Name: Ian Matehe		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
Is an overnight shelter for homeless part of the Council owned housing			
Officer comments:	There is no overnight shelter for homelessness as part of the Council owned housing. The Council works with other agencies to connect agencies to provide support to people that do not have a home.		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus with an independent delivery approach.
Is there an overnight shelter for homeless 55 unable to support themselves through the retirement plan ?			
Officer comments:			
Building up our community resilience			Continue with a rate to build resilience (Preferred).
Happy to support the Community for future disasters			
Officer comments:			
A new approach to managing Council's investments			Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added			
Officer comments:			
Reviewing our fees and charges			Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added			
Officer comments:			
A change to how we fund some tourist facilities			
No comments added			
Officer comments:			
Napier City Council office accommodation			
Would the new library be utilized as an evacuation centre for future disasters			
Officer comments:	The council are working on where the best location for an EOC (Emergency Operation Centre) is, this will not be either the ex Library Tower or the new Library. To be able to be a fully resilient EOC building, it would need to meet Importance Level Four building standard. This is incredibly costly to do for a multi storey building, when the reality is an EOC might only need one floor to operate. A dedicated single-storey building out of the tsunami zone would make more pragmatic sense. This does not mean that the Accommodation Tower and new library are not going to be designed with resilience in mind, and making sure we can function well during the majority events as a place that supports our community in an emergency.		
Additional comments			

Is the Maraenui Community center still on the table as it can be utilized as an overnight shelter for the ever increasing homeless and an evacuation center incase of future disasters which is more advantageous than just a library only.

Additional officer comments

Work to progress Te Pihinga has not been included as part of this plan, but it will be included as part of a wider review of all our community halls that will start in 2025/26.

Submission: 617		Hearing: No	Attachment: No
Full Name: Rachael Hinchco		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
See below.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.	
Obviously the current delivery is not working. An independent approach with a focus on investing back into the properties and ultimately extending the portfolio again should be a priority.			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
This should decrease over time, with the percentage decreasing as funds grow. This needs to be put into investments to raise more funds this way for future events.			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
These need to be looked after with more care. Investments done correctly should be gaining more revenue to benefit the rate payers of Napier by subsequent subsidising our rate costs.			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
If you continue to raise these costs, they are not financially accessible by the rate payer. Most Napier families can not afford to even visit (for example) the National Aquarium. Parking should be looked at being increased for peak period times only. (Saturdays). Maybe minimum rates on a Sunday so shop workers actually leave parking available within a reasonable distance to access the town centre easier. I personally avoid Napier city on a Sunday due to parking being filled by shop staff.			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These facilities need to be financially looked at. If they are running at a loss, then potential buyers need to be looked at.			
Officer comments:			
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.	
This is a cost the council needs to eliminate from the rates. To many past and present councils have avoided this for too long. This eliminates the ongoing costs, and in the long run costs less to maintain.			
Officer comments:			

Additional comments

Regarding the CBD upgrade. Only the funds from the government should be allocated at this time. To much emphasis is put on Emerson St as a whole. There are numerous other streets in the CBD that could do with an overhaul and also contribute to the Napier economy. Being this with cafes, business or Art Deco buildings that all increase attraction to Napier. Tennyson st for example has the most beautiful Art Deco buildings leading right down to Clive Square, and this area seems overlooked by council. It looks old and dreary as no effort is put into it.

Additional officer comments

Submission: 618	Hearing: No	Attachment: No
Full Name: Kay Ramsay	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Time for council to live within their means like everyone else does. Ratepayers cannot afford to keep funding rate increases		
Additional officer comments		

Submission: 619	Hearing: Yes	Attachment: No
Full Name: Ian McPherson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
<p>Three year plan submission by Ian McPherson I am a volunteer at the Faraday Museum of Technology (Museum). I wish to make a submission 2024 -27 about a topic under the heading "Other updates in our three-year plan consultation" in the main consultation document. Recently Council Management, responsible for the operation of the Museum, attended a meeting of staff and volunteers at the museum and in the course of their discussions with us it was revealed that the Museum's operations were under review due to financial restraints. Options ranging from the status quo to operating the museum from a different location or changing its activities or operating mode were being considered. It was my understanding that a business plan was in place and funding had been approved and in the current budget for remedial work at the Museum. It came as some surprise to hear that there was a possibility of the Museums operations being "re imagined" and that this included the possible transfer of the artefacts and machinery to another location, an option being the aquarium building on the city foreshore. This would possibly involve the employment of specialist consultants to advise the council. This alone would be at some cost. It became obvious to me that an item such as the rare Fullagar Diesel Engine would almost certainly be beyond the current Council's resources to disassemble, relocate and reassemble in another building. If the current lease were to be abandoned on the existing Historical Museum building it is doubtful that the Fullagar engine would be saved by any new leaseholder or owner and it could very well be sold off for scrap. Some three years ago I was made aware of the need for volunteers at the Museum and as I am a retired mechanical engineer, I was immediately enthusiastic with the idea of helping maintain not only other exhibits but also to preserve the very rare example of a large diesel engine which was unique in its design and early production year of 1923. Gone are the days when you could freely visit a wharf and perhaps be shown around a ship's engine room due to the safety and</p>		

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health regulations now in place. Similarly with the loss of the two large meat works in Hawkes Bay, school children can no longer visit large engine rooms such as the one at the Tomoana Freezing Works where I was employed is an engineering supervisor. The Fullagar Engine provides one of the only examples of a large engine accessible for young people to view rotating and showing the inner workings. Who knows how many may be inspired to become Engineers as I was when I visited ships as a youngster. During my time talking with Museum visitors I came to realise a goodly number of overseas visitors have made a point of visiting the museum principally to see the Fullagar engine. Many other interested people have discussed the Engine in Internet Forums. In February 2011 a Mr. Edwin Fullagar, a Development Engineer in Diesel Engines in Switzerland, travelled to Napier specifically to view this rare engine. This visit was recorded in The Hawkes Bay Today. I made contact with him and, as a consequence, he has asked me to submit this letter to the Council on his behalf expressing his dismay at any possible loss of access to this unique display of international importance. I request that the status quo remains in place and the money allocated be used to upgrade the present building to protect this Engineering Tohanga. Talwiesenstrasse 17 8404 Winterthur SWITZERLAND Ph. 41 76 376 2701 Email: e_fullagar@hotmail.com 21.04.2024 Napier City Council 215 Hasting Street Napier South, Napier 4110 NEW ZEALAND Re: Faraday Centre Amalgamation &/or closure Dear council member, I am writing to you to express my disappointment to hear that the Faraday Centre in your beautiful city is at risk of amalgamation or closure. Furthermore, I read this would likely result in the loss of the Fullagar stationary engine proudly displayed at the Faraday Centre. While I do not subscribe to keeping and maintaining all kinds of old cars and other machinery, I feel strongly that the loss of this engine would be a loss not just for the people of Napier but the world in general. The engine is named after its inventor, Hugh Francis Fullagar, and was used both as a prime mover in ships and as a stationary power generator, as was the case for the example in Napier. While not particularly successful (as a ship engine it could be described as a failure), it employed an unusual cylinder configuration unlike any before or since. More importantly, it was chosen by the legendary shipyard "Cammell-Laird" in Birkenhead, UK, to power the world's first all-welded ship. Such was Cammell-Laird's optimism in both these new technologies that they named the ship FULLAGAR after the engine. And so it stands, that Napier presents the world's only viewable example of an engine that gave its name to a ship that spearheaded modern shipbuilding and design. It is significant. The ship itself sank in 1937 after a collision, but not before thoroughly convincing all parties of its durability, just in time for a world war during which ship welding became war winning. Like the ship, your Fullagar engine dutifully did its job, entering Napier's DNA during rebuilding after the 1931 earthquake. I am Australian, 50 years old and have regrettably only been to New Zealand once. At that time I made a point to spend a day to fly from Auckland to Napier for the sole reason to see this engine at the Faraday Centre. It was a wonderful experience, a true credit to your townsfolk and the dedicated volunteers at the Faraday Centre. I am an engineer, employed by WinGD in Switzerland where we design the latest 2-stroke marine diesel & gas engines for ships. Please don't let this piece of our collective history disappear. Sincerely, Edwin Fullagar

Officer comments:	
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 620	Hearing: No	Attachment: No
Full Name: Christina Holtzhausen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Focus on what is absolutely necessary and park anything that is nice to have until better economic times. The taxpayer and ratepayer is squeezed to the enth degree and I object to the exorbitant proposed rates increases to fund non-essential projects/services.		
Additional officer comments		

Submission: 621	Hearing: No	Attachment: No
Full Name: paul mason	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
The housing crisis is one of the biggest challenges to our community. Reducing the availability of housing and homes is a false economy which will increase inequality. This increases the "costs" on all of us through increased demand for health and mental health services, emergency services and law and order, as well as impacting the future education, development and well-being of the next generation		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Not in favour - see comments above		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
The climate crisis is the single biggest issue facing Napier, Aoteroa and future survival of our entire species on the planet. We need to get real about this and this issue is not going away. Doing nothing will lead to a 19% reduction in income per person across the globe according to a recent global study. If action is expensive, inaction will cost us far more		
Officer comments:		
A new approach to managing Council's investments		
No strong opinion		
Officer comments:		
Reviewing our fees and charges		
In favour of some fee increases where justified to maintain services		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Ocean Spa is a community facility well-loved and well-used by a wide cross-section of our community. Making it a commercial business will result in costs that will be prohibitive for most but especially students, pensioners and those low incomes. I think raising the fees further would be a false economy and would result in Ocean Spa becoming an elite, under-used white elephant in a prime location in the heart of our community. there are lots of other options in the area for pools and gyms. Most pools in NZ are council funded. I am a high rate tax payer and have been a member of Ocean Spa for more than 20yrs. If the fees increased significantly from where they are now (having just increased by around 60%), I would seriously consider discontinuing my membership		
Officer comments:		
Napier City Council office accommodation		
No strong opinion		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 622		Hearing: No	Attachment: Yes
Full Name: Karen Knight		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Social housing is not Council core business, it is a central government responsibility			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
This is by far the most prudent, efficient & accountable option			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
This is the only realistic and sustainable option			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.	
Lower capX and more commercially sustainable			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Attachment:

I strongly object to the disproportionate rates burden proposed for Esk Dale Hills residents based solely on location. I understand this is due to recent revaluations of land but contend that this arbitrary desk-top exercise is NOT fact-based due to the tiny data-set of recent sales in the catchment area. The proposed NCC rates increases average between 100 – 150% in Esk Dale, a stark comparison to the average of 24% in the wider Napier area.

The increases is unfair, disproportionate and punitive, and also does not represent any semblance of value exchange due to the unique nature of the Esk Dale Hills. Specifically, the residential land is NOT income generating in the nature of commercial or rural land, and also does NOT receive the benefit of urban household services. The Targeted Rate component should in theory REDUCE and be set at a LOWER level to the wider region's average. Specifically in Esk Dale Hills, NCC supplies NO sewer system, NO street lighting, NO mains water (this is supplied under separate additional rating system by Heretaunga Council). In addition we also pay extra annual rates to Hawkes Bay Regional Council for services, some of which appear to overlap with those of NCC.

An additional specific objection to the exorbitant rates increase relates to the Storm Water charge. Esk Dale Hills have not previously been charged a storm water rate and the addition of this was not included in any consultation process. Esk Dale Residents Society already operates five detention dams which significantly control, reduce and contain peak water flows and which Esk Dale Residents maintain at our own cost! The addition of a storm water rate therefore is opportunistic and completely unjustifiable. It is a glaring error which must be retracted.

My NCC rates at Esk View Rd are currently \$3345 for a property with land valued at \$1.2M. It is proposed that our rates increase to \$6442 for a property that does not even yet have a dwelling or residents! As recent retirees, Esk Dale Estate was intended as a long-term affordable location and a safe environment. Our decision to relocate to Napier was based on careful analysis of affordability and sustainability to fit our limited and capped retirement income. If the exorbitant 100% rates increase proceeds we will be unable to afford this additional cost and will be forced to sell before our new home is even completed! We would have no alternative but to relocate to a lower cost area with fairer and more affordable out-goings. This would be our only option, and the result would be significant financial loss and emotional distress - this is patently unfair and would be a miscarriage of natural justice. Retirement to Napier in the Esk Dale Hills was the dream we have worked and strived for over many decades. Imposition of the 100% rates increase would destroy everything we've worked towards.

The NCC website comment relating to the General Rate component states that "The General Rate is a rate applied to all rateable land within the district. For Napier, the amount of General Rate paid is determined by the Differential applied to the property and the assessed Land Value -cents per dollar of land value". I submit therefore that though bound to the government's land valuation, there must be discretion for NCC to amend the calculation factor driving the proportion or Differential, in order to reduce the pending 100% increase and bring it into line with the average for the wider region. This would achieve a more equitable, affordable and sustainable rates charge for the unique Esk Dale Hills area. I respectfully but STRONGLY urge Council to address this issue with urgency.

In short, there is no justification for a 100% increase in Rates on Esk Dale Hills residences, nor is there any user-pays rationale. Ultimately the matter is also one of fairness, affordability and sustainability for residents, many of whom (like us) are retirees on limited incomes for whom the additional cost is simply unaffordable. The proposed increase is pernicious, unfair,

and indefensible, and will force many (like us) to sell and relocate. If Napier is to remain a unified community, any rates increase MUST be applied evenly across all rate-payers rather than burdening a handful of property owners simply by definition of their demographic or street address, and a perception that we are “able to afford it”.

Submission: 623	Hearing: No	Attachment: No
Full Name: Kelvin Roy	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Retirement Housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Does this mean you will expand availability of retirement housing? It should.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
A good example of how NCC has failed to build resilience: The Onslow/Brewster Street Steps fiasco. Because the council tried to do this on the cheap--Not planning and funding for a proper retaining wall. Things were not done properly the first time. Due to ineffectiveness and inefficiency, and a resistance to spend the money to build resilience, a disaster in miniature and much inconvenience has ensued. A poor contractor, who insisted the council would Not fund a proper retaining wall, and who then made an absolute mess of the job (over a period of five months), has resulted in an INCREDIBLE WASTE OF TIME AND MONEY! (Not to mention anxiety). Then finally, when Graham Eagles saw what a mess it was, he agreed to build a full, proper retaining wall. But as if to illustrate the point further, we note the very poor communication within the council itself: Robin Malley sends out a letter, dated 4 March 2024, that is factually incorrect, that states 1. Work will resume in April (wrong); 2. Construction stopped because of the cyclone (wrong); 3. The inference that more geotechnical assessments had been done (wrong at the date of his letter); 4. That you hope to reopen the steps mid-2024 (dreaming). Furthermore, Graham Eagles apologised for distress this letter caused, but it demonstrates a lack of ability to communicate between departments within the council (more ineffectiveness and inefficiency). So it is no wonder that you have problems communicating with people and entities outside the council.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Make sure your focus is on INVESTING IN THE BUSINESSES THAT MAKE A PROFIT...Case in point--Ocean Spa. Karryn Baudet says: "There is also an issue with the pump for the spa pools approaching end of life - this is being looked at by a plumber and electrician shortly with a view to increase the pressure or replace it outright." As with many issues, what we need is ACTION, Not more planning and procrastinating. Before you closed the pool for four months, there were seven jets working; now there are one or two (the pump should have been replaced then). You have raised the prices by 60% and users get less functionality. How do you justify that? I know some people who are planning on cancelling their memberships because of this (lack of maintenance and functionality). It's nice having paper towels to dry ones hands, but getting the core elements working properly is what is important. Clearly, I have used this facility for many years and an important part of the experience is the spa pool jets--so get it operating properly!		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).

This seems to be a loaded question to me...you have already outlined enormous increases in rates, and a 60% increase in Ocean Spa fees (as above). So you are overly simplifying the issue and this is somewhat disingenuous. (the reality appears to be, you are going to do what you want to do, regardless of the submissions you get; which is, of course, much of the feedback/reaction you received at the War Memorial session. And by the way, you could have recorded that session if you needed some "legal justification" for determining legitimate/official feedback).		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
It's not only a matter of efficiency, but of effectiveness, ie. ability to prioritise. Make sure you invest to make these businesses deliver better results (example: Ocean Spa, as above)		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
The matters of effectiveness and efficiency have come to the fore again...WHY HAS IT TAKEN YOU SEVEN YEARS TO COME TO THIS CONCLUSION? Obviously it is inefficient. You had three years before Covid and a year in between Covid and Gabrielle to take ACTION on this. The fact that you have only just thought about it after seven years speaks volumes about council ineffectiveness and inefficiency (are you starting to see the consistent theme?)		
Officer comments:		
Additional comments		
Overall, Not a pretty picture of Napier City Council performance. Improvement in communication required! Effectiveness, the ability to prioritise and plan better needed. (As it impacts) Efficiency in delivery and implementation (both of which IMPROVE cost-effectiveness).		
Additional officer comments		

Submission: 624	Hearing: No	Attachment: No
Full Name: Michael Read	Organisation: The Read Family	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Surely, this decision is not simply a 'black & white' matter. We feel that funding priority should be given to social housing with the majority of funding gained from Central government as this is a national crisis matter. It is unreasonable to raise council rates to such a degree during this current financial climate. Our household income has not increased (and is unlikely to) to the cover a rate increase of 23.7% as well as the additional cost increase of groceries and utilities and general living with a family of four and a modest income.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
This is priority but feel that funding priority should be given to resilience with the majority of funding gained from Central government as this is a national crisis matter. It is unreasonable to raise council rates to such a degree during this current financial climate. Our household income has not increased (and is unlikely to) to the cover a rate increase of 23.7% as well as the additional cost increase of groceries and utilities and general living with a family of four and a modest income.		
Officer comments:		
A new approach to managing Council's investments		
The Council should leverage their Commercial investments, perhaps selling those non performing businesses which can be better managed privately.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Do not raise rates to allow the financial short fall of these businesses.		
Officer comments:		
Napier City Council office accommodation		
Choose the most cost effective method of bringing staff together to work more effectively. This is a 'nice to have' issue. The Council should determine cost effective ways of reaching PRIORITY remedies without passing the majority of the burden to rate payers who have already reached breaking point financially.		
Officer comments:		
Additional comments		

The Council should determine cost effective ways of reaching PRIORITY issues without passing the majority of the burden to rate payers who have already reached breaking point financially. Consider managing poor performing areas such as Ocean Spa, Kennedy Park, etc. If Council do not have the expertise to do so then consider selling the lease to such companies who are able to turn such businesses around, making them financially viable whilst still serving the community.

Additional officer comments

Submission: 625	Hearing: No	Attachment: No
Full Name: Morgan Conneely	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
Privatisation of public assets and services is killing this country, and others. Austerity is a terrible long-term strategy. Increase rates necessary to continue to provide housing to the disadvantaged of our city.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
Again, privatisation will only increase costs and decrease efficiency. Shareholders of the "independent delivery" companies are the only people to come out beneficially in this plan.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We the public need to pay our fair share of the cost to fix and prepare for climate related events that humans have significant portion of cause for. So long as it is fair and efficient, rates etc should be increased to ensure the land and our use of it is sustainable.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
This again seems fishy. Local public money should be controlled by the local public's representatives, and treated with a fairly conservative attitude.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
User pays is appropriate depending on the service provided.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Public facilities are services paid for by the public for the council to manage. However, in some circumstances, facilities such as swimming pools and holiday parks should be user pays if a proportion of users are tourists who do not pay for their upkeep year-round.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Keep the land and assets in public ownership. There are few decisions worse for a community than privatising long-held assets.		
Officer comments:		
Additional comments		

No, thank you.
Additional officer comments

Submission: 626	Hearing: Yes	Attachment: Yes
Full Name: Lynne Anderson	Organisation: "Save the Dotterels, Hawke's Bay" - Bayview / Westshore monitoring site.	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>When the animal control bylaw is due for review this can be a consideration and you will be able to provide feedback and be involved in the process. In relation to vehicles on beaches, under part 9 of the Parks and Reserves Bylaw 2021, vehicles (including motorcycles, cart etc.) are generally prohibited within any reserve including waterways within reserves. Where a complaint is received, Council will take the necessary action to address this. Regarding fires on beaches, Council prohibits the lighting of fires on beaches, parks and reserves and will respond to complaints accordingly. In some cases, a permit maybe issued for a fire within a park. Your feedback has been noted and put aside for when the Fire Control bylaw is reviewed in 2026. We are currently working on a Plan Variation to introduce SNAs into the District Plan.</p>		

Attachment:



Submission on the Napier City Council 3 Year Plan

To: Napier City Council, email: info@napier.govt.nz April, 2024

From: "Save the Dotterels, Hawke's Bay" – Bayview / Westshore and Awatoto Beach monitoring sites.

'Save the Dotterels' welcomes the opportunity to provide a submission on the NCC 3 year plan.

Introduction:

'Save the Dotterels, Hawke's Bay' is an independent voluntary group dedicated to preventing the banded dotterel / Pohowera becoming extinct from Napier's Beaches.

- Cat Management within the Animal Control Bylaw: Save the Dotterels, Hawke's Bay would like to see a Bylaw that includes cat management within Napier: i.e. compulsory microchipping and therefore registration, compulsory de-sexing, limited number of cats per household, cat breeders to be registered and encouragement to keep cats inside at night. Trail cameras showed that cats were responsible for predation of some dotterel nests. Domestic cats have been known to wander considerable distances at night. Several Councils throughout New Zealand have already adopted such Bylaws which are also widespread in many parts of Australia. This would be better for the cats and ultimately help reduce the out-of-control number of feral cats devastating our wildlife in Aotearoa New Zealand.
- Vehicles on Beaches: We'd like to see a Bylaw banning vehicles (including quad and trail bikes) on beaches in certain areas and at certain times of the year (nesting season August – February). Napier City Council has little protection in place to protect vulnerable species from vehicles on beaches compared with other local Councils. A lot of vehicle use on beaches is joy-riding.
- Fires on Beaches: We'd like to see some specific reference in the Fire Control Bylaw regarding restriction of fires on beaches – especially during nesting season.
- Significant Natural Areas: We would like to see the continuation of 'Significant Natural Areas' – and suggest that some of Napier's coastline be designated as an SNA.
- We have a special interest in the protection of Ahuriri Estuary Te Whanganui-a-Orotū and the proposed Ahuriri Regional Park.

Thank you for the opportunity to submit.

Lynne Anderson – on behalf of: "Save the Dotterel's, Hawke's Bay"

Submission: 627	Hearing: Yes	Attachment: Yes
Full Name: Lynne Anderson		Organisation: Forest and Bird, Napier Branch
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>We are currently working on a Plan Variation to introduce SNAs into the District Plan. Landscapes are already proposed to be protected under the Proposed District Plan. We welcome ecologist evidence to support the SNA status of Sturm's Gully. The Ahuriri Regional Park masterplan is currently under development and Forrest and Bird will be engaged through the process as a key stakeholder. The Proposed District Plan already enables solar panels and requires water tanks for water detention. When the animal control bylaw is due for review this can be a consideration and you will be able to provide feedback and be involved in the process. Regarding fires on beaches, Council prohibits the lighting of fires on beaches, parks and reserves and will respond to complaints accordingly. In some cases, a permit maybe issued for a fire within a park. Your feedback has been noted and put aside for when the Fire Control bylaw is reviewed in 2026. In relation to vehicles on beaches, under part 9 of the Parks and Reserves Bylaw 2021, vehicles (including motorcycles, cart etc.) are generally prohibited within any reserve including waterways within reserves. Where a complaint is received, Council will take the necessary action to address this.</p>		

Attachment:



Napier Branch,
Royal Forest and Bird Protection
Society of New Zealand Inc.
www.forestandbird.org.nz

Submission on the Napier City Council 3 Year Plan

To: Napier City Council By email: info@napier.govt.nz

From: Royal Forest and Bird Protection Society of New Zealand Inc. (Forest & Bird)
Napier Branch napier.branch@forestandbird.org.nz

Forest & Bird welcomes the opportunity to provide a submission on the Napier 3-year plan.

Introduction:

The Royal Forest and Bird Protection Society of New Zealand Inc. (Forest & Bird) is Aotearoa New Zealand's largest environmental non-government organisation. Forest & Bird's mission is to protect New Zealand's unique flora and fauna, and its habitat.

The Napier Branch members take an active interest in conservation advocacy for nature protection, and pest plant and animal control in the Napier District.

Areas of Interest:

Climate Change and the Environment:

- Napier Branch fully supports NCC plan to reduce your own carbon footprint across all areas of the Council's work and the development of an emissions reduction plan.
- The Society strongly supports seeking to build climate resilience through improved water quality and building robust biodiversity.
- We strongly advocate a nature-based solutions approach.

Post Cyclone and Resilience:

- We strongly advocate investing in nature-based solutions and not just putting things back as they were.
- We are supporters of managed retreat in the same way that South Dunedin is.
- We do not support building walls on the coast that protect few houses and are expensive to rate payers.
- We would like to see the establishment of urban wetlands and coastal saltmarsh – and make sure there is no further urban encroachment into any more low-lying areas.

1088

Three Waters:

- We see water quality as an absolute priority and ask Council to prioritise the protection of fresh water drinking sources to ensure the city has safe drinking water.
- We support investing in infrastructure such as upgrading Wastewater and Stormwater treatment (this would be a better investment than trying to have chlorine-free water)
- We support NCC pushing HBRC to have strong rules that protect freshwater at its source – in streams, rivers, and wetlands, and groundwater – and supporting initiatives like reforesting hillsides and restoring wetlands.

Special Character Landscapes and Significant Natural Areas:

- We would like to see the continuation of 'Significant Natural Areas' – and suggest that some of Napier's coastline be designated as an SNA.
- 'Sturm's Gully' on Napier Hill could also be afforded an SNA designation.
- We have a special interest in the protection of Ahuriri Estuary Te Whanganui-a-Orotū and the proposed Ahuriri Regional Park.

Housing:

- We urge Council to move towards requiring (and exemplifying through existing housing) things like water sensitive design, provision of solar panels, on-site water tanks to store rainwater, and planting of shrubs and flax instead of grass for lawns.

Greening of Napier:

- Napier Branch fully supports appropriate planting of some of Napier's grassed areas and would be willing to assist with such a project.
- It would save money if lawns were not mowed so often and not so close to steams – less mowing enhances biodiversity and reduces greenhouse gas emissions from mowing and of course reduces cost. This has been successfully trialled in Hamilton and Christchurch.
- We have observed in some areas that glasswort and reeds are mowed.

Cat Management within the Animal Control Bylaw:

- Napier Branch would like to see a Bylaw that includes cat management within Napier: i.e. compulsory microchipping and therefore registration, compulsory de-sexing, limited number of cats per household and encouragement to keep cats inside at night. Several Councils throughout New Zealand have already adopted such Bylaws which are also widespread in many parts of Australia. This would be better for the cats and ultimately help reduce the out-of-control number of feral cats devastating our wildlife in Aotearoa New Zealand.

Fires on Beaches:

- We'd like to see some specific reference in the Fire Control Bylaw regarding restriction of fires on beaches – clearly stating where and when fires are or are not permitted.

Vehicles on Beaches:

- We'd like to see a Bylaw banning vehicles (including quad and trail bikes) on beaches (especially in certain areas and at certain times of the year) unless permitted. Napier City Council has little protection in place to protect vulnerable species from vehicles compared with other local Councils.

Thank you for the opportunity to submit.

Lynne Anderson, Secretary, On behalf of the Napier Branch of Forest and Bird April, 2024

Submission: 628	Hearing: No	Attachment: No
Full Name: Rowan Bainbridge	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Don't sell our retirement housing stock		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Projects like a taradale stock bank upgrade are a good investment for the community		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
A 30% rates increase is gross negligence on the ncc behalf increasing the cost of living for all rate payers. 50million on a library is not necessary in the current financial climate. Reign in your spending. Listen to the ratepayers who elected you. I will have to adjust my rental prices to cover these costs resulting in a worse cost of living crisis for my tenants. Stick to your core roles, these traffic calming projects are unjustified and cost a fortune.		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 629	Hearing: No	Attachment: No
Full Name: sue martin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Needs to be done as having a limited library for 7 years is a real disappointment		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 630	Hearing: Yes	Attachment: No
Full Name: Mary Noone	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
We do not need a new library or council building. We do not have bottomless pockets. Council needs to listen to the people		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 631	Hearing: No	Attachment: No
Full Name: Liam Newport	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Any rates savings possible would be preferred		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
If it was a personal circumstance everyone would say "you should've been insured" how is the Council not insured against such things.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
It's glaringly obvious we are in a cost of living crisis, any unnecessary costs should be saved.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I'm surprised there isn't a third option of "run them at a profit" how can these places run at a deficit?!? Sell them to someone who can make money off them.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 632	Hearing: No	Attachment: No
Full Name: Anna White	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Continue retirement housing only		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
Don't continue with a rate to build resilience, the rate pricing is getting out of control, focus on what is necessary.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
Stay with the status quo, get rid of contractors whom are doing work the council staff can do. Look and how many people are need in the council to do the same job, and the ones that are taking the council for a ride and don't actually need to be employed		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
Strengthen the library tower, which should have been done in the first place, instead of spending our rates money on rent. All our nice buildings and history seem to be demolished because they aren't earthquake proof, they are probably more earthquake proof than the new buildings built today. I hope someone who is just out of university making these decisions when they have no idea how the buildings were built.		
Officer comments:		
Additional comments		
Keep the rates prices down, its getting un affordable to live in your own home. Regional council rates are getting out of control also, and both councils seem to be doing some of the same jobs and getting paid ridiculously high income.		
Additional officer comments		

Submission: 633	Hearing: Yes	Attachment: Yes
Full Name: John McGifford		Organisation: Central Football
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Thank you for the opportunity to submit to the Three-Year Plan. Please refer the uploaded document for Central Football's submission.		
Additional officer comments		
<p>1. The need for an Artificial Football Turf is identified in the adopted Park Island Master Plan. The Master Plan identified a site in the Southern Sports Hub behind the Bluewater Stadium Field. The plan also identified related infrastructure such as parking and changing rooms. 2. It is proposed that the construction of the Turf is funded by Central Football and controlled and operated by them. The ongoing operating costs will be met by Central Football. The facility would be fully fenced, and Council would authorise the use of the land on which to construct the Artificial Turf through a Ground Lease of Reserve pursuant to the Reserves Act 1977. 3. Council has currently approved budget in the 2023/24 year of \$500,000 as a contribution to the Turf. No funding is identified in Council's Draft TYP for the Southern Sports Hub development including additional carparking and changing rooms. However, it was never intended that Central Football fund the additional carparking and changing rooms. 4. The cost of the construction of the artificial turf only (excluding parking, changing rooms, undergrounding of power lines) is not affected by the site options. 5. Site options are influenced by the 33KV overhead powerlines which run over the site identified in the</p>		

Master Plan. The Draft Three-Year Plan includes \$625,000 in year 1 and \$625,000 in year 2 \$1,250,000 for the undergrounding of the 33KV overhead power lines. This assumes a 50% contribution from Unison and final agreement with Unison. The undergrounding is for the full length of the Unison transmission line through Park Island. The undergrounding is also required in order to complete the new northern development and the proposed Hockey Turf extension. The uncertainties around the undergrounding of the power lines along with carparking and changing room considerations have led Central Football to propose a different location from that identified in the Park Island Master Plan. The suggestion is to shift the proposed turf from its planned site at Bond Field to Shrimpton Field as shown in the plan below. Managements view is that additional changing rooms and parking whilst desirable may not be critical in the decisions relating to site approval. In summary, Management' s view is that the decision on the exact site should not influence Council's decision on providing additional funding as requested. Further it is suggested that the site approval through a lease should be delayed pending the adoption of the Three Year Plan with regards to funding for the Undergrounding of the Power Lines and finalisation of negotiations with Unison. Unison require a commitment to funding from Council before they can progress the project. Council would then be better informed when approving a final site.

Attachment:

**SUBMISSION TO NAPIER CITY COUNCIL THREE YEAR PLAN
2024 to 2027**



Submitter: No. 4 District Federation of New Zealand Football T/A Central Football Incorporated
Author: Darren Mason – Chief Executive Officer
Date: 25 April 2024

Submitter Introduction

Central Football is one of six Federations across New Zealand vested with developing football across their boundaries, which for the Central Federation is Tairāwhiti, Hawke's Bay, Manawatu, Whanganui and Taranaki. Central Football has a membership of around 14,000 with circa 4,000 players in Hawke's Bay of which around half are seniors/youth and half juniors, with a 68% male and 32% female gender split. Central Football's main administration office is at Park Island, in a building leased from Napier City Council, with sub offices in the other four regions.

Submission Background

Napier City Council's Park Island Master Plan was formally adopted in 2013 with a staged approach to the development of the facility. The Plan was reviewed in 2016 and changes adopted in 2017 and continues to identify provision for football, both training and playing, to better cater for current use and allow for future growth. This provision is allowed for in

the Southern Hub Development which is scheduled for 2020 to 2037. As part of this development is an artificial football turf, which in the 2021 to 2024 Three Year Plan Council generously allowed a \$500,000 contribution towards. The \$500,000 has not been drawn down as yet, for reasons as detailed under "Current Position" below.

Current Position

There have been significant deliberations as to the best site for the turf. In the Park Island Master Plan, the turf is to be located on Bond Field behind Bluewater Stadium, which is situated within the enclosed ground occupied by Napier City Rovers FC. This site presents some challenges given a) the power lines that currently run directly through the proposed site and b) there are no changing rooms or car park parking, and to our understanding neither are currently planned or budgeted for. Due to these challenges, Central Football has proposed that to avoid significant expense in undergrounding the lines and building the required infrastructure the turf be built on Shrimpton Field, which already has car parking and changing room (albeit rooms that will need a refurbish). We have been advised by Council Officers that a decision on site will be made mid-year 2024. Central Football does have a fundraising plan ready for activation but clearly that cannot be undertaken until we are aware of full costs which could change depending on site.

This Submission

The last sentence of the above paragraph leads nicely into the reason for this submission. The last time the turf was priced, being turf, fencing, paving and lighting (as well as some other low-cost requirements) was in 2020 when the cost was \$1.8 million (round figures). When seeking an update of costs given four years have since passed, we have been told to expect a 50% increase, taking it up to circa \$2.7 million. We have readjusted our budgets to recognise an extra \$1 million dollars (rounded) is required and do believe funding this is achievable. As part of that we have factored into our budget a 50% increase from Council therefore are requesting through this submission that Council's contribution increase from \$500,000 to \$750,000. Accompanying this submission are Central Football's cost estimates, funding plan and timeline accompanies this submission, which you will note includes funding contingencies. These documents have previously been supplied to Council Officers. Please also note our cost estimates does not allow for additional expense that may be required if the site chosen is the one behind Bluewater Stadium on Bond Field, as per the current Park Island Master Plan.

Closing

In closing I thank Napier City Council for their receipt and consideration of this submission to the Three Year Plan 2024 to 2027 and look forward to presenting to it at the upcoming hearings.

Yours sincerely

Darren Mason

Chief Executive Officer

Submission: 634	Hearing: No	Attachment: No
Full Name: Ruth Smithies	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Response to disasters and emergencies should be funded nationally through general taxation. Councils have the responsibility to ensure that buildings are not permitted on vulnerable land.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Ocean Spa is not primarily a tourist facility but mostly used by locals.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 635	Hearing: No	Attachment: Yes
Full Name: Kate Coker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
Council have a plan to increase the prices of ocean spa over the next 3 years. This sadly have a negative impact to our HB community. This proposal is moving away from the Council's own Aquatic Strategy Framework which includes a purpose for "Improving well-being". More detail attached.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

A couple of arguments that oppose the plan of Ocean Spa becoming a commercial business.

- Ocean Spa is by no means a high-end commercial facility. It is 21 years old and has not been regularly maintained. The pools continue to be slimy and not clean enough. There has been no changes to the facilities since the council took over to justify such steep price increases to the memberships. There is nowhere to put your gear in wet weather.
- There should be pricing options

There is no price options for gym only, pool only and senior, student, junior fees. Whereas The regional Sports Park has this.

- Cost of living crisis

The average % in membership price increase was 46%. This is way above CPI. On top of this, single entry and concession entry is expected to go up.

Submission: 636	Hearing: No	Attachment: No
Full Name: Michala Beacham	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
Please continue to support/ fund the Faraday Museum. We visit every time we come to the Hawkes Bay and it truly the best place in the city for kids. And adults.		
Additional officer comments		

Submission: 637	Hearing: No	Attachment: No
Full Name: Richard Pike	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 638		Hearing: No	Attachment: No
Full Name: Andrea Logan		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Look after the oldies. Deliver retirement housing only. Sell some council owned housing			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
Make it affordable for those on pensions			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
Build rate resilience.			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added			
Officer comments:			
Additional comments			

Yes, reduce the library cost from \$54 million. Fix our water system waste water and drinking water to an acceptable standard. Stop spending money on speed bumps. Manage traffic flow better. The roads are a mess. We used to have good traffic flow. No improvements to Emmerson Street are needed. Protect our city from cyclone damage with improved infrastructure and make sure everything is working. eg. Pumps. Location of critical city functions.

Additional officer comments

Submission: 639	Hearing: No	Attachment: No
Full Name: Jessie Parker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
<p>· Gross inequities are proposed for Rural Residential Property holders. Completely unaffordable and now being penalized due to the location of where we live. · Suggesting a max increase of 50% on our rates. · We only have limited services provided to Rural Residential Properties (rubbish). How do you justify >100% increase with no extra services?</p> <p>· Why has there been an inclusion of a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. · The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.</p>		
Officer comments:	<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Please also note that storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills who may venture beyond their property. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform.</p>	
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		

No comments added	
Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 640	Hearing: No	Attachment: No
Full Name: Pamela Carr	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Sell ocean spa to private investors. Napier is not an attractive place to visit because of the crime rate (sourced from the UK). There is nothing here for the youth and is too expensive. People are finding it extremely difficult to make ends meet because of the rising cost power, food, petrol etc. The working class are having to put in more hours and wages have not increased to match these rises. Putting up the cost of rates at such a large amount to spend on unnecessary expenses is ridiculous, and the council should be on same level as those who pay for those expenses. Napier cannot afford to spend those amounts of money on new or refurbished builds and maybe look for alternative solutions.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Find a building already suitable to use for example the old countdown building or the hunting and fishing building. This will save money and time.		
Officer comments:		
Additional comments		
Please. Listen to the people of Napier.		
Additional officer comments		

Submission: 641	Hearing: No	Attachment: No
Full Name: Richard Parke	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I think that we continue to fund social and retirement housing because who else is going to.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
As a regular user of Ocean Spa facilities, I'm amazed at the price increases being planned. With the increases in numbers of staff and decrease in water quality since the council has taken over the running of the pools. Maybe the council management of the facilities must be looked at to get the pools to not lose money. When the Ocean Spa was leased out I'm assuming that the company was running at a profit since it had a 10 year lease. I will not be able to afford to use Ocean spa pools once the price increases, so will use HB Aquatic centre instead with cheaper entry and better water quality as of today.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 642	Hearing: No	Attachment: No
Full Name: Warren david Jones		Organisation: Ocean spa membership group
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
<p>My knowledge of swimming pools and small gyms is that they very seldom or never run at a profit so given NCC track record with running a council entity such as ocean spa I think neither of the above proposals will solve the problems the complex is currently experiencing and one way or another the ratepayer will have to finance the losses.council must first decide who the primary user of the complex is, in my opinion they are the members.NCC I feel see it more as a tourist attraction and sadly want to hike the prices to bring it more in line with places like hamner springs and forget about the obligation they have to ocean spa members. Members cannot be continually burdened with price rises,this will over time see a decline in membership numbers.Since the complex was taken back under council's control it condition has deteriorated and the standard of management is extremely lacking.</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 643	Hearing: Yes	Attachment: Yes
Full Name: Gordon Hart	Organisation: Volunteers working at the Faraday Museum of Technology	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
Building up our community resilience		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
A new approach to managing Council's investments		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
Reviewing our fees and charges		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
A change to how we fund some tourist facilities		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
Napier City Council office accommodation		
This is a group submission for volunteers at the Faraday Museum of Technology. We do not have a group consensus on this matter		
Officer comments:		
Additional comments		
<p>Yes The attached PDF file contains our submission from the volunteers working at the Faraday Museum of Technology It was submitted by email from Philip Eilenberg on Wednesday 24th April, and he also delivered by hand a copy to the service desk We understand that the submission must be made through this web page in order to be received It is imperative that we (as a group) be given the opportunity to talk to the submission We will be attending the hearings as a group with nominated speakers.</p>		
Additional officer comments		
<p>We acknowledge that the way that the Faraday Museum of Technology is mentioned in the Council's Three-Year Plan 2024-27 Consultation Document is ambiguous with regard to its future. We want to assure the supporters of Faraday that no decisions have been made and options for this facility are yet to be considered and when they are, over the coming months, there will be opportunities for the Faraday team and the community to provide input to the decision-making process. The re-imagining of the Faraday Museum of Technology currently being proposed by the Council is an opportunity to both review the original idea of buying the building and place this option alongside others so that the merits of more than one option can be considered and weighed up against other circumstances impacting on the Council's priorities.</p>		

Attachment:

This group submission on the 2024_27 Three Year Plan is made by Gordon Hart and Philip Eilenberg.

On behalf of:

The 24 volunteers working at the Faraday Museum of Technology

Their signatures are included on the form at the back of the submission.

We are making this submission on behalf of a group.

We do not wish to submit on the topics that Council is seeking an indication of preference. There is no group consensus on these. Our submission fits under the heading "Do you have any other additional comments you would like to make about Napier's Three-Year Plan:"

We wish to speak to the submission.

We will need a slideshow projector available for this.

Please ensure that both Gordon Hart and Philip Eilenberg are included in any communication relating to this submission.

Napier City Council

2024-27 Three-year Plan Consultation Faraday Museum of Technology

Group submission from the Museum volunteers.

Preamble

This group submission concerns the 2024-27 Three-Year Plan Consultation for the Faraday Museum of Technology ("Museum"). It originates from a group of 24 volunteers actively collaborating with the Council to support the museum's ongoing operations. These volunteers, primarily Napier residents and ratepayers, are deeply invested in maintaining the museum as a vital community resource. They bring extensive firsthand knowledge of the museum's functions, collection conservation needs, and essential sustainability aspects as a technology-focused institution. Given their intimate involvement, they serve as the closest representatives of the community with regards to understanding the museum's operations and requirements

Current imperative

The volunteers acknowledge the Council's pressing need to minimize costs and overheads to mitigate an inevitable rate hike. We approach our evaluation of the three-year plan with realism, understanding that some austerity measures may be necessary. However, our priority safeguarding the Museum's long-term

sustainability and cultural heritage. Our aim to prevent short – term cuts from endangering our heritage for future generations.

We are concerned that decisions currently being made may compromise both short-term needs and long-term sustainability.

The essence of our submission

Our submission is focussed on elements of the 2024-27 Three-year Plan impacting the facilities sustainable operation until further decisions are made. We have avoided including arguments for retaining specific functions and artifacts and trust that our involvement in developing the subsequent business plan will ensure these considerations are addressed:

1. A robust Business Case for the revitalisation of the Museum was submitted for the 2021-31 Long Term Plan.
2. After hearing submissions on this Long-Term Plan at its ordinary meeting on 8th June 2021, Council adopted the following resolution:
"Faraday Centre: keep the Faraday Centre open and provide additional funding to better support its operations, until the recommendations of the detailed business case can be considered by the Council in the future."
3. In her opening statement on the finalised 2021-31 Long Term Plan ("LTP"), the Mayor said that "The overwhelming support for our interactive museum, the Faraday Centre, was also clear". The LTP does not tell the community that Council is considering future involvement with the Museum which is the opening gambit in the 2024-27 Three-year-Plan. The outcome of the LTP was that recommendations in the current business plan that had been submitted need to be considered by Council.

That is still the case. This is important mainly because the current intent is to keep the Museum open. The imperative is to understand what activities and artifacts are crucial to maintaining sustainably the Museum and reconsider options in the current business plan that will achieve this.

This is a somewhat different position to the statements made in the 2024-27 Three- Year-Plan and this under the heading "Changes to Earlier Plans".

4. Pursuant to this, Council made an allocation in 2023-24 capital budget of \$818K comprising \$271K for seismic strengthening, \$541K for building upgrades with the remainder allocated for minor capital items. These funds are currently untouched, so therefore still available in the current budget.

The allocations are the minimum required to keep the building safe and operational until Council has determined what the future operational model for the Museum might look like, and following a consultation process adopts a plan aligned with this.

5. The 2024-27 Three-year Plan wording explicitly states that after thorough evaluation, **we decided** not to pursue this option (purchasing and upgrading the museum building). However, it is unclear who exactly comprises this "we" as there is no documentation within Council records e.g. meeting minutes that confirms this decision.

6. **We submit that** nothing has changed in relation to this resolution that was agreed to in the 2021-31 LTP to keep the museum open, and the subsequent 2023-24 budget, so it is not clear why the Museum sits in the 2024-27 Three-year Plan in the section "Changes to Earlier Plans". Funding for essential maintenance remains imperative for short-term safety. It appears the Council aims to alter the criteria for future options.
7. The decision to keep the Museum open and provide funding to support its operation until decisions have been made on the business case is a decision that has already been made in response to submissions on the 2021-31 LTP. The Mayor has indicated that she is not looking to relitigate decisions of the past and neither is it necessary because funding has already been allocated in the 2023-24 budget as indicated above.

However, we are concerned that the wording in the three-year-plan may imply a lack of commitment to improving the Museum building, including the minimal capital allocation needed for safety and operational upkeep until further decisions are made. So, in the same way that money is being set aside for repairs and basic maintenance to keep the Aquarium building safe and operational until 2027, similar provision is necessary for the Museum.

8. **We submit that** the 2024-27 Three-year Plan must include provision to keep the building safe and operational until at least 2027. This should include seismic strengthening, access for all and safe fire egress. The \$818K allocation in the 2023- 24 budget must be carried forward to the 2024-27 budget and will be sufficient to achieve this. It is really disappointing that Council has not completed the \$818K of capital work included in the 2023-24 budget as the work is essential to ensure safe operation of the facility. This needs to be started with haste.

It is not clear what additional work has been added to the scope to arrive at the Council's conclusion that the facility requires a "significant upgrade" since there has been no consultation on this. Any additional work may be desirable and can be looked at in future years without putting the Museum at risk.

We find it unacceptable for wheelchair users to be carried upstairs, limited restroom access, and seismic risks to persist for staff, volunteers, and visitors. This concern is exacerbated if subsequent planning maintains the status quo, prolonging these challenges for another three years. The need for a "significant upgrade" lacks clarity due to the absence of consultation on additional scope. Any further work can be considered in future years without compromising the safety of the Museum.

9. The 2024-27 Three-year Plan uses the word "reimagining" to describe the process that will be used to determine future options for the Museum. But it is not clear what a reimagination process is. We are really concerned about adopting the 2024-27 Three-year Plan leaving the future of key community assets dependent on an undefined reimagination process that could significantly affect their viability and sustainability. **We would prefer that** Council pursued the Investment Logic Mapping (ILM) approach which is part of the Treasury best practice Better Business Case process. This would ensure transparency; we see no transparency in using an undefined process particularly because we cannot understand why this is proposed rather than using well-established and proven Treasury best practice.

10. The 2021 Business Case is robust and presents well the five cases that the Treasury would expect to see in their Better Business Case model. It is disappointing that the plan indicates that Council is already preparing a new business case. There has been no consultation on the inputs for this and we do not understand why we are not simply reviewing and updating the current business case against any new factors that Council would like to see included.
11. We expected a robust process to start by identifying critical factors for the Museum's sustainability, assessing risks and aligning options with Council priorities. The ILM process, inclusive of stakeholder and community input, informs the development of five cases for the business plan.
12. We are surprised that in the absence of this, a thorough evaluation has already been completed without any of these inputs, and a decision made that will affect the short- term safe operation of the facility. To put that in context, the purchase of the building will cost the Council \$1.00, and there is currently no immediate plan to carry out anything but the essential maintenance to bring the facility up to seismic, access and fire egress standards that Council would require of any public building. A blanket decision not to proceed with improving the building would inhibit this. A blanket decision not to proceed with purchasing and improving the Museum building:
 - Could result in loss of tenure before an informed decision about the future of the Museum is made.
 - Conflicts with the stated intent to include the status quo in considering options; and
 - Will affect the ability to implement essential upgrade requirements and affect the Museums ability to operate safely until any other arrangements are available.

Indications have been given that there is a preference that the Museum would be reimagined to exist within the present National Aquarium. A business plan may not support that preference. These points leave an impression that there is another agenda.

13. **We submit that** as currently worded the decision to not proceed with purchase and improvement of the Museum is premature, and the remaining wording of the section on page 33 of the 2024-27 Three-year Plan relating to the Museum is unclear on what Council's intent really is.
14. In referring to page 30 (facilities to be reimagined) in the discussion on page 33 relating the Museum, is it the intent of the Council that any changes to the status quo, including closure, would involve further business cases, Council decisions, and staff and community consultation?
15. As community representatives, Museum volunteers aim to engage in the early stages of future business plans through the ILM process. Mere notification

1117

of plan outcomes and subsequent feedback requests do not constitute genuine consultation. Inclusion of Tangata whenua, acknowledged for their expertise in heritage preservation, is crucial. The Council's recognition of this importance in the te takutai moana strategic priority emphasizes their significance.

16. We submit that the plan should specifically note that the Museum volunteer representatives be involved at the input stage of the process for updating the current business plan. We have concerns about approaching this through an undefined reimagination process rather than using the Treasury best practice Investment Logic Mapping process/

17. We are concerned that the three-year plan presented without a long-term (10-year or 30-year) vision could result in permanent loss of artifacts and functions that are crucial to preserving culture and heritage for the benefit of future generations.

We therefore submit that our preference is that in finalising the 2024-27 Three-year Plan, Council commits to ensuring that no short-term expediencies will be enacted that will affect the long-term preservation of culture or heritage assets, or adversely affect the financial and economic plans necessary to support these longer-term plans. For example, The Council should not publicly declare that the building is not being purchased, as this may result in it being sold to other parties and even demolished. We urge the Council to recognize the building and its artifacts' significance, potentially warranting heritage listing by Heritage New Zealand Pouhere Taonga. The building's Art Nouveau architecture holds substantial heritage value, as does the Fullagar Engine. Careful decisions aligning with Pouhere Taonga interests are crucial. While most concerns stem from the plan's presentation, we trust the Council aims for the Museum's safe and sustainable operation until further decisions. Community input is vital for ensuring sound decisions, and early involvement would align submissions better. Despite time constraints, we hope to finalise inputs for forthcoming decisions at the input stage.

See following page for signatures.

Submission: 644	Hearing: No	Attachment: No
Full Name: Calumn Summers	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 645	Hearing: No	Attachment: No
Full Name: carol taggart	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Option 2c		
Officer comments:		
Building up our community resilience		
continue with preferred option		
Officer comments:		
A new approach to managing Council's investments		
preferred option		
Officer comments:		
Reviewing our fees and charges		
not sure		
Officer comments:		
A change to how we fund some tourist facilities		
preferred option		
Officer comments:		
Napier City Council office accommodation		
I wish the library to be re strengthened and used as library. I would like council staff to be housed together in land outside of city centre already owned by council		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 646	Hearing: Yes	Attachment: No
Full Name: Sue Macdonald		Organisation: Ahuriri Estuary Protection Society
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
<p>Ahuriri Estuary Protection Society supports efforts to improve the city's resilience. Estuaries are an important part of resilience, and need to be seen in this light. In line with this: 1. the city's stormwater infrastructure needs on-going capacity improvements to prevent the need to send contaminated overflow into the estuary as happens at times of heavy or extended rainfall currently. 2. the city's stormwater infrastructure needs on-going capacity improvements to cope with all the new housing development. 3. The planting of native trees is important for resilience, as they were shown to cope better with flooding.</p>		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>We support continued efforts to improve water quality for Ahuriri Estuary/Te Whanganui a Orotu. We need to have more details on the 'planned stormwater quality improvements', to understand how they will improve the estuary's water quality, and to know how what is planned will meet the city's flooding protection needs and planned housing developments infrastructure needs. We note that the funding for Ahuriri Regional Park is proposed to be removed for more pressing issues. Our understanding is that ARP is part of flooding resilience and water quality improvement intentions. For that reason we are disappointed it is not proceeding at this point. We would like NCC to ensure the preparatory planning for ARP, an immense job, continues until the funding is available again, hopefully in the timeframe you mention. We strongly advise continued consultation with AEPS on ideas that relate to ARP and Airport development. We are committed to solutions for: - improved water quality - protection and enhancement of biodiversity both flora and fauna -</p>		

improved water flow in Upper Estuary - restoration/nourishment of degraded areas of the estuary The survival of the wildlife, particularly the migratory birds and fish (all under threat), depends on us paying attention to and protecting their habitat. We wish to collaborate with close neighbours - the ARP, the airport, Mana Ahuriri Trust developments, and any other developments we don't yet know about, for all of us to understand the bigger picture and remember how we need to protect and enhance the estuary for the well-being of its inhabitants and Napier's people. This includes development on the estuary doorstep - ARP, the airport, and any other.

Additional officer comments

Submission: 647	Hearing: No	Attachment: No
Full Name: Anihera Rouihi Keem	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
I wish to select neither of the above options, instead get rid of some of the council user paid services .		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
How does this help the rate payers. And can you show me exactly how many Napier residents wanted a new LIBRARY . I Can show statistics that obviously state majority of residents do not want a new built library.		
Officer comments:		
Additional comments		

..How about instead of spending huge amount of money \$ on the new library... what about the empty old Hunting and Fishing building off Prebensen drive. It is big enough, and has plenty parking, and internal parking for library vans. Or re open the old library and work with what we got we are still trying to manage post cyclone their are large numbers of people who still haven't returned home or cant people still sleeping rough over a year on .

Additional officer comments

Submission: 648	Hearing: No	Attachment: No
Full Name: Jodina Macdonald	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Insurance should cover costs and those without insurance should be made to pay full costs		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
If you can't afford to run the city on your current income cost cut like every other business currently is		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 649	Hearing: No	Attachment: No
Full Name: GARY MASSEY		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Housing is a Government responsibility. Council flats should be sold subject to existing tenancies.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
See above.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
As a result of COVID and the Cyclone many businesses have failed and residents are displaced and homeless. Inflation is rife. We pensioners are struggling to make ends meet. At 82yrs old I am caring for a disabled wife and daughter.Council should build this fund over a 10 to 15 yr period as it is not likely we will experience COVID and a Cyclone in the immediate future.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
A Council committee should be able to manage its investments.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Status quo in line with CPI		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
The term of these loans may need to be greater than 3 yrs.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Defer the work on the Council building until the cost can be REASONABLY incorporated in future Rates.		
Officer comments:		
Additional comments		
Following the recent disasters the residents and ratepayers of Napier are having difficulty managing their finances. For homeowners there is also the likelihood of house insurance premiums increasing drastically. Council must take this into account.		
Additional officer comments		

Submission: 650	Hearing: No	Attachment: No
Full Name: Sharon Faulknor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Regarding the Faraday Centre. This amazing facility should remain in the building it is in as the cost of moving all the exhibits etc would be extremely expensive, time consuming, and difficult especially those that are actually part of the existing building. The look of the current building and its previous 'life' also fits well with its use as a museum to say nothing of the fact it is central so easily accessed by locals and visitors! The cost of moving everything would be better spent in doing any necessary repairs to the current building and setting aside the remainder for the future.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 651	Hearing: No	Attachment: No
Full Name: Christine Hay	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
As long as you use the money to actually do this		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Neither. Do not continue with unprofitable facilities. Let them be purchased and run commercially and independently.		
Officer comments:		
Napier City Council office accommodation		
It depends on the numbers for this. However we certainly cannot afford a new library at this time		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 652	Hearing: Yes	Attachment: No
Full Name: Susan Myles	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
I believe there is a growing number of single individuals of retirement age who have few assets ? due to social situation, poor paid jobs, ill health who cannot afford market rentals. There are also a group of disabled people who cannot work who also cannot afford market rents and are further disadvantaged in that they need modifications eg access or bathrooms and they cannot find these in conventional rental market		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
I realise this model of supportive housing is costly. Could the rents be less subsidised and WINZ contribute with housing support payments		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Climate change is real and we were not prepared. We need to prepare for possible events in the future.		
Officer comments:		
A new approach to managing Council's investments		
Why can't we use an existing financial/asset Investment company to manage Council assets and investments.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
MMM.. if they are making losses now, how will they suddenly become solvent? The cost of using these facilities will become prohibitive		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
On a separate issue: I would love the Council regs to be more stringent about signage on the Deco Buildings eg limited fonts, signage within fascia boards and even encourage signage to be coordinated with the building colours. Having shown people round this town as an Art Deco Guide for 30 yrs I know it is the signage that lets us down and visitors say		

so too. The black and white street name signs - great! Plastering windows with excessive signage ?? ie Phone shops, Gaming shops, The Bed shop in Hastings St. No. Sandwich boards are visually obtrusive and practically a hazard. The concrete bench seats don't do a lot for the main street. I preferred the octagonal white ?fibreglass tiled seats.

Additional officer comments

Submission: 653	Hearing: Yes	Attachment: No
Full Name: Wayne Clark	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Hi there Team, with regards to the possible Re- imagining of the Faraday Center, I would like for the Napier City Council to seriously reconsider the Faraday Center and the Historic Building that Houses it, As we move on in life so many of these Buildings are disappearing from our Towns and Cities, What also adds to the Historic value is the existing Engine/Alternator Set that once supported Napier as a whole, Not to forget the Wonderful collection and the interaction that comes from both Colonial and Cultural Heritage,. To move this collection and the enthusiasm away from this Building would be in Mine and I am sure many others a great loss to the City, the Tourists and young and old Alike, As an end note, please I implore each and every one of you to take your Family and Yourself along and look at the Faraday Center and the importance of this and in Particular the Building itself from various angles. Kind regards Wayne Clark.</p>		
Additional officer comments		

Submission: 654	Hearing: No	Attachment: No
Full Name: Liz Barrett	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Sale of social housing reluctantly supported as at least this will give the retired tenants some quality/value for those in the mixed use villages. There seems to be no info on how to retain the social housing units and adding them to the retired housing register so that more retired residents can be housed. Accountability of any sale process and expenditure of sale funds needs to be consulted on with the community, but only be utilised for the upgrade of the remainder housing stock.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
There is no real information provided to evaluate the choice of "the most effective way", however, in the interim, the Council needs to separate the portfolio and operations into a completely separate unit, with ring fenced finances and accountability. Units should be managed by appropriate independent expert operator, and only as a second choice using a CCO perhaps, but with independent management continued. A long term plan for management and refurbishment of this portfolio needs to be prepared. It would be nice to believe that the housing stock for retirees could be increased but while it is not being managed effectively, it seems to be 'pie in the sky'.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Parking fees need to be increased so that the real message is sent, that of the need to reduce the use of cars in Napier, for climate change as well as the promotion of active transport. The additional fees received should be used to create and improve active transport options in Napier, and ensure that cycleways and their "road connections" are built so that cyclists are not put at risk because there has been no focussed plan for active transport and recreational cyclists within the CBD. Ocean Spa price increases should only apply to those that have not already purchased visits/services in advance. Grandfathering of previous arrangements need to be done and honoured.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		

Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
It is noted that there is not a "do nothing" option in the near term. If there had been, this would have been the better choice, since the current proposed increase in rates is so significant at 23.7%. Obviously there would still be maintenance costs, until such time as the council can afford the strengthening, or take the sale and lease back option, but if Council staff prefer the recommended option, then something else has to give, such as lowering the staff costs proposed which account for effectively 50% of the proposed rate increase of 23.7% this year and a further increase of 10% on that next year . The Council preferred option is a 'nice to have', and I do understand staff being spread over 3 building is not ideal, but to propose such a significant salary increase which accounts for half of the total rate increase and also "the build and own option on the accommodation tower" is a step too far for ratepayers. Although the sale and lease back option may prove more costly in the future, in times like these, graduation of increased costs to ratepayers must be given additional weight and although likely, there is no guarantee of increased costs to Council, if Council staffing numbers can be brought under control and the active engagement and effectiveness of council staff is improved.		
Officer comments:		
Additional comments		
Yes - Emerson Street revitalisations should only be done if it results in a pedestrian precinct. There is no use spending precious dollars today and in the near term to end up with cars going through. This would be very shortsighted. Retailers are currently leaving because they are not getting the foot traffic and/or they are not selling the products the public want. There have been copious analyses of how the retailer return increases when cars are removed from the environment. More people come, stay longer and spend more. People then by definition "revitalise " these spaces inherently. This needs to be achieved for Napier CBD as soon as possible as otherwise Napier will continue to lose relevance, reduce pleasant shopping experiences and the retail dollar will move to Hastings, which will only exacerbate the problem that is already evident. Reasons that might be given for not doing pedestrianisation, such as "must have automobile access" for shop stocking etc will be academic when the number of purchasers/visitors continues to fall and retailers go out of business. This is a vicious spiral which will happen very quickly, as other HB centers are not standing still, so the effect will be multiplied. Dragging heels on creating pedestrianisation of Napier CBD, the removal of cars and lack of active transport planning is doing a significant disservice to Napier Residents and does not bode well for the future health and well being of Napier. Consideration of the increased staff (labour) costs: This is a very bitter pill to swallow for the ratepayers. Ratepayers need to understand the requirement for the increase in staff numbers, as I believe it is now greater than 600, which might be an all time high, and in the context that it was only about 2 years ago maybe, that a staff survey reported "73% staff were not engaged in their work and 13% were actively disengaged". With this recent past behaviour, how can ratepayers believe that increasing staff and salary levels will change this engagement environment. How can management of these staff be kept in their roles, when their "effect" is to "not engage or actively dis-engage" their staff and are they now to be rewarded for doing so? With such a lack of motivation and presumably productivity, how can ratepayers have confidence in the proposals presented to them upon which we, as ratepayers and the councillors must make decisions, and which account for 48.8% of the rate increase proposed (11.57% of the total 23.7%) ?		
Additional officer comments		

Submission: 655	Hearing: No	Attachment: No
Full Name: Lester Bartle	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I think housing is a responsibility for central government and local government should not be involved		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
As a senior citizen the proposed rate increase is most concerning. If there is a proposed increase of 20%, all other fees and charges should have been reviewed so that the burden does not fall on ratepayers alone		
Officer comments:		
A change to how we fund some tourist facilities		
These facilities should stand on their own two feet and not require top up from ratepayers		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Evidently one of the prime reasons for the large proposed rates increase is Cyclone Gabriel aftermath. While I can understand would be better working under one roof, it is not the best times to burden the ratepayers with extra costs of this office accommodation		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 656	Hearing: No	Attachment: No
Full Name: Ann Adsett	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
<p>The people of Napier simply cannot afford the rates increases you are proposing. Many people are already struggling with life's basic necessities. Nearly half of the rates increase (approx. 9million) is going to pay council staff 8 and 9% salary increases and also increase the number of council staff. On one hand you say that you are having to increase salaries to keep people from leaving to other organizations, but your job ads say that you are Napier's most sought-after employer. In year 1 of the 3-year plan you will have 221 more employees than in 2021/22 – that is an increase of 40%. Seems like you don't have a problem getting staff then. By the way, I don't think anyone has noticed a 40% increase/improvement in services. I think you should look at your current staff numbers– do you really need all of the extra 100 staff earning between \$100,000 and \$180,000? Are the extra 13 staff earning \$180,000 all essential? Do you really need to give your staff retail discounts, discounted medical insurance and 5 weeks paid leave after 2 years. Most of Napier's ratepayers do not have salaries, salary increases and perks like NCC. Where was the consultation on Ocean Spa? Why would a council take over a business that is struggling? Why did NCC take over Ocean Spa, which is a facility that most of Napier's citizens cannot afford to use, whilst ignoring the needs of the Onekawa pools – which most of us can afford. Why are we being asked to pay for the salaries of people working at Ocean Spa when we were not asked if the council should manage it in the first place. I know you say that pulling the pin on the library won't drastically reduce the rates increase but it is a 50 million saving on top of the 7 million in library landscaping on top of the 20 million plus for Emerson upgrade on top of the 70 million you have on the radar for another new aquatic centre. That's nearly 150 million! You could fund the NCC salary increases for the next 10 years!</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 657		Hearing: No	Attachment: Yes
Full Name: Mary Mohawk		Organisation: Tu Tangata Maraenui Trust	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
See attachment			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
See attachment			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
See attachment			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
See attachment			
Officer comments:			
Reviewing our fees and charges			
See attachment			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
See attachment			
Officer comments:			
Napier City Council office accommodation			
See attachment			
Officer comments:			
Additional comments			
Our trust's responses are all in the attached file			
Additional officer comments			

Attachment:

Napier City Council
Three-year Plan 2024-27 Submission Tū Tangata Maraenui Charitable Trust



Nga mihi nui ki a koutou
Tū Tangata Maraenui Charitable Trust has been in existence since 2013. Our Vision is: **A safe, healthy, connected, engaged and informed Maraenui.**

We value our relationship with the Napier City Council and look forward to continuing to work together. Like Council, we consider Maraenui a special and unique part of the city and we do all we can to promote pride and well-being in our suburb.

Meeting monthly, we have worked with Council staff and we are very appreciative of the mahi Council has done in Maraenui over the last few years: the Splash Pad, the Basketball Court, traffic- calming measures and other improvements. We have also started to develop a Resilience Plan with CDEM, and are keen to progress this and have a hub in Maraenui.

With Cr Boag on our Trust and the attendance of Cr Greig at our meetings, we have been kept informed on many issues Council is involved with.

Our comment on your Long Term Plan (we do not want to speak to it)

Rates increases

We are very concerned about the huge rates increase in the Plan. Homeowners and renters will all be hit hard by this. We ask you to find ways to reduce the rates burden. People are already struggling to put food on the table and pay their bills and this makes things worse.

The future of Council Housing in Napier

We support the preferred option – Shifting Council's focus to delivering retirement housing only and sell some Council-owned housing.

If we shift to a focus on retirement housing, how can Council deliver this in a effective way?

We had a lengthy discussion about this, but finally settled on Option 2b.

Building up our community resilience

Option 1 – continue with a rate to build resilience but we are concerned about this being added onto tenants' rents.

A new approach to managing Council's investments

We agree with the preferred option.

Reviewing our Fees and Charges

We were concerned in particular about the huge increase in charges for Ocean Spa, which many of our whānau enjoy but will not be able to afford to take the family at this new rate. Could you please consider a lower rate for locals?

Submission: 658	Hearing: No	Attachment: No
Full Name: Naomi Petersen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 659	Hearing: No	Attachment: No
Full Name: Raewyn O'Connor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Residents of Napier pay tax to central Govt to provide social housing, so should not be paying in 2 different formats (Central and local Govt) for provision of social housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
See submission note above		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
It very much depends on clear criteria for how this money will be ringfenced for Resilience actions only and not used for any other project the council decides to fund in future.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I find it astounding that Council investment assets are not already being managed to prioritise financial performance and asset growth.... And why does the Council have Cash assets when it is borrowing money (interest returns on cash assets are always lower than interest charged on borrowings surely)		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Increase fees to the cost of provision of the service, assuming that it is being carried out by the most cost efficient method possible		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Loan fund the deficits for a short, defined period only. If these businesss are not able to function as stand alone entities, why are the people of Napier, many of whom would not use these facilities, having to fund them?		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
It depends on the cost benefit analysis of the 2 options. Whichever is the most cost efficient should be done in a time of historically high proposed rates rises.		
Officer comments:		
Additional comments		

I find it disappointing that it took 7 years to decide to proceed with a new library/council building, so that it is now being proposed in a time of very high inflation, and after a major weather event last year, when surely there are other priorities for Council expenditure. Re the library: what studies are there that show the utilisation rate of a library in the central city area, vs one in the suburbs (eg Taradale). Given the increasing digitalisation of information, is there a need for a second large physical library space in Napier?

Additional officer comments

Submission: 660	Hearing: No	Attachment: No
Full Name: Simon Dunn	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I agree that you should sell some council owned housing. The upkeep of these are too much of a burden on ratepayers.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
For efficiencies and communication it is essential that staff are together in one building. Strengthening and repurposing the old library building is a great sustainable way forward.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 661	Hearing: Yes	Attachment: No
Full Name: Trevor Adsett	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
I think you should go further and sell all council housing incl retirement housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
I agree with this proposal and think council needs to get out of ALL housing incl pensioners housing. Council should not be landlords. Removing that service will reduce rates. I also do not agree with the high increase in NCC labour costs – an increase of \$10.2m (\$9m paid by rates) to \$62.7m, vs current \$52.4m! That's \$1.2m/week on salaries and wages and I presume excludes independent contractors. Of the increased \$9m rate payers are expected to pay, 52% or \$5m is for new employees with an AVERAGE of \$90k/year. The numbers of staff paid <\$100k have increased by 100 in last 3 years (462 to 570), another 100 in the \$100k to \$180k bracket (78 to 178) and you are proposing to hire ANOTHER 8 (doubling the number to 16) paid over \$180k – each! That bracket alone is an extra \$1.44m! I really find this hard to accept – that you need all those new people to provide the council services to a population of approximately 67,000. Do you even need all the current 600 staff to serve a population of 67,000? Perhaps have a full Council Staff roles & responsibilities review with the idea of a major reorganisation and reduction in headcount? If staff are expecting to be paid more, perhaps they need to have more responsibility and work harder, with KPI's to evaluate their performance and measure the outcomes they are responsible for. Not employ more people! I would like to see a freeze on employing new staff. That \$5m will reduce the rates increase by (roughly) 6% to 17.7% - still high but better than a 23.7% increase. Lastly, will you be reducing the labour costs down once Ocean Spa, Kennedy Park and the Napier Events centre become financially self-sufficient – within 3 years? Perhaps increase the loans you are proposing to support these three businesses over the next 3 year to cover the wage bill as well?		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
I agree with this proposal however do not agree with the high increase in labour costs – an increase of \$10.2m (\$9m paid by rates) to \$62.7m, vs current \$52.4m! That's \$1.2m/week on salaries and wages and I presume excludes independent contractors. Of the increased \$9m rate payers are expected to pay, 52% or \$5m is for new employees with an AVERAGE of \$90k/year. The numbers of staff paid <\$100k have increased by 100 in last 3 years (462 to 570), another 100 in the \$100k to \$180k bracket (78 to 178) and you are proposing to hire ANOTHER 8 (doubling the number to 16) paid over \$180k – each! That bracket alone is an extra \$1.44m! I really find this hard to accept – that you need all those new people to provide the council services to a population of approximately 67,000. Do you even need all the current 600 staff to serve a population of 67,000? Perhaps have a full Council Staff roles & responsibilities review with the idea of a major reorganisation and reduction in headcount? If staff are expecting to be paid more, perhaps they need to have more responsibility and work harder, with KPI's to evaluate their performance and measure the outcomes they are responsible for. Not employ more people! I would like to see a freeze on employing new staff. That \$5m will reduce the rates increase by (roughly) 6% to 17.7% - still high but better than a 23.7% increase. Lastly, will you be reducing the labour costs down once Ocean Spa, Kennedy Park and the Napier Events centre become financially self-sufficient – within 3 years? Perhaps increase the loans you are proposing to support these three businesses over the next 3 year to cover the wage bill as well?		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
I think NCC should manage the investment portfolio themselves and not employ new staff to do this. I do not agree with the high increase in labour costs – an increase of \$10.2m (\$9m paid by rates) to \$62.7m, vs current \$52.4m! That's \$1.2m/week on salaries and wages and I presume excludes independent contractors. Of the increased \$9m rate payers are		

expected to pay, 52% or \$5m is for new employees with an AVERAGE of \$90k/year. The numbers of staff paid <\$100k have increased by 100 in last 3 years (462 to 570), another 100 in the \$100k to \$180k bracket (78 to 178) and you are proposing to hire ANOTHER 8 (doubling the number to 16) paid over \$180k – each! That bracket alone is an extra \$1.44m! I really find this hard to accept – that you need all those new people to provide the council services to a population of approximately 67,000. Do you even need all the current 600 staff to serve a population of 67,000? Perhaps have a full Council Staff roles & responsibilities review with the idea of a major reorganisation and reduction in headcount? If staff are expecting to be paid more, perhaps they need to have more responsibility and work harder, with KPI's to evaluate their performance and measure the outcomes they are responsible for. Not employ more people! I would like to see a freeze on employing new staff. That \$5m will reduce the rates increase by (roughly) 6% to 17.7% - still high but better than a 23.7% increase. Lastly, will you be reducing the labour costs down once Ocean Spa, Kennedy Park and the Napier Events centre become financially self-sufficient – within 3 years? Perhaps increase the loans you are proposing to support these three businesses over the next 3 year to cover the wage bill as well?

Officer comments:

Reviewing our fees and charges

Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).

I agree with this proposal however do not agree with the high increase in labour costs – an increase of \$10.2m (\$9m paid by rates) to \$62.7m, vs current \$52.4m! That's \$1.2m/week on salaries and wages and I presume excludes independent contractors. Of the increased \$9m rate payers are expected to pay, 52% or \$5m is for new employees with an AVERAGE of \$90k/year. The numbers of staff paid <\$100k have increased by 100 in last 3 years (462 to 570), another 100 in the \$100k to \$180k bracket (78 to 178) and you are proposing to hire ANOTHER 8 (doubling the number to 16) paid over \$180k – each! That bracket alone is an extra \$1.44m! I really find this hard to accept – that you need all those new people to provide the council services to a population of approximately 67,000. Do you even need all the current 600 staff to serve a population of 67,000? Perhaps have a full Council Staff roles & responsibilities review with the idea of a major reorganisation and reduction in headcount? If staff are expecting to be paid more, perhaps they need to have more responsibility and work harder, with KPI's to evaluate their performance and measure the outcomes they are responsible for. Not employ more people! I would like to see a freeze on employing new staff. That \$5m will reduce the rates increase by (roughly) 6% to 17.7% - still high but better than a 23.7% increase. Lastly, will you be reducing the labour costs down once Ocean Spa, Kennedy Park and the Napier Events centre become financially self-sufficient – within 3 years? Perhaps increase the loans you are proposing to support these three businesses over the next 3 year to cover the wage bill as well?

Officer comments:

A change to how we fund some tourist facilities

Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).

I agree with this proposal however think you need to extend the loans to include the high wage cost associated with eg Ocean Spa. No doubt the other two facilities also have high wage costs and so do not agree with the high increase in labour costs – an increase of \$10.2m (\$9m paid by rates) to \$62.7m, vs current \$52.4m! That's \$1.2m/week on salaries and wages and I presume excludes independent contractors. Will we get a decrease in rates once these 3 facilities are self funding? Of the increased \$9m rate payers are expected to pay, 52% or \$5m is for new employees with an AVERAGE of \$90k/year. The numbers of staff paid <\$100k have increased by 100 in last 3 years (462 to 570), another 100 in the \$100k to \$180k bracket (78 to 178) and you are proposing to hire ANOTHER 8 (doubling the number to 16) paid over \$180k – each! That bracket alone is an extra \$1.44m! I really find this hard to accept – that you need all those new people to provide the council services to a population of approximately 67,000. Do you even need all the current 600 staff to serve a population of 67,000? Perhaps have a full Council Staff roles & responsibilities review with the idea of a major reorganisation and reduction in headcount? If staff are expecting to be paid more, perhaps they need to have more responsibility and work harder, with KPI's to evaluate their performance and measure the outcomes they are responsible for. Not employ more people! I would like to see a freeze on employing new staff. That \$5m will reduce the rates increase by (roughly) 6% to 17.7% - still high but better than a 23.7% increase. Lastly, will you be reducing the labour costs down once Ocean Spa, Kennedy Park and the Napier Events centre become financially self-sufficient – within 3 years? Perhaps increase the loans you are proposing to support these three businesses over the next 3 year to cover the wage bill as well?

Officer comments:

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
<p>I agree with this proposal however I do not agree with the high increase in labour costs – an increase of \$10.2m (\$9m paid by rates) to \$62.7m, vs current \$52.4m! That’s \$1.2m/week on salaries and wages and I presume excludes independent contractors. Perhaps fill the new offices with a more efficient team that deliver outcomes base on their KPI's. Of the increased \$9m rate payers are expected to pay, 52% or \$5m is for new employees with an AVERAGE of \$90k/year. The numbers of staff paid <\$100k have increased by 100 in last 3 years (462 to 570), another 100 in the \$100k to \$180k bracket (78 to 178) and you are proposing to hire ANOTHER 8 (doubling the number to 16) paid over \$180k – each! That bracket alone is an extra \$1.44m! I really find this hard to accept – that you need all those new people to provide the council services to a population of approximately 67,000. Do you even need all the current 600 staff to serve a population of 67,000? Perhaps have a full Council Staff roles & responsibilities review with the idea of a major reorganisation and reduction in headcount? If staff are expecting to be paid more, perhaps they need to have more responsibility and work harder, with KPI's to evaluate their performance and measure the outcomes they are responsible for. Not employ more people! I would like to see a freeze on employing new staff. That \$5m will reduce the rates increase by (roughly) 6% to 17.7% - still high but better than a 23.7% increase. Lastly, will you be reducing the labour costs down once Ocean Spa, Kennedy Park and the Napier Events centre become financially self-sufficient – within 3 years? Perhaps increase the loans you are proposing to support these three businesses over the next 3 year to cover the wage bill as well?</p>		
Officer comments:		
Additional comments		
No		
Additional officer comments		

Submission: 662	Hearing: No	Attachment: No
Full Name: Charlotte Descamps	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
I cannot see the need to set up another organisation to do what is core business of the council		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Neither one of those options makes sense: it might be time for the council to start looking with a more commercial eye on the tourism facilities they own. You cannot really expect the ratepayers to cough up for tourist attractions that run at a loss year after year.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I think it is high time that the council focusses on their core business rather than fancy projects. Perhaps that would make it possible to reduce the rates increase? I had a look at the costs of the council and see that wages are responsible for 11 % of the rates increase which the mayor tries to explain by the fact that NCC is now running Ocean Spa. Makes me wonder if you have hired half an army to man that facility???? If so, it surely was a very bad decision to take over that facility! As to increasing the wages: both councils (NCC and HBRC) have seen some of their best employees walking away. The main reason NOT being the difference in wage but the toxic work environment . Sugar coating that with more		

money is no proof of good leadership! It is about time that the council realises that the rate payer is not going to be willing to cough up higher rates endlessly. Some good housekeeping is what NCC needs the most at present. The last 6 years have shown that the mayor and councillors are very OUT of touch with what lives in their community. How else can they justify an increase in rates such as we have seen: we went from \$1946.41 for the financial year 2015-2016 to \$5058.90 for the financial year 2023-2024. With the proposed rates increase that will raise to to \$6500 per year (NCC & HBRC rates combined for all years). People on a pension have not seen their pension triple in those years nor have they seen the service that NCC offers triple!!!!

Additional officer comments

Submission: 663	Hearing: No	Attachment: No
Full Name: Felicity Santo	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 664	Hearing: No	Attachment: No
Full Name: Sandie Eddy	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No guarantee this will be saved for this, as other expenditure		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
There is already too many staff in Napier City Council in my opinion and others agree		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
We are also all facing increase costs in every area of living, we are at breaking point in the community		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Either these businesses operate like any other business or sell		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
It does depend on the costs, why can't the Napier City Council use zoom to communicate and work from home to say the rate payers the excessive amount of rent being wasted. We are in a recession and think the council has it way too good.		
Officer comments:		
Additional comments		
Please start making sensible decisions for our community and cut the council team members as we do not feel they are here for us, we are questioning the Mayor too. It is our money, we do the voting and we are suffering. Leave Emerson Street alone, nothing wrong with it and no one wants it done including the shop workers, do not wasted our money. Faraway Centre, Ahuriri Regional Park and new Library are not a priority, we can not afford it and until there is actually money to fund it without us all paying for it with rate		

increases, shelve it. We have enough done for tourism, The Bay does well so no funds towards this. We need someone who can budget, make sensible decisions and we can trust. We have not got that yet

Additional officer comments

Submission: 665	Hearing: No	Attachment: No
Full Name: Nicky Dockary	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Many social housing tenants do not appreciate their houses. Too lazy to put out the rubbish, drive noisy cars all hours of day and night, park them on the front lawn. They are not friendly to look at and their language is abhorrent. I think concentrating on retirement accommodation will be easier, more pleasant for neighbours and less maintenance for council.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
The people will look after each other! Dont need council. You dont know when/where or how the next disaster will be - probably right on top of your silly resilience containers.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
You made a small fortune from Parklands, dont penalise them as ratepayers.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Why has it taken so long for you to figure out they aren't viable??		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Delay it, do it another year when there's not a cost of living crisis.		
Officer comments:		
Additional comments		

When times are tough, our family goes without lots of things. I feel the Council "wants it all" I feel you are happy to spend " other people's money " and the citizens have had enough. We all see the cars hiding around the place, with staff in them doing nothing and getting paid.

Additional officer comments

Submission: 666	Hearing: No	Attachment: No
Full Name: Sarah Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
There is no reason why Council should subsidise social housing - government benefits should cover this area - why only sell "some" social housing?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Focus should be on practical measures eg drainage , water storage etc rather than focus on climate emissions. Suggest that Council "retire" our climate advisory employee(s).		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
A commercially focused investment portfolio managed by a CCTO would imply the sale of locally owned assets, including those held for strategic purposes. What sort of portfolio should Council own? A pure commercially focused investment portfolio would include, say, sale of shares in Port of Napier and locally owned land, and diversification into higher performing assets. Who might Council appoint to manage the assets with the ability to even meet average returns? Council should manage the portfolio within Council, with financial performance and position fully reported - ie no hiding behind "commercial sensitivity". Council should exit all direct commercial activities, while retaining iconic sites eg the heated baths on Marine Parade in community ownership.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Sell Kennedy Park land.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 667	Hearing: Yes	Attachment: No
Full Name: Guy Panckhurst	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The model needs to shift to being more cost neutral, or at least to minimise the cost to rate payers if possible.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Consideration should be given to Council establishing a Community Housing Trust, and change the delivery model. Selling villages may resolve the financial deficit in the short/medium term, but this is not a long term enduring solution. Maybe these villages should be retained as a Council asset, but change the way they are owned and managed.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I am happy to pay a resilience rate, but I need to know how this money will be managed and what it will be spent on. The fund needs to be ring-fenced and there needs to be clear guidelines/strategy as to how the money will be spent.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
We need to maximise the return from Council investments assets. However, there needs to be clear and transparent direction from Council as to what investments to prioritise and accountability from the CCTO board. Having a Statement of Intent is fine, but that doesn't necessarily mean that the CCTO will follow the mandate. I also need to be confident that investments are suitable and based on ethical guidelines.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Increases in fees for parking and the three identified activities seem appropriate. Fees for resource consent s127 variations are set at a fixed \$1200, which is often inappropriate when the amount of Council work to process is minimal. This fee should be on an hourly rate charge. Similarly, the fees for s223 & s224c certifications are set at \$1100, when there is also often minimal work involved. These should also be on an hourly rate basis.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Loan funding also impacts rates, but not in the current cycle. It simply defers the cost to later years. Rate payers are facing significant rate increases for other reasons, so it seems appropriate to loan fund the losses. But this needs to be only for a maximum of 3 years.		
Officer comments:		

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
It makes sense to retain control of the building, providing the costs of strengthening do not have the potential to spiral out of control.		
Officer comments:		
Additional comments		
No		
Additional officer comments		

Submission: 668	Hearing: No	Attachment: No
Full Name: David Goldie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Go with preferred option		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
Within Council		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Rates for Bay View and Esk - Kaiangaroa Place manages and pays for its own Stormwater - this needs to be in line with the Esk stormwater removal of fees. We are rated as Rural Residential - this general rates fee needs to have the differential reviewed due to the massive increase of land value and lack of services delivered by Napier City Council including, lack of footpaths, no mowing of council lawns, no lighting, rubbish collection at the end of Kaiangaroa place, water not delivered to house - this is pumped by the residents to a header tank and then pumped to houses. This also means fire prevention measures are supplied by the residents. I support Andy Pearce who has made a full submission for Kaiangaroa Place. There needs to be a cap for increase of rates as for our area there is an increase of between 100 and 141%. This means some people who have lived here for 18 years are going to need to sell as they cannot afford to live in their own properties.</p>		
Additional officer comments		

Submission: 669	Hearing: No	Attachment: No
Full Name: Lindsay Davis-Goff	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Three years running at a loss is too long. Max on 2 years loan supported, otherwise sell facilities.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Money off needed right now for urgent infrastructure building and maintenance. The three waters is core business. Fix our sewerage and flood protection first.		
Officer comments:		
Additional comments		
Scrap any plans for the library. This is not the future. Library use is a dying need or want. Use money for three waters first plus housing needs.		
Additional officer comments		

Submission: 670	Hearing: No	Attachment: No
Full Name: David Fellowes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
<p>Preservation of the Faraday Museum to be able to continue to operate in its current location is really important and the reason I've come on line to make a submission. This is a unique facility that has huge benefit to the community and as a tourist attraction. The museum is the custodian of many very special items- not least the last Fullagar engine able to be run and seen by the public in the world. It also hosts the only tesla coil which operates regularly for the public in NZ. Any solutions which consider relocating the museum to another place will by definition lead to the loss of the Fullagar- it is simply impractical to move due to its size & design. I know that the threat to this engine has already attracted international interest & expressions of concern- I want to add my full throated voice in support of keeping the status quo for the Faraday. it would be tragic for this facility to be irreparably disrupted or closed on our watch- it is and needs to be recognised as a treasure to be preserved for future generations. You can do what you like with the mini-golf- these are widespread around NZ. Likewise I'd venture the Aquarium has done its dash and would not be much missed. Please don't touch funding for the Faraday Museum.</p>		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
While you are doing that, also look really carefully at headcount. Are there opportunities to reduce total amount of staff employed? Role combinations etc?		

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Officer comments:	
Additional comments	
Main reason for submission is to state my very strong desire that the Faraday Museum be preserved in its current location. I do hope this is the right place to submit on this topic, as I have to say this website is not as clear or user friendly as I had hoped.	
Additional officer comments	

Submission: 671	Hearing: No	Attachment: No
Full Name: Tania Wright	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		
Because of the current financial situation stay where you are for now and don't do anything		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 672	Hearing: No	Attachment: No
Full Name: Roger HEDLEY	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 673	Hearing: No	Attachment: No
Full Name: CHRISTINE HENSLEY	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
RETIRED PEOPLE HAVE NO FUTURE OPTIONS/THEIR CIRCUMSTANCES ARE FIXED, THEREFORE THEY SHOULD BE A PRIORITY GROUP.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
DO NOT KNOW HOW THESE OPTIONS VARY - WOULD FAVOUR ANY APPROACH BASED ON GENUINE INDIVIDUAL CIRCUMSTANCES/NEED.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
THE ONLY PRACTICAL APPROACH		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
ENGAGE ONLY COMMUNITY MINDED 'EXPERTS' IN THIS FIELD ONLY		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
THESE CHARGES IMPACT ON ALL - STRUGGLING HOMEOWNERS AS WELL AS RENTERS (VIA THEIR LANDLORDS OVERHEADS)		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
THIS OPTION SHOULD BE PREFERRED ONLY AS A STOP GAP - IF THESE FACILITIES CANNOT BECOME MORE FINANCIALLY VIABLE IN THE FUTURE, THEN IT WILL HAVE TO BE 'USER PAYS' SO AS NOT TO BURDEN EVERY RATEPAYER REGARDLESS OF THEIR PERSONAL USE.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
COULD INCLUDE A FACILITY /IES THAT MIGHT CONTRIBUTE FUNDS TO MEET OVERHEADS?		
Officer comments:		
Additional comments		
JUST THANK YOU TO THOSE WHO SERVE OUR COMMUNITY, BOTH AS PAID EMPLOYEES AND ESPECIALLY AS VOLUNTEERS IN VARIOUS ROLES ABOUT THE CITY.		
Additional officer comments		

Submission: 674	Hearing: No	Attachment: No
Full Name: Marshall Forman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 675	Hearing: No	Attachment: No
Full Name: Karen Davis-Goff	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
People have an opportunity to sort housing before retirement. We still need to care for the more vulnerable of our community by offering housing....until they can get back on their feet, this could also apply to retirees.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
We will continue to have weather events so we must be prepared		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Please no more new organisations...we simply can't afford it		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
User pays		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
We are spending spending. Already rates are blown out and most families will struggle to pay the extra costs along with food petrol etc.		
Officer comments:		
Additional comments		
Please reconsider the money to be spent on the library....the people using the library will decline over the next few years as getting books online etc gets easier. Are we spending money just because it was committed to this option back in 2017 when things have changed considerably in those past 7 years? Our water needs to be looked at and our basic infrastructure. To me these things are more important than a library		
Additional officer comments		

Submission: 676	Hearing: No	Attachment: No
Full Name: Rebecca Woods	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
<p>My rates will be increasing by 2392.00 so that will make my rates just over 6 grand a year! Also my regional rates are going up to 1047.00 a year so that's over 7 grand I will be paying between the two council's. My water comes from a bore and I'm on septic tank so really doesn't seem fair!!! There is actually no way I can afford this absolutely ridiculous increase!!! It literally makes me feel sick!! I am a hairdresser and I have had many conversations with clients about how this rates increase will financially affect them. I am actually quite concerned about what it will do to people's mental health... It could potentially do alot of damage 📈 😞</p>		

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Additional officer comments

Submission: 677	Hearing: No	Attachment: No
Full Name: Jeremy Rimene	Organisation: Triathlon Hawkes Bay	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>Concern Regarding Pricing Changes at Ocean Spa for Triathlon Events I am writing to express my concerns regarding the recent pricing changes at Ocean Spa, particularly in relation to its impact on our triathlon events in Hawke's Bay. Historically, Triathlon Hawke's Bay has utilized Ocean Spa as a venue for some of our events due to its convenient location near the walkway. This proximity has been crucial for ensuring the safety of our young and upcoming athletes, especially during events like the Iron Kids series. Moreover, Ocean Spa holds significance beyond just event logistics. It serves as a vital social hub for our club members, who gather there multiple times a week for swimming sessions, coffee, and breakfast. Additionally, it acts as a central meeting point for special events such as the Ironman World Championships, providing a sense of community and camaraderie among our members. However, the recent imposition of a new pricing structure has posed significant challenges for us. The increased costs are now becoming a limiting factor for our activities, making it increasingly difficult to continue utilizing Ocean Spa as a venue for our events and training sessions. We understand the need for businesses to adapt and maintain financial viability, but we urge the council to consider the broader implications of these pricing changes on community organizations like ours. Triathlon Hawke's Bay plays a vital role in promoting health, fitness, and community engagement, and having access to affordable and suitable venues is crucial for us to continue our operations effectively. Therefore, we respectfully request that the council reconsiders the new pricing structure at Ocean Spa, taking into account the needs of local sports organizations and community groups. We hope for a constructive dialogue to find a solution that ensures the continued accessibility of Ocean Spa for all members of the community.</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		

1174

Additional comments
No comments added
Additional officer comments

Submission: 678	Hearing: No	Attachment: No
Full Name: Jane soan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I strongly support the council continuing to deliver and expand retirement housing in Napier especially as more and more people will be unable to afford to live in private retirement villages or their own homes.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Basically the council needs to take the best option financially.		
Officer comments:		
Additional comments		
Yes, I have a concern regarding the future of the Faraday Museum of Technology. I have been working at the museum part time as a paid employee for nearly a year and regularly see first-hand what a marvellous asset the Faraday is for the region. The Faraday attracts many different groups of visitors from locals, out of towners, cruise ship visitors and those from overseas travelling around NZ. It appeals to history and technology enthusiasts, school groups, families, children and adults with diverse needs and people from a range of		

cultures and social backgrounds. The Faraday is inclusive which is something the council promotes. As far as building communities goes well the Faraday has that too. Having a dedicated group of volunteers and staff working together, many of the volunteers being retired and highly experienced people in their own right who share knowledge about exhibits with visitors and staff alike. It is amazing working in an environment where people are truly passionate about what they do, and this is often commented on by visitors to the Faraday when they complete feedback forms. The hands-on experience the Museum offers with so many of the exhibits is appreciated by visitors, and it is wonderful seeing adults, children and teenagers interacting with machines with interest and wonder. The Faraday is growing in the number of school groups that visit making it part of their school science program. In today's world it is important to have this facility in the area as there is nothing like it in Hawkes Bay on such a large scale. We have many visitors who return time and again and the fact that we offer changing exhibits helps with this. Some locals are still discovering the Faraday but as time goes by, word on what a great and affordable place it is to visit is getting out there. People frequently comment that they wished they had known about us before. Recently on a wet and miserable day we had a recording breaking day of 600 visitors and 200-300 visitors most days during the school holidays. Historically the Faraday holds a lot of local history with the star attraction being the Fullagar engine. We have exhibits that cannot be found anywhere else in NZ. The industrial building is an ideal venue for the Faraday and I urge the council to do the necessary work to keep the museum where it is and not think of relocating it as that would not be financially wise. Yes we do lack parking but obviously not such an issue that it stopped 600 people visiting us in one day!! If you are on the council and haven't visited the Faraday you must before making decisions that will affect its future. It is so much more than a museum to so many people and should have its future secured for generations to come.

Additional officer comments

Submission: 679	Hearing: No	Attachment: No
Full Name: Nick Penny	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No Comments		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No Comments		
Officer comments:		
Building up our community resilience		
No Comments		
Officer comments:		
A new approach to managing Council's investments		
No Comments		
Officer comments:		
Reviewing our fees and charges		
No Comments		
Officer comments:		
A change to how we fund some tourist facilities		
No Comments		
Officer comments:		
Napier City Council office accommodation		
No Comments		
Officer comments:		
Additional comments		
<p>I am not a Napier rate payer which is why I haven't commented on any of the above issues. My submission concerns the Faraday Technology Museum and its future operation. My name is Nick Penny and I am a volunteer at the museum, I work two days a week as a repairer on the technical team. A bit of background information The museum is housed in a building that used to be the Napier Power Station supplying electricity to The City, it is also an important building as it is one of the few remaining industrial buildings left standing after the 1931 earthquake. We are fortunate to have our museum based in such a historic building as well as having a generator in its original position and driven by a Fullagar engine which is reported to be the only example of this type of engine anywhere in the world. It can't be run on its own nowadays because much of the auxiliary plant that would be required has been removed. It can however be turned over by an electric motor. The system was designed and built by a group of forward-thinking people that understood its value to future generations enabling them to see how it had operated in the past. The current situation I understand that the Council is looking at ways to run its business differently so that there is less pressure on ratepayers to meet the costs. A reimagining exercise will look at ways this can be achieved, maybe by combining or moving some enterprises. Whilst I am not formally trained in financial matters my experience has been in running engineering projects, many have been between 5 and 10 million dollars. My submission is a pragmatic</p>		

approach to the problems of keeping the Faraday Museum running at least cost to the rate payers. It isn't stacked with jargon, and I use understandable language. THE REIMAGINING PROCESS The first priority in this reimagining process is to preserve the valuable collection of artifacts in the Museum's Collection especially the Fullagar engine, which is 60 Tonnes of steel! To move the Fullagar engine would not be impossible, it would be an extremely costly exercise and really the engine offers much more to the community just staying in the building that it was designed to be in. Anything else would reduce its attraction. In my opinion, the huge expense of moving the Fullagar engine would rule out moving the museum. For the Museum to remain where it is, the Council or a Museum Trust would have to purchase the land and buildings from the government. Once it owned the land and buildings, the work to bring it up to code could start. I would suggest that they purchase the whole corner section, not just the land on which the Museum stands. Part of this process would be to find a new home for the Defence Force who currently use the other buildings on the site. I am sure that the Council would be able to help with that search as the Defence Force could work from anywhere. This scenario would also be expensive but so would setting the museum up on a new site somewhere else in the city. The Museum This Museum is too good to lose. The current Manager has improved the image and performance of the Museum in the last few years and there is a group of staff and volunteers that are passionate about the Museum. This is reflected in their attitude, dedication and support. Where would the money come from. The next problem is how to finance the Museums operation without leaning on the rate payers for support. Maybe financial support can be gained from outside entities:- 1 Government Grants that support historical buildings/artifacts/Cultural Heritage etc. 2 Lotto grants on the basis of Cultural Heritage 3 Grants on the basis of Educational Content. 4 Pub Charity Grants for smaller expenses. 5 Naming rights. 6 Finding a private individual who has an interest in preserving the past. 7 Bequests. There are organisations that can help find funding or who may know of private individuals that might be prepared to be involved in a venture such as this. Whatever happens, the Museum must move into the future for everyone's benefit. Throughout the Councils reimagining process we need to avoid management jargon and making short term financial gains that will ruin the longevity of this superb museum. I have compiled this submission on my own and it doesn't necessarily reflect anyone else's opinions. I won't be speaking to it, but if you have any questions or points that you would like to discuss, please contact me. Nick Penny

Additional officer comments

Submission: 680	Hearing: Yes	Attachment: No
Full Name: Dave Bongiovanni	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.		
Officer comments:		
Building up our community resilience		
Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.		
Officer comments:		
A new approach to managing Council's investments		
Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.		
Officer comments:		
A change to how we fund some tourist facilities		
Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.		
Officer comments:		
Napier City Council office accommodation		

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Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.

Officer comments:

Additional comments

Now is not the time to make this level of increase, times are already too tough for most, you talk of increased costs it's the same for everyone, so again now is not the time to increase, and priority is needed as each individual and family has to also do. I feel you are trying to get too many things done.. Please , please consider a substantial reduction and maybe just work on a few really high priorities and we can get to the rest later, it's simply not fair to ask the people of Napier to pay this extra increase.

Additional officer comments

Submission: 681	Hearing: No	Attachment: No
Full Name: Helen Pearce	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I write to support the submission on the proposed rates increases made by Andrew Pearce, 32 Kaiangaroa Place, Bay View, and I have asked him, and Joe McAleese, 18 Kaiangaroa Place, Bay View, to speak to the submission on my behalf. In addition to supporting Andrew Pearce's submission I want to emphasise my concerns as to the inequity of these rate increases. Our rates at 32a Kaiangaroa Place will increase by 114% against a proposed average city increase of 23%. I believe this increase applied to us and other Kaiangaroa residents with similar sized increases to be both unjust and inequitable. I would point out that while we are facing one of the highest increases proposed We do not even benefit from all the services provided by the council to Napier city residents. In particular I point out that: We pay for our own road - we pay for the on going maintenance of the road, the storm water kerbing and the berms at cost of \$1200 per household per annum We maintain our own drinking water storage and distribution system which we pump to storage tanks at the top of the hill at our cost. We do not have any street lighting provided anywhere on our road. We do not have door to door rubbish collection - we have to drive our rubbish bins to the collection point at the start of our road. I understand the Need to increase rates in Order to deal with the issues raised in the Three year plan but I urge you to please</p>		

reconsider our massive increase in Kaiangaroa, and to please look again for a more equitable solution and to seriously consider the options outlined in Andrew Pearce’s submission. Thankyou.

Additional officer comments

Submission: 682	Hearing: No	Attachment: No
Full Name: Heather Rickerby	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
There are plenty of other housing providers that can support social housing. Continuing to borrow and increase rates is non sustainable in the long run as rate increases are now higher than the wage and pension growth.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Currently there are retired people that own their properties who are on a fix income of just their pension that are, through their rates, subsidising people living in council owned properties. The continued rate increases are becoming financially challenging for this group.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
I would have thought, like any business, that the council already had capability within their financial team to have an investment strategy rather than creating another organisation to manage this!		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
It is surprising that the 3 mentioned facilities are not already functioning as commercial organisations. This appears to be mismanagement by council.		
Officer comments:		
Napier City Council office accommodation		
The council needs to be more transparent in the costings - i.e. how much is council currently spending on rent for council staff? Is there another building that could be refurbished to include all council staff at a cheaper rate. \$53 million sounds like a whole new building not a refurbishment.		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 683	Hearing: Yes	Attachment: No
Full Name: Bronson Meehan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Yes!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Look after the elderly.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
The way you are spending money is disgraceful! Hire a building and put the books in that. A library is ridiculous. Absolutely ludicrous spending of money. Shouldn't we have clean water and other basics before expansive show pony items. Keep rates at a respectful amount rather than killing home owners. Councillors shouldn't be paid S much as you are getting. It's milking the cow! Just greed!		
Officer comments:		
Reviewing our fees and charges		
The fees are ridiculous as well. Greed and no care for the hard working home owners. Just unfair and no care.		
Officer comments:		
A change to how we fund some tourist facilities		
Ocean spa is a good idea. Kennedy park is needed so well done. Focus on three and do it well.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 684		Hearing: No	Attachment: No
Full Name: Adrienne Toner		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
You don't need new Libraries or Council offices, at great expense People! People are more important.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.	
The money you save from using an existing building for your library will help to save people's homes.			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
Disaster recovery is important, but these are tough times- and this Government seems to be leaning towards austerity. People are struggling. Please, please don't spend our money on new Council buildings and continue to put the rates up!			
Officer comments:			
A new approach to managing Council's investments		Manage the investment portfolio within Council.	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Please prioritise people!!			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation			
It would be helpful if you put the cost estimates in. How much to strengthen the building? How much to sell and then lease back? It is hard to make an informed choice when not informed!			
Officer comments:		Both of those pieces of information are contained in the supporting documents with the Three-Year Plan consultation. The difference between the two options are not a straight cost apples for apples comparison. Please see the due diligence report that went top the Prosperous Napier Committee on 8 February 2024 for more details. In simple terms the sell and lease back option is less of cost burden in the short term, and the council owned and strengthen option is more cost effective with greater certainty in the long term.	
Additional comments			
No comments added			

Additional officer comments

Submission: 685	Hearing: No	Attachment: No
Full Name: margaret boyd	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I would like to see our housing stock for every age no matter what but in saying that don't wait for a tenant to leave to do up a house. have a stand alone building to move tenants into and do them up one by one. that way they can stay on site and see what happens. pipe dreams are free of course.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
i'm sorry but i know fee's need to go up. but its a hard one. people are struggling. fee's will be the first to slide. more road side dumping might happen.		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
this one i'm very passionate about. please please please repair, refub and put the staff back in this building. you might not save money in the long run but if it was done back in the beginning we wouldn't be here. lets learn from mistakes.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 686	Hearing: Yes	Attachment: Yes
Full Name: Dennis Hall	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
I do not support the redevelopment of Emerson Street or spending \$58 million on a new library with this Three-Year Plan timeframe. These projects can be build into the Ten-Year Plan for a time when we can better afford them. NB - This submission replaces the submission I made on 18 April 2024 as more information became available at a meeting held with		

the Mayor and Councilor's Price and Brown at the King George Hall. I have been allocated a time and date to read my submission to the hearings committee on 27 May 2024 between 5:45pm and 6:45pm and I will be reading this submission.

Additional officer comments

Regarding the increase in rates, it should be noted that rates are linked to registered valuations that Napier must complete every 3 years. General rates (the largest component of your rates) are based on Land Value. It should be noted that your Land Value has increased significantly since the last valuation – this is in contrast to the 24% average for the wider city. Recent property sales are reflective of the desirability of premium land by buyers. Rating systems across New Zealand are based on property values (Land or Capital Value) – this is due to the Local Government (Rating) Act. Council does not intentionally discriminate against any ratepayer (wealthy or otherwise), but applies rates according to a measure of best fit. It is an imperfect system that will always have outliers. Napier, as a community, contributes to the costs of running the city. By reducing the cost for one property or one group, another needs to pick up the cost. It should also be noted that the 23.7% increase is an average for the entire city, not a flat rate to be applied to each property. As already mentioned, a material increase in the value of properties in Esk Hills has driven much of the rates increase. Rates are a form of property tax. Areas that experience the largest gains in their property wealth will experience the largest percentage increases in their rates obligations. Unfunded reform driven by Government (Three Waters being a good example), inflation, and weather-driven events have all contributed to significant increases for the city. This is a common issue for councils across the country. Regarding comments made on the Local Government (Rating) Act: -Section 3 sets out the purpose of the Act, not specific mechanisms to be employed. The “flexible powers” noted in s.3(a) are not without limitation. Council policy and the rating methodology used by Napier City Council is reflective of those flexible powers. -Section 13(2)(b) does not permit capped rating. This section allows council to differentiate between properties based on characteristics determined by council. For Napier there are 3 differentials (Residential/Other, Commercial & Industrial, and Rural). A fourth one (Rural Residential) was introduced at the request of Council during the 2021 Revenue & Financing Policy review – to discount select properties such as yours. - Council already follows Section 14 and the categories listed in Schedule 2 to define rateable land. This is reflected within the Funding Impact Statement. Regarding questions around “Examples of proposed rates” (page 36), not all Rural Residential properties had a significant increase in property values. The submitter will recall that a number of Rural Residential properties were badly damaged by Cyclone Gabrielle – this has been reflected in significant drops in property value and further reflected in the rates based on those properties. The decrease in rates for those properties has come at a significant personal cost. Further, for the Bay View area, not everyone was fortunate enough to see their property values increase as much as certain pockets within their area.

Attachment:

To the Mayor and Councilors’

N.B. I WOULD LIKE TO WITHDRAW MY PREVIOUS SUBMISSION AND REPLACE IT WITH THIS SUBMISSION.

My wife and I have lived in Hawke’s Bay since 1981 when we relocated from the Manawatu. We have always enjoyed living in the Bay. The facilities and the lifestyle afforded residents of this region are second to none nationally.

My wife and I are ratepayers of NCC and have owned land in the Esk Hills Subdivision since 2007. We have resided in the Esk Hills Subdivision since 2012 upon completion of our build project.

You may not be aware but the Esk Hills Rural Residential Subdivision is a 100km/hr zoned suburb with no street marking, no street lighting, no footpaths, no sewerage system, no water supply (which is supplied by HDC and metered), no mail delivery, no courier delivery, no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links.

1191

On our section we also collect all of our rainwater and stormwater to tanks situated on our property. There is adequate permeable area as NCC dictated that no more than 10% of our total land area could be non-permeable surface.

We also, as residents of the Esk Hills Residents Society, pay levies that contribute to the upkeep of reserves and walking tracks and a tennis court in the subdivision that are available to all visitors to our little slice of heaven.

Please find below my submission in respect to the draft Three-Year Plan of the Napier City Council (NCC) for the period 2024 – 2027.

Looking at our Rates History on the NCC website the rates paid in 2013/2014 were \$2,067.80 per annum. In subsequent years rates have increased by 0.09%, 11.1%, 4.3%, 4.3%, 0.05%, 6.9%, 2.5%, 3.0%, 28.3% in 2022/23 and 12.8% in 2023/24. The 2022/23 increase of 28.3% and the 2023/24 increase of 12.8% were significant and unprecedented in respect to the previous 9 years escalation.

The rates in 2013/14 were expensive but affordable and many residents would have expected only modest increases to this level of rating and therefore would have factored that in as part of their cash flow requirements for the longer term.

And now you propose to increase our rates from the current level of \$4,087.71 per annum to \$7,767.00 per annum. This is an increase of approximately \$3,680.00 or 90.0% in one year!!!

The rates in 2021/22 were \$2,825.00 so if you just look at the last 3 years (including this proposed increase) this is a rates increase of \$4,942.00 or 175% from 2021/22 levels.

You are also, as I understand the document, proposing an increase of 10.5% in year 2 and 8.0% in year 3. These percentage increases on large rating values are large dollar values. These percentage increases on lower rating values are not as significant.

You have got to be joking? This ill-considered cost increase is unaffordable and viewed as obscene to most residents in our subdivision as they are or are near to retirement with limited disposable incomes and what is being proposed will only drive hard-working people out of their homes. This is a form of wealth discrimination – “if they have a nice home in a nice suburb, they can afford it.” Ratepayers are already bearing an approximate increase of 50% - 100% for insurance premiums post Cyclone Gabrielle and for revised geographic risk for seismic activity. In addition, we have just found out that the HBRC are proposing an increase in our rates of 190% - unbelievable!!!

Your rhetoric and catch phrase for this Draft Three-Year Plan is “Firm foundations for a sustainable future”. There are always two sides to any transaction and what you are proposing is not sustainable to some of the ratepayers of your city especially those that reside in Esk Hills.

When I look at many other suburbs of Napier the rate increases are modest and therefore affordable. Rates in some of the more desirable suburbs such as the Hill have moved by about the average proposed of 23% whereas increases are a little higher in Poraiti (Parklands) being about 30 – 35%. However, you have chosen to penalise a subdivision of some 50 households at Esk Hills with an unfair and inequitable burden of the total average NCC rates increase of 23.7%.

The original discussions on increases were a movement of some 20 - 25% for ratepayers. Although this would be significant, I think all ratepayers understood the enormity of

damage to infrastructure caused by Cyclone Gabrielle and would reluctantly accept a one-off adjustment.

How any fair-minded council could propose an increase of 90% is mindboggling. If the increase had been capped to say 25% per household, it would have seen an increase in our rates of about \$1,020 per annum.

I understand that NCC does not set Land Value or Capital Value – that is the domain of QV. NCC simply uses those values to set the rates. I also understand that rates are to be considered by NCC by following the provisions of the Local Government (Rating) Act 2002.

As I read this legislation as a non-lawyer, I believe it provides adequate opportunity within the Act to allow NCC to apply a differential rating system or indeed to cap rates.

If my bush lawyer logic follows the train of the Act then:

1. Section 3 Purpose. This section requires the NCC to adhere to S3(a)(i-iii). I emphasise the word flexible in S3(a)(i).
2. Section 13 – General Rate. I point you to S13(2)(b) as this permits NCC to consider differential or capped rating.
3. Section 14 – Categories ...etc. I point you to S14(b) which refers us to Schedule 2.
4. Schedule 2. I point you to clause 5 as I believe this is a good reason why NCC can apply differential or capped rates to EHRS residents for the reasons mentioned in my opening remarks regarding the lack of services. Please see extracts below:

Please see extracts below:

Local Government (Rating) Act 2002

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3 Purpose

The purpose of this Act is to—

(a) promote the purpose of local government set out in the [Local Government Act 2002](#) by—

(i) providing local authorities with flexible powers to set, assess, and collect rates to fund local government activities;

(ii) ensuring that rates are set in accordance with decisions that are made in a transparent and consultative manner;

(iii) providing for processes and information to enable ratepayers to identify and understand their liability for rates; and

(b) facilitate the administration of rates in a manner that supports the principles set out in the Preamble to [Te Ture Whenua Māori Act 1993](#).

Section 3: replaced, on 13 April 2021, by [section 4](#) of the [Local Government \(Rating of Whenua Māori\) Amendment Act 2021](#) (2021 No 12).

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What kinds of rates may be set?

13 General rate

(1) A local authority may set a general rate for all rateable land within its district.

(2) A general rate may be set—

(a) at a uniform rate in the dollar of rateable value for all rateable land; or

(b) at different rates in the dollar of rateable value for different categories of rateable land under [section 14](#).

(3) For the purposes of this section, the **rateable value** of the land—

(a) must be—

(i) the annual value of the land; or

(ii) the capital value of the land; or

(iii) the land value of the land; and

(b) must be identified in the local authority's funding impact statement as the value for setting a general rate.

Compare: 1988 No 97 ss 12–15, 33, 43, 48

Section 13(3)(b): amended, on 1 July 2003, by [section 262](#) of the [Local Government Act 2002](#) (2002 No 84).

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14 Categories of rateable land for setting general rate differentially

For the purposes of [section 13\(2\)\(b\)](#), categories of rateable land are categories that—

(a) are identified in the local authority's funding impact statement as categories for setting the general rate differentially; and

(b) are defined in terms of 1 or more of the matters listed in [Schedule 2](#).

Compare: 1988 No 97 Part 5

Section 14(a): amended, on 1 July 2003, by [section 262](#) of the [Local Government Act 2002](#) (2002 No 84).

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Schedule 2

Matters that may be used to define categories of rateable land

1 The use to which the land is put.

2 The activities that are permitted, controlled, or discretionary for the area in which the land is situated, and the rules to which the land is subject under an operative district plan or regional plan under the [Resource Management Act 1991](#).

3 The activities that are proposed to be permitted, controlled, or discretionary activities, and the proposed rules for the area in which the land is situated under a proposed district plan or proposed regional plan under the [Resource Management Act 1991](#), but only if—

(a) no submissions in opposition have been made under [clause 6](#) of Schedule 1 of that Act on those proposed activities or rules, and the time for making submissions has expired; or

(b) all submissions in opposition, and any appeals, have been determined, withdrawn, or dismissed.

4 The area of land within each rating unit.

5 The provision or availability to the land of a service provided by, or on behalf of, the local authority.

6 Where the land is situated.

7 The annual value of the land.

8 The capital value of the land.

9 The land value of the land.

Schedule 2 item 2: replaced, on 23 December 2023, by [section 6](#) of the [Resource Management \(Natural and Built Environment and Spatial Planning Repeal and Interim Fast-track Consenting\) Act 2023](#) (2023 No 68).

Schedule 2 item 3: replaced, on 23 December 2023, by [section 6](#) of the [Resource Management \(Natural and Built Environment and Spatial Planning Repeal and Interim Fast-track Consenting\) Act 2023](#) (2023 No 68).

Ordinary Meeting of Council - 27 May 2024

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If we look at this simplistically for the maths to illustrate the inequity and by example only:

Let's say 50 EHRS households pay an additional \$3,680 p.a (our 90% increase) \$184,000 If this was capped at \$1,020 p.a (capped at 25%) \$ 51,000 Additional rates to be recovered from all NCC households \$ 133,000

According to page 36 of your consultation document there are 26,161 rateable households in Napier therefore:

\$133,000 ÷ 26,161 households would mean an additional \$5.08 per annum per rateable household – not a huge cost impost. Or could suck this up and find a way to save \$133,000 from your projected \$20 million increase in the rates take (according to your CFO at the Public Meeting held at the War Memorial Centre).

What is also very disturbing is that 11.57% of this 23.7% average rate increase is going into Salaries and Wages. This is about \$9,800,000 (11.57/23.7x\$20,000,000). The Mayor said you have inherited 35 staff from Ocean Spa. On average I would think these staff would earn \$60,000 p.a. This accounts for \$2,100,000 leaving \$7,700,000 to pay increases to existing staff and new entrants into vacant positions. I cannot find the total number of staff employed by NCC in the consultation document.

However, in the Mayors message published today 24 April 2024 she states "...NCC has paid lower salaries and wages compared to similar sized councils. We have paid the price for this in losing good people to other organisations...."

Does this mean that as NCC has lost good people are we left with some good, some mediocre and some poor performing employees that we are going to pay more to retain to do the same good, mediocre or poor performance? I know this is simplistic when you are needing to fill vacancies with high achievers however the question needs to be asked. By the way how many vacancies NEED OR MUST be filled by NCC – has this been critically reviewed?

Speaking of your glossy Consultation Document you have done an admirable job of window dressing the impact of rates increases on the Esk Hills subdivision to the general populace of Napier. On Page 36 you provide "Examples of proposed rates for 2024/25".

You reference Rural Residential classes in the table of nearby "Bay View Average" with a 7.4% change, "Other Rural Residential in Stormwater Area" with a change of 9.1% and "Other Rural Residential outside Stormwater Area" with a change of 12.2%.

What category of Rural Residential is Esk Hills in that proposes a change of 90% to 140%.

Perhaps the Mayor and Councilors' could all voluntarily match the maximum increase being proposed for their ratepayers – after all it is only for example an additional \$3,680 per year.

If the proposed increase was reasonable and equitable then your ratepayers would be more understanding of the need to increase their rates.

I would be happy to present my submission in person to the Committee. Yours faithfully

Dennis Hall

Submission: 687	Hearing: No	Attachment: No
Full Name: Winsome Grace-Williamson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 688	Hearing: No	Attachment: No
Full Name: Edward Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
easier to locate very small homes		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
easier to do resource consents		
Additional officer comments		

Submission: 689	Hearing: No	Attachment: No
Full Name: Brigitte Hulks	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I support the submission made by Andrew Pearce of 32 Kaiangaroa Place, Bayview and have asked him to speak on my behalf at the hearings		
Additional officer comments		

Submission: 690	Hearing: No	Attachment: No
Full Name: Mrs Reo Munro	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>My name is Reo Munro (Mrs) and I am the owner, and a Napier rate payer to the above property. I am most unhappy when taking our rubbish to the Wytcliff facility that we are not given a receipt (to let us know the weight of the contained rubbish) by the people at the dump office, I take offence because it is not in keeping of the Consumers Guarantees Act. I have requested a said receipt but was told 'it was camera motivated'. How then do I know that I am not being charged extra. When I brought this to the attention of the said minders at the office, was told I would be given a receipt once I had emptied the rubbish and returned to the office. When I last spoke to them and told them I was making this complaint to Napier City Council as I was a rate payer, they then requested I finish them with the date and time of disposed and I will be supplied with a said receipt. This whole situation is not in keeping with the Consumers Guarantees Act, and I am making my feelings known so that this situation could be looked into and then resolved to the best intentions of everyone.</p>		
Additional officer comments		

Submission: 691	Hearing: Yes	Attachment: No
Full Name: Watene Anaru	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Please keep retirement village for over 65 yrs only. Please provide areas for people with pets eg dogs. They roam around area.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 692	Hearing: Yes	Attachment: No
Full Name: Brendon Parker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Rates!!!! Our rates will increase 132.6% - this is Ludicrous!! There are gross inequities that are proposed for Rural Residential Property holders (which we are). We receive little to no services from NCC. We collect our own storm water into tanks and we have our own septic system. We have no street lighting or footpaths. Our water is provided by and paid to Hastings District Council. We provide a levy to our community board to mow verges and keep our reserves planted and maintained which are used by the local and wider community. We object to paying a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25. I believe under the Rating Act 2002 that the Council has the right and ability to change the rating charge to isolated areas and we would be willing and happy to pay the 23.7% increase. We want to speak our submission before the Council.</p>		
Additional officer comments		

It is important to note that Esk Hills is part of a wider community. As part of that community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. Changes to storm water are due to maps being updated to reflect the actual coverage area. No changes to policy have occurred since the original consultation in 2021.. However, updates to storm water coverage have been updated in the proposed Three Year Plan, and the impact on ratepayers available for review through an online calculator. The availability of information has been sufficient for submissions, such as yours, to be possible. Rates are primarily based on property valuations. The general rate (the largest component of your rates invoice) is based on Land Value. The significant increase in your rates is reflective of the significant increase in the value of your property (land and capital) in the last 3 years. We are uncertain as to what section is being referenced regarding "the right and ability to change the rating charge to isolated areas" within the Local Government (Rating) Act 2002. Differentials may be applied to property based on certain characteristics – this is reflected within the Revenue & Financing Policy.

Submission: 693	Hearing: No	Attachment: No
Full Name: D Janson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Yes. I have lived in Longview Road for a few years now. Us and all the other residents in Poraiti pay very good rates, but have very poor roads. These roads (Poraiti, Ballantyne, Longview and others) are very poor quality and worse ... they are far too narrow. Big trucks use these roads too and there are lots of corners. These roads need to be made wider so that cars, trucks or any vehicles can pass each other (going opposite ways) with ease. I got in contact with the council a while ago regarding this, and they told me to put it into your 3 year plan, once it opened. Thank you.</p>		
Additional officer comments		
<p>The roads in the Poraiti rural-residential area (Poraiti, Longview, Boyd, Ballantyne) are well established and are similar to others in similar low-density residential areas with challenging topography. Council does undertake isolated widening and sight-benching work where high risks are identified. General upgrades would incur very high costs due to topographical challenges and property ownership.</p>		

Submission: 694	Hearing: No	Attachment: No
Full Name: Michelle Moorcock	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
It is unfair to target 1 particular residential area and increase their rates by a much higher proportion than anywhere else. Unsure why they have to subsidise the rest of Napier, given they're not getting anymore out of their extra rate charges than everywhere else.		

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.

Submission: 695	Hearing: Yes	Attachment: Yes
Full Name: Kassie Swinburne	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Hard to make a decision on this until you know the figures		
Officer comments:		
Additional comments		
Yes regarding the rates increase.		
Additional officer comments		

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Attachment:

We are a family of 4 who live in Esk Hills subdivision in Bayview. We have been contributing active community members for the past 10 years. We designed and built our home with the vision to bring our two boys up here appreciating and protecting the native elements and surroundings.

Our community is largely independent and limited from amenities available to other suburbs around Napier and we as a community fund a lot of the maintenance needed within our common land areas. We take care of our own water, sewage, stormwater etc. Our roads are privately managed by our resident's association. NCC do our recycling and rubbish which we happily pay for.

The proposed Three Year plan for rates in our area will not be sustainable and basically unachievable for us as a young family. We understand there are costs to cover due to unforeseen circumstances but the proposed increased amount of 148% is unbelievable and unachievable and absolutely unfair based on the increase on other properties of similar value in Napier which have many more services and connect to town supply.

This increase alone including the proposed storm water costs which we don't use, not including the following 2 year increase proposed will have us need to find an extra \$4000 a year. This over the next 8 years is upwards of \$32,000. This cost put upon us as a young family will force us to sell our home, we have put everything into over the last 10 years to achieve. How is this possible to be able to increase our rates this much, putting us under financial hardship and possibly meaning we cannot afford to pay our rates?

We live on a hill and 2/3 of our property is sloping unusable / unbuildable land. It has also major limitations to where and what can be built due to protective heritage buffer zones and covenants, we have no way to generate income from our land, in fact there are extra costs associated with maintaining it.

What would this cost being proposed to our subdivision be for every house in Napier if divided up? Would it even be an amount they notice? Would it be the difference of one less coffee a week? Because to us it would mean selling our home and losing everything we built up for our kids and I would assume it would mean a similar result for many others in our subdivision.

What would this amount mean for your council members to come up with? Nothing but the value of your home has gone up, your income hasn't gone up, the revenue from your property hasn't gone up, your living situation hasn't changed. The cost of living has skyrocketed and now the proposed rates increase of 150% is put upon you. And it's due to a status quo calculation made among less affected handful of individuals at the time. We just ask you please put yourself in our shoes here and what is on the line for us. We also ask you to reconsider and introduce a cap on our rates rise which you should be in the rights to do so. And to reconsider how this amount can be made up by Napier as a whole

Submission: 696	Hearing: No	Attachment: No
Full Name: Christine Harrison	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 697	Hearing: No	Attachment: No
Full Name: Jamie Campbell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
<p>Ocean Spa admission (swimming) is already charged at a premium. The difference in quality between Regional Sport Centre and Ocean Spa is material, yet it costs \$11.50 at OS and \$9 at RAC. If you want to charge a premium you need to invest in the complex. Changing the admission Pricing model would help - offer lane swimming rates to ensure you don't lose the swim squads and regulars who contribute to the cafe etc and don't tend to use the other facilities. If pricing for lane swimming increases I suspect you'll lose revenue as uses vote with their feet.</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 698	Hearing: No	Attachment: No
Full Name: Sharon Loftus Peterson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 699	Hearing: No	Attachment: No
Full Name: Marie Bray	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I support the preferred option.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
I support the preferred option.		
Officer comments:		
Building up our community resilience		
I support the preferred option.		
Officer comments:		
A new approach to managing Council's investments		
I support the preferred option.		
Officer comments:		
Reviewing our fees and charges		
I hate that rates will rise, but there is a lot to do with needing a new library and cyclone proofing the city, so I support the preferred option		
Officer comments:		
A change to how we fund some tourist facilities		
I support the preferred option.		
Officer comments:		
Napier City Council office accommodation		
I support the preferred option.		
Officer comments:		
Additional comments		
I support the direction of the council. In a perfect world they would cost less, but that is not where we are.		
Additional officer comments		

Submission: 700	Hearing: No	Attachment: No
Full Name: Chris Wouldes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Totally Exit social housing - Negotiate sale of council owned properties, first looking to offer purchase by current occupants or family. Times have changed, the number of residence requiring social housing far exceeds what council can offer, so there is no fairness to all Napier ratepayers. The capital gain on these properties is currently substantial and is not likely to be repeated over the next foreseeable future, so take the gains and collect increased market rates. All proceeds from property sale go into the consolidated fund.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Exit social housing totally, including retirement.		
Officer comments:		
Building up our community resilience		
Focus on building the consolidated fund via asset sales with a portion of contribution from annual rates to provide an emergency fund.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
Council will always require a property portfolio for housing its operations, this needs to be retained along with strategic land assets like the Port and Airport. Sell off all other land asset that can be turned into a rateable return other than mentioned above. Sell all council owned leases that exist as the financial return on equity would be less than could be gained elsewhere. All sale proceeds to the consolidated fund.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Review fees but at first review operations, we are hell bent in a belief that annual increases are a given, this is old thinking. Increases in efficiency and technology should deliver savings, look how to achieve this (hopefully without the need for consultants)		
Officer comments:		
A change to how we fund some tourist facilities		
Exit intended Council owned commercial businesses altogether . Simply, if private enterprise do not or can not make these facilities viable businesses then why do we think council can. Joint venture opportunities may be an option if council believe we need a controlling interest. But if it's not making money it's a liability that we cannot afford. All or any proceeds from the sale of these so called assets go into the consolidated fund.		
Officer comments:		
Napier City Council office accommodation		

This is a “Nice to Have” facility but quite frankly its again old thinking, have a library no issue but keep it simple avoid over expenditure, technology has taken over like it of not. The retention of some books is important but how many? There have been many sensible suggestions regarding suitable existing facilities that are available now, without over investment. Choose one.

Officer comments:

Additional comments

Yep, it’s time to cut your cloth to match the market you are in. Just because we have always done something this way is not the reason to continue doing it. How much money could we have in the consolidated fund if we adopted the suggestions above. I think the amount would be substantial and probably enough to establish an investment fund large enough to provide a healthy return and growth so that we can become sustainable without the need to constantly increase rates. Families and households often have to make tough choices and adjustments when faced with financial challenges, and councils should also be expected to do the same. Here are some reasons why: 1. _Fiscal responsibility_: Councils have a responsibility to manage their finances prudently, just like households do. 2. _Efficient allocation of resources_: By making adjustments, councils can ensure that resources are allocated efficiently and effectively. 3. _Prioritization_: Councils should prioritize essential services and focus on delivering core functions, just as households do when they have to make tough choices. 4. _Cost savings_: Adjustments can help councils achieve cost savings, which can be reinvested in essential services or used to offset rate increases. 5. _Community expectations_: Ratepayers expect councils to be responsible stewards of their funds, just as they are with their own household budgets. 6. _Inflationary pressures_: Councils, like households, are subject to inflationary pressures and should take steps to mitigate these effects. 7. _Long-term sustainability_: By making adjustments, councils can ensure the long-term sustainability of their operations and services. 8. _Accountability_: Councils should be accountable for their financial decisions and be prepared to make tough choices, just as households do. Some potential adjustments councils could consider include: 1. _Reducing non-essential services_ 2. _Implementing cost-saving measures_ 3. _Renegotiating contracts_ 4. _Selling or leasing underutilized assets_ 5. _Partnering with other councils or organizations_ 6. _Implementing efficiency measures_ 7. _Reviewing staffing levels and structures_ 8. _Exploring alternative revenue sources_ By making these adjustments, councils can demonstrate their commitment to fiscal responsibility and ensure that they continue to deliver essential services to their communities. Thank you.

Additional officer comments

Submission: 701	Hearing: No	Attachment: No
Full Name: Brian Gare	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
I believe that there is no way that Ocean Spa can be considered a "Tourist" destination. People who come here to stay come to see things that are "Hawkes Bay", ie the "fruit bowl", wineries, beaches, countryside, cycle trails, etc. I'd be very surprised if even 2-3 people at ocean spa a week were tourists. This facility is used by Napier ratepayers, and is already being funded by our rates and an expensive, recently elevated and inflexible membership system. I personally don't use it because of the price, preferring to use the great Onekawa AC for swimming and a private nearby gym which is much cheaper than Ocean Spa. With regard to the War Memorial Conference Centre, this could probably reasonably be run more commercially, though a lot of the events there are also locally based such as meetings for sports events, etc, and again ratepayer funding/subsidy for these seems fair to me. Kennedy Park is probably mainly for tourists, but again the clientele using a camping ground probably needs some Council funding or they wouldn't be able to afford to visit our City.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		

1218

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 702	Hearing: No	Attachment: No
Full Name: Megan Mckenzie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
With the current economy I do not think you can justify taking money off people who are struggling to pay for their mortgage and for basic living needs. Napier city was the least affect by the cyclone. I strongly disagree with continuing with the rate.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I think this is the best option as it will allow NCC to trade more commercially to get better returns for the council in the long term.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Again, I don't think this is the economy to be taking more money off people than what is needed. I dont think you should increase this by more than the CPI. That is unfair to users.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Agree		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
I dont think having staff in different buildings decreases efficiency as there is technology these days to help with that. You could use the money from selling the tower to invest to offset future costs of leasing it back.		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 703	Hearing: No	Attachment: No
Full Name: Bruce Speers	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>We are shocked and amazed at the significant increase in rates that we (29 Kaimata Rd) and other Esk Hills residents will receive in 2025. It appears it will be 50% This appears to be due to a number of factors: (1) Being charged for services we do not receive (2) Increase in our land value, obviously based on an inept and totally lack of understanding of the type of land our property resides on. (1) Services we do not receive. We are charged for stormwater (new charge), and I assume the general rate includes the like of water supply, sewage, street cleaning and mowing. We receive none of these services, and in fact we have to provide them ourselves at our cost. The storm water charge is of particular concern as this is a new charge and a significant one - costing our property \$1132 - a service we do not receive and have to provide ourselves (2) Land Value increase We believe that this has been completed based on a value that receives normal NCC services. It has not taken into consideration the costs associated with providing our own services - such as water, sewage, and storm water The NCC needs to review the calculation of rates for properties like our to better reflect the services we receive</p>		
Additional officer comments		

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Submission: 704	Hearing: No	Attachment: No
Full Name: Mark Cleary	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
There is a chronic shortage of affordable housing in our city. This is leading to a significant rise in the number of house/homeless who are either rough sleeping or sleeping in cars. New housing developments on what was council owned land, are not affordable. Rents in Napier are out of control with many renting households having to spend between 50-60% of their income on rent. They have few tenancy safeguards and are often forced to move as rental properties change ownership frequently.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
None of these options are optimal. It was very clear from the previous housing review that successive Councils have failed to maintain their rental stock, resulting in significant deferred maintenance costs. Just because previous administrations have failed, is no excuse to wash our hands of the role of the Council in housing.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
I'd dispute that the Cyclone brought unexpected costs. Scientists have for at least 50 years been predicting changes in climate, what failed was a lack of long term planning and a failure of both local and central government to invest in infrastructure. That said it is not too late to pull out all the stops and to begin serious addressing our infrastructure needs. This has to be paid for through rates and taxes. There is no alternative if we want a resilient city.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
There is a clear need for much more deliberative democracy in Napier if we want to create a cohesive city. If a CCT is to be established it is important that the composition of the body is representative as well as being skilled and experienced. It must operate based on a widely shared and owned strategy that has strong links to REDA. We need to have a conversation as to what are our priorities and how we can achieve these.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
The basic fabric of any city of our size requires facilities to serve the needs of both locals and visitors. I support neither option, but the status quo is better of the two. There are many functions of each of these three facilities that need to be accessible to locals at affordable prices.		
Officer comments:		

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No brainer.		
Officer comments:		
Additional comments		
I would always judge the strength of any school I worked at by it's weakest classroom. We should judge our city by how well our most vulnerable are treated, how they are housed, what facilities are available to them and how they are treated.		
Additional officer comments		

Submission: 705	Hearing: No	Attachment: No
Full Name: Carl Woodman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Include a rate but it needs to be logical and affordable for the community.		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Is the council not able to use the services of an already established Trading Organisation to consult on how to best manage the investment portfolio?		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
An increase in fees is acceptable and understandable but needs to be logical and affordable. Gross inequities are proposed for Rural Residential Property holders (which we are). I suggest an absolute maximum of a 50% increase for any particular household. The services that are provided to Rural Residential Properties are extremely limited. The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
These businesses are an integral part of Napier's tourist facilities, but they have to be able to stand on their own feet, or at least not run at loss. Who manages these? They need to be held accountable. Do they submit proposals to council on how to improve procedures and increase revenue?		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 706	Hearing: No	Attachment: No
Full Name: Alec Olsen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I wish to support the submission made by Andrew Pearce, 32 Kaiangaroa Place, Bay View, Napier 4104, and have asked him and Joe McAleese, 18 Kaiangaroa Place, Bay View, Napier 4104 to speak to the submission on my behalf.		
Additional officer comments		

Submission: 707	Hearing: Yes	Attachment: Yes
Full Name: Peter Goss	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I favour the Council's preferred option.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Independent delivery.		
Officer comments:		
Building up our community resilience		
Continue.		
Officer comments:		
A new approach to managing Council's investments		
Agree with CCTO.		
Officer comments:		
Reviewing our fees and charges		
Preferred approach - should be looking for full cost recovery at a minimum.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
See the attachment - severe apparent shortcomings with the Council's approach to setting targeted rates which means ratepayers, including in Esk Hills, who do not benefit from the services are nonetheless bearing a material portion of the cost.		
Additional officer comments		
The submitter is correct in the targeted rate not fully funding the capital expenditure related to certain activities. A combination of internal and external financing may be used to offset any shortfall in funding from targeted rates. This funding may come indirectly from general rates and remains as a liability (attracting interest) against that activity/cost centre to be repaid against that common pool. It is important to acknowledge the impact of such funding on the balance sheet.		

Aside from stormwater not being a "front of gate" service, and one that benefits the residents of Esk Hills outside of their own network, much of the increase in rates has come from a material appreciation in the value of assets held by residents in Esk Hills - their property. Not correcting/updating the map will see other residents continue to subsidise the residents of Esk Hills.

Attachment:

Submission on Napier City Council Three Year Plan 2024-27

I am a property owner and ratepayer in the Esk Hills subdivision, where I have resided since 2018. As with other ratepayers in the subdivision, the Council is proposing an increase in my rates for 2024/25 in excess of 100 percent, with a breakdown of movements in individual components set out in the table below.

	2023/24	2024/25	% change
Land value	710,000	1,220,000	71.8%
Improvements	1,140,000	1,480,000	29.8%
Capital Value	1,850,000	2,700,000	45.9%
General rate	2,588.23	5215.38	101.5%
UAGC	454.00	537.8	18.5%
Stormwater	0	763.8	
Refuse, recycling, and disaster recovery	383.00	434.9	13.6%
Total	3,425.23	6,951.88	103.0%
Total adjusted for removal of stormwater charge	3,425.23	6,188.08	80.7%

My submission focuses on shortcomings in the application of the Council’s rating policy with respect to targeted rates for Council-provided services which Esk Hills residents do not benefit from, and which have contributed to the extreme increases proposed for Esk Hills residents. I believe the Council must redress these shortcomings to be compliant with its Rates Policy. I do not comment on the proposed stormwater charge, given the Mayor’s undertaking at a meeting at the King George Hall in Bay View on Wednesday 24 April that the Council will not be proceeding with this charge on the basis that Esk Hills does not impose any material load on the Council’s stormwater assets.

I am making this submission in my personal capacity as a resident and ratepayer, but note that my professional experience is directly relevant to its contents. I am a corporate finance partner in professional services firm EY, in which capacity I assist clients who own infrastructure and infrastructure-type assets understand the value generated by their pricing decisions, and represent clients with regulated assets in their dealings with the Commerce Commission, broadly speaking in the context of understanding whether their businesses are generating returns sufficient to warrant investing in and replacing their assets. This experience is relevant to an assessment of the Council's approach to setting targeted rates for the relevant services not provided to Esk Hills, the most significant of which are water (which we separately pay

Hastings District Council for), wastewater (which we separately pay for through the installation and maintenance of septic systems), and stormwater (which we have separately paid for through the installation of significant infrastructure on the subdivision).

I understand the Council accepts it should not be asking Esk Hills residents for any contribution to the cost of providing these services, but that the Councils believes it is achieving this outcome by not charging us the targeted rates set for these services. This belief would be correct if, and only if, the targeted rates recover the full costs, comprising operating expenditure, capital expenditure and funding costs (including the opportunity cost of non-debt funding), consistent with the Council's Rates Policy which explains that "Targeted Rates are charged to fund both operating **and capital expenditure**" (emphasis added).¹

However, the Council's financial information shows the targeted rates do little more than cover operating expenditure, leaving capital expenditure largely funded from general rates (and / or debt, repayment of which will ultimately also be funded from general rates, absent a specific mechanism to achieve a different outcome). Consequently, Esk Hills residents are being asked to fund a significant portion of the Council's capital costs for services not provided us by Napier City.

The Attachment sets out excerpts from the Council's Annual report for 2022/23, showing the sources of funding and expenditure for stormwater, wastewater and water, with key totals summarised in the table overleaf. In summary:

- Total operating funding exceeded operating expenditure by \$3.6m, with \$2.3m of this surplus attributable to wastewater. The Council also collected \$4.3m from parties other than existing ratepayers, providing \$7.9m in total to cover capital expenditure.
- However, total capital expenditure was \$16.9m, with \$15.2m relating to the replacement of existing assets and improvement of the level of service, all of which was for the benefit of ratepayers, leaving a shortfall of \$9m to be funded from sources other than targeted rates.
- Revenue from general rates, uniform annual charges and rates penalties totalled \$50.3m in 2022/23. I cannot see a breakdown of this into its component parts, but I understand revenue from the uniform annual charge was in the vicinity of \$10m, leaving revenue from general rates of ~\$40m. If the shortfall in targeted rates revenue relative to capex was funded by an increase in targeted rates, consistent with policy, the average general rates charge would have been $9/40 = 23$ percent lower. Alternatively, if we were to use depreciation as a proxy for an appropriate annual contribution to capital costs, the shortfall in targeted rates would have been 6.6m, or 16 percent of general rates revenue.²

¹ <https://www.sayitnapier.nz/assets/Uploads/Rates-Policy.pdf> pp.3-4.

² The prospective financial information (PFI) made available alongside the Three Year Plan (at <https://www.sayitnapier.nz/assets/Uploads/Financial-Information.pdf>) show the Council is budgeting to fully recover its depreciation expense in 2024/25). Total projected targeted rates revenue in 2024/25 is \$36.4m and projected depreciation on the relevant assets is \$18.6m. The PFI does not contain sufficient information to be able to determine whether the Council is budgeting for the targeted rates revenue (and other non-ratepayer provided funding) to fully recover operating costs and depreciation (and a funding allowance on depreciated asset values), but some simple analysis suggests this is implausible: targeted rates revenue is ~\$10m higher than in 2022/23 and depreciation is ~\$4.2m higher, leaving an additional \$6m in revenue to fund what was a \$6.6m shortfall in depreciation recovery in 2022/23 and the (non-disclosed) increase in operating expenditure over the intervening period. It follows that there must still be a significant shortfall in the 2024/25 budget, and that the Council is necessarily budgeting to recover this shortfall through the general rates charge.

This analysis is indicative, based solely on the 2022/23 accounts, and there is a range of alternative ways of reasonably recovering capital costs over time. I note, however, that projected annual capital expenditure on water, wastewater, and stormwater over the next 10 years totals a little over \$400m, ranging from \$23 – \$51m per annum. Even if there were a considerable reduction from 2034 on, it is clear the Council needs to recover in excess of \$20m per annum in the targeted rates to come anywhere near to fully recovering annualised capital costs.³

Table 1: Wastewater, water and sewerage, 2022/23

	2022/23
Total operating funding	20,727.00
Operating expenditure	17,167.00
Net operating surplus	3,560.00
Subsidies and development / financial contributions	4,328.00
Funds available to fund capital expenditure	7,888.00
Total capital expenditure	16,860.00
Total depreciation	14,461.00
Shortfall relative to capex	8,972.00
Shortfall relative to depreciation	6,573.00

Left unaddressed, Esk Hills residents, together with other ratepayers not provided with water, wastewater or stormwater services by Napier City Council, will be paying the Council for a significant portion of the cost of services we do not receive. The Council has at least two options available to redress this situation:

1. Revisit the approach to setting the targeted rates to ensure the assessed rates comply with the Council's Rates Policy, by fully recovering the annualised cost of capital expenditure.
2. Adjust the rating differential for residents who do not receive one or more of the targeted services to fully offset the amount currently recovered through the general rate. The analysis presented above suggests the required differential is a discount of at least 15 – 20 percent, prior to any further adjustment for other services not provided to Esk Hills and similarly positioned ratepayers, including streetlights, footpaths and verge mowing.

I wish to present this submission in person.

Thank you.

³ As noted in passing above, the Council should also be recovering a capital charge on the relevant assets to fully cover its costs, with there being a plethora of information available (for example) on the Treasury's website which explains why this is required even for non-profit entities.

Peter Goss

Submission: 708	Hearing: No	Attachment: No
Full Name: sharon Dorman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
We are writing in regards our large rates increase of over 100 percent on our property in Esk Hills You may not be aware but the Esk Hills Rural Residential Subdivision is a 100km/hr zoned suburb with no street marking, no street lighting, no footpaths, no sewerage system, no water supply (which is supplied by HDC and metered), no mail delivery, no courier delivery, no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links. We actually dont feel like a part of Napier at all as it seems the Council see to forget the rural people On our section we also collect all of our rainwater and stormwater to tanks situated on our property. There is adequate permeable area as NCC dictated that no more than 10% of our total land area could be non-permeable surface. We also, as residents of the Esk Hills Residents Society, pay levies that contribute to the upkeep of reserves and walking tracks and a tennis court in the subdivision that are available to all visitors to our little slice of heaven. The QV on our property has gone up 38		

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<p>percent. Meanwhile your rates increase has gone up 110 percent. The Major and the councillors have kept repeating we dont set the rates its all from the amount set by QV. So can someone please expalin why our rates have gone up a hell of lot more than the QV increse. We just are asking for a fair deal. When we went to the clive square meeting with the NCC councilor we were told several times it is a wealth tax. We are starting to believe this and find this highly unfair just because we live in a nice house we get penalized. Meanwhile other nice areas like Hospital Hill are not getting hit with these huge rates increases.. This we believer is Gross inequities that are proposed for Rural Residential Property holders (which we are) considering we get stuff all from the council in the way of services. Can the council please look at the velow requests and question · Set a max increase of 50% on our rates. · The limited services provided to Rural Residential Properties. why dont we get the same as city dwellers? · Why is there an inclusion of a storm water rate that has not been part of any consultation process. We as a society operate five detention dams which significantly reduce peak water flows and which we maintain at our own cost. We have not previously been charged for this. · The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.</p>	
Officer comments:	<p>The timing of the Three Year Plan has almost coincided with the final audit and approval by the Office of the Valuer General for the 3 yearly revaluation of property in Napier. This valuation was completed in October 2023, but a backlog of work by the OVG caused a delay in the final audit. A review of your property identifies a revaluation of your Land Value of approximately 114% (versus the Napier average of 24%). As the general rate is based on Land Value, this is the most significant contributor to your rates. The Land Value has increased due to your property being part of a highly desirable part of Napier - this has been reflected in recent sales prices for the area. Residents of Esk Hills are charged a targeted rate for services/utilities provided to those properties only. Services such as the roading network are part of the general rate and available to anybody who chooses to use them. The stormwater rate is a targeted rate, but not a "front of gate" service. Residents of Esk Hills benefit from the wider stormwater network. Please also note that the change is stormwater is due to an update in maps, not a change in policy. Most rates are based on property values; as such they may be viewed as a tax on property - this is a fundamental factor in the Local Government (Rating) Act, and one that councils around New Zealand must follow. Given that your asset has appreciated significantly, this will reflect the increased share of rates applicable to your property. With regards to the services that council provides, this is available to everybody in the community and visitors to Napier. There is no obligation to use those services, but they are available to the community and funded on that basis.</p>
Additional comments	
No comments added	
Additional officer comments	

Submission: 709	Hearing: No	Attachment: No
Full Name: Liam Farris	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
If the Council's social housing villages are sold, these tenants may not have anywhere to go. Many of them are in social housing because they have health issues and cannot work, i.e. are surviving on Supported Living etc. Kainga Ora is obviously not able to fill this need at this point because their new builds will take some years to complete. If an alternative can be found, e.g. in partnership with other community or private entities, then I would be OK about selling the Council's social housing villages, but otherwise no.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
We will have an increasing percentage of an aged population over the next decades and I think this will be important to address.		
Officer comments:		
Building up our community resilience		
I would want to see the costing of a Disaster Recovery Rate and how this figure was arrived at. The 2020 floods showed that certain emergency contingencies hadn't been maintained properly (e.g. the water pump station where diesel fuel was not onsite to get it running quickly) - there was a sense that Council had spent rather more money and attention on the CEO's salary than emergency preparations. We've since learned that the stopbanks around the Tutaekuri and Ngaruroro Rivers weren't up to the job. I always thought that rates were paid in part to put these safety things in place in order to ensure that local residents and businesses are protected as much as possible from events like Gabrielle. It seems that not as much investment has been made in recent years on this side of things, and I would like to ask what WAS invested in and what was not, and the reasons why. With our being a coastal town vulnerable to extreme weather events, we need to ensure for our future that good protections and emergency responses are in place. I realise that this may cost more - hence a public discussion around this, with all the numbers put on the table with explanations, would be helpful. I would add that if I don't see significant steps made towards this in the nearish future, I will probably look at moving away from Napier, and I don't think I would be the only one feeling like this. Besides the risk of losing lives, people could lose everything they've worked for (not all of us can afford full insurance).		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
I'd want to know what services you're planning to increase charges over 5.6% for, and what the likely increases are to be, before I could comment.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
I would like to first see the projected costings for each option before making a decision. These costings should be made available to the public so that we can be properly consulted and have our input into the final decision.		

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Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 710	Hearing: No	Attachment: No
Full Name: Lesley Clarke	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The council should not be responsible for housing people. They should sell all their housing especially in Ahuriri where they are located on prime land which generate alot of money to work on infrastructure which is their job.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Sell land that gets poor return for it's value, such as all the leasehold land in Ahuriri		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 711	Hearing: Yes	Attachment: No
Full Name: Andrew Torrens	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
This should be strongly considered as a more targeted option to minimise general rate increases.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
This facilities should be managed as businesses. If they are making an operating loss Council should strongly consider selling them.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Council need to take the lowest cost option in completing the strengthening. The current scope and costs are unsustainable in the light of the rates increases required to fund them.		
Officer comments:		
Additional comments		
Council need to revisit the zoning for targeted stormwater rates, as this currently appears to be a cash grab. Council need to consider a maximum rate increase, rather than the current inequitable increases being faced by many. NCC are showing through their plan that they are working above the minimum on many projects that are not targeted simply providing fit for purpose assets, and driving unsustainable rates increases for the general public.		
Additional officer comments		

Submission: 712	Hearing: No	Attachment: No
Full Name: Howard Reese	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Lease or sell those assets. If Kennedy Park Resort cannot make a profit after all the years of operation, why flog a dead horse. A privately run company could do better than the way councils try to operate with too many voices in the mix. The same as for Ocean Spa and the Conference Centre. Councils like Govt are not generally known as good business operators.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Too much money has already been wasted on consultants to now not go ahead. BUT maybe a lot more consultation with the rate payers. The need is for a building NOT A MONUMENT.		
Officer comments:		
Additional comments		

Emmerson Street . Leave is, Do the URGENT needs of the city. Clean drinkable WATER as promised. . Storm water drainage. Creeks and waterways cleaned on a more regular basis. New and updated controls for storm water pumping and communications. Council has some very well respected experts in various departments. Give those who know , the opportunity to do their jobs, without the clutter of those who can only stand in the way of good sound practise and real management.

Additional officer comments

Submission: 713	Hearing: No	Attachment: No
Full Name: Heather Bell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I wish to support the submission made by Andrew Pearce, 32 Kaiangaroa Place Bay View Napier 4104. I have asked Dr Pearce and Joe McAleese, 18 Kaiangaroa Place, Bay View, Napier 4104, to speak to the submission on my behalf.		
Additional officer comments		

Submission: 714	Hearing: Yes	Attachment: No
Full Name: Jaclyn Hankin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Council need to consider all options for minimising rate increases for all.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Council need to be maximising return on all investments they make to ease burden on the rate payer. Creating a new subsidiary will increase administration costs without a change in outcome.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Council need to strongly consider this as a more targeted way of revenue than excessive general rates increases.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
These investments need to be run as businesses. Sustained operating losses should not be allowed. If the businesses can not be profitable Council should sell them.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Council should return to their owned buildings to minimise operating costs, however Council should be minimising the scope of the project in order to reduce the proposed rates increases.		
Officer comments:		
Additional comments		
Council need to reconsider zoning of the targeted stormwater rate. Council need to consider capping rate increases to make it more sustainable for the general public to fund these. Rating of rural residential properties should be reconsidered in the light of the limited services provided to these properties.		
Additional officer comments		

Submission: 715	Hearing: Yes	Attachment: No
Full Name: Sera .	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
This must be sustainable to both the tenants and ratepayers. Costs and delivery should be reviewed regularly to ensure the approach is fit-for-purpose and offers value for money for both tenants and ratepayers. This point aligns with the community outcomes of Financially Sustainable Council, A Resilient City, Spaces and Places for All and Nurturing Authentic Relationships.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
"It's very clear from the Inquiry's findings and recommendations that the existing Bill does not go far enough or elicit the system-wide change to deliver the robust, fit-for-purpose emergency management framework that New Zealand needs," Minister Mitchell says. "It is my intention to introduce a new Bill this term, alongside making system improvements that do not require legislative change. Central Government's new Bill will be introduced and will help to confirm local government requirements and funding options. Also refer to the Report of Government Inquiry into the Response to the North Island Severe Weather Events which mentions increased funding from Central Government and having national systems in place. These points align with the community outcomes of Financially Sustainable Council, A Resilient City and Nurturing Authentic Relationships.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
The Prosperous Napier report Doc ID 1713691 advises that Option 2 is unlikely to be fully mandated to protect the asset value base, or provide a consistent return to Council over time but appears to provide no evidence on how this conclusion was reached. The supporting document Report from the Officer of the Auditor General Governance and Accountability of CCOs advises Christchurch City Council has made significant profits as a Council Controlled Trading Option (CCTO), (it is a larger Council than Napier) and provides no other figures on profit. Council could consider Option 2 as a more affordable option to the community and then determine over time if moving towards creating a CCTO is a viable option for Council and the community. This point aligns with the community outcomes of Financially Sustainable Council and Nurturing Authentic Relationships.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
Policy Planning - Request to Change District Plan Proposed \$31,680 as well as Alteration and Removal of Designations - are these notified or communicated to adjoining and affected landowner owners? If not, good practice should be for the applicant and/or Council to communicate with them as a matter of public interest. Council could consider if some services should be more user-pays rather than funded by the community, especially if the community is paying for something that the majority are not benefiting from. Council could liaise with their current staff and the community for ideas on how various facilities and areas of Council could become more financially sustainable or avenues to obtain additional funding that have not already been explored e.g. grants, hiring out facilities, community group support etc. This could contribute to less general rates required to support these and would have a flow on affect for ratepayers and the city. Council could consider having different fees and charges for residents (Hawke's Bay Locals) and tourists in facilities (e.g. currently		

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occurring in National Aquarium of New Zealand). Council could consider if the proposed Fees and Charges for 2024/25 could impact the entities use or community in a negative way by charging for a cost that was previously free e.g. General Spectators at the Napier Aquatic Centre. Council used to provide a wider range of free or low-cost activities to the public. A lot of these have been replaced by user-pays facilities and are becoming increasingly unaffordable for many in the community, which is in turn affecting these facilities. These points align with the community outcomes of Financially Sustainable Council, A Resilient City, Spaces and Places for All, Nurturing Authentic Relationships and A Great Visitor Destination.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Council could consider consulting with existing staff around a hybrid working option whereby staff could work from home on set days to reduce the footprint required to house staff, reducing costs to Council, their staff and the community. The Library Tower could then have additional capacity to house other community items. These points align with the community outcomes of Financially Sustainable Council, A Resilient City, Spaces and Places for All and Nurturing Authentic Relationships.		
Officer comments:		
Additional comments		
Consider what Napier needs in a library and community centre (and confirm if a new library and community centre is required) - the money proposed could be set aside and could be able to be utilised elsewhere. Commercial facilities - explore new ideas so the financial performance of all facilities can be improved (not just Par 2 Mini Golf). Consider what Napier needs in an aquatic centre (and confirm if a new aquatic centre is required) - the \$75 million proposed could be set aside and could be able to be utilised elsewhere. Emerson Street Revitalisation - Stage 1 is covered by government funding which is great. Consider what Napier needs as part of Emerson Street Revitalisation under proposed Stages 2, 3 and 4 - the money proposed could be set aside and could be able to be utilised elsewhere. Council has mentioned within the consultation document that other priorities have come up or funding has been removed for some earlier plans. Council could consider that in the current climate, some of the proposals considered by Council may not be seen as a priority to their community and ratepayers. Although Council will only consider formal submissions on this process as per legal requirements, Council could also consider informal feedback from their community when making decisions on the Three Year Plan, which would be inkeeping of the Significance and Engagement Policy, and in particular, the wording below: In general, engagement, whether it is a statutory requirement or not, helps the Council understand varied points of view. This in turn enables the Council to make better decisions, and deliver better services for Napier, by reflecting the aspirations of mana whenua, residents, ratepayers, community groups and business. In the Draft Regional Land Transport Plan (RLTP) 2024-2034 Response from Hawkes Bay Regional Council - Asset maintenance backlog - would it be worth asset testing rather than relying on assumed figures. This would allow for better Forward Work Programmes (FWPs) and could save Council money - especially as the asset value information in this document is not available for Napier? This may have already been completed for some assets as noted Many of Napier's physical assets are over 50% through their useful life and we'll consider the condition of assets, so we know what to prioritise.		
Additional officer comments		

Submission: 716	Hearing: Yes	Attachment: Yes
Full Name: Andrew Pearce		Organisation: Kaiangaroa Residents Association
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I am submitting a revised version of my previous submission on rates increases		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
See above comment		
Officer comments:		
Building up our community resilience		
See above comment		
Officer comments:		
A new approach to managing Council's investments		
See above comment		
Officer comments:		
Reviewing our fees and charges		
See above comment		
Officer comments:		
A change to how we fund some tourist facilities		
See above comment		
Officer comments:		
Napier City Council office accommodation		
See above comment		
Officer comments:		
Additional comments		
<p>The attachment to this submission is a revised and updated version of the submission made by me on 22 April. Please replace that submitted document with the file attached here. I have a booking made to speak to this submission in the period 11.15 am to 12.45 pm on 27 May. I wish to retain that booking.</p>		
Additional officer comments		
<p>A lot of work has been put into the submission, and the level of consideration to finding an alternative solution is appreciated.</p> <p>In setting rates, Council determines how much it will cost to run the city (operating costs) and complete projects (capital costs) each year. Once those budgets have been set, rating policy is applied to determine how the cost will be spread across the city. Roughly defined, it is a tax on property to benefit the community of Napier.</p> <p>In determining this property tax, two factors always need to be kept in mind.</p>		

1. When creating/changing rating policy, it must always comply with the Local Government Act and Local Government (Rating) Act.
2. Any changes to rating policy (e.g. new rates or changes to how a rate is defined) need to be publicly consulted on before any final decision is made.

With regards to the proposed rates for 2024/25, a Resilience Rate is being proposed and consulted on as part of the Three-Year Plan. All other rates remain unchanged.

Future Rates Increases

The submission regularly references a 4.6 times ratio (mean value increase in rates for Kaiangaroa Place versus the mean for the city). Based on the information in the submission, this is a 4.4 times ratio (105.2/23.7). The submission assumes that increases in rates occur on a straight-line basis for the rates each year (i.e. 4.4 x 10%, then 4.4 x 8%). This is incorrect. Depending on the budget for each component of rates (e.g. water, waste, general), this will differently impact how rates are applied for each property. A proposed 10% increase in total rates doesn't automatically mean a 10% increase for each property. It also doesn't mean an increase of 10% for each rates component. Inflation, planned capital projects and other factors will determine if, and how much, each component will increase on an annual basis. It is the sum of all activities across Council that is expected to increase by 10%.

Targeted Rates versus General Rates

It is important to note that Kaiangaroa Place is part of a wider community. As part of that community you enjoy that benefit of public street lighting, roading, that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. These amenities are not a "front of gate" service. Put another way, there is no "proximity discount" to general public services.

Where specific services (e.g. waste removal) are provided, then targeted rates are charged accordingly. The submitter should also be reminded that they live on a private road (which is clearly marked at the entrance to that private road), so rubbish collection from the property gate is not possible.

Stormwater Rate

Prior to the Revenue & Financing Policy review in 2021, stormwater was charged to all properties via the General Rate. With the prior Government introducing water reform and the transfer of water assets to a separate entity, Council needed to separate out any water-related charges to assist with the transfer. As such, storm water was removed from the General Rate and a targeted rate created based on service area (excluding Rural properties).

The storm water rate is applied to fund maintenance of the wider storm water network. Changes to storm water from 2021 are due to maps being updated to reflect the actual coverage area (including new subdivisions). Storm water is not a "front of gate" service. Kaiangaroa Place is serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Kaiangaroa Place and the surrounds who may venture beyond their property. It is not a cost purely for the removal of water from a property.

Increasing the UAGC

The submitter correctly referenced Council having a 30% maximum limit (as per s.21 of the Local Government (Rating) Act). However, s.21 refers to all targeted rates set on a uniform basis (excluding water and sewerage). Were Council to increase the Uniform Annual General Charge (UAGC) to \$1,100 as proposed, NCC would be at approximately 35% as per the s.21 test. This is partly due to the Resilience Rate of \$2.16m already being proposed in 2024/25. Impact of Proposed Change to UAGC on Sample Rates Fixed rate charges benefit higher value properties. Variable charges benefit lower value properties. The General Rate is made up of two components, one being variable and one being fixed (the UAGC).

Current indicative rates

Differential Category	Land Value	Capital Value	Rates 2023-24	Rates 2024-25	Change \$	Weekly Change \$	Change %
Residential							
Average Value & Land Value	380,000	785,000	2,992	3,642	650	12.50	21.7%
Average Value - above average LV movement	450,000	785,000	3,099	4,031	931	17.91	30.0%
Low Value residential	220,000	495,000	2,210	2,819	609	11.71	27.5%
Parklands Residential	460,000	1,040,000	3,158	4,092	934	17.96	29.6%
Te Awa Residential	345,000	860,000	2,995	3,510	515	9.90	17.2%
Bay View Residential	370,000	570,000	2,920	3,523	602	11.59	20.6%
Ex Rural Residential (City fringe)	870,000	1,390,000	4,794	6,065	1,271	24.44	26.5%
Commercial / Industrial							
Other Commercial Average	1,126,000	2,155,000	13,775	17,453	3,678	70.74	26.7%
CBD Average	771,000	1,463,000	11,318	14,383	3,065	58.95	27.1%
Industrial Average	936,000	1,774,000	13,012	14,131	1,119	21.52	8.6%
Bay View Average Commercial	473,500	855,500	6,980	7,556	576	11.09	8.3%
Rural Average Commercial	457,200	1,610,600	7,031	7,446	415	7.98	5.9%
Rural							
Average Rural	1,832,800	2,320,400	7,147	7,991	844	16.24	11.8%
Rural Residential							
Bay View Average	375,400	782,700	2,801	3,008	208	4.00	7.4%
Other Rural Residential in Stormwater area	457,500	875,900	2,815	3,070	255	4.90	9.1%
Other Rural Residential outside Stormwater area	457,500	875,900	2,505	2,811	307	5.90	12.2%

Indicative rates with UAGC of \$1,100

Differential Category	Land Value	Capital Value	Rates 2023-24	Rates 2024-25	Change \$	Weekly Change \$	Change %
Residential							
Average Value & Land Value	380,000	785,000	2,992	3,795	803	15.44	26.8%
Average Value - above average LV movement	450,000	785,000	3,099	4,108	1,009	19.40	32.6%
Low Value residential	220,000	495,000	2,210	3,144	933	17.95	42.2%
Parklands Residential	460,000	1,040,000	3,158	4,159	1,001	19.25	31.7%
Te Awa Residential	345,000	860,000	2,995	3,700	705	13.56	23.5%
Bay View Residential	370,000	570,000	2,920	3,686	766	14.73	26.2%
Ex Rural Residential (City fringe)	870,000	1,390,000	4,794	5,693	898	17.27	18.7%
Commercial / Industrial							
Other Commercial Average	1,126,000	2,155,000	13,775	15,063	1,288	24.78	9.4%
CBD Average	771,000	1,463,000	11,318	12,933	1,615	31.06	14.3%
Industrial Average	936,000	1,774,000	11,074	12,193	1,119	21.52	10.1%
Bay View Average Commercial	473,500	855,500	6,980	6,796	-184	-3.53	-2.6%
Rural Average Commercial	457,200	1,610,600	7,031	6,731	-300	-5.76	-4.3%
Rural							
Average Rural	1,832,800	2,320,400	7,147	6,880	-267	-5.13	-3.7%
Rural Residential							
Bay View Average	375,400	782,700	2,801	3,207	406	7.81	14.5%
Other Rural Residential in Stormwater area	457,500	875,900	2,815	3,188	374	7.19	13.3%
Other Rural Residential outside Stormwater area	457,500	875,900	2,505	2,930	425	8.18	17.0%

If Council were able to increase the UAGC to \$1,100 per property, commercial property and properties in higher socio-economic areas would benefit at the cost of lower socio-economic areas. It is a perverse outcome. Some notable changes would include:

- Bay View Residential rates increase from 20.6% to 26.2%
- Low Value Residential rates increase from 27.5% to 42.2%
- Other Rural Residential in Stormwater Area increase from 9.1% to 13.3%
- Ex Rural Residential (City Fringe) rates decrease from 26.5% to 18.7%
- Ex Rural Residential (City Fringe) rates decrease from 26.5% to 18.7%
- CBD Average rates decrease from 27.1% to 14.3%
- Average Rural rates decrease from 11.8% to -3.7%

Capping Rates Increases

The submission proposes a cap of 33% (per property) on rates increases. On paper this is a reasonable suggestion. However, the application is more complex.

Increases in rates over 33% for some properties is due to property revaluations (as the allocation of rates is based on registered property valuations). The increase in property values is a byproduct of the desirability of premium land by the market. It means that the asset is worth more money.

Council should not provide rates relief due to short-term market movements that benefit the owner through an increase in the value of their property asset. Further, there are unintended consequences with passing the balance of rates on to other properties, as it may affect other properties that were below the 33% threshold. In this proposal, properties that have a lower revaluation change are required to fund owners who have had a higher appreciation in their assets.

The submission also suggests that "...there may need to be a very small increase in the rating factor for General rates to compensate for the proposed cap on rates increases." The General Rate is based on the amount budgeted by Council. Once the UAGC is determined, the balance is calculated across each property by a rating factor so the result should be $\text{Budget} = \text{General Rate} + \text{UAGC}$. Any change in the General Rate factor may mean that Council over-collects or under-collects on the budgeted amount. The budgeted amount required determines the rating factor, not the other way round.

Please note that where Council amends a policy that will materially impact on rates for certain property classes or groups of properties, phasing is used to smooth the effect. This occurred when a full review of the Revenue & Financing Policy and associated rating system was amended in 2021. In this instance, phasing is not appropriate, as the proposed Resilience Rate applies to all rateable property units as a fixed rate.

Decision Making

In referencing s. 82A of the Local Government Act 2002, the author declares "...that Napier City Council has not, in the consultation document, made publicly available an analysis of the reasonably practicable options for achieving its rating revenue requirements for 2024/25 and subsequent years."

Section 82A contains the following:

82A Information requirements for consultation required under this Act

- (1) This section applies if this Act requires a local authority to consult in accordance with, or using a process or a manner that gives effect to, the requirements of [section 82](#).
- (2) The local authority must, for the purposes of [section 82\(1\)\(a\) and \(c\)](#), make the following publicly available:
 - (a) the proposal and the reasons for the proposal; and
 - (b) an analysis of the reasonably practicable options, including the proposal, identified under [section 77\(1\)](#); and
 - (c) if a plan or policy or similar document is proposed to be adopted, a draft of the proposed plan, policy, or other document; and
 - (d) if a plan or policy or similar document is proposed to be amended, details of the proposed changes to the plan, policy, or other document.
- (3) In the case of consultation on an annual plan under [section 95\(2\)](#), instead of complying with subsection (2), the local authority must prepare and adopt a consultation document that complies with [section 95A](#).
- (4) Nothing in this section applies where the special consultative procedure under [section 83](#) is required to be used.
- (5) Nothing in this section limits the application of [section 82](#).

Section 82A: inserted, on 8 August 2014, by [section 24](#) of the Local Government Act 2002 Amendment Act 2014 (2014 No 55).

The submission misinterprets this legislation. The legislation is referring to the activities and the change in activities that are proposed, not the proposed change to rates charges. Rates for each property are a by-product of the proposed activities, not the other way around.

For the current consultation, the only rating matter that is proposed is the Resilience Rate. Details of the options around this rate have been included in the proposal, which satisfies section 82A.

The Three-Year Plan consultation information meets the section 82A requirements through describing the activities as proposed and the impact that these proposed activities will have on the finances of Napier City Council. A section is included that contains details on the proposed rates for the city and the impact that these rates will have on a selection of properties with average characteristics. In addition to the Three-Year Plan consultation information, a rates calculator has been provided to show the impact that the proposals may have on individual properties. With regards to s.82A(2)(b), options for each of the consultation items have been included in the consultation information, with analysis of the impacts these will have.

Final Comment

In setting rates each year, Council looks at the impact on ratepayers, such as affordability, and tests the limited levers available (within the law and current policies) to see if there is a “best fit” for the wider community. With the cost of running the city increasing significantly, all property owners need to contribute. If one property pays less, then another must pay more (and vice versa). Council cannot be subject to changes in short-term economic factors, that is, land revaluations, when developing long-term policy for the city. Although well-considered, Council would not legally be able to increase the UAGC to the amount recommended in this submission. As identified, there are also several unintended consequences in doing so and then further “smoothing” the rates.

Attachment:

SUBMISSION ON THREE-YEAR PLAN 2024-27, NAPIER CITY COUNCIL

Revised 26 April 2024

Made by Andrew Pearce, Kaiangaroa Place, Bay View

1251

For and on behalf of:

J McAleese
D and M Goldie
K Blair
K and J McGrail
L and M Hayes
H Bell and A Olsen
R and P Bullock
A and K Pearce
J Weber
C and R Jennings
D and R Cooper

SUBMISSION ON NAPIER CITY COUNCIL PROPOSED RATES CHANGES FOR 2024/25 REGARDING 32 KAIANGAROA PLACE AND ADJACENT PROPERTIES ON KAIANGAROA PLACE.

We, as residents of Kaiangaroa Place, Bay View, broadly accept that significant rates increases are needed to generate sufficient revenue for Napier City Council to deal with the issues that are raised in the Draft Three-Year plan.

Our individual and collective concern is about the extreme, highly differential, rates increases proposed for our properties, which we believe are out of all proportion to the increases proposed elsewhere in Napier City, and will likely be financially unsustainable for some residents.

We make specific proposals about how our concerns might be remedied within the context of broadly maintaining the revenue for Napier City to achieve its proposed three-year plan.

KEY ISSUES REGARDING THE PROPOSED RATES INCREASES

- 1) The proposed 2024/25 rates increases of 114% for Kaiangaroa Place (used as a specific example in this submission), and an average increase of 105% for properties 18-36 Kaiangaroa Place, are shown in Table 1 below.

TABLE 1
Kaiangaroa Place, Bay View, Rural Residential Zone – proposed rate changes for 2024/5

		2023/24				2024/25		
	Land val \$k	Cap val \$k	Rates	Land val \$k	Cap val \$k	Rates	\$ change	% change
18	780	1,790	\$4,112	1,400	2,830	\$8,272	+\$4,153	+101%
20	455	1,140	\$2,833	910	1,910	\$5,798	+\$2,965	+105%
22	580	1,400	\$3,304	890	1,950	\$5,726	+\$2,422	+73%
24	455	940	\$2,823	910	1,750	\$5,745	+\$2,922	+104%
26	500	1,140	\$2,998	1,000	1,970	\$6,203	+\$3,205	+107%
28	500	980	\$2,989	950	1,750	\$5,916	+\$2,927	+98%
30	550	1,220	\$3,185	1,100	2,380	\$6,767	+\$3,583	+112%
32	475	1,150	\$2,905	1,000	2,000	\$6,255	+\$3,310	+114%
32A	420	420	\$2,599	950	1,800	\$5,993	+\$3,394	+130%
34	620	1,570	\$3,456	1,200	2,480	\$7,230	+\$3,744	+109%
36	660	1,300	\$3,590	1,250	2,150	\$7,332	+\$3,742	+104%
Local	average	increase						+105%
Napier	average	increase						+23%
Ratio	Local to	NCC	average	increases				X 4.6

The proposed increases in 2024/25 for our Kaiangaroa Place properties, individually and collectively, are unjustifiably large and grossly inequitable in the context of:

- an average 23% rates increase for the whole of Napier;
- average rates increases ranging from 17% to 30% for the seven categories of Residential properties as shown in the table “Examples of proposed rates...” on page 36 of the NCC Consultation Document; and
- average rates increases of 7.4% to 12.2% for the three categories of Rural Residential properties also shown in the table “Examples of proposed rates ...” on page 36.

The proposed 2024/25 rates increase for Kaiangaroa Place is 5 times the 23% average increase for Napier as a whole, and 15.5 times the 7.4% average increase for Bay View Rural Residential.

The average proposed 2024/25 rates increase for 18-36 Kaiangaroa Place is 4.6 times the average increase for Napier as a whole, and 14 times the average increase for Bay View Rural Residential.

There can be no justification for differential rates increases such as these among property owners in different parts of Napier City. Napier City Council should not, like Pontius Pilate, “wash its hands” of these inequities by adopting the position that this is simply an outcome of the recent large increase in land values, especially for rural residential land where that increased value can not be monetised either by productive activities, or by the addition of another rentable dwelling or by subdivision, both of which are prevented by Napier City's District Plan rules.

2) Forecast rates increases of 10% in 2025/26, and a further increase of 8% in 2026/27 on average for the whole of Napier, result in further grossly inequitable increases for the properties at Kaiangaroa Place.

At first read, it would appear that the 4.6 x ratio between average increases in Napier as a whole and those in Kaiangaroa Place in 2024/25 will also apply to these forecast increases for 2025/26 and 2026/27.

As shown in Table 2A below, over the three years, if that 4.6 ratio applies to later years the rates for 32 Kaiangaroa Place would more than double from 2023/24 to 2024/25, then become more than 3 x 2023/24 in 2025/26, and well over 4 x 2023/24 for 2026/27. Similar changes would apply to all of properties 18-36 Kaiangaroa Place.

These successive disproportionate increases in rates would literally “double-down”, and “double-down” again on the 2023/24 rates, exacerbating the gross inequities of the proposed rates increases for 2024/25.

TABLE 2A
32 Kaiangaroa Place, Bay View Rural Residential Zone - Forecast rates changes for 2025/26 and 2026/27 if the 2024/25 difference from the Napier average continues

Rates	forecast	2025/26	+10%	X 4.6	=> 46%	local	increase	
		2026/27	+8%	X 4.6	=> 37%	local	increase	
# 32	rates	2023/24	2024/25	change	2025/26	change	2026/27	change
		\$2,905	\$6,215	+ 114%	\$9,074	+ 46%	\$12,431	+ 37%
Versus	2023/24		+ 114%		+ 312%		+ 428%	

Mayor Wise and Councillor Browne explicitly stated at a public meeting in King George Hall, Bay View on 24 April that the forecast increases of 10% in 2025/26 and 8% in 2026/27 would apply to all properties within Napier, thus the actual percentage increases adopted in plans for those years will apply to all properties . We seek reassurance that this assertion is correct.

If that assertion is correct, the impact on rates for 32 Kaiangaroa Place, as an example, is shown in Table 2B, which shows the comparative cumulative effects on rates for 32 Kaiangaroa Place and for a typical property in Napier (average of 6 Residential groups, page 36) with similar 2023/24 rates, if the 10% and 8% increases in 2025/26 and 2026/27 applies to each.

TABLE 2B
32 Kaiangaroa Place, Bay View Residential Zone – if the Napier-wide increases apply for 2025/26 and 2026/27, compared with Napier City Average of 6 Residential Groups)

# 32	rates	2023/24	2024/25	change	2025/26	change	2026/27	change
		\$2,905	\$6,215	+ 114%	\$6,837	+ 10%	\$7,383	+ 8%
Versus	2023/24		+ 114%		+ 135%		+ 154%	

Napier	Average	\$2,880	\$3,542	+23%	\$3,897	+ 10%	\$4,208	+ 8%
Versus	2023/24		+ 23%		+ 35%		+ 46%	

The more than 3-fold difference between the cumulative increase for the Napier average and Kaiangaroa Place remains grossly inequitable, and for some residents will remain financially unsustainable.

3) Our properties on Kaiangaroa Place, and other Rural Residential properties in Bay View, currently receive a differential rating that reduces the General Rates rating factor by 10% . For 32 Kaiangaroa Place, with 2023/24 General rates of \$1,730 (after deduction), that differential provides a reduction in rates of less than \$200.

This level of differential rating comes nowhere close to compensating for the rates-funded services that are not provided to Kaiangaroa Place, and probably for other Rural Residential properties in Bay View.

In Kainagaroa Place, the property owners own and maintain:

- the road surface, stormwater kerb and channel system, a sediment-detention pond for stormwater, and the verges of the private road access;
- the drinking water storage and distribution system, including the cost of pumping water to hill-top storage tanks;
- a stand-alone fire-fighting water supply in storage because we have no pressurised water supply, distribution system or hydrants for fire- fighting.

Properties 18-36 Kaiangaroa Place each pay \$1,200/year to a local residents association to fund these services which are provided for from general rates to other ratepayers.

In addition, Kaiangaroa Place has no street lighting, and neither refuse nor kerbside recycling are collected at the property gate as they are elsewhere.

This lower level of services, which is nowhere near compensated for by the \$200 (10%) general rate rating differential, makes the huge proposed rates increases even more unreasonable and inequitable. The differential rating reduction should be increased to achieve a rates reduction in the order of \$1,200/year to fairly compensate property owners for the cost of self-providing services that other properties receive from rates

4) The rates calculator on the Council's website shows, for 2024/25, a stormwater rate of \$565.80 for Kaiangaroa Place. Similar amounts are forecast for other Kaiangaroa Place properties. We submit that this stormwater rate is improperly applied to our properties in the rates calculator. No stormwater rate is included in the 2023/24 rates, nor for any previous year.

Properties on Kaiangaroa Place are restricted as to building coverage (c 5%) and required to comply with the stormwater neutrality requirements for Bay View of the Napier City Council Code of Practice for Subdivision and Development, as evidenced most recently by Conditions 3 and 8 of RMS 19061, approved by Council on 16 January 2020. Kerb and channel drainage of c 3600 m2 of road surface is diverted to an on-site stormwater and sediment detention pond. Other road surface of c 3000m2 is on flat land and drained to roadside grassy swales.

At a public meeting at King George Hall on 24 April, in response to a specific request regarding stormwater rating for Kaiangaroa Place, Mayor Wise gave an oral assurance that this rating proposal was incorrect and would be corrected. Accordingly we request that this improper rating proposal is reversed.

REMEDIES PROPOSED

We propose three reasonable and practicable means by which the gross inequities imposed on our properties in Kaiangaroa Place (and likely on some other rural Residential Properties in Bay View) could be significantly reduced:

- 1) **Increasing the Uniform Annual General Charge (UAGC) substantially, and making revenue-neutral reductions in General Rates.** This would be significantly more fair and equitable than the current proposals in the Three-Year Plan;
- 2) **Significantly increasing the differential (reduction) in the General Rate rating factor for Bay View Rural Residential properties.** This would more fairly compensate for the services that are not received but are paid for directly by residents in addition to rates; and,
- 3) **Setting a cap on the maximum rates increase in any year for any property.**

Further, we specifically seek:

- 4) **Removal of the incorrect application of stormwater rating to our properties.**

We explore each of 1) to 3) above, and the combined effect, in more detail below.

Increasing the UAGC and making revenue-neutral reductions in the proposed General rates.

In 2015/16 the UAGC was \$340, and was 34% of the General Rate for Kaiangaroa Place. At that time, and earlier, Napier City had a reasonably equitable rate-setting combination of its UAGC, General Rates, and fixed charges.

For 2024/25, the proposed UAGC is \$538 and is 12.5% of the General Rate of \$4,275 proposed for Kaiangaroa Place. We submit that the UAGC is now far too low as a proportion of both General rates and total rates, and that this unfairly imposes too much of the rate-gathering burden on General rates based on land value.

We propose that the UAGC be approximately doubled to \$1,100 to more evenly spread the burden of rates. We further propose that the rating factor for General rates be adjusted from that proposed in the draft 3-year Plan, such that the combined changes in UAGC and General rate will be broadly revenue-neutral for the proposed 3-year plan.

Below, we analyse the likely impact of our proposals on the average rates for each of the seven categories of Residential property, and for the three categories of Rural Residential properties, that are used in the table "Examples of proposed rates..." on page 36 of the Consultation document.

Table 3, below, shows: a) the average proposed Total rates increase for each category; b) the plan-proposed increase in fixed charges and UAGC; c) the average proposed increase in General rates (Total increase less plan-proposed increases in fixed charges); and, d) the revenue-neutral average change in General rates required if the UAGC was increased from \$538 to \$1,100.

TABLE 3

Effect on required General Rates (on average) if UAGC is increased to \$1100

Residential	Average Total rates change as proposed \$	Change in fixed charges and UAGC \$	General rate change (\$)	Required General Rate change (\$) if UAGC is increased to \$1,100 (+\$562)
Average value and land value change	650	195	455	-107
Average value and above average LV change	931	195	736	174
Low value residential	609	195	414	-148
Parklands residential	934	195	739	177
Te Awa residential	515	195	320	-242
Bay View residential	602	195	405	-155
Ex rural residential	1271	195	1076	514
Rural Residential				
Bay View average	208	195	13	-549
Other RR in stormwater zone	255	195	60	-502
Other RR outside stormwater zone	307	195	112	-450

In broad terms, Table 3 indicates that if the UAGC was increased to \$1,100 per property (i.e. \$582 is shifted from General rates to UAGC) the rating factor for General Rates would not need to be increased for 2024/25.

Within the limits of this “average by groups” approach (adopting what Council has used to explain proposed rates increases), four of these groups of Residential properties would be “overpaying” General rates by \$100-240 on average, and two would be “underpaying” by around \$175 on average, if the UAGC was increased to \$1,100. Depending on the number of properties in each example group, the net effect appears to be close to zero for Residential properties. The exception is the Ex-rural residential group, which is presumably small. We therefore submit that the UAGC should be increased to \$1,100/year and that the rating factor for General rates remain unchanged from that for 2023/24, as this will achieve the revenue required for the three-year plan in a significantly more equitable manner than the currently proposed General rate increases on Land value. It may be that the rating factor would need a very minor adjustment, either up or down, to achieve revenue neutrality. That would be within the intention of our submission.

Increasing the differential rating (reduction) for Rural Residential properties

Table 3 shows that if the UAGC was increased to \$1,100 as we propose, Rural Residential properties would be “overpaying” General rates on average by \$450-550. This would justify a significant increase in the differential (reduction) applied to the current rating factor for General rates for Rural Residential properties.

For Kaiangaroa Place, as an example, a 30% reduction differential in the 2024/25 General Rates of \$4,050 (assuming the rating factor for 2024/25 remains unchanged from 2023/24) would be \$1,215. This closely matches the costs that each property owner in Kaiangaroa Place pays for services that would normally be provided from rates. We therefore submit that the rating differential on the General rate for Bay View Rural Residential properties should be increased from 10% to 30%.

The effect of our proposals on rates for Kaiangaroa Place as an example

Table 4 shows the combined effect of increasing the UAGC to \$1100, holding the rating factor for General rates at 0.40504 (as in 2023/24), and the rating differential for Rural Residential is increased to 30%. i.e. to 0.28352.

Table 4

Differential rating factor	0.28352 (30% reduction of 0.4050)
General Rate on LV of \$1,000,000	\$2,835
UAGC	\$1,100
Other fixed charges	\$1,390
(less incorrect stormwater rate)	(\$ -566)
Total	\$4,759
Increase from 2023/24	\$1,854 (64%)

A differential rating for Rural Residential of 30% and removal of the stormwater rate produces a significant reduction in the total rates increase for 2024/25 from 114% to 64%. But this is still 2.1 times the highest average increases of c 30% shown in the table on page 36 of the consultation document, and 2.8 times the Napier-wide average.

Even with the changes to UAGC and rating differential that we propose, the rates increases proposed for properties in Kaiangaroa Place remain disproportionate and inequitable. Additional remedies are thus required to achieve a more equitable outcome. Below, we propose a percentage cap on annual rates increases.

Setting a cap on annual rates increases

Increasing the proportion of rates generated from UAGC relative to General rates is undoubtedly a step in the right direction of more equitable rates in general. And, as shown above in Table 3, increasing the differential rating reduction for Rural Residential properties to 30% would be justified if the UAGC is increased to \$1,100 together with revenue-neutral reductions in General rates.

But even after taking these two steps, as Table 4 shows, the rates increases that would be incurred by properties on Kaiangaroa Place (and probably others in Rural Residential zones at Bay View) remain disproportionate to the increases proposed for almost everywhere else in Napier.

We therefore propose that in addition to increasing the UAGC to \$1,100, retaining the current rating factor for General rates at (or close to) the 2023/24 level, and a 30% differential rating reduction for Bay View Rural Residential properties (all of which will provide enduring more equitable rates), there should be a Cap on annual increases in rates for all properties, of 33%, for 2024/25, at least.

A 33% capped increase for Kaiangaroa Place properties would be 1.43 times the average increase for Napier as a whole in 2024/25, and 1.1 times the highest average increase for Residential properties (30%) for 2024/25 (as shown in the table on page 36 of the consultation document

Applying that cap to Kaiangaroa Place, as an example, would give a (capped) rate increase of 33% in 2024/25, 10% in 2025/26 and 8% in 2026/27 (compared to a 114% increase in 2024/25, 10% and 8% in 2025/6 and 2026/7. The cumulative rates increase over the three-year plan would be 158%, around 8% more than the cumulative forecast increases for Napier on average (146%).

A 158% increase in rates over three years is unpalatable, but we would accept that as reasonable when compared to a 146% increase on average for the whole of Napier.

We therefore submit that, in addition to the remedies proposed earlier in this submission, a cap of 33 % increase in any one year should be set for rates increases. This would provide a reasonable degree of equity during a period of substantial increases, while still allocating a greater proportion of rates to higher-valued properties.

Depending on the number of properties with rates increases for 2024/25 that exceed 33% (this number must be modest given the average increases shown in the table of page 36 of the Consultation document), there may need to be a very small increase in the rating factor for General rates to compensate for the proposed cap on rates increases. This would be within the intent of our submission.

We estimate that there are in the order of 200 rural residential properties in Bay View. Capping the rates increases for these properties to 33% would reduce the proposed rates for 2024/25 from around \$6,000, to around \$4,000 per property. The total reduction would in the order of \$400,000 revenue. A capped rates increases might also apply to another 200 properties in other parts of the city. If the total number was 400 properties, and on average the rates were reduced by \$2,000, the revenue reduction would be in the order of \$800,000 in 2024/25. To recover that reduced revenue, spread over 27,000 rateable units (March 2024 data), rates on all other properties would need to be increased by \$30/year or \$0.57c/week. We submit that this would be a reasonable, and reasonably practicable, measure to address the undoubted inequities in the currently proposed 2024/25 rates increases for properties such as ours.

Limitations on increasing the UAGC

The Local Government Rating Act 2002, S 21 (1) and (2) (a), sets an upper bound of 30% of total rates to be obtained from a Uniform Annual General Charge.

The "grand average" of the average total rates for the seven Residential groups of properties in the table on page 36 is \$3,929 for 2024/25. A UAGC of \$1,100 is 28% of that grand average total.

The "grand average" of the average total rates for the three Rural Residential groups of properties is \$2,963. A UAGC of \$1,100 is 37% of that grand average.

The "grand, grand average" total rates for all 10 groups of residential properties is \$3,466, and a UAGC of \$1,100 is 31.7% of that figure.

The proportion of rates raised by a UAGC of \$1,100 will be much less than 30% of the total rates when Commercial and Industrial and Rural Rates are included in the total rates collected.

Decision making

S 77 (1) (a) of the Local Government Act 2002 requires that "A local authority must [our emphasis], in the course of the decision-making process, –

(a) seek to identify all reasonably practicable options for the achievement of the objective of a decision".

We submit that the proposals made in this submission of: a) increasing the UAGC to \$1,100, b) not increasing (or only minimally increasing for revenue-neutrality) the rating factor for General Rates; and c) increasing the differential rating for Bay View Rural Residential properties to 30% reduction, are all reasonably practicable options that, taken together, will achieve the objective of rate-setting to fund the Napier City Council Plan Budget for 2024/5 and the subsequent two years of the three-year plan. In addition, they will make a significant and permanent step forward in more equitable rate-setting.

We further submit that setting a cap of 33% increase in rates in 2024/25 is also a reasonably practicable option that, perhaps with a very minor increase in the rating factor for General rates, will achieve the objective of rate-setting to fund the Napier City Council Plan Budget for 2024/25. In addition, this will make a significant step in more equitable rate-setting for the 2024/25 year without significantly compromising the revenue required for 2024/25.

and

"(b) assess the options in terms of their advantages and disadvantages".

We submit that the proposals made in this submission provide the advantage of greatly reducing the gross inequities of the proposed rates increases whereby ratepayers such as ourselves face rates increases five times larger than the Napier-wide rates average increase,

We also submit that there are no disadvantages to the these proposals as the changes proposed will be nearly, or (with only minor adjustments to the rating factor for General rates) can be made, revenue-neutral for the proposed three-year plan. The proposals made here do no violence to the budget and revenue objectives of Napier City Council for the next three years.

We think it is plain that the proposed three-year plan and the annual plan for 2024/25 include significant differences from the Long Term Plan's content for the 2024/25 financial year. Accordingly, under S 95 (2), consultation on the Annual Plan must conform to the requirements of S 82A of the Local Government Act 2002, which provides that "*The Local Authority must make the following publicly available: (b) an analysis of the reasonably practicable options, including the proposal*"

We submit that Napier City Council has not, in the consultation document, made publicly available an analysis of the reasonably practicable options for achieving its rating revenue requirements for 2024/25 and subsequent years. Rather, it has presented a single proposal for very large General Rates increases with minor adjustments to the UAGC and other fixed charges, with no consideration of alternative means for achieving the same revenue requirements.

Specifically, Napier City Council has not provided an analysis of the reasonably practicable options of increasing the UAGC and adjusting General rates in a revenue-neutral manner to achieve its financial objectives. Nor has it provided any analysis of adjusting the differential rating for Rural Residential properties to take account of the large and glaring inequities that

are a consequence of the rate-increase proposals made in the consultation documents. If such analyses have been undertaken, they do not seem to have been made publicly available as part of the consultation, as required by S 82A.

We therefore submit that Napier City Council must undertake, and make publicly available, an analysis of the advantages and disadvantages of the reasonably practicable proposals that we have submitted, compared with the rates proposals set out in the Consultation document.

Setting a cap on rates increases

At a public meeting on 24 April at King George Hall, Bay View, in response to a proposal that there should be a cap on rates increases, Mayor Wise asserted that Council "..... can not set a cap on rates increases".

We find that assertion very surprising.

In the Local Government Act 2002:

S3 (b) ..*"provides a framework and powers for local authorities to decide which activities they undertake and the manner in which they will undertake them;"*

S12 (2) *" For the purposes of performing its role, a local authority has – (a) full capacity to carry on or undertake any activity or business, do any act [our emphasis], or enter into any transaction; and (b) for the purposes of paragraph (a), full rights, powers, and privileges."*

S 12 (2) *"is subject to this Act, any other enactment, and the general law"*

Accordingly, given the scope of the capacity, rights, powers and privileges set out above, for Council to not be able to set a cap on rates there must be some explicit prohibition on doing that in the Local Government Act, the Local Government Rating Act, some other legislation, or in general law.

Further, the Local Government Rating Act 2002 provides:

S 3 *"The purpose of this act is to promote the purpose of local government By*

(i) providing local authorities with flexible powers to set, assess [our emphasis] and collect rates to fund"

We can find no explicit prohibition of a cap on rates or rates increases in the Local Government Act, nor in the Local Government Rating Act. It is true that neither of these Acts explicitly provides for the setting, by a local authority, of a cap or limits on rates in any one year, or on increases in rates from year to year, But such explicit provision is surely not necessary given the full capacity and full rights, powers and privileges of local authorities empowered by s 12 (2) of the Local Government Act.

We note that Funding and financial policies, S 102 (3) (a), of the Local Government Act 2002, provides that *"A local authority may adopt either or both of the following policies: (a) a rates remission policy:"*

Rates remission policy, S 109, of the Local Government Act 2002 provides that *"(1) A policy adopted under section 102 (3) (a) must state – (a) the objectives sought to be achieved by the remission of the rates; and (b) the conditions and criteria to be met in order for rates to be remitted".*

We submit that a cap on rates increases could be quite simply provided via a specific additional element of Council's Rates Remissions Policy, which would meet the requirements of S 109 (1), by:

- setting out the Policy Objective in words to the effect of "To mitigate unreasonably large, disproportionate or seriously inequitable rates increases that can not adequately be mitigated by other means available to Council "; and

- the Policy Conditions and Criteria in words to the effect of "That increases in rates payable on any (residential) property in excess of 33% more than the rates payable in the immediately preceding year, will be remitted so as to limit the increase in rates payable compared to the preceding year to a maximum of 33%".

We are seeking advice on this specific matter prior to our attendance to speak to our submission at the hearings on the Three-Year Plan.

Lastly, we submit that it would be unfortunate and unhelpful if Council fails to: a) consider the reasonably practicable options made in this submission; b) assess their advantages and disadvantages in comparison to what is proposed in the consultation document; and c) make publicly available its consideration and analysis of their respective advantages and disadvantages, as required by S 82A of the Local Government Act 2002

Submission: 717	Hearing: No	Attachment: No
Full Name: Angela Johnson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Don't increase rates. We are struggling with the cost of living crisis. People will kill themselves if they can't afford basic life stuff		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
I don't care about this. Don't increase the rates		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Don't increase rates unless you want peoples bad mental health on your hands.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
Don't increase rates and stop spending money on dumb shit		
Officer comments:		
Reviewing our fees and charges		
Neither.		
Officer comments:		
A change to how we fund some tourist facilities		
Don't spend money on people who don't even live here. Priority should be with residents. I don't care about tourists		
Officer comments:		
Napier City Council office accommodation		
How bout stop spending money on this. Focus on the needs of people not your dumb office block		
Officer comments:		
Additional comments		
Yeh don't increase rates or people will commit suicide due to not being able to afford to live		
Additional officer comments		

Submission: 718	Hearing: Yes	Attachment: Yes
Full Name: Mark Cleary	Organisation: Napier Pilot City Trust	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
See Submission		
Additional officer comments		

We are working to implement the recommendations in the Homelessness in Napier Report 2022 and we are working with other agencies in the region to help provide support to homelessness including Orange Sky Aotearoa who will soon be providing laundry services to our region. We are also working with WITT and other agencies on an outreach centre for our whānau pounamu.

Attachment:

Napier Pilot City Trust submission on Homeless/Houseless people in Napier

Background:

Homelessness is on the rise in Napier, and our submission is to ask the Napier City Council to take a more proactive role in helping this extremely vulnerable group find shelter, food, and support.

Napier has a proud history of leading social innovation and developing targeted programmes, leading to its designation as a Pilot City by the government in the 1980s. We believe that a pilot project that seeks to address the issues that face our homeless community fits neatly within the current government’s social investment model. It is clear there is a strong willingness to find both long- and short-term solutions, but there is a lack of coordination. This void needs to be filled,

Current Situation:

As stated by staff at the People and Places committee meeting, 28 March 2024, “Homelessness in Napier continues to increase, including those living without permanent shelter.

“During January 2023, Napier Assist counted a total of 99 individuals. 75 were living along the Napier foreshore in Awatoto and Marine Parade, of these 65 were in 42 vehicles, seven in shelters or tents and three were sleeping rough with no shelter.

“Napier Assist also report homelessness interactions have increased, from 130 during 2022-2023 to 422 over the same period during 2023-2024. “

More specific figures presented at this meeting showed the following numbers: October 23 in cars beach front 27 sleeping in/around the CBD

Total 50

December	32	""	30	Total 62
January	69	""	30	Total 99
February	75	""	30	Total 105

March 71 "" 40 Total 111

While the Three Year Plan does not directly address the issues around the homeless it is clearly implicated in the comments around Te Aka/Library development: *"developing this whole (te Aka library) precinct will help to reduce antisocial behaviour in that area"* as well as in the Emerson Street Revitalisation Research and Engagement Solutions, *"The presence of a houseless population, perceived to be growing, often affected people's feelings of safety."*

Participants stressed the need for collaborative effort between NCC and support services to address these issues comprehensively." (p 14)

NPCT agrees that the increasing number of homeless people, especially in the CBD, around Clive Square and other areas detracts from the vibrancy and safety of the city. A collaborative effort is needed to make things better, for the homeless and for others in these areas.

Our submission provides suggestions for solutions to this growing social concern, in keeping with your Community Outcomes "Nurturing authentic relations" and "Spaces and Places for all."

Homelessness In Napier Report, commissioned by NCC in May 2022The purpose of this report (<https://www.napier.govt.nz/assets/Links/NCC-Homelessness-Report.pdf>) was to provide an up-to-date overview of homelessness in Napier City. The scope of the research was to:

- Understand the characteristics, needs, and causes of homelessness in Napier.
- Complete a stocktake of service providers in Napier City.
- Understand the New Zealand/Aotearoa Homelessness Action Plan 2020-23 and how this aligns with a local response to homelessness.

The report said that Council staff and providers report up to 20 whānau pounamu sleeping rough in the CBD, however numbers of those living in cars is estimated to be more than 40.

A range of recommendations were made, but what was particularly interesting was that "the research scope did not include the participation of homeless people; however, it was acknowledged that future research will need to include the voice of lived experience to better understand the root causes, system failures and identify solutions."

The report recommended the need to: **"Conduct research** with whānau pounamu and their whānau to identify their needs and perspectives to inform policy and implementation at the local level. To which NCC officers responded: *"Any further development of solutions to address homelessness will include engagement with whānau pounamu to ensure their preference for participations is supported."*

What do the homeless say? NPCT spoke to three homeless people and asked them what is needed in Napier to improve the plight of the whanau pounamu. Their suggestions were:

- We need access to free showers.

- Laundry
- Food
- Shelter
- Blankets, warm clothing
- Help with getting housing and benefits.
- Removal of key agitators smoking 'synnies' and influencing others

Solutions:

The Napier Pilot City Trust is keen to participate in the scoping of the needs of our homeless both in the short and long term. This should include an exploration of actions that interested parties can take to reduce homelessness while supporting those who find themselves without shelter.

Short term We need to cater for the immediate needs of our whānau pounamu. They need access to showers, a secure place to leave their few worldly possessions, laundry facilities, safe places to rough sleep and support to access available social services.

We have had several informal meetings with stakeholders such as WITT, staff and volunteers at the Outreach Centre in Clive Square, Te Kupenga Hauora and Kaianga Ora but there are no immediate solutions available. It is essential that we address their plight with urgency, we cannot leave them out in the open for winter.

Long Term: Until there is sufficient affordable housing, where no-one needs to be houseless, a dedicated accessible Outreach Centre is needed. It needs to food, provide showers, laundry facilities, navigators, and 'wet' accommodation for the most vulnerable of this minority. If we are to be a kind and fair city, we cannot ignore our whānau pounamu.

Submission: 719	Hearing: Yes	Attachment: No
Full Name: Michael Hayes	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
For the resilience of erosion the rate Payers should not be paying to protect a very small portion of housing owned by some of the wealthiest property available in Hawke's Bay. They chose to live there. It is the responsibility to protect their homes. Otherwise I need a new retaining wall I want done on council rates		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
The Napier city council is already over staffed in many areas of the organisation. Train staff with the council to manage this properly instead of again adding to the council as you do with the I don't know the answer so hire some one		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
I have to pay to use all things if I don't want To pay I just don't use. Rate payers should not be paying to subsidise others "wanting" to use. There is no "Need" to use		
Officer comments:		
A change to how we fund some tourist facilities		
If a business is failing, in the real world they co out of business. Why do the Napier City Council continue to fund failing businesses		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Again. Some times in life things do not go as planed. My wife and I planned on adding a second story to our house. This plan has been in the works for 5 years. Even though money has been spent and is not recoverable due to high cost of living this is put on the back burner and that is what being a responsible family of three is all about. Sometimes you lose, you don't just move forward I I know my daughters children are going to have to pay the price. That is what make us a successful house hold. Follow suit.		
Officer comments:		
Additional comments		
Rates increases of 11% due to as Mayor Wise puts it is because of Ocean Spa. How much are you paying them to equal 11%. Napier City Coincil was also one of the only if not the only council how not only refused to take 80%pay during COVID but then gave your self raises. I work for a very large organization and our raise were near nothing even though my		

organisation was profitable. Raises are earned not a right and until the Napier City council earns the raise there should a be wage freeze. I did not vote for any of this much like I did not vote for Marae wards but even though the majority of the population voted against it they went ahead anyway. The last large increase you said we had no consultation of was because this was required to fix our storm water and sewer however that is not fixed. My duaughter and her children should not inherit our debt donto lack of responsibility of this council. A library brings no money to the city therefore it should not be a priority. The Mayor has said it will have spent lots of money already. Did the council not spend lots of money on a new pool which has gone to the way side. It may get done but will be done in the future. As a citizen of Napier and having watched what the council does when it come to the "consultation" process that they will fo what ever they want regardless as to what the community wants as it serves there agenda not what is best for the Napier community as they have so many times in the past. Stop waiting my money out money, this is not the councils money to do with as they please it is there responsibility of the council to actually listen to the people and do what is best for all not the Minority to be able to name something afterlemslves or hold a legacy for their family. Enough is enough. Admit you were wrong and move on. This is how respect is earned however you have no respect as you push through with Pet projects because you can even though there is no "Need" to complete them.

Additional officer comments

Submission: 720	Hearing: Yes	Attachment: Yes
Full Name: Lucy Miller	Organisation: Abbeyfield Hawkes Bay	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
With the increasing tide of pensioners requiring affordable housing this seems sensible. The other social housing provided by council needs heavy maintenance and may be more suited to being managed by other providers in the social housing space.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
This means rate payers don't lose a toanga they treasure but allows for the council to receive support in meeting housing needs. Abbeyfield differs a proven model to offer some of this support.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
I don't think there is an alternative. We need financial reserves to help out in emergencies.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Makes sense to have experts to manage the valuable investment portfolio so it makes the best returns for the community.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Relate it somehow to the CPI with a maximum of CPI plus 5%		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
A better idea than using rates. Agree with this.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Preference would be for a rebuild.		
Officer comments:		
Additional comments		

Abbeyfield Hawke’s Bay is committed to supplying rental accomodation to the over 65’s in Hawke’s Bay. We would welcome further discussions on how we could be involved. We would be happy to make a presentation to council. Susan Jenkins Abbeyfield NZ Executive Officer has had a zoom meeting with Mayor Wise and other council members previously on this topic so we would like to strengthen this relationship.

Additional officer comments

Attachment:



"Independent living in a safe, affordable, inclusive community. Haven't been so happy in a long time — it's awesome."
— Abbeyfield resident

Why Abbeyfield?

There is a desperate need for housing for independent older people in our region. We want to offer a solution that provides secure, comfortable and affordable shared housing. We believe establishing the first Abbeyfield house in Hawkes Bay would also address the need for social connection for older people.

With the number of people over 65 set to double in the next 15 years, time is running short to provide more options in our community.

*Ehara taku toa i te toa takitahi,
Engari he toa takatini.*

Success is not the work of one, but the work of many.

To find out more about this exciting project please contact Lucy Miller
ph: 027 363 1727
Email: abbeyfieldhb@gmail.com



An Abbeyfield house — Te Whare Kaumātua — for Hawkes Bay

Enabling older people to enjoy a safe, supported retirement in the company of others.

Abbeyfield Hawkes Bay is working with Abbeyfield New Zealand to establish an Abbeyfield house for 12-14 older people locally.

Help us achieve our goal to ensure all older people can afford to live safely and securely in our beautiful region.

Introducing Abbeyfield

Affordable, supported living for independent older people

Abbeyfield offers a proven, practical solution to the needs of independent older people for affordable housing in the company of others.

Each Abbeyfield house is home to 12 or 14 capable older people, supported by a housekeeper who provides meals. A volunteer committee manages the house, ensuring rent stays at an affordable level for people reliant on National Super.

It is a successful not-for-profit option already available in 14 communities in New Zealand.

The fortnightly rent covers residents' board and lodging, power, food, and all the overheads. No capital contribution is required.

Residents look after their own studios and personal needs, and may be eligible for DHB-funded home help just as if they were in their own home. No nursing service is provided at Abbeyfield.

Anyone over 65 who is able to care for their personal needs independently may be considered for residency. Most residents are in their 70s and 80s.

Abbeyfield is a successful international housing model. The first Abbeyfield house in NZ opened in Nelson in 1994, and now there are 14 houses.

See abbeyfield.org.nz for more information. Abbeyfield is a unique not-for-profit option for older people – it is not a rest home or a retirement village.



Addressing a need in Hawkes Bay

Homelessness, housing unaffordability, loneliness, isolation and lack of security are growing issues for older people in our region.

More and more people come into retirement not owning their own home, reliant on increasingly expensive private rentals. Many are lonely and isolated, on a downward spiral to poor health and hospitalisation. Abbeyfield is a proven answer to these issues.

We want to set up an Abbeyfield house in our region. Once a house is established it is self-funding through resident rents. But to build a house we need to raise considerable funding. You can help us reach our goals.

How you can help:

- Volunteer: join our steering committee and bring your talents to help develop an Abbeyfield house.
- Fundraising: support our fundraising ventures or donate: our bank account is 06-0645-0651767-00 (please include your name as a reference and email us so we can send a receipt).

Abbeyfield Hawkes Bay is a registered charity (CC59175).



Submission: 721	Hearing: Yes	Attachment: Yes
Full Name: Dave Wilson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Increase user costs if the services being provided are loss making.		
Officer comments:		
A change to how we fund some tourist facilities		
Get rid of the loss-making businesses.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
<p>Rates being set by the council for Esk View has not come up in the above question. How can you propose a 140% increase when the rest of Napier are looking at significantly lower increases i.e. 23.7% I want the following considered:- Gross inequities that are proposed for Rural Residential Property holders (which we are). • I am aware that there needs to be some increase to cover CPI etc but I'd encourage NCC to place a max increase of 50% on our rates. • The limited services provided to Rural Residential Properties i.e. we aren't supplied with sewerage, street lighting, council-maintained road so our rates should be reflected appropriately. • Why is there an inclusion of a storm water rate that has not been part of any consultation process. We as part of our own residents society operate five detention dams which significantly reduce peak water flows and which we maintain at</p>		

our own cost. We have not previously been charged for this and shouldn't be in the future. • The projected significant increases in years two and three are unsustainable on top of the proposed increases for 2024-25.

Additional officer comments

Regarding the increase in rates, it should be noted that rates are linked to registered valuations that Napier must complete every 3 years. General rates (the largest component of your rates) are based on Land Value. It should be noted that your Land Value has increased 100% since the last valuation – this is in contrast to the 24% average for the wider city. Recent property sales are reflective of the desirability of premium land by buyers. Rating systems across New Zealand are based on property values (Land or Capital Value) – this is due to the Local Government (Rating) Act. Council does not intentionally discriminate against any ratepayer (wealthy or otherwise), but applies rates according to a measure of best fit. It is an imperfect system that will always have outliers. Napier, as a community, contributes to the costs of running the city. By reducing the cost for one property or one group, another needs to pick up the cost. It should also be noted that the 23.7% increase is an average for the entire city, not a flat rate to be applied to each property. As already mentioned, a material increase in the value of properties in Esk Hills has driven much of the rates increase. Rates are a form of property tax. Areas that experience the largest gains in their property wealth will experience the largest percentage increases in their rates obligations. Unfunded reform driven by Government (Three Waters being a good example), inflation, and weather-driven events have all contributed to significant increases for the city. This is a common issue for councils across the country. Regarding comments made on the Local Government (Rating) Act: -Section 3 sets out the purpose of the Act, not specific mechanisms to be employed. The “flexible powers” noted in s.3(a) are not without limitation. Council policy and the rating methodology used by Napier City Council is reflective of those flexible powers. -Section 13(2)(b) does not permit capped rating. This section allows council to differentiate between properties based on characteristics determined by council. For Napier there are 3 differentials (Residential/Other, Commercial & Industrial, and Rural). A fourth one (Rural Residential) was introduced at the request of Council during the 2021 Revenue & Financing Policy review – to discount select properties such as yours. - Council already follows Section 14 and the categories listed in Schedule 2 to define rateable land. This is reflected within the Funding Impact Statement. Regarding questions around “Examples of proposed rates” (page 36), not all Rural Residential properties had a significant increase in property values. The submitter will recall that a number of Rural Residential properties were badly damaged by Cyclone Gabrielle – this has been reflected in significant drops in property value and further reflected in the rates based on those properties. The decrease in rates for those properties has come at a significant personal cost. Council officers are unaware of any confirmation or commitment by the Mayor or Councilors to the exemption of any rates obligations for the residents of Esk Hills. Please also note that a private stormwater network is not grounds for exemption from funding the wider network that it flows into.

Attachment:

My wife and I have lived in Esk Hills in Esk View Road since 2015 and thoroughly enjoy living here due to the tranquillity it offers. The facilities and the lifestyle afforded residents of this region are second to none nationally. We are ratepayers of NCC. You may not be aware, but the Esk Hills Rural Residential Subdivision is a 100km/hr zoned suburb with no street marking, no street lighting, no footpaths, no sewerage system, no water supply (which is supplied by HDC and metered), no mail delivery, no courier delivery, no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links. On our section we also collect all our rainwater and stormwater to a 10,000ltr tank situated on our property which we paid for and maintain. There is adequate permeable area as NCC dictated that no more than 10% of our total land area could be non-permeable surface. We also, as residents of the Esk Hills Residents Society, pay levies that contribute to the upkeep of reserves and walking tracks and a tennis court in the subdivision that are available to all visitors to our little slice of heaven. Please find below my submission in respect to the draft Three-Year Plan of the Napier City Council (NCC) for the period 2024 – 2027. In recent years rates have increased by 0.09%, 11.1%, 4.3%, 4.3%, 0.05%, 6.9%, 2.5%,3.0%, 28.3% in 2022/23 and 12.8% in 2023/24. The 2022/23 increase of 28.3% and the 2023/24 increase of 12.8% were significant and

unprecedented in respect to the previous 9 years escalation. The rates in 2013/14 were expensive but affordable and many residents would have expected only modest increases to this level of rating and therefore would have factored that in as part of their cash flow requirements for the longer term. And now you propose to increase our rates from the current level of \$3,088.24 per annum to \$6,175 per annum. This is an increase of approximately \$3,086.76 or 100% in one year!!! In the current economic conditions, I feel this increase is intolerable and will place many residents in a financial hardship situation with some even having to consider leaving their property due to their inability to pay these new charges along with the pending increase to Regional Council rates, insurance levies etc. I am confident that this is something that is not in the councils' best interest or in fact was the intent. I would also point out that having to deal with this additional financial hardship on top of the ongoing effects of cyclone Gabrielle last year, places a unnecessary mental strain on both individual and families which could be irreversible. You are also, as I understand the document, proposing an increase of 10.5% in year 2 and 8.0% in year 3. These percentage increases on large rating values are large dollar values. These percentage increases on lower rating values are not as significant. This ill-considered cost increase is unaffordable and viewed as obscene to most residents in our subdivision as they are or are near to retirement with limited disposable incomes and what is being proposed will only drive hard-working people out of their homes. This is a form of wealth discrimination – "if they have a nice home in a nice suburb, they can afford it." Ratepayers are already bearing an approximate increase of 50% - 100% for insurance premiums post Cyclone Gabrielle and for revised geographic risk for seismic activity. In addition, we have just found out that the HBRC are proposing an increase in our rates of up to 190% - unbelievable!!! Your rhetoric and catch phrase for this Draft Three-Year Plan is "Firm foundations for a sustainable future". There are always two sides to any transaction and what you are proposing is not sustainable to some of the ratepayers of your city especially those that reside in Esk Hills. When I look at many other suburbs of Napier the rate increases are modest and therefore affordable. Rates in some of the more desirable suburbs such as the Hill have moved by about the average proposed of 23% whereas increases are a little higher in Poraiti (Parklands) being about 30 – 35%. However, you have chosen to penalise a subdivision of some 50 households at Esk Hills with an unfair and inequitable burden of the total average NCC rates increase of 23.7%. The original discussions on increases were a movement of some 20 - 25% for ratepayers. Although this would be significant, I think all ratepayers understood the enormity of damage to infrastructure caused by Cyclone Gabrielle and would reluctantly accept a one-off adjustment. How any fair-minded council could propose an increase of 100% is mindboggling. If the increase had been capped to say 25% per household, it would have seen an increase in our rates of about \$1,020 per annum. I understand that NCC does not set Land Value or Capital Value – that is the domain of QV. NCC simply uses those values to set the rates. I also understand that rates are to be considered by NCC by following the provisions of the Local Government (Rating) Act 2002. As I read this legislation, I believe it provides adequate opportunity within the Act to allow NCC to apply a differential rating system or indeed to cap rates. We will be challenging QV to the increase in our Land Value as although we 5.1sq m in land nearly 50% is native bush which we cannot use. Please consider the following sections of the Act: 1. Section 3 Purpose. This section requires the NCC to adhere to S3(a)(i-iii). I emphasise the word flexible in S3(a)(i). 2. Section 13 – General Rate. I point you to S13(2)(b) as this permits NCC to consider differential or capped rating. 3. Section 14 – Categories ...etc. I point you to S14(b) which refers us to Schedule 2. 4. Schedule 2. I point you to clause 5 as I believe this is a good reason why NCC can apply differential or capped rates to EHRS residents for the reasons mentioned in my opening remarks regarding the lack of services. According to page 36 of your consultation document there are 26,161 rateable households in Napier therefore: $\$133,000 \div 26,161$ households would mean an additional \$5.08 per annum per rateable household – not a huge cost impost. Or could suck this up and find a way to save \$133,000 from your projected \$20 million increase in the rates take (according to your CFO at the Public Meeting held at the War Memorial Centre). What is also very disturbing is that 11.57% of this 23.7% average rate increase is going into Salaries and Wages. This is about \$9.8m ($11.57/23.7 \times \$20m$). The Mayor said you have inherited 35 staff from Ocean Spa. On average I would think these staff would

earn \$60,000 p.a. This accounts for \$2.1m leaving \$7.7m to pay increases to existing staff and new entrants into vacant positions. I cannot find the total number of staff employed by NCC in the consultation document. However, in the Mayors message published today 24 April 2024 she states "...NCC has paid lower salaries and wages compared to similar sized councils. We have paid the price for this in losing good people to other organisations...." Does this mean that as NCC has lost good people are we left with some good, some mediocre and some poor performing employees that we are going to pay more to retain to do the same good, mediocre or poor performance? I know this is simplistic when you are needing to fill vacancies with high achievers however the question needs to be asked. How many vacancies NEED OR MUST be filled by NCC – has this been critically reviewed? Speaking of your glossy Consultation Document you have done an admirable job of window dressing the impact of rates increases on the Esk Hills subdivision to the general populace of Napier. On Page 36 you provide "Examples of proposed rates for 2024/25". You reference Rural Residential classes in the table of nearby "Bay View Average" with a 7.4% change, "Other Rural Residential in Stormwater Area" with a change of 9.1% and "Other Rural Residential outside Stormwater Area" with a change of 12.2%. What category of Rural Residential is Esk Hills in that proposes a change of 90% to 140%. I believe as a result of the local community meeting held Wednesday 24 April at the King George Hall in Bay View with Mayor Wise, Councillors Price, and Brown that the proposed storm water levies are being removed from our rates due to our residents capturing our own storm water and any excess is stored in one of three dams in our subdivision. Please confirm that this is correct. If the proposed increase was reasonable and equitable then your ratepayers would be more understanding of the need to increase their rates. I would welcome an opportunity to discuss the above submission and hope the request to review the proposed increase is met favourably by the Council and the council also take into account the effect.

Submission: 722	Hearing: No	Attachment: No
Full Name: Kathryn Pearce	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I support the submission made by Andrew Pearce, 32 Kaiangaroa Place, Bay View, and have have asked him to speak to the submission on my behalf		
Additional officer comments		

Submission: 723	Hearing: Yes	Attachment: No
Full Name: susie Chapman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell the council accomodation with the provisio that current tenants are unable to locate affordabke accomodation Update accomodation to disability friendly - fullyy accessible Look at crowd fundin - aBBEYFIELD hAWKES bAY		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Fund community hubs Create a village Civil defence is a role - Use local expertise not council staff Have a real plan - led by FENZ Community led volunteers		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
What are the terms of reference ? More info needed		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Sell Kennedy Park what are the benefits of keeping itt ?> Lease it ? - no cist to ratepayers I not many roles every year Events centre , kenefy park ? I think its not about how much you pay =-definetely about Council culture - I had a friend who left - money although dble was part of it - its how you treat staff Locals should get discounts for attractions National acquarium - - not local ! Business needs to be sustainable		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Again culture is your issue -		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 724	Hearing: No	Attachment: No
Full Name: Sue Macdonald	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
Wasn't this tried before. Council Lates? My understanding is that Kennedy Park used to be self funding before. I understand that Covid and Cyclone Gabrielle has impacted income. How sure can we be that that a MAXIMUM loan for three years will be the outcome. Whether loans or rates, ratepayers pay.		
Officer comments:		
Napier City Council office accommodation		
I do not support selling the Library Tower to a developer. I do have concerns that the tower after strengthening will be mainly used for staff and that the Library itself will be a "waterdown" size. Our city should have a fully functioning and well stocked facility. (I think the Taradale branch is a lovely space and functioning well but it is not a main library.) I also have concerns about parking around the library. I have mobility issues and I think about how easy it is for people like me who can't walk far, accessing the area.		
Officer comments:		
Additional comments		
REVITALISING EMERSON STREET. I do not support this project at this time. I believe we have much more urgent projects to concentrate on. (Sewage and stormwater infrastructure, some of our footpaths are in a shocking state). While I believe that this project will address some of the aging infrastructure in the area I don't believe tarding Emerson up is a priority. I have been led to believe the design is going to try and address the issue of ram-raids. (Surely that can already be done by just blocking off either end of Emerson Street to cars at night (via bollards that can be raised from the ground). \$1.65 million from the government will not go far as I believe this project has been budgeted to cost about \$10million. AQUATIC CENTRE (ONEKAWA) While this topic is not covered in this plan- apart from funding to do basic maintainance at Onekawa When will you finally decide the issue of a proper public swimming pool for Napier. The cost of going to Ocean spa is far to expensive for many of your community. AHURIRI REGIONAL PARK; I support the pausing of		

funding for the ARP at this time. I strongly support any efforts to continue to work on stormwater improvements. We must continue to control and mitigate any contaminates reaching the Ahuriri Estuary. It is long past the time when it is acceptable (It should never been acceptable) that contaminated stormwater/sewage is discharged into the Ahuriri Estuary. We need to do better. The Regional Park project was/is intended to help"polish " water discharges, but I also think that a pause in starting the Park will allow even more knowledge to be gathered for this project to proceed.

Additional officer comments

Submission: 725	Hearing: Yes	Attachment: Yes
Full Name: Adrienne Kaye Pollock	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Regarding a more even distribution of rates across the three year period, increases are reflective of work that needs to be completed in the next few years. It is understood that a number of projects have been delayed/postponed to reduce the increase in rates. Estimates for increases were initially around the 40% mark. To effect a further reduction in rates for the first year, significant borrowing would need to occur in 2024/25. This would create additional costs that would need to be carried across future years. An increase in UAGC to \$1,100 is not viable. Council is required to have uniform fixed charges (excluding water and sewerage) of not more than 30% of total rates charged (as per s.21 of the Local Government (Rating) Act). Were Council to increase the Uniform Annual General Charge (UAGC) to \$1,100 as proposed, NCC would be at approximately 35% as per the s.21 test. This is partly due to the Resilience Rate of \$2.16m already being proposed in 2024/25. Changes to the differential would require a more comprehensive review of the Revenue & Financing Policy with new differentials to be considered. Given that only select pockets of Rural Residential property experienced significant increases in land valuation, a blanket decrease for Rural Residential property would have unintended consequences on rates. No such review was earmarked for this Three Year Plan.

Attachment:

Submission on Rates Changes, Napier City Council

Gary Alexander Pollock, Adrienne Kaye Pollock & another

Our Concerns:

The extreme and inequitable increase in our proposed rates, compared to properties in urban Napier. Napier City average: 23%. Our property: 81% (From \$3,133.60 in 2023-2024 to \$5,675.09 in 2024-2025).

Recommendations: We understand that this increase is mostly due to the increase in our land value, due to two relatively recent sales of vacant sections of over one million dollars. However, we would appreciate the Council considering a more even distribution of rates increases over the three-year period. For example, introducing a 50% cap on increases in any one year. Alternatively, smoothing out the increases over the three-year period (say, 34%, 33% and 33% over the three-year period rather than 81%, 10% and 8%).

The extreme and inequitable increase in our General rate: 104.75% (from \$2,296.60 in 2023-2024 to \$4,702.39 in 2024-2025), while the UAGC increase is a moderate 18.45% increase (\$454 in 2023-2024 to \$537.80 in 2024-2025).

Recommendations: Given that the purpose of the UAGC is to “ensure a more equitable spread of the cost of providing Council services, regardless of capital valuation and location”, we recommend that the UAGC be doubled to approximately

\$1,100 in order to effect a reduction in our General rate increase.

Our current differential rating on General Rates of 10% does not adequately reflect the burden on us (compared to urban Napier City) to provide our own sewerage system and water supply (collected off our roof and payment to HDC for metered water), the maintenance of stormwater detention dams, the mowing of road verges and the maintenance and mowing of walking tracks (which are available for public enjoyment).

1284

Recommendations: That the differential rating reduction be increased to achieve a rates reduction of 30% to compensate us for the financial burden as detailed above.

GA & AK Pollock 26 April 2024

Submission: 726	Hearing: No	Attachment: No
Full Name: Hannah Ludlow	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
WWTP treatment upgrade, storage, and city-wide pipe upgrades should be brought forward		
Additional officer comments		

Submission: 727	Hearing: No	Attachment: No
Full Name: Michelle Smith		Organisation: Ātea a Rangi Educational Trust
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
Please consider the health & wellbeing of people and the environment especially near the Ātea a Rangi site. This site is culturally significant, attracts locals and tourists. This site would be ruined if there is too many lights near the site or if there are anymore bright lights shining towards Waitangi Regional Park. The Ātea a Rangi brings mana and economic benefits to Napier and Hawkes Bay. We need to keep this area a dark space, free from light pollution. For ever not just three years. Ngā mihi.		
Additional officer comments		

Submission: 728	Hearing: Yes	Attachment: Yes (Summerset Group Holdings Document)
Full Name: Oliver Boyd	Organisation: Summerset Group Holdings Limited	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
In relation to the Council's proposed Financial Contributions Policy, please see our attached submission.		
Additional officer comments		
As noted, this submission is in relation to the proposed Financial Contributions Policy and not the Three-Year Plan. The submission has been forwarded on to the relevant team to be included in the Financial Contributions Policy consultation.		

Submission: 729	Hearing: No	Attachment: No
Full Name: Kelvin Watts	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I suggest the third option considered but not given as an option above i.e. 'sell all Council housing' is preferred. Providing housing should not be the role of the Council aka ratepayer.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Council (rate payers) should not be involved in providing any housing as commented above. Again no option for this? All social and retirement housing should be sold or transferred to an external provider enabling the Council to focus on core infrastructure and services.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
I see no reason why the investments can't be managed within council (I assume it already has competent staff?) with a 'commercially focused investment portfolio' similar to option one, except without the significant additional cost of setting up an unnecessary 'CCTO'. The investment income could also be ring fenced like option one and reinvested achieving similar returns in future years.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Shouldn't Kennedy Park Resort already be profitable? While the Napier Conference Centre, Ocean Spa and Museum etc at least be covering their own costs? If not, then either serious changes need to be made to make them self funded or if not enough of the public use them, then they are not wanted and should be sold.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
I don't agree with using debt, but do agree these facilities should be self sustaining.		
Officer comments:		
Napier City Council office accommodation		
Neither option seem ideal. Where are the more cost effective alternatives? Sell the land and buildings and relocate outside the CBD to much more cheaper and modest office space while also avoiding all the potential strengthening issues and budget overruns etc. With the advancement of modern technology many businesses are trending away from centralised office space anyway so could be down sized along with unnecessary council staff not focused on core infrastructure/services.		
Officer comments:		
Additional comments		

Council needs to start operating within it's means and only focus on delivering necessary core infrastructure and services. Before proposing a 23% plus increase in rates, Council should first be cutting all unnecessary expenditure and staff. Unnecessary and under utilised facilities should also be sold off or closed.

Additional officer comments

Submission: 730	Hearing: No	Attachment: No
Full Name: Liz Walsh		Organisation: Kaiangaroa Residents
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I support Andrew Pearce of 32 Kaiangaroa Place submission. Further to that I envisage difficulty in selling properties in this area when prospective buyers see the new rates from NCC and HBRC applied.		
Additional officer comments		

Submission: 731	Hearing: No	Attachment: No
Full Name: Marisa Mous	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
If this rate goes ahead, it must be fully ringfenced solely for disasters and preparing for disasters (I note that the accommodation funds were not properly ringfenced resulting in a loss to that fund for 4 years).		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Given the financial difficulties of not just rate payers but also the Council, "improving streetscapes" is not an essential need at this moment. In the past the Council has spent thousands on temporary "improvements" which no-one seemed to like given it reduced parking and cost so much. The Council needs to focus on what is required and quit the vanity projects for the foreseeable future.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Sadly there is no space given for rate payers to make comment on other extensive costs to the rate payer. While I support having a library, the cost is ridiculous especially given the Council is taking out so many loans to pay for other and an additional \$7.5 million for the vanity project of an outdoor space for things such as cafe seating and charging e-bikes etc is not actually Council responsibility. The council needs to pause the library project and relook at the design - what is actually required for a functioning library and what is an		

unaffordable extra purely for showcasing. I am very concerned that having the same architect etc for the project is going to turn the council building into another vanity project showing irrelevant things instead of having a functional office building. Napier City Council does not need to design to "reflect our area" for any building.

Officer comments:

Additional comments

Stop the Emerson St "revitalisation". It has previously been stated that this will be funded by the central government however when details are actually provided, it will basically cover public consultation with the actual development to be funded by the already strapped rate payer. Just because it hasn't been mucked around with in 30 years does not mean that we need to do this now when we have more pressing concerns such as our waterways. Tourists will not increase or decrease based on how Emerson St looks. The cruise ships will still arrive and people don't come to look at Emerson St. If you look at the big tourist destinations overseas, they are for the residents not the tourists. If the council persists in more vanity projects at a time they are also looking at increasing loans, they need to rationalise which vanity projects they really want and scrap the rest. With all the other increases (including insurance due to the natural disasters in the past few years totalling over \$2000 increase), I cannot afford an additional \$590 in the next year with additional increases on top of this. The council must be realistic about what is actually required for the town and focus on the necessities.

Additional officer comments

Submission: 732	Hearing: No	Attachment: No
Full Name: John Frehner	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Suggest the parking fees be set at first hour free then \$1 per hour after that .This I hope would attract more shoppers into the CBD.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 733	Hearing: Yes	Attachment: No
Full Name: John Porter	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>At the Wednesday, 17th April public meeting I asked Mayor Wise this question - "What does the 23.7% increase in rates deliver in terms of extra revenue?" She advised the extra revenue would amount to approximately \$20m. Given that "Labour Costs" are accounting for 48.8% of the 23.7% total rates increase, that equates to approximately \$9.76m allocated to "Labour Costs"! Even more staggering was the mayor's acknowledgement that the bulk of that \$9.76m is earmarked for wage increases! With Full Time Equivalent staff numbers of 764 for the rating year '24-'25, I am at a loss to comprehend how, in a year where the whole community is under extreme financial pressure, an average remuneration increase, of a fraction under \$13000 per staff member, can be justified let alone proposed. Of course, every staff member will not get \$13000. But from information, subsequently, supplied to me by the mayor shows that staff earning < \$100k will receive a 7% increase. At \$90k PA that would be \$6,300. But those earning > \$180k, receive an 8% increase or a minimum of \$14400!!! I asked the 10 councillors at that meeting if they were happy with nearly \$10m of ratepayer's money being allocated to a wage increase. Not one replied in the negative! I find that amazing. Are there simply inconsistencies in the mayors and council's delivery of rationalisations for the huge \$9.76m increase in labour costs or could there be obfuscation or disguising of an overly generous use of ratepayers funds? I ask that because – A) At the public meeting the mayor categorically stated the bulk of the \$9.76m was for wage</p>		

increases, B) In an insert in the Napier Courier the mayor then says – “The main driver is not salary increases. It is largely due to Ocean Spa now becoming a Council facility.” That totally contradicts her meeting statement! Why was that clarification not made at the meeting? Were ratepayers advised back in late 2022 that this action was going impose enormous additional expenditure to rates? C) The mayor states “NCC has paid lower salaries and wages compared to similar sized councils.” If our city CEO is earning around \$400k, her salary would increase by \$32,000! Makes you wonder what CEO’s of similar sized councils earn? At the very least, transparency and consistency needs to be applied to communications and more importantly, prudence needs to be applied by council in what is a very challenging year for ratepayers. I note the council are not specifically inviting submissions on this most critical matter in the first year of your 3-year plan. Part of me can, to a certain extent, understand the reasoning behind that. But given the enormity of the rates increase, given the whole community is currently under extreme financial pressure I am at a loss to be able to comprehend why the council would approve a proposal, presumably from the city CEO, that the bulk of the \$9.76m is earmarked, mainly, for wage increases and some new staff! After all, New Zealand’s inflation rate for the December ‘23 quarter was 4.7% and the quarter to March 2024 is only 4%. I challenge the council to go back to the CEO and invite her to submit a new proposal for staff remuneration changes.

Submission from: John Porter.

Additional officer comments

Figures on the labour increase attributable to pay rises to current staff/roles compared to new roles was not available for the public meeting. After the public meeting, analysis was completed and provided to elected members and requesters, which shows 42% of the increase is pay rises to current staff, 6% is increases due to significant role changes, and 52% is new staff. To clarify, the pay rise percentages provided are averages and include rises due to role changes/grade changes, minimum wage rises, changes due to union agreements etc. These are not blanket increases to all staff.

Submission: 734		Hearing: Yes	Attachment: No
Full Name: KARL GOODCHILD		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?			Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added			
Officer comments:			
Building up our community resilience			Continue with a rate to build resilience (Preferred).
How would the fund be invested?			
Officer comments:			
A new approach to managing Council's investments			Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
How would this fund be invested? Who would elect the board and how much would they be paid?			
Officer comments:	The CCTO will be funded from general rates. Many of the assets Council holds have been managed as an activity (providing a service) with less emphasis on commercial returns. The intention of the CCTO is to improve overall returns and grow Council investment assets well above where they are now. The net effect is to put Council and the community in a better position. A simple way to look at it is that Council currently earns a dollar. The CCTO may cost 50 cents, but provides Council the opportunity to make 2 dollars. Sure there is a cost, but the net benefit is higher. It isn't an immediate gain though (it will take time) and the project is a big one designed to provide the community with increasing benefit over many years.		
Reviewing our fees and charges			Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added			
Officer comments:			
A change to how we fund some tourist facilities			Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
These facilities must turn a profit for the rate payer.			
Officer comments:			
Napier City Council office accommodation			Council strengthens and redevelops the Library Tower for its staff (Preferred).
The library 58M project needs to be put on hold. Once it's known what is happening with Aquarium this building could be utilized for the new library incorporating some of the tanks into the new library making this a very unique space allowing people to visit and enjoy reading books with an ocean view outside and in inside the building. The top floor could be			

utilized as a cafe and a restaurant and leased out with magnificent ocean views which would have the best in views in Napier and would be sort after by any potential lease holder and charged accordingly returning a profit to the rate payer or at the very least paying for the library expenses to run. Consolidating council staff in one building is a must do so they can interact seamlessly creating more efficiency and not have to pay lease fees saving money for the rate payer.

Officer comments:

Additional comments

The 58M library project needs to be put on hold it is a stand-alone building and not part of bringing council together in one building. Once it's known what is happening with Aquarium this building could be utilized for the new library incorporating some of the tanks into the new library making this a very unique space allowing people to visit and enjoy reading books with an ocean view outside and inside the building. The top floor could be utilized as a cafe and a restaurant and leased out with magnificent ocean views which would have the best in views in Napier and would be sort after by any potential lease holder and charged accordingly returning a profit to the rate payer or at the very least paying for the library expenses to run. Then the land where the new stand-alone library is being proposed could be lease or sold giving a return to the rate payer. Consolidating council staff in one building is a must do so they can interact seamlessly creating more efficiency and not have to pay lease fees saving money for the rate payer. It seems silly that council is saying we need to spend 58m for the community on a library, as if we spent less than half of that money the Wellesley Rd Medical Center it could be bought guaranteeing hospital services to Napier for generations to come, which I would have thought was far more beneficial for our community and with the HDHB leasing this it would make great returns to the rate payer. I wish to address 11.57% of the current rate rise of 23.70% (nearly half) is for labour cost. It was stated at the War Memorial center meeting that this was due to staff shortages and pay rate rises. After sourcing information via an information request these documents supplied by NCC showed that: In 2013, 487 staff were employed by NCC. 379 earning 60k or less, 92 staff in the 60K to 100k, 12 staff 100k to 180k, 4 staff in the 180k to 280k. In the 23/24 NCC staff employed is now 764, 570 staff 100k or less, 178 staff 100k to 180k, 16 staff 180k to 380k So, this means there has been more than an 50% increase in NCC staff in 10 years, with 212 staff of the 277 new employees coming on since 2018. Reasons given for this rise of 277 staff was Three Waters, Ocean Spa and the Faraday Center which seems like a lot considering how many staff you see in these places. Pay rates as you can see from those figures have also steadily increased over the last ten years that would make any person in the private sector jealous. You are now proposing another 9% rise for people earning 180K or less and 7% for staff 180K to 380K this is well above pay rises in other sectors. These numbers seem to the rate payer to well over the top especially due to the current financial climate and with more than a 50% increase to staff levels even tho it was stated at the meeting there are staff shortages. That statement does not seem to be consistent with the numbers. In coming two years the labour cost on rates will go up again by another 3.59% making a total increase over three years of 15.16%. Everyone in the community is struggling and having to tighten their belts so we would expect council to do the same. So, with all this taken into consideration I would be against any increases to labour cost in the current and future rate rises. It was stated that we are losing staff to other councils and corporates due to pay rates. As councilors you are not paid anywhere near the rates of some staffers, and you take that on, due to your commitment to public service and a love for our wonderful city so I would suggest if those people leaving due to remuneration, that they are not the correct people for those roles. We need to employ qualified people who have a love and passion for our city not just financial gain. I now wish to talk about the proposed debt to be taken on, page 37 of the consultation document states our current external debt is 10million (wonderful and I commend council for keeping this at a very manageable level) and a projected debt by 2034 of 500 million which is a massive increase. I fully understand that a lot of this will go on the new water infrastructure (old 3 waters plan) but not all of it. With the figures I received from council shows that 165 million will be spent on Community and Visitor Experience and another 104 million on Property and assets. This seems like (270 million) an awful lot of money being spent on tourism and property projects, once again at a time when the rate payer can least afford it especially with the new water system being put in place which should be the council priority and having some extra money set aside for the unforeseen should be the priority here not tourism. So, I would encourage councilors to investigate this and see if all of this borrowing is actually a necessity or are there projects there that can be culled for now and reinstated at a future date when NCC is in a better position to do them. I would be sure that rate payers would thank you for being more prudent with their money. If you look back at council projects around Napier in the last decade not one has run on budget most have blown out by significant amounts, we cannot let this continue into the future we must start making Napier a profitable place for the rate payer and that should be our number one priority and if it means we have to put things off until they can be afforded or downsizing of projects and staffing levels so be it.

Additional officer comments

To clarify, the 9% rise for people earning \$180k or less and 7% rise for staff earning \$180k + are averages and include rises due to role changes/grade changes, minimum wage rises, changes due to union agreements etc. These are not blanket increases to all staff. There are a lot of reasons for staff numbers increasing which have been provided elsewhere. A draft borrowing programme was provided to the submitter to give insight to the split of the borrowing at the end of the 10 years.

Submission: 735	Hearing: No	Attachment: No
Full Name: Leslie(Les) Ennor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>My concern is the impact that a rate increase the size of what's been proposed will have on a large percentage of the population of Napier, particularly those on fixed incomes. A proposed rate increase of 23.7% , ongoing, plus increased house insurance (mine has increased by 24% approx. & the increased Regional Council rates make living in Napier a not very attractive proposition for a lot of people I would suggest . In one of the information sheets I received from council the Mayor mentioned that the rate increase was being kept to an " affordable" level. If the situation wasn't so serious this statement would be laughable. Get out & talk to real people, not those on \$200k salaries & find out how they are coping with life.</p>		
Additional officer comments		

Submission: 736	Hearing: No	Attachment: No
Full Name: Kevin Squires	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Our submission comments are specific to the significant proposed rates increase primarily directed to those residents on the Bay View hills. Our latest valuation review showed a considerable increase in the land value of our property, far greater than any change during the high market seen in the past five years! This is primarily due to one or two high valued sales in our area. To attribute this to the 60% increase in our land value is unfounded. Therefore, with that knowledge, in the three year plan proposed by the Napier City Council, solely with the intention of creating income, we will be expected to pay, and seriously financially disadvantaged by an increase of 140%. Our current annual rate amount is \$2600, and we will be facing an increase to the amount of \$6,383. What this is attributed is unknown to us. In 2022-2023, we had a 26.97% increase due to rural residential zoning differential, joining us into the Bay View rating. As rate payers, this did not coincide with any benefits. In 2023-2024, we had another increase of 14%. Now, we will face another increase. Our question is, how does the Napier City Council, see this as justifiable. We know that the Council have the discretion to change the differential rating, and therefore, request that this area of Bay View Hills, is reassessed, and a fairer proportion in regards to the rating system be applied. We do not have street lighting, footpaths, and we provide our own water supply, sewage maintenance, road repair, and manage our own storm water. Thank you.</p>		

Additional officer comments

The timing of the Three Year Plan has almost coincided with the final audit and approval by the Office of the Valuer General for the 3 yearly revaluation of property in Napier. This valuation was completed in October 2023, but a backlog of work by the OVG caused a delay in the final audit. Residents of Esk Hills are charged a targeted rate for services/utilities provided to those properties only. Services such as the roading network are part of the general rate and available to anybody who chooses to use them. The stormwater rate is a targeted rate, but not a "front of gate" service. Residents of Esk Hills benefit from the wider stormwater network. Please also note that the change for stormwater is due to an update in maps, not a change in policy. Most rates are based on property values; as such they may be viewed as a tax on property - this is a fundamental factor in the Local Government (Rating) Act, and one that councils around New Zealand must follow. Given that your asset has appreciated significantly, this will reflect the increased share of rates applicable to your property. With regards to the services that council provides, this is available to everybody in the community and visitors to Napier. There is no obligation to use those services, but they are available to the community and funded on that basis.

Submission: 737	Hearing: Yes	Attachment: Yes
Full Name: piripi smith	Organisation: Ātea a Rangi Educational Trust	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
I would like to support the project for the new waka hub development		
Additional officer comments		

Attachment:



DATE: Thursday 25th April, 2024

RE Ngāti Pārau Hapū Trust Support for Waka Hub

Kia ora Piripi Smith,

I would like to acknowledge Ngāti Pārau Hapū Trusts support of the new Waka Hub project that would see the Waka Te Matau a Māui being berthed along the South West corner section of the Napier Sailing Club near Pandora Road, also with a waka hub facility being establish on the adjacent land.

We understand the issues that have been mounting over the years with the waka being berthed in its current location and support the Waka and a Waka Whare being established in the proposed new location.

This area was originally set aside for a cultural area some time ago and it would be great to see the Waka Hub and the Sailing Club working together to promote sailing activities for the public and our rangatahi.

Ngā manaakitanga,

Name: Te Pō Mārie Hawaikirangi

Position: Ngāti Pārau Hapū Trustee



21-05-2024



RE: Submission to Napier City Council Three Year Plan for the new Waka Hub

The Ātea a Rangi Educational Trust (Ātea Trust) takes care of the operating of the waka hourua Te Matau a Māui, the waka has been berthed in the Ahuriri harbour on West Quay since the completion of its maiden voyage around the Pacific in 2011-12.

Over the past year the Ātea Trust has been co-designing on this project with NCC and the process has been working very well, we would like to support the Waka Hub Project to proceed moving close to the Napier Sailing Club on Pandora Road based on the following areas;

Health & Safety

- Over the past 11 years being berthed at West Quay just down the road from the many bars of Ahuriri, the waka has constantly been the target of vandalism and unwanted intoxicated people accessing the waka. Even after installing security lights and fencing around the wharf this behaviour has continued.
- The most recent event which happened in March 2024 resulted in a crew member being physically assaulted with a 'king hit' from behind while asking two intoxicated people to leave the waka. He was hospitalised and is currently out of work for two months due to concussion issues.
- As the current berth is a wharf on piles and not a floating pontoon there are constant issues with the prevailing westerly winds and tides, this has seen the waka handrails and the wharf fencing being totally ripped away on numerous occasions.
- Recommended solution – The waka berth should be a floating pontoon with a security gangway**

Rangatahi and Crew Development

- The main aim of the Ātea Trust is to be an intergenerational holder and teacher of traditional knowledge pertaining to waka navigation and sailing. Many of the children of current navigators and crew members are learning the skills, other rangatahi crew come from the school or community programmes we deliver. Having the opportunity to move to a safe and secure berth with a whare waka and facilities would increase the chance of being more efficient as an organisation and would increase our overall teaching abilities so we can increase our crew and supporter numbers.

Location to host Manuhiri

- One of the primary focuses of the waka is to educate people and engage with the community, our main clientele are school, corporate and community groups. The current location is not favourable towards being able to host manuhiri, school classes or groups. The maintenance wharf for fishing vessels is just in front of the waka which poses issues in terms of pollution, noise, smell, parking and space to conduct events.
- In the current location there is no additional space to be able to erect a Waka Whare (open aired building to shelter people from the sun and rain) to host manuhiri or class groups, or add other facilities such as storage.
- A future tourism operation is currently being planned, it would be much more accommodating if there was a purpose built area to host manuhiri for the waka and shelter them from the weather.
- Recommended solution – Move to a larger open space with shelter that is more conducive to hosting guests and events, so a Waka Whare can be erected**



21-05-2024



Events

- The waka recently returned from a voyage to the South Island for the National Waka Hourua event Te Hau Kōmaru. <https://www.facebook.com/tehaikomaru> This event showcases all the voyaging waka and other waka societies from around Aotearoa. It is a week long festival which is open to the public and schools. The 2023 festival in Kawhia saw approx. 2000 attend, the recent event in Kaiteriteri (Tasman) saw approx. 4000 attend, it is also heavily promoted and seen on various media channels including national TV and Radio. Our waka and Trust are scheduled to host the event in the next 2-6 years depending on the completion of a new Waka Hub. It would see an influx of waka crews and supporters come to the Napier region for the week which will benefit the local economy. Our waka would be scheduled to host this event approx. every 10-12 years.

A Landmark for Napier

- The proposed site for the waka hub is on NCC land in between the Napier Sailing Club (NSC) and Pandora bridge, negotiations with NSC have been going well and they fully support to proposed new waka hub, there is an obvious common interest in sailing for both parties. Together we are hoping to forge a stronger relationship which will give more opportunities for our youth to experience the other organisations sailing programmes, the waka hub facilities would also be used by NSC. This site aligns much more closely with the values of the waka and the Ātea Trust.
- We envisage a new waka hub in this location to be a future landmark for the city of Napier, especially for people travelling in and out on Pandora Road, it will be an area dedicated to acknowledging and educating about the past and present sailing feats of our nation.
- One of the aims of this waka hub is to be a 'must visit' area of Napier where there are many photo opportunities for the public, this will in turn provide other local businesses with opportunity.
- The team that was responsible for creating the Ātea a Rangi is the team that will be guiding this project forward, with the partnership of Napier City Council we believe we can create something unique and exceptional within Aotearoa.
- Support letters have been received from the following organisations who would like to see this project move forward;

- Napier Sailing Club
- Mana Ahuriri Trust
- Ngāti Pārau

Ngā mihi

Piripi Smith - Ātea a Rangi Educational Trust Chair



05/04/2024

Subject: Expression of Support for the Waka Hub Project

Kia Ora Piripi,

I am writing on behalf of the Napier Sailing Club to express our "Support in Principle" for the proposed Waka Hub project. This initiative aims to berth the Waka Te Matau a Māui along the South West corner section adjacent to our club near Pandora Road, while also establishing a waka hub facility on the adjoining land.

We firmly believe that the collaboration between the Napier Sailing Club and the Ātea a Rangi Educational Trust (Ātea Trust) holds immense potential. Both organizations share a common interest in sailing and youth education, making this project an excellent opportunity for mutual benefit and community enrichment.

In light of this, we are eager to further develop our relationship by actively engaging with the Ātea Trust and Napier City Council to advance this project. By joining forces, we can leverage our respective expertise and resources to ensure the success of the initiative, fostering a vibrant maritime community and providing invaluable educational opportunities for our youth.

We eagerly anticipate the opportunity to collaborate and contribute to the realization of this meaningful project. Please do not hesitate to reach out to us to discuss further details and explore how we can work together effectively.

Thank you for considering our expression of support. We look forward to the prospect of working closely with you and the broader community to bring the project to fruition.

Ngā mihi nui,

A handwritten signature in blue ink, appearing to read "M Sheldrake".

Mark Sheldrake

Commodore – Napier Sailing Club

1306



MANA AHURIRI TRUST

170A Waghorne Street, Ahuriri, NAPIER 4110
PO BOX 12076, Ahuriri, NAPIER 4144
www.manaahuriritrust.com

24 April 2024

Tena koe

RE: Letter of Support for Waka Hub

This is a support letter for the development of the Waka Hub Project that The Ātea A Rangi Education Trust is leading.

Mana Ahuriri Trust (MAT) is the mandated Mana Whenua entity for Ahuriri. MAT was established to receive, hold, and administer the Trust's assets on behalf of and for the benefit of the present and future beneficiaries of Mana Ahuriri Trust in accordance with its Deed of Settlement (DoS) with the Crown.

The proposed project aligns with MAT in providing a cultural foot print for Māori and providing educational opportunities for rangatahi and mokopuna. We understand the issues that have been mounting over the years with the waka being berthed in its current location and the issues faced with other proposed sites. We understand that the identified site; adjacent to Pandora pond and next to the Napier Sailing club, was set aside for cultural activities. We know that the Napier Sailing club are supportive of this site and willing to support and collaborate on this project.

MAT is pleased to support Māori enterprise and partner with like-minded organisations in the protection and preservation of our culture. We have been involved in this waka hub kaupapa and support the efforts in educating the community that the Ātea A Rangi Educational Trust have undertaken over the years. Therefore, the berthing of the waka; Te Matau a Maui and building the waka hub, in this location is supported by Mana Ahuriri.

Please accept this letter as an endorsement of support to the Kaupapa.

Please feel free to contact me regarding this letter of support on 021786271.

Nga mihi

Parris Greening
General Manager

1308

Submission: 738	Hearing: No	Attachment: No
Full Name: Luke Hansen	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
To suggest a rate for future events on top of an already unusually high rates increase is irresponsible and out-of-touch in the current economic climate. Businesses are having to make tough calls to stay in business - reducing staff and cutting costs. It is not evident that NCC has implemented any internal cost saving measures or reduced any core service levels. Debt fund and rate for events when they occur and you know what is needed or at the very least you can articulate what you will spend the money on with more specificity. It is a vague proposal for the council to save money at a time with households and businesses need every dollar to survive due to increased mortgage repayments, power, insurance, transport costs etc. Read the room and transparently rate for what you can spend.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
This is long overdue. Fully support.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Councils don't need to own their own building. There are lots of examples of councils in other regions successfully leasing their office space. Let a developer take on the risk (and reward) and be responsible for providing a modern facility for a changing workforce. Past experience of NCC owning its own building does not fill me with confidence, it obviously suffered from underinvestment over a long period of time.		

Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 739	Hearing: Yes	Attachment: Yes
Full Name: Ani Tylee	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
My big concern with this is what happens to the current residents who are not at retirement age. It is vital they have continuity of accommodation that is affordable and stress-free. These people will have existing vulnerabilities which must be taken into account. The last thing they need is to be driven to less than adequate accommodation or homelessness. It is vital the Council honour this statement, " It is not certain if social housing and supported living tenants, who occupy the villages to be sold, would need to be moved to alternative non-council accommodation. If this situation were to come about, we would work with these tenants to ensure a smooth transition."		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Building resilience is a must for the Council. This includes redeveloping our concrete city to being more spongy and absorbant to mitigate against flood events.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
I would always prefer charges are kept as low as possible and that the Council look to ways to save money . One suggestion is to review mowing regimes and look to reducing how frequently mowing occurs, through to planning to rewild some parts of the city environment.		
Officer comments:		
A change to how we fund some tourist facilities		
The problem with working towards a sustainable commercial model is that the prices rise so much that patronage drops off and they lose money and are not sustainable! I am particularly thinking of Ocean Spa which needs to remain affordable.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Attachment:

I would like to support the Napier City Council looking at introducing rewilding some green areas of Napier city. Managed well this could have the effect of: Reduced costs – less mowing, less maintenance, wages and fuel, Reduced carbon emissions, Increased biodiversity, Increased community cohesion and resilience, with community-led rewilding projects, Improved soil quality, improved absorption in heavy rain events. Rewilding where it has been adopted in some cities around the world has been a mixed success, and Napier can learn from their experience to make it beneficial for nature and for the residents. Communication is the key with people needing to be taken along right from the outset, to explain, inform and illuminate the benefits. It must not be a top-down approach, as imposed decisions tend to alienate communities. Change is necessary, but it needs to be carefully managed. Rewilding can be seen as an excuse for neglect.

Submission: 740	Hearing: No	Attachment: No
Full Name: Averil Ford		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
We have just driven from Taupo to Napier and it's very disappointing to see all the slash that the forestry workers are still leaving behind. This needs to be urgently addressed.		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 741	Hearing: No	Attachment: No
Full Name: James McPetrie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I believe we should maintain social housing as a responsible caring community		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comment		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		
Choose the option which provides experienced investment people with wide exposure to the investment business		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Times are hard for ratepayers at the moment with increasing prices everywhere. We need to limit the burden on ratepayers accepting that this may result in the lowering the level of services		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Whilst providing a new building for council would be ideal I don't believe that we can afford this at the moment. Council appears able to provide a good level of services with the present arrangements.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 742	Hearing: No	Attachment: No
Full Name: Christopherr Pocock	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Creating a council controlled trading organisation only adds additional overheads such as salaries and other costs needed to run such an organisation. Manage the investment portfolio within existing council.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Ratepayers can't afford the projected cost needed to do this at this time, and this cost will no doubt blow-out. Sell to a developer and lease an appropriate building.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 743	Hearing: No	Attachment: No
Full Name: Cheryl Mennie	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
<p>I am a member of Ocean Spa and I'm concerned that Napier City Council had to take over the lease from the previous leasee. This then meant the rate payer incurred costs to refurbish the complex. With the new plan of making Ocean Spa financially sustainable should this not come to fruition once again the rate payers will be called on to refurbish the complex. For Ocean Spa to become financially viable then Ocean Spa needs to generate as much income as possible, as there are many fitness centres in Napier offering discounted subscriptions. 1)The fitness area where fitness classes are held is not fit for purpose. It is too small. Late comers have to exercise in the walkway between the gym equipment, which I would have thought was a Health and Safety issues and is not conducive to increasing class sizes. i.e. Income 2) Ocean Spa needs to offer a separate gym membership fee only as many gym members are not interested in using the pool complex. 3) A casual fee needs to be offered to allow potential members to try out the gym first before committing to becoming a member. And/or a casual fee for people staying in Napier allowing them to use the gym while in Napier on holiday or business. Remembering Napier is seen as a destination, and we want to offer as many attractions as possible. i.e. generation of income. 4) A subscription should be offered to seniors who could then use the gym during off peak hours.</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 744	Hearing: No	Attachment: No
Full Name: Errol Brock-Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
We would like to strongly object to the current rates increase proposal that will cause our individual rates to rise by an additional \$3883, an increase of approx 152%. This is simply unacceptable to expect that this sort of increase can be justified. We are told that the major contributing factor to this level of increase is the land value increase by QV, however its only now after that the meeting in Bay View with the Mayor was held that we have realised the full impact of that value increase on the rates - and then to find out that objections to the QV value increase have already closed back on the 11th April leaves another bitter taste. Why were the submission dates not made the same so that we have an opportunity to		

review properly the impact? We would like the council to reconsider the proposed increases to take account of differential rating policy whereby the residents in the Bay View hills areas have considerably less rates funded amenities than others that live in the more suburban areas. As a semi-rural area, we do not have foot paths, street lighting, water services etc etc. We should be considered a rural area for rating purposes, not a suburban area. There is a proposed new levy for stormwater in our anticipated new rating structure which should be completely removed. The whole Esk Hills and Kaimata Road area is semi-rural land. Our stormwater is mostly contained with our own property where the water from the roof is collected for drinking and household use. We have our own individual waster water & sewerage treatment on our property and there are several dams around us that collect other stormwater discharge before this is slowly released further. We understand from the Local Government Rating Act that the council does have flexibility to set rates at varying levels and to exercise judgement as necessary to achieve a fair and equitable rating level across the constituent area they control. Regarding the substantial increase in land values that QV have submitted, as above we are very disappointed to find that submissions have already been closed on object to the increased amounts. This seems very wrong to have closed the opportunity to object before the true impact was fully known. How QV can determine that land on a hill, that has significant sloping, cannot be subdivided, and has suffered significant damage after the cyclone is beyond me. We would have expect that land values decreased due to the damages sustained, and if there were actually some increases certainly not double that value from 3 years ago. A number of our direct neighbours are retired people, and they are also suffering at the possible effects of this proposed hike in costs. Several have indicated that they will be forced to sell as they cannot sustain the cost increases. We would ask that you consider some kind of capping of individual increase amounts. The general proposal is to increase approx. 23% across the Napier region, but you must also consider the individual impacts of the combination of the QV valuation increases (the letter from QV states they were contracted by Napier City Council, which in my opinion make the outcome directly under your control) and the rates increase proposals. Simply put increases in the region of 150% are not acceptable and must be changed.

Additional officer comments

The legislative drivers behind the Three Year Plan and 3 yearly review of property values are separate. Normally property valuations would have been completed and audited well in advance of the draft Long Term Plan/Three Year Plan being completed. This year the timing of the Three Year Plan has almost coincided with the final audit and approval by the Office of the Valuer General. Valuations were completed in October 2023, but a backlog of work by the OVG caused a delay in the final audit. QV (the registered valuer) notified all properties of changes to their valuation. However, sufficient time was available to review changes made to property values. Changes to the differential would require a more comprehensive review of the Revenue & Financing Policy with new differentials to be considered. Given that only select pockets of Rural Residential property experienced significant increases in land valuation, a blanket decrease for Rural Residential property would have unintended consequences on rates. No such review was earmarked for this Three Year Plan. It is important to note that Esk Hills is part of a wider community. As part of that community you enjoy that benefit of public street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. These amenities are not a "front of gate" service. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. The submission proposes a cap on rates increases. On paper this is a reasonable suggestion. However, the application is more complex. Increases in rates over the proposed cap for some properties is due to property revaluations (as the allocation of rates is based on registered property valuations). The increase in property values is a byproduct of the desirability of land by the market. It means that the asset is worth more money. This has been further evidenced by recent sales data. Council should not provide rates relief due to short-term market movements that benefit the owner through an increase in the value of their property asset. Further, there are unintended consequences with passing the balance of rates on to other properties, as it may affect other properties that were below the proposed cap and cause a cascading issue. Under such a proposal, properties that have a lower revaluation change are required to fund owners who have had a higher appreciation in their assets.

Submission: 745	Hearing: No	Attachment: No
Full Name: Megan Squire	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
I dont feel informed on this topic but yet you are forcing us to answer this question first.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Include a type of council housing focussed on the retirement community. From my limited knowledge the council did own a number fo 2 bed council flats that could be given to retirees or other in the community. Does the council still own those or did they get sold off at a point in time? If they did - are we going through the same question with a different generationn of council strategy? The current approach to the building code makes it very hard for small or private developers to build property. Perhaps looking at how the building code is implemented could support the mixed delivery method as you could incentivise private operators to providing housing for retirees if it were easier to build houses. The process is cumbersome and inconsistent. I have experienced that personally		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Just dont create something that is cumbersome and requires too many people to manage.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Don't close down our tourist attractions. If you do that people will stop coming to Napier and they never get reopened. Tourists bring a lot of money into the region and the economic benefit is not understood by all parts of our community. For every dollar loaned - what is the economic benefit to the region?		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
I dont like the options you have given here. This is the one area that we simply dont need to spend massive amounts of money on. Simply put - for the planned money spent on this project - how long could we continue to pay rent for? It doesn't appear to be fiscally responsible to be recovering from a cyclone, improving infrastructure and also strengthening		

and redeveloping building. What the real harm in waiting - seriously in this economic climate why don't we just wait three years, and then revisit. In addition - I know the costs will go up from initial cost estimates - what building project doesnt!?)

Officer comments:

Additional comments

Rate rises over 20% do not reflect a fiscally responsible budget. It feels like we are trying to do everything - lets wait for the buildings

Additional officer comments

Submission: 746	Hearing: Yes	Attachment: Yes
Full Name: Nicholas Aiken	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
It is important that social housing is operated and maintained by a landlord present in our City and with our quality of life in mind, not an absentee landlord from another district, a 'slumlord' or an entity that is able to remove itself by distance and ignore the bad behaviour of tenants to the detriment of other Napier ratepayers.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
It is vital that this includes a focus on building local resilience for ALL residents, not only some neighbourhoods or centred heavily only on Marae. In addition to marae hubs should be located at schools and community halls. Social infrastructure (including local leaders and role holders) should be a focus to enable local residents to better respond during and after an event, with a clear understanding of roles and awareness of how to communicate with other similar people and Civil Defence. There should also be a focus on getting to know others (neighbours) in local neighbourhoods, using entities such as local street security groups and also promoting people to get out and enjoy our open spaces (including streets) to increase social interactions. The events during and after Cyclone Gabrielle were a disorganised disgrace, that left thousand of our residents without essential services and no communications, and many living in fear of violence and home invasions. Any rate must not simply focus on delivering hard infrastructure, it must also deliver soft infrastructure and focus on people, not just pipes and stopbanks. Cities and communities are people, they are not roads, power lines, pipes and pumps, those things support communities, not the other way around.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
CCTOs were tried in the 90's and often failed and were reabsorbed. Entities such as wellington Water and Watercare are not know to be low cost. I do not support distancing accountability from our elected members and democratic processes, and the City does not need to pay more high salaries.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Accessibility to services should be as good as possible, increasing beyond CPI decreases accessibility and equity. This is not acceptable.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).

1322

Avoid paying rental profits from our rates.	
Officer comments:	
Additional comments	
<p>I strongly object to the massive, unjust and unfair rise on the rates of my property (owned by me and my wives Trust). In particular I strongly object to the unjust General Rate differential that does not reflect the greatly reduced access to services that I have living in a rural area at Esk Hills, and I also object to be charged for a stormwater rate when my stormwater is dealt with by a privately owned stormwater system with significant detention dams controlling discharge, into Hastings District. I also request that Napier City Council develop and implement a project to restore the old lighthouses in the former Ahururi Lagoon between the airport and Bay View (with owners consent), and also the restoration and protection of the pillbox/bunkers on the seafront. These are significant cultural and historical features of our city, the improvements should include info boards describing the purpose and operation of the features, and so on. Lastly please move the 'welcome to art deco Napier' sign from the southern side of Bay View to the northern side of Bay View to recognise that Napier includes Bay View, it does not start to the south of it. Alternately erect a new sing in the same format to the north of Bay View celebrating its art deco and earthquake heritage. See also attached.</p>	
Additional officer comments	
<p>Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate. We agree with the point you have made about the position of the 'Welcome to Art Deco Napier' sign. However, it is on an NZTA corridor, so while we can discuss relocation with them, it is not something we can confirm.</p>	

Attachment:

Submission of Nick Aiken (Huacachina Trust) Napier, to 2024- 2027 Three Year Plan
26 April 2024

Introduction

Napier City Council must ensure that all rates are fair and equitable. My rates are increasing by almost 130%. My new annual rates will be 227% of what they were previously. My rate increase is almost 130% while the average rate increase is 23.7%. My income has not increased.

Perceptions that resident in my area, can simply absorb such increases are ridiculous. I used to live in Coverdale Street, Laurent Place, and Auckland Road. I still do the same job. It is naïve to assume that people living in certain areas necessarily have significant disposable wealth. At a Council meeting earlier this week an elderly man broke into tears saying he would now be forced to sell. Others have claimed that similar concerns have been met with little or no empathy or interest when expressed. I also may be forced to sell with these rates, but who would buy a property so encumbered.

The situation is clearly unfair and inequitable. I gain no additional services beyond those received in the urban residential areas, in fact I receive a far lower level of service, and also appear to be expected to subsidise capital expenditure for projects such as 3-Waters that I cannot access at all.

I must pay for my own wastewater, am rated by Hastings for my Potable water, and also have to pay for my stormwater. None of these are provided by Napier City Council, and all cost me additional rates and expenses on top of what Napier City Council wish to charge.

There are no footpaths in my street. There are no streetlights in my street. Nor do I want these facilities.

There are no footpaths that I or my family can use to get to local services and facilities, again nor are there streetlights. Instead we have to navigate an unsafe high speed rural road, Hill Road, and our own 100km/hr speed limit road. Once we arrive in Bay View we have to navigate the very poor and largely unmaintained cycle paths there until reaching the beach front.

The projected significant increases in years two and three are even more unsustainable on top of the proposed increases for 2024-25.

The proposed rates are not just and they are not fair, nor are they equitable.

Rates

I Strongly Object to the proposed Rates on the basis of:

An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, Hill Road, and Kaingaroa Place;

A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later);

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service;

The Council's Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have

differentials applied. Properties at properties in Esk Hills, Kaimata Heights, Hill Road, and Kaingaroa Place are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, Hill Road, and Kaingaroa Place, including my property at 28 Esk View Road. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes.

I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant.

While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights, Hill Road, and Kaingaroa Place, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road, Hill Road, and Kaingaroa Place including my property at 28 Esk View Road, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Historic Features

Lighthouses

I submit that the Napier City Council develop and implement a programme of repair of the historic lighthouses between the Hawkes Bay Airport and Bay View. These are in a disgraceful state and have likely become hazards. These are an important part of our local history and heritage that should be respected and understood. They are related to our 1931 earthquake history and thus also part of our tourism offer. Infoboards with details and descriptions of their past use should also be developed and installed.

Pillboxes

I submit that the Napier City Council develop and implement a programme of repair of the WW2 era pillboxes along and to the south of Marine Parade and between Westshore and Bay View.

These are in a poor state. These are an important part of our local history and heritage that should be respected and understood. They are related to history, are unique in New Zealand and thus are also part of our tourism offer. Infoboards with details and descriptions of their past use should also be developed and installed.

Bay View Cycleways and Shared Pathways

These have fallen into a very poor state alongside SH5. While these are NZTA assets they were designed and developed with the Councils. The removal of the grass areas has encouraged people to park cars and trucks across the pathway, frequently fully across it resulting in a hazard. I have witness young children on foot/bikes, parents with strollers, and people with wheelchairs having to navigate around these obstacles and at time having to go onto the carriageway and even the live northbound vehicle lane. Our residents do better. I request a project be developed to install a mixture of kerb and challenge with small planted/grassed areas (raised) and vehicle parking insets to provide both a bufer and to encourage people to park appropriately and safely. I do not believe this design would be particularly challenging and am qualified to make that claim.

Additionally, the crossing point near the motor camp at the southern end of Bay View is not a safe location and should be shifted north of Onehunga Road, with a connection across the railway line there. Motorists approaching the 100km/hr sign at the southern end f Bay View and almost always doing well in excess of 70km/her and this location is unsafe. The frequent damage to the very small refuge clearly attests to this.

Public Realm

Please develop a project to give the streetlights a repaint and the cobbles/pavement and footpaths some maintenance and cleaning. These have been neglected for many years and doesn't not indicate a city that has a great deal of civic pride. Similar could be said for Marewa, once a nice local centre and now extremely shabby. This does these communities a dis-service.

Community Resilience

Please develop and implement social infrastructure based resilience projects centred on local communities and facilities (schools, community halls, marae) and protect community halls recognising their resilience value.

Nicholas Aiken

Submission: 747	Hearing: No	Attachment: No
Full Name: Christie Wright	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>I have worked at the faraday for around 4 years in various rolls painting murals, volunteering, as a casual and permanent staff member. I believe the Faraday needs to stay where it is and not be reimagined. One of its best exhibits is the Fullagar engine, which can not be moved and will be scrapped. It is the last of its kind in the world and a piece of our history. I also believe it should stay in the historic power station. Reimagined I believe it will lose its charm and much of its history removed and lost forever. This place is a joy for many locals and visitors. I receive feedback everyday that is overwhelmingly positive. People love the hands on aspect, the nostalgia and the wonderful team of staff and volunteers. Many locals have become regular visitors. The staff and volunteers have worked extremely hard to keep this place alive. An unbelievable amount of time and hard work has being put into improving it and creating interesting exhibitions. I feel many NCC staff and councillors have not taken they time to come and see the amazing things we have being doing. I know most missed some incredible exhibitions we pulled off with little resources. This place is a real treasure in Napier and I hope it remains in its current location.</p>		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 748	Hearing: No	Attachment: No
Full Name: Pat Fraser	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
this should be self funding - covered by rent		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
sell them, they are not infrastructure		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
utilise the space better, there were vast areas of waste space in the old council building		
Officer comments:		
Additional comments		
There are a lot of families struggling with huge increases in mortgage payments and Insurance premiums. the council should not be adding to their burden. Stick to essential spending on Infrastructure.		
Additional officer comments		

Submission: 749	Hearing: Yes	Attachment: No
Full Name: B. Dale Curham	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
<p>THE HAWKE'S BAY MUSEUM AND ART GALLERY, known as the MTG, currently occupied by the Napier City Library. The origins of the MTG go back to the 1840's, and the founding of three institutions supported by Napier's notable citizens amongst whom were Augustus Hamilton, William Colenso, Henry Hill, Sir Donald and Lady Maclean and many more. After the 1931 HB earthquake, the citizens of Napier and Hawke's Bay, the Government of the time, and international institutions, raised the necessary 2,500 pounds to finance the building of the Louis Hay designed Art Deco building comprising the northern end of the current MTG. As the collection grew so too did the building. Extensions were all financed by fundraising support from prominent citizens and Foundations and Trusts, as well as HB local bodies and the government, culmination in the opening of the redeveloped MTG and the elegantly and more efficiently connected architecture of four different periods. The 2013 opening of the newly developed MTG coincided with a decidedly unsympathetic Napier City Council which had no respect for, or appreciation of the value to Hawke's Bay of our collection of approximately 100,000 objects, all gifted or fundraised for by not only the HB community itself but artist, designers and collectors who wished their work to be added to the already impressive collection and cared for by an institution they trusted. I had been involved since 1983 until 2013 first as a member of the administrative Board of the HBAG&M, and then as an active member of the evolution of supporting Friends committees, composed of very many dedicated people who over all those years have raised very many thousands of dollars to buy significant artefacts and art works and finance for restoration, adding to the gifts by so many citizens which comprise Hawke's Bay's large and very significant collection. Once again I am appealing to you, members of the Napier City Council, to remove the Napier Library from the MTG building which belongs to the people of Hawke's Bay, so that it can once again become the vibrant and much admired and awarded cultural institution it used to be, so that once again we can meet as a community and appreciate our history and our culture.</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		

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Officer comments:	
Additional comments	
No comments added	
Additional officer comments	

Submission: 750	Hearing: No	Attachment: Yes
Full Name: Helen Hastings	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I also don't think that council should deliver retirement housing. Other countries are moving away from that and are only relying on in home care followed by nursing home care, omitting the retirement village housing.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Sounds like creating more bureaucracy.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No hurry to do this at all. In the new Post Covid era most people are able to work from home and still be effective in a team.		
Officer comments:		
Additional comments		
YES! I have added my submission in a WORD document. This is the MOST IMPORTANT part of my submission.		
Additional officer comments		

1333

Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Attachment:

The proposed rates increase for the year 2024-2025 are unaffordable, unfair, and inequitable. The projected further increases for years two (10.5% and three (8.0%) on top of these increases are unsustainable.

Our rates are increasing by a factor 2.27, an increase of 127% overall (\$3103.46 to \$7030.28 an increase of \$3926.82) or when we add the storm water charges to the general rate to compare like with like between periods, the increase will change from \$2333.06 (general rate which includes stormwater charges) to \$6,127.57 (\$5,386.37 (general rate) plus \$741.20 (stormwater)). This is an increase of 163% for the general rate including stormwater charges.

These are our submissions:

Stormwater

As Esk Hills Residents we maintain at our own costs 5 detention dams which significantly reduce peak water flows into Bayview. The stormwater runoff from the five detention dam discharges is very small and is considerably less than if the area was rural.

The subdivision's 37 ha of reserves is fully planted in natives which assist in absorbing and slowing down water flows.

We have not previously been charged for this, nor should we be charged for this now. Our land should not be rated with a 100% stormwater differential based on Capital Values. In fact, it should have the rural differential applied which is zero.

In addition to that we collect all roof water into our large water tanks for our use.

Our differential should not be Rural Residential.

We have recently been classified as Rural Residential. The lack of services NCC provides to Esk Hills should be considered with the Rural Residential differential. There are ample reasons to change this differential back to Rural. This could provide a method to distribute the proposed rate changes in a more equitable way.

Esk Hills is a subdivision of 54 sections. Developers provided the road network of the subdivision. A lot of roads are privately owned and only the main ones are subject to maintenance by NCC in future. We don't receive any other services from NCC for our subdivision.

There are a multitude of reasons why Esk Hills should not have a Rural Residential differential. It should be categorised in a Semi-rural or Other Rural category with the appropriate differential reflecting these reasons:

100km/hour open road

No street marking, no street lighting, no footpaths, no cycle paths

No sewage system (landowners maintain their own)

No water supply (HDC supplies and charges us for metered water and/or we have our own water collection and storage).

No mail delivery, no courier delivery

No public transport links

No council road sweeper and no road verge maintenance

Esk Hills Residents Society charges levies to residents and uses that for:

Maintenance of reserves and walking tracks (accessible to everyone in Hawke's Bay)

Planting of natives in 37 hectares of reserve

Maintenance of detention dams for stormwater

Road verge maintenance

Residents have also paid to have fibre installed into the subdivision for the price of \$1840 per section.

Other increases we are facing:

Hawke's Bay Regional Council Rates

Insurance premiums increases post Cyclone Gabrielle and revised geographic risk for seismic activity.

Are you double dipping on water and wastewater cost recovery?

HBRC rates cover the full cost of water supply. We maintain our own wastewater and sewage.

Are you including any costs at all in your rate structure (e.g. capital expenditure) that has anything to do with the water and wastewater costs for Esk Hills? Are we double paying any aspect of these costs between NCC and HDC?

Rate increases post Cyclone Gabrielle

Most rate payers would understand and support a reasonable one-off adjustment due to the enormity of damage to infrastructure caused by Cyclone Gabrielle.

Unreasonable, inequitable, unfair, and unsustainable

A more than doubling of rates is not reasonable even as a one-off event. Not only do you propose our horrendous increases for this year, but you also propose to add 10.5% and 8.0% in the next two years. Your three-year plan states a 23.7% average increase in rates. To offset this enormous inequity between rate payers the Council should make every effort to not dupe a minority of landowners that happen to live in a nice subdivision they created and maintain themselves in a self-sufficient subdivision where you provide next to no service.

All council rates (Napier City Council, Hastings District Council (for water) and Hawke's Bay Regional Council) are always taken into consideration at time of purchase of a property. To increase the rates by eye watering amounts is not a situation that is to be foreseen when committing to a purchase. This is blind siding people totally and would mean an inability to continue living here for those on a limited income. A situation which was completely unpredictable at the time of purchase.

Methods like changing the Rural Residential classification back to the more equitable classification, capping the rates increases to a more sustainable level, and being flexible with setting values could offer options.

The Local Government (Rating) Act 2002 provides options for Flexibility, Differential or Capped Rating. I refer to these parts of the Act:

Section 3 Purpose. This section requires the NCC to adhere to S3(a)(i-iii). Emphasis on the word flexible in S3(a)(i).

Section 13 – General Rate. S13(2)(b) permits NCC to consider differential or capped rating.

Section 14 – Categories S14(b) which refers us to Schedule 2.

Schedule 2. clause 5 lack of services.

Conclusion

We object to the proposed rates based on:

An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights;

A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later);

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service;

The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 5 Heipipi Drive. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes.

I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant.

While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road including my property at 5 Heipipi Drive, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

We look forward to your reply to our submission. We would like to speak to this submission.

Don & Helen Hastings

Submission: 751	Hearing: No	Attachment: No
Full Name: Morgan Jeffares	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
As you are looking to increase my rates by nearly \$2000 in jervoistown I think that you can at least provide us with the same facilities that the other suburbs get e.g footpaths more lighting, water and sewage. It is unfair we have been increased more than other suburbs without the same facilities. Either provide the same as "town folk" or decrease our rates in line with what we have to pay ourselves.		
Additional officer comments		

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.

Submission: 752	Hearing: No	Attachment: Yes
Full Name: Debbie Gant		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Yes - Rate increases		
Additional officer comments		

Attachment:

To the Mayor and Councilors,

This is my submission, in respect of the three year draft plan for Napier City Council 2024

1341

My partner and I have lived in the Esk Hills since 2015, and have not seen such an increase in rates as are forecast for this coming year. We are facing a 96% increase, with the biggest portion of increase being 'General Rates' from \$1,786 to \$4,168.

Our total rates calculated are \$5,141, from \$2,623 currently.

You have advertised the fact that most households will be paying 23% increase in rates. (if only it was for us!) Not the 96% increase, you are proposing!

Surely there must be a cap on how much an increase can be. It seems like the NCC are targeting the Esk Hills (being Esk View Road, Heipipi Drive and Heipipi Lane).

We are average normal hard working people who happen to live in a beautiful estate, please don't think we are very wealthy (and can afford high rate hikes) because of where we live.

You may not be aware but the Esk Hills Rural Residential Subdivision is a 100km/hr zoned suburb with:

no street marking

no street lighting, no footpaths,

no sewerage system (we have our own septic tank systems)

no water supply supply (which is supplied by HDC and metered) no mail delivery, no courier delivery

no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links.

There was no fibre internet until recently, when all the 54 residents in the Esk Hills Estate had to equally pay \$1,800 each to have fibre connected to each house.

We, as residents of the Esk Hills Residents Society, pay levies that contribute to the upkeep of reserves and walking tracks and a tennis court in the subdivision that are available to all visitors to our little slice of heaven, including mowing of road verges and some tracks, replanting of trees, and maintenance of all tracks.

In summary we are almost a close knit little community that looks after most of our own services separate to NCC.

Water

Septic services Grass verge Mowing

If the proposed increase was reasonable and equitable then your ratepayers would be more understanding of the need to increase their rates. Please reconsider the enormous rates increase you are proposing to our properties. It seems unreasonable to basically double our rates in one year!

Yours faithfully Debbie Gant

Submission: 753	Hearing: Yes	Attachment: Yes
Full Name: Jonathan Wallace	Organisation: Wallace Development Company Limited	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Please refer to our previous submission by Soho Group Limited.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
Please refer to our previous submission by Soho Group Limited.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Please refer to the letter attached for our submission on the Library Tower.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

	WALLACE
	DEVELOPMENT
	Company Limited

NAPIER CITY COUNCIL
215 Hastings Street,
Napier 4110

25th April 2024

Dear Councillors,

Strengthening and Refurbishment of the Library Tower

Wallace Development Company is one the New Zealand’s leading property developers. We have significant experience in refurbishment and strengthening multi-story building similar to the Library Tower. We are currently refurbishing Dalton and Vautier House adjacent to the Library Tower.

With respect to the Library Tower, we believe that the best outcome for the Council and the ratepayer is ‘option 2’ a sale and leaseback arrangement:

- Wallace Development Company can strengthen and refurbish the Library Tower.
- We can deliver a sale and leaseback arrangement which results in lower short-term and long-term costs to the Council when compared to option 1.
- We accept all development risk. No risk to the ratepayer of cost escalations or variations.
- Lease terms can be structured in a way so as to deliver long term certainty of rents to the Council.
- We will work with the Council to design a building which meets the Council’s needs.
- The Council will have a right to purchase the premises back after a period of time meaning the building can return to public ownership.

We noted that the Council has stated that it prefers option 1, and has published several reservations about option 2:

“This [option 2] reduces the cost for the first few years, but the long-term cost is greater because we would have to pay a premium market rental rate.” – NCC

Wallace Development Company specialises in strengthening and refurbishment, and we are very good at what we do. We can deliver a sale and leaseback arrangement which results in lower short-term and long-term costs to the Council when compared to option 1. Lease terms can be structured in a way to deliver long-term certainty of rents to the Council.

"it [option 2] means we couldn't redevelop the building and surrounding area exactly to our needs." – NCC

We have a highly flexible approach and can work with the Council in setting a project specification which meets the exact needs of the Council.

We are currently refurbishing Dalton and Vautier House adjacent to the Library Tower. If we are given the opportunity to redevelop the Library Tower, we will consult with the Council's landscape architects working on Te Aka to achieve a seamless and consistent design of the area surrounding the three buildings. This will result in efficiencies and a better outcome for the Council and public.

"The building would be ready to be reoccupied at a time later than Option 1" – NCC

We can complete refurbishment and strengthening works and have the building ready to occupy by 2027 – the same timeframe as option 1.

Wallace Development Company Ltd is willing and able to undertake the development of the Library Tower. We would like the opportunity to discuss this further with the Council.

Regards,

A handwritten signature in blue ink, appearing to read 'Jonathan Wallace', is written over a faint, circular official stamp.

Jonathan Wallace

Managing Director

Wallace Development Company Limited

Submission: 754	Hearing: No	Attachment: Yes
Full Name: Alex Webb		Organisation: Marine Stewardship Council
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Please see attached letter.		
Additional officer comments		

Submission: 755	Hearing: No	Attachment: No
Full Name: Peter Jones	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell all council owned housing. This is not core business of local body government, this is a role of Central Government		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
I don't believe it is Napier City Council's job to look after retirement housing. Sell it off or privatise it.		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Central Govt should fund this		
Officer comments:		
A new approach to managing Council's investments		
Only create a trading organisation if it can operate financially self-sufficient.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Increase parking fees. Increase fees for Napier Conferences & Events and Kennedy Park Resort. I also agree that Ocean Spa prices should be increased but that locals should get a discount if they show their rates bill.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Increase the fees for Napier Conferences & Events, Ocean Spa and Kennedy Park Resort however I think that locals should get a discount for Ocean Spa if they show their rates bill.		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
I read that the i site is going to be 'reimagined'. This is a ridiculous waste of money. In a perfect world all the NCC facilities would be financially self sufficient but for the i site this would mean charging tourists fees to walk in the door or charging local businesses huge fees to have their brochures displayed. Both these would defeat the purpose as it would drive people away. If you want cruise ships and tourists to come, you need good infrastructure. The location of the i site is perfect, if you move it people would not bother going there. I have spoken to a lot of visitors and they all appreciate the personal touch of talking to a local rather than getting fake information online		

Additional officer comments

Submission: 756	Hearing: No	Attachment: Yes
Full Name: Don Hastings	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
YES, WORD DOCUMENT ATTACHED. Please note my address is 5 Heipipi Drive		
Additional officer comments		
Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an		

above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Attachment:

Submission on the draft Three-Year Plan of Napier City Council for 2024-2027.

The proposed rates increase for the year 2024-2025 are unaffordable, unfair, and inequitable. The projected further increases for years two (10.5% and three (8.0%) on top of these increases are unsustainable.

Our rates are increasing by a factor 2.27, an increase of 127% overall (\$3103.46 to \$7030.28 an increase of \$3926.82) or when we add the storm water charges to the general rate to compare like with like between periods, the increase will change from \$2333.06 (general rate which includes stormwater charges) to \$6,127.57 (\$5,386.37 (general rate) plus \$741.20 (stormwater)). This is an increase of 163% for the general rate including stormwater charges.

These are our submissions:

Stormwater

As Esk Hills Residents we maintain at our own costs 5 detention dams which significantly reduce peak water flows into Bayview. The stormwater runoff from the five detention dam discharges is very small and is considerably less than if the area was rural.

The subdivision's 37 ha of reserves is fully planted in natives which assist in absorbing and slowing down water flows.

We have not previously been charged for this, nor should we be charged for this now. Our land should not be rated with a 100% stormwater differential based on Capital Values. In fact, it should have the rural differential applied which is zero.

In addition to that we collect all roof water into our large water tanks for our use.

Our differential should not be Rural Residential.

We have recently been classified as Rural Residential. The lack of services NCC provides to Esk Hills should be considered with the Rural Residential differential. There are ample reasons to change this differential back to Rural. This could provide a method to distribute the proposed rate changes in a more equitable way.

Esk Hills is a subdivision of 54 sections. Developers provided the road network of the subdivision. A lot of roads are privately owned and only the main ones are subject to maintenance by NCC in future. We don't receive any other services from NCC for our subdivision.

There are a multitude of reasons why Esk Hills should not have a Rural Residential differential. It should be categorised in a Semi-rural or Other Rural category with the appropriate differential reflecting these reasons:

100km/hour open road

No street marking, no street lighting, no footpaths, no cycle paths

No sewage system (landowners maintain their own)

No water supply (HDC supplies and charges us for metered water and/or we have our own water collection and storage).

No mail delivery, no courier delivery

No public transport links

No council road sweeper and no road verge maintenance

Esk Hills Residents Society charges levies to residents and uses that for:

Maintenance of reserves and walking tracks (accessible to everyone in Hawke's Bay)

Planting of natives in 37 hectares of reserve

Maintenance of detention dams for stormwater

Road verge maintenance

Residents have also paid to have fibre installed into the subdivision for the price of \$1840 per section.

Other increases we are facing:

Hawke's Bay Regional Council Rates

Insurance premiums increases post Cyclone Gabrielle and revised geographic risk for seismic activity.

Are you double dipping on water and wastewater cost recovery?

HBRC rates cover the full cost of water supply. We maintain our own wastewater and sewage.

Are you including any costs at all in your rate structure (e.g. capital expenditure) that has anything to do with the water and wastewater costs for Esk Hills? Are we double paying any aspect of these costs between NCC and HDC?

Rate increases post Cyclone Gabrielle

Most rate payers would understand and support a reasonable one-off adjustment due to the enormity of damage to infrastructure caused by Cyclone Gabrielle.

Unreasonable, inequitable, unfair, and unsustainable

A more than doubling of rates is not reasonable even as a one-off event. Not only do you propose our horrendous increases for this year, but you also propose to add 10.5% and 8.0% in the next two years. Your three-year plan states a 23.7% average increase in rates. To offset this enormous inequity between rate payers the Council should make every effort to not dupe a minority of landowners that happen to live in a nice subdivision they created and maintain themselves in a self-sufficient subdivision where you provide next to no service. All council rates (Napier City Council, Hastings District Council (for water) and Hawke's Bay Regional Council) are always taken into consideration at time of purchase of a property. To increase the rates by eye watering amounts is not a situation that is to be foreseen when committing to a purchase. This is blind siding people totally and would mean an inability to continue living here for those on a limited income. A situation which was completely unpredictable at the time of purchase.

Methods like changing the Rural Residential classification back to the more equitable classification, capping the rates increases to a more sustainable level, and being flexible with setting values could offer options.

The Local Government (Rating) Act 2002 provides options for Flexibility, Differential or Capped Rating. I refer to these parts of the Act:

Section 3 Purpose. This section requires the NCC to adhere to S3(a)(i-iii). Emphasis on the word flexible in S3(a)(i).

Section 13 – General Rate. S13(2)(b) permits NCC to consider differential or capped rating.

Section 14 – Categories S14(b) which refers us to Schedule 2.

Schedule 2. clause 5 lack of services.

Conclusion

We object to the proposed rates based on:

An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights;

A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later);

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service;

The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 5 Heipipi Drive. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would

mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes.

I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant.

While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road including my property at 5 Heipipi Drive, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

We look forward to your reply to our submission. We would like to speak to this submission.

Don & Helen Hastings

Submission: 758	Hearing: No	Attachment: No
Full Name: Richard Yovich	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 759	Hearing: No	Attachment: Yes
Full Name: Chris Tremain	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Our submission relates to the development of the Westshore Community		
Additional officer comments		
<p>Ongoing foreshore planting has been budgeted from year one of this plan and will align with the draft Westshore Enhancement Plan. The timing of when and where still needs to be worked through but the images provided in the Westshore Residents & Development Association submission were taken from this plan so they have been accounted for. We recommend you pass your yoga deck ideas on to the Association to be included in the Westshore Master Plan they are thinking of developing. Please note, further discussion with the Association will need to be had on this matter.</p>		

Attachment:

From: Chris and Ange Tremain

Date: 26 April, 2024

We write in support of the Westshore Residents Association in their plan to develop the Westshore.

While there have been some good initiatives, thank you, the wider area has been left for some time, and shows it.

We write to make specific suggestions for the beach road that runs from the surf club through to the old Freedom Camper Van site.

This road has been significantly helped by the introduction of speed humps, especially the addition of timber extensions to the speed humps which forced cars to go over the speed humps as opposed to veering around them.

We would like to make specific recommendations for the area from 35 Ferguson Avenue, north to the carpark. This area is well used. We love to see people out using the park and the foreshore. We think this area would benefit from the addition of four large Pohutakawa trees planted on the grass verge (two each side of the current speed hump). There are suitable trees that would fit this purpose, sitting (and dying) across the road from the old Rothmans Building in Ahuriri. A suitable timber protection around these trees would effectively reduce the current area on the grass verge that cars continue to veer and skid into.

We would recommend that these trees be planted in line with the boundaries of the properties on The Esplanade, not directly in front of those properties, so that these new trees were planted in such a way as to limit the erosion of view from these homes once they were fully grown.

In addition to this we would like to see one or more Yoga decks built on the park. In fact we would be happy to sponsor the materials for one per year for 5 years. These would be simple rectangular kwilla decks, 40cm off the ground which allowed for 8 to 12 yoga mats. Small plantings of nikau, flax and cabbage trees at the side of these decks would offset the deck. These would also be utilised by picnic-ers, and other beach goers who simply want a raised platform to sit or lie upon.

Please see our attached plan of the area discussed above.

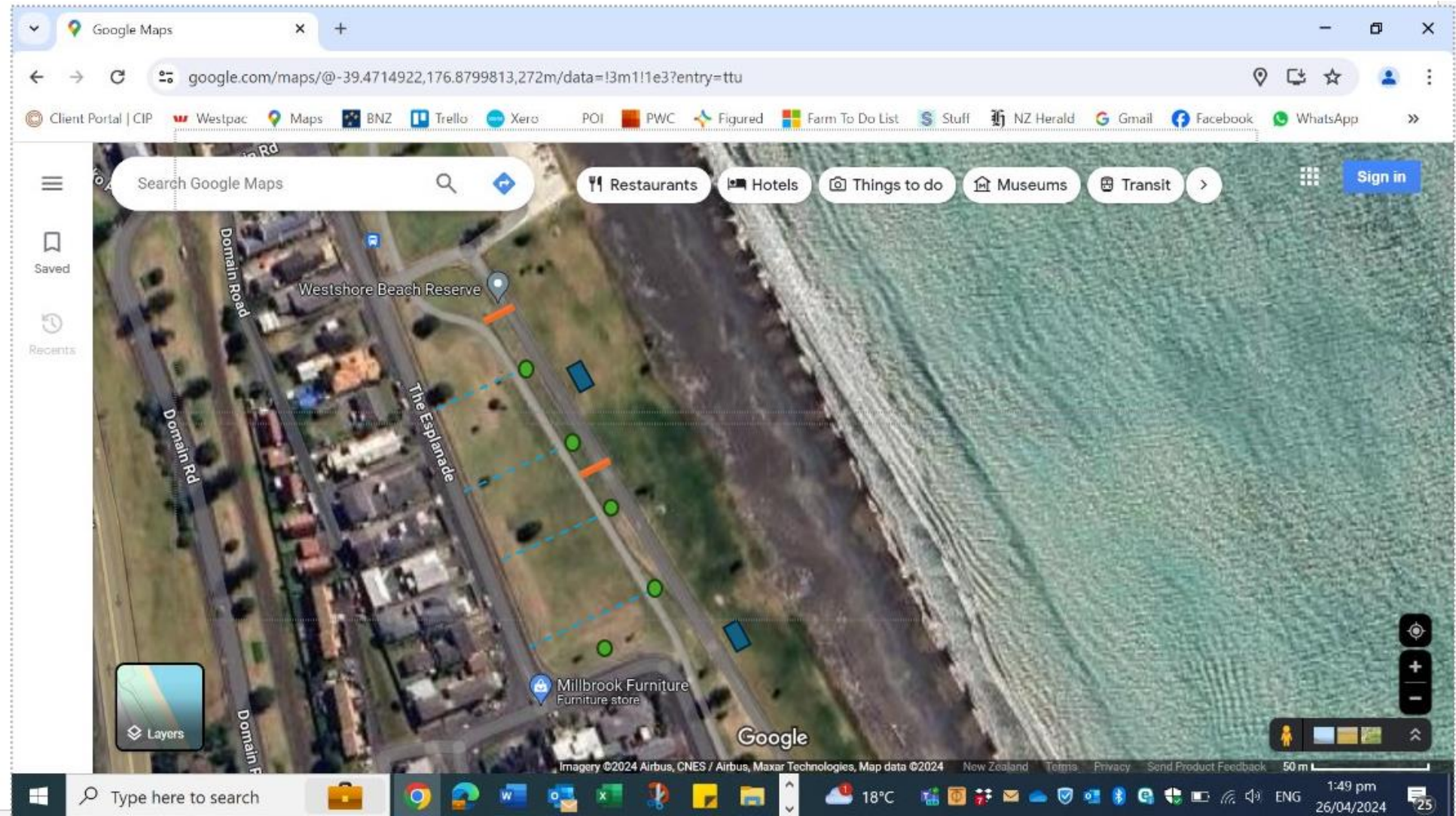
Key:

Red rectangular box = Existing Speed Humps

Blue dotted lines = Lines to help site Pohutakawa Trees so as to minimize future view erosion

Green Circles = 5 x new Pohutakawa Trees (Large and protected by timber surround)

Blue Rectangles = Proposed Yoga Decks



Submission: 760	Hearing: No	Attachment: No
Full Name: Caitlin Yovich	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
I do believe the pricing you are considering for Ocean Spa will prevent Locals from using the facilities as it will not be affordable. Locals, are your bread and butter. The site of Ocean Spa has always been a community pool and there is a fabulous community spirit there at the moment. It will be a shame to see this diminish, which it definitely will.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 761	Hearing: No	Attachment: No
Full Name: Karen McGrail		Organisation: Kaiangaroa Residents Association
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I support the submission made by Andrew Pearce, 32 Kaiangaroa Place, Bay View, and have asked him, and Joe McAleese, 18 Kaiangaroa Place, Bay View, to speak to the submission on my behalf".		
Additional officer comments		

Submission: 762	Hearing: Yes	Attachment: No
Full Name: Pene Johnstone	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
I believe Council should adopt Option 2 - Retirement Only for their Housing Strategy. To sell the 3 social housing villages. Just the 3 as shown in the information packages - Nelson Place, Wellesley Place, and Carlyle Place - no more. The funds received from the sales should be used ONLY for the improvements of existing villages and for the building of more retirement houses. To be transparent with rate payers the housing should be run through a separate business model so we can see at any time how the funds are being spent.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
I don't believe other Housing Providers would be able to manage the tenancies or look after maintaining the houses efficiently. There will be over 300 houses to manage. Just too many to add to their existing portfolios. They need to be managed by a team that is solely dedicated to the Council Houses who are part of the separate business model within Council as mentioned above. I believe the "Housing Business" should be able to be financially sustainable without having to be supported by the ratepayer if managed and run efficiently. The rental portfolio income has not been ringfenced until 2019, so to say there is a "reserve deficit" from housing is misleading. The houses have well paid for themselves over the years. Ratepayers should be able to examine and judge the performance of the "housing business" by being given accurate figures annually. So far we have never seen this.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
A good idea but now is not the right time. The rates increase for 2024/25 is just too high to justify you taking money off us to invest for another time. Leave this until there is no Cost of Living Crisis.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Creating a Council Controlled Organisation is not necessary. It has been tried in the past and failed. It will just add unnecessary costs for no extra return. It's a cop out. Let Council staff do the job they were hired to do.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
I fail to understand why these facilities can't be run separately but within Council. The same as what I have suggested for the "Housing Business". Surely with a decent computer system these can be run in house with different income and expense centers. Transferring them to a commercial owned business should not be necessary if they are run efficiently by council staff. Are your existing staff not good enough to do the job?		
Officer comments:		

1361

Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Unfortunately a previous CEO didn't like the look of the Council buildings at the time so deemed them "earthquake prone". Sadly one building has been demolished and you are planning to spend \$58m on a new library building and Council Chambers. I believe the Library Tower should be strengthened and redeveloped to house the new library, council chambers, and council staff. It is big enough and it will save you spending \$58m on a fancy library that is not needed in these hard times. We can not afford it either now or in the future when you borrow the money to pay for it. You should be able to give us a library that is sufficient for our needs by redeveloping the old library.		
Officer comments:		
Additional comments		
You tell us that 11.57% of our 23.7% rates increase is for "extra labour costs'. This is unacceptable. In these tough times cuts should be being made, not increasing staff numbers and salaries. I get the feeling that our elected council members are just accepting advise from council staff that these increases are needed instead of them going to the staff and telling them what is needed. The rate payers of Napier just cannot afford the increase in rates as submitted. Some on fixed income will just not be able to pay them. I ask that our elected council members take seriously the submissions made on the 3 year plan, and instruct council staff to go back and find the savings needed to reduce the unnecessary increase in our rates.		
Additional officer comments		

Submission: 763	Hearing: No	Attachment: No
Full Name: Diane Evans	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Rate payers have to understand that it costs money to maintain and replace infrastructure. Continually deferring replacements/upgrades/new infrastructure because rates increases are not the popular option is not the right way to go		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

I would like to see more public toilets and toilets that are accessible 24/7. Key pad access with pin numbers could be an option. NCC could have the pin numbers available on the international 'Toilet Finder' app - this would help members of the community who have bowel or bladder issues (i.e chrons; ulcerative colitis; bowel cancer; families with young children). There is nothing worse than needing to use a public toilet only to find that it is closed.

Additional officer comments

Submission: 764	Hearing: No	Attachment: Yes
Full Name: Debbie Monahan		Organisation: Biodiversity Hawke's Bay
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Submission on the plan enclosed. Biodiversity Hawke's Bay will not be commenting on the other aspects of the Three-Year Plan not covered in our submission.		
Additional officer comments		

Attachment:



Submission on the Napier City Council Three-Year Plan 2024 – 2027

26 April 2024

Biodiversity Hawke's Bay (BioHB) supports the overall vision of Napier City Council's (NCC) Three-Year Plan (the Plan), whilst noting that financial restraints are curtailing Council's ability to deliver biodiversity enhancement and protection within the rohe. We are committed to working with NCC to continue achieving biodiversity gains and request a small financial contribution to our organisation to enable this.

The importance of biodiversity conservation cannot be overstated. The depletion of indigenous vegetation, loss of wetlands, and extinction of numerous species underscore the urgent need for action. Biodiversity is essential for the health of our ecosystems and supports key economic sectors such as agriculture and tourism. Restoring biodiversity is crucial to recover from recent disasters like Cyclone Gabrielle and for mitigating the long-term effects of climate change.

BioHB endorses NCC's vision of enabling places and spaces where everybody wants to be. We welcome the recognition of climate change's impacts on our health, wellbeing, and environment. In particular, we are pleased to see NCC recommit to the Ahuriri Regional Park, albeit with a deferred timetable. Whilst this delay is disappointing, this important project must remain in NCC's planning, and we confirm our ongoing support of it.

BioHB also supports the idea of the National Aquarium of New Zealand (NANZ) investigating biodiversity tourism opportunities. We have an existing multi-faceted partnership with NANZ, including running the Beautiful Bay in May campaign, and this relationship could be leveraged to achieve additional appropriate biodiversity-related tourism opportunities.

Community involvement in enhancing biodiversity and environmental protection remains key, and it was good to see in the draft plan a clear reference and link for community groups looking for funding. Unfortunately BioHB has been advised that we are not eligible for funding under the current criteria and we remain in an uncertain financial situation from year 2 of your plan. It is hoped that the planned review of the grant criteria may alter that situation but in the meantime we encourage Council to financially support our work with Napier based community projects like Te Taha (Westshore) and the Cross Country Drain (Pirimai).

We agree that Councils alone cannot do all that is required and would welcome developing our relationship with NCC into an authentic partnership to improve biodiversity, as noted in your draft plan. We have very much valued the in-kind support NCC staff have provided to some of the projects we are engaged with and look forward to that positive relationship continuing.



More information about BioHB's activities and impacts in Napier is available at <https://www.biodiversityhb.org/assets/Uploads/BiodiversityHB.pdf>.

Bruce Wills
Chair

Debbie Monahan
General Manager

1366

Submission: 765	Hearing: No	Attachment: No
Full Name: Sarah Austin-Smith	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
The National Aquarium of NZ is a significant tourist attraction for the region and as it supports a number of Napier City Council's strategic priorities, it is important there is funding available to continue the operation and upgrade the facility where needed.		
Additional officer comments		

Submission: 766	Hearing: No	Attachment: No
Full Name: Leonie Caskey-Hatton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comment		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comment		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We need resilience, what other financial choices do we have besides rates?		
Officer comments:		
A new approach to managing Council's investments		
No comment.		
Officer comments:		
Reviewing our fees and charges		
No comment		
Officer comments:		
A change to how we fund some tourist facilities		
No comment.		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I am very concerned about the lack of care and provision for our most marginalised people in our community. We know this leads to crime, mental health issues, drug addiction, violence, other people feeling unsafe in our city etc. i cannot support "nice to have" amenities whilst we do not care for these folk. I know we have WIT, but there are no showers, and it is insufficient for our city needs. A mark of a good community is that money is allocated to ensuring that our poorest folk have some degree of care. Auckland has a City Mission; we need one too. Please please please consider this in your plan.</p>		
Additional officer comments		

Submission: 767	Hearing: Yes	Attachment: Yes
Full Name: Emma Horgan-Heke	Organisation: Sustainable HB- Centre for Climate and Resilience	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
refer attached document		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
refer to attached document		
Officer comments:	The attached is a blank Word document. An email was sent to the submitter on 30 April 2024 requesting the correct version of the Word document as soon as possible so it could be added to the submission. Following no response, a phone call was made to the submitter on 3 May 2024 and the submitter confirmed they would email the attachment through no later than 5 May. NCC did not receive the correct attachment from the submitter by this date.	
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Include the Aquarium in this category as well		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 768	Hearing: No	Attachment: No
Full Name: john patten	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
I agree with selling the social housing villages and focus on retirement housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Independent delivery		
Officer comments:		
Building up our community resilience		
Don't with a rate.		
Officer comments:		
A new approach to managing Council's investments		
NONE of the 3 options. Councils, with their layers of control, are poor at managing commercial enterprises. A fund manager will cost the ratepayers less and as they have only 1 focus, do a better job.		
Officer comments:		
Reviewing our fees and charges		
Doesn't seem to bother you that the proposed general rate increases are more than the CPI		
Officer comments:		
A change to how we fund some tourist facilities		
Agree, commercial businesses.		
Officer comments:		
Napier City Council office accommodation		
No, sell and lease back. Then you will know what it will cost per annum. A long term lease agreement could well be negotiated for a very favourable sum		
Officer comments:		
Additional comments		
<p>Thankyou for the oportunity to comment on the 3 year plan. 1) How can the rate rise (20%) be "affordable for ratepayers" with ongoing proposed yearly rises above future projected rates of inflation. 2) There is very little in actual figures as to where this enormous rise is required and will be spent. 3) Council should take note of the current Government thrust and focus on reducing labour costs. Your labour graph figure of 11.57% increase says to me either all current employees are to get a substantial salary rise or the plan is to hire more staff (or combination of both). In light of the reported poor staff engagement (Sept'22) confirmed by acquaintances who have moved on from NCC, it is way past time Mayor/CEO to sort these issues then sit back and watch the productivity increase! 4) Further to my comment on financial matters, rather than accumulating even more money, why are we not paying off debt like any prudent mortgage holder is advised to do. 5) If the Council is keen on showing cultural sensitivity by using the Maori terms for sections in the 'For our Tomorrow' booklet, let's have them below English that 100% will understand.</p>		
Additional officer comments		

Submission: 769	Hearing: No	Attachment: No
Full Name: Janet Beverly Campbell	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Continue with retirement housing		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Current approach		
Officer comments:		
Building up our community resilience		
Continue with a rate but no increase. Our area was flooded, more severely because of incomplete drain clearing, and in particular a blocked culvert. Putting a little of this funding towards maintenance in this area would be appreciated.		
Officer comments:		
A new approach to managing Council's investments		
I'm ok with your preferred option as long as it is financially beneficial for Council.		
Officer comments:		
Reviewing our fees and charges		
Increase with discretion		
Officer comments:		
A change to how we fund some tourist facilities		
Loan funded		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Support preferred option provided there will definitely be a library		
Officer comments:		
Additional comments		
<p>I am really concerned about the significant proposed rates increase and do not support this proposal. In my case the proposed increase would be an additional \$1328 pa which will be extremely difficult to cover on a fixed income! I understand costs have gone up and you have reviewed spending in some areas, but doesn't appear to cover all areas, for example supporting documents talk about increased labour costs being 11%, but no explanation of managing this. I would suggest a review of staffing to retain staffing for core council work and some pruning of non essential but nice to have roles like event management. I would also like you to note that your proposed rates increase is the same for me living in a semi rural/lifestyle area where Council does not provide sewerage, lighting, footpaths, a fully two lane safe road (NB we have an unenforceable courtesy speed limit of 50kpm past 20 residences on a narrow road despite having asked for this to be permanent) The rating categories were reviewed several years ago and although we have a slightly reduced category from urban as proposed, this does not take account of the lack of infrastructure urban residents enjoy.</p>		

Additional officer comments

The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application <https://www.qv.co.nz/rating-objection/>. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase.

Submission: 770	Hearing: No	Attachment: Yes
Full Name: Richard & Kim Nichol	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Please see attached Objection		
Additional officer comments		

Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Attachment:

To the Mayor and Councillors'

We have been rate payers in Napier since purchasing our first property in 1988 and have

owned land in the Esk Hills Subdivision since 2009. We have resided in Esk Hills since 2010 upon completion of our current home build.

The Esk Hills Rural Residential Subdivision is a 100km/hr zoned suburb with no street marking, no street lighting, no footpaths, no sewerage system, no water supply (which is supplied by HDC and metered), no mail delivery, no courier delivery, no council road sweeper, no council Parks & Recreation mower mowing our reserves and no public transport links.

On our section we collect all our rainwater and stormwater to tanks situated on our property. Septic tanks are also installed, necessary because we have no sewerage system supplied by council.

As residents of the Esk Hills Residents Society we pay levies that contribute to the upkeep of reserves and walking tracks and a tennis court in the subdivision that are available to all visitors.

Looking at our Rates History on the NCC website the rates we paid in 2014/2015 were \$1607.21 per annum, you now propose to increase our rates from the current level of \$3170.06 per annum to \$5813.10 per annum. This is an increase of \$2643.04 or 83% in one year.

Please find below my submission in respect to the draft Three-Year Plan of the Napier City Council (NCC) for the period 2024 – 2027.

Object to the proposed rates on the basis of:

An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaingaroa Place;

A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later);

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaingaroa Place are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaingaroa Place, including my property at 20 Heipipi Drive. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes.

I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant.

While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaingaroa Place areas on Hill Road, Esk View Road, Heipipi Drive, Heipipi Lane and Kaingaroa Place including my property at 20 Heipipi Drive, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Submission: 771	Hearing: No	Attachment: No
Full Name: Wendy Van Zoomeren	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
We have too many homeless people anything other than status quo would only increase this dramatically		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
As rate payers we should be all able to use these facilities at a reasonable cost to the rate payer. Having a third system of payment for rate payers and visitors may assist. In addition for Ocean Spa Gym membership there are many ways to manage this facility. 1. Have a membership a. Pool only B. Gym only C. Gym and Pool combined I also believe that we should be promoting senior health and well being and offering a gold card membership price would encourage this and will also have a reducing cost to our health services. Going to a privately owned gym and escalated prices can only be harmful to our future needs and create a glass house that will not be utilized because people will not be able to afford the entry costs		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		

Additional officer comments

Submission: 772	Hearing: Yes	Attachment: Yes
Full Name: Andrew Watts	Organisation: Kaimata Rd	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

For ease of reference, please see the response to the submission for Andrew Pearce (Submission Number 716) as the submitter supports the material presented by Andrew Pearce. Although the submission by Mr Watts calls for a 30% cap, the impact is similar enough to refer back to the response for the submission by Andrew Pearce. It is important to note that Kaimata Road is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. As part of the community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. Rates are primarily based on property valuations. The general rate (the largest component of your rates invoice) is based on Land Value. The significant increase in your rates is reflective of the significant increase in the value of your property in the last 3 years – this is in contrast to the 24% average for the wider city. Recent property sales are reflective of the desirability of premium land by buyers. This desirability of properties such as yours, backed up by the prices being paid to live in such areas, appears at odds with statements made about the lack of services; this should drive down the price of properties (and the rates it attracts) if it is true. Regarding borrowing, current budget estimates are for up to \$391m in 2030/31. Regarding points made around Examples of proposed rates” (page 36), not all Rural Residential properties had a significant increase in property values. The submitter will recall that a number of Rural Residential properties were badly damaged by Cyclone Gabrielle – this has been reflected in significant drops in property value and further reflected in the rates based on those properties. The decrease in rates for those properties has come at a significant personal cost. Further, for the Bay View area, not everyone was fortunate enough to see their property values increase as much as certain pockets within their area.

Attachment:

Napier City Mayor & Councillors,

I have been driven to submit on your 3yr plan by your proposal to increase rates so substantially on properties in Bay View that are classed as Rural Residential.

One should expect to be treated equitably, this is clearly not the case.

We have an unfair differential that does not accurately reflect the levels of service available to Rural / Lifestyle /Residential properties of Esk Hills or Kaimata Road.

The retention of the current general rate differential will result in rural areas paying significantly more in rates while receiving a considerably lower level of service

As a past Local Govt representative I am aware of the statutes under which you must work and acknowledge Councils aspirations but there has to be a way to level this playing field.

I, on behalf of those on Kaimata endorse Andy Pearce's suggestions to rebalance things.

This percentage increase is not only inequitable it's insane even bordering on immoral. Up 140 % for some!!!

This is to be exacerbated by planned further increases of 10% and 7% over the following two years .

A CAP of say of 30% on rate increases must be explored to bring some sanity and assurance to ratepayers of their future.

My understanding from others who have examined the Local Govt Act is that there is no reason why this can not be brought in.

If you were trying to increase rates to the same extent over the whole City, you would be facing a rebellion and the Council ultimately would be run by commissioners.

Council is hiding behind QV valuations and not looking at other options that would make things equitable for a small section of ratepayers,who have so few services.

Quoting From the Council Brochure.

LOOKING FOR FUNDING

Our budget for this 3yr plan is tight.

We like to be able to support GREAT IDEAS and PROJECTS for our city.

You have flagged here a substantial part of the reason for these huge rate increases.

MUST do infrastructure is not Councils FOCUS is it ?

Great ideas and Projects is what it seems to be all about nice to have, not must have.

From that same glossy brochure, all be it buried on close to the last page, I see the City presently has modest borrowings of \$10million.

UNBELIEVABLY I see this Council has proposed to increase those borrowings to \$500million dollars plus over the next 10yrs!! In order to fund capital projects of \$1.1 billion, a 5,000% increase !!

Please tell me what ramifications that borrowing will have on future rate increases, as there is no doubt these costs will almost certainly blow out.

This is a recipe for ongoing rate increases and many ratepayers being forced to sell up, a complete disaster for this community!!

Things are out of control, Council looks to be about to load itself up with debt using ratepayers homes and businesses as the collateral.

One can only surmise that borrowing on that scale will bring financial ruin for some.

From that glossy brochure yet again.

A FINANCIALLY SUSTAINABLE COUNCIL

Quoting :Council has an operating model and financial strategy that is AFFORDABLE for ratepayers and enables us to achieve our objectives.

Is this for REAL based on the above or are you kidding me ?

The Mayor at one public meeting admitted that looking back, rates should probably have been raised more progressively.

Ironically six present councillors have been representing this community for 87yrs collectively!!

The next election could be interesting for some of you.

Why on page 36 of the Brochure did you hide the true facts around the examples of proposed rates changes for 2024/25??

It lists Rural Residential outside stormwater area Bay View at an average of 12.2% change.

This is disingenuous and not informing truthfully.

Picking on that small number of ratepayers not flagged in your brochure has rightly raised the hackles, making for some very disgruntled ratepayers.

These Rural Residential ratepayers rightly perceive they receive few of the taken for granted Council services everybody living closer to the City has of right.

Here is a rundown of the inequities,

NO footpaths,

NO pressured water for firefighting (one recent fire used a swimming pool for water) ,

NO street lights,

NO surveillance,
NO potable water
NO waste water facilities
NO berm mowing

NO maintenance and cleaning of curb/channel or the street surface to their homes!

Most are presently charged for storm water which is handled themselves or has NO input from Council. In our case all roof water is stored for home use and excess storm water runs across the main highway into Transits water table and out to sea. No piping involved.

I have hope that after conceding to this stormwater inequity at a meeting in Bay View the Mayor will honour her commitment and apply this rate reduction to us all.

We personally have the bulk of our property planted in native trees and in a QE11 Covenant.

Further plantings of natives by our neighbours, on their hills and in the valleys has increased native bird life exponentially, this benefits the whole city, enhancing the bird corridor from Cape Kidnappers around to Tongio.

In effect private citizens at their own cost are developing green spaces of future benefit to the city,

In some cases ratepayers allow public access on the tracks through their properties built at their own expense.

To my knowledge No help with weed control or trapping of pests has ever been offered.

No acknowledgement of these amenities is ever given, just a rate contribution to Parks & Reserves in the general rate.

Then to add salt to the wound, Council staff have come snooping around looking for SNA,s. (Significant NATURAL areas) Enhanced bird life in planted native trees sees the possibility of capture within the SNA legislation.

NCC according to my research has over 500 staff!

We have a \$58m set aside for staff / library complex consulted on and in motion.

Question, how many of these 500 staff work from home at present?

Has Council looked at what the future might be of staff going to the office every day?

I wish to speak to my submission in person.

Regards,

Andrew Watts

Submission: 773	Hearing: No	Attachment: No
Full Name: Judith Domney	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
The property in more valuable areas eg Ahuriri, should be sold to be able to develop other areas more cost effectively.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Status quo: continue to fund the deficits (losses) of these facilities with rates.	
<p>I don't see the Ocean Spa facility should be grouped with the other two facilities as a Tourist attraction. The increases in prices to access the Gym and the pools are exorbitant and take the opportunity to use the facility away from the general rate paying population of Napier. Ocean Spa charges at a level that you would expect would offer the highest level of equipment, cleanliness, comfort, and safety. Seeing groups of gang members settling in for the day is hardly a good image! The gym has no air- conditioning to alleviate the heat in the Summer, there are areas of the facility that are not to the highest level of cleanliness, and it often appears that there are a lot of staff hovering around chatting. I believe the entry fees are set to rise. Surely the aim is to have a higher use model so that the locals as well as tourists can access the facility for a reasonable cost. Would it not be better to reduce the entry fee and encourage more people over the doorstep. You can't buy a single trip ticket to use the gym, or be on a shorter contract, so there is no opportunity to use the facility as a casual visitor or someone who may only need a contract for a month or two. Every time you stop someone coming in you're losing money. The main deterrent is price. There must be a way of reducing spending and running this facility more cost effectively. I certainly won't be taking my extended family there anymore - the price is just too high. This is a common feeling as I've asked among friends about how they feel. Our rates are high and surely we should be able to access all council facilities at a reasonable cost.</p>		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		

Additional comments
No comments added
Additional officer comments

Submission: 774	Hearing: No	Attachment: No
Full Name: Maria Blance	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
Due to intensive developments of residential properties, the number of residents who live in these homes (families of 5 or more), and the effects of septic tank overflows going into the ground, and with an already high water table in Meeanee, during the rainy season there's nowhere left for overflow to go in an already saturated ground. I believe Meeanee is		

reaching the point where it desperately needs to be connected to the town waste water and town storm water supply - we are so close to the waste water treatment station, it just makes good, healthy, clean common sense and to do this - PLEASE!

Additional officer comments

It has been identified in the Waste Water Master Plan that ideally these areas are connected to our network to reduce potential environmental impacts. We are working towards fazing in this approach, proposing to begin in this plan with the Bay View area.

Submission: 775	Hearing: No	Attachment: No
Full Name: Carley ENGLERT	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
Firstly, there should be 3 options minimum for solutions. Only providing two displays lack of Council insight or effort to think past their own agendas. Keep the council housing, owned by the Council. If an increase of rates is needed, then this needs to be allocated to those utilizing, or benefiting from the council housing. If they are unable to afford the increase, then there is the WINZ housing option also available. Other community members should not top this up under their rates. We as a community have enough to pay for, most of which we cannot do anyway, without paying for someone else as well. User pays option is best or use WINZ/Govt housing if they are unable to afford cost increases. Selling these council owned assets is not a suggested outcome - the new owners would only increase the users costs past those the Council would making the situation worse.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with an independent delivery approach.
The Council cannot completely 'hand-over' all management. There would be a framework agreed upfront by all parties involved on the management, increases and structural upkeep. The retirement tenants still need to pay for the increases, not the wider community.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Firstly, there should be 3 options minimum for solutions. Only providing two displays lack of Council insight or effort to think past their own agendas. The current rate increase should NOT have been incurred and we should NOT have any further increases applied. Napier Rate payers already fund the Council, HBRC & Civil Defense, so Community Resilience, or Sustainability Planning as a better description, should have already been planned and prepared for in all funding and future elements by Management. A lack of this, shows a lack of management skills and/or personal agendas for spending utilised where needed and the actual Community was never 'put first in decision making'. This is what the Council members have been voted in and paid to do, and yet it wasn't done. And now the Council are saying "we need more money". It is absolutely despicable that there has been ZERO accountability on where the previous rates funding has been spent. 1. The Council, HBRC & CD KNEW the cyclone was going to hit Hawkes Bay and nothing was done. 2. No sandbagging, bridge preparation, stock bank clearing was arranged. It was pure negligence that all those in power left the community people, they work for to, to take the hit. 3. This indicates personal Council agendas were in place for personal gain. And now the Council says, we've increased your rates once and we're going to increase more. If the Council needs more money, then they need to firstly look at themselves and cost changes internally. An internal review of all costs, and full transparency to the Community would be a start. Yes, costs are increasing, but the first thing businesses would ordinarily do is to look at their own outgoings and projects. Cut the unnecessary spending, take the Council back to basic. If the Council keeps upping the Community rates then they won't have a community to fund them.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
If the Council can't afford other basic necessities FOR THE COMMUNITY, then they definitely should not be setting up ANOTHER Council Controlled Trading Organisation to manage investment portfolios. This would only increase current operating costs further. These investments should not be about growth at the moment, especially when the Council is saying they have no money. There is already personal agendas been paid for and implemented by the Napier Council and HBRC members. Adding another Controlled Trading		

Organistaion would increase these opportunities further and once again, the true community person/family would suffer. Until the Council has restored basic necessities from the Cyclone, they should not be expanding or creating any new project that doesn't put emphasis on the rebuild.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
<p>Firstly, there should be 3 options minimum for solutions. Only providing two displays lack of Council insight or effort to think past their own agendas. An internal review of all costs, and full transparency to the Community would be a start. Yes, costs are increasing, but the first thing businesses would ordinarily do is to look at their own outgoings and projects. Cut the unnecessary spending, take the Council back to basic. If the Council keeps upping the Community rates then they won't have a community to fund them. REMEMBER, the Council works for the community. The Community are NOT getting CPI increases of 5.6% on their wages to even contemplate giving anything extra to the Council -- who have not been performing for a long time, nor spending the money they've been given wisely and without prejudice. A strong theme throughout all these areas of consultation is that the Napier City Council needs a MAJOR shake up internally. Full cost analysis and a true cut-back to basics on spending and staff. If the Napier Council can't afford something, then stop taking the easy way out by increasing rates.</p>		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
<p>Firstly, there should be 3 options minimum for solutions. Only providing two displays lack of Council insight or effort to think past their own agendas. The options put forward are either we are going to fund it, or we are going to fund it. If a business is making a loss, replace the Manager who knows how to run a business. Shake up the management and staff reporting lines. If a business is making a loss, they need to firstly look at their operating costs and income. Review those. Don't just go and get someone to continuously top up funding for poor management. A strong theme throughout all these areas of consultation is that the Napier City Council needs a MAJOR shake up internally. Full cost analysis and a true cut-back to basics on spending and staff. If the Napier Council can't afford something, then stop taking the easy way out by increasing rates.</p>		
Officer comments:		
Napier City Council office accommodation		
<p>Firstly, there should be 3 options minimum for solutions. Only providing two displays lack of Council insight or effort to think past their own agendas. CONSOLIDATE staff and move into a place that the Council can afford. Why does the staff need to be located in the CBD?? They don't. Move out of town, rent will be cheaper and you're more likely to have the ability to have staff together. E.g. Hunting & Fishing building, or a warehouse/office area in Onekawa. The options available in this category are extremely limited and short on information. Presuming that the 'strengthening and development' means we're paying 58million for the library, of which we started this project 7 years ago, then NEITHER OPTION works here. STOP putting forward solutions that will cost more money. If the Council can't afford it without increasing rates, then it's simple, they can't do it.</p>		
Officer comments:		
Additional comments		
<p>The Council needs to do their job and go back to the drawing board on putting forward solutions which don't increase rates for the 'Say it'. The 'say it' process is a 'tick box' only solution, designed for the Council to limit the feedback received and yet be able to say 'we asked you what you thought'. If the Council is truly working for the community, then provide numerous solutions. Transparency on the Council accounts/books should be available to the community. Stop trying to increase the footprint of the Council in staffing, management, infrastructure, investments when at the same time the Council is saying we 'can't afford to rebuild'.</p>		
Additional officer comments		

Submission: 776	Hearing: Yes	Attachment: Yes
Full Name: Rowan Manhire-Heath		Organisation: Heath New Zealand - Te Whatu Ora
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

26 April 2024

Health New Zealand
Te Whatu Ora

Napier City Council
215 Hastings Street
Napier 4110

Tēnā koe,

Napier City Council's Three-Year Plan 2024–27

Thank you for the opportunity to provide a written submission on the draft Napier City Council Three-Year Plan 2024–27.

This submission has been written by Health New Zealand | Te Whatu Ora National Public Health Service (Health NZ) in the Hawke's Bay district. The National Public Health Service is a directorate within Health NZ.

Health NZ has statutory obligations under the Pae Ora (Healthy Futures) Act 2022 and the Health Act 1956 to improve, promote and protect the health of people and communities. Of particular focus for Health NZ is embedding Te Tiriti o Waitangi as its foundation toward improving health outcomes for Māori.

Health NZ acknowledges the immense and wide-reaching impacts of Cyclone Gabrielle and the continued financial pressure this puts on local territorial authorities. Health NZ commends Council for its continued management of essential services (water, sewage and waste) and role in managing public health risk during a major natural hazard event.

The feedback provided in this submission aligns to Health NZ's commitment towards healthier and more resilient communities by reducing inequities and promoting good health, particularly for Māori, Pacific peoples and disabled people.

If an opportunity is available, Health NZ is open to discussing our submission further.

For any clarification on this submission, please contact Medical Officer of Health Dr Simon Baker on simon.baker2@hbdhb.govt.nz.

Ngā mihi,



Paula Snowden

Ngāpuhi ki Whāingaroa
Regional Director, Te Ikaroa-Central Region
National Public Health Service

[TeWhatuOra.govt.nz](https://www.TeWhatuOra.govt.nz)
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Waea pūkoro: +64 6 878 8109

Te Kāwanatanga o Aotearoa
New Zealand Government

1391

Health New Zealand Te Whatu Ora

General comments

Health and wellbeing are influenced by a wide range of factors beyond the health sector. These factors are often referred to as the social determinants of health, and can be described as the environmental, economic and social conditions in which people are born, grow, live, work and age.

As acknowledged above, Council has a leading role in ensuring public health is protected through the management of drinking water, wastewater and waste. Council is also tasked with promoting the social, economic, environmental and cultural wellbeing of present and future communities. Health New Zealand sees Council as a key partner in improving the health of the population through a Health in All Policies approach whereby health, wellbeing and equity are key considerations in all policy and decision-making.

Health NZ acknowledges the external and internal challenges that Council is experiencing and understands the desire to increase rates and explore alternative income-generating activity – to enable the continued provision of essential services during this period of recovery. Achieving a balance between keeping rate rises as low as possible, yet still providing essential and valued services is a challenge that many local councils are experiencing.

Although Health NZ understands the need to reduce Council expenditure in certain areas, Council is urged to prioritise the retention of initiatives that enhance Māori wellbeing and reduce inequities. This includes retaining concentrated spending on:

1. Infrastructure and services in areas of higher socioeconomic deprivation.
2. Activities that address major sources of health inequities in Napier including access to quality, affordable housing and health-promoting transport options, and protection against harmful commodities.
3. Initiatives designed and delivered in partnership with mana whenua.

Health NZ supports Council's drive to become a more resilient city, able to prepare for and adapt to ongoing climate change, including the likelihood of further and more frequent extreme weather events.

Response to consultation questions

Topic 1: The future of Council housing in Napier

Access to affordable, quality, safe housing is essential to wellbeing, and inequitable access is a significant driver of systemic health inequities in Aotearoa New Zealand. Not only does poor or inappropriate housing impact on direct treatment costs for the health sector, but there are indirect impacts on the local economy and community resilience.

Health New Zealand Te Whatu Ora

For Māori and Pacific peoples, housing quality, affordability and housing-related health outcomes demonstrate significant inequities. For example, Māori are four times as likely as New Zealand Europeans to have severe housing deprivation.¹

Health NZ is concerned that social housing demand and poverty levels for children in Napier will increase as a result of Council's proposal to shift focus to retirement housing provision only. As at February 2024, Napier City and Hastings District both had 708 applicants on the social housing register², despite the difference in resident population size. Napier and Hastings also have persistent homeless communities and higher than average populations of Māori.³ Further, children in Aotearoa New Zealand are more than two and half times as likely to be living in poverty as people aged 65 years and over.⁴

Local councils can and do play an important role in the provision of affordable housing. As outlined in our previous submission on the Napier City Council Long Term Plan 2021–31, other regions that are facing significant affordable housing shortages, such as Queenstown Lakes, have recognised that local councils can play a more active role that goes beyond land planning and the provision of infrastructure.⁵

Health NZ acknowledges the costs associated with Council's provision of community and retirement housing. Health NZ is particularly concerned that Council's housing stock may not meet the Healthy Homes Standards⁶ due to insufficient funding for maintenance and upkeep. This is of particular concern due to the vulnerability of the majority of Council-owned housing residents.⁷

Health NZ does see a role for Council to play in responding to housing security and would support Council in exploring options other than selling off their current housing portfolio. For example, Health NZ is aware some local councils have established, or are working with, a community housing provider and are leasing their housing portfolio to that provider. Such a model would benefit both Council and tenants as they would then be eligible for the Income Related Rent Subsidy.⁸

Finally, Health NZ is aware that Council has other mechanisms for enabling housing development, such as changes to the District Plan and through new policy development (like the Future Development Strategy). Health NZ looks forward to working with Council to improve access to affordable, quality housing for the growing Napier community.

¹ Statistics New Zealand. (2021). Te Pā Harakeke: Māori housing and wellbeing 2021. Accessible at <https://www.stats.govt.nz/reports/te-pa-harakeke-maori-housing-and-wellbeing-2021>.

² Ministry of Housing and Social Development. (2024). The housing dashboard - Key statistics by TLA. Accessible at [Key Stats by TLA - Te Tūāpapa Kura Kāinga - Ministry of Housing and Urban Development \(hud.govt.nz\)](#).

³ Statistics New Zealand. (2024). 2018 Census place summaries. Accessible at [2018 Census place summaries | Stats NZ](#).

⁴ New Zealand College of Public Health Medicine. (2017). Child poverty and health policy statement. Accessible at [Policy Statements - NZCPHM](#).

⁵ Queenstown Lakes District Joint Housing Action Plan 2023-2028. Accessible at [joint-housing-action-plan-final.pdf \(qldc.govt.nz\)](#).

⁶ New Zealand Legislation. (2019). Residential Tenancies (Healthy Homes Standards) Regulations 2019. Accessible at [Residential Tenancies \(Healthy Homes Standards\) Regulations 2019 \(LI 2019/88\) \(as at 23 December 2023\) - New Zealand Legislation](#).

⁷ Richards, K. (2022). Homelessness in Napier Report. Accessible at [NCC-Homelessness-Report.pdf \(napier.govt.nz\)](#).

⁸ Ministry of Housing and Urban Development. (2024). Income-related rent subsidy. Accessible at [Income-related rent subsidy - Te Tūāpapa Kura Kāinga - Ministry of Housing and Urban Development \(hud.govt.nz\)](#).

Health New Zealand Te Whatu Ora

Topic 2: Building up our community resilience

Health NZ supports continuing resilience building for Napier City as a response to the increasing likelihood of severe weather events related to climate change. Health NZ looks forward to engaging with Council in the development of the Climate Change Strategy.

Topic 3: A new approach to managing Council's investment

Health NZ does not have a position on Council's proposal to create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio. Health NZ would encourage Council to ensure socially responsible investing for health, wellbeing, equity and environmental sustainability is practiced where possible.

Topic 4: Reviewing our fees and charges

Health NZ does not have a position on this proposal.

Topic 5: A change to how we fund some tourist facilities

Health NZ does not have a position on this proposal.

Topic 6: Napier City Council office accommodation

Health NZ does not have a position on this proposal.

Other projects and priorities

Ahuriri Regional Park

In our previous submission to Council's Long Term Plan 2021–31, Health NZ supported the proposed investment to develop the Ahuriri Regional Park for a number of reasons, including:

1. Significantly reducing the potential for outbreaks of communicable disease through improved water quality for which Health NZ and primary healthcare absorb treatment costs.
2. Fewer disruptions to community events (such as the cancellation of Iron Māori in 2018) and the economic fallout and business uncertainty this creates.
3. Improving general wellbeing in our population, leading to better health, wellbeing and economic outcomes for our region (due to reduced income and loss of employment that may result from outbreaks of illness).
4. The ability for iwi and hapū to safely resume mahinga kai (gathering food as a natural resource from the environment) from the park with low risk of contamination and, therefore, illness.

Health NZ maintains a position of support for restoring the Ahuriri Estuary and hopes both Napier and Hawke's Bay Regional Council can prioritise this investment earlier than 2028/29.



Alcohol licence fees

As outlined in the Sale and Supply of Alcohol Act 2012 (the Act), alcohol licensing fees are intended to cover the costs associated with council functions related to managing licence applications and monitoring compliance of licensees (alongside Health NZ and NZ Police)

There is growing concern that fees paid by licensees do not fairly cover the administrative and monitoring functions. Local councils and ratepayers are funding the majority of this work in some cases. The Act outlines the mechanism that local councils can use to increase these fees. Most recently, Porirua City and Kāpiti Coast District Councils have consulted with their communities on this matter, proposing bylaws to address this inequity.

Health NZ encourages Council to examine the current alcohol licensing fee structure and, if required, explore opportunities to increase alcohol licence application fees.

Submission: 777	Hearing: Yes	Attachment: Yes
Full Name: Pip Thompson		Organisation: Napier City Business Inc
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Napier City Business Inc would like to make a submission to the revitalisation of Emerson Street.		
Additional officer comments		
The streetscape upgrade will be designed to be flexible allowing for all day vehicle access, as well as temporary or long-term closures as required. The Project Control Group require further clarification from our 3-Waters Team regarding the planned budget and timing of the wastewater renewal in Emerson St. Both Project Teams are working collaboratively on this. We acknowledge NCBI's support for the project and will continue to collaborate with NCBI and provide regular updates throughout the design process.		

Attachment:

Napier City Business Inc.



1396

Three-Year Plan Submission April 2024

Re: Three-Year Plan Submission in Support of the Revitalising Emerson Street Project

We are writing to express our support for the inclusion of the Revitalising Emerson Street project in the Three Year Plan 2024-27.

As the representative body for 450 businesses in Napier's CBD, comprising a diverse range of industries and stakeholders, including landlords, retail, business services, hospitality, health and beauty, activities, accommodation, community organisations, and inner-city living, employing over 2,500 staff, we believe that the proposed project holds immense potential to enhance our city's vibrancy, economic viability, and cultural identity.

Our support of the Revitalising Emerson Street project is rooted in the recognition of several key factors:

- Emerson Street's existing streetscape hasn't been upgraded for over 30 years.
- Sewer pipes on Emerson St (East & West blocks only) are 91 years old, nearing their maximum design life of 100 years.
- \$1.15 million allocated in the Three Year Plan (Years 0-3) for sewer replacement.
- Emerson Street staging coincides with staged sewer replacement in Years 2 & 3.
- Emerson Street is currently underperforming for both residents and visitors.
- The street lacks intuitive accessibility and suffers from underutilised space due to small kerbs, posing trip hazards for pedestrians.

Based on feedback from our members, Napier City Business Inc and its members support the revitalisation of Emerson Street with the following inclusions:

- Vehicle access to Emerson Street remains during trading hours, i.e. loading in and out for vehicles, couriers and rubbish/recycling collections.
- A revitalised mixed-use streetscape that encourages people to spend more time on Emerson and improve vibrancy, thereby increasing 'public life' in the street and supporting economic viability.
- Improved retail area amenities fostering social interaction, employing consistent materials, and adhering to urban design best practices.
- Establishment of a strong inner-city identity reflecting Napier's heritage and architecture, with room for innovation and contemporary design elements.
- Emerson Street to have a distinct identity, extending its length and dovetailing into the future piazza at the eastern end and Clive and Memorial Squares to the west.
- Creating inviting spaces for all, prioritising pedestrians without sacrificing vehicle access

- Development of a vibrant city centre with a unique identity, fostering a sense of safety and security, including more inner-city living opportunities.
- Addition of more shade, shelter, green spaces, and flexible urban areas for events and activations.
- Integration of more planting and green infrastructure to connect with the coastal edge.
- Additional seating and one-way traffic flow from the Foreshore to Clive Square west
- Improved lighting and night-time appeal
- Installation of retractable bollards at both ends of Emerson Street and Dalton Street with swipe card access for business owners, residents and emergency services to support closing the street for large scale events, after five entertainment and street & business security.

In alignment with our support for the project, we stress the importance of Council's commitment to specific conditions outlined by our membership. We advocate for a collaborative approach wherein the Council agrees to:

- Provide NCBI and the already established steering committee of Napier CBD business owners, building owners, real estate agents and local authorities a comprehensive work schedule that we share with the entire membership.
- Ensures regular updates on progress to the steering committee will be informed of progress, maintaining consistent communication throughout the duration of the project.

Furthermore, it is critical that business operations and trade is maintained throughout the duration of the project. We require assurance of minimal disruption to businesses at every stage. A suggested bonus payment to the contracted workers to be offered for work completed earlier than expected.

Lastly, we want to stress the importance of the potential disruption this work may cause to local businesses and building owners. Especially after a tough few years with Covid, cyclone Gabrielle disruptions and the increased cost of living to business and trading. We want to be assured that the community will still have easy access to the CBD and be able to support local businesses.

Thank you for the opportunity to submit your Three-Year Plan for 2024-27. We stand ready to collaborate with Napier City Council in realising the vision for a revitalised Emerson Street that serves as a vibrant, accessible, and inclusive hub for our community.

Thank you for your consideration. Sincerely,

On behalf of the Napier City Businesses, building owners and residents.

Submission: 778	Hearing: Yes	Attachment: No
Full Name: Lawrence John Turnbull	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
As times are getting more financially challenging the NCC must consider all cost reduction actions. Yes the preferred option makes better business sense.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Yes the preferred option makes better business case, with I suspect to alter the % with the delivery option. In my opinion the retired/older Napier resident's MUST be advised of the detail of the process moving forward, time limes cost factors.		
Officer comments:		
Building up our community resilience		
I guess the term and scope of what the Council is defining resilience and what any OVER the top explanation would be. Napier has had many severe weather events, so don't bow down to the climate change scare mongers. Just look how the Provincial Growth Funds money help raise the Taradale stop bank and saved hundreds of homes from disaster.		
Officer comments:		
A new approach to managing Council's investments		
NOT ENOUGH INFORMATION		
Officer comments:		
Reviewing our fees and charges		
No, the figure of 5.6% is too much to start with as a base mark. Do a real fee structure and cut any items that the fees may apply to. Times a tough enough now.		
Officer comments:		
A change to how we fund some tourist facilities		
3 years is far too long for any business to turn a profit. The NEW Napier Conference & Events Centre has recently been opened. WHY was it built if it was going to be seen as a non-profit option. If you cant see any profit then sell the assets and let someone operate them. So the OPEX, cost disappears.		
Officer comments:		
Napier City Council office accommodation		
I suggest the "cheaper" SHORT term option is taken, guessing that would be to sell it off to a developer, let them wear the upfront costs, then look at future options in say 5 years. I have worked in setting both satellite and matrix companies and being in proximity is irrelevant, if designed properly the remote entities work well.		
Officer comments:		
Additional comments		
Rate payers who are being asked to fund flood recovery that they don't mind doing, but when times are tough cuts must be made and this means luxuries like swimming pools. The pool may have been budgeted or planned for years, but the floods changed that. People on fixed incomes are struggling. Its morally wrong to ask them to fund a pool as well as flood recovery.		
Additional officer comments		

Submission: 779	Hearing: No	Attachment: No
Full Name: David Cooper	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
I support the submission made by Andrew Pearce, 32 Kaiangaroa Place, Bay View and have asked him to speak on my behalf		
Additional officer comments		

Submission: 780	Hearing: No	Attachment: Yes
Full Name: Craig Stranaghan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of</p>		

Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Attachment:

I attended the Bay View Rates meeting on Wednesday 24th April and listened to what residents in Esk Hills, Kaimata Heights and Kaimanawa Heights had to say about the enormous increase on land value in these areas, some over 150%, ours is close to 100%. Kirsten argues that the land values have nothing to do with Council, this is done by QV however the rates differential is based on ones land value. I believe the rating differential applied to Esk Hills being Rural/Residential is not accurate as follows and I object to the proposed rates on the basis of: An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights. In Esk Hills we mow our own berms, do not have street lighting, take care of our own septic and stormwater, maintain our bush tracks, do our own planting and have a predator programme in place. A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 45 Heipipi Lane/Drive, Eskdale. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes. I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant. While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipipi Drive, Heipipi Lane and Kaimata Road including my property at 45 Heipipi Lane/Drive, the General rate

1402

differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Submission: 781	Hearing: Yes	Attachment: No
Full Name: Georgie Robertson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I don't believe it is the role of Council to provide housing for anyone. If housing is still to be kept, then only for retirees.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Market rents may be unaffordable for pensioners. BUT cap it at 25% less than market rent.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
I don't believe that Council should be operating commercial ventures at all. If it must, then it needs to be commercially operated and not at the mercy of Council bail outs for losses.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No issue with an increase in fees BUT make sure staff are accountable for their time. If you want to pay staff market rates, then they need to perform as if they were working in the market, rather than as a civil servant.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Then get rid of them.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		

Object to the proposed rates on the basis of:

- An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights;
- A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later);
- The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service;
- The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 10 Heipipi Drive. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes.
- I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant.
- While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road including my property at 10 Heipipi Drive, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Additional officer comments

Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other

resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Submission: 782	Hearing: Yes	Attachment: Yes
Full Name: Tina Haslett		Organisation: Hawke's Bay Netball
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Yes, we are submitting in relation to Onekawa Park and Napier Aquatic Centre		
Additional officer comments		
<p>Brief background - HB Netball have occupied the Onekawa Courts (via annual booking fee) and the Pavillion Building (via a Ground Lease) for a number of years. The 1996 Ground Lease expired in 2010 but pursuant to the Property Law Act 2007 has been rolling over on a month by month basis. A new lease had been drafted in 2015, but was not signed by Council due to the possible Onekawa Swimming pool redevelopment in this location. The current Pavilion requires some remedial work and HB Netball maintain the building asset belongs to council and council need to be rebuilding/upgrading the asset. We have legal opinion to differ and our understanding is that this building, like most clubs on reserve, is under the ownership of the HB Netball Centre, and we merely lease the land to them. Point 1 – Aquatic Centre (currently no decision on this) Point 2 - Immediate term request: The 1996 Lease still applies whilst HB Netball are occupying the Pavilion and thus HB Netball are responsible for maintenance and remedial works. The pavilion building has a current Building Warrant of Fitness in terms of Fire Life Safety requirements. A report in July 2023 commissioned by the Insurance Loss Adjusters highlights visible cracking in certain areas.</p>		

However, the comments in the preliminary observations state 'The cracking is not an immediate concern but remedial works should be undertaken as soon as practical'. 'The smaller external cracks to the joinery corners are negligible and we believe these are superficial shrinkage cracks. We don't believe this cracking poses an immediate risk to life or property.' Management's view is that the HB Netball Centre is responsible to further investigate the cracking and undertake required remedial works. It is suggested that before remedial works are carried out a full Detailed Seismic Assessment is carried out. This would provide knowledge of any other structural issues and provide a basis for further building condition assessments. This is important knowledge to assist with strategic decision making relating to the Pavilion. In this regard, Council as part of the deliberations on this submission may decide to provide financial assistance and fund a Detailed Seismic Assessment. Whilst any long term lease is dependent on Council making a decision on the future of the swimming pool complex, as an interim measure a Ground Lease of say 3 to 5 years for the Pavillion could be entered into. This would clarify for the interim period the responsibilities of each party, however this would still be on the basis that HB Netball is responsible for the Pavilion Building. A proposed new interim Lease could be brought to a Council meeting for approval. Engagement on each scenario options should occur once a decision on the future of the swimming pool complex is made (not before). Points 3 to 7: o Budget is earmarked to undertaken redevelopment and improvements based on Council making a decision on the future of the swimming pool complex, so is pushed out to Yr4 of 3YP o Main expenditure would be needed to improve and renew the netball courts and facilities. This budget may be brought forward to install two courts with improved surfaces and maybe a temporary changing facility, however HB Netball would need to contribute towards the total costs. Further engagement with HB Netball will be needed on this. o The renewal budget for the courts does not include the proposed rubberising and covering of the courts. The focus is to maintain the existing courts, however this could be considered if HB netball contributes the bulk of the funding for this.

Attachment:

Submission to: NAPIER CITY COUNCIL LONG TERM PLAN

To: Napier City Council

From: Hawke's Bay Netball Centre Incorporated ("HBN")

Date: 26 April 2024

Details of Submitter

Hawke's Bay Netball (HBN) exists to connect and inspire Hawke's Bay communities through Netball. The organization was formed in 2010 through an amalgamation of Hastings Netball, Napier Netball, Central Netball and latterly Wairoa Netball.

We currently operate from four venues – one in Hastings, two in Napier and one in Central Hawke's Bay - and are home to around 7,000 members who participate in a wide variety of competitive and social competitions, development programs, player coach and official pathways.

We focus on:

Delivering exceptional netball experiences

Providing fun safe welcoming environments

Being local, affordable, and accessible

Growing opportunities for involvement in Netball for all people
Successful partnerships that strengthen all aspects of the game.

The Sport NZ insights tool shows that 7.3% of the active female population in Hawke's Bay participates in Netball and this is 2.2% higher than the national average.
Of the four territorial areas in Hawke's Bay, the highest proportion of the active population participating in netball is in Napier City.
Netball is the highest secondary school participation sport in Hawke's Bay.

In 2022 the HBN Board secured funding from the Lotteries Commission to undertake a study to address the provision of netball facilities, one which supports the current facility network and meets the future demand for the sport.

The outcome of the study is a comprehensive plan that supports HBN's vision for connecting and inspiring Hawke's Bay communities through Netball.
The HBN Board has worked hard to ensure the recommendations in the strategy are realistic, and sustainable.
In making this submission HBN wants to work with Napier City Council to improve and progress Netball facilities in Napier – specifically Onekawa Park, and to collaborate on solutions with other potential organizations who use and enjoy Onekawa Park.

Introduction

HBN engaged Visitor Solutions to develop a Facility Strategy in response to various challenges that are impacting the ability to deliver quality and sustainable netball opportunities in Hawke's Bay and specifically in Napier at Onekawa Park.

With around 7,000 players (primarily young females), the Hawke's Bay Netball Centre is one of the largest in the country and covers an extensive geographic area.

HBN is at a point when the current network of netball facilities needs to be addressed to ensure community wellbeing outcomes at a local level can be achieved.

Netball facilities are one of the most important components of our game as without them no-one can play. But, just as important is that we have facilities which are of the right standard.

Spaces and Places for people to be physically active are acknowledged by Sport New Zealand as critically important components of a successful sport and active recreation system.

Insights obtained from the netball community confirmed that facilities are one of the most important components in determining the quality of the overall playing experience are critical for attracting player interest and retaining players throughout the different age groups.

Overall, the number of courts is sufficient to meet current and future demand. But the key issues identified a high level of concern with the quality of the courts, access to the courts and the supporting ancillary amenities that contribute to the quality of the experience.

The player profile of HBN is youthful with 76% of players aged between 5-12yrs, and there is also a notably older cohort aged 31 – 50yrs. This demonstrates HBN accommodates a wide age range.

Players' needs are changing and it's critical that HBN can respond. Current, and future facilities (courts and ancillaries) need to be age and stage appropriate and meet player needs i.e.: the impact that different court surfaces can have on players.

Over recent years several challenges have accumulated at the netball venue in Napier which is significantly impacting on the ability for HBN to deliver quality and sustainable netball opportunities from its netball facilities in Napier.

Specifically, there is in-decision and uncertainty regarding Onekawa Park due to potential aquatic center development. This is significantly impacting ongoing decisions around the deteriorating state of the current netball and tennis courts. Additionally, information has come to light regarding the safety of the sport pavilion and needs to be addressed immediately.

HBN has made every endeavor to be proactive in undertaking a facility strategy which focuses on a scenario approach so that it can work in partnership with Napier City Council, enabling the Council to be agile in meeting the needs of the netball community as and when decisions around the Aquatic center are made. HBN wishes to be heard in support of this submission.

Onekawa Park Sport Facility

Background

In 1996 a lease agreement was signed between Napier City Council and Onekawa Sports Centre to lease a portion of land at Onekawa Park with an existing 1970's building on site.

Onekawa Sports Centre included two organisations – Napier Netball Association and Hawke's Bay Tennis Association.

The lease was for a term of fourteen (14) years. There was no right of renewal.

The 1996 lease states the existing building was to be used as a clubroom/pavilion for Onekawa Sport Centre members.

In 1996 the Council carried out extensive work on the existing building and it was substantially altered with a large two (2) story extension.

The design specifications for the building extension are on file at Napier City Council. The documents confirm it was Napier City Council design engineers who developed the design specifications for the extension. The work was subsequently carried out and signed off by Council.

The Onekawa Sport Centre members - Napier Netball Centre and Hawke's Bay Tennis Association both applied for grant funding towards the costs of the development.

Hawke's Bay Tennis association dissolved circa 2009.

The lease expired in 2010. The Onekawa Sports Association dissolved.

Napier Netball Centre amalgamated with HBN in 2010. HBN could not have continued under the conditions of the old lease of the Onekawa Sports Association. It was communicated to HBN that a new lease would be forthcoming,

A new lease was not forthcoming. This was a considerable concern to HBN, but little they could do about it. HBN made payments for the court usage accordingly but continued to pursue a new lease because the organization needed security of tenure to apply to funding stakeholders for venue fees.

The Challenges

Lease implications

Between 2010 and 2015 there was no lease in place.

HBN had little choice but to continue to offer the community Netball and make payments for the use of the courts and pavilion which they assumed based on what had been paid in the past.

In 2015 NCC provided a lease to HBN drawn up by WTR&SH (NCC legal firm).

The proposed 2015 lease included the land for the building, and two (2) courts located between the Pavilion and the Aquatic Centre Carpark.

It also included a license to occupy the adjoining ten (10) netball courts situated north-west of the pavilion.

HBN signed this lease however, Napier City Council did not sign the lease due to the continued uncertainty around the future of the Onekawa reserve and the aquatic centre development.

Since 2010, HBN has continued to pay an annual fee to the council for Onekawa Park, despite no signed lease in place.

Aquatic Centre implications

Consultation with Napier City Council confirmed that the preferred location for the Napier Aquatic Centre has not been determined and that two options on the table are:

Staying at Onekawa Park, or

A Greenfield development.

It was further advised that should the Aquatic Centre remain at Onekawa Park, there are two further options. These are:

Option 1: The Napier Aquatic Centre remains at its current location within Onekawa Park.

Option 2: The Napier Aquatic Centre is relocated to where the current netball courts are within the park.

It was further confirmed that Option 2 appears most preferable for two reasons:

Onekawa Park is an old refuse site and the current netball courts are located on the most stable ground.

Community aquatic provision would be able to continue in the existing facility whilst a new one is being built.

Should Onekawa Park be favored over a greenfield site, it seems the current netball court site provides more suitable ground for development of the Aquatic Centre – thus displacing the netball courts to another site in the park. Napier City Council further confirmed to Hawkes Bay Netball that the upcoming investment in the existing Aquatic Centre is going to extend its use in its current location for another eight (8) years of operation. This has a significant impact on Netball for the immediate, medium, and long-term.

Sports Pavilion implications:

In 2023 HBN noticed visible cracking on the internal walls at the junction between the original 1970's building and the extension added by Council in 1996. HBN consequently engaged structural engineers, Sylvester Clarke, to provide an assessment report on the pavilion.

Sylvester Clarke's review of the 1996 design specifications and plans for the extension confirm that the cracking is due to the weight of the upper floor creating a pressure point between the old building and the extension.

The report states that the cracking at the junction of the new and the old building would have started when the extension was constructed with the junction being a natural location for the cracking to occur.

Further to this, concrete scanning of the external wall of the extension shows un-reinforced, unfilled blockwork where the new and the old buildings meet. Sylvester Clark advised this is unusual for a building of this age.

This cracking has widened over time and is now at the point where remedial work is essential.

Remedial work. Preliminary quotes for the remedial work have been obtained and at this point the work is estimated at \$15,000 - \$18,000.

Funding the remedial work. Funding stakeholders are not supportive of any applications for any facility upgrade or maintenance due to the uncertainty of the Aquatics Centre.

Insurance. HBN has enquired with Crombie Lockwood about insurance for the Sports Pavilion and been advised the building will not meet insurance requirements unless remedial works to address the cracking are completed.

Building Warrant of Fitness

On 20 September 2023, Chubb NZ conducted their annual IQP inspection. Several major defects were identified with the lift which need to be fixed before the annual BWoF will be issued. It is understood the defects with the lift are attributed to the building cracking.

In January 2024, NCC attended to the BWOFF which has now been issued.

Court implications

The netball / tennis courts are in poor condition with cracking, weeds growing through and a build-up of organic material on the court surface which becomes engrained into the surface – creating slipping issues.

Netball participation

Insights were gathered from netball participants via an online survey in winter 2022. 513 responses were received from throughout the region.

The survey results show that 32% of respondents regard the facilities at Onekawa Park as a deterrent to participation.

The survey also confirmed that desired improvements include improved court surface, improved spectator facilities, improved toilet facilities and shelter.

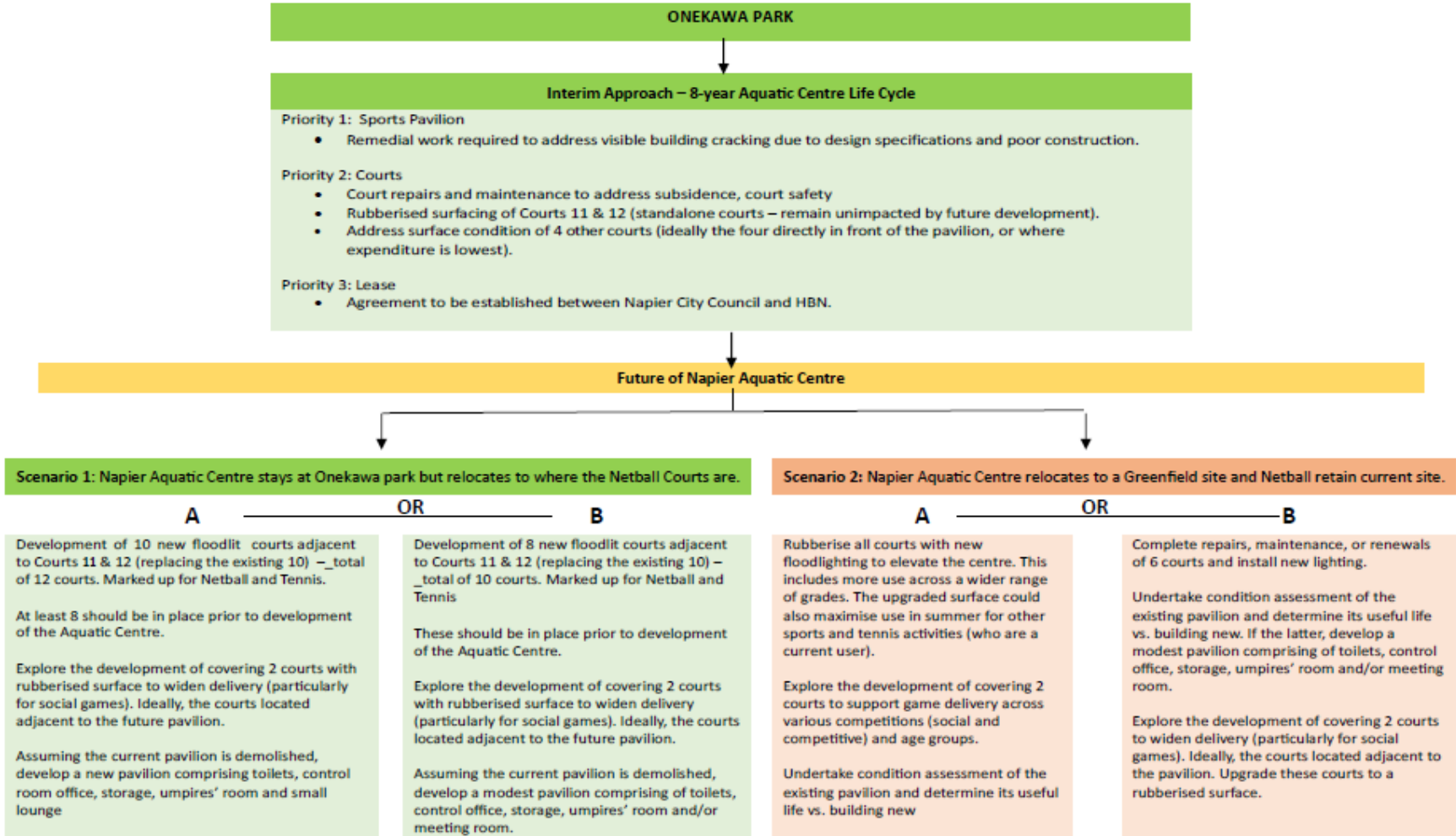
The way forward

Although a decision on the future site of the Aquatic Centre remains uncertain, HBN has developed a set of scenarios to assist Napier City Council to ensure the park remains functional to serve the local community and the sports codes to deliver quality sport experiences at Onekawa Park.

The scenario approach is outlined on Pages 6 – 8 of this document and the provide a solution for a way forward which would support netball requirements (and tennis) whilst factoring in the various decision-making options NCC has on its' plate.

Please note that consideration has been given to the best allocation of potential funds to meet overall project outcomes

SCENARIO APPROACH FOR ONEKAWA PARK SPORT FACILITIES AND AQUATIC CENTRE



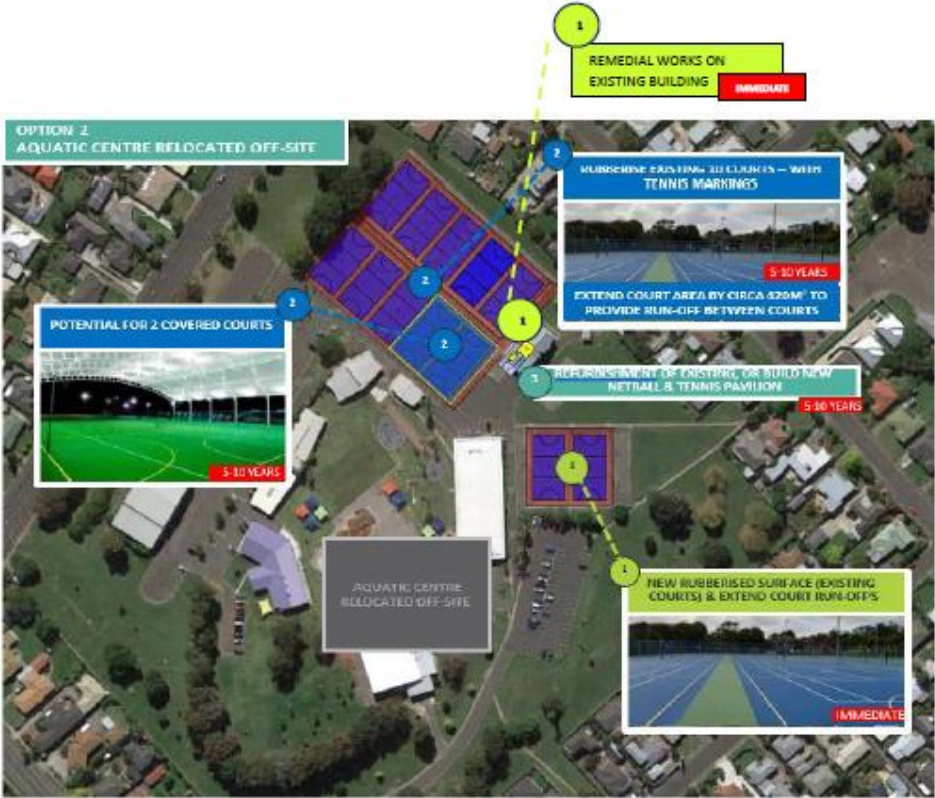
Scenario 1: If Aquatic Centre remains on Onekawa Park

The way forward for Onekawa Park	
Immediate term	<div><div></div><div>Remedial works on existing Pavilion</div></div> <div><div></div><div>Address lease</div></div> <div><div></div><div>Engage on scenario options</div></div>
18 months	<div><div></div><div>Extend court run-off and resurface courts 11 and 12</div></div> <div><div></div><div>Address court conditions of front 4 courts</div></div> <div><div></div><div></div></div>
5 – 10 years	<div><div></div><div>Develop an additional 7 new courts with Tennis Markings</div></div> <div><div></div><div>Cover 2 courts</div></div> <div><div></div><div>New Netball (and potentially Tennis) Pavilion</div></div>



Scenario 2: If Aquatic Centre is relocated Off-Site.

The way forward for Onekawa Park:	
Immediate term	<ul style="list-style-type: none">- Remedial works on existing Sports Pavilion- Address lease
18 months	<ul style="list-style-type: none">- Extend court run-off and resurface courts 11 and 12
5 – 10 years	<ul style="list-style-type: none">- Rubberize courts 1 – 10. Netball and Tennis Markings (extend court area by circa 420m2 to provide run-off between courts)- Potential for 2 covered courts- Refurbishment and upgrade of existing sports pavilion, OR build new for use by multiple codes and create shared sports hub.



Our submission

On behalf of the netball community in Hawke's Bay, HBN makes the following specific requests to Napier City Council for Onekawa Park.

That a scenario approach for the future of the Aquatic Centre at Onekawa Park be adopted, and that this is done in partnership with the other Sports codes who deliver physical activity programs for the Napier Community at Onekawa Park.

Since 2010, the implications with the Napier Aquatic Centre have prevented Council decision making with respect to the other facilities at the Park. During this time, leases have remained unsigned, and funding and investment decisions for the Netball and Tennis courts and the sports pavilion have not taken place.

It's understood that the upcoming investment into the Napier Aquatic Centre will support the Aquatic facility for a further 8 years of operation. However, there is also urgent investment required in the other sports and recreation facilities at the Park which needs to be taken into account.

While a decision on the future site of the Aquatic Centre is yet to be determined, HBN has developed a scenario approach to help inform Napier City Council on netball's requirements which factor in the various decision- making options. (Tennis is also included).

In developing this approach, consideration has been given to the best allocation of potential funds to meet overall project outcomes. This is to ensure the Council and/or other funders do not sink investment into avoidable disposable capital works (where this is possible).

Our recommendation is for Council to work with HBN to – secure the future of netball at Onekaway park to continue to provide localised provision. This includes addressing the sports pavilion, a 2-court upgrade with a rubberised surface and court maintenance while the future of the Aquatic Centre is determined.

Immediate term – within the next 6 months

Sports Pavilion

That Napier City Council attend to the remedial work required immediately on the Sports Pavilion. This is on the basis that an engineer's report confirms the building cracking at the junction of the new and the old building started when the extension was constructed by Council in 1996. The weight of the upper floor created a pressure point between the old building and the extension. The resulting damage at the junction of the new and the old building is a result of poor design specifications which were drawn up and approved by the Council in 1996 and poor building practice during construction.

Estimations for the remedial work obtained in 2023 are between \$15,000 and \$18,000.

We recommend Council undertake a seismic strengthening report prior to the remedial work being undertaken.

Lease

That Council offer HBN a new lease for an interim period until a decision is made on the future of the Napier Aquatic Centre.

If a secure lease was in place, funding for the following work (points 4,5,6,7 below) could be considered in partnership with HBN.

Immediate term – within the next 12 months

Council undertakes a Partner approach to address an interim 8 year solution to keep Onekawa Park functional.

We would like Council to call a stakeholder meeting with the sports codes who have invested interest in Onekawa Park delivering localized opportunities for the community to be active with a view to engaging on working out a scenario approach whereby all codes could benefit (outlined on pages 6 – 8 of this document).

Short term – within the next 2 years.

2 Court upgrade

That the run-off for courts No 11 and No 12 are extended to comply with Netball NZ requirements and that the surface of these courts be rubberized.

The cost of this project is estimated to be in the vicinity of \$470,000 - \$500,000.

That the surface condition of an additional 4(four) courts be addressed – preferably the courts directly in front of the existing Sports Pavilion, and that these be for Netball and Tennis.

If a secure lease was in place, funding for this work could be considered in partnership with HBN.

Medium term – three - four years

Napier City Council engages with HBN and potentially Tennis Eastern and Pickleball to:

Either:

Prepare for a new site for courts on Onekawa Park prior to the Napier Aquatic Centre being developed. This would enable the existing aquatic centre to keep operating whilst the new one was being developed.

Or:

Advance with court surfacing upgrades, extend to allow for standard run-offs and floodlighting on the existing netball court site, and

Assess options for the future location of the Sports Pavilion based on the scenarios outlined under Options 1 and 2 on pages 6 – 8 of this document.

Medium term - four – eight years

Napier City Council continue to work with Onekawa Park stakeholders/user groups on concept plans for Onekawa Park. Include investigation into 2 covered courts.

Within next nine – ten years

Implement the appropriate scenario / concept.

HBN would like to thank NCC for receiving this submission.

We would like to speak to this submission and to include an opportunity to present the Hawke's Bay netball facility strategy on behalf of the Hawke's Bay Netball Community.

Persons making this submission: Denise Aiolupotea

General manager

Tina Haslett Chairperson

Please note: Tina Haslett is also an employee of Sport Hawke's Bay

Submission: 783	Hearing: No	Attachment: Yes
Full Name: Simone Stranaghan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
My submission is in regard to the nearly 100% increase in our rates and the Differential currently being used.		
Additional officer comments		
<p>Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of</p>		

Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Attachment:

I attended the Bay View Rates meeting on Wednesday 24th April and listened to what residents in Esk Hills, Kaimata Heights and Kaimanawa Heights had to say about the enormous increase on land value in these areas, some over 150%, ours is close to 100%. Kirsten argues that the land values have nothing to do with Council, this is done by QV however the rates differential is based on ones land value. I believe the rating differential applied to Esk Hills being Rural/Residential is not accurate as follows and I object to the proposed rates on the basis of: An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights. In Esk Hills we mow our own berms, do not have street lighting, take care of our own septic and stormwater, maintain our bush tracks, do our own planting and have a predator programme in place. A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 45 Heipipi Lane/Drive, Eskdale. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes. I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant. While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipipi Drive, Heipipi Lane and Kaimata Road including my property at 45 Heipipi Lane/Drive, the General rate

differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Submission: 784	Hearing: No	Attachment: Yes
Full Name: Paul Anthony McAuley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Refer to my submission		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Refer to my submission		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Refer to my submission		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Refer to my submission		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Yes		
Additional officer comments		

Attachment:

Napier City Council Three - Year Plan Submission

I have the following points to make in respect of the Napier City Council Three - Year Plan

Building up our community resilience.

It is a misnomer to call this a Resilience Fund. It is a Reserve Fund. The money being taken from the ratepayers will do absolutely nothing to make our infrastructure less vulnerable, or our response more coordinated, in the future. That is, do absolutely nothing to "build community resilience".

It is not clear where the money will go. Is the funds going to be put into a bank account or a managed fund? How high will the fund go before it is drawn upon.

A new approach to managing Council's investments

Surely NCC is not asking ratepayers to pay higher rates to cover the cost; the scheme should not only pay for itself, but should actually save money enabling rates to be lowered.

Our Community Outcomes Nurturing authentic relationships

I would like to see the NCC be more specific in this area. For example, Working more collaboratively with other Councils in Hawkes Bay. The government is championing the idea that a Council Controlled Organisation be set up to own the water infrastructure assets across Hawkes Bay. This should be one of the top priorities for the NCC moving forward.

The future of Council Housing

In my view the council has no business providing social and retirement housing. Let Central Government and the private sector invest in this area.

Paul McAuley 26 April 2024

Submission: 785	Hearing: Yes	Attachment: No
Full Name: Andrew Brown	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
All council staff, including customer services would fit in the top 4 floors of the tower block with the ground floor being the library and so doing away with the need for a new library. The area where the old council offices stood could become a car park		
Officer comments:		
Additional comments		
Leave Emerson St as is		
Additional officer comments		

Submission: 786	Hearing: No	Attachment: No
Full Name: Mary Anne Eyles	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Support and protection of our vulnerable need to be a top priority. A measure of our humanity is exhibited in our care of these members of our community.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Given our future indicators re climate we need to move on this!		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Council must retain control!		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Council needs to retain ownership of these assets but become smarter with their management.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Just get on with getting our library operating as it should. This must be a priority- after all the extended consultation we still have no decent library! We don't need wonderful flash Council offices we just need offices in which staff can function efficiently.		
Officer comments:		
Additional comments		
To retain the confidence of the ratepayers all effort needs to be made by all staff to demonstrate that rates are being well spent.		

Additional officer comments

Submission: 787	Hearing: No	Attachment: Yes
Full Name: Gail Wilson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Yes, see attached regarding proposed rates increase in the Esk Hills region. This replaces my previous objection submitted earlier today		
Additional officer comments		
Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an		

above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Attachment:

Object to the proposed rates on the basis of: An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights; A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 4 Esk View Road, Esk Hills, Bay View. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes. I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those

properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant. While the Council may not be able to change the QV valuations it can review its rating differential . I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road including my property at 4 Esk View Road, Esk Hills, Bay View, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Submission: 788	Hearing: Yes	Attachment: Yes
Full Name: Anna Sanders	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

Comments on the Napier City Council Three-Year Plan 2024-27

"We'll go down in history as the first society that wouldn't save itself because it wasn't cost-effective." ~ Kurt Vonnegut

Dramatic! perhaps, but what is proposed in the Three-Year Plan 2024-27 is disconnected from the economic realities faced by residents in our community, is simply not affordable and you are setting up future generations to be unnecessarily burdened with greater debt. We are living beyond our means and fiscal constraint is needed; simply certain projects which aren't linked to essential services and infrastructure and results in borrowing need to be parked.

There seems to be a current view that passed decisions are somewhat of a justification to continue with them, rather than 'reading the room' and a need in this economic climate to simply 'make do'. Good community managers, pivot and park plans rather than seeing the planning which has occurred to date (including since 2017 in the case of the library) as being wasted. Covid, Cyclone Gabrielle, inflation, increased insurances and borrowing costs, all give sufficient rationale to pause certain projects not linked to essential services and infrastructure.

The magnitude of the proposed increases is unsustainable for households and businesses. It is unjustifiable to burden already struggling individuals and families with such excessive financial demands.

Councils need to adapt and think differently and find other ways of funding projects which are based on long-term borrowing like the Napier City Council office accommodation and library. There needs to be a massive re-think and rationalisation of projects as outlined in the Three-Year Plan 2024-27, which will have the benefit of showing that the Council has truly listened to its community.

I am supportive of new initiatives to managing Council investments resulting in a more commercial focus, financial sustainability and ultimately resulting in investment in Future Napier. But this should only occur using a professional and independent fund investment manager, with a proven track record and restrictions including under what circumstances the fund can be used for in the future.

Thank you for the opportunity to comment. Given the opportunity I wish to be heard in support of this submission.

Anna Sanders
26 April 2024

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Submission: 789	Hearing: No	Attachment: No
Full Name: Cathy Herries	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
Napier needs to continue to provide social housing for those that need it - we already have a greater need than we can accomodate, we don't want more people left without anywhere to live.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Not applicable to me as this is not the way forward I would want.		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
With the cost of living crisis increases beyond 5.6% could limit some people's access to the city - we need people to come into town and support local businesses.Excessive increases to Ocean Spa could affect access for families.		
Officer comments:		
A change to how we fund some tourist facilities		
Unable to answer this question - need to understand why they are all running at a loss.		
Officer comments:		
Napier City Council office accommodation		
Not keen on either option. Could be keen on option 1 but not in the middle of a cost of living crisis.		
Officer comments:		
Additional comments		
Think infrastructure needs to be our priority at the moment.		
Additional officer comments		

Submission: 790		Hearing: No	Attachment: No
Full Name: Julie King		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
We need to continue to support all of those in need. We have a huge housing shortage in Napier, those in emergency housing/motels, those who are homeless and living in their cars/tents. Everyone has a right to a warm and affordable home. I feel this needs to be a priority funding of council (over building new council offices and library).			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?			
Not applicable to me as stated above we need to build social housing for all needs - not just retirement.			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Not hugely knowledgeable in this area but seems a pretty clear way to go.			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
An increase may prevent folk coming into town for activities, shopping etc, especially with the cost of living crisis. An increase would impact negatively on our local economy. An increase in fees for Ocean spa in particular would impact families and those on lower socio economic standing.			
Officer comments:			
A change to how we fund some tourist facilities			
Unable to choose an option. What would happen after the three years if they are not commercial businesses. What support would be given to enable these three facilities to work towards the goal of becoming a commercial business. All three are important to Napier Tourism so would hate to see them go. What about other council funded activities/ establishments e.g. Bay Skate, the Museum, Mc Lean Park, The Aquarium etc. is there a deficit funded for these and others?			
Officer comments:	There is considerable resource committed to enabling the identified business activities achieve the goal of being commercial businesses. Our Facility Managers are working extensively with our Finance Team and developing robust and detailed commercial models. Our teams are also building detailed 3 year business plans that outline how all resources will be used appropriately across our internal support services to ensure we are giving these businesses every chance to achieve our goal. Along our journey over the next 3 years we will be consistently assessing and analysing performance and making improvements as we go. As communicated in the TYP we have identified facilities that are being reimaged and we are about to kick this process off within the next few weeks. This process will look at all the options possible to ensure businesses operate in a financially sustainable manner and also ensure we deliver on our strategic priority		

	of being a great visitor destination. Facilities like Bay Skate and the MTG are community facilities and will continue to be supported by rate payer funds. However, they will be operated with business acumen, ensuring there is constant growth (revenue and utilisation) and expenses are managed.
Napier City Council office accommodation	
Don't agree with either option. I think those funds need to be used for more pressing issues such as increasing the council housing stock. Build more homes to reduce the number of people and families in social housing and those that are homeless.	
Officer comments:	
Additional comments	
Are there plans to address infrastructure issues e.g. water, the Cyclone Recovery etc In your Significant infrastructure projects such things as improved water treatment, pipe renewals, storm water upgrades etc needs to be a priority and yet work starts on these in 2026 at the earliest. Money spent on new council offices and a library really should not be a priority at this time. We have much more pressing issues to focus on the needs of all Napier residents not just a few.	
Additional officer comments	

Submission: 791	Hearing: Yes	Attachment: No
Full Name: Steve Liddle	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
I'm checking the above Continue option as there are no guarantees 'providers' will not onsell, or make increases in rents without consultation; or that community groups will get first option; or that they won't do the same over time. I'm all for onpassing to community groups, Maori/Pakeha/Pacific/Chinese-NZers/Church whoever, but not at market rates and not without putting in place legal protections as to rents as percentage of income, review procedures etc Another factor is the non-use of large rates rebates permitted under law that many other councils in NZ give esp to sole occupants on limited incomes (Napier NEVER has, Chch up to 60 %) to encourage them to stay independent in homes they have lived in for decades, and to keep heaters on in winter!		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Again, if the council does not oversee, maintain, and service this sector, protections aside from 'ringfencing' should be put in the place for any sold on/handed over (why not, at well below market rates to reflect importance of social role taken on?), and protection of increasing stock if need increases - as it has done over last 10 years or so. Who is going to do the market research and forward thinking (10-12 plan for this if not council). Also, the social justice ethic that guides Councils should be written into any LEGALLY REQUIRED roles of any non-Council sector. Otherwise it will erode or decline over time. Ethical and Legal requirements, not just expectations, should be written into such social contract that if broken means COUNCIL SHOULD BE PREPARED TO CANCEL THEM, TAKE BACK STOCK FOR THE COMMON GOOD.		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Loaded Q because who wants not to do this? Of course, but are there other options - should central govt be pressured to set up such a fund as they can raise money more cheaply. Also, not unrelated, for infrastructure forward spending (next 70 years for water, sewage etc) why not join other councils in pushing for EU model where govt funds up to 40%, for same above reasons - & fact 5-6% is what most people can only afford. And not just those on limited incomes. Insist on mechanism whereby all mayors have channel to meet with govt every year as a political entity to argue for those things that are also national assets/in the national interest eg clean water, land treatment etc - and sell the idea to the public, as EU has done, that we have enjoyed infrastructure that previous generations have paid for over time, why can't the (at least) next two generations help 'pay forward' what everyone regionally will enjoy for the next 70 plus years? Don't have that mechanism now, but needed for disaster funding and response also, esp earthquake and weather events affecting more than 1 region at once??		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Again, no reason it can't be managed within council where a social service ethic and social contract understanding are part of the ethos and legal requirements of councils. Subcontracting water is a disaster; subcontracting mail (effectively, by allow NZ Post to argue the farming sector runs should pay their own way - why doesn't one sector subsidise another given the overall good of communications, importance of farming sector). The argument that the private sector can do it more cheaply has not happened in power supply either, even when line charges and supply providers are separated out. If a 'Council Controlled Trading Organisation' is established, the JDs, mission statement, operating principles		

specifying that market forces are NOT to be the only consideration and/or social service values are to be given precedence. Again, lack of oversight procedure and deregulation politics have not been kind to such structures, role disinvestment in the past in other countries. Also, salaries of a managerial class have increased outside inflation and beyond control of people that bought or acquired such lands in the past, and of whom present and future generation should be the beneficiaries.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
If there are other considerations such as inflationary measures, these can be percentaged and factored in FOR THE DURATION FOR WHAT THEY ARE OPERATIVE. Again, overseas these tend to last longer than the outside factor variations involved - and oversight is tardy. If 'increase some fees and charges' do so with the above prerequisite checks and oversight in mind. And specify in Council contracts, make such arrangements legal.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Again, transition to a part commercial model by loans if necessary but if Ocean Spa is an example, look what happens when that commercial model doesn't take into account contractual obligations for infrastructure spending - and need for non-commercial charges to encourage children swimming, women and elderly health benefits etc. If profit margins are set, or not set, or commercial model not ameliorated by above, public benefits decrease, overview diminishes?		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
Keep assets if at all possible. Centrality here is a positive, unless a cheaper rebuild with same advantages, better facilities??		
Officer comments:		
Additional comments		
Good to be consulted. How about a swimming pool Hardinge Road, private-public? City looks good and is being well run. Proud to be in it. Just don't let tourist dollars override social concerns - even the 'untidiness' of rough sleepers who have no options because of previous underplanning, outsourcing. And widows and older renters unable to afford basics because of market forces from incomers and scarcity of past planners forcing up rents because intermediaries advise it or because they can. Attend to the larger rent rebate or discount, allowable under the Act but never actioned here. And don't let CEs become the primary adviser/decision-makers without critically analysing the financial model they use. Especially for outsourcing and privatisation. Thanks, Kirsten.		
Additional officer comments		

Submission: 792		Hearing: No	Attachment: No
Full Name: martin price		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell social housing. Central govt should do this.			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
Object to the proposed rates on the basis of: 1. An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights; 2. A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); 3. The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; 4. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. For these reasons, I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road			
Officer comments:	Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an		

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	<p>example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.</p>
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
Sell all three. They are unsustainable. They are all commercial activities that should not be part of council operations.	
Officer comments:	
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.
No comments added	
Officer comments:	
Additional comments	
Reduce the number of 'back office' staff to save costs. Reduce the volume of council-funded parades, promotions and community events to save money. Sell Napier Conferences & Events, Ocean Spa and Kennedy Park Resort to save money.	
Additional officer comments	

Submission: 793	Hearing: No	Attachment: No
Full Name: Olivia Thomas	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 794	Hearing: No	Attachment: No
Full Name: Fiona Nelson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
No comments added		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
Sell some of the investments.		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
This depends on exactly what is being increased, i.e parking could be higher at peak times of the day but reduced at non-peak times. Emphasis needs to be on the 'some' fees - not all.		
Officer comments:		
A change to how we fund some tourist facilities		
Sell them so it doesn't cost the rate payers.		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Should also accommodate the library, or leave the library where it currently is. Councillors saying that a new library was supported by rate payers - how long ago was this survey? Things are considerably different now, and it is not a service all rate payers use, therefore stick with the status quo. There is also Taradale Library.		
Officer comments:		
Additional comments		
Revamp of Emerson Street is an absolute 'no'. There is nothing wrong with it as it is, and to spend an exorbitant amount that is not a necessity and is currently functional is incredibly unfair to rate payers. Do it when economy improves and give rate payers a break. Comparing the 23% increase as not being as bad as other regions, is not useful, local rate payers focus on their own backyard. Seriously need to look at why and when consultants are being used, and reduce this huge amount of spending.		

Additional officer comments

Submission: 795	Hearing: Yes	Attachment: Yes (Napier Hill Digital Storytelling Project Proposal)
Full Name: Chris Hay	Organisation: Locales	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>We are proposing a new tourism experience for Napier that involves a digital storytelling tour, initially on Napier Hill. Working with the community, mana whenua and Heritage Services (Elizabeth Pishief) we propose creating a Storymapp (physical map plus mobile digital storytelling) that will encourage new visitors to Napier and keep them here longer utilising the views and walks on the hill. The digital storytelling tour is self-sustaining once completed. We have attached a proposal that outlines the potential locations, technology and approach. We have extensive experience delivering world-class digital storytelling experiences throughout New Zealand and Australia.</p>		
Additional officer comments		
<p>Officers thank Locales for this exciting proposal. It is recommended that a meeting between the relevant officers and Locales is set up to discuss the proposal in detail before Council makes a decision in relation to this.</p>		

Submission: 796	Hearing: Yes	Attachment: Yes
Full Name: Vanessa Moon	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Comments at bottom of attached document		
Additional officer comments		

Attachment:

SUBMISSION ON THE NAPIER CITY COUNCIL 3 YEAR-PLAN 2024-27

By Vanessa Moon 26-April-2024

My comments on the questions asked in the submission form are included at the end of this document.

I wish to begin my submission by commenting on Napier City's five strategic priorities.

He Kainga ka awatea/Financially sustainable Council.

I cannot see how the Council can remain sustainable under the current funding scheme which depends on rates, with no funding devolved from central government.

Further, ever increasing rates is not sustainable for those of us who pay rates, either directly as home owners or indirectly via rent.

I think the time has come for central government to recognise the increasing and complex demands which Councils now face (including working with their communities to respond to climate change); and to support this with more funding from the taxes that are paid to government. This also makes sense from the point of view of enabling decisions to be made and implemented by the people directly affected by those decisions i.e. local residents.

Maybe this is something that Councils can raise with the Coalition Government via the National Council of Local Government New Zealand ...

This would clearly also require the support of the people of Aotearoa-NZ, voicing their support for new ways of augmenting the funds that Councils have access to, rather than just relying on rates.

Te toka tu moana/A resilient city.

I am encouraged by the inclusion of the section "Climate Change and the Environment" in the section of the consultation document entitled "National and Local Context". I just hope we don't have any more weather, or other types of disasters in the near term future so that the words can become actions, which mostly didn't happen after the last LTP was agreed upon in 2021.

It is obvious that creating a resilient city is a huge task given the many interlinked challenges and threats that we now face, including: climate change, biodiversity loss, pollution of our waterways and ocean, degradation and loss of productive soils (all leading to food insecurity), social inequality, poverty, diminishing social cohesion (with a consequential rise in crime), and an ageing population.

However, creating a resilient city is something that must be done, starting now.

Regarding climate change - as I have said in previous submissions to Council, mitigation is as important as adaptation, otherwise our ability to adapt will quickly be overcome by an increasingly unstable climate. This means new thinking about all aspects of our lives, including: where and in what kind of structures people live, how, where and what food we produce and eat, how we move about, how where and what infrastructure we employ, and what our "economy" (how people provide for their needs) should be focussed on etc.

My suggestion is that we need to localise our economy more to ensure we can provide for most of the necessities of life in extreme weather events and when global issues impact on supply chains. Localized economies are not only better for Nature/our life support systems, but also strengthen connections between people which promotes social cohesion.

This “new thinking”/reimagining will require Council and our communities to work closely together in new and innovative ways, so that people can “come to grips” with the immensity of the challenges, and be inspired and supported to be part of creating the solutions.

The Environment Centre HB could be a great resource here as they are already doing some of this work.

There are already many other communities, towns, and cities working collaboratively across our country (and around the world) that have ideas to share too. We can both adopt/adapt some of these ideas and create our own as well - if we all work together.

He wahi taurikura/Spaces and places for all.

This brings up the question of how we create spaces that feel like “our places” for the wide cross section of people who are part of our city. The starting place for me is the partnership between tangata whenua and tangata tiriti, the latter including all the many different ethnic groups who have made Napier their home. We also need to think of the needs of different ages and stages of life from the young to the very old, and of those who live with disabilities, and others who may have different needs in other ways.

All these different voices need to be part of the design process for creating spaces and places that meet their needs and reflect them back to themselves.

For me, the “all” goes beyond all human beings to include the flora and fauna, the land, and the water bodies as part of our “population”. This means thinking about their needs too because, in the end, we humans rely 100% on “Nature” (or in other words, the web of life - of which we are part) for our very survival.

We humans, along with all other life forms also rely on a liveable climate.

Having now experienced two severe weather events, during both of which the home I share with my partner was flooded, I know first hand what the impacts of climate change are (as do many other people in Napier and elsewhere) – and these events were nothing compared to what is to come if we don’t act now.

As we have all experienced, these sorts of events also delay the urgently needed mitigation and adaptation work that needs to be done to protect us all, in the near future and in the years and decades to come.

Te takutai moana/Nurturing authentic relationships.

This will also require a big shift in the way Council and our diverse communities relate to one another, and the way in which decisions are made. The current model of “consultation” is largely top down and is only accessible to those people with the confidence, knowledge, skills, time and resources to participate. What is needed are more diverse and interactive models.

Three such models are participatory democracy, deliberative democracy and Deep democracy , which include decision making processes via such things as citizens assemblies and citizens juries amongst others.

On a related issue:- more than just “obligations”, I understand that strong and reciprocal agreements and relationships with tangata whenua are the foundation stone on which our Council and community stand.

I also understand that the requirement to hold a referendum on the Maori Ward seats on Council is a Coalition Government directive.

In my view this is a damaging and divisive directive which will impact negatively on: the way we relate to one another in the community, our ability to make good decisions which include the knowledge and wisdom of Te Ao Maori, and to respond well to the challenges ahead of us. It will also divert money and time away from urgent projects such as cyclone recovery and climate issues.

Based on this understanding I totally oppose holding such a referendum.

Te unga waka/A great visitor destination.

I have concerns about this “priority” in so far as it is focussed on “visitors”. These concerns are based on two issues. (maybe there are more that I haven’t thought of at this point?).

The impact on climate change caused by the methods of travel visitors use to get here (namely flying, driving and cruise ships), all of which (mostly) still use fossil fuels, and also cause air pollution, and pollution of the oceans (eg oil spills and invasive species on the hulls of ships).

The vulnerability that relying on tourism can introduce to people’s livelihoods and the local “economy” – we have experienced this during the Covid19 pandemic, in the aftermath of Cyclone Gabrielle, plus now, in the current period of a “domestic downturn/high cost of living crisis”.

We know that severe weather events are going to increase in frequency and severity as climate change ramps up, with flow on effects to all aspects of our lives, nationally and globally.

In conclusion, I look forward to talking more with Councilors, Council staff and other residents of Napier about creating a city that is great for everyone who lives here, and for all our other-than- human whanau (plant and animal).

Comments on the Consultation Questions:

The future of Council Housing in Napier

Question 1: I support option 1B, somewhat reluctantly.

On the one hand, the population of Napier is ageing rapidly and more people of retirement age now don't own their own homes, with the proportion of people in this situation set to increase even more in the future.

On the other hand, I am very aware of the fact that there are many other vulnerable people in our community who also don't have a safe and secure home, including people on benefits, people living with mental health issues/addictions, people with disabilities, and children and young people.

If possible, I would support Council actively engaging with other agencies who may be able to provide suitable alternative accommodation at an affordable price.

Question 2: I support Option 2B, also somewhat reluctantly.

My concern here is connected to the suggestions of relying on other housing providers to manage tenancies and the maintenance of the houses, and of entering into commercial negotiations with other housing and development providers.

From my perspective it is important that any contracts entered into with these other organisations set out clear expectations around the level and quality of maintenance and service provision, and that the contracts are monitored/audited to ensure that the expectations are being fulfilled, and that tenants can contact a Council staff member if they have concerns and have not been able to sort them out with the provider.

Building up our community resilience

I fully support Option 1, as indicated in the body of my written submission above.

As also mentioned, the issue of stormwater is of particular importance to me, particularly "improving our stormwater network so businesses can continue to operate and residents are safe from flooding" !

A new approach to managing Council investments

I support Option 1, with reservations in respect of the following wording "investments would be managed proactively, with a focus on maximising income over the long term", followed by, "according to the wishes of Council".

It would not be acceptable to me to have money invested into funds that were not guaranteed to be "ethical" in the widest sense of the word, in the context of investment.

I am fully supportive of "inter-generational investment", if that means taking action now to prevent harm in the future to coming generations.

Reviewing our fees and charges

I support Option 1 in respect of parking fees, as increased parking fees may discourage people from driving to their suburban shopping centre or into the inner city, which would be good for lowering carbon emissions, decreasing air pollution and congestion, increasing physical exercise and improving health, and making the inner city a more pleasant place to be.

However, rather than using this money to improve city streetscapes I think it would be better used to support walking, cycling and public transport as much as possible. This would provide alternative modes of transport at an affordable price.

A change to how we fund some tourist facilities

I support Option 1, although I would prefer that discounted entry prices could still be provided to people with Community Services Cards for entry to Ocean Spa. I am guessing that this will not be possible to negotiate with commercial businesses, which would mean discriminating against many low income people who could then not afford to enjoy this facility.

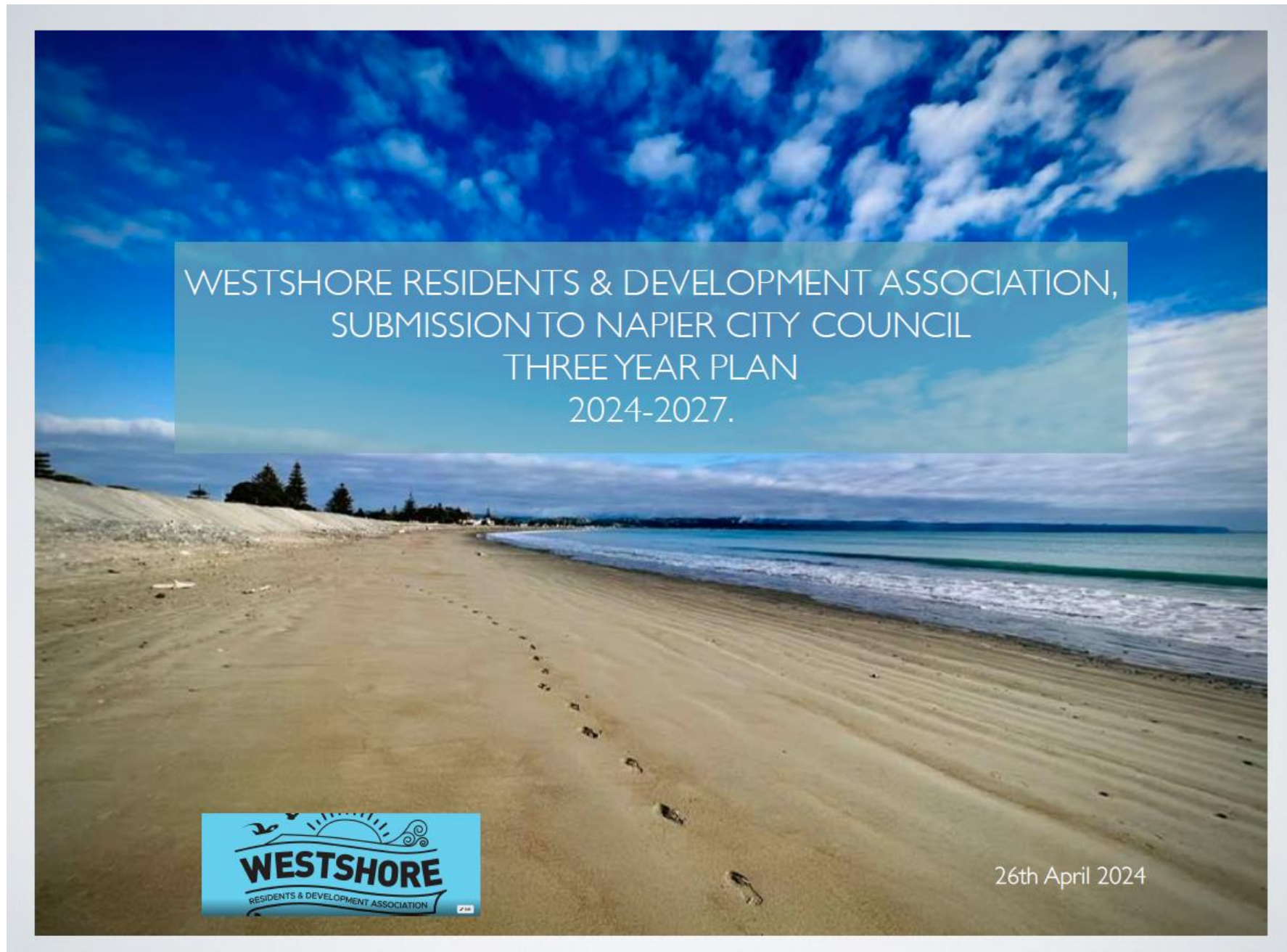
Napier City Council office accommodation

I support Option 1, as having City Council staff in one place asap is important to the functioning of the Council, and I agree that refurbishing, rather than demolishing and rebuilding, stacks up better environmentally, including in respect of climate change.

Submission: 797	Hearing: Yes	Attachment: Yes
Full Name: John McGifford	Organisation: Westshore Residents and Development Association Incorporated	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Thank you for considering the Westshore Residents and Development Association Incorporated's submission to the Three-Year Plan (2024 to 2027), as uploaded.		
Additional officer comments		
<p>Closing of the laneway exit – This has not been identified within the Three-Year Plan, however this matter could be considered at design stage for the playground car park space (Yr1 and Yr2) Public toilet (The Esplanade) – This has been a project the team has tried to resolve over the last two years. There is budget allocated to Yr1 of the 3YP for this, however before a decision is made on the toilet facility location, engagement with local residents needs to occur. Previously the Westshore Residents & Development Association confirmed they would undertake this themselves however they since rescinded this offer and pushed it back to Council. Footpaths and traffic calming – The draft TYP includes programmes to supplement footpath renewals to enable grass berms and street trees to be installed. The wide footpaths have long presented a challenge to Council as re-sealing such widths represents poor value for the investment made and changing to standard width footpaths with berms and street trees requires capital investment. That is now provided for in the draft programme. Consultation will be undertaken with residents on a street-by street basis to ensure that any provision is consistent with residents' desires for their immediate public</p>		

environs. Environmental enhancement – Ongoing foreshore planting has been budgeted for from Yr1 to Yr13 and will align with the draft Westshore Enhancement Plan. The timing of when and where still needs to be worked through and the images provided in the submission were taken from this plan, so they have been accounted for. General maintenance – Any maintenance of existing car parks on all our reserves will be part of the Forward Works Program with Downers. Other urgent remediation works that need addressing will be dealt with as business as usual. The Westshore Master Plan the Association wants to develop over the next 3 years may conflict with the Foreshore Reserve Management Plan we have planned (in the next 5 years). Further discussion with the Association will need to be had on this matter.

Attachment:



1453

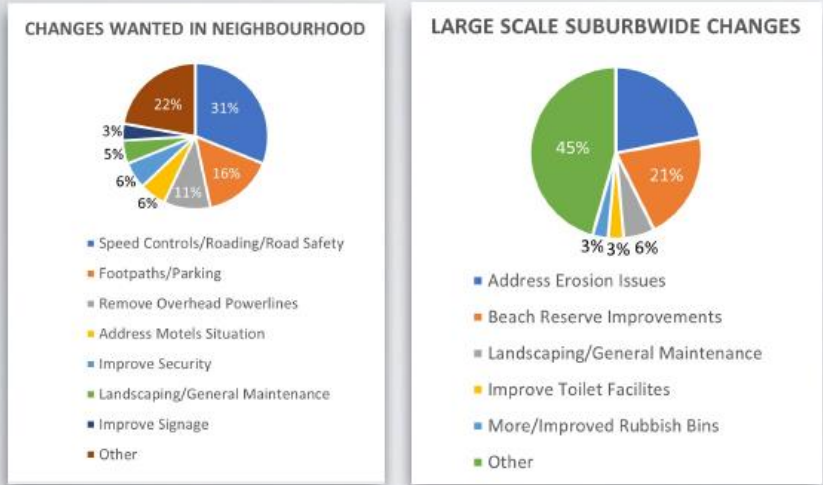
A. Submitter Introduction

The Westshore Residents and Development Association Incorporated (WRDA) was formed in 1968 and was incorporated in 1996. Its primary objectives are:

- a) To promote the welfare and interests of the residents of Westshore and foster the development of public amenities, facilities and services, and:
- b) To maintain an ongoing liaison with Council and other relevant bodies in all matters relating to (a) above.

B. Submission Background

In January 2021 the Association sought feedback from the circa 580 households in the community as to concerns they may have and where they felt improvement is needed. The summary of that feedback is depicted here:



A submission was made to the 2021 to 2024 Three-Year Plan, which was also presented to a hearing on the plans. In making such submission the WRDA were cognisant that was a large scale project which would take some time to work through. The submission created the opportunity to work with Council Officers in relation to the above concerns. Subsequently this has lead to the development of the Westshore Enhancement Plan Feb 2024, a collaboration between Council Officers, Sage Planning and WRDA. The Plan, a 48 page document contains wide ranging long term initiatives within Westshore and together, WRDA and Council Officers have chosen a number of priority projects to carry forward into this LTP that we believe are in line with proposed Council Budgets in these areas. We have also sought and achieved the support of the Westshore Community for these projects as detailed here-in.



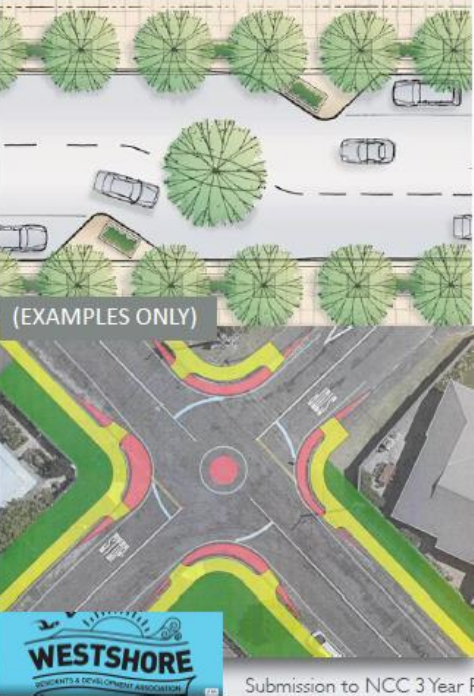
C. This Submission

This submission requests Council support of the projects we have been working on alongside Sage Planning and NCC Officers.
The emphasis here is on:
Starting and completing those projects that can reasonably be done in the period 2024-2027
Starting those projects that have a longer horizon due to financial and resource implications.

The six projects that have been identified, with a brief commentary around each, are as follows.

1. Traffic Calming

Fast erratic driving on Westshore’s wide flat roads, and car access to the Westshore Reserve, makes this a real concern to residents hence our request for traffic calming measures to be introduced along The Esplanade and Charles Street, both of which are busy circa 1km stretches of straight road.



Submission to NCC 3 Year Plan 2024-2027

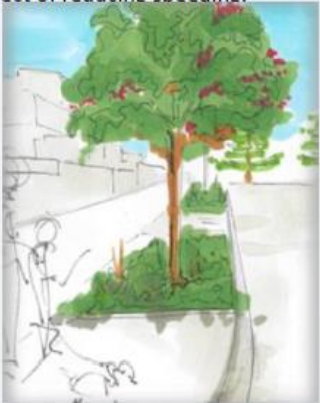
2. Closing of the Laneway Exit

this is a narrow road which runs parallel with Ferguson Avenue and The Esplanade from the Surf Lifesaving Club to the old Freedom Camping site. The proposal is to seal off the road halfway with turnaround bays, which means it can still be accessed from the current exit and egress points but there is no thoroughfare. This will prevent “hoon” drivers using the road but will keep it open for genuine users accessing the beach and/or beach reserve.



3. Footpaths

Commence a footpath renewal programme, narrowing the current 5 metre wide footpaths, which are in very poor repair, and planting berms or low level gardens. This will prevent cars parking on, and even worse driving along, the footpaths which is no doubt one of the major causes of the footpaths poor condition. A parking strip will be painted roadside for cars to park in, thus narrowing the road which will have the effect of reducing speeding.



Page 2

C. This Submission (cont'd)

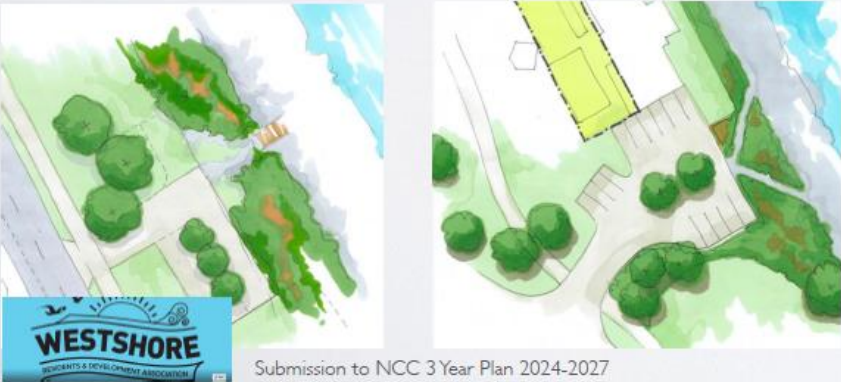
4. Public Toilets

Demolishing the old toilet block on The Esplanade, which is a haven for bad behaviour and drug dealing, and if necessary replace it in an area where it is better suited – and lockable.



5. Environmental Enhancement

Commence a targeted planting/landscaping programme in areas that are well frequented, such as the beach reserve and The Esplanade, and other areas that are reformed (refer footpaths above).



Submission to NCC 3 Year Plan 2024-2027

6. General Maintenance

Remove debris that is lying around the suburb, particularly on or around the beach area, fix broken infrastructure, maintain plantings to a reasonable standard, fill in potholes in parking areas etc. Develop and implement a robust ongoing maintenance plan for Westshore.



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D. Partnership

The WRDA sees our work with Council very much as a partnership. We have continued to engage with Council on needs, and over the years have partnered Council (physically and financially) on some and have undertaken some on our own. An example of this has been our recent Camera Project where the community has funded surveillance cameras at a cost of circa \$30,000, which are monitored voluntarily. To date this has seen circa 18 cars removed from the road and numerous crimes reported to the police. All this makes for a safer and better community, not only for the suburb but for the city. The WRDA are proud to be working with Council on achieving that outcome for our Napier's residents and visitors.

E. Moving Forward

The WRDA wishes to continue to work with Council on the development of the community and the suburb in Westshore. Over the next three years we would like to develop a Westshore Master Plan, similar to the Ahuriri Master Plan (2018 to 2028), which would be delivered over the next three planning cycles (i.e. nine years) in the 2027 to 2037 Long Term Plan. The WRDA very much look forward to working with our Ward Councillors and Council Officers on such plan.

F. Closing

In closing the WRDA thank Council for their receipt of this submission, which as identified is being made on behalf of the Westshore community. These recommendations will help raise the environmental standard of Westshore and whilst we believe Westshore has fallen behind here, it will also have wider implications for Napier and the region given the strategic importance of Westshore to national and international visitors.

For these reasons we have identified the above projects for 2024 to 2027, with an ongoing view ongoing to subsequent planning cycles to continue to provide a safe and pleasurable environment for the many people who frequent this beachside suburb. In doing so this will continue to enhance the attractiveness and progressive reputation of our beautiful City.

Thank you for considering the Westshore Residents and Development Associations submission to Napier City Council's Three-Year Plan and we look forward to presenting at the hearing.

Andy Walker

President – Westshore Residents and Development Association Incorporated.

John McGifford

Secretary/Treasurer - Westshore Residents and Development Association Incorporated.

26 April 2024



Submission to NCC 3 Year Plan 2024-2027

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App 1. Supporters

Westshore residents who have registered their support of this submission to Napier City Council's Three-Year Plan (2024 to 2027) and the projects detailed therein:

Joanne Adams
Kim Ellison
Gail Kelly
Mary Rowlands
Marie Adams
Kat Elmsly
Caroline Lawrence
Craig Russell
Sandy Adams
Katherine Evans
Janet Liesebach
Kyle Shutt
John Armstrong
Paul Evans
Jens Liesebach
Geoff Simcock
Jeremy Ballantyne
Barry Finlayson
Christine Lilley
Wendy Simcock
Pam Ballantyne
June Finlayson
Errol Lille

Vicki Skepetaris
Antony Barclay
Jeff Farnworth
Margaret Lindegern
Richard Smith
Andrew Barnard
Tracey Forman
Virginia MacEwan
Roz Snijders
Linda Barnard
Christine Gallagher
Anna Maake
Marie Spiers
Viv Blackmore
Paul Gallagher
John McGifford
Clint Thomsen
Michael Bould
Allyson Gannon
Sue McGifford
Shelley Thomsen
Margaret Bould
Ross Gannon
Cathy MacGregor
Brian Underwood
Ailne Bradley
Marilyn Goldfinch
Allan Monk
Christine Underwood
Steve Brine
Steve Goldfinch

Brad Moorhead
Simon Wakeman
Anna Byers
Max Goodall
Raewyn Nelson
Toni Wakeman
Denis Cadwallader
Raewyn Goodall
Jenny Nightingale
Andy Walker
Denise Cadwallader
Brent Hannah
Gayl Pearce
Rome Walker
Irene Cahill
Chris Hart
Philip Pearce
Murray Webb
Shona Christie
Alan Harvey
Graham Pedlar
Andrew Wienand
Shane Cockerill
Janet Hill
Wendy Pedlar
Heike Wijsnma
Donnette Daly
Julie Holden
Brent Pere
Pieter Wijsnma
Janet Davidson

Dan Hunter
Penny Pere
Allan Willis
Margaret Dine
Sophie Hunter
Michelle Popplestone
Karen Willis
Gemma Drury
Greg Johansson
Jarrod Popplestone
Pene Wisdom
Steve Drury
Dave Johnson
Marg Pyne
Mary Wise
Joanna Ebbett
Faye Johnson
Tony Pyne
Becky Woods
Sue Eckhold
Bea Rockel
Denise Greer
Stephanie Sullivan
Gerry Sullivan
Darren Diack
Simon Tremain
Chris Tremain
Angela Tremain
Graham Woods
Joe Ellingham
Gunner Kaschka

Jody White
Andrew White
Neville Smith
Diane Smith
Rick Kirkland
Di Kirkland
Bob Hawley
Anna Hawley
Paula Richardson
Stephen Greer
Tim Murphy
Catherine Howell
Denise Greer
Gerry Sullivan
Darren Diack
Simon Tremain
Chris Tremain
Angela Tremain.

Note: To our knowledge there has been NO dissenters to the content of this submission.



Submission to NCC 3 Year Plan 2024-2027

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Submission: 798	Hearing: Yes	Attachment: Yes
Full Name: John Collins	Organisation: Retirement Villages Association New Zealand	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
Please see attached our submission on the Council's draft Financial Contributions Policy.		
Additional officer comments		
As stated by the submitter, this submission is related to a different consultation. We have passed this on to be included in the consultation on the draft Financial Contributions Policy.		

Attachment:

26 April 2024

To: Napier City Council By online submission

Submission on the Napier City Council's Draft Financial Contributions Policy 2024 on behalf of the Retirement Villages Association of New Zealand

The Retirement Villages Association of New Zealand (RVA) is a voluntary industry organisation that represents the interests of the owners, developers and managers of registered retirement villages throughout New Zealand. The RVA was incorporated in 1989 by a group of entrepreneurs to:

- represent the interests of retirement village owners, developers and managers;
- develop operating standards for the day-to-day management of retirement villages; and
- protect their residents' wellbeing.

New Zealand has more than 460 registered retirement villages and 96% by unit number are members of the RVA. The RVA's members include all five publicly-listed companies (Summerset Group, Ryman Healthcare, Arvida Group, Oceania Healthcare, and Radius Residential Care Ltd), other corporate groups (such as Metlifecare, Bupa Healthcare, Arena Living, independent operators), and not-for-profit operators (such as community trusts, religious and welfare organisations).

The RVA welcomes the opportunity to provide feedback to the Napier City Council on its Draft Financial Contributions Policy 2024.

Retirement villages play a key role in addressing the housing crisis, and the retirement living and aged care crises. Retirement village developments have a higher population density than traditional residential developments. The development of affordable retirement village dwellings, such as those provided by RVA members, reduces land demand pressure and makes further residential housing available as new village residents release their properties to the market.

This increase in housing supply helps to relieve pressure on the housing market and contributes towards improved housing affordability in the long term. Affordable housing and the realistic prospect of home ownership for younger generations provides the opportunity for more secure accommodation than renting, and long-term investment opportunities.

Retirement villages also have benefits in reduced transport demand from residents, consequential reductions in the use and demand for infrastructure, and climate benefits resulting from the overall density of villages and the aforementioned transport benefits.

The RVA wishes to express its support for the submission of Summerset Group Holdings Limited in its entirety. The RVA requests the Napier City Council engages constructively with Summerset in relation to the Draft Financial Contributions Policy.

Signed:

On behalf of the Retirement Villages Association of New Zealand Date: 26 April 2024

Address for Service:

The Retirement Villages Association of New Zealand PO Box 25-022
Wellington 6146

Submission: 799	Hearing: Yes	Attachment: No
Full Name: David Tennent	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Retain housing but at commercial rentals to cover outgoings.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
Housing should be managed by a CCO.		
Officer comments:		
Reviewing our fees and charges		
Fees and Charges should be linked to the CPI		
Officer comments:		
A change to how we fund some tourist facilities		
Do not loan fund the commercial businesses deficits the council is involved with.		
Officer comments:		
Napier City Council office accommodation		
I support lease back options from a developer bearing in mind the cash situation the council is in.		
Officer comments:		
Additional comments		
When I have time to thoroughly studied the document I will be enlarging verbally.		
Additional officer comments		

Submission: 800	Hearing: Yes	Attachment: Yes
Full Name: Barry Sinclair Parsonson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Agree with preferred option		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
This is too vague in order to make an informed response		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

To the Napier City Mayor and Councillors.

We, the undersigned, live at Kaimata Rd. RD2 Napier, 4182. Our property is designated Rural Residential and was purchased by us in 2000 when lots first became available at what, at the time, was called "Martha's Vineyard". As rural residents we receive primarily weekly Recycling and Refuse Collection, and occasional Road Maintenance from the Napier City Council. We are dependant on rainwater roof collection, our own sewage treatment installation, and maintenance of the private road and the pump drawing on the bore serving each residence within our subdivision. Our stormwater goes into tanks to supply our home and any overflow from these tanks drains onto our own property. There is no council supplied stormwater drainage. Over half of our approximately 1.5 hectare property is in kanuka forest and, due to its difficulty of access and landform, it would be neither accessible nor suitable for subdivision in the future.

Our rationale for purchasing a rural property was based on our need for a place of respite from the stress of our profession and our associated international volunteer work in so-called orphanages (1996-2019) and with war refugees (2008 Russian-Georgian Conflict) in the former Soviet Union nation of Georgia. The outcome for us has been that we are now asset rich and cash poor.

In addition, we are elderly (74 and 84) and we are primarily reliant on National Superannuation for income and we now have limited opportunities to earn additional funds to meet the significant increases in rates proposed in the Council's 3-year Plan. This proposed increase comes alongside other significant increases in home insurance, proposed significant increases in Regional Council Rates, increased cost of living for food and fuel, and increased electricity charges, increases in health care, among others.

In addition, windblown silt from the Esk Valley has significantly increased our costs for maintaining water filtering on our house supply. In essence, our outgoings on services we have had to install and maintain to replace the absence of associated Council supplied services have also increased and are projected to do so into the future. As is the case for many of our neighbours, Cyclone Gabrielle and related climate change issues have impacted on our ability to be self-sufficient in food and have resulted in clean up costs for damage, such as fallen trees and shrubs, and fence replacement not covered by insurance.

As a consequence of our increasing age, the Council's proposed significant rate increase, in conjunction with other regional and national cost of living increases, effectively puts us and others like us in a situation of what could be, functionally, a forced sale of our home. We are sure that this would be an unintentional consequence but, nonetheless, one that we may well face given our financial situation. The prospect of this is extremely stressful, and insensitive to the already existing stress effects of Cyclone Gabrielle. A 2023 attempt by us to seek a rates rebate failed on the grounds of our age and then limited income, so we also hold little hope of achieving that in 2024.

We will be appealing the valuation of our property provided by QA as a step toward achieving some further form of rates relief as we believe that their valuation may be primarily based on

a shortage of rural housing in the region as a consequence of Cyclone Gabrielle rather than upon any otherwise "natural" increase in local land values.

The Council should note that we appreciate the fact that it also faces increased costs, many of which are also beyond its control. However, we were concerned to learn that a proportion of the Council's proposed significant rate increase is intended to a) cover loss-making acquisitions such as the Ocean Spa pools, the National Aquarium, and Kennedy Park, and b) to provide wage increases for Council employees intended to reduce loss of current employees and to serve as attraction for those replacing any who have left.

In respect to the former, commercial reality suggests that if businesses are recording losses, there is a significant risk associated with their acquisition and we believe that rate payers should not be called upon to subsidise these in the hope that Council and its employees have the necessary skills to convert them into profitable entities at some future time. In respect of the second issue, international and some NZ research suggests that many employees a) now change their source of employment more often than was the case in former years, and b) that employer provision of "lifestyle advantages" (e.g., 4-day working week, access to regional attractions and opportunities for preferred activities) are now more effective than monetary rewards alone in increasing and maintaining job satisfaction. It would be of interest to know of what, if any, of these alternative enticements the Council has included in its current employment policy.

Please note that we are personally willing to accept a reduction in Recycling and Refuse from weekly collections to a fortnightly collection as we rarely need the more frequent service. Thank you for the opportunity to make this submission

Submission: 801	Hearing: No	Attachment: No
Full Name: Adrian Walker	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.
There will always be a need for council housing. Continuing rising costs across all areas will make it more crucial. However there needs to be a better selection process of who gets these homes and for how long. For those of working age they should be encouraged to see the homes as a very temporary stepping stone towards renting or owning a place of their own. For the elderly they should be seen as a place to live out their lives in comfort and peace.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
Retirement is fast becoming a distant dream for many. To work thru the best years of your life only to be basically abandoned at the ripe old age of 65. A couple even with no mortgage cannot maintain their home on what the government pays. Drastically rising rates for one will drive many out of their homes Privately run retirement villages pray on this giving most people no choice but to basically exchange a \$1million home for what is really a \$200k unit just so they have a roof over their head and food on the table.		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
The cyclone highlighted how basically shit our infrastructure is. For years the council has lightly maintained the services because they are out of sight, out of mind. Focusing instead on things that make us more attractive to tourists. Marine parade not to mention Emerson street are such a mess and are very uninviting to visit. This mindset that vehicles are not welcome in town is the reason why there are so many empty stores in town. People by nature are basically lazy. I personally don't venture into town because there are no parks. For some reason the council chooses to put trees where a car should park, or a bench seat on the road where a car should park. Utter madness. The library needs to be put on hold until our water, sewerage and electricity are massively upgraded. Residents would be more likely to accept rates increases for these things as they give us resilience in times of crisis. You've had your play time with bullshit projects and consultants chewing up money, it's time to pull your heads in and make our city strong at a foundation level.		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Once again, now is not the time to be trying new things. Get back to basics and stop wasting time and money.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).

Napier Conference centre and Ocean Spa should be council owned. Locals should get subsidised discounts for using them. Not sure why a motor camp needs to be council owned unless its somewhere else to house the homeless.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 802	Hearing: No	Attachment: No
Full Name: Angela Taylor	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		
Object to the proposed rates on the basis of: • An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights; • A stormwater rate that does not recognise the private provision and		

maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); •

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; •

The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes. • I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant. • While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipipi Drive, Heipipi Lane and Kaimata Road including my property. The General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Additional officer comments

Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Submission: 803		Hearing: No	Attachment: No
Full Name: Lindsay Taylor		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Don't continue with a rate to build resilience.	
No comments added			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added			
Officer comments:			
Additional comments			
Object to the proposed rates on the basis of: • An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights; • A stormwater rate that does not recognise the private provision and			

maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); •

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; •

The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes. • I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant. • While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipipi Drive, Heipipi Lane and Kaimata Road including my property. The General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Additional officer comments

Council works hard to ensure that a reasonable level of equity and fairness is applied when setting rates. There are limitations to what Council is able to do within the confines of the law. By applying rates fairly (i.e. without showing favouritism to any one particular group) outliers do occur due to reasons outside of Council's control. In this instance a material appreciation in the value of your asset has resulted in a material increase in rates. As rates are a property tax, appreciation in property value above the city average will result in an above average increase in rates. If Council caps or reduces rates due to property value increases and passes those additional rates onto property owners who have not had as large an increase in their property values, then that would be an example of treating certain groups unfairly. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Please note that services such as water and wastewater are a targeted service and only charged to those properties that use, or are able to reasonably use, the service. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. The areas you mention are part of the broader Napier community. As such, you have the same access to the services provided to any other resident of Napier. Whether you decide to use these services or not, they are a community good, and are funded on a community basis through General Rates. Any targeted services not provided to properties are not charged the associated Targeted Rate.

Submission: 804	Hearing: Yes	Attachment: Yes
Full Name: Emily Otto	Organisation: Taradale Residents' Association	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Submitted separately on this		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
Submitted separately on this		
Officer comments:		
Building up our community resilience		
Submitted separately on this		
Officer comments:		
A new approach to managing Council's investments		
Submitted separately on this		
Officer comments:		
Reviewing our fees and charges		
Submitted separately on this		
Officer comments:		
A change to how we fund some tourist facilities		
Submitted separately on this		
Officer comments:		
Napier City Council office accommodation		
Submitted separately on this		
Officer comments:		
Additional comments		
<p>Yes, please see attachment for additional information. As per our initial submission, "Ratepayers are under huge stress and want to see some big changes in the way council spends. We support retention/reimagining the Aquarium and Faraday Centre in a cost effective manner (could these be merged?). Adding fencing to the dog park at Park Island would also be of value to the community. See attached. As this is a 3 year plan we would hope to see quick and effective outcomes in the difficult decisions facing both council and community."</p> <p>Our per our organisation's initial submission, we believe a fenced dog exercise area at Park Island would be an asset to the community We would also like to take this opportunity to lodge a request for the current dog exercise area at Riverside Park to be widened. We had received this request/feedback from multiple dog park users over the past year but this request/information was accidentally omitted from the 'Additional Comments' section of our original submission to this 3 Year Plan. We are hereby including it now. The Riverside Park fenced dog agility and exercise area is a great facility and is well used by dog owners and their dogs. Having a similar set up at Park Island would be much appreciated and a definite bonus for the city's dogs and their owners. The agility equipment is already in place with carparking nearby. The current fencing is inadequate (too low and with gaps). Fencing/gates as at Riverside Park is what is being requested, if possible, for the Park Island dog agility and exercise area. Thank you.</p>		

Additional officer comments

Any works undertaken in Park Island needs to align with the Park Island Masterplan 2012, of which the fencing of the existing dog exercise area was not considered therefore the current open exercise area is deemed appropriate. There is no budget available for extending Riverside Park with works on the new exercise area only being completed in the previous financial year.

Attachment:

Taradale Residents' Association

Submission to NCC 3 Year Plan

Topic: Fenced Dog Agility & Exercise Areas

In order to receive some more feedback from the community, the following was posted on our organisation's Facebook page on 20th April:

TRA Post from 20/4/2024

"We invite your feedback/comments on one day having (funds permitting) a fenced dog exercise area at Park Island similar to the one with agility obstacles at Riverside Park in Taradale, behind the PGA (photo attached).

One of our committee members has been out and about over the past year asking dog owners what they think. Feedback to date supports the idea with people commenting on the lack of suitably fenced, safe areas where dogs can have a good run around without ending up on the road, carpark, sports fields, or being surprised by bikes, joggers and scooters - not all dogs have great recall.

Also, many dog owners aren't aware of which areas in Napier are 'on leash only', 'off leash okay' or 'dogs not allowed at all'. Check out the maps on the NCC's website.

Please comment below on the idea of including a fenced dog exercise area at Park Island. Many thanks 😊"

PHOTO (Dog park at Riverside Park)



This sort of safe and secure fencing is what is being requested at the current dog agility park at Park Island, Napier, if possible.

1473

After a few days the post had reached around 15,000 people with the majority of comments/feedback being very positive and supportive of the idea for a fenced dog exercise area at Park Island, Napier. We have printed a selection of these below.

While the vast majority of respondents to the question support the idea, a handful of people were wondering who would pay for it, if the cost would take away from funding for other important projects, if it would increase our rates even more and whether there was a need for one since there was a good one in Pakowhai and at Riverside Park.

(For privacy reasons we have deleted the names of the people who posted the comments):

- Yes we need this
- My little girl is scared of everything and still learning everything ok
But big dogs who just want to play scare her and she runs off with no decent recall
Would be nice to have something that she could just use to keep happy exercised and safe
- Yes please! We're working on recall so it's not 100% yet and so it'd be great to have another space to run without stressing about our pup disappearing!
- Excellent idea (dog trainer speaking here)! It would be especially helpful for young dogs who are working on recall or dogs who are a bit anxious or unsure in a busy dog park. We love the one behind Pettigrew Arena! Post COVID and Cyclone we have many young dogs working on building up confidence and socialising with other dogs or people. There are very few off leash areas these days so having somewhere safe for them to have a bit of freedom while working on training or having fun with their humans / known dogs does them the world of good! I have a fully fenced paddock at my place for dog training and off leash freedom, and everyone who comes here says they wish there were more of them.
- I think these areas are great for dogs in training / limited recall 🐶 - I also think having a friendly / not friendly sign on the gate owners can change themselves so if an owner has a dog selective or reactive dog it gives other people a heads up instead of heading on in - all pups deserve a safe space to sniff & play of all social levels - fenced areas are great when used well!
- Omg yes please, the enclosure over the busy road, the fence isn't high enough and no shade or facilities in there...fantastic idea....
- There already is a fenced exercise area across the road at the base of the old cemetery it has been there for many years and has parking available we do not need to waste money providing another one in the area
- i agree, we used to take our dog there until he was old enough to go over to the off leash area at Park Island
- Absolutely brilliant idea. Houdini is named Houdini for a reason
- Is this the step first to making Park Island dog restricted ?

1474

- To continue, This is just absolutely so silly, and so is the person who came up with such an idea. Given the dog free area at park island , one of the best areas available, this suggestion rates as one the most absurd i've heard. Noone I've met has been asked. this is just absolute
- A great idea
- If it looked like the one in the picture I think it's a great idea and I'd use it when there weren't other dogs in there as I'm fed up with people letting their dogs run up to my leashed dogs.
- This would be amazing!!
- don't need it, unless you are paying for it
- Yes great idea 👍
- There is already a water station and agility equipment there in front of the car park, all it requires is a fence. Gee how much is a fence going to cost??
- The one in Taradale is often empty. A second is a waste of money.
- there is already one in [Taradale](#)
- This would be amazing for good dog owner to have a safe fenced area for dogs to run and play
- I love the idea of this and the safe area
- Why there's already one at Riverside park
- Waste of money
- Not a good idea at all. Dogs don't want to be fenced in . We have excellent facilities already. Put this silly idea in the shredder.
- The idea of a fenced area where dogs can run/play off lead would be a good asset. Yes XXXX they "should be under control" but, how many are under complete control? As a runner of a bygone era the amount of dog droppings that I saw on the path through the trees was a great indication of the number of people who let their dogs off lead and then walked away as if they did not own them, and it still happens. I have had dogs for most of my life and was taught by my father that owning a dog also means that you have obligations to care for it's needs and to dispose of any droppings.
- It would be a great area for dogs under training. Gets a tick for me.
- If you can drive to Park Island you can drive to Riverside Park
- The activity area at Park Island is sufficient . Dogs should be under control enough to stay there or come on command back to their owners. Do we really need another \$100,000.00 spent on something that will only be used by a few?
- Another % increase to our rates??
- that's just taking revenue away or shifting it from another source

1475

- That's a very naive comment. There is a finite pool of money raised by dog registration fees, and from what I gather, there is never an excess, after paying for the dog pound, patrolling for stray dogs etc.
- Agreed. I've had dogs for over 40 years. Never had a complaint. Never had one escape or spend time in the pound etc. I'd quite like something from dog registration revenue other than a small plastic tag.
- yes, crazy ,and an unnecessary waste of money imho.
- Seems like a waste of money to me. There are areas of Park Island where dogs can run free. I am there about 300 days a year at approx 8am, and dogs run free. There is minimal danger, esp once you are away from the carpark area.
- I offer you to come walk my petrified girl
- Some dogs need a safe space
- And also maybe pups who are young can have safe interaction but still play
- will be 100 percent safe, as dogs can be unpredictable. It sounds as if you want an area with no hazards. I believe that would be impossible.
- no I'm saying an enclosed area for puppies / nervous dogs would be great
- its perfect to teach recall without the worry of the dog or pup completely running off
- second this! Recall is something my girl isn't always great at, but she's super social and loves to run around in this fenced off area with other dogs 😊
- you can do that in your own back yard, surely. Treats def help.
- google search sniffspot- hawkes bay. There is a fully fenced dog area out eskdale where you can book privately for (vaccinated) dogs for an hour. There is a fee but it puts me at ease knowing that my reactive/anxious dogs wont have randoms dogs come up to them and they have free roam 😊 guess you've only ever owned 1 type of dog. Congratulations.
- No, I have had dogs for over 50 years, have had foxies, border collies, a boxer, huntaway cross, Dalmatian. Quite a variety. Not sure why you would make your assumption.?
- your disregard to other dog owners and why these are or may be useful for some.
- You seem to expect anyone has the knowledge or capabilities to train a dog without a safe secure area outside their home where they can be let off lead with not having to stress.
- I trained my dogs in my back yard. Is that a huge problem for other people? My section is only 600m2. I think if people have smaller sections, surely they could have friends that have something adequate. Seems bizarre that people without dogs should subsidise dog owners, of which I am one.
- unfortunately not all dog owners train to the same level you do (for many reasons, no judgment here), which is why the fenced area would help for the reasons many people on this post have suggested!
- I think that maybe your logic is flawed..why would people train their dog better if a fenced in area was provided, when they had the other 23 hours a day to do that , at home.? Seems quite bizarre.
- I'm saying people in off lead areas often don't train their dogs enough to recall them when they need to (which is fine because we're all human) hence why I want a fenced area for a more controlled area. Even when I go to on lead areas, there are still off lead dogs that approach and often attack my dog. Hence why I'd like a fenced area, people also don't have 23 hours in the day to train if they sleep, work, do hobbies ect. I have no issue with your objection to the suggestion and you don't have to use it, but I also am going to express my support for it 😊

definitely worth it for the people with young, nervous or new dogs who haven't got recall 100% or their dogs feel safer in an enclosed space, I think it's a great idea 😊

-
- the area where the archery targets are is fine for practising recall etc. There are not fences, but it is like a natural amphitheater, enclosed, due to the hills on each side, creek/fence over to the eastern side
-
- I've watched dogs run from that area and go around the car park area which isn't super safe, so def still a big supporter of a fenced area, I've also had experience where people's off leash dogs have run up to my on lead dog, so a fenced area where dog interaction can be more controlled is a big plus!
-
- if your dog does not like off lead dogs running up to it, then walk it, on lead around the footpaths if Napier. I am sure there are at least 30 km or more available.
-
- I do all the time and the same thing happens but thank you for the advice 😊 a fenced area would benefit us because regardless of where we go, off lead dogs approach us (and often are aggressive) so a fenced area would still benefit!
-
- take my dog there when able to, great to see dogs running free, those with poor recall can always be on the long pull-out leads, also have not seen any dogs that would need fenced in area, whenever I've been there. Great park for dogs
-
- one can never have too many dog parks for running free & socializing with there own, variety is the spice of life, dogs also get bored running/walking the same track, I like to vary daily exercise for my two, it may life interesting for both parties 😊
-
- even if it was a side by side enclosure that could be utilised by many. Instead of being one large one, perhaps it could have partitions to allow multiple spaces if needed.
-
- There is pakowhai dog park for dogs to be free
- but how many dogs have gone missing there. The one proposed is Fenced, so safe from road, walkways, etc.
- why have they gone missing ,no recall taught?
- maybe so. Or frightened by being rushed by a bigger, boisterous dog (yes, with no recall taught) whatever the reason, someone is suggesting a fenced area, to ensure safety. Just the point I was making
-
- Definately a good idea
- Who pays for it?
- Another % increase to our rates??
-
- Why don't you just do some renovation to the area across the road from Park Island (Prebensen drive), where the turn off to the ?other cemetery area is.
- There is already a fenced off area (presumably for exercising dogs) there. It's a nice big space and if people want a fenced area then it's very suitable. Under-utilised currently. Car parking not great if there were lots of people but can easily walk across from Park Island carpark.
-

1477

- is that the one with the path going through the middle? I believe that is actually private property still. The owner years ago gave permission for the path to be put in but I'm not sure if he still owns it or not
-
- unfortunately that area is so wet in winter it's not usable.
- Good idea maybe make it on the beach with a doggy water park
- If your dog can't be controlled why should us as rate payers pay for that!
-
- totally agree. Also if you can't recall your dog it should be on a lead whenever away from home
-
- go to the dog park , it's set up for exactly that !
- Good idea, theres one I visited near Chch and was brilliant, they had an area for small dogs and one for large. It also was serviced with a toilet block
-
- lol, I have been there, and it was bizarre. We don't want that nonsense
-
- lots of places around the country like that! Love the idea
- Yes please
- Brilliant! Good for little dogs to be able to run around safely, as well as for reactive dogs/those without solid recall to be off leash for a bit. The people saying it's a waste of time have clearly never owned a reactive dog. Why should they miss out...
-
- Train you dog to walk to heel and or come on recall, or, go to the Taradale facility.
- Leave Park Island alone.
- well said. I can't imagine anything more depressing than a fenced "dog area". They have them at boarding kennels, and they are not at all good. 😞
-
- Right now, I believe there is a long list of far more important issuesthat Need addressing. Like, clean drinking Water, Adequate Safe Stormwater /Sewerage disposal. Hugely Unaffordable Rates Increases with an added in Disaster Recovery Levi that's Guranteed Never to Come Off!
- In considering "wish lists anyone could be forgiven
- for thinking NCC wasn't Up to its Neck in Debt! And some people's in Napier weren't already on hard times NCC??
-
- well said, we don't need anymore unnecessary expenses to go on the rates bill there's already a fenced off area over the road use it...
-
- This would be great for dogs that want to interact safely and away from people who are unsure around big dogs.
- My dog always wants to play with other dogs but because of his size other owners aren't happy with the idea.
- Giving dogs a place to interact and owners a place where they can relax knowing thier dogs are safe is a good idea.
- agree
- couldn't agree more! My dog isn't big but because of his breed I always have those unsure people looking at me with a cringe all because he's running upto there dogs trying to play with them.

- last time I let my boy Jax try and play with a dog littler than him the corgi bit him and the owner did nothing. So having a place where dogs can really interact and the owners can relax would be amazing
- This strikes a balance with vanity projects...dont forget the community..x
- Park island is perfectly safe how it is. There is no need for a caged area there. Leave it as it is.
-
- Don't mind but let the dog owners fund it
- Side note: It seems some people don't realise that funds are allocated and simply not spending money on projects like this.. doesn't mean it will get spent on other pressing concerns mentioned such as drinking water etc.
- We need more safe fenced areas for dogs but also people who respect them
- all we actually need is people with fenced homes, that can teach their dogs recall, and other than that, just pick up your dog excrement, and don't expect other rate payers to pay for stupid fenced in dog exercise areas.
- Great idea
- Needs to be much bigger than one at Taradale
- Yes great idea. If enough room I would suggest making more than one area so that more than 1 can use it at a time if their dogs aren't very socialized. They can be the same area but with a fence through the middle.
- Great idea ..
- I think enclosed exercise spaces are fantastic and suit some dogs and owners very well. If you don't want to use a space like that, great
- if you can't control your dog why put it in an enclosed space with other dogs? 🤔😬
- as already stated, some dogs require a safe space to be with other dogs. It is less about control and more about helping nervous dogs to be braver
- Yea well I'm not prepared to pay for 'nervous dog' having a safe space when there's damn good park for all dogs at pakowhai
- Is this paid from our considerable dog registration fees?
- Great idea'

Park Island has a dog agility area next to a carpark but the current fence is very low with gaps in it. Several respondents commented that it would make sense to just fence this existing area but make it bigger than the one at Riverside Park. Others also commented that the surrounding grassy area which dogs, with good recall currently use, can get very soggy/boggy in very wet weather so that would be something to keep in mind.

Pakowhai Dog Park is a very large park which is very open with a natural water feature running through it and an agility area. It is fenced but it is a very large, sprawling park where one can very easily and quickly lose sight of their dog if it takes off, for whatever reason. There are also gaps in the fencing.

Dog Parks Outside Napier:

Cog Park Dog Park in Wellington is well used and loved by dog owners and their dogs, however, the fencing at this park is not high enough along the road side for some dogs.

Mount Albert Dog Park Wellington is a 'newish', sprawling off leash dog park with high fences and multiple entry points. It connects with walking tracks.

Ian Galloway Dog Park Karori, Wellington has high fencing along the road side which is good and it appears to be in the process of being upgraded.



Above: Park Island dog agility and exercise area at Park Island. Below: Pakowhai dog park.



Very open dog park, no bikes, no scooters. The fence line is not noticeable within the park.

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Cog Park, Wellington:



Ian Galloway Dog Park located next to a bike park and main road in Karori, below:



Thank you for considering our request.

Submission: 805	Hearing: No	Attachment: No
Full Name: Aaron Killick	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 806	Hearing: No	Attachment: Yes
Full Name: Rob Morton	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
While we understand costs are rising in all areas the proposed rates increase on top of the significant increase in our land value (which we are objecting to with QV) will result in a 111% increase in of rates bill. Attached is our formal feedback to the three year plan.		
Additional officer comments		
The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/ . A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the		

Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Attachment:

Object to the proposed rates on the basis of: An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights; A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later); The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service; The Councils Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to more intensively develop is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights, including my property at 39 Heipipi Drive. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes. I draw your attention to the intent of the Councils Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Councils control, has resulted in an outcome where those 2021 changes are now very significant. So much so, that combined with Council's 23.7% proposed increase our rates increase is \$3,955 moving to a total of

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\$7,517 up 111%. While the Council may not be able to change the QV valuations it can review its rating differential . I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane and Kaimata Road including my property at 39 Heipipi Drive, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Submission: 807	Hearing: No	Attachment: No
Full Name: Rose Cooper	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
<p>I am commenting on the proposed rates increases and support the submission by Andrew Pearce of 32 Kaiangaroa place and have asked him and Joe McAleese to speak on my behalf, I would like to comment more on a personal level, we have worked and saved hard all of our lives and tried to manage our money wisely, we went without over seas holidays , until we had two in recent years, we dont smoke or drink alcohol , my last job for 10 years was as a caregiver and my husbands was as a NCC worker on the parks and reserve team, he was on aprox \$52k pa and i was on a lot less, we have never been on high wages and never won lotto etc, we purchased our property at Kaiangaroa place seven years ago and have done our sums to keep our heads above water to live where we do, we are now on the government super pension but the proposed rates increases will mean that we will not be able to maintain our position and will in the next couple of years be forced to sell up and move to a property with less outgoings, we are considering having to shift out of hawks bay, I was born here so its home and i would like to stay. I understand we have to rebuild after the cyclone and also invest in other projects but for us the proposed increases will severely impact on out life and cause a major upheaval in the future, it seems very unfair and brutal to us at our position as retirees.</p>		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 808	Hearing: No	Attachment: No
Full Name: Gill Bass	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Charge equal amounts of rates over the dollar strict to be fair,		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges		
Charge Rates equally through out the region to be fair & don't expect lifestyles to pick up the tab that don't require additional services that lifestyles don't need to use.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
Be fair to rural lifestyles Re adjust the percentage rate of rate percentages that lifestyles don't use or do t need.?		
Additional officer comments		

Submission: 809	Hearing: Yes	Attachment: Yes
Full Name: Maria Cooper	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>The large increase in parts of Napier is mostly caused by a significant increase in land value. Council's valuers (QV) have indicated that the increase is based on sales in the area reflecting a higher value. Increased prices have been driven by the market sales trend of people moving out of flooded areas into the surrounding hills. If you do not believe the revaluation of your property is correct, you can object by completing QV's online application https://www.qv.co.nz/rating-objection/. A note about property valuations: Property revaluations are carried out every three years by QV, and aren't directly connected to annual rates increases. Council sets a budget for the upcoming year including the total amount of rates required to meet the budgeted expenses. Property valuations determine what share of rates a property pays relative to other properties. Properties that have a large increase in land valuation will be apportioned more of the city's total rates take than properties that have a relatively smaller valuation increase. Prior to the last significant review of the</p>		

Revenue & Financing Policy, stormwater was bundled into the General Rate and applied to all properties in the region. Stormwater was separated out in anticipation of the 3 Waters Reform. The primary beneficiary of stormwater assets are those properties that have a hard surface. There is a strong relationship between capital value and the hard surface area of a property. This rate recovers the cost of stormwater activity. The stormwater rate is based on the capital value of Residential, Rural Residential, and Commercial & Industrial properties within the recognised serviced area as per our Stormwater Coverage map (i.e. non-rural property as defined under the District Plan). Rural properties are exempted. A review by the Infrastructure team has resulted in updates to the original map to include new areas. This would explain the addition of stormwater rates to some properties. Areas such as Poraiti have been excluded as natural drainage carries much of the rainfall directly into the estuary. Please note that stormwater is not a "front of gate" service. For example, although Esk Hills has a private stormwater network, the area is serviced by a network running through the lowlands that protects pedestrian and vehicle access out of the region, and carries away water from the private stormwater network.

Attachment:

We have lived in Napier all of our lives. We bought our section in Bayview in 2016 and have lived in the house we built on this section since 2018. While our property value has increased according to the latest QA valuation, we do not intend moving and therefore the revised land values are . We do not think the proposed rate increases are fair and reasonable and we object to the proposed rates based on:

An unfair rating differential that does not accurately reflect the respective levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights;

A stormwater rate that does not recognise the private provision and maintenance of significant stormwater infrastructure, and where the property lies outside the Napier City Council stormwater service area identified in the 2021 Rating Policy (or later);

The inclusion of capital expenditure costs associated with Council projects that my property will have no or very limited access to or benefits from, such as those associated with stormwater, potable water, and waste water, and the failure to recognise the significant costs already incurred from the installation, replacement and operation of private infrastructure for these services where they are not provided to my property by Napier City Council, also including where I am rated by Hastings District Council for that service;

The Council's Revenue and Financing Policy 2023 recognises the significance and need, when determining rating General Rate differentials, to consider the intensity of development. Property size is identified as a common differential, and differentials are set by property type recognising that residential and rural properties should have differentials applied. Properties at properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a very significantly lower level of development than Residential/Other, and the ability to develop more intensively is heavily restricted by the Council through its District Plan, and by topographical and servicing constraints, and other factors. The 2021 Policy recognised the need to recognise the relative benefits received when considering the General rate differential. Napier City Council should review its General Rate rating differentials for Rural (including Rural residential) zoned properties in the Bay View Area, including properties in Esk Hills, Kaimata

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Heights, and Kaimanawa Heights, including my property at 45 Esk View. The retention of the current General Rate differential will result in residents in rural areas paying significantly more in rates while receiving a significantly lower level of service. It is possible that this outcome would mean that property owners in Rural zones and areas are in effect subsidising the higher levels of service received by other ratepayers in Residential/Other areas. This would raise significant questions about fair and equitable outcomes, and that Rural residents in these areas are being disproportionately taxed, possibly to the extent that some property owners will need to sell their homes.

I draw your attention to the intent of the Council's Revenue and Financing Policy 2023 to recognise the importance of the General Rate differential. I further draw your attention to the Napier City Council Rating Policy of 2021 when the General Rate differentials for Rural and Rural Lifestyle/Residential properties were very significantly changed, to the great disadvantage of those properties, with changes that appear to be between 12 and 27% to the detriment of those properties. The recent revaluation by QV, while outside of Napier City Council's control, has resulted in an outcome where those 2021 changes are now very significant.

While the Council may not be able to change the QV valuations it can review its rating differential. I submit that the Council return to the differentials (or equivalent) that were in place up to 2021. For 'Rural', which I submit should include all of the Esk Hills, Kaimata Heights, and Kaimanawa Heights areas on Hill Road, Esk View Road, Heipi Drive, Heipipi Lane, and Kaimata Road including my property at 45 Esk View Road, the General rate differential should be returned to 63.74% of the Residential/Other rate. There has been no appreciable increase in the level of service or benefits received by property owners and residents of these areas when compared against the property owners and residents within Residential/Other since 2021, and therefore no justification to retain either such a limited differential as 90%, and certainly not 100%.

Submission: 810	Hearing: Yes	Attachment: No
Full Name: Jason Ranston	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
No comments added		
Officer comments:		
Additional comments		
<p>N.B. I WOULD LIKE TO WITHDRAW MY PREVIOUS SUBMISSION AND REPLACE IT WITH THIS SUBMISSION. By design or mistake, it would appear that you don't provide any option to challenge (or even inquire about) the proposed rates increases is part of this 'Have your Say' form. Please find enclosed my submission regarding the draft Three-Year Plan of the Napier City Council (NCC) for the period 2024 – 2027. You might not know that the Esk Hills Rural Residential Subdivision is zoned for 100km/hr and lacks basic infrastructure: there</p>		

are no street markings, street lights, footpaths, sewerage systems, or water supply (though the latter is provided and metered by HDC). Additionally, there's no mail or courier delivery, no council road sweeping, no municipal mowing of reserves, and no public transport connections. Furthermore, as members of the Esk Hills Residents Society, we pay levies to maintain reserves, walking tracks, and a tennis court that are open to visitors. Thus, we object to our proposed rates increases on the basis of:

- 1. Concerns regarding the unfair rating differential in the draft Three-Year Plan of the Napier City Council (NCC) for 2024 – 2027, which fails to accurately reflect the levels of service available to residents in Rural and Rural Lifestyle/Residential areas, including properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights.
- 2. The stormwater rate overlooks the private provision and maintenance of significant stormwater infrastructure by residents outside the NCC stormwater service area outlined in the 2021 Rating Policy. Furthermore, the plan includes capital expenditure for Council projects from which my property will derive no or very limited benefits, particularly in areas such as stormwater, potable water, and wastewater management. This is especially significant given the substantial costs already borne by residents for the installation, replacement, and operation of private infrastructure for these services.
- 3. The 2023 Council's Revenue and Financing Policy recognizes the importance of considering development intensity and property size when determining General Rate differentials. However, properties in Esk Hills, Kaimata Heights, and Kaimanawa Heights are developed to a significantly lower level than Residential/Other areas. The ability to develop these properties further is severely restricted by the Council's District Plan and by topographical and servicing constraints. The 2021 Policy acknowledged the need to consider the relative benefits received when setting the General Rate differential. It is imperative that the NCC reviews its General Rate differentials for Rural (including Rural residential) zoned properties in the Bay View Area to prevent residents in rural areas from disproportionately subsidizing the higher levels of service received by Residential/Other areas.
- 4. I urge the NCC to reconsider the changes made in 2021, which have led to an increase in differentials between 12 and 27% to the detriment of our properties. These changes, compounded by the recent revaluation by QV, have placed an undue burden on our residents. I propose that the Council revert to the General Rate differential of 63.74% of the Residential/Other rate that was in effect up to 2021 for properties in the mentioned areas, ensuring a more equitable tax distribution and preventing potential financial distress among property owners in these regions.

I recognize that the Napier City Council (NCC) does not determine Land Value or Capital Value, as these are assessed by Quotable Value (QV). The NCC uses these values solely for setting rates, in accordance with the Local Government (Rating) Act 2002. However, the legislation does seem to provide sufficient flexibility for the NCC to implement a differential rating system or even cap rates. Here's how I interpret the key sections of the Act:

- Section 3 Purpose: This section mandates that the NCC follow S3(a)(i-iii), with an emphasis on the term "flexible" in S3(a)(i).
- Section 13 – General Rate: Refer to S13(2)(b), which allows for the consideration of differential or capped rating.
- Section 14 – Categories ... etc.: Refer to S14(b) which directs us to Schedule 2.
- Schedule 2: Clause 5 in this schedule, in my view, supports the application of differential or capped rates, especially for residents in the Esk Hills Rural Residential Subdivision (EHRS), due to the aforementioned lack of services.

These sections suggest that the legislation provides mechanisms that could justify differential or capped rating approaches tailored to our community's specific circumstances. If the proposed rate increase were perceived as fair and just, reflecting an equitable distribution of costs among all ratepayers, there would likely be a greater level of understanding and acceptance regarding the necessity of the rate adjustment. This understanding would hinge on transparent communication about how the funds are being used and the benefits they bring to the community.

Regards Jason Ranston

Additional officer comments

It is important to note that Heipipi Drive is part of a wider community. There is no restriction on Rural Residential properties from accessing the services that every other property in Napier can similarly access. Where targeted rates relate to a specific service, those rates are not charged where the service is not provided. As part of the community you enjoy that benefit of street lighting, roading, a storm water network that allows you to move freely through your community, libraries, public toilets, and a number of other services. Like the rest of your community, you contribute to those services through rates. The storm water rate is applied to fund maintenance of the wider storm water network, not private networks. Changes to storm water are due to maps being updated to reflect the actual coverage area. Storm water is not a "front of gate" service. Esk Hills operates a storm water network, but is still serviced by a larger network that allows for the movement of water from private networks and the freedom of movement for residents of Esk Hills and the surrounds who may venture beyond their property. Regarding differentials, the values in place prior to 2021 were no longer legally valid. Council was required to perform a full review of differentials (completed as part of the Revenue & Financing Policy review that ended in 2021). The process requires Council to start the process from scratch rather than just basing it on what is already in place. Changes to the differential would require a more comprehensive review of the Revenue & Financing Policy with new differentials to be considered. Given that only select pockets of Rural Residential property experienced significant increases in land valuation, a blanket decrease for Rural Residential property would have unintended consequences on rates. No such review was earmarked for this Three Year Plan. Regarding comments made on the Local Government (Rating) Act: -Section 3 sets out the purpose

of the Act, not specific mechanisms to be employed. The “flexible powers” noted in s.3(a) are not without limitation. Council policy and the rating methodology used by Napier City Council is reflective of those flexible powers. -Section 13(2)(b) does not permit capped rating. This section allows council to differentiate between properties based on characteristics determined by council. For Napier there are 3 differentials (Residential/Other, Commercial & Industrial, and Rural). A fourth one (Rural Residential) was introduced at the request of Council during the 2021 Revenue & Financing Policy review – to discount select properties such as yours. -Council already follows Section 14 and the categories listed in Schedule 2 to define rateable land. This is reflected within the Funding Impact Statement. The submission proposes an individual cap (per property) on rates increases. On paper this is a reasonable suggestion. However, the application is more complex. Increases in rates over the cap for some properties would be due to property revaluations (as the allocation of rates is based on registered property valuations). The increase in property values is a byproduct of the desirability of land by the market. It means that the asset is worth more money. Council should not provide rates relief due to short-term market movements that benefit the owner through an increase in the value of their property asset. Further, there are unintended consequences with passing the balance of rates on to other properties, as it may affect other properties that were previously below that cap by pushing them over it, and creating a cascading issue. In this proposal, properties that have a lower revaluation change are required to fund owners who have had a higher appreciation in their assets.

Submission: 811	Hearing: No	Attachment: No
Full Name: Sally Spurrier	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 812	Hearing: Yes	Attachment: No
Full Name: Emily Otto	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I think the dog agility park at Park Island needs to be fenced like the dog park at Riverside Park in Taradale. The current low wooden fence at the Park Island dog park is totally inadequate. The dog park at Riverside Park would be even better if it were widened and had extra seating within it. I fully support the retention of the National Aquarium and look forward to further public consultation on this. Napier must not lose this iconic facility and so much more can be done/added to the facility to make it better than it is today. The staff at the National Aquarium are amazing, highly knowledgeable experts with a genuine passion for teaching locals and visitors about marine conservation, sustainability and a general awareness of our precious and fragile world that we live in and the need and importance of doing what we can to look after it. We need places and people like this. We all benefit from this. I fully support the retention of the Faraday Centre. Both of these family friendly and educational facilities are valuable assets and Napier is very lucky to have both of them. I am hopeful that Napier doesn't lose either of them. Has the NCC considered merging the National Aquarium, the Planetarium and the Faraday Centre to create a central hub for Science, Marine Conservation, Research and Exploration?? What a drawback that would be having everything in once place. I also think that a marine animal rescue centre</p>		

(RESCUE/REHAB/RELEASE) attached to the National Aquarium has merit. There is already a programme in place to look after Little Blue Penguins so something similar for other marine wildlife (eg. gannets), makes sense. Thank you!

Additional officer comments

Submission: 813	Hearing: Yes	Attachment: No
Full Name: Richard Kelly-Lowe	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
This should Hopefully keep some rate costs down for the average worker ,who don't want to keep funding for maintenance on these council houses.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus using the current approach to delivery.
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
This cyclone was a one off & probably will never happen again for many years to come.The forestry slash in which I witnessed with my own eyes has to be equally responsible for the river banks bursting causing the severe flooding & Infrastructure damage costing us millions with lives been lost in the process. The rich forestry company's should be funding this disaster cost not us rate payers.		
Officer comments:		
A new approach to managing Council's investments		Manage the investment portfolio within Council.
We don't need to pay more expensive wages & costs to setup a separate council controlled trading organization.This is another wasted cost that us rate payers have to pick up & what's in it for us. It should me managed by the people already employed within the council now.		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
We are in a world wide recession at the moment with living costs going through the wall leading to high suicide & lots of mental worrying stress for people.Alot of your rate payers are middle class workers who are struggling to pay for their mortgages & providing for their families so why the heck at this time would you be thinking on increasing the costs beyond the CPI Percentage. This will lead to alot of businesses closing down & more families out of their houses due to high Mortgage sales.		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
These facilities should not be running at a loss with the rate payers picking up the costs.There are so many local & out of town terrorists who pay to use these facilities so I can't understand why these businesses are not making the money to cover their own costs.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
It's a logical choice to fix the old library up instead of leasing & it's been sitting there vacant for too long now.		
Officer comments:		

Additional comments
Yes I have more to say but unfortunately I have only got a couple of minutes left to Summit this now before 5pm.
Additional officer comments

Submission: 814	Hearing: Yes	Attachment: No
Full Name: Selwyn Hawthorne	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>I wish to submit my consulted and researched opinions to the Napier City Council's new Three Year Plan as distributed to ratepayers recently. (1) With regard to the plan to upgrade Emerson Street I vehemently oppose any immediate revitalisation because there are many far more important issues such as the crucial lack of emergency resilience in Napier that NEEDS to be sorted out first. The current layout works and I know that most business owners need another construction interruption like a hole in the head. Many are hanging in there by the skin of their teeth already. From my perspective the project seems to have been one of the issues that the Ombudsman addressed when he rightly criticised this Council for the large amount of Public Excluded business that it undertakes at meetings. In view of all ratepayers in general and our financial clouds that are so obviously on the horizon, it should be stopped forthwith no matter what stage of planning that exists. "If it ain't broke, don't fix it" What little we know about the project puts it into a vanity project in my books. (2)</p> <p>I can not believe that NCC has regurgitated the future of Council Housing in the city in view of its previous space on Council agendas and the supposed resolution only 2 years ago. But if there has to be any prioritisation as to either Retirement or Social Housing, it is my opinion that our obligation should be directed to the latter. Social housing, and that the criteria should very closely monitored as to need for shelter and not longevity. There are plenty of expert Retirement Housing operators already in that</p>		

sector and Napier City Council should be reminded of that fact, especially after their so-called business plan for high-class hotel accommodation that they thought should be built on the Station Street site of their now demolished council building. (3) My considered opinion on the plan to "Review of Fees and Charges and the change to how we fund some activities." has the same odour as "re-arranging the deck chairs on the Titanic." But to get down to specifics, Napier City Council has ventured into an area of business that it should not be risking, namely, events and ratepayers don't get to view the inputs and revenues etc from these. This is a sector in which I have deep personal voluntary experience and expertise and I have seen the excessive spending and it really bugs me. Operating costs are excessive and can be trimmed. (4) The most important resource within our city's boundary is the population. Their involvement in going forward has largely been cast aside and with a multitude of other imminent and very expensive issues facing NCC that are seemingly NOT part of the 3 Year Plan. Start with items such as potable water, storm water, waste water, the sewer outfall, the swimming pool, the Aquarium, global warming and rising sea levels etc,etc that can only add further to the Councils current batch of inflationary items in the near future. (5) I don't think that my most recent breathtaking 60% increase in my insurance premiums, plus the general cost of living, others current risks to employment, coupled with the various financial side effects from Cyclone Gabrielle are much different from the general population, I am so worried that families must be in the most stressful situation of a lifetime and now to be saddled with a 23% NCC rates increase must be stretching relationships to the limit. (6) This is becoming very much a mental health issue for a large proportion of the general population under the current scenario particularly when the community safety and the geo-political issues are added. For others the Maori Wards issue is adding to their insecurity and it is all adding up to a deeply stressed environment.

Additional officer comments

Submission: 815	Hearing: No	Attachment: No
Full Name: Carol and Michael Abraham	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Previous Submission. I wish to withdraw a previous submission I made as new information has come to hand. Thank you Thank you for reviewing the waste water problem previously charged to this area. Problems Faced by Ratepayers of our Area 1. As Rural Residential We have been saddled by huge rate increases 120-140% These are in most cases inequitable 2 I would ask you to cap rate increase to 50%. Where else in the country would we find increases of this magnitude. Many people are on fixed incomes. More flexibility should be given when fixing differentials 2. Limited Services Received in this Area No street lighting No sewerage No water. It is reticulated from Hastings District Council. Apart from 1 Courier company there is no other courier service. We seem to be the poor relation to the rest of Napier. Out of sight and out of mind. 3. Insurance. Although some of the highest properties in altitude above the sea my insurance Company informs me that Napier City COUNCIL has broad brushed the entire area as flood prone thus causing huge rises in insurance premiums. 4. I have been a District Councillor in years gone by and all I ask is for fairness. I realise the effect of High Land Value increases. There are means to lessen the dramatic Rate Rises largely through management of differentials. 5. Let good sense and moderation prevail. Unfortunately I am</p>		

profoundly deaf and find attendance at meetings very difficult. I did attend the meeting At King George Hall and thank the Mayor and local councillors for their attendance. For this reason I do not wish to speak to this submission.

Additional officer comments

Submission: 816	Hearing: Yes	Attachment: No
Full Name: Chris Francis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>From Chris Francis, on the Homeless in Napier The homeless in Napier need your support, because we can help you (as Mayor Wise said you would) "change the way you do things to benefit the well being of everyone in Napier" Our numbers including children are growing by the day and while WITT and the Outreach centre provide minimal support, we feed we are being judged as outcasts of society by the Napier community. We are individuals who deserve to be listened to. What we would like council to do the following:</p> <ul style="list-style-type: none"> • Have more toilets open 24/7 • Free heated showers • Food -WIT can only feed us 3 days a week, hence people beg and steal food. • We need to keep the Outreach open as we have nowhere else to get support in town • There needs to be a safe place for the homeless to sleep at night (I have some ideas about this that I will share with you) • Come and visit us at the Outreach, so you get to meet us, we are Napier residents and part of your community! Most of the homeless whanau have drug and alcohol addictions and if we had a safe place, they can indulge out of sight of the public so the eyesore of addicted homeless will be removed. The whanau will look after each other if they are together, as they know and care about each other. Other support that we would like is: • Nurses to come and check up on us, on our physical and mental health • Some of us are illiterate, it would be good to have volunteers come and help us learn to read and write at the Outreach. Many of the people we meet are compassionate and caring. However, 		

<p>we are feeling that Council see us as a problem. We want to be listened to, as we believe we have the solution to what you consider the "problem" of homelessness in Napier.</p> <p>You will only be able to improve this if you give us a voice in finding a solution. We look forward to further conversations with you.</p>
<p>Additional officer comments</p> <p>We are working to implement the recommendations in the Homelessness in Napier Report 2022 and we are working with other agencies in the region to help provide support to homelessness including Orange Sky Aotearoa who will soon be providing laundry services to our region. We are also working with WITT and other agencies on an outreach centre for our whānau pounamu.</p>

Submission: 817	Hearing: No	Attachment: No
Full Name: Isabel Ann Wood		Organisation: Taradale Senior Citizens Assn.Inc.
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).
Agree that the social housing should be sold off to concentrate on pensioner housing. There will be many more seniors in coming years who are going to need this type of housing and future planning is essential to cater for this growth.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
Support this option		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
Could be the sensible option		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
The fees for visiting some attractions are already high and out of reach for many young families as well as grandparents wanting to take grandchildren. A concession for ratepayers would be good. So many attractions eg Ocean Spa, the Aquarium are geared for tourists not the local people. Why are these facilities losing money?		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Sell the Library Tower to a developer and lease back the building for Council staff.
Seems sensible to utilise this expenditure on fixing our failing infrastructure. Building new council buildings is unnecessary expenditure - a nice to have not a 'must have'.		
Officer comments:		
Additional comments		

The Mayor & Napier City Councillors. Thank you for the opportunity to provide feedback and comment on the Three Year Plan 2024- 2027. Taradale Senior Citizens, with a membership of 120 members, provides friendship and various group activities aimed at the wellbeing of members. PROPOSED RATES INCREASES. Our members are deeply concerned with the proposed rates increases of up to 50% over the next three years, many of whom rely solely on the N.Z Superannuation as their only income. Many of our members on fixed incomes will have extreme difficulty in paying their rates in the coming years. The high cost of living means cutbacks on general living costs such as food and heating, which in turn increases their chances of illness. Has there been any provision made to implement satisfactory payment plans - not just for Senior citizens but also for those on Community Services cards?? If citizens start cutting back on spending their money surely this will also affect many businesses. FOOTPATHS: Concern is felt at the cost of various projects being proposed while our many of our footpaths need urgent attention in both Napier and Taradale. Those on mobility scooters, walkers, walking sticks, find it very difficult to negotiate some footpaths. Those with disabilities are further disadvantaged at the difficulty of finding and accessing some of the mobility parking spaces. An urgent review is needed. EMERSON STREET REVAMP: The proposed Emerson Street revamp is one such project under the heading "nice to have". In view of the large rates increases and also our ageing infrastructure, surely this could be postponed, and the money set aside for this project used in areas that improve facilities, not just for our older people but all our citizens. In conclusion the Council needs to put its citizens before new buildings and beautifying projects. Our citizens are what make Napier such a beautiful and vibrant city. As Napier is now an Age Friendly city, the Council should surely be always working towards improving the welfare of its citizens. Isabel Wood. Vice-President, Taradale Senior Citizens Assn Inc.

Additional officer comments

Submission: 818		Hearing: No	Attachment: No
Full Name: Forbes James Neil		Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added			
Officer comments:			
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added			
Officer comments:			
Building up our community resilience		Continue with a rate to build resilience (Preferred).	
Climate change is likely to result in more disasters.			
Officer comments:			
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
But avoid the Auckland situation where too many council controlled trading organisations have been developed, and local residents have no say in the respective policies.			
Officer comments:			
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Unfortunately but necessary			
Officer comments:			
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added			
Officer comments:			
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).	
As long as strengthening is cheaper than a whole new building			
Officer comments:			
Additional comments			
No comments added			
Additional officer comments			

Submission: 819	Hearing: No	Attachment: No
Full Name: Libby	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
Do not like any of the options. you are not a housing provider to use ratepayers money, Housing NZ is. Their responsibility not the ratepayers.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
Don't try and put another name for the cyclone damage. You did not keep on top of maintenance and strengthening before the cyclone. Had you done your job in the first place.		
Officer comments:		
A new approach to managing Council's investments		
None of the options. you were voted to do the things eg water, sewage, rubbish not create another layer of bureaucracy to do your job. Cannot keep putting more people in.		
Officer comments:		
Reviewing our fees and charges		
None of the options, stop adding to the cost of living that ratepayers have to deal with e.g. food, petrol, clothing, insurance. Stop hiring consultants, eg. cultural advisors.		
Officer comments:		
A change to how we fund some tourist facilities		
None of the options. Do your jobs, clean streets, street signs, rubbish bins, lights, etc. Do not run businesses at a loss and keep doing that and expect success.		
Officer comments:		
Napier City Council office accommodation		
Move back to the old library in Dalton Street. Don't need to build new building for library.		
Officer comments:		
Additional comments		
<p>No ratepayers funds towards wasteful groups ie Maori Committee, Cultural advisors, etc. If Maori want a say then there are ways to voice your opinion like writing or verbally expressing yourself. No funding towards Maori wards, no boundary lines and instead of voting based on a role, have a list of candidates. Maori wards were not given to the people who live in Napier by Council and Maori who take taxpayers and ratepayers money to get what they want. Not democracy! No chlorine in drinking water, how long does it take for you to do? Years and years, you can't even put a date to when you stop! Meanwhile people have to put up with water that tastes disgusting. No more money on Maraenui funding and project that will produce benefits for Maori youth, rather than all the youth and others that live there. How can you be sure that throwing more funds will be measurable or achievable, just do your job, ie rubbish etc. There are other areas that may need things to be fixed and maintained. Beggars, homelessness and antisocial behaviour is everywhere especially in and around Clive square. I would add mentally ill people as issues adding to unsafe streets. Funding more ambassadors around the outreach and intercity bus shelters will not resolve the damage and public nuisance these people cause. Maybe remove the outreach centre and the glass bus shelters and move intercity bus stop elsewhere e.g. by I-site or Dalton street bus stops. You are not police. Investment in a regional park Ahuriri? No, it is already a natural park, more activities, more mess, will be left behind. As for a</p>		

Kaitiaki liaison group as advisors how many do you need? Leave the lagoon as it is. Funding more people to do something that you can do is wasteful again. Lastly, having 2 languages I found in your long term plan not relevant unless you can understand Maori. Leave in English.
Additional officer comments

Submission: 820	Hearing: Yes	Attachment: No
Full Name: Bruce Carnegie		Organisation: Grey Power Napier
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
As you know Napier is an ageing city with an explosion of retirement villages which benefit those who own their own homes and can afford to move to them but does not address the growing number of renters entering retirement without owning their house. It is the welfare of these seniors who are living solely on their pensions which we are concerned about as they will need subsidised rental housing. We agree that Council needs to sell their social villages in order to pay for the deficit in keeping the retirement villages		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
We support the referred option and believe it is very important to have funds in reserve in case there is a future emergency. However maybe this rate could be lowered to better reflect the stresses that the ratepayers are under at the present time.		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
We agree that this is a sensible move to maximise Council investment assets.		
Officer comments:		
Reviewing our fees and charges		
We understand the need to increase fees and charges for Council services and facilities and thank you for offering discounts for seniors and community service card holders. We would like you to extend the same discount for superannuants and community services card holders to dog registrations as many people depend on dogs for company and exercise.		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
Although we appreciate the need for the redevelopment of the Library Tower, we feel this is not urgently needed and is a "nice to have" rather than a "must have". We are asking council to budget for this in future plans.		
Officer comments:		
Additional comments		
Greetings to Mayor Wise and Councillors Thank you for the opportunity to provide feedback and comment on the Three - Year Plan 2024-2027 Grey Power Napier and Districts is a local advocacy group for seniors, currently with 1200 members. We are part of a regional network of independent Grey Power associations throughout New Zealand. One of our aims		

and objectives is to support and advocate to protect the welfare and wellbeing of older people. At present, there are 16,000 Napier citizens over the age of 65, and another 10,000 between the ages of 50 and 65, so they make up a significant and growing proportion of the population. We keep our members informed about the council through communicating in various ways which includes the contributions by Mayor Wise and Council to our quarterly newsletters as well as having our mayor as a guest speaker at one of our monthly meetings and having Councillor Boag on our committee who keeps us well informed with updates on matters of interest. Locally we meet regularly with DHB executive managers, HB Positive Ageing Trust, and are actively involved in Napier's Positive Ageing Strategy Advisory Group and committed to supporting being an Age Friendly City. Proposed Rate Increase of 23.7% In the 2022 Government Statistics it says that 60% of retirees have no other or very little extra income besides the NZ Superannuation and 80% are homeowners and sadly with the high cost of living many don't know how they are going to be able to pay the high cost of the rates let alone the proposed increase along with increases in insurance, power, petrol and food. I have had tearful conversations with members who cannot see a way to pay their increased rates and the costs will be exacerbated by the recent property revaluations in Napier. These increases are untenable and must be lowered for the sake of the citizens of Napier. The Rates rebate scheme of \$750 a year for low-income homeowners sounds helpful but most superannuant couples do not qualify as their income exceeds the threshold. For owners and renters, the high cost of living, including the rates (NCC and HBRC) are affecting their financial, physical and mental wellbeing particularly so for our elderly. Because of this, we have looked at your Plan to see if there are items, we consider essential, "must have" or if they are instead "nice to have". Our own members have contacted us to express concern asking us to advocate for less council spending as they are feeling desperate. Council Housing As you know Napier is an ageing city with an explosion of retirement villages which benefit those who own their own homes and can afford to move to them but does not address the growing number of renters entering retirement without owning their house. It is the welfare of these seniors who are living solely on their pensions which we are concerned about as they will need subsidised rental housing. We agree that Council needs to sell their social villages in order to pay for the deficit in keeping the retirement villages. We appreciate all efforts you have made to receive the Income Related rent subsidy for council housing, but there seems little hope of this occurring. Building up community resilience We support the referred option and believe it is very important to have funds in reserve in case there is a future emergency. However maybe this rate could be lowered to better reflect the stresses that the ratepayers are under at the present time. Creating a Council Controlled trading Organisation We agree that this is a sensible move to maximise Council investment assets. Reviewing fees and charges We understand the need to increase fees and charges for Council services and facilities and thank you for offering discounts for seniors and community service card holders. We would like you to extend the same discount for superannuants and community services card holders to dog registrations as many people depend on dogs for company and exercise. NCC's office accommodation Although we appreciate the need for the redevelopment of the Library Tower, we feel this is not urgently needed and is a "nice to have" rather than a "must have". We are asking council to budget for this in future plans. Napier footpaths We are concerned about the state of some of our footpaths with the increasing use by mobility scooters, walkers and people with disabilities. We would like to know what plans you have to upgrade footpaths and make them age or disability-friendly? Parking fees With the proposed increase in parking fees, we see this as a deterrent which could have the effect of discouraging our seniors from shopping within the city. This is not what our business wants and we would like to suggest that the Council staff have a look at what the Palmerston North council do (on their website "Parking permits and exemptions") for their seniors when parking. They have a Super Gold card parking permit service offering free parking between 9 am and 3 pm. I have been told when this was introduced it has made a big difference for businesses. Mobility car parking With the anticipated demand due to the ageing population growing, we would like to see an increase with on-road mobility car parks strategically placed within city streets. Marewa Shops/Kennedy Road safety improvements We would appreciate measures to be taken to improve the safety of this area for people particularly the elderly and those with disabilities. It is extremely dangerous at the moment to cross Kennedy Road on foot. Emerson Street Improvements Several of our members have voiced concern that this is a "nice to have" investment rather than a "must have", particularly in light of your huge rates increases. Emerson Street is nicely arranged and does not need any upgrading. If it is necessary, then we recommend you put this on the back burner until the cost of living is lower. Again, just a reminder that 60% of our seniors because of the high costs of living will find it very hard to pay their rates and I look forward to hearing from you a date and time for us to talk about our submission.

Additional officer comments

The draft TYP includes two programmes intended to improve the pedestrian networks and accessibility; one to implement the NCC Disability Strategy and the other to upgrade footpaths in high-use areas such as neighbourhood centres, near medical facilities, schools, retirement villages etc. The Government's Draft Government Policy Statement on Land Transport 2024 does not provide much funding for active transport mode improvements, which these programmes would generally be funded under, so these proposed

programmes are unlikely to receive NLTF funding support. Council may choose to fund these programmes without subsidy at proposed or reduced levels. Council is committed to making improvements to Mobility Parking where practical. This process will take time and will be an ongoing programme of work, based on criticality and prioritisation. Safety Improvements at Marewa Shopping Centre are included as a project in the draft TYP Programme (\$1m, Yr2). The design will be developed when both NCC and NZTA funding have been confirmed, but will incorporate the most effective and appropriate elements required to address the safety problems identified.

Submission: 821	Hearing: No	Attachment: No
Full Name: kerry J Lindsay	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
You already had retirement housing then extended to social housing. Is this normal for Councils?		
Officer comments:		
Building up our community resilience		
My concern would be to build up savings to pay for future emergency but instead used for other.		
Officer comments:		
A new approach to managing Council's investments		
Creating more new groups, committees is not a new approach and not more prosperous		
Officer comments:		
Reviewing our fees and charges		
There will always be rising costs and wages will always be behind. Do what is fair or there will be less users to pay		
Officer comments:		
A change to how we fund some tourist facilities		
No to both option 1 and 2		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
The Mayor 'Kirsten Wise' her whole campaign was getting rid of the chlorine in our water. And we majority voted her in. So: no chlorine, no fluoride for everyone's wellbeing. NCC 12x Councillors needed or not? NCC moved to a full ward system 2019 was this by referendum?		
Additional officer comments		

Submission: 822	Hearing: No	Attachment: No
Full Name: Christina Joy Schrider		Organisation:
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Status quo: continue to fund the deficits (losses) of these facilities with rates.
Ocean Spa is a great facility and should be able to enjoyed by tourists and locals alike, not just for the wealthy. Less people will come if rates are increased so you aren't going to gain anything by raising the rates.		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
It is better to own the building as a council asset.		
Officer comments:		
Additional comments		
I am a pensioner and do a lot of voluntary work, including at CAN. I love to be able to have a swim 3-5 times a week + use the gym and will be very disappointed if the rates are increased and I am no longer able to afford to go.		
Additional officer comments		

Submission: 823	Hearing: Yes	Attachment: Yes
Full Name: Mark Brown-Thomas	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Every individual/family/organisation requires a 'liquid' reserve. This includes cash in the event of a prolonged power out.		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
Remember local authority trading enterprises (lates) which did not seem to be successful. \$1.5 m over three years to manage investments seems excessive. HBRIC is a case study of how not to run and investment company.		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
All of us (including council) have to accept the pain of current cost of living expenses.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Council's preferred option		
Officer comments:		
Napier City Council office accommodation	Sell the Library Tower to a developer and lease back the building for Council staff.	
Budget for renovation is now public knowledge. Option - sell to developer with fixed buy back price. Developer does what he/she does best. Anything less than public budget is a saving.		
Officer comments:		
Additional comments		

As a city we are entering a phase of considerable upheaval. We need a special kind of patience - the one to look beyond the present. Hopefully, Council has not advanced commercial negotiations to the point where expenditure decisions incur cancellation costs. The need to prioritise is evident. More work on what can be deferred, delayed or discarded is needed. Must have: infrastructure as per page 378 of the large document but not necessarily a new library. Nice to have: the rest including a new library. Studies show that revitalisation does not occur when new structures are built and only occupied 40 hours a week. Revitalisation happens when people work and live there 168 hours per week.

Additional officer comments

Over the last few years costs to provide council housing for our community have increased and the current way we provide housing is not financially sustainable. This is due to increases in maintenance, insurance, rent subsidies, renovating units and debt servicing. The Council wants to be able to provide housing that is affordable for our tenants and our ratepayers. The Council is committed to ensuring that all current tenants have a house and they are looking to maintain or increase our retirement housing. Option 2 is the Council's preferred option, with this option funds from selling the three social villages would be put back into the housing portfolio. If the Council did not sell the social villages and transferred the villages to an independent provider, the Council may need to provide a cash injection as the villages need maintenance. This is why the preferred option is to sell the social villages so we can reinvest in the portfolio. The Future Direction for Napier City Council's housing portfolio report which was published during the consultation period for the Three-Year Plan outlines costs associated with 5 options including transferring the houses to an independent provider and continuing to run the houses themselves.

Attachment:

“Whatever you do, you’re going to get some of it wrong”
- Vicki Buck (1955-)

“In the eye of the beholder – what is perceived is real”
- Blackmore

Napier City Council
275 Hastings Street
NAPIER 4110

SUBMISSION TO THE NAPIER CITY COUNCIL (NCC) ON COMMUNITY HOUSING (CH) 2024

KEY FINDINGS:

There is insufficient information for NCC to make an informed decision. The papers (PWC Report 2022) and this one in 2024 only talk of projected deficits if assets are retained. There is no information on the costs and loss of future value if the assets are disposed of.

We know NCC can’t be A CHP. Efforts by Local Government New Zealand to change this remain unsuccessful. (The efforts of NCC “leading the charge” in this matter is acknowledged and appreciated).

There are no CHP providers currently available in the Hawkes Bay with the resources available to ensure a smooth transfer of CH.

Housing and Communities (Kainga Ora) have their own issues and will probably not be interested in the short term (2 years) to medium term (5 years).

Case Studies (Nelson and Tauranga) show the loss of value to ratepayers if the assets are sold. Please see Annex C.

There is a formula. III=PDO: Insufficient Information In = Poor Decision Outcomes

Submitter:

Mark Brown-Thomas, a fifth generation New Zealander ideologically opposed to public assets sales – assets already paid for.

Preferred Option:

Full Retention until a suitable alternative can be found.

The Public Discussion Papers 2022 And 2024:

The public information provided shows a lot of estimated deficits in the next decade - a "tsunami of red" it seems.

What I don't see are estimated costings associated with change and divestment of the assets, including but not limited to:

the internal and external costs accrued to date in undertaking this study, (and I get the feeling that nobody will probably don't want to see that figure!) quantified;

estimated costs associated with adopting any other option;

any estimated loss of value upon the sale of any asset because of Council's public undertaking to ensure tenants are not dis-advantaged;

any estimates of retentions that are required to cover the costs of subsidising tenants for their lifetime in a new ownership model; and

any estimates of retentions required for the new owner to satisfy legislative requirements;

What if these monetary costs of change are more than retention?

Mental And Physical Wellbeing of Those Affected:

In addition to the \$ value the impact upon the most vulnerable of our city should also be acknowledged.

This is now the third time in six years that the subject has been raised, with its associated concerns about one of the most basic of human needs – shelter.

Rumours and mis-information travel much faster than facts. The angst that this matter has caused cannot either be measured or understated. Suspicion and distrust abound.

Any option chosen other than full retention until a suitable alternative is found – will generate a myriad of questions: I.E. you will have 72 tenancies (not 72 tenants) wanting answers. I have no doubt it will be a repeat of the elderly lady at the War Memorial Conference Centre meeting asking the question "should I start packing now?"

These answers will be needed immediately upon any decision being made public – so considerable staff action will be required prior to any public announcement to allay tenant's concerns, with a detailed implementation plan already in place.

Concerns About Recommended Option:

Of the 5 options presented – Option 3 is the preferred option recommended to Council, but still involves the sale of part of the portfolio.

I have named it – “The 4M Solution”. In my view it is;

the Most Complicated of the five;

causing the Most Disruption to the tenants; and

probably being the Most Divisive option for all participants (who decides where a tenant will live based on what criteria?).

The net result will be the Most Heartache for all concerned.

Acceptable Alternative:

If “Whole Of Life” data for CH was available and I was a Committee of 1 authorised to make the decision - then this would be a “no brainer”. I firmly believe that CH has been and will continue to be an asset – not a liability.

Short Term Deficits are a fact of life – which - with prudent risk management – can be navigated.

The mountain of information that screams “short term losses” (are consultants paid by the pages produced nowadays?) leads me to conclude that trying to prove CH within NCC should be retained - is akin to trying to push water back up the Huka Falls.

The transfer of assets (NOT SALE) to a Community Themed Group with Social Objectives, registered on the CHP List as promulgated by Central Government is recommended.

i.e.: Option 4 Transfer (NOT SALE).

This can be achieved through the following process:

Initially - Retaining Community Housing as a Separate Model. Please see Annex A.

This will assist in more accurately “capturing costs” whilst identifying a CHP partner. Please see Annex B.

Yours faithfully



ANNEX A

STAGE 1 – A SEPARATE BUSINESS MODEL

Separate Community Housing into a separate business model.

Portfolio to be ring fenced.

Independent Operation, including accounting services.

Provide Immediate Cash Injection: Source

- Pensioner Housing Upgrade Reserve - \$353,000 (Long Term Plan (LTP) Vol 2 page 26);
- Henry Hodge Estate - \$177,00 LTP Vol 2 page 28.

Can be used as a staging point for Option B.

Employ Change Management Specialists (who could well be retired or semi-retired persons with experience in these matters – rather than “consultants”)

ANNEX B

STAGE 2 – COMMUNITY
HOUSING PROVIDER

NCC to partner with a Charitable Trust – either existing or to be created.

Partnership to become a CHP. i.e. Tenants can access the IRRS.

CHP to lease at peppercorn rental.

Many practical examples of CHP's exist. Most documented one is the Christchurch example – the Otautahi Community Housing Trust. Website www.ocht.org.nz

ANNEX C

CASE STUDIES – SALE OF HOUSING NELSON & TAURANGA

Nelson:

Late 2020 Nelson City Council agreed to sell its CH to Kainga Ora.

Value of Assets \$20M.

Sale Price \$19.8M

Net to Nelson City Council - \$12M (60.60 percent)

Please see Annex "C1".

Tauranga:

Please see Annex "C2"

Council sells community housing for \$20m | Nelson Weekly

09/04/2024, 1:05 PM



"C1"

The agreement will put \$12m from the sale into a 'housing reserve' to support affordable and social housing projects in Nelson. Photo: File

Council sells community housing for \$20m

By Nelson Weekly - November 12, 2020

Nelson City Council has sold its 142 community housing units to the Government for \$19.8 million.

The council says the sale to Kāinga Ora is a mutually beneficial agreement that will increase investment in housing in Nelson, while retaining access to community housing for existing tenants.

The agreement will also put \$12m from the sale into a 'housing reserve' to support affordable and social housing projects in Nelson.

The remainder of the money will be held back for up to 15 years for any share of the costs required for units that may undergo retrofitting and renewal, consents for expanding the housing and rent top-ups, should any be necessary, for tenants who do not qualify for the government rent subsidy.

Nelson Mayor Rachel Reese says the sale follows a consultation last year that asked Nelsonians their thoughts on divesting the properties to a new provider.

Having heard and considered 79 submissions, council approved divestment in June 2019.

"The new housing reserve is excellent news for the community, and a resounding investment from Kāinga in our Smart Little City. What's more, this is an agreement that continues to prioritise the welfare of our existing community housing tenants.

"There will now be a handover period where our tenants will be supported as their tenancies switch to Kāinga Ora."

1526

Tauranga City Council's \$17.2m sale of \$41.65m elder housing an 'absolute roort' - NZ Herald

14/05/22, 6:24 PM

DAY OF PLenty TIMES

Tauranga City Council's \$17.2m sale of \$41.65m elder housing an 'absolute roort'

PREMIUM 'C2'



Tauranga City Council sold seven of its elder housing villages to Kiriha Ora for \$17.2m. Photo / Tauranga City Council



By Kiri Gillespie
Multimedia journalist

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Submission: 824	Hearing: Yes	Attachment: No
Full Name: Paul Jarvis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
How can you vote on this. What costs for either project? What do you mean by retirement housing. What costs ? How old are those renting and how will you arrange alternative accommodation?		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Don't continue with a rate to build resilience.
How much of our rates? You have put our rates up to 23%.		
Officer comments:		
A new approach to managing Council's investments		
Who looks after then now. Need more information. This is to vague. What cost either way?		
Officer comments:		
Reviewing our fees and charges		Status quo – adjust fees and charges in line with the CPI increase of 5.6%.
Have you increase our rates with out increasing CPI		
Officer comments:		
A change to how we fund some tourist facilities		
To become a commercial business, what are the costs? How many people to run it? What are the benefits in changing?		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
You have an asset now. It would cost to the strengthen than always lease.		
Officer comments:		
Additional comments		
<p>We do not need a new library. If you have spare money use it to more for infrastructure. You and the regional council should be putting the money you have for the ahuriri park to better use! You need to rethink no using the Faraday Museum. 1. It is a historic building. 2. What is the cost to bring it up to cope. Also what is the cost to build a new building. 3. One of the main attraction is the fullagar. 4. This one of the original building to provide services for Napier back in 1913. For electricity. Do not spend money on Emerson Street, use them on infrastructure. 6. The Fullagar will be 100 years old in september. 7. I volunteer at the museum as a host and every time I go home I keep seeing all the smiling faces of young parents and grandparents. 8. We have visitors from all around the world - Australia, England, France, Italy, Brazil, Argentina, Japan, China, USA. That I have talked to and there is more. 9. We get great review all the time.</p>		

Additional officer comments

Submission: 825	Hearing: No	Attachment: No
Full Name: Julie Ellen Chambers	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 826	Hearing: No	Attachment: No
Full Name: Chambers Craie Francis	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Status Quo: Council investment assets continue to be managed without prioritising financial performance and asset growth.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 827	Hearing: No	Attachment: No
Full Name: Michael Travis Wilkin	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
No comments added		
Officer comments:		
Additional comments		
I personally think a 23% rate increase for the 24/25 period is much too high far to high to ask anyone to pay. And I would think the rates over the three year period should be no more than 15%, they went up to 14% over the 23/24 period. Last but not least there will be many people who are unhappy with these proposals and cant afford those fees in such trying times.		
Additional officer comments		

Submission: 828	Hearing: No	Attachment: No
Full Name: Helen Thompson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
<p>In the interest of making Napier a fairer, more cohesive community, I am concerned that there appears to be no mention in the Plan of housing and additional support for many of our most vulnerable: people who are sleeping in cars, tents, shop doorways. With the current Government's re-prioritising of accessibility for Kainga Ora housing, most of these people are unlikely to find safe, affordable housing through Kainga Ora. The outreach centre in Live Square does a great job in providing some support. However, these residents need support to move out of homelessness. They need somewhere safe to sleep where their belongings are protected, access to hot showers and public toilets that are open 24/7, a venue where wrap-around services can be provided. I see this issue as a responsibility of Napier City Council, and should be addressed in the Three Year Plan.</p>		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		Continue with a rate to build resilience (Preferred).
No comments added		
Officer comments:		
A new approach to managing Council's investments		Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).
No comments added		
Officer comments:		
Reviewing our fees and charges		Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).
No comments added		
Officer comments:		
Napier City Council office accommodation		Council strengthens and redevelops the Library Tower for its staff (Preferred).
No comments added		
Officer comments:		
Additional comments		

No comments added
Additional officer comments

Submission: 829	Hearing: No	Attachment: No
Full Name: Leslie David Allan	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
I am against rates been used to things running at a loss		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
No comments added		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
No comments added		
Officer comments:		
Reviewing our fees and charges	Status quo – adjust fees and charges in line with the CPI increase of 5.6%.	
No comments added		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
If there facilities are running at a loss, they should be sold off and not having rate money to poof them up.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Facilities running at a loss should be sold off not having rate money to poof the m up. Financial worries with huge rate increases. Council should stop wasting rate payers money.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 830	Hearing: No	Attachment: No
Full Name: Patrick Neil Warren	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Totally disagree with option 2		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 831	Hearing: No	Attachment: No
Full Name: Catherine Warren	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Continue to use loan funding and rates increases to support Council's current housing delivery approach. This is the status quo.	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
No comments added		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
No comments added		
Officer comments:		
A new approach to managing Council's investments	Manage the investment portfolio within Council.	
Keep withing Council		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
But why are these facilities running at losses?		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Redevelope Library Tower for all office staff + council facilities		
Officer comments:		
Additional comments		
Please remove speed humps on Douglas McLean Ave between Latham St and Marewa shops. They are not doing the job they were intended for. Douglas McLean is a speed track. Gold card owners, free parking in town please. Street beggars are hanging around and senior citizens whilst they use the money machine. Please cleanup Marewa shops pathways it's always filthy and unsanitary. I have seen street beggars watching elderly citizens at money machine, which greatly concerns me.		
Additional officer comments		

Submission: 832	Hearing: No	Attachment: No
Full Name: Patrick and Beverley Lynch	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell all social housing villages		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with an independent delivery approach.	
Have an independent provider, with a worthy track record to manage retirement units, to run this portfolio		
Officer comments:		
Building up our community resilience	Continue with a rate to build resilience (Preferred).	
Support saving for future disasters. However, in the present economic climate, it be a lesser amount than at present, with a gradual increase.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
Performance and outcomes monitored by Council so that annual targets are met.		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
subject to any increased fees and charges are competitive with other similar services.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Rates money should not be used by Council to support these facilities. Use loans.		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
This is a no-brainer. Existing Library Tower is a great Council asset, that should be fully utilised by Council as suggested.		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 833	Hearing: Yes	Attachment: No
Full Name: Mark Newland Goodman	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
<p>Erosion at Westshore beach. At the moment the Council dumps thousands of cubic meters of materials for the sea to erode, this is not a solution. Have you considered installing rock groins heading out to sea about 500 meters apart and this would trap the sand and form small beaches like what has happened at Harding Road. I am from a Bridge Maintenance background and every time we drove sheet pilings into the river, when it was removed after the maintenance was completed. There was sand build up against the sheet piling so I believe this option should be considered, as what you are doing now is not a solution.</p>		
Additional officer comments		

Submission: 834	Hearing: No	Attachment: No
Full Name: Alan John Dick	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Sell social housing to ethical social housing provider		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus using the current approach to delivery.	
whatever that means!		
Officer comments:		
Building up our community resilience	Don't continue with a rate to build resilience.	
Maintain 3 waters infrastructure sustainably. Current ratepayers should not pay for unforeseeable future costs. Proposed increases are unaffordable and punitive.		
Officer comments:		
A new approach to managing Council's investments	Create a Council Controlled Trading Organisation to establish a commercially focused investment portfolio (Preferred).	
What happened to council later? these were successful		
Officer comments:		
Reviewing our fees and charges	Increase some fees and charges beyond the CPI increase of 5.6% (Preferred).	
Do so very carefully with regard to affordability and market conditions.		
Officer comments:		
A change to how we fund some tourist facilities	Loan-fund the deficits (losses) of the three facilities that will become commercial businesses (Preferred).	
Review after three years		
Officer comments:		
Napier City Council office accommodation	Council strengthens and redevelops the Library Tower for its staff (Preferred).	
Proceed subject to viable business plan - borrow if necessary. Enduring organisations should own their own real estate.		
Officer comments:		
Additional comments		
20% plus rates increases by you and regional council are unaffordable and must be cut back. Council's priorities must be core services with all discretionary spending cancelled or at least postponed. Cancel or postpone Te Aka project, Emerson Street upgrade. Forget about a new swimming pool - Onekawa can be maintained. Your council will be remembered positively for prudence and responsibility - not gold plated pipes and vanity projects.		

Additional officer comments

Submission: 835	Hearing: Yes	Attachment: Yes
Full Name: Gaile Thompson	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Attachment:

1
Introduce myself.

My name is Gaik Thompson

Napier has been my home since 1970 - apart from the 7 years I spent in Christchurch.

On arriving here have always been amazed as to how a city devastated by such a massive earthquake in 1931 rose from the ashes and was completely rebuilt mainly thanks to a group called the 30,000 Club.

This brings to the present day here in Napier 2024, to state how Society has changed drastically since 1931 and since I first came in 1970.

What still features and was shown last year with Gabrielle is the profound importance and requisite of a society is the part that communities play when there is such devastation. The need for strong communities is part of feeling and belonging, to be part of something where individuals can be heard and have their basic needs ~~can~~ heeded.

Which brings me to, how I have been a land-owner and am now a tenant with the Napier City Council for which I am extremely grateful.

2

The issue I am coming too is have realized how I as a tenant and not a landowner have equal rights when it comes to having a say as regards to the city of Napier's future.

Yes we as tenants do pay rates in an indirect way through our rent payments.

At last Tuesday's 16 April's meeting one speaker questioned the lack of a mixed group. To me is how to encourage those who are tenants to inform them of their entitlement to participate - which gets back to having strong and active communities - which was stressed very strongly again and again at the Day of Unity on Wednesday 4 April here at the Memorial Centre - the emphasis being on the word Cohesion - the action or fact of forming a united whole - sticking together.

Which to me the way society has changed is more imperative than ever.

Let's look at creating more unity with one another as society is changing so rapidly with AI and electronic media as quoted in the Bible

"Love thy neighbour as thyself" not an easy undertaking in this present day but nevertheless so apt and in this day and age not always an easy task.

(3) Participation / Consultation

This brings me to ask the question - who decides on the District Plan - how is it evolved.

To my way of thinking at present Sustainability is a common denominator to us all.

Is there equal participation in decision making the way as the community of Napier decide whether we to use an example need a new library - so where does the idea come from. That we as a community decide what Napier needs as a collective not just a few, deciding on the community's behalf. - how I don't quite know, however am sure some-one can create an initiative way of creating such an idea.

With the whole world being in a recession sustainability to all is so necessary

My own personal viewpoint at the present moment is maintain our current assets, and make improvements where necessary.

This brings to my mind about all the gifted attractions that have been given to the city of Napier especially from Sir Lewis Horrie who was a magnificent philanthropist and gave generously to our city. - the gifts to the city have a Statement of Intent I bring this to mind as we do have a beautiful city and wish all to enjoy our city not just the tourists who come on cruise ships to our city.

(5)

The reality is becoming over $\frac{1}{2}$ of New Zealanders will be tenants and Napier will be full of older citizens.

So with that I commend Napier City Council shifting its focus on delivering retirement housing as there will certainly be a need to house older residents who are retiring at this point in time.

At the same time for it to come to this I wish to question the accountability of Napier City Council i.e. efficiency regarding the time it takes to repair vacant flats as I have witnessed.

I am perplexed re the raising of our rents when it takes so long to replace tenants when they the vacant flats are not occupied which to me, questions the efficiency of repairs and the lack of revenue.

Thank you all for listening to my submission as I finally reached a head space and wrote it all in one attempt - having doubts about presenting my submission.

Thank-you.

Submission: 836	Hearing: No	Attachment: No
Full Name: Pauline Veronica Harrison	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 837	Hearing: No	Attachment: No
Full Name: Suzette Lorraine Reubick	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
Hope the people who's house may be sold are given new housing also on both preferred options that they are the best for all concerned.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
Just feel this one would work the best.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 838	Hearing: No	Attachment: No
Full Name: Garry Patrick Foley	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 839	Hearing: No	Attachment: No
Full Name: Nigel Mooney	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
When I moved to Henry Charles Crescent in 2019, I thought it would be last change of address. I hope that is still the case. This is a fine place to live.		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
The Council delivers a fine service to the residents. I'm unable to think of any improvements required.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 840	Hearing: No	Attachment: No
Full Name: Shiralene Gullery	Organisation:	
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?	Shift Council's focus to delivering retirement housing only and sell some Council-owned housing (This is our preferred option).	
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?	Retirement focus with mixed delivery approach. (This is our preferred option).	
I think it necessary for shade during the summer, the sun rooms are to hot - I've asked a few times in the hope something will happen. A BBQ table with a hole for an umbrella. I'm N3 house, a bit of a place to take visitors to sit. I'm sure it will be well used.		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		

Submission: 841	Hearing: Yes	Attachment: Yes
Full Name: Susan Jacobs		Organisation: Ngā Ringatoi Auaha o Ahuriri / Creative Arts Napier
Should we continue to deliver our current council housing by increasing rates and borrowing, or should we shift Council's focus to retirement housing only and sell our social housing villages?		
No comments added		
Officer comments:		
If we shift to a focus on retirement housing, how can Council deliver this in an effective way?		
No comments added		
Officer comments:		
Building up our community resilience		
No comments added		
Officer comments:		
A new approach to managing Council's investments		
No comments added		
Officer comments:		
Reviewing our fees and charges		
No comments added		
Officer comments:		
A change to how we fund some tourist facilities		
No comments added		
Officer comments:		
Napier City Council office accommodation		
No comments added		
Officer comments:		
Additional comments		
No comments added		
Additional officer comments		
<p>Service Agreements are a three-year contract with specific organisations that deliver unique services to the Napier Community. Currently we have nine active agreements, with Creative Arts Napier (CAN) being one of them.</p> <p>Officers started a funding review in 2021 and hope to have this complete and most recommendations implemented by the end of 2024 (some will take place after 1 July). It was decided to rollover the current service agreements for one year to allow staff the time to fully review our current agreements and work through the recommendations from the review.</p>		

Officers acknowledge that CAN did not receive notification of the decision to rollover current agreements as when the letter was sent in January, it went to an individual who had left the organisation. Notification has since been delivered to CAN, and both our Community Connector and our Arts, Culture and Heritage manager will meet with CAN to discuss any potential changes to the current service agreement terms when the review is complete.

In relation to the rent related request, CAN occupies the Council owned building at 16 Byron Street pursuant to a lease which commenced 8.12.2014.

As per the conditions of the lease, rent is charged to CAN at 50% of market rent. The annual rent of \$16,740 therefore represents 50% of Market Rent. The discount recognises CAN as a community organisation and the community benefit obtained from their use of the building.

Council as building owner is responsible for external maintenance and renewals, and compliance. The rent assists in offsetting these ratepayer costs.

Managements recommendation is that the rent should continue to be charged but if extreme financial hardship is demonstrated then consideration should be given to increasing the service agreement funding. It is appreciated that there is a circularity between the rent received and the service agreement funding, however this is a more transparent method of recording the financial arrangements.

Attachment:

Submission to the NCC 3-Year Plan

The Board of Ngā Ringatoi Auaha o Ahuriri/ Creative Arts Napier was advised in a letter from the Community Strategies Manager this year that NCC had engaged an external contractor in 2021 to undertake a Grants Review. The Review is to determine how the various grants funding was meeting the following outcomes:

- Assist community organisations to meet the needs of local communities;
- Contribute to the delivery of the Council's community outcomes through partnerships with community groups; and
- Support capacity building in the community.

In view of this process, Community Strategies was proposing that the 3-Year Service Agreement expiring June 30 of this year, be rolled over for 12 months as of 1 July 2024. Further to that, the letter noted that "we will be in contact again after 30 June 2024 with updates on the recommendations that we will be implementing and when these will take place".

We have had no contact with this contractor.

We wish to speak to the Council's LTP. In particular, we want to briefly address the achievements of CAN, particularly in light of its severe constraints.

CAN is operating on shoestring level of staffing - 2.6 FTEs - who are being paid well below market rates. This level of staffing and pay rates is due to the funding level of NCC's Service Agreement. If you read one of the 2023 reports to the Council on the achievements of CAN, you would be excused for wondering how such comprehensive results were achieved. They are the result of the Manager, appointed at the end of 2022, her very small cadre of part-time staff, and a wonderful group of volunteers (the latter provide 1.0 FTE staffing).

However, it should come as no surprise that such a small level of staffing and the need for heavy reliance on volunteers has proved unsustainable. Council should also appreciate that employees need to be paid the living wage, rather than the minimum, and that staff should also be paid at market rates commensurate with their job requirements, and their qualifications, experience and performance.

To those ends, in recent months, the CAN Board has made small steps towards moving staff towards more appropriate remuneration levels, and is committed to continuing that process in 2024. To be able to more appropriately remunerate staff and make some small increases in FTE staffing, CAN requires a greater level of funding.

We note that the Council's service grant to CAN is \$76,000 per annum, and the rent charged by the Council for the use of the CAN site, is \$16,740. The calculated cost of moving CAN's staffing FTEs and remuneration to appropriate levels for the 2024-25 year is approximately \$41,000. Therefore, given that NCC intends to roll-over its service agreement funding of CAN for 2024-25, the Board of CAN requests that for the coming financial year, the Council waives the annual rent of \$16,740 it charges CAN.

Dr Susan Jacobs, MNZM
Chair, Ngā Ringatoi Auaha o Ahuriri
Creative Arts Napier

Tania Wright
Manager, Ngā Ringatoi Auaha o Ahuriri
Creative Arts Napier