



NAPIER
CITY COUNCIL

Te Kaunihera o Ahuriri

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CORPORATE & PERFORMANCE COMMITTEE

Open Agenda

Meeting Date: Wednesday 4 March 2026

Time: 9.30am

Venue: Breakout Room 2
War Memorial Centre
Marine Parade
Napier

Livestreamed via Council's YouTube Channel

Committee Members **Chair:** Deputy Mayor Crown
Members: Mayor McGrath, Councillors Brownlie (Deputy Chair),
Chrystal, Isaac-Sharland, Lawrence, Mawson, Morley, Price,
Raihanian, Simpson and Taylor
Ngā Mānukanuka o te Iwi Representatives (2) *(To be appointed)*

Officer Responsible *Executive Director Corporate & Commercial Services Deputy /
Chief Executive*

Administration Governance Team

Next Corporate and Performance Committee Meeting
Thursday 14 May 2026

2025-2028 - TERMS OF REFERENCE – CORPORATE AND PERFORMANCE COMMITTEE

<i>Chairperson</i>	<i>Deputy Mayor Crown</i>
<i>Deputy Chairperson</i>	<i>Councillor Brownlie</i>
<i>Membership</i>	<i>Mayor and Councillors (12)</i> <i>Ngā Mānukanuka o te Iwi Representatives (2)</i>
<i>Quorum</i>	<i>7</i>
<i>Meeting frequency</i>	<i>At least 6 weekly (or as required)</i>
<i>Officer Responsible</i>	<i>Executive Director Corporate and Commercial Services /</i> <i>Deputy Chief Executive</i>

Purpose

To provide governance oversight of the Council's corporate and commercial activities; monitor the Council's financial position, including both financial and non-financial performance against the Long Term Plan and Annual Plan. Oversees Council's interests in any Council Controlled Organisations (CCOs), Council Controlled Trading Organisations (CCTOs), Council Organisations (COs) and subsidiaries.

The committee oversees finance, performance, CCTO investments, commercialisation of council's business and tourism facilities, economic development and events, and property.

Delegated Powers to Act

To exercise and perform Council's functions, powers and duties within its area of responsibility, excluding those matters reserved to Council by law or by resolution of Council, specifically including the following:

1. To monitor the overall financial position of Council and its quarterly performance against the Annual Plan and Long Term Plan.
2. To monitor the quarterly performance of Council in terms of the organisational targets set in the Long Term Plan and Annual Plan – both financial and non-financial. Note, this excludes regulatory performance which is considered by the Delivery and Regulatory Performance Committee.
3. To adopt or amend policies or strategies related to the Committee's area of responsibility, provided the new or amended policy does not conflict with an existing policy or strategy.
4. To provide governance to Ahuriri Investment Limited (CCTO).
5. To consider matters relating to CCTOs, CCOs and COs, not reserved to Council, including to monitoring the overall performance of CCTO's.
6. Provide governance to Council's property operations and consider related policy.
7. To make decisions on the sale and purchase of land.
8. To receive updates relating to the work to commercialise business and tourism facilities including their future operating models, not reserved to Council, including to monitor the performance of these. Facilities include Kennedy Park Resort, Ocean Spa, National Aquarium of New Zealand, I-SITE, Par2. To consider community feedback on resident satisfaction and monitor community well-being.

9. To consider reports from sub-committees including Community Initiatives, and 3 Year Partnership Fund, and the People, Arts and Community Panel.
10. To receive quarterly reports on tenders let within CE delegation.
11. To receive any reports from regional bodies on economic development except for funding requests.
12. To receive half yearly updates from the Independent Chair of the Audit and Risk Committee.
13. To resolve any other matters which fall outside the area of responsibility of all Standing Committees, but where the Mayor in consultation with the Chief Executive considers it desirable that the matter is considered by a Standing Committee in the first instance.

Power to Recommend

The Committee may recommend to Council and/or any standing committee as it deems appropriate.

The Committee may recommend to Council and/or the Chief Executive any changes to the funding or rating system for the City, any variation to budgets that are outside the delegated powers of officers and the approval of Statements of Intent for CCTOs, CCOs and COs each year.

To bring to the attention of Council and/or the Chief Executive any matters that the Committee believes are of relevance to the consideration of the financial performance or the delivery of strategic outcomes of Council.

The Committee must make a recommendation to Council or the Chief Executive if the decision considered appropriate is not consistent with, or is contrary to any policy (including the Annual Plan or Long Term Plan) established by the Council.

ORDER OF BUSINESS

Karakia

Apologies

Nil

Conflicts of interest

Public forum

Nil

Announcements by the Mayor

Announcements by the Chairperson including notification of minor matters not on the agenda

Note: re minor matters only - refer LGOIMA s46A(7A) and Standing Orders s9.13

A meeting may discuss an item that is not on the agenda only if it is a minor matter relating to the general business of the meeting and the Chairperson explains at the beginning of the public part of the meeting that the item will be discussed. However, the meeting may not make a resolution, decision or recommendation about the item, except to refer it to a subsequent meeting for further discussion.

Announcements by the management

Confirmation of minutes

Nil

Agenda items

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AGENDA ITEMS

1. NAPIER SOCIAL MONITOR REPORT 2025

<i>Type of Report:</i>	Information
<i>Legal Reference:</i>	N/A
<i>Document ID:</i>	1892452
<i>Reporting Officer/s & Unit:</i>	Michele Grigg, Principal Policy Analyst Margot Wilson, Community Resilience Manager

1.0 Executive Summary - Te Kaupapa me te Whakarāpopototanga:

- 1.1 The purpose of this report is to provide Council with an overview of findings from the 2025 Napier Social Monitor survey.
- 1.2 The Social Monitor provides an annual, evidence-based snapshot of community perceptions across a range of social indicators. The 2025 survey collected 446 responses, with results statistically weighted to represent Napier's adult population.
- 1.3 Overall perceptions of life in Napier show continued recovery from post-cyclone lows. Key improvements include neighbourhood perceptions, community resilience, and some safety measures. However, some challenges persist: emergency preparedness behaviours have declined, mental wellbeing remains moderate with higher distress among vulnerable groups, and diversity and accessibility measures show minimal change.
- 1.4 The findings highlight the interconnected nature of several measures, reinforcing the need for integrated approaches across Council strategies. The survey findings will inform Council and stakeholder work programmes, including for the Social and Policy Team, Safer Napier Strategic Group, and community networks.

2.0 Recommendations - Ngā Tūtohunga

That The Corporate and Performance Committee:

- a. **Receives** the report titled Napier Social Monitor Report 2025 dated 04 March 2026.
- b. **Receives** the Social Monitor Report 2025, prepared by SIL Research.
- c. **Notes** the information collected in the Social Monitor informs Council and stakeholder work programmes.

3.0 Background - Ngā Tuāpapa:

- 3.1 A Social Monitor survey is undertaken annually by SIL Research. It provides Napier City Council (NCC) with a snapshot of key social indicators for Napier. This report presents findings from the 2025 Social Monitor and the implications for NCC.

- 3.2 The purpose of the Social Monitor is to measure social and community indicators to help inform the development of NCC policies and initiatives, and support ongoing monitoring.
- 3.3 Questions cover community safety, diversity, accessibility, quality of life, social connection, environment and climate change, community resilience, and emergency preparedness. The survey is modified as and when required (eg post-Cyclone), while also retaining a level of continuity.
- 3.4 Data was collected from 25 August to 13 October 2025 using a number of collection methods. Proportional representation of responses was sought by age, gender and ethnicity. A total of 446 responses was achieved for the analysis. Results were statistically weighted against Napier’s 2023 Census population. The report (**Attachment 1**) presents findings over time for Napier and compares our findings to other regional and national surveys wherever possible. It also explains how significant differences within subgroups are presented in the tables.
- 3.5 Findings are compared to previous Social Monitors, and where relevant to other local and national surveys.

4.0 Discussion - Ngā Whakamārama:

4.1 High level findings from the 2025 Social Monitor are presented in the following table.

Topic	2025 Findings	Trend over time*
Life in Napier	68% of residents rate their life in Napier as good or very good, continuing a steady rise from the lows recorded in 2023.	Little change
Safety	Perceptions of safety show further signs of improvement with feelings of safety during the day and at home alone at night having the greatest improvements. Experiences of crime continue to affect perceptions of safety.	Overall – no change CBD day/night – no change Out at night – no change Daytime – increasing Night at home – increasing
Diversity	Most residents agree with at least one measure of diversity and inclusion, though fewer agree with all measures. Feelings of acceptance vary across demographic groups.	No change
Social connections	The majority of residents report having friends or whānau to rely on, but levels of connection are lower among younger residents, Māori, and those with poorer overall life perceptions. The average social connections agreement score remains unchanged.	No change

Topic	2025 Findings	Trend over time*
Community mental wellbeing	Overall mental wellbeing indicates moderate levels of distress across the community but with no significant change since last year. Higher distress is evident among Māori, younger residents, renters, and those feeling unsafe or less socially connected.	No change
Neighbourhood	Most residents view their neighbourhood as a good place to live, with many saying their neighbourhood has everything they need. Levels have largely recovered following post-cyclone declines.	Increasing
Accessibility	The average accessibility agreement score remains unchanged. Concerns remain about disability access and inclusivity, particularly among those with lower perceptions of safety and acceptance.	No change
Community resilience	Community resilience and confidence continue to improve following Cyclone Gabrielle, supported by improvements in neighbourhood perceptions.	Increasing
Emergency preparedness	Preparedness levels remain moderately high overall; however, fewer residents report undertaking all five practical preparedness actions compared with 2024, indicating a decline in readiness.	Decreasing
Climate change	Concern about climate change impacts for Napier declined. Personal engagement with environment-related activities remained moderate overall.	Decreasing

* Statistically significant trend only.

- 4.2 Overall perceptions of life in Napier remain broadly stable in 2025, with continued variation across wards and demographic groups, particularly for Māori and younger residents.
- 4.3 Some community safety settings continue to have low levels of perceived safety and work continues in building community connections and resilience (through Council's Neighbourhood Support Programme, Community Strategies, and Safer Napier actions) as well as building on the work of Āwhina Tāngata/Napier Assist with Police support in the CBD.
- 4.4 Community resilience and neighbourhood perceptions show signs of recovery following Cyclone Gabrielle; however, there is a disconnect here with emergency preparedness behaviours declining since 2024, indicating a potential risk area for future resilience. Council is continuing to work to increase community connections and improve resilience through preparing community-led hubs, as well as emergency preparedness for older

people and for people with disabilities. Community hubs continue to be rolled out across our communities.

- 4.5 Mental wellbeing, safety, social connection, and accessibility continue to be closely interrelated, with poorer outcomes clustering among more vulnerable groups, reinforcing the importance of integrated approaches across Council strategies.
- 4.6 The diversity and inclusion measures are showing minimal signs of change and some perception ratings are low. Whiria Ahuriri – Napier’s Multicultural Strategy (should this be adopted by Council) provides an opportunity to develop an implementation plan to improve community perceptions.

5.0 Options - He kōwhiringa anō:

- 5.1 No options.

6.0 Next Steps - Te Koke

- 6.1 The 2025 Napier Social Monitor Report will be shared with:
- Council directorates to inform work plans and interaction with stakeholder groups, including the Social and Policy Team, the Community Resilience Team, The Age Friendly Napier Steering Group, the Napier Disability Advisory Group, The Napier Youth Council and the Whiria Ahuriri – Napier’s Multicultural Strategy Advisory Group (should this Strategy be adopted).
 - The Safer Napier Strategic Group, which includes representatives from agencies including Te Whatu Ora Health New Zealand, Ministry of Social Development, New Zealand Police, Hawke’s Bay Civil Defence and Emergency Management, ACC, Te Puni Kōkiri, Kāinga Ora, and a number of organisations who have a focus on community safety.
 - Napier Neighbourhood Support to support connecting neighbours and communities.
 - Council’s Community Network, which includes social service organisations and government agencies.
 - Residents via Council’s [website](#).

7.0 Attachments

- 1 [↓](#) 2025 Napier Social Monitor Report Doc Id: 1896673

Summary of Considerations - *Tuhinga Whakarāpopoto*:

This paper provides Council with an evidence-based overview of community perceptions, experiences, and trends for a range of social indicators, as captured through the Social Monitor survey 2025.

Fit with purpose of Local Government - *Ngā aronga tā te Kaunihera- ā-rohe kōrero*

Council is required to give effect to the purpose of local government as set out in Section 10 of the Local Government Act 2002. That purpose (at the time of writing) is to enable democratic local decision-making and action by and on behalf of communities, and to promote the social, economic, environmental and cultural wellbeing of communities in the present and for the future.

Note however that the Government is proposing to remove reference to community wellbeing from the statutory purpose of local government. This is expected to become law in the next few months. The proposed revised purpose of local government under the Local Government (Systems Improvements) Amendment Bill is:

- a. To enable democratic local decision-making and action by, and on behalf of, communities; (*as per the LGA 2002*) and
- b. To meet the current and future needs of communities for good-quality, cost-effective, and local
 - i. infrastructure
 - ii. public services; and
 - iii. performance of regulatory functions; and
- c. To support local economic growth and development by fulfilling the purpose set out in paragraph (b).

The Social Monitor supports the current and proposed future purpose of local government by contributing an evidence-based understanding of residents' experiences, perceptions, and priorities to inform current and future needs, across key dimensions of life in the community. This information contributes to the range of evidence required by Council to make informed decisions. It also ensures integration of another source of community information into strategic planning, policy development, and the design of programmes and initiatives.

Māori Impact Statement - *He kōrero whaitake tā te māori kōrero*:

Just over nine percent (9.4%) of the total sample of respondents identified as Māori (compared to a population proportion of 19.6%). The final survey dataset was statistically weighted to increase accuracy of the reported results, by more closely reflecting Napier's population for key demographic groups (age, gender, ethnicity and ward) for adults 18+ years. This means Māori perspectives are included in proportions aligned with the city's adult population.

However, the report notes that findings for smaller sub-groups are subject to higher margins of error. Overall, the level of Māori participation enables indicative analysis, but results should be interpreted with caution.

Climate Change - *Te Huringa o te āhuarangi*

This decision does not have an impact on:

-
- Greenhouse gas emissions (from council operations, community activities, or associated infrastructure),
 - Napier's adaptation to a changing climate (e.g. flooding, sea level rise, coastal erosion, inundation, drought, heatwaves),
 - Or is it itself likely to be impacted by these climate-related risks.

This is a monitoring report, which in itself has no climate-related implications. It does however, collect community attitudes towards climate change, and measures levels of emergency preparedness. The report indicates that climate change remains relevant to Napier residents, but secondary to concerns about cost-of-living pressures.

Around 14% of respondents identified climate change as one of the most important issues facing New Zealand.

The report also presents information on levels of emergency preparedness. Although these remain moderately high, there is evidence of decline since 2024. Twenty-six percent of respondents report implementing all five practical preparedness actions (water and food storage, alternative means of cooking, emergency kit/bag, emergency plan), compared to 37% the previous year.

LTP/ Annual Plan/ Financial Strategy/ Infrastructure Strategy - *Te Pae Tawhiti/ ā-tau / ā- Taunaki Ahumoni /ā- Taunaki Hanganga*

Indicators measured through the Social Monitor support monitoring progress against Council's Strategic Priorities, particularly:

- A resilient city – the ability of Napier to thrive and withstand impacts, knocks and shocks (measures: climate change, emergency preparedness, community resilience, social connection, and community mental wellbeing)
- Spaces and places for all (measures: community safety, diversity and inclusion, social connection, neighbourhoods, and accessibility).

A community safety performance measure within the 2024-2027 Long Term Plan is informed by data collected through the Social Monitor.

Financial considerations - *Whai whakaaro Ahumoni:*

The survey informs budget and funding decisions relating Community Resilience Work Programme Action Plans.

Significance and Engagement - *Ko te Hiranga me te Hiwaia o te whakaaro:*

This report has been assessed as being of low significance under the Council's Significance and Engagement Policy.

Consultation (internal/external) - *Ngā Uiuinga (Ki te Kaunihera /ki ngā tāngata katoa)*

Social Monitor findings will be shared internally and externally with a number of stakeholder groups, as described earlier.

Risks: Legal/ Health and Safety etc. - *Whaktūpato Ture/ Hauora me te Haumarū*

No risks identified.



Napier
City Council
2025 Social Monitor
| SIL Research

October 2025

Contact: Dr Virgil Troy 06 834 1996 or virgiltroy@silresearch.co.nz

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EXECUTIVE SUMMARY

The purpose of this research was to continue measuring residents' perceptions of social wellbeing in Napier, and to inform the Council's policies and initiatives that enhance local communities.

Research was undertaken between 25 August and 13 October 2025. Multiple data collection methods were utilised to ensure residents were well-represented (including telephone interviews, postal and online surveys). A total of n=446 responses were used in the final analysis.

Key headlines:

- Most residents remain positive about life in Napier – despite uncertainty over quality of life improvements
- Greater sense of recovery and resilience since Cyclone Gabrielle, indicating further return to normality
- Indications of reduced emergency preparedness, suggesting more complacency
- Improved perceptions of safety, with reduced fear of crime – although many still feel this impacts them strongly
- Positive perceptions of local neighbourhoods – though some feel less connected or accepted
- Signs that openness to diversity is slipping, with fewer residents believing different lifestyles make Napier a better place
- Declining concerns about climate change impacts in Napier – though residents with greater concern are more actively prepared
- Evidence that some residents (e.g. Napier Central ward) and social segments experience lower wellbeing and weaker community outcomes

The main findings were as follows:

Life in Napier

- 2025 saw Napier residents largely recovered from the extreme weather events of 2023 (particularly Cyclone Gabrielle), despite feeling increasing pressures from rising costs of living and other local or nationwide concerns impacting on the living experience in Napier.
- Most Napier residents remained positive about their life in the city, with evidence of clear recovery since Cyclone Gabrielle in 2023 – despite some residual doubts over improvements in quality of life.
- Overall, 2-in-3 respondents (68%) expressed positive sentiments about their life in Napier - consistent with 2024 (66%) and returning to pre-cyclone levels recorded in 2022 (70%) and earlier.
- In addition, the retention index (measuring intentions to remain living in Napier) was similarly steady, with 2-in-3 residents (67%) indicating they were likely to stay over the next five years. This remains slightly above post-cyclone levels (62% in September 2023) but below the longer-term trend seen prior to 2019.
- However, these signs of positivity have not yet translated into an increased sense of improved quality of life among residents. In this

context, just 1-in-4 (23%) felt their quality of life had improved over the past 12 months, unchanged from 2023–2024 but still below pre-2023 levels (30% in 2022); 1-in-3 residents (35%) specifically disagreed. Consequently, the overall balance of quality of life perceptions (agree-to-disagree sentiments) improved slightly over the last three years but remained slightly negative (-12% points) - below the positive balance last measured in 2022 (+2% points).

- Nevertheless, the majority of residents now believed their community had recovered from the negative impacts of the cyclone (62%) – notably more than in 2024 (49%) and well above the post-cyclone measures of 2023 (41%) – indicating a positive sense of resilience and return to normality.
- Taking all relevant measures into account, the 2025 Social Index score remained in the ‘good’ range at 56.0, consistent with 2023–2024 but still below pre-2023 levels. Scores were lower among Napier Central residents (50.6), younger residents (18–39 years) (49.8), and those with poor perceptions of life overall (31.8), while older residents (65+) scored highest (63.5).
- Differences across Napier wards remained minimal since 2022, though perceptions were typically higher in Taradale and lower in Napier Central. Younger residents (18–39 years) were less likely than older residents to rate their life positively and were also less likely to intend staying in Napier over the next five years (25% considering leaving).
- Positive perceptions of life in Napier were closely linked with a range of social and personal wellbeing factors – particularly perceived safety, social connectedness, mental wellbeing, physical health, neighbourhood pride, and feeling accepted in the community.

Safety perceptions

- Safety remained an important factor in the experiences and perceptions of respondents- with a continuing impact on other measures (especially the overall quality of life in Napier). However, 2025 results overall showed stronger safety confidence, reduced fear of crime, and improving perceptions across most groups and wards.
- Perceptions of overall safety improved again in 2025, maintaining recovery from post-cyclone lows: 3-in-5 residents (60%) felt safe overall, similar to 2024 (56%) and up from 52% in 2023 – and once again returning to 2022 levels (62%). Feelings of being ‘less safe’ dropped to a record low (28%), while more residents felt ‘more safe’ (8%, up from 4% in 2024).
- Feeling safe during the day, and at home alone at night (new peak of 79%), were highest rated overall and saw the greatest improvements since 2024. While night-time safety remained lower, there were some signs of improvement over the last two years (37% out at night, 33% in the CBD).
- Reported crime victimisation (for self or others in the household) fell to 22%, continuing a steady decline since 2021, though remained highest among younger residents (34%).
- Relatedly, reported fear of crime in 2025 declined again, with 1-in-6 residents now reporting no impact at all (16%, significantly more than 8% in 2024); 30% reported a weak impact; and 54% reported a medium to strong impact (59% in 2024). However, such fears remained higher for those who had experienced crime (42% strong impact) or didn’t feel safe; and also for those with disability access concerns (46% strong impact), not feeling accepted in their community (56%), and low social connections (35%).

Social connections, neighbourhood, resilience and diversity

- Residents continued to see Napier as a place with strong social connections and generally positive neighbourhoods – albeit somewhat less in some respects than the peaks measured during the post-cyclone period of 2023.
- Perceptions of diversity and inclusion remained stable in 2025, though below earlier peaks. Two in three residents (68%) felt accepted by their community, and 63% said it was easy to be themselves in Napier – both steady since 2024 but lower than pre-2023 levels (78% and 68%, respectively).
- Community tolerance held at 56%, with acceptance generally higher among older residents but lower in Napier Central, among younger adults, Māori, and those with poor health, disability concerns, or low social connections. Social connections remained high overall (72% average), though down slightly from 2023 (78%). ‘Knowing neighbours’ declined to 72% (from 79% in 2024 and 82% in 2023), while community care (62%) and having people to rely on (83%) were stable.
- Neighbourhood perceptions improved further: 80% felt their neighbourhood is a good place to live (76% in 2024), 67% said it has everything needed (up from 55% in 2023), and 63% expressed pride (59% in 2024) – returning to pre-cyclone levels. Positive neighbourhood sentiment was lower in Napier Central and among younger, less connected, or less healthy residents.
- However, there were signs that openness to diversity was slipping – with just 2-in-5 (42%) now believing that diversity of different lifestyles and cultures makes Napier a better place to live (45% in 2024, but down from 53% in 2022). 1-in-5 (20%) felt this made Napier worse (up from 9% in 2023). In addition, almost half (44%) of respondents reported themselves or someone else experiencing prejudice or

intolerance – down slightly from 49% in 2022; 15% had personally experienced this themselves in the last 3 months, mainly as a result of their ethnicity.

- Taking these findings together, the community resilience index rose to 74.6 (out of 100), its highest level since the cyclone (68.6, when first measured), driven by stronger perceptions of recovery (62%, 49% in 2024) and community cooperation (79%, 72% in 2024). However, resilience levels remained lower among residents with poor wellbeing, low connection, or disability concerns.

Wellbeing

- Following the notable spike in mental distress immediately following Cyclone Gabrielle, the community mental wellbeing index remained lower, but rose slightly from 2024 (10.4) to 11.0 in 2025, suggesting a minor increase. This remains close to pre-cyclone levels and the change was not statistically significant.
- The index reflected a moderate level of community distress overall, with one-third of residents at low (31%), moderate (33%), and high (36%) distress levels respectively. Higher distress was more common among younger residents (especially 18–39), Māori, renters, Napier Central residents, and those with poor perceptions of life in Napier, low social connections, or limited community acceptance.
- Contributing to the index, around two-thirds (63%) of residents agreed with at least one wellbeing attribute, with 1-in-10 (12%) agreeing with all four (indicating higher levels of distress). Feelings of low mood (40%) and loneliness (37%) increased slightly from 2024 (31% and 30% respectively).
- Personal health perceptions remained positive and stable: 70% rated their health as ‘good’ overall (including 23% ‘very good’), with only 8% indicating their health was ‘poor’.

- Health outcomes were strongest in Ahuriri (79%) and among younger adults (78%), and lowest in Napier Central (around 60%) and among those with poorer life perceptions (38%). Links between wellbeing, safety, social connection, and acceptance remained evident, highlighting their combined influence on residents' overall quality of life.

Accessibility

- Accessibility perceptions in Napier remained mixed but generally stable in 2025. Nevertheless, accessibility around Napier remains a relevant consideration for a notable proportion of residents.
- Overall, 78% of residents agreed with at least one accessibility attribute, while one in four (27%) agreed with all three. The average agreement score (53%) was unchanged from 2024 but continued a gradual downward trend since 2019 (63%).
- Most residents found Napier easy to get around (63%) and felt local facilities were accessible (58%), though only 2-in-5 (39%) consistently considered Napier a disability-friendly city (with a high degree of uncertainty for others).
- Positive accessibility perceptions were lowest in Napier Central, among younger residents, those in poor/fair health, and residents with negative views of life in Napier or low feelings of acceptance.
- Residents with disability concerns reported much lower agreement across all the accessibility measures – just 1-in-3 agreed that facilities were easily accessible (31%) and/or that Napier is easy to get around (38%). Car access and convenient road networks were cited as key enablers, while limited public transport, weak cycling/walking infrastructure, and mobility barriers remained common frustrations.

Emergency preparedness

- Two years on from Cyclone Gabrielle, emergency preparedness remains moderately high but with evidence of reduced preparation.
- At least partial preparedness remained high (95% reporting at least one action) but declined across most specific areas, with just 1-in-4 (26%) indicating all five actions (an average of 3.1, down from 3.6 in 2024).
- Having food stores for 3 days (82%) and electricity-free cooking supplies (82%) remained the most common preparations (down from 88% and 89% in 2024), while emergency getaway kits (42%) were least common and showed the sharpest decline since 2024 (56%). Just 3-in-5 (58%) reported having an emergency plan (67% in 2024).
- Preparedness was lower among younger residents, renters, Napier Central residents, and those with lower social connections or higher mental distress, particularly for water storage and emergency plans.
- Satisfaction with Civil Defence delivery improved to 36% (up from 25% in 2024) but remained below pre-cyclone levels (47% in 2022), with lower confidence among residents with disability concerns (20%) or low community resilience (15%).

Environment and climate change

- Concern about climate change impacts in Napier declined for the second consecutive year to 44% (from 49% in 2024 and 59% in 2023), with 22% 'very concerned'. Females remained more likely than males to express concern.
- Flooding, heavy rainfall and storm events continued to be viewed as the most likely local impacts (41%), followed by rising sea levels (17%) and coastal erosion (11%).
- Personal engagement with environment-related activities remained moderate overall in 2025. Almost all residents (95%) reported at least

partial engagement (at least one environmental action) in the past year, averaging 4.6 of 8 activities. 1-in-4 (25%) stated seven or eight actions (similar to 2023 and 2022). Recycling (87%), using reusable products (74%) and reducing energy use (68%) remained most common.

- Engagement and concern were closely linked: those more concerned about climate change reported broader engagement (5.0 activities on average, 31% engaged in 7-8 actions) and higher awareness of environmental risks, while those less concerned were more uncertain and less active overall (4.0 activities on average, 21% engaged in 7-8 actions).

Vulnerable communities

- Across the 2025 results, several more vulnerable or minority groups in Napier continued to experience lower wellbeing and weaker community outcomes. Residents with high mental distress, disability access concerns, or low social connections consistently reported poorer quality of life, lower perceptions of safety, reduced sense of acceptance and belonging, and weaker neighbourhood satisfaction. These groups were also less likely to feel Napier is a disability-friendly city, to participate in emergency preparedness, or to believe everyone has a fair chance at a good life. Together, these findings highlight ongoing inequalities in social inclusion, accessibility, and resilience that warrant focused Council attention to ensure all residents can fully participate in and benefit from Napier's recovery and community development efforts.

Overall, Napier residents show a steady recovery in wellbeing, safety, and community sentiment following the disruption of Cyclone Gabrielle - yet underlying disparities persist. Sustaining improvements in safety and neighbourhood satisfaction will require continued investment in safer, more connected local environments, with targeted support for younger residents, Māori, renters, and those in Napier Central who report lower wellbeing and connection. Strengthening social cohesion, inclusion, and disability accessibility should remain priorities to enhance acceptance and equity across communities.

Ongoing communication and responsiveness from Council - particularly around infrastructure maintenance, housing, and local health services - are essential to address residents' quality-of-life concerns. Continued focus on emergency preparedness, community resilience, and climate adaptation planning is also recommended to maintain confidence in local recovery and readiness - the lessons learned from Cyclone Gabrielle should not be forgotten or diminished. Finally, fostering visible environmental leadership and expanding engagement opportunities could help rebuild trust, participation, and shared responsibility for Napier's long-term social and environmental wellbeing.



METHODOLOGY

RESEARCH GOAL AND PROJECT SPECIFICS

As a part of their biennial work programme, Napier City Council (NCC) has commissioned a Social Monitor survey since 1998. Since 2019, the Social Monitor survey has been conducted every year by SIL Research, an independent market research company. The aim of this research is to continue measuring residents' perceptions of social wellbeing in Napier, and to inform Council policies and initiatives that enhance local communities.

In 2019, SIL Research, together with NCC, developed a revised Social Monitor questionnaire based on previous work conducted for the Council. With further modifications, this survey was then repeated in subsequent years.

Following revisions made in 2023 (particularly in light of Cyclone Gabrielle), the 2025 questionnaire continued to ask more in-depth questions about safety, diversity, equity, social connections, climate change, community resilience and emergency preparedness.

The questionnaire was tested prior to full-scale data collection to ensure it was fit for purpose.

SIL used a multi-layered sampling technique to ensure a proportional spread of respondents from each of Napier's electoral wards, by age, gender, and ethnicity distribution.

DATA COLLECTION

Fieldwork was conducted between 25 August and 13 October 2025.

Multiple data collection methods were utilised to ensure residents were well-represented. The mixed-methods approach included:

- (1) Postal survey. A total of 1000 survey forms were delivered to randomly selected Napier households;
- (2) Telephone survey. Respondents were randomly selected from the publicly available telephone directories within each ward;
- (3) Social media (available via SIL Research social media platforms, such as Facebook). The invitation advertisement was randomly promoted to Napier residents;

A total of n=446 surveys were used in the final analysis.

DATA ANALYSIS

Post-stratification (weighting) was applied to the full dataset to reflect Napier's ward, age, gender and ethnicity group proportions as determined by the Statistics New Zealand 2023 Census population benchmarks.

Note that, from the 2025 survey, ward classification was updated to reflect the new ward boundary definitions adopted for the 2025 local elections. This reduced the number of general wards from four to three. With the introduction of the three new general wards (in addition to the city-wide Te Whanga Māori ward), analysis by ward largely reflects geographic residence rather than electoral ward membership per se – as the survey does not specifically distinguish between membership in general wards versus Te Whanga ward. However, as the majority of survey respondents identify as non-Māori, most will be members of the general ward of the area in which they reside.

Table 1 Responses by ward

	Responses n= (%)	Population %
Ahuriri Ward	184 (41%)	34%
Napier Central Ward	138 (31%)	37%
Taradale Ward	124 (28%)	29%

Although the current ward boundaries did not exist prior to the 2025 survey, previous years' survey results have been re-analysed using these ward definitions to allow for general comparisons with current ward results.

SIL Research ensured quality control during the fieldwork period. Further checks included, but were not limited to, removal of incomplete responses and responses coming from outside Napier.

The resident segments or subsamples analysed in this report included both demographic identifiers and attitudinal or psychosocial classifications:

- Demographic measures:
 - Ward
 - Age and Gender
 - Ethnicity
 - Home ownership and Tenure
 - Income
- Attitudinal & psychosocial measures:
 - Overall rating of life in Napier
 - Quality of life
 - Likely residence in Napier in next five years (retention)
 - Perceptions of safety
 - Social connections
 - Mental wellbeing
 - Personal health
 - Feelings of acceptance in local community
 - Concerns about Napier as disability-friendly
 - Experiences of crime in the last 12 months.

During the analysis stage, Chi-square tests were used when comparing percentage results between segments in tables. The threshold for reporting any statistically significant differences was a p-value of 0.05. Where differences were outside this threshold (less than 95%), no comments were made; where differences were within this threshold, comments have been made within the context of their practical relevance to NCC.

Using Statistics New Zealand population projections for the NCC catchment area, in general, a sample size of n=446 across approximately 50,100 residents aged 18 years and over allows for a 95% confidence level +/- 4.6% where residents are split 50/50 on any given issue, and a 95% confidence level +/- 3.7% where residents are split 80/20. Results based on smaller subgroups, and differences between subgroups, are subject to higher margins of error.

NOTES ON REPORTING

Where relevant, the current 2025 findings are compared with the 2019-2024 Social Monitors, 2021 Community Safety Survey (March 2021), 2025 New Zealand Benchmarking survey, 2023 Post-Cyclone Community Wellbeing Survey, and 2020 Hawke's Bay Regional Council Climate Change survey.

New Zealand-wide anecdotal comparisons are indicated with the  icon, and provided (where applicable) using the following sources: Indicators Aotearoa New Zealand (Statistics New Zealand), 2024 Quality of Life Survey (a partnership between nine New Zealand Councils), the New Zealand Crime and Victim Survey (Ministry of Justice), 2025 Kantar Better Futures, 2025 Energy Efficiency and Conservation Authority Consumer Monitoring.

The survey included several question statements about life in Napier; each question was rated using a 1-5 Likert scale (e.g. 'Strongly disagree' to 'Strongly agree'). Respondents were also provided with a 'Don't know' option. 'Agree' percentages represent aggregated positive responses (ratings of 4-5).

Due to rounding, figures with percentages may not add to 100%. Reported percentages were calculated on actual results, not rounded values.

A reported significant difference implies that, within a given tested sample group or factor (e.g. age, ward, ethnicity, etc.), one or more subsample result is substantially different from other subsample results (e.g. younger vs. older respondents, one ward vs. another ward, etc.). Where results do vary within a sample group, this difference is noted in the report text, or shown in tables with font colour highlighting significantly lower or less positive (**red**) and significantly higher or more positive (**green**) percentages for ease of reading.

RESPONSES USED IN THE ANALYSIS

Table 2 Responses by age

	Frequency	Percent	Population %
18-39	38	8.5	31.6
40-64	135	30.3	42.2
65+	273	61.2	26.3
Total	446	100.0	100.0

Table 3 Responses by gender

	Frequency	Percent	Population %
Female	275	61.7	52.0
Male	169	37.9	47.8
Another gender	2	0.4	0.3
Total	446	100.0	100.0

Table 4 Responses by home ownership

	Frequency	Percent
Owned	349	78.3
Rented	66	14.8
Other	31	7.0
Total	446	100.0

Table 5 Responses by ethnicity

	Frequency	Percent*	Population %*
New Zealand/European	375	84.1	80.0
Māori	42	9.4	19.6
Other	29	6.5	11.8
Total	446	100.0	*Multichoice

*Respondents can select more than one ethnic group; therefore, Census ethnicity totals add to more than 100%. For survey analysis purposes, single allocation of ethnicity is prioritised by Māori, then 'Other', and then NZ European to ensure sufficient numbers of respondents are allocated to minority classifications for statistically robust comparisons.

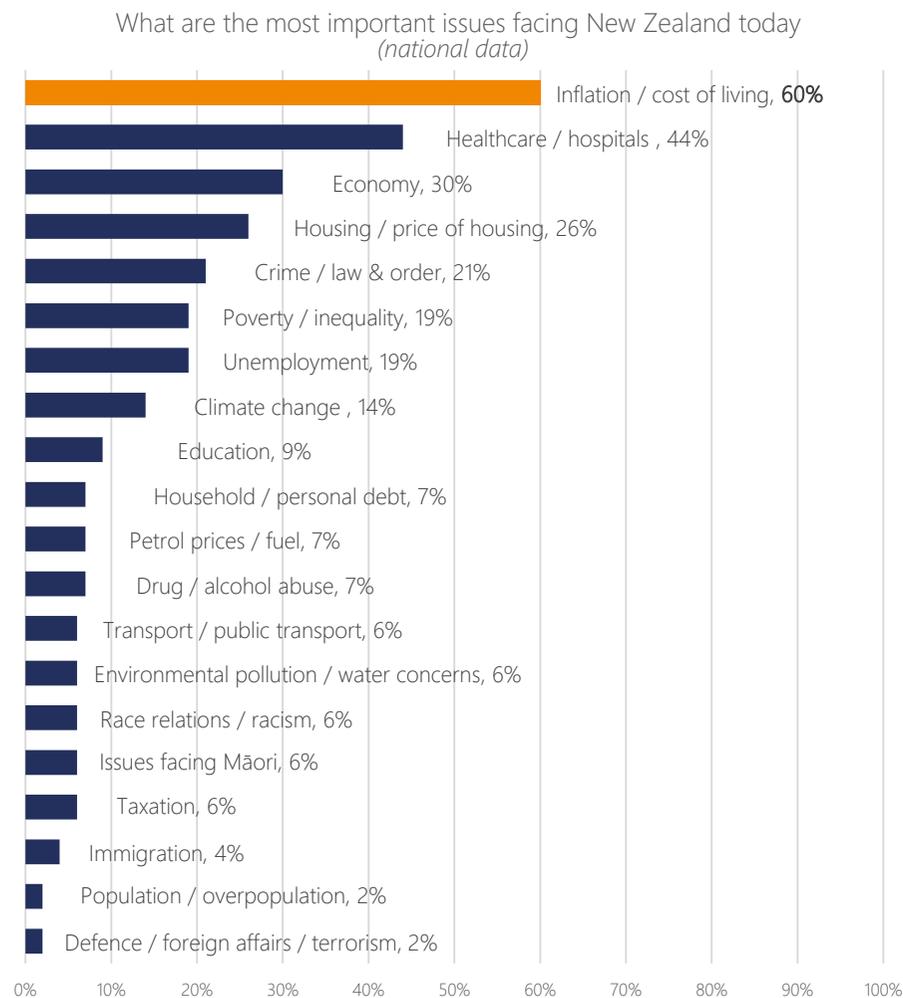
Table 6 Responses by aggregated time lived in Napier

	Frequency	Percent
Less than 10 years	84	18.8
More than 10 years	362	80.9
Total	446	100.0

Note: final dataset was statistically weighted to increase accuracy of the reported results. The results are representative of key demographic groups (age, gender, ethnicity and ward) for adults aged 18+. The target was based on 2023 New Zealand Census information.



LIFE IN NAPIER – environmental factors



- It is important to consider the impact of significant circumstances when evaluating satisfaction levels and ability of the Council to meet community needs in 2025.
- The cost of living in New Zealand continues to rise steadily, with increasing financial pressure on Napier residents. According to Ipsos, this consistently remains the most identified issue in recent years, with 3-in-5 New Zealanders in 2025 expressing concern about inflation and the cost of living. Almost 1-in-3 (30%) also raise concerns about the economy generally.
- While the Napier community has largely recovered from the extensive impacts of Cyclone Gabrielle in 2023, those events have shaped the practical, social and emotional responses of residents, communities and agencies over the last two years – with these experiences likely to remain top-of-mind for locals for the foreseeable future; particularly as larger infrastructure projects (e.g. bridge reconstruction, home restoration or relocation) reach conclusion.
- At least one-quarter of New Zealanders in 2025 were also concerned about salient community issues such as healthcare (44%), crime (21%) and housing / price of housing (26%) – with these concerns also felt locally throughout the Napier community.

Source: Ipsos New Zealand. (August 2025). Issues Monitor

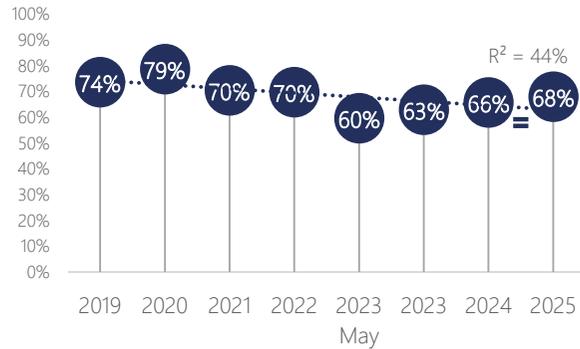
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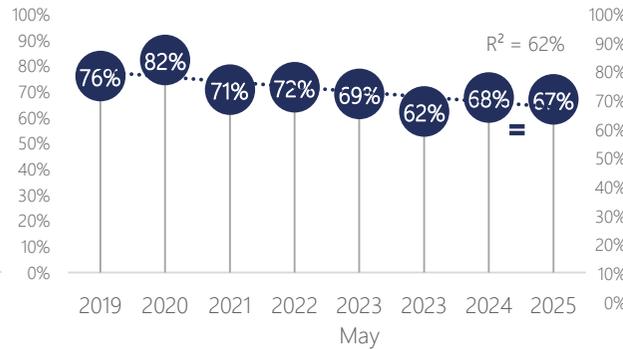
LIFE IN NAPIER – results over time

- Overall, 2025 results sustained the recovery in residents' perceptions of life in Napier following the disruptive events of 2023.
- 2-in-3 respondents (68%) in 2025 rated their life from 'good' to 'very good'. While consistent with 2024, this continued a steady rise from the historically low perceptions measured in both May 2023 (60%) and September 2023 (63%) (post-Cyclone Gabrielle), representing a return to pre-cyclone levels measured in 2022 and earlier.
- In this context, reported intentions to stay in Napier (67%) remained stable from 2024 and up slightly from September 2023 (62%), despite a general downward trend over the last six years.
- In addition, perceptions of improved life quality in the last 12 months remained on par with 2023 and 2024, with 1-in-4 (23%) indicating higher quality of life in 2025 – albeit remaining below pre-2023 levels.

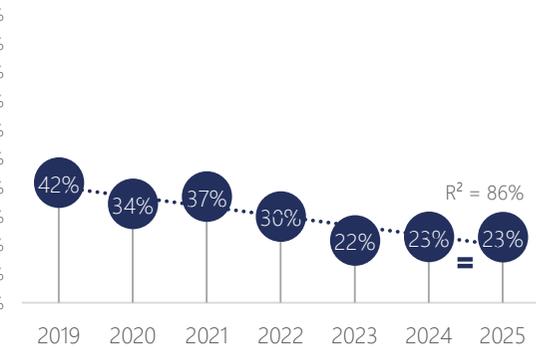
How would you rate your overall life in Napier (% 'good' or 'very good')



I see myself living in Napier for the next 5 years



In the last 12 months, my overall quality of life has improved



↓ Significant decrease ↑ Significant increase = No significant difference



In 2023, Indicators Aotearoa New Zealand reported, **79%** of New Zealanders aged 15+ rated their life satisfaction highly (March 2023).

In September 2021, the COVID-19 Health and Wellbeing Survey showed that **75%** of New Zealanders reported being satisfied with their life.



In 2024, larger Councils (e.g. Auckland, Wellington) reported **77%** quality of life, with **25%** of residents indicating their quality of life improved in the last 12 months, and 29% reporting decreased quality.



LIFE IN NAPIER – rating of life in Napier

- Overall, 2-in-3 respondents (68%) in 2025 expressed positive sentiments about their life in Napier – gradually returning to the 2022 overall figure, though the proportion of 'very good' responses remained consistently lower than 2022. The combined 'poor' and 'very poor' responses (10% in 2025) has remained at the same low level since 2022.
- Perceptions of life in Napier were influenced by various surveyed attributes; including ward of residence, demographic factors, perceptions of life quality, feelings of safety and acceptance, social connections, mental wellbeing, physical health, ease of being oneself in Napier, sense of neighbourhood pride, and experiences of crime.
- There was little year-on-year change across wards since 2022. However, perceptions remained typically higher in Taradale than Napier Central.
- Younger respondents (18-39) remained less likely to consider their life in Napier as 'good' or 'very good', compared to older respondents.
- While not significantly different in 2025, Māori were typically less likely to rate their life as good overall.
- Residents with lower social connections were less likely than those with moderate or high social connections to rate life as good overall (44%, 64%, 89%, respectively). This was also lower for those with poor/fair health (57%), experiences of crime (49%), or not feeling accepted in their community (34%).

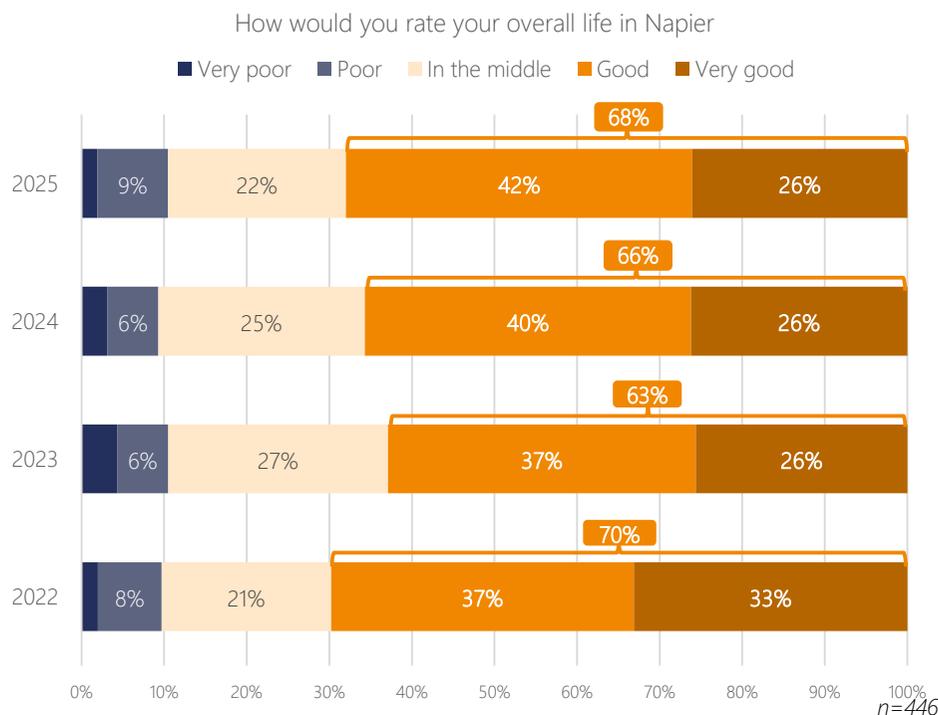


Table 7 Aggregated % 'good' and 'very good' responses

		2025	2024	2023	2022
Ward	Ahuriri	70%	68%	66%	72%
	Napier Central	60%	59%	55%	62%
	Taradale	76%	71%	69%	77%
Age	18-39	56%	41%	50%	48%
	40-64	69%	71%	61%	76%
	65+	81%	88%	81%	87%
Ethnicity	NZ European	71%	70%	69%	72%
	Māori	56%	44%	53%	66%
	Other	67%	72%	34%	61%



LIFE IN NAPIER – retention index

- The retention index remained positive in 2025, with 2-in-3 (67%) indicating they would likely stay in Napier in the next five years; 2-in-5 (43%) strongly agreed; just 17% disagreed with this.
- Feelings of general life satisfaction, quality of life, safety, social connection, mental wellbeing, neighbourhood acceptance and lack of crime were associated with greater willingness to remain in Napier.
- In 2025, retention likelihood varied by ward, age, and duration of residence.
- Younger respondents remained less likely to stay in Napier over the next 5 years, with 1-in-4 (25%) 18-39 year olds considering leaving in this period.
- These respondents exhibited a lower overall social index (46.1 in 2025 compared to the Napier average of 56.0). They remained less likely to report social connections (e.g. their community takes care of one another), their neighbourhood has everything they need or is a good place to live, felt less pride in their neighbourhood, less community tolerance or acceptance, and reported greater distress as indicated by the mental wellbeing index.
- Just 1-in-4 (25%) of those with negative perceptions of overall life in Napier were likely to stay in the city, compared to 80% of those with 'good' sentiment.
- Just 2-in-5 (43%) of those experiencing crime considered staying in Napier.

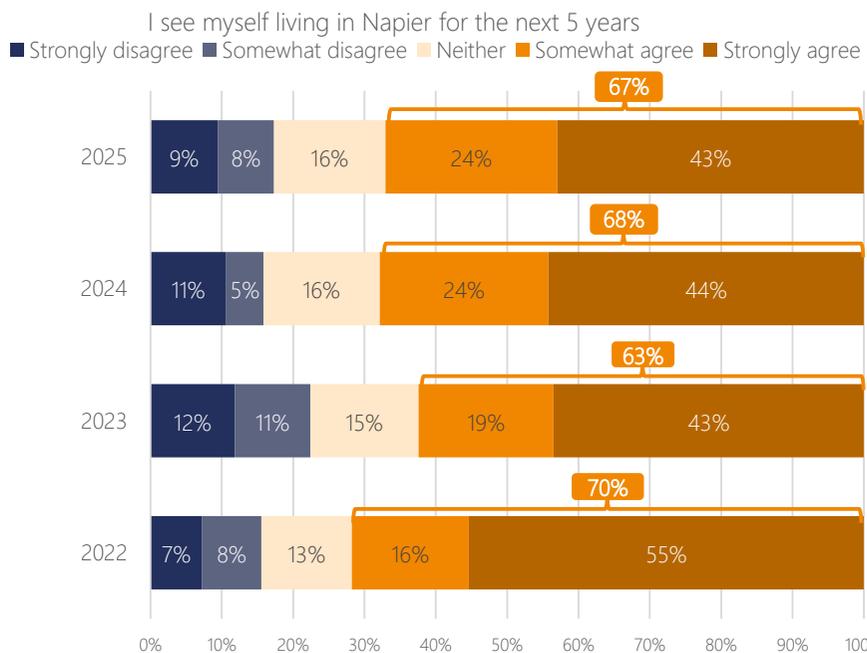


Table 8 Aggregated % 'agree' responses

		2025	2024	2023	2022
Ward	Ahuriri	63%	63%	58%	75%
	Napier Central	71%	64%	63%	69%
	Taradale	67%	78%	68%	71%
Age	18-39	50%	49%	50%	46%
	40-64	69%	72%	56%	78%
	65+	85%	84%	87%	94%
Ethnicity	NZ European	70%	71%	68%	75%
	Māori	57%	65%	50%	72%
	Other	64%	56%	43%	52%

n=437



LIFE IN NAPIER – quality of life

- Overall, just 1-in-4 (23%) of respondents in 2025 agreed their quality of life had improved in the past year; more respondents (37%) again disagreed with this statement. As such, the overall balance of quality of life perceptions remained negatively skewed (-12% points). However, the perceptions gap has gradually reduced as neutral ratings have increased concurrently.
- Quality of life ratings were very similar across wards in 2025. Ahuriri residents (20%) experienced the greatest decrease since 2022 (31%).
- Despite lower overall life and retention ratings, younger residents (18-39) were more likely to report improved quality of life in 2025 (35%). This was also more likely for Māori compared to NZ European residents (41% vs 17%).
- Residents who felt safe overall in Napier indicated greater quality of life improvements than those not feeling safe (28% vs 11%).
- Personal health played a significant role; those in 'poor/fair' health reported notably lower quality of life than those with 'good' health (27% vs 12%).
- Disability also made a substantial contribution to quality of life perceptions: those disagreeing Napier is disability-friendly reported very low quality of life improvement (9%) – four-times less likely than those believing Napier is disability-friendly (38%).

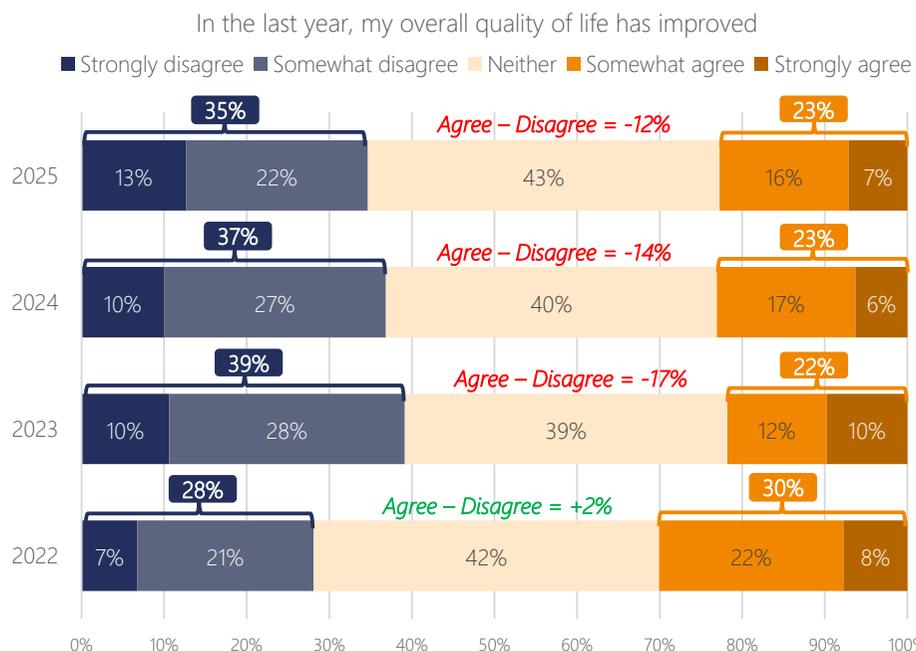


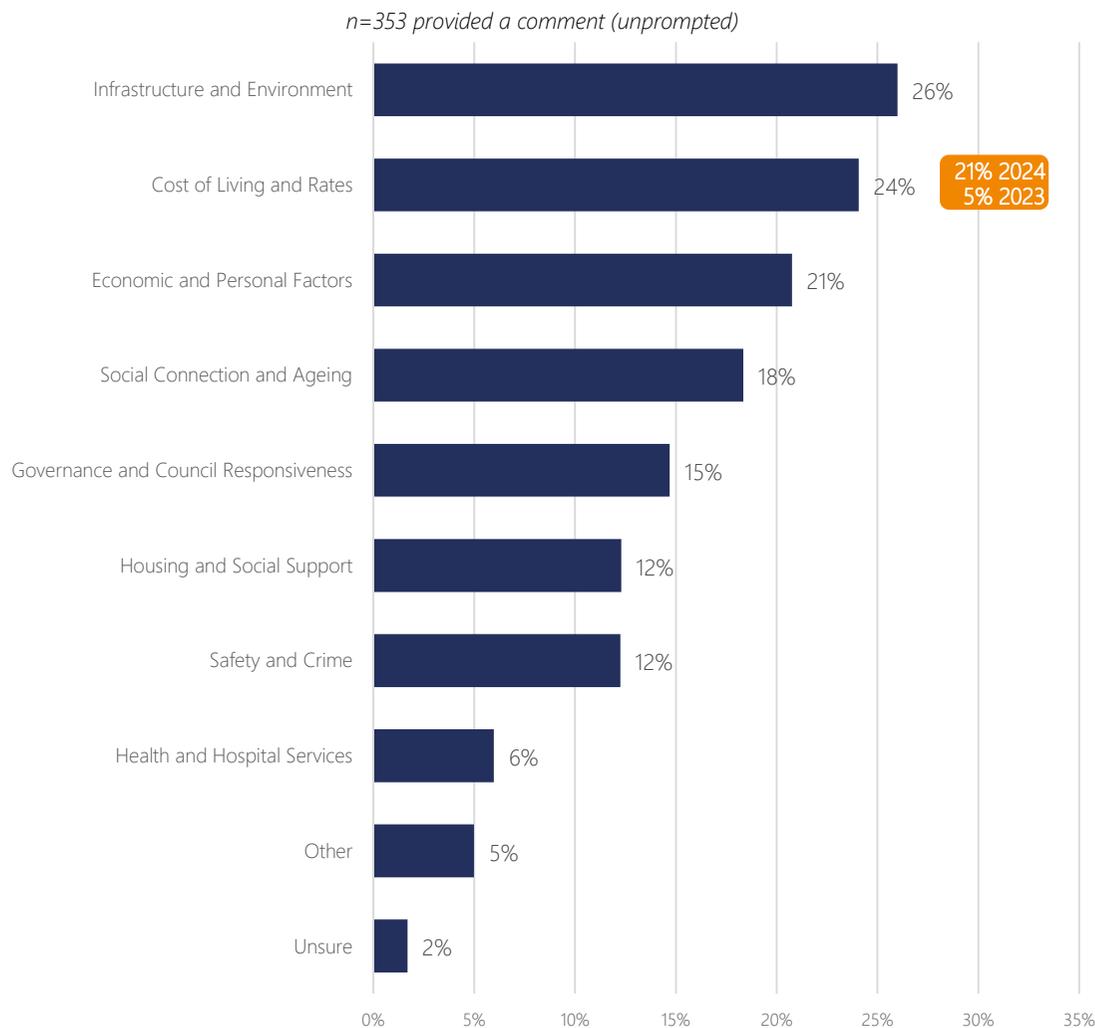
Table 9 Aggregated % 'agree' responses

		2025	2024	2023	2022
Ward	Ahuriri	20%	19%	18%	31%
	Napier Central	24%	30%	26%	29%
	Taradale	24%	20%	21%	30%
Age	18-39	35%	23%	21%	28%
	40-64	17%	22%	23%	34%
	65+	17%	24%	20%	26%
Ethnicity	NZ European	17%	22%	19%	26%
	Māori	41%	22%	24%	40%
	Other	37%	27%	35%	40%

n=438



LIFE IN NAPIER – suggested quality of life improvements



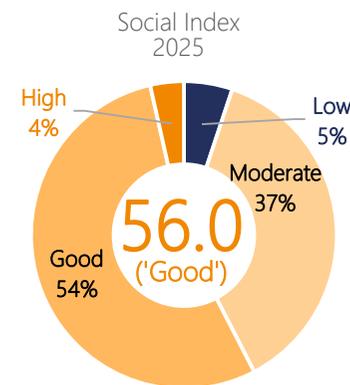
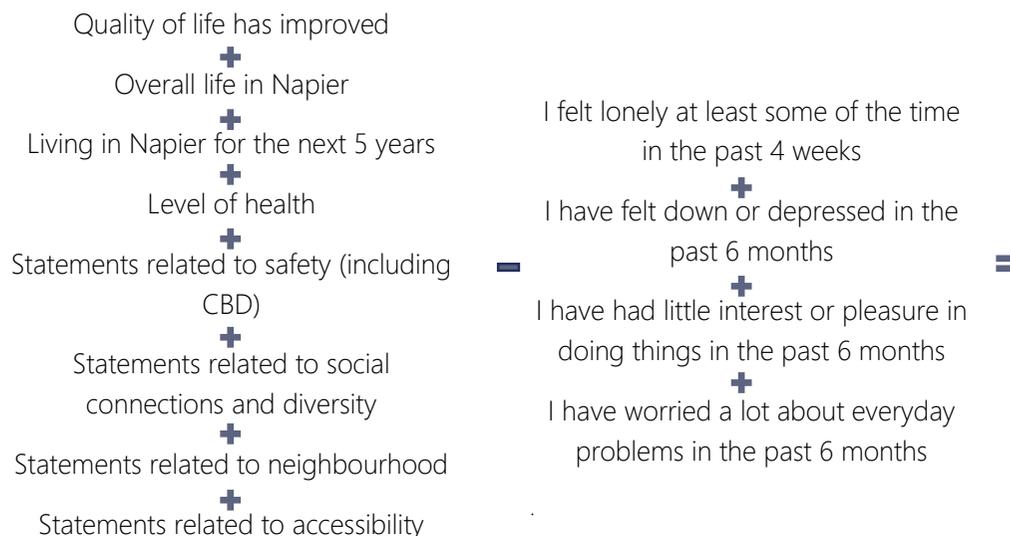
- 4-in-5 (79%) respondents in 2025 suggested changes (on an unprompted basis) that could potentially improve their quality of life in Napier. The most prevalent themes were generally consistent with previous years.
- The most common suggestions focused on the need for a better living environment in the city generally (26%), and particularly improved infrastructure and better healthcare services; especially a local hospital, and greater support for housing, homelessness, and mental health.
- Many also called for lower council rates and improved value for money from the council (24%, 21% in 2024), alongside frustrations about governance and responsiveness.
- Other recurring themes included concerns about crime and public safety, the need for better infrastructure maintenance (such as roads, footpaths, and cycleways), and stronger community and social support, particularly for older residents.
- A smaller number mentioned personal or financial improvements, such as better job opportunities or financial stability.

Open-ended comments sorted into categories. Totals may exceed 100% owing to multiple responses for each respondent.



LIFE IN NAPIER – social index

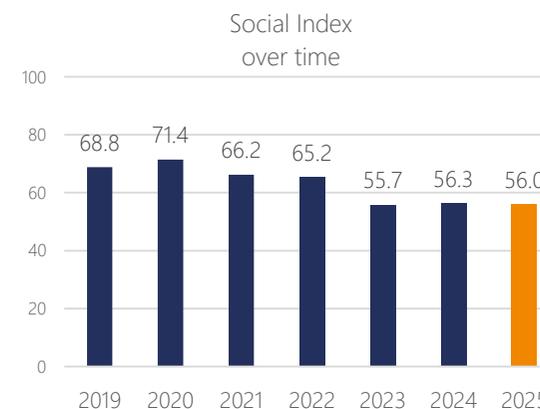
The Social Index was derived by summing scores from all questions designed to evaluate residents' quality of life. Note: mental wellbeing questions were deducted from the total score (negative scale questions), and 'Don't know' scored zero. In 2021, the questionnaire was reviewed resulting in a slight modification in attributes included in the Index. The total number of included attributes in 2025 remained similar to previous years for scale consistency.



Indicative scale:
 0-27 – Low level
 28-53 – Moderate level
 54-80 – Good level
 81-105 – High level

The 2025 Social Index score (56.0) has remained at a 'good' level overall (though still at the lower end of that category) – consistent with the previous two years but remaining below levels measured before 2023.

The Index is lower for Napier Central residents (50.6) than for Ahuriri (59.1) and Taradale (59.3) residents; for younger residents (18-39 years) (49.8) compared to 40-64s (56.0) and 65+ year olds (63.5); and those with poor perceptions of Napier life overall (31.8) compared to neutral (48.6) or good perceptions (62.5) – amongst other social indicator segments (e.g. feeling less safe, low social connections, high mental distress, not feeling accepted, and concerns about disability) also registering lower scores.





SAFETY IN NAPIER – environmental factors

A snapshot of crime victimisations in Napier reported to Police between August of each year



Source: New Zealand Police. (September 2025). Crime Snapshot

In the past year, there has been a continued rise in reported crime events in Napier. The large majority of these are recorded as thefts (N=4,246, 67%).

However, particular events remained the subject of public attention and media coverage (e.g. violence, gun crime, drugs incidents, etc.), despite these events being comparatively less common (assault making up 616 reported cases, or 10% of all reported crime).

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What was making the news in 2025:



Homicide probe launched after teen dies in 'serious incident' in Napier

Police said a second injured teenager was found in a serious condition on a neighbouring street but had since been discharged from hospital.

11 May 2025 RNZ

Sixth teen arrested over Kaea Karauria's fatal stabbing at Napier party

"These six arrests in total show the dedication this team has to give Kaea the justice he deserves," a police officer said.



Youth charged with murder after fatal stabbing of Kaea Karauria

Karauria, 15, was found critically injured at a Napier address following reports of a disorder event on May 11 and died at the scene.

1 month ago



Person arrested after Napier Pharmacy break-in

Police have arrested one person after a Napier Pharmacy was broken into for a third time in just 10 weeks.

18 Jun 2025



'Positive' communications with gangs after violence - police

Police in Hawke's Bay say they remain in frequent contact with gang leaders following four arrests over the weekend.



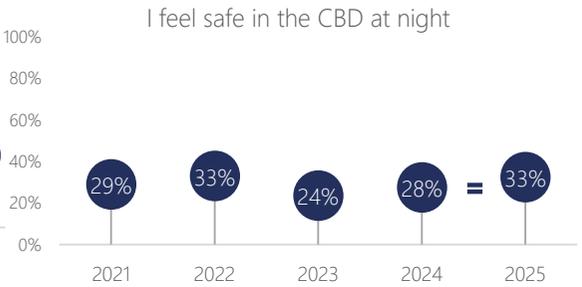
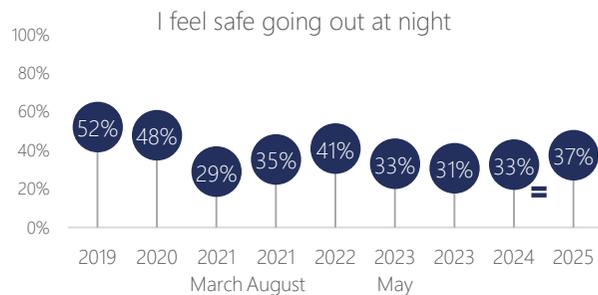
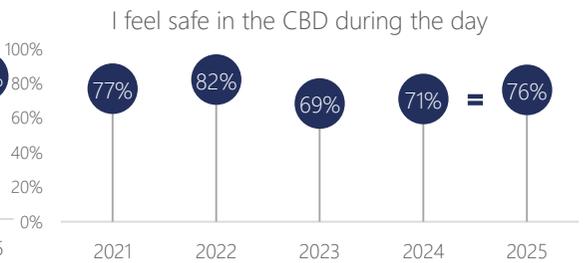
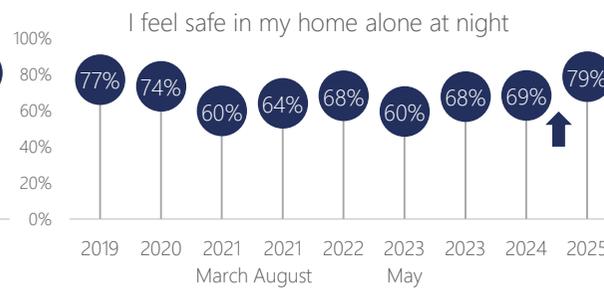
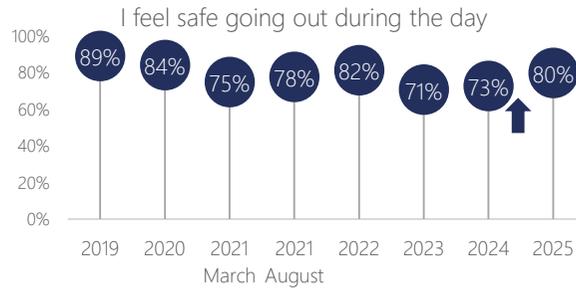
'We're petrified': Witness watches three men with gun storm Napier home

A man says he is "petrified" after watching three men with a gun storm a house in Napier, leaving two people at the house in hospital with moderate...



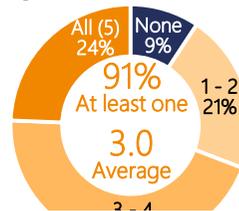
SAFETY IN NAPIER – results over time

- Perceptions of safety showed further signs of improvement in 2025. Overall safety perceptions continued to improve (60%) from the post-cyclone low (38%), returning to the 2022 level (62%). Overall, 9-in-10 (91%) agreed with at least one of the contributing safety statements (3.0 average), with 1-in-4 (24%) agreeing with all five statements.
- Feeling safe during the day, and at home alone at night (new peak of 79%), were highest rated overall and saw the greatest improvements since 2024.
- However, feelings of safety at night remained substantially lower, with just 1-in-3 reporting safety for going out at night (37%, albeit up from 31% in 2023) and in the CBD at night (33%, up from 24% in 2023).
- Victims of crime (51%), and those with poor/fair health (46%) or disability access concerns (41%), felt less safe in Napier overall.
- Residents not feeling accepted in their community also report lower safety perceptions generally (39%) compared to those feeling accepted (66%).



All charts show aggregated % 'somewhat agree' and 'strongly agree'
 ↓ Significant decrease ↑ Significant increase = No significant difference

Number of statements 'agreed' with (out of 5)



In 2025, 53% of New Zealanders felt safe (SIL NZ Benchmark, excluding Auckland, Wellington and Christchurch).



SAFETY IN NAPIER – feelings of safety overall

- Overall, 3-in-5 residents (60%) reported feeling safe in Napier, up slightly from 2023 (52%) and back on par with the 2022 level (62%).
- Safety perceptions were most positive in Ahuriri ward (69%), improving from 2024 and 2023 (54%). However, perceptions remained significantly lower in Napier Central in 2025 (50%).
- Older residents continued to express higher feelings of safety (69%), especially compared to younger residents (18-39) (52%), with no notable changes since 2024 in this regard.
- Residents with overall poor or neutral perceptions of life in Napier reported significantly lower feelings of safety in 2025 (14% & 38%) compared to those with good life perceptions (74%).
- Victims of crime in the last year reported less safety feelings (51%) than those with no experience of crime (65%).
- Residents reporting poor/fair health felt less safe than those in good health (46% vs 66%). Those with disability access concerns also felt less safe overall (41%) than those seeing Napier as disability-friendly (67%).
- Residents not feeling accepted in their community also reported lower safety perceptions generally (39%) compared to those feeling accepted (66%).

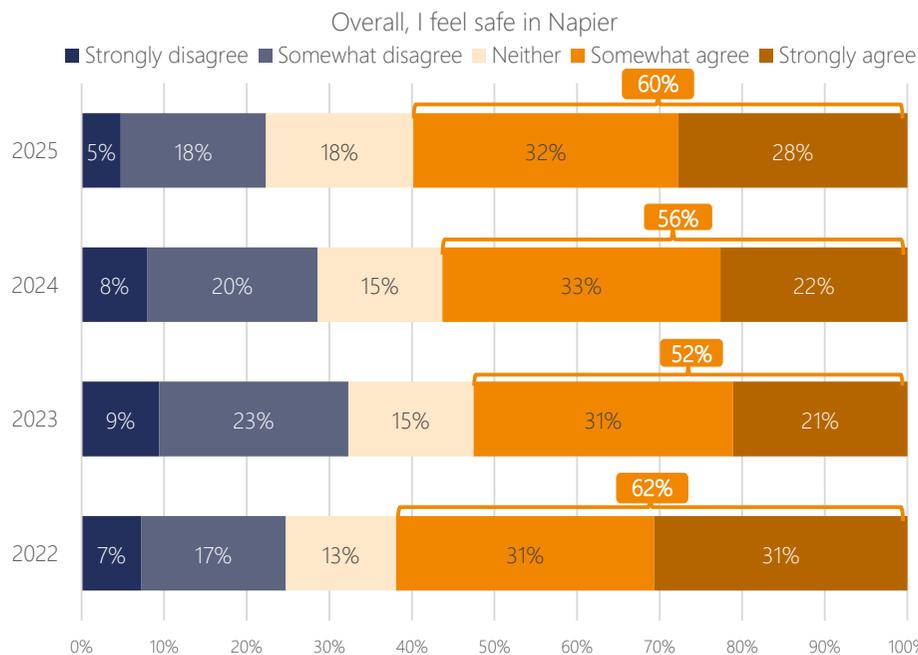


Table 10 Aggregated % 'agree' responses

		2025	2024	2023	2022
Ward	Ahuriri	69%	54%	54%	63%
	Napier Central	50%	53%	52%	53%
	Taradale	61%	62%	54%	69%
Age	18-39	52%	48%	44%	47%
	40-64	59%	53%	45%	63%
	65+	69%	70%	73%	78%
Ethnicity	NZ European	60%	57%	56%	63%
	Māori	63%	57%	39%	55%
	Other	53%	50%	51%	60%
Overall life in Napier	Poor	14%	3%	20%	5%
	Neutral	38%	44%	26%	35%
	Good	74%	68%	69%	77%

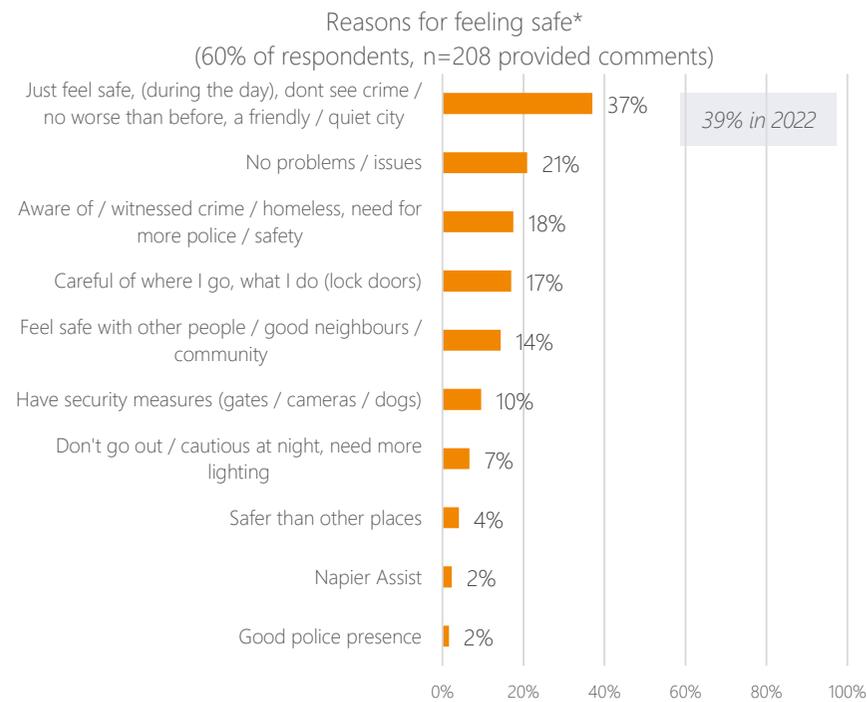
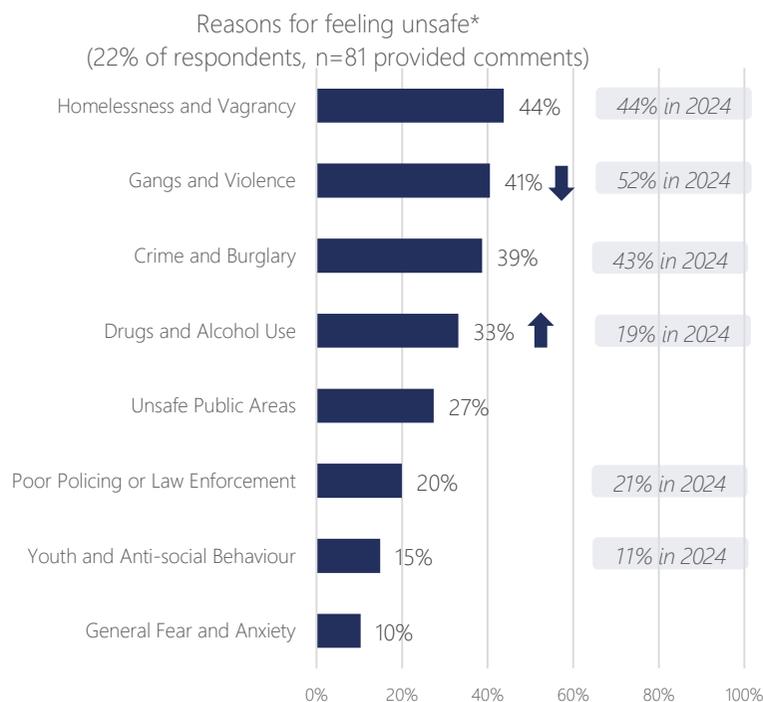
n=443

According to the NZ Crime & Victims Survey, 24% of New Zealanders rated themselves as **completely safe** in 2024, and 13% felt **unsafe**.



SAFETY IN NAPIER – reasons for feeling safe or unsafe

- Safety concerns remained similar in 2025 to previous years, though with some notable changes. The most prominent concern in 2025 was homelessness (44%, same in 2024 but up from 18% in 2023). However, gang-related concerns were significantly lower in 2025 (41%) – still a high concern, but down from 52% in 2024 when this was the top-ranked safety issue.
- Drugs and alcohol became a greater concern in 2025 (33%, up from 18% in 2024). However, concerns about or experiences of crime (39%) were on par with 2024 (43%).
- Around 2-in-5 respondents (37%) who felt safe in Napier consistently indicate they had no reason to feel unsafe (*‘Just feel safe, don’t see crime/no worse than before, a friendly/quiet city’*) (39% in 2023, 51% in 2022).
- However, a small proportion are still aware of some crime or antisocial behaviour and/or take precautions to ensure their safety (selective of where they go, keep with other people, etc).



*Open-ended comments sorted into categories. Totals may exceed 100% owing to multiple responses for each respondent



SAFETY IN NAPIER – safety during the day

- Perceptions of safety remained higher during the day (78% on average) compared to outside at night (50% on average) – generally similar to previous years (72% in day, 30% at night, in 2024 on average).
- Overall perceptions of safety while out in Napier correlated highly with feeling safe in the CBD.
- Both results were slightly above 2024 levels. Safety going out during the day was also significantly higher than in 2023 (71%), and back on par with 2022 levels (82%).
- Overall safety perceptions were also highly correlated with daytime safety attributes. No more than 2-in-5 residents with negative perceptions overall felt safe during the day in Napier (38%) or in the CBD (33%).
- Victims of crime in the last 12 months were less likely to feel safe during the day in Napier (72%) or in the CBD (63%) compared to those with no crime experience (84% and 82%).
- Those with poor/fair health also reported lower feelings of daytime safety in Napier (67%) or the CBD (63%).

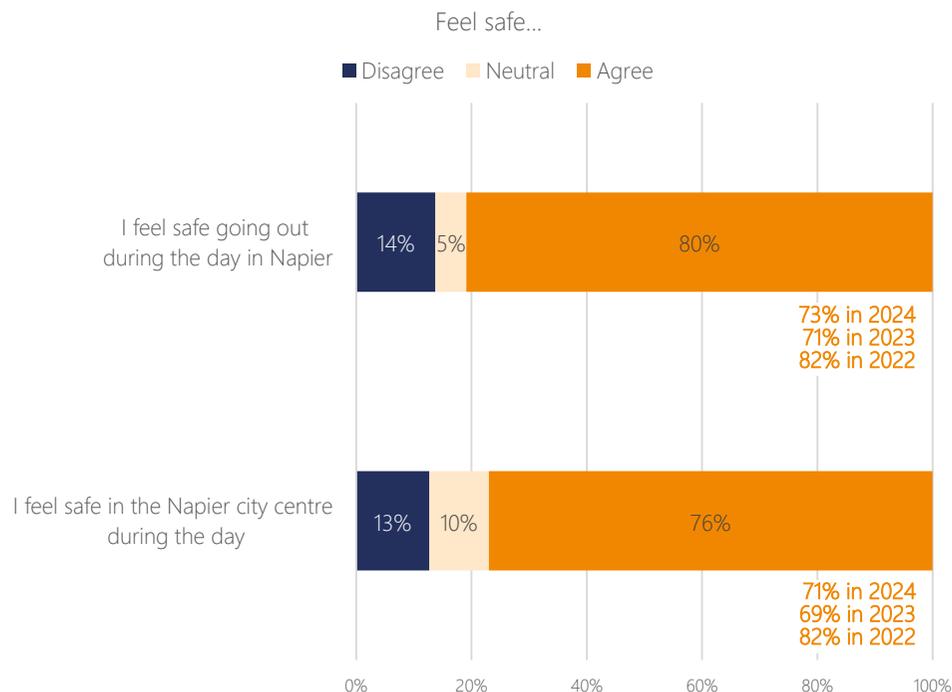


Table 11 Aggregated % 'agree' responses

		During the day in Napier	CBD during the day
Ward	Ahuriri	81%	80%
	Napier Central	75%	72%
	Taradale	84%	77%
Age	18-39	80%	80%
	40-64	79%	71%
	65+	81%	79%
Ethnicity	NZ European	78%	76%
	Māori	88%	81%
	Other	79%	75%
Feel safe overall	Disagree	38%	33%
	Neutral	81%	76%
	Agree	96%	93%

n=446



In 2024, larger Councils (e.g. Auckland, Wellington) reported **81%** of residents felt safe in their city centre during the day.



SAFETY IN NAPIER – going out after dark

- The reported prevalence of going out frequently at night into the CBD remained similar in 2025 (16%) compared to recent years. The majority (66%) of respondents reported going out occasionally at night (from a couple times a year to 2-3 times a month), with just 1-in-5 (18%) reporting no such outings.
- There remained a strong correlation between perceptions of safety at night in Napier and the frequency of reported nighttime outings – those feeling safe at night were twice as likely to go out frequently (24% vs 12% if feeling unsafe).
- Frequency of going out at night varied by ward to some degree in 2025. Napier Central residents were more likely to report not going out at all (26%), especially compared to Ahuriri residents (11%). However, the majority of all ward residents went out occasionally.
- Going out frequently was less prevalent for those with disability access concerns (5%), not feeling accepted (5%), with poor/fair health (11%), and low social connections (13%).

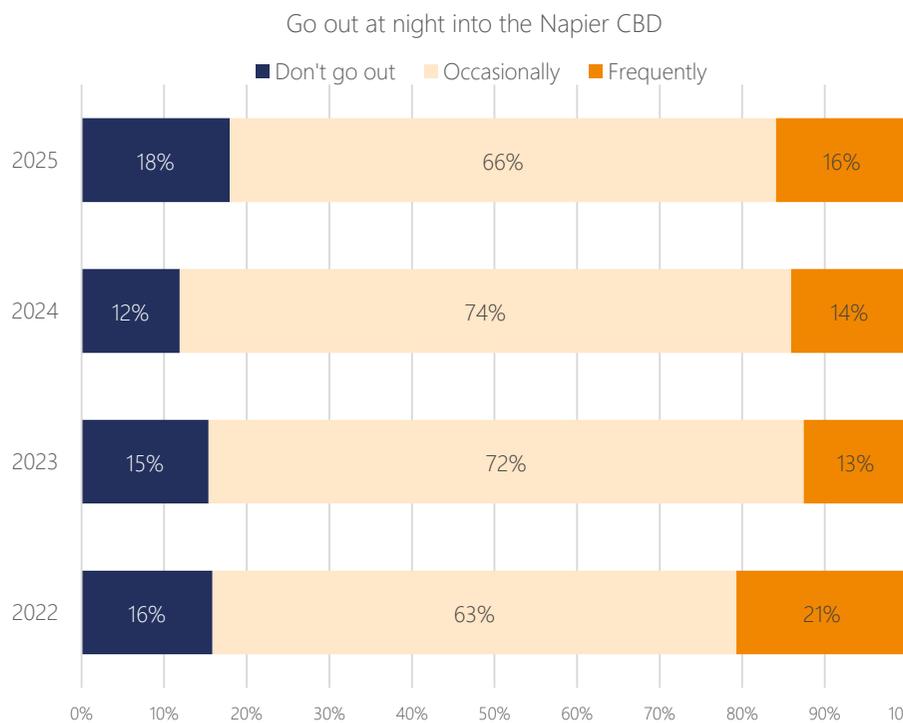


Table 12 Aggregated responses

		Don't go out	Occasionally	Frequently
Ward	Ahuriri	11%	71%	18%
	Napier Central	26%	59%	15%
	Taradale	16%	70%	14%
Age	18-39	21%	54%	25%
	40-64	12%	74%	13%
	65+	23%	68%	9%
Ethnicity	NZ European	20%	69%	11%
	Māori	19%	51%	30%
	Other	1%	70%	28%
Feel safe going out at night	Disagree	19%	69%	12%
	Neutral	9%	79%	12%
	Agree	7%	68%	24%

n=433



SAFETY IN NAPIER – safety after dark

- Perceptions of safety after dark out in Napier and the CBD remained lower compared to daytime – though CBD safety ratings were up in 2025 from 2023 (33% vs 24%).
- Perceptions of safety at home at night (79%) remained most positive of the nighttime attributes, and significantly higher than recent years (69% in 2024).
- Almost half of respondents felt unsafe out at night in Napier generally (43% down from 48% 2024, 51% 2023) or in the Napier city centre (38%, down from 46% 2024, 59% in 2023).
- Safety perceptions at night varied by ward, with Ahuriri residents typically feeling safer than Napier Central residents.
- Younger residents (18-39) generally felt less safe at home alone; although the majority (71%) did feel safe in this context.
- Those not going out at night reinforced their behaviour with significantly lower safety feelings across contexts. Feeling safe at night was also notably lower for those with disability access concerns (17%), not feeling accepted (26%), and low social connections (28%).

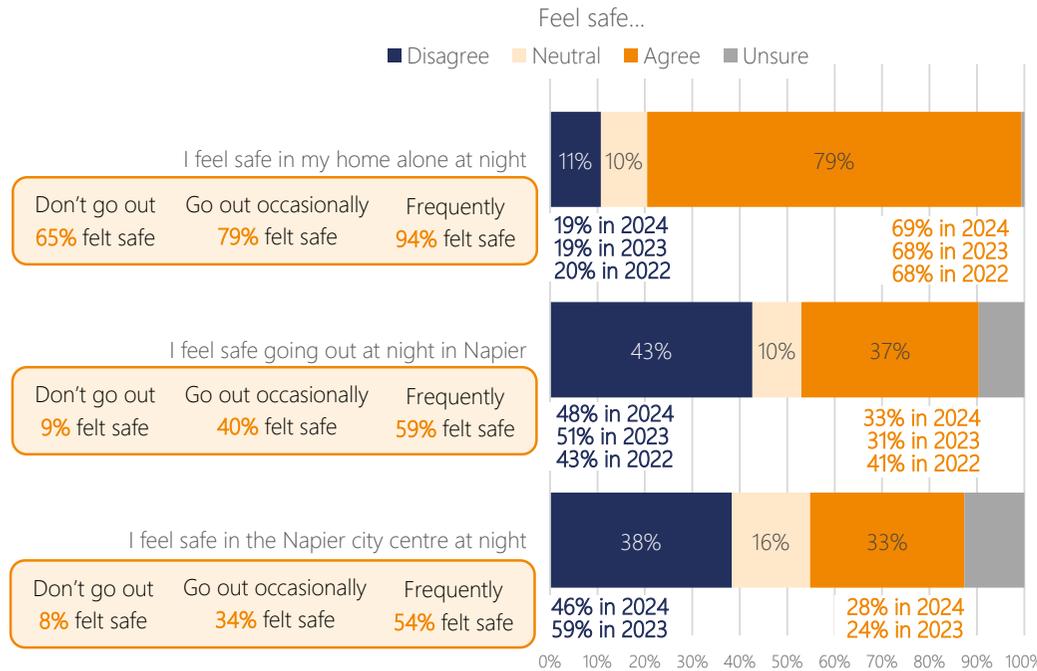


Table 13 Aggregated % 'agree' responses

		In my home alone at night	Out at night in Napier	CBD at night
Ward	Ahuriri	81%	46%	40%
	Napier Central	75%	30%	25%
	Taradale	81%	37%	32%
Age	18-39	71%	37%	36%
	40-64	84%	36%	28%
	65+	81%	40%	34%
Ethnicity	NZ European	77%	37%	31%
	Māori	77%	37%	38%
	Other	92%	43%	36%
Feel safe overall	Disagree	52%	9%	7%
	Neutral	66%	12%	13%
	Agree	93%	56%	48%

In 2024, larger Councils (e.g. Auckland, Wellington) reported **36%** of residents felt safe in their city centre after dark.

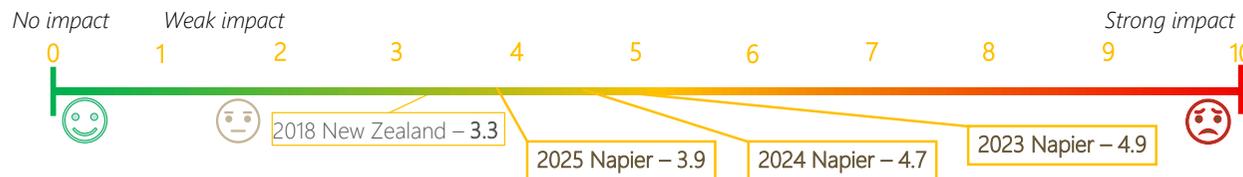
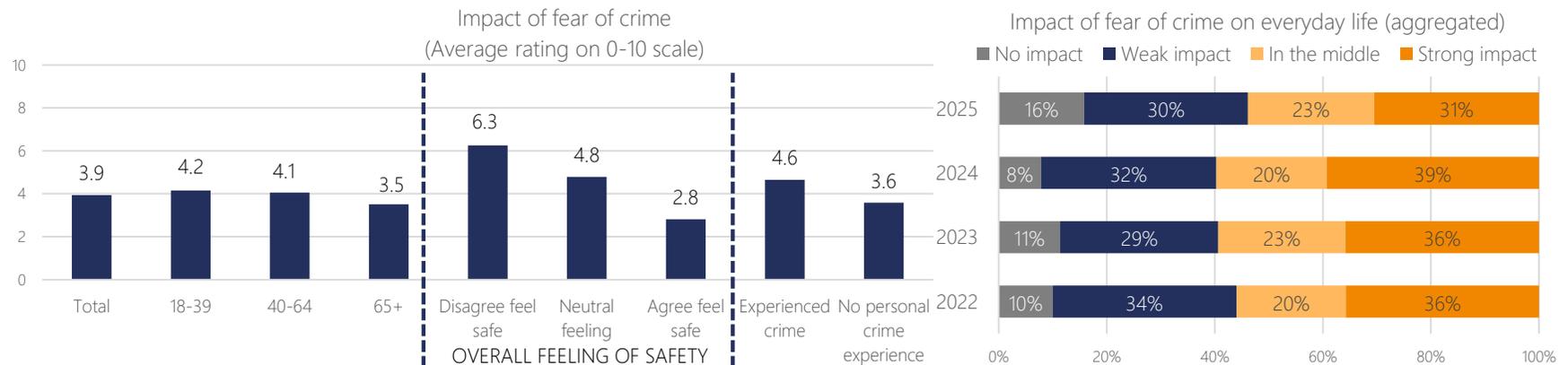
n=442

According to Statistics New Zealand, **87%** of New Zealanders felt safe **at home at night** in 2018, and **60%** felt safe **walking after dark** in 2021.



SAFETY IN NAPIER – fear of crime

- Consistent with heightened feelings of safety generally, reported fear of crime in 2025 was lower than in recent years.
- 1-in-6 (16%) of 2025 residents believed fear of crime had no impact on their everyday life (significantly up from 8% in 2024); 30% reported a weak impact; and 54% reported a medium to strong impact (59% in 2024).
- On average, the reported level of impact was 3.9 out of 10, significantly lower than in previous years (4.7 in 2024, 4.9 in 2023, 4.9 in 2022).
- This score remained higher among residents who felt unsafe in Napier (average score of 6.3; 7.4 in 2024) – indicating that those feeling less safe also feel crime has a bigger impact on their life. In contrast, the average fear of crime score was only 3.2 among those who feel safe overall (2.8 in 2024).
- Similarly, residents who reported themselves or someone they know experiencing crime in the past 12 months typically reported greater impact from fear of crime (4.6 vs 3.6 no crime experience), with 42% strong impact.
- Napier Central residents reported higher fear of crime than Ahuriri and Taradale residents on average (4.6, 3.7, 3.5, respectively). 1-in-4 (27%) Taradale residents stated no impact from fear of crime (just 11% in Napier Central).
- Stronger impacts from fear of crime were also reported by those with disability access concerns (5.0, 46% strong impact), not feeling accepted in their community (5.9, 56% strong impact), and low social connections (4.5, 35% strong impact).



n=446



SAFETY IN NAPIER – change in safety perceptions

- 2025 saw a further reduction in residents feeling 'less safe' in the past 12 months (28%), especially compared to 2023 (51%) and 2022 (41%). This is now the lowest level of feeling 'less safe' since the measure was introduced in 2021 (51%), and down from the previous low of 31% in 2024.
- 2025 also saw a small increase in those feeling 'more safe' than 12 months ago (8%); up from 4% in 2023-24, and significantly higher than 2022 (3%).
- Perceptions of feeling 'less safe' have generally fallen year-on-year in all wards, with record lows in 2025 for Ahuriri and Napier Central – although no significant changes since 2024. This was more prominent for NZ European and 'Other' ethnicities. Despite an increase for Māori in 2025 (48%) this was not significantly different from 2024; 48% also felt 'about the same' in 2025.
- 1-in-5 respondents (22%) in 2025 reported that they, or someone in their household, had been a victim of crime in the last 12 months. This has trended down since first measured in 2021 (31%), though not significantly below 2024 (39%), but below national findings (30%). Those feeling less safe overall were more likely to report incidents of crime (37%, slightly less than 47% in 2024).
- Ahuriri residents remained most likely to report incidents of crime in 2025 (30%, 38% in 2023); though just 1-in-4 (25%) felt 'less safe'.
- Reports of crime victimisation also remained more prevalent for younger residents (34% 18-39), with just 10% of 65+ reporting this.
- Crime victim rates were also higher for those with negative sentiment of life in Napier (40%), not feeling accepted (32%), and disability concerns (29%).

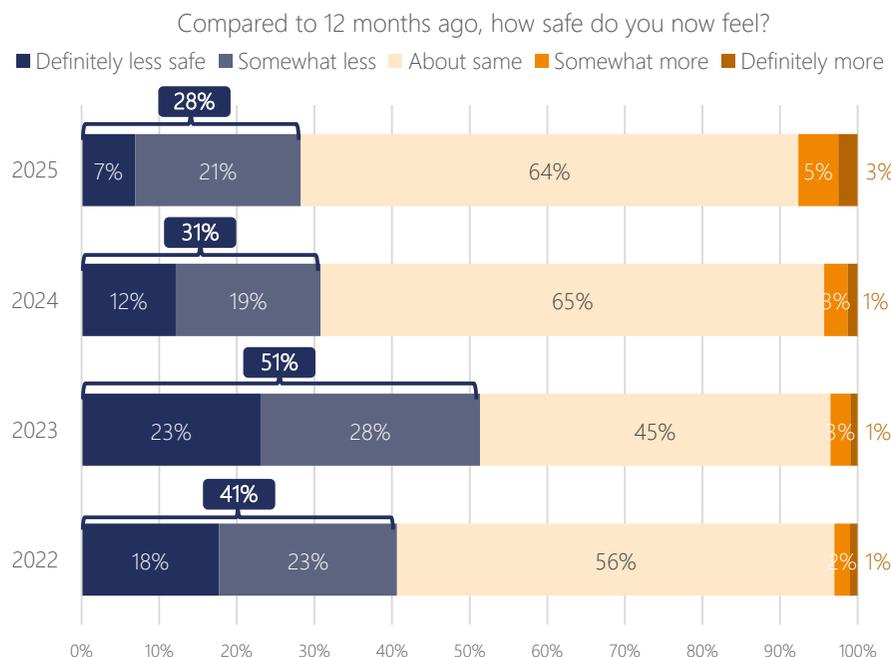


Table 14 Aggregated % responses

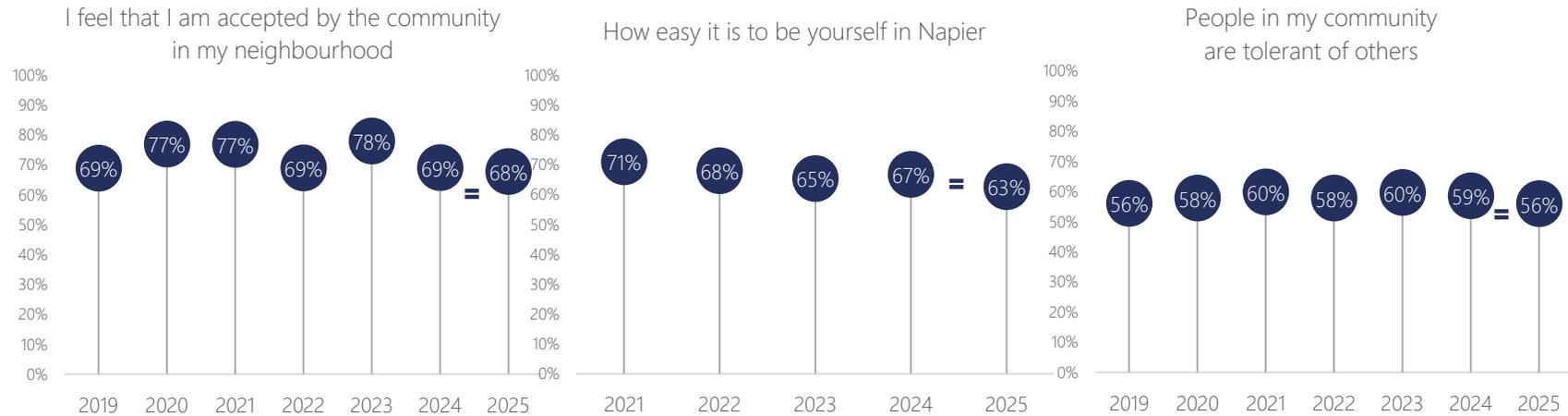
		Feel less safe		Victim of crime	
		2025	2024	2025	2024
Ward	Ahuriri	25%	37%	30%	34%
	Napier Central	24%	25%	22%	26%
	Taradale	37%	30%	13%	25%
Age	18-39	30%	30%	34%	35%
	40-64	28%	33%	21%	33%
	65+	26%	29%	10%	15%
Ethnicity	NZ European	26%	31%	20%	28%
	Māori	48%	21%	30%	33%
	Other	17%	41%	24%	27%
Feel safe overall	Disagree	49%	59%	37%	47%
	Neutral	31%	50%	15%	36%
	Agree	20%	12%	19%	18%

n=444



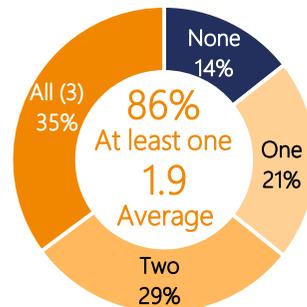
DIVERSITY – results over time

- Perceptions of diversity and personal acceptance in the community held steady in 2025, despite signs of longer-term downward trends. Overall, 86% of residents agreed with at least one of the three diversity attributes (1.9 on average), although just 1-in-3 (35%) agreed with all three statements; 1-in-3 (29%) agreed with two, while 1-in-5 (21%) agreed with one statement.
- 2-in-3 residents (68%) felt accepted by their community in 2025; similar to 2024 (69%), but remaining below the peak of 2023 (78%).
- Similarly, almost 2-in-3 residents (63%) felt it was easy to be yourself in Napier – similar to 2024 but showing a gradual (and significant) drop from 2021 (71%).
- Slightly fewer residents (56%) believed their community was tolerant of others; though this indicator continued to show more stability year-on-year.



Number of statements 'agreed' with (out of 3)

↓ Significant decrease ↑ Significant increase = No significant difference





DIVERSITY – community diversity

- Residents' sense of their own acceptance (68%) remained greater than more general perceived tolerance within the community as a whole (56%). Both measures remained generally consistent with 2024 and previous years.
- However, there were clear differences across the Napier community. Feelings of both acceptance and tolerance were notably lower in Napier Central ward. To some degree, this reflected results for younger residents (18-39); older residents typically felt more accepted and more positive about community tolerance.
- Sentiment also differed by perceptions of overall life in Napier. Those who had poor perceptions of Napier life were notably less likely to feel accepted (27%) or believe the community was tolerant of others (21%). A similar pattern was found among those who report low social connections overall.
- Only 1-in-3 residents (37%) with disability access concerns felt the community was tolerant, and just half (50%) felt accepted (compared to 63% & 78% of those with no such concerns). Residents with high mental distress scores also felt less acceptance from the community (52% vs 82% with low distress).

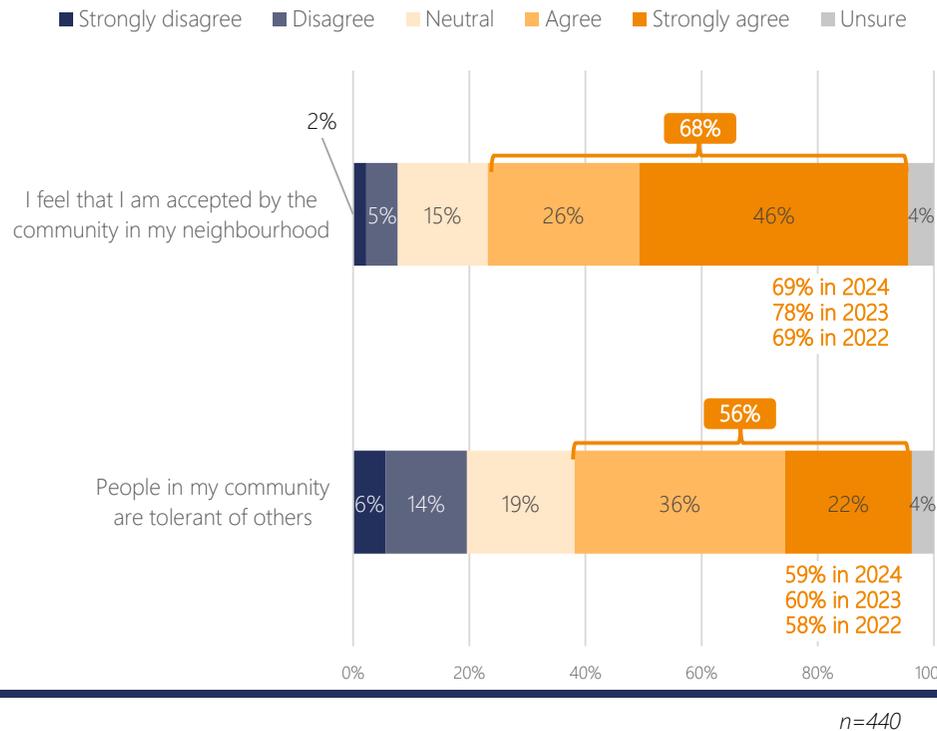


Table 15 Aggregated % 'agree' responses

		Feel accepted		Tolerance	
		2025	2024	2025	2024
Ward	Ahuriri	76%	74%	64%	55%
	Napier Central	51%	60%	40%	60%
	Taradale	79%	73%	66%	63%
Age	18-39	50%	52%	45%	57%
	40-64	73%	73%	58%	56%
	65+	81%	84%	67%	65%
Ethnicity	NZ European	70%	72%	57%	59%
	Māori	59%	67%	51%	68%
	Other	61%	56%	53%	44%
Overall life in Napier	Poor	27%	36%	21%	19%
	Neutral	52%	50%	48%	52%
	Good	80%	81%	64%	67%
Social Connections	Low	32%	33%	42%	32%
	Moderate	66%	72%	51%	57%
	High	95%	92%	72%	77%



DIVERSITY – being yourself in Napier

- As people in New Zealand have different lifestyles, cultures and beliefs that express who they are, Napier residents were asked how easy or hard it is for them to be themselves.
- Consistent with personal acceptance findings, around 2-in-3 residents (63%) in 2025 believed it was easy, to some degree, to be themselves in Napier; 2-in-5 (43%) felt this was 'very easy'. This has not changed significantly in recent years, despite a small apparent decline. In contrast, 1-in-5 (21%) felt it was hard to be themselves, significantly more than 13% in 2024. Just 5% felt this was 'very hard' in Napier.
- Those finding it hard to be themselves (21% of residents) were most likely to self-identify on the basis of ethnicity (39%), appearance (34%) or age (31%), and this was reflected to some extent in results – younger residents (under 65) and Māori were less likely to feel comfortable being themselves. This was also the case for Napier Central residents, especially compared to those in Ahuriri.
- Lower ratings of ease of self-expression were also measured for those with poor perceptions of life in Napier (20%), and lower social connections scores (36%).
- Just 6% of those who didn't feel accepted by their community felt it was easy to be themselves; over half (54%) felt this was hard.

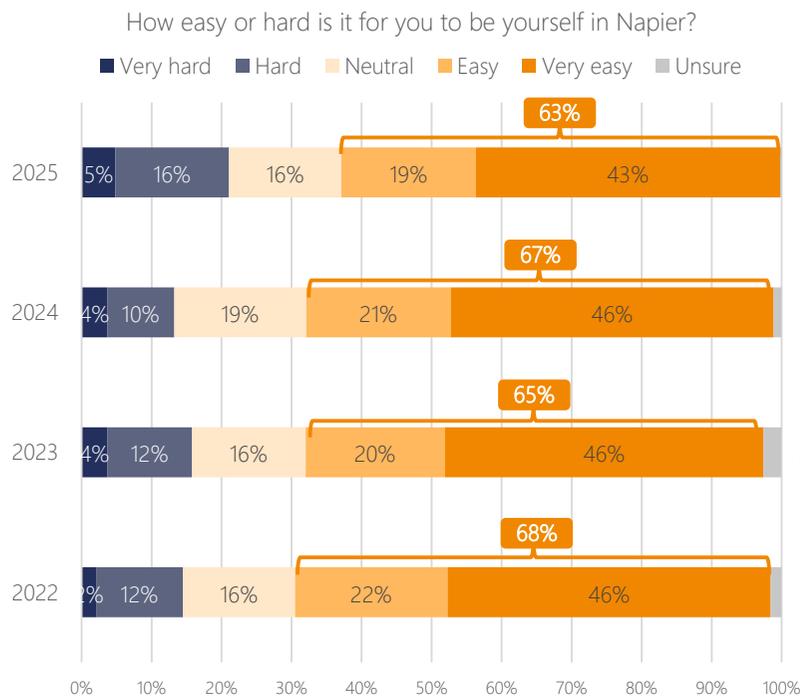
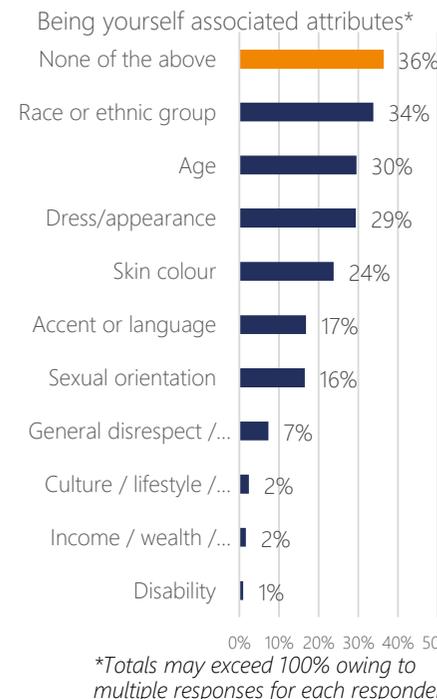


Table 16 Aggregated % 'easy' responses

		Be yourself	
		2025	2024
Ward	Ahuriri	70%	67%
	Napier Central	55%	60%
	Taradale	63%	74%
Age	18-39	52%	54%
	40-64	61%	67%
	65+	78%	82%
Ethnicity	NZ European	66%	68%
	Māori	44%	67%
	Other	68%	59%
Overall life in Napier	Poor	20%	20%
	Neutral	55%	44%
	Good	72%	82%
Social Connections	Low	36%	37%
	Moderate	62%	68%
	High	85%	82%



n=445



According to Statistics New Zealand, **80%** of New Zealanders aged 15 years and older reported that it was **easy or very easy** to be themselves in New Zealand in 2021



DIVERSITY – intolerance perceptions

- Under half (44%) of residents in 2025 reported themselves or someone else experiencing prejudice or intolerance – consistent with previous years. 1-in-7 (15%) had personally experienced this in the last 3 months (similar to 14% in 2024, and 22% across New Zealand according to Statistics NZ); 1-in-3 (35%) reported seeing this happen to someone else.
- Napier Central residents were more likely to report personal prejudice in 2025 (22%, compared to 13% in Ahuriri & 9% of Taradale residents).
- There were clear age differences, with younger residents more likely to report any incidents of intolerance; including 18% of 18-39s noting personal prejudice (compared to 5% of 65+ year olds).
- Ethnicity (54%) remained the most cited reason for perceived intolerance. Relatedly, Māori were more likely to report such incidents, both overall (52%) and personally (28%, compared to 13% NZ European). While less likely for 'other' ethnic groups (28%), low subsample sizes limit comparison.
- Residents reporting prejudice or unfair treatment were less likely to agree their community is tolerant of others, or ease of being yourself in Napier. In addition, those with poor perceptions of life in Napier and/or low social connections were more likely to report incidents of intolerance, including against themselves (22% & 21%, respectively). This was also true of those with disability concerns overall (71%) and on behalf of others (51%).

In the last 3 months, have you personally experienced, or seen someone else experience, prejudice or intolerance or been treated unfairly or excluded?

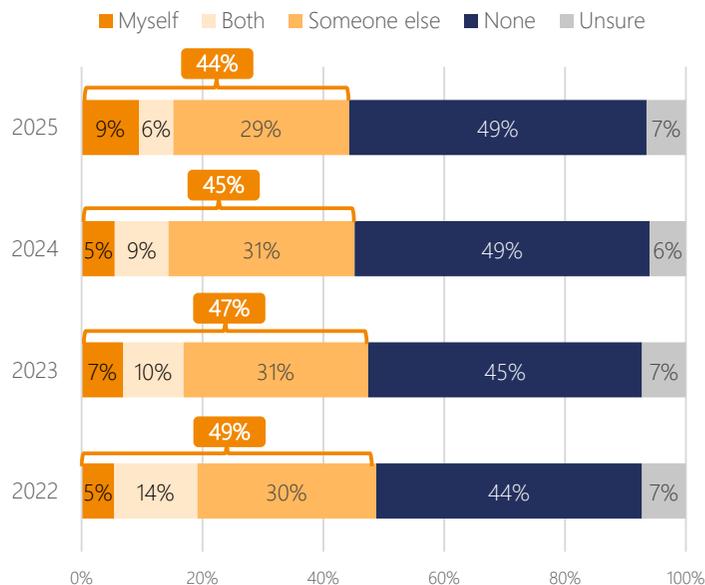
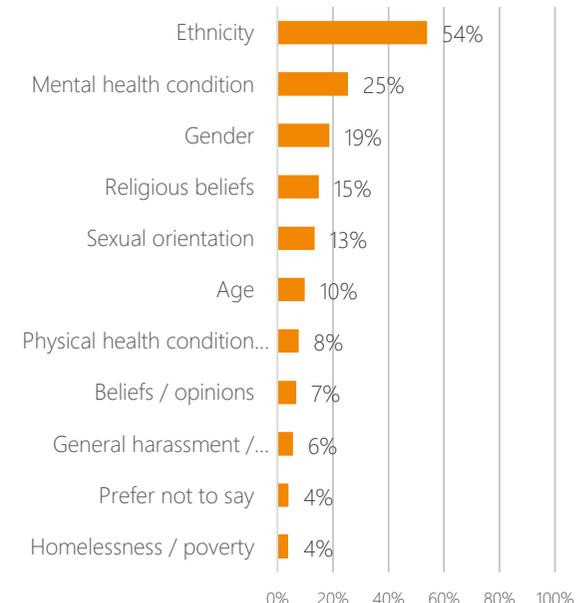


Table 17 Aggregated % 'yes' responses

		Any intolerance experienced	
		2025	2024
Ward	Ahuriri	48%	50%
	Napier Central	46%	41%
	Taradale	38%	44%
Age	18-39	47%	55%
	40-64	55%	49%
	65+	26%	27%
Ethnicity	NZ European	45%	40%
	Māori	52%	70%
	Other	28%	41%
Overall life in Napier	Poor	82%	66%
	Neutral	56%	64%
	Good	34%	35%
Social Connections	Low	52%	62%
	Moderate	55%	47%
	High	29%	36%

Reason for perceived prejudice*



*Totals may exceed 100% owing to multiple responses for each respondent



DIVERSITY – different lifestyles and culture

- With New Zealand becoming home for an increasing number of people with different lifestyles and cultures, 2-in-5 (42%) of residents believed this diversity makes Napier a better place to live; with 1-in-6 (17%) stating this is 'much better'. However, this overall perception of openness has decreased gradually and significantly since 2022 (53%).
- Concurrently, the proportion of residents believing this makes the city a worse place to live overall has increased from 2022 (9%) to 2025 (20%).
- Again in 2025 there were few significant differences in the extent to which residents felt diversity makes Napier a better place.
- However, females remained more likely than males to agree this made Napier better (51% vs 34%); as did newer residents (living in Napier less than 10 years) compared to longer term residents (59% vs 39%), increasing the gap from 2024 (54% vs 41%).
- In addition, residents with low social connections scores were less likely to hold positive views of the role of different lifestyles in Napier.

New Zealand is becoming home for an increasing number of people with different lifestyles and cultures from different countries. Overall, do you think this makes Napier...

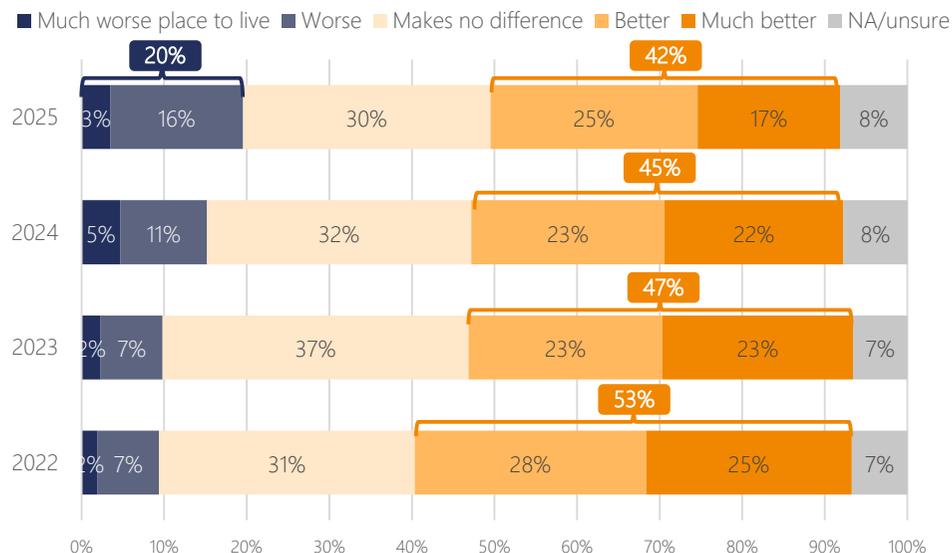


Table 18 Aggregated responses

		Makes Napier better place	
		2025	2024
Ward	Ahuriri	45%	56%
	Napier Central	43%	32%
	Taradale	38%	46%
Age	18-39	39%	48%
	40-64	48%	43%
	65+	39%	44%
Ethnicity	NZ European	44%	48%
	Māori	30%	34%
	Other	49%	45%
Overall life in Napier	Poor	41%	30%
	Neutral	39%	35%
	Good	44%	51%
Social Connections	Low	36%	34%
	Moderate	39%	43%
	High	53%	55%

n=444



DIVERSITY – a fair shot at a good life

- Consistent with previous years, half of residents (51%) in 2025 believed everyone in Napier has a fair shot at a good life. 1-in-3 (30%) strongly agreed with this statement. This perception was similar across wards.
- However, younger residents remained less likely to agree everyone has a fair shot at a good life in Napier. This was also the case for newer residents (30% living in Napier less than 10 years) compared to longer term residents (54%).
- There were also differences based on general life perceptions. Those with poor perceptions of life in Napier (27%) and/or low social connections (39%) were less likely to believe in having a fair shot at life.
- Not surprisingly, lower positivity about fairness of a good life was reported by those with higher mental distress scores (46% compared to 67% with low distress), poor/fair reported health (37% vs 57% good health), and those with disability access concerns (30% vs 58% with no such concerns).
- However, experience of crime did not impact on perceptions of a fair life.

Everyone in Napier has a fair shot at a good life, regardless of ethnicity or race

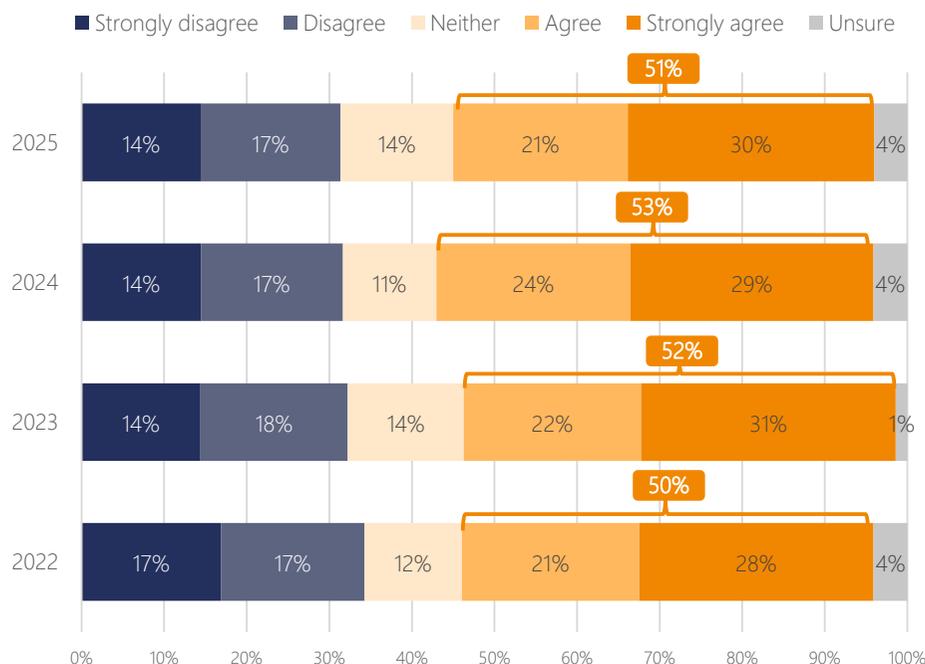


Table 19 Aggregated 'agree' responses

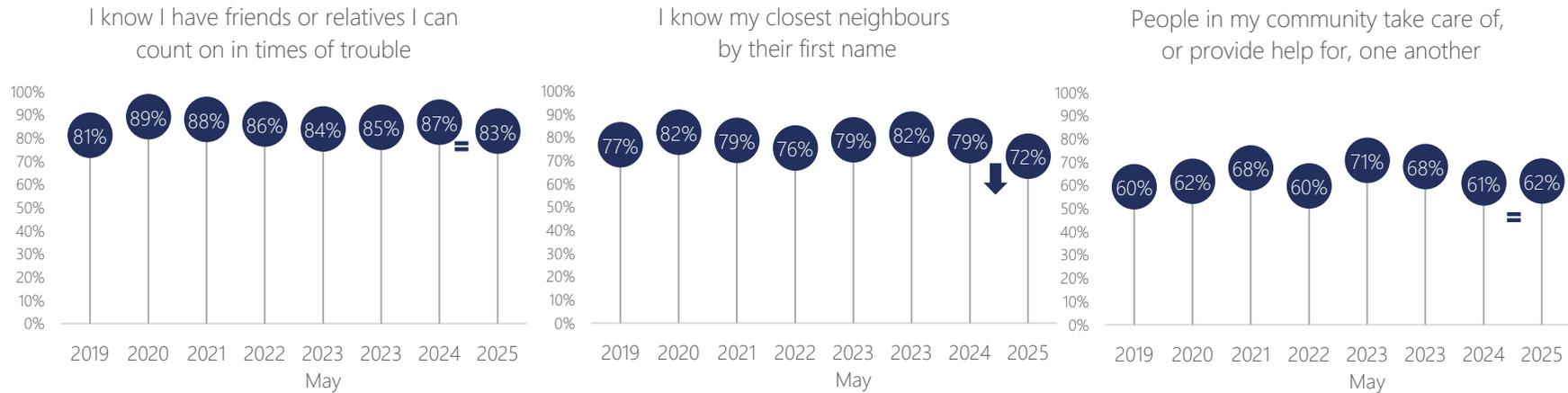
		Having a fair shot at a good life	
		2025	2024
Ward	Ahuriri	54%	54%
	Napier Central	46%	46%
	Taradale	54%	54%
Age	18-39	48%	50%
	40-64	45%	47%
	65+	64%	66%
Ethnicity	NZ European	53%	52%
	Māori	44%	49%
	Other	46%	61%
Overall life in Napier	Poor	27%	32%
	Neutral	49%	39%
	Good	55%	61%
Social Connections	Low	39%	37%
	Moderate	48%	53%
	High	61%	64%

n=444

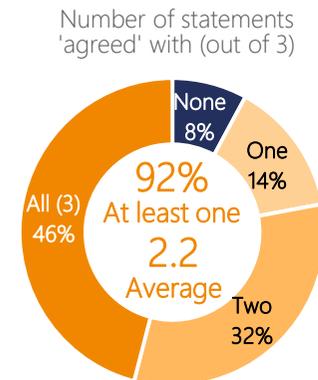
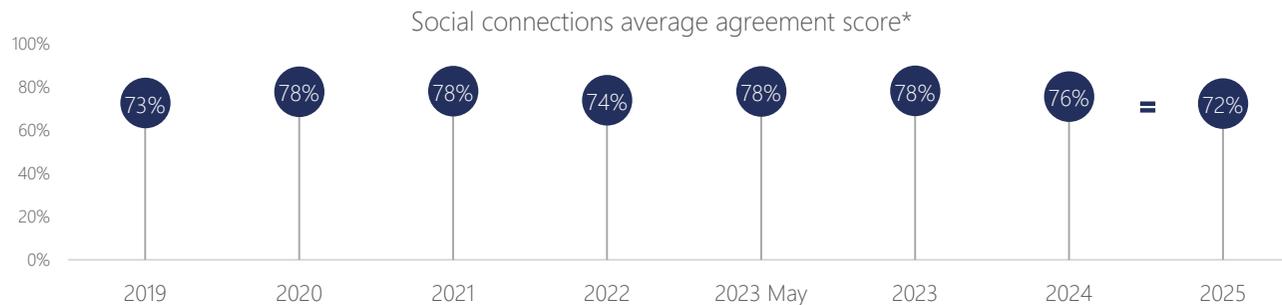


SOCIAL CONNECTIONS – results over time

- Self-rated social connections remained relatively high in 2025. Overall, 92% of residents agreed with at least one of the three attributes (2.2 on average), with almost half (46%) agreeing with all three statements (14% agreed with one, 32% agreed with two). While the average social connections agreement score (76%) remained high compared to 2024 (76%), this was significantly lower than 2023 (78%).
- Having people to count on when needed (83%) stayed stable overall, as did people caring for others in the community (62%). However, knowing neighbours by their first name dropped to a new low in 2025 (72%), especially compared to the peak in 2023 (82%) soon after Cyclone Gabrielle.



↓ Significant decrease ↑ Significant increase = No significant difference



*Note: Social connections agreement score is an average measure of aggregated positive responses across the three social connection attributes



SOCIAL CONNECTIONS – attributes

- Despite relatively little change in social connections over time, notable differences were apparent across the city in 2025.
- Napier Central residents reported lower social connections overall (65% average), especially for knowing neighbours and community helping others.
- Younger residents (18-39) also had lower connections scores (60% average), driven by the same two attributes.
- While not differing overall, Māori residents were less likely to report the availability of friends or relatives.
- Lower levels of attribute agreement and social connection scores were also apparent for those with poor perceptions of Napier life overall (44% average), low retention likelihood (57%), low feelings of safety (58%), high mental distress (45%), and not feeling accepted within the community (39%).

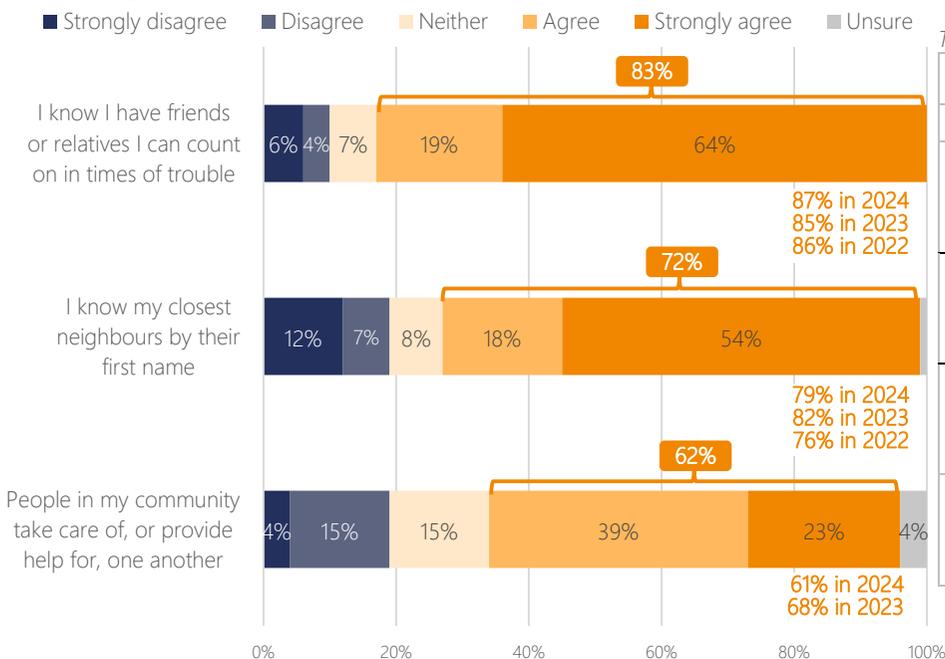


Table 20 Aggregated % 'agree' responses

		Friends or relatives		Knowing neighbours		Community help	
		2025	2024	2025	2024	2025	2024
Ward	Ahuriri	87%	89%	76%	86%	69%	65%
	Napier Central	80%	85%	61%	71%	54%	53%
	Taradale	83%	88%	81%	79%	63%	65%
Age	18-39	79%	88%	53%	67%	49%	53%
	40-64	83%	86%	78%	81%	63%	61%
	65+	89%	88%	86%	90%	75%	72%
Ethnicity	NZ European	85%	88%	74%	78%	61%	61%
	Māori	72%	88%	66%	85%	66%	60%
	Other	86%	81%	70%	72%	65%	66%
Overall life in Napier	Poor	62%	66%	52%	60%	17%	20%
	Neutral	75%	82%	64%	69%	37%	55%
	Good	90%	92%	78%	85%	77%	70%

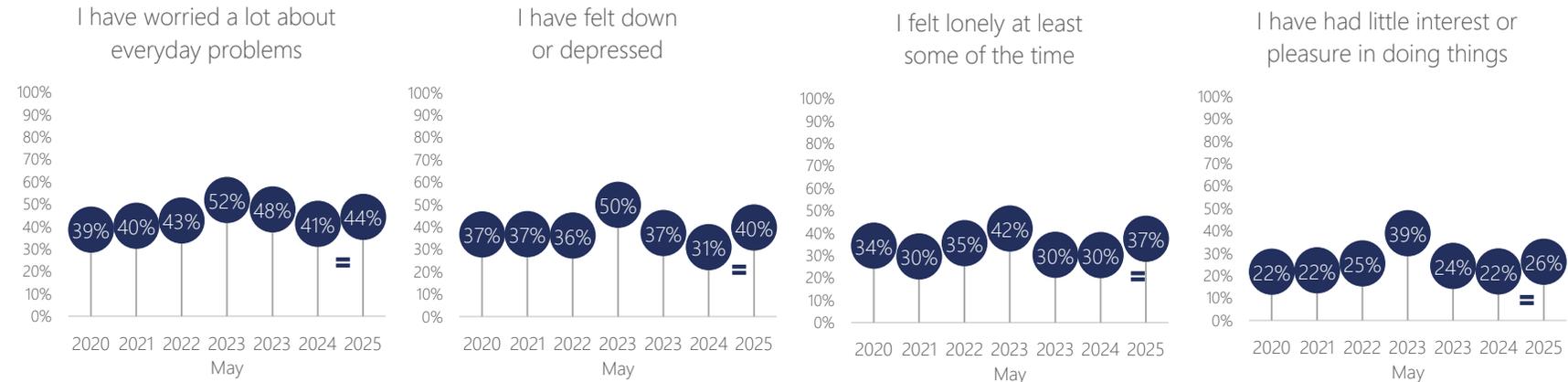
n=444



COMMUNITY MENTAL WELLBEING – results over time

According to Statistics New Zealand, **26%** of New Zealanders felt lonely at least some of the time in 2021.

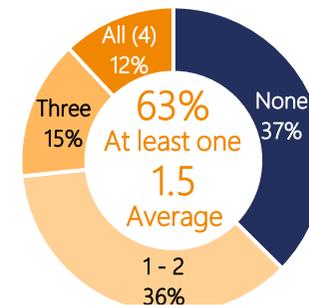
- Following a drop in the community mental wellbeing index (indicating lower distress) after the post-cyclone spike, the index rose slightly again to 11.0 in 2025 - indicating some increased distress in the community; although this change was not statistically significant.
- Overall, 2-in-3 residents (63%) agreed with at least one of the four wellbeing attributes (1.5 on average) (56% & 1.2 average in 2024), with 1-in-10 (12%) agreeing with all four statements (20% agreed with one, 16% with two, 13% with three).
- Contributing to the overall index, individual mental wellbeing attributes remained stable but with signs of increased agreement (more distress) compared to 2024.
- In particular, around 2-in-5 agreed with worrying about everyday problems (44%) and feeling down or depressed (40%, up from the historic low of 31% in 2024). Feelings of loneliness also increased slightly (not significantly) from 2024 (31%) to 2025 (37%).



↓ Significant decrease ↑ Significant increase = No significant difference



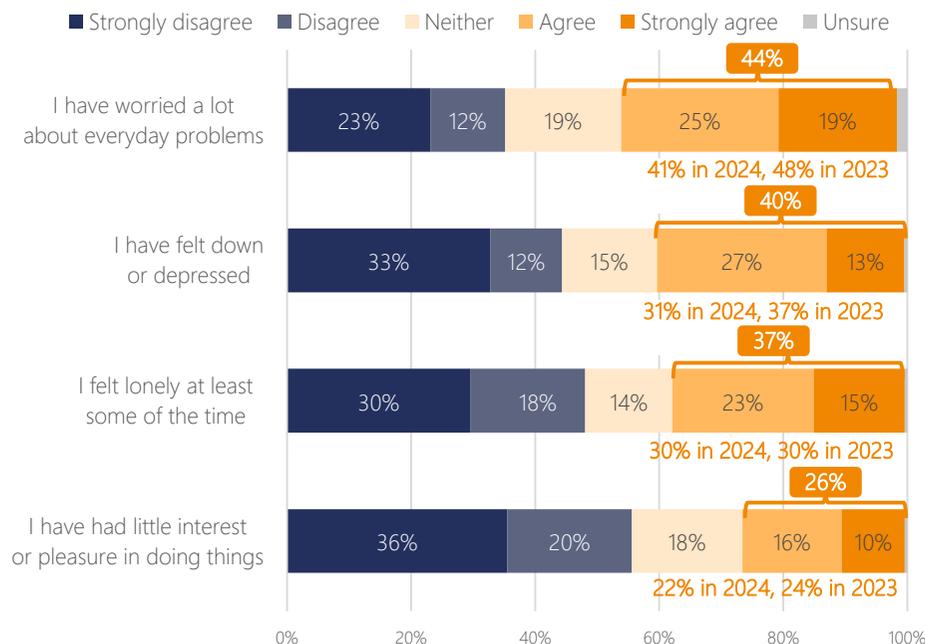
Number of statements 'agreed' with (out of 4)





COMMUNITY MENTAL WELLBEING – attributes

- The community mental wellbeing index revealed a moderate level of distress in the Napier community in 2025, on average (11.0) – roughly similar to pre-cyclone levels. About 1-in-3 residents were identified as experiencing low (31%), moderate (33%) or high (36%) levels of distress, respectively. Notable differences across the community revealed higher levels of distress across multiple more vulnerable groups, including younger residents (especially 18-39), Māori and ‘other’ ethnic respondents, those living in rental properties, with poor perceptions of Napier life, feeling unsafe overall, with low social connections, and not feeling accepted in the community. Distress levels were typically higher in Napier Central overall.



n=440

Table 21 Community mental wellbeing index

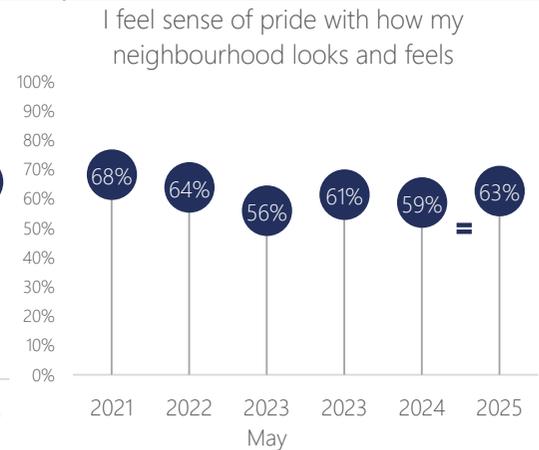
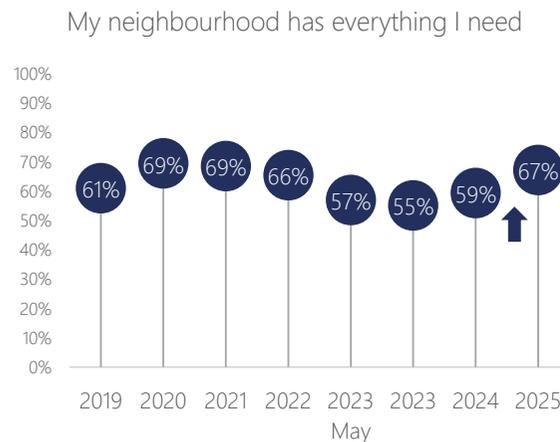
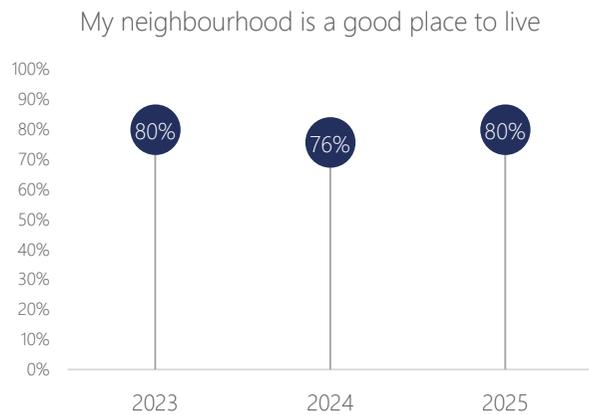
		Index		Level of Distress		
		2024	2025	Low (1-7)	Moderate (8-13)	High (14-20)
	Total Napier	10.3	11.0	31%	33%	36%
Ward	Ahuriri	10.1	10.0	34%	44%	23%
	Napier Central	11.0	12.4	23%	28%	49%
	Taradale	10.2	10.4	37%	29%	34%
Age	18-39	12.1	13.5	9%	35%	56%
	40-64	10.4	10.8	30%	38%	32%
	65+	7.9	8.2	59%	24%	18%
Ethnicity	NZ European	10.0	10.4	36%	35%	30%
	Māori	10.4	12.9	11%	24%	65%
	Other	11.6	12.5	23%	38%	40%
Home ownership	Owned	9.7	10.4	33%	37%	30%
	Rented	12.2	12.6	25%	23%	51%
Income	Up to \$50k	9.5	11.2	39%	16%	45%
	\$50-100k	11.3	11.7	22%	37%	41%
	\$100k+	10.5	10.7	27%	48%	26%
Overall life in Napier	Poor	15.1	14.9	11%	13%	76%
	Neutral	11.9	12.8	8%	47%	46%
	Good	9.2	9.7	42%	32%	26%
Feel safe overall	Disagree	11.8	12.9	17%	31%	53%
	Neutral	11.8	12.6	17%	38%	45%
	Agree	9.3	9.8	41%	33%	27%
Social Connections	Low	13.2	13.5	10%	34%	56%
	Moderate	10.5	11.4	23%	41%	36%
	High	8.8	8.5	58%	24%	18%

Note: Mental Wellbeing Index is a computed score that is calculated by summing all the agreement ratings given by respondents in relation to four mental wellbeing attributes. Higher mental wellbeing scores = greater distress (maximum value is 20)



NEIGHBOURHOOD – results over time

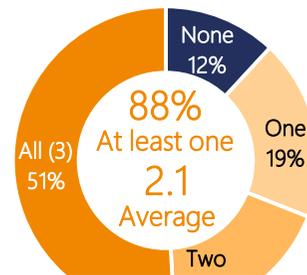
- Following the post-cyclone decline measured in 2023, residents' perceptions of neighbourhood provision has continued to show signs of recovery in 2025. Overall, 9-in-10 residents (88%) agreed with at least one of the three neighbourhood attributes (2.1 on average) (83% & 1.9 average in 2024), with half (51%) agreeing with all three statements (19% agreed with one, 18% with two statements).
- Most pertinently, 4-in-5 residents (80%) in 2025 believed their neighbourhood is a good place to live (similar to previous years).
- 2-in-3 residents (67%) felt their neighbourhood has everything they need, with this improving notably from the 2023 low (55%) and finally returning to pre-cyclone levels.
- In addition, 3-in-5 residents (63%) felt pride in their neighbourhood, with this measure showing greater stability over time.



Number of statements 'agreed' with (out of 3) ↓ Significant decrease ↑ Significant increase = No significant difference



In 2024, Councils with larger populations (e.g. Auckland, Wellington) reported 55% of residents were proud of how their local area looks and feels.





NEIGHBOURHOOD – attributes

- Both neighbourhood attributes achieved agreement from about 2-in-3 residents in 2025. For 'neighbourhood has everything I need' this represented an increase from 55% in 2023 to 67% in 2025. A similar 2-in-3 (63%) expressed a sense of pride in their neighbourhood, with 1-in-3 (33%) strongly agreeing with this attribute.
- Neighbourhood perceptions were heavily influenced by demographic factors. Positivity remained typically lower in Napier Central ward (especially compared to Taradale) and among younger residents (18-39).
- Residents with poor perceptions of Napier life overall also had poorer sentiment about their neighbourhood specifically – just 1-in-5 felt a sense of pride or sufficient provision. Lower social connections also had a negative influence on neighbourhood perceptions.

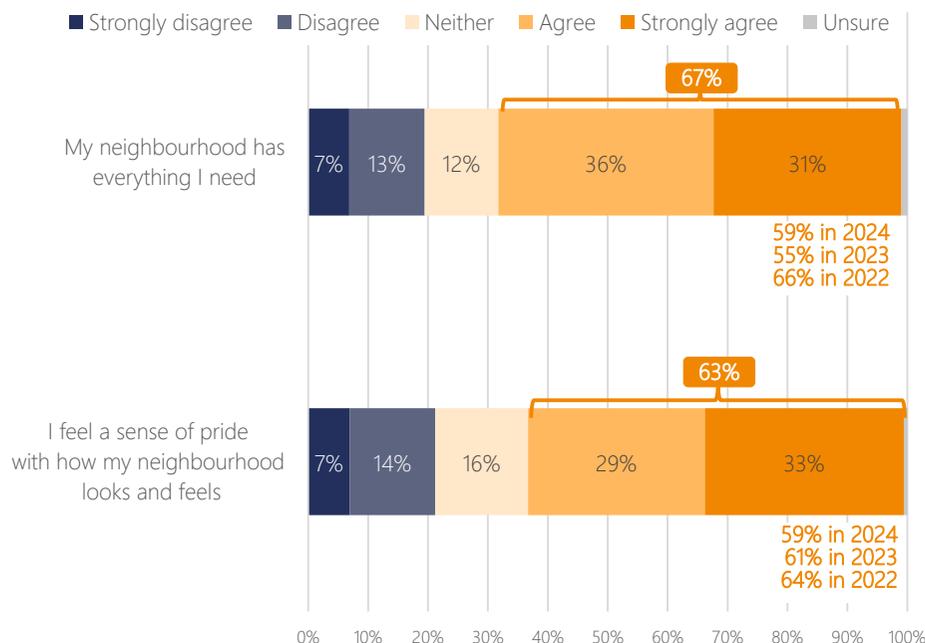


Table 22 Aggregated % 'agree' responses

		Sense of pride		Neighbourhood has everything needed	
		2024	2025	2024	2025
Ward	Ahuriri	64%	67%	58%	71%
	Napier Central	47%	44%	49%	51%
	Taradale	65%	82%	73%	84%
Age	18-39	35%	51%	45%	62%
	40-64	65%	62%	62%	63%
	65+	77%	78%	72%	80%
Ethnicity	NZ European	62%	63%	61%	68%
	Māori	42%	57%	55%	66%
	Other	61%	66%	56%	63%
Overall life in Napier	Poor	16%	27%	25%	26%
	Neutral	40%	43%	41%	54%
	Good	72%	74%	72%	78%

n=442



NEIGHBOURHOOD – good place to live

- Perceptions of neighbourhoods being a good place to live remained very positive, with the majority (4-in-5) of residents (80%) agreeing with this - consistent with previous post-cyclone results.
- Residents who disagreed that their neighbourhood is a good place to live want safer, cleaner, and more connected communities. Their unprompted suggestions indicate their most common frustrations relate to crime, poor maintenance, weak enforcement, and limited local amenities or transport options. There is also a clear desire for better governance and more visible care from authorities.
- However, neighbourhood perceptions were notably lower in Napier Central ward (65%), compared to the two other wards.
- Perceptions were also less positive among younger residents (18-39), those with poor perceptions of life in Napier overall, low social connections, high mental distress scores, poor/fair personal health, not feeling accepted, and those with disability access concerns.

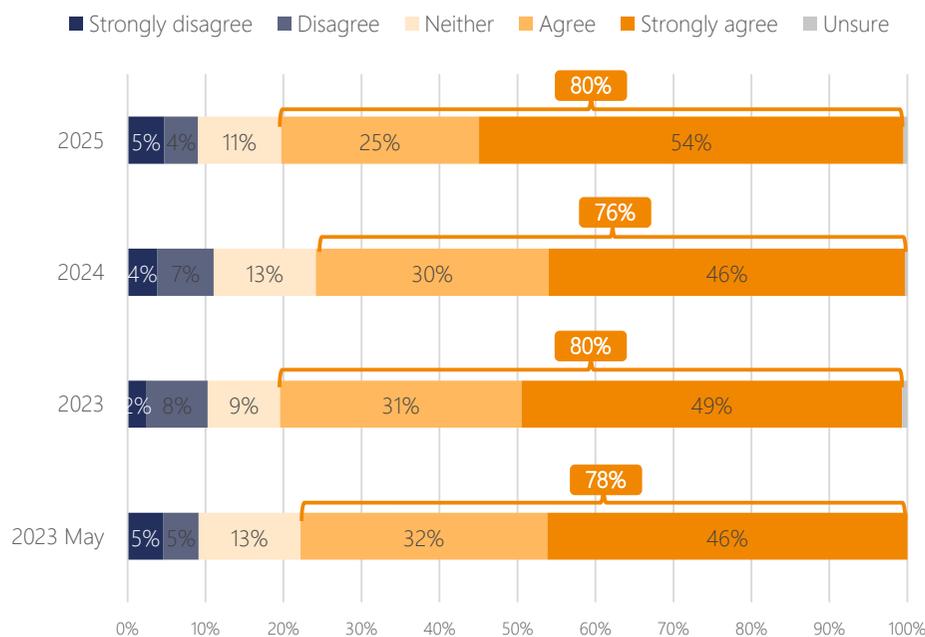


Table 23 Aggregated % 'agree' responses

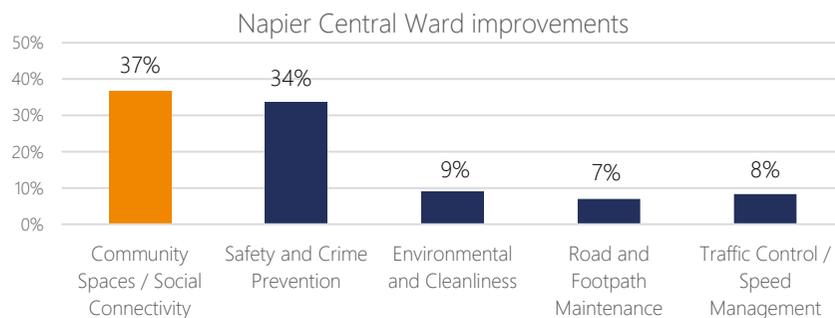
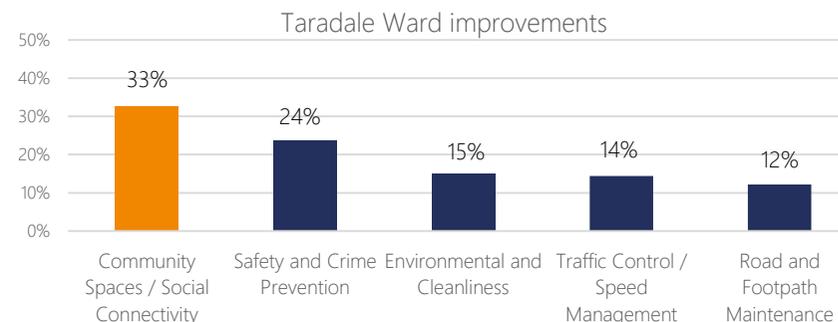
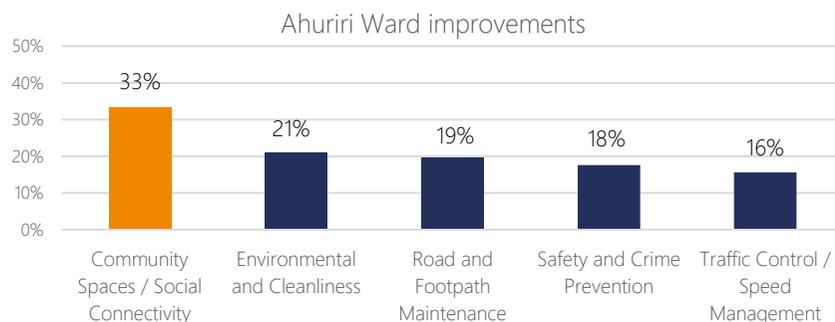
		Neighbourhood a good place to live
Ward	Ahuriri	88%
	Napier Central	65%
	Taradale	90%
Age	18-39	72%
	40-64	80%
	65+	89%
Ethnicity	NZ European	80%
	Māori	81%
	Other	77%
Overall life in Napier	Poor	37%
	Neutral	61%
	Good	92%
Social Connections	Low	46%
	Moderate	85%
	High	97%

n=444



NEIGHBOURHOOD – suggested improvements

- 3-in-4 (75%) of respondents in 2025 suggested at least one improvement for their neighbourhood (on an unprompted basis). While there were common concerns across wards, residents from each ward prioritised some perceived needs to varying degrees.
- Fostering community connection via shared spaces, such as parks, recreational areas, amenities and local events was the primary concern across the city, and to a similar degree across the wards.
- Improved safety and crime prevention was the second-most mentioned concern city-wide; though a relatively greater priority for Napier Central residents in 2025 (especially compared to Ahuriri), with calls for better street lighting, stronger police presence, and action against antisocial behaviour.
- In contrast, cleaner, greener neighbourhood environments were a greater concern for Ahuriri and, to some extent, Taradale residents; through improved rubbish collection, tree maintenance, and general tidiness.
- In addition, Ahuriri residents prioritised road and footpath maintenance, including fixing potholes and uneven surfaces.
- Traffic control and speed management was a relevant though relatively lower priority, particularly for Ahuriri and Taradale residents; emphasising concerns near schools and residential areas.



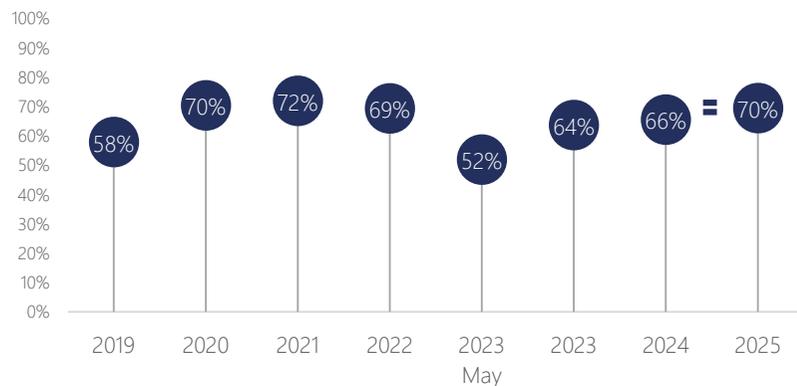
Open-ended comments sorted into categories. Totals may exceed 100% owing to multiple responses for each respondent
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COMMUNITY HEALTH – results over time

- Self-reported ratings of personal health held steady at a moderately high level in 2025. This represented a notably more positive level compared to the period immediately following Cyclone Gabrielle – highlighting the degree of impact the cyclone had on personal health at that time.
- Overall in 2025, 7-in-10 residents (70%) rated their personal health as 'good' or 'very good' (66%), with 1-in-4 (23%) rating themselves 'very good'. This was generally consistent with 2024 and 2023 year overall (though significantly higher than May 2023), and finally returning to the levels measured pre-2023.

Aggregated 'good' perceptions of personal health



↓ Significant decrease
 ↑ Significant increase
 ■ No significant difference

**Hours per week. Reported results are based on open-ended comments. If a range of hours was provided, an average of this range was used in the analysis.*



COMMUNITY HEALTH – attributes

- Self-ratings of personal health have remained generally positive and consistent overall, despite the immediate post-cyclone period in May 2023,
- In 2025, 70% of residents believed they were personally in 'good' or 'very good' health, returning to levels measured pre-2023.
- 1-in-4 (23%) rated their health as 'very good'. Just 1-in-10 (8%) rated their health as 'poor' to any extent in 2025.
- However, clear differences in health ratings were apparent across the community. Napier Central residents were significantly less likely to rate their health as 'good' – especially compared to much higher ratings in Ahuriri (79%).
- In 2025, younger residents (18-39) reported significantly better health (78%) than older counterparts (61% of 40-64 year olds).
- Residents with less positive perceptions of life in Napier had notably lower ratings of their health (38%). This was likely related to other factors also affecting health ratings, including mental wellbeing, social connections, feelings of community acceptance, and living in rental accommodation.

How would you rate your personal health at the moment?

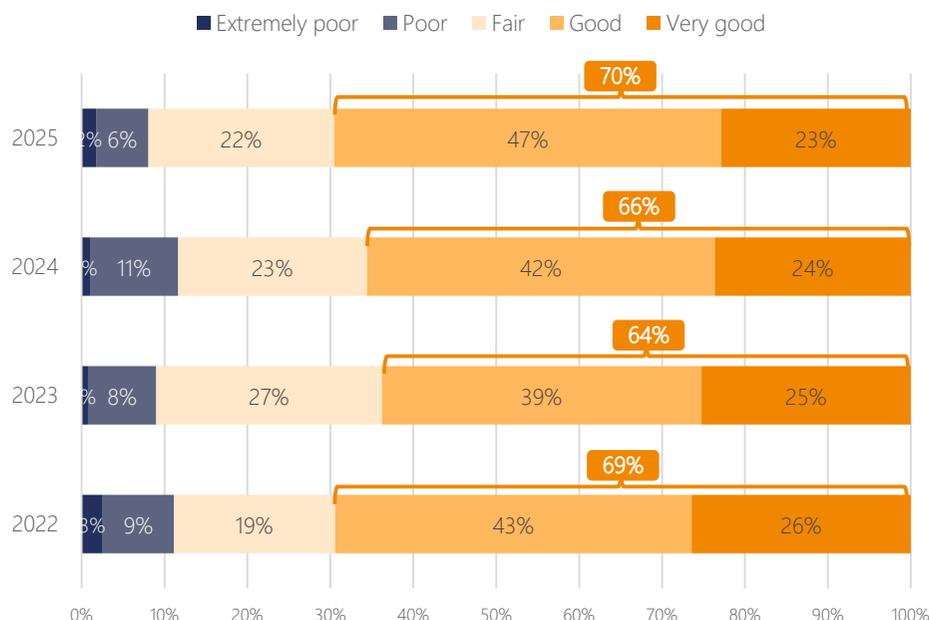


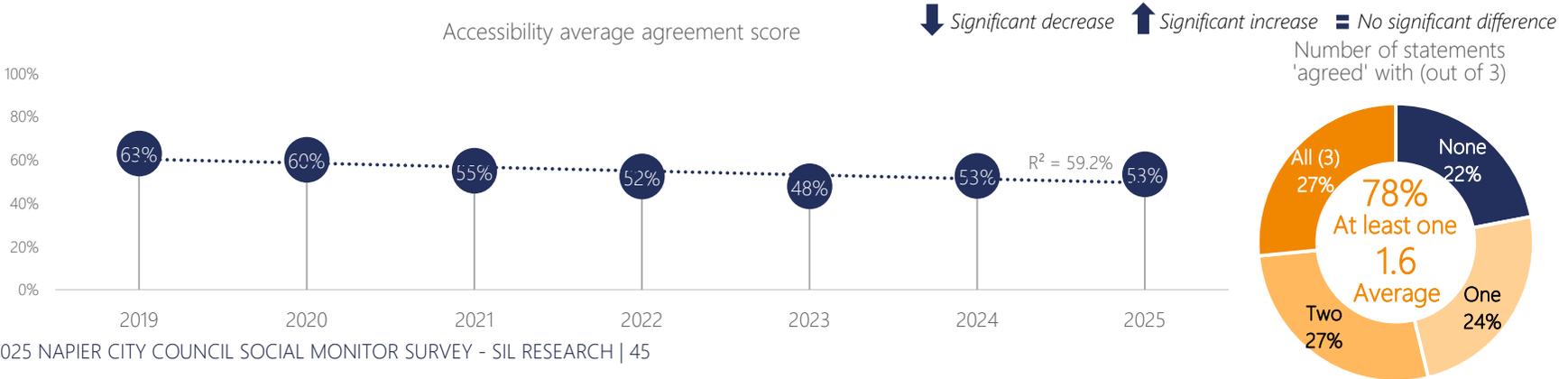
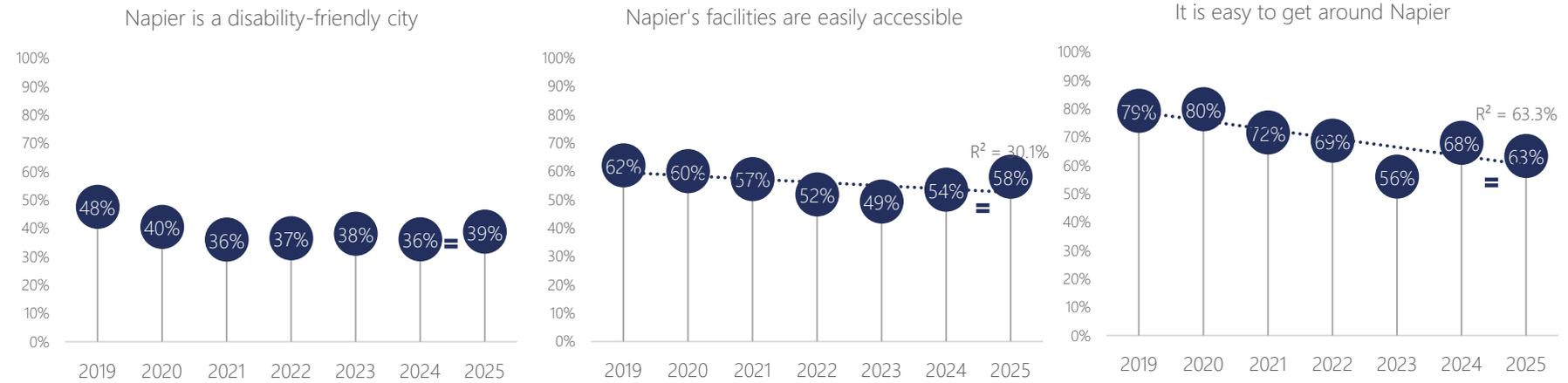
Table 24 Aggregated % 'good' responses

		Good health	
		2025	2024
Ward	Ahuriri	79%	73%
	Napier Central	60%	61%
	Taradale	70%	62%
Age	18-39	78%	56%
	40-64	61%	67%
	65+	72%	75%
Ethnicity	NZ European	71%	68%
	Māori	67%	54%
	Other	59%	69%
Overall life in Napier	Poor	38%	33%
	Neutral	70%	45%
	Good	75%	78%
Mental Wellbeing	Low distress	83%	85%
	Moderate distress	72%	65%
	High distress	56%	44%



ACCESSIBILITY – results over time

- Residents continue to express mixed opinions on accessibility in Napier. Overall, 78% of residents agreed with at least one of the three accessibility attributes (1.6 on average), with 1-in-4 (27%) agreeing with all three statements (24% agreed with one, 27% agreed with two).
- In this context, the average agreement score for accessibility held steady in 2025 (53%) despite exhibiting a general downward trend over time since 2019. This reflected general stability across specific statements.
- While Napier was typically considered easy to get around (63%) with facilities that are easily accessible (58%), there were consistent concerns over the extent to which Napier is a disability-friendly city – with just 39% agreement in this regard in 2025.
- Perceptions of disability access were affected to a large extent by lack of knowledge or experience, with 1-in-3 residents (29%) unable to provide a rating.





ACCESSIBILITY – attributes

- Despite moderately positive perceptions of the ease of getting around Napier generally (63% agree), opinions on Napier being disability-friendly are mixed (39% agree, just 20% 'strongly agree') – driven to some extent by lack of knowledge or experience. Nevertheless, positive sentiment about accessibility of Napier facilities has improved slightly in recent years.
- Ease of getting around does differ across the city, with Napier Central (56%) and younger residents less likely to agree. Poor perceptions of Napier as a city are negatively related to opinions on all accessibility attributes.
- Perceptions of Napier as a disability-friendly city (39% agreement in 2025) have not shifted in recent years, with a low level of resident knowledge (29% 'unsure'). Positive ratings in this regard were lower among NZ European (35%), those with poor perceptions of Napier life (18%), poor/fair physical health (25%), not feeling accepted (24%), and victims of crime (28%); but with no difference across the age range.
- Those with disability access concerns also had less positive perceptions of accessibility in the city generally – just 1-in-3 agreed that facilities were easily accessible (31%) and/or that Napier is easy to get around (38%).

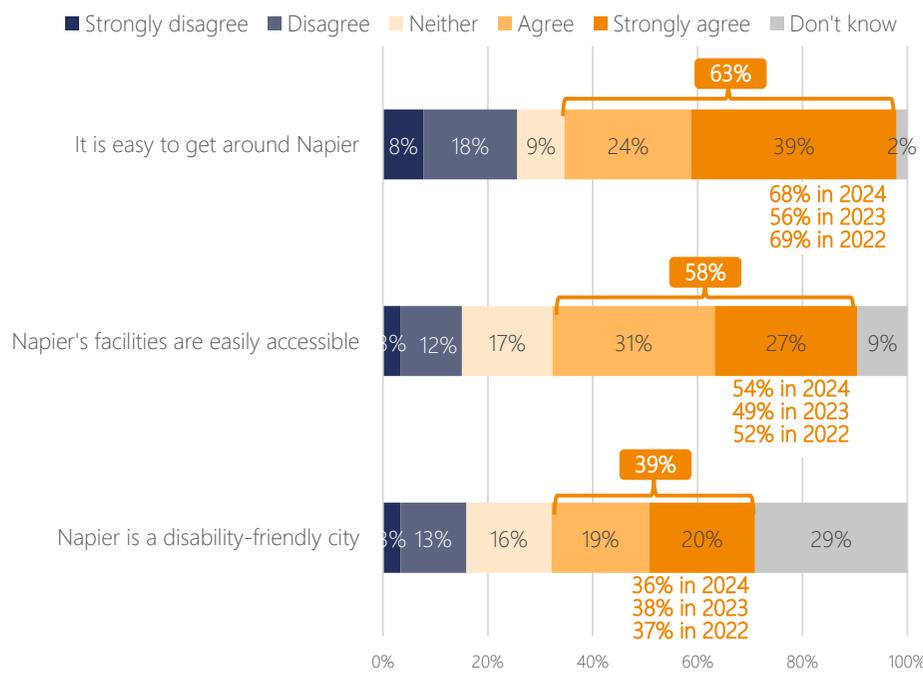


Table 25 Aggregated % 'agree' responses

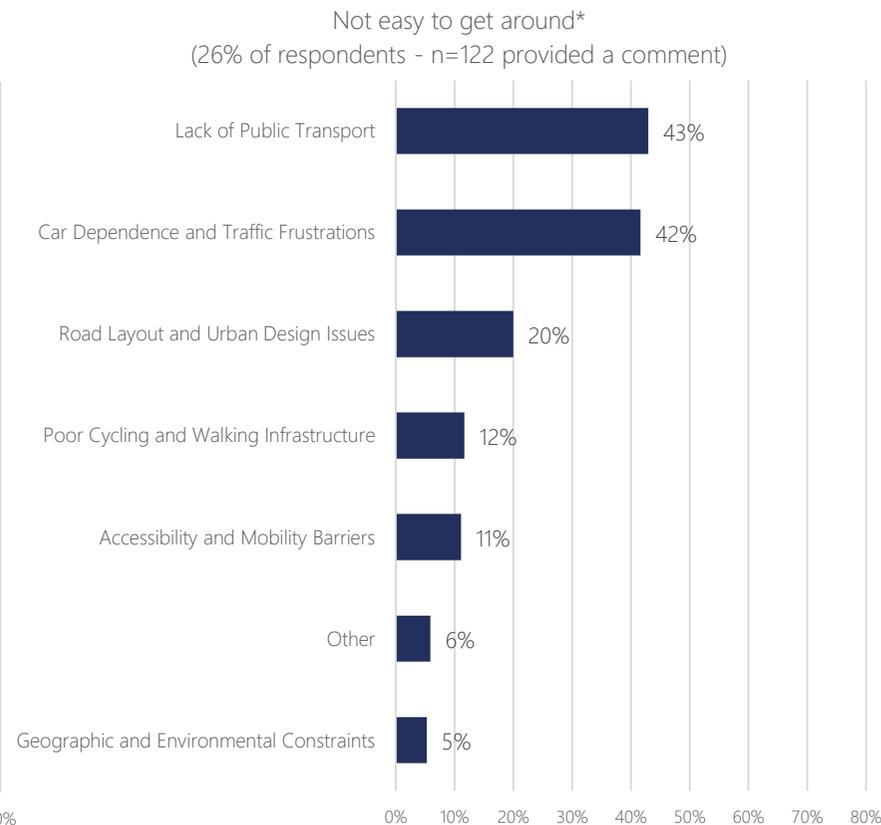
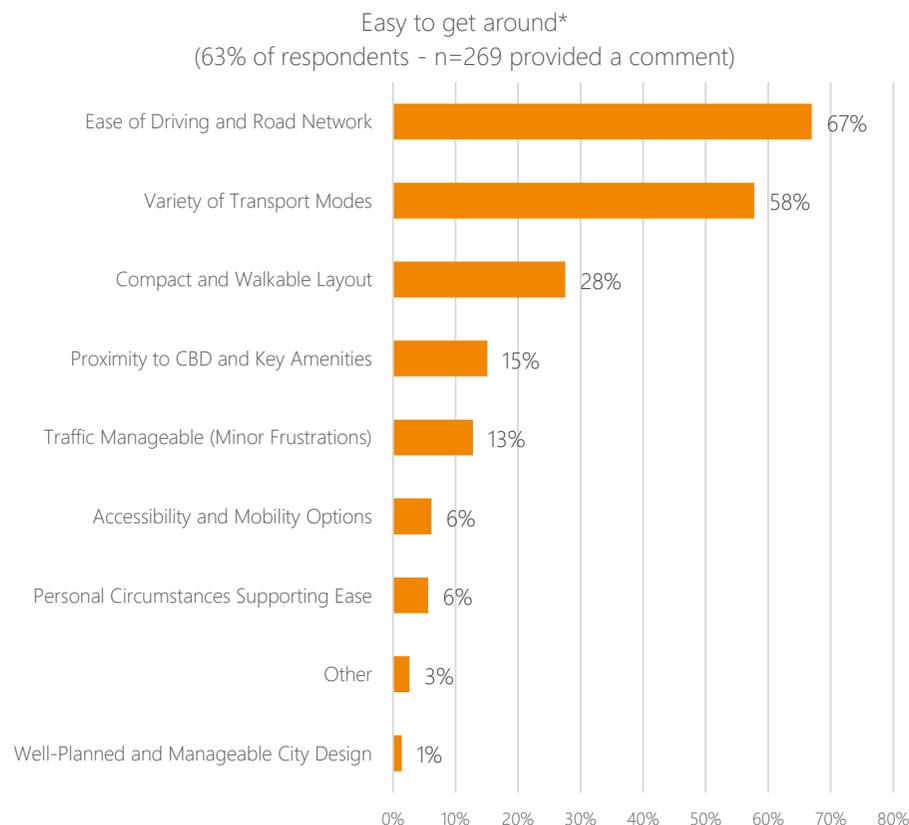
		Disability friendly	Accessible	Easy to get around
Ward	Ahuriri	37%	53%	63%
	Napier Central	36%	58%	56%
	Taradale	45%	64%	73%
Age	18-39	41%	50%	59%
	40-64	38%	62%	59%
	65+	36%	63%	76%
Ethnicity	NZ European	35%	58%	64%
	Māori	53%	65%	62%
	Other	45%	47%	59%
Overall life in Napier	Poor	18%	24%	22%
	Neutral	32%	48%	48%
	Good	45%	68%	75%
Napier disability friendly	Disagree	0%	31%	38%
	Neutral	0%	33%	44%
	Agree	100%	88%	77%
	Unsure	0%	45%	70%

n=446



ACCESSIBILITY – feedback

- Supporting previous years’ feedback, ease of moving around Napier was mainly attributed to the ease of driving and the convenient road network, with personal car access a key factor together with other transport modes.
- In contrast, lack of public transport options and services, together with dependence on cars (particularly for those without access) remained a relevant frustration contributing to barriers for moving around the city.
- Road layout and urban design issues, poor cycling and walking infrastructure, and other mobility barriers were identified as minor but nevertheless relevant concerns for those seeking improvements to city-wide movement and access.



*Open-ended comments sorted into categories. Totals may exceed 100% owing to multiple responses for each respondent



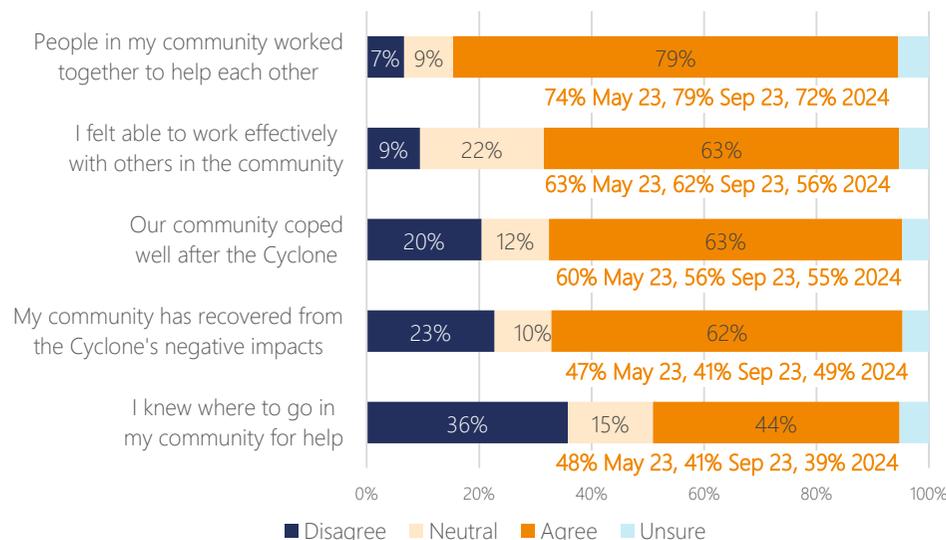
COMMUNITY RESILIENCE – attributes



- The community resilience index remained high in 2025 (74.6), and showed signs of improvement compared to 2024 (69.8) and the post-cyclone period (68.6) (when first measured). Overall, 1-in-4 residents were identified as 'low' (24%), 2-in-5 as 'moderate' (39%) and 'high' (37%) resilience. Collectively, 1-in-4 residents (26%) agreed with all 5 resilience attributes (average 3.0); 1-in-10 (10%) agreed with none.
- The improved resilience index was driven by increased ratings across several attributes, particularly for the (top-rated) community working together (79%, up from 72% in 2024); the 3-in-5 (62%) now believing their community has recovered from the negative impacts of the cyclone (49% 2024, 41% Sept 2023); and working effectively with others in the community (63%, from 56% in 2024). However, those stating they know where to get help remains relatively low and unchanged (44%).
- The resilience index differed across the community in important ways, being lower for those with poor perceptions of Napier life, not feeling safe, low social connections, not feeling accepted, higher mental distress, and disability concerns.

Table 26 Community resilience index

		Index		Level of Resilience		
		2024	2025	Low (20-60)	Moderate (61-80)	High (81-100)
	Total Napier	69.8	74.6	24%	39%	37%
Ward	Ahuriri	70.0	76.0	26%	32%	42%
	Napier Central	66.6	72.5	29%	35%	37%
	Taradale	72.9	75.8	18%	51%	31%
Age	18-39	67.1	73.8	26%	36%	38%
	40-64	68.8	73.4	25%	43%	31%
	65+	74.5	77.6	21%	36%	44%
Ethnicity	NZ European	70.7	74.3	24%	40%	36%
	Māori	65.3	73.2	31%	42%	27%
	Other	69.4	79.1	17%	26%	58%
Home ownership	Owned	70.0	74.7	23%	43%	33%
	Rented	68.4	74.5	27%	27%	46%
Income	Up to \$50k	49.1	72.7	20%	50%	30%
	\$50-100k	65.4	68.4	50%	23%	27%
	\$100k+	74.6	76.7	17%	42%	41%
Overall life in Napier	Poor	49.1	57.2	43%	57%	0%
	Neutral	65.4	68.5	45%	30%	24%
	Good	74.6	79.8	14%	38%	48%
Feel safe overall	Disagree	60.3	61.9	49%	42%	9%
	Neutral	63.6	74.3	28%	36%	36%
	Agree	76.8	80.0	13%	38%	48%
Social Connections	Low	53.6	62.4	47%	42%	11%
	Moderate	69.9	73.3	27%	44%	29%
	High	79.4	83.4	10%	29%	61%

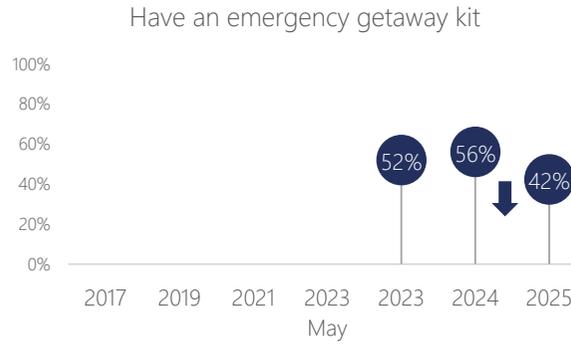
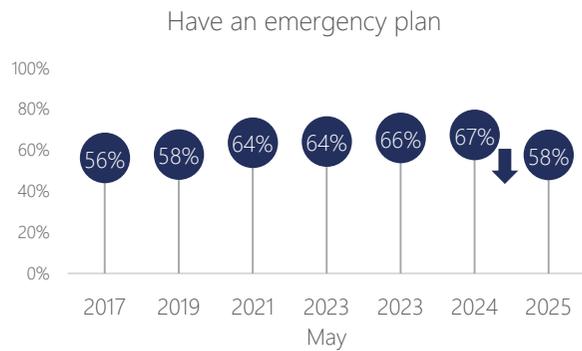
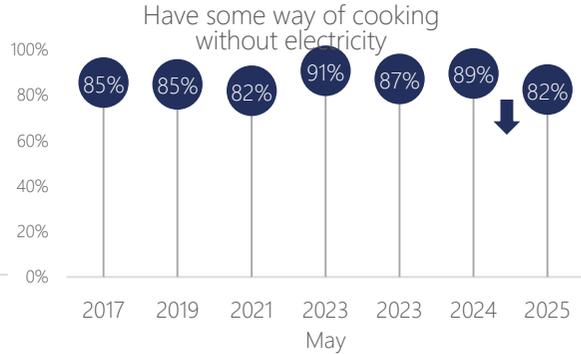
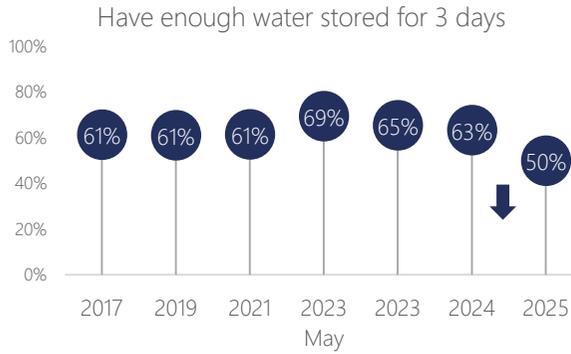
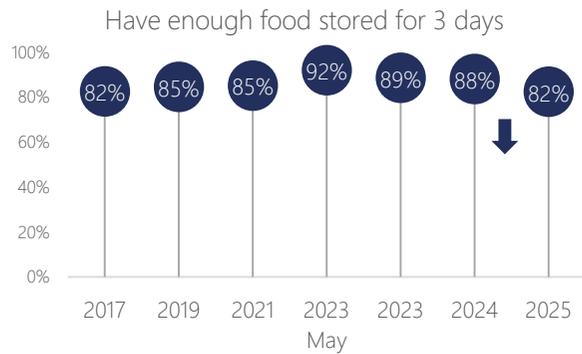


Note: Community Resilience is a computed score that is calculated by summing all agreement ratings given by respondents in relation to five community resilience attributes. The recalibrated computed score is presented out of 100.

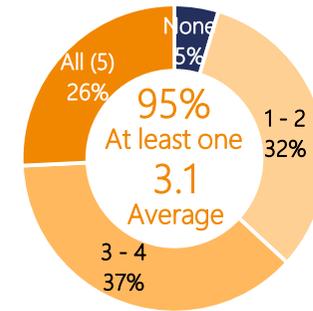


EMERGENCY PREPAREDNESS – results over time

- Two years on from Cyclone Gabrielle, emergency preparedness remains moderately high but with evidence of reduced preparation. Overall, 95% of residents indicated at least one preparation action (3.1 on average), with 1-in-4 (26%) indicating all five actions (32% reporting 1-2, 37% reporting 3-4). This is below the 2024 average (3.6), and 37% reporting all five actions.
- Lower preparation levels were noted across each action. Having food stored for 3 days and means of cooking without electricity (both 82%) remained most identified forms of preparation; below 2024 (88% & 89, respectively).
- Having emergency getaway kits (42%) remained the least likely preparation made, also with the greatest reduction since 2024 (down -14% points from 56%).
- Only 3-in-5 residents in 2025 indicated having a household emergency plan (58%), with half (50%) having water stored for 3 days. Both of these actions also saw significant declines since 2024.



Number of preparations made (out of 5)



↓ Significant decrease ↑ Significant increase ▬ No significant difference



EMERGENCY PREPAREDNESS – attributes

- Differences in emergency preparation levels remained notable across the community. The majority of all resident subgroups reported storing food for three days. However, Napier Central residents in particular were less likely to indicate any of the four other preparation actions – just 34% had available getaway kits.
- Younger respondents remained less likely to report any of the actions (just 14% reported all five); with just 25% indicating getaway kits and 33% stored water.
- Renters were less likely than homeowners to report having enough food stored for three days (73% vs 86%) or having an emergency plan (48% vs 61%).
- Residents with lower social connections tended to be less prepared across most actions – just 1-in-3 had water stored (33%) or emergency getaway kits (35%) – although most (84%) reporting having food stored. A similar pattern was seen for those with high mental distress scores.

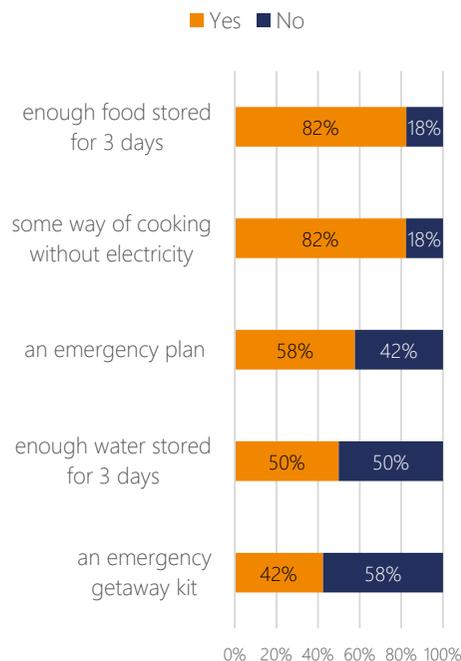


Table 27 % 'Yes' responses (preparation made)

		enough food stored	enough water stored	cooking without electricity	an emergency getaway kit	an emergency plan
Ward	Ahuriri	85%	56%	91%	48%	60%
	Napier Central	79%	40%	79%	34%	49%
	Taradale	84%	56%	77%	47%	65%
Age	18-39	75%	33%	71%	25%	50%
	40-64	81%	50%	88%	44%	57%
	65+	92%	70%	87%	60%	68%
Ethnicity	NZ European	83%	51%	83%	43%	59%
	Māori	80%	42%	78%	36%	55%
	Other	81%	58%	82%	45%	53%
Home ownership	Owned	86%	51%	84%	42%	61%
	Renting/Other	73%	46%	79%	45%	48%
Social connections	Low	84%	33%	71%	35%	40%
	Moderate	77%	44%	85%	32%	56%
	High	87%	67%	88%	63%	72%

n=440



EMERGENCY PREPAREDNESS – civil defence

- 2025 saw some improvement in satisfaction with Civil Defence delivery (36% overall) compared to recent post-cyclone years (25% 2024 and 27% 2023). However, this still remained below the levels seen before the cyclone (compared to 47% pre-cyclone in 2022). Also, reported awareness (ability to provide a rating) fell once more (14% 'unsure' compared to 6% in 2024).
- In 2025 there were no differences in Civil Defence satisfaction on the basis of ward, age or ethnicity. However, females continued to express higher satisfaction than males (41% vs 29%); this represented a significant increase since 2024 for females (25%) but not males (23%).
- Also, residents indicating lower community resilience scores (15%) and/or with disability access concerns (20%) also reported lower confidence in Civil Defence delivery.

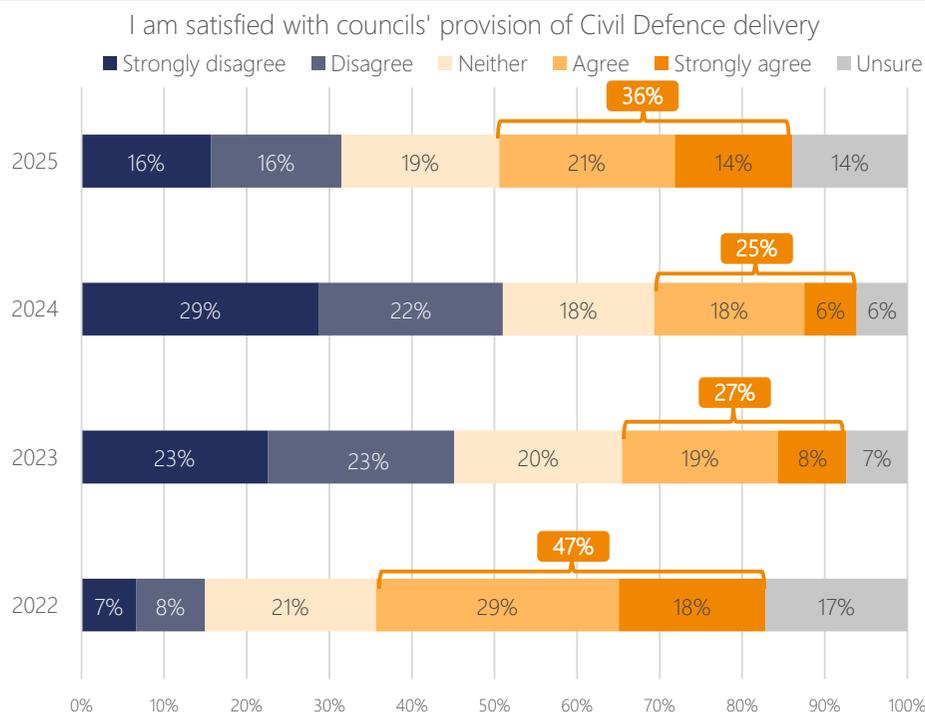


Table 28 Aggregated % 'agree' responses

		Civil Defence Satisfaction	
		2025	2024
Ward	Ahuriri	30%	17%
	Napier Central	38%	25%
	Taradale	39%	34%
Age	18-39	37%	23%
	40-64	34%	24%
	65+	37%	27%
Ethnicity	NZ European	35%	27%
	Māori	37%	19%
	Other	38%	19%
Community resilience	Low	15%	5%
	Moderate	33%	25%
	High	54%	43%
Napier disability friendly	Disagree	20%	11%
	Neutral	26%	21%
	Agree	50%	35%
	Unsure	31%	23%

n=436



In 2025, **37%*** of New Zealanders were satisfied with their Councils' Civil Defence and emergency management (SIL NZ Benchmark, excluding Auckland, Wellington and Christchurch). *Re-calculated from a 1-10 scale.



CLIMATE CHANGE – concerns

- In 2025, 2-in-5 residents (44%) were concerned overall about the impacts of climate change in Napier. This represents a decrease in concern for the second consecutive year (from 49% in 2024 and 59% in 2023). 1-in-5 (22%) of residents reported being 'very concerned'.
- This observation was consistent with the Energy Efficiency and Conservation Authority New Zealand Consumer Monitor findings in 2023, which indicated that recent extreme events had not significantly affected consumers' sentiment or actions regarding climate change.
- Level of concern has remained typically consistent across community segments, with no notable differences by ward, age or ethnicity in 2025.
- However, females were consistently more likely than males to express concern for the impact of climate change.

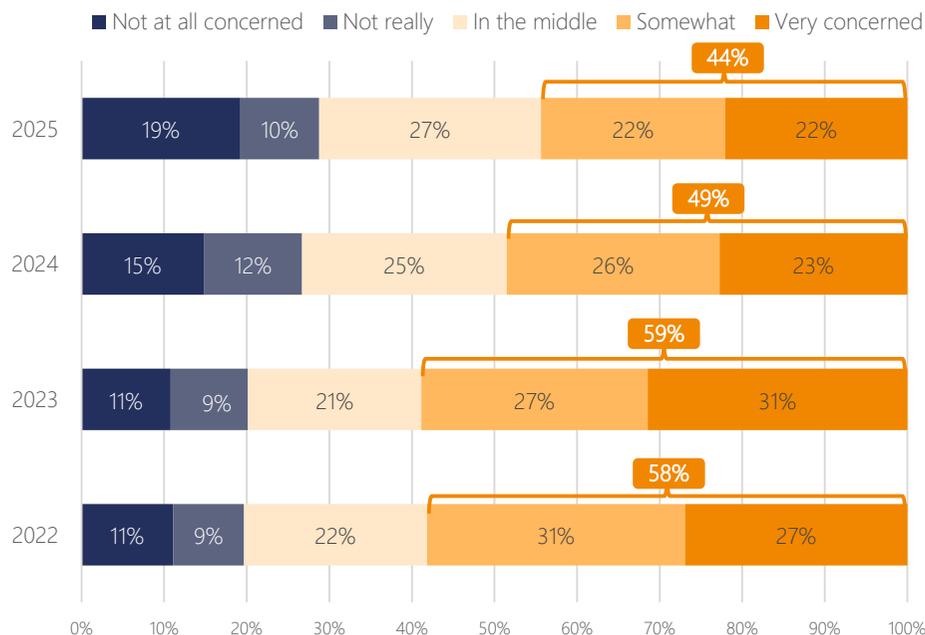


Table 29 Aggregated responses

		Concerned	
		2025	2024
Ward	Ahuriri	43%	48%
	Napier Central	45%	45%
	Taradale	45%	53%
Age	18-39	37%	45%
	40-64	49%	46%
	65+	46%	57%
Ethnicity	NZ European	46%	54%
	Māori	38%	29%
	Other	42%	43%
Gender	Female	50%	55%
	Male	38%	41%
Overall life in Napier	Poor	53%	35%
	Neutral	46%	49%
	Good	43%	50%

n=444



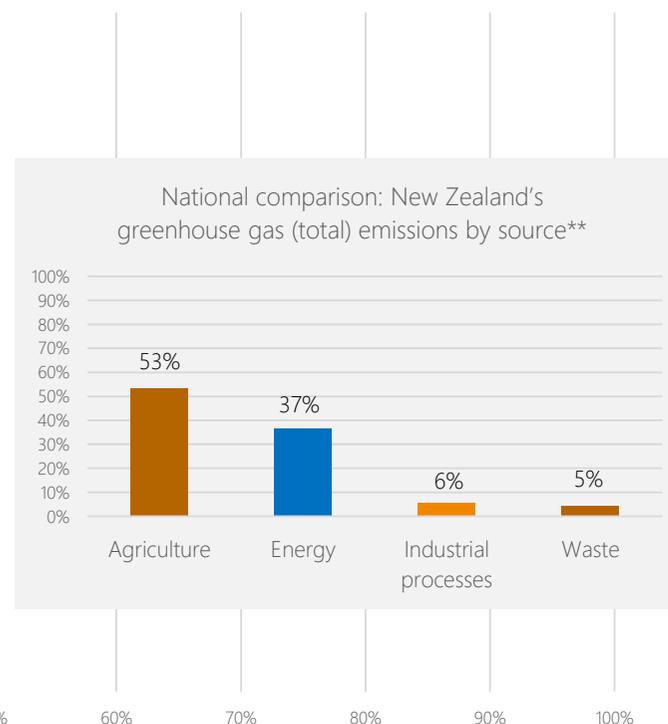
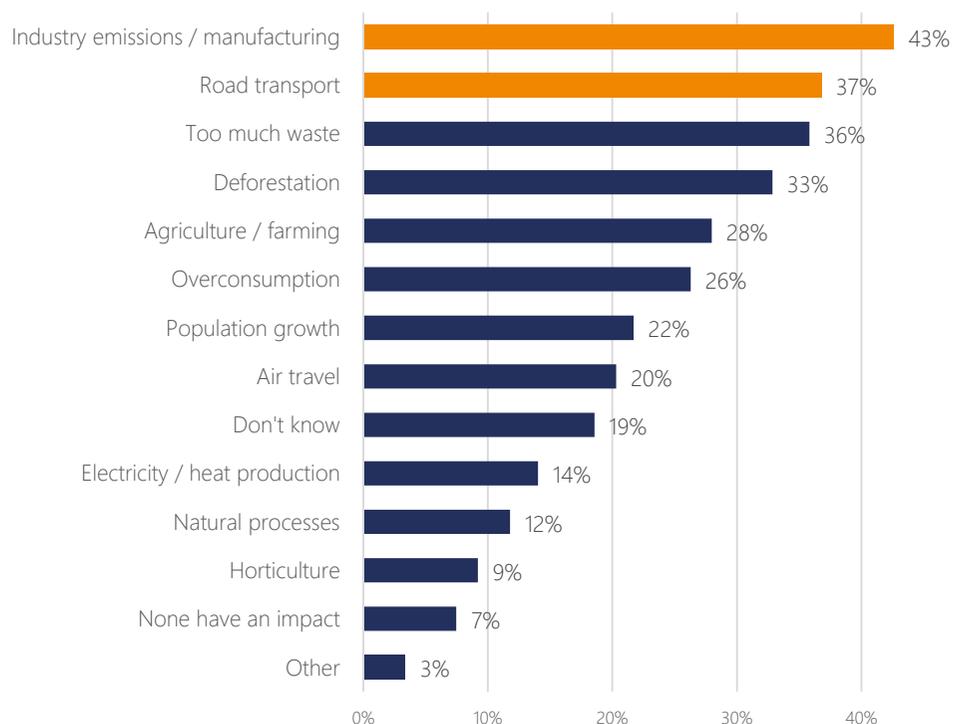
In 2025, the reported nationwide level of concern about 'the impact of climate change on New Zealand' was **52%** (Kantar, Better Futures 2025).



CLIMATE CHANGE – perceived contributors

- The pattern of identified causes of climate change has remained fairly consistent in recent years. The most commonly identified factors in 2025 remained industry emissions and manufacturing (43%, similar to 48% in 2024), road transport (37%, 42% in 2024) and too much waste (36%, 34% in 2024).
- Deforestation was identified as a greater concern in 2025 (33%) compared to 2024 (24%) and recent years.
- Residents with greater concern for climate change were more likely than those not concerned to identify any factors overall – including emissions (55% concerned vs 28% not concerned), transport (49% vs 22%) and waste (47% vs 18%).
- Of those not concerned about climate change, 1-in-5 believed none of these factors had an impact (22%) and/or believed climate change was a result of natural processes (18%); 1-in-4 (24%) did not know.

Perceived climate change contributors (prompted)*



*Totals may exceed 100% owing to multiple responses for each respondent
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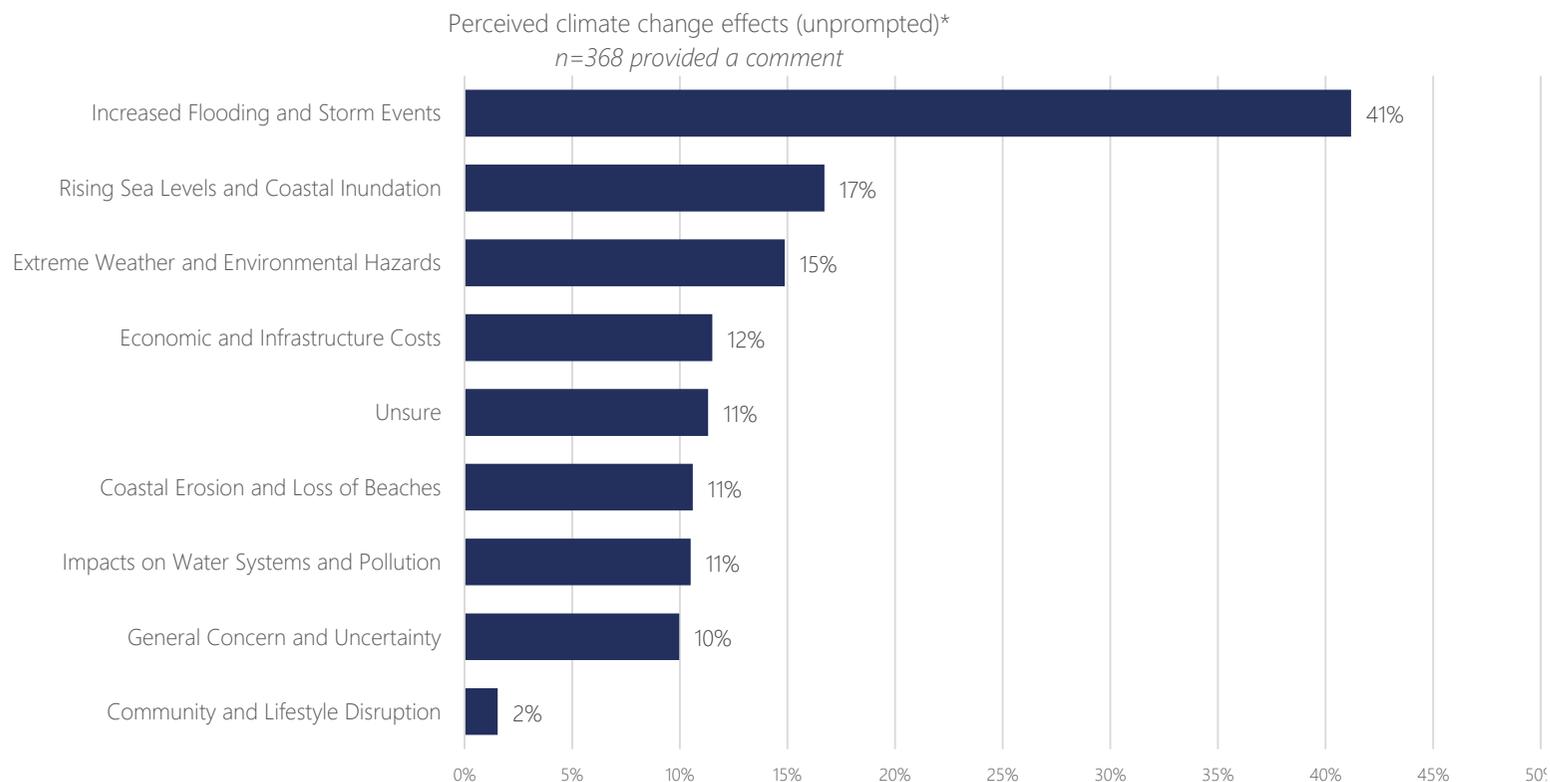
n=417

**Ministry for the Environment. (2024). New Zealand's greenhouse gas inventory 1990-2022.



CLIMATE CHANGE – perceived harmful impacts

- The pattern of perceived harmful impacts of climate change in Napier remained broadly consistent year-on-year.
- Flooding, higher rainfall and related storm events were again the most identified negative outcomes (41% in 2025, 30% in 2024). This remained anecdotally higher than 21% in 2021 – likely reflecting the negative impacts of the cyclone and other flooding events on Napier.
- Rising sea levels and effects of coastal inundation were also ranked as high concerns (though much less so than flooding/storms) (17%). Related coastal erosion and consequent loss of beaches were also anticipated issues (11%).
- Extreme weather events and related environmental hazards, together the likely economic costs and infrastructure needs, were also identified by some.



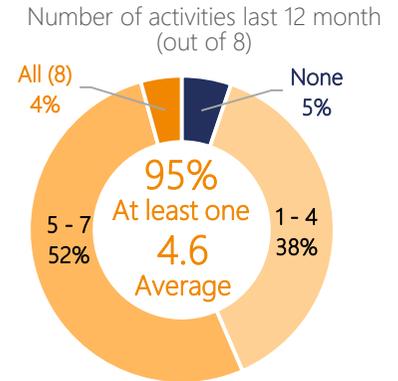
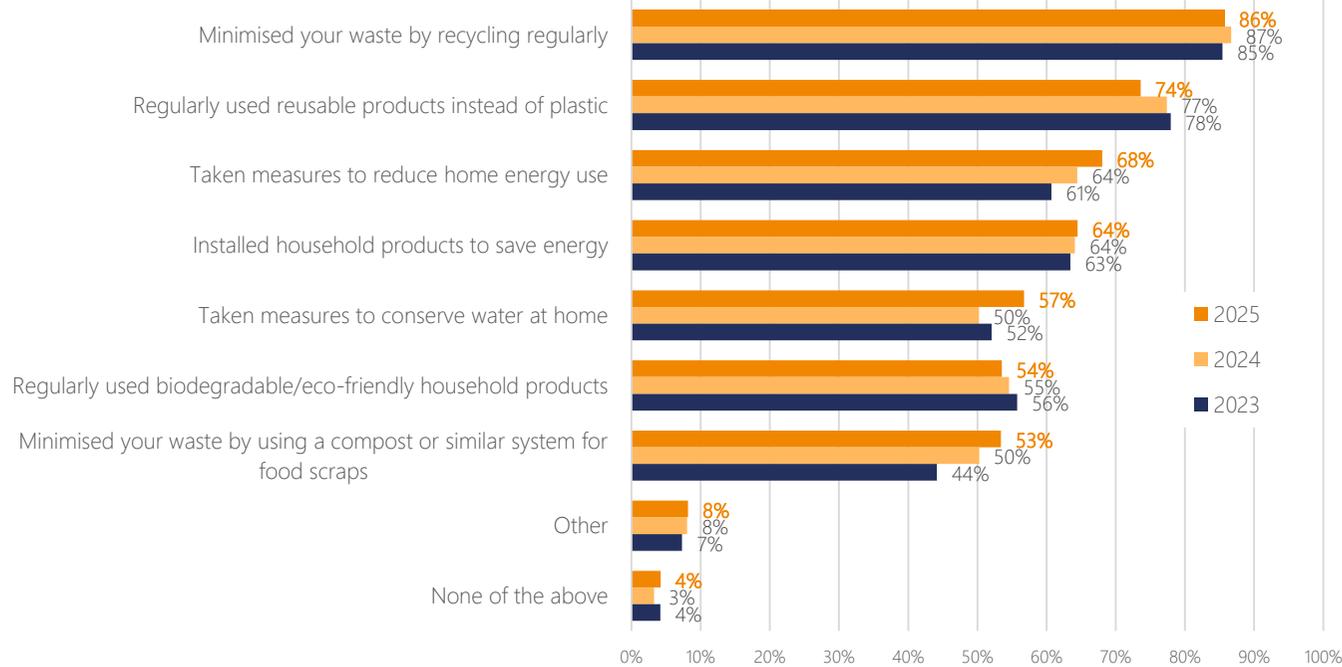
*Open-ended comments sorted into categories. Totals may exceed 100% owing to multiple responses for each respondent



CLIMATE CHANGE – environmental activities

- Almost all respondents (95%) named at least one environmental activity they had engaged with over the last 12 months, with 4.6 out of 8 identified on average; 56% named five activities or more, with 1-in-4 (25%) naming seven or eight (similar to 2023 and 2022).
- Activity engagement by type has remained fairly consistent in recent years; minimising waste by recycling (87%, on par with the New Zealand average), use of reusable products (74%) and reducing home energy use (68%) remain most prevalent.
- Younger respondents (18-39) continued to engage in fewer environmental activities.
- Engagement was higher on average among those with positive perceptions of Napier life overall (5.0), and those with greater social connections (5.6 vs 3.8 of those with low connections scores).

Activities engaged in (past 12 months) (prompted)



n=441



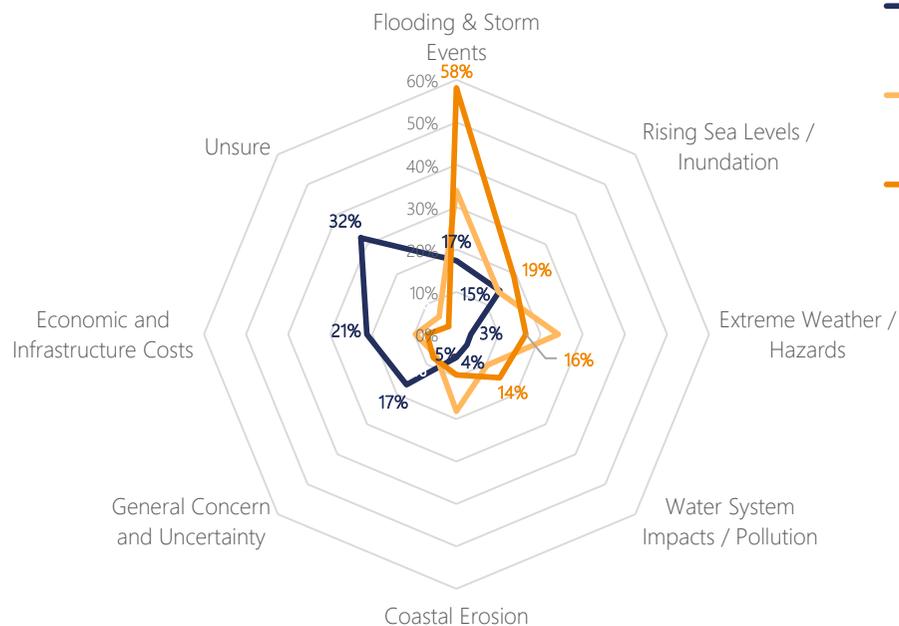
In 2025, 64% of New Zealanders felt passionate and interested in environmental sustainability (Kantar, Better Futures 2025).



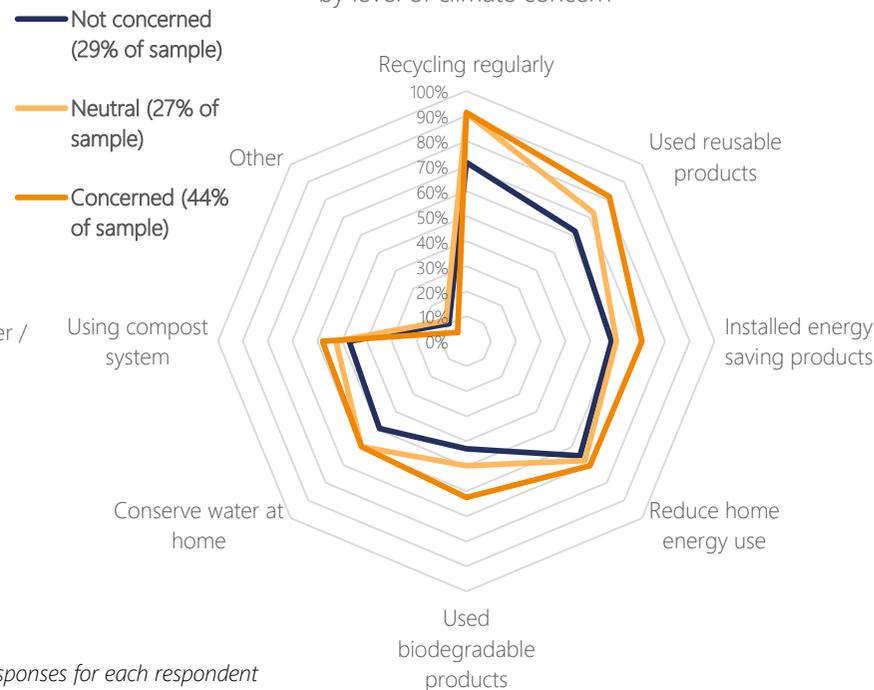
CLIMATE CHANGE – influence of concern on perception & activity

- Residents' level of concern for climate change generally continued to influence their specific perceptions and actions related to climate change. Those who expressed greater concern about climate change overall (44% of respondents) were more likely to identify a range of expected effects of climate change on Napier – with flooding and storms of particular concern.
- In stark contrast, those not concerned about climate change (29% of respondents) were distinctly and significantly less likely to identify any specific effects – with a high degree of uncertainty apparent (32%). Economic and infrastructure concerns were the standout issues for this segment (21%).
- Similarly, residents expressing greater climate concern were more likely to engage in any environmental activities (5.0 out of 8 on average) – recycling and use of recyclable products remaining very common activities for this segment (around 9-in-10 engaged in these top-two activities).
- In contrast, engagement remained very low among residents with no concern for climate change (4.0 on average); although recycling regularly (71%), reducing home energy use (65%) and using reusable products (62%) were moderately typical actions for these residents. Use of biodegradable products, water conservation and composting were relatively less common.

Perceived climate change effects*
- by level of climate concern



Environmental activities last 12 months
- by level of climate concern

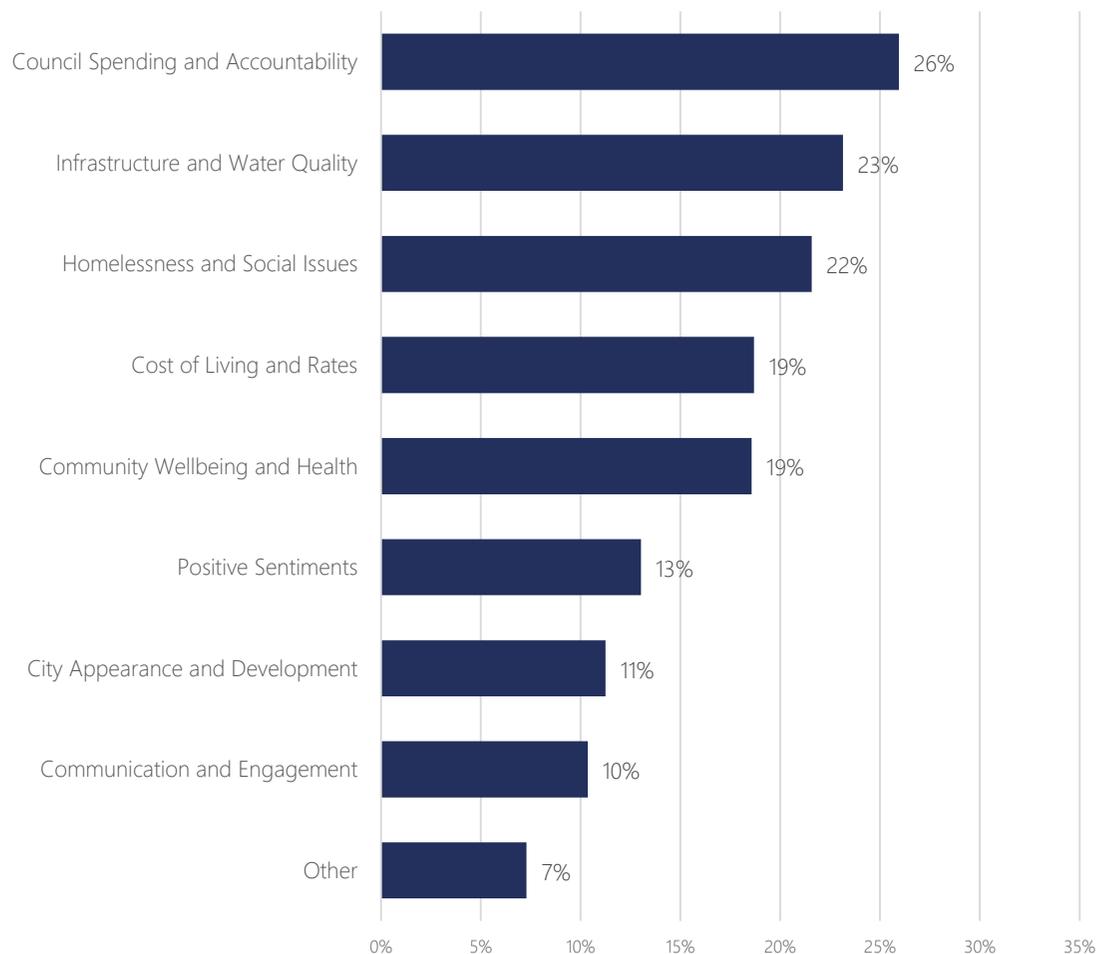


*Open-ended comments sorted into categories. Totals may exceed 100% owing to multiple responses for each respondent



OTHER COMMENTS

n=230 provided a comment (unprompted)



- Half (52%) of respondents provided further unprompted comments in relation to their life in Napier. Many of the identified themes in resident feedback were broadly similar to previous years.
- Residents' comments largely reflected widespread concern over high rates and council spending, with many calling for greater transparency, cost control, and focus on essential services such as water and infrastructure.
- Water quality and supply issues were frequently raised, alongside worries about homelessness, crime, and social wellbeing.
- Some respondents felt that city maintenance and development need improvement, while others highlighted the importance of better healthcare access and stronger community connections.
- Despite these concerns, many residents expressed positive sentiments, describing Napier as a beautiful, friendly, and enjoyable place to live - but urged the council to communicate more openly and engage residents more effectively in decision-making.



APPENDIX

Table 30 Key other comments by ward (verbatim)

Ahuriri Ward	city is deteriorating as far as tourism. information is mixed & confusing from civil defence & council about not using a car to get to evacuation places. add advertising ice cream is ridiculous
	Activities for children and family
	Again we leave end of October so I can't comment about your past to much as I wasn't here. But we love it here and will keep coming back to visit. Bring back the concerts. 🤗
	Anti-Semitic abuse is rife in NZ and in Napier, including within the NCC.
	As in last comment
	Better public transport and supermarket choices
	City assist personel appear to be incompetent in addressing what may be making shop owners and citizens uneasy. Another waste of taxpayer funds in my veiw only. Employ people that at least appear interested in engaging with persons everyday citizens may feel uneasy engaging with. Its a complex dynamic that needs suitably motivated staff.
	Council are too hard to have contact with. The operators and staff avoid one on one public contact
	Council needs to better support businesses and development efforts in the city
	Councils need to concentrate on the essentials
	curious as to whether infrastructure is keeping up with the high density housing currently under construction, particularly water. I feel we have serious issues that need to be addressed if we need water restrictions from the first hint of spring until well into autumn
	do something about lowering rates & council needs to live within their budget to make rates affordable
	Don't put any more focus on Art Deco it has enough. Free activities up marine parade for children like the old boating lake, just a minimal cost. A covered in very large area for when it rains.
	Earthquakes, tsunami and flooding zone. Homelessness. Apart from Pania, where is the Māori flavour and cultural aspects of the area
	Fed up with the homeless, the huge lorries everywhere and the council overspending on frivolous things. Would like the paths fixed in Westshore but don't need all the new berms they are planning. Huge waste of money.
	Gangs are causing far to much trouble in the Napier community
	Getting fast food companies to put more rubbish bins around their car parks. Sick of seeing wrappers and food scraps on footpaths and road outside these stores
	Good survey!
	Have community gatherings- once a month have a council run stand at the farmers market - ask us anything type of thing
	hesitant about where they are putting the new swimming pool, stay in Onekawa. need to take accountability
High density urban housing in and around the city centre would increase safety and make the centre more vibrant without increasing the need for car travel	
Homelessness, crime and closing businesses make Napier feel like it is dying slowly.	
I do feel concerned for the retailers of Napier. The city centre, although a lot better without homeless in thd doorways, needs an injection of energy and vibrancy. Parking is costly and difficult at times. I hope free Christmas parking is on offer too to bring the shoppers in to town and off the internet shopping sites.	

I generally feel safe living in Bay View but the crime in Napier itself is getting pretty bad. Definitely not the Napier I was happy to move to 35 years ago.
I live in a bubble and where I live does not represent Napier at all. Poor areas need to be improved, people in need should have more help from the government, mental health is also disregarded
I'm concerned about the wasteful spending from council. Don't need new pool as they have just spent millions on the Onekawa pools.
I'm proud of our city and I'm happy with the council and the efforts of our community at large over Gabrielle but this govt is killing our communities painfully slowly and it's horrible going to town and seeing our displaced peoples trying to survive and I believe as a community we need to do better by the most vulnerable in our society - thank you for the opportunity
Improve or get rid off pontholes, better asphalt and roads. Improve communication like train, cheaper flights, ... more night activity, dance,
Increasing gap between rich and poor is affecting us all and shows in increasing homelessness. My biggest concern!!!
It would be good if the homeless had somewhere to live.
It's expensive! We need more infrastructure for the growth in population. Health services need to be a priority and affordable
It's just a little bit boring at times, but we moved from a big city so can't help but compare. I miss lots of plants/trees and nice natural spaces, Napier is quite barren other than the hill.
Its shit hole
It's time Napier amalgamated with Hastings and the HBRC and got rid of the incompetents.
Jus a general concern nationally . growing inequality is dividing people who can afford to go out and pay for city ammenities and those who can barely afford the rents.
Just as in most of New Zealand, life here is expensive.
Keep Māori wards.
Keep rates down focus on roads water gray water not big projects. Wat money left over put it aside for future proofing Napier
Lack of accessible toilets and changing rooms for disabled people. The changing room provided for disabled people at Onekawa Pool is often used by non-disabled people. There has been a case of a mother whose disabled child (in wheelchair) was shivering while waiting to use the changing room, and the mother was told by staff it would be best to take their child home to get changed. The disabled toilet on Tennyson Street (near Municipal Theatre) is unable to be used by people in mobility scooters. The fact is that there are disabled children and adults in Napier who have to wear nappies due to the lack of truly accessible toilets. There needs to be provision for people to transfer from a wheelchair/similar to the toilet, and also for people to be able to lock the door easily for privacy. There is a lack of equity on this important matter.
library closures due to not enough staff
Like Less speed bumps. Stop building cycle tracks. Waste of money, hardly ever see anyone on them. Think they should keep the street cleaners, and rubbish collectors. The rest of them could be sacked. And get in someone who knows what they are doing!!
Like more care taken with the council trees, they need to be pruned more often. Markings on road - can't see them at night. Especially down Kennedy Road. Parking meters are too expensive.
Listen to the people who pay your wages. We do not want pet projects- we cannot afford them . Or "cultural" stuff that takes \$ from better utilised projects. Benefit everyone not just one sector of "society" - they don't have to pay rates!!! We legitimate business folk are drowning in having to support things that r not relevant to the majority.
Local council wasting money on unnecessary changes, ie, library demolition, expressway. No dog control presence
Looking forward to the completion of the Napier Civic Centre. Congratlarions for contracting Israel Tangatōa Birch.
Make the place fun for young people before you bring in more old people. The young people are leaving and no one will be around to look after the olds. Also put more funding into healthcare before you increase the population of people dependent on it

Mental health people roaming around town and homeless
More car parks in the central Napier
More councillors need to be aware that Napier is becoming a good place for retirement and needs to be aware of this when making decisions. Many are either disabled or dependent on public transport
N/A
Napier is a beautiful city. My only regret is that the council didn't accept 3 Waters and are now left with an even more expensive choice.
Napier is not a go ahead city it's stale and lazy and often looks dirty.Hastings has a lot more appeal asthetically.Better leadership fro m motivated energetic counsellors.More vibrancy needed less vandalism and crime .Turn it around like they have wanganui
Napier. Is beautiful but the shopping has changed. The town center needs to have more mall style shops to bring people back into town
NCC & regional council should hold the rates & wipe GST off of it. He had his car broken into in Onekawa.
Need a bus stop on Battery Road. Need a post office. Library needs more parking.
Need to focus on water supply, ensuring our waterways are clean
need to have road sweepers & clean gutters regularly
no, it's a lovely place.
No. I don't really no why I answered this. Sheer boredom probably. I not really concerned by anything about my wider environment or community because I believe they are out of my control at this current financial standing and with my current influence and connections. Also you guys suck for saying this is anonymous at the very start but then revealing that you will probably need to put in your name and contact info to be included in the survey. That is intentionally deceiving and really shitty. 🤔
Not at the moment
Not enough emergency housing. Get more support for the homeless. Promote the city for the cruise season. Create MORE EMPLOYMENT. Its a hard city to live in without a job foods/services experience. Absolutely shit health care!
Not really but it is getting pretty bad and only going to get worse bc of the state homes it just brings hood rat ppl closer to town and just looks bad
Not that I can think of.
Parking in town and surrounding areas is too expensive or not long enough.
Pedestrian crossings need to be marked properly with white lines people just walk out a few near misses
People might go out more if town felt safe
Please stop excessive spending on projects that don't require these levels of spending. Focus on the basics.
Rate rises are excessive
Rates increases are forcing people to sell their homes
Security... more cameras..Delete NCC staff numbers stop creating unnecessary jobs.
Some people on mobility scooters struggle to get down footpaths. Needs to be sorted out. Not well set up.
Sort out the homeless lady who lives on the footpath outside Countdown.
start thinking about the people, too much focus on the rich.
Stop wasting money on dinners and outings. Start spending the money as if it were your own business. Be conservative but do all the necessary things
That you will do absolutely nothing with this information. It's just for looks
The homeless in our streets. You try to help them but they are not interested
The homeless people & the crime in CBD & surrounding area's Onekawa Marewa Maraeaniu
their gardeners do the most beautiful job, planning & organizing

	Too many speed in their vehicles around Napier. Rates are too high as per previous comment. If you park on the road overnight there's a good chance your car will get broken into. We've sadly had this a couple times and so too neighbours. Often just an attempt at a smash and grab even when there is nothing visible.
	use common sense
	Very happy with disability parking for his wife
	We don't get much for our rates, considering there are no footpaths road kirbing street lights, sewage, water
	we dont know enough about local people standing for council, need more information
	We need more recycling places, and a refuse place like in Henderson road, Hastings, where stuff can be dropped off and onsold for a koha
	We need more subsidized solar power
	we should be thinking about more solar, we need some subsidy for it & not from the council & every new build should have solar & he has some solar
	When chatting with friends over coffee the other day, some ideas came up....Napier needs an indoor Roller Disco. (Family fun for all ages. Rain or Shine)also, more activities to keep the teenagers off the streets.and the library should move into the aquarium. Thanks 😊
	why do they pay storm water in their rates in Bay View?
	wish they would listen to the voters more: example the library
	with a lot of rain & dams full, etc why are we paying so much for power? Civil Defence needs more funding NZ wide. Government needs to support infrastructure NZ wide. there is a lot of distress in Napier, Marewa shops for example
	With regional and council rates \$10 k \$200 week
	wont shop at countdown anymore as a homeless lady has been there for about a year
	Work on the boardwalk is wonderful for residents and tourists Any thing which would help the city centre to have a nightlife e.g rooftop bars more inner city apartments
	Worried about the number of electric bikes and scooters around, people not wearing helmuts.
	Yes, as a ratepayer I am bleeding from councils ill conceived spending which is increasing my rates and the reginal council milking residents as well. Stop vanity and unnecessary spending and get back to basics.
You are charging way to high for rates to live here, especially in my suburb. You up the rates yet, my foot paths are still ugly and cracked, power lines are above the ground, shopping centres are a mess. Tom Parker ave just got a make over, I wonder why I wounder who lives down there. Bunch of cronies	
Napier Central Ward	60 years ago everyone knew eachother. Neighbours don't know eachother nowdays
	All NZ cities should stop competing with each other in their fight to capture tourist attention and look aesthetically appealing to strangers/tourists ... and make the city a secure, safe and accessible place for all residents. Travelers will travel anyway - tourists travel to get a feel for places above and beyond just what they see
	As I have said .. deal with crime, rough sleepers, engage with youth and make Maori realise they don't qualify to be treated differently to Pakeha .. we are one people.
	Because of all the crime near Onekawa our insurance rates have become almost unmanagable
	checking on pump stations if raining
	Climate change - cows in NZ - nothing compared to Wildebeast and other animals in Africa there aren't any. Not enough facilities for the disabled. Work and Income building - has no parking, it's shocking!
	Concerns about increasing numbers of street people
	Concerns with any woke people in charge
	Conditions of roads - speed bumps that are too high, roundabouts that don't seem to be warranted, intersections that would flow better if there was a roundabout.
	Cost of rates, insurance, water are ever increasing and every time it is blamed on the cyclone. I have no quality of life due to the high cost of these items. I live hand to mouth.
	Council is terrible

Fix our water pipes and tidy up all entryways into Napier they are ugly
fix the bottom between the roads & the footpath of the driveway
Footpaths that approach the carpark in Simons Lane Taradale are very uneven and I have tripped a few times. Dangerous. Anderson Park paths are also very uneven. Quality of water! Tastes awful, had to get a filter!.
Get new roading engineers who have the foresight to understand what they are doing e.g putting in a roundabout in the centre of an intersection, not to side
Get rid of the speed bumps! There are 8 between my place and town.
Getting a rebate for rates - could be made easier for older people. Somethings could be sent in the post instead of doing everything on the internet. Need more hard copies of things. I love Napier, I am very happy here
have great gardens
he is closely watching spending on major things especially water infrastructure
Help young people, we have too many in gangs, we need employment for people and to value each person.
Homeless. They are becoming a huge problem in the CBD. I have had friends attacked at their workplace, son chased
I hope more economics that comes in Napier, more jobs people will be happy,, and police keep on visibility in the streets
I like the Mayor - she is a nice person.
I think that we should be more honest to our younger adults in life skills and give them what they need to be self independent in living and have confidence to move forward in life with good support networks that that is good for there wellbeing.
I would like the city councillors to concentrate on infrastructure rather than floating docks and feeding the tourism promotion cash cow. I would like the city to be more proactive in ensuring residents take care of cleaning up their sections to an acceptable standard. I would like recycling containers that did not blow over and dispense the recycling down the street and into the waterways surrounding my suburb.
I would like to have nice tasting water
in Marewa some places are unsafe. in Napier some people are not social
infill social housing promoting antisocial behaviour.
It's a town in which you can feel the corruption of council. It is displayed in the ghastly developments and poor choices all along the water. Napier could be one of NZ's premier seaside towns but it's not going to be unless someone with some vision gets in and stops old land gentry from building ugly buildings to make a quick buck.
It's pretty good
Just get it together, get on with it and re create the special Napier character and energy as it was envisioned back after 1931
Just to be more professional as police officers instead of letting young ones going down the wrong track with trouble . I guess better leniency and better outcomes for our younger generation to think about for the safety of our streets, family, friends,and, everything.
Keep Maori wards & representation strong...after all if I lived in Greece, Ireland or China I know their local indigenous voices & action plans would be heard & actioned...
keep the maori wards
Kennedy rd and maadi rd lights need doing
less rates
More consultation with neighbours/local community BEFORE social housing placed amongst an established neighbourhood/community
Napier is becoming increasingly crime infested with local authorities standing round watching
Napier is overallan awesome place to raise a family
No fluoride in water, Spending too much on new public buildings eg winz with poor parking and accessibility. Wush we kept the library.. lower shop leases so more businesses can thrive in cbd. Keep council housing for elderly. Better transport for disabilities. Keep onekawa pools and more services for mental health and housing or support for homeless and disabled.

	no, it's a great city, have travelled, always pleased to come back here.
	Nothing about living costs. Parking wards giving out fines unjustified
	Our council needs to focus on the basics, infrastructure. Particularly the 3 waters. Like to see a stronger focus on remembrance of the people who made Napier what it is.
	Overall I think Napier is a great place to live. My main concern is for housing. to be available and affordable for all, including the homeless people in our city.
	Parking fees need to be reduced, and the credit card surcharges on parking meters need to be abolished, especially when credit card is the only payment option. That is just plain dishonesty
	Prefer not to say.
	questions unanswered were because he moved in Onekawa just last weekend & answered questions were for Tamatea, last address
	Rates go up and the services do not. It's an unfair system.
	Rates increases, especially for our elderly who can't afford these increases on a pension. The fear of having to choose between food and heating, or pay their rates is very real, especially for my elderly parents.
	Roading is shocking with speed bumps. Roads shouldn't be narrowed eg Latham St and Riverbend. Alexander Avenue and Harold Holt intersection is too narrow, buses can't use.
	Serious consideration to be made by Council as to a SAFER CITY for those of us that have a disability. Footpaths/road crossings/street lighting/police patrols/monitoring accessibility parking.
	Sort out errant tenants living in slum conditions in govt housing! Make Marewa great again for family living!
	stop spending rate payers' money on pet projects
	Stop wasting money on unnecessary spending when people are struggling to get by.
	Stop wasting our rates money on stupid ideas.
	Thanks for giving me this opportunity to view my opinions.thanks in general Napier is a good place to live in just the daily routine could and will get better
	The cost of dog registration is a bit excessive compared to other cities. The \$20 discount offer for desexing is a joke and will never encourage uptake. The cost of desexing is huge. It stop the overpopulation of dogs and cats a better discount should be seriously considered.
	The councillors need to stop being so selfish by investing so much time and money into pointless things around the city that always go over budget and under deliver just to try leave something behind from their often short time having any type of power. We should be combining councils limit double ups of costly high level employees and make decisions that are for 30+ years not the 4 that they are in for.
	The fact we don't have proper emergency & after hours medical facilities in Napier is absolutely not alright! If there was another natural disaster and the bridges were down again, none of us can get to Hastings hospital. Why does Hastings city continue to grow but Napier seems to keep punching below it's weight more and more.
	The water
	There are far too many car parks in Napier, which encourages commuters to use cars instead of using public transport.
	This survey is so much mean to me. These will be help to our locals especially if they have concern everything.
	To many "drop-kicks" spoiling it for hard-working taxpayers, who get hammered all the time.
	Unclear and changing visions. Council spend a lot on dream ideas and don't do it. The Harbour? The pool? Stupid Civic building budget blowout run by Tepapa giftshop staff, what? Property manager is a boozer who got staff drunk in an emergency? Corrupt and high conflict of interest, councilors and managers are mana ahuriri mgrs?
	Unification is the future. A region with such a small population does not need duplication across council functions. And the Napier city council certainly shouldn't exist. If anything at all, there should be a Hawkes bay district council.

	when they seal the roads they dont come back & sweep the roads for the loose metal. the building consents for cbd is disgusting, should have to have art deco visage on buildings
	why did the harbourmaster get a jet sky & a new boat? Civil defence have got rid of all the experienced workers that worked through Grielle & have got workers with 0 experience. It is worse in business aspects for multi culture customers as they have a contract & these people try to haggle with them. We weren't allowed to go & help farmers in Bay Veiw, after Gabrielle.
	Would be sensible to have 24/7 cctv in all popular public areas
	Would like to see the central city revitalized with pop up shops or small businesses rather than vacant spaces, and all the used car yards relocated from Carlyle Street to Pandora or somewhere near the airport, making the entrance to the CBD from that end a more enjoyable walk.
	Yes, we need more and bigger Arts participation in Napier. Like a lot of other city's that have regular free community and craft sessions in libraries
Taradale Ward	A better beach would be nice. You need to encourage younger people to move here. The community is old
	adequate water supply reserves
	City and suburbs need a huge cleanup. There is so much more than new areas eg: Parklands, used to be a beautiful City, it's not now.
	Comparatively speaking, I think we are fortunate to live in Napier or, more specifically, Taradale.
	Council need to pull their finger out - stop wasting tax payer money and start getting real stuff done that will actually make a long-term difference. Cheesy marketing campaigns and resident-run council groups? Ridiculous. No more bandaid approaches! I'll be fuming if I see them blowing thousands of dollars into another art deco weekend, chucking rates up yet again and then not bothering to make a significant change in infrastructure. I hope the new Mayor steps up!
	Crime and violence definitely needs to be addressed
	cut the rates
	dont spend so much money on entertaining themselves. there is a lot of crime, violence & firearms
	Drugs and drug related crimes are threatening our way of life. Just not enough support to deal with this
	Gang stuff is in the back of my mind. What they are getting up to.
	get rid of the cyclists riding in twos on the roads
	good survey.
	Good place to be, nice weather,
	Good survey
	have some more citizens assembly to get information from the grass roots
	How much is Council spending on this survey?? It should be listening more to the people's voice than paying contractors to push out questionnaires
	how they are coping with getting rid of trees in Centennial Village in oxford street taradale
	I feel everything concentrates on Marine Parade, but improving the communities in the suburbs would make people happier.
	in Weathers place, Taradale the pavement needs to be fixed
	Just keep making Napier a welcoming City to visit
	kids riding bikes on the footpath is dangerous
	Listen to the ratepayers, don't ask for submissions and ignore the results to suit your own agendas, poor performance.
Living in Napier would be better if we had access to public swimming pools after school. Onekawa is only open to swim schools and private lessons after school.	
Much improved hospital and health system generally. Need a hospital in Napier. Also need a bus service.	
My partner feels the crime rate is very very high and comments daily on the news reports.	

My son has FASD and cannot live independently. he is homeless and needs protected social housing. Not enough specifically designed housing for people with complex disabilities like FASD and Autism
N/A
Napier CBD is getting worse. Too many empty shops. No medical centre locally at night.
Napier continues to go backwards with poor local govt leadership
Napier is a beautiful city. I've noticed more homelessness and people living on the street and begging. I feel health care in Napier and Hastings is a major concern. Our hospital is in crisis
Napier is conservative, complacent, and sloooowww. It needs more industry and less reliance on tourism. It should strive to be a centre of excellence for (perhaps) learning and training in various high-level skills.
Napier people are over dog attacks on themselves and their own dogs. Action is needed.
Napier's aging infrastructure needs expenditure. There needs to be place for homeless people to stay other than the city centre. In fact I think there needs to be a bylaw banning them from living and begging in public areas. Its bad for tourism, their safety and makes Napier look like a hole.
ncc to grow a spine & a brain & get some intelligence & wisdom & stop spending money that we dont have & they dont have
Need a crossing on Lamason Drive across from the playground. Water system (alternative to 3 waters) is not been done in a good way. Needs looking into. Have to filter the whole house.
Need better water! Have to get it from Anderson Park.. Health system is a mess. Need a better service in Napier. Need a hospital in Napier.
Need more access to addiction related help. Drug addiction is rife here
need to clean the grates in the gutters more regularly
No water metres
North West winds cause asthma hayfever to spike due to STILL mounds of dust in Esk Valley. Get it sorted very soon please
Not enough jobs, not much business. Long term unemployed.
Not really
Note the resealing of Meeanee Rd is breaking up already. Assume Council has some of guarantee from the contractor regarding this job and remedial work will start soon. The size of chip used was too large
our council to Promote one council only for the region. think about the people & not themselves. do things unseeing to the eye like pipes infrastructure & not glamour projects. Civil defence wanted to evacuate them to an area that was lower ground.
People park in disabled carparks and they are not meant to. Auckland Road - New World staff park right close to the corner and you can't see what is coming on the right hand side.
Remember you the council are elected to serve the rate payer not the other way round
The continuing rises in rates beyond the inflation rate seems never-ending.
The council appears to spend money without anyone doing quality control . Have you driven on Prebensen Drive, what a waste of money on the road sealing, it's worse than before, there tiad surface has lifted there are deep cuts.
The councils much be more careful in their spending. Big rate increases are making it very hard to live here if you are on a low or fixed income. We all realise that we need to pay rates, but hate to see money wasted on glamour projects, especially when times are hard for many. Also watch council staffing levels- they have increased out of proportion to our population.
The dynamic of Napier is one of great stress where you have three major dynamics. Young families raising children and buying houses. Those that are retired. gang members. In between all of that those in their early thirties to twenties get quite lost in all of this. We have very little to do without the influence of those other three

	groups affordably. This makes Napier very tough place to live with very little sense of community for those 20-year-olds that live here and support the hospitality industry that Napier thrives on especially in the summer season.
	they shifted into a village a year ago
	This is a great city but it could be better. Emerson St should be pedestrian only. Our verges and parks could be greener. Industrial agriculture and backward farming practices need to be addressed before they cause further harm to water and air quality.
	Too many "nice to have" projects and division on ethnic/racial grounds
	water
	We need a change of mayor and councillors in our city.
	When is managed retreat going to commence? Why build new community centre/library in a Tsunami zone?
	Yes. Rates increases and council decisions without accountability need to be controlled.
	Yes. Supermarkets should STOP having prepackaged deli and meat products. Too much plastic use

2. QUARTERLY PERFORMANCE REPORT ENDING 31 DECEMBER 2025

<i>Type of Report:</i>	Information
<i>Legal Reference:</i>	Local Government Act 2002
<i>Document ID:</i>	1897712
<i>Reporting Officer/s & Unit:</i>	Jane McLoughlin, Senior Advisor Corporate Planning Talia Foster, Financial Controller

1.0 Executive Summary - Te Kaupapa me te Whakarāpopototanga:

- 1.1 To provide the Quarterly Performance report for 1 October 2025 to 31 December 2025, which is an overview of organisational performance during the second quarter of the 2025-26 financial year.
- 1.2 To enable effective and efficient organisational performance reporting, officers will review Council's reporting framework including the quarterly report to inform how we report in the future.

2.0 Officer's Recommendation

Corporate and Performance Committee:

Receive the report titled Quarterly performance report ending 31 December 2025.

3.0 Attachments

- 1 [↓](#) Quarterly Performance Report Doc Id: 1898454

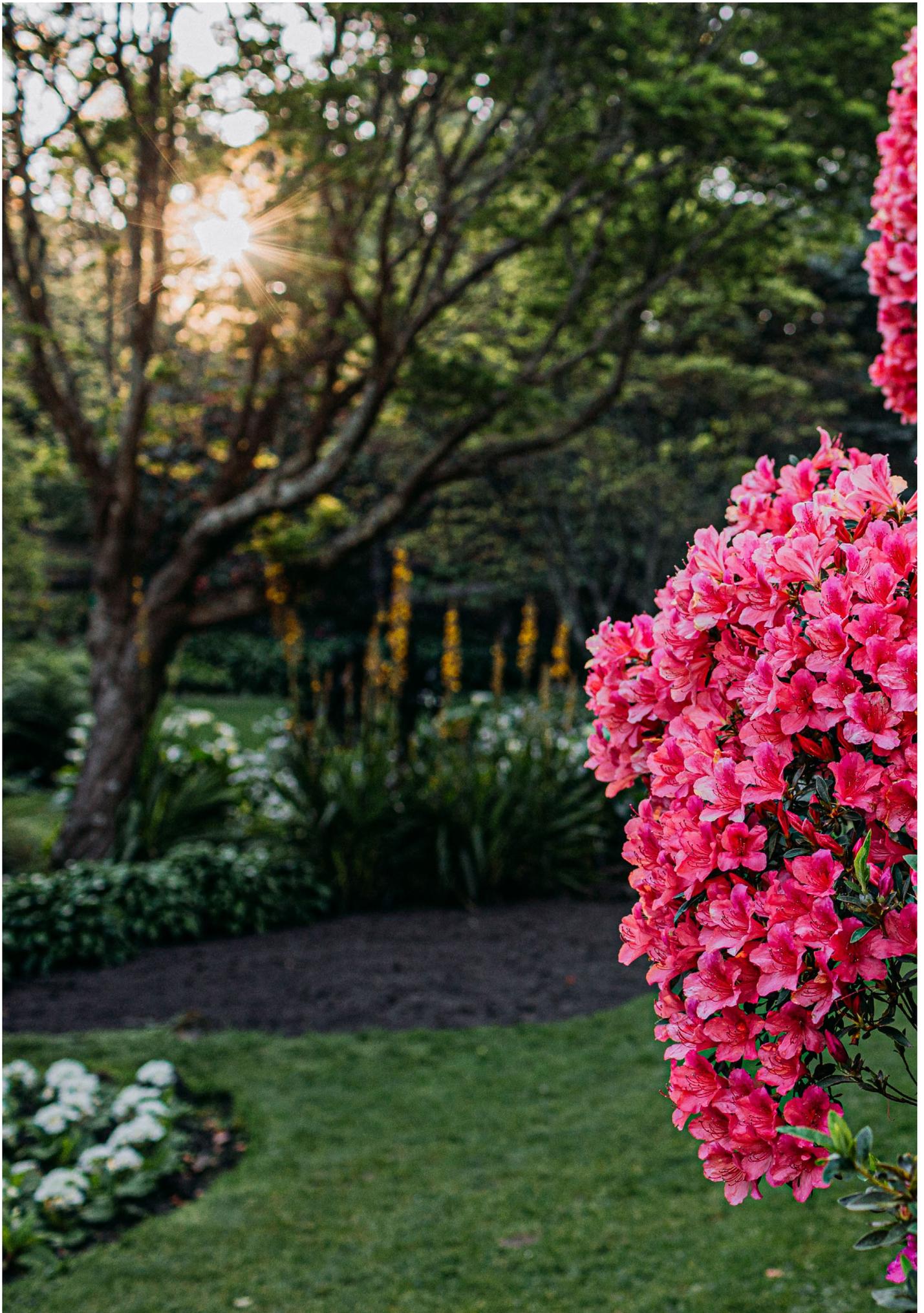


Quarterly Performance REPORT

QUARTER TWO FY 2025-26
COVERING 1 OCTOBER - 31 DECEMBER 2025



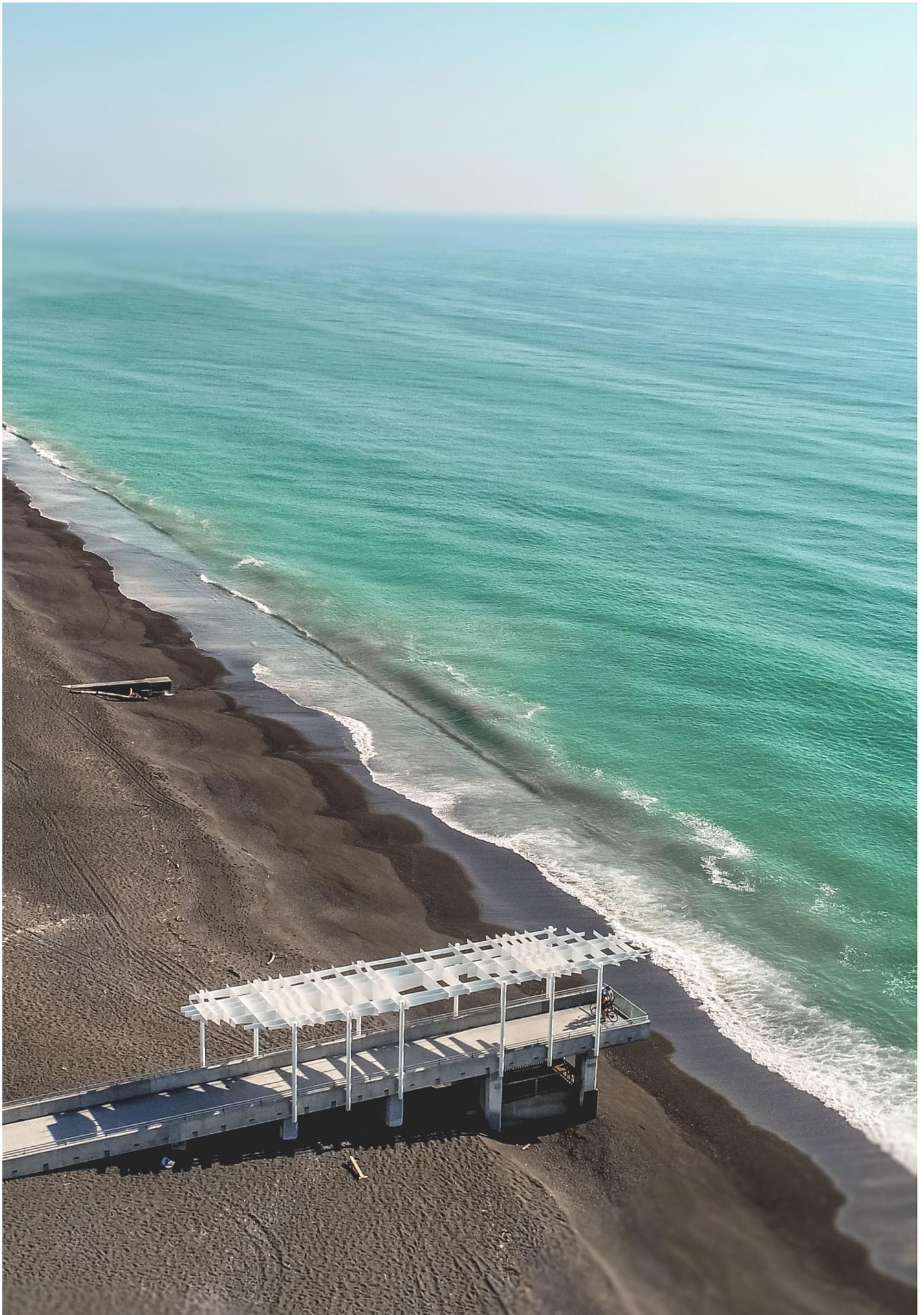
NAPIER
CITY COUNCIL
Te Kaunihera o Ahuriri





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Quarterly Performance Summary

OCTOBER TO DECEMBER 2025

The following is a snapshot of achievements from the past quarter, including projects, consultations, and other operational activities.

October

The Council for the 2025-28 triennium was voted in, with a 45.78% (excluding special votes) turnout in Napier – 21,325 votes.

City-wide chipseal upgrades began, with 11.7km of road across 28 streets resealed over a six week period.

Work started in Waghorne Street to replace ageing, collapsed and undersized stormwater pipes. Larger, modern pipes were installed to alleviate flooding and increase capacity.

Council adopted the 2024/25 Annual Report. Highlights included delivering the largest-ever capital programme, forming a Council Controlled Trading Organisation (CCTO) to manage investment assets, transitioning facilities into commercially focused businesses, restoring the former Women's Rest heritage building and advancing the Te Kete civic precinct project.

120 cubic metres of environmentally friendly concrete was poured in the first phase of laying the new library's foundation, as part of the Te Kete project.

A new Multicultural Strategy went out for consultation with the community, known as *Whiria Ahuriri: Weaving Together The People Of Napier*.

November

The design of our future library achieved a *5 Green Star Design & As-Built NZ v1.1 Certified Design Rating* from the New Zealand Green Building Council. This will enable lower operational costs for the library once it is established.

Napier's District Plan was completed after more than 7,500 submissions. Independent commissioners reviewed submissions and made recommendations to Council, now reflected in the 'Decisions Version' of the Proposed District Plan. By law, submitters

can appeal a decision to the Environment Court. Until appeals are resolved, both the current Operative District Plan and the Decisions Version have legal effect.

The new Whakarire carpark and cycleway opened to residents near the entrance to the Inner Harbour, creating a new link in Napier's cycling network.

Council issued a Request for Proposal (RFP) to shortlisted operators from an earlier Registration of Interest, to explore partnership structures, commercial frameworks, and service models for Kennedy Park Resort and Ocean Spa. This is an exploratory process with no decisions taken on either facility's future.

The addition of nine new mobility parks across Napier was completed, at the National Aquarium, Lever Street, Lee Road, Barker Road and Dalton Street. Additionally, all roadside mobility park markings were upgraded to the new white-on-blue standard, with updates underway at parks and reserves.

December

Napier City Council's Customer Services team placed 3rd for Customer Experience at the 2025 ALGIM (Association of Local Government Information Management) awards.

The makeover of a 415-metre stretch of road in Te Awa was completed. It includes new underground water, stormwater and wastewater pipes, upgraded road surface, new footpaths, streetlights and landscaping.

Work finished on Eriksen Road North, upgrading the road and services to support new developments in the area.

Removal of dozens of power poles from Park Island began to enable more playing fields. The work is in partnership with Unison and will be completed in 18 months.

Strategic Programmes Update

Civic Precinct

PROJECT SCOPE: Design of new library and community facility and Council Chambers as well as redevelopment of the old Library Tower into officer accommodation.

Q2 UPDATE: Construction on site continues with no issues to date. Key Milestones: Structural steel installation is well underway with the steel portal installed on Level 4 to support the extended plant room, along with the floor plates and slab edge SHSs underway. The comfloor to the plantroom has been installed with reinforcing now underway. Exterior columns have been prepared and appear ready for painting ahead of the façade installation works commencing in the coming months.

The Te Aka foundations are progressing with stages 1-3 completed and the contractor now focusing on below slab services for these areas.

The project remains within the \$110 million budget per the latest financial report issued by the independent Quantity Surveyor on 26 January 2026. The value management/engineering process is still ongoing.

STRATEGIC PRIORITY: Places and spaces for all

PROJECT STATUS:

Inner Harbour

PROJECT SCOPE:

Waka Hub: Provide waka with secure mooring for ocean-going waka in Te Matau a Māui (North Island), via a floating pontoon, and improve access for the waka Hourua.

Nelson Quay: Enhance the inner harbour by delivering sustainable and future-ready infrastructure solutions for Nelson Quay Wharf. It focuses on improving operational efficiency, supporting marine activity, and creating long-term value for the community and stakeholders.

Meeanee Quay: Forms part of the inner harbour revitalisation by upgrading marine infrastructure to improve safety, functionality and resilience. Replace aging pile moorings with modern systems, enhancing public access and parking.

Q2 UPDATE:

Waka Hub

Construction of the waka pontoon is scheduled to begin in February, with preparatory work already in place to support the build.

Nelson Quay

Planning for the sustainable upgrade of Nelson Quay Wharf continues, with priority placed on addressing identified health and safety risks while longer-term options are developed.

Meeanee Quay

Planning for the Meeanee Quay upgrade continues to progress in line with the Inner Harbour Masterplan, with a strong focus on improving marine infrastructure safety and addressing key operational risks.

STRATEGIC PRIORITY: Places and spaces for all

PROJECT STATUS:

Ahuriri Regional Park

PROJECT SCOPE: Redevelopment of council owned Lagoon Farm into a stormwater treatment facility alongside ecological enhancements and cultural narratives. Developed as a joint venture with HBRC, Mana Ahuriri Trust, and NCC.

Q2 UPDATE: Project activity remains at a business-as-usual level, with coordination between partners continuing as required.

STRATEGIC PRIORITY: Places and spaces for all

PROJECT STATUS:

Emerson Street

PROJECT SCOPE: Improve the resilience of Emerson St by replacing the aged wastewater pipe (dating back to pre-earthquake) and improving stormwater quality; Improve the safety and accessibility of our city’s main retail street, and make it safer, make it more accessible, and enable greater flexibility around hours of operation; Improve way-finding and operational flexibility to make Emerson St a safer, more accessible destination.

Q2 UPDATE: Preparation completed in December for main contractor to begin Stage 1 (The zip and Clive and Memorial square road corridor), including contract documentation, consultant confirmation and stakeholder communication. John Fillmore Contracting (JFC) and subcontractor Toa Civil began on site on 5 January 2026 as planned. Developed Design for Stages 2-4 (from Clive Square to Marine Parade) was delivered on time in December, with Detail Design work underway from January-May 2026.

STRATEGIC PRIORITY: Places and spaces for all

PROJECT STATUS:

Housing Divestment

PROJECT SCOPE: Council agreed to shift its focus to delivering senior (retirement) housing only and to divest three social housing villages (Wellesley, Nelson Park and Carlyle). Also to investigate mixed and/or independent delivery models for the senior housing portfolio.

Q2 UPDATE:

- Released Registration of Interest (ROI) for the Senior Housing Portfolio in mid-January 2026, with aim to short list parties to take through to Request for Proposal (RFP) during Quarter 3.
- Released Request for Proposal (RFP) to engage Commercial Real Estate Agent to act for Napier City Council to divest the three social villages in mid-January 2026, with aim to take three villages to market for sale in Quarter 3.
- Continued engagement with tenants across entire housing portfolio.
- Abbeyfield Hawke's Bay – Council is continuing to work with Abbeyfield on proposed development and commercial terms alongside their own funding activities for the proposed Napier site.

STRATEGIC PRIORITY: Financial Sustainability

Housing Divestment

PROJECT STATUS:



Abbeyfield

PROJECT STATUS:



Reimagining of Commercial Transition Facilities

PROJECT SCOPE: Review how facilities are operated in the future, including location or services and activities. This includes National Aquarium, Napier isite, Par2 Mini Golf, and Faraday Museum of Technology.

Q2 UPDATE:

National Aquarium New Zealand (NANZ) Request of interest (ROI)

- National Aquarium New Zealand (NANZ) Request of interest (ROI) process commenced and went to market in late November 2025 and closed 16 January 2026.
- Evaluations and interviews February 2026.
- Council update workshop 3 March 2026.
- Decision to proceed to RFP / other options (Council paper) April 2026.

Napier isite and Par2 Mini Golf Request of Interest (ROI)

- Napier isite and Par2 Mini Golf lease procurement development will commence March 2026.

Faraday Museum of Technology Trust Procurement

- Faraday Museum of Technology Trust procurement development will commence from March 2026.

STRATEGIC PRIORITY:

- Financial Sustainability
- Great visitor destination
- Spaces and places for all

PROJECT STATUS:



Commercialisation of Commercial Transition Facilities

PROJECT SCOPE: Council agreed to loan-fund the deficits of the three facilities (Kennedy Park Resort, Ocean Spa, Napier Conferences and Events) as they transition to becoming financially self-sustainable.

Q2 UPDATE

- Performance continues to be challenging, and this continues to be communicated.
- The Commercial Facilities Governance Group (CFGG) commenced in November 2025.
- Analytics, priority action of work programme is in process to develop driver driven forecasting tools and operating performance dashboards. This work will support developing deeper knowledge of actions required to improve performance.
- Leasing project for Kennedy Park Resort and Ocean Spa has completed the ROI process and now the RFP, inviting five parties to a closed tender for Kennedy Park Resort and four parties for Ocean Spa.
- RFP Evaluations and interviews February 2026.
- Council update workshop 3 March 2026.
- Recommendation to Council after RFP interviews (April to May 2026).

STRATEGIC PRIORITY: Financial Sustainability

PROJECT STATUS:



Strategic Programmes Update Continued

Carbon Reporting

PROJECT SCOPE: To measure and report Council’s greenhouse gas (GHG) emissions, and implement the Emission Reduction Plan (2024).

Q2 UPDATE:

- Gas boiler replacements at Ocean Spa and MTG are progressing.
- Workride low carbon employee transport pilot approved.
- Locky Docks partnership progressing, with secure bike parking at two sites to be installed in Q3 FY26.
- Climate impact assessment training materials prepared for council report writers using the new template.
- Education materials and induction presentation prepared for elected members.
- Positive discussions held with Local Government Funding Agency (LGFA) regarding NCC eligibility for Climate Action Loans.
- Application submitted to Tyrewise to trial Porous Lane permeable paving at the new Park Island / Pirates Rugby clubrooms car park.

STRATEGIC PRIORITY:

- Financial Sustainability
- Resilient City

PROJECT STATUS



Emergency Management

PROJECT SCOPE: Focus is to ensure that both Council and the community are well prepared and resilient with the capacity to respond effectively and recover quickly from future emergency events.

Q2 UPDATE

People

- Incident Management Teams (IMT) structures have been affected by organisational changes; the Emergency Management (EM) Team is addressing staffing gaps.
- A new Emergency Management Lead is now in place.
- The 2026 Training Plan is released, with strong staff uptake.

Capability

- Taradale Library requires remediation to function as an Alternate Emergency Operations Centre (EOC), currently being scoped.
- The Central Post Office remains the primary EOC but has limited long-term viability.
- A strategic approach to future response infrastructure is required.

Strategy

- Community Emergency Hubs continue to roll out, supported by development of a community resilience network.
- The EM Bill will shift responsibilities across Council. An EM Strategy is being developed to guide a whole-of-Council approach.

Readiness

- Staff have foundational EM training but limited real-world response experience.
- A programme of exercises is required in 2026 to build operational capability.

STRATEGIC PRIORITY: Resilient City

PROJECT STATUS:





People and Capability

This quarter saw an overall increase in headcount, with this growth primarily driven by an expansion of the casual workforce due to increased demand for temporary staffing to support seasonal activities over the Christmas and New Year period. Fixed-term and permanent headcount levels have remained largely stable, indicating workforce stability following the organisational restructure implemented in September 2025.

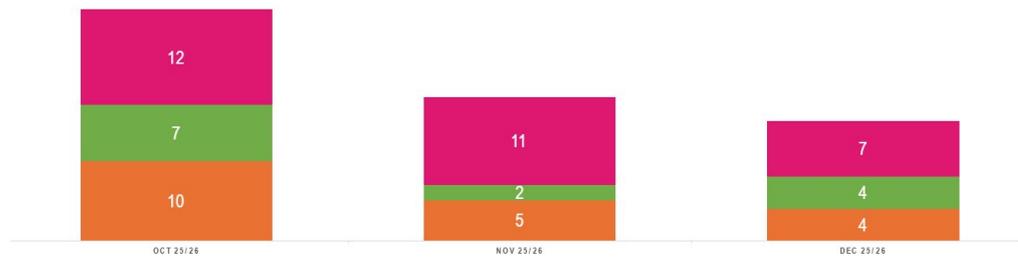
There were 31 internal movements this quarter, demonstrating NCC’s ongoing commitment to retaining and progressing our internal talent. We have continued the trend of employing a higher proportion of fixed-term employees post-redesign, reflecting our commitment to utilise

fixed-term contracts to support project-based and time-bound work. Permanent staff continue to make up much of our workforce, supporting NCC’s long-term sustainability and commitment to developing and retaining core capability.

Overall, Q2 indicates a stabilising workforce profile, with turnover continuing its downward trend. Quarterly turnover decreased to an average of 1.6%, reflecting the absorption of redundancy impacts in Q1 and higher recruitment activity in Q2, which helped offset employee exits. As a result, annual turnover (rolling four quarters) declined to 15.4%, the lowest level observed in the past two years.

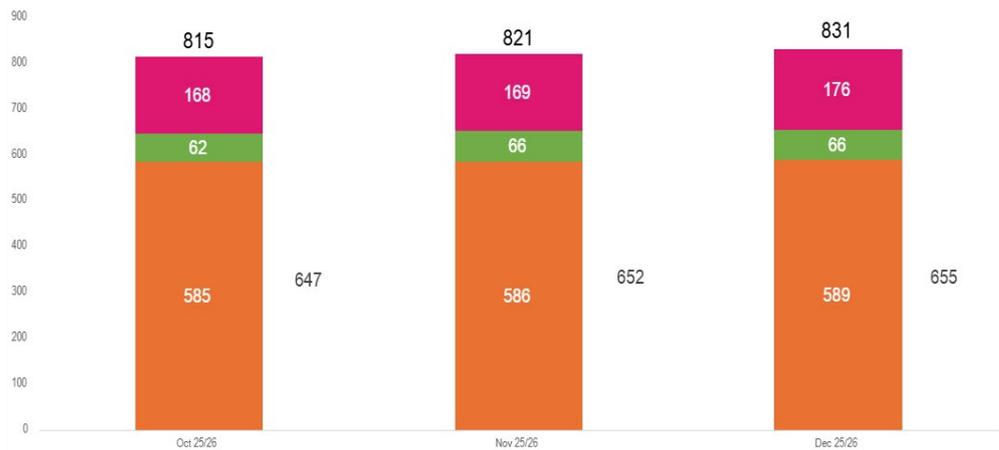
EMPLOYEE EXITS Q2 FY 2025-26

- Permanent
- Fixed-term
- Casuals



EMPLOYEE NUMBERS Q2 FY 2025-26

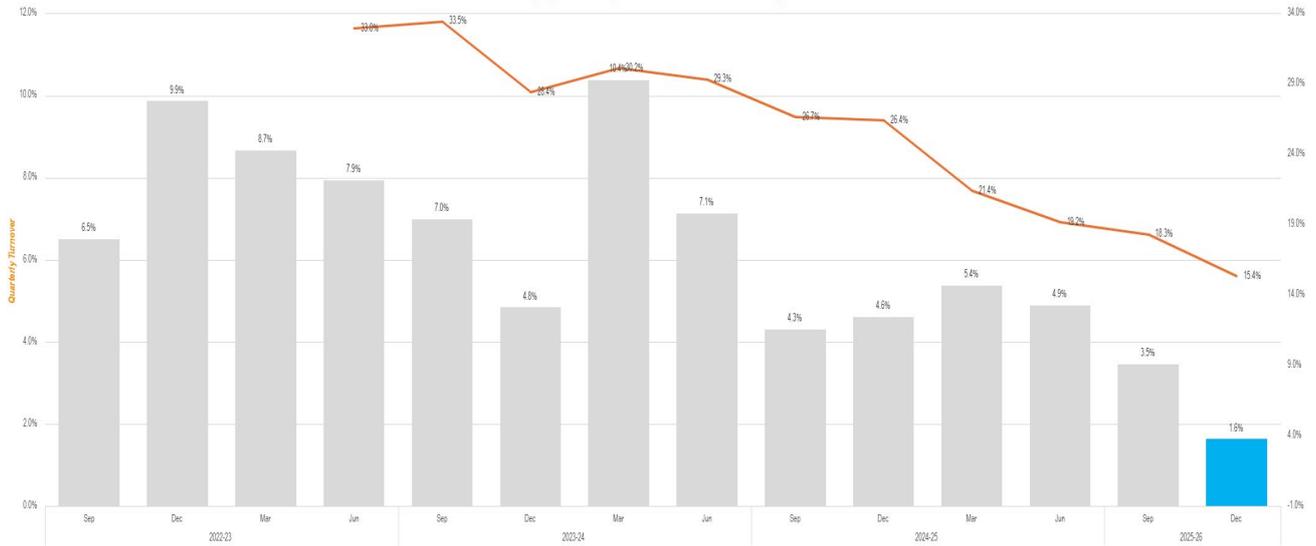
- Permanent
- Fixed-term
- Casuals



EMPLOYEE TURNOVER

(PERMANENT AND FIXED-TERM STAFF ONLY)

■ Quarterly Turnover ■ Annual Turnover



VACANT FTE Q2 FY 2025-26

Total of 60.25 vacant FTE



Health and Safety

This report provides an overview of health and safety performance for Q2 2025, including event and injury trends, competency training participation, and emerging focus areas. The data highlights changes in reporting patterns across the quarter and supports ongoing monitoring of risk, workforce capability, and safety culture.

Event by Type Q2 2025

There has been a noticeable increase in the number of reported health and safety events over Q2 2025, with total events increasing progressively across the quarter and reaching the highest level in December. This increase has been driven largely by higher reporting of incidents. The upward trend suggests improved awareness of health and safety obligations and greater confidence among staff and contractors to report events, particularly lower-level and preventative incidents before they escalate into more serious outcomes. However upon further investigation a high number of these incidents are often related to members of the public whom are unhomed.



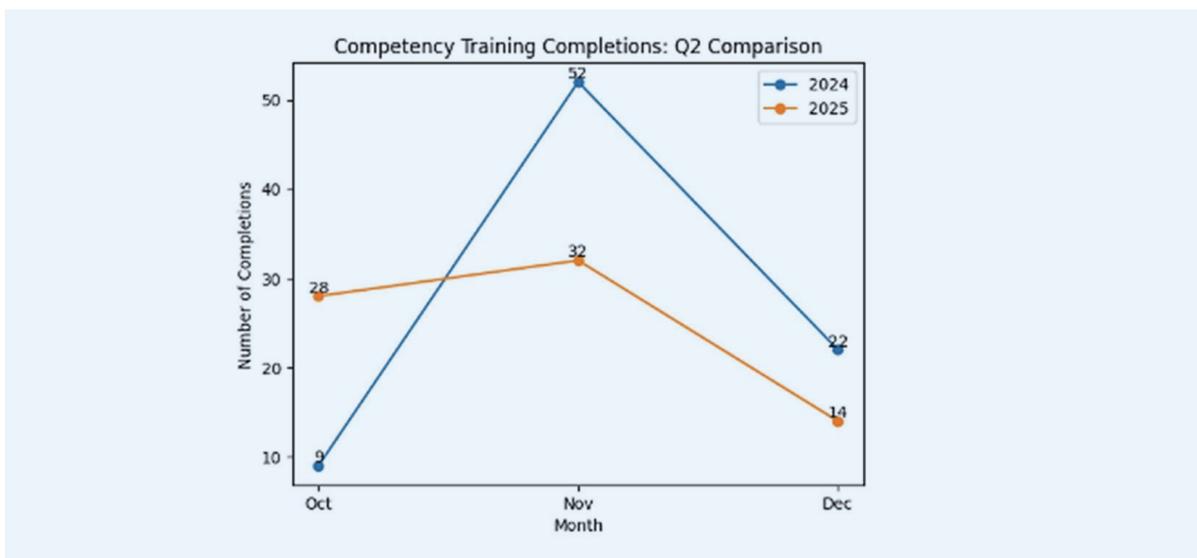
Injury by Type Q2 2025

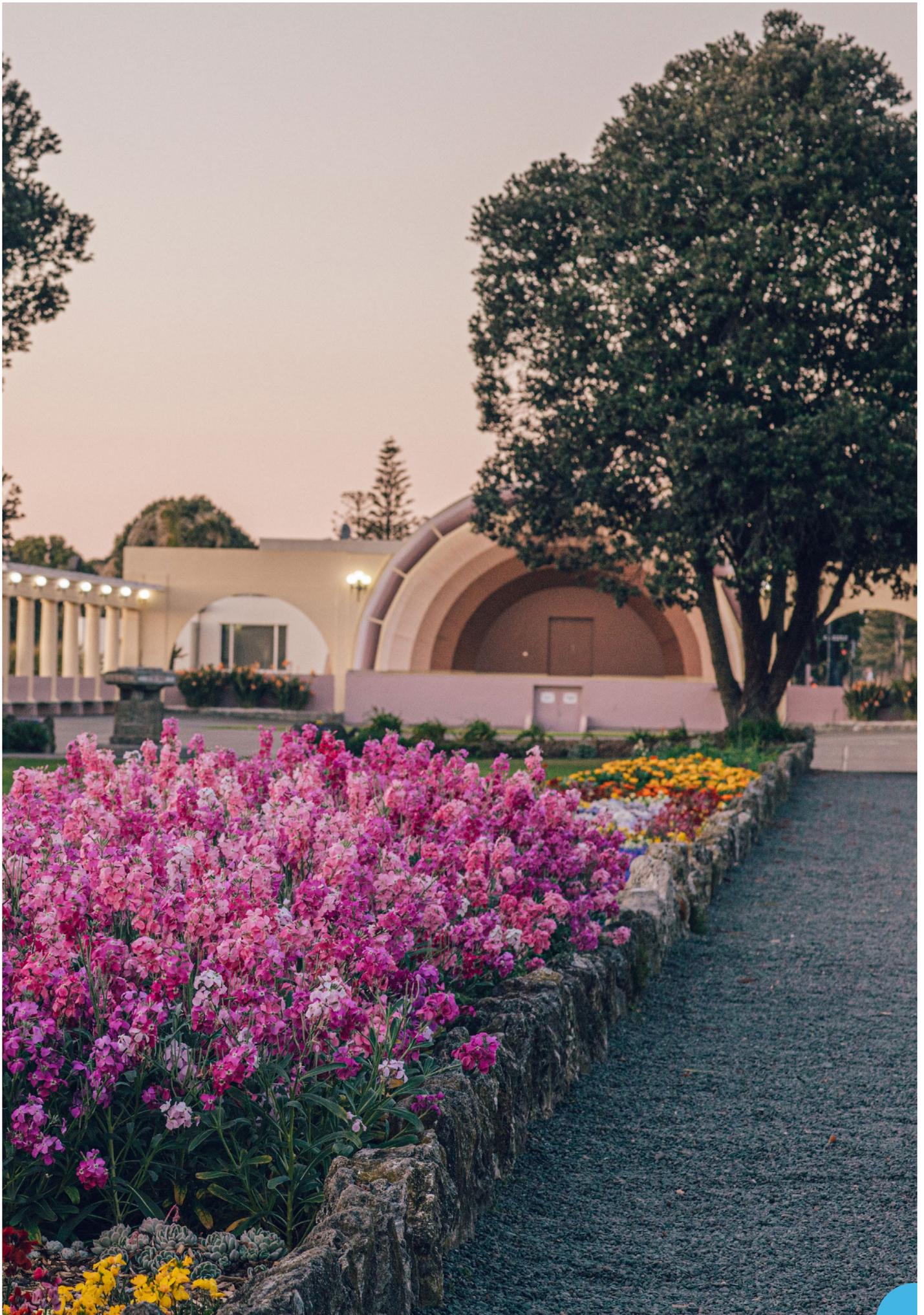
Injury data for Q2 indicates that injuries continue to be predominantly low severity, with early discomfort and first aid injuries representing the majority of reported cases. While injury reporting increased across the quarter, there has been no corresponding increase in higher-severity injuries, such as those requiring medical treatment. This pattern reinforces the effectiveness of early intervention practices, timely reporting, and proactive management of minor injuries, which collectively support the prevention of more serious harm.



Competency Training

Participation has declined compared to the same period last year, with Q2 2025 recording lower completion numbers as a whole when compared with Q2 2024. The most significant reduction occurred in November. This decrease is consistent with reduced refresher training requirements and a lower intake of new employees during the quarter. While this reduction does not currently indicate a compliance risk, maintaining engagement with training programmes and ensuring refresher training is appropriately scheduled will remain important to support workforce capability and safety performance.





Capital Plan Delivery

Capital

Total capital expenditure of \$44.9m is \$25.3m below the revised budget.

Significant project variances include:

- **Property Assets** - Civic Precinct is \$7.9m below budget as the most recent forecasts differ from the current phasing in our budgets. See the Strategic Programmes Update for more information on this project.
- **Transportation** - Redclyffe Bridge is \$1.8m below budget. Hastings District Council is managing this project, and upcoming forecasts will help inform phasing for the remainder of the year.
- **Community and Visitor Experiences** - McLean Park improvements and renovations, which include enhancements to the sound system, screens, and lighting, as well as refurbishment of corporate boxes, lounges, and seating areas, are currently \$1.4 million below budget. This underspend is primarily due to delays in progressing projects while capital initiatives are being aligned with the strategic outcomes outlined in the McLean Park Strategy report.
- **Community and Visitor Experiences** - MTG Hawke's Bay Building Renewals are \$1.3m below budget. Three significant building projects have commenced, replacing chiller, boiler, and building weathertightness. While all projects have started there are varying levels of complexity that have slowed progress, for example needing further reviews, procurement plans and project plans.
- **Property** - Inner Harbour Waka Hub is \$1.2m under budget due to timing differences, with construction due to begin in February. See the Strategic Programmes Update for more information on this project.

* Variance Key
Favourable / Underspent
Unfavourable / Overspent

Capital	Year to Date Dec 2025				Year End		
	Actual	Revised Budget	Variance *	% Variance	Revised Budget	Annual Plan	Variance *
Governance and Representation	-	43	43	100%	86	86	-
Transportation	7,252	11,702	4,450	38%	29,897	26,585	(3,312)
Stormwater	2,574	2,891	317	11%	10,545	9,746	(800)
Wastewater	2,772	3,785	1,013	27%	10,640	8,350	(2,291)
Water Supply	4,837	5,364	527	10%	12,449	9,549	(2,900)
Other Infrastructure	219	2,723	2,504	92%	5,446	4,929	(517)
City Strategy	128	593	465	78%	1,185	1,487	302
Community and Visitor Experiences	7,400	14,256	6,856	48%	27,815	21,950	(5,864)
Property Assets	18,709	26,833	8,123	30%	53,665	74,395	20,729
Support Units	1,045	2,066	1,021	49%	4,133	4,306	174
Total Capital Expenditure	44,937	70,255	25,319	36%	155,860	161,382	5,522
Asset Sales	(557)	-	557		0	-	(0)

Financial Performance Snapshot

* Variance Key
Favourable / Underspent
Unfavourable / Overspent

All Council	Year to Date Dec 2025				Year End		
	Actual	Revised Budget	Variance *	% Variance	Revised Budget	Annual Plan	Variance *
Revenue							
Rates Revenue	55,205	55,945	(740)	(1)%	111,890	111,890	-
Finance Revenue	420	313	107	34%	626	626	0
Financial and Development Contributions	273	3,951	(3,678)	(93)%	7,903	7,903	-
Subsidies and Grants	5,439	7,629	(2,189)	(29)%	15,181	15,181	0
Other Revenue	23,988	26,953	(2,966)	(23)%	63,543	63,519	24
Other gains/losses	-	-	-		5,407	5,407	0
	85,325	94,791	(9,466)		204,549	204,525	24
Expenditure							
Employee Benefit Expense	30,730	30,865	135	4%	62,483	62,483	0
Depreciation and Amortisation	24,983	23,478	(1,505)	(6)%	46,955	46,956	1
Finance Costs	2,292	2,783	490	18%	5,565	5,565	-
Other Operating Expenses	35,164	39,121	3,956	22%	85,626	82,765	(2,861)
Share of associate surplus/deficit	-	(346)	(346)	(100)%	(692)	(692)	-
	93,169	95,900	2,731		199,937	197,078	(2,860)
Net Operating (Surplus) / Shortfall	7,844	1,109	(6,736)	(19)%	(4,612)	(7,447)	(2,835)



Financial Performance Snapshot

The year-to-date net operating shortfall of \$7.8m is \$6.7m unfavourable to the budgeted deficit of \$1.1m. This unfavourable variance is attributable to a combination of factors as outlined below:

Revenue

Total revenue is \$9.5m lower than budget. The lower revenue is offset by lower expenditure in most areas.

- Other Revenue is \$3.0m lower than the revised budget.
 - Commercial transition facilities fell \$1.7m short of revenue targets which were set to achieve commercial viability. However, these facilities have reduced their costs to align with revenue, and show improved viability compared to prior periods. In contrast, there are some high performing activities which have achieved revenue above their targets including Faraday Centre, Napier Aquatic Centre, Napier Municipal Theatre, National Aquarium of New Zealand, and Parking.
 - Parklands Residential Development sales are \$711k lower than budgeted due to timing of sales.
 - Housing income is \$429k lower than budgeted as rental revenue was budgeted at maximum potential rental values which has not been achieved due to the mix of tenants in the properties and vacant units while decisions are made on the future of social housing.

- Financial and Development Contributions are \$3.7m below budget due to uncertainty of external developments and during the budgeting process. A review of the budgeting process for contributions is underway in preparation of the 2026/27 Annual Plan.
- Subsidies and Grants are \$2.2m below budget due to lower than budgeted capital expenditure in transportation.

Expenditure

Total expenditure is \$2.7m favourable to budget.

- Other Operating Expenses are \$4.0m lower than the revised budget. Underspends are mainly due to delays from organisational redesign, impacting project resources early in the year. There are also underspends in deliverable cost centres which partially offset the lower revenue. Upcoming forecasts will clarify remaining underspends.
- These favourable variances are partially offset by Depreciation and Amortisation which was \$1.5m unfavourable to budget due to higher than anticipated asset revaluations in the prior two years.

Performance v Budget



Treasury Management Summary

Investments Report

INVESTMENT TYPES HELD AT QUARTER-END: 31 DECEMBER 2025			Amount
Call Deposits			\$0
Term Deposits			
Bank	S&P Credit Rating	Average Int Rate	
Westpac	AA-	n/a	\$0
ANZ	AA-	2.79%	\$4,000,000
ASB	AA-	2.72%	\$4,000,000
BNZ	AA-	n/a	\$0
Kiwibank	-	n/a	\$0
			\$8,000,000
Total Investments as at 31 December 2025			\$8,000,000

RANGE OF INTEREST RATES NEGOTIATED DURING THE QUARTER:

	Rate	Date
Call Deposits (lowest) *	n/a	All
Call Deposits (highest) *	n/a	All
Term Deposits (lowest)	2.60%	10/31/2025
Term Deposits (highest)	3.12%	10/17/2025

WEIGHTED AVERAGE INTEREST RATE FOR ALL CURRENTLY HELD INVESTMENTS:

	Amount	Average Rate
Call Deposits	\$0	0.00%
Term Deposits	\$8,000,000	2.81%
	\$8,000,000	
Weighted Average Interest Rate as at 31 December 2025		2.81%
Benchmark Average Interest Rate as at 31 December 2025		2.92%

(Benchmark = average 6-month 'BKBM' mid-rate of today and 6 months ago)

MATURITY PROFILE OF INVESTMENTS

Term	%age	Lower Limit	Upper Limit	Within Limits	
0 - 6 months	100.0%	30%	80%	No	◆
6 - 12 months	0.0%	20%	70%	No	◆
1 - 3 years	0.0%	0%	50%	Yes	◆
3 - 5 years	0.0%	0%	20%	Yes	◆

EXTERNAL LOANS REPORT

	\$000
External loans as at 30 June 2025	\$65,000
New loans raised year to date	\$45,000
Total external loans as at 31 December 2025	\$110,000
Balance of loans forecast to be raised in current year	\$35,000
Total external loans forecast 30 June 2026 (Annual Plan)	\$145,000

Risk and Assurance

The Risk, Controls and Assurance (RC&A) team initiated a discovery phase on November 2025, aimed to understand Council's context and current maturity in terms of risk and assurance.

This initial phase has helped in defining the scope and reach of the new team and function, and to gather existing, relevant data and information to inform future activity.

In December 2025, the team was introduced to the Council's Risk and Assurance Committee.

The Committee was presented with a brief report on the current status regarding Risk management and presented with a Charter of the newly established Internal Audit function for their feedback and endorsement. It was agreed that, for the next quarter, the RC&A team will develop and present change proposals for a new enterprise risk and assurance framework and a 3-year Internal Audit Plan.

The strategic risk landscape for the second quarter 2025/26 (Q2) remains similar to Q1, with two (2) out of 11 strategic risks rated as 'High' in their residual or revised status.

The RC&A manager has started to meet with risk owners to update these risks and evaluate controls and actions currently in place. This work will continue through Q3 and Q4.

Revised Risk Status

	HIGH	EXTREME
STRATEGIC RISK	2	0
ISSUES	There are currently no identified issues	There are currently no identified issues
OPPORTUNITIES	There are currently no identified opportunities	There are currently no identified opportunities

Figure 1. For Q2 25/26, two (2) strategic risks (SR22 and SR36) are rated as High, and no Extreme risks have been identified. At present, there are no identified issues or opportunities on the risk register.



Risk and Assurance Continued

Risk SR22

People and Capability remains High as changes in that area are underway, impacting the effectiveness of existing controls and mitigating actions. It is not clear whether the main causes of this risk have been addressed. Prompt review and update is recommended.

Table 1. Main causes and consequences for risk SR22 for Q2 25/26. Highlighted in red is the identified root cause. Further review and update of this risk is due. It is worth noting that due to the current changes and activity in this area, the description and rating of this risk may change dramatically after being updated.

SR22 – Main Causes	Key Consequences
Not ensuring the right people are in the right place at the right time.	Reduced quality of outputs / achievement of NCC goals
Lack of proactive communication and staff involvement	Misalignment / siloed ways of working (lack of direction)
Not ensuring behaviours align with NCC values	Lack of organisational culture / connection
Lack of development and competency for leadership. No transition support for team member to team leader	Low engagement. Reduced job satisfaction, connection to NCC values, meaningful work
No current diversity and inclusion policy / framework	Not employing a workforce that reflects the population of Napier

Risk SR36

Delivery of Programmes and Change remain rated as High also. Its set of controls will be due for review in May 2026 (according to the current risk framework – last reviewed in May 2025). Based on current information and activity, such as improved portfolio management, and project delivery, it is thought that the residual rating of this risk may decrease in the upcoming review.

Table 2. Main causes and consequences for risk SR36 for Q2 25/26. Highlighted in red is the identified root cause. This risk is in constant review and it's updated regularly.

SR36 – Main Causes	Key Consequences
Projects are not prioritised against LTP / Service agreements	Council reputation is affected
Procurement opportunities are not realised resulting in high costs for delivery	Inefficient use of resources
Poor delivery of programme and project	Benefits of the project are not realised
Projects lack change management considerations	Change is not well embedded
Inaccurate or incomplete reporting to elected members / public	Elected members lose confidence in delivery of programmes

It is worth noticing that both risks, SR22, and SR36 are on the 'low-end' of the High rating in the risk matrix.

In terms of assurance work, the following activities were conducted:

- Past audit information was collected and outstanding recommendations identified. Follow up on implementation and performance will commence on Q3
- High-level screening of Council's processes and controls. Deeper analysis will be performed during Q3
- Evaluation of the adequacy of risk, and process-management systems and tools.



City Strategy Regulatory Activity Report

QUARTER 2: 1 OCTOBER 2025 – 31 DECEMBER 2025

Officers Comments

Building Consents

186 building consents were issued this quarter with an estimated value of \$54,988,312. There were 101 total new dwellings. This compares to 219 building consents and 92 total new dwellings in the same quarter of the previous financial year.

Building processing timeframes: 184 out of 186 consents were issued within the correct timeframe for this quarter.

Resource Consents

This quarter saw 35 Resource Consents processed (16 subdivision and 19 land use) in comparison to 60 Resource Consents processed (26 subdivision and 34 land use) in the same quarter of the 2024-25 Financial Year.

Resource Consent processing timeframes: For this quarter, 100% of all applications were processed within the correct timeframe.

Parking

Infringements Issued: This quarter, 2,634 infringement notices were issued. This compares with 2,713 issued in Q2 2024/25. Of the notices issued this quarter, 582 have been paid and 243 have been cancelled. In Q2 2024/25, 721 were paid and 197 cancelled. Overall, infringement volumes remain consistent across the periods, with minor variations in payment and cancellation rates.

Parkmate: Quarterly transaction volumes increased slightly this quarter, rising to 54,738 from 54,544 in the previous 2024/25 quarter.

Napier Assist

This quarter, a total of 363 Napier Assist interactions were recorded. Excluding regular NCC facility and retailer check-ins, the most frequent interactions related to homelessness (81), followed by property removal notices (27) and shoplifting incidents (24).

Interactions classified as “other” include Police vGRID footage requests and incidents reported directly to Police.

Environmental Health

Noise Complaints: There were 444 noise complaints received this quarter compared to 701 complaints in the same quarter in the 2024-25 financial year. 5 infringement notices were issued compared to 3 in the previous year.

Alcohol Licencing: There were 183 applications issued this quarter compared to 153 in the same period of the previous financial year. These applications comprised of 68 Managers Certificates, 55 Special Licences and 45 premise licences. There was 1 hearing held for a Managers Certificate.

Freedom Camping: This quarter there have been 2,944 recorded freedom camping vehicles which is a decrease compared to 3,292 in the same quarter of the 2024-25 financial year. There have been 48 infringement notices issued this quarter.

Animal Control

Infringement Notices Issued: This quarter, 59 infringements were issued compared to 136 in the 2024/25 financial year.

Dog Registrations: Dog registrations at the end of the quarter were 7,377 compared to 7,646 at the same period in the 2024/25 financial year. The number of unregistered dogs decreased from 689 last year to 653 this quarter.

Impounding Activity: This quarter, 103 dogs were impounded. Of these, 47 were returned to their owner, 35 still in pound and 21 dogs were euthanised. This compares to 39 dogs euthanised in the same period last year.

Dog Attacks: Of the reports of dog attacks on humans, there was 1 serious attack and 13 minor attacks this quarter. Each of these was investigated and appropriate action was taken. Reports of attacks on other animals remained consistent at 19, the same as the previous year.

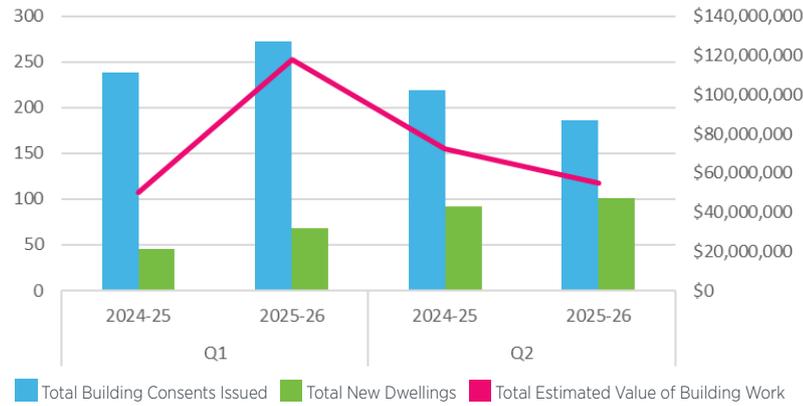
Service Requests: There were 543 service requests this quarter, compared to 613 in the same period in 2024/25.

Regulatory Activity Report

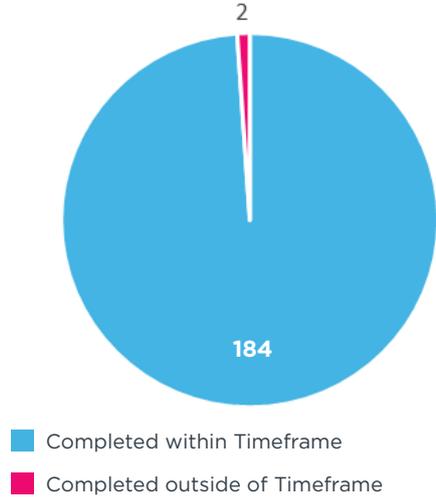
QUARTER 2: 1 OCTOBER 2025 - 31 DECEMBER 2025

Building Consents

BUILDING CONSENTS ISSUED 2025-26

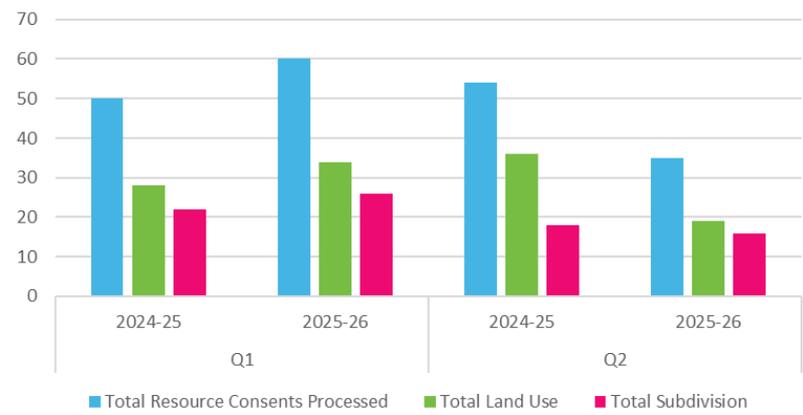


BUILDING TIMEFRAMES 2025-26

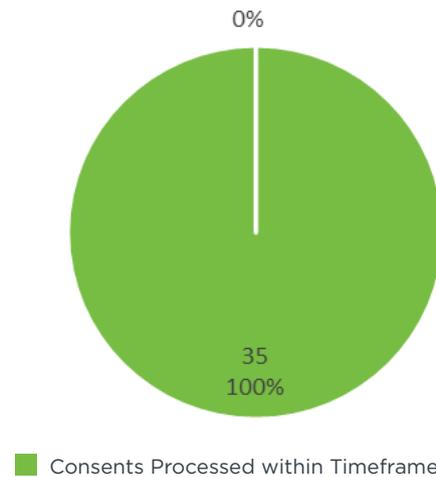


Resource Consents

RESOURCE CONSENTS ACTIVITY 2025-26

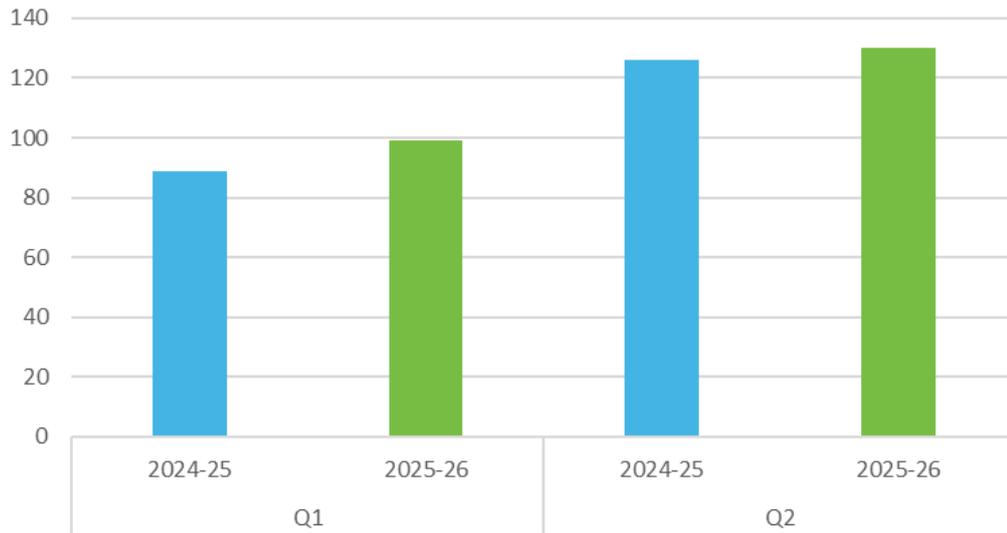


RESOURCE CONSENT TIMEFRAMES 2025-26

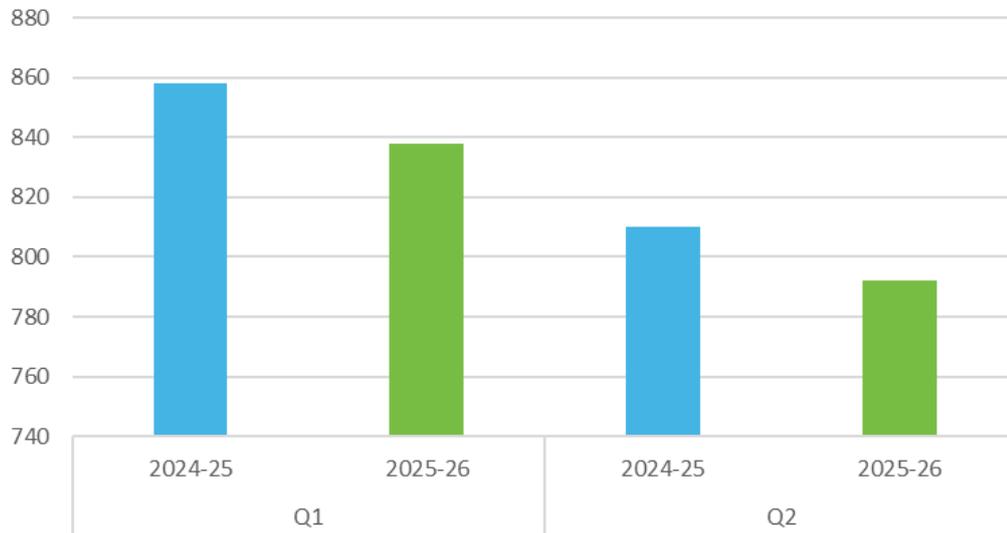


LIMS and Property Files

TOTAL NUMBER OF LIMs ISSUED 2025-26



TOTAL NUMBER OF PROPERTY FILES REQUESTED 2025-26

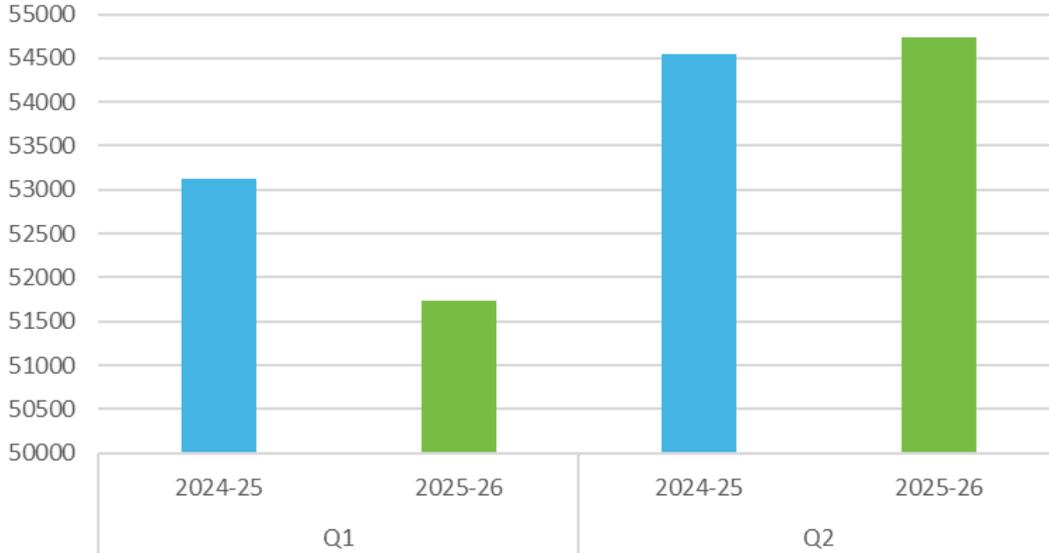


Regulatory Activity Report

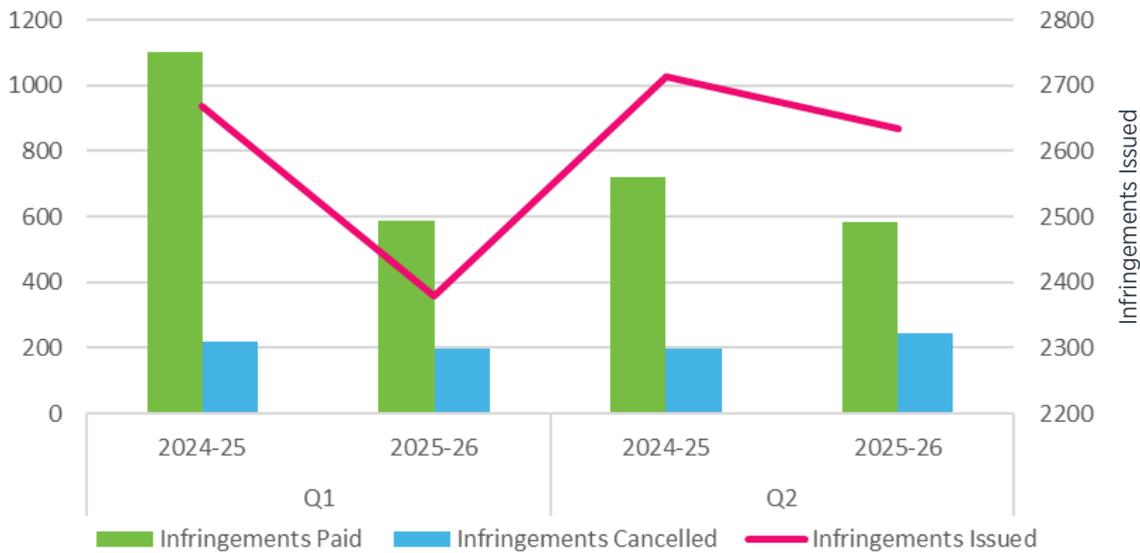
QUARTER 2: 1 OCTOBER 2025 - 31 DECEMBER 2025

Parking

PARKMATE TRANSACTION VOLUMES 2025-26

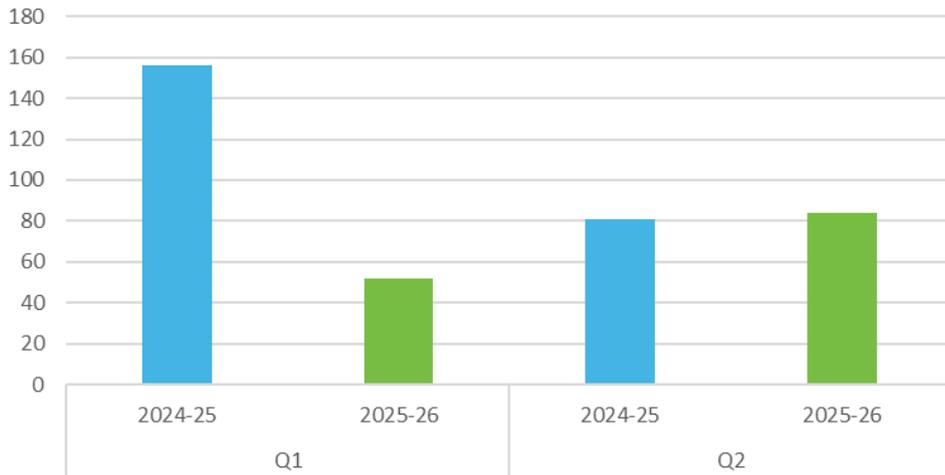


PARKING INFRINGEMENTS 2025-26

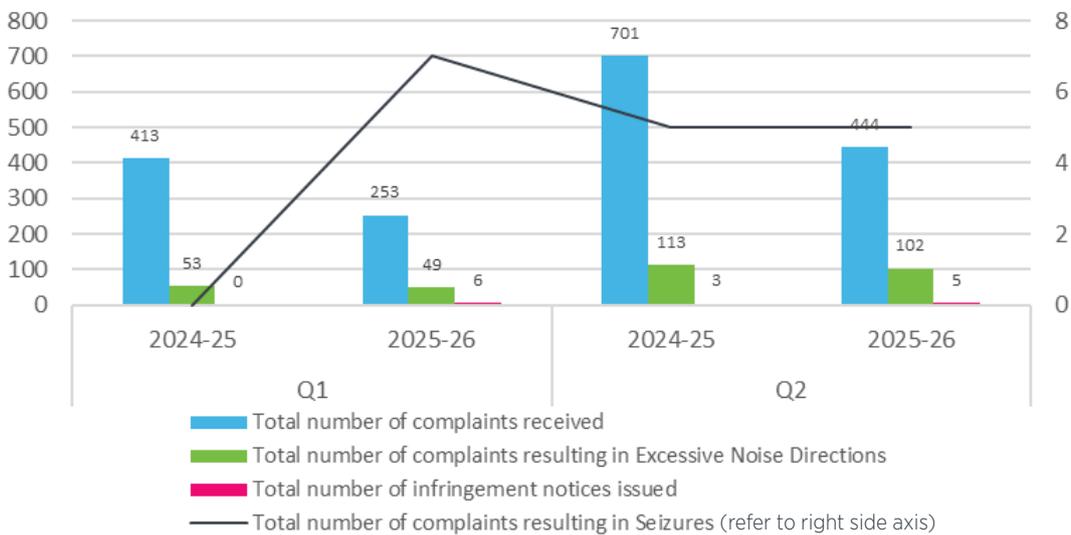


Environmental Health

FOOD ACT 2014 AUDITS COMPLETED 2025-26



NOISE COMPLAINTS AND OUTCOMES 2025-26

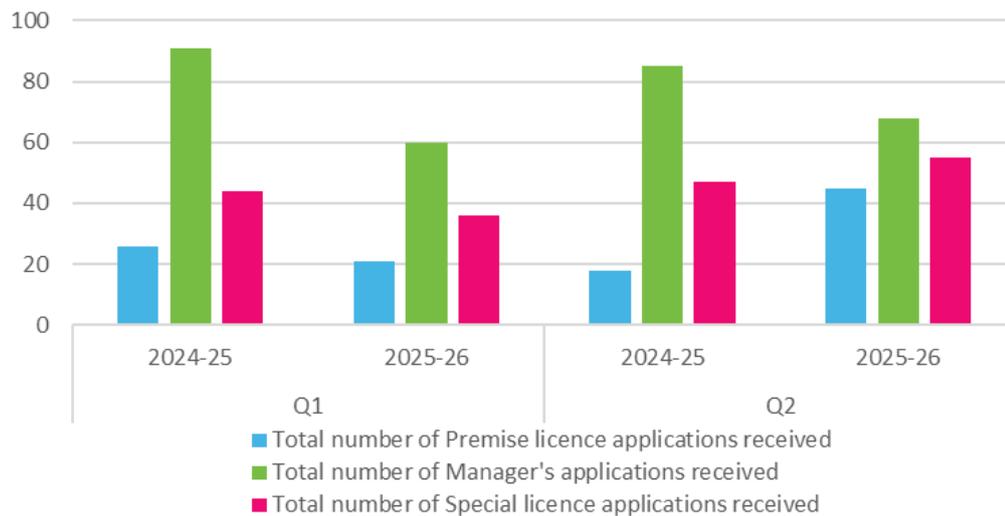


Regulatory Activity Report

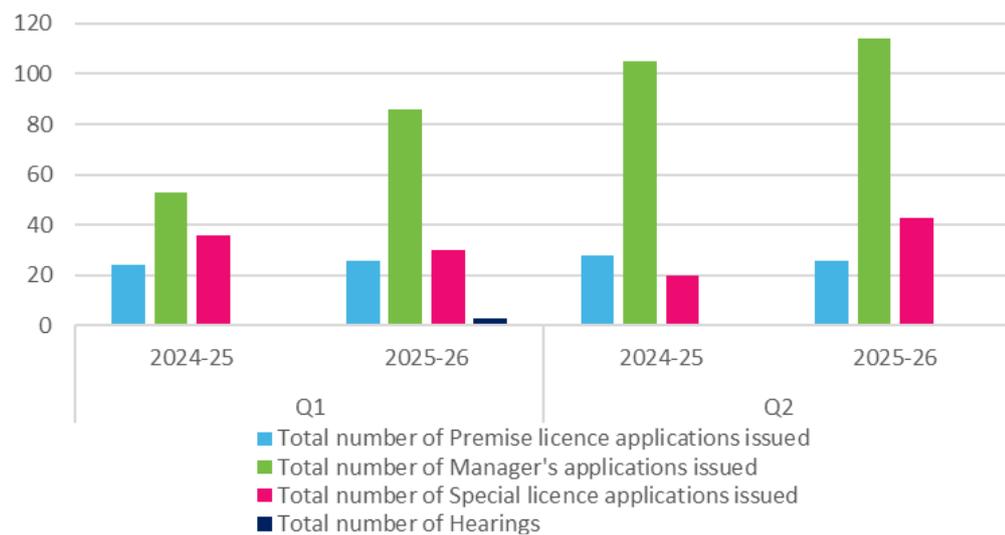
QUARTER 2: 1 OCTOBER 2025 - 31 DECEMBER 2025

Environmental Health

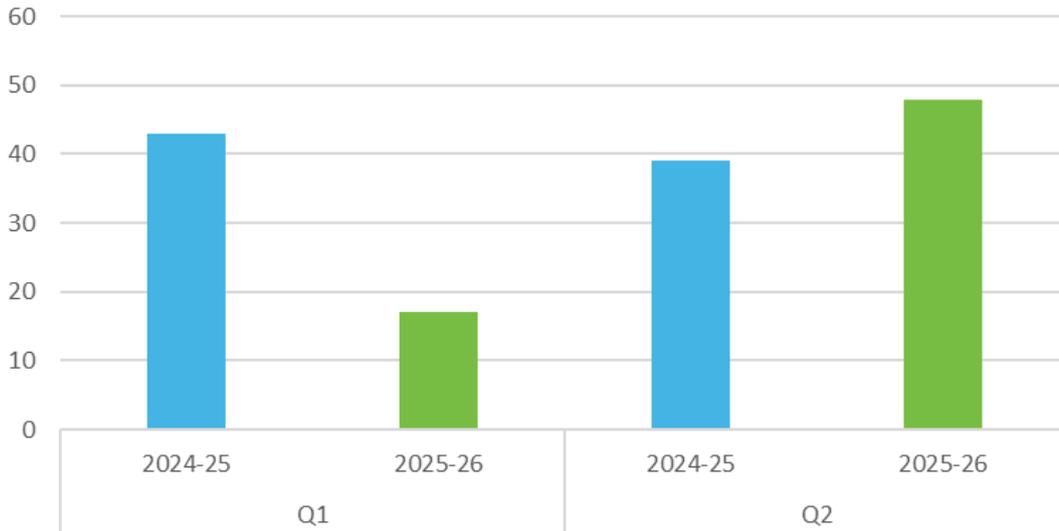
ALCOHOL LICENSING APPLICATIONS RECEIVED 2025-26



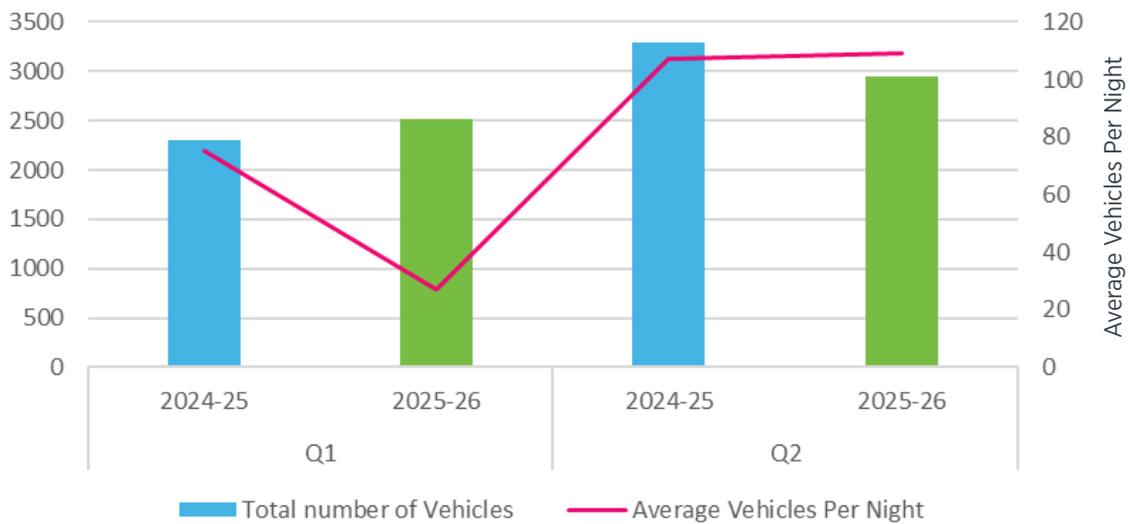
ALCOHOL LICENSING APPLICATIONS ISSUED 2025-26



FREEDOM CAMPING INFRINGEMENTS ISSUED 2025-26



FREEDOM CAMPING RECORDED VEHICLES 2025-26

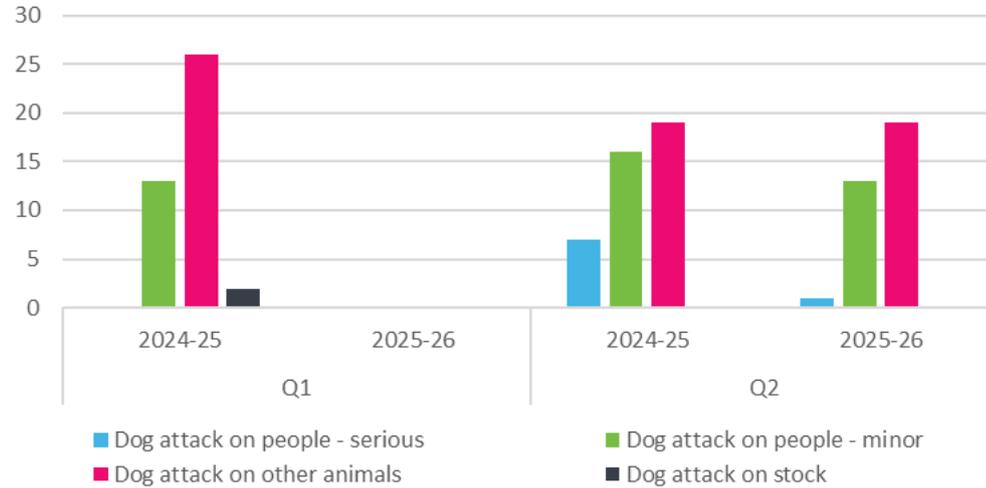


Regulatory Activity Report

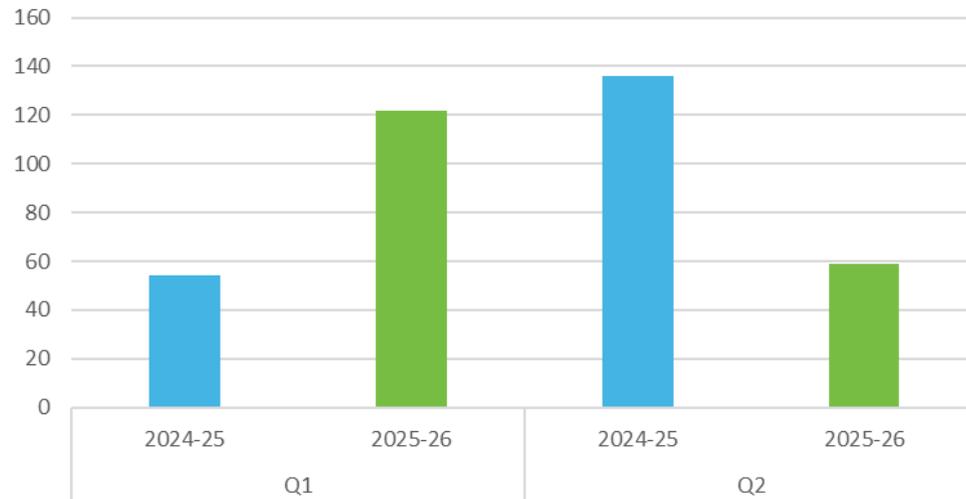
QUARTER 1: 1 OCTOBER 2025 - 31 DECEMBER 2025

Animal Control

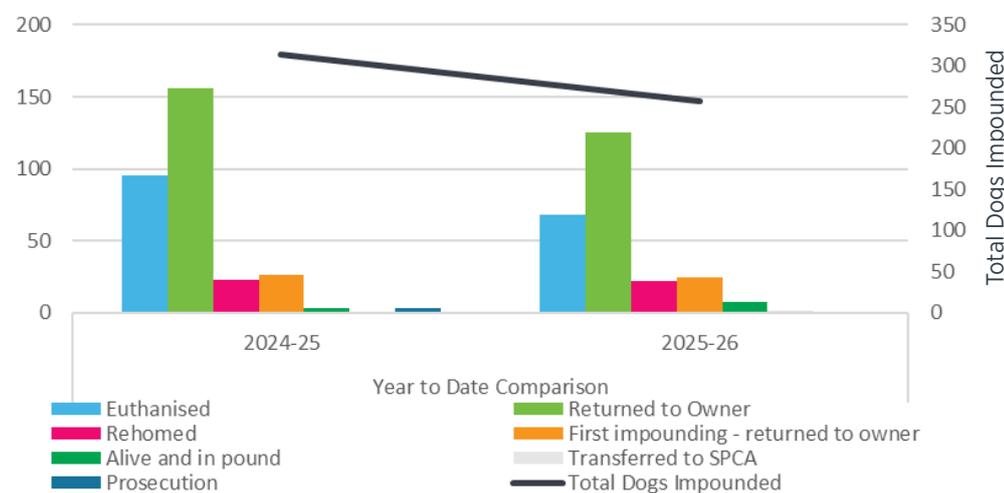
DOG ATTACK REPORT 2025-26



DOG INFRINGEMENT NOTICES ISSUED 2025-26

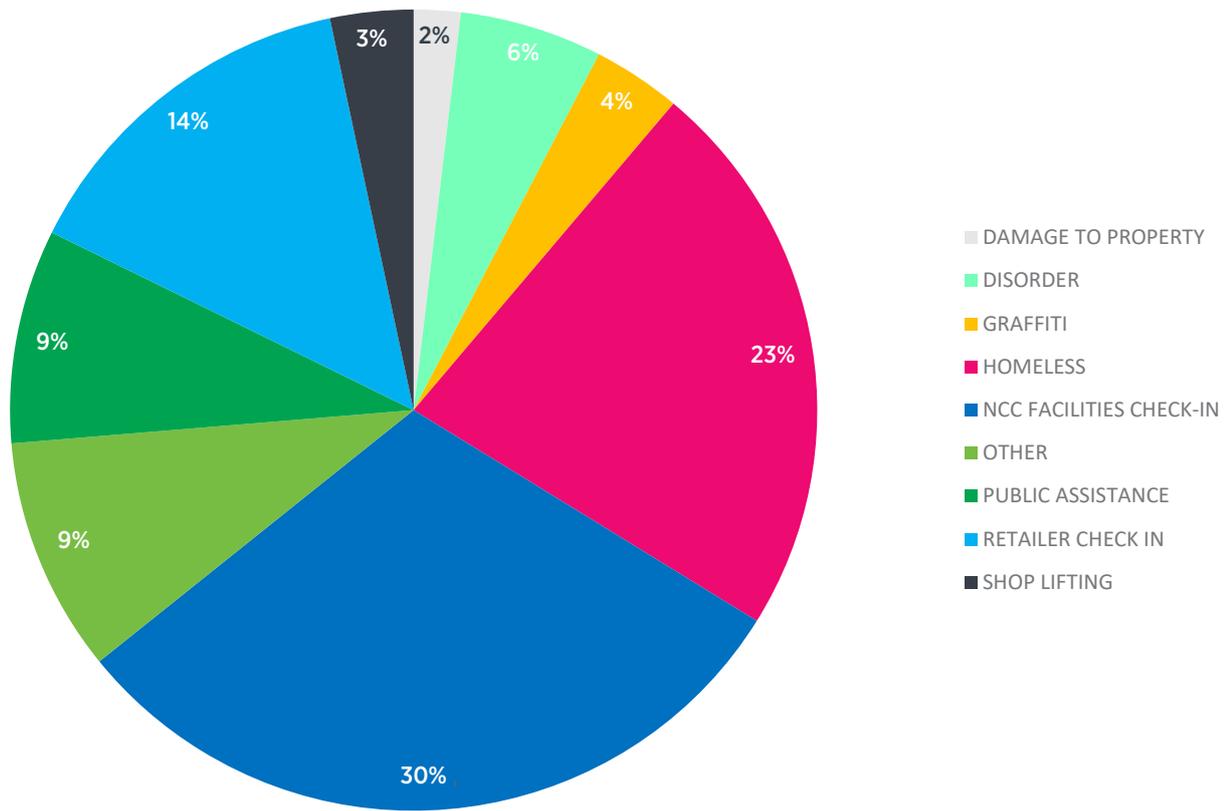


ANIMAL CONTROL IMPOUNDING ACTIVITY 2025-26

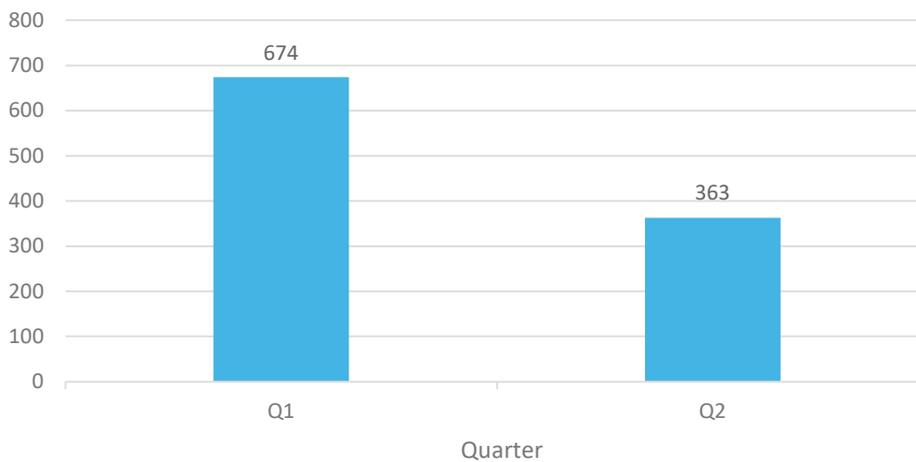


Napier Assist

NAPIER ASSIST INTERACTIONS 2025-26



NAPIER ASSIST TOTAL INTERACTIONS 2025-26



Quarterly Service Request Report

QUARTER 2: 1 OCTOBER – 31 DECEMBER 2025

The following provides a high-level overview of what our customers contact us about. Not all customer contacts are requests for service, but if a customer requires information or a service that cannot be immediately provided by Council staff, it is entered into the Service Request system and passed through to the person who is able to action that request. Service Requests cover a wide range of customer requests, including complaints and compliments about our services, request for advice or information, and maintenance enquiries.

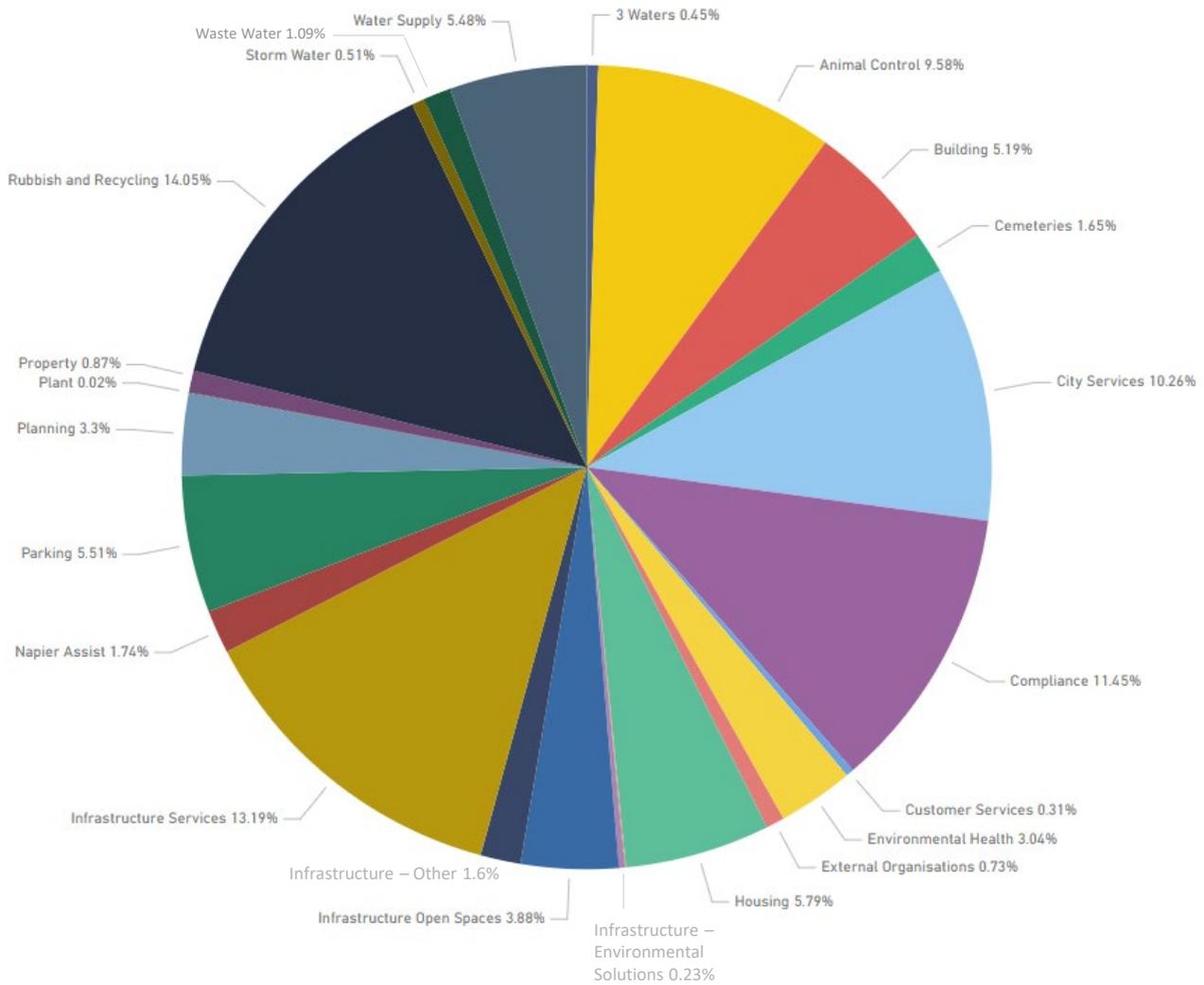
Questions about the data are best answered by the responsible Directorate.

Here is a description of the Service Request categories:

- **Animal Control** – requests relating to animal and dog control
- **Building** – related to building consents
- **Cemeteries** – request related to cemetery operations
- **City Services** – Depot, requests regarding maintenance of our assets and infrastructure
- **Customer Services** – request for the Customer Service team
- **Environmental Health** – requests related to food and alcohol licences, bylaws, and general compliance
- **External Organisations** – request for service from contractors used by Council for services i.e. Waste Management
- **Housing** – requests related to Council's housing tenancies
- **Infrastructure Other** – requests related to environmental matters, 3 waters, parks and reserves
- **Infrastructure Services** – requests related to roading
- **Parking** – requests related to parking
- **Planning** – requests related to resource management planning
- **Plant** – requests about Council equipment
- **Property** – requests related to Council-owned properties
- **Rates** – requests related to rating



Percentage Split Across Departments



**Total number of Service Requests
Quarter 2**

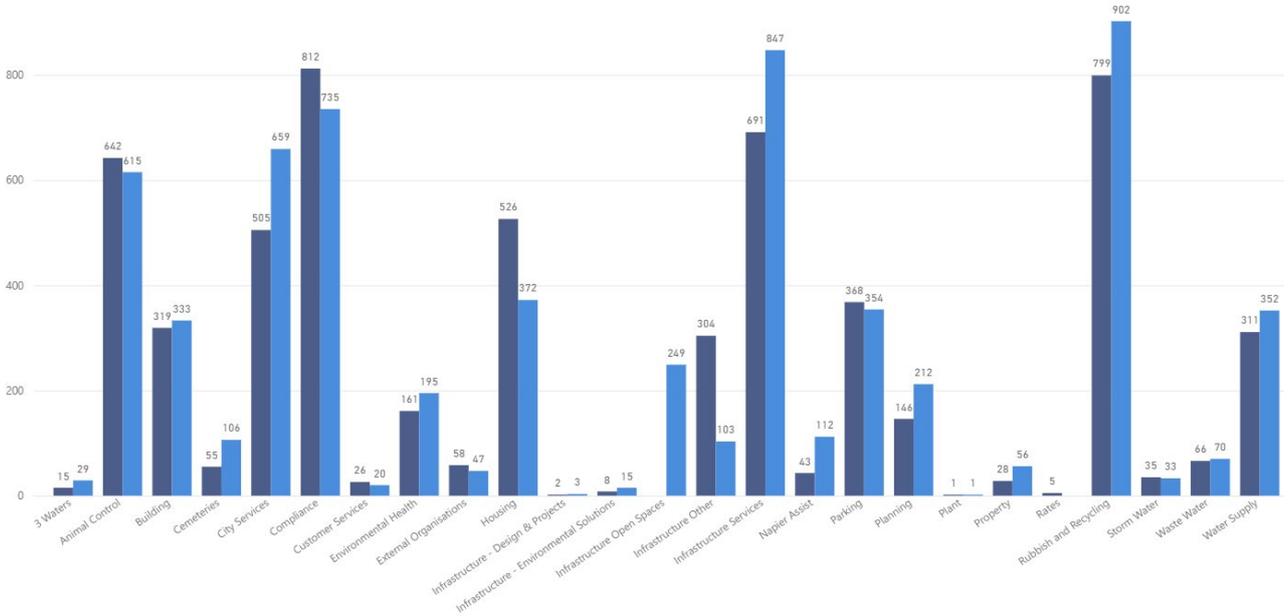
6,420

Quarterly Service Request Report

QUARTER 2: 1 OCTOBER - 31 DECEMBER 2025

Business Unit Comparison: Quarter 2

● 24/25 ● 25/26

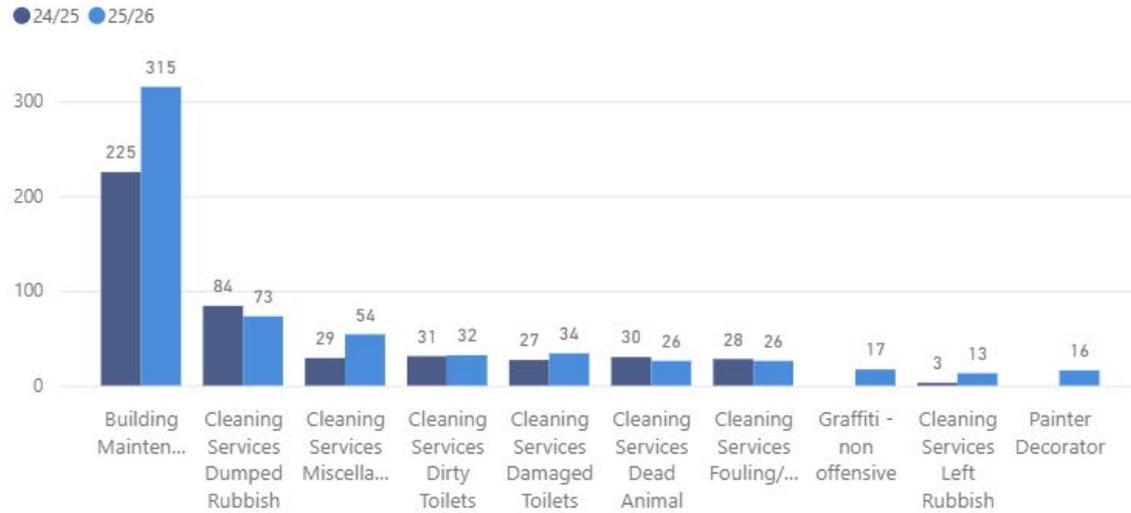


Service Requests Received

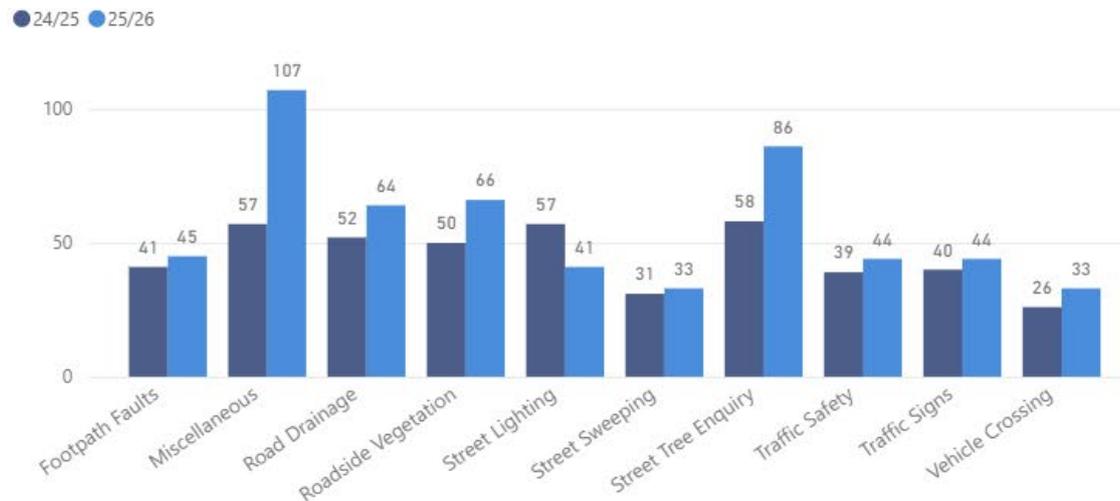
Top 10 Departments by Type of Request

QUARTER 2: 1 OCTOBER - 31 DECEMBER 2025

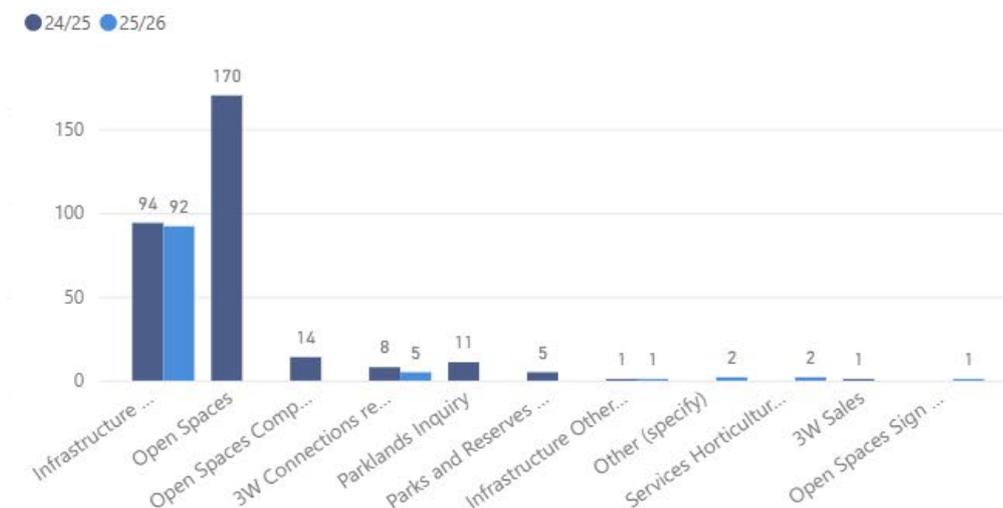
CITY SERVICES



INFRASTRUCTURE SERVICES



INFRASTRUCTURE OTHER



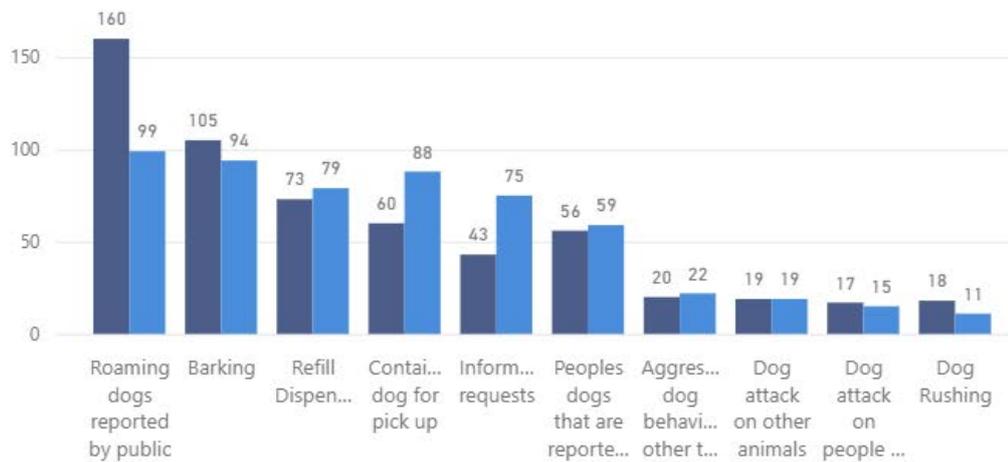
Service Requests Received

Top 10 Departments by Type of Request

QUARTER 2: 1 OCTOBER - 31 DECEMBER 2025

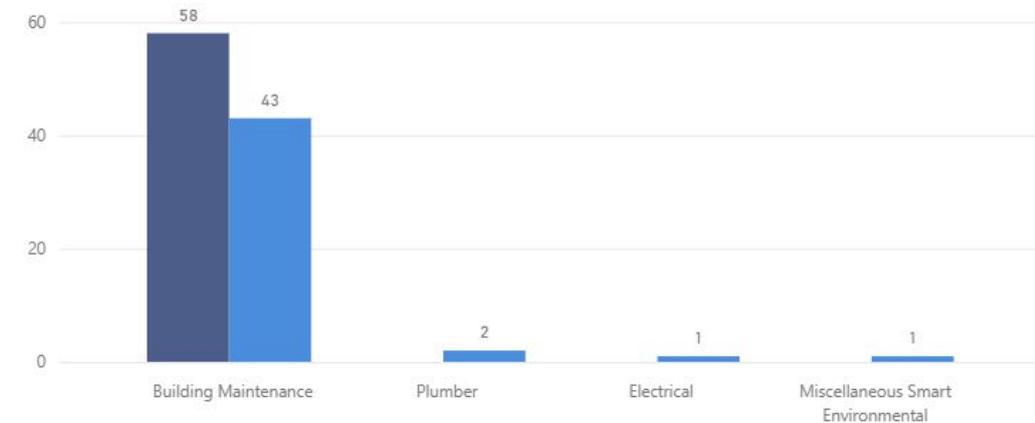
ANIMAL CONTROL

● 24/25 ● 25/26



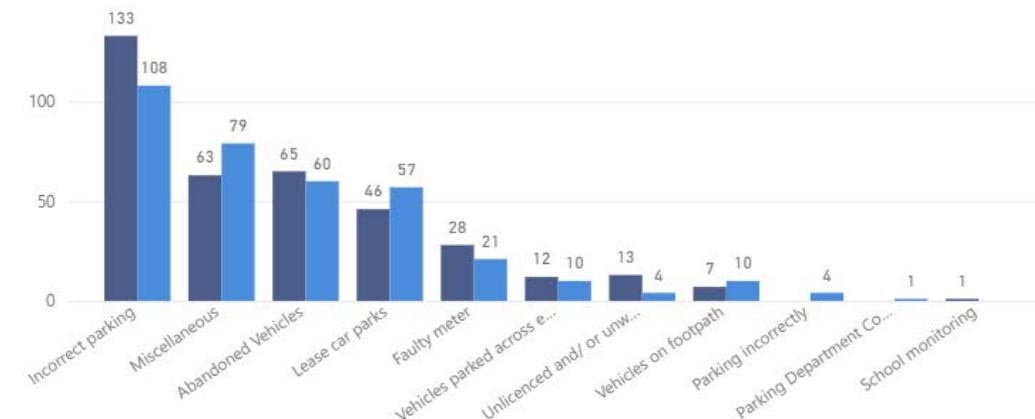
EXTERNAL ORGANISATIONS

● 24/25 ● 25/26

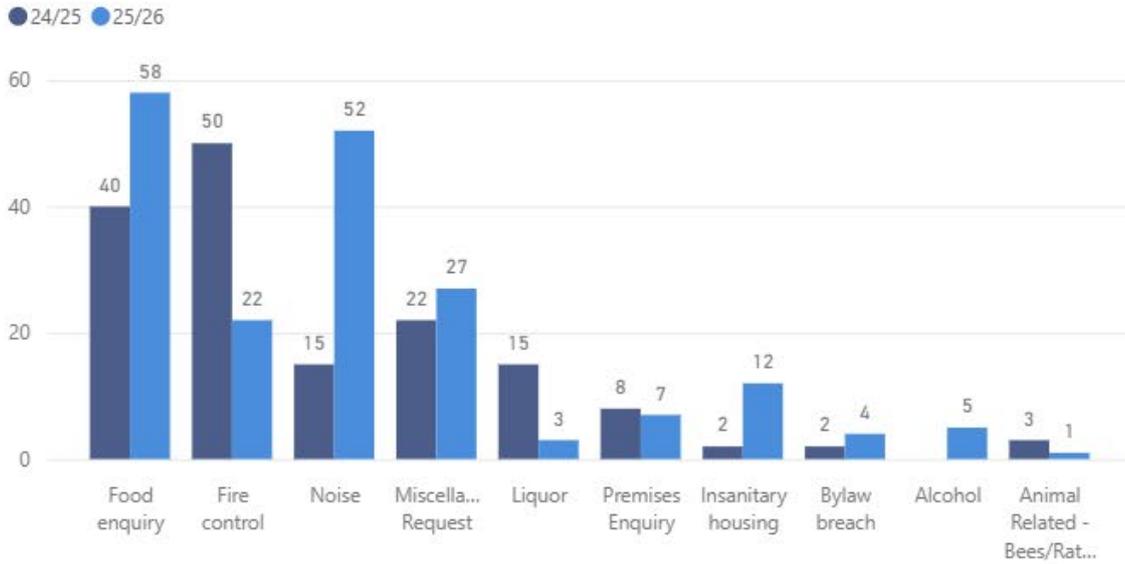


PARKING

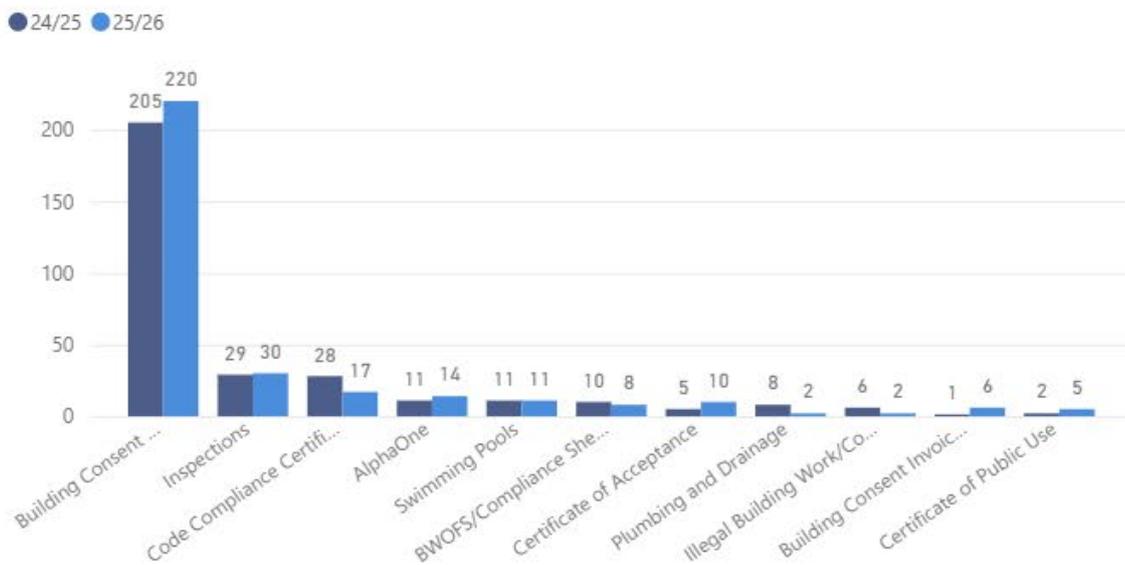
● 24/25 ● 25/26



ENVIRONMENTAL HEALTH



BUILDING



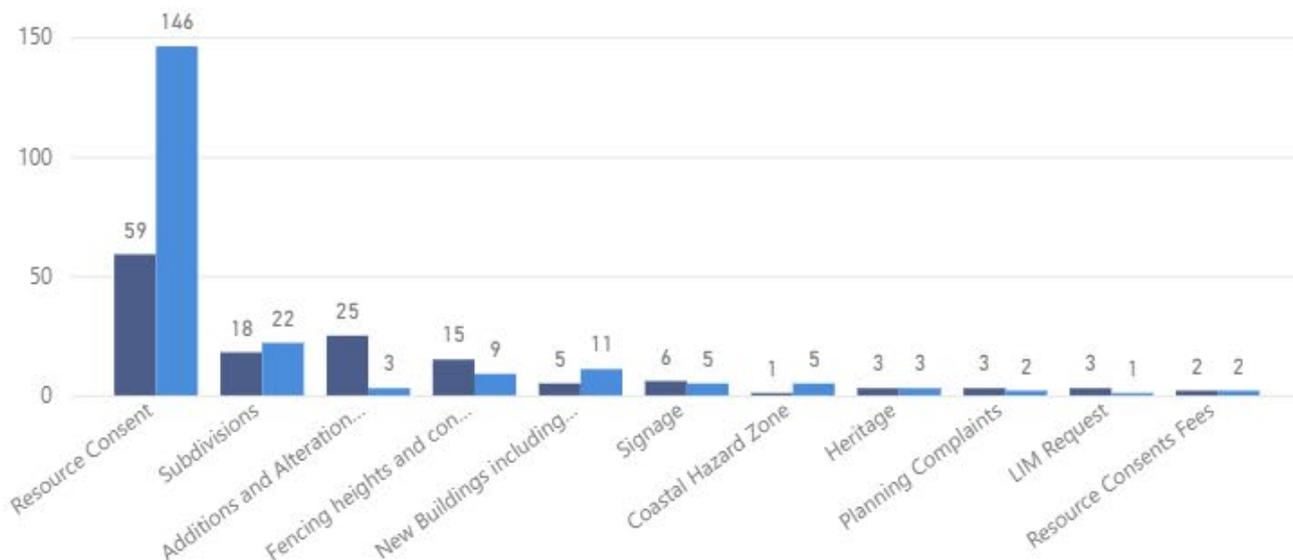
Service Requests Received

Top 10 Departments by Type of Request

QUARTER 2: 1 OCTOBER - 31 DECEMBER 2025

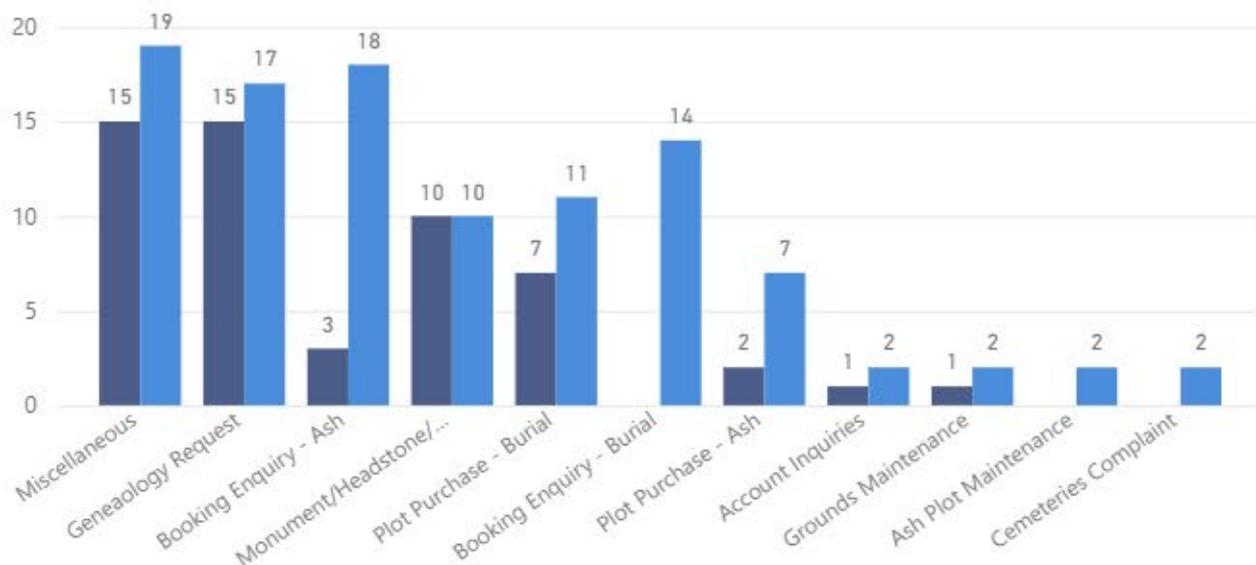
PLANNING

● 24/25 ● 25/26



CEMETERIES

● 24/25 ● 25/26



Documents Executed Under Seal

1 OCTOBER - 31 DECEMBER 2025

7.10.25	Warrant Cards - Mineeta Fox & Charlotte McQuade-Wright	Jessica Brill
3.11.25	Consent to Transfer Lessee's Interest held in Lease 283837	Katie Morris
12.11.25	Easement Instrument to drain sewage - 265 Marine Parade, Napier	Maia Kiriona
17.11.25	Release of Bond, Replacement Bond - 265 Marine Parade, Napier	Maia Kiriona
17.11.25	Fencing Covenant - 265 Marine Parade, Napier	Maia Kiriona
3.12.25	Easement Instrument - Parklands, Part Lot 2, Deposited Plan 6926, RT1176972)	Katie Morris
10.12.25	Warrants - John Sitagata	Stephen Bokkerink
11.12.25	Warrant - Karendeep Singh	David Whyte



LGOIMA Requests

	October 2025	Comment	November 2025	Comment	December 2025	Comment
Requests received year to date	88		111		130	
Requests received in last calendar month	15		23		19	
Responses completed in last calendar month	13		11		16	(including 1 transfer)
Responses within statutory timeframe	13		11		16	
Extensions requested in last calendar month	0		0		0	
Requests where charging was proposed	0		0		0	
Number of responses where:						
• Information released in full	10		7		6	
• Information partially released	2	7(2)(a), 7(2)(h), 7(2)(b)(ii)	2	17(e)	5	17(e)
• Request refused in full	1	17(e)	2	7(2)(a), 17(e)	4	17(d), 17(e), 17(f)
Active Ombudsman investigations regarding LGOIMA responses	CASE-023102 CASE-031514	Complaint investigation Further inquiries	CASE-023102 CASE-031514	Complaint investigation Further inquiries	CASE-023102 CASE-031514	Complaint investigation Further inquiries
Ombudsman determinations received						
Themes		Compliance, mobility parking, Gemco, dogs, resource consents, heritage funding, library building, alcohol licensing, leases, noise.		Resource consent compliance, electrical services, McLean Park, Dog shelter, road safety, residential pools, fireplace compliance, road layout, noise complaints, mailouts, contractor complaints,		Nelson Quay wharf, car park charging, Kāinga ora housing, district plan, staff wellbeing, consulting fees, road safety, dog complaints, CCTV, cooling towers, citizenship, changing rooms, heart health, emissions.







Te Kaunihera o Ahuriri

Napier City Council

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06 835 7579 | info@napier.govt.nz | napier.govt.nz



NAPIER
CITY COUNCIL

Te Kaunihera o Ahuriri

3. TREASURY ACTIVITY AND FUNDING UPDATE

<i>Type of Report:</i>	Information
<i>Legal Reference:</i>	Local Government Act 2002
<i>Document ID:</i>	1900075
<i>Reporting Officer/s & Unit:</i>	Alister Edie, Senior Financial Strategy & Treasury Lead

1.0 Executive Summary - Te Kaupapa me te Whakarāpopototanga:

1.1 The purpose of this report is to provide the Corporate & Performance Committee with a snapshot of current treasury positions, and a summary of recent treasury activity.

2.0 Recommendations - Ngā Tūtohunga

That the Corporate and Performance Committee:

- a. **Receives** the report titled Treasury Activity and Funding Update dated 04 March 2026.

3.0 Background - Ngā Tuāpapa:

3.1 Not applicable

4.0 Discussion - Ngā Whakamārama:

4.1 Investments:

4.2 As at 17 February 2026 Council held \$11m on term deposit, at an average weighted annual interest rate of 2.89%. Short term surplus cash balances were invested in term deposits to decrease Councils net interest cost, with maturities aligned to future expenditure requirements.

4.3 Following is a snapshot of cash and cash equivalents as at 17 February 2026.

Cash & Cash Equivalents	\$000
Cash on call	\$6,816
Short-term bank deposits	\$11,000
Total cash and deposits	\$17,816

4.4

Current Term Deposit Issuer Summary

Institution	S&P Credit Rating	Avg. 12 Month Rate	Total Balance	Limit	Percentage	Limit %
Westpac	AA-		\$6,815,778	\$30m	38.26%*	40.00
ANZ	AA-	3.06%	\$5,000,000	\$30m	28.07%	40.00
ASB	AA-	2.74%	\$6,000,000	\$30m	33.68%	40.00
BNZ	AA-		\$0	\$30m	0.00	40.00
Kiwibank	AA**		\$0	\$30m	0.00	40.00
Total			\$17,815,778			

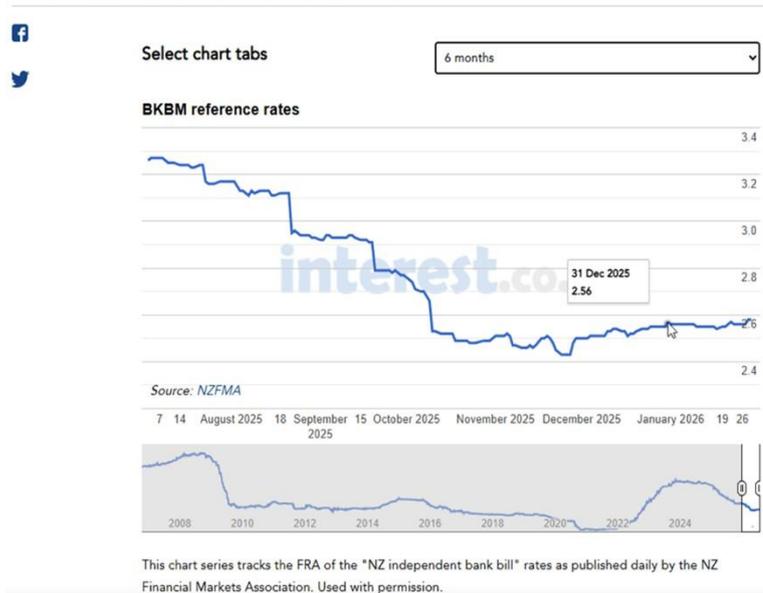
* Includes cash held in accounts

** Kiwibank has an AA rating from Fitch

Council policy sets a maximum target of \$30m, or 40% of total cash and cash equivalents, that should be deposited in any one financial institution at a point in time. There are times when it is pragmatic to operate outside of this policy in the short term e.g. anticipating future cash expenditures, or to achieve materially higher interest deposit rates. The underlying risk is concentration risk, arising from having too much exposure to single counterparty risk – making funds vulnerable to that institution’s failure or liquidity problems.

To simulate the economy, the Reserve Bank of New Zealand began cutting the official cash rate in late 2024. Wholesale interest rates also reduced as the market priced expectations of further rate cuts. Consequently, the 6-month average benchmark rate has fallen from 4.75% at 31 Dec 2024 to 2.92% at 31 Dec 2025, which is reflected in lower short term deposit interest rates achieved by Council recently.

Wholesale bank bill reference rates



4.5

Term Deposit Maturity Profile vs Guidelines

Term	Percentage	Lower Limit	Upper Limit	Within Limits
0 - 6 months	100%	30%	80%	No
6 - 12 months	0%	20%	70%	No
1 - 3 years	0%	0%	50%	Yes
3 - 5 years	0%	0%	20%	Yes

4.6

Term deposits are placed when current bank cash balances are surplus to current cash expenditure requirements. The primary consideration for the timing of term deposit maturities is alignment to future cash expenditures, with investment returns a secondary consideration. Council policy asks for less than 80% to be invested less than 6-months in term, and more than 20% to be invested for a 6–12-month term. This is a laddering approach, that balances the need for liquidity with the desire to achieve higher longer-term deposit interest rates.

Due to the cost of holding higher cash balances, Council currently manages liquidity within the 6-month horizon – with term deposits aligned to required expenditures in that period. Council therefore doesn't hold large enough cash balances to enable investment in term deposits with maturities greater than 6 months. We will review this policy in line with other treasury policies.

4.7 **Debt:**

4.8 Councils external borrowing requirements are increasing in line with LTP projections. To minimise this cost of this borrowing, Council has actioned the following:

- Secured LGFA Green Loan facility for Te Kete project = 5-basis points discount
- Applied for general LGFA Climate Action Loan facility = 2-basis points discount
- In the process of assigning an external treasury advisor
- About to commence the process to achieve a credit rating, which is likely to result in a 10-basis point reduction in interest cost.

4.9 Following is a summary of movements in Councils external debt position:

EXTERNAL LOANS REPORT

	\$000
External loans as at 30 June 2025	\$65,000
New loans raised year to date	\$45,000
Total external loans as at 16 February 2026	\$110,000

4.10

Balance of loans forecast to be raised in current year	\$35,000
Total external loans forecast 30 June 2026 (Annual Plan)	\$145,000

4.11 The current maturity profile of Councils external debt portfolio vs policy is:

External Borrowing	16-Feb-26		Policy			
	Total	%	Minimum		Maximum	
Term Remaining:						
0-3 Years	35,000,000	32%	20%	22,000,000	60%	66,000,000
3-5 Years	30,000,000	27%	20%	22,000,000	60%	66,000,000
Over 5 Years	45,000,000	41%	0	-	60%	66,000,000
Total	110,000,000	100%				

4.12

4.13 Council’s debt portfolio is managed within macro limits set out in the Liability Management Policy. It is recognised that from time-to-time Council may fall out of policy due to timing issues e.g. short-term borrowing may be desirable to achieve lower interest rates in anticipation of Council receiving a credit rating.

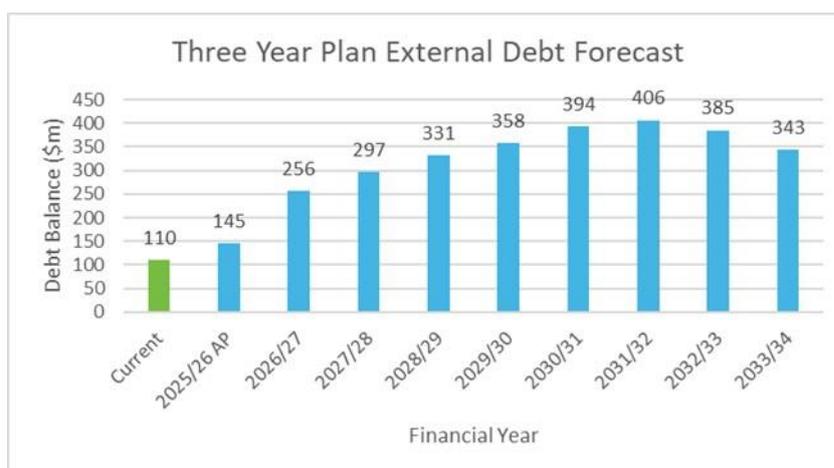
4.14 These policy band targets are managing rollover or re-financing risk – and interest rate risk generally. By spreading out the dates on which debt obligations become due, Council minimises the risk of having to refinance large amounts of debt at a time when interest rates are high or market conditions are unfavourable.

4.15 The average weighted annual interest rate for Councils external borrowing is currently 4.69%. Below is the interest rate profile applied to the Three-Year Plan:

4.16

Interest rates	25/26	26/27	27/28	28/29	29/30	30/31	31/32	32/33	33/34
External debt	5.3%	5.8%	5.7%	5.7%	5.7%	5.8%	5.9%	6.0%	6.0%
Internal debt	5.3%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%

4.17



4.18

4.19 Current market evidence indicates that New Zealand is at or near the bottom of its interest rate easing cycle, with the Reserve Bank of New Zealand having aggressively cut the Official Cash Rate from 5.5% in 2024 to 2.25 % by late November 2025. Economists expect the path forward to be flat through 2026, then potentially rising again as economic recovery introduces inflationary pressures. This creates an opportunity for Council to lock in longer-term borrowing at lower interest rates now.

4.20 **Debt to revenue headroom:**

4.21 This is a key debt covenant measure used by Councils major external lenders. The closer Council gets to its debt limits the more likely it is that it will experience problems raising new debt. A Council with a credit rating would experience a decrease in cost of funds (lower credit rating and higher borrowing margins).

4.22 The following table provides current indicative measures for Councils external borrowing covenants. Liability measures are as at 31 Dec 2025 (Q2) and total revenue, net interest and rates revenue values are the totals from the 2025/26 AP (these values need to be annualised to match liability balances).

Financial Covenant	Required Performance	Actual Performance
	%	%
Net Debt : Total Revenue*	<175%	48.93%
Net Interest*: Total Revenue*	<20%	2.76%
Net Interest*: Annual Rates*	<25%	4.40%
Available Financial Accommodation:		
External Indebtedness	>110%	123.29%

4.23 * Total Revenue, Net Interest and Annual Rates are the 2025/26 AP amounts

4.24 Net debt as a percentage of total revenue has increased from 31.61% at 30 June 2025, due to increased borrowing – but is well within the 175% limit. Council's liquidity cover has improved since 30 June 2025 (available financial accommodation as a percentage of external indebtedness), with increased external borrowing offset by the implementation of a new \$3m borrowing facility from Westpac. Council is meeting all required external borrowing financial covenants.

4.25 Treasury management workstreams:

4.26 As discussed in the debt section, council has progressed various workstreams to reduce our interest rate cost of debt. Council has secured a green and social lending facility through LGFA to fund the TE Kete project. The borrowing is ring-fenced for use only on Te Kete expenditure and involves annual compliance reporting on green and social aspects of the construction project. This lending facility equates to a 5-basis points discount on Council's current borrowing interest rate.

4.27 Council is also awaiting approval of a Climate Action Loan (CAL) facility to fund general Council expenditures (not ring fenced). This lending facility is available because Council has invested time and resources in implementing and managing a long-term Carbon Reduction Scheme. LGFA has also agreed to fund \$40k towards the compliance of operational Greenhouse Gas (GHG) Emissions for CAL borrowers.

4.28 Council is in the final stages of assigning an external Treasury Advisor to create efficiencies in the achievement of these deliverables:

- Risk review and debt optimisation
- Achievement of a credit rating
- Water entity treasury advice
- Treasury policy review
- Treasury reporting

4.29 The first focus of this assignment for Council is the achievement of a Credit Rating, the immediate benefit being the reduction of interest rate costs – likely by 10-basis points. A later benefit is increased debt headroom, with revenue/income limits increasing to 280%. There is a cost to maintain a credit rating and a requirement for Council's financial statements to be externally audited each year for this purpose. Once Council reaches approximately \$100m of external borrowings the interest savings achieved from having a credit rating start to outweigh this audit cost.

4.30 The process to achieve a credit rating is expected to take less than 2 months. However, the process is thorough and requires input from Council and the Chief Executive. The

outcome is effectively a new stakeholder with new compliance requirements. We will take Council through this process and manage the inherent risks.

5.0 Options - *He kōwhiringa anō*:

5.1 Option One - Recommended Option (Delete this heading if there are no options)

Not applicable

Advantages

- Not applicable

Disadvantages

- Not applicable

5.2 Option Two – Status Quo (Delete this heading if there are no options)

Not applicable

6.0 Next Steps - *Te Koke*

6.1 Not applicable

7.0 Attachments

Nil

Summary of Considerations - *Tuhinga Whakarāpopoto:*

<Enter text>

Fit with purpose of Local Government - *Ngā aronga tā te Kaunihera- ā-rohe kōrero*

Council is required to give effect to the purpose of local government as set out in Section 10 of the Local Government Act 2002. That purpose is to enable democratic local decision-making and action by (and on behalf) of communities in the present and for the future.

<Enter text>

Māori Impact Statement - *He kōrero whaitake tā te māori kōrero:*

<Enter text>

Climate Change - *Te Huringa o te āhuarangi*

This decision <does / does not> have an impact on:

- Greenhouse gas emissions (from council operations, community activities, or associated infrastructure),
- Napier's adaptation to a changing climate (e.g. flooding, sea level rise, coastal erosion, inundation, drought, heatwaves),
- Or is it itself likely to be impacted by these climate-related risks

<Enter text>

LTP/ Annual Plan/ Financial Strategy/ Infrastructure Strategy - *Te Pae Tawhiti/ ā-tau / ā- Taunaki Ahumoni /ā- Taunaki Hanganga*

<Enter text>

Financial considerations - *Whai whakaaro Ahumoni:*

<Enter text>

Significance and Engagement - *Ko te Hiranga me te Hiwaia o te whakaaro:*

This decision/report has been assessed under the Council's Significance and Engagement Policy as being of <Enter text> significance.

Consultation (internal/external) - *Ngā Uiuinga (Ki te Kaunihera /ki ngā tāngata katoa)*

<Enter text>

Risks: Legal/ Health and Safety etc. - *Whaktūpato Ture/ Hauora me te Haumaru*

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4. SUBMISSIONS SCHEDULE UPDATE 4 AUGUST 2025 TO 23 FEBRUARY 2026

Type of Report: Operational

Legal Reference: N/A

Document ID: 1896631

Reporting Officer/s & Unit: Jemma McDade, Governance Advisor

1.0 Executive Summary - Te Kaupapa me te Whakarāpopototanga:

- 1.1 This report provides an update on the submissions made by Napier City Council (NCC) to external consultations towards the development of legislation and policy. Relevant consultations are monitored and actively researched.
- 1.2 This report covers the time period between 4 August 2025 and 23 February 2026. It notes those consultations where NCC made a submission. Where NCC chose not to make a submission, the reason for that decision is documented.
- 1.3 This is a summary paper for information. All submissions included have been circulated to Elected Members for feedback prior to the submission being lodged.

2.0 Recommendations - Ngā Tūtohunga

That Corporate and Performance Committee:

- a. **Receives** the report titled Submissions Schedule Update 4 August 2025 to 23 February 2026 dated 04 March 2026.

3.0 Background - Ngā Tuāpapa:

- 3.1 Napier City Council recognises the importance of contributing to relevant consultations initiated by external agencies. Prior to 2024, this process was passive and generally responded to external notification of consultations.
- 3.2 In August 2024, at Council's request, this process was expanded to provide a centralised process for monitoring, progressing and recording submissions made on behalf of NCC. The aim of this expanded approach is to provide a wider scope of opportunities for NCC to contribute to the formation of policy initiatives and legislative reforms. Elected Members are given the opportunity to provide feedback on each submission prior to being lodged. This report provides an overview of the submissions during the period 4 August 2025 to 23 February 2026.
- 3.3 Initiatives include, but are not limited to; proposed legislation, proposed legislative updates and amendments, public policy direction, and feedback sought from government agencies or representative group collecting data for joint submissions; for example Local Government New Zealand or Taituarā.
- 3.4 The following agencies, in addition to Taituarā's legislation and submission update, are monitored for upcoming and open consultations.

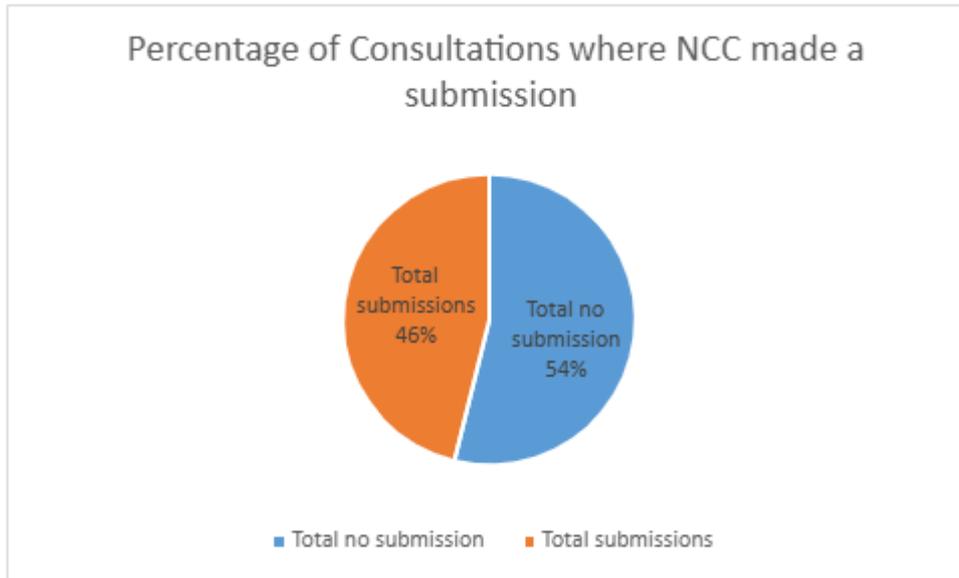
Organisation
New Zealand Infrastructure Commission Te Waihanga
Ministry for Regulation Te Manatū Waeture
Wairoa District Council
Water Services Authority Taumata Arowai
New Zealand Parliament Pāremata Aotearoa
Environmental Protection Agency Te Mana Rauhi Taiao
Central Hawkes Bay District Council
Local Government New Zealand
Hastings District Council
Te Tūāpapa Kura Kāinga Ministry of Housing and Development
Ministry for Primary Industries Manatū Ahu Matua
Ministry of Youth Development Te Manatū Whakahiato Taiohi
Beehive.govt.nz
Ministry for the Environment Manatū mū Te Taiao
Ministry of Business, Innovation and Employment Hīkina Whakatutuki
Department of Internal Affairs
Te Manatū Waka Ministry of Transport
Te Kāwanatanga o Aotearoa New Zealand Government
NZ Transport Agency Waka Kotahi
Worksafe Mahi Haumaruru Aotearoa
Manatū Hauora Ministry of Health
Ministry of Justice
Reserve Bank of New Zealand Tu Pūtea Matua
Department of Conservation Te Papa Atawhai
Food Standards Australia New Zealand Te Mana Kounga Kai – Ahitereiria me Aotearoa
Creative New Zealand
New Zealand Intellectual Property Office
Standards New Zealand Te mana Tautikanga o Aotearoa

4.0 Discussion - Ngā Whakamārama:

4.1 During the period 4 August 2025 to 23 February 2026 there were 26 consultations identified and raised with the relevant Directorates. 12 submissions were made on behalf of NCC.

Date of submission	Topic	Name of Requester
12 September 2025	Review of section 33 (Government financial support to local authorities) of the Guide to the National Civil Defence Emergency Management Plan.	NEMA
16 September 2025	Refresh of the New Zealand Disability Strategy.	Whaikaha Ministry of Disabled People
26 September 2025	Review of the Codes of Conduct for Elected Members.	Local Government Commission
20 October 2025	Economic Regulation of Water Services – Information Disclosure.	Commerce Commission
12 November 2025	Review of Regulations relating to the Hospitality Industry and Compliance.	Ministry for Regulation
9 December 2025	Design of the next census – proposed data collection and content.	Statistics NZ
19 December 2025	Proposed changes to the Drinking Water Quality Assurance Rules.	Taumata Arowai
3 February 2026	Proposed Rate-capping legislation.	Department of Internal Affairs (targeted consultation)
13 February 2026	Planning and Natural Environments Bill – proposed replacements for the Resource Management Act 1991	Department of Internal Affairs
15 February 2026	Emergency Management Bill (No2) to replace the Civil Defence Emergency Management Act 2002.	Governance and Administration Committee
20 February 2026	Simplifying Local Government.	Department of Internal Affairs
20 February 2026	Development Levies	Department of Internal Affairs

4.2 Percentage of consultations on which NCC made a submission:



4.3 Where a submission was not made, it was requested that a reason be provided. The reasons were given for not making a submission were; that we NCC largely, or fully, supports the proposals and the changes proposed are insignificant, or have insignificant effects for NCC.

5.0 Options - *He kōwhiringa anō*:

Not applicable

6.0 Next Steps - *Te Koke*

6.1 NCC will continue to research opportunities and submit to relevant consultations. Council will be informed by way of six-monthly update report.

7.0 Attachments

1 [↓](#) 2026-03-04 Submission Schedule Report Extract Doc Id: 1898524

Summary of Considerations - *Tuhinga Whakarāpopoto:*

Not relevant for this report.

Fit with purpose of Local Government - *Ngā aronga tā te Kaunihera- ā-rohe kōrero*

Council is required to give effect to the purpose of local government as set out in Section 10 of the Local Government Act 2002. That purpose is to enable democratic local decision-making and action by (and on behalf) of communities in the present and for the future.

This report is for information only and records how NCC is contributing to the development of policy and legislation through the public consultation process.

Māori Impact Statement - *He kōrero whaitake tā te māori kōrero:*

There are no known impacts for Māori. Te Waka Rangapū provides input into relevant submissions.

Climate Change - *Te Huringa o te āhuarangi*

This decision does not have an impact on:

- Greenhouse gas emissions (from council operations, community activities, or associated infrastructure),
- Napier's adaptation to a changing climate (e.g. flooding, sea level rise, coastal erosion, inundation, drought, heatwaves),
- Or is it itself likely to be impacted by these climate-related risks

This report is administrative only and has no climate impact.

LTP/ Annual Plan/ Financial Strategy/ Infrastructure Strategy - *Te Pae Tawhiti/ ā-tau / ā- Taunaki Ahumoni /ā- Taunaki Hanganga*

There are no implications.

Financial considerations - *Whai whakaaro Ahumoni:*

There is no cost to the recommended option.

Significance and Engagement - *Ko te Hiranga me te Hiwaia o te whakaaro:*

This report has been assessed under the Council's Significance and Engagement Policy as being of no significance.

Consultation (internal/external) - *Ngā Uiuinga (Ki te Kaunihera /ki ngā tāngata katoa)*

Engagement with internal departments has occurred throughout the reporting period. Engagement identified which consultations are appropriate for NCC to submit.

Risks: Legal/ Health and Safety etc. - *Whaktūpato Ture/ Hauora me te Haumaru*

There are no risks.

Date of Submission Request	Name of Requestor	Link to Consultation	Consultation Topic	Directorate	Comment	Reason for Not Submitting	Date Submission Sent
12/08/2025	Department of Prime Minister and the Cabinet	Building Resilience to Hazards Long-term Insights Briefing Department of the Prime Minister and Cabinet (DPMC)	On behalf of the National Hazards Board, the Department of the Prime Minister and Cabinet (DPMC), and the Ministry for the Environment (MfE) have developed a draft Long-term Insights Briefing on a nationally important topic: building New Zealand's long-term resilience to hazards, such as severe weather, pandemics, volcanic activity, and earthquakes	City Strategy	Not submitting	This 'Long-term Insights Briefing' is similar to an environmental hazards scan. These briefings are designed to be future focused 'think pieces', providing information on medium and long-term trends, risks and opportunities at the national level. They do not constitute government policy. They are required under the Public Service Act 2020 – more info here: https://www.publicservice.govt.nz/publications/long-term-insights-briefings . There is nothing noted in the document about impacts on local government	
18/08/2025	NEMA	section33review@nema.govt.nz	Issues and Options paper on the review of Section 33 (Government financial support to local authorities) of the Guide to the National Civil Defence Emergency Management Plan	Community Services	Submitting		12/09/2025
20/08/2025	Ministry of Disabled People	Refresh of the New Zealand Disability Strategy Whaikaha - Ministry of Disabled People	People can now have their say on the New Zealand Disability Strategy with public consultation opening today. "The draft strategy now out for discussion sets out a vision for the future, with a clear set of goals, and actions to help achieve them in key areas of education, employment, health, housing and justice," Minister for Disability Issues Louise Upston says. "The Ministry of Disabled People – Whaikaha carried out targeted engagement with disabled people and organisations to develop this draft and they're now consulting with the wider disability community and the public.	Community Services	Submitting		16/09/2025
28/08/2025	Ministry of Housing and Urban Development	Submissions open on the draft Government Policy Statement on Housing and Urban Development (GPS-HUD) 2025 Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development	The GPS-HUD sets out the government's long-term direction for housing and urban development, alongside five priority actions aimed at addressing the causes of Aotearoa New Zealand's housing challenges. The priorities include supporting housing growth, reforming the resource management system, resetting investment to better support those most in need, improving efficiency and competition in building and construction, and strengthening rental markets.	City Strategy	Not submitting		
29/08/2025	Local Government Commission	Local government codes of conduct - Local Government Commission	Draft Codes of Conduct for Elected Members	Strategy and Urban Development/Governance	Submitting		26/09/2025
12/09/2025	Commerce Commission	Commerce Commission - Economic Regulation of Water Services - Information Disclosure	On 11 September 2025 we published our draft decision package to introduce information disclosure requirements in the water sector. We are now seeking feedback from stakeholders.	Water Services	Submitting		20/10/2025
17/10/2025	Standards NZ	https://consultations.standards.govt.nz/draft-standards/dz-9202/	The Department of Internal Affairs is updating NZS 9202:2003 Model Standing Orders for Meetings of Local Authorities and Community Boards to reflect legislative changes since 2006. This update aligns with the upcoming Local Government (System Improvements) Amendment Bill, which will empower the Secretary for Local Government to issue model standing orders. The revised standard will ensure consistency, transparency, and compliance across all local authorities, replacing outdated guidance and supporting improved governance. Public feedback is invited to help shape a standard that meets the needs of modern local government. (Model) standing orders will provide further consistency and certainty to councils about council meeting procedures.	Strategy and Urban Development	Not submitting	Council will not be submitting as on detailed review, the updates to the Standing orders are either not significant or are largely supported.	

3/11/2025	Statistics NZ	Public consultation opens on design of the next census Stats NZ	Stats NZ is seeking feedback on the proposed data collection and content for the next census. New Zealand is moving to a census model that prioritises the use of information already collected by government, known as administrative (admin) data, supported by information collected through a new annual census survey and other tailored approaches.	Strategy and Urban Development	Submitting		9/12/2025
28/10/2025	Ministry for Regulation	Hospitality Sector Review Ministry for Regulation	The Ministry for Regulation's Hospitality Review will find the problems with hospitality regulation, and make recommendations to cut red tape, keep costs down, manage risks, and make compliance easier. We will assess whether the rules are: •necessary and worth the cost •effective, efficient, and proportionate to the risks •adaptable and can evolve over time •easy to comply with, and •aligned with good regulatory practice.	Strategy and Urban Development	Submitting		12/11/2025
7/11/2025	Environment Select Committee	Fast-track Approvals Amendment Bill	This bill amends the Fast-track Approvals Act 2024 to improve competition in the grocery sector and ensure the Act is operationally and procedurally efficient.	Strategy and Urban Development	Not submitting	Officers are not making a separate submission as they have thoroughly reviewed the clear, well reasoned submission prepared by Taituarā and support their recommendations	
14/11/2025	Taumata Arowai	Proposed changes to the Drinking Water Quality Assurance Rules for supplies serving 501 or more people - Taumata Arowai - Citizen Space	The Water Services Authority – Taumata Arowai is seeking feedback on proposed changes to the Drinking Water Quality Assurance Rules (the Rules). These proposals are part of our ongoing work to make it easier for suppliers to understand and meet their legal responsibilities, while continuing to ensure safe, reliable drinking water for consumers.	Water Services	Submitting		19/12/2025
21/11/2025	Transport and Infrastructure Committee	Land Transport (Revenue) Amendment Bill - New Zealand Parliament	This bill seeks to ensure that key revenue tools effectively support a user-pays basis for funding land transport. It would do so by: creating a more flexible and responsive tolling framework to support investment in roading infrastructure modernising the road user charges system, and remove barriers to the future transition of all light vehicles from fuel excise duty to road user charges.	Corporate and Commercial Services	Not submitting		
21/11/2025	Transport and Infrastructure Committee	Building and Construction Sector (Self-certification by Plumbers and Drainlayers) Amendment Bill	The key purpose of this omnibus bill is to speed up the consenting process for, and building of, houses in New Zealand by reducing the number of inspections that must be completed for plumbing and drainlaying work.	Strategy and Urban Development	Not submitting	NCC Plumbers and Drainlayers expert is across the changes - detail will follow from the Plumbers, Gasfitters and Drainlayers Board	
26/11/2025	Department of Internal Affairs	Simplifying Local Government - dia.govt.nz	The Government is proposing to simplify local government in two steps: Step 1: Instead of electing separate regional councillors, the mayors you already vote for will collectively form a Combined Territories Board (CTB). The CTB will lead regional issues and govern the regional council, taking over all of the current regional council's roles and obligations. We also want to know what you think about the alternative options of appointing one or more Crown Commissioners (appointed by the Government) to lead or join the board. Step 2: The CTB will develop a plan for how the councils in your region can work together more effectively and efficiently (called a Regional Reorganisation Plan). The plan will be developed in consultation with you, examined independently, and be approved by the Minister of Local Government.	Strategy and Urban Development	Submitting		20/02/2026
26/11/2025	Department of Internal Affairs	Development levies consultation - dia.govt.nz	The Minister of Housing and the Minister of Local Government have announced a suite of reforms aimed at improving how infrastructure is funded and financed to support housing and growth across New Zealand.	Strategy and Urban Development and Corporate and Commercial Services	Submitting		20/02/2026

26/11/2025	Parliamentary Counsel Office	Consultation On First Round Of Acts Proposed For Repeal Parliamentary Counsel Office	The Parliamentary Counsel Office (PCO), and the Department of Internal Affairs in relation to local Acts, are seeking feedback on whether the Acts listed below are suitable for repeal.	Corporate and Commercial Services	Not submitting		
3/12/2025	Department of Internal Affairs	Targeted consultation via e-mail	Proposed Rates Cap	Strategy and Urban Development	Submitting		3/03/2026
9/12/2025	Department of Internal Affairs/Environment Committee	Planning Bill and Natural Environment Bill - New Zealand Parliament	Planning Bill - replacement for the RMA 1991	Strategy and Urban Development	Submitting		13/02/2026
9/12/2025	Department of Internal Affairs	Planning Bill and Natural Environment Bill - New Zealand Parliament	Natural Environments Bill - update with link when available	Strategy and Urban Development	Submitting		13/02/2026
17/12/2025	Governance and Administration Committee	Emergency Management Bill (No 2)	Emergency Management Bill (No2) This replaces the CDEM Act 2002 and gives effect to the Government's response to the Government Inquiry into the Response to the North Island Severe Weather Events	Community Services	Submitting		15/02/2026
11/12/2025	Justice Committee	Inquiry into the 2025 Local Elections - New Zealand Parliament	The Justice Committee has opened an inquiry into the 2025 Local Elections and is now seeking public submissions.	Strategy and Urban Development	Not submitting		
15/12/2025	Transport and Infrastructure Committee	Public Works Amendment Bill	This bill amends the Public Works Act 1981 to improve the efficiency, effectiveness, and clarity of land acquisition, objections, and compensation functions in the Act.	Strategy and Urban Development	Not submitting	Reviewed the Act and not submitting	
18/12/2025	Transport and Infrastructure Committee	Building (Earthquake-prone Buildings) Amendment Bill	This bill is to establish a more proportionate and risk-based regulatory system for managing earthquake-prone buildings that will regulate only high-risk building types in medium and high seismic zones.	Strategy and Urban Development	Not submitting	The Building Consents team do not intend to make a submission on this Bill as we agree with the proposed amendments. The proposed amendments will remove lower risk buildings from the requirement to carry out costly seismic upgrades and in the case of Napier this will potentially reduce the number of earthquake-prone buildings from 32 currently to 6 under the proposed amendments. NCC does not own any buildings that are categorised by the Territorial Authority as Earthquake prone. The proposed risk-based approach is sensible.	
18/12/2025	Remuneration Authority	251212 SIGNED Letter to Local Authorities LGEM who reside outside of LA area.docx	Proposed Amendment to Local Government Elected Members 2025/26 Determination 2025 - removal of restrictions on elected members ability to claim certain allowances when they reside outside the local authority area.	Strategy and Urban Development	Not submitting	Agree with the proposals and Napier does not have any elected member living outside the local authority area at present.	
13/01/2026	Finance and Expenditure Committee	Infrastructure Funding and Financing Amendment Bill - New Zealand Parliament	The purpose of this bill is to improve infrastructure funding and financing tools to support urban development. Submissions were initially scheduled to close on 23 January 2026 but have now been extended until 20 February 2026.	Strategy and Urban Development and Corporate and Commercial Services	Not Submitting	The team is focussing on the Development levies submission to the DIA as the topics are linked	
16/01/2026	NZTA	Draft National Public Transport Harmful Interactions Guidance NZ Transport Agency Waka Kotahi	NZTA was directed to develop good practice guidance for managing workforce and passenger safety. In response, NZTA, in collaboration with Auckland Transport, has prepared draft National Public Transport Harm Reduction Guidance for preventing, monitoring, and managing harmful interactions in public transport environments.	Strategy and Urban Development and Corporate and Commercial Services	Not submitting	Transport managed by HBRC	

5. AHURIRI INVESTMENT MANAGEMENT UPDATE

<i>Type of Report:</i>	Information
<i>Legal Reference:</i>	N/A
<i>Document ID:</i>	1898673
<i>Reporting Officer/s & Unit:</i>	Craig Kenny, Head of Commercial Communications & Economic Development Jessica Ellerm, Deputy Chief Executive / Executive Director Corporate & Commercial Services

1.0 Executive Summary - Te Kaupapa me te Whakarāpopototanga:

- 1.1 To provide an update on Ahuriri Investment Management (AIM), newly created CCTO established in August 2025.
- 1.2 Present the draft Statement of Intent.
- 1.3 Provide a summary of programme to date.
- 1.4 The AIM Chair and Chief Executive presentation will follow this paper.
- 1.5 A presentation of key reports and a reporting timetable covering financials to date (6 months to December 2025), transition investment strategy, and reporting calendar for updates.

2.0 Recommendations - Ngā Tūtohunga

That Corporate and Performance Committee:

- a. **Receives** the report titled Ahuriri Investment Management Update dated 04 March 2026.
- b. **Approves** Draft Statement of Intent and reporting calendar.
- c. **Endorses** AIM update, Financial Update, and Transition Investment Plan.
- d. **Notes** Receipt of AIM Board Operating Certificate.

3.0 Background - Ngā Tuāpapa:

- 3.1 This update and report fulfils AIM and councils reporting requirements under the Local Government Act for a CCTO and the Management Services Agreement.

4.0 Discussion - Ngā Whakamārama:

The Executive Director and Head of Commercial will provide a verbal update covering the following areas (4.1 to 4.3) and progress to date.

- 4.1 Appointment of the Board and Resourcing:
 - Appointing board members, induction, and onboarding

- Appointment of CEO and Accountant
- Council support

4.2 Establishment Progress:

- Service Level Agreement (SLA)
- DFA
- Policy
- Resourcing requirements

4.3 Transitional Operations and Delivery:

- Transition from complete NCC resourcing to an NCC shareholder relationship
- Commercial leases
- Parklands plan change
- Managed fund
- Process Improvement

4.4 Statement of Expectation (SOE) attached for your reference

- Transition Statement of Expectations - August 2025 through to June 2027) (as attachment)
- Approved at Council 31 July 2025

4.5 Statement of Intent (SOI)

- Draft SOI due to be received by the shareholder by 1 March 2026
- Shareholder feedback to CCTO is due by 1 May 2026
- Final SOI adopted by 30 June 20-26
- Officers have reviewed the attached draft SOI and recommend it for approval on the basis that it is consistent with shareholder expectations as set out in the SOE.

4.6 Reporting timetable

<u>Reporting Year</u>	<u>Step</u>	<u>Date</u>	<u>Received</u>	<u>Comment</u>
2026/27	Draft Statement of Intent (SOI) Received	January 2026	✓	As attached
2026/27	Council (Shareholder) Feedback to AIM	March 2026	✓	This paper
2027/28	Council adopts/approves Statement of Expectation (SOE)	January 2027		Next Year
2027/28	SOE issues to AIM	By 31 January 2027		Next Year
2027/28	Draft Statement of Intent (SOI) Received	1 March 2027		Next Year
2027/28	Council (Shareholder) Feedback to AIM	By 1 May 2027		Next Year

4.7 AIM Chair Hamish Bell and CEO Gareth Kilsby will provide an update covering:

- Work to date
- YTD December 2025 Financials
- Transition Investment Strategy
- Board of Directors focus to June 2026

5.0 Next Steps - *Te Koke*

5.1 If the committee would like to provide any feedback on reporting or presentation of the Board, or what they would like officers to bring back for updates, we would be happy to take feedback.

6.0 Attachments

1	2026-03-04 AIM signed Statement of Expectations	Doc Id: 1899447
2	2026-03-04 AIM final approved Statement of Intent	Doc Id: 1899446
3	2026-03-04 AIM Update - 26-02-10 Parklands Monthly Summary	Doc Id: 1899772

Summary of Considerations - *Tuhinga Whakarāpopoto:*

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Fit with purpose of Local Government - *Ngā aronga tā te Kaunihera- ā-rohe kōrero*

Meets reporting requirements for a CCTO and council.

Māori Impact Statement - *He kōrero whaitake tā te māori kōrero:*

Some ring fenced assets under AIM control are in key strategic areas of Napier for which ongoing engagement is required when investment decisions are proposed.

Climate Change - *Te Huringa o te āhuarangi*

This decision does not have an impact on:

- Greenhouse gas emissions (from council operations, community activities, or associated infrastructure),
- Napier's adaptation to a changing climate (e.g. flooding, sea level rise, coastal erosion, inundation, drought, heatwaves),
- Or is it itself likely to be impacted by these climate-related risks

LTP/ Annual Plan/ Financial Strategy/ Infrastructure Strategy - *Te Pae Tawhiti/ ā-tau / ā- Taunaki Ahumoni /ā- Taunaki Hanganga*

AIM provides investment returns into both the Annual and Long-Term Plan as part of its key delivery to provide a commercial return on ring-fenced assets under its control.

Financial considerations - *Whai whakaaro Ahumoni:*

The report provides a progress update on AIM financials and investment plan.

Significance and Engagement - *Ko te Hiranga me te Hiwaia o te whakaaro:*

This decision/report has been assessed under the Council's Significance and Engagement Policy as being of significance.

Consultation (internal/external) - *Ngā Uiuinga (Ki te Kaunihera /ki ngā tāngata katoa)*

No external engagement

Risks: Legal/ Health and Safety etc. - *Whaktūpato Ture/ Hauora me te Haumaru*

No Risks



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1 August 2025

The Board of Directors
Ahuriri Investment Management Limited
via email chair@ahuririinvestment.co.nz

RE: 2025/2026 Statement of Expectations

Tēnā koutou Directors,

Napier City Council (**Council**) is pleased to issue its foundation Statement of Expectations for Ahuriri Investment Management Limited (**AIM**).

This Statement of Expectations (**SOE**) sets out the priorities and expectations of Council to inform the development of AIM's first draft Statement of Intent (**SOI**).

As part of the 2024-2027 Three Year Plan (**TYP**) Council consulted with the ratepayers on the establishment of a council-controlled trading organisation (**CCTO**) as a commercial subsidiary, namely Ahuriri Investment Management Limited (**AIM**), to manage the investment assets of Council as an investment portfolio. The proposal was supported by the community and the decision is documented in the TYP.

The SOE has been prepared in accordance with the Local Government Act 2002 s.64B. To comply with the Local Government Act (**LGA**) an initial draft SOI is expected from AIM by 1 November 2025 with the objective of it being finalised by 15 December 2025.

History of Napier City Council Investments

In 1989, Local Authority reorganisation saw Council reallocated a portfolio of assets from the disbanded Hawkes Bay Harbour Board. These assets are largely the consequence of land risen from the seabed in the 1931 earthquake. Council has, and continues to have, obligations in relation to maintaining the inner harbour as a corresponding cost for the benefit these assets provide.

Today, Council's assets include leasehold developed land and bare land from the 1989, Local Authority reorganisation. Some of the bare land is being developed into the residential area now known as Parklands.



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Ahuriri Investment Management Limited is Napier's investment CCTO

From the date of this SOE, AIM is a NZ registered company and CCTO under the Local Government Act 2002, with Council as the sole shareholder. In preparation for the commencement of AIM, Council has:

- Developed and filed a Company Constitution,
- Identified and approved the initial assets to form the NCC Investment Portfolio,
- Created, reviewed and adopted policies relevant to the operation and decision making of assets in the NCC Investment Portfolio,
- Identified and appointed foundation independent Board Members,
- Established and approved a Management Services Agreement to sit between AIM and Council.

Council expects AIM to manage the NCC Investment Portfolio to deliver Council's purpose, and for commercial gain to deliver the set financial performance targets, including the provision of an annual cash return to Council. Council will utilise the cash return to support delivering core services.

Council expects AIM to develop commercial relationships and partnerships and seek new investment opportunities to achieve its overarching purpose. In assessing the investment, opportunities, and partnership expectations, the Board of AIM will recommend if an investment is better undertaken on the Council balance sheet or in an alternative structure, such as under AIM's own name and brand.

Council will always remain the ultimate owner of the NCC Investment Portfolio, whether the assets are on its own direct balance sheet or through an alternative structure.

NCC Investment Portfolio – Purpose

Council in its consultation documents noted:

“Managing the value of our investment assets as an inter-generational investment portfolio would benefit the residents and ratepayers of today, and those in generations to come. It will eventually give us extra income to fund more services and activities our residents want and need, without depending as much on rates funding. It will help to build our financial resilience to unexpected events, such as what we have experienced with Cyclone Gabrielle, the 2020 Napier flood, and Covid-19 lockdowns. It will help us diversify our investment types to lower our risks. It will also help us to protect the value of our cash assets against inflation.”

Council has simplified this into the following purpose of the NCC Investment Portfolio:

“To operate an inter-generational investment portfolio that builds financial resilience and reduces future reliance on ratepayers for funding activities.”

Council's Investment Policy documents the following General Investment Objectives:

- investment assets are managed to balance:
 - growth in an annual cash return for the benefit of today's Council and ratepayers; and
 - capital growth for the benefit of future Council and ratepayers;



- responsible investment standards are demonstrated in relation to the management of investment assets; and
- investment assets are managed in an active and prudent way to achieve the above objectives.

NCC Investment Portfolio - Assets

The NCC Investment Portfolio consists of assets that Council has identified as being commercial in nature and would benefit from commercially focused investment management by AIM.

The current NCC Investment Portfolio assets will remain under Council ownership for the simplicity of both financial and operational management, however they will be ring-fenced to allow AIM to manage them in a commercial arm's length manner.

On the day one the NCC Investment Portfolio will consist of the following assets. In time Council may add further assets. Further detail of individual properties is set out in Council's Investment Policy.

Investment Property	<p>Asset Value c.\$89m.</p> <p>Council holds a portfolio of about 60 land investments predominantly in the Ahuriri, Pandora, and Onekawa suburbs of Napier. Council owns the underlying land with lessors owning the leasehold improvements and buildings on site. Councils earn lease income from enduring lease terms subject to periodic reset.</p> <p>Divestment of these titles is subject to Council's Investment Property Portfolio Policy (Leasehold Land).</p>
Parklands Residential Development	<p>Asset Value c.\$30m.</p> <p>Council has since the early 2000's been engaged in the development of residential land at Parklands. Limited sites in Area 3 remain for sale, while Area 4 (c.200 lots) is in early green field to brown field stage. Returns to Council from the sale of Parklands developed sites has supported Council income in the past.</p>
Surplus Land	<p>Asset Value c.\$20m.</p> <p>Council holds land blocks and buildings that are surplus to requirements. On day one the NCC Investment Portfolio will consist of 7 titles of surplus land.</p>
Airport Shares	<p>Asset Value c.\$15m.</p> <p>Council is a 26% shareholder in the Hawkes Bay Airport. The Crown and Hastings Council are the other shareholders. The airport is a Strategic Asset under the Local Government Act.</p>
Managed Fund	<p>~\$5.5m proceeds from Investment Property sold by Council prior to the establishment of AIM is being provided as seed capital for Managed Funds. Council recognises the value of a Managed Fund portfolio for both returns and diversity. Council has approved a Statement of Investment Policy and Objectives (Managed Fund SIPO) to set initial risk and return expectations.</p> <p>The AIM Board will appoint the Fund Investment Manager and recommend future changes in the Managed Fund SIPO to Council for approval.</p>



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A Strategic Asset

Under legislation, Council is required to review and adopt a Significance and Engagement Policy. The policy determines what Council assets are considered Strategic Assets under the LGA section 5 and includes some of the assets within the NCC Investment Portfolio. The shareholding in the Hawke's Bay Airport is legislated as a Strategic Asset under the Local Government Act.

Council's purpose for the NCC Investment Portfolio is intergenerational. Reflecting this, and following public consultation in early 2025, Council has defined the inflation adjusted net value of the NCC Investment Portfolio as a Strategic Asset.

Council acknowledges that, by their nature, investment portfolios can be volatile, and the value will naturally go up and down over time. This may mean that at points in time the total net value is less than the starting value or the inflation adjusted net value. Council acknowledges this a normal part of investment cycles and that the goal is to grow the value over decades not just year to year.

The AIM Board

Council expects AIM to behave in a commercial and independent manner, while being aware of the values of Council. Council, as sole shareholder, will work with the Board to ensure that the Board has the appropriate blend of skills and succession planning in accordance with Council's Appointment and Remuneration of Directors of Council Organisations Policy.

The initial AIM Board will be five members, including up to two Elected Members. Elected Member appointments will be made as soon as practicable after the 2025 Local Government elections. The Chair of AIM is to be an independent member of the Board, able to well represent the activities of AIM as a Council CCTO and investment manager in the local community.

The Board is responsible for ensuring that the CCTO is a 'good employer' and exercising 'sound business practice' under the LGA.

The formal interface with the Council will be as outlined in the 'Relationship with Council' and 'Reporting to Council' portions of this SOE. The Chair is expected to additionally interface with the Mayor on matters of public interest.

Relationship with Council

Council expects the relationship between AIM and Council to be on a 'no surprises' basis. The expectation of both entities should be of two-way open communication of material issues at both an Executive and Governance level.

Council will set an annual SOE to outline the broad objectives and mandate expected from AIM and to be addressed in its Statement of Intent. Matters raised in the SOE and SOI are expected to be aligned with prior discussions between Council and AIM.

As the Investment Manager for the NCC Investment Portfolio, Council also will look to utilise the expertise held in AIM to support Council with matters of treasury or commercial business on an as needed basis.

Council expects to work closely with the AIM Board in assessing other opportunities within Council where additional commercial value could be realised by moving the asset to the NCC Investment Portfolio and under AIM's management. These may be added as future tranches of assets.

Council would also benefit from AIM's commercial expertise on specific projects which have a commercial aspect or workstream which benefit from the skillsets and commercial lens that the board hold.



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Reporting to Council

Council and the ratepayers have high interest in the successful development of the NCC Investment Portfolio and its management by AIM.

Specific details of reporting requirements are set out in the Management Services Agreement. In addition to the formal reporting requirements Council expects a less formal quarterly update.

Council and AIM will work together to design performance reporting and communication that supports ratepayer awareness and understanding of the performance of the NCC Investment Portfolio, especially in the context of the potential volatility described earlier.

Both AIM and Council may request an audience with one another at times outside of formal reports to Council as required.

The New Zealand Government has passed legislation on Climate Reporting disclosures. Council expects AIM to support Council's compliance legislation and timeframes for the NCC Investment Portfolio, and to learn from lead Crown entities.

Investment Mandate

The specific details of the arrangements between Council and AIM are documented in the Management Services Agreement. As AIM settles into its work it is expected Council and AIM will work together to refine the services and expectations to enable AIM to be successful in operating in a commercial arm's length manner to deliver Council's purpose for the NCC Investment Portfolio.

Below is a summary of key expectations:

Strategy and Return Expectation

Council expects AIM to develop an Investment Strategy for the NCC Investment Portfolio which includes a distribution policy that balances growth in the annual cash return for Council with capital growth of the NCC Investment Portfolio.

The Investment Strategy will inform future SOE's, SOI's and AIM's contribution to the 2027-37 Long Term Plan.

When AIM develops and executes the Investment Strategy Council expects AIM to consider the Purpose of the NCC Investment Portfolio, its General Investment Objectives as well as considering:

- the mix of assets to achieve growth and income objectives;
- assets being appropriately diversified to provide resilience and buffer Council from the impact of economic cycles and localised disasters; and
- a distribution policy that reflects the asset mix, potential volatility, and balances growth in the annual cash return for Council with capital growth of the NCC Investment Portfolio.

Council acknowledges that returns from both investment and development are volatile. Council is targeting a smoothed cash return to Council in line with the 'no surprises' expectation and expects AIM to in time be able to buffer Council from income volatility. In line with this Council has defined a volatility reserve in its Investment Policy.

It is the responsibility of AIM to determine from where in the NCC Investment Portfolio the annual cash return is derived from.

The annual cash return set out below Council is based on the current returns of annuity assets and a contribution from land development that has been set in Council's 2024-27 Three Year Plan. Council will work with AIM to refine expectations as AIM settles into its work.



For the first three years the cash return to be supplied to Council is as follows:

LTP 2 (2025)	LTP 3 (2026)	LTP 4 (2027)
\$4.4m	\$4.8m	\$5.3m

Note: This is a revenue based forecast.

Management of Assets

Council expects AIM to manage the NCC Investment Portfolio for commercial gain. This may include the disposal or improvement of existing assets, or the acquisition of new assets, in line with General Investment Objectives, to best achieve the Purpose of the NCC Investment Portfolio.

Where an asset within the NCC Investment Portfolio is deemed a Strategic Asset (such as the Hawke's Bay Airport shareholding), AIM will need to engage with Council on its strategy for the asset to ensure obligations under the Local Government Act are met.

To support AIM in the day-to-day operational management along with the development and execution of the investment strategy for the NCC Investment Portfolio, the Council will make available internal resources.

Regional benefit

Council acknowledges that natural tension may arise between AIM's commercial focus for the NCC Investment Portfolio and the ratepayer expectations regarding regional benefits and outcomes.

In this context, Council reaffirms AIM's primary objective as the Council's Investment Manager of the NCC Investment Portfolio, is to make a commercial return for Council and is to apply the following priority order to its focus:

1. Providing an annual cash return to Council equivalent to that set in the AIM Statement of Intent in line with Council's Annual Plan.
2. Achieving long term capital growth and resilience of the NCC Investment Portfolio for the benefit of future generations of ratepayers.
3. Council expects AIM to be a respected partner in the investment community.
4. Council supports AIM as a direct investor in Hawkes Bay (an example being the development of Parklands) and reporting on these regional benefits.

Social Responsibility

Council expects AIM to have social responsibility woven into AIM's fabric or culture, as determined by the Board.

AIM will role-model its social responsibility culture through the way it operates and manages the NCC Investment Portfolio and conducts itself in the community.

Council expects AIM to align with larger NZ investment entities like the New Zealand Super Fund on social responsibility but be reflective of the Council values and its place in the Hawke's Bay.

No investment will be directly contrary to the values or objectives of the Council.



Debt

Council accepts that as part of enabling AIM to operate commercial AIM will require access to debt facilities. An initial debt facility of \$30m has been approved to support the ongoing development of Parklands and other commercial opportunities in line with AIM's Statement of Intent and to achieve the financial performance targets.

As AIM matures and diversifies the NCC Investment Portfolio, Council anticipates discussion with the AIM Board on access to new facilities within Council's overall credit ratings and limits.

AIM will be responsible for capital repayments and interest for these debt facilities, and the facility is to be accounted for as part of the NCC Investment Portfolio performance.

Partnerships, Relationships and Co-Investment

AIM is expected to become a trusted partner and take a leadership role in the local investment community.

Council expects AIM will actively consider co-investment with other local investment entities, including local iwi settlement trusts, as appropriate. Looking wider than the region, AIM should create trusted partner relationships with exemplary Crown, Local Government, Community, and Iwi investment entities.

Looking Ahead

The establishment of a commercially managed investment portfolio for Council is a significant milestone for our city. The decision to entrust the investment management of our intergenerational wealth within the NCC Investment Portfolio to AIM is exciting.

We look forward to building and developing a strong relationship, based on trust and confidence, to the benefit of Council and its ratepayers.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'Kirsten Wise'.

Kirsten Wise

TE KAHIKA O TE KAUNIHERA O AHURIRI | MAYOR

Ahuriri Investment Management Limited | Interim Update

12 December 2025

NOT FOR CIRCULATION

To: Napier City Council (Shareholder)
From: Board of Ahuriri Investment Management Limited (AIM)
Date: [12 December 2025]
Subject: Interim Update and Draft Statement of Corporate Intent (2025/26–2027/28)

Kia ora koutou,

AIM is now several months into establishment, and this cover note is intended to update Council on the progress of AIM as we shape the organisation into Napier's dedicated commercial investment manager.

It covers the transition to date, initial insights from the Board, and the workstreams currently underway.

It frames the attached draft Statement of Intent (SOI), which sets out AIM's emerging strategic direction and the foundations for delivering Council's purpose for the NCC Investment Portfolio; namely, *"an inter-generational investment portfolio that builds financial resilience and reduces future reliance on ratepayers for funding activities."*

This interim update and initial SOI comes at a time when transition work is still underway. We expect more detail in future reports as the strategy development progresses.

1. Establishment and Transition Progress

Since receiving the Statement of Expectation in August 2025, AIM has moved from a legal entity on paper towards a functional commercial operation. The early focus has been on:

- standing up governance structures (including Board Charter, delegations, and core policies)
- embedding management arrangements under the Management Services Agreement
- confirming the ringfenced asset base and establishing operating baselines
- reviewing initial operating financial assumptions in more detail
- developing workstreams for each significant asset class
- initiating communication with lessees, partners, and investment stakeholders

The organisation remains pragmatically lean at this stage.

Early assumptions around resource did not come to fruition through the outcomes of the NCC redesign process. Despite this, AIM has been extremely well supported over the last three months by Jessica Ellerm and Emma Alexander, with support from Richard Munneke and the property team.

We have also engaged a contract resource to support transition through to Christmas and are now in the market for more permanent resourcing.

The Board maintains the view that a lightweight model is appropriate while AIM builds its strategy, risk settings, portfolio plans, and investment cadence – particularly over the next six months.

2. Early Insights and Observations

AIM was established to bring sharper commercial discipline to a set of long-lived assets that carry real opportunity but also some complexity.

2.1 Portfolio

With regards to the portfolio, the Board's initial view is that:

- The **Leasehold Land** portfolio is sound but facing structural tension as land values, ageing improvements, affordability and legislative constraints collide. Several distressed sites are symptomatic of long-term capability gaps. Market conditions Work is now underway to look on a property-by-property basis to understand potential and to inform a more proactive asset management strategy and ultimately to deliver stronger investment returns over time.
- The **Parklands Residential Development** is well positioned and commercially sound, with potential to outperform initial assumptions. Market conditions are improving; however over-supply remains a factor with other developments competing for buyers. A more strategic approach to the development is being explored within a market / supply context to look to optimise value. In addition, work continues on the proposed **Plan Change** initially commenced by Council, with stakeholder consultation now underway.
- The **Surplus Land** blocks and mixed-use opportunities (e.g., Ahuriri Bowling Club site) hold meaningful optionality that has not previously been explored and are under active assessment with a view to a clear strategy for each.
- **Hawkes Bay Airport** is a strategic asset in the region, however has delivered historically low levels of return against the capital invested. Whilst potential within the core passenger business remains constrained, ancillary opportunities exist within the precinct. These however must be viewed within the constraints of a minority ownership position, capital constraints and the potential for the Crown's majority holding to change in time.
- The **Managed Fund** has now been deployed within the guardrails set by the approved Investment Policy and Statement of Investment Policy and Objectives (e), giving the portfolio a diversified foundation which will grow over time.

At an overall level, the portfolio is sound but unevenly developed, with several assets requiring commercial reprioritisation, structured decision frameworks, and in some cases repair or reset.

2.2 Establishment & Transition

With regards to establishment and transition, work continues to stand up the organisation.

The Board is working closely with NCC Staff to jointly and proactively review the initial assumptions made in late 2023 / early 2024, and to compare the original investment strategy and approach, with an emerging understanding and knowledge of the portfolio with the benefit of additional independent perspectives from the Board.

This work has identified that some of the initial assumptions regarding values, sales, pace of investment in managed funds and operating revenue and expenses - modelled based on information available at the time – will need to be re-considered and updated

This joint workstream continues to evolve and will form a good baseline foundation for AIM's strategy modelling and forecasting. The AIM Board understands Senior Officers will present Council with insights from this work alongside this Interim Update and Statement of Intent.

Work continues on other transition workstreams, including budgets, company and governance incorporation, policy development, and working arrangements as between AIM and Council.

3. Workstreams Underway

3.1 Leasehold Land Strategic Review

The most significant early programme of work is a full strategic review of the leasehold estate. This includes long-term performance analysis, lessee engagement, a buy–hold–sell framework, and a structured retention/disposal roadmap. Pressures - arrears, abandonment, affordability - require a clearer long-term strategy.

3.2 Parklands Development Pipeline

AIM has commissioned fresh feasibility modelling which confirms strong development economics for both Area 4 and the proposed plan change area. The Board has approved progression of the plan change and the sequencing of development stages. The focus now is on discipline: cost control, sequencing, revenue timing, and sales cadence.

3.3 Surplus Land Programme

Whilst the overall surplus land portfolio is being assessed, our initial focus is with regards to properties identified as having nearer term potential. Work is underway on options for the Ahuriri Bowling Club site and Mataruahou (Hospital Hill) property. Early indications show strong potential in both - subject to planning, servicing, and commercial positioning.

3.4 Airport Shareholding

A Letter of Expectation has been sent to HBAL. The letter has set the tone for a more active and aligned shareholder relationship. AIM's role will be to lean in as an engaged investor and explore co-investment opportunities where strategic and commercial value is aligned. AIM has also met with the Crown and Hastings District Council, as the other two HBAL, Shareholders to understand areas of common expectation and variance.

3.5 Managed Fund

Initial capital of \$5.15m has been placed with Russell Investments in accordance with the 80/20 growth/defensive SIPO. This provides diversification and long-term balance to a portfolio otherwise dominated by land-based assets.

3.6 Internal Build

AIM has begun the development of internal capability: legal title tidy-ups, delegations, financial baselines, recruitment for specialist roles, and tighter clarity of the service and support model between AIM and NCC.

4. Direction of Travel Through to June 2026

Between now and 30 June 2026, AIM is focused on five priority areas:

1. **Completing the Leasehold Strategic Review** and agreeing a long-term commercial strategy for the portfolio.
2. Initiating the **Parklands Area 4** project and progressing the plan change to unlock the higher-yield development option.
3. Developing a comprehensive **Investment Strategy** for the NCC Investment Portfolio—including asset mix, diversification, and distribution settings ahead of input into NCC's Long-term Planning process.
4. **Maturing financial baselines and forward forecasts**, including the method by which AIM derives and smooths annual cash returns required by the SOE.

5. **Building capability**, including staffing, policy maturation, and partnership development (local, iwi, regional and Crown investment entities).
6. **Proactively building relationship with Council** including identifying opportunities where the commercial experience of the Board might support NCC maximising commercial potential within its own portfolio as well as with the programme of local governance reforms emerging from central government.

The attached draft SOI reflects these priorities and acknowledges areas that will continue to evolve.

5. Next Steps

Following shareholder feedback, AIM will refine the financial forecasts, investment targets, non-financial performance measures, and strategy alignment before presenting a final SOI by 30 June 2026 in line with Local Government Act requirements.

The Board is committed to a transparent, “no surprises” relationship with Council, and to building a commercial culture that delivers both annual cash returns and long-term value for future generations—as set out in the Statement of Expectations.

Ngā mihi,



Hamish Bell | Chair

Ahuriri Investment Management Limited

Ahuriri Investment Management | Interim Statement of Intent

12 December 2025

NOT FOR CIRCULATION

Ahuriri Investment Management Limited (AIM)

For the period 1 July 2025 – 30 June 2028

1. Introduction

This Statement of Corporate Intent (SOI) is prepared by Ahuriri Investment Management Limited (AIM) in accordance with Section 64(1) and Schedule 8 of the Local Government Act 2002.

AIM is a newly established council-controlled trading organisation (CCTO) responsible for the commercial management of Napier City Council's ringfenced NCC Investment Portfolio.

This SOI represents AIM's first formal expression of its purpose, direction, activities, and performance expectations, covering the years 1 July 2025 to 30 June 2028 – with a clear caveat given the stage of reporting that this is an interim update, with a more formal and detailed SOI to be prepared towards the end of the current financial year.

AIM enters its establishment phase with a diverse portfolio, a clear intergenerational purpose from Council, and a mandate to act commercially while reflecting Council values. The content of this SOI acknowledges that AIM is still in its formative year, and where required, placeholders or evolving elements are carried forward in square brackets.

2. Objectives of the Organisation

(Schedule 8, Part 1(a))

AIM's primary objective is to operate an intergenerational investment portfolio that:

- builds long-term financial resilience for Napier
- reduces future reliance on ratepayers for funding Council activities
- generates a predictable annual cash return to Council
- delivers sustainable capital growth over decades
- manages portfolio risk, and enhances risk-adjusted returns across the portfolio
- demonstrates responsible investment consistent with NZ institutional norms

These objectives reflect Council's Statement of Expectations and underpin how AIM will develop its Investment Strategy, manage risk, prioritise investment decisions, and partner with others.

2.1 AIM's key objectives for 2025–2028

- Deliver to the proposed annual distributions of \$4.4m (FY26), \$4.8m (FY27) and \$5.3m (FY28).
- Develop and execute a portfolio-wide Investment Strategy balancing income, growth, and diversification.
- Lift commercial performance across all asset classes, particularly leasehold land and Parklands.
- Build trusted partnerships locally, regionally, and nationally, including iwi and Crown investment entities.
- Apply an ethical, responsible investment approach aligned with large NZ funds and Council values.
- Strengthen internal capability, governance, financial systems, and reporting frameworks.

3. Governance Approach

(Schedule 8, Part 1(b))

AIM is governed by a Board appointed by Napier City Council. The Board comprises independent directors and up to two elected members, with an independent Chair.

The Board's governance approach includes:

- strategic oversight over the NCC Investment Portfolio
- commercial independence consistent with CCTO expectations
- "no surprises" communication with the shareholder
- prudent management of debt, risk, and capital
- oversight of responsible investment practices
- ensuring AIM is a good employer
- compliance with statutory and contractual reporting obligations

The Board is responsible for embedding a commercial, disciplined culture while recognising AIM's public purpose and Council values.

AIM operates under a Management Services Agreement with Napier City Council, which provides operational support while AIM builds its own capability.

4. Nature & Scope of Activities

(Schedule 8, Part 1(c))

AIM manages the NCC Investment Portfolio on a commercial, arm's-length basis. The ringfenced portfolio includes:

4.1 Leasehold Land

A portfolio of ~66 perpetually renewable ground leases across Ahuriri, Pandora, Onekawa, Westshore and Napier City, indicatively valued at \$89.1m. This long-standing portfolio has historically delivered strong performance but is now experiencing structural pressures, including lessee affordability, ageing improvements, hazard constraints, and arrears.

AIM is undertaking a full Strategic Review, which includes historical performance analysis, a Buy-Hold-Sell framework, and a long-term retention/disposal strategy.

4.2 Parklands Residential Development

The remaining Council-owned development land in Parklands includes Area 4 (212 lots) and a proposed Plan Change Area (303 lots in total if approved). Feasibility modelling indicates strong development margins and commercial viability.

AIM will advance the plan change in early 2026 and manage development sequencing, cost control, sales cadence, and market positioning.

4.3 Surplus Land

A tranche of seven surplus land titles forms part of the portfolio. Development assessments are underway for:

- the former Ahuriri Bowling Club site (mixed-use potential)
- Mataruahou (Hospital Hill) property (co-development potential with Council Water Services)

4.4 Hawke's Bay Airport Shareholding (26%)

AIM will act as an active shareholder, supporting Council's expectation for ongoing dividends (\geq FY24 level) and exploring co-investment opportunities aligned with HBAL's strategy.

4.5 Managed Fund Portfolio

AIM has seeded \$5.15m with Russell Investments under an 80/20 growth/defensive SIPO. This provides essential diversification and long-term balance.

4.6 Investment Strategy Development

AIM will develop a comprehensive Investment Strategy in 2026, determining:

- asset mix
- diversification
- distribution policy
- volatility management
- risk appetite
- long-term capital growth and resilience settings

4.7 Additional Activities

Consistent with direction from Council, AIM may:

- evaluate and recommend additional assets for transfer into the NCC Investment Portfolio
- provide commercial advice to Council on projects with investment characteristics
- explore partnerships and co-investment structures
- manage up to \$30m in debt facilities to support development and investment

5. Performance Targets and Measures

(Schedule 8, Part 1(d))

Performance measures cover all major asset classes. The financial targets listed below are per the initial modelling conducted by Council. Council is reviewing the underlying assumptions behind those targets alongside the AIM Board and intends to update Financial Targets early in the New Year as development timelines, leasehold strategy, interest rate settings, and investment structure mature.

5.1 Indicative Financial Performance Targets

Measure	FY26	FY27	FY28
Cash Return to Council	\$4.4m	\$4.8m	\$5.3m
Leasehold Income Yield	2.7%	2.7%	2.7%
Leasehold Capital Growth	2.5%	2.5%	2.5%
Leasehold Divestment Rate	2% p.a.	2% p.a.	2% p.a.
Parklands Sales (lot equivalents)	17	14	24
Managed Fund Net Growth	6.5%	6.5%	6.5%
HBAL Dividend	\$258k	\$258k	\$258k
Debt Balance	[TBC]	[TBC]	[TBC]

(NB: Initial Indicate figures – currently under review by NCC Staff)

5.2 Non-Financial Performance Measures

- Leasehold Land Strategic Review completed before June 2026.
- Parklands Plan Change lodged in H1 2026.
- Investment Strategy prepared and adopted by June 2026.
- Partnership engagement framework in place by March 2026.
- Risk, policy and governance frameworks fully implemented by June 2026.
- Quarterly reporting delivered with no exceptions to the "no surprises" approach.

6. Additional Information Required by Shareholder

(Schedule 8, Part 1(e))

AIM will provide:

- Quarterly performance reports
- Half-year and annual financial statements
- Annual Report (audited)
- Ad-hoc reporting of material events or emerging issues
- Advice on commercial opportunities, partnership proposals, and asset transfers
- Assistance with climate reporting obligations relating to the NCC Investment Portfolio

7. Major Accounting Policies

(Schedule 8, Part 2(a))

AIM follows Napier City Council's Public Benefit Entity (PBE IPSAS) accounting policies. A full schedule of policies will be appended prior to final adoption.

8. Forecast Financial Statements

(Schedule 8, Part 2(b))

Forecast statements for FY26–FY28 will include:

- Statement of Revenue and Expense
- Statement of Financial Position
- Statement of Cashflows
- Capital Expenditure Summary

These will be populated once baseline modelling and the Parklands staging plan are finalised.

Ngā mihi,



Hamish Bell | Chair

Ahuriri Investment Management Limited

Parklands Monthly Summary (February 2026)

Stage 12

andscape

Natural Habitats has completed the separable portion 1 of the contract. (Stages 8,9,10)

Stage 12B landscaping is scheduled to commence post-civil works, with an estimated start in March 2026.

Plants that were vandalised last month will be replaced as part of the separable portion 2 works in Autumn, when ideal weather conditions. To be confirmed.

Civil Works

New Sewer, Stormwater and water works are now complete.

Asphalt works, pavement and kerbing complete.

Unison and Chorus works complete.

Swale grass is establishing and Northern berm is now prepared ready for grass and irrigation.

Temporary fences remain until the end of February.

Southern berm is prepared but will be grassed in Autumn when ideal weather conditions permit.

Programme has been delayed by 20-25 days (noting weather delays no day rate cost)

No dust complaints.

Contract completion is now imminent with some deferred works.

Existing manhole variations to be completed February.

As-builts and completion paperwork underway.

Light pole installation will be completed by the end of February.

Programme

Activity	Current
(Stage 12a) – Titles issued	Complete
Landscape Stages 8,9,10	Complete
Civil works construction Stage 12	Sept 25-Feb 26
Landscaping Stage 12	March 2026
Section 223/224 and titling (Stage 12b)	March-April 2026

Financials

- Civil works stage 12B is progressing as per the approved contract. Fourth payment claim has been paid for the total amount of \$897,550.68 excluding GST. The fifth payment claim is currently being verified.
- Variations for removal of organics, screening of topsoil, existing manholes, being reviewed.

Sales: Dec-Feb 2025

Lot	Sale Price	Status	Settlement
49 (Stage 10)	\$394,000	Unconditional	16/2/2026
51 (Stage 10)	\$390,000	Unconditional	26/2/2026
236 (Stage 12A)	\$497,000	Settled	11/12/2025
240 (Stage 12A)	\$456,500	Settled	17/12/2025

Next Steps

- Currently **24 lots** left in Area 3 to be sold
- Complete Civil works stage 12B
- Complete Stage 12 Landscaping
- Sell sections - 8 remain in stage 12A, 3 remain in stage 10 and 1 remains in stage 8



Health and Safety

- Positive observations noted by Orchestra Property. Good use of trench shields, temporary fences, segregated work areas, locked gates, signing in procedure working well, fortnightly H&S updates.
- 0 incidents to date.

Parklands Monthly Summary (February 2026)

Area 4, Stage 1

Received board approval to proceed with Area 4, Stage 1. Re-engaged consultants to progress design and reporting. Surveyor is finalising the scheme plan for Area 4, Stage 1. Civil engineer is well advanced with modelling and preparing report for consent submission. Geotechnical consultant is engaged and completing the report required for consent. Consent will be for 68 lots across 3 stages.

Next Steps

Finalise the scheme plan.
Complete and finalise the civil engineering report.
Complete and finalise the geotechnical report.
Prepare the resource consent documentation.
Lodge the subdivision application for Area 4, Stage 1.
Potential lodgement March 2026.

Programme

Activity	Current
Area 4, Stage 1 Scheme Plan	Complete
Pause consultants	Complete
Report to the board for approval	Complete
Kick off consultants for application	Nov
Lodge resource consent	March 2026
Approval	May 2026

Stormwater Co-efficient

- New rules in the District Plan pertaining to stormwater connection issued Nov 2025
- Parklands sections now require onerous on site storage
- Strong argument to challenge the rules based on what has been previously agreed / designed for Parklands stormwater. In essence this means using the design co efficient .55 instead of natural ground level .3
- AIM has furnished building consents for stage 12 lots that are currently in Council with evidence suggesting they comply based on .55 coefficient. Unfortunately, this has been rejected to date.
- Now applying for global consent which will essentially provide a .55 baseline for stage 12 and set a bench mark for Area 4. This consent has been lodged.



Plan Change

- AIM Board confirmed engagement with Mana Ahuriri; officers followed up, meeting pending re engagement preferences
- Strategy is preparing the Section 32 Report for Council approval post consultation
- 4 Community engagement events held with Parklands residents; feedback received on density, playground upgrades, traffic, stormwater, and green space,
- Concern from residents about the stormwater dry basins and what these were, concept diagrams and explanation provided.
- Concern from residents around playground parking has been discussed with NCC, good progress with approved traffic plan. This is now progressing with Parks and Reserves to put in place.
- Engaged with Mana Ahuriri and are working through to receive their written support. No issues identified.
- Engaged with Parks and Reserves awaiting formal written approval from them to proceed with Pirates field change.

Rain Event

- Ponding occurred in stormwater catchments as planned however a blocked culvert meant this did not drain. Residents did complain about water level and smell. Drain maintenance was undertaken and culvert unblocked which meant ponding drained within ~24 hours.

Next Steps

- Close out approvals from Parks and Reserve and Mana Ahuriri and other iwi.
- Complete peer review of stormwater.
- Finalise and prepare the Section 32 Report.
- Submit the plan change for lodgement. (aiming for end of month)

REPORTS UNDER DELEGATED AUTHORITY

1. TENDERS LET

Type of Report: Information

Legal Reference: N/A

Document ID: 1898085

Reporting Officer/s & Unit: Connie Irwin, Procurement Business Partner

1.0 Executive Summary - Te Kaupapa me te Whakarāpopototanga:

1.1 To report the Tenders let under delegated authority for the period 19 November 2025 to 12 February 2026.

2.0 Recommendations - Ngā Tūtohunga

Corporate and Performance Committee:

a) **Receive** the report titled Tenders Let for the period 19 November 2025 to 12 February 2026 as below:

- **C2852 Awatoto Wastewater Outfall Replacement** be awarded to McConnell Dowell Constructors Limited (MCD) in the sum of \$2,778,177.10 excl. GST
- **C2821 Pirates Rugby Field** be awarded to TIC Contracting Limited in the sum of \$1,401,073.01 excl. GST

3.0 Discussion - Ngā Whakamārama

C2852 Awatoto Wastewater Outfall Replacement

\$2,778,177.10 excl. GST

One tender has been received.

It has been recommended that the contract be awarded to McConnell Dowell Constructors Limited (MCD).

This recommendation has been approved.

C2821 Pirates Rugby Field

\$1,401,073.01 excl. GST

Two tenders have been received.

It has been recommended that the contract be awarded to TIC Contracting Limited.

This recommendation has been approved.

4.0 Attachments

Nil

RECOMMENDATION TO EXCLUDE THE PUBLIC

That the public be excluded from the following parts of the proceedings of this meeting, namely:

AGENDA ITEMS

1. Verbal Update - Chair and Chief Executive Ahuriri Investment Management.

The general subject of each matter to be considered while the public was excluded, the reasons for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution were as follows:

General subject of each matter to be considered.	Reason for passing this resolution in relation to each matter.	Ground(s) under section 48(1) to the passing of this resolution.	Plain English reason for passing this resolution in relation to each matter
1. Verbal Update - Chair and Chief Executive Ahuriri Investment Management.	7(2)(h) Enable the local authority to carry out, without prejudice or disadvantage, commercial activities	48(1)(a) That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist: (i) Where the local authority is named or specified in Schedule 1 of this Act, under section 6 or 7 (except 7(2)(f)(i)) of the Local Government Official Information and Meetings Act 1987.	This report is in Public Excluded due to the commercial sensitivity of the material to be discussed.

Public Excluded Text

Council has considered the public interest in the information above and balanced those interests with the reason(s) for withholding this information. This ensures Council has met

the requirements for withholding information under section 7(2) of the Local Government and Official Information and Meetings Act 1987.